

10th December 2019

[REDACTED]

[REDACTED]

E-mail: [REDACTED]

Re: FOI Request Response [IE_FOI_315]

Dear [REDACTED],

I refer to your request dated 22nd October 2019 made under the Freedom of Information Act 2014, which was received by my office on that date, for records held by Iarnród Éireann.

Request:

- copies of all correspondence received by Irish Rail from politicians or members of the public with regard to the peaktime.ie website service.

I, Lynette O'Toole, have now made a final decision to part grant your request on 10th December 2019

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7032561.

Yours sincerely,



Lynette O'Toole

Freedom of Information Officer

**Sent
IE Digital**

Mon 23/09/2019 06:28

Mon 23/09/2019 08:56

Wed 09/10/2019 08:25

Message

One gets just a couple of seconds to select one's station on your new spp. Impossible to do so. Annoying
Just an FYI, peaktime.ie doesn't work correctly. Everytime you try to search it just refreshes back to the homepage. No Time to put in an input

I know your twitter account has taken a beating over the last number of days in relation to the Grand Canal Dock service and as a daily user of the service I have to agree. The capacity has got to dangerous levels and to be honest there are times I end up getting the heuston train and then paying extra on the luas just to get in to work on time without the danger over fainting on overcrowded trains. I appreciate there is a carriage issue but it may be worth reliving at scheduling to alleviate some of these issues. The main one being the 8.15 Hazelhatch to GCD. If this train left between 7.50 and 8 then you would have a number of passengers using this as opposed to cramming onto an already full train from newbridge. If this 8.15 was earlier it would actually get people into work on time yet it doesn't and then another train leaves from Hazelhatch at 8.35. So maybe as opposed to asking the working people to change their times would it not be worth looking at some of the train times? Also there are often trains that bypass Hazelhatch to heuston in the morning that have ample capacity. Not only is Celbridge a large commuting town but a number of people travel to this station to get the train including from sallins and the surrounds. I appreciate your constraints And something like vandalism is out of your control but if you look at the scheduling of the Hazelhatch gcd times you certainly could save yourselves and the commuters a lot of heart ache. Kind regards,

Could you please tell me if there is an API for peaktime.ie data? And if there is no API, can you please tell me who often this information is updated?

Fri 11/10/2019 16:35

Thanks a lot! Do You know if this data available in some text or table format? I'd like to make use of this data in my app to warn people about peak times.

Tue 15/10/2019 18:51

Tue 15/10/2019 19:03

I've read the Rail Census 2018 and didn't find that detailed info there.

Facebook

Fri 25/10/2019 23:01

What an absolute shambolic service. actually cannot believe The Neeeeeck of this post
Speechless.... The Neeeeeck of this post. How out of touch and deluded can you get. Do people in Irish rail actually use the service?

Fri 25/10/2019 23:06

Probably get limos to and from their Ivory towers.

what a utter joke ☐

shambolic service and the neck to tell you to get a diff train because we are busy ☐

Fri 25/10/2019 21:13

shame on them

Fri 25/10/2019 09:14

Of course I will just tell my boss to expect me when they see me . Change my roster to suit Irish Rail 😊

Fri 25/10/2019 08:22

Great service and very informative website. Keep up the good work. Really helpful.

The NTA delayed ordering new trains that Iarnród Éireann needs and now the Government is doing nothing. The blame for overcrowding lies with our button pushing, self serving politicians.

Fri 25/10/2019 07:32

Thurs 24/10/2019 23:38

Are you actually for real!!! This has to be a piss take! "Please be late for work so we can fit more people on the train" FFS!

Thurs 24/10/2019 23:37

Are you actually for real!!! This has to be a piss take! "Please be late for work so we can fit more people on the train" FFS!

Thurs 24/10/2019 23:24

Governments didn't invest. Cancelled the DART Underground which would have created a fantastic system. This is what happens when your politicians are morons who get carted around in limos.

Thurs 24/10/2019 19:40

You didn't really think this through, did you? Maybe if you can detach [REDACTED] from whatever sports person it is this week, you could ask him to build better infrastructure instead?

Thurs 24/10/2019 06:36 Should be asking Business not individual users. It's hardly a decision to travel at their horrible times.
How about let's say have trains come in on time for a change? I keep missing my connections from Maynooth line to dart every single morning because train is over 10min late.

Tue 22/10/2019 10:08 YOU should be providing a train SERVICE!

