

[REDACTED]
[REDACTED]

24th July 2020

Re: FOI Request [IE FOI 381]

Dear [REDACTED],

I refer to the request which you made under the Freedom of Information Act 2014 for records held by this body:

Request

All relevant documentation relating to:

A copy of all the replies that Iarnród Éireann sent to TD's in respect of Parliament Questions in the years 2019 and to-date in 2020

I Heidi Reardon, Decision Maker for the Chief Executive, Iarnród Éireann have now made a final decision to part grant your request on **24th July 2020**

You have sought access to the records above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now enclosed including a copy of the schedule to these records.

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01 7034293.

Yours sincerely,



Heidi Reardon

PA to Chief Executive, Iarnród Éireann / CEO's Decision Maker

Freedom of Information Request:
Schedule of Records for **IE_FOI_381** : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	24.07.2020	IE_FOI_381 Records 1-30 Redacted	37	Part Grant	S37 - Personal Information relating to others	various pages
				Part Grant	Schedule 1 Part 1 (p) - Partially Included Agencies - Rosslare Europort	pages 6-7, 11
2	24.07.2020	IE_FOI_381 Records 31-60 Redacted	63	Part Grant	S37 - Personal Information relating to others	various pages
3	24.07.2020	IE_FOI_381 Records 61-98 Redacted	47	Part Grant	S37 - Personal Information relating to others	various pages

Signed

Freedom of Information / Data Protection Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

21st January 2019

Dear Deputy ██████████,

I refer to your recent Parliamentary Questions **PQ 1508 DN 943 - 944 - 945 - 946** to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

Dail Question No: 943

To ask the Minister for Transport; Tourism and Sport if Irish Rail is changing and or upgrading its ticket machines at stations nationwide; and if all stations that have staff selling tickets will get a new machine and continue to offer this facility.

Dail Question No: 944

To ask the Minister for Transport; Tourism and Sport if some rail stations, including Castlebar, Claremorris and Ballina, County Mayo will be losing their staff and will no longer have a machine at the end of March, start of April 2019, which allows staff members to sell tickets with only the self-service machines available.

Dail Question No: 945

To ask the Minister for Transport; Tourism and Sport if Irish Rail plans to upgrade its ticket machines at the end of March 2019 or any time in 2019; and if Castlebar, Claremorris and Ballina, County Mayo will be given a new machine to allow staff to continue to sell tickets to passengers.

Dail Question No: 946

To ask the Minister for Transport; Tourism and Sport if Irish Rail plans to remove its staff from Castlebar, Claremorris and or Ballina train stations; and if staff will be moved or offered redundancy.

I will answer the four questions together.

As we have stated previously and publically, including briefings of elected representatives, we do plan to change the way we provide customer service, both on-board and in stations, to reflect changing customer requirements.

Traditional booking office ticket purchases today represent only 13% of total revenue, and are reducing – 87% of our revenue across all networks is now generated through ticket vending machines, online booking, and other automated channels.

However, customers still want and require customer service assistance for their journey, particularly on board longer-distance services where many trains are currently driver-only. This can result in people having customer service personnel available for the 5 minutes they are in the station, but not for the three hours they're on the train.

To meet this need, Iarnród Éireann is planning to improve its customer services to ensure more customers receive the support and service required as routine ticketing becomes more automated.

This will mean:

- An increase in on-board staffing, to provide on-board customer service officers on Intercity services, helping customers with boarding, seat reservations, and customer service information
- Station staffing re-focused to provide customer service and assistance in the station area, with a mix of manned and self-service stations reflecting customer demand and usage patterns
- Equipping on-board and station staff with enhanced information and support to assist customers

On-board Customer Service Officer deployment has begun. We do anticipate that there will be changes in stations during 2019, which will include stations with full ticket sales, some stations having customer service staff for customer assistance, with ticketing through automated channels, and some stations becoming unmanned.

However, final details of these changes have not yet been confirmed including timescales, and we will engage with employees and our customers to outline these changes nationwide, including in Mayo.

The changes in customer service will mean that customers will have continuous access to customer service support on Intercity services, including assistance for customers with mobility and sensory impairments; better service information; better delivery of seat reservations; and a deterrent to anti-social behaviour.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish at the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

21st January 2019

Dear Deputy ██████████

I refer to your recent Parliamentary Questions **PQ 1924 DN 233** to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

Dail Question No: 233

To ask the Minister for Transport; Tourism and Sport the position regarding persons that have the free travel pass and are travelling with Iarnród Éireann when the new system comes into effect in train stations in County Mayo; and if he will make a statement on the matter.

At unstaffed stations passengers may join services as long as they are in possession of DSP pass as per the current arrangement.

Our on-board Customer Service Officers deployment has begun and they will be able to issue travel tickets to DSP free travel pass holders.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

21st January 2019

Dear Deputy ██████████

I refer to your recent Parliamentary Questions **PQ 2146 DN 233** to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

Dail Question No: 233

To ask the Minister for Transport; Tourism and Sport the situation for persons travelling with a free travel pass due to disability or pension age if Irish Rail proceed to remove staff ticket machines and the facility for staff to sell tickets from certain train stations at the end of March 2019 leaving only the self service machines (Details Supplied: Currently they must get a physical ticket, free of charge, from a staff member in the ticket office as the self service machines do not dispense these.)

At unstaffed stations passengers may join services as long as they are in possession of DSP pass as per the current arrangement.

Our on-board Customer Service Officers deployment has begun and they will be able to issue travel tickets to DSP free travel pass holders.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

4th February 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 53402/18** below which has been passed to me to respond to you directly.

Dail Question No: 579

To ask the Minister for Transport; Tourism and Sport when approval will be given by the NTA to an application made by Iarnród Éireann (details supplied); and if he will make a statement on the matter.

Details Supplied: Application by Iarnród Éireann for funding for a passing loop at Oranmore on the Athenry to Galway rail line.

The section of single track between Galway (Ceannt) Station and Athenry is a significant constraint in terms of the frequency of Intercity and regional / commuter services that can be provided to / from Galway in the long term. The optimum solution would be the double tracking of the route and this would contribute to the National Planning Framework objectives of delivering higher frequency services and more competitive journey times. However there is no dedicated source of funding allocated for this within the National Development Plan (2018 – 2027).

The development of a dynamic passing loop at Oranmore could be a very effective short to medium term solution as it would provide greater flexibility and scope for a significant increase in services. Iarnród Éireann intends to investigate the potential for co-funding this under the NDP's Urban / Rural Regeneration and Development Funds.

Yours sincerely,



Jim Meade

Chief Executive

[REDACTED]
[REDACTED]

4th February 2019

Dear Deputy [REDACTED]

I refer to your **Parliamentary Question 2597-19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans to improve multi-modal connectivity at Rosslare Europort specifically between rail and ferry services; and if he will make a statement on the matter.

[REDACTED]
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[REDACTED]
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- [REDACTED]
[REDACTED]
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[REDACTED];

- [REDACTED]
- [REDACTED]
- [REDACTED]

[REDACTED]

Yours sincerely,



Jim Meade

Chief Executive

4th February 2019

Dear Deputy [REDACTED],

I refer to your **Parliamentary Question 3349/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the status of the plans of Irish Rail to install separated bins in and around stations in order to provide passengers an option to dispose of rubbish for recycling or general waste; and if he will make a statement on the matter.

Iarnród Éireann have dual bins in Connolly, Heuston, Kent, Limerick and Dundalk Stations.

See picture attached - **bin type 1**. All other stations have **bin type 2**.



Bin Type 1



Bin Type 2

It should be noted, the agreed policy under existing contract arrangements with current Waste Management Contractor is that all waste collected from trains or from bins located in main terminal stations is considered 'recyclable' and is placed in DMR labelled receptacles. These are then collected by the contractor on a scheduled basis and processed accordingly. No Iarnród Éireann waste goes to landfill.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

4th January 2019

Dear Deputy ██████,

I refer to your **Parliamentary Question 3585/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

Dail Question No: 260

To ask the Minister for Transport; Tourism and Sport the discussions to date which have taken place between Irish Rail and Fingal County Council regarding the planned Broadmeadows Way cycle and pedestrian route in County Dublin; his plans to ensure assistance is provided to progress this regional greenway; and if he will make a statement on the matter.

CIE and Iarnród Éireann (IE) support the development of the proposed Broadmeadow Way cycle and pedestrian route across the estuary at Malahide.

CIE/Iarnród Éireann has indicated a willingness to accommodate the proposed public facility, by allowing public access across the Board's property along the western face of the northern and southern causeways and by facilitating the construction of a pedestrian footbridge, to be built on the Board's property adjacent to the railway viaduct. The principles of a formal legal agreement between CIE/Iarnród Éireann and Fingal County Council to facilitate the construction and use of the Broadmeadow Way have been agreed.

Discussions have been on-going for some time between Iarnród Éireann and Fingal County personnel in order that all necessary information may be provided to support the local authority in its preparation of documentation for a planning application to An Bord Pleanála. It is understood that the necessary information has been provided and the preparation of the planning application is nearing completion.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

18th February 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 5610/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans to change the existing level crossings in the Dublin 15 area; and if he will make a statement on the matter.

DART Expansion, including the acquisition of additional fleet and the construction infrastructure capacity enhancements, is included in the National Development Plan, published by the Government last year. The infrastructure enhancements on the Maynooth Line will include resignalling and electrifying the route and the elimination of the level crossings. Iarnród Éireann are currently assessing the options for eliminating the level crossings.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

18th February 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 5133/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the position regarding the recruitment of a business development manager at Rosslare Europort; the responsibilities associated with the role; and if he will make a statement on the matter.

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Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

12th February 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 4951/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if his attention has been drawn to the service that is out of order at a train station (Details Supplied); the length of time it is out of order; and the timeline for it to be repaired.

Details Supplied: The lifts in Newbridge, Co. Kildare Tran station

I would like to apologies for the lift at Newbridge being out of service. This is due to a problem with the board that controls the “lift landing button” and also a water damage issue and for safety reasons this was taken out of service.

These lifts were installed by West of Ireland Lifts, the company that supplied the lifts have since gone out of business, and unfortunately the parts required for these lifts are no longer manufactured.

I am pleased to confirm that our Lifts & Escalator Manager has tracked down a manufacturer, the parts have been ordered and are due on 25th February and we hope to have the lift back in working order ASAP thereafter.

Please be assured that this matter is receiving our full attention.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

12th February 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 5969/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the position regarding a train station (details supplied) in County Dublin; if Irish Rail plans to close this station; if so, the reason therefor; the reason no advance notice has been given to train users; the facilities which will be made available to train users using the station if it is closed; if safety concerns and the needs of older persons and persons with special needs has been taken into account; and if he will make a statement on the matter.

Details Supplied: Donabate Train Station, Co. Dublin

Iarnród Éireann has no plans to close Donabate Railway Station. As we have stated previously and publically, including briefings of elected representatives, we do plan to change the way we provide customer service, both on-board and in stations, to reflect changing customer requirements.

Traditional booking office ticket purchases today represent only 13% of total revenue, and are reducing – 87% of our revenue across all networks is now generated through ticket vending machines, online booking, and other automated channels.

Iarnród Éireann is committed to providing all our customers including those who are mobility and sensory impaired, the highest level of accessibility on our rail network. If a station is unmanned, we will send out a member of staff to the relevant station to assist a wheelchair passenger to board/alight the train by means of a secure ramp. Customers can contact their local hub station (in this case Balbriggan Station).

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

12th February 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 6672/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if measures are in place to replace train tickets for commuters outside the short hop zone that may have had their tickets stolen; and if not, if measures will be considered.

95% of commuters purchase an annual or monthly Point-Point card through the Tax saver scheme.

Iarnród Éireann annual and monthly cards which are lost or stolen can be replaced by logging onto Leapcard website. For a €15 fee, Customers can avail of a temporary ticket for travel whilst waiting on their replacement ticket by calling into the Tax saver office, Connolly Station.

All other Customers who lose their magnetic commuter ticket are advised to contact our Customer Care team.

When the Customer Care team receive the correspondence, it is reviewed and once a genuine case has been established, the Customer will be forwarded vouchers to cover the remainder of the week or month.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

12th February 2019

Dear Deputy ██████████,

I refer to your recent Parliamentary Questions **PQ 6583/19** to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the steps that will be taken to ensure that persons that need assistance boarding and exiting trains using ramps and so on will still do so safely and conveniently in view of the new proposals to remove staff from stations nationally; and if he will make a statement on the matter.

Iarnród Éireann is committed to providing all our customers including those who are mobility and sensory impaired, the highest level of accessibility on our rail network. We work closely with the National Transport Authority and meet regularly with user groups from the Irish Wheelchair Association, Deaf Hear, National Council for Blind and Irish Guide Dogs to improve accessibility.

We have made significant improvements over recent years in station facilities ranging from wheelchair accessibility to ticket office hearing loop systems. Unfortunately, it is not possible for wheelchair customers to access our trains without ramp assistance due to safety issues which includes gaps between the train and platform.

Passengers with mobility and sensory impairments who require assistance boarding or alighting trains are facilitated by Iarnród Éireann staff or through the provision of transport to the nearest accessible station. If a station is unmanned, we will send out a member of staff to the relevant station to assist a wheelchair passenger to board/alight the train by means of a secure safe ramp.

On-board Customer Service Officer deployment has begun. We do anticipate that there will be changes in stations during 2019, which will include stations with full ticket sales, some stations having customer service staff for customer assistance, with ticketing through automated channels, and some stations becoming unmanned.

However, final details of these changes have not yet been confirmed including timescales, and we will engage with employees and our customers to outline these changes nationwide.

The changes in customer service will mean that customers will have continuous access to customer service support on Intercity services, including assistance for customers with mobility and sensory impairments; better service information; better delivery of seat reservations; and a deterrent to anti-social behaviour.

All our current rolling stock has been built to conform to current EU accessibility standards.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish extending from the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

11th March 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 7955/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if a security service is still provided on Irish Rail evening trains out of Dublin; if so, the station at which the security remains on board until; and if he will make a statement on the matter

As per my response to **PQ51938/18**, the position remains the same on Heuston/Sallins commuter services out of Heuston, we currently have a roving security patrol that travel on evening services on a hop on hop off basis who operate up to close of business.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

13th March 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 8881/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the reason a refund will not be provided to a person (details supplied); and if he will make a statement on the matter. - ██████████

Details Supplied:

██████████ Minister this lady would have been eligible for her free travel pass but it had not been issued to her when she purchased her train ticket. Her birthday was on the ██████████ She bought her train ticket on the advice of a sales assistant in Iarnród Éireann who told her she could buy the ticket and apply for a refund. She gave her a form and applied for the refund reference no: ██████████. The answer she got was that there was no refund due to her and the responsibility lies with the customer to ensure that they have correct documentation for travel but this customer had gone to the sales desk explained her situation, was given a form to fill up, submitted the form and now they are telling no she cannot get the refund. Why was she asked to fill up this form if the refund was not going to be granted.

██████████ wrote directly to Iarnród Éireann regarding a refund on her ticket and was advised that we do not issue Department of Social Protection Free Travel tickets unless a valid pass is produced at the time of travel as the pass forms part of the travel documentation along with the ticket issued. We do not issue retrospective refunds on tickets subsequently purchased from Booking Offices or Ticket Vending Machines.

However, on this occasion, as a gesture of goodwill, I have requested our Customer Care team to issue a refund to ██████████ for the full amount of the ticket she purchased.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

11th March 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 9291/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the average charge for the weekly use of park and ride facilities at Irish Rail stations.

The weekly rate across the DART, InterCity & Commuter network is €9.00 via APCOA Connect (cashless) and €11.00 cash via our Park & Display Machines, with the following exceptions in City Centres:

Connolly/Heuston/Cork €30.00 weekly

Limerick Colbert €20.00 weekly

Galway No weekly rate.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

26th February 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 9211/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

Dail Question No: 534

To ask the Minister for Transport; Tourism and Sport the number of staff in his Department, that attended a summit (details supplied) in Dublin in 2017 and 2018, respectively; the cost to his Department or agency under the remit of his Department; if his Department or an agency under the remit of his Department undertook advertising or sponsorship in respect of the summit; the cost in this regard; and if he will make a statement on the matter.

Details Supplied: The Pendulum Summit

No staff from Iarnród Éireann attended the Pendulum Summit events in 2017 & 2018.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

3rd April 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 9211/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

Dail Question No: 572

To ask the Minister for Transport; Tourism and Sport the plans of Iarnród Éireann to increase the number of carriages from four to six on the 8.25am DART from Bray towards Dublin city centre due to high demand.

Following the implementation of the 10 Min DART Timetable in Sept 2018 this resulted in significant additional capacity overall on the DART network. I do however recognise that there are capacity issues in relation to the service you highlight. In order to increase the available number of operational carriages we will implement changes in relation to train maintenance over the coming weeks which will enable a greater level of fleet availability for DART services. It is therefore intended that the 08.25am DART from Bray will be increased from 4 carriages to 8 carriages by end of May/June 2019.

Since the economic upturn all of our services have seen sizeable and rapid growth resulting in the utilisation of all of our available operational fleet at peak times. We are working with the National Transport Authority and Department of Transport, Tourism and Sport to secure funding for fleet investment.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

11th March 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 9087/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the revenue generated by each State operator in each of the years 2006 to 2010, in tabular form.

Operating Revenue	
Year	€M
2006	227.696
2007	230.250
2008	221.476
2009	197.575
2010	190.185

Further information from Iarnród Éireann Irish Rail Annual Reports and details are available on the website
<http://www.irishrail.ie/about-us/annual-reports>

Yours sincerely,



Jim Meade
Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th March 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 10468/19/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the estimated amount it would cost Iarnród Éireann if the number of security contracted staff increased by a further 20% based on 2018 figures; and if he will make a statement on the matter.

Iarnród Éireann spent €4.129m on Security in 2018.

A 20% increase would amount to €825,800.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th March 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 10325/19/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of passengers commuting daily from each of the stations from Heuston to Newbridge inclusive in each of the years 2004 to 2018 and to date in 2019, in tabular form; and if he will make a statement on the matter.

Below is the available data for numbers of passengers from Heuston to Newbridge:

Station	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Newbridge	2302	2226	2242	1754	1707	1917	1,962	2015	2115	2,180	2,393	2,661	3072
Sallins & Naas	2079	2249	2015	1876	1853	1632	1,859	1728	2129	1,969	2,154	3,177	4139
Hazelhatch & Celbridge	918	871	836	701	469	579	648	516	530	545	589	1,044	1560
Adamstown		175	204	209	133	167	192	168	184	221	256	561	661
Clondalkin	166	146	69	72	56	82	83	102	105	90	118	329	459
Cherry Orchard/Parkwest	152	123	181	152	146	221	266	296	355	469	502	881	1062
Heuston	10536	10840	10387	9035	7746	8118	17165	17074	18667	19,319	19,544	22,296	23087
GDA Only													
National													

The above data is sourced from the annual passenger census which is in November each year hence there are no 2019 figures available.

Yours sincerely,



Jim Meade
Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th March 2019

Dear Deputy ██████,

I refer to your **Parliamentary Question 14059/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

Dail Question No: 1138

To ask the Minister for Transport; Tourism and Sport the number of additional train carriages purchased since 2000 for the Irish Rail commuter and intercity fleet.

Carriage Type	No
Commuter Carriages	136
InterCity (Loco Hauled) Carriages	67
InterCity (Railcar) Carriages	234
Total	437

Yours sincerely,



Jim Meade
Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th April 2019

Dear Deputy ██████,

I refer to your **Parliamentary Question 14609/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 168

To ask the Minister for Transport; Tourism and Sport the number of antisocial behaviour incidents reported in relation to public transport services in 2018, in tabular form.

In 2018 from Period 1 – Period 13 there has been 789 reports of Anti-Social Behaviour (*excluding: Graffiti, Vandalism, Trespass, Stone Throwing – these figures can be provided separately if required*) and 14 Assaults on Iarnród Éireann Staff).

So in total 803.

Dail Question No: 169

To ask the Minister for Transport; Tourism and Sport the cost arising from antisocial behaviour incidents that occurred in relation to public transport services in 2018.

In summary for 2018 in response to anti-social incidents, Train Operations spent an extra €0.4m as part of a total Security bill of €4.5m.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

1st April 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 14595/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 166

To ask the Minister for Transport; Tourism and Sport his plans for Kilmallock railway station; if he will consider reopening the station; and if he will make a statement on the matter.

As you can appreciate Iarnród Éireann receives many requests for both new greenfield stations and disused stations to be re-opened throughout the network.

It is important to point out at the outset that due to Iarnród Éireann's financial position we are unfortunately not in a position to self-finance any capital infrastructure works (including new and reopened stations) from our own funds and that we are entirely dependent on third party funding via the National Transport Authority or Exchequer for any capital infrastructure works to the railway.

As a consequence, the delivery of any new rail infrastructure necessarily involves a multi-agency approach in the planning, design, funding and construction of a scheme. There are also strict Government enforced conditions in place surrounding the release of funds for capital infrastructure projects which must be adhered to by all agencies wishing to drawn down public funds. These are set out under the Public Spending Code drawn up by the Department of Public Expenditure and Reform.

In general therefore before Iarnród Éireann can receive public funding to proceed with any rail infrastructure scheme the following conditions must be met;

- the proposal must be fully supported by relevant transport strategy & planning policy (NTA/DTTaS/An Bord Pleanála approval as required)
- the proposal must have a robust Business Case in line with current Government Public Spending Code & sector specific Common Appraisal Guidance for transport related projects (available from DTTaS website)
- full demand assessment of each scheme using the NTA Transport model is required as an input to the Business Case
- the project must be fully funded by 3rd party finance

There are no plans that we are currently aware of presently to reopen the station at Kilmallock and I note that, given the population density of the area, the business case will not yield a positive return for the necessary capital and operational investment. However, Iarnród Éireann will ensure that no action is undertaken which would preclude any future reopening of the station, if funded by third parties and which meets the conditions set out above, which apply to all rail infrastructure project proposals.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jim Meade", with a stylized flourish extending from the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

1st April 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 15152/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if his attention has been drawn to the difficulties caused to persons with disabilities by the failure of lifts at DART and rail stations across the city and that these failures are ongoing and constant and make accessing public transport impossible for many persons; and if he will make a statement on the matter.

Iarnród Éireann is committed to providing all our customers including those who are mobility and sensory impaired, the highest level of accessibility on our rail network.

Following a review of accessibility on DART, Maynooth and Northern Commuter, and consultation with users and representative bodies, Iarnród Éireann has launched a brand new Improved Accessibility Policy, a new zonal system to provide better service and quicker response times for DART, Maynooth and Northern Commuter accessibility users. This policy divides the 31 stations on the DART, Maynooth and Northern Commuter line into 13 zones, with each zone including between one to four stations. One station in each zone will always be manned and will provide support to other stations in that zone. Full details are available at <http://www.irishrail.ie/travel-information/access-dart-northern-commuter>

Iarnród Éireann have reduced the notice period for providing assistance to Customers on the DART from 24 hours to 4 hours. As a Company we are working towards reducing this notice period even further.

Without doubt, the single biggest contributor to the functionality and reliability of lifts on the network relates to the extensive and deliberate vandalism that they are routinely subjected to instead of mechanical failure. When lifts get damaged and are out of service, some specialised parts are maybe required and can take some time to arrive, we endeavour to return all out of service lifts to operational service as quickly as possible. Our lift maintenance company prioritise our lift requirements for repair and attention.

The Iarnród Éireann website and the Passenger Information System displays at all DART stations is updated in the event of a lift being out of order.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish extending from the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

3rd April 2019

Dear Deputy ██████████,

I refer to your recent Parliamentary Questions **PQ 14776/19** to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if Athy train station will become a staffless station; and if so, his plans to ensure that assistance is provided to persons that need it to alight and disembark trains.

Iarnród Éireann is committed to providing all our customers including those who are mobility and sensory impaired, the highest level of accessibility on our rail network. We work closely with the National Transport Authority and meet regularly with user groups from the Irish Wheelchair Association, Deaf Hear, National Council for Blind and Irish Guide Dogs to improve accessibility.

Passengers with mobility and sensory impairments who require assistance boarding or alighting trains are facilitated by Iarnród Éireann staff or through the provision of transport to the nearest accessible station. If a station is unmanned, we will send out a member of staff to the relevant station to assist a wheelchair passenger to board/alight the train by means of a secure safe ramp.

As we have stated previously and publically, including briefings of elected representatives, we do plan to change the way we provide customer service, both on-board and in stations, to reflect changing customer requirements.

Traditional booking office ticket purchases today represent only 13% of total revenue, and are reducing – 87% of our revenue across all networks is now generated through ticket vending machines, online booking, and other automated channels.

However, customers still want and require customer service assistance for their journey, particularly on board longer-distance services where many trains are currently driver-only. This can result in people having customer service personnel available for the 5 minutes they are in the station, but not for the three hours they're on the train.

To meet this need, Iarnród Éireann is planning to improve its customer services to ensure more customers receive the support and service required as routine ticketing becomes more automated.

This will mean:

- An increase in on-board staffing, to provide on-board customer service officers on Intercity services, helping customers with boarding, seat reservations, and customer service information
- Station staffing re-focused to provide customer service and assistance in the station area, with a mix of manned and self-service stations reflecting customer demand and usage patterns
- Equipping on-board and station staff with enhanced information and support to assist customers

On-board Customer Service Officer deployment has begun. We do anticipate that there will be changes in stations during 2019, which will include stations with full ticket sales, some stations having customer service staff for customer assistance, with ticketing through automated channels, and some stations becoming unmanned.

However, final details of these changes have not yet been confirmed including timescales, and we will engage with employees and our customers to outline these changes nationwide.

