

18th May 2018

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

Re: FOI Request Response [IE_FOI_157]

Dear [REDACTED],

I refer to your request dated 14th April 2018 made under the Freedom of Information Act 2014, which was received on 17th April 2018 for records held by Iarnród Éireann your request sought:

All relevant documentation relating to:

All complaints of overcrowding on the Dublin/Sligo line since 1st January 2017

I, Paul Slowey, have now made a final decision to grant your request on 18th May 2018.

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely,

Mr Paul Slowey

Decision Maker

Freedom of Information Request:
Schedule of Records for **IE_FOI_157** : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	18.05.18	FOI 157	2	Part Grant	Section 37	Personal information

Signed

IE Decision Maker

Created On	Contact Method	Response Sent	D Refund Amount	Date Processed	Case Type	Case Subtype	Route	Station	Received Date
17/02/2017	Web	20/02/2017			Onboard Issues	Crowding	Sligo		20/02/2017
24/02/2017	Web	28/02/2017			Onboard Issues	Crowding	Sligo		27/02/2017
28/02/2017	Email	03/03/2017	28.49	03/03/2017	Onboard Issues	Crowding	Sligo		01/03/2017
03/03/2017	Web	03/03/2017			Onboard Issues	Crowding	Sligo		03/03/2017
10/03/2017	Post	13/03/2017			Onboard Issues	Crowding	Sligo	Dublin	10/03/2017
13/03/2017	Post	13/03/2017			Onboard Issues	Crowding	Sligo	Maynooth	13/03/2017
03/04/2017	Web	03/04/2017			Onboard Issues	Crowding	Sligo		03/04/2017
06/04/2017	Web	09/04/2017			Onboard Issues	Crowding	Sligo		06/04/2017
10/04/2017	Web	10/04/2017			Onboard Issues	Crowding	Sligo		10/04/2017
11/04/2017	Email	12/04/2017			Onboard Issues	Crowding	Sligo		12/04/2017
13/04/2017	Web	17/04/2017			Onboard Issues	Crowding	Sligo		17/04/2017
14/04/2017	Web	20/04/2017			Onboard Issues	Crowding	Sligo		17/04/2017
14/04/2017	Web	20/04/2017			Onboard Issues	Crowding	Sligo		18/04/2017
14/04/2017	Web	20/04/2017			Onboard Issues	Crowding	Sligo		18/04/2017
25/04/2017	Web	04/05/2017			Onboard Issues	Crowding	Sligo	Mullingar	25/04/2017
28/04/2017	Web	03/05/2017			Onboard Issues	Crowding	Sligo		28/04/2017
04/05/2017	Web	09/05/2017			Onboard Issues	Crowding	Sligo		04/05/2017
05/05/2017	Web	09/05/2017			Onboard Issues	Crowding	Sligo		05/05/2017
10/05/2017	Email	15/05/2017			Onboard Issues	Crowding	Sligo		10/05/2017
02/07/2017	Web	04/07/2017			Onboard Issues	Crowding	Sligo		02/07/2017
14/07/2017	Web	17/07/2017			Onboard Issues	Crowding	Sligo		14/07/2017
19/07/2017	Web	21/07/2017			Onboard Issues	Crowding	Sligo		19/07/2017
19/07/2017	Web	10/08/2017			Onboard Issues	Crowding	Sligo	Drumcondra	19/07/2017
19/07/2017	Web	21/07/2017			Onboard Issues	Crowding	Sligo		19/07/2017
19/07/2017	Web	21/07/2017			Onboard Issues	Crowding	Sligo	Maynooth	19/07/2017
24/07/2017	Email	26/07/2017			Onboard Issues	Crowding	Sligo		24/07/2017
24/07/2017	Web	26/07/2017			Onboard Issues	Crowding	Sligo		24/07/2017
25/07/2017	Web	26/07/2017			Onboard Issues	Crowding	Sligo		25/07/2017
25/07/2017	Web	08/08/2017			Onboard Issues	Crowding	Sligo		25/07/2017
28/07/2017	Email	21/08/2017			Onboard Issues	Crowding	Sligo	Mullingar	28/07/2017
31/07/2017	Web	02/08/2017			Onboard Issues	Crowding	Sligo		31/07/2017
02/08/2017	Web	12/11/2017			Onboard Issues	Crowding	Sligo		02/08/2017
03/08/2017	Post	18/09/2017			Onboard Issues	Crowding	Sligo	Mullingar	26/07/2017
04/08/2017	Web	10/08/2017			Onboard Issues	Crowding	Sligo	Longford	04/08/2017
08/08/2017	Web	09/08/2017			Onboard Issues	Crowding	Sligo		08/08/2017
10/08/2017	Web	14/08/2017			Onboard Issues	Crowding	Sligo		10/08/2017
