

15<sup>th</sup> July 2022

[REDACTED]  
Email: [REDACTED]

Re: FOI request IE\_FOI\_603

Dear [REDACTED],

I refer to your request dated 11<sup>th</sup> July 2022 made under the Freedom of Information Act 2014, which was received by my office on that date, for records held by Iarnród Éireann.

**Request:**

- A list of the number of fines given to passengers traveling without the correct ticket between January 1, 2022 and June 30, 2022 and a list of the services that these fines were given on.
- A list of all incidents in which staff have been assaulted since January, 1, 2021 to June 30, 2022. This list should include the date on which assaults took place and the services or stations in which they occurred.
- The number of days that there were lifts out of order in each DART station from January 1, 2022 to June 30, 2022

I, Dave Cannon, Joanne Whelan, and Kevin Merritt, have now made a final decision to grant your request on 15<sup>th</sup> July 2022

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

**Rights of appeal**

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to [foi@irishrail.ie](mailto:foi@irishrail.ie). You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely,

PP Sue Stanley

FOI Officer, Iarnród Éireann

Freedom of Information Request:  
 Schedule of Records for **IE\_FOI\_603** : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	15.07.22	IE_FOI_603 Response Document	1	~	~	~
2	15.07.22	IE FOI 603 JW	1	~	~	~
3	15.07.22	DART Station call out Jan to July	21	~	~	~

Signed

Freedom of Information / Data Protection Executive

## IE FOI 603 Response Document

- A list of the number of fines given to passengers traveling without the correct ticket between January 1, 2022 and June 30, 2022 and a list of the services that these fines were given on.
  - The number of fines given to passengers traveling without the correct ticket between January 1, 2022 and June 30, 2022 = 6961
  - These were spread across the DART, Commuter, and Intercity services. Unfortunately, we do not have a breakdown of this by individual route.
  
- A list of all incidents in which staff have been assaulted since January 1, 2021 to June 30, 2022. This list should include the date on which assaults took place and the services or stations in which they occurred.
  - See document IE FOI 603 JW attached
  
- The number of days that there were lifts out of order in each DART station from January 1, 2022 to June 30, 2022
  - See document DART Station call out Jan to July attached

Incident No	Incident Date and Time	Period	Incident Title	Business Unit	Incident Status
INC-55458	19/03/2021 20:15	2021_P 03	Member of IÉ staff assaulted on board A312 in Killarney	Cork	Closed
INC-55968	30/03/2021 16:00	2021_P 04	Member of IÉ staff assaulted at Ashtown Station at 16:00	DIR RU	New
INC-56619	29/04/2021 20:36	2021_P 05	Member of IÉ staff assaulted at Bray	DART	Closed
INC-57691	01/06/2021 14:35	2021_P 06	Member of IÉ staff assaulted onboard 14:20 Ex Drogheda	DIR RU	New
INC-58891	09/07/2021 20:00	2021_P 07	Member of IÉ staff assaulted at Howth Junction	DIR RU	New
INC-59826	17/08/2021 09:30	2021_P 09	Member of IÉ staff assaulted on board	DIR RU	New
INC-60472	10/09/2021 18:17	2021_P 09	Member of IÉ staff assaulted at Balbriggan	Northern	Closed
INC-60855	25/09/2021 18:50	2021_P 10	Member of IÉ staff assaulted at Fairview Ramp	DART	Closed
INC-62420	26/10/2021 07:35	2021_P 11	Member of IÉ staff assaulted onboard Dart Service	DIR RU	New
INC-62554	20/11/2021 16:00	2021_P 12	Member of IÉ staff assaulted at Pearse	DART	Closed
INC-64125	17/01/2022 22:00	2022_P 01	Member of IÉ staff assaulted at Portarlinton	Mainline	Closed
INC-64353	02/02/2022 07:05	2022_P 02	Member of IÉ staff assaulted at Waterford Station	Waterford	Closed
INC-64679	13/02/2022 16:35	2022_P 02	Member of IÉ staff assaulted at Thurles	Limerick	New
INC-64795	04/02/2022 13:00	2022_P 02	Member of IÉ staff assaulted at Connolly	Northern	Closed
INC-65650	17/03/2022 19:30	2022_P 03	Member of IÉ staff assaulted on board	Northern	Closed
INC-65729	21/03/2022 18:02	2022_P 03	Member of IÉ staff assaulted on board A223 1625 Cork Heuston	Cork	Closed
INC-65873	23/03/2022 16:20	2022_P 03	Member of IÉ staff assaulted at Rush and Lusk	DIR RU	Under Formal Investigation
INC-67013	11/05/2022 17:25	2022_P 05	Member of IÉ staff assaulted on-board A310 17:25 Mallow to Tralee	Cork	Closed
INC-67255	18/05/2022 19:25	2022_P 05	Member of IÉ staff assaulted at Kent Station Cork	Cork	Closed
INC-67820	07/06/2022 17:44	2022_P 06	Member of IÉ staff assaulted at Connolly	Northern	Closed
INC-68190	19/06/2022 09:30	2022_P 06	Member of IÉ staff assaulted at Limerick Junction	Limerick	New
INC-68353	24/06/2022 17:50	2022_P 07	Threat of Assault on A912 - on board	Northern	Closed

