

10th October 2019

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

E-Mail: [REDACTED]

Re: FOI Request Response IE_FOI_300

Dear [REDACTED],

I refer to your request dated 16th September 2019 made under the Freedom of Information Act 2014, which was received by my office on that day seeking records held by Iarnród Éireann.

Request:

- The number of incidents and types of incidents of anti-social behaviour/assaults/violence reported on services to and from Longford between 2017 and September 2019.
- The number and types of complaints from passengers on those same services between 2017 and 2019.

Response:

See table below regarding Anti-Social Behaviour:

Anti-Social Behaviour Longford 2017 - 2019			
Case Type	Longford Commuter	Sligo	Grand Total
Assault	3	1	4
Begging	9	1	10
Disruptive Passengers	30	84	114
Drug Use		2	2
Harassment	1		1
Intimidation	41	9	50
Noisy Conduct	4	6	10
Theft	4	4	8
Vandalism	11	2	13
Grand Total	103	109	212

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7032607.

Yours sincerely,

A handwritten signature in cursive script that reads "Hayley Durnin".

Hayley Durnin

Freedom of Information Office.