The changes in customer service will mean that customers will have continuous access to customer service support on Intercity services, including assistance for customers with mobility and sensory impairments; better service information; better delivery of seat reservations; and a deterrent to anti-social behaviour.

All our current rolling stock has been built to conform to current EU accessibility standards.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish at the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

9th April 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 15799/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans to support the expansion of the public piano initiative in public transport stations nationally; and if he will make a statement on the matter.

While there are no immediate plans to further expansion, we are assessing locations on a case by case basis. Not all locations are suitable due to available space or throughput.

Iarnród Éireann have installed pianos in five stations – Pearse, Heuston, Connolly, Waterford & Cork.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

8th May 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 16571/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if Irish Rail has a timeline for when it will agree and sign off on a bridge (details supplied) with Kildare County Council.

Details Supplied: The Bridge in question is Kildangan Bridge, Co. Kildare.

I refer to your previous *Parliamentary Question 47979/18 - To ask the Minister for Transport; Tourism and Sport if Irish Rail has a timeline for when it will agree and sign off on a bridge (Kildangan Bridge, County Kildare) with Kildare County Council* and my response of 28th November to you as below:

"Discussions between Iarnród Éireann and Kildare County Council are on-going and the necessary approvals for this are being put in place. It is planned that draft documents for the required bridge agreement will be with Kildare County Council within the next two weeks. The precise timeline can then be defined once KCC have had a chance to review and agree the documentation".

I have followed up on this query and the matter is one for Kildare County Council to address. The agreement was issued to the Council on 5th December 2018. The agreement has not yet been signed by the Council and is still with their law agent due to the fact that the Council have yet to put this out to tender. Neither the Boards of CIE nor Iarnród Éireann can countersign the agreement until it has been signed by the Council.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

15th April 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 8807/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of State contracts that were not awarded to the lowest tender or bid in each year since 2011 to date in his Department or bodies under the aegis of his Department; the reason the lowest tender or bid was not chosen; and if he will make a statement on the matter.

Iarnród Éireann, in line with best public procurement practice, awards contracts based on the Most Economically Advantageous Tender (MEAT) approach which assesses tenders against published award criteria of which cost is one of a number of criteria.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th April 2019

Dear Deputy ██████,

I refer to your **Parliamentary Questions 17495/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 486

To ask the Minister for Transport; Tourism and Sport the number or percentage of employees in his Department and in the agencies under his aegis with intellectual disabilities; his plans to increase this number to promote and support the employment of persons with intellectual disabilities as outlined in the Disability Act 2005; and if he will make a statement on the matter.

Dail Question No: 487

To ask the Minister for Transport; Tourism and Sport if his Department and the agencies under his aegis track the numbers of employees they have with an intellectual disability; his plans to do so in order to help set targets and increase workplace opportunities for those with intellectual disabilities such as those outlined in the National Disability Inclusion Strategy; and if he will make a statement on the matter.

Iarnród Éireann does not track the numbers of staff members with intellectual disabilities or other types of disability. This approach is in keeping with the requirements of the General Data Protection Regulation direction on sensitive personal data (Article 9). Likewise the National disability Inclusion Strategy does not place on Iarnród Éireann a duty to identify the type of disability that a member of the organisation may choose to disclose.

Iarnród Éireann has over the years provided to organisations supporting those with disabilities work experience for their members. This initiative led, for a small cohort, employment on a part time contract. Where possible, Iarnród Éireann supports individuals who disclosed a disability by providing a reasonable accommodation through restricted duties, work environment or redeployment.

Under part 5 of the Disability Act 2005 Iarnród Éireann has pursued a positive action measure which set a 3% target for the employment of people with disabilities. The National Disability Authorities latest report on the Compliance with Part 5 of the Disability Act 2005 for 2017 indicates that the organisation returned a figure of 3.7%.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish extending from the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th May 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Questions 18239/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the State agencies and bodies under the remit of his Department; the location of each such body by county; and the number of full and part-time persons employed in each such body.

Attached numbers as requested as per Period 4.

Railway Undertaking	Full Time	Part Time	Grand Total
Carlow	6		6
Clare	3		3
Cork	187		187
Dublin	1002	7	1005
Galway	45		45
Kerry	32		32
Kildare	10		10
Kilkenny	6		6
Laois	91		91
Limerick	140	1	141
Longford	11		11
Louth	147		147
Mayo	59		59
Mullingar	11		11
Roscommon	1		1
Sligo	35		35
Tipperary	28		28
Waterford	50		50
Westmeath	44	1	45
Wexford	93		23
Wicklow	65		65
Offaly	6		6
Grand Total	2072	9	2007

Infrastructure Manager	Full Time	Part Time	Grand Total
Carlow	16		16
Clare	11		11
Cork	126		126
Dublin	719	5	724
Galway	26		26
Kerry	16		16
Kildare	61		61
Laois	49		49
Limerick	117	1	118
Louth	34		34
Mayo	45		45
Meath	24		24
Sligo	11		11
Waterford	75		75
Westmeath	128	1	129
Wexford	48		48
Wicklow	22		22
Tipperary	109		109
Grand Total	1637	7	1644

Shared Services	Full Time	Part Time	Grand Total
Dublin	102	3	105

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jim Meade", with a stylized flourish at the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

14th May 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Questions 18153/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the reason train carriages have been removed from service on commuter trains between west Dublin and the city centre; his plans to return carriages that were removed after the financial crisis to service; and if he will make a statement on the matter.

No carriages have been removed from any of the commuter routes within the Dublin area.

All available rolling stock on the Iarnród Éireann fleet is now fully utilised in the AM & PM Peak Periods. The west Dublin area has received a significant increase in off peak and weekend service levels in our most recent timetable change in December 2018.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

14th May 2019

Dear Deputy ██████,

I refer to your **Parliamentary Question 15762/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of bicycle lockers available at public transport stations here; the cost of providing such lockers, in tabular form; and if he will make a statement on the matter.

Below is the number of bike lockers at each Iarnród Éireann location. The lockers cost €1000 each with an additional cost for installation. This is additional to standard bicycle racks in stations.

LOCATIONS WITH BIKE LOCKERS	
Location	Quantity
Balbriggan	10
Boosterstown	10
Castleknock	6
Connolly	20
Coolmine	8
Dun Laoghaire	6
Heuston	28
Howth Junction	5
Leixlip-Louisa Bridge	4
Malahide	13
Maynooth	15
Parkway M3	4
Rush & Lusk	5
Sallins	5
Skerries	10
Sutton	5
Total	154

Yours sincerely,



Jim Meade
Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

8th May 2019

Dear Minister ██████████,

I refer to your **Parliamentary Question 19960 /19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 1329

To ask the Minister for Transport; Tourism and Sport if there are plans by Irish Rail to carry out works on a railway station (details supplied) in County Limerick.

██████████
As you can appreciate Iarnród Éireann receives many requests for both new greenfield stations and disused stations to be re-opened throughout the network.

It is important to point out at the outset that due to Iarnród Éireann's financial position we are unfortunately not in a position to self-finance any capital infrastructure works (including new and reopened stations) from our own funds and that we are entirely dependent on third party funding via the National Transport Authority or Exchequer for any capital infrastructure works to the railway.

As a consequence, the delivery of any new rail infrastructure necessarily involves a multi-agency approach in the planning, design, funding and construction of a scheme. There are also strict Government enforced conditions in place surrounding the release of funds for capital infrastructure projects which must be adhered to by all agencies wishing to drawn down public funds. These are set out under the Public Spending Code drawn up by the Department of Public Expenditure and Reform.

In general therefore before Iarnród Éireann can receive public funding to proceed with any rail infrastructure scheme the following conditions must be met;

- the proposal must be fully supported by relevant transport strategy & planning policy (NTA/DTTaS/An Bord Pleanála approval as required)
- the proposal must have a robust Business Case in line with current Government Public Spending Code & sector specific Common Appraisal Guidance for transport related projects (available from DTTaS website)
- full demand assessment of each scheme using the NTA Transport model is required as an input to the Business Case
- the project must be fully funded by 3rd party finance

There are no plans that we are currently aware of presently to reopen the station at Kilmallock and I note that, given the population density of the area, the business case will not yield a positive return for the necessary capital and operational investment. However, Iarnród Éireann will ensure that no action is undertaken which would preclude any future reopening of the station, if funded by third parties and which meets the conditions set out above, which apply to all rail infrastructure project proposals.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jim Meade", with a stylized flourish extending from the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

14th May 2019

Dear Deputy ██████████

I refer to your **Parliamentary Questions 19520/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of passengers travelling to and from Castlebar using Castlebar train station in 2018 and to date in 2019; and if he will make a statement on the matter.

The following figures are taken from the annual census, conducted in November 2018.

2018	Boarding	Alighting	Total
Castlebar	138	148	286

Westport to Heuston services				
Castlebar			Boarding	Alighting
	05:20	Westport-Heuston	8	0
	07:15	Westport-Heuston	32	3
	09:45	Westport-Heuston	28	2
	13:10	Westport-Heuston	35	2
	18:15	Westport-Heuston	33	0
			136	7

Heuston - Athlone to Westport services				
Castlebar			Boarding	Alighting
	09:08	Athlone-Westport	0	24
	12:45	Heuston-Westport	0	31
	14:45	Heuston-Westport	2	41
	18:15	Heuston-Westport	0	45
			2	141

Yours sincerely,



Jim Meade

Chief Executive

██████████
 Dáil Éireann,
 Leinster House,
 Kildare Street,
 Dublin 2

14th May 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 18608/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of rail passengers using the train at locations (details supplied) in County Kildare in each of the years 2012 to 2018 and to date in 2019; and if he will make a statement on the matter.

The following figures are taken from the annual commuter census, conducted in November each year, the busiest time of the year for commuting.

	2012			2013			2014		
	Boarding	Alighting	Total	Boarding	Alighting	Total	Boarding	Alighting	Total
Athy	446	461	907	360	371	731	314	408	722
Kildare	754	616	1370	806	733	1539	612	731	1343
Monasterevin	37	56	93	72	64	136	91	82	173
Newbridge	989	973	1962	1058	999	2057	1081	1034	2115
Sallins & Naas	916	943	1859	814	908	1722	1123	1006	2129

	2015			2016			2017		
	Boarding	Alighting	Total	Boarding	Alighting	Total	Boarding	Alighting	Total
Athy	434	485	919	464	466	930	464	477	941
Kildare	696	671	1367	775	739	1514	888	874	1762
Monasterevin	88	72	160	101	70	171	110	84	194
Newbridge	1082	1098	2180	1224	1169	2393	1283	1378	2661
Sallins & Naas	966	1003	1969	1026	1128	2154	1783	1394	3177

	2018		
	Boarding	Alighting	Total
Athy	526	449	975
Kildare	898	1036	1934
Monasterevin	149	165	314
Newbridge	1530	1542	3072
Sallins & Naas	2086	2053	4139

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

15th May 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 20527/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if Irish Rail will launch a new confidential text message scheme for members of public to report anti-social behaviour on the rail network; and if he will make a statement on the matter.

Increased security personnel

The company has successively increased security personnel both in mobile on-board teams and static security at stations over the past 18-24 months. Current security patrol levels have doubled in this time, and resources will continue to be reviewed and enhanced as necessary.

Enhancement of CCTV coverage

A central monitoring facility for CCTV has been established across the DART network, allowing live monitoring of stations, to enable coordinated response within available security resources. Of the 144 carriage DART fleet, 128 carriages are equipped with CCTV. The remaining 16 carriages will be equipped in the coming weeks, and will also enable remote downloading of CCTV to provide to Gardai and security personnel. Approximately 50% of the existing DART fleet has in-cab screens which ensure a driver can bring a train to a halt and view live the feed from CCTV. This technology is to be added to the remaining DART fleet over the coming months.

Alert systems

A communications button is at the door of trains in the Iarnród Éireann fleet, including DART and Commuter, to alert the driver to any incident on board. The company also plans in the coming weeks to introduce a new text alert service to enable customers to discretely report anti-social behaviour incidents to the live-monitored centre detailed above. This will allow for security personnel and/or Gardai to be alerted and dispatched as required to any incident, and will be publicised extensively to customers.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th May 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 21599/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if he will address the ongoing issue passengers travelling from counties Westmeath and Longford are experiencing with overloaded train carriages on certain services.

The safety of our passengers is always our priority and our trains are designed to carry both sitting and standing passengers safely. We do, at all times, try to ensure that there are sufficient seats for all of our customers availing of our services. However, at peak times such, demand for specific services may exceed the available seating capacity. I can assure you our trains can safely accommodate standing and are certified by the Commission for Rail Regulation to do so. I appreciate that some customers find this uncomfortable, but in no way is safety compromised.

Since the economic upturn all of our services have seen sizeable and rapid growth resulting in the utilisation of all of our available operational fleet at peak times. The company is using all available fleet at present with rising demand. We are working with the National Transport Authority and Department of Transport, Tourism and Sport to secure funding for fleet investment.

I can assure you that we are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. We are working closely with the National Transport Authority and Department of Transport, Tourism and Sport to secure funding for this fleet investment. However, there is a considerable lead-in time from funding availability and new carriages in operation.

The recently announced National Development Plan will see the introduction of additional Infrastructure which will relieve congestion on the network while also providing for new trains to provide greater capacity for our increasing passenger numbers into the future.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jim Meade", with a stylized, flowing script.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

30th May 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 22067/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans to further reduce the hours of staffing at Donabate train station; and if he will make a statement on the matter.

Iarnród Éireann has no plans to close Donabate Railway Station. As we have stated previously and publically, including briefings of elected representatives, we do plan to change the way we provide customer service, both on-board and in stations, to reflect changing customer requirements.

Traditional booking office ticket purchases today represent only 13% of total revenue, and are reducing – 87% of our revenue across all networks is now generated through ticket vending machines, online booking, and other automated channels.

Iarnród Éireann is committed to providing all our customers including those who are mobility and sensory impaired, the highest level of accessibility on our rail network. If a station is unmanned, we will send out a member of staff to the relevant station to assist a wheelchair passenger to board/alight the train by means of a secure ramp. Customers can contact their local hub station (in this case Balbriggan Station).

Yours sincerely,



Jim Meade

Chief Executive

[REDACTED]
[REDACTED]
29th April 2019

Dear Deputy [REDACTED],

Thank you for your email of 16th April to the Minister for Transport, Tourism & Sport, this has been passed to me to repose to you directly.

The safety of our passengers is always our priority and our trains are designed to carry both sitting and standing passengers safely. We do, at all times, try to ensure that there are sufficient seats for all of our customers availing of our services. However, at peak times such, demand for specific services may exceed the available seating capacity. I can assure you our trains can safely accommodate standing and are certified by the Commission for Rail Regulation to do so. I appreciate that some customers find this uncomfortable, but in no way is safety compromised.

Since the economic upturn all of our services have seen sizeable and rapid growth resulting in the utilisation of all of our available operational fleet at peak times, and with services at capacity during peak travel time for Customers, to increase luggage storage would require the removal of seating. While we will keep space provision under review, particularly in the context of future train orders. We have no immediate plans to change the balance away from seating to increase luggage or bicycle storage.

I can assure you that we are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. We are working closely with the National Transport Authority and Department of Transport, Tourism and Sport to secure funding for this fleet investment. However, there is a considerable lead-in time from funding availability and new carriages in operation.

The recently announced National Development Plan will see the introduction of additional Infrastructure which will relieve congestion on the network while also providing for new trains to provide greater capacity for our increasing passenger numbers into the future.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

4th June 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 21723/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if his attention has been drawn to the need for the provision of funding for necessary upgrade works of various facilities at Thomastown train station, County Kilkenny for rail commuters including the elderly and disabled with specific reference to appropriate facilities (restroom facilities, shelters, shelter seating, platform furniture for those waiting on trains, carpark lighting and a tourist information facility); and if he will make a statement on the matter.

Thirteen services call at Thomastown daily. For eleven of these services, typical numbers boarding are fewer than ten – therefore the existing seating provision does adequately provide seating for the level of demand.

There is station seating at Thomastown Station which is designed to provide comfort for those who need it, but also needs to be durable given the open environment of the station.

On bins, our past experience has been that at an unmanned station such as Thomastown, bins can be misused by those dumping rubbish from other locations. We arrange for regular cleaning of the platform areas, and will continue to monitor this.

Restroom facilities are not provided at unmanned stations due to past vandalism and anti-social behaviour. All trains which serve Thomastown do have toilet facilities on board.

Regarding the car park and station lighting, public lighting to all areas of the station was replaced in full in 2018. All areas are sufficiently illuminated and fit for purpose.

I have asked the District Manager concerning the provision of a tourist information facility and to establish if there is sufficient scope for this to be displayed at Thomastown Station.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

14th June 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 22230/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport when Irish Rail will provide maintenance to the railway line at the back of Maugheraboy Estate in County Sligo in view of the complaint from neighbours that the vegetation on the fencing separating the houses and the rail line have become overgrown and in need of attention; and if he will make a statement on the matter.

A meeting took place with ██████████ previously in relation to the issue, however no definite proposal was reached as the County Council required to discuss the matter further with the residents. We welcome a site meeting to outline extents of the vegetation removal works required with a view to carrying out any agreed proposed works from 1st of September in line with NPWS guidelines.

If a site meeting is necessary, we can be contacted on 0906487711 or aone.info@irishrail.ie

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

28th June 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 23689/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of fully qualified DART and diesel train drivers by gender respectively in Irish Rail; if they are DART or diesel train qualified; and if he will make a statement on the matter.

Below is the number of qualified driver in Iarnród Éireann.

Total Qualified Drivers Driving		Male	Female
Dart	93	92	1 (DART)
Loco	395	392	3 (1 Galway 1 Tralee 1 Connolly)
Total	488	484	4

We currently have two new driver classes in training with 16 trainees, 1 of which is female.

The railway industry has historically been a male dominated one, and the recruitment embargo of recent years has prevented further progress in increasing the number of women employed.

We are however recruiting for a number of roles. At our recent driver campaign earlier this year one of our female drivers conducted a number of TV and radio interviews to proactively encourage women to apply

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

1st July 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 24974/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the actions he plans to take regarding the perceived dangerous overcrowding on Irish Rail services on the Sligo to Connolly route daily.

(Details Supplied): These services urgently require additional carriages as many people are left standing on nearly every service.

The safety of our passengers is always our priority and our trains are designed to carry both sitting and standing passengers safely. We do, at all times, try to ensure that there are sufficient seats for all of our customers availing of our services. However, at peak times such, demand for specific services may exceed the available seating capacity. I can assure you our trains can safely accommodate standing and are certified by the Commission for Rail Regulation to do so. I appreciate that some customers find this uncomfortable, but in no way is safety compromised.

Since the economic upturn all of our services have seen sizeable and rapid growth and the Iarnród Éireann operational fleet is fully deployed on scheduled services at peak times to cope with current demand. We are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. However, there is a considerable lead-in time from funding availability and new carriages in operation.

While a tender process has begun for a major order for up to 600 carriages over the coming decade, under the National Development Plan, there is an urgent requirement for additional fleet before these carriages begin to enter service, which is expected from 2024.

Two proposals are being progressed:

- Iarnród Éireann is at an advanced stage of negotiation with an existing supplier for an extra 41 railcar carriages, which will enable us to increase capacity on a number of existing Commuter and Intercity services. Subject to the completion of negotiations, and the approval of the Department of Public Expenditure and Reform, these extra carriages will enter service from late 2021.
- The National Transport Authority is evaluating options for the possible purchase or lease of pre-owned trains, which also would involve modifications to fleet, particularly as Ireland's track gauge differs from that of other railways. An outcome of this evaluation is expected in the coming months, which will establish if this option is viable, and the timescales for any fleet acquisition and modifications required.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish extending from the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

1st July 2019

Dear Deputy ██████,

I refer to your **Parliamentary Question 26145/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the amount spent operating and maintaining each rail line in 2018.

All details are available in the Iarnród Éireann Annual Report for 2018 which is now published on the website.

<http://www.irishrail.ie/media/iarnrod-eireann-annual-report-2018.pdf>

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

24th July 2019

Dear Deputy ██████,

I refer to your **Parliamentary Questions 27962/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 602 - To ask the Minister for Transport; Tourism and Sport if he is satisfied Skerries train station is a suitable train station for persons with disabilities or mobility issues; and if he will make a statement on the matter.

There is full access to the station on the Southbound platform at Skerries station. The Northbound platform is accessible by means of the station bridge by using the stairs or the lift. If either lift is out of order, the Central Traffic Control Centre is informed and a notice is displayed on the Customer Information Screens in the Station as soon as possible to inform staff and customers.

Dail Question No: 604 - To ask the Minister for Transport; Tourism and Sport the contingency plans in place at Skerries train station for persons with disabilities when the lifts break down; and if he will make a statement on the matter.

If the lift is out of order and a wheelchair customer wishes to alight or board at Skerries, a northbound train can be routed through the southbound platform enabling full access to and from services travelling in either direction.

A new lift passenger call remote monitoring system has been installed in Skerries Station to help reduce vandalism and anti-social behaviour issues surrounding same. The lift is locked is off and secured until it gets called into service by a passenger who genuinely needs to use it as opposed to persons who would prefer to cause damage to it. This helps increase the mechanical reliability of the lift and will also protect the asset from being vandalised. In essence, the lift gives the appearance of being locked and passengers can call the lift via the help-point button (SOS button) next to the door of the lift which is actively monitored.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

22nd July 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 27963/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if work will take place to make safe and reopen the pedestrian tunnel at Skerries train station; and if he will make a statement on the matter.

The subway at Skerries train station is non-compliant to current regulations and would require substantial capital investment to upgrade.

There is a compliant safe means of crossing the railway by the 2001 constructed footbridge and lifts in the Station for customers use.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

22nd July 2019

Dear Deputy ██████████

I refer to your **Parliamentary Questions 27960/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 600

To ask the Minister for Transport; Tourism and Sport the number of times the lifts at Skerries train station have broken down since 1 January 2018; and if he will make a statement on the matter.

From 1st January 2018 – 3rd July 2019 the lift at Skerries has been out of order on 27 occasions in total.

On 20 occasions the lift was returned to service within the same day and on 3 occasions the lift was returned to service the following day. The other occasions required parts being ordered/weekend timelines.

On 7 of these occasions the lift was out of service due to deliberate misuse & vandalism

A new lift passenger call remote monitoring system has been installed in Skerries Station to help reduce vandalism and anti-social behaviour issues surrounding same. The lift is locked is off and secured until it gets called into service by a passenger who genuinely needs to use it as opposed to persons who would prefer to cause damage to it. This helps increase the mechanical reliability of the lift and will also protect the asset from being vandalised. In essence, the lift gives the appearance of being locked and passengers can call the lift via the help-point button (SOS button) next to the door of the lift which is actively monitored.

Dail Question No: 601

To ask the Minister for Transport; Tourism and Sport the amount spent to repair the lifts at Skerries train station since 1 January 2018; and if he will make a statement on the matter.

Chargeable callouts cost 01/01/2018 to 03/07/2019 Skerries station both Lifts = €5,620.00.

Planned and unplanned repairs to Skerries station both lifts = €44,390.00.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

11th July 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 27500/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the details of all reported antisocial behaviour on Irish Rail services in 2018 to 1 June 2019, by route; and the actions of Irish Rail in response to the incidents.

In 2018, across the Iarnród Éireann network (including DART, Commuter and Intercity), the company recorded 789 reports of anti-social behaviour and 14 assaults on Iarnród Éireann staff. This compared with a total in 2017 of 680 reports of anti-social behaviour and 15 assaults on Iarnród Éireann staff. *(Figures attached below).*

While the overwhelming majority of the 48 million journeys made annually on the company's services occur without incident, the company is concerned about all incidences of anti-social behaviour, and has undertaken a range of measures and proposes further measures to address this.

Increased security personnel

The company has successively increased security personnel both in mobile on-board teams and static security at stations over the past 18-24 months. Current security patrol levels have doubled in this time, and resources will continue to be reviewed and enhanced as necessary.

Enhancement of CCTV coverage

A central monitoring facility for CCTV has been established across the DART network, allowing live monitoring of stations, to enable coordinated response within available security resources.

Of the 144 carriage DART fleet, 128 carriages are equipped with CCTV. The remaining 16 carriages will be equipped in the coming weeks, and will also enable remote downloading of CCTV to provide to Gardaí and security personnel. Approximately 50% of the existing DART fleet has in-cab screens which ensure a driver can bring a train to a halt and view live the feed from CCTV. This technology is to be added to the remaining DART fleet over the coming months.

Alert systems

A communications button is at the door of trains in the Iarnród Éireann fleet, including DART and Commuter, to alert the driver to any incident on board. The company also plans in the coming weeks to introduce a new text alert service to enable customers to discretely report anti-social behaviour incidents to the live-monitored centre detailed above. This will allow for security personnel and/or Gardaí to be alerted and dispatched as required to any incident, and will be publicised extensively to customers.

Liaison with Gardaí

The company has engaged extensively with Gardaí on both proactive planning and reactive response to address anti-social behaviour. This includes:

- Proactive protocols for major events, which will see event organisers and Iarnród Éireann jointly fund additional Garda resources
- Protocols to ensure swift response to incidents in the railway environment, including anti-social behaviour and tragic incidents of self-harm.
- Coordinated emergency incident planning.
- Joint operations with Iarnród Éireann personnel as part of Revenue Protection measures within the Dublin area, which occur on a regular basis – at minimum monthly.

