

12th June 2019

Mr Christopher Duncombe

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Re: Response - FOI request IE_FOI_251

Dear [REDACTED]

I refer to your request dated 9th May 2019 made under the Freedom of Information Act 2014, which was received by my office on that date, for records held by Iarnród Éireann.

Request:

- How many incidents involving payment card fraud (incl contactless) have been recorded on the railway network owned/operated by, or branded by, IÉ. Figures to be broken down year by year from 2014 -2018
- How many incidents involving payment card fraud were referred to An Garda Síochana, in the time frames above?
- If recorded, please provide an average loss per incident per year and a total loss each year in the time frames above.

I, Gwen Jones, have now made a final decision to grant your request on 12th June 2019.

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely,



PP

Ms. Gwen Jones

Commercial Dept, Decision Maker

IE FOI 251 Response Document

*You will note that we are unable to provide information prior to 2015 as the system that was in use before then is no longer available.

- How many incidents involving payment card fraud (incl contactless) have been recorded on the railway network owned/operated by, or branded by. IÉ. Figures to be broken down year by year from 2014 -2018 - [Table below shows incident count of recorded payment card fraud, broken down year by year 2015 - 2018](#)
- How many incidents involving payment card fraud were referred to An Garda Siochana, in the time frames above? – [There were no incidents involving payment card fraud referred to An Garda Siochana, in the time frames above](#)
- If recorded, please provide an average loss per incident per year and a total loss each year in the time frames above. - [Table below shows average loss per incident per year and a total loss each year 2015 – 2018](#)

2015 - 2018			
Year	Count	Value	Average
2015	331	€16,066.49	€48.54
2016	389	€15,287.73	€39.30
2017	639	€25,351.18	€39.67
2018	103	€4,711.58	€45.74

Freedom of Information Request:
Schedule of Records for **IE_FOI_251** : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	12.06.19	IE_FOI_251 Response Document	1	Grant		

Signed

Freedom of Information / Data Protection Executive