

Príomh Fheidhmeannach, Stáisiún Uí Chonghaile, Baile Átha Cliath 1, D01 V6V6

Chief Executive, Connolly Station, Dublin 1, D01 V6V6

T 01 703 2454 E info@irishrail.ie W www.irishrail.ie

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

4th January 2017

Re: FOI request IE_FOI_073

Dear [REDACTED],

I refer to your request dated 29th November 2016 and received by this office on the 5th December, which you have made under the Freedom of Information Act 2014 for records held by this FOI body. Your request sought:

Request –

- # of complaints of anti-social behaviour in 2016 with breakdown of railway line/station (Granted)
- copy of all complaints (redacted) that relate to Dublin/Westport, Dublin/Galway and Dublin/Sligo (not granted due to volume)

I, Paul Slowey have now made a final decision to part grant part of your request on 4th January 2017.

Please find the records you require attached along with a schedule of record.

In the event that you are unhappy with this decision, you may appeal it. In the event that you need to request such a review, you can do so by writing to FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or alternatively by sending an e-mail to foi@irishrail.ie. You should state that you are seeking this review because an initial decision was not sent to you within the time allowed for a response. In that event, you would normally have 4 weeks (after the initial decision should have been sent to you) in which to make the appeal. Consideration will be given to late applications in appropriate circumstances.

Should you wish to discuss the above, please contact me by telephone at 01-7034293.

Yours sincerely,

Paul Slowey

Customer Relations Decision Maker

Freedom of Information Request:
Schedule of Records for **IE_FOI_073** : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	04.01.17	# of complaints of anti-social behaviour in 2016	8	Grant		

Signed

IE Decision Maker

----- Original Message -----

From: [REDACTED]
Received:
To: Web Site Emails
Subject: Customer Service Section

Title: Mr

Firstname: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Phone: [REDACTED]

Address1:

Address2:

Town:

County:

Postcode:

Country:

Nature of Feedback: Antisocial Behaviour

Station where you boarded:

Scheduled departure time:

Type of Ticket:

Online Booking Reference:

Where your ticket was purchased:

Comments:

Dublin to Sligo train at 1900 hours, needs security personnel on this train as antisocial behaviour is a major problem. My neighbour travelled on this train on Saturday the 9th inst and it was frightening the behaviour of some Passengers. The Gardai had to be called and the troublemakers were removed at Mullingar. From speaking to another passenger this is a regular occurrence on this train in the evenings. There were tourists on this train and they said they would never again travel by rail in Ireland.

----- Original Message -----

From: [REDACTED]
Received:
To: CRM IrishRail; Customer Care; Customer Care; Debbie Traynor; Declan Grennan; Dylan Tobin; Georgina Reid; Gerardine Campbell; Gráinne Landers; Jessica Breen; Lorraine Jones; Niamh Ni Bhroin; Noreen Bracken; Ray Buckley; Stephen Lawlor; SWS Cork; Thomas O'Leary
Subject: Re: Iarnród Éireann Customer Care CRM:0022273

Hi,

I was on the 6pm train from Sligo-Dublin

I was disappointed with his behaviour being taken so lightly, and would like to point out that after that I took the luas, where there was another intoxicated passenger (the staff dealt with it by telling him he had to leave).
I wish in the future, this type of situation is dealt with more seriously

----- Original Message -----

From: [REDACTED]
Received:
To: Web Site Emails
Subject: Customer Service Section

Title: Ms

Firstname: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Phone: [REDACTED]

Address1:

Address2:

Town:

County:

Postcode:

Country:

Nature of Feedback: Antisocial Behaviour

Station where you boarded:

Scheduled departure time:

Type of Ticket:

Online Booking Reference:

Where your ticket was purchased:

Comments:

Hi,

I'm on the 13:05 train from Dublin Conolly to Sligo. I'm in carriage A and there is a stag party of about 10 in the carriage. After verbally abusing people who had mistakenly seated in their reserved seats they are now roaring, blaring music and drinking an excessive amount of alcohol and behaving in an unacceptable manner.