Lift Location	Date and Time Registered
Bray, Platform 1, Up Line	01/01/2022 16:10
Newbridge, Platform 1, Down line	04/01/2022 11:00
Seapoint, Platform 2, Down line	04/01/2022 13:15
Laytown, Platform 2, Down Line	04/01/2022 13:23
Tara Street - Escalator Platform 2	05/01/2022 12:30
Athlone, Platform 1	05/01/2022 14:00
Drogheda, Platform 1, Up Line	06/01/2022 10:05
Howth Junction, Platform 4, Main Line	06/01/2022 12:23
Tara Street - Escalator Platform 2	07/01/2022 09:45
Howth Junction, Platform 4, Main Line	07/01/2022 12:06
Howth Junction, Platform 4, Main Line	07/01/2022 12:40
Malahide Station, Platform 1, Southbound platform	10/01/2022 15:42
Tara Street - Escalator Platform 2	11/01/2022 00:00
Limerick Junction, Down Line Lift	11/01/2022 14:45
Bray, Platform 2, Down Line	12/01/2022 00:00
Bray, Platform 1, Up Line	12/01/2022 13:00
Limerick Junction, Down Line Lift	12/01/2022 13:57
Laytown, Platform 2, Down Line	12/01/2022 21:48
Tara Street - Escalator Platform 2	13/01/2022 12:00
Tara Street - Escalator Platform 2	17/01/2022 00:00
Dun Laoghaire, Platform 1, Up Line	17/01/2022 08:30
Dun Laoghaire, Platform 2, Down Line	17/01/2022 08:40
Greystones, Platform 2, Down line	17/01/2022 08:50
Connolly , Link Line Glass lift (Platform 4&5)	17/01/2022 09:00
Dun Laoghaire, Platform 1, Up Line	17/01/2022 15:00
Connolly ,Escalator Platform 5 to Link Platform 6/7	17/01/2022 18:00
Malahide Station, Platform 2, Northbound platform	18/01/2022 08:25
Athlone, Platform 1	18/01/2022 10:45
Athlone, Island Platform 2 & 3	18/01/2022 10:50
Tullamore Platform 1, Up Line	18/01/2022 12:05
Ballinasloe, Platform 1, Up Line	19/01/2022 10:00
Clongriffin Station, Platform 2, Northbound platform	19/01/2022 11:10
Connolly , Main lift (Concourse)	19/01/2022 15:40
Tara Street - Escalator Platform 2	19/01/2022 16:40
Limerick Junction, Up Line Lift	20/01/2022 08:25
Athenry, Platform 1	21/01/2022 10:00
Malahide Station, Platform 1, Southbound platform	21/01/2022 11:50
Malahide Station, Platform 2, Northbound platform	21/01/2022 11:50
Monasterevin, Platform 2, Down Line	22/01/2022 11:17
Ballinasloe, Platform 1, Up Line	22/01/2022 15:35
Carlow, Platform 1	25/01/2022 09:00
Drogheda Train Maintenance Shed Office	25/01/2022 11:00
Carrigtwohill, Platform 2, Down line	25/01/2022 13:24
Dun Laoghaire, Platform 1, Up Line	25/01/2022 13:50
Dun Laoghaire, Platform 2, Down Line	25/01/2022 14:00
Laytown, Platform 2, Down Line	25/01/2022 16:33
Tara Street, Platform 1 Lift	26/01/2022 00:00
Carlow, Platform 1	27/01/2022 14:45
Boosterstown, Platform 1, Up Line, Northbound	27/01/2022 15:30

Ballybrophy, Platform 2, Down Line	28/01/2022 07:00
Greystones, Platform 1, Up lne	28/01/2022 09:40
Greystones, Platform 2, Down lne	28/01/2022 09:40
Killiney, Platform 2, Down Line	29/01/2022 16:00
Pearse,Up Escalator Platform 2 (Westland Row)	30/01/2022 16:00
Dun Laoghaire Main Concourse/ Harbour Road Entrance	31/01/2022 07:43
Connolly ,Escalator Platform 5 to Link Platform 6/7	31/01/2022 08:15
Shankill, Platform 1, Up Line	31/01/2022 11:05
Shankill, Platform 1, Up Line	01/02/2022 04:48
Monasterevin, Platform 2, Down Line	01/02/2022 11:42
Dun Laoghaire, Platform 2, Down Line	01/02/2022 12:00
Seapoint, Platform 1, Up line	01/02/2022 12:00
Balbriggan, Platform 1,Southbound/Up Line	02/02/2022 11:04
Hazelhatch Island Platforms 2,3, & 4	03/02/2022 09:00
Fonthill Down Line Fast Platfrom 4	04/02/2022 12:52
Bray, Platform 1, Up Line	05/02/2022 10:36
Bray, Platform 1, Up Line	05/02/2022 11:35
Greystones, Platform 1, Up lne	05/02/2022 15:00
Balbriggan, Platform 1,Southbound/Up Line	07/02/2022 10:30
Donabate Station, Platform 2, Northbound platform	08/02/2022 08:00
Portarlinton, Platform 2, Down Line	08/02/2022 10:00
Carrigtwohill, Platform 2, Down line	08/02/2022 11:00
Leixlip Louisa Bridge Down Line	08/02/2022 11:35
Fonthill Down Line Fast Platfrom 4	08/02/2022 14:15
Bray, Platform 2, Down Line	09/02/2022 10:40
Bray, Platform 2, Down Line	09/02/2022 18:15
Connolly , Link Line Glass lift (Platform 4&5)	11/02/2022 09:00
Dun Laoghaire, Platform 2, Down Line	11/02/2022 11:30
Shankill, Platform 1, Up Line	14/02/2022 16:15
Ballybrophy, Platform 2, Down Line	15/02/2022 07:00
Tara Street, Platform 1 Lift	16/02/2022 08:00
Tara Street, Platform 1 Lift	16/02/2022 17:37
Clonsilla, Platform 1, Up Line	17/02/2022 03:00
Dun Laoghaire, Platform 2, Down Line	17/02/2022 13:00
Portlaoise, Platform 1, Down Line	18/02/2022 14:00
Malahide Station, Platform 2, Northbound platform	18/02/2022 16:10
Malahide Station, Platform 2, Northbound platform	18/02/2022 16:45
Drogheda, Platform 2, Down Line	21/02/2022 07:10
Fonthill Island Platforms 1 & 2	21/02/2022 07:22
Rush & Lusk Station, Platform 1, Southbound platform	21/02/2022 09:10
Thurles, Platform 1, Up line	21/02/2022 09:40
Portarlinton, Platform 1, Up Line	21/02/2022 09:45
Navan Road Parkway , Platform 1, Up Line	21/02/2022 11:50
Clontarf Road, Platform 2, Down Line	21/02/2022 12:00
Balbriggan, Platform 1,Southbound/Up Line	22/02/2022 12:37
Seapoint, Platform 1, Up line	22/02/2022 15:15
Dun Laoghaire Main Concourse/ Harbour Road Entrance	23/02/2022 06:50
Ballybrophy, Platform 1, Up Line	23/02/2022 15:00
Hazelhatch Island Platforms 2,3, & 4	23/02/2022 18:00
Hazelhatch, Platform 5, Fast Up Line	23/02/2022 18:00

