

 Iarnród Éireann Irish Rail	ALWAYS SAFE 	Reference No.	Q3 2023
		Issue	1
Customer Safety and Security Report		Operative Date	04/12/2023
		Status	Live
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The issue of safety and security on our public transport services is one of keen interest to our customers, our employees, and the wider public.

While anti-social behaviour is a societal issue, and the overwhelming majority of journeys occur without incident, we must ensure that we are providing the safest possible travelling and working environment for customers and employees respectively.

To bring greater transparency, clarity, and context to the issue of anti-social behaviour, we will now publish – on a quarterly basis – a safety and security report. This report will consist of:

- Our statistics on reportable (to the NTA) and non-reportable criminal and anti-social behaviour incidents per quarter
- A full schedule of incidents included in those statistics.
- Analysis of any notable trends within the statistics
- Overview of initiatives within each quarter to improve safety and security, including joint initiatives with An Garda Síochána and other agencies.

Reportable incidents per million journeys

	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023
Pax journeys	5.912m	7.692m	8.969m	13.272m	9.569m	10.442m	10.521
Reportable Criminal & ASB	162	129	145	209	174	272	220
Reportable per million	27.40	16.77	16.17	15.78	18.18	26.05	20.91

Services overview

Passenger journeys on the Iarnród Éireann continued their strong recovery in Q3 2023, increasing by over 17% against Q3 2022 (up from 8.97 million to 10.52 million).

Additional services were scheduled on a number of routes at the end of 2022 included Newbridge to Heuston, Hazelhatch to Grand Canal Dock, West of Ireland routes and others. In May 2023, an additional daily Dublin to Gorey service in each direction was introduced, and from June 2023, two additional daily Dublin to Belfast services in each direction were introduced, for summer only.

Note on Reportable and non-reportable.

Given the subjective nature of some of the categories captured under the anti-social behaviour (ASB) report, we are required to create a 'category hierarchy' whereby we have reportable incidents for reporting to the NTA and non-reportable.

This is based on a form of harm test whereby if an incident is deemed to pose a risk of harm to our customers or staff alike it becomes reportable E.G, 'assault'(reportable) vs 'Boisterous behaviour'(non-reportable). we keep a record of all reported ASB so Iarnród Éireann Irish Rail can best analyse the data provided and ensure proactive and strategic measures are taken that can be guided by this report and executed across the network to reduce the incidence of ASB to ensure safety for our customers and our staff.

The statistical data will be presented in table form, distributed across the entire rail network, and divided per region as per regional map detailed in figure 1.



Category (NTA Reportable)	Railway Undertaking	
	Q3 2022	Q3 2023
	145	220
Aggressive behaviour	66	134
Assault	28	19
Fighting and Passenger disturbance	29	34
Lewd behaviour	6	6
Unspecified Antisocial behaviour	0	0
Criminal offences (unspecified)	0	0
Theft of third-party property	16	27

Category (Non Reportable)	Railway Undertaking	
	Q3 2022	Q3 2023
	217	411
Boisterous Behaviour	67	83
Cycling / Skateboarding	10	13
Intervention to avert ASB	6	10
Loitering	9	39
Misuse of passenger emergency systems	23	29
Other Antisocial Behaviour	45	179
Criminal Damage / Vandalism	53	58
Criminal Offence (other)	2	0
Theft of company property	2	0

Category (Drugs, Alcohol and smoking related incidents)	Railway Undertaking	
	Q3 2022	Q3 2023
	258	323
Smoking where prohibited	75	37
Consumption of Alcohol where prohibited	77	77
Person(s) under influence of drugs / alcohol	56	170
Possession of illicit drugs	50	39

Category (Trespass)	Railway Undertaking	
	Q3 2022	Q3 2023
	222	175
Trespass (Reportable)	210	168
Trespass (Non Reportable)	12	7

Category (NTA Reportable) Q 3 2022 v 2023	Northern		DART		Waterford		Mainline		Cork		Limerick		Galway		CME		Train OPS/ RPU	
	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023
Reportable Incidents	41	88	41	41	7	8	28	39	9	17	10	13	8	11	0	0	1	3
Aggressive behaviour	19	56	11	19	5	8	18	28	5	11	2	7	5	3	0	0	1	2
Assault	15	5	3	2	2	0	3	4	0	2	3	2	2	3	0	0	0	1
Fighting & Passenger disturbance	3	13	21	16	0	0	1	1	2	1	2	1	0	2	0	0	0	0
Lewd behaviour	0	4	2	1	0	0	2	1	1	0	0	0	1	0	0	0	0	0
Unspecified Antisocial behaviour	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Criminal offences (unspecified)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Theft of third-party property	4	10	4	3	0	0	4	5	1	3	3	3	0	3	0	0	0	0