Tue 22/10/2019 09:33 Maybe try fixing the lifts so people with reduced mobility can actually use the DART...
financially friendly 😊😊😊

Tue 22/10/2019 06:22 How about bigger/more frequent Darts when people need them??

Tue 22/10/2019 00:49 Irish Fail

Mon 21/10/2019 23:16 What time are there less muggers?

Mon 21/10/2019 22:26 its the nta that set the fares not irish rail

Mon 21/10/2019 21:33 Yeah right

Mon 21/10/2019 10:22 why not encourage people with cheaper off peak fares.

Mon 21/10/2019 08:58 Or ye could just put on more frequent services!!

Mon 21/10/2019 08:53 Lol, how about actually addressing capacity issues rather than telling people, effectively, not to use the Dart?

Mon 21/10/2019 08:38 Well this back fired Irish rail. Maybe get a bit more flexible yourselves.

Fri 18/10/2019 20:49 How about more trains and buses!

Fri 18/10/2019 16:07 Finding work and your commute just not taking up enough of your day? Not all that arsed about sleeping? Here your family and friends and want to reduce the time you spend with them? Well Irish Rail have just the offer for you....

Fri 18/10/2019 01:06 To all my friends and family who wish me a happy Birthday PD thanks enjoy.

Thurs 17/10/2019 22:41 Like maybe put extra carriage on them for starters.

Thurs 17/10/2019 22:32

Thurs 17/10/2019 20:59 People have to be in work at certain time most people have to be in by 9 or 10 am so its simple like yourselves provide extra carriages at this time same in the evening between 5pm and 7pm are you really that stupid I cant believe someone is getting paid to drive us all mad Typical...blame the consumer for the problem,,more carriages and more frequent trains is the solution,,,public transport is so inadequate, The reason why so many people NEED to drive..

Thurs 17/10/2019 20:27 Whoever thought of this PR nightmare should be fired.

Thurs 17/10/2019 20:36 How the bloody hell can you enjoy a comfortable journey when the trains are overcrowded due to lack of seats availability

Wed 16/10/2019 06:28 You could get a lot of commuter service users off the DART if you just stopped the Northern route at Clontarf Road at peak times. East Point Business Park workers are apparently less important than the folks who work at Grand Canal Dock, Lansdowne Road, Sydney Parade etc 😊

Wed 16/10/2019 20:15 agreed also prevents people applying for jobs there due to added commuting time. But I believe we call this progress

Wed 16/10/2019 22:20 Fuck right off

Wed 16/10/2019 07:49

How can people leave earlier or later if they have to be in work at a certain time. You could be to early for work or late for work. Ridiculous to ask this. I am so glad I don't have to commute on the dart anymore my new place of work is only 10 mins in the car. And not a 45 min on dart and 10 minute drive to dart station car park I don't have to pay for parking. A lot cheaper now. I don't travel to Raheny its great

Tue 15/10/2019 21:23 Maybe get off your arse and get some trains that are not 40 years old! India has a better transport system 🇮🇳

Tue 15/10/2019 21:02 This is an insult to commuters

Tue 15/10/2019 20:30

Tue 15/10/2019 20:15 You could get a lot of commuter service users off the DART if you just stopped the Northern route at Clontarf Road at peak times. East Point Business Park workers are apparently less important than the folks who work at Grand Canal Dock, Lansdowne Road, Sydney Parade etc 😊

Tue 15/10/2019 14:36 Why haven't they more rolling stock: carbon tax my backside we haven't even got a real public transport system. And yet we are pledging 2 billion aid and millions into direct provision. We are crazy

Tue 15/10/2019 07:07 Public transport should adapt to the demand and not the other way around (specially where numbers allow for this like in a big capital city). Slightly annoyed to see how Luas a Iarnród Éireann Irish Rail keep blaming it on the commuters instead of adapting to demand

Mon 14/10/2019 07:51 Darren Bates most platforms can't take longer than 8 cars, and extending them across the network won't be quick.

Fri 11/10/2019 20:28 More.carriges is all that's needed

Will that help improve the ever expanding problem of repairing lifts in numerous, very often highlighted, stations. It's often been said that a community are judged by how they look after the weakest in that community. If that is the case, Shame on us, Shame on Ireland and most of all SHAME on government.

Thurs 10/10/2019 23:04 Most people need to be in at 9, or earlier .. so they've to suffer the 'intensity'!