Garda RSAC engagement

The Gardaí have further engaged with Iarnród Éireann, Luas, railway safety regulatory bodies, Department of Transport officials and trade unions through the Railway Safety Advisory Council. Through this, Gardaí have proposed a community policing model for addressing anti-social behaviour on public transport, as well as a number of publicised initiatives to deploy significant additional Garda resources on public transport. These will be similar in model to Garda road safety or anti-drink driving campaigns, as both a deterrent to anti-social behaviour and a reassurance to customers on board.

Customer Service Officers

On Intercity services, Iarnród Éireann are currently introducing Customer Service Officers on board all Intercity routes. While the primary focus of these roles is customer service, they will ensure that customers can alert personnel on board to any issues, and allow for security or Garda resources to be sought as required. The entire Intercity fleet is also equipped with CCTV and with communications buttons at doors.

Yours sincerely,



Jim Meade

Chief Executive

Anti-Social Behaviour 2018 v 2019 YTD			Assault on Employees 2018 v 2019 YTD		
Period	2018	2019	Period	2018	2019
Period 1	67	52	Period 1	0	0
Period 2	74	85	Period 2	1	1
Period 3	45	129	Period 3	0	0
Period 4	58	82	Period 4	4	1
Period 5	51	97	Period 5	0	0
Period 6	87	85	Period 6	2	3
Period 7	74	-	Period 7	1	-
Period 8	60	-	Period 8	3	-
Period 9	56	-	Period 9	0	-
Period 10	55	-	Period 10	2	-
Period 11	56	-	Period 11	1	-
Period 12	58	-	Period 12	0	-
Period 13	48	-	Period 13	0	-
Total	789	530	Total	14	5

Anti-Social Behaviour 2018 v 2019 YTD - By District		
District	2018	2019
Waterford	15	9
Train Operations	46	6
Northern	114	69
Mainline (Heuston) - Heuston to Portlaoise	267	233
Limerick	85	33
Galway	41	34
DART	190	128
Cork	24	11
Chief Mechanical Engineering	7	7
Total	789	530

Assault on Employees 2018 v 2019 YTD - By District		
District	2018	2019
Northern	3	3
Mainline	1	0
Limerick	1	0
Galway	1	0
Train Operations	3	0
DART	5	1
Cork	0	1
Total	14	5

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

11th July 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 28419/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if increased train services will be considered for commuters in Portarlinton, County Laois; and if he will make a statement on the matter.

Since the economic upturn all of our services have seen sizeable and rapid growth and the Iarnród Éireann operational fleet is fully deployed on scheduled services at peak times to cope with current demand. We are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. However, there is a considerable lead-in time from funding availability and new carriages in operation.

While a tender process has begun for a major order for up to 600 carriages over the coming decade, under the National Development Plan, there is an urgent requirement for additional fleet before these carriages begin to enter service, which is expected from 2024.

Two proposals are being progressed:

- Iarnród Éireann is at an advanced stage of negotiation with an existing supplier for an extra 41 railcar carriages, which will enable us to increase capacity on a number of existing Commuter and Intercity services. Subject to the completion of negotiations, and the approval of the Department of Public Expenditure and Reform, these extra carriages will enter service from late 2021.
- The National Transport Authority is evaluating options for the possible purchase or lease of pre-owned trains, which also would involve modifications to fleet, particularly as Ireland's track gauge differs from that of other railways. An outcome of this evaluation is expected in the coming months, which will establish if this option is viable, and the timescales for any fleet acquisition and modifications required.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

11th July 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 30250/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the contracts his Department and agencies under his remit are engaged in for the provision of security services; the name of each contractor; the procurement process involved; the duration of each contract; and if he will make a statement on the matter.

Iarnród Éireann do not employ any security staff directly, all of this work is contracted to a 3rd party.

Our current contractor is One Complete Solution (OCS) Ireland.

This contract has been in place for approximately 4 years and is due to expire in June 2020 at which point we will go out to tender again.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

11th July 2019

Dear Deputy Murphy,

I refer to your **Parliamentary Questions 30167/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 340

To ask the Minister for Transport; Tourism and Sport if Irish Rail plans to increase the number of carriages from four to seven on the 6.35pm Dublin Connolly to Newbridge train service.

Dail Question No: 341

To ask the Minister for Transport; Tourism and Sport if Irish Rail plans to increase the number of carriages on peak DART and commuter rail services.

There is no train service at 18.35 from Connolly to Newbridge, the nearest service is the 18.17 Grand Canal Dock/Newbridge service which departs Connolly at 18.27 arriving in Newbridge at 19.21.

Since the economic upturn all of our services have seen sizeable and rapid growth and the Iarnród Éireann operational fleet is fully deployed on scheduled services at peak times to cope with current demand. We are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. However, there is a considerable lead-in time from funding availability and new carriages in operation.

While a tender process has begun for a major order for up to 600 carriages over the coming decade, under the National Development Plan, there is an urgent requirement for additional fleet before these carriages begin to enter service, which is expected from 2024.

Two proposals are being progressed:

- Iarnród Éireann is at an advanced stage of negotiation with an existing supplier for an extra 41 railcar carriages, which will enable us to increase capacity on a number of existing Commuter and Intercity services. Subject to the completion of negotiations, and the approval of the Department of Public Expenditure and Reform, these extra carriages will enter service from late 2021.

- The National Transport Authority is evaluating options for the possible purchase or lease of pre-owned trains, which also would involve modifications to fleet, particularly as Ireland's track gauge differs from that of other railways. An outcome of this evaluation is expected in the coming months, which will establish if this option is viable, and the timescales for any fleet acquisition and modifications required.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish at the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

29th July 2019

Dear Deputy ██████████

I refer to your **Parliamentary Questions 30648/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dáil Question No: 792 - To ask the Minister for Transport; Tourism and Sport the amount collected by Irish Rail, Dublin Bus and Luas from persons evading fares in the past two years to date; the number of fines issued by the revenue protection unit in Irish Rail, Dublin Bus and Luas in the past two years to date in 2019; the number of fines appealed; the number of successful appeals; the way in which the moneys collected from fines is used by Irish Rail; and if he will make a statement on the matter.

Amount Collected 2018 - 2019 YTD	€1,215,561
No. of Fixed Payment Notices issued 2018 - 2019 YTD	19,098
No. of Fixed Payment Notices appealed 2018 - 2019 YTD	6,149
No. of successful following appeal 2018 - 2019 YTD	741

RPU payments fall directly into passenger revenue so any monies under this heading go to fund Railway Undertaking similar to fare income.

Dáil Question No: 793 - To ask the Minister for Transport; Tourism and Sport the amount collected by Irish Rail, Dublin Bus and Luas from persons fined for putting their feet on seats as per the posted notice inside public transport vehicles for the past five years to date; the number of fines issued for the same offence in the past two years to date; and if he will make a statement on the matter.

Amount collected from Persons putting Feet on Seats Oct 2016 - 2019 YTD (Information only available from Oct 2016)	€2,250
No. of Fixed Payment Notices issued for same offence 2018-2019 YTD	45

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

14th August 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Questions 33152/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of times the lifts at Howth Junction and Donaghmede DART station have been broken since 1 January 2018; the amount Irish Rail has spent on repairs to the lifts at the station since 1 January 2018; and if he will make a statement on the matter.

A lift passenger call remote monitoring system was installed in Howth Junction & Donaghmede Station in 2017 to help reduce vandalism and anti-social behaviour issues surrounding same. The lift is locked is off and secured until it gets called into service by a passenger who genuinely needs to use it as opposed to persons who would prefer to cause damage to it. This helps increase the mechanical reliability of the lift and will also protect the asset from being vandalised. In essence, the lift gives the appearance of being locked and passengers can call the lift via the help-point button (SOS button) next to the door of the lift which is actively monitored. As you can see blow, since this system has been in place the cost of lift repairs has decreased dramatically.

Lift Call Outs in 2018	Lift Call Outs 2019 (end July)	Repairs Cost 2017	Repairs Cost 2018	Repairs Cost 2019
12	6	€ 46,000	€ 1,850	€ 3,390

In 2018 we had 4 misuse calls where doors had been forced open this was due to deliberate misuse & vandalism
In 2019 we have had two misuse calls due to rusted door tracks that had to be replaced.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

31st July 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Questions 33902/19 – 2459 & 2466** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 2459 - To ask the Minister for Transport; Tourism and Sport his plans for Kilmallock railway station, County Limerick; and if he will make a statement on the matter.

This was previously answered in **Parliamentary Question 14595/19** to you on 1st April 2019 and the position remains the same. I have attached a further copy for your information.

Regarding your recent email to my office of 18th June regarding works at Kilmallock, I can confirm that the site area is being tidied and cleaned up, small repair/maintenance works will be carried out to the building and roof, and the building will be painted in the coming months.

Dail Question No: 2466 - To ask the Minister for Transport; Tourism and Sport the process Irish Rail and Westmeath County Council must engage in to ensure the reopening of Killucan railway station; and if he will make a statement on the matter.

A new station at Killucan is not funded under the National Development Plan, which is the ten year investment programme 2018-2027 funded by the Exchequer.

However, the NDP does contain a provision for a Rural Regeneration and Development Fund, and it would be open to Westmeath County Council to submit an application for this fund, which supports a range of initiatives including improving public transport, to 50% of value only.

Iarnród Éireann would lend its support to an application for funding, subject to a positive business case. However any proposed infrastructure including the issue of platforms would have to comply with Iarnród Éireann engineering, safety and operating standards. It will also be a matter for Westmeath County Council to source the matching funds.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish at the end.

Jim Meade

Chief Executive

[REDACTED]
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

[REDACTED]

29th July 2019

Dear Deputy [REDACTED]

I refer to your **Parliamentary Question 32189/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans to improve multi-modal connectivity at Rosslare Europort specifically between rail and ferry services; and if he will make a statement on the matter.

This PQ was responded to on 4th February 2019 (Ref: PQ2597/19). I have attached a copy again for your information.

I am pleased to confirm that since my last letter of 4th February we have appointed a Commercial Manager, Mr Ben Radford and we will be shortly be appointing a Head of Operations.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

15th November 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 35742/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the duration and location in instances in which lifts at DART and commuter train stations were out of order since 1 January 2018 to 22 August 2019, in tabular form; and if he will make a statement on the matter.

Please find attached details as over.