Category (Non Reportable) Q 3 2022 v 2023	Northern		DART		Waterford		Mainline		Cork		Limerick		Galway		CME		Train OPS/RPU	
	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023
	64	92	101	239	3	8	29	41	6	8	5	9	5	10	4	4	0	0
Boisterous Behaviour	7	17	49	54	0	1	5	3	3	3	1	0	2	5	0	0	0	0
Cycling / Skateboarding	1	3	9	9	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Intervention to avert ASB	1	0	4	3	0	0	1	5	0	2	0	0	0	0	0	0	0	0
Loitering	4	28	3	8	0	0	1	0	0	0	0	2	1	1	0	0	0	0
Misuse of passenger emergency systems	2	6	7	8	2	2	9	5	2	1	0	4	1	3	0	0	0	0
Other Antisocial Behaviour	28	29	8	124	1	1	7	23	1	1	0	1	0	0	0	0	0	0
Criminal Damage / Vandalism	19	9	21	33	0	4	4	5	0	1	4	1	1	1	4	4	0	0
Criminal Offences (Other)	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Theft of company property	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0

Category (Drugs, Alcohol and smoking related incidents) Q 3 2022 v 2023	Northern		DART		Waterford		Mainline		Cork		Limerick		Galway		CME		Train OPS/RPU	
	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023
	12	138	221	145	0	5	12	29	4	0	6	6	3	0	0	0	0	0
Smoking where prohibited	1	10	72	26	0	0	0	0	0	0	1	1	1	0	0	0	0	0
Consumption of Alcohol where prohibited	4	26	64	40	0	3	4	8	3	0	2	0	0	0	0	0	0	0
Person(s) under influence of drugs / alcohol	7	99	35	45	0	1	8	20	1	0	3	5	2	0	0	0	0	0
Possession of illicit drugs	0	3	50	34	0	1	0	1	0	0	0	0	0	0	0	0	0	0

Trespass Q 3 2022 v 2023	Northern		DART		Waterford		Mainline		Cork		Limerick		Galway		CME		Train OPS/RPU	
	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023	2022	2023
	56	60	148	90	0	4	10	14	2	1	2	4	3	2	1	0	0	0
Trespass (Reportable)	54	56	142	89	0	4	8	13	1	1	2	3	3	2	0	0	0	0
Trespass (Non Reportable)	2	4	6	1	0	0	2	1	1	0	0	1	0	0	1	0	0	0

Criminal Offence & Antisocial Behaviour (NTA Reportable)

There has been 220 incidents recorded for Q3 2023. There have been 19 assaults with 7 assaults on employees, a decrease from 2022. Theft of third-party property at 27 has increased, the highest incidence of these thefts being in the Northern (10) & Mainline (5) districts.

Drugs, Alcohol & Smoking related incidents.

Of 323 total incidents in this category, the DART district has the highest number with 145 recorded.

Trespass

There has been 168 incidents of trespass (reportable) for Q3 2023, down from 210 in 2022. Reviews of new data and trends of trespassing Hotspots along with coordinated responses/ enforcement and educational/social media programmes with public and community stakeholders been envisaged to reach the targeted audiences.

Iarnród Éireann Security Strategy 2021 – 2023, Q3 2023 update

While reportable incidents reduced in Q3 2023 vs Q2 2023, general ASB has seen two significant causal factors:

- Increased detection, with additional resources seeing interventions at major terminus stations in particular.
- A criminal group purporting to “fundraise” through tissue selling on board. We have addressed these reported incidents by preventing persons from boarding or loitering, enforcement of breach of Byelaws and directing security teams to intervene accordingly.

The network does not exist in isolation, and in the DART and Northern District, the category of fighting /passenger disturbance has increased in which reported incidents have occurred in some public spaces that spill over to our network. Terminal and main intersection Iarnród Éireann stations have contracted security teams to intervene in and defuse conflict situations between persons and groups. These occurrences and follow up assistance when requested from An Garda Síochána has had a significant impact in reducing incidents on board.