Thurs 10/10/2019 21:31 The duration of the journey from Bray to pearse has increased from 35 to 45 mins. Reducing this back and increasing frequency would be the right way to approach this issue

Thurs 10/10/2019 21:08

Thurs 10/10/2019 20:57 Cattle carriages going empty because it's quiet It's not rocket science put extra carriages on instead of waiting for a quiet moment. not everyone can do this :(industry dependent and not fit for purpose to suggest for those with kids to get to school unfortunately. Glad it works for you however👍

Thurs 10/10/2019 13:38 "Owing to table availability, the restaurant requests that patrons come in for dinner at breakfast time where possible".

Thurs 10/10/2019 08:48 As long as nobody steals the signal cable Neil. 😊 😊

Wed 09/10/2019 22:41 Next!!!!

Wed 09/10/2019 22:16 Get your train working first the 6.am Dart from Howth is guaranteed not to run at lease 2 times every week a joke of a system needs new management to sort things out

Wed 09/10/2019 22:10 How much did this campaign cost?

Do you not think that if taking a later train was an option that we could have worked that out for ourselves?

Wed 09/10/2019 21:32 I'm not taking the equivalent of the overcrowded Delhi to Rajahstan for the craic???

Wed 09/10/2019 21:26 What planet are this lot on. Good luck with that. They have two hopes. 😊

Wed 09/10/2019 20:09 lucky to have 8 in the morning where I am. Majority are 6!

Wed 09/10/2019 20:08 If only there was some way that Irish Rail knew when the busiest times were to put on 8 carriages instead of 4 and 6 ... oh wait!!

Wed 09/10/2019 15:26 More carriages on rush hour trains is the answer... not wasting money on advertising asking people to change train. times 😊

Great idea! I've started getting an earlier Dart in and home.. now have a seat both ways and have improved work life balance. Simple and effective 🙌🙌🙌🙌

Wed 09/10/2019 06:44 What a joke!!

Tue 08/10/2019 21:46

Tue 08/10/2019 20:21 Whoever thought of this campaign should be fired but it's only public money your wasting so of course there'll be no repercussions.

Tue 08/10/2019 08:26
Mon 07/10/2019 23:18
Mon 07/10/2019 20:28
Mon 07/10/2019 22:41
Mon 07/10/2019 22:36
Mon 07/10/2019 22:21
Mon 07/10/2019 22:11
Mon 07/10/2019 22:09
Mon 07/10/2019 21:20
Mon 07/10/2019 21:22
Mon 07/10/2019 21:15
Mon 07/10/2019 20:22
Mon 07/10/2019 20:04
Mon 07/10/2019 08:27
Mon 07/10/2019 07:51
Fri 04/10/2019 21:54
Thurs 03/10/2019 08:35
Wed 02/10/2019 21:32
Wed 02/10/2019 21:18
Tue 01/10/2019 21:42
Tue 01/10/2019 21:15
Tue 01/10/2019 13:15

All the money wasted on such a laughable campaign. Its as good as saying that people are stupid for choosing to travel at peak times when they can go on much earlier or later trains. 99% of people have set working hours. This concept was clearly lost by Transport for Ireland

What about fixing the broken lifts first! Anyone in a wheelchair CAN'T GET TO WORK AT ALL if the lift is broken! 🗨️ 😞

Add more carriages would work better. Someone is going to pass out on the trains they packed that tightly which has to be health and safety issue.

it's owned by the government isn't it? So wouldn't surprise me they wasted money as usual.

they will tell u they have no extra carriages despite scrapping about 50 perfectly good ones last year, 😞

And the consumer is to blame yet again 😏

I passed out on the train into work 31 years ago. It was horrific. Only time I've fainted in my life....☐☐☐

How about adding more carriages? Maybe increased frequency of trains? Maybe improve the air conditioning? You know, stuff a rail company might do to cope with demand?

Absolute joke of a country. Demanding the customer change, so they dont have to improve.

I've seen alot of people pass out too. :(I was nearly a victim myself once but got off a stop early to get air and was ok thankfully.

Seriously...you see the solution to over packed trains as telling people to change the time they come to work. If people were flexible do u think we would be choosing to get an over packed train to and from work every day? It's so jam packed that I've seen people passing out. Will it take for someone to sue before you have to look at a different solution? Because that time will come. So how about try to save yourselves the money and pit on extra trains/extra carriages to cater for the amount of people you have using your service. Its costing us enough to use it. The least you can do is make sure we have room to breath on it

Instead change the station stops for Commuter and allow to ease the load at station with new estates - ask your customers to use the service at different times because you can go to work at 10 only in Ireland 🇮🇪.

