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|  Iarnród Éireann Irish Rail | ALWAYS SAFE  | Reference No. | Q1 2023 |
| | | Issue | 1 |
| Customer Safety and Security Report | | Operative Date | 30/06/2023 |
| | | Status | Live |
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| | | Approved by | Billy Gilpin |



The issue of safety and security on our public transport services is one of keen interest to our customers, our employees, and the wider public.

While anti-social behaviour is a societal issue, and the overwhelming majority of journeys occur without incident, we must ensure that we are providing the safest possible travelling and working environment for customers and employees respectively.

To bring greater transparency, clarity, and context to the issue of anti-social behaviour, we will now publish – on a quarterly basis – a safety and security report. This report will consist of:

- Our statistics on reportable (to the NTA) and non-reportable criminal and anti-social behaviour incidents per quarter
- A full schedule of incidents included in those statistics
- Analysis of any notable trends within the statistics
- Overview of initiatives within each quarter to improve safety and security, including joint initiatives with An Garda Síochána and other agencies

Note on Reportable and non-reportable

Given the subjective nature of some of the categories captured under the anti-social behaviour (ASB) report, we are required to create a 'category hierarchy' whereby we have reportable incidents for reporting to the NTA and non-reportable.

This is based on a form of harm test whereby if an incident is deemed to pose a risk of harm to our customers or staff alike it becomes reportable E.G, 'assault'(reportable) vs 'Boisterous behaviour'(non-reportable). we keep a record of all reported ASB so Iarnród Éireann Irish Rail can best analyse the data provided and ensure proactive and strategic measures are taken that can be guided by this report and executed across the network to reduce the incidence of ASB to ensure safety for our customers and our staff.

The statistical data will be presented in table form, distributed across the entire rail network, and divided per region as per regional map detailed in figure 1.



| Category (NTA Reportable) | Railway Undertaking | |
|------------------------------------|---------------------|------------|
| | Q1 2022 | Q1 2023 |
| | 162 | 174 |
| Aggressive behaviour | 77 | 93 |
| Assault | 35 | 27 |
| Fighting and Passenger disturbance | 21 | 27 |
| Lewd behaviour | 2 | 6 |
| Unspecified Antisocial behaviour | 0 | 0 |
| Criminal offences (unspecified) | 0 | 0 |
| Theft of third-party property | 27 | 21 |

| Category (Non Reportable) | Railway Undertaking | |
|---------------------------------------|---------------------|------------|
| | Q1 2022 | Q1 2023 |
| | 250 | 221 |
| Boisterous Behaviour | 62 | 52 |
| Cycling / Skateboarding | 7 | 24 |
| Intervention to avert ASB | 21 | 4 |
| Loitering | 15 | 33 |
| Misuse of passenger emergency systems | 32 | 16 |
| Other Antisocial Behaviour | 34 | 30 |
| Criminal Damage / Vandalism | 69 | 58 |
| Criminal Offence (other) | 7 | 1 |
| Theft of company property | 3 | 3 |

| Category (Drugs, Alcohol and smoking related incidents) | Railway Undertaking | |
|---|---------------------|------------|
| | Q1 2022 | Q1 2023 |
| | 252 | 315 |
| Smoking where prohibited | 89 | 88 |
| Consumption of Alcohol where prohibited | 49 | 87 |
| Person(s) under influence of drugs / alcohol | 60 | 56 |
| Possession of illicit drugs | 54 | 84 |

| Category (Trespass) | Railway Undertaking | |
|---------------------------|---------------------|------------|
| | Q1 2022 | Q1 2023 |
| | 92 | 159 |
| Trespass (Reportable) | 85 | 149 |
| Trespass (Non Reportable) | 7 | 10 |

| Category (NTA Reportable) Q 1 2022 v 2023 | Northern | | DART | | Waterford | | Mainline | | Cork | | Limerick | | Galway | | CME | | Train OPS/ RPU | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|-----------|----------|-----------|----------|----------|-------------------|----------|
| | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 |
| Reportable Incidents | 58 | 49 | 38 | 47 | 6 | 10 | 31 | 23 | 11 | 12 | 7 | 12 | 9 | 19 | 0 | 0 | 2 | 1 |
| Aggressive behaviour | 30 | 26 | 8 | 25 | 1 | 6 | 24 | 16 | 5 | 5 | 2 | 9 | 6 | 6 | 0 | 0 | 1 | 0 |
| Assault | 16 | 9 | 6 | 4 | 2 | 1 | 5 | 4 | 2 | 2 | 2 | 0 | 1 | 6 | 0 | 0 | 1 | 1 |
| Fighting & Passenger disturbance | 2 | 8 | 14 | 15 | 2 | 0 | 0 | 0 | 3 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 |
| Lewd behaviour | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Unspecified Antisocial behaviour | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Criminal offences (unspecified) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Theft of third-party property | 10 | 5 | 9 | 2 | 1 | 2 | 2 | 3 | 1 | 3 | 2 | 2 | 2 | 4 | 0 | 0 | 0 | 0 |