Ongoing prevention activities have included:

- Significantly increased our security presence, with security resources up 60% in the past six years
- Established ongoing proactive joint patrols with the Gardaí, particularly on DART, Heuston Commuter, and the Cork route
- Enhanced joint protocols with Gardaí both nationally and locally. This has included the establishment of rapid response support hubs in thirteen locations for Intercity services, with staff having direct lines to Gardaí for incident support. This has increased from 10 at year end 2022, with a further 4 locations being examined at present.
- Established a dedicated security monitoring centre for the Greater Dublin Area, with station CCTV monitoring, staffed at all times of rail operations
- Three Public Transport Hubs have been established for Heuston Plaza, Connolly Plaza, and Broombridge, Cabra. This is a Joint initiative between public transport providers Iarnród Éireann/Transdev (LUAS)/Dublin Bus/Bus Éireann and An Garda Síochána Community Engagement Units at Kevin Street, Store Street and Cabra.
- Proactive Garda / IÉ operations for specific events, such as concerts / sporting events, events etc
- DART text alert line established for discrete reporting of ASB incidents
- Customer Service Officer role expansion on Intercity ensures point of contact for customers to raise issues, and to escalate to Central Control / Gardaí – recruitment for the final phase of their introduction is underway.
- Stake holder meetings between An Garda Síochána and Iarnród Éireann to focus on high risks locations and review crime and antisocial behaviour incidents and planned His vis awareness days.

Criminal Offence & Antisocial behaviour (Reportable)

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
1	19/06/2023 20:38	2023_P 07	Aggressive behaviour (intoxication related) at Midleton	Aggressive behaviour - intoxicated	Cork
2	19/06/2023 19:01	2023_P 07	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
3	20/06/2023 14:42	2023_P 07	Aggressive behaviour onboard A909	Aggressive behaviour - other	Northern
4	21/06/2023 09:00	2023_P 07	Aggressive behaviour at newbridge-D203	Aggressive behaviour	DIR RU
5	21/06/2023 23:13	2023_P 07	Fighting or passenger disturbance on P580 23:15 Midleton to Cork	Fighting or passenger disturbance	Cork
6	19/06/2023 19:20	2023_P 07	Aggressive behaviour (intoxication related) on-board A717 19:20 Galway - Heuston	Aggressive behaviour - intoxicated	Mainline
7	22/06/2023 15:46	2023_P 07	Aggressive behaviour at onboard	Aggressive behaviour - other	DART
8	23/06/2023 22:56	2023_P 07	Aggressive behaviour on board A314 20:55 Cork to Tralee	Aggressive behaviour - other	Cork
9	26/06/2023 05:38	2023_P 07	Aggressive behaviour at Rosslare Europort	Aggressive behaviour	Waterford
10	22/06/2023 16:20	2023_P 07	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
11	22/06/2023 20:13	2023_P 07	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
12	26/06/2023 10:06	2023_P 07	Contractor's employee assaulted at Heuston	Assault on contractor	Mainline
13	26/06/2023 19:14	2023_P 07	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
14	26/06/2023 21:40	2023_P 07	Fighting / passenger disturbance (other) at Pearse	Fighting / passenger disturbance (other)	DART
15	27/06/2023 19:37	2023_P 07	Passenger disturbance (other) at Connolly	Fighting / passenger disturbance (other)	Northern
16	27/06/2023 19:00	2023_P 07	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
17	27/06/2023 23:50	2023_P 07	Fighting / passenger disturbance (intoxication related) on board	Fighting / passenger disturbance - intoxicated	DART
18	27/06/2023 23:17	2023_P 07	Member of IÉ staff assaulted at Malahide	Assault on employee	DIR RU
19	26/06/2023 17:19	2023_P 07	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
20	28/06/2023 18:08	2023_P 07	Aggressive behaviour at Ashtown	Aggressive behaviour - other	Northern