Fuck right off with this bullshit and campaign for a proper comprehensive Metro. Bleedin godshites.

There is no earlier train before 6:47 am from commuter Kilcock in Co. Kildare. Neither later! The 3 trains shift comes packed as sardines cans!... If you are planning on add more wagons or train... That good be a great idea.

What can ya say ,What a country?

Infrastructure is desperate another line on either side should be added between drogheda and pearse at least and electrified, smelly diesel trains spewing fumes in cold cramped stations.

10 mins late at Killester yesterday and this morning (6:17) and had to switch at Connelly because of fault. Need to up your game folks .

What if everyone changes to the same time????

Have to agree with the majority of complaints. Most people work the 9 to 5 and simply don't have this option. These are the people "crowding" your trains not people with a choice

I thought Dublin bus was a joke, but then I started to travel with dart. Oh boy I was wrong...

Why is this functionality not built / implemented into the Irish Rail app?

So basically they expect you to be an hour early or late for work just because they've not reinvested in more carriages etc. Like sardines at peak hours without a hint of air con or a window to open on half the trains

Tue 01/10/2019 10:25 We need more carriages and to get to work on time , unfortunately commuters don't have the luxury of taking a train that is not within peak time , we need to get to work on time , the 6.30 train that leaves drogheda is over crowded has not got a full set of carriages , we pay enough for our train tickets it would be nice to have a seat on the train instead of been squashed and barely have any standing space on the train

Tue 01/10/2019 08:11 awww that's cute. You've never been outside Ireland have you?
Everyone here is quick to blame Irish Rail but the government drastically cut stipends for public transportation and it has not been restored. It was effectively a bigger tax on the working class. Public transportation should not be about making a profit. It's the very backbone of a countries economy.

Tue 01/10/2019 08:20 Omg the cheek of Irish Rail. ALL trains are over crowded, late and run down. Stop spending on false advertisement and invest in more trains. #angrycomutter. #wedesevebetter

Tue 01/10/2019 07:42 train wanker 🙄🙄🙄🙄🙄🙄

Fri 27/09/2019 23:49 Help yous can't help yourselves the most outdated service of all time WERE SORRY TO ANNOUNCE THAT THE 7:15 SERVICE TO GREYSTONES IS RUNNING APPROXIMATELY 25 MINUTES LATE.... due to some idiot sticking a level crossing or in your case a Signal fault 🙄

Fri 27/09/2019 20:52 Very poor service! The problem is not knowing when the busy times are! It's having sufficient trains and capacity to meet demand!!

Fri 27/09/2019 20:23 Plan better IÉ !

Fri 27/09/2019 11:23 More carriages! I estimate that over 230 people are left standing every morning on my train from drogheda to pearse alone! By the time it reaches rush-lusk, there are 0 seats. Just some more carriages would help.

Fri 27/09/2019 10:00 More carriages and lower fares would be ideal but sure you'd be a fool to try and talk sense to Irish rail

Fri 27/09/2019 08:27 Can't put on enough trains when they don't have enough trains

Fri 27/09/2019 02:37 80's service (frequency and trains) with a 2050's price tag 🙄

Thurs 26/09/2019 21:58 Honestly 🙄

Wed 25/09/2019 22:52 How about providing adequate parking so people don't have to be getting early trains when they don't need to. Only on these trains as they won't have any where to park their car if they leave any later

Wed 25/09/2019 22:10 Fucking joke ...expect people to be in their selected place earlier ? Or later ? ...if the trains where put into service they would be used , [REDACTED] is a joke

Wed 25/09/2019 22:09 Fantastic service. Keep up the good work. Never mind all the cranks👍

Wed 25/09/2019 21:48 What a bleeding joke you're!!! Irish Rails? More like India Rails.....

Wed 25/09/2019 21:06 Overcrowding is not the fault of commuters. And what's with the new faux leather on intercity trains anyway? BRING BACK THE CARPET. And finish painting the commuters, they look awful... and maybe give them a bath too.

Wed 25/09/2019 20:26 I do leave earlier in the mornings, purely because I cannot depend on the train arriving at the scheduled time

Wed 25/09/2019 14:36 Worst train service in existence, can't get over this campaign, I still see shorter trains in peak time and long ones out of peak time, in what universe does that make sense? Imagine telling paying customers we can't fix the overcrowding issue so your just gona have to get earlier or later trains, absolute joke of a company.

