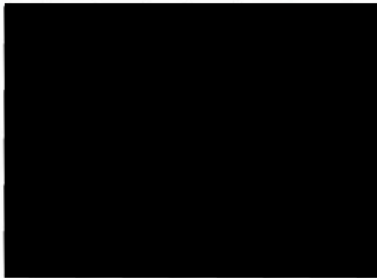


10th February 2020



FOI Response: IE_FOI_341

Dear 

I refer to your request dated 07th January 2020 made under the Freedom of Information Act 2014, which was received by my office on that date, for records held by Iarnród Éireann.

Request:

1. The number of complaints made in relation to on board anti-social behaviour on the Galway-Dublin line in 2017, 2018 and 2019.
2. Copies of any written correspondence made between complainant and Irish Rail in relation to anti-social behaviour in 2017, 2018 and 2019.
3. The number of complaints from both lines which required Irish Rail to contact An Garda Síochána.

I Paul Slowey, Decision Maker have now made a final decision to partially grant your request on 10th February 2020.

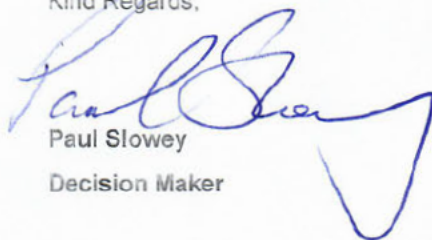
You have sought access to the records outlined above and I consider this an appropriate form of access in this case. Accordingly a copy of the records is now enclosed including a copy of the schedule to these records.

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so in writing to the FOI Unit, Corporate Communications, Iarnród Éireann – Irish Rail, Connolly Station, Amiens Street, Dublin 1 or by email to FOI@irishrail.ie. You should make this appeal within 4 weeks (20 working days) from the date of this notification, were a day is defined as a working day excluding the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI officer on 01 7034293.

Kind Regards,



Paul Slowey
Decision Maker

Freedom of Information Request:
 Schedule of Records for **IE_FOI_341**: Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	11.02.2020	FOI 341 Galway routes_Redacted	1	Part Grant	S37 Personal Data	
2	11.02.2020	FOI 341 Summary	2	Grant		

Lynette O'Toole
 Freedom of Information Executive

Antisocial Behaviour			
Year	Galway	Galway Limerick	Grand Total
2017	25	2	27
2018	56	4	60
2019	79	4	83
Grand Total	160	10	170