| Category (Non Reportable) Q 1 2022 v 2023 | Northern | | DART | | Waterford | | Mainline | | Cork | | Limerick | | Galway | | CME | | Train OPS/RPU | |
|--|-----------|-----------|------------|-----------|-----------|----------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|-----------|----------|------------------|----------|
| | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 |
| | 66 | 63 | 117 | 99 | 9 | 3 | 14 | 22 | 7 | 2 | 19 | 25 | 7 | 3 | 11 | 2 | 0 | 2 |
| Boisterous Behaviour | 3 | 8 | 46 | 37 | 6 | 0 | 4 | 6 | 2 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Cycling / Skateboarding | 0 | 0 | 7 | 12 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 0 |
| Intervention to avert ASB | 0 | 1 | 5 | 1 | 0 | 0 | 2 | 1 | 0 | 0 | 14 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Loitering | 1 | 15 | 12 | 13 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 5 | 0 | 0 | 0 | 0 | 0 | 0 |
| Misuse of passenger emergency systems | 9 | 4 | 14 | 4 | 2 | 0 | 3 | 6 | 0 | 0 | 2 | 1 | 2 | 1 | 0 | 0 | 0 | 0 |
| Other Antisocial Behaviour | 22 | 11 | 4 | 12 | 0 | 0 | 4 | 2 | 2 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 2 |
| Criminal Damage / Vandalism | 25 | 24 | 29 | 20 | 1 | 3 | 0 | 3 | 0 | 2 | 1 | 4 | 2 | 0 | 11 | 2 | 0 | 0 |
| Criminal Offences (Other) | 5 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Theft of company property | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Category (Drugs, Alcohol and smoking related incidents) Q 1 2022 v 2023 | Northern | | DART | | Waterford | | Mainline | | Cork | | Limerick | | Galway | | CME | | Train OPS/RPU | |
|--|-----------|-----------|------------|------------|-----------|----------|-----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|---------------|----------|
| | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 |
| | 23 | 19 | 199 | 264 | 2 | 2 | 16 | 13 | 3 | 5 | 3 | 4 | 6 | 8 | 0 | 0 | 0 | 0 |
| Smoking where prohibited | 3 | 3 | 85 | 83 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Consumption of Alcohol where prohibited | 5 | 1 | 32 | 75 | 2 | 0 | 6 | 3 | 1 | 3 | 1 | 0 | 2 | 5 | 0 | 0 | 0 | 0 |
| Person(s) under influence of drugs / alcohol | 14 | 14 | 30 | 25 | 0 | 2 | 9 | 10 | 2 | 0 | 2 | 3 | 3 | 2 | 0 | 0 | 0 | 0 |
| Possession of illicit drugs | 1 | 1 | 52 | 81 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

| Trespass Q 1 2022 v 2023 | Northern | | DART | | Waterford | | Mainline | | Cork | | Limerick | | Galway | | CME | | Train OPS/RPU | |
|-----------------------------|-----------|-----------|-----------|-----------|-----------|----------|----------|----------|----------|----------|----------|-----------|----------|----------|----------|----------|---------------|----------|
| | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 | 2022 | 2023 |
| | 24 | 39 | 48 | 61 | 1 | 8 | 9 | 5 | 0 | 2 | 4 | 40 | 6 | 3 | 0 | 1 | 0 | 0 |
| Trespass (Reportable) | 24 | 36 | 45 | 58 | 1 | 6 | 7 | 4 | 0 | 2 | 3 | 40 | 5 | 3 | 0 | 0 | 0 | 0 |
| Trespass (Non Reportable) | 0 | 3 | 3 | 3 | 0 | 2 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 |

Services overview

Passenger journeys on the Iarnród Éireann continued their strong recovery in Q1 2023, increasing by 64% against Q1 2022 (up from 5.91 million to 9.67 million).

Additional services added a number of routes at the end of 2022 included Newbridge to Heuston, Hazelhatch to Grand Canal Dock, West of Ireland routes and others.

Criminal Offence & Antisocial Behaviour (NTA Reportable)

There has been 173 incidents recorded for Q1 2023, an increase of 6.8% on Q1 2022. There has been 27 assaults with 2 assaults on employees, a reduction on 2022. Theft of third-party property there has been 21 also a reduction, the highest incidence of these thefts being in the Northern (5) & Galway (4) districts.

Drugs, Alcohol & Smoking related incidents

Of 315 total incidents in this category, the DART district has the highest number with 264 recorded.

Trespass

There has been 149 incidents of trespass (reportable) for Q1 2023, up from 85 in 2022. The increase is very site specific in the Limerick district, with mitigating solutions and factors relating to safety with electronic security detections and a joint stakeholder collaboration of the location will have a projected reduction in the next quarter. Hotspots for trespassing at specific stations/platforms are being currently security reviewed with solutions of Anti-Trespass Mats, Signage, CCTV monitoring, deployment of contracted resources and the use of Public Address (P.A) at IE Monitoring Control room.

Iarnród Éireann Security Strategy 2021 – 2023, Q1 2023 update

Ongoing activities have included:

- Significantly increased our security presence, with security resources up 60% in the past six years
- Established ongoing proactive joint patrols with the Gardaí, particularly on DART, Heuston Commuter, and the Cork route
- Enhanced joint protocols with Gardaí both nationally and locally. This has included the establishment of rapid response support hubs in twelve locations for Intercity services, with staff having direct lines to Gardaí for incident support. **This has increased from 10 at year end 2022, with a further 4 locations being examined at present.**
- Established a dedicated security monitoring centre for the Greater Dublin Area, with live

station CCTV monitoring, staffed at all times of rail operations

- Three Public Transport Hubs have been established for Heuston Plaza and Connolly Plaza, and in Q1 2023 a third at Broombridge, Cabra. This is a Joint initiative between public transport providers Iarnród Éireann/Transdev (LUAS)/Dublin Bus/Bus Éireann and An Garda Síochána Community Engagement Units at Kevin Street, Store Street and Cabra.
- Proactive Garda / IÉ operations for specific events, such as concerts / sporting events, events etc
- DART text alert line established for discrete reporting of ASB incidents
- Customer Service Officer role expansion on Intercity ensures point of contact for customers to raise issues, and to escalate to Central Control / Gardaí – recruitment for the final phase of their introduction is underway
- Engaged with Commission for Railway Regulation, trade unions and other stakeholders including Gardaí at the Department of Transport Railway Safety Advisory Council; and with the NTA and other public

The Chief Executive, Director RU and the Senior Security Advisor of Iarnród Éireann met with the Garda Commissioner and senior officers to examine opportunities for further cooperation and enhancement of joint initiatives.