Donabate Station, Platform 1, Southbound platform	24/02/2022 07:00
Drumcondra, Platform 1, Up Line	24/02/2022 09:00
Clontarf Road, Platform 2, Down Line	24/02/2022 20:15
Clonsilla, Platform 2, Down Line	25/02/2022 15:25
Carrigtwohill, Platform 1, Up Line	27/02/2022 08:03
Ballinasloe, Platform 1, Up Line	27/02/2022 12:00
Donabate Station, Platform 1, Southbound platform	28/02/2022 07:30
Glenageary, Platform 1, Up Line	28/02/2022 07:30
Clontarf Road, Platform 1, Up Line	28/02/2022 07:30
Edgeworthstown Platform 2	28/02/2022 17:20
Greystones, Platform 1, Up lne	01/03/2022 10:30
Glenageary, Platform 2, Down Line	01/03/2022 14:24
Clontarf Road, Platform 1, Up Line	01/03/2022 20:15
Donabate Station, Platform 1, Southbound platform	02/03/2022 07:30
Salthill & Monkstown, Platform 1, Up lne	02/03/2022 08:29
Ballinasloe, Platform 1, Up Line	02/03/2022 08:35
Ballinasloe, Platform 2 ,Down Line	02/03/2022 08:40
Drumcondra, Platform 2, Down Line	03/03/2022 09:00
Balbriggan, Platform 1,Southbound/Up Line	03/03/2022 09:14
Tara Street, Platform 2 Lift	03/03/2022 09:55
Bayside, Island Platform	04/03/2022 16:30
Pearse,Down Escalator Platform 2 (Trinity Underpass)	06/03/2022 08:00
Howth Junction, Island Platform (2&3)	07/03/2022 07:00
Bayside, Island Platform	08/03/2022 07:30
Clontarf Road, Platform 2, Down Line	08/03/2022 10:15
Seapoint, Platform 2, Down lne	10/03/2022 09:00
Boosterstown, Platform 1, Up Line, Northbound	10/03/2022 11:43
Ballinasloe, Platform 2 ,Down Line	10/03/2022 11:48
Killiney, Platform 2, Down Line	10/03/2022 12:00
Salthill & Monkstown, Platform 1, Up lne	11/03/2022 09:40
Ballinasloe, Platform 1, Up Line	11/03/2022 10:43
Hazelhatch, Platform 1, Fast Down Line	11/03/2022 13:00
Ballinasloe, Platform 1, Up Line	11/03/2022 14:37
Portlaoise, Platform 2, Up Line	13/03/2022 12:00
Thurles, Platform 2, Down line	14/03/2022 09:15
Clontarf Road, Platform 2, Down Line	15/03/2022 15:28
Fonthill Down Line Fast Platfrom 4	16/03/2022 12:00
Shankill, Platform 1, Up Line	18/03/2022 10:00
Gort, Platform 1	20/03/2022 15:45
Howth Junction, Island Platform (2&3)	21/03/2022 07:10
Grand Canal Dock, Station Entrance	21/03/2022 09:30
Connolly ,Escalator Platform 5 to Link Platform 6/7	21/03/2022 10:00
Thurles, Platform 2, Down line	21/03/2022 10:26
Midleton, Platform 1, Up Line	21/03/2022 10:30
Thurles, Platform 2, Down line	21/03/2022 11:05
Monasterevin, Platform 1, Up Line	22/03/2022 11:00
Balbriggan, Platform 1,Southbound/Up Line	22/03/2022 12:00
Parkwest Island Platforms 2 & 3 Platform	22/03/2022 12:15
Dun Laoghaire Main Concourse/ Harbour Road Entrance	23/03/2022 06:45
Grand Canal Dock, Island Platforms 1&2	23/03/2022 08:00

Clontarf Road, Platform 2, Down Line	23/03/2022 10:50
Hazelhatch, Platform 1, Fast Down Line	23/03/2022 13:00
Parkwest, Platform 1, Down Fast Platform	23/03/2022 13:00
Parkwest Island Platforms 2 & 3 Platform	23/03/2022 13:00
Hazelhatch, Platform 1, Fast Down Line	24/03/2022 10:00
Parkwest Island Platforms 2 & 3 Platform	25/03/2022 14:30
Shankill, Platform 2, Down Line	25/03/2022 16:30
Howth Junction, Island Platform (2&3)	28/03/2022 10:46
Clontarf Road, Platform 1, Up Line	28/03/2022 12:00
Navan Road Parkway , Platform 2, Down Line	28/03/2022 13:00
Carlow, Platform 1	28/03/2022 15:25
Pearse,Up Escalator Platform 2 (Westland Row)	28/03/2022 16:00
Balbriggan, Platform 1,Southbound/Up Line	29/03/2022 08:22
Grand Canal Dock, Island Platforms 1&2	29/03/2022 10:00
Connolly , Link Line Glass lift (Platform 4&5)	30/03/2022 08:47
Killiney, Platform 2, Down Line	30/03/2022 10:26
Connolly , Main lift (Concourse)	30/03/2022 14:10
Tara Street, Platform 2 Lift	31/03/2022 00:00
Dun Laoghaire, Platform 1, Up Line	31/03/2022 09:00
Dun Laoghaire, Platform 2, Down Line	31/03/2022 09:10
Blackrock, Platform 1, Up Line, Northbound	31/03/2022 11:45
Greystones, Platform 2, Down Line	31/03/2022 12:30
Clontarf Road, Platform 2, Down Line	31/03/2022 14:00
Tara Street, Platform 2 Lift	01/04/2022 09:55
Raheny, Platform 1, Up Line	01/04/2022 11:00
Howth Junction, Platform 4, Main Line	04/04/2022 07:30
Thurles, Platform 2, Down line	04/04/2022 14:00
Thurles, Platform 2, Down line	04/04/2022 14:56
Balbriggan, Platform 1,Southbound/Up Line	05/04/2022 09:10
Connolly , Main lift (Concourse)	05/04/2022 10:30
Grand Canal Dock, Station Entrance	05/04/2022 15:26
Connolly ,Escalator Platform 5 to Link Platform 6/7	06/04/2022 15:50
Bray, Platform 1, Up Line	07/04/2022 00:00
Blackrock, Platform 1, Up Line, Northbound	07/04/2022 09:10
Blackrock, Platform 1, Up Line, Northbound	07/04/2022 09:25
Donabate Station, Platform 1, Southbound platform	07/04/2022 10:57
Ballybrophy, Platform 2, Down Line	07/04/2022 11:30
Thurles, Platform 2, Down line	07/04/2022 16:20
Thurles, Platform 2, Down line	08/04/2022 07:30
Clongriffin Station, Platform 1, Southbound platform	08/04/2022 10:45
Thurles, Platform 2, Down line	08/04/2022 14:00
Blackrock, Platform 2, Down Line, Southbound	09/04/2022 12:11
Adamstown Main Entrance	11/04/2022 07:30
Bray, Platform 1, Up Line	11/04/2022 08:00
Grand Canal Dock, Island Platforms 1&2	11/04/2022 12:30
Tara Street, Platform 2 Lift	12/04/2022 06:40
Blackrock, Platform 1, Up Line, Northbound	12/04/2022 07:00
Gort, Platform 2	12/04/2022 10:00
Tara Street, Platform 2 Lift	12/04/2022 13:00
Connolly , Main lift (Concourse)	13/04/2022 14:00



