

Stáisiún Uí Chonghaile, Baile Átha Cliath 1, D01 V6V6

Connolly Station, Dublin 1, D01 V6V6

T 01 703 4293 E foi@irishrail.ie W www.irishrail.ie



09th October 2019

Email [REDACTED]

Request for Fees - IE_FOI_280

Dear [REDACTED],

I refer to your request dated 22nd August 2019 made under the Freedom of Information Act 2014, which was received by my office on that date, for records held by Iarnród Éireann.

Request:

- A copy of all complaints about station facilities and station condition that Irish Rail has received this year.

I am now writing to you to advise you of the costs of your request. The Act allows for the charging of search, retrieval and copying of records which are within the scope of your request, from within this body as set out in Section 27(2) and (3) - <http://www.irishstatutebook.ie/eli/2014/act/30/section/27/enacted/en/html>

After careful consideration and consultations, I estimate that the services of staff will be required for 60 hours, and this will be the minimum amount of time required to efficiently complete the 'search and retrieval and copying' work on your request. The prescribed amount chargeable for each such hour is €20.00 resulting in an overall fee of €1200.

In the event that you need to request such a review, you can do so by writing to FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or alternatively by sending an e-mail to foi@irishrail.ie. You should state that you are seeking this review because an initial decision was not sent to you within the time allowed for a response. You have 4 weeks (after the initial decision should have been sent to you) in which to make the appeal. Consideration will be given to late applications in appropriate circumstances.

Should you wish to discuss the above, please contact me at 01-7032607.

Yours sincerely,

A handwritten signature in black ink that reads "Hayley Durnin".

Hayley Durnin

Freedom of Information Office