- *Command and Control Security Monitoring Centre*
 - IÉ Security Enforcement and Compliance Manager oversight
 - Iarnród Éireann supervisors now supervise the response to incidents in liaison with CTC
 - The Garda Communications Centre commenced operations at the NTCC from 7th November 2022
 - CCTC upgrade at key stations now underway at Bray, Blackrock, Shankill, Clongriffin, Bayside, Howth Junction, Thurles and Heuston initially.
- *Crime Prevention through Environmental Design (CPTED)*
 - IÉ crime and antisocial behaviour prevention officer appointed to design out crime.
 - Security review of IÉ cash holding facilities undertaken in co-ordination with District Managers.
 - Security reviews of key stations and facilities underway.
 - RU Facilities Working Group designing secure bicycle facilities to enhance public confidence in security of property.

- Review of Ticket Validation Machines (TVM) and Customer Help Points underway to enhance public confidence.
 - Post Incident Review Seminars held between IÉ and An Garda Síochána to reduce impact on services.
 - Review of CCTV installations at key locations initially.
 - Engagement with Gardaí for enhanced operations at IÉ main hub stations.
- *Enforcement Governance*
 - Work on amendments to the Railway Safety (amendment) Act 2018 underway under the Department of Transport.
 - IÉ Outdoor Supervisors competition commenced to oversee security deployments and response to incidents across the Greater Dublin Area and to be appointed as Authorised Officers for enforcement of criminal offences and antisocial behaviour.
 - CIÉ Prohibition Notices now issued to persistent offenders.
 - Quarterly IÉ/Garda stakeholder meetings now taking place across all IÉ Districts.
- *Interagency Co-operation*
 - Twelve Garda Rapid Response Hubs now in operation at key locations across the Intercity Network to support CSOs and the travelling public.
 - Three Transport Interchange hubs now established at Heuston, Connolly and Broombridge to support public transport providers including Iarnród Éireann, Bus Éireann, Dublin Bus, Transdev (LUAS) and Go-Ahead.
 - Trial of new customer app being finalised by Transdev (LUAS) which will greatly augment the text alert system currently in use by transport providers including Iarnród Éireann.
 - Three high visibility awareness days held by An Garda Síochána across public transport during 2022 in addition to IÉ led joint operations across our network.
 - Extensive co-operation between An Garda Síochána and Iarnród Éireann into criminal investigation of incidents of criminal damage (graffiti). A number of persons including some from overseas convicted before the Circuit Criminal Courts.
 - AGS now surveying high risk level crossings with the view to commence enforcement of speeding at red light running.

Criminal Offence & Antisocial behaviour (Reportable)

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|--|--|---------------|
| 1 | INC-74680 | 02/01/2023 13:46 | 2023_P 01 | Aggressive behaviour at Kilbarrack | Aggressive behaviour - other | DART |
| 2 | INC-74723 | 03/01/2023 19:30 | 2023_P 01 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Limerick |
| 3 | INC-74724 | 03/01/2023 13:10 | 2023_P 01 | Aggressive behaviour (intoxication related) at Heuston | Aggressive behaviour - intoxicated | Mainline |
| 4 | INC-74727 | 04/01/2023 08:15 | 2023_P 01 | Customer assaulted at Drogheda | Assault on Customer | Northern |
| 5 | INC-74733 | 04/01/2023 12:18 | 2023_P 01 | Fighting or passenger disturbance on A805 | Fighting or passenger disturbance | Galway |
| 6 | INC-74736 | 04/01/2023 14:29 | 2023_P 01 | Theft of 3rd Party property A909. | Theft of customer / 3rd Party property | Northern |
| 7 | INC-74747 | 04/01/2023 21:51 | 2023_P 01 | Theft of 3rd Party property (Bicycles at Booterstown) | Theft of customer / 3rd Party property | DART |
| 8 | INC-74756 | 04/01/2023 18:00 | 2023_P 01 | Theft of 3rd Party property on board 15.35 Heuston/Galway | Theft of customer / 3rd Party property | Galway |
| 9 | INC-74757 | 03/01/2023 21:45 | 2023_P 01 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Mainline |
| 10 | INC-74759 | 04/01/2023 15:10 | 2023_P 01 | Aggressive behaviour at Connolly Station. | Aggressive behaviour - other | Northern |
| 11 | INC-74787 | 03/01/2023 14:15 | 2023_P 01 | Aggressive behaviour (intoxication related) at Bray | Aggressive behaviour - intoxicated | DART |
| 12 | INC-74816 | 06/01/2023 20:20 | 2023_P 01 | Aggressive behaviour on A719 | Aggressive behaviour | Galway |
| 13 | INC-74843 | 07/01/2023 18:57 | 2023_P 01 | Aggressive behaviour at Sandymount | Aggressive behaviour - other | DART |
| 14 | INC-74851 | 07/01/2023 09:15 | 2023_P 01 | Aggressive behaviour at Connolly station | Aggressive behaviour - other | Northern |
| 15 | INC-74852 | 07/01/2023 14:47 | 2023_P 01 | Aggressive behaviour at Laytown station. | Aggressive behaviour - other | Northern |
| 16 | INC-74866 | 08/01/2023 19:15 | 2023_P 01 | Aggressive behaviour at Kildare | Aggressive behaviour | Mainline |
| 17 | INC-74878 | 08/01/2023 22:53 | 2023_P 01 | Fighting / passenger disturbance (other) on-board train | Fighting / passenger disturbance (other) | Northern |
| 18 | INC-74884 | 08/01/2023 18:30 | 2023_P 01 | Customer assaulted at Connolly station. | Assault on Customer | Northern |
| 19 | INC-74919 | 09/01/2023 17:05 | 2023_P 01 | Aggressive behaviour (intoxication related) onboard A312 service from Heuston to Tralee. | Aggressive behaviour - intoxicated | Cork |
| 20 | INC-74921 | 10/01/2023 18:30 | 2023_P 01 | Customer assaulted at Athenry Station | Assault on Customer | Galway |