Wed 25/09/2019 08:20 Seriously? So I should avoid the dart between 8 and 9 ..get to work an hour early, maybe if u reduce fares to go in earlier? Why should commuters make the change, we are the ones paying for the 'service'.

Tue 24/09/2019 21:54 False information early morning trains ar a joke need to put on more you lazy rats

Tue 24/09/2019 21:23 ___if I ever become unemployed I'll take ya up on that!

Tue 24/09/2019 20:57

Tue 24/09/2019 10:56

The dart isn't there to get people to work on time you idiots, we're here to provide them with cushy jobs so they can fuck around and get paid for it

Mon 23/09/2019 08:46

Or putting on enough trains to cope with the extra demand? It's really quite simple. Two tracks between Bray and Howth and still you cannot provide an on-time consistent service. Yiz are a bleedin' joke...

Mon 23/09/2019 07:41

Website doesn't work on mobile 🤖

Mon 23/09/2019 07:40

How about not putting shorter darts on during the morning rush hour?

Mon 23/09/2019 07:40

Early morning darts at weekend

From: [REDACTED]
To: [REDACTED]
Subject: [REDACTED] - Dart services and lack of
Date: Friday 18 October 2019 14:47:09

Dear [REDACTED]

I refer to the letters you sent to various public representatives who in turn had contacted you on my behalf regarding morning Dart services from Howth.

As I mentioned in my correspondence regarding this issue, between the hours of 6.00am and 9.00am, there are **nine** departures from Howth, while during the same time there are **sixteen** departures from Malahide.

Can some of the Darts from Malahide be used from Howth instead, at least during the hour between 7.45am and 8.45am? If not, why not.

Can you put some extra carriages on to the Howth departures? If not, why not.

The current advertising campaign you have asking us to catch the train at a different time is frankly an insult and very condescending. It is the lack of departures and carriages that cause this overcrowding problem and is an unacceptable level of service.

I look forward to a response from you regarding this issue. There is no point telling me what is going to happen by 2027, as it is the timetable for today and tomorrow and the rest of the year that we need to have restructured.

Yours sincerely

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 23 October 2019 10:52
To: [REDACTED]
Subject: Re: IE_FOI_315 - Request

I presume we have to obscure the sender details

From: noreply@irishrail.ie [<mailto:noreply@irishrail.ie>]
Sent: 11 October 2019 16:35
To: IE WEB Team <Team.WEB@irishrail.ie>; IE Digital Team <Digital@irishrail.ie>
Subject: Found an Error

Title: [REDACTED]

Firstname: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Location URL of Error:

Description: Hi,

Could you please tell me if there is an API for peaktime.ie data?
And if there is no API, can you please tell me who often this information is updated?

Thanks,
Regards,

[REDACTED]

From: [REDACTED]
Sent: Wednesday 23 October 2019 10:47
To: [REDACTED]
Subject: FW: IE_FOI_315 - Request

Hi folks,

With regard to the FOI below, could you please let me have the relevant material (if any) to enable me to reply on behalf of [REDACTED]

Thanks,

[REDACTED]

[REDACTED]

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

3rd October 2019

Dear Minister ██████████

Thank you for your email of 30th September regarding morning peak services from Howth.

Iarnród Éireann introduced a new timetable on Sunday 9th September 2018 to provide for enhanced DART frequency. Whilst the vast majority of this new timetable has provided a much enhanced service to DART commuters and provided for the provision of additional off-peak commuter services from December 2018, some capacity issues have arisen.

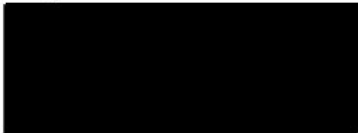
Since the economic upturn all of our services have seen sizeable and rapid growth and the Iarnród Éireann operational fleet is fully deployed on scheduled services at peak times to cope with current demand. We are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. However, there is a considerable lead-in time from funding availability and new carriages in operation.

To that end, there are currently two significant fleet investment projects being progressed. Subject to the approval of Exchequer funds, initially we expect to place an order for an additional 41 carriages for the Commuter and Intercity fleet in the coming weeks, to enter service in early 2022.

DART Expansion, a €2 billion investment under Project Ireland 2040, will see the capacity of the rail network transformed through investment in up to 300 new carriages, electrification of lines to Maynooth, M3 Parkway, Hazelhatch and Drogheda, and key infrastructure works to allow more trains to operate in the Greater Dublin Area. It will double the capacity of the DART and Greater Dublin Area commuter network by 2027.

