

25th October 2019

E-Mail: [REDACTED]

Re: FOI Request Response IE_FOI_285

Dear [REDACTED]

I refer to your request dated 24th August 2019 made under the Freedom of Information Act 2014, which was received by my office 26th August seeking records held by Iarnród Éireann.

Request:

- The amount paid in compensation to staff in relation to incidents of assaults or attacked in 2018, and to date (24th August) in 2019.
- The number of recorded incidents of staff being assaulted in 2018, and to date (24th August) in 2019.

Response:

	2018	2019 to 24 th August	Total
Number of recorded assault on employee incidents	21	7	29
Number of employees who were assaulted	20	8*	28
Number of employees for which injuries recorded resulting from assault	10	5	15
Number of aggressive behaviour incidents recorded with an employee injury recorded	4	0	4

- One incident in 2019 involved three employees being assaulted. One incident had no staff member details recorded
- **The amount paid in compensation to staff in relation to incidents of assaults or attacked in 2018, and to date (24th August) in 2019. All claims are handled by CIE. CIE are not an FOI-able body.**

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7032607.

Yours sincerely,

A handwritten signature in cursive script that reads "Hayley Durnin".

Hayley Durnin

Freedom of Information Office.