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|--|--|---------------|
| 21 | INC-74934 | 10/01/2023 23:37 | 2023_P 01 | Aggressive behaviour (intoxication related) on board | Aggressive behaviour - intoxicated | DART |
| 22 | INC-74937 | 10/01/2023 18:08 | 2023_P 01 | Customer assaulted at Longford | Assault on Customer | Northern |
| 23 | INC-74952 | 11/01/2023 17:57 | 2023_P 01 | Aggressive behaviour on board A442 | Aggressive behaviour - other | Limerick |
| 24 | INC-75006 | 12/01/2023 21:58 | 2023_P 01 | Aggressive behaviour on board | Aggressive behaviour - other | DART |
| 25 | INC-75052 | 13/01/2023 21:40 | 2023_P 01 | Aggressive behaviour at Connolly station | Aggressive behaviour - other | Northern |
| 26 | INC-75056 | 14/01/2023 18:33 | 2023_P 01 | Fighting / passenger disturbance (other) on E234 | Fighting / passenger disturbance (other) | DART |
| 27 | INC-75057 | 14/01/2023 19:07 | 2023_P 01 | Customer assaulted on A811 Unit 22343 (Alleged) | Assault on Customer | Galway |
| 28 | INC-75077 | 15/01/2023 14:42 | 2023_P 01 | Aggressive behaviour at Connolly station. | Aggressive behaviour - other | Northern |
| 29 | INC-75099 | 14/01/2023 23:45 | 2023_P 01 | Fighting / passenger disturbance (intoxication related) at Limerick Junction | Fighting / passenger disturbance - intoxicated | Limerick |
| 30 | INC-75146 | 16/01/2023 07:00 | 2023_P 01 | Aggressive behaviour at Connolly station. | Aggressive behaviour - other | Northern |
| 31 | INC-75158 | 17/01/2023 11:04 | 2023_P 01 | alleged assault on Member of Public on E110 (Alleged) | Assault on other Member of Public | DART |
| 32 | INC-75180 | 18/01/2023 00:16 | 2023_P 01 | Aggressive behaviour (intoxication related) at Maynooth | Aggressive behaviour - intoxicated | Northern |
| 33 | INC-75184 | 18/01/2023 12:45 | 2023_P 01 | Aggressive behaviour at Mallow A215 12:25 Cork to Heuston | Aggressive behaviour | Mainline |
| 34 | INC-75186 | 18/01/2023 11:40 | 2023_P 01 | Aggressive behaviour at Maynooth | Aggressive behaviour | Northern |
| 35 | INC-75209 | 14/01/2023 17:30 | 2023_P 01 | Assault on Member of Public at Portarlinton | Assault on other Member of Public | Mainline |
| 36 | INC-75219 | 19/01/2023 22:20 | 2023_P 01 | Aggressive behaviour at Thurles | Aggressive behaviour | Limerick |
| 37 | INC-75232 | 20/01/2023 06:50 | 2023_P 01 | Aggressive behaviour on board A605 | Aggressive behaviour | Waterford |
| 38 | INC-75254 | 20/01/2023 21:15 | 2023_P 01 | Aggressive behaviour on A914 | Aggressive behaviour | Northern |
| 39 | INC-75260 | 20/01/2023 15:57 | 2023_P 01 | Aggressive behaviour on E237 | Aggressive behaviour - other | DART |
| 40 | INC-75261 | 20/01/2023 16:35 | 2023_P 01 | Aggressive behaviour on board E241 | Aggressive behaviour - other | DART |
| 41 | INC-75264 | 20/01/2023 20:13 | 2023_P 01 | Aggressive behaviour (intoxication related) at Pearse | Aggressive behaviour - intoxicated | DART |
| 42 | INC-75282 | 21/01/2023 20:00 | 2023_P 01 | Lewd Behaviour on board A134 | Lewd behaviour | Northern |
| 43 | INC-75283 | 21/01/2023 21:45 | 2023_P 01 | Aggressive behaviour on A914 | Aggressive behaviour | Northern |

