

13th September 2019

[Redacted]

[Redacted]

Re: FOI Request Response [IE_FOI_265]

Dear [Redacted]

I refer to your request dated 7th July 2019 made under the Freedom of Information Act 2014, which was received on that date, for records held by Iarnród Éireann.

Request:

- All defects and maintenance on the leap card equipment at Kilcock for the month of June

I, Lynette O'Toole, have now made a final decision to part grant your request on 13th September 2019.

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely,



Lynette O'Toole

Freedom of Information Officer

Attachment 1

Docket	Customer Ref	Serial Number	Device Code	Site	Territory	Customer Zone	Contact Type
Technician	Incident Time	Reported At	On Site At	Completed At	Response Time	Downtime	
Reported Fault			Actual Fault			Repair	

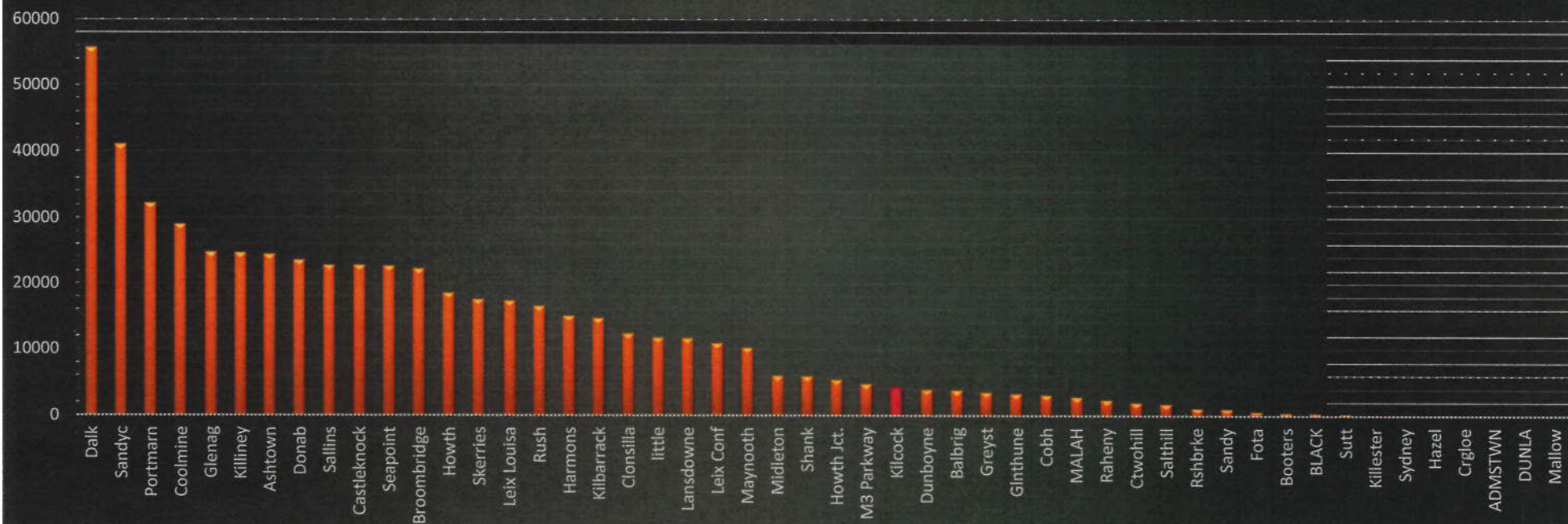
No calls were logged for validator poles in Kilcock in June 2019

STATIONNAME	DEVICEID	20/05/2019	21/05/2019	22/05/2019	23/05/2019	24/05/2019	25/05/2019	26/05/2019	27/05/2019	28/05/2019	29/05/2019	30/05/2019	31/05/2019	01/06/2019	02/06/2019	03/06/2019	04/06/2019	05/06/2019	06/06/2019	07/06/2019	08/06/2019	09/06/2019	10/06/2019	11/06/2019	12/06/2019	13/06/2019	14/06/2019	15/06/2019	16/06/2019	17/06/2019	18/06/2019	19/06/2019
		6					13					1 4					2															
Kilcock	11090	6					13					1 4					2															