Tullamore Platform 1, Up Line	14/04/2022 00:00
Howth Junction, Platform 4, Main Line	14/04/2022 09:55
Clontarf Road, Platform 2, Down Line	14/04/2022 11:15
Dunboyne Station, Platform 2, Down line	14/04/2022 15:40
Ballybrophy, Platform 1, Up Line	15/04/2022 06:37
Ballybrophy, Platform 2, Down Line	15/04/2022 06:39
Clontarf Road, Platform 2, Down Line	15/04/2022 14:00
Monasterevin, Platform 1, Up Line	19/04/2022 08:00
Monasterevin, Platform 1, Up Line	19/04/2022 11:00
Connolly ,Escalator Platform 5 to Link Platform 6/7	20/04/2022 07:05
Howth Junction, Platform 4, Main Line	20/04/2022 07:20
Howth Junction, Platform 4, Main Line	20/04/2022 12:00
Midleton, Platform 2, Down Line	20/04/2022 16:00
Ballybrophy, Platform 2, Down Line	21/04/2022 07:00
Midleton, Platform 2, Down Line	21/04/2022 11:00
Thurles, Platform 2, Down line	21/04/2022 16:55
Connolly , Main lift (Concourse)	21/04/2022 17:38
Greystones, Platform 1, Up lne	22/04/2022 14:00
Connolly , Link Line Glass lift (Platform 4&5)	23/04/2022 20:10
Laytown, Platform 1, Up Line	24/04/2022 07:05
Laytown, Platform 1, Up Line	25/04/2022 08:00
Carrigtwohill, Platform 1, Up Line	25/04/2022 14:46
Ballybrophy, Platform 1, Up Line	25/04/2022 15:00
Ballybrophy, Platform 2, Down Line	25/04/2022 15:00
Killiney, Platform 2, Down Line	26/04/2022 00:00
Balbriggan, Platform 2,Northbound/Down Line	26/04/2022 13:28
Greystones, Platform 1, Up lne	27/04/2022 10:22
Edgeworthstown Platform 1	27/04/2022 10:30
Tara Street - Escalator Platform 2	27/04/2022 10:59
Adamstown, Island Platform 2 , 3 & 4	28/04/2022 13:45
Laytown, Platform 1, Up Line	29/04/2022 19:30
Thurles, Platform 2, Down line	29/04/2022 19:30
Pearse,Up Escalator Platform 2 (Westland Row)	03/05/2022 06:30
Fonthill Down Line Fast Platfrom 4	03/05/2022 09:00
Pearse,Down Escalator Platform 1 (Trinity Underpass)	03/05/2022 10:00
Grand Canal Dock, Island Platforms 1&2	03/05/2022 11:10
Gort, Platform 1	03/05/2022 11:20
Thurles, Platform 2, Down line	03/05/2022 15:00
Carrigtwohill, Platform 2, Down line	05/05/2022 13:00
Limerick Junction, Down Line Lift	06/05/2022 14:00
Greystones, Platform 2, Down lne	07/05/2022 00:00
Skerries, Platform 2, Down Line	07/05/2022 20:44
Limerick Junction, Up Line Lift	09/05/2022 10:35
Athlone, Island Platform 2 & 3	09/05/2022 14:20
Dun Laoghaire Main Concourse/ Harbour Road Entrance	10/05/2022 07:28
Hazelhatch, Platform 5, Fast Up Line	10/05/2022 07:43
Clontarf Road, Platform 1, Up Line	11/05/2022 09:41
Balbriggan, Platform 2,Northbound/Down Line	11/05/2022 11:05
Dun Laoghaire Main Concourse/ Harbour Road Entrance	12/05/2022 11:00
Connolly , Main lift (Concourse)	12/05/2022 15:07