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
21	29/06/2023 19:15	2023_P 07	Fighting / passenger disturbance (other) at Longford	Fighting / passenger disturbance (other)	Northern
22	29/06/2023 21:41	2023_P 07	Fighting / passenger disturbance (other) at Bray	Fighting / passenger disturbance (other)	DART
23	25/06/2023 17:30	2023_P 07	Aggressive behaviour on board	Aggressive behaviour - other	DART
24	30/06/2023 09:05	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
25	30/06/2023 12:59	2023_P 07	Aggressive behaviour on A212 12:00 Heuston to Cork	Aggressive behaviour - other	Cork
26	29/06/2023 11:30	2023_P 07	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
27	30/06/2023 18:02	2023_P 07	Fighting / passenger disturbance (intoxication related) at Rush & Lusk	Fighting / passenger disturbance - intoxicated	Northern
28	01/07/2023 19:30	2023_P 07	Fighting on E826	Fighting or passenger disturbance	DART
29	01/07/2023 13:26	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
30	01/07/2023 13:20	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
31	01/07/2023 17:49	2023_P 07	Aggressive behaviour (intoxication related) at Coolmine	Aggressive behaviour - intoxicated	Northern
32	03/07/2023 07:41	2023_P 07	Aggressive behaviour at Bayside	Aggressive behaviour - other	DART
33	29/06/2023 17:45	2023_P 07	Member of IÉ staff assaulted at Kent Station	Assault on employee	Cork
34	25/06/2023 18:50	2023_P 07	Aggressive behaviour on board A310 18:50 Cork to Tralee	Aggressive behaviour - other	Cork
35	02/07/2023 20:00	2023_P 07	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
36	30/06/2023 18:30	2023_P 07	Theft of 3rd Party property (Bicycle from Booterstown)	Theft of customer / 3rd Party property	DART
37	03/07/2023 20:11	2023_P 07	Aggressive behaviour at Athlone	Aggressive behaviour - other	Galway
38	28/06/2023 23:00	2023_P 07	Fighting / passenger disturbance (intoxication related) at Malahide	Fighting / passenger disturbance - intoxicated	Northern
39	03/07/2023 23:28	2023_P 07	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
40	04/07/2023 07:21	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
41	03/07/2023 18:35	2023_P 07	Lewd Behaviour at Connolly	Lewd behaviour	Northern

