

12<sup>th</sup> November 2019

[REDACTED]

[REDACTED]

[REDACTED]

**Re: FOI Request Response IE\_FOI\_310**

Dear [REDACTED]

I refer to your request dated 11<sup>th</sup> October 2019 made under the Freedom of Information Act 2014, which was received by my office on that day seeking records held by Iarnród Éireann.

Request:

- The 10 Irish Rail routes with the most frequent delays this year. I would like to know the number of journeys on each route, and the number which were delayed.

[Please see attached response.](#)

**Rights of appeal**

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to [foi@irishrail.ie](mailto:foi@irishrail.ie). You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7032607.

Yours sincerely,



**Hayley Durnin**

**Freedom of Information Office.**

Route	Description	Train Count	1 - 5	6 - 10	% of Trains Delayed	Rank
1	Belfast - Connolly	4350	-	407	9.36%	7
10	DART	48532	18949	-	38.26%	1
2	Cork - Heuston	7882	-	1494	18.95%	2
4	Limerick - Heuston	2119	-	181	8.54%	8
4a	Limerick Junction - Limerick	6060	-	419	6.91%	10
5	Waterford - Heuston	3897	-	475	12.19%	3
6	Rosslare - Connolly	2579	-	258	10.00%	6
7	Galway - Heuston	6812	-	818	12.01%	4
8	Westport - Heuston	2604	-	288	11.06%	5
9	Sligo - Connolly	4271	-	362	8.48%	9

PSO Punctuality measure – trains delayed over 10 minutes (DART over 5 minutes)  
 Below data covers 1<sup>st</sup> January to 15<sup>th</sup> October 2019

Description	Train Count	Number of Trains over PSO Measure	Delay Rate	Delay Rate Ranking	PSO Punctuality Rate
Belfast - Connolly	<a href="#">4350</a>	305	7.01%	5	92.99%
DART	<a href="#">49533</a>	3370	6.80%	6	93.20%
Cork - Heuston	<a href="#">7882</a>	1094	13.88%	1	86.12%
Tralee	<a href="#">4460</a>	227	5.09%	9	94.91%
Limerick Junction - Limerick	<a href="#">6060</a>	356	5.87%	7	94.13%
Waterford - Heuston	<a href="#">3897</a>	225	5.77%	8	94.23%
Rosslare - Connolly	<a href="#">2579</a>	131	5.08%	10	94.92%
Galway - Heuston	<a href="#">6812</a>	508	7.46%	2	92.54%
Westport - Heuston	<a href="#">2604</a>	188	7.22%	4	92.78%
Sligo - Connolly	<a href="#">4271</a>	309	7.23%	3	92.77%

Schedule of Records for IE\_FOI 310: Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	12.11.2019	Response Letter to FOI 310	1	Grant		

Signed.....*Hayley Dumin* ...  
 Date: 12/11/19