They are making jokes over the fact that other passengers are effectively powerless, and this is Anti-social behaviour at its best. People are on this train for various reasons if a stag do wanted to make as much fuss as possible they should have booked private transportation. From what I can see they are seated in seats 9-16 and would have had to book online in order to reserve seats. A verbal warning at the very least should be given to all those passengers. As for the rest of us redress of

From: [REDACTED]
Sent: 05 February 2016 13:35
To: IE Info IrishRail <info@irishrail.ie>
Subject: Fwd: Journey from HELL

Journey from Hell, 1.05 train to Sligo, What are you going to do, it's unbearable

[REDACTED]

From: [REDACTED]
Date: 5 February 2016 13:17:14 GMT
To: "info@irishrail.ie" <info@irishrail.ie>
Subject: Journey from HELL

I am now on the 1.05 train from Connolly, and we have just left the station we are been subjected to loutish behaviour from a group of nut jobs! the noise is unbearable please do something have tried to contact your office but no one abswere. please do something

[REDACTED]

Regular computer

Sent from my iPad

----- Original Message -----

From: [REDACTED]
Received:
To: CRM IrishRail; Customer Care; Customer Care; Debbie Traynor; Declan Grennan; Dylan Tobin; Georgina Reid; Gerardine Campbell; Gráinne Landers; Jessica Breen; Lorraine Jones; Niamh Ní Bhroin; Noreen Bracken; Ray Buckley; Stephen Lawlor; SWS Cork; Thomas O'Leary
Subject: FEEDBACK [REDACTED]

[REDACTED]

Phone [REDACTED]

Sligo -- Dublin Sat 6th February 18.00

[REDACTED] ang to make us aware of an incident on the above train

[REDACTED] says anti-social behaviour occurred at the Enfield station , a group of youths would not let the driver close the doors of the train

They boarded the train and ran up and down the carriages being abusive

Scheduled departure time:

Type of Ticket:

Online Booking Reference:

Where your ticket was purchased:

Comments:

The 1905 to Sligo frequently has issues with groups of people getting loudly drunk from slabs of lager or 2-litres but last night was a bit extreme as two guys got up and started roaring and pushing at each other while the train was in the middle of nowhere between Mullingar and Edgeworthstown. This is a step up from the usual threatening behaviour that makes me try to avoid this service - particularly on a Friday. There were people with children and elderly people present while this was going on. As usual the only staff-member on-board was the trolley attendant who nearly got a slap for his trouble.

Is there nothing can be done to limit this sort of behaviour - no real point in just banning drink - you really need at least some level of security on board occasionally to teach people that this sort of behaviour is unacceptable. Or is it?

As a passenger there is nothing you can do about this. Contacting the driver is of no help as he can't stop the train and come to help and going to the alert button is likely to make you a target of violence. I've tried ringing your dedicated contact number for anti-social behaviour before but it wasn't manned at the time. I did inform the station attendant at Edgeworthstown when I got off but he is only there for a couple of evenings a week.

[REDACTED]
[REDACTED]
Received:

To: CRM IrishRail; Customer Care; Customer Care; Debbie Traynor; Declan Grennan; Dylan Tobin; Georgina Reid; Gerardine Campbell; Gráinne Landers; Jessica Breen; Lorraine Jones; Niamh Ni Bhroin; Noreen Bracken; Ray Buckley; Stephen Lawlor; SWS Cork; Thomas O'Leary

Subject: Head Wreck in First Carraige

Hi Customer Care,

I'm currently on the 19:05pm Sligo train from Connolly station. Located in the seats behind me are five 17/18 year old boys, being extremely noisy, and vulgar, playing loud music, drinking alcohol and basically causing absolute havoc in the first carriage.

There's a old poor man beside me who is returning home after a hospital staff and he is growing increasingly distressed. Everyone around us is experiencing the same head wreck that I am currently on my long daily commute home from college. The last thing I need is this.

Is there anything you can do here to help?
No one is willing to confront the group.

Many thanks,
[REDACTED]

Online Booking Reference:

Where your ticket was purchased:

Comments:

Hi, Any suggestion of how to deal with people playing their music out loud on trains? I got the 5pm train from Dub to Sligo Fri 8 April. There was a stag on the train from Dub to Carrick-on-Shannon. One guy in particular was loud but the main disturbance was that they played their music via their ghettoblaster. It amazes me how anyone could think that an entire carriage would like to listen to their taste in music. The train was packed so moving carriage wasn't an option. Then on the return journey (11am departure from Sligo to Dub Sunday 10th) a guy (on his own) played his music - and sang along (!) for parts of the last 90 minutes of the journey). At this stage,I had already moved carriage as some of the stag got on at Carrick-on-Shannon, and as they sat right next to me I swiftly moved carriage so I didn't feel I should have to move again! It's not an option to approach anyone to ask, even if it is politely, if they could turn down their music etc. so I'm just wondering how do you deal with this issue? I'm a regular traveller and it's a regular occurrence as Carrick is a good destination for stags/hens. As a passenger it's very intimidating. Is it worth adding it to the Voice Over 'please be mindful of your fellow passengers and don't play music that can be heard by others' . Kind regards