However, the ambitious tender for up to 600 carriages allows for the planned fleet expansion, and ensure that the framework is in place for more carriages to be ordered if further growth in demand occurs, and to ultimately replace the original DART fleet (76-carriage fleet in service since 1984). The tender is expected to be awarded next year, with the first carriages under the framework entering service in 2024.

Unfortunately these short and medium term plans do not address current capacity issues which are being experienced on all of our commuter routes, these significant investments however are in motion to address the capacity constraints on our services.



Jim Meade

Chief Executive

From: [REDACTED]
To: [REDACTED]
Subject: TD - Howth Carriages & Capacity
Date: Monday 30 September 2019 16:16:47

Dear [REDACTED]

I would appreciate it if you would look into the below issue concerning Howth Dart Station especially during rush hours and overcrowding. I have had several anxious constituents who are long-time Dart users are having to battle the rush hour for a place on the Dart train. Please see details below.

I look forward to your response on this serious health and safety matter.

Thank you for your attention on this matter.

Best wishes,

[REDACTED]
Dáil Éireann Office for Finian McGrath T.D. (IND) Dublin Bay North
Minister for State at the Department for Social Protection, Justice & Equality
And Health with special responsibilities for Disabilities

GDPR information and Privacy Notice for Constituents are available on: www.finianmcgrath.ie

Sent: 27 September 2019 15:09

To: [REDACTED]

Subject: Howth Dart

Dear [REDACTED]

I would like to draw your attention to the Monday - Friday morning Dart Service, departures from Howth Station. The overcrowding has created unsafe conditions for passengers who jostle and heckle to get standing room **never mind** a seat. 9 departures from Howth between 6am and 9am (while there are 16 from Malahide in the same time frame) in no way meets the demands of the paying commuters travelling on the Howth line.

In my opinion the new initiative introduced by Irish Rail is an insult to the intelligence of commuters. Nobody would travel on those overcrowded DARTS at those times if they didn't have to and I am sure that people who work flexi hours have figured out for themselves the less hazardous journey times.

Would it not have served Irish Rail better to invest in extra carriages or a more realistic timetable for the Howth Line? I am sure the advertising costs for their new initiative did not come cheaply.

Would it be possible for you to contact Irish Rail with a view to increasing the

DART service or adding extra carriages on the Howth line for the times I have mentioned above?

Below are the DART times for Howth and Malahide - they speak for themselves

DART from Howth - 06.00, 06.40, 07.00, 07.20, 07.40, 08.00, 08.20, 08.41, 09.00
(9)

DART from Malahide - 06.20, 06.41, 06.50, 07.07, 07.10, 07.23, 07.30, 07.36,
07.45, 07.52, 08.03, 08.10, 08.19, 08.30, 08.38, 08.50. (16)

Hopefully you will be able to do something to resolve this issue

After all ***“a small change in the morning can make for a more comfortable commute”*** (www.peaktime.ie)

Then all us commuters can see green instead of red

Oireachtas email policy and disclaimer.

<http://www.oireachtas.ie/parliament/about/oireachtasemailpolicyanddisclaimer/>

Beartas ríomhphoist an Oireachtais agus séanadh.

<http://www.oireachtas.ie/parliament/ga/eolas/beartasriomhphoistanoireachtaisagusseanadh/>

Freedom of Information Request IEFOI315

File Reference no. A05.11.19

I refer to the request which you made under the Freedom of Information Act 2014 for records held by this body:

Copies of all correspondence received by Irish Rail from politicians or members of the public with regard to the peaktime.ie website service.

Please find correspondence received through IÉ Digital, Facebook and email.

Freedom of Information Request:
 Schedule of Records for **IE_FOI_315** : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	05.11.19	FOI Request IEFOI315 - File No. A.05.11.19	1	Grant		
2	10.12.19	Digital Channels - FOI 315_Redacted	6	Part Grant	S37	Personal data
3	18.10.19	Email 1 - Dart services and lack of_Redacted	1	Part Grant	S37	Personal data
4	23.10.19	Email 2 - FOI 315 Redacted	1	Part Grant	S37	Personal data
5	03.10.19	Email 3 - TD - AM services from Howth - 03.10.19_Redacted	2	Part Grant	S37	Personal data
6	30.09.19	Email 4 - TD - Howth Carriages & Capacity_Redacted	2	Part Grant	S37	Personal data

Signed

IE Decision Maker