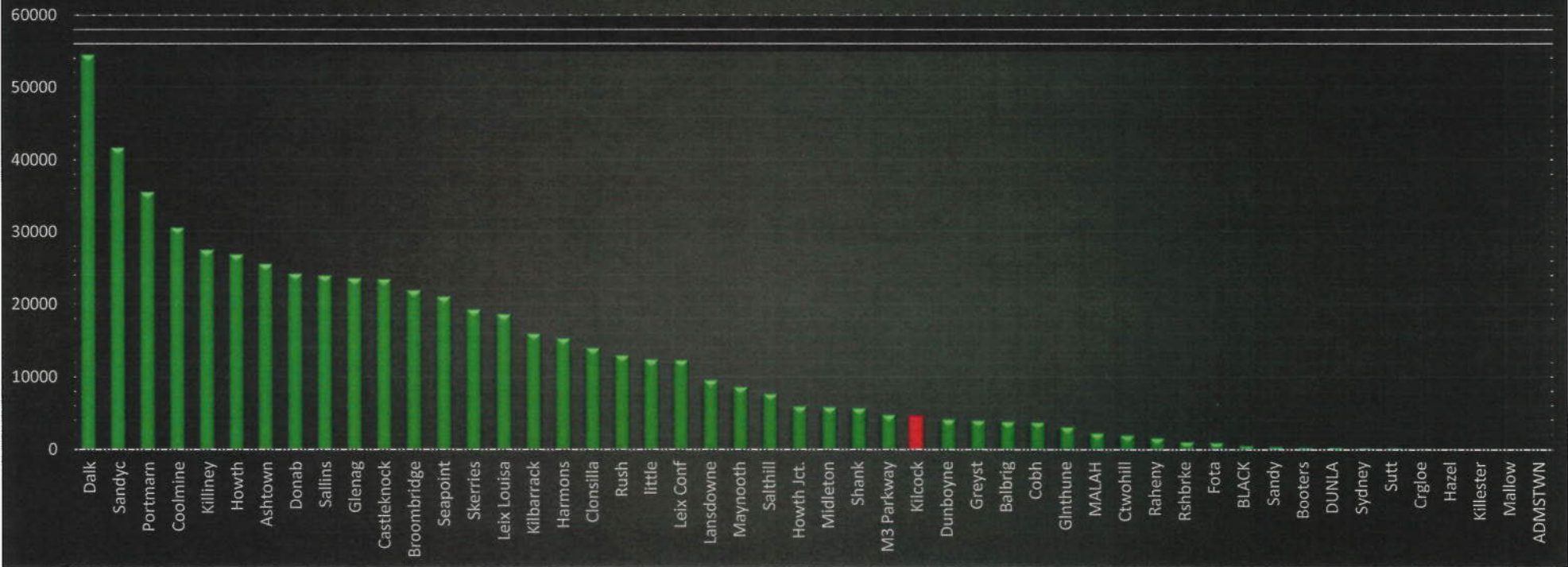
20/06/2019	21/06/2019	22/06/2019	23/06/2019	24/06/2019	25/06/2019	26/06/2019	27/06/2019	28/06/2019	29/06/2019	30/06/2019	01/07/2019	02/07/2019	03/07/2019	04/07/2019	05/07/2019	06/07/2019	07/07/2019	08/07/2019	09/07/2019	10/07/2019	11/07/2019	12/07/2019	13/07/2019	14/07/2019	Grand Total
15				4					8		86							2	27	28					196

p.s. The number displayed is the number of commands entered on the keypad for the TVM for that day.
It just shows there was a visit that day for the TVM (and the station).

Poles transactions per station P6 - 2019



Poles transactions per station P7 - 2019



Attachment 2

72784	Found on CSS	26/06/2019 08:30:00	26/06/2019 11:43	Closed	Amisdeu,leau	CSS		Irish Rail	Kilcock	11090	Alarm System & Door Mechanism: Intrusion alarm	Alarm System & Door Mechanism: Intrusion alarm	ADD: Reset, CS1 reset after alarm condition	Country	00:06:06	00:00:10	Central & East or Ireland	00:06:10	20/06/2019 16:30	20/06/2019 11:30	Ticket Vending Machine
72790	Found on Site	26/06/2019 07:00:00	26/06/2019 08:00:00	Closed	Isaiah	Phone		Irish Rail	Kilcock	11090	Con System, Synchronising money	Con System, Synchronising money	CS: Coin Acceptor	Country	00:01:15	00:00:15	Central & East or Ireland	00:01:10	20/06/2019 15:00	20/06/2019 10:00	Ticket Vending Machine
72790	Found on Site	06/06/2019 11:57:00	06/06/2019 14:47	Closed	James Connell	On Site		Irish Rail	Kilcock	11090	Con System: Fault	Con System: Fault	CS: Coin Vault refilled	Country	00:00:05	00:00:10	Central & East or Ireland	00:00:10	06/06/2019 21:57	06/06/2019 16:57	Ticket Vending Machine
72945	Found on Site	06/06/2019 11:57:00	06/06/2019 14:47	Closed	James Connell	On Site		Irish Rail	Kilcock	11090	* Operational Error: CS - Same coin vault inserted.	* Operational Error: CS - Same coin vault inserted.	CS: Coin Vault refilled	Country	00:00:05	00:00:10	Central & East or Ireland	00:00:10	06/06/2019 21:57	06/06/2019 16:57	Ticket Vending Machine
72949	Found on CSS	06/06/2019 07:00:00	06/06/2019 08:21	Closed	James Connell	CSS		Irish Rail	Kilcock	11090	Con System: Fault	* Operational Error: CS - Same coin vault inserted.	CS: Reset (990) - No coins found.	Country	00:01:11	00:00:10	Central & East or Ireland	00:01:11	06/06/2019 35:00	06/06/2019 10:00	Ticket Vending Machine
72985	Found on CSS	05/06/2019 11:20:00	05/06/2019 13:23	Closed	James Connell	CSS		Irish Rail	Kilcock	11090	Con System: Fault	CS: Cleared, re-filled, adjusted and tested.	CS: Cleared, re-filled, adjusted and tested.	Country	00:01:04	00:00:10	Central & East or Ireland	00:01:04	05/06/2019 29:29	05/06/2019 14:20	Ticket Vending Machine

	TVM Preventive Maintenance	Att-Main-14	Rev.04
		Issue Date: 12/06/2019	Page 1 of 1

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	Engineer	Area	Station	TVM Number			Period 7			
					Wk23	Wk24	Wk25	Wk26		
		N Mids / E Coast	Kilcock	11090	11/06/2019	17/06/2019	20/06/2019	27/06/2019		

Freedom of Information Request:
Schedule of Records for IE_FOI_265: Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	13.09.19	IE_FOI_265 - Response_Redacted	9	part grant	S37	Personal information

Signed

Freedom of Information / Data Protection Executive