----- Original Message -----

From: [REDACTED]
Received:
To: Web Site Emails
Subject: Customer Service Section

Title: Mr

Firstname: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Phone [REDACTED]

Address1:

Address2:

Town:

County:

Postcode:

Country:

Nature of Feedback: Antisocial Behaviour

Station where you boarded:

Scheduled departure time:

Type of Ticket:

Scheduled departure time:

Type of Ticket:

Online Booking Reference:

Where your ticket was purchased:

Comments:

About a group of 10 passengers boarded the carriage last minute, closest to the driver. They have stayed loud, obnoxious and displayed anti social behaviour. Drinking cans of beer, blaring music on their phones and blocking the path. Myself and another passenger both have been listening to music with headphones to block out their noise but their too loud. Between songs I have also heard them make remarks, loudly, such as "he's a little fag. Look at him he's so gay" and "ah I finally got the wif! C'mere and look at this dirty bitch lads!!". There had been an Irish rail employee, in uniform, sitting beside them for almost an hour and half, feet up on the chairs and nothing was said to them. The ticket inspector also came by, nothing was done about it. Why have these rules if you're not going to reinforce them? This has been a terrible experience and I'm disgusted at the lack of service provided. Not impressed.

----- Original Message -----

From: [REDACTED]
Received: Fri Jun 10 2016 15:18:35 GMT+0100 (GMT Daylight Time)
To: Web Site Emails
Subject: Customer Service Section

Title: Ms

Firstname: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Phone: [REDACTED]

Address1:

Address2:

Town:

County:

Postcode:

Country:

Nature of Feedback: Antisocial Behaviour

Station where you boarded:

Scheduled departure time:

Type of Ticket:

----- Original Message -----

From: [REDACTED]
Received: Thu Aug 18 2016 18:15:39 GMT+0100 (GMT Daylight Time)
To: CRM IrishRail; Customer Care; Customer Care; Debbie Traynor; Declan Grennan; Dylan Tobin; Georgina Reid; Gerardine Campbell; Gráinne Landers; Jessica Breen; Lorraine Jones; Niamh Ni Bhroin; Noreen Bracken; Ray Buckley; Stephen Lawlor; SWS Cork; Thomas O'Leary
Subject: Sligo Train Disruption

Dear Sir/Madam,

I was travelling on the 16.00 Sligo train on Thursday evening 18th August.

At Mullingar, two very obnoxious and obviously very drunk men boarded the train. For the duration of their journey to Longford they were loud and intimidated all passengers in carriage A. They then proceeded to smoke on the train in the area between carriages, I thought this in itself was an offence.

While one lady passenger put a call through to Dublin Connolly we very much were left to our own devices until the two men departed from the train. The only solution presented was that the guards would attend to the matter at the next station, there was no visible sign of the Guards in Longford.

Coupled with the fact that I am currently 5.5 months pregnant I found incident particularly frightening and unnerving as there was a lot of uncertainty regarding the length of the men's journey and their level of volatility. In particular I must commend two teenage girls who in particular showed huge courage and determination in what was a very difficult situation.

While I went to great expense to book a ticket for this particular journey I wonder how such individuals can so easily board a train and behave at will, regardless of the other passengers.

Perhaps you can revert in relation to the above matter.

Kind regards,

[REDACTED]

Lorraine.

I am absolutely livid at your response, I asked you to find out why my written report that I took the trouble to fill out was not handed in by your member of staff.

The fact the train was busy is not an excuse, that should have warned you to have more security

at the station, and the culprits arrested for anti social behaviour.

I feel that I'm been fobbed off. I don't intend to let this matter go

[REDACTED]

Dear [REDACTED]

and asked why he didnt arrest them and was told that there were to many of them.
so they walked out of the station....nothing said to them I was so mad after putting in such a
journey

I went to the desk with the security man and filled out a report and gave it to
who I was told (the man who would deal with it) incidently there were other passengers
filling out reports.

I am so annoyed that it appears my report wasnt filed in your records,and why there wasnt a
member of staff
on train other than the catering man.

I travel 8 to 10 times a year to sligo with your company
and I will certainly think twice about using the train again.