Jim Meade

Chief Executive

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
02/01/2018 08:55	02/01/2018 15:35	Balbriggan	0 Days,6Hours,40Minutes.
02/01/2018 10:30	02/01/2018 12:55	Shankill	0 Days,2Hours,25Minutes.
02/01/2018 10:30	02/01/2018 11:10	Killiney	0 Days,0Hours,40Minutes.
02/01/2018 12:30	02/01/2018 15:35	Bayside	0 Days,3Hours,5Minutes.
03/01/2018 08:45	05/01/2018 17:00	Boooterstown	2 Days,8Hours,15Minutes.
03/01/2018 08:50	03/01/2018 11:30	Blackrock	0 Days,2Hours,40Minutes.
03/01/2018 09:10	08/01/2018 08:10	Tullamore	4 Days,23Hours,0Minutes.
03/01/2018 11:30	03/01/2018 16:20	Adamstown	0 Days,4Hours,50Minutes.
04/01/2018 08:40	04/01/2018 11:00	Killiney	0 Days,2Hours,20Minutes.
04/01/2018 14:35	28/01/2018 23:55	Parkwest	24 Days,9Hours,20Minutes.
08/01/2018 08:50	08/01/2018 17:00	Salthill & Monkstown	0 Days,8Hours,10Minutes.
08/01/2018 09:35	08/01/2018 13:00	Adamstown	0 Days,3Hours,25Minutes.
10/01/2018 10:50	10/01/2018 15:50	Blackrock	0 Days,5Hours,0Minutes.
10/01/2018 11:25	10/01/2018 13:00	Salthill & Monkstown	0 Days,1Hours,35Minutes.
11/01/2018 09:50	11/01/2018 12:30	Blackrock	0 Days,2Hours,40Minutes.
11/01/2018 12:35	29/01/2018 00:00	Drogheda	17 Days,11Hours,25Minutes.
14/01/2018 18:25	17/01/2018 12:10	Athlone	2 Days,17Hours,45Minutes.
15/01/2018 08:45	28/01/2018 23:55	Clontarf Road	13 Days,15Hours,10Minutes.
15/01/2018 08:55	29/01/2018 00:00	Shankill	13 Days,15Hours,5Minutes.
16/01/2018 09:25	16/01/2018 11:45	Blackrock	0 Days,2Hours,20Minutes.
17/01/2018 11:10	17/01/2018 13:55	Killiney	0 Days,2Hours,45Minutes.
18/01/2018 12:50	25/01/2018 18:35	Portlaoise	7 Days,5Hours,45Minutes.
22/01/2018 10:25	22/01/2018 13:10	Tara Street	0 Days,2Hours,45Minutes.
22/01/2018 21:25	22/01/2018 22:40	Skerries	0 Days,1Hours,15Minutes.
23/01/2018 14:50	23/01/2018 15:05	Boooterstown	0 Days,0Hours,15Minutes.
24/01/2018 08:55	28/01/2018 00:00	Boooterstown	3 Days,15Hours,5Minutes.
24/01/2018 09:35	29/01/2018 16:00	Templemore	5 Days,6Hours,25Minutes.
24/01/2018 11:20	24/01/2018 13:15	Killiney	0 Days,1Hours,55Minutes.
24/01/2018 17:00	30/01/2018 16:20	Phoenix Park	5 Days,23Hours,20Minutes.
24/01/2018 17:00	28/01/2018 23:55	Phoenix Park	4 Days,6Hours,55Minutes.
25/01/2018 09:30	25/01/2018 15:20	Glenageary	0 Days,5Hours,50Minutes.
25/01/2018 17:00	28/01/2018 11:55	Thurles	2 Days,18Hours,55Minutes.
29/01/2018 00:00	25/02/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
29/01/2018 00:00	09/02/2018 15:30	Shankill	11 Days,15Hours,30Minutes.
29/01/2018 00:00	12/02/2018 16:20	Clontarf Road	14 Days,16Hours,20Minutes.
29/01/2018 00:00	02/02/2018 14:45	Boooterstown	4 Days,14Hours,45Minutes.
29/01/2018 00:00	14/02/2018 14:30	Phoenix Park	16 Days,14Hours,30Minutes.
29/01/2018 00:00	05/02/2018 14:00	Parkwest	7 Days,14Hours,0Minutes.
29/01/2018 00:00	20/02/2018 15:20	Thurles	22 Days,15Hours,20Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
29/01/2018 16:20	30/01/2018 14:10	Connolly	0 Days,21Hours,50Minutes.
30/01/2018 08:40	30/01/2018 12:05	Tara Street	0 Days,3Hours,25Minutes.
30/01/2018 09:15	30/01/2018 15:25	Greystones	0 Days,6Hours,10Minutes.
30/01/2018 15:50	31/01/2018 23:55	Connolly	1 Days,8Hours,5Minutes.
31/01/2018 07:00	15/02/2018 17:15	Thurles	15 Days,10Hours,15Minutes.
31/01/2018 11:55	01/02/2018 13:00	Bray	1 Days,1Hours,5Minutes.
31/01/2018 12:30	08/02/2018 13:30	Skerries	8 Days,1Hours,0Minutes.
31/01/2018 15:00	31/01/2019 15:55	Shankill	365 Days,0Hours,55Minutes.
01/02/2018 00:00	01/02/2018 15:30	Connolly	0 Days,15Hours,30Minutes.
02/02/2018 09:30	25/02/2018 23:55	Carrigtwohill	23 Days,14Hours,25Minutes.
05/02/2018 08:15	06/02/2018 16:30	Boooterstown	1 Days,8Hours,15Minutes.
05/02/2018 09:10	05/02/2018 10:25	Tara Street	0 Days,1Hours,15Minutes.
06/02/2018 16:30	07/02/2018 16:20	Boooterstown	0 Days,23Hours,50Minutes.
07/02/2018 16:10	07/02/2018 17:00	Pearse	0 Days,0Hours,50Minutes.
08/02/2018 10:30	08/02/2018 16:30	Howth Junction	0 Days,6Hours,0Minutes.
11/02/2018 08:50	23/02/2018 11:00	Monesterevin	12 Days,2Hours,10Minutes.
12/02/2018 06:00	13/02/2018 15:15	Pearse	1 Days,9Hours,15Minutes.
12/02/2018 07:55	12/02/2018 10:40	Pearse	0 Days,2Hours,45Minutes.
12/02/2018 15:10	12/02/2018 20:00	Malahide	0 Days,4Hours,50Minutes.
14/02/2018 08:15	14/02/2018 15:30	Tullamore	0 Days,7Hours,15Minutes.
14/02/2018 12:15	14/02/2018 16:25	Blackrock	0 Days,4Hours,10Minutes.
15/02/2018 07:30	15/02/2018 16:25	Clontarf Road	0 Days,8Hours,55Minutes.
16/02/2018 12:40	19/02/2018 16:30	Blackrock	3 Days,3Hours,50Minutes.
19/02/2018 08:45	19/02/2018 11:15	Balbriggan	0 Days,2Hours,30Minutes.
19/02/2018 08:45	19/02/2018 16:30	Skerries	0 Days,7Hours,45Minutes.
19/02/2018 08:50	19/02/2018 16:30	Boooterstown	0 Days,7Hours,40Minutes.
19/02/2018 10:00	19/02/2018 12:00	Salthill & Monkstown	0 Days,2Hours,0Minutes.
20/02/2018 08:30	20/02/2018 11:20	Howth Junction	0 Days,2Hours,50Minutes.
20/02/2018 19:35	20/02/2018 20:35	Tara Street	0 Days,1Hours,0Minutes.
22/02/2018 18:25	22/02/2018 18:40	Howth Junction	0 Days,0Hours,15Minutes.
23/02/2018 10:50	23/02/2018 13:00	Shankill	0 Days,2Hours,10Minutes.
23/02/2018 13:00	23/02/2018 14:15	Howth Junction	0 Days,1Hours,15Minutes.
25/02/2018 10:10	25/02/2018 11:55	Portlaoise	0 Days,1Hours,45Minutes.
26/02/2018 00:00	25/03/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
26/02/2018 00:00	25/03/2018 23:55	Carrigtwohill	27 Days,23Hours,55Minutes.
26/02/2018 11:30	26/02/2018 16:40	Athenry	0 Days,5Hours,10Minutes.
27/02/2018 10:50	27/02/2018 13:50	Parkwest	0 Days,3Hours,0Minutes.
27/02/2018 11:00	27/02/2018 13:45	Clonsilla	0 Days,2Hours,45Minutes.
27/02/2018 15:00	27/02/2018 17:00	Fonthill	0 Days,2Hours,0Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
02/03/2018 12:40	05/03/2018 13:55	Tullamore	3 Days,1Hours,15Minutes.
03/03/2018 10:20	05/03/2018 12:45	Athlone	2 Days,2Hours,25Minutes.
03/03/2018 15:40	25/03/2018 23:55	Killiney	22 Days,8Hours,15Minutes.
05/03/2018 00:00	25/03/2018 23:55	Leixlip Louisebridge	20 Days,23Hours,55Minutes.
05/03/2018 00:00	25/03/2018 23:55	Seapoint	20 Days,23Hours,55Minutes.
05/03/2018 09:15	05/03/2018 16:50	Laytown	0 Days,7Hours,35Minutes.
05/03/2018 09:15	06/03/2018 16:25	Ballybrophy	1 Days,7Hours,10Minutes.
05/03/2018 09:20	07/03/2018 16:25	Skerries	2 Days,7Hours,5Minutes.
05/03/2018 09:30	06/03/2018 17:00	Charleville	1 Days,7Hours,30Minutes.
05/03/2018 09:50	25/03/2018 23:55	Hazelhatch	20 Days,14Hours,5Minutes.
05/03/2018 14:50	25/03/2018 23:55	Laytown	20 Days,9Hours,5Minutes.
06/03/2018 09:30	26/03/2018 12:15	Docklands	20 Days,2Hours,45Minutes.
07/03/2018 12:00	07/03/2018 14:00	Greystones	0 Days,2Hours,0Minutes.
09/03/2018 09:00	09/03/2018 12:55	Midleton	0 Days,3Hours,55Minutes.
09/03/2018 14:00	09/03/2018 16:30	Parkwest	0 Days,2Hours,30Minutes.
12/03/2018 11:00	12/03/2018 12:35	Blackrock	0 Days,1Hours,35Minutes.
12/03/2018 12:00	12/03/2018 16:50	Bray	0 Days,4Hours,50Minutes.
13/03/2018 06:40	14/03/2018 15:50	Greystones	1 Days,9Hours,10Minutes.
16/03/2018 10:20	16/03/2018 14:25	Phoenix Park	0 Days,4Hours,5Minutes.
16/03/2018 10:25	16/03/2018 15:55	Skerries	0 Days,5Hours,30Minutes.
16/03/2018 11:00	16/03/2018 17:00	Carrigtwohill	0 Days,6Hours,0Minutes.
17/03/2018 00:00	17/03/2018 15:10	Drumcondra	0 Days,15Hours,10Minutes.
18/03/2018 13:30	18/03/2018 17:15	Connolly	0 Days,3Hours,45Minutes.
19/03/2018 00:30	25/03/2018 23:55	Bray	6 Days,23Hours,25Minutes.
19/03/2018 09:00	20/03/2018 16:00	Dun Laoghaire	1 Days,7Hours,0Minutes.
19/03/2018 09:40	23/03/2018 13:00	Blackrock	4 Days,3Hours,20Minutes.
19/03/2018 19:40	25/03/2018 23:55	Gort	6 Days,4Hours,15Minutes.
20/03/2018 11:15	20/03/2018 19:00	Howth Junction	0 Days,7Hours,45Minutes.
20/03/2018 13:40	25/03/2018 23:55	Skerries	5 Days,10Hours,15Minutes.
20/03/2018 13:55	20/03/2018 16:35	Balbriggan	0 Days,2Hours,40Minutes.
20/03/2018 15:00	25/03/2018 23:55	Glenageary	5 Days,8Hours,55Minutes.
21/03/2018 10:00	22/03/2018 11:30	Dun Laoghaire	1 Days,1Hours,30Minutes.
21/03/2018 11:00	25/03/2018 23:55	Dunboyne	4 Days,12Hours,55Minutes.
21/03/2018 11:00	25/03/2018 23:55	M3 Parkway	4 Days,12Hours,55Minutes.
21/03/2018 14:35	25/03/2018 23:55	Hazelhatch	4 Days,9Hours,20Minutes.
22/03/2018 06:00	25/03/2018 23:55	Athenry	3 Days,17Hours,55Minutes.
23/03/2018 07:00	23/03/2018 15:45	Pearse	0 Days,8Hours,45Minutes.
23/03/2018 12:00	23/03/2018 15:55	Portlaoise	0 Days,3Hours,55Minutes.
26/03/2018 00:00	26/03/2018 18:55	Grand Canal Dock	0 Days,18Hours,55Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
26/03/2018 00:00	22/04/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
26/03/2018 00:00	30/03/2018 11:00	Leixlip Louisebridge	4 Days,11Hours,0Minutes.
26/03/2018 00:00	06/04/2018 14:30	Seapoint	11 Days,14Hours,30Minutes.
26/03/2018 00:00	28/03/2018 17:00	Laytown	2 Days,17Hours,0Minutes.
26/03/2018 00:00	22/04/2018 23:55	Killiney	27 Days,23Hours,55Minutes.
26/03/2018 00:00	29/03/2018 10:30	Glenageary	3 Days,10Hours,30Minutes.
26/03/2018 00:00	13/04/2018 14:20	Bray	18 Days,14Hours,20Minutes.
26/03/2018 00:00	22/04/2018 23:55	M3 Parkway	27 Days,23Hours,55Minutes.
26/03/2018 00:00	26/03/2018 16:35	Skerries	0 Days,16Hours,35Minutes.
26/03/2018 00:00	28/03/2018 09:50	Dunboyne	2 Days,9Hours,50Minutes.
26/03/2018 00:00	30/03/2018 16:00	Carrigtwohill	4 Days,16Hours,0Minutes.
26/03/2018 00:00	29/03/2018 16:30	Hazelhatch	3 Days,16Hours,30Minutes.
26/03/2018 00:00	30/03/2018 09:00	Hazelhatch	4 Days,9Hours,0Minutes.
26/03/2018 00:00	27/03/2018 13:15	Gort	1 Days,13Hours,15Minutes.
26/03/2018 00:00	26/03/2018 17:05	Athenry	0 Days,17Hours,5Minutes.
26/03/2018 10:05	22/04/2018 23:55	Clongriffin	27 Days,13Hours,50Minutes.
26/03/2018 11:50	26/03/2018 17:35	Greystones	0 Days,5Hours,45Minutes.
26/03/2018 15:35	26/03/2018 20:30	Clonsilla	0 Days,4Hours,55Minutes.
27/03/2018 00:00	22/04/2018 23:55	Phoenix Park	26 Days,23Hours,55Minutes.
27/03/2018 06:00	28/03/2018 15:00	Blackrock	1 Days,9Hours,0Minutes.
27/03/2018 10:20	06/04/2018 14:30	Bray	10 Days,4Hours,10Minutes.
27/03/2018 15:40	30/03/2018 11:00	Newbridge	2 Days,19Hours,20Minutes.
28/03/2018 08:15	22/04/2018 23:55	Clontarf Road	25 Days,15Hours,40Minutes.
29/03/2018 18:45	30/03/2018 15:00	Blackrock	0 Days,20Hours,15Minutes.
30/03/2018 12:30	30/03/2018 15:30	Skerries	0 Days,3Hours,0Minutes.
01/04/2018 14:30	03/04/2018 16:55	Athenry	2 Days,2Hours,25Minutes.
03/04/2018 08:00	22/04/2018 23:55	Blackrock	19 Days,15Hours,55Minutes.
03/04/2018 09:00	03/04/2018 11:00	Connolly	0 Days,2Hours,0Minutes.
03/04/2018 09:30	03/04/2018 14:00	Mallow	0 Days,4Hours,30Minutes.
03/04/2018 12:50	22/04/2018 23:55	Clontarf Road	19 Days,11Hours,5Minutes.
03/04/2018 15:20	03/04/2018 16:45	Balbriggan	0 Days,1Hours,25Minutes.
04/04/2018 12:30	04/04/2018 17:45	Boosterstown	0 Days,5Hours,15Minutes.
05/04/2018 15:00	22/04/2018 23:55	Skerries	17 Days,8Hours,55Minutes.
07/04/2018 05:30	09/04/2018 14:45	Greystones	2 Days,9Hours,15Minutes.
08/04/2018 14:10	09/04/2018 12:10	Athlone	0 Days,22Hours,0Minutes.
09/04/2018 08:00	09/04/2018 12:00	Portarlinton	0 Days,4Hours,0Minutes.
09/04/2018 11:20	09/04/2018 16:25	Clonsilla	0 Days,5Hours,5Minutes.
09/04/2018 11:25	22/04/2018 23:55	Dunboyne	13 Days,12Hours,30Minutes.
09/04/2018 14:00	09/04/2018 17:40	Glenageary	0 Days,3Hours,40Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
12/04/2018 00:00	13/04/2018 15:35	Salthill & Monkstown	1 Days,15Hours,35Minutes.
12/04/2018 12:35	12/04/2018 14:10	Athlone	0 Days,1Hours,35Minutes.
12/04/2018 17:00	22/04/2018 23:55	Clonsilla	10 Days,6Hours,55Minutes.
13/04/2018 13:55	13/04/2018 15:35	Malahide	0 Days,1Hours,40Minutes.
16/04/2018 08:35	16/04/2018 17:05	Donabate	0 Days,8Hours,30Minutes.
17/04/2018 14:15	17/04/2018 18:25	Drogheda Retail	0 Days,4Hours,10Minutes.
17/04/2018 15:15	18/04/2018 10:45	Ballybrophy	0 Days,19Hours,30Minutes.
18/04/2018 14:20	18/04/2018 15:35	Hazelhatch	0 Days,1Hours,15Minutes.
19/04/2018 14:00	23/04/2018 18:00	Greystones	4 Days,4Hours,0Minutes.
19/04/2018 15:00	19/04/2018 21:15	Malahide	0 Days,6Hours,15Minutes.
20/04/2018 09:00	20/04/2018 14:00	Hazelhatch	0 Days,5Hours,0Minutes.
20/04/2018 16:00	20/04/2018 18:05	Portarlington	0 Days,2Hours,5Minutes.
23/04/2018 00:00	24/04/2018 14:30	Phoenix Park	1 Days,14Hours,30Minutes.
23/04/2018 00:00	27/04/2018 10:00	Skerries	4 Days,10Hours,0Minutes.
23/04/2018 00:00	04/05/2018 13:00	Clongriffin	11 Days,13Hours,0Minutes.
23/04/2018 00:00	20/05/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
23/04/2018 00:00	20/05/2018 23:55	Killiney	27 Days,23Hours,55Minutes.
23/04/2018 00:00	30/04/2018 16:15	Clontarf Road	7 Days,16Hours,15Minutes.
23/04/2018 00:00	20/05/2018 23:55	M3 Parkway	27 Days,23Hours,55Minutes.
23/04/2018 00:00	30/04/2018 16:15	Clontarf Road	7 Days,16Hours,15Minutes.
23/04/2018 00:00	30/04/2018 16:00	Blackrock	7 Days,16Hours,0Minutes.
23/04/2018 00:00	10/05/2018 17:00	Dunboyne	17 Days,17Hours,0Minutes.
23/04/2018 00:00	27/04/2018 16:00	Clonsilla	4 Days,16Hours,0Minutes.
23/04/2018 00:00	17/05/2018 15:45	Adamstown	24 Days,15Hours,45Minutes.
23/04/2018 17:30	02/05/2018 17:00	Connolly	8 Days,23Hours,30Minutes.
24/04/2018 08:45	24/04/2018 17:00	Rush & lusk	0 Days,8Hours,15Minutes.
24/04/2018 11:15	24/04/2018 17:00	Portarlington	0 Days,5Hours,45Minutes.
24/04/2018 16:20	25/04/2018 10:40	Shankill	0 Days,18Hours,20Minutes.
24/04/2018 20:00	24/04/2018 21:30	Parkwest	0 Days,1Hours,30Minutes.
30/04/2018 00:00	30/04/2018 17:35	Glenageary	0 Days,17Hours,35Minutes.
30/04/2018 08:05	08/05/2018 16:00	Balbriggan	8 Days,7Hours,55Minutes.
01/05/2018 10:50	02/05/2018 10:05	Charleville	0 Days,23Hours,15Minutes.
01/05/2018 17:15	01/05/2018 19:20	Boosterstown	0 Days,2Hours,5Minutes.
03/05/2018 07:40	03/05/2018 14:05	Dundalk	0 Days,6Hours,25Minutes.
03/05/2018 08:30	03/05/2018 11:40	Thurles	0 Days,3Hours,10Minutes.
04/05/2018 10:35	04/05/2018 12:10	Cork	0 Days,1Hours,35Minutes.
04/05/2018 10:40	04/05/2018 16:00	Skerries	0 Days,5Hours,20Minutes.
06/05/2018 09:50	06/05/2018 11:55	Athlone	0 Days,2Hours,5Minutes.
06/05/2018 18:00	07/05/2018 12:05	Bray	0 Days,18Hours,5Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
07/05/2018 11:00	07/05/2018 12:35	Cork	0 Days,1Hours,35Minutes.
07/05/2018 12:30	07/05/2018 15:45	Bayside	0 Days,3Hours,15Minutes.
08/05/2018 09:30	09/05/2018 17:00	Portarlington	1 Days,7Hours,30Minutes.
09/05/2018 08:20	09/05/2018 12:30	Bray	0 Days,4Hours,10Minutes.
09/05/2018 14:35	20/05/2018 23:55	Clonsilla	11 Days,9Hours,20Minutes.
11/05/2018 07:20	11/05/2018 15:40	Clontarf Road	0 Days,8Hours,20Minutes.
11/05/2018 09:00	11/05/2018 15:45	Glenageary	0 Days,6Hours,45Minutes.
14/05/2018 06:00	14/05/2018 14:30	Boosterstown	0 Days,8Hours,30Minutes.
15/05/2018 08:20	15/05/2018 17:00	Blackrock	0 Days,8Hours,40Minutes.
16/05/2018 08:00	16/05/2018 16:05	Athlone	0 Days,8Hours,5Minutes.
16/05/2018 08:25	16/05/2018 16:00	Balbriggan	0 Days,7Hours,35Minutes.
21/05/2018 00:00	17/06/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
21/05/2018 00:00	17/06/2018 23:55	Killiney	27 Days,23Hours,55Minutes.
21/05/2018 00:00	23/05/2018 17:00	M3 Parkway	2 Days,17Hours,0Minutes.
21/05/2018 00:00	07/06/2018 14:00	Clonsilla	17 Days,14Hours,0Minutes.
21/05/2018 12:25	21/05/2018 16:45	Howth Junction	0 Days,4Hours,20Minutes.
22/05/2018 08:30	22/05/2018 15:30	Cork	0 Days,7Hours,0Minutes.
23/05/2018 07:00	23/05/2018 11:55	Tara Street	0 Days,4Hours,55Minutes.
23/05/2018 10:15	23/05/2018 17:15	Balbriggan	0 Days,7Hours,0Minutes.
23/05/2018 10:15	23/05/2018 16:05	Laytown	0 Days,5Hours,50Minutes.
23/05/2018 14:30	23/05/2018 18:00	Greystones	0 Days,3Hours,30Minutes.
25/05/2018 08:25	25/05/2018 12:50	Tara Street	0 Days,4Hours,25Minutes.
25/05/2018 08:30	25/05/2018 13:45	Connolly	0 Days,5Hours,15Minutes.
25/05/2018 12:10	25/05/2018 15:40	Fonthill	0 Days,3Hours,30Minutes.
25/05/2018 13:00	25/05/2018 17:00	Portarlington	0 Days,4Hours,0Minutes.
25/05/2018 16:00	26/05/2018 13:45	Mallow	0 Days,21Hours,45Minutes.
28/05/2018 11:25	28/05/2018 15:05	Howth Junction	0 Days,3Hours,40Minutes.
29/05/2018 09:30	30/05/2018 11:35	Monesterevin	1 Days,2Hours,5Minutes.
30/05/2018 08:30	30/05/2018 11:25	Glenageary	0 Days,2Hours,55Minutes.
30/05/2018 08:30	30/05/2018 08:30	Adamstown	0 Days,0Hours,0Minutes.
30/05/2018 14:00	30/05/2018 16:45	Cork	0 Days,2Hours,45Minutes.
31/05/2018 07:35	31/05/2018 11:50	Bayside	0 Days,4Hours,15Minutes.
31/05/2018 15:00	31/05/2018 19:55	Pearse	0 Days,4Hours,55Minutes.
01/06/2018 05:30	01/06/2018 14:20	Bray	0 Days,8Hours,50Minutes.
05/06/2018 05:20	11/06/2018 12:30	Athenry	6 Days,7Hours,10Minutes.
05/06/2018 07:35	05/06/2018 17:10	Balbriggan	0 Days,9Hours,35Minutes.
07/06/2018 16:00	08/06/2018 12:50	Howth Junction	0 Days,20Hours,50Minutes.
08/06/2018 07:55	08/06/2018 12:00	Howth Junction	0 Days,4Hours,5Minutes.
08/06/2018 13:00	08/06/2018 17:00	Salthill & Monkstown	0 Days,4Hours,0Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
09/06/2018 09:50	09/06/2018 19:40	Blackrock	0 Days,9Hours,50Minutes.
09/06/2018 15:00	11/06/2018 18:35	Tara Street	2 Days,3Hours,35Minutes.
11/06/2018 08:00	11/06/2018 16:00	Drogheda	0 Days,8Hours,0Minutes.
11/06/2018 11:55	11/06/2018 19:40	Malahide	0 Days,7Hours,45Minutes.
12/06/2018 15:00	12/06/2018 18:10	Glenageary	0 Days,3Hours,10Minutes.
13/06/2018 09:00	13/06/2018 21:30	Dun Laoghaire	0 Days,12Hours,30Minutes.
13/06/2018 16:25	14/06/2018 10:00	Shankill	0 Days,17Hours,35Minutes.
14/06/2018 15:25	15/06/2018 14:25	Boosterstown	0 Days,23Hours,0Minutes.
14/06/2018 16:00	14/06/2018 21:55	Drumcondra	0 Days,5Hours,55Minutes.
15/06/2018 16:05	17/06/2018 23:55	Tullamore	2 Days,7Hours,50Minutes.
18/06/2018 00:00	15/07/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
19/06/2018 00:00	19/06/2018 14:50	Tullamore	0 Days,14Hours,50Minutes.
19/06/2018 09:00	19/06/2018 16:20	Shankill	0 Days,7Hours,20Minutes.
21/06/2018 10:20	25/06/2018 14:40	Greystones	4 Days,4Hours,20Minutes.
21/06/2018 15:25	22/06/2018 13:45	Tara Street	0 Days,22Hours,20Minutes.
22/06/2018 00:00	22/06/2018 17:15	Seapoint	0 Days,17Hours,15Minutes.
22/06/2018 11:55	22/06/2018 15:30	Connolly	0 Days,3Hours,35Minutes.
24/06/2018 16:40	24/06/2018 19:55	Connolly	0 Days,3Hours,15Minutes.
25/06/2018 08:30	09/07/2018 13:00	Connolly	14 Days,4Hours,30Minutes.
26/06/2018 08:30	26/06/2018 12:45	Shankill	0 Days,4Hours,15Minutes.
26/06/2018 08:30	26/06/2018 15:40	Bray	0 Days,7Hours,10Minutes.
26/06/2018 09:45	26/06/2018 18:45	Salthill & Monkstown	0 Days,9Hours,0Minutes.
26/06/2018 10:00	27/06/2018 08:40	Mallow	0 Days,22Hours,40Minutes.
26/06/2018 13:50	29/06/2018 14:50	Skerries	3 Days,1Hours,0Minutes.
27/06/2018 14:20	27/06/2018 18:00	Charleville	0 Days,3Hours,40Minutes.
27/06/2018 18:05	29/06/2018 09:15	Ballinasloe	1 Days,15Hours,10Minutes.
28/06/2018 09:00	28/06/2018 15:45	Mallow	0 Days,6Hours,45Minutes.
28/06/2018 09:35	28/06/2018 15:00	Connolly	0 Days,5Hours,25Minutes.
28/06/2018 11:00	05/07/2018 16:15	Thurles	7 Days,5Hours,15Minutes.
02/07/2018 09:00	02/07/2018 11:35	Greystones	0 Days,2Hours,35Minutes.
05/07/2018 08:30	05/07/2018 11:50	Clontarf Road	0 Days,3Hours,20Minutes.
08/07/2018 13:00	09/07/2018 12:10	Midleton	0 Days,23Hours,10Minutes.
10/07/2018 08:00	11/07/2018 16:55	Dunboyne	1 Days,8Hours,55Minutes.
10/07/2018 08:40	10/07/2018 12:55	Donabate	0 Days,4Hours,15Minutes.
10/07/2018 14:30	11/07/2018 11:10	Bray	0 Days,20Hours,40Minutes.
12/07/2018 11:00	15/07/2018 23:55	Drogheda Retail	3 Days,12Hours,55Minutes.
13/07/2018 09:30	13/07/2018 13:25	Clongriffin	0 Days,3Hours,55Minutes.
13/07/2018 13:00	15/07/2018 23:55	Balbriggan	2 Days,10Hours,55Minutes.
16/07/2018 00:00	13/08/2018 23:55	Drogheda	28 Days,23Hours,55Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
16/07/2018 00:00	09/08/2018 16:20	Drogheda Retail	24 Days,16Hours,20Minutes.
16/07/2018 09:30	16/07/2018 14:40	Midleton	0 Days,5Hours,10Minutes.
16/07/2018 14:05	16/07/2018 18:25	Portarlinton	0 Days,4Hours,20Minutes.
17/07/2018 10:10	17/07/2018 17:15	Midleton	0 Days,7Hours,5Minutes.
17/07/2018 17:15	19/07/2018 15:05	Gort	1 Days,21Hours,50Minutes.
18/07/2018 07:05	18/07/2018 12:50	Clontarf Road	0 Days,5Hours,45Minutes.
19/07/2018 08:30	19/07/2018 10:30	Killiney	0 Days,2Hours,0Minutes.
19/07/2018 08:30	19/07/2018 12:45	Grand Canal Dock	0 Days,4Hours,15Minutes.
19/07/2018 13:40	19/07/2018 16:30	Tara Street	0 Days,2Hours,50Minutes.
19/07/2018 15:20	19/07/2018 19:55	Connolly	0 Days,4Hours,35Minutes.
20/07/2018 13:20	20/07/2018 16:00	Skerries	0 Days,2Hours,40Minutes.
22/07/2018 09:50	22/07/2018 14:50	Blackrock	0 Days,5Hours,0Minutes.
23/07/2018 08:35	23/07/2018 11:55	Clontarf Road	0 Days,3Hours,20Minutes.
23/07/2018 08:35	23/07/2018 14:30	Mallow	0 Days,5Hours,55Minutes.
23/07/2018 09:15	23/07/2018 16:55	Midleton	0 Days,7Hours,40Minutes.
23/07/2018 09:20	23/07/2018 17:30	Balbriggan	0 Days,8Hours,10Minutes.
23/07/2018 10:55	23/07/2018 13:25	Howth Junction	0 Days,2Hours,30Minutes.
23/07/2018 20:15	23/07/2018 21:30	Blackrock	0 Days,1Hours,15Minutes.
26/07/2018 08:30	26/07/2018 10:45	Grand Canal Dock	0 Days,2Hours,15Minutes.
27/07/2018 10:15	27/07/2018 14:50	Blackrock	0 Days,4Hours,35Minutes.
27/07/2018 19:10	27/07/2018 21:20	Bray	0 Days,2Hours,10Minutes.
28/07/2018 11:45	30/07/2018 12:20	Tara Street	2 Days,0Hours,35Minutes.
29/07/2018 17:15	29/07/2018 18:50	Bray	0 Days,1Hours,35Minutes.
31/07/2018 10:40	01/08/2018 14:10	Connolly	1 Days,3Hours,30Minutes.
01/08/2018 08:00	01/08/2018 18:00	Gort	0 Days,10Hours,0Minutes.
01/08/2018 15:00	01/08/2018 16:40	Portarlinton	0 Days,1Hours,40Minutes.
03/08/2018 00:00	03/08/2018 14:15	Navan Road Parkway	0 Days,14Hours,15Minutes.
03/08/2018 05:40	03/08/2018 12:20	Ballinasloe	0 Days,6Hours,40Minutes.
03/08/2018 20:40	03/08/2018 22:40	Tullamore	0 Days,2Hours,0Minutes.
07/08/2018 08:50	07/08/2018 12:30	Clontarf Road	0 Days,3Hours,40Minutes.
07/08/2018 09:00	07/08/2018 15:15	Charleville	0 Days,6Hours,15Minutes.
07/08/2018 12:40	07/08/2018 17:30	Shankill	0 Days,4Hours,50Minutes.
11/08/2018 14:50	11/08/2018 20:35	Bray	0 Days,5Hours,45Minutes.
13/08/2018 00:00	09/09/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
13/08/2018 09:00	13/08/2018 12:45	Carrigtwohill	0 Days,3Hours,45Minutes.
13/08/2018 11:15	13/08/2018 16:10	Blackrock	0 Days,4Hours,55Minutes.
14/08/2018 08:30	14/08/2018 11:05	Blackrock	0 Days,2Hours,35Minutes.
15/08/2018 10:00	04/09/2018 13:00	Laytown	20 Days,3Hours,0Minutes.
15/08/2018 15:00	15/08/2018 16:00	Bray	0 Days,1Hours,0Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
16/08/2018 16:00	16/08/2018 21:55	Pearse	0 Days,5Hours,55Minutes.
19/08/2018 23:45	20/08/2018 19:00	Killiney	0 Days,19Hours,15Minutes.
20/08/2018 11:05	20/08/2018 12:45	Seapoint	0 Days,1Hours,40Minutes.
21/08/2018 08:30	21/08/2018 13:10	Portlaoise	0 Days,4Hours,40Minutes.
21/08/2018 12:00	22/08/2018 14:05	M3 Parkway	1 Days,2Hours,5Minutes.
21/08/2018 12:00	21/08/2018 16:00	Ballybrophy	0 Days,4Hours,0Minutes.
21/08/2018 14:25	21/08/2018 17:00	Bray	0 Days,2Hours,35Minutes.
22/08/2018 12:00	22/08/2018 16:05	Portarlinton	0 Days,4Hours,5Minutes.
23/08/2018 08:15	23/08/2018 14:30	Killiney	0 Days,6Hours,15Minutes.
24/08/2018 08:30	24/08/2018 14:15	Blackrock	0 Days,5Hours,45Minutes.
24/08/2018 09:00	24/08/2018 15:25	Boosterstown	0 Days,6Hours,25Minutes.
24/08/2018 15:30	25/08/2018 14:30	Clontarf Road	0 Days,23Hours,0Minutes.
26/08/2018 12:50	26/08/2018 16:05	Killiney	0 Days,3Hours,15Minutes.
26/08/2018 20:00	28/08/2018 17:00	Killiney	1 Days,21Hours,0Minutes.
28/08/2018 14:45	28/08/2018 22:15	Connolly	0 Days,7Hours,30Minutes.
29/08/2018 00:00	29/08/2018 14:05	Dun Laoghaire	0 Days,14Hours,5Minutes.
29/08/2018 09:10	29/08/2018 15:10	Hazelhatch	0 Days,6Hours,0Minutes.
29/08/2018 18:30	30/08/2018 09:55	Bray	0 Days,15Hours,25Minutes.
29/08/2018 20:45	30/08/2018 14:45	Blackrock	0 Days,18Hours,0Minutes.
30/08/2018 13:00	31/08/2018 17:30	Fonthill	1 Days,4Hours,30Minutes.
30/08/2018 15:00	03/09/2018 17:00	Killiney	4 Days,2Hours,0Minutes.
02/09/2018 14:10	03/09/2018 11:50	Clongriffin	0 Days,21Hours,40Minutes.
03/09/2018 14:00	04/09/2018 09:10	Portlaoise	0 Days,19Hours,10Minutes.
03/09/2018 15:15	09/09/2018 23:55	Hazelhatch	6 Days,8Hours,40Minutes.
04/09/2018 12:35	04/09/2018 21:00	Drogheda	0 Days,8Hours,25Minutes.
05/09/2018 07:30	05/09/2018 07:45	Howth Junction	0 Days,0Hours,15Minutes.
05/09/2018 12:00	07/09/2018 17:00	Midleton	2 Days,5Hours,0Minutes.
09/09/2018 12:30	09/09/2018 14:25	Killiney	0 Days,1Hours,55Minutes.
10/09/2018 00:00	07/10/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
10/09/2018 00:00	07/10/2018 23:55	Hazelhatch	27 Days,23Hours,55Minutes.
10/09/2018 07:15	10/09/2018 10:30	Bayside	0 Days,3Hours,15Minutes.
10/09/2018 09:00	10/09/2018 16:40	Portarlinton	0 Days,7Hours,40Minutes.
10/09/2018 12:45	10/09/2018 18:15	Clontarf Road	0 Days,5Hours,30Minutes.
10/09/2018 15:00	10/09/2018 21:10	Shankill	0 Days,6Hours,10Minutes.
11/09/2018 09:30	11/09/2018 18:00	Blackrock	0 Days,8Hours,30Minutes.
11/09/2018 15:00	12/09/2018 12:45	Charleville	0 Days,21Hours,45Minutes.
13/09/2018 07:00	13/09/2018 11:30	Portarlinton	0 Days,4Hours,30Minutes.
18/09/2018 08:00	18/09/2018 13:45	Connolly	0 Days,5Hours,45Minutes.
18/09/2018 08:30	18/09/2018 12:20	Bray	0 Days,3Hours,50Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
19/09/2018 08:30	19/09/2018 17:00	Howth Junction	0 Days,8Hours,30Minutes.
19/09/2018 08:30	19/09/2018 15:40	Clontarf Road	0 Days,7Hours,10Minutes.
19/09/2018 08:55	19/09/2018 11:05	Blackrock	0 Days,2Hours,10Minutes.
20/09/2018 14:00	20/09/2018 16:40	Clonsilla	0 Days,2Hours,40Minutes.
24/09/2018 09:00	24/09/2018 12:00	Seapoint	0 Days,3Hours,0Minutes.
24/09/2018 09:40	24/09/2018 17:00	Rush & lusk	0 Days,7Hours,20Minutes.
24/09/2018 10:00	24/09/2018 15:00	Drumcondra	0 Days,5Hours,0Minutes.
25/09/2018 07:20	25/09/2018 12:45	Howth Junction	0 Days,5Hours,25Minutes.
25/09/2018 12:00	25/09/2018 14:45	Drogheda	0 Days,2Hours,45Minutes.
25/09/2018 12:30	25/09/2018 16:50	Grand Canal Dock	0 Days,4Hours,20Minutes.
26/09/2018 14:10	26/09/2018 18:20	Fonthill	0 Days,4Hours,10Minutes.
01/10/2018 08:30	03/10/2018 17:00	Tara Street	2 Days,8Hours,30Minutes.
01/10/2018 10:15	01/10/2018 17:00	Killiney	0 Days,6Hours,45Minutes.
02/10/2018 08:30	03/10/2018 15:40	Pearse	1 Days,7Hours,10Minutes.
03/10/2018 14:00	04/10/2018 19:35	Boosterstown	1 Days,5Hours,35Minutes.
03/10/2018 19:30	03/10/2018 20:25	Killiney	0 Days,0Hours,55Minutes.
03/10/2018 19:55	05/10/2018 10:00	Blackrock	1 Days,14Hours,5Minutes.
04/10/2018 08:30	04/10/2018 19:20	Blackrock	0 Days,10Hours,50Minutes.
05/10/2018 18:15	05/10/2018 19:15	Portarlington	0 Days,1Hours,0Minutes.
06/10/2018 10:50	06/10/2018 13:05	Killiney	0 Days,2Hours,15Minutes.
06/10/2018 16:45	06/10/2018 17:35	Malahide	0 Days,0Hours,50Minutes.
08/10/2018 00:00	04/11/2018 23:55	Drogheda	27 Days,23Hours,55Minutes.
08/10/2018 08:00	08/10/2018 17:00	Mallow	0 Days,9Hours,0Minutes.
08/10/2018 09:15	08/10/2018 11:50	Drumcondra	0 Days,2Hours,35Minutes.
09/10/2018 08:30	09/10/2018 11:55	Pearse	0 Days,3Hours,25Minutes.
09/10/2018 08:30	09/10/2018 10:20	Portlaoise	0 Days,1Hours,50Minutes.
09/10/2018 14:55	09/10/2018 18:40	Athenry	0 Days,3Hours,45Minutes.
10/10/2018 08:30	10/10/2018 14:50	Clontarf Road	0 Days,6Hours,20Minutes.
10/10/2018 17:45	11/10/2018 13:45	Boosterstown	0 Days,20Hours,0Minutes.
11/10/2018 00:00	19/10/2018 16:45	Hazelhatch	8 Days,16Hours,45Minutes.
11/10/2018 10:00	19/10/2018 13:30	Clonsilla	8 Days,3Hours,30Minutes.
11/10/2018 10:00	26/10/2018 15:00	Fonthill	15 Days,5Hours,0Minutes.
11/10/2018 11:00	11/10/2018 17:00	Fonthill	0 Days,6Hours,0Minutes.
12/10/2018 00:00	04/11/2018 23:55	Dundalk	23 Days,23Hours,55Minutes.
12/10/2018 08:40	12/10/2018 14:20	Portarlington	0 Days,5Hours,40Minutes.
12/10/2018 08:45	15/10/2018 12:05	Boosterstown	3 Days,3Hours,20Minutes.
12/10/2018 08:45	12/10/2018 17:00	Bray	0 Days,8Hours,15Minutes.
12/10/2018 14:00	12/10/2018 17:00	Mallow	0 Days,3Hours,0Minutes.
13/10/2018 23:00	16/10/2018 17:00	Malahide	2 Days,18Hours,0Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
15/10/2018 08:30	16/10/2018 17:00	Killiney	1 Days,8Hours,30Minutes.
15/10/2018 08:30	15/10/2018 12:00	Bayside	0 Days,3Hours,30Minutes.
15/10/2018 08:30	15/10/2018 14:20	Howth Junction	0 Days,5Hours,50Minutes.
15/10/2018 13:30	16/10/2018 14:10	Salthill & Monkstown	1 Days,0Hours,40Minutes.
16/10/2018 08:30	22/10/2018 12:00	Leixlip Louisebridge	6 Days,3Hours,30Minutes.
16/10/2018 08:50	16/10/2018 16:30	Clontarf Road	0 Days,7Hours,40Minutes.
17/10/2018 16:30	18/10/2018 13:00	Malahide	0 Days,20Hours,30Minutes.
17/10/2018 20:00	18/10/2018 12:50	Bray	0 Days,16Hours,50Minutes.
19/10/2018 12:00	24/10/2018 13:00	Boooterstown	5 Days,1Hours,0Minutes.
22/10/2018 00:00	24/10/2018 15:55	Salthill & Monkstown	2 Days,15Hours,55Minutes.
22/10/2018 08:30	26/10/2018 12:00	Bray	4 Days,3Hours,30Minutes.
22/10/2018 10:55	22/10/2018 16:30	Fonthill	0 Days,5Hours,35Minutes.
24/10/2018 08:30	25/10/2018 15:45	Clontarf Road	1 Days,7Hours,15Minutes.
24/10/2018 11:30	25/10/2018 10:00	Greystones	0 Days,22Hours,30Minutes.
26/10/2018 07:20	26/10/2018 15:00	Clontarf Road	0 Days,7Hours,40Minutes.
27/10/2018 07:00	04/11/2018 23:55	Athenry	8 Days,16Hours,55Minutes.
30/10/2018 08:15	30/10/2018 11:30	Dun Laoghaire	0 Days,3Hours,15Minutes.
30/10/2018 14:15	30/10/2018 17:00	Blackrock	0 Days,2Hours,45Minutes.
31/10/2018 08:30	31/10/2018 12:55	Dun Laoghaire	0 Days,4Hours,25Minutes.
01/11/2018 14:10	01/11/2018 17:00	Bray	0 Days,2Hours,50Minutes.
02/11/2018 08:30	02/11/2018 12:10	Clontarf Road	0 Days,3Hours,40Minutes.
02/11/2018 08:30	02/11/2018 14:05	Killiney	0 Days,5Hours,35Minutes.
02/11/2018 14:15	02/11/2018 23:55	Skerries	0 Days,9Hours,40Minutes.
02/11/2018 14:35	02/11/2018 15:30	Dun Laoghaire	0 Days,0Hours,55Minutes.
04/11/2018 09:00	05/11/2018 15:30	Blackrock	1 Days,6Hours,30Minutes.
04/11/2018 17:55	05/11/2018 12:00	Tara Street	0 Days,18Hours,5Minutes.
05/11/2018 00:00	07/11/2018 13:00	Drogheda	2 Days,13Hours,0Minutes.
05/11/2018 00:00	06/11/2018 17:00	Skerries	1 Days,17Hours,0Minutes.
05/11/2018 00:00	02/12/2018 23:55	Dundalk	27 Days,23Hours,55Minutes.
05/11/2018 00:00	09/11/2018 15:00	Athenry	4 Days,15Hours,0Minutes.
05/11/2018 08:30	05/11/2018 11:00	Pearse	0 Days,2Hours,30Minutes.
05/11/2018 12:00	07/11/2018 15:00	Drogheda	2 Days,3Hours,0Minutes.
05/11/2018 15:00	05/11/2018 18:00	Donabate	0 Days,3Hours,0Minutes.
06/11/2018 14:30	06/11/2018 16:10	Portarlinton	0 Days,1Hours,40Minutes.
07/11/2018 08:20	07/11/2018 10:05	Blackrock	0 Days,1Hours,45Minutes.
08/11/2018 07:45	14/11/2018 14:15	Clontarf Road	6 Days,6Hours,30Minutes.
12/11/2018 08:30	12/11/2018 15:45	Boooterstown	0 Days,7Hours,15Minutes.
12/11/2018 10:45	12/11/2018 20:30	Rush & lusk	0 Days,9Hours,45Minutes.
12/11/2018 11:50	13/11/2018 17:00	Seapoint	1 Days,5Hours,10Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
15/11/2018 09:15	15/11/2018 11:00	Cork	0 Days,1Hours,45Minutes.
15/11/2018 12:55	16/11/2018 16:00	Killiney	1 Days,3Hours,5Minutes.
15/11/2018 14:25	15/11/2018 17:00	Ballinasloe	0 Days,2Hours,35Minutes.
16/11/2018 11:45	16/11/2018 20:00	Ballybrophy	0 Days,8Hours,15Minutes.
16/11/2018 17:05	19/11/2018 13:45	Ballinasloe	2 Days,20Hours,40Minutes.
19/11/2018 08:30	19/11/2018 10:00	Seapoint	0 Days,1Hours,30Minutes.
19/11/2018 08:35	19/11/2018 13:35	Balbriggan	0 Days,5Hours,0Minutes.
19/11/2018 16:35	19/11/2018 18:00	Blackrock	0 Days,1Hours,25Minutes.
20/11/2018 12:35	20/11/2018 18:30	Salthill & Monkstown	0 Days,5Hours,55Minutes.
21/11/2018 08:30	21/11/2018 15:00	Balbriggan	0 Days,6Hours,30Minutes.
21/11/2018 15:40	02/12/2018 23:55	Tullamore	11 Days,8Hours,15Minutes.
22/11/2018 08:30	22/11/2018 18:00	Skerries	0 Days,9Hours,30Minutes.
22/11/2018 12:00	23/11/2018 14:00	Drogheda	1 Days,2Hours,0Minutes.
22/11/2018 14:00	23/11/2018 12:35	Seapoint	0 Days,22Hours,35Minutes.
23/11/2018 08:30	23/11/2018 16:10	Pearse	0 Days,7Hours,40Minutes.
23/11/2018 09:10	23/11/2018 14:00	Balbriggan	0 Days,4Hours,50Minutes.
25/11/2018 11:20	25/11/2018 13:55	Dun Laoghaire	0 Days,2Hours,35Minutes.
26/11/2018 09:25	02/12/2018 23:55	Balbriggan	6 Days,14Hours,30Minutes.
27/11/2018 08:30	27/11/2018 09:25	Clontarf Road	0 Days,0Hours,55Minutes.