Ballinasloe, Platform 1, Up Line	12/05/2022 18:00
Tara Street - Escalator Platform 1	13/05/2022 18:00
Dun Laoghaire, Platform 1, Up Line	14/05/2022 11:45
Thurles, Platform 2, Down line	16/05/2022 08:40
Dun Laoghaire, Platform 2, Down Line	16/05/2022 09:15
Cork, Kent Station, Horgans Quay Entrance	16/05/2022 10:10
Clontarf Road, Platform 1, Up Line	18/05/2022 11:55
Sandycove, Platform 1, Up Line	18/05/2022 12:00
Pearse,Down Escalator Platform 1 (Trinity Underpass)	19/05/2022 07:05
Gort, Platform 1	20/05/2022 14:00
Malahide Station, Platform 2, Northbound platform	20/05/2022 17:27
Dun Laoghaire, Platform 1, Up Line	22/05/2022 11:00
Dun Laoghaire Main Concourse/ Harbour Road Entrance	23/05/2022 07:25
Pearse,Platform 1 Lift (Trinity Underpass)	23/05/2022 12:02
Pearse,Platform 1 Lift (Trinity Underpass)	23/05/2022 12:20
Clontarf Road, Platform 2, Down Line	23/05/2022 17:48
Pearse,Up Escalator Platform 2 (Westland Row)	25/05/2022 09:00
Adamstown, Platform 1, Down Platform	25/05/2022 13:30
Adamstown, Platform 1, Down Platform	25/05/2022 17:00
Hansfield Station, Platform 1,Up line	26/05/2022 02:00
Pearse,Down Escalator Platform 2 (Trinity Underpass)	26/05/2022 08:30
Dun Laoghaire, Platform 1, Up Line	26/05/2022 10:18
Dun Laoghaire, Platform 1, Up Line	26/05/2022 11:00
Dun Laoghaire Main Concourse/ Harbour Road Entrance	27/05/2022 07:45
Limerick Junction, Up Line Lift	30/05/2022 07:00
Balbriggan, Platform 2,Northbound/Down Line	30/05/2022 11:44
Boosterstown, Platform 1, Up Line, Northbound	30/05/2022 13:42
Navan Road Parkway , Platform 1, Up Line	31/05/2022 11:25
Thurles, Platform 2, Down line	31/05/2022 12:30
Raheny, Platform 1, Up Line	01/06/2022 11:55
Grand Canal Dock, Island Platforms 1&2	01/06/2022 13:40
Connolly , Link Line Glass lift (Platform 4&5)	01/06/2022 15:55
Gort, Platform 1	01/06/2022 16:10
Dun Laoghaire Main Concourse/ Harbour Road Entrance	02/06/2022 06:55
Connolly , Link Line Glass lift (Platform 4&5)	02/06/2022 12:27
Midleton, Platform 1, Up Line	02/06/2022 12:39
Grand Canal Dock, Platform 3, Down Line	02/06/2022 15:10
Pearse,Down Escalator Platform 2 (Trinity Underpass)	03/06/2022 08:35
Bray, Platform 2, Down Line	05/06/2022 00:00
Bray, Platform 2, Down Line	05/06/2022 10:00
Bray, Platform 2, Down Line	06/06/2022 15:50
Bray, Platform 2, Down Line	06/06/2022 16:10
Midleton, Platform 1, Up Line	07/06/2022 09:18
Ennis, Platform 2	07/06/2022 12:00
Portarlinton, Platform 2, Down Line	07/06/2022 13:54
Grand Canal Dock, Platform 3, Down Line	08/06/2022 07:00
Connolly , Main lift (Concourse)	08/06/2022 14:24
Midleton, Platform 2, Down Line	08/06/2022 16:47
Pearse,Down Escalator Platform 2 (Trinity Underpass)	09/06/2022 09:10
Pearse,Platform 1 Lift (Westland Row)	09/06/2022 09:10

Thurles, Platform 2, Down line	09/06/2022 13:39
Thurles, Platform 2, Down line	09/06/2022 15:40
Monasterevin, Platform 1, Up Line	10/06/2022 12:00
Connolly , Main lift (Concourse)	13/06/2022 09:52
Dun Laoghaire Main Concourse/ Harbour Road Entrance	14/06/2022 07:00
Malahide Station, Platform 2, Northbound platform	14/06/2022 15:24
Bray, Platform 1, Up Line	15/06/2022 11:00
Blackrock, Platform 2, Down Line, Southbound	15/06/2022 12:30
Pearse,Down Escalator Platform 1 (Trinity Underpass)	15/06/2022 12:30
Tara Street - Escalator Platform 1	16/06/2022 08:45
Connolly , Main lift (Concourse)	16/06/2022 09:20
Limerick Junction, Down Line Lift	16/06/2022 11:30
Ennis, Platform 2	16/06/2022 13:00
Limerick Junction, Down Line Lift	16/06/2022 15:19
Fonthill Down Line Fast Platfrom 4	16/06/2022 16:42
Adamstown Main Entrance	16/06/2022 16:54
Skerries, Platform 1, Up Line	17/06/2022 16:00
Cork, Kent Station, Platform 5	18/06/2022 11:20
Cork, Kent Station, Platform 5	18/06/2022 13:40
Cork, Kent Station, Platform 5	20/06/2022 11:00
Hazelhatch, Platform 1, Fast Down Line	20/06/2022 14:45
Limerick Junction, Up Line Lift	20/06/2022 17:41
Howth Junction, Platform 1, Branch Line	20/06/2022 17:47
Bray, Platform 2, Down Line	22/06/2022 17:00
Limerick Junction, Up Line Lift	22/06/2022 20:10
Carrigtwohill, Platform 2, Down line	23/06/2022 12:30
Limerick Junction, Down Line Lift	23/06/2022 16:40
Limerick Junction, Down Line Lift	23/06/2022 16:45
Dun Laoghaire Main Concourse/ Harbour Road Entrance	27/06/2022 06:45
Connolly , Link Line Glass lift (Platform 4&5)	29/06/2022 12:34
Greystones, Platform 1, Up lIne	29/06/2022 13:14
Adamstown, Island Platform 2 , 3 & 4	29/06/2022 17:45
Dunboyne Station, Platform 2, Down line	30/06/2022 12:35

