

DART Assistance Report

May 21st to June 17th 2018

Hub Stations	Number of assists	Fall down in service	Fall Down %	Disability User didn't arrive
Bray	181			
Dalkey	144			
Dun Laoghaire	266			
Blackrock	98			
Sandymount	180	1	0.55%	
Pearse	73			
Tara St	53			
Connolly	677	1	0.14%	1
Killester	145			
Raheny	86			
Howth Junction	17			
Howth	102			
Malahide	55			
Totals	2077	2	0.10%	1

Summary

There were 2077 Customers assisted between 21st May and 17th June. This is the second busiest month since the pilot commenced in January. Staff briefings continued with Station Managers and staff on a weekly basis. There was two fall downs in service, one in Connolly and one in Sandymount. There was 1 booking made but the Customers who booked assistance didn't turn up on the day.

The pilot is continuing to work well and efforts are continually on a daily basis to ensure this is the case.