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
42	03/07/2023 18:16	2023_P 07	Customer assaulted on-board D929	Assault on Customer	Northern
43	04/07/2023 13:57	2023_P 07	Aggressive behaviour on E230	Aggressive behaviour	DART
44	05/07/2023 08:10	2023_P 07	Member of IÉ staff assaulted on A700 07:35 Heuston - Galway	Assault on employee	Mainline
45	05/07/2023 13:51	2023_P 07	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
46	05/07/2023 17:50	2023_P 07	Fighting / passenger disturbance (other)onboard A714	Fighting / passenger disturbance (other)	Galway
47	04/07/2023 12:47	2023_P 07	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
48	20/06/2023 08:50	2023_P 07	Aggressive behaviour at Navan Road Parkway	Aggressive behaviour - other	Northern
49	27/06/2023 13:05	2023_P 07	Passenger disturbance (intoxication related) at on-board A909	Fighting / passenger disturbance - intoxicated	Northern
50	29/06/2023 15:00	2023_P 07	Aggressive behaviour at Ennis	Aggressive behaviour - other	Limerick
51	06/07/2023 20:40	2023_P 07	Aggressive behaviour on A915	Aggressive behaviour - other	Northern
52	06/07/2023 19:23	2023_P 07	Fighting / passenger disturbance (other) on board	Fighting / passenger disturbance (other)	DART
53	06/07/2023 17:40	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
54	07/07/2023 17:00	2023_P 07	Aggressive behaviour on D817	Aggressive behaviour - other	Northern
55	07/07/2023 14:00	2023_P 07	Customer assaulted on 13.10 Westport/Heuston Passenger Service	Assault on Customer	Galway
56	08/07/2023 21:58	2023_P 07	Customer assaulted at Howth Junction	Assault on Customer	DART
57	07/07/2023 15:04	2023_P 07	Fighting / passenger disturbance (other) at Malahide	Fighting / passenger disturbance (other)	Northern
58	08/07/2023 07:40	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
59	08/07/2023 15:30	2023_P 07	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
60	04/07/2023 00:01	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
61	08/07/2023 22:10	2023_P 07	Aggressive behaviour (intoxication related) on board 21:00 Heuston to Cork	Aggressive behaviour - intoxicated	Limerick
62	10/07/2023 20:55	2023_P 07	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
63	10/07/2023 20:00	2023_P 07	Aggressive behaviour at on-board train	Aggressive behaviour - other	Northern
64	11/07/2023 20:00	2023_P 07	Aggressive behaviour (intoxication related) at Sligo	Aggressive behaviour - intoxicated	Northern
65	08/07/2023 00:00	2023_P 07	Theft of 3rd Party property Carrigtwohill	Theft of customer / 3rd Party property	Cork
66	13/07/2023 09:00	2023_P 07	Theft of 3rd Party property_Passenger going through dining car staff bag	Theft of customer / 3rd Party property	Cork
67	12/07/2023 19:25	2023_P 07	Aggressive behaviour on-board 19:25 Cork - Heuston	Aggressive behaviour - other	Mainline
68	13/07/2023 15:48	2023_P 07	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
69	14/07/2023 08:15	2023_P 07	Aggressive behaviour at Portlaoise	Aggressive behaviour - other	Mainline
70	14/07/2023 13:00	2023_P 07	Theft of 3rd Party property	Theft of customer / 3rd Party property	Mainline
71	14/07/2023 07:55	2023_P 07	Aggressive behaviour on board A730	Aggressive behaviour - other	Galway
72	14/07/2023 16:36	2023_P 07	Aggressive behaviour at Bayside	Aggressive behaviour - other	DART
73	12/07/2023 20:30	2023_P 07	Aggressive behaviour (intoxication related) at Limerick Junction	Aggressive behaviour - intoxicated	Limerick
74	11/07/2023 17:15	2023_P 07	Fighting / passenger disturbance (other) at HJCT	Fighting / passenger disturbance (other)	DART
75	17/07/2023 15:55	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
76	18/07/2023 23:00	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
77	08/07/2023 20:10	2023_P 07	Aggressive behaviour (intoxication related) on-board A612	Aggressive behaviour - intoxicated	Waterford
78	15/07/2023 21:50	2023_P 07	Aggressive behaviour (intoxication related) at Killarney Station	Aggressive behaviour - intoxicated	Cork
79	19/07/2023 18:30	2023_P 08	Fighting / passenger disturbance (intoxication related) at Longford	Fighting / passenger disturbance - intoxicated	Northern
80	20/07/2023 19:36	2023_P 08	Aggressive behaviour onboard A915 @ Boyle.	Aggressive behaviour	Northern
81	21/07/2023 22:45	2023_P 08	Fighting / passenger disturbance (other) at Kilbarrack	Fighting / passenger disturbance (other)	DART
82	22/07/2023 14:30	2023_P 08	Lewd Behaviour at Connolly	Lewd behaviour	Northern
83	23/07/2023 19:10	2023_P 08	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
84	22/07/2023 10:15	2023_P 08	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
85	21/07/2023 13:30	2023_P 08	Aggressive behaviour at Thurles	Aggressive behaviour	Limerick
86	21/07/2023 19:40	2023_P 08	Aggressive behaviour (intoxication related) on-board A519	Aggressive behaviour - intoxicated	Waterford
87	19/07/2023 16:35	2023_P 08	Aggressive behaviour on-board A608	Aggressive behaviour - other	Waterford
88	19/07/2023 15:56	2023_P 08	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
89	24/07/2023 15:04	2023_P 08	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
90	20/07/2023 00:00	2023_P 08	Theft of 3rd Party property on board 17.30 Heuston/Galway	Theft of customer / 3rd Party property	Galway
91	24/07/2023 17:30	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
92	25/07/2023 10:22	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
93	25/07/2023 19:24	2023_P 08	Customer assaulted on A134	Assault on Customer	Northern
94	25/07/2023 16:30	2023_P 08	Aggressive behaviour at HJCT	Aggressive behaviour - other	DART
95	25/07/2023 19:37	2023_P 08	Fighting / passenger disturbance (other) On board	Fighting / passenger disturbance (other)	DART
96	26/07/2023 16:50	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
97	26/07/2023 16:25	2023_P 08	Aggressive behaviour on board E245	Aggressive behaviour - other	DART
98	27/07/2023 08:52	2023_P 08	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
99	27/07/2023 13:25	2023_P 08	Aggressive behaviour at Bray	Aggressive behaviour - other	DART
100	27/07/2023 17:51	2023_P 08	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
101	25/07/2023 12:58	2023_P 08	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
102	27/07/2023 13:10	2023_P 08	Cork service Fighting / passenger disturbance (other) on-board the service	Fighting / passenger disturbance (other)	Mainline
103	18/07/2023 15:10	2023_P 08	Lewd Behaviour on-board A508 15:10 Heuston - Waterford	Lewd behaviour	Mainline
104	28/07/2023 21:48	2023_P 08	Fighting / passenger disturbance (other) at Kilbarrack	Fighting / passenger disturbance (other)	DART