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|---|--|---------------|
| 44 | INC-75286 | 21/01/2023 22:52 | 2023_P 01 | Fighting / passenger disturbance (intoxication related) at HJCR | Fighting / passenger disturbance - intoxicated | DART |
| 45 | INC-75319 | 17/01/2023 14:25 | 2023_P 01 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Waterford |
| 46 | INC-75321 | 16/01/2023 18:15 | 2023_P 01 | Aggressive behaviour at Enniscorthy | Aggressive behaviour - other | Waterford |
| 47 | INC-75323 | 18/01/2023 21:50 | 2023_P 01 | Aggressive behaviour at Portlaoise | Aggressive behaviour - other | Mainline |
| 48 | INC-75325 | 16/01/2023 05:45 | 2023_P 01 | Aggressive behaviour on board A605 | Aggressive behaviour - other | Waterford |
| 49 | INC-75358 | 24/01/2023 07:15 | 2023_P 01 | Antisocial behaviour & Assault on two Gardai at Athlone station | Assault | Galway |
| 50 | INC-75378 | 23/01/2023 17:44 | 2023_P 01 | Aggressive behaviour (intoxication related) at Connolly station. | Aggressive behaviour - intoxicated | Northern |
| 51 | INC-75379 | 24/01/2023 17:15 | 2023_P 01 | Contractor's employee assaulted at Connolly station | Assault on contractor | Northern |
| 52 | INC-75401 | 25/01/2023 19:20 | 2023_P 01 | Fighting / passenger disturbance (intoxication related) on board A808 18:15 hrs Heuston to Westport | Fighting / passenger disturbance - intoxicated | Galway |
| 53 | INC-75404 | 25/01/2023 17:48 | 2023_P 01 | Customer assaulted at Attymon platform | Assault on Customer | Galway |
| 54 | INC-75420 | 26/01/2023 08:00 | 2023_P 01 | Theft of 3rd Party property in Connolly station | Theft of customer / 3rd Party property | Northern |
| 55 | INC-75458 | 27/01/2023 07:04 | 2023_P 01 | Aggressive behaviour (intoxication related) at Connolly station | Aggressive behaviour - intoxicated | Northern |
| 56 | INC-75485 | 25/01/2023 22:00 | 2023_P 01 | Fighting / passenger disturbance (intoxication related) at Dun Laoghaire | Fighting / passenger disturbance - intoxicated | DART |
| 57 | INC-75497 | 29/01/2023 16:43 | 2023_P 01 | Aggressive behaviour at Ballyhaunis | Aggressive behaviour | Galway |
| 58 | INC-75594 | 25/01/2023 19:30 | 2023_P 01 | Member of IÉ staff assaulted at Pearse Station | Assault on employee | DIR RU |
| 59 | INC-75540 | 31/01/2023 23:23 | 2023_P 02 | Fighting (other) at Connolly station | Fighting / passenger disturbance (other) | Northern |
| 60 | INC-75542 | 31/01/2023 16:04 | 2023_P 02 | Fighting / passenger disturbance (other) on E238 | Fighting / passenger disturbance (other) | DART |
| 61 | INC-75560 | 31/01/2023 18:30 | 2023_P 02 | Customer assaulted at Killester | Assault on Customer | DART |
| 62 | INC-75569 | 02/02/2023 11:37 | 2023_P 02 | Aggressive behaviour at Donabate | Aggressive behaviour | Northern |
| 63 | INC-75604 | 02/02/2023 15:45 | 2023_P 02 | Aggressive behaviour (intoxication related) at Thurles | Aggressive behaviour - intoxicated | Limerick |
| 64 | INC-75605 | 02/02/2023 18:10 | 2023_P 02 | Aggressive behaviour (intoxication related) at Thurles | Aggressive behaviour - intoxicated | Limerick |

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|--|--|---------------|
| 65 | INC-75652 | 05/02/2023 12:10 | 2023_P 02 | Lewd Behaviour on board | Lewd behaviour | DART |
| 66 | INC-75678 | 04/02/2023 13:00 | 2023_P 02 | Aggressive behaviour on-board train at Connolly station. | Aggressive behaviour - other | Northern |
| 67 | INC-75679 | 03/02/2023 18:05 | 2023_P 02 | Theft of 3rd Party property on-board A912 | Theft of customer / 3rd Party property | Northern |
| 68 | INC-75684 | 04/02/2023 18:20 | 2023_P 02 | Fighting / passenger disturbance (other) at Malahide station. | Fighting / passenger disturbance (other) | Northern |
| 69 | INC-75687 | 01/02/2023 18:38 | 2023_P 02 | Customer assaulted on A913 | Assault on Customer | Northern |
| 70 | INC-75775 | 09/02/2023 18:18 | 2023_P 02 | Aggressive behaviour at Bray | Aggressive behaviour - other | DART |
| 71 | INC-75787 | 01/02/2023 10:55 | 2023_P 02 | Customer assaulted on board A905 | Assault on Customer | Northern |
| 72 | INC-75815 | 10/02/2023 17:40 | 2023_P 02 | Aggressive behaviour (intoxication related) at Connolly station. | Aggressive behaviour - intoxicated | Northern |
| 73 | INC-75823 | 12/02/2023 19:32 | 2023_P 02 | Aggressive behaviour on A312 1905 Heuston to Tralee | Aggressive behaviour | Cork |
| 74 | INC-75829 | 12/02/2023 18:39 | 2023_P 02 | Aggressive behaviour at Connolly station. | Aggressive behaviour - other | Northern |
| 75 | INC-75834 | 12/02/2023 17:45 | 2023_P 02 | Customer assaulted on board P566 17:45 ex Midleton | Assault on Customer | Cork |
| 76 | INC-75842 | 10/02/2023 20:25 | 2023_P 02 | Aggressive behaviour onboard | Aggressive behaviour - other | DART |
| 77 | INC-75857 | 12/02/2023 18:06 | 2023_P 02 | Aggressive behaviour at Bayside | Aggressive behaviour - other | DART |
| 78 | INC-75867 | 30/01/2023 15:57 | 2023_P 02 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Waterford |
| 79 | INC-75890 | 13/02/2023 17:10 | 2023_P 02 | Aggressive behaviour (intoxication related) on board | Aggressive behaviour - intoxicated | DART |
| 80 | INC-75895 | 14/02/2023 06:05 | 2023_P 02 | Theft of 3rd Party property on D900 | Theft of customer / 3rd Party property | Northern |
| 81 | INC-75971 | 15/02/2023 11:28 | 2023_P 02 | Aggressive behaviour on board | Aggressive behaviour - other | DART |
| 82 | INC-75988 | 16/02/2023 10:25 | 2023_P 02 | Fighting or passenger disturbance at A902 | Fighting or passenger disturbance | Northern |
| 83 | INC-76063 | 19/02/2023 20:58 | 2023_P 02 | Customer assaulted on E433 - Vehicle 8613 | Assault on Customer | DART |
| 84 | INC-76068 | 20/02/2023 06:40 | 2023_P 02 | Lewd Behaviour on board A481 | Lewd behaviour | Galway |
| 85 | INC-76082 | 18/02/2023 18:30 | 2023_P 02 | Customer assaulted on-board DART | Assault on Customer | DART |
| 86 | INC-76084 | 18/02/2023 22:23 | 2023_P 02 | Aggressive behaviour on-board a DART | Aggressive behaviour - other | DART |
| 87 | INC-76096 | 18/02/2023 19:00 | 2023_P 02 | Aggressive behaviour on P532 the 19:00 Cobh to Cork | Aggressive behaviour - other | Cork |