27/11/2018 13:50	02/12/2018 23:55	Killiney	5 Days,10Hours,5Minutes.
27/11/2018 14:00	30/11/2018 13:00	Seapoint	2 Days,23Hours,0Minutes.
28/11/2018 13:50	30/11/2018 13:00	Donabate	1 Days,23Hours,10Minutes.
28/11/2018 15:20	30/11/2018 15:00	Greystones	1 Days,23Hours,40Minutes.
29/11/2018 12:30	02/12/2018 23:55	Balbriggan	3 Days,11Hours,25Minutes.
29/11/2018 18:25	02/12/2018 23:55	Ballinasloe	3 Days,5Hours,30Minutes.
01/12/2018 13:25	02/12/2018 23:55	Skerries	1 Days,10Hours,30Minutes.
03/12/2018 00:00	14/12/2018 18:00	Dundalk	11 Days,18Hours,0Minutes.
03/12/2018 00:00	06/12/2018 16:00	Balbriggan	3 Days,16Hours,0Minutes.
03/12/2018 00:00	06/12/2018 16:00	Balbriggan	3 Days,16Hours,0Minutes.
03/12/2018 00:00	21/12/2018 17:00	Killiney	18 Days,17Hours,0Minutes.
03/12/2018 00:00	03/12/2018 18:30	Skerries	0 Days,18Hours,30Minutes.
03/12/2018 00:00	31/12/2018 23:55	Newbridge	28 Days,23Hours,55Minutes.
03/12/2018 00:00	07/12/2018 10:20	Tullamore	4 Days,10Hours,20Minutes.
03/12/2018 07:15	03/12/2018 15:05	Connolly	0 Days,7Hours,50Minutes.
05/12/2018 09:00	05/12/2018 17:35	Portlaoise	0 Days,8Hours,35Minutes.
05/12/2018 12:00	07/12/2018 17:00	Drogheda	2 Days,5Hours,0Minutes.
07/12/2018 08:30	07/12/2018 14:30	Adamstown	0 Days,6Hours,0Minutes.
08/12/2018 13:40	08/12/2018 14:10	Monesterevin	0 Days,0Hours,30Minutes.
10/12/2018 06:00	10/12/2018 11:35	Athenry	0 Days,5Hours,35Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
10/12/2018 08:30	10/12/2018 13:30	Skerries	0 Days,5Hours,0Minutes.
12/12/2018 08:30	13/12/2018 16:25	Clonsilla	1 Days,7Hours,55Minutes.
12/12/2018 10:00	15/12/2018 16:40	Laytown	3 Days,6Hours,40Minutes.
12/12/2018 12:45	12/12/2018 15:45	Blackrock	0 Days,3Hours,0Minutes.
13/12/2018 14:00	13/12/2018 17:10	Dun Laoghaire	0 Days,3Hours,10Minutes.
13/12/2018 14:00	13/12/2018 20:50	Howth Junction	0 Days,6Hours,50Minutes.
17/12/2018 08:30	31/12/2018 23:55	Laytown	14 Days,15Hours,25Minutes.
18/12/2018 07:20	18/12/2018 14:00	Clontarf Road	0 Days,6Hours,40Minutes.
18/12/2018 17:00	31/12/2018 23:55	Athenry	13 Days,6Hours,55Minutes.
21/12/2018 09:25	21/12/2018 17:00	Malahide	0 Days,7Hours,35Minutes.
22/12/2018 06:00	24/12/2018 12:00	Pearse	2 Days,6Hours,0Minutes.
22/12/2018 14:10	24/12/2018 11:00	Dun Laoghaire	1 Days,20Hours,50Minutes.
24/12/2018 06:00	31/12/2018 23:55	Pearse	7 Days,17Hours,55Minutes.
01/01/2019 00:00	03/01/2019 11:30	Pearse	2 Days,11Hours,30Minutes.
01/01/2019 00:00	03/01/2019 16:00	Laytown	2 Days,16Hours,0Minutes.
01/01/2019 00:00	27/01/2019 23:55	Newbridge	26 Days,23Hours,55Minutes.
01/01/2019 00:00	28/01/2019 23:55	Athenry	27 Days,23Hours,55Minutes.
02/01/2019 08:30	02/01/2019 12:30	Blackrock	0 Days,4Hours,0Minutes.
02/01/2019 09:35	02/01/2019 13:00	Tullamore	0 Days,3Hours,25Minutes.
03/01/2019 09:25	04/01/2019 14:00	Rush & lusk	1 Days,4Hours,35Minutes.
04/01/2019 09:30	04/01/2019 12:00	Greystones	0 Days,2Hours,30Minutes.
05/01/2019 15:00	05/01/2019 16:40	Portlaoise	0 Days,1Hours,40Minutes.
07/01/2019 09:50	07/01/2019 12:15	Salthill & Monkstown	0 Days,2Hours,25Minutes.
07/01/2019 09:50	17/01/2019 13:00	Fonthill	10 Days,3Hours,10Minutes.
07/01/2019 10:20	09/01/2019 11:30	Howth Junction	2 Days,1Hours,10Minutes.
10/01/2019 15:45	10/01/2019 19:00	Drumcondra	0 Days,3Hours,15Minutes.
11/01/2019 09:00	11/01/2019 12:10	Rush & lusk	0 Days,3Hours,10Minutes.
11/01/2019 10:55	16/01/2019 16:00	Howth Junction	5 Days,5Hours,5Minutes.
11/01/2019 16:20	14/01/2019 15:00	Cork	2 Days,22Hours,40Minutes.
14/01/2019 09:00	14/01/2019 14:00	Dun Laoghaire	0 Days,5Hours,0Minutes.
14/01/2019 09:00	14/01/2019 12:35	Thurles	0 Days,3Hours,35Minutes.
14/01/2019 10:40	14/01/2019 13:00	Rush & lusk	0 Days,2Hours,20Minutes.
15/01/2019 09:20	15/01/2019 15:30	Sandycove	0 Days,6Hours,10Minutes.
15/01/2019 10:00	15/01/2019 14:40	Cork	0 Days,4Hours,40Minutes.
16/01/2019 08:30	24/01/2019 11:00	Killiney	8 Days,2Hours,30Minutes.
16/01/2019 08:50	16/01/2019 13:00	Rush & lusk	0 Days,4Hours,10Minutes.
16/01/2019 14:00	17/01/2019 15:40	Laytown	1 Days,1Hours,40Minutes.
17/01/2019 11:00	17/01/2019 14:40	Glenageary	0 Days,3Hours,40Minutes.
18/01/2019 08:10	18/01/2019 10:50	Mallow	0 Days,2Hours,40Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
21/01/2019 09:40	21/01/2019 12:15	Drogheda	0 Days,2Hours,35Minutes.
21/01/2019 16:55	24/01/2019 11:00	Killiney	2 Days,18Hours,5Minutes.
22/01/2019 09:00	22/01/2019 13:30	Howth Junction	0 Days,4Hours,30Minutes.
23/01/2019 00:00	24/01/2019 15:45	Phoenix Park	1 Days,15Hours,45Minutes.
25/01/2019 13:00	25/01/2019 16:20	Grand Canal Dock	0 Days,3Hours,20Minutes.
27/01/2019 19:55	28/01/2019 12:30	Balbriggan	0 Days,16Hours,35Minutes.
28/01/2019 00:00	24/02/2019 23:55	Newbridge	27 Days,23Hours,55Minutes.
28/01/2019 00:00	04/02/2019 14:30	Athenry	7 Days,14Hours,30Minutes.
28/01/2019 08:30	29/01/2019 10:20	Blackrock	1 Days,1Hours,50Minutes.
28/01/2019 08:55	28/01/2019 13:45	Cork	0 Days,4Hours,50Minutes.
29/01/2019 08:30	29/01/2019 13:05	Boosterstown	0 Days,4Hours,35Minutes.
29/01/2019 15:50	29/01/2019 19:50	Grand Canal Dock	0 Days,4Hours,0Minutes.
30/01/2019 08:00	30/01/2019 16:05	Portlaoise	0 Days,8Hours,5Minutes.
30/01/2019 11:00	30/01/2019 14:40	Portarlington	0 Days,3Hours,40Minutes.
30/01/2019 11:10	30/01/2019 16:10	Malahide	0 Days,5Hours,0Minutes.
30/01/2019 16:00	01/02/2019 13:00	Killiney	1 Days,21Hours,0Minutes.
31/01/2019 17:00	01/02/2019 09:15	Portlaoise	0 Days,16Hours,15Minutes.
31/01/2019 20:50	01/02/2019 15:00	Glenageary	0 Days,18Hours,10Minutes.
01/02/2019 14:15	01/02/2019 20:20	Grand Canal Dock	0 Days,6Hours,5Minutes.
01/02/2019 14:20	08/02/2019 14:00	Athlone	6 Days,23Hours,40Minutes.
04/02/2019 06:40	04/02/2019 09:40	Cork	0 Days,3Hours,0Minutes.
04/02/2019 08:30	04/02/2019 11:10	Killiney	0 Days,2Hours,40Minutes.
04/02/2019 11:00	04/02/2019 15:30	Midleton	0 Days,4Hours,30Minutes.
05/02/2019 09:00	06/02/2019 15:55	Dunboyne	1 Days,6Hours,55Minutes.
05/02/2019 13:45	05/02/2019 18:10	Clongriffin	0 Days,4Hours,25Minutes.
07/02/2019 08:30	07/02/2019 14:55	Malahide	0 Days,6Hours,25Minutes.
10/02/2019 21:55	10/02/2019 22:50	Blackrock	0 Days,0Hours,55Minutes.
11/02/2019 08:30	11/02/2019 14:00	Ballinasloe	0 Days,5Hours,30Minutes.
11/02/2019 15:00	12/02/2019 15:55	Hazelhatch	1 Days,0Hours,55Minutes.
11/02/2019 15:20	12/02/2019 12:35	Clontarf Road	0 Days,21Hours,15Minutes.
11/02/2019 15:50	11/02/2019 17:20	Grand Canal Dock	0 Days,1Hours,30Minutes.
12/02/2019 11:50	12/02/2019 18:00	Donabate	0 Days,6Hours,10Minutes.
12/02/2019 12:15	12/02/2019 17:00	Pearse	0 Days,4Hours,45Minutes.
12/02/2019 14:00	12/02/2019 19:10	Drumcondra	0 Days,5Hours,10Minutes.
12/02/2019 18:00	13/02/2019 14:40	Grand Canal Dock	0 Days,20Hours,40Minutes.
13/02/2019 14:50	22/02/2019 15:15	Bray	9 Days,0Hours,25Minutes.
13/02/2019 18:30	13/02/2019 20:55	Portarlington	0 Days,2Hours,25Minutes.
15/02/2019 09:00	24/02/2019 23:55	Greystones	9 Days,14Hours,55Minutes.
15/02/2019 11:00	15/02/2019 15:35	Navan Road Parkway	0 Days,4Hours,35Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
16/02/2019 19:00	18/02/2019 17:00	Grand Canal Dock	1 Days,22Hours,0Minutes.
18/02/2019 08:30	18/02/2019 12:00	Clontarf Road	0 Days,3Hours,30Minutes.
18/02/2019 14:00	18/02/2019 17:00	Boooterstown	0 Days,3Hours,0Minutes.
18/02/2019 14:00	18/02/2019 17:00	Grand Canal Dock	0 Days,3Hours,0Minutes.
20/02/2019 11:00	20/02/2019 17:00	Drogheda	0 Days,6Hours,0Minutes.
21/02/2019 11:15	21/02/2019 14:30	Clongriffin	0 Days,3Hours,15Minutes.
22/02/2019 10:50	22/02/2019 15:05	Balbriggan	0 Days,4Hours,15Minutes.
22/02/2019 16:35	25/02/2019 18:30	Skerries	3 Days,1Hours,55Minutes.
23/02/2019 07:10	23/02/2019 10:30	Hansfield	0 Days,3Hours,20Minutes.
25/02/2019 00:00	27/02/2019 12:00	Greystones	2 Days,12Hours,0Minutes.
25/02/2019 00:00	24/03/2019 23:55	Newbridge	27 Days,23Hours,55Minutes.
25/02/2019 06:20	25/02/2019 17:10	Grand Canal Dock	0 Days,10Hours,50Minutes.
25/02/2019 08:30	20/03/2019 15:00	Malahide	23 Days,6Hours,30Minutes.
25/02/2019 09:00	28/02/2019 12:40	Balbriggan	3 Days,3Hours,40Minutes.
25/02/2019 15:00	11/03/2019 10:00	Raheny	13 Days,19Hours,0Minutes.
26/02/2019 10:40	01/03/2019 14:30	Skerries	3 Days,3Hours,50Minutes.
26/02/2019 14:00	26/02/2019 16:25	Monesterevin	0 Days,2Hours,25Minutes.
26/02/2019 16:05	27/02/2019 15:00	Drogheda	0 Days,22Hours,55Minutes.
27/02/2019 11:45	27/02/2019 13:55	Seapoint	0 Days,2Hours,10Minutes.
28/02/2019 09:30	01/03/2019 14:30	Skerries	1 Days,5Hours,0Minutes.
01/03/2019 08:30	01/03/2019 15:35	Grand Canal Dock	0 Days,7Hours,5Minutes.
01/03/2019 09:40	01/03/2019 11:15	Clontarf Road	0 Days,1Hours,35Minutes.
01/03/2019 15:00	05/03/2019 12:30	Docklands	3 Days,21Hours,30Minutes.
01/03/2019 15:15	01/03/2019 19:35	Greystones	0 Days,4Hours,20Minutes.
02/03/2019 11:10	04/03/2019 12:10	Connolly	2 Days,1Hours,0Minutes.
04/03/2019 08:30	04/03/2019 12:00	Dun Laoghaire	0 Days,3Hours,30Minutes.
04/03/2019 14:00	04/03/2019 20:50	Bray	0 Days,6Hours,50Minutes.
04/03/2019 14:00	04/03/2019 17:15	Blackrock	0 Days,3Hours,15Minutes.
04/03/2019 15:00	04/03/2019 16:05	Drogheda	0 Days,1Hours,5Minutes.
05/03/2019 08:05	05/03/2019 19:15	Balbriggan	0 Days,11Hours,10Minutes.
05/03/2019 10:00	05/03/2019 17:00	Mallow	0 Days,7Hours,0Minutes.
05/03/2019 14:00	13/03/2019 11:10	Donabate	7 Days,21Hours,10Minutes.
06/03/2019 08:30	06/03/2019 11:30	Boooterstown	0 Days,3Hours,0Minutes.
06/03/2019 08:30	06/03/2019 11:30	Boooterstown	0 Days,3Hours,0Minutes.
06/03/2019 10:15	06/03/2019 14:55	Greystones	0 Days,4Hours,40Minutes.
07/03/2019 08:30	07/03/2019 13:10	Ballybrophy	0 Days,4Hours,40Minutes.
07/03/2019 09:00	08/03/2019 16:30	Salthill & Monkstown	1 Days,7Hours,30Minutes.
07/03/2019 09:25	07/03/2019 11:00	Portlaoise	0 Days,1Hours,35Minutes.
07/03/2019 11:05	07/03/2019 13:55	Laytown	0 Days,2Hours,50Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
08/03/2019 08:30	26/03/2019 10:00	Docklands	18 Days,1Hours,30Minutes.
08/03/2019 14:00	08/03/2019 16:00	Grand Canal Dock	0 Days,2Hours,0Minutes.
11/03/2019 08:15	24/03/2019 23:55	Skerries	13 Days,15Hours,40Minutes.
11/03/2019 09:30	12/03/2019 11:00	Salthill & Monkstown	1 Days,1Hours,30Minutes.
11/03/2019 11:00	13/03/2019 16:00	Bray	2 Days,5Hours,0Minutes.
12/03/2019 09:45	12/03/2019 15:30	Portarlington	0 Days,5Hours,45Minutes.
12/03/2019 14:15	13/03/2019 17:25	Grand Canal Dock	1 Days,3Hours,10Minutes.
12/03/2019 14:15	13/03/2019 17:25	Grand Canal Dock	1 Days,3Hours,10Minutes.
12/03/2019 14:55	13/03/2019 13:45	Greystones	0 Days,22Hours,50Minutes.
12/03/2019 15:00	13/03/2019 11:50	Hazelhatch	0 Days,20Hours,50Minutes.
13/03/2019 08:15	24/03/2019 23:55	Skerries	11 Days,15Hours,40Minutes.
14/03/2019 08:00	14/03/2019 11:20	Portlaoise	0 Days,3Hours,20Minutes.
14/03/2019 08:30	14/03/2019 11:50	Donabate	0 Days,3Hours,20Minutes.
15/03/2019 09:00	15/03/2019 13:05	Boosterstown	0 Days,4Hours,5Minutes.
15/03/2019 10:50	15/03/2019 12:40	Shankill	0 Days,1Hours,50Minutes.
15/03/2019 14:00	15/03/2019 17:20	Blackrock	0 Days,3Hours,20Minutes.
16/03/2019 09:10	16/03/2019 10:55	Connolly	0 Days,1Hours,45Minutes.
19/03/2019 08:30	19/03/2019 11:40	Blackrock	0 Days,3Hours,10Minutes.
19/03/2019 08:30	19/03/2019 11:50	Bray	0 Days,3Hours,20Minutes.
19/03/2019 08:30	19/03/2019 16:15	Shankill	0 Days,7Hours,45Minutes.
19/03/2019 10:50	19/03/2019 17:05	Dunboyne	0 Days,6Hours,15Minutes.
19/03/2019 11:00	19/03/2019 15:45	Mallow	0 Days,4Hours,45Minutes.
19/03/2019 15:00	19/03/2019 17:10	Killiney	0 Days,2Hours,10Minutes.
19/03/2019 15:55	19/03/2019 19:45	Grand Canal Dock	0 Days,3Hours,50Minutes.
19/03/2019 21:00	20/03/2019 09:25	Shankill	0 Days,12Hours,25Minutes.
21/03/2019 09:15	21/03/2019 18:05	Carrigtwohill	0 Days,8Hours,50Minutes.
21/03/2019 15:40	22/03/2019 12:00	Blackrock	0 Days,20Hours,20Minutes.
23/03/2019 11:00	23/03/2019 19:40	Portarlington	0 Days,8Hours,40Minutes.
25/03/2019 00:00	02/04/2019 16:00	Skerries	8 Days,16Hours,0Minutes.
25/03/2019 00:00	02/04/2019 16:00	Skerries	8 Days,16Hours,0Minutes.
25/03/2019 00:00	21/04/2019 23:55	Docklands	27 Days,23Hours,55Minutes.
25/03/2019 00:00	02/04/2019 14:10	Newbridge	8 Days,14Hours,10Minutes.
25/03/2019 09:00	26/03/2019 09:35	Seapoint	1 Days,0Hours,35Minutes.
25/03/2019 11:30	09/04/2019 14:35	Raheny	15 Days,3Hours,5Minutes.
25/03/2019 15:45	27/03/2019 08:40	Boosterstown	1 Days,16Hours,55Minutes.
25/03/2019 17:15	26/03/2019 13:35	Bray	0 Days,20Hours,20Minutes.
26/03/2019 09:00	29/03/2019 15:20	Salthill & Monkstown	3 Days,6Hours,20Minutes.
26/03/2019 09:00	26/03/2019 16:25	Seapoint	0 Days,7Hours,25Minutes.
26/03/2019 11:30	26/03/2019 16:50	Charleville	0 Days,5Hours,20Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
26/03/2019 19:00	27/03/2019 12:25	Tara Street	0 Days,17Hours,25Minutes.
28/03/2019 15:00	29/03/2019 09:00	Rush & lusk	0 Days,18Hours,0Minutes.
29/03/2019 13:40	02/04/2019 12:00	Grand Canal Dock	3 Days,22Hours,20Minutes.
30/03/2019 16:05	30/03/2019 17:25	Drumcondra	0 Days,1Hours,20Minutes.
01/04/2019 10:20	01/04/2019 11:30	Dunboyne	0 Days,1Hours,10Minutes.
01/04/2019 10:25	03/04/2019 12:10	Clonsilla	2 Days,1Hours,45Minutes.
02/04/2019 08:05	02/04/2019 17:55	Balbriggan	0 Days,9Hours,50Minutes.
02/04/2019 08:30	02/04/2019 10:50	Tara Street	0 Days,2Hours,20Minutes.
02/04/2019 08:30	02/04/2019 16:05	Drogheda	0 Days,7Hours,35Minutes.
02/04/2019 08:30	02/04/2019 16:05	Rush & lusk	0 Days,7Hours,35Minutes.
02/04/2019 08:30	02/04/2019 12:15	Grand Canal Dock	0 Days,3Hours,45Minutes.
02/04/2019 08:30	02/04/2019 12:15	Grand Canal Dock	0 Days,3Hours,45Minutes.
02/04/2019 08:30	02/04/2019 14:55	Clontarf Road	0 Days,6Hours,25Minutes.
02/04/2019 08:30	02/04/2019 14:10	Donabate	0 Days,5Hours,40Minutes.
02/04/2019 08:30	02/04/2019 13:00	Boosterstown	0 Days,4Hours,30Minutes.
02/04/2019 10:30	04/04/2019 18:35	Glenageary	2 Days,8Hours,5Minutes.
03/04/2019 09:30	04/04/2019 13:00	Blackrock	1 Days,3Hours,30Minutes.
03/04/2019 09:35	03/04/2019 13:35	Drumcondra	0 Days,4Hours,0Minutes.
04/04/2019 08:30	04/04/2019 19:15	Grand Canal Dock	0 Days,10Hours,45Minutes.
04/04/2019 10:50	05/04/2019 13:45	Skerries	1 Days,2Hours,55Minutes.
04/04/2019 14:10	05/04/2019 12:30	Shankill	0 Days,22Hours,20Minutes.
05/04/2019 08:30	05/04/2019 10:45	Carrigtwohill	0 Days,2Hours,15Minutes.
05/04/2019 13:00	05/04/2019 14:35	Monesterevin	0 Days,1Hours,35Minutes.
07/04/2019 12:30	21/04/2019 23:55	Ballinasloe	14 Days,11Hours,25Minutes.
08/04/2019 08:30	08/04/2019 15:05	Grand Canal Dock	0 Days,6Hours,35Minutes.
08/04/2019 08:30	08/04/2019 13:25	Skerries	0 Days,4Hours,55Minutes.
08/04/2019 11:30	09/04/2019 09:55	Mallow	0 Days,22Hours,25Minutes.
08/04/2019 12:00	08/04/2019 19:20	Monesterevin	0 Days,7Hours,20Minutes.
09/04/2019 12:25	09/04/2019 16:05	Bayside	0 Days,3Hours,40Minutes.
09/04/2019 14:45	09/04/2019 16:10	Rush & lusk	0 Days,1Hours,25Minutes.
10/04/2019 08:30	10/04/2019 13:30	Howth Junction	0 Days,5Hours,0Minutes.
10/04/2019 08:45	10/04/2019 14:30	Malahide	0 Days,5Hours,45Minutes.
10/04/2019 09:00	17/04/2019 17:00	Carrigtwohill	7 Days,8Hours,0Minutes.
10/04/2019 10:25	10/04/2019 17:00	Dundalk	0 Days,6Hours,35Minutes.
10/04/2019 11:20	10/04/2019 16:25	Dundalk	0 Days,5Hours,5Minutes.
11/04/2019 09:40	11/04/2019 16:35	Skerries	0 Days,6Hours,55Minutes.
11/04/2019 09:50	12/04/2019 14:25	Raheny	1 Days,4Hours,35Minutes.
11/04/2019 10:00	11/04/2019 13:15	Bray	0 Days,3Hours,15Minutes.
11/04/2019 14:20	11/04/2019 15:30	Grand Canal Dock	0 Days,1Hours,10Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
15/04/2019 14:15	15/04/2019 16:25	Clonsilla	0 Days,2Hours,10Minutes.
16/04/2019 10:30	16/04/2019 13:35	Athlone	0 Days,3Hours,5Minutes.
16/04/2019 11:30	16/04/2019 15:00	Midleton	0 Days,3Hours,30Minutes.
16/04/2019 11:35	17/04/2019 17:15	Greystones	1 Days,5Hours,40Minutes.
16/04/2019 16:00	17/04/2019 14:00	Killiney	0 Days,22Hours,0Minutes.
17/04/2019 14:15	17/04/2019 16:20	Dunboyne	0 Days,2Hours,5Minutes.
18/04/2019 08:40	18/04/2019 10:10	Howth Junction	0 Days,1Hours,30Minutes.
18/04/2019 14:10	21/04/2019 23:55	Fonthill	3 Days,9Hours,45Minutes.
19/04/2019 11:30	21/04/2019 23:55	Athenry	2 Days,12Hours,25Minutes.
22/04/2019 00:00	23/04/2019 15:00	Docklands	1 Days,15Hours,0Minutes.
22/04/2019 00:00	18/05/2019 23:55	Fonthill	26 Days,23Hours,55Minutes.
22/04/2019 00:00	29/04/2019 17:00	Athenry	7 Days,17Hours,0Minutes.
22/04/2019 00:00	03/05/2019 09:10	Ballinasloe	11 Days,9Hours,10Minutes.
23/04/2019 08:30	24/04/2019 12:40	Bray	1 Days,4Hours,10Minutes.
23/04/2019 09:45	23/04/2019 18:25	Gort	0 Days,8Hours,40Minutes.
23/04/2019 14:55	23/04/2019 18:20	Salthill & Monkstown	0 Days,3Hours,25Minutes.
24/04/2019 08:30	24/04/2019 14:50	Pearse	0 Days,6Hours,20Minutes.
25/04/2019 08:30	25/04/2019 14:05	Drumcondra	0 Days,5Hours,35Minutes.
25/04/2019 11:00	02/05/2019 11:15	Monesterevin	7 Days,0Hours,15Minutes.
26/04/2019 08:30	26/04/2019 14:25	Bayside	0 Days,5Hours,55Minutes.
26/04/2019 11:35	26/04/2019 15:20	Leixlip Louisebridge	0 Days,3Hours,45Minutes.
26/04/2019 12:25	26/04/2019 15:20	Pearse	0 Days,2Hours,55Minutes.
26/04/2019 19:40	26/04/2019 22:20	Blackrock	0 Days,2Hours,40Minutes.
27/04/2019 09:25	27/04/2019 11:15	Balbriggan	0 Days,1Hours,50Minutes.
29/04/2019 08:30	01/05/2019 17:00	Bayside	2 Days,8Hours,30Minutes.
29/04/2019 08:30	29/04/2019 13:15	Bray	0 Days,4Hours,45Minutes.
29/04/2019 08:45	02/05/2019 12:45	Sandycove	3 Days,4Hours,0Minutes.
29/04/2019 10:35	29/04/2019 16:20	Clontarf Road	0 Days,5Hours,45Minutes.
30/04/2019 08:30	30/04/2019 15:20	Grand Canal Dock	0 Days,6Hours,50Minutes.
01/05/2019 08:30	01/05/2019 12:10	Pearse	0 Days,3Hours,40Minutes.
01/05/2019 08:30	01/05/2019 15:15	Clontarf Road	0 Days,6Hours,45Minutes.
01/05/2019 10:05	01/05/2019 19:00	Skerries	0 Days,8Hours,55Minutes.
01/05/2019 15:40	01/05/2019 18:40	Bayside	0 Days,3Hours,0Minutes.
02/05/2019 10:50	03/05/2019 10:30	Docklands	0 Days,23Hours,40Minutes.
02/05/2019 11:00	03/05/2019 16:05	Shankill	1 Days,5Hours,5Minutes.
02/05/2019 11:00	02/05/2019 13:30	Donabate	0 Days,2Hours,30Minutes.
02/05/2019 16:10	02/05/2019 17:50	Boooterstown	0 Days,1Hours,40Minutes.
03/05/2019 08:30	03/05/2019 13:25	Grand Canal Dock	0 Days,4Hours,55Minutes.
03/05/2019 12:00	03/05/2019 14:25	Connolly	0 Days,2Hours,25Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
07/05/2019 05:30	09/05/2019 15:15	Athlone	2 Days,9Hours,45Minutes.
07/05/2019 08:30	07/05/2019 12:40	Greystones	0 Days,4Hours,10Minutes.
07/05/2019 09:30	07/05/2019 11:10	Portlaoise	0 Days,1Hours,40Minutes.
07/05/2019 15:45	07/05/2019 16:45	Tullamore	0 Days,1Hours,0Minutes.
08/05/2019 08:30	21/05/2019 17:30	Skerries	13 Days,9Hours,0Minutes.
09/05/2019 12:10	09/05/2019 15:10	Shankill	0 Days,3Hours,0Minutes.
10/05/2019 08:30	10/05/2019 14:20	Grand Canal Dock	0 Days,5Hours,50Minutes.
10/05/2019 12:10	10/05/2019 14:00	Tara Street	0 Days,1Hours,50Minutes.
10/05/2019 21:05	18/05/2019 23:55	Killiney	8 Days,2Hours,50Minutes.
13/05/2019 08:30	13/05/2019 12:00	Blackrock	0 Days,3Hours,30Minutes.
13/05/2019 08:30	13/05/2019 13:55	Greystones	0 Days,5Hours,25Minutes.
13/05/2019 14:00	13/05/2019 18:35	Tara Street	0 Days,4Hours,35Minutes.
14/05/2019 08:30	18/05/2019 15:00	Greystones	4 Days,6Hours,30Minutes.
15/05/2019 16:20	16/05/2019 13:20	Drumcondra	0 Days,21Hours,0Minutes.
16/05/2019 08:30	17/05/2019 15:10	Connolly	1 Days,6Hours,40Minutes.
16/05/2019 09:00	17/05/2019 17:00	Seapoint	1 Days,8Hours,0Minutes.
16/05/2019 09:00	16/05/2019 17:10	Gort	0 Days,8Hours,10Minutes.
16/05/2019 10:50	16/05/2019 16:45	Midleton	0 Days,5Hours,55Minutes.
16/05/2019 11:50	17/05/2019 14:45	Bayside	1 Days,2Hours,55Minutes.
16/05/2019 15:30	16/05/2019 18:00	Ballybrophy	0 Days,2Hours,30Minutes.
18/05/2019 20:50	18/05/2019 22:50	Tullamore	0 Days,2Hours,0Minutes.
19/05/2019 00:00	22/05/2019 17:55	Killiney	3 Days,17Hours,55Minutes.
19/05/2019 00:00	07/06/2019 14:00	Fonthill	19 Days,14Hours,0Minutes.
19/05/2019 01:00	29/05/2019 17:30	Skerries	10 Days,16Hours,30Minutes.
20/05/2019 09:45	20/05/2019 12:50	Drogheda	0 Days,3Hours,5Minutes.
21/05/2019 11:50	22/05/2019 11:00	Tara Street	0 Days,23Hours,10Minutes.
22/05/2019 08:30	22/05/2019 13:35	Dundalk	0 Days,5Hours,5Minutes.
22/05/2019 10:00	24/05/2019 16:30	Dun Laoghaire	2 Days,6Hours,30Minutes.
22/05/2019 11:00	22/05/2019 18:40	Drumcondra	0 Days,7Hours,40Minutes.
22/05/2019 12:20	23/05/2019 11:35	Greystones	0 Days,23Hours,15Minutes.
22/05/2019 14:00	24/05/2019 13:00	Docklands	1 Days,23Hours,0Minutes.
23/05/2019 07:00	24/05/2019 10:55	Athenry	1 Days,3Hours,55Minutes.
23/05/2019 08:55	24/05/2019 10:30	Balbriggan	1 Days,1Hours,35Minutes.
24/05/2019 09:00	24/05/2019 15:20	Mallow	0 Days,6Hours,20Minutes.
24/05/2019 11:30	30/05/2019 15:00	Tullamore	6 Days,3Hours,30Minutes.
24/05/2019 15:30	30/05/2019 15:00	Tullamore	5 Days,23Hours,30Minutes.
27/05/2019 08:30	27/05/2019 12:10	Blackrock	0 Days,3Hours,40Minutes.
27/05/2019 08:30	27/05/2019 19:00	Greystones	0 Days,10Hours,30Minutes.
27/05/2019 08:30	27/05/2019 12:25	Howth Junction	0 Days,3Hours,55Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
27/05/2019 14:00	27/05/2019 19:30	Salthill & Monkstown	0 Days,5Hours,30Minutes.
27/05/2019 14:15	29/05/2019 17:00	Skerries	2 Days,2Hours,45Minutes.
27/05/2019 14:45	28/05/2019 11:00	Dun Laoghaire	0 Days,20Hours,15Minutes.
28/05/2019 08:50	28/05/2019 13:00	Blackrock	0 Days,4Hours,10Minutes.
28/05/2019 09:10	28/05/2019 11:00	Greystones	0 Days,1Hours,50Minutes.
29/05/2019 08:30	29/05/2019 11:00	Howth Junction	0 Days,2Hours,30Minutes.
29/05/2019 16:45	30/05/2019 14:00	Pearse	0 Days,21Hours,15Minutes.
30/05/2019 08:05	16/06/2019 23:55	Connolly	17 Days,15Hours,50Minutes.
30/05/2019 21:25	30/05/2019 22:30	Shankill	0 Days,1Hours,5Minutes.
31/05/2019 08:30	31/05/2019 12:50	Balbriggan	0 Days,4Hours,20Minutes.
04/06/2019 08:30	04/06/2019 11:15	Salthill & Monkstown	0 Days,2Hours,45Minutes.
04/06/2019 10:00	13/06/2019 17:00	Howth Junction	9 Days,7Hours,0Minutes.
04/06/2019 14:00	05/06/2019 16:45	Grand Canal Dock	1 Days,2Hours,45Minutes.
05/06/2019 12:20	05/06/2019 17:00	Boooterstown	0 Days,4Hours,40Minutes.
06/06/2019 08:30	06/06/2019 11:40	Skerries	0 Days,3Hours,10Minutes.
06/06/2019 12:35	07/06/2019 13:10	Seapoint	1 Days,0Hours,35Minutes.
07/06/2019 09:45	07/06/2019 14:15	Laytown	0 Days,4Hours,30Minutes.
07/06/2019 17:00	07/06/2019 19:00	Thurles	0 Days,2Hours,0Minutes.
08/06/2019 08:00	10/06/2019 16:15	Athenry	2 Days,8Hours,15Minutes.
10/06/2019 08:30	10/06/2019 12:25	Connolly	0 Days,3Hours,55Minutes.
10/06/2019 08:30	10/06/2019 16:00	Clontarf Road	0 Days,7Hours,30Minutes.
10/06/2019 12:45	11/06/2019 11:20	Seapoint	0 Days,22Hours,35Minutes.
10/06/2019 14:00	11/06/2019 09:35	Rush & lusk	0 Days,19Hours,35Minutes.
10/06/2019 14:00	11/06/2019 10:30	Skerries	0 Days,20Hours,30Minutes.
10/06/2019 15:30	10/06/2019 19:05	Shankill	0 Days,3Hours,35Minutes.
11/06/2019 12:05	11/06/2019 16:00	Tara Street	0 Days,3Hours,55Minutes.
11/06/2019 14:00	11/06/2019 15:15	Tara Street	0 Days,1Hours,15Minutes.
12/06/2019 17:00	12/06/2019 19:25	Connolly	0 Days,2Hours,25Minutes.
14/06/2019 09:50	14/06/2019 14:00	Salthill & Monkstown	0 Days,4Hours,10Minutes.
15/06/2019 09:05	15/06/2019 11:00	Killiney	0 Days,1Hours,55Minutes.
17/06/2019 00:00	19/06/2019 16:05	Connolly	2 Days,16Hours,5Minutes.
17/06/2019 09:55	17/06/2019 17:15	Drogheda	0 Days,7Hours,20Minutes.
17/06/2019 12:00	24/06/2019 17:00	Parkwest	7 Days,5Hours,0Minutes.
19/06/2019 08:30	19/06/2019 13:15	Bayside	0 Days,4Hours,45Minutes.
19/06/2019 08:30	19/06/2019 20:10	Howth Junction	0 Days,11Hours,40Minutes.
19/06/2019 09:50	19/06/2019 14:45	Balbriggan	0 Days,4Hours,55Minutes.
19/06/2019 13:30	19/06/2019 17:00	Athenry	0 Days,3Hours,30Minutes.
19/06/2019 15:10	20/06/2019 13:20	Salthill & Monkstown	0 Days,22Hours,10Minutes.
20/06/2019 14:00	20/06/2019 17:05	Malahide	0 Days,3Hours,5Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
20/06/2019 14:55	20/06/2019 16:10	Drogheda	0 Days,1Hours,15Minutes.
21/06/2019 08:30	21/06/2019 14:20	Connolly	0 Days,5Hours,50Minutes.
21/06/2019 14:00	21/06/2019 15:15	Tara Street	0 Days,1Hours,15Minutes.
22/06/2019 15:50	22/06/2019 18:15	Dun Laoghaire	0 Days,2Hours,25Minutes.
24/06/2019 09:50	24/06/2019 13:30	Skerries	0 Days,3Hours,40Minutes.
24/06/2019 14:20	25/06/2019 16:15	Bray	1 Days,1Hours,55Minutes.
25/06/2019 09:00	25/06/2019 10:00	Glenageary	0 Days,1Hours,0Minutes.
25/06/2019 09:50	25/06/2019 14:05	Boosterstown	0 Days,4Hours,15Minutes.
25/06/2019 13:50	27/06/2019 14:50	Connolly	2 Days,1Hours,0Minutes.
27/06/2019 08:30	27/06/2019 17:40	Bray	0 Days,9Hours,10Minutes.
27/06/2019 09:05	19/07/2019 14:15	Dunboyne	22 Days,5Hours,10Minutes.
27/06/2019 12:00	27/06/2019 16:00	Portlaoise	0 Days,4Hours,0Minutes.
27/06/2019 14:00	28/06/2019 16:40	Salthill & Monkstown	1 Days,2Hours,40Minutes.
28/06/2019 10:30	28/06/2019 13:55	Docklands	0 Days,3Hours,25Minutes.
28/06/2019 14:00	28/06/2019 16:30	Balbriggan	0 Days,2Hours,30Minutes.
28/06/2019 16:15	02/07/2019 15:30	Docklands	3 Days,23Hours,15Minutes.
30/06/2019 21:25	30/06/2019 22:30	Boosterstown	0 Days,1Hours,5Minutes.
01/07/2019 08:30	01/07/2019 13:00	Dun Laoghaire	0 Days,4Hours,30Minutes.
02/07/2019 09:20	02/07/2019 13:55	Dun Laoghaire	0 Days,4Hours,35Minutes.
02/07/2019 09:20	02/07/2019 19:00	Connolly	0 Days,9Hours,40Minutes.
02/07/2019 09:20	03/07/2019 14:50	Balbriggan	1 Days,5Hours,30Minutes.
03/07/2019 14:00	03/07/2019 14:30	Tara Street	0 Days,0Hours,30Minutes.
03/07/2019 14:20	03/07/2019 16:25	Rush & lusk	0 Days,2Hours,5Minutes.
04/07/2019 08:30	04/07/2019 12:40	Pearse	0 Days,4Hours,10Minutes.
04/07/2019 11:30	05/07/2019 13:00	Howth Junction	1 Days,1Hours,30Minutes.
04/07/2019 12:15	04/07/2019 16:05	Drogheda	0 Days,3Hours,50Minutes.
04/07/2019 15:15	05/07/2019 11:50	Dun Laoghaire	0 Days,20Hours,35Minutes.
04/07/2019 17:45	04/07/2019 18:45	Blackrock	0 Days,1Hours,0Minutes.
05/07/2019 09:00	16/07/2019 23:55	Charleville	11 Days,14Hours,55Minutes.
05/07/2019 09:00	01/08/2019 19:00	Charleville	27 Days,10Hours,0Minutes.
06/07/2019 17:00	08/07/2019 00:00	Fonthill	1 Days,7Hours,0Minutes.
08/07/2019 08:00	08/07/2019 13:00	Dun Laoghaire	0 Days,5Hours,0Minutes.
08/07/2019 08:30	23/07/2019 11:25	Bayside	15 Days,2Hours,55Minutes.
09/07/2019 07:00	09/07/2019 10:45	Athenry	0 Days,3Hours,45Minutes.
09/07/2019 09:30	09/07/2019 12:45	Grand Canal Dock	0 Days,3Hours,15Minutes.
09/07/2019 10:20	09/07/2019 16:30	Killiney	0 Days,6Hours,10Minutes.
09/07/2019 15:00	26/07/2019 14:00	Hazelhatch	16 Days,23Hours,0Minutes.
09/07/2019 16:05	10/07/2019 15:25	Shankill	0 Days,23Hours,20Minutes.
10/07/2019 08:00	18/07/2019 17:00	Connolly	8 Days,9Hours,0Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
11/07/2019 10:00	16/07/2019 23:55	Seapoint	5 Days,13Hours,55Minutes.
11/07/2019 12:50	11/07/2019 17:10	Balbriggan	0 Days,4Hours,20Minutes.
15/07/2019 08:30	15/07/2019 13:00	Blackrock	0 Days,4Hours,30Minutes.
15/07/2019 08:30	15/07/2019 13:30	Athenry	0 Days,5Hours,0Minutes.
15/07/2019 12:30	15/07/2019 17:15	Tara Street	0 Days,4Hours,45Minutes.
15/07/2019 12:30	15/07/2019 16:15	Clontarf Road	0 Days,3Hours,45Minutes.
16/07/2019 00:00	11/08/2019 23:55	Seapoint	26 Days,23Hours,55Minutes.
16/07/2019 07:40	17/07/2019 11:00	Pearse	1 Days,3Hours,20Minutes.
16/07/2019 11:00	16/07/2019 16:00	Dun Laoghaire	0 Days,5Hours,0Minutes.
17/07/2019 09:00	23/07/2019 17:00	Sandycove	6 Days,8Hours,0Minutes.
17/07/2019 10:00	17/07/2019 17:25	Drogheda	0 Days,7Hours,25Minutes.
17/07/2019 12:40	22/07/2019 12:35	Tara Street	4 Days,23Hours,55Minutes.
17/07/2019 14:20	17/07/2019 19:00	Skerries	0 Days,4Hours,40Minutes.
18/07/2019 11:45	18/07/2019 16:15	Shankill	0 Days,4Hours,30Minutes.
19/07/2019 09:00	19/07/2019 13:20	Rush & lusk	0 Days,4Hours,20Minutes.
19/07/2019 09:05	19/07/2019 13:50	Connolly	0 Days,4Hours,45Minutes.
22/07/2019 07:00	22/07/2019 13:40	Pearse	0 Days,6Hours,40Minutes.
22/07/2019 12:50	22/07/2019 17:10	Ballinasloe	0 Days,4Hours,20Minutes.
22/07/2019 14:25	22/07/2019 16:15	Connolly	0 Days,1Hours,50Minutes.
23/07/2019 07:15	25/07/2019 17:00	Clontarf Road	2 Days,9Hours,45Minutes.
23/07/2019 11:50	23/07/2019 15:55	Tara Street	0 Days,4Hours,5Minutes.
24/07/2019 08:30	29/07/2019 17:00	Raheny	5 Days,8Hours,30Minutes.
24/07/2019 12:30	25/07/2019 11:30	Drumcondra	0 Days,23Hours,0Minutes.
24/07/2019 12:45	24/07/2019 15:50	Tara Street	0 Days,3Hours,5Minutes.
24/07/2019 16:15	25/07/2019 16:00	Parkwest	0 Days,23Hours,45Minutes.
25/07/2019 08:30	25/07/2019 14:00	Tara Street	0 Days,5Hours,30Minutes.
25/07/2019 14:30	25/07/2019 16:30	Drogheda	0 Days,2Hours,0Minutes.
26/07/2019 08:30	26/07/2019 13:25	Pearse	0 Days,4Hours,55Minutes.
26/07/2019 11:05	11/08/2019 23:55	Athenry	16 Days,12Hours,50Minutes.
26/07/2019 11:15	26/07/2019 15:15	Drogheda	0 Days,4Hours,0Minutes.
26/07/2019 12:00	26/07/2019 14:35	Carrigtwohill	0 Days,2Hours,35Minutes.
27/07/2019 12:10	27/07/2019 16:05	Tara Street	0 Days,3Hours,55Minutes.
27/07/2019 15:00	30/07/2019 14:45	Bray	2 Days,23Hours,45Minutes.
29/07/2019 05:45	29/07/2019 12:05	Ballinasloe	0 Days,6Hours,20Minutes.
29/07/2019 12:20	29/07/2019 14:30	Rush & lusk	0 Days,2Hours,10Minutes.
29/07/2019 18:05	30/07/2019 14:40	Grand Canal Dock	0 Days,20Hours,35Minutes.
30/07/2019 09:00	30/07/2019 11:45	Hazelhatch	0 Days,2Hours,45Minutes.
30/07/2019 09:00	11/08/2019 23:55	Adamstown	12 Days,14Hours,55Minutes.
30/07/2019 11:50	30/07/2019 14:15	Cork	0 Days,2Hours,25Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
31/07/2019 15:05	11/08/2019 23:55	Drogheda	11 Days,8Hours,50Minutes.
01/08/2019 00:00	01/08/2019 14:00	Howth Junction	0 Days,14Hours,0Minutes.
01/08/2019 11:45	01/08/2019 16:45	Tara Street	0 Days,5Hours,0Minutes.
01/08/2019 13:30	01/08/2019 19:05	Gort	0 Days,5Hours,35Minutes.
01/08/2019 14:10	01/08/2019 17:45	Clontarf Road	0 Days,3Hours,35Minutes.
01/08/2019 19:05	11/08/2019 23:55	Gort	10 Days,4Hours,50Minutes.
02/08/2019 08:30	02/08/2019 12:25	Pearse	0 Days,3Hours,55Minutes.
02/08/2019 09:05	02/08/2019 14:35	Bray	0 Days,5Hours,30Minutes.
02/08/2019 10:00	02/08/2019 14:50	Connolly	0 Days,4Hours,50Minutes.
02/08/2019 12:30	03/08/2019 16:00	Tara Street	1 Days,3Hours,30Minutes.
03/08/2019 08:30	03/08/2019 12:00	Raheny	0 Days,3Hours,30Minutes.
04/08/2019 19:45	06/08/2019 13:30	Connolly	1 Days,17Hours,45Minutes.
06/08/2019 08:05	06/08/2019 10:45	Portarlington	0 Days,2Hours,40Minutes.
06/08/2019 15:30	06/08/2019 18:30	Donabate	0 Days,3Hours,0Minutes.
07/08/2019 00:00	07/08/2019 15:35	Greystones	0 Days,15Hours,35Minutes.
07/08/2019 08:30	07/08/2019 12:30	Seapoint	0 Days,4Hours,0Minutes.
07/08/2019 09:00	08/08/2019 16:00	Greystones	1 Days,7Hours,0Minutes.
08/08/2019 08:30	08/08/2019 13:50	Grand Canal Dock	0 Days,5Hours,20Minutes.
08/08/2019 16:05	09/08/2019 15:30	Bray	0 Days,23Hours,25Minutes.
08/08/2019 17:00	08/08/2019 18:25	Hazelhatch	0 Days,1Hours,25Minutes.
08/08/2019 18:30	09/08/2019 15:30	Bray	0 Days,21Hours,0Minutes.
09/08/2019 07:15	09/08/2019 12:10	Grand Canal Dock	0 Days,4Hours,55Minutes.
09/08/2019 08:30	09/08/2019 12:15	Balbriggan	0 Days,3Hours,45Minutes.
09/08/2019 09:10	09/08/2019 15:15	Greystones	0 Days,6Hours,5Minutes.
09/08/2019 09:15	09/08/2019 17:30	Connolly	0 Days,8Hours,15Minutes.
09/08/2019 09:45	09/08/2019 09:55	Blackrock	0 Days,0Hours,10Minutes.
09/08/2019 10:00	09/08/2019 11:40	Clongriffin	0 Days,1Hours,40Minutes.
09/08/2019 13:25	09/08/2019 15:15	Killiney	0 Days,1Hours,50Minutes.
09/08/2019 17:55	09/08/2019 18:30	Dun Laoghaire	0 Days,0Hours,35Minutes.
09/08/2019 17:55	09/08/2019 20:00	Dun Laoghaire	0 Days,2Hours,5Minutes.
10/08/2019 06:20	10/08/2019 11:15	Grand Canal Dock	0 Days,4Hours,55Minutes.
11/08/2019 11:15	11/08/2019 15:10	Clontarf Road	0 Days,3Hours,55Minutes.
11/08/2019 17:10	11/08/2019 23:55	Shankill	0 Days,6Hours,45Minutes.
12/08/2019 00:00	08/09/2019 23:55	Seapoint	27 Days,23Hours,55Minutes.
12/08/2019 00:00	27/08/2019 13:40	Drogheda	15 Days,13Hours,40Minutes.
12/08/2019 00:00	12/08/2019 18:35	Shankill	0 Days,18Hours,35Minutes.
12/08/2019 00:00	15/08/2019 16:00	Adamstown	3 Days,16Hours,0Minutes.
12/08/2019 00:00	02/09/2019 12:00	Gort	21 Days,12Hours,0Minutes.
12/08/2019 00:00	23/08/2019 16:00	Athenry	11 Days,16Hours,0Minutes.