Engineer Fault	Date & Time Completed	Lost Time Minutes
Lift Door Fault	05/01/2022 12:20	5,530
Mechanical Fault (other)	06/01/2022 18:35	3,335
Lift Door Fault	04/01/2022 15:40	145
No Fault on Arrival	04/01/2022 15:00	97
Escalator Fault (Other)	06/01/2022 15:30	1,620
Lift Fault (Other)	05/01/2022 19:00	300
Lift Fault (Other)	07/01/2022 16:00	0
Lift Door Fault	06/01/2022 14:30	127
Escalator Fault (Other)	10/01/2022 16:00	4,695
Entrapment	07/01/2022 12:40	34
Lift Door Fault	07/01/2022 15:00	140
No fault - Checked remotely	11/01/2022 09:00	1,038
Escalator Fault (Other)	11/01/2022 15:30	930
Debris Caught in Door Track	11/01/2022 17:40	175
Lift Auto Dialler Fault	14/01/2022 15:00	0
No fault - Checked remotely	12/01/2022 15:00	0
No Fault on Arrival	12/01/2022 19:10	313
Lift Auto Dialler Fault	14/01/2022 10:30	0
Lift Fault (Other)	13/01/2022 15:00	180
Escalator Fault (Other)	19/01/2022 16:00	3,840
Fire Alarm Interface Fault	17/01/2022 12:00	210
Fire Alarm Interface Fault	17/01/2022 13:00	260
Lift Door Detector Fault	18/01/2022 16:00	1,870
No fault - Checked remotely		0
Lift Passenger System Interface	18/01/2022 10:45	1,185
Comb Plate Tripped	18/01/2022 13:25	1,165
Lift Auto Dialler Fault	18/01/2022 09:00	0
Lift Auto Dialler Fault	18/01/2022 16:00	315
Lift Auto Dialler Fault	18/01/2022 15:00	250
Lift Door Fault	18/01/2022 15:30	205
Lift Auto Dialler Fault	19/01/2022 17:00	0
No Fault on Arrival	19/01/2022 16:30	320
Intermittent Fault	20/01/2022 00:00	0
Escalator Fault (Other)	20/01/2022 15:00	1,340
Lift Brake Fault	21/01/2022 15:30	1,865
Lift Auto Dialler Fault	21/01/2022 11:00	0
No fault - Checked remotely	21/01/2022 12:00	0
Lift Auto Dialler Fault	21/01/2022 19:50	0
Lift Positioning Fault (Encoder)	24/01/2022 11:40	2,903
No fault - Checked remotely	24/01/2022 12:00	0
Lift Power Issue	25/01/2022 15:57	417
Lift Fault (Other)	03/02/2022 14:00	13,140
	27/01/2022 00:00	2,076
Lift Auto Dialler Fault	25/01/2022 16:00	0
Lift Auto Dialler Fault	25/01/2022 16:00	0
Lift Fault (Other)	28/01/2022 12:00	4,047
Lift Controller Fault	26/01/2022 16:00	960
Lift Door Fault	27/01/2022 17:11	146
Lift Fault (Other)	28/01/2022 11:00	0

Lift Auto Dialler Fault	28/01/2022 12:00	0
Lift Auto Dialler Fault	28/01/2022 15:00	0
Lift Auto Dialler Fault	28/01/2022 15:00	0
No Fault (Checked By RU Staff)	07/02/2022 12:15	0
Escalator Fault (Other)	31/01/2022 14:30	1,350
Escalator Fault (Other)	01/02/2022 12:15	1,712
Escalator Fault (Other)	31/01/2022 16:30	495
Debris Caught in Door Track	31/01/2022 13:25	140
Lift Door Fault	01/02/2022 15:10	622
Lift Door Fault	01/02/2022 18:11	389
Lift Auto Dialler Fault	01/02/2022 12:00	0
No Fault on Arrival	01/02/2022 13:30	0
Lift Fault (Other)	03/02/2022 12:00	1,496
Lift Call Button/Key Switch Fault	03/02/2022 11:00	120
Lift Controller Fault	04/02/2022 16:00	188
Entrapment	05/02/2022 11:35	59
Lift Door Fault	07/02/2022 10:30	2,815
Debris Caught in Door Track	05/02/2022 12:00	0
Lift Fault (Other)	08/02/2022 09:00	1,350
Lift Call Button/Key Switch Fault	09/02/2022 10:00	1,560
Lift Passenger System Interface	09/02/2022 16:20	1,820
Lift Auto Dialler Fault	08/02/2022 15:00	0
Lift Auto Dialler Fault	09/02/2022 09:30	1,315
Fire Alarm Interface Fault	09/02/2022 13:00	1,365
	09/02/2022 13:00	140
Lift Drive Fault	10/02/2022 14:00	1,185
Lift Door Fault	11/02/2022 11:00	0
Lift Auto Dialler Fault	14/02/2022 15:15	0
No Fault (Checked By RU Staff)	14/02/2022 16:00	0
No Fault on Arrival	16/02/2022 11:00	0
Lift Controller Fault	16/02/2022 16:15	495
Lift Door Fault	18/02/2022 16:00	2,783
Lift Door Fault	18/02/2022 15:00	2,160
No fault - Checked remotely	17/02/2022 03:00	0
Lift Fault (Other)	18/02/2022 15:55	115
Entrapment	18/02/2022 16:45	35
Lift Door Fault	24/02/2022 12:45	8,400
Lift Door Fault	21/02/2022 14:15	425
Lift Fault (Other)	21/02/2022 11:15	233
Lift Door Fault	23/02/2022 11:30	3,020
Lift Door Detector Fault	24/02/2022 14:45	4,625
Lift Fault (Other)	21/02/2022 14:30	285
ASB/ Other	21/02/2022 12:50	60
Lift Fault (Other)	21/02/2022 15:00	180
Lift Door Fault	22/02/2022 16:25	228
Lift Fault (Other)		0
Escalator Fault (Other)	23/02/2022 14:30	460
Intermittent Fault	01/03/2022 12:00	0
Lift Power Issue	24/02/2022 10:00	960
Lift Power Issue	24/02/2022 10:00	960