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
105	29/07/2023 16:15	2023_P 08	Assault on Platform 1 Kildare	Assault	Mainline
106	29/07/2023 23:20	2023_P 08	Aggressive behaviour (intoxication related) at Drogheda	Aggressive behaviour - intoxicated	Northern
107	29/07/2023 19:00	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
108	29/07/2023 20:32	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
109	22/07/2023 20:00	2023_P 08	Aggressive behaviour (intoxication related) at Drogheda	Aggressive behaviour - intoxicated	Northern
110	01/08/2023 14:00	2023_P 08	Theft of 3rd Party property	Theft of customer / 3rd Party property	Mainline
111	01/08/2023 22:10	2023_P 08	Theft of 3rd Party property	Theft of customer / 3rd Party property	Mainline
112	02/08/2023 13:45	2023_P 08	Aggressive behaviour at Heuston Station	Aggressive behaviour	Mainline
113	02/08/2023 20:45	2023_P 08	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
114	04/08/2023 19:20	2023_P 08	Aggressive behaviour on E940	Aggressive behaviour - other	DART
115	04/08/2023 18:43	2023_P 08	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
116	05/08/2023 05:48	2023_P 08	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
117	05/08/2023 13:55	2023_P 08	Passenger disturbance (other) at on-board Sligo Train	Fighting / passenger disturbance (other)	Northern
118	04/08/2023 23:52	2023_P 08	Customer assaulted on board 22:15ex galway	Assault on Customer	Galway
119	07/08/2023 18:17	2023_P 08	Aggressive behaviour at Raheny	Aggressive behaviour - other	DART
120	07/08/2023 20:46	2023_P 08	Aggressive behaviour on A808	Aggressive behaviour	Galway
121	07/08/2023 20:03	2023_P 08	Fighting or passenger disturbance at Balbriggan Station	Fighting or passenger disturbance	Northern
122	07/08/2023 14:30	2023_P 08	Theft of 3rd Party property	Theft of customer / 3rd Party property	Galway
123	04/08/2023 17:07	2023_P 08	Aggressive behaviour at Bray	Aggressive behaviour - other	DART
124	04/08/2023 20:00	2023_P 08	Customer assaulted at Limerick	Assault on Customer	Limerick
125	08/08/2023 11:47	2023_P 08	Member of IÉ staff assaulted at Connolly	Assault on employee	Northern

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
126	08/08/2023 19:00	2023_P 08	Aggressive behaviour on A914 at Maynooth	Aggressive behaviour	Northern
127	09/08/2023 07:25	2023_P 08	Aggressive behaviour at Killarney	Aggressive behaviour	Cork
128	03/08/2023 21:32	2023_P 08	Theft of 3rd Party property	Theft of customer / 3rd Party property	Mainline
129	01/08/2023 16:00	2023_P 08	Theft of 3rd Party property on board 15.35 Heuston/Galway Service	Theft of customer / 3rd Party property	Galway
130	10/08/2023 20:12	2023_P 08	Lewd Behaviour on board	Lewd behaviour	DART
131	30/07/2023 11:00	2023_P 08	Aggressive behaviour (intoxication related) at on-board Sligo - Dublin train	Aggressive behaviour - intoxicated	Northern
132	11/08/2023 18:35	2023_P 08	Fighting / passenger disturbance (other) on board	Fighting / passenger disturbance (other)	DART
133	13/08/2023 19:36	2023_P 08	Aggressive behaviour on A150	Aggressive behaviour	Northern
134	13/08/2023 23:36	2023_P 08	Fighting / passenger disturbance (other) at Kilbarrack	Fighting / passenger disturbance (other)	DART
135	12/08/2023 18:25	2023_P 08	Aggressive behaviour at Portlaoise	Aggressive behaviour - other	Mainline
136	12/08/2023 23:00	2023_P 08	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
137	07/08/2023 13:50	2023_P 08	Theft of 3rd Party property	Theft of customer / 3rd Party property	Limerick
138	27/07/2023 17:35	2023_P 08	Aggressive behaviour (intoxication related) on-board D218 17:27 Heuston - Portlaoise	Aggressive behaviour - intoxicated	Mainline
139	14/08/2023 10:15	2023_P 09	Member of IÉ staff assaulted at Dundalk	Assault on employee	Northern
140	14/08/2023 18:00	2023_P 09	Aggressive behaviour on board A910 (Longford)	Aggressive behaviour	Northern
141	14/08/2023 13:00	2023_P 09	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
142	14/08/2023 17:57	2023_P 09	Aggressive behaviour at Clonsilla	Aggressive behaviour - other	Northern
143	15/08/2023 12:52	2023_P 09	Aggressive behaviour on E224	Aggressive behaviour	DART
144	16/08/2023 15:42	2023_P 09	Aggressive behaviour (intoxication related) on board	Aggressive behaviour - intoxicated	DART
145	16/08/2023 15:42	2023_P 09	Aggressive behaviour at E239	Aggressive behaviour	DART
146	17/08/2023 20:55	2023_P 09	Customer assaulted at Connolly	Assault on Customer	Northern

