Customer FAQ Phoenix Park Tunnel Fares

Taxsaver Card

I am a regular commuter from Portlaoise/Newbridge/Kildare/Sallins to Connolly, Tara street/Pearse/Grand Canal and I have a Monthly or Annual Taxsaver card that includes Luas and bus 145 to city, is my current card valid on the tunnel service to Grand Canal Dock?

Yes, you can now travel on the direct rail service through the tunnel on a Point-Point Monthly or Annual Taxsaver card that includes feeder services.

I have a Short Hop Zone Taxsaver Monthly/Annual card for Rail Only/Rail Bus, can I use the new direct rail service through the tunnel?

Yes, you can now travel on the direct rail service through the tunnel on a Short Hop Zone Monthly or Annual card.

LEAP Epurse card

Can I use my Leap epurse card from Hazelhatch to Grand Canal Dock on the tunnel service?

Yes, simply touch on at Hazelhatch and touch off at Grand Canal Dock and the fare will automatically be calculated.

I am travelling from Sallins, when will I be able to get an epurse fare?

Sallins will be included in the Short Hop Zone from 1st December.

Booking Office/TVM Tickets

I am travelling from Portlaoise/Kildare/Newbridge/Sallins/Hazelhatch on the new phoenix park tunnel service, where can I get a ticket to?

You can purchase a ticket to Drumcondra, Connolly, Tara street, Pearse or Grand Canal Dock stations only.