Date and Time of Fault	Completion Date and Time	Site Location	Duration Out of Service
12/08/2019 10:00	12/08/2019 17:50	Navan Road Parkway	0 Days,7Hours,50Minutes.
12/08/2019 12:00	12/08/2019 17:00	Tara Street	0 Days,5Hours,0Minutes.
12/08/2019 14:15	12/08/2019 17:15	Grand Canal Dock	0 Days,3Hours,0Minutes.
12/08/2019 19:35	02/09/2019 12:00	Ballinasloe	20 Days,16Hours,25Minutes.
13/08/2019 08:30	14/08/2019 18:25	Leixlip Louisebridge	1 Days,9Hours,55Minutes.
13/08/2019 10:00	13/08/2019 12:00	Connolly	0 Days,2Hours,0Minutes.
13/08/2019 11:00	14/08/2019 17:00	Drogheda	1 Days,6Hours,0Minutes.
13/08/2019 12:20	13/08/2019 15:50	Shankill	0 Days,3Hours,30Minutes.
13/08/2019 14:00	14/08/2019 16:00	Navan Road Parkway	1 Days,2Hours,0Minutes.
13/08/2019 16:35	13/08/2019 18:00	Drogheda	0 Days,1Hours,25Minutes.
14/08/2019 08:55	14/08/2019 15:00	Boosterstown	0 Days,6Hours,5Minutes.
14/08/2019 08:55	15/08/2019 10:10	Hazelhatch	1 Days,1Hours,15Minutes.
14/08/2019 11:40	14/08/2019 18:20	Blackrock	0 Days,6Hours,40Minutes.
14/08/2019 11:55	14/08/2019 14:25	Drogheda	0 Days,2Hours,30Minutes.
14/08/2019 12:50	14/08/2019 18:20	Blackrock	0 Days,5Hours,30Minutes.
15/08/2019 08:45	15/08/2019 17:30	Pearse	0 Days,8Hours,45Minutes.
15/08/2019 12:10	16/08/2019 15:30	Dun Laoghaire	1 Days,3Hours,20Minutes.
16/08/2019 10:35	16/08/2019 15:15	Dun Laoghaire	0 Days,4Hours,40Minutes.
16/08/2019 11:10	16/08/2019 13:55	Tara Street	0 Days,2Hours,45Minutes.
16/08/2019 12:15	16/08/2019 15:15	Laytown	0 Days,3Hours,0Minutes.
16/08/2019 14:00	16/08/2019 15:45	Navan Road Parkway	0 Days,1Hours,45Minutes.
17/08/2019 09:55	17/08/2019 10:25	Drogheda	0 Days,0Hours,30Minutes.
17/08/2019 12:25	17/08/2019 15:45	Tara Street	0 Days,3Hours,20Minutes.
17/08/2019 16:00	17/08/2019 19:00	Drogheda	0 Days,3Hours,0Minutes.
19/08/2019 09:25	19/08/2019 14:00	Drogheda	0 Days,4Hours,35Minutes.
19/08/2019 09:45	20/08/2019 17:55	Blackrock	1 Days,8Hours,10Minutes.
20/08/2019 13:00	20/08/2019 16:55	Hazelhatch	0 Days,3Hours,55Minutes.
21/08/2019 00:00	22/08/2019 11:10	Howth Junction	1 Days,11Hours,10Minutes.
21/08/2019 07:50	21/08/2019 15:05	Raheny	0 Days,7Hours,15Minutes.
21/08/2019 10:00	21/08/2019 19:15	Donabate	0 Days,9Hours,15Minutes.
23/08/2019 13:30	23/08/2019 14:15	Drogheda	0 Days,0Hours,45Minutes.
23/08/2019 15:00	23/08/2019 20:00	Cork	0 Days,5Hours,0Minutes.

