

15th May 2019



Email: 

Re: FOI Request Response [IE_FOI_248]

Dear 

I refer to your request dated 03rd May 2019 made under the Freedom of Information Act 2014, which was received on that date, for records held by Iarnród Éireann.

Request:

- Records of the number of antisocial behavior complaints that Irish Rail received last year in relation to the Westport-Dublin line.
- Also, a copy of the complaints, with all personal and identifying information redacted accordingly

I, Paul Slowey, have now made a final decision to grant your request on 13th May 2019.

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

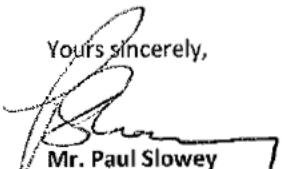
Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foia@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely,

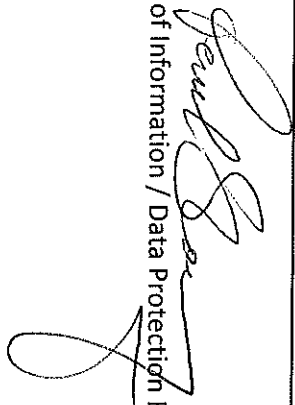

Mr. Paul Slowey
Decision Maker

Freedom of Information Request:
 Schedule of Records for IE_FOI_248 : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	13.05.19	FOI 248	1	Part Grant	Section 37 - Personal Information	Personal Information relating to others redacted

Signed

Freedom of Information / Data Protection Executive



Created On	Contact Method	Response Sent Date	Refund Amount	Date Processed	Case Type	Case Subtype	Route	Station	Status	Received Date
18/02/2018	Web	21/02/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	18/02/2018
19/02/2018	Web	21/02/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	19/02/2018
25/02/2018	Web	28/02/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	25/02/2018
26/02/2018	Web	05/03/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	26/02/2018
09/03/2018	Web				Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	09/03/2018
14/03/2018	Web	22/03/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	14/03/2018
16/03/2018	Phone	26/03/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	16/03/2018
17/03/2018	Web	19/03/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina	Athlone	Resolved	17/03/2018
05/04/2018	Web	12/04/2018	10.50	12/04/2018	Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	05/04/2018
06/04/2018	Web	12/04/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	06/04/2018
07/04/2018	Web				Antisocial Behaviour	Disruptive Passengers	Westport & Ballina	Portarlington	Resolved	07/04/2018
08/04/2018	Web	10/04/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	08/04/2018
09/04/2018	Web	17/04/2018	42.45	17/04/2018	Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	09/04/2018
12/04/2018	Web	17/05/2018	59.00	17/05/2018	Antisocial Behaviour	Assault	Westport & Ballina		Resolved	12/04/2018
13/04/2018	Web	18/04/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	13/04/2018
15/04/2018	Web	18/04/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	15/04/2018
30/04/2018	Web	01/05/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	30/04/2018
03/05/2018	Phone	04/05/2018			Antisocial Behaviour	Intimidation	Westport & Ballina		Resolved	03/05/2018
13/05/2018	Web	23/05/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	13/05/2018
14/05/2018	Email	17/05/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	14/05/2018
29/06/2018	Web				Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	29/06/2018
02/07/2018	Email	09/07/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	02/07/2018
16/07/2018	Web	18/07/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	16/07/2018
01/08/2018	Email	01/08/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	01/08/2018
03/08/2018	Web	07/08/2018			Antisocial Behaviour	Theft	Westport & Ballina		Resolved	03/08/2018
22/08/2018	Email	23/08/2018	56.97	23/08/2018	Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	22/08/2018
28/08/2018	Web	29/08/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	28/08/2018
01/09/2018	Web	04/09/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	01/09/2018
29/09/2018	Web	04/10/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	29/09/2018
02/10/2018	Web	08/10/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	02/10/2018
02/10/2018	Web	09/10/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	02/10/2018
02/10/2018	Web	09/10/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	02/10/2018
22/10/2018	Web	31/10/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	22/10/2018
25/10/2018	Post	25/10/2018	85.00	25/10/2018	Antisocial Behaviour	Disruptive Passengers	Westport & Ballina	Claremorris	Resolved	25/10/2018
10/11/2018	Web	13/11/2018			Antisocial Behaviour	Intimidation	Westport & Ballina		Resolved	10/11/2018
12/11/2018	Web	28/11/2018	20.00	28/11/2018	Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	12/11/2018
18/11/2018	Web	19/11/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	18/11/2018
09/12/2018	Web	12/12/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	09/12/2018
10/12/2018	Web	13/12/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	10/12/2018
12/12/2018	Web	13/12/2018			Antisocial Behaviour	Disruptive Passengers	Westport & Ballina		Resolved	12/12/2018