Lift Positioning Fault (Encoder)	24/02/2022 16:00	540
Fire Alarm Interface Fault	24/02/2022 10:50	110
No Fault on Arrival	25/02/2022 10:30	855
Mechanical Fault (other)	01/03/2022 10:20	5,455
Lift Call Button/Key Switch Fault	28/02/2022 18:00	2,037
Lift Auto Dialler Fault	28/02/2022 09:00	0
	28/02/2022 16:30	540
Lift Door Fault	01/03/2022 11:00	1,650
Lift Fault (Other)	01/03/2022 14:30	1,860
No Fault (Checked By RU Staff)	01/03/2022 09:30	970
Lift Door Fault	02/03/2022 14:35	1,685
Lift Door Fault	02/03/2022 15:00	1,476
Lift Door Fault	02/03/2022 13:00	1,005
Lift Door Fault	02/03/2022 12:00	270
Lift Auto Dialler Fault	02/03/2022 12:00	0
Lift Auto Dialler Fault	04/03/2022 13:00	0
Lift Auto Dialler Fault	04/03/2022 13:00	3,140
Lift Door Fault	03/03/2022 00:00	-540
Lift Controller Fault	11/03/2022 06:00	11,326
Lift Fault (Other)	03/03/2022 15:30	335
Fire Alarm Interface Fault	07/03/2022 12:00	4,050
Escalator Fault (Other)	07/03/2022 18:00	2,040
Lift Door Detector Fault	08/03/2022 12:00	1,740
Lift Fault (Other)	08/03/2022 15:00	450
Intermittent Fault	11/03/2022 00:00	3,705
Debris Caught in Door Track	10/03/2022 14:45	345
Debris Caught in Door Track	10/03/2022 13:30	107
No fault - Checked remotely		0
Lift Door Fault	11/03/2022 16:30	1,710
No fault - Checked remotely	11/03/2022 10:00	0
Lift Auto Dialler Fault	16/03/2022 13:15	7,352
No fault - Checked remotely	11/03/2022 14:40	0
Lift Auto Dialler Fault	16/03/2022 13:15	7,118
Debris Caught in Door Track	13/03/2022 15:00	180
Lift Door Fault	15/03/2022 15:00	0
Lift Fault (Other)	15/03/2022 15:35	7
Lift Door Fault	16/03/2022 16:00	240
	21/03/2022 07:10	4,150
Lift Door Fault	21/03/2022 16:00	0
Intermittent Fault	21/03/2022 07:00	-10
Debris Caught in Door Track	21/03/2022 11:00	90
Escalator Fault (Other)	21/03/2022 12:30	150
Entrapment	21/03/2022 11:05	39
Lift Fault (Other)	21/03/2022 12:56	146
Lift Fault (Other)	21/03/2022 00:00	-665
Lift Positioning Fault (Encoder)	23/03/2022 10:00	1,380
No Fault on Arrival	22/03/2022 15:30	0
No fault - Checked remotely		0
Contacter Monitoring Fault	23/03/2022 10:30	225
Lift Door Detector Fault	23/03/2022 14:00	360

Lift Controller Fault	23/03/2022 16:30	340
No fault - Checked remotely	23/03/2022 15:00	0
No fault - Checked remotely	23/03/2022 15:00	0
No fault - Checked remotely		0
No fault - Checked remotely	24/03/2022 16:00	360
Lift Door Fault	28/03/2022 15:00	4,350
Lift Fault (Other)	25/03/2022 16:00	-30
No fault - Checked remotely	28/03/2022 11:00	14
Lift Auto Dialler Fault	29/03/2022 16:30	1,710
Lift Door Fault	28/03/2022 16:00	180
Lift Controller Fault	29/03/2022 13:30	1,325
Escalator Fault (Other)		0
Lift Door Fault	29/03/2022 17:00	518
Lift Door Fault	29/03/2022 15:30	330
Lift Passenger System Interface		0
Lift Door Fault	31/03/2022 12:00	0
Lift Door Fault	31/03/2022 14:00	1,430
Lift Door Fault	31/03/2022 12:30	750
Lift Auto Dialler Fault	31/03/2022 09:30	0
Lift Auto Dialler Fault	31/03/2022 09:30	0
Lift Door Detector Fault	01/04/2022 15:00	1,635
Lift Door Fault	04/04/2022 12:30	5,760
Lift Fault (Other)	01/04/2022 15:00	1,500
Lift Door Fault	01/04/2022 14:00	245
Lift Door Detector Fault	22/04/2022 16:00	30,540
Lift Fault (Other)	04/04/2022 12:00	270
Lift Fault (Other)	04/04/2022 00:00	-840
Lift Fault (Other)	04/04/2022 16:00	64
No Fault on Arrival		0
Lift Fault (Other)	06/04/2022 12:00	1,530
Lift Door Fault	06/04/2022 16:00	1,474
No fault - Checked remotely	06/04/2022 16:15	0
Lift Power Issue	08/04/2022 10:30	2,070
Entrapment	07/04/2022 09:00	-10
Return to Service After Entrapment	07/04/2022 09:40	0
Lift Door Detector Fault	07/04/2022 13:00	123
Lift Door Fault	07/04/2022 15:00	210
Entrapment	08/04/2022 12:30	1,210
Lift Fault (Other)	04/04/2022 12:45	-5,445
Lift Fault (Other)	08/04/2022 13:30	165
Lift Fault (Other)	08/04/2022 12:45	0
Lift Passenger System Interface	11/04/2022 15:00	3,049
Lift Fault (Other)	12/04/2022 04:00	1,230
Lift Fault (Other)	11/04/2022 14:00	360
Contacter Monitoring Fault	11/04/2022 13:30	60
Entrapment	12/04/2022 13:00	380
No Fault on Arrival	12/04/2022 10:00	180
Lift Fault (Other)		0
Lift Fault (Other)	12/04/2022 13:00	0
Lift Call Button/Key Switch Fault	18/04/2022 10:00	0