10/08/2017	Web	15/08/2017			Onboard Issues	Crowding	Sligo		10/08/2017
14/08/2017	Web	16/08/2017			Onboard Issues	Crowding	Sligo		14/08/2017
20/08/2017	Web	22/08/2017			Onboard Issues	Crowding	Sligo		20/08/2017
23/08/2017	Web	28/08/2017			Onboard Issues	Crowding	Sligo		23/08/2017
23/08/2017	Web	28/08/2017			Onboard Issues	Crowding	Sligo		23/08/2017
28/08/2017	Web	30/08/2017			Onboard Issues	Crowding	Sligo		28/08/2017
28/08/2017	Email	04/09/2017			Onboard Issues	Crowding	Sligo		28/08/2017
22/09/2017	Web	26/09/2017			Onboard Issues	Crowding	Sligo		22/09/2017
22/09/2017	Web	26/09/2017			Onboard Issues	Crowding	Sligo		22/09/2017
29/09/2017	Web	03/10/2017			Onboard Issues	Crowding	Sligo		29/09/2017
29/09/2017	Web	10/02/2017			Onboard Issues	Crowding	Sligo		29/09/2017
29/09/2017	Web	03/10/2017			Onboard Issues	Crowding	Sligo		29/09/2017
30/09/2017	Email	03/10/2017			Onboard Issues	Crowding	Sligo		30/09/2017
13/10/2017	Web	20/10/2017			Onboard Issues	Crowding	Sligo		13/10/2017
18/10/2017	Web	26/10/2017			Onboard Issues	Crowding	Sligo		18/10/2017
20/10/2017	Web	29/10/2017			Onboard Issues	Crowding	Sligo		20/10/2017
20/10/2017	Web	29/10/2017			Onboard Issues	Crowding	Sligo		20/10/2017
22/10/2017	Web	31/10/2017			Onboard Issues	Crowding	Sligo	Dublin Connolly	22/10/2017
29/10/2017	Web	09/11/2017			Onboard Issues	Crowding	Sligo		29/10/2017
03/11/2017	Web	13/11/2017			Onboard Issues	Crowding	Sligo		03/11/2017
06/11/2017	Email	15/11/2017			Onboard Issues	Crowding	Sligo	Dromod	06/11/2017
09/11/2017	Post	08/12/2017			Onboard Issues	Crowding	Sligo	Carrick-on-Shann	09/11/2017
14/11/2017	Email	22/11/2017	20.00	22/11/2017	Onboard Issues	Crowding	Sligo		14/11/2017
17/11/2017	Web	21/11/2017			Onboard Issues	Crowding	Sligo		17/11/2017
17/11/2017	Web	21/11/2017			Onboard Issues	Crowding	Sligo		17/11/2017
17/11/2017	Web	22/11/2017			Onboard Issues	Crowding	Sligo		17/11/2017
24/11/2017	Web	01/12/2017			Onboard Issues	Crowding	Sligo		24/11/2017
24/11/2017	Web	04/12/2017			Onboard Issues	Crowding	Sligo	Dublin Connolly	24/11/2017
25/11/2017	Web	04/12/2017			Onboard Issues	Crowding	Sligo		25/11/2017
27/11/2017	Web	05/12/2017			Onboard Issues	Crowding	Sligo		27/11/2017
27/11/2017	Web	05/12/2017			Onboard Issues	Crowding	Sligo	Enfield	27/11/2017
27/11/2017	Phone	04/12/2017			Onboard Issues	Crowding	Sligo	Edgeworthstown	27/11/2017
28/11/2017	Web	06/12/2017			Onboard Issues	Crowding	Sligo	Maynooth	28/11/2017
06/12/2017	Web	14/12/2017			Onboard Issues	Crowding	Sligo		06/12/2017
08/12/2017	Web	19/12/2017			Onboard Issues	Crowding	Sligo		08/12/2017
08/12/2017	Web	19/12/2017			Onboard Issues	Crowding	Sligo		08/12/2017
08/12/2017	Web	19/12/2017			Onboard Issues	Crowding	Sligo		08/12/2017
09/12/2017	Web	18/12/2017			Onboard Issues	Crowding	Sligo		09/12/2017
19/12/2017	Web	03/01/2018			Onboard Issues	Crowding	Sligo		19/12/2017
23/12/2017	Email	05/01/2018	19.99	05/01/2018	Onboard Issues	Crowding	Sligo		23/12/2017
23/12/2017	Web	05/01/2018			Onboard Issues	Crowding	Sligo		23/12/2017
23/12/2017	Web	05/01/2018			Onboard Issues	Crowding	Sligo		23/12/2017
24/12/2017	Web				Onboard Issues	Crowding	Sligo		24/12/2017
28/12/2017	Web				Onboard Issues	Crowding	Sligo		28/12/2017
29/12/2017	Web	05/01/2018			Onboard Issues	Crowding	Sligo		29/12/2017
29/12/2017	Web				Onboard Issues	Crowding	Sligo		29/12/2017
03/01/2018	Web	10/01/2018			Onboard Issues	Crowding	Sligo		03/01/2018
04/01/2018	Post	09/02/2018			Onboard Issues	Crowding	Sligo	Mullingar	22/12/2017
27/01/2018	Web				Onboard Issues	Crowding	Sligo		27/01/2018