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|---|--|---------------|
| 88 | INC-76115 | 20/02/2023 20:36 | 2023_P 02 | Customer assaulted on board A808 at Castlereagh | Assault on Customer | Galway |
| 89 | INC-76127 | 20/02/2023 16:44 | 2023_P 02 | Aggressive behaviour on-board D817 16:21 Pearse - Drogheda | Aggressive behaviour - other | Northern |
| 90 | INC-76129 | 15/02/2023 18:40 | 2023_P 02 | Customer assaulted on board train | Assault on Customer | Mainline |
| 91 | INC-76153 | 21/02/2023 20:35 | 2023_P 02 | Aggressive behaviour on A229 19:25 Cork - Heuston | Aggressive behaviour | Mainline |
| 92 | INC-76159 | 21/02/2023 13:10 | 2023_P 02 | Passenger disturbance on A902 | Fighting / passenger disturbance (other) | Northern |
| 93 | INC-76162 | 21/02/2023 18:00 | 2023_P 02 | Aggressive behaviour at Heuston Station | Aggressive behaviour - other | Mainline |
| 94 | INC-76172 | 22/02/2023 13:11 | 2023_P 02 | Aggressive behaviour at D809 | Aggressive behaviour | Northern |
| 95 | INC-76174 | 21/02/2023 19:13 | 2023_P 02 | Aggressive behaviour on board A811 18:20hrs Westport to Heuston | Aggressive behaviour | Galway |
| 96 | INC-76177 | 22/02/2023 18:23 | 2023_P 02 | Aggressive behaviour on board A608 | Aggressive behaviour | Waterford |
| 97 | INC-76252 | 25/02/2023 16:13 | 2023_P 02 | Fighting / passenger disturbance (other) on board | Fighting / passenger disturbance (other) | DART |
| 98 | INC-76264 | 26/02/2023 11:53 | 2023_P 02 | Aggressive behaviour on board A400 | Aggressive behaviour | Limerick |
| 99 | INC-76271 | 26/02/2023 23:44 | 2023_P 02 | Member of IÉ staff assaulted at Athlone. | Assault on employee | Galway |
| 100 | INC-76274 | 26/02/2023 18:50 | 2023_P 02 | Fighting / passenger disturbance (other) at Bayside | Fighting / passenger disturbance (other) | DART |
| 101 | INC-76278 | 25/02/2023 14:25 | 2023_P 02 | Aggressive behaviour on board 11.25 Cork/Heuston | Aggressive behaviour | Mainline |
| 102 | INC-76280 | 24/02/2023 12:10 | 2023_P 02 | Aggressive behaviour on board 11:00 Heuston Cork | Aggressive behaviour - other | Limerick |
| 103 | INC-76286 | 25/02/2023 18:30 | 2023_P 02 | Aggressive behaviour (intoxication related) on board 16.25 Heuston Limerick | Aggressive behaviour - intoxicated | Limerick |
| 104 | INC-76288 | 22/02/2023 00:00 | 2023_P 02 | Lewd Behaviour on board A606 | Lewd behaviour | Waterford |
| 105 | INC-76289 | 23/02/2023 16:30 | 2023_P 02 | Customer assaulted at Coolmine | Assault on Customer | Northern |
| 106 | INC-76311 | 25/02/2023 14:00 | 2023_P 02 | Aggressive behaviour at Bayside | Aggressive behaviour - other | DART |
| 107 | INC-76315 | 24/02/2023 14:45 | 2023_P 02 | Theft of 3rd Party property onboard A806 | Theft of customer / 3rd Party property | Galway |
| 108 | INC-76321 | 26/02/2023 21:05 | 2023_P 02 | Aggressive behaviour at Heuston | Aggressive behaviour - other | Mainline |
| 109 | INC-76521 | 24/02/2023 12:45 | 2023_P 02 | Aggressive behaviour On-board 12:24 Heuston - Westport | Aggressive behaviour - other | Mainline |

