

DART Assistance Report

April 23rd to May 20th 2018

Hub Stations	Number of assists	Fall down in service	Fall Down %	Disability User didn't arrive
Bray	174			
Dalkey	108			
Dun Laoghaire	270			2
Blackrock	55			
Sandymount	149			
Pearse	62			
Tara St	45			
Connolly	664			1
Killester	113	1		1
Raheny	47			1
Howth Junction	9			
Howth	41			
Malahide	44	1		
Totals	1781	2	0.11%	5

Summary

There were 1781 Customers assisted between 23rd April and 20th May. District Manager DART continued staff briefings. Unfortunately, there were two fall downs in the four week period, one at Clontarf road and one at Malahide. There was also five Customers who contacted us looking for assistance but failed to show up on the day.