

Please complete Sections 1, 2 & 3 below in BALL POINT PEN and BLOCK CAPITALS

1. Personal DetailsName _____ Mr/Mrs/Miss/Ms
Address _____
Town _____ Postcode _____
Signature _____ Date _____ Daytime Tel _____**2. Details of your ticket** (please tick the appropriate details)Travel Details: From _____ To _____
Ticket Type Adult Child Student Free Travel Scheme

Single Return Contract Multi-Journey Other (Please specify)

Ticket No: _____ Ticket Value € _____

Please attach the relevant ticket, photocopies will be accepted if your ticket is still valid for travel. We regret that we cannot provide discount without the relevant ticket.**3. Details of your Claim**Date of disruption _____
Scheduled departure time of Train _____ Time disruption occurred _____
Approximate length of disruption _____
Place of disruption _____ (Rail Station)
or between _____ and _____

Your application is now complete.

Please send your claim to:

**Customer Relations Department, Northern and Eastern,
Connolly Station, Dublin 1.****FOR OFFICIAL USE**Delay verified _____
Value of Discount € _____
Voucher Number _____
Date processed _____
Authorising Manager/ _____
Chief Clerk _____**Issuing office date stamp**

1. Head Office copy

Please note that discounts must be applied for within 28 days of disruption.

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