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

25th September 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 35139/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the amount of grant funding his Department and associated agencies have allocated to counties Longford and Westmeath since 2016; and if he will make a statement on the matter.

Iarnród Éireann (IÉ) receives Exchequer funding from the Public Service Obligation contract (PSO) and the Infrastructure Manager Multi-Annual Contract (IMMAC), as well as individual project allocations via the Exchequer vote. The PSO and the IMMAC are not allocated to any line or works and therefore need to be apportioned across the routes. Using work carried out on cost apportionment, the maintenance of the infrastructure and the running of services in the two counties receives between €8 to €9 million of Exchequer funding per annum. This funding is not all spent in the two counties, however, and includes indirect costs.

IÉ received specific funding to repair storm damage in Westmeath & Longford of €92K in 2016.

IÉ has been delivering a programme of Accessibility improvement works over the period 2016 to 2018. Within this programme, works were undertaken at Mullingar, Edgeworthstown, and Longford. To date, the total direct costs amount to approximately €100K, €63K in Westmeath & €37K in Longford. These accessibility works are ongoing.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

27th September 2019

Dear Deputy ██████████

I refer to your email of 6th September regarding an article in the newspaper re lifting the railway tracks for greenway and also your parliamentary question **PQ 37174/19** below of 17th September.

“To ask the Minister for Transport; Tourism and Sport if he will instruct Iarnród Éireann to desist from lifting the old railway tracks in the Nobber and Castletown areas of County Meath (details supplied) due to the ongoing review of the re-establishing of the railway line to Kingscourt, County Cavan; and if he will make a statement on the matter”

As I outlined to you in my letter of 7th January 2019, the medium to long term outlook does not currently envisage the reestablishment of a rail service. I also outlined that Meath and Cavan County Councils were seeking to develop the line as a Greenway, and we are liaising with them on preparatory works for this.

It is our view that the development of a Greenway will protect the alignment should a future business case for re-establishing a rail service emerge. Existing infrastructure – including track – would have to be renewed in such a circumstance, so the rails currently in place would not be used for any rail service were one to be re-established.

Ultimately, it is national and regional development policies which will strengthen any case for a rail service to be re-established in the long-term future.

If I can be of any further assistance on this matter, please let me know.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

27th September 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 38405/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the status of the development at Kilbarry train station; and if he will make a statement on the matter.

The recently published DRAFT Cork Metropolitan Area Transport Study (CMATS), developed by the National Transport Authority (NTA) in partnership with the local authority includes provision for a future commuter station at Blackpool/Kilbarry. The CMATS has been subject to a public consultation process by the NTA and I would advise you to contact the NTA directly for advice on possible timescales for this station and other elements of the CMATS.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

22nd October 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 38248/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of workers employed by his Department and in each office or agency under the aegis of his Department that earn less than the living wage of €12.30 per hour; and if he will make a statement on the matter.

There are 70 full-time workers employed by Iarnród Éireann that earn less than the living wage of €12.30 per hour.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

10th October 2019

Dear Deputy ██████████

I refer to your **Parliamentary Questions 39822/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

PQ 39822/19 – 530

To ask the Minister for Transport; Tourism and Sport the number of reported incidents of antisocial behaviour on Irish Rail services in 2017, 2018 and to date in 2019; and if he will make a statement on the matter.

In 2018, across the Iarnród Éireann network (including DART, Commuter and Intercity), the company recorded 789 reports of anti-social behaviour incidents. This compared with a total in 2017 of 690 reports of anti-social behaviour.

Additionally, to date in 2019 (to end Period 9) there have been 785 incidents recorded, up from 572 in P1 – P9 2018. As well as an underlying increasing trend, there is greater awareness and reporting of the issues amongst both employees and customers.

PQ 39822/19 – 534

To ask the Minister for Transport; Tourism and Sport the number of reported incidents of antisocial behaviour on DART services in 2017, 2018 and to date in 2019; and if he will make a statement on the matter.

In 2018, across the DART network, the company recorded 190 reports of anti-social behaviour incidents and also a total in 2017 of 190 reports of anti-social behaviour.

Additionally, to date in 2019 (to end Period 9) there have been 210 incidents recorded, up from 140 in P1 – P9 2018.

While the overwhelming majority of the 48 million journeys made annually on the company' services occur without incident, the company is concerned at the worsening trend, and has undertaken a range of measures and proposes further measures to address this.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

22nd October 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 39548/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if he will introduce a system in which persons with a travel pass can book seats on Irish Rail trains in view of the fact the current system is leading to situations whereby sick and elderly persons are left standing long distances on trains; and if he will make a statement on the matter.

Public Service Card holders with free travel can reserve a seat online for just €5 at www.irishrail.ie or through our Call Centre on (01) 8366222.

In May 2018, Iarnród Éireann introduced a free wheelchair booking facility for any customers booking a wheelchair seat. This has proved to be extremely popular with over 3,500 bookings since then.

In July 2019, following consultation with our Accessibility User Group, Iarnród Éireann commenced a pilot with Headway Ireland to offer Customers with acquired brain injuries and who have a public service card, a free seat reservation. This pilot will be in place until the end of November when it will be reviewed by our Accessibility User Group with a view to expanding it to other groups.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

10th October 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 39511/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if his attention has been drawn to the service that is out of order at a train station (Newbridge Train Station); the length of time it is out of order; and the timeline for it to be repaired.

The lifts in Newbridge station were out of order due to intermittent electronic faults.

Iarnród Éireann have had both technical engineers and test engineers on site since 16/09/2019. The engineers identified the faults and removed the equipment for repair.

The faults have now been repaired, the lift has been reprogrammed and as of 15.00hrs today (10/10/2019) is fully operational and has been returned to full public service.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

23rd October 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 39909/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if funding will be allocated to allow widening of a railway bridge (Morristown - OBC069 on Road L7036); and if he will make a statement on the matter.

Iarnród Éireann would agree that the level of road traffic has potentially increased on this and other similar bridges in both Newbridge and Kildare due to recent residential developments.

The planning permission given for large residential developments in the area has obvious potential to make traffic heavier and we are concerned about this. We have put observations onto the planning file in this regard but the issuing of planning permission is under the control of the planning authority.

Iarnród Éireann is responsible for maintaining those bridges which were built at the time of the construction of the railway. The provision of adequate roads for new developments is a matter for the County Council. Should the County Council seek to increase the roads provision at this location Iarnród Éireann would endeavour to facilitate this.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

4th December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 42209/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

Dail Question No: 566

To ask the Minister for Transport; Tourism and Sport the number of incidents of vandalism at Irish Rail that have resulted in disruptions to services in 2019; and if he will make a statement on the matter.

Please note figures refer to incidents in which services were delayed or carriages taken out of service as a result of vandalism.

Vandalism (Excluding Graffiti 2019 YTD)	
Month	2019 YTD
January	8
February	10
March	19
April	12
May	11
June	18
July	21
August	15
September	8
October	9
November	-
December	-
Total	131

Dail Question No: 568

To ask the Minister for Transport; Tourism and Sport the number of incidents of vandalism on the DART that have resulted in disruptions to services in 2019; and if he will make a statement on the matter.

Month	DART
January	2
February	3
March	4
April	4
May	2
June	4
July	6
August	3
September	3
October	6
November	-
December	-
Total	37

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

18th November 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 42961/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of drivers and or transport vehicle operators that failed alcohol and drugs tests over past three years to date in 2019 in Dublin Bus, Bus Éireann, Irish Rail, Luas and at companies awarded contracts to operate public transport services; the nature of the sanctions imposed on those that have failed such tests; and if he will make a statement on the matter.

Iarnród Éireann had 1 driver who failed a drugs and alcohol test over the past three years to date in 2019.

Year	No of Failures
2017	0
2018	1
2019	0

The driver was dealt with under Iarnród Éireann's disciplinary procedures.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

31st October 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 44107/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if funding is provided through his Department to ensure that public facing staff at airports, ports and public transport stations and so on have received disability awareness training; and if he will make a statement on the matter.

Currently there are 452 staff in Iarnród Éireann who have attended Disability Awareness Training in the grades below:

No	Grade
76	Train Drivers
203	Station Operative
50	On Board Staff
11	Other Operatives
10	Signal Persons
20	Supervisor
20	Clerical
52	Executive
0	Infrastructure
10	Crossing Keeper
452	

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

15th November 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 45180/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if he will respond to the demands put forward by an organisation (details supplied) for inclusive public transport; and if he will make a statement on the matter. Details Supplied: Access for All Ireland - email sent 30/10/19 at 10:24.

Iarnród Éireann is currently undertaking a programme of preventative lift maintenance in stations where we have experienced issues with recurring faults and misuse. We apologise for problems experienced, particularly in locations where there have been recurring issues, and recognise the impact this has on accessibility of our stations.

Lift faults predominantly arise from misuse, which in turn has impacted on ongoing reliability, and we are rolling out a lift call system which will ensure lifts are monitored by CCTV to prevent access to those who seek to vandalise or damage equipment. Both the current works and lift call will improve reliability of lifts (as they have, for example, at Howth Junction). There will be a more significant programme of investment in lift replacement over the coming years, which will see new and more durable units installed.

We update our app, website and station information screens as soon as lift information is reported to ensure customers can plan when issues arise.

We work with our lift maintenance contractor to ensure that lifts re-enter service as quickly as possible. In most instances this will happen same day or within 24 hours. However, where specific part replacement or major works / repairs are required, it can take longer.

Following a review of accessibility and consultation with users and representative bodies, Iarnród Éireann launched a new zonal system to provide better service and quicker response times for DART, Maynooth and Northern Commuter accessibility users. This policy divides the stations on the DART, Maynooth and Northern Commuter line into zones, with each zone including between one to four stations. One station in each zone will always be staffed and will provide support to other stations in that zone. Full details are available at <http://www.irishrail.ie/travel-information/access-dart-northern-commuter> This hub station model has greatly improved the reliability of assistance on DART and Commuter stations, and this will be enhanced further with the development of a new accessibility app, currently in testing phase.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish extending from the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

15th November 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 45179/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if customers are now required to pre-book Irish Rail seats in advance of travel; and the effect this will have on free travel recipients.

There is no requirement on passengers to pre book seats on Iarnród Éireann services, although the facility is available on all InterCity services.

The possibility of introducing pre-book only services is only under consideration for Intercity services for major outdoor events such as concerts, similar to arrangements we already use for Intercity services for All Ireland Finals, to avoid high loadings.

Pre-book-only for regular day to day Intercity services is not being considered at all, and pre-booking for Commuter services is impractical and will never be a feature of those trains.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

9th December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 45841/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which has been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if Irish Rail has a security programme in place to deter antisocial behaviour and crime on rail services; the amount spent by Irish Rail on security programmes on rail services in each of the years 2011 to 2018; and if he will make a statement on the matter.

While the overwhelming majority of the 48 million journeys made annually on the company's services occur without incident, the company is concerned at the worsening trend, and has undertaken a range of measures and proposes further measures to address this.

Improving Organisational Capability

Iarnród Éireann appointed a Senior Security Advisor in October he is an ex Chief Superintendent of An Gardaí Siochana with extensive experience in the area of event planning and crowd control. He will focus on strategic security policy and stakeholder engagement.

Increased Security Personnel

The company has successively increased security personnel both in mobile on-board teams and static security at stations over the past 18-24 months. Current security patrol levels have doubled in this time, and resources will continue to be reviewed and enhanced as necessary.

A bespoke plan of increased activity over the Halloween period was deployed, this involved extra security patrols and attendance at key hotspots. Gardaí included key stations in its routine patrols and deployed a policy of high visibility.

Enhancement of CCTV coverage

A central monitoring facility for CCTV has been established across the DART network, allowing live monitoring of stations, to enable coordinated response within available security resources. The full DART service fleet is now fitted with CCTV. This will enable remote downloading of CCTV to provide to Gardaí and security personnel. Approximately 50% of the existing DART fleet has in-cab screens which ensure a driver can bring a train to a halt and view live the feed from CCTV. This technology is to be added to the remaining DART fleet over the coming months. It is anticipated that the entirety of the DART fleet will be fitted with this technology by the end of December 2019.

Alert System

A communications button is at the door of trains in the Iarnród Éireann fleet, including DART and Commuter, to alert the driver to any incident on board.

DART Text Alert system went live on 16th August, this service enables DART customers to discretely report anti-social behaviour incidents to the live-monitored centre detailed above. This will allow for security personnel and/or Gardaí to be alerted and dispatched as required to any incident, and will be publicised extensively to customers.

Liaison with Gardaí

The company has engaged extensively with Gardaí on both proactive planning and reactive response to address anti-social behaviour. This includes:

- Proactive protocols for major events, which will see event organisers and Iarnród Éireann jointly organise in conjunction with Garda resources.
- Specific liaison for the summer season, with protocols for North Dublin summer beach activity and events.
- Protocols to ensure swift response to incidents in the railway environment, including anti-social behaviour and tragic incidents of self-harm.
- Coordinated emergency incident planning.
- Joint operations with Iarnród Éireann personnel as part of Revenue Protection measures within the Dublin area, which occur on a regular basis – at minimum monthly.

Garda Engagement

The Gardaí have further engaged with Iarnród Éireann, Luas, railway safety regulatory bodies, Department of Transport officials and trade unions through the Railway Safety Advisory Council. Through this, Gardaí have proposed a community policing model for addressing anti-social behaviour on public transport, as well as a number of publicised initiatives to deploy significant additional Garda resources on public transport. These will be similar in model to Garda road safety or anti-drink driving campaigns, as both a deterrent to anti-social behaviour and a reassurance to customers on board.

Trespass Prevention

A specific issue with trespass at Kilbarrack has been addressed by the installation of anti-trespass mats, as well as additional security resources. This has seen the number of incidents of trespass reduce at the station significantly, and it is planned to introduce these at other stations where trespass is an issue, including Castleknock, Donabate and Laytown.

Day of Action

A day of action across the network took place on 13th September this was an initiative to raise awareness around ASB across the network and included approximately 50 Gardaí out on services and at static exhibits in main stations. It was well received by the public with very strong support on all social media platforms.

Customer Service Officers

On Intercity services, Iarnród Éireann are currently introducing Customer Service Officers on board all Intercity routes. While the primary focus of these roles is customer service, they will ensure that customers can alert personnel on board to any issues, and allow for security or Garda resources to be sought as required. The entire Intercity fleet is also equipped with CCTV and with communications buttons at doors.

Communications

A communications plan will be put in place, in coordination with the Garda initiatives outlined above, to ensure awareness amongst customers and employees of initiatives been taken, and to increase confidence in security on board our services and at our station

Amount Spent on Security

Regarding the amount spent on security please see figures below from 2014 – 2018. Please note that during 2013 the company was restructured in line with EU directives, thereby establishing Train Operations as a separate Dept. from the Infrastructure Dept. Security spend in the period 2011 – 2013 is therefore not strictly comparable to the company structure from 2014 onwards.

Year	Total Spend -Train Operations
2014	€3.7m
2015	€3.6m
2016	€3.7m
2017	€4.1m
2018	€4.5m

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

23rd December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 46696/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans to review the cost of parking at train and bus stations with a view to lower rates for those that are using public transport to commute; if he will instruct Irish Rail and Bus Éireann to address this; and if he will make a statement on the matter.

Iarnród Éireann offers heavily discounted parking rates for regular commuters. The monthly parking rate of €30 compares to €3.50/€4.50 per day (Park by text rate/ machine rate or €9/11 per week. Furthermore, the monthly rate has not increased in eleven years.

The company also offers an annual parking offer for Tax saver annual ticket holders a further discounted rate, of €250 or less than €21 per month.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

4th December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 46601/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the status of plans by Irish Rail to reinstate the Amiens Street DART entrance to platforms 6 and 7 at Connolly station; and if he will make a statement on the matter.

The former entrance to the DART platforms 6 & 7 in Connolly Station was closed some years ago now owing to consistent anti-social behaviour. The passenger experience through the main station is quick and comfortable in this regard. Currently there is emergency egress only from Platforms 6 & 7 through the Amiens Street entrance.

As part of our DART expansion plans, Iarnród Éireann is currently evaluating the requirement for use of the Amiens Street entrance / egress facility in the medium term.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

9th December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 47537/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if the provision of a train station at Crusheen, County Clare will be looked on favourably in view of the improved economic situation; and if he will make a statement on the matter.

We will keep the case for a railway station at Crusheen under review in line with future demand trends, but at present there is no provision for a station within the current funding profile.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

9th December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 47117/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport when work on the Nenagh to Ballybrophy rail line will be completed; the costs involved to provide buses as an alternative to the train while work is being completed; and if he will make a statement on the matter.