Debris Caught in Door Track	15/04/2022 00:00	1,440
No Fault on Arrival		0
Entrapment	15/04/2022 14:00	1,605
Intermittent Fault	15/04/2022 10:00	0
Lift Power Issue	15/04/2022 12:00	323
	15/04/2022 12:00	321
Return to Service After Entrapment	15/04/2022 14:00	0
Entrapment	19/04/2022 10:00	120
Return to Service After Entrapment	19/04/2022 11:00	0
Intermittent Escalator Fault	20/04/2022 17:00	595
Entrapment	20/04/2022 12:00	280
Return to Service After Entrapment	20/04/2022 12:00	0
Entrapment	20/04/2022 16:30	30
Intermittent Fault	21/04/2022 11:00	0
Return to Service After Entrapment	21/04/2022 14:00	0
Lift Fault (Other)	22/04/2022 14:00	1,265
No fault - Checked remotely	22/04/2022 07:00	0
Lift Door Fault	22/04/2022 00:00	-840
	23/04/2022 11:00	-550
Entrapment	24/04/2022 07:59	54
Return to Service After Entrapment	25/04/2022 08:00	0
Lift Door Fault	22/06/2022 12:30	83,384
Lift Power Issue	26/04/2022 11:30	1,230
Lift Power Issue	26/04/2022 11:30	1,230
Lift Fault (Other)		0
Contacter Monitoring Fault	29/04/2022 13:00	4,292
Lift Door Fault		0
Lift Power Issue	26/04/2022 17:00	-1,050
Escalator Fault (Other)	27/04/2022 17:00	361
Lift Fault (Other)	29/04/2022 14:00	0
Lift Door Fault		0
Entrapment		0
Escalator Fault (Other)	03/05/2022 11:00	270
Lift Call Button/Key Switch Fault	03/05/2022 16:00	420
Comb Plate Tripped	03/05/2022 13:00	180
No Fault on Arrival	02/06/2022 18:00	43,610
Lift Controller Fault	03/05/2022 16:00	280
Return to Service After Entrapment	03/05/2022 14:00	-60
	22/06/2022 12:30	69,090
Insurance Works	06/05/2022 17:00	0
No Fault on Arrival	09/05/2022 16:30	0
Lift Door Fault	09/05/2022 13:00	2,416
Lift Fault (Other)	11/05/2022 13:40	0
Lift Fault (Other)	09/05/2022 04:50	-570
Intermittent Fault	10/05/2022 12:30	302
Lift Door Fault		0
Lift Power Issue	11/05/2022 10:50	69
Lift Door Fault	11/05/2022 14:00	175
Intermittent Fault	13/05/2022 16:00	1,740
Lift Call Button/Key Switch Fault	01/06/2022 05:00	0



Contacter Monitoring Fault	13/05/2022 10:30	990
Escalator Fault (Other)		0
Lift Door Fault	16/05/2022 16:00	3,135
	16/05/2022 15:00	380
Lift Fault (Other)	16/05/2022 15:00	345
Contacter Monitoring Fault	02/06/2022 15:45	24,815
Lift Fault (Other)	18/05/2022 15:00	185
Lift Fault (Other)	18/05/2022 15:00	0
Comb Plate Tripped	19/05/2022 14:00	415
Contacter Monitoring Fault	23/05/2022 11:00	4,140
No fault - Checked remotely		0
Lift Fault (Other)	23/05/2022 10:30	1,410
Escalator Fault (Other)	23/05/2022 10:30	185
	24/05/2022 14:00	0
Entrapment		0
Debris Caught in Door Track	24/05/2022 11:00	1,032
Comb Plate Tripped		0
		0
Return to Service After Entrapment	25/05/2022 17:00	0
No Fault on Arrival	27/05/2022 12:30	2,070
Comb Plate Tripped	26/05/2022 14:00	330
		0
Lift Power Issue		0
No Fault on Arrival	27/05/2022 09:00	75
Lift Fault (Other)	30/05/2022 13:00	360
No fault - Checked remotely	30/05/2022 11:30	0
Lift Door Fault	31/05/2022 11:00	1,278
Lift Door Fault	31/05/2022 18:00	395
Lift Fault (Other)		0
Lift Door Fault	02/06/2022 18:00	1,805
Lift Fault (Other)	01/06/2022 16:00	140
No fault - Checked remotely	02/06/2022 08:00	965
		0
Escalator Fault (Other)		0
Lift Door Fault	02/06/2022 15:45	198
		0
	03/06/2022 15:00	1,430
Escalator Fault (Other)	08/06/2022 09:00	7,225
Lift Door Fault	05/06/2022 11:00	0
Lift Door Fault	05/06/2022 11:00	60
Lift Door Fault	06/06/2022 16:10	20
Lift Door Fault	06/06/2022 16:10	0
Lift Fault (Other)	07/06/2022 14:00	282
Lift Door Fault	07/06/2022 13:00	60
No Fault on Arrival	07/06/2022 16:00	126
Lift Fault (Other)	08/06/2022 08:00	60
No Fault on Arrival	08/06/2022 15:30	66
No fault - Checked remotely	09/06/2022 16:00	1,393
Escalator Fault (Other)	09/06/2022 09:30	20
Lift Door Fault	09/06/2022 09:30	20

	09/06/2022 15:40	121
Lift Fault (Other)	09/06/2022 15:40	0
Blocked Door Detectors	10/06/2022 16:00	240
No fault - Checked remotely		0
	15/06/2022 11:00	1,680
No Fault (Checked By RU Staff)	15/06/2022 10:00	0
Lift Fault (Other)	15/06/2022 12:00	0
Lift Fault (Other)	15/06/2022 15:10	160
Escalator Fault (Other)	15/06/2022 16:00	210
Comb Plate Tripped	20/06/2022 11:00	5,895
No fault - Checked remotely	16/06/2022 12:20	180
Entrapment		0
Lift Door Fault	20/06/2022 15:00	5,880
No Fault on Arrival	16/06/2022 15:20	0
Lift Call Button/Key Switch Fault	17/06/2022 16:30	1,428
Lift Power Issue	17/06/2022 16:00	1,386
Lift Door Fault	21/06/2022 14:30	5,670
	18/06/2022 13:40	0
Lift Brake Fault	18/06/2022 15:00	80
	20/06/2022 13:14	134
Lift Fault (Other)	21/06/2022 12:00	0
No fault - Checked remotely		0
Lift Door Fault	21/06/2022 16:00	1,333
	23/06/2022 10:00	1,020
No fault - Checked remotely	22/06/2022 19:00	-70
	24/06/2022 14:00	1,530
	23/06/2022 19:00	140
	23/06/2022 05:00	-705
Contacter Monitoring Fault	27/06/2022 12:00	315
Debris Caught in Door Track	30/06/2022 09:00	1,226
Lift Fault (Other)	30/06/2022 15:00	1,546
Lift Power Issue	30/06/2022 09:45	0
Lift Fault (Other)	30/06/2022 16:00	205