02/02/2018	Web	05/02/2018		Onboard Issues	Crowding	Sligo		02/02/2018
02/02/2018	Web	05/02/2018		Onboard Issues	Crowding	Sligo		02/02/2018
06/02/2018	Web	07/02/2018		Onboard Issues	Crowding	Sligo		06/02/2018
09/02/2018	Web	12/02/2018		Onboard Issues	Crowding	Sligo		09/02/2018
09/02/2018	Email	12/02/2018		Onboard Issues	Crowding	Sligo		09/02/2018
09/02/2018	Web	13/02/2018		Onboard Issues	Crowding	Sligo		09/02/2018
13/02/2018	Web	14/02/2018		Onboard Issues	Crowding	Sligo		13/02/2018
13/02/2018	Email	14/02/2018		Onboard Issues	Crowding	Sligo		13/02/2018
16/02/2018	Web	16/02/2018		Onboard Issues	Crowding	Sligo		16/02/2018
22/02/2018	Web	26/02/2018		Onboard Issues	Crowding	Sligo		22/02/2018
23/02/2018	Web	27/02/2018		Onboard Issues	Crowding	Sligo		23/02/2018
23/02/2018	Web			Onboard Issues	Crowding	Sligo		23/02/2018
23/02/2018	Web	28/02/2018		Onboard Issues	Crowding	Sligo		23/02/2018
27/02/2018	Email	26/02/2018		Onboard Issues	Crowding	Sligo		27/02/2018
28/02/2018	Web	07/03/2018		Onboard Issues	Crowding	Sligo		28/02/2018
07/03/2018	Web	16/03/2018		Onboard Issues	Crowding	Sligo		07/03/2018
09/03/2018	Web	05/04/2018		Onboard Issues	Crowding	Sligo		09/03/2018
09/03/2018	Web	14/03/2018		Onboard Issues	Crowding	Sligo		09/03/2018
09/03/2018	Web	14/03/2018		Onboard Issues	Crowding	Sligo		09/03/2018
10/03/2018	Web			Onboard Issues	Crowding	Sligo		10/03/2018
12/03/2018	Web	15/03/2018		Onboard Issues	Crowding	Sligo	Dromod	12/03/2018
12/03/2018	Email	16/03/2018		Onboard Issues	Crowding	Sligo		12/03/2018
12/03/2018	Web	16/03/2018		Onboard Issues	Crowding	Sligo	Dublin Connolly	12/03/2018
15/03/2018	Web	23/03/2018		Onboard Issues	Crowding	Sligo		15/03/2018
29/03/2018	Web	05/04/2018		Onboard Issues	Crowding	Sligo		29/03/2018
02/04/2018	Web	06/04/2018		Onboard Issues	Crowding	Sligo		02/04/2018
02/04/2018	Web	11/04/2018		Onboard Issues	Crowding	Sligo		02/04/2018
03/04/2018	Web	06/04/2018		Onboard Issues	Crowding	Sligo		03/04/2018
03/04/2018	Web	09/04/2018		Onboard Issues	Crowding	Sligo		03/04/2018
03/04/2018	Web	19/04/2018	5.00	19/04/2018	Onboard Issues	Crowding	Sligo	03/04/2018
04/04/2018	Web	10/04/2018		Onboard Issues	Crowding	Sligo	Longford	04/04/2018
05/04/2018	Web	10/04/2018		Onboard Issues	Crowding	Sligo		05/04/2018
05/04/2018	Post	05/04/2018		Onboard Issues	Crowding	Sligo		05/04/2018
05/04/2018	Web	10/04/2018		Onboard Issues	Crowding	Sligo	Mullingar	05/04/2018
05/04/2018	Web	11/04/2018	14.99	11/04/2018	Onboard Issues	Crowding	Sligo	05/04/2018
06/04/2018	Web	12/04/2018		Onboard Issues	Crowding	Sligo		06/04/2018
13/04/2018	Web	17/04/2018		Onboard Issues	Crowding	Sligo		13/04/2018
04/05/2018	Web	14/05/2018		Onboard Issues	Crowding	Sligo		04/05/2018
09/05/2018	Email	10/05/2018		Onboard Issues	Crowding	Sligo		09/05/2018
09/05/2018	Email	14/05/2018		Onboard Issues	Crowding	Sligo	Longford	09/05/2018