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|---|--|---------------|
| 110 | INC-76308 | 27/02/2023 18:48 | 2023_P 03 | Aggressive behaviour on A912 | Aggressive behaviour | Northern |
| 111 | INC-76348 | 27/02/2023 15:10 | 2023_P 03 | Customer assaulted at Malahide station | Assault on Customer | Northern |
| 112 | INC-76354 | 27/02/2023 16:20 | 2023_P 03 | Aggressive behaviour in Killarney Station | Aggressive behaviour - other | Cork |
| 113 | INC-76365 | 01/03/2023 19:25 | 2023_P 03 | Aggressive behaviour at Bayside | Aggressive behaviour - other | DART |
| 114 | INC-76366 | 01/03/2023 21:15 | 2023_P 03 | Fighting / passenger disturbance (other) at Kilbarrack | Fighting / passenger disturbance (other) | DART |
| 115 | INC-76373 | 02/03/2023 07:40 | 2023_P 03 | Aggressive behaviour on P402 07:00 Newbridge - GCD | Aggressive behaviour | Mainline |
| 116 | INC-76374 | 28/02/2023 14:16 | 2023_P 03 | Aggressive behaviour at Heuston | Aggressive behaviour - other | Mainline |
| 117 | INC-76381 | 28/02/2023 16:45 | 2023_P 03 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Northern |
| 118 | INC-76403 | 27/02/2023 21:35 | 2023_P 03 | Aggressive behaviour at Tara Street | Aggressive behaviour - other | DART |
| 119 | INC-76405 | 02/03/2023 20:35 | 2023_P 03 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Mainline |
| 120 | INC-76410 | 01/03/2023 09:00 | 2023_P 03 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Galway |
| 121 | INC-76487 | 05/03/2023 12:32 | 2023_P 03 | Fighting / passenger disturbance (other) at Bray | Fighting / passenger disturbance (other) | DART |
| 122 | INC-76496 | 05/03/2023 18:20 | 2023_P 03 | Lewd Behaviour at Connolly station | Lewd behaviour | Northern |
| 123 | INC-76500 | 04/03/2023 14:30 | 2023_P 03 | Aggressive behaviour (intoxication related) at Thurles | Aggressive behaviour - intoxicated | Limerick |
| 124 | INC-76501 | 04/03/2023 11:25 | 2023_P 03 | Theft of Staff property | Theft of customer / 3rd Party property | Cork |
| 125 | INC-76503 | 05/03/2023 17:45 | 2023_P 03 | Fighting / passenger disturbance (other) at Bray (Outside main doors) | Fighting / passenger disturbance (other) | DART |
| 126 | INC-76507 | 03/03/2023 20:15 | 2023_P 03 | Aggressive behaviour (intoxication related) at Kilkenny | Aggressive behaviour - intoxicated | Waterford |
| 127 | INC-76531 | 06/03/2023 16:24 | 2023_P 03 | Aggressive behaviour at Heuston | Aggressive behaviour | Mainline |
| 128 | INC-76600 | 07/03/2023 19:22 | 2023_P 03 | Fighting / passenger disturbance (other) at Kilbarrack | Fighting / passenger disturbance (other) | DART |
| 129 | INC-76618 | 07/03/2023 17:15 | 2023_P 03 | Aggressive behaviour (intoxication related) on-board A515 14:50 Waterford - Heuston | Aggressive behaviour - intoxicated | Mainline |
| 130 | INC-76636 | 05/03/2023 19:20 | 2023_P 03 | Contractor's employee assaulted at Kent Station | Assault on contractor | Cork |

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|---|--|---------------|
| 131 | INC-76655 | 08/03/2023 13:45 | 2023_P 03 | Aggressive behaviour at Claremorris Station | Aggressive behaviour - other | Galway |
| 132 | INC-76684 | 09/03/2023 02:10 | 2023_P 03 | Theft of 3rd Party property (Bicycle) from HJCT | Theft of customer / 3rd Party property | DART |
| 133 | INC-76685 | 09/03/2023 15:22 | 2023_P 03 | Aggressive behaviour On Board | Aggressive behaviour - other | DART |
| 134 | INC-76686 | 09/03/2023 21:00 | 2023_P 03 | Aggressive behaviour on board at Pearse | Aggressive behaviour - other | DART |
| 135 | INC-76692 | 09/03/2023 16:16 | 2023_P 03 | Customer assaulted on-board A508 15:10 Heuston - Waterford | Assault on Customer | Mainline |
| 136 | INC-76699 | 09/03/2023 18:58 | 2023_P 03 | Aggressive behaviour at Connolly station. | Aggressive behaviour - other | Northern |
| 137 | INC-76728 | 10/03/2023 20:00 | 2023_P 03 | Fighting / passenger disturbance (intoxication related) on board | Fighting / passenger disturbance - intoxicated | DART |
| 138 | INC-76748 | 11/03/2023 13:43 | 2023_P 03 | Fighting / passenger disturbance (other) on board | Fighting / passenger disturbance (other) | DART |
| 139 | INC-76752 | 11/03/2023 17:08 | 2023_P 03 | Aggressive behaviour on board | Aggressive behaviour - other | DART |
| 140 | INC-76764 | 10/03/2023 15:00 | 2023_P 03 | Aggressive behaviour at Connolly station | Aggressive behaviour - other | Northern |
| 141 | INC-76778 | 11/03/2023 17:30 | 2023_P 03 | Aggressive behaviour (intoxication related) at Limerick Junction | Aggressive behaviour - intoxicated | Limerick |
| 142 | INC-76784 | 09/03/2023 16:15 | 2023_P 03 | Customer assaulted at Carlow | Assault on Customer | Waterford |
| 143 | INC-76785 | 10/03/2023 17:40 | 2023_P 03 | Aggressive behaviour at Connolly | Aggressive behaviour - other | Northern |
| 144 | INC-76819 | 10/03/2023 14:20 | 2023_P 03 | Customer assaulted at Malahide | Assault on Customer | Northern |
| 145 | INC-76851 | 14/03/2023 18:00 | 2023_P 03 | Fighting / passenger disturbance (intoxication related) at Connolly | Fighting / passenger disturbance - intoxicated | Northern |
| 146 | INC-76862 | 15/03/2023 19:57 | 2023_P 03 | Aggressive behaviour on A811 | Aggressive behaviour | Galway |
| 147 | INC-76872 | 14/03/2023 15:15 | 2023_P 03 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Mainline |
| 148 | INC-76883 | 14/03/2023 08:10 | 2023_P 03 | Aggressive behaviour (intoxication related) at Heuston | Aggressive behaviour - intoxicated | Mainline |
| 149 | INC-76887 | 15/03/2023 17:20 | 2023_P 03 | Aggressive behaviour at on-board 17:20 Galway - Heuston | Aggressive behaviour - other | Mainline |
| 150 | INC-76898 | 16/03/2023 11:22 | 2023_P 03 | Aggressive behaviour on DART train (E814?) | Aggressive behaviour | DART |
| 151 | INC-76907 | 16/03/2023 14:05 | 2023_P 03 | Fighting or passenger disturbance on board E824 | Fighting or passenger disturbance | DART |
| 152 | INC-76914 | 16/03/2023 20:34 | 2023_P 03 | Aggressive behaviour on A719 | Aggressive behaviour | Galway |