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
147	18/08/2023 11:55	2023_P 09	Lewd Behaviour on A904	Lewd behaviour	Northern
148	19/08/2023 00:00	2023_P 09	Aggressive behaviour (intoxication related) on board F015 at Howth Station	Aggressive behaviour - intoxicated	DART
149	18/08/2023 23:20	2023_P 09	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
150	19/08/2023 20:50	2023_P 09	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
151	20/08/2023 20:30	2023_P 09	Fighting / passenger disturbance (other) at Howth	Fighting / passenger disturbance (other)	DART
152	19/08/2023 16:55	2023_P 09	Lewd Behaviour at Drogheda	Lewd behaviour	Northern
153	18/08/2023 13:50	2023_P 09	Member of IÉ staff assaulted at Heuston	Assault on employee	Mainline
154	19/08/2023 22:27	2023_P 09	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
155	15/08/2023 07:30	2023_P 09	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
156	16/08/2023 17:35	2023_P 09	Aggressive behaviour (intoxication related) on-board the 18:00 Heuston - Cork	Aggressive behaviour - intoxicated	Mainline
157	17/08/2023 07:33	2023_P 09	Aggressive behaviour on-board the 07:20 Heuston - Galway	Aggressive behaviour - other	Mainline
158	22/08/2023 19:39	2023_P 09	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
159	23/08/2023 13:02	2023_P 09	Aggressive behaviour on A907, removed at Mullingar Station	Aggressive behaviour	Northern
160	23/08/2023 13:55	2023_P 09	Aggressive behaviour at Heuston Station	Aggressive behaviour - other	Mainline
161	22/08/2023 18:53	2023_P 09	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
162	23/08/2023 18:14	2023_P 09	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
163	24/08/2023 12:26	2023_P 09	Aggressive behaviour on-board A213 11:25 Cork - Heuston	Aggressive behaviour - other	Mainline
164	24/08/2023 16:30	2023_P 09	Aggressive behaviour at Dundalk	Aggressive behaviour - other	Northern
165	21/08/2023 11:05	2023_P 09	Customer assaulted on board A307 11:05 Tralee to Mallow	Assault on Customer	Cork
166	22/08/2023 19:30	2023_P 09	Customer assaulted at Limerick Junction	Assault on Customer	Limerick
167	22/08/2023 15:45	2023_P 09	Aggressive behaviour on board 14.25 Cork Heuston	Aggressive behaviour - other	Limerick

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
168	26/08/2023 06:38	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
169	27/08/2023 19:38	2023_P 09	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
170	27/08/2023 20:21	2023_P 09	Fighting / passenger disturbance (other) at Connolly	Fighting / passenger disturbance (other)	Northern
171	27/08/2023 19:37	2023_P 09	Aggressive behaviour (intoxication related) on board	Aggressive behaviour - intoxicated	DART
172	19/08/2023 18:00	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Mainline
173	26/08/2023 09:20	2023_P 09	Passenger disturbance	Fighting / passenger disturbance - intoxicated	Galway
174	27/08/2023 19:11	2023_P 09	Fighting or passenger disturbance on 18.25 Heuston Limerick	Fighting or passenger disturbance	Limerick
175	27/08/2023 23:21	2023_P 09	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
176	28/08/2023 15:38	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
177	29/08/2023 07:01	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
178	29/08/2023 13:05	2023_P 09	Aggressive behaviour on board A711 11:05 Galway - Heuston	Aggressive behaviour - other	Mainline
179	28/08/2023 18:41	2023_P 09	Aggressive behaviour on A225 17:25 Cork to Heuston	Aggressive behaviour - other	Cork
180	05/08/2023 21:00	2023_P 08	Theft of 3rd Party property A230 21:00 Heuston to Cork	Theft of customer / 3rd Party property	Cork
181	31/08/2023 09:05	2023_P 09	Aggressive behaviour at Connolly Station	Aggressive behaviour - other	DIR RU
182	30/08/2023 20:00	2023_P 09	Member of IÉ staff assaulted at Roscommon Station	Assault on employee	Galway
183	31/08/2023 16:36	2023_P 09	Fighting / passenger disturbance (other) on E120	Fighting / passenger disturbance (other)	DART
184	21/08/2023 18:30	2023_P 09	Aggressive behaviour on A912	Aggressive behaviour - other	Northern
185	04/08/2023 00:00	2023_P 08	Theft of 3rd Party property (Bicycle from Bray)	Theft of customer / 3rd Party property	DART
186	02/09/2023 17:54	2023_P 09	Aggressive behaviour at Thurles	Aggressive behaviour - other	Limerick
187	01/09/2023 21:30	2023_P 09	Fighting / passenger disturbance (other) on board E844	Fighting / passenger disturbance (other)	DART
188	21/08/2023 18:16	2023_P 09	Theft of 3rd Party property at Dalkey	Theft of customer / 3rd Party property	DART