26/04/2019	2019	Web	30/04/2019	Antisocial Behaviour	Disruptive Passengers	Galway
26/04/2019	2019	Web		Antisocial Behaviour	Noisy Conduct	Galway
26/04/2019	2019	Web	30/04/2019	Antisocial Behaviour	Disruptive Passengers	Galway
27/04/2019	2019	Web	01/05/2019	Antisocial Behaviour	Disruptive Passengers	Galway
11/05/2019	2019	Web	13/05/2019	Antisocial Behaviour	Disruptive Passengers	Galway
12/05/2019	2019	Web	14/05/2019	Antisocial Behaviour	Intimidation	Galway
17/05/2019	2019	Web	29/05/2019	Antisocial Behaviour	Assault	Galway Portarlington
29/05/2019	2019	Web		Antisocial Behaviour	Disruptive Passengers	Galway
29/05/2019	2019	Email	30/05/2019	Antisocial Behaviour	Intimidation	Galway
05/06/2019	2019	Web	14/06/2019	Antisocial Behaviour	Disruptive Passengers	Galway Dublin Heuston
08/06/2019	2019	Web		Antisocial Behaviour	Disruptive Passengers	Galway
10/06/2019	2019	Web	19/06/2019	Antisocial Behaviour	Intimidation	Galway Limerick Ennis
15/06/2019	2019	Web	21/06/2019	Antisocial Behaviour	Noisy Conduct	Galway
24/06/2019	2019	Web		Antisocial Behaviour	Noisy Conduct	Galway
26/06/2019	2019	Web	28/06/2019	Antisocial Behaviour	Harassment	Galway
01/07/2019	2019	Web		Antisocial Behaviour	Disruptive Passengers	Galway
15/07/2019	2019	Email	18/07/2019	Antisocial Behaviour	Drug Use	Galway
20/07/2019	2019	Web	23/07/2019	Antisocial Behaviour	Intimidation	Galway
01/08/2019	2019	Web	01/08/2019	Antisocial Behaviour	Disruptive Passengers	Galway
02/08/2019	2019	Web	06/08/2019	Antisocial Behaviour	Disruptive Passengers	Galway
02/08/2019	2019	Web	06/08/2019	Antisocial Behaviour	Disruptive Passengers	Galway
03/08/2019	2019	Web	06/08/2019	Antisocial Behaviour	Disruptive Passengers	Galway
12/08/2019	2019	Email	13/08/2019	Antisocial Behaviour	Disruptive Passengers	Galway
16/08/2019	2019	Web	19/08/2019	Antisocial Behaviour	Disruptive Passengers	Galway
17/08/2019	2019	Web	19/08/2019	Antisocial Behaviour	Drug Use	Galway
23/08/2019	2019	Email		Antisocial Behaviour	Disruptive Passengers	Galway
23/08/2019	2019	Email	26/08/2019	Antisocial Behaviour	Intimidation	Galway
02/09/2019	2019	Web	11/09/2019	Antisocial Behaviour	Disruptive Passengers	Galway
05/09/2019	2019	Email	05/09/2019	Antisocial Behaviour	Assault	Galway
06/09/2019	2019	Web	09/09/2019	Antisocial Behaviour	Intimidation	Galway
12/09/2019	2019	Email	13/09/2019	Antisocial Behaviour	Disruptive Passengers	Galway
19/09/2019	2019	Web	19/09/2019	Antisocial Behaviour	Harassment	Galway
19/09/2019	2019	Web	23/09/2019	Antisocial Behaviour	Intimidation	Galway Portarlington
20/09/2019	2019	Web	24/09/2019	Antisocial Behaviour	Disruptive Passengers	Galway
22/09/2019	2019	Web	24/09/2019	Antisocial Behaviour	Disruptive Passengers	Galway
29/09/2019	2019	Web	03/10/2019	Antisocial Behaviour	Disruptive Passengers	Galway
30/09/2019	2019	Email	04/10/2019	Antisocial Behaviour	Intimidation	Galway
07/10/2019	2019	Web	11/10/2019	Antisocial Behaviour	Intimidation	Galway
10/10/2019	2019	Web	16/10/2019	Antisocial Behaviour	Disruptive Passengers	Galway
17/10/2019	2019	Web	23/10/2019	Antisocial Behaviour	Disruptive Passengers	Galway
07/11/2019	2019	Web	12/11/2019	Antisocial Behaviour	Disruptive Passengers	Galway
10/11/2019	2019	Web	13/11/2019	Antisocial Behaviour	Harassment	Galway Limerick
11/11/2019	2019	Web	13/11/2019	Antisocial Behaviour	Disruptive Passengers	Galway
17/11/2019	2019	Web	19/11/2019	Antisocial Behaviour	Begging	Galway
21/11/2019	2019	Web	27/11/2019	Antisocial Behaviour	Disruptive Passengers	Galway
22/11/2019	2019	Web	27/11/2019	Antisocial Behaviour	Disruptive Passengers	Galway
25/11/2019	2019	Web	29/11/2019	Antisocial Behaviour	Intimidation	Galway
28/11/2019	2019	Post	28/11/2019	Antisocial Behaviour	Disruptive Passengers	Galway
07/12/2019	2019	Web	12/12/2019	Antisocial Behaviour	Disruptive Passengers	Galway
12/12/2019	2019	Web	18/12/2019	Antisocial Behaviour	Disruptive Passengers	Galway
20/12/2019	2019	Web	30/12/2019	Antisocial Behaviour	Noisy Conduct	Galway Atherry
29/12/2019	2019	Web	06/01/2020	Antisocial Behaviour	Disruptive Passengers	Galway
30/12/2019	2019	Email	07/01/2020	Antisocial Behaviour	Intimidation	Galway
31/12/2019	2019	Web	07/01/2020	Antisocial Behaviour	Disruptive Passengers	Galway