The rail line closed between Birdhill and Ballybrophy on 9th November 2019 and is due to reopen on Thursday 19th December 2019. The cost of bus hire for this period to the 16th December is €25,777.

Final costs from 16th – 19th December are not yet confirmed.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

4th December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 47780/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the status of plans to reopen Killucan railway station.

As per our meeting on 21st March and my follow up letter of 15th May this year, I acknowledge the positive case, for the station in Killucan, and confirm my support, in principle, for the development of a two platform station at Killucan. Obviously, this is subject to the outcome of a financial and economic business case.

As we discussed at the meeting the urban and rural regeneration and development funds available in the NDP provides Westmeath County Council with an opportunity in conjunction with other key stakeholders to pursue the development of a station at Killucan. It will be necessary for the County Council to arrange for the production of the required business case as it is the authority with the responsibility for the land use and transport planning in the area. Iarnród Éireann would support the development of the business plan with access to any relevant information we have and technical expertise in the planning, design and operating of a station.

You will be aware that the sourcing of matching funds is a key issue in terms of qualifying for the NDP development/regeneration grants. These matching funds could include local development funds / levies and the local authority is best placed to determine the scope for these. Iarnród Éireann is not in a position to contribute to the matching funds.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

3rd December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 47938/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if his attention has been drawn to the urgent need for the provision of funding for necessary upgrade works of various facilities at Thomastown train station, County Kilkenny (restroom facilities, shelters, shelter seating, platform furniture for those waiting on trains, carpark lighting and a tourist information facility); and if he will make a statement on the matter.

This PQ was responded to on 4th June 2019 **PQ No. 21723/19** which I have attached again for your information.

I can confirm the position remains the same, however I have asked the District Manager to follow up on the provision of a tourist information facility at Thomastown Station.

May I take this opportunity to wish you a Happy Christmas and my best wishes for the New Year.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

4th December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 48647/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the measures he is taking to address the lack of parking at Sallins and Naas railway stations (details supplied); and if he will make a statement on the matter.

Details Supplied: Which is now at crisis point and on which ongoing inaction serves to render life very difficult for commuters as well as undermining public policy by effectively making that public transport service unviable for many

Regarding Irish Rails original proposals to extend the north side car park, Kildare County Council were not supportive of the scheme as it did not align with the objectives of the Local Area Plan for Sallins. This was advised at a pre-planning meeting. We are not currently pursuing this option further.

We are in discussion with agents acting on behalf owners of the Waterways development, to the immediate south of Sallins & Naas station. This development has an unused 200 space underground car park that requires substantial remediation works to bring up to operational specification. Irish Rail and CIE have held several meetings with the agents to discuss terms for a leasing agreement which would include the required remediation works to the carpark. To date it has not been possible to agree terms that represent value for money for Irish Rail/CIE, but we will continue to engage with the developer to resolve the issue as soon as possible.

It is proposed that, if lease terms can be agreed, the remediation works would be carried out by contractors on behalf of the owners. Based on current information the earliest this work would commence is February 2020, with a view to bringing the new 200 space car park into operation in Q2 2020.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

5th December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 49548/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the amount spent by his Department and each agency under the aegis of his Department on the National Ploughing Championships in each of the years 2016 to 2018 and to date in 2019, by online advertising, offline advertising, promotional material, wages, photography, stand rental and other costs; and if he will make a statement on the matter.

In 2019 the Department of Transport coordinated our attendance at the National Ploughing, the following costs were incurred.

2019	Cost
Department of Transport	€33,652.73
Highway Safety Design cost	€700
Transport of Train cab to site	€1100
Total	€35,452.73

In 2018, Iarnród Éireann secured the site from National Ploughing Association and build our own display with the help of an external contractor.

2018	Cost
Contractor Costs	€25,346
Material Costs	€3,250
Attendance NPA	€6,179.48
Marquee	€922.50
Merchandise	€2,500
AV	€546.15
Total	€ 38,744.13

Iarnród Éireann did not attend the National Ploughing in 2016.

✓ : ✓


Jim Meade
Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

5th December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 49790/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the reason and or context and the consultation Irish Rail undertook in respect of the peak time initiative; if his attention has been drawn to the fact that many persons are bound by core hour contracts and do not have the flexibility in their employment to engage with the initiative; if he and or his officials have used Irish Rail services in the manner that Irish Rail are promoting in terms of peak time travel; and if he will make a statement on the matter.

The intention of Peaktime.ie is to equip those commuters who have flexibility in their travel times with information on demand levels on DARTs serving their stations, and enable them to decide their travel times based on the options available.

It was launched on 23rd September, with late September to early December marking the busiest commuter period of the year for all transport modes, with all third level institutions having resumed. With one in six weekday DART journeys made between 08.00hrs and 09.00hrs, the morning peak is particularly concentrated. The information may enable some commuters to travel at a time when there is greater capacity, increasing overall the contribution of DART to providing sustainable transport options for a greater number of commuters, and helping those commuters make the modal shift from private to public transport.

Iarnród Éireann fully recognises that a significant number of commuters have fixed travel patterns due to work, education or home life requirements, and for whom changes in time will not be possible. However, it has also engaged with business groups and the National Transport Authority on this issue, to highlight the benefits which can accrue to employers and employees from providing more flexible working options.

Following the approval of Exchequer funds, the company is ordering an additional 41 carriages for the Commuter and Intercity fleet, arriving from late 2021.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

9th December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 49794/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if he will request Irish Rail to provide a train that will serve Thurles to arrive in Kent Station, Cork at 8.30 am on week days (details supplied); and if he will make a statement on the matter.

Details Supplied: as currently the first train to arrive in Cork is 9.30 am which does not allow commuters to arrive for a 9 am work start persons as this will allow persons that are employed in County Cork to continue to live in County Tipperary

Since the economic upturn all of our services have seen sizeable and rapid growth and the Iarnród Éireann operational fleet is fully deployed on scheduled services at peak times to cope with current demand. We are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. However, there is a considerable lead-in time from funding availability and new carriages in operation.

The Cork route as is common with other provincial cities has a dominant demand for travel to Dublin in the AM Peak and from Dublin in the PM Peak, and our timetable is designed to service this demand. It is however acknowledged that there are alternative travel demands to this established pattern, indeed the first Intercity train of the day from Dublin (07:00 Heuston to Cork) has sizeable numbers travelling to Limerick & Cork. While it is not currently possible to provide such a service due to a lack of rolling stock this proposal is something which will be considered in the medium term as new rolling stock expands our operational fleet over the coming years.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

19th December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 50811/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of persons employed on an agency basis in his Department and in each agency under his aegis; and if he will make a statement on the matter.

The number of people employed in Iarnród Éireann on an agency basis is:

Department	No.
Infrastructure Manager	9
Railway Undertaking	0
Shared Services	0

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

22nd January 2020

Dear Deputy ██████████

I refer to your **Parliamentary Question 51922/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if Irish Rail maintains public liability insurance for its passengers; and if so, if the insurance policy sets out passenger limits that must be obeyed.

The CIE Group Combined Liabilities policy indemnifies Iarnród Éireann for all sums (including claimants' costs and expenses) which Iarnród Éireann shall become legally liable to pay arising out of:

- a) Death, Personal Injury, or Disease or Illness suffered by any person.
- b) Damage to and / or loss of Property

This covers all passengers in all circumstances.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

22nd January 2020

Dear Deputy ██████████

I refer to your **Parliamentary Question 51920/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if there are limits on the number of passengers an intercity or passenger train can carry; if they are communicated to station staff and passengers; and if he will make a statement on the matter.

As detailed by our safety regulator the Commission for Rail Regulation, and internationally, there are no limits to the number of passengers which can be carried on board a train. The safety of our passengers is always our priority and our trains are designed to carry both sitting and standing passengers safely. There is no safety risk involved, but it is acknowledged in situations of max capacity loading there can be a comfort issue. It is absolutely the norm in urban rail systems internationally.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

21st January 2020

Dear Deputy ██████████,

I refer to your **Parliamentary Question 53043/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of drivers employed by Dublin Bus, Irish Rail and Bus Éireann, respectively on long-term sick leave as of 11 December 2019; the illnesses heading they are on sick leave under; if each of the organisations has a mental health well-being charter it subscribes to and offers to its staff; and if he will make a statement on the matter.

An employee in Iarnród Éireann would fall into the long term sick leave category if they have been absent on certified sick leave for 20 consecutive working days. Iarnród Éireann have an Income Protection scheme in place for their Drivers the Locomotive Drivers Disability Scheme. Our Chief Medical Officer reviews each case of illness on an individual basis and all supports are provided.

The income protection benefit provides the drivers with a regular income if they are totally unable to carry out the duties of their occupation. A Driver can apply to become a claimant of the scheme after 26 weeks cumulative certified illness if the Chief Medical Officer from Iarnród Éireann confirms that the Driver is totally unable to perform the duties as a Driver. The initial Income Protection Benefit will be paid for 2 years, provided that the driver continues to be unable to carry out the duties of their role.

From the 11th December 2019 Iarnród Éireann has a total of 33 Drivers absent on certified long term illness, of these drivers 22 are a claimant of the Locomotive Drivers Disability Scheme.

Iarnród Éireann have an Employee Assistance Programme in place within the Organisation. The employee assistance programme is a free, confidential and independent resource to help colleagues balance their work, family and personal life. This is available anytime, by phone or email or online.

Additionally Iarnród Éireann provides specific assistance to Drivers who have been involved in tragic on-line fatalities.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish at the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

19th December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 53123/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the planned investment in lifts at train stations nationally to ensure they are reliable and accessible to persons with disabilities or that are mobility impaired.

Iarnród Éireann is currently undertaking a programme of preventative maintenance to address some lifts where we have experienced issues with recurring faults and misuse. We apologise for the issues experienced, particularly in locations where there have been recurring issues, and recognise the impact this has on accessibility of our stations.

Lift issues predominantly arise from misuse, which in turn has impacted on ongoing reliability. We are rolling out a lift call system which will ensure lifts are monitored to prevent access to those who seek to vandalise or damage equipment. Both the current works and lift call will improve reliability of lifts (as they have, for example, at Howth Junction). However we do require, and there will be, a more significant programme of investment in lift replacement over the coming years, which will see new and more durable units installed.

We update our app, website and station information screens as soon as information is reported with details of faults to ensure customers can plan when issues arise. We work to ensure that lifts re-enter service as quickly as possible. In most instances this will happen same day / within 24 hours. However, where specific part replacement or major works / repairs are required, it can take longer.

Following a review of accessibility and consultation with users and representative bodies, Iarnród Éireann launched a new zonal system to provide better service and quicker response times for DART, Maynooth and Northern Commuter accessibility users. This policy divides the stations on the DART, Maynooth and Northern Commuter line into zones, with each zone including between one to four stations. One station in each zone will always be staffed and will provide support to other stations in that zone. Full details are available at <http://www.irishrail.ie/travel-information/access-dart-northern-commuter>. This hub station model has greatly improved the reliability of assistance at DART and Commuter stations, and this will be enhanced further with the development of a new accessibility App, currently in testing phase.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a long horizontal flourish extending to the right.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

18th December 2019

Dear Deputy ██████████

I refer to your **Parliamentary Question 53150/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if his attention has been drawn to the overcrowding at certain peak times on rail services on the Rosslare rail line; his plans for enhanced services on the line; and if he will make a statement on the matter.

Since the economic upturn all of our services have seen sizeable and rapid growth and the Iarnród Éireann operational fleet is fully deployed on scheduled services at peak times to cope with current demand. We are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. However, there is a considerable lead-in time from funding availability and new carriages in operation.

Government approval for the proposed purchase of 41 additional rail carriages to increase capacity across the Greater Dublin Area rail network was received in late October.

The investment will see the carriages enter service in the Greater Dublin Area from late 2021, providing 34% increased capacity at peak times.

The new carriages will be directly deployed on Northern Commuter, Maynooth/M3 Commuter and Heuston Commuter services. They will also allow for fleet redeployment to benefit other routes, and Iarnród Éireann will examine the scope for enhancing capacity on rail services on the Rosslare Line.

The project will be delivered by Iarnród Éireann and overseen by the National Transport Authority (NTA) with funding provided as part of Project Ireland 2040.

Iarnród Éireann, supported by the NTA, has also commenced the tender process to order the largest and greenest fleet in Irish public transport history in May 2019 for up to 600 electric / battery-electric powered carriages over a 10-year timescale.

A €2 billion investment under Project Ireland 2040, will see the capacity of the rail network transformed through investment in up to 300 new carriages, electrification of lines, and key infrastructure works to allow more trains to operate in the Greater Dublin Area. It will double the capacity of the DART and Greater Dublin Area commuter network by 2027.

However, the ambitious tender for up to 600 carriages allows for this planned fleet expansion, and also ensures that the framework is in place for more carriages to be ordered if further growth in demand occurs, and to ultimately replace the original DART fleet (76-carriage fleet in service since 1984). The preferred supplier is expected to be selected in mid-2020, with the first carriages under the framework entering service in 2024.

As well as increasing Dublin area capacity, it will also see Intercity carriages currently in use on Commuter services allocated to Intercity routes, to increase capacity and frequency of services.

While electricity-powered trains are expected to make up the overwhelming majority of train orders, the tender process is also providing for a possible first tranche of battery-electric hybrid trains.

This is to ensure that, should funding provision or planning processes see the electrification of the first of the lines be completed beyond 2024, that new trains will be available from that date to meet the surging demand from commuters.

Ultimately, the overall order will see the Greater Dublin Area (GDA) total rail fleet, and up to 80% of all heavy rail journeys in Ireland, set for a potentially emissions-free future, as well as generating reductions in noise, and cost savings in train operations.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish at the end.

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

19th December 2019

Dear Deputy ██████████,

I refer to your **Parliamentary Question 53881/19** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if Dunleer railway station will be reopened in view of the significant population growth in mid-County Louth; and if he will make a statement on the matter.

Iarnród Éireann receives many requests for both new greenfield stations and disused stations to be re-opened throughout the network. Ultimately, any new station proposal must meet the following criteria:

- The proposal must be fully supported by relevant transport strategy & planning policy (National Transport Authority/Department of Transport, Tourism and Sport/An Bord Pleanála approval as required).
- The proposal must have a robust Business Case in line with current Government Public Spending Code & sector specific Common Appraisal Guidance for transport related projects (available from DTTAS website).
- Full demand assessment of each scheme using the NTA Transport model is required as an input to the Business Case.
- The project must be fully funded by 3rd party finance.

While there are no plans that we are aware of currently to reopen the station at Dunleer, or to progress developments which could potentially strengthen such a business case, Iarnród Éireann will engage with any parties proposing such a project, and ensure that no action is undertaken which would preclude any reopening which meets the criteria set out above in the future.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

sean.fleming@oireachtas.ie

6th April 2020

Dear Deputy ██████████

I refer to your **Parliamentary Question 2634/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of staff employed at a location including in agencies under the aegis of his Department (Portlaoise); and if he will make a statement on the matter.

There are **143** members of staff employed in Portlaoise as below.

Railway Undertaking	90
Infrastructure Manager	53
Total	143

Yours sincerely,



Jim Meade

Chief Executive

[REDACTED]
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

[REDACTED]

22nd April 2020

Dear Deputy [REDACTED]

I refer to your **Parliamentary Question 2849/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans to create a park and share facility near Gorey, County Wexford or close to the border of counties Wexford and Wicklow; and if he will make a statement on the matter.

The National Development Plan identifies the development of Park and Ride facilities as an objective and in this respect the National Transport Authority are considering options on the Rosslare Line.

It is anticipated that a Park and Ride strategy will be determined this year.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

████████████████████

22nd April 2020

Dear Deputy Cahill,

I refer to your **Parliamentary Question 4031/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the number of arrivals and departures including time schedules and destinations for trains at stations (Thurles, Templemore, Roscrea, Nenagh, Cahir, Clonmel , Carrick-on-Suir, Limerick Junction, Birdhill, Tipperary, Cloughjordan); and if he will make a statement on the matter.

The timetable schedule files for the routes above are attached as requested.

Yours sincerely,



Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

████████████████████

22nd April 2020

Dear Deputy Browne,

I refer to your **Parliamentary Question 4106/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the position regarding the need for further investment in the Rosslare to Dublin railway line; the steps which will be taken to decrease the journey time between Rosslare and Dublin; and if he will make a statement on the matter.

Since the economic upturn all of our services have seen sizeable and rapid growth and the Iarnród Éireann operational fleet is fully deployed on scheduled services at peak times to cope with current demand. We are maximising use of our rolling stock to meet demand and are seeking further investment to increase capacity. However, there is a considerable lead-in time from funding availability and new carriages in operation.

Government approval for the proposed purchase of 41 additional rail carriages to increase capacity across the Greater Dublin Area rail network was received in late October.

The investment will see the carriages enter service in the Greater Dublin Area from late 2021, providing 34% increased capacity at peak times.

The new carriages will be directly deployed on Northern Commuter, Maynooth/M3 Commuter and Heuston Commuter services. They will also allow for fleet redeployment to benefit other routes, and Iarnród Éireann will examine the scope for enhancing capacity on rail services on the Rosslare Line. I note that the reducing the journey times to Rosslare would require a significant investment in Infrastructure and that the proposal is not included in the NDP. At this time the population in the catchment area will not justify such an investment.

The project will be delivered by Iarnród Éireann and overseen by the National Transport Authority (NTA) with funding provided as part of Project Ireland 2040.

Iarnród Éireann, supported by the NTA, has also commenced the tender process to order the largest and greenest fleet in Irish public transport history in May 2019 for up to 600 electric / battery-electric powered carriages over a 10-year timescale.

A €2 billion investment under Project Ireland 2040, will see the capacity of the rail network transformed through investment in up to 300 new carriages, electrification of lines, and key infrastructure works to allow more trains to operate in the Greater Dublin Area. It will double the capacity of the DART and Greater Dublin Area commuter network by 2027.

However, the ambitious tender for up to 600 carriages allows for this planned fleet expansion, and also ensures that the framework is in place for more carriages to be ordered if further growth in demand occurs, and to ultimately replace the original DART fleet (76-carriage fleet in service since 1984). The preferred supplier is expected to be selected in mid-2020, with the first carriages under the framework entering service in 2024.

As well as increasing Dublin area capacity, it will also see Intercity carriages currently in use on Commuter services allocated to Intercity routes, to increase capacity and frequency of services.

While electricity-powered trains are expected to make up the overwhelming majority of train orders, the tender process is also providing for a possible first tranche of battery-electric hybrid trains.

This is to ensure that, should funding provision or planning processes see the electrification of the first of the lines be completed beyond 2024, that new trains will be available from that date to meet the surging demand from commuters.

Ultimately, the overall order will see the Greater Dublin Area (GDA) total rail fleet, and up to 80% of all heavy rail journeys in Ireland, set for a potentially emissions-free future, as well as generating reductions in noise, and cost savings in train operations.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jim Meade', with a stylized flourish at the end.

Jim Meade

Chief Executive

[REDACTED]
[REDACTED]

26th May 2020

Dear Deputy [REDACTED]

I refer to your **Parliamentary Question 4903/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the estimated cost of introducing an hourly train between Belfast and Dublin; and if he will make a statement on the matter.

The estimated cost to deliver an hourly train service from Dublin to Belfast:

Capital Expenditure

€70.6m (Average cost per InterCity Railcar (ICR) unit of €3.5m – 20 additional units needed).

Operating Expenditure

€8.6m per annum inclusive of Drivers, Customer Services Officers, Mechanical Engineering, Fuel, Track Access Charges.

Yours sincerely,



Jim Meade

Chief Executive

[REDACTED]

[REDACTED]

26th May 2020

Dear Deputy Browne,

I refer to your **Parliamentary Question 5775/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport his plans for the Waterford to Limerick rail line which closed temporarily due to the measures taken to tackle Covid-19; when it is planned to reopen the line; his further plans to maintain this service into the future; and if he will make a statement on the matter.

Reflecting the dramatically reduced numbers travelling on our services, and to ensure service resilience, we have a temporary schedule in operation across our network, which was implemented from 30th March.

This includes suspension of services on the Waterford to Limerick Junction and Limerick to Ballybrophy (via Nenagh) lines.

This temporary schedule was approved by the National Transport Authority.

Our normal schedule is provided for under our contract with the NTA, which includes services on the Waterford to Limerick Junction line. We will continue to liaise with the NTA on appropriate services throughout all phases of the COVID-19 crisis, building in time to full restoration of services, including on the Waterford to Limerick Junction line.

Yours sincerely,



Jim Meade

Chief Executive

[REDACTED]

[REDACTED]

8th June 2020

Dear Deputy [REDACTED]

I refer to your **Parliamentary Question 6934/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport if there are specific instructions and supports for rail workers that will be assisting passengers with ramps and so on boarding and alighting from trains specifically in relation to Covid-19; and if he will make a statement on the matter.

Unfortunately, it is not possible for wheelchair customers to access our trains without ramp assistance due to safety issues which includes gaps between the train and platform. Passengers with mobility and sensory impairments who require assistance boarding or alighting trains are facilitated by Iarnród Éireann staff or through the provision of transport to the nearest accessible station. We are still able to provide assistance to all passengers during the Covid 19 pandemic. We are better able to assist passengers if they contact us as far in advance as possible, but try to give at least 24-hours' notice of their journey, so that we can make arrangements for them.

As per recommendations from the HSE, we would recommend that all Customers, including those requiring assistance, wear a face covering. See <https://www2.hse.ie/conditions/coronavirus/face-masks-disposable-gloves.html> for further information. Iarnród Éireann staff will be supplied with face masks and relevant PPE as required.

Yours sincerely,



Jim Meade

Chief Executive

Príomh Fheidhmeannach, Stáisiún Uí Chonghaile, Baile Átha Cliath 1, D01 V6V6

Chief Executive, Connolly Station, Dublin 1, D01 V6V6

T 01 703 2454 E Info@irishrail.ie W www.irishrail.ie



11th June 2020

Dear Deputy Clarke,

I refer to your **Parliamentary Question 6899/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the estimated amount it would cost Iarnród Éireann if it increased spending on security measures by a further 30%.

Total spend in 2019 was €6.5 million. Therefore an increase of 30% would cost an additional €1.95 million, to a total of €8.45 million.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jim Meade".

Jim Meade

Chief Executive

██████████
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2
██████████

19th June 2020

Dear Deputy ██████████

I refer to your **Parliamentary Question 9845/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the amount that has been spent on advertising in 2020 by his Department and agency on social media platforms (details supplied) in tabular form; and the name of each campaign advertised. Details Supplied: *Facebook, Twitter, Instagram, Tik Tok, Google, snapchat, LinkedIn*

Details below as requested.

Campaign Name	Format	Provider	Spend	Notes
RAI080_Always On Jan 20	Display	Google (OMD Programmatic)	€11,239.81	Includes €246.00 Google AdServing
RAI080_Always On Feb 20	Display	Google (OMD Programmatic)	€11,242.81	Includes €239.00 Google AdServing
RAI080_Always On Mar 20	Display	Google (OMD Programmatic)	€3,742	Includes €85.00 Google AdServing
RAI081_AO Search Q1 20	Search	Google (OMD Search)	€42,674	Includes €127.65 Google AdServing
RAI074_074_Dec_Students	Social	Facebook	€6,000	
RAI074_074_Dec_Students	Social	Instagram	€8,500	
RAI074_074_Dec_Students	Social	Twitter	€7,500	
RAI074_074_Dec_Students	Social	Snapchat	€5,340	
RAI074_074_Dec_Students	Video/Social	Twitch	€18,750	
RAI074_074_Dec_Students	Video	Google (OMD Programmatic & YouTube)	€18,220.58	Includes €1,298 Google AdServing

Yours sincerely,



Jim Meade

Chief Executive

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23rd June 2020

Dear Deputy ██████████

I refer to your **Parliamentary Question 11706/20** below to Mr. Shane Ross, T.D., Minister for Transport Tourism and Sport which have been passed to me to respond directly.

To ask the Minister for Transport; Tourism and Sport the reason the decision was made to cancel the 17:05 train from Heuston to Thurles; when it will return to service; and if he will make a statement on the matter.

I appreciate the issues raised and the challenges those customers who must travel for essential reasons are facing at the current time.

Throughout the Covid-19 crisis, our absolute priority has been to protect the health and wellbeing of our customers and our employees. This has been achieved through hygiene measures on board and at stations, which have included facilitating social distancing to the 2-metre public health requirement.

As a result, we have continuously monitored demand on our services to ensure we could meet the distancing requirements, and where the limits of this revised capacity were being approached, we have altered train sizes and schedules as necessary.

In preparing for phase 2 of the Reopening Roadmap, and reviewing all services on the network, we were concerned that with the trend in demand and potential increase in numbers travelling, that the 17.05 service may struggle to cater for demand and maintain social distancing on board. As the 17.25 service was available for customers from a number of stations - including Thurles - and was seeing very low patronage, we revised the stopping pattern of the 17.05 to remove stops at Portlaoise, Ballybrophy, Templemore & Thurles to better balance demand between the two.

As always during this crisis, we continued to monitor loadings once phase 2 began so we could make further revisions should anticipated volumes not materialise - you will appreciate that forecasting demand is quite challenging in the current environment.

To that end, we have established last week that there was scope to reinstate some of the stops on the 17.05 service, so from 15th June we have reinstated the Thurles stop on this service.

We will continue to monitor loadings at all times and all services, and working with the NTA will ensure to the best of our ability that we take the necessary measures to ensure the safety and health of customers and employees.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Jim Meade", with a stylized flourish at the end.

Jim Meade

Chief Executive