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
189	03/09/2023 20:11	2023_P 09	Fighting / passenger disturbance (other) at Clonsilla	Fighting / passenger disturbance (other)	Northern
190	03/09/2023 12:50	2023_P 09	Aggressive behaviour onboard DART	Aggressive behaviour - other	DART
191	02/09/2023 17:07	2023_P 09	Aggressive behaviour (intoxication related) at Hazelhatch	Aggressive behaviour - intoxicated	Mainline
192	28/08/2023 11:00	2023_P 09	Aggressive behaviour on-board A511 11:00 Waterford - Heuston	Aggressive behaviour - other	Mainline
193	03/09/2023 11:15	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
194	01/09/2023 20:10	2023_P 09	Aggressive behaviour (intoxication related) on A312 17:05 Heuston to Tralee	Aggressive behaviour - intoxicated	Cork
195	04/09/2023 15:05	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
196	27/08/2023 15:15	2023_P 09	Aggressive behaviour on board A502	Aggressive behaviour - other	Waterford
197	19/08/2023 19:15	2023_P 09	Aggressive behaviour on board A612	Aggressive behaviour - other	Waterford
198	19/08/2023 14:00	2023_P 09	Aggressive behaviour on board A506	Aggressive behaviour - other	Waterford
199	05/09/2023 06:55	2023_P 09	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
200	05/09/2023 18:15	2023_P 09	Aggressive behaviour on board 17:25 Heuston Limerick	Aggressive behaviour - other	Limerick
201	27/08/2023 19:13	2023_P 09	Aggressive behaviour on board E218 (TBC)	Aggressive behaviour - other	DART
202	06/09/2023 17:30	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Limerick
203	07/09/2023 13:15	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
204	02/09/2023 14:24	2023_P 09	Aggressive behaviour at Kent Station- Passenger spat at staff and OCS	Aggressive behaviour - other	Cork
205	08/09/2023 14:02	2023_P 09	Aggressive behaviour on A309 13:05 Tralee to Mallow	Aggressive behaviour	Cork
206	08/09/2023 20:25	2023_P 09	Aggressive behaviour on A913	Aggressive behaviour	Northern
207	08/09/2023 15:30	2023_P 09	Aggressive behaviour at Tara Street	Aggressive behaviour - other	DART
208	09/09/2023 20:15	2023_P 09	Aggressive behaviour (intoxication related) on-board 19:20 Galway - Heuston	Aggressive behaviour - intoxicated	Mainline
209	09/09/2023 19:26	2023_P 09	Customer assaulted on E931	Assault on Customer	DART

No	Incident Date & Time	Period	Incident Title	Category	Business Unit
210	09/09/2023 17:46	2023_P 09	Fighting or passenger disturbance on E925	Fighting or passenger disturbance	DART
211	09/09/2023 18:40	2023_P 09	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
212	10/09/2023 13:30	2023_P 09	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
213	10/09/2023 19:23	2023_P 09	Fighting / passenger disturbance (other) on board E918	Fighting / passenger disturbance (other)	DART
214	07/09/2023 19:25	2023_P 09	Aggressive behaviour (intoxication related) on A312 19:25 Mallow to Tralee	Aggressive behaviour - intoxicated	Cork
215	09/09/2023 14:30	2023_P 09	Theft of 3rd Party property	Theft of customer / 3rd Party property	Limerick
216	09/09/2023 10:35	2023_P 09	Aggressive behaviour (intoxication related) at Belfast	Aggressive behaviour - intoxicated	Northern
217	06/09/2023 14:40	2023_P 09	Aggressive behaviour (intoxication related) at Wicklow	Aggressive behaviour - intoxicated	Waterford
218	08/09/2023 12:08	2023_P 09	Fighting / passenger disturbance (other) at Drogheda	Fighting / passenger disturbance (other)	Northern
219	09/09/2023 21:40	2023_P 09	Aggressive behaviour at Dundalk	Aggressive behaviour - other	Northern
220	10/09/2023 16:30	2023_P 09	Fighting / passenger disturbance (other) on D915	Fighting / passenger disturbance (other)	Northern