

01/02/2016



Re: FOI request IE_FOI_030

Dear [REDACTED],

I refer to the request which you made under the Freedom of Information Act 2014 for records held by this body:

- A list of all instances in which staff have been assaulted since January, 1, 2015 to January, 11, 2016.

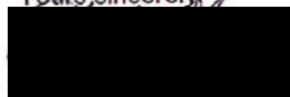
I, [REDACTED] Decision Maker have now made a final decision to grant your request on 16/1001/02/2016.

You have sought access to the records outlined above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now enclosed including a copy of the schedule to these records.

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.
Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely, /



Decision Maker
Railway Undertaking

Freedom of Information Request:
Schedule of Records for IE_FOI_030 : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	11/01/2016	<ul style="list-style-type: none">o A list of all instances in which staff have been assaulted since January, 1, 2015 to January, 11, 2016.	1	Grant		

Signed 

IE Decision Maker

IE_FOL_030

Record No. 1

• A list of all instances in which staff have been assaulted since January, 1, 2015 to January, 11, 2016.

Date	Details	Location	Service
06/03/15	Staff report received 10/03/15; Passenger under the influence of alcohol was refused travel at Howth due to concerns for his safety. Staff member was advised by the male's other two travelling companions that he would be travelling some of the journey on his own. Male became aggressive and punched the staff member in the gut. He subsequently emailed a complaint to Customer Care regarding the staff member.	Howth	
09/03/15	Female adult travelling on a child's ticket on 09.10 Portlaoise/Heuston spat at RPO when challenged. Delay of 41 mins. to service.	On Board	09.10 Portlaoise/Heuston
21/03/15	At 21.30 a drunk person was seen urinating in the photo booth in Bray Station. A staff member went over to tell him to stop and was head butted and grabbed by the man. See LTA below.	Bray	
	NIL RETURN		
27/04/15	Report received from ASM Connolly that RPU Officer was spat at twice by a male passenger at Kilcock. The man and his female companion were trying to board A905 the 09.00 Sligo - Connolly service when stopped by RPU officer.	Kilcock	
11/05/15	While attempting to assist a lady who was being assaulted by her partner at Drumcondra station, the station operative was assaulted by the man.	Drumcondra	
18/05/15	Driver of 1420 was verbally abused by 2 youths, one of whom spat into his face in subsequent confrontation. Youths swiftly exited the station.	On Board	14.20 Cork Service
20/06/15	Station Operative in Heuston punched in chin and security staff member also assaulted at Barrier by passenger wishing to travel without a ticket.	Heuston	
21/06/15	Station Operative in Heuston racially abused by two female passengers intending to travel without valid tickets. Security staff member who attended was struck in head.	Heuston	
18/06/15	The Station Controller in Limerick Junction reports passenger trouble on A225 17.20 Cork-Heuston. A passenger was requested to leave the train and Gardai were called. The train was on the platform 18.17/22. Passenger spat in the direction of Station Controller	On Board	17.20 Cork-Heuston
16/07/15	3 Youths assaulted a member of security staff and a member of Iarnrod Eireann Staff at Kent Station while attempting to fare evade.	Cork Kent Station	
30/08/15	Report that Station Operative in Ennis verbally abused by Passenger	Ennis	
28/08/15	Driver of E937: 21.55 Bray-Howth unit 8631 was assaulted by a trespasser following a CAT 1 near miss in Sandymount. The driver spoke to the offender about the incident who then assaulted the driver.	Sandymount	
25/09/15	SM Connolly responded to a report of a lady verbally abusing ISS staff, cutting up clothing and starting a small fire in Connolly ladies toilets. SM closed the toilets and removed all members of the public. The lady then lunged at the SM with a scissors and had to be restrained. During the altercation, the SM sustained an injury to his left cheek and left elbow.	Connolly	
12.11.15	member of public. Man had been refused travel on the 09.05 Tralee / Mallow as initially he did not have a ticket (S.W.), and was behaving in an anti-social manner. Man grabbed Station Operative and pushed him into a barrier and was verbally abusive. Other staff member assisted and man told to leave station which he did.	Tralee	