| No. | Incident No | Incident Date and Time | Period | Incident Title | Category | Business Unit |
|-----|-------------|------------------------|-----------|---|--|---------------|
| 153 | INC-76916 | 16/03/2023 14:56 | 2023_P 03 | Aggressive behaviour at Pearse | Aggressive behaviour - other | DART |
| 154 | INC-76951 | 17/03/2023 19:08 | 2023_P 03 | Fighting / passenger disturbance (intoxication related) at Kilbarrack | Fighting / passenger disturbance - intoxicated | DART |
| 155 | INC-76969 | 18/03/2023 18:15 | 2023_P 03 | Aggressive behaviour at Lansdowne Road | Aggressive behaviour - other | DART |
| 156 | INC-76970 | 18/03/2023 19:21 | 2023_P 03 | Fighting / passenger disturbance (other) at Bray | Fighting / passenger disturbance (other) | DART |
| 157 | INC-76974 | 18/03/2023 13:45 | 2023_P 03 | Aggressive behaviour (intoxication related) at Connolly station. | Aggressive behaviour - intoxicated | Northern |
| 158 | INC-76976 | 19/03/2023 16:19 | 2023_P 03 | Aggressive behaviour on A904 | Aggressive behaviour | Northern |
| 159 | INC-76985 | 19/03/2023 15:50 | 2023_P 03 | Aggressive behaviour onboard DART | Aggressive behaviour - other | DART |
| 160 | INC-76991 | 16/03/2023 13:30 | 2023_P 03 | Assault on Member of Public at Heuston | Assault on other Member of Public | Mainline |
| 161 | INC-76992 | 19/03/2023 10:00 | 2023_P 03 | Theft of 3rd Party property | Theft of customer / 3rd Party property | Limerick |
| 162 | INC-77000 | 19/03/2023 17:25 | 2023_P 03 | Lewd Behaviour on A308 17:25 Mallow to Tralee | Lewd behaviour | Cork |
| 163 | INC-77018 | 20/03/2023 16:50 | 2023_P 03 | Fighting / passenger disturbance (other) at Connolly station | Fighting / passenger disturbance (other) | Northern |
| 164 | INC-77090 | 23/03/2023 00:19 | 2023_P 03 | Aggressive behaviour at Connolly station. | Aggressive behaviour - other | Northern |
| 165 | INC-77108 | 17/03/2023 21:00 | 2023_P 03 | Aggressive behaviour at Kent Station Cork | Aggressive behaviour - other | Cork |
| 166 | INC-77122 | 20/03/2023 12:23 | 2023_P 03 | Aggressive behaviour on-board A511 11:00 Waterford - Heuston | Aggressive behaviour - other | Mainline |
| 167 | INC-77150 | 22/03/2023 14:30 | 2023_P 03 | Fighting / passenger disturbance (other) at Longford station | Fighting / passenger disturbance (other) | Northern |
| 168 | INC-77188 | 26/03/2023 21:56 | 2023_P 03 | Aggressive behaviour on E923 | Aggressive behaviour | DART |
| 169 | INC-77196 | 20/03/2023 12:25 | 2023_P 03 | Aggressive behaviour on-board A511 at Athy | Aggressive behaviour | Waterford |
| 170 | INC-77202 | 25/03/2023 20:00 | 2023_P 03 | Fighting / passenger disturbance (other) at Killarney Station | Fighting / passenger disturbance (other) | Cork |
| 171 | INC-77203 | 25/03/2023 11:25 | 2023_P 03 | Theft of 3rd Party property on board A304 11:25 Mallow to Tralee | Theft of customer / 3rd Party property | Cork |
| 172 | INC-77564 | 02/03/2023 00:00 | 2023_P 03 | Theft of 3rd Party property on board 12.45 Heuston/Westport Service | Theft of customer / 3rd Party property | Galway |
| 173 | INC-78173 | 08/03/2023 23:15 | 2023_P 03 | Theft of 3rd Party property on A314 21:00 Cork to Tralee | Theft of customer / 3rd Party property | Cork |

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INC-79535

18/03/2023 18:45

2023_P 03

Aggressive behaviour at Sligo

Aggressive behaviour - other

Northern