Regards

[Redacted]

Title: Miss

Firstname [Redacted]

Surname [Redacted]

Email: [Redacted]

Phone [Redacted]

Address1:

Address2:

Town:

County:

Postcode:

Country:

Nature of Feedback: Onboard Train Issues

Station where you boarded:

Scheduled departure time:

Type of Ticket:

Online Booking Reference:

Clearly the present system is inadequate to deal with any form of misbehaviour. The driver has his job to do , and also there is minimum checking of tickets or other form of security on the train ,and intended miscreants know this. In todays world where security is of paramount importance and is being improved all over the world, we cannot have an infrastructure which is potentially dangerous and open to all forms of abuse. There has to be a cost benefit in having secure and safe trains as we try to attract visitors to this country generally and to the North -West in particular. I am writing to you as requested and in support of any initiative which will improve and make safe the train service, which is the life blood of the regions and I look forward to hearing from you in this regard.

The way things happen I can imagine that if you put on security for a week, no incidents will occur.

Finally I would like to commend the train driver for the way he handled the incident on 18th August. Its unbelievable that CIE expect the train driver to drive the train and handle incidents single handed.

Yours Sincerely

[Redacted Signature]

----- Original Message -----

From: [Redacted]
Received: Sun Sep 04 2016 12:03:50 GMT+0100 (GMT Daylight Time)
To: CRMMail@Irishrail.ie; Web Site Emails
Subject: Customer Service Section

Title: Mr

Firstname: [Redacted]

Surname: [Redacted]

Email: [Redacted]

Phone: [Redacted]

Address1:

Address2:

Town:

County:

Postcode:

Country:

Nature of Feedback: Antisocial Behaviour

Station where you boarded:

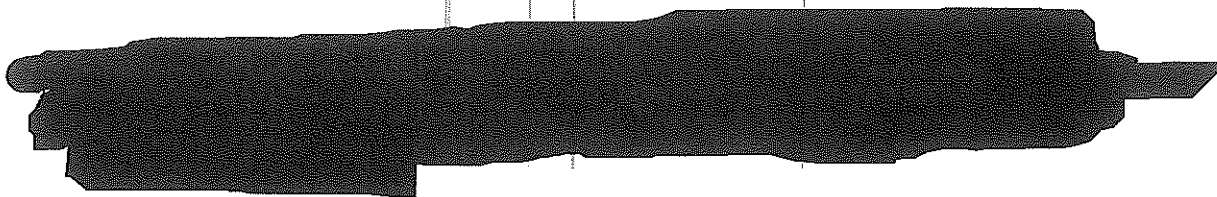
and shocking sight with I found on the platform -
a man is drunk he could not stand, with most of
his back side showing, which brought to mind, that "No" on
must be looking at the C.C.T.V. I tried to put the
man on a seat, but I had to stop myself from helping
because I would have been out of sight of the C.C.T.
The Mornings are getting closer and I feel the people

"Ladies" may be in danger on a dark platform
In the early morning or early evening, I would like
a better sign to be put out lining, what will be
done to improve the matter, address as above and I HOPE
that action will be taken fast-haste.

although steep is reasonable if you get the service that Irish Rail advertise. I had a designated seat which helped as there were still people standing in the aisles as far as Edgeworthstown.

There was sadly a Stag Party in our carriage and with many stags they let themselves and Ireland down with their language and behaviour. They had music playing and were singing along. Another passenger asked them to turn it off and this worked for about 20 minutes but then it started all over again. They were a nuisance to the whole carriage. I intervened, telling the guys that it was against Irish Rail's rules for people to sing and play music on the train and they stopped.

Sadly some five minutes later the Irish Rail employee serving teas/coffees came through the carriage and when they asked her was it ok to play the music she said it was. I reminded her that it was annoying the other passengers and asked her to tell the party to stop doing so. She said she wouldn't as she wasn't in charge. She told me there was no one in charge but the driver. She would bring it to his attention at the next stop. There was no subsequent announcement from the driver requesting the music to stop and the music and singing continued until the party got off the train at Carrick on Shannon.



----- Original Message -----

From: [REDACTED]
Received: Fri Oct 21 2016 20:26:43 GMT+0100 (GMT Daylight Time)
To: CRMMail@irishrail.ie; Web Site Emails
Subject: Customer Service Section

Title: Miss

Firstname: [REDACTED]

Surname: [REDACTED]

Email: [REDACTED]

Phone: [REDACTED]

Nature of Feedback: Antisocial Behaviour

Comments:

To whom it may concern,

Hello, today, the 21st of October, I was travelling back from college in Maynooth to Dublin Connolly. I boarded the 11:00 train from Sligo in Maynooth at 13:34. I was sitting on coach A, the last of three carriages.

Approximately 10 minutes into the journey, three men roughly in their late 20's stood up from their seats and were standing in the area in front of the unoccupied drivers section.

One of the men shouted down the carriage that his friend's Samsung phone had exploded and was on fire.

One male passenger told the men to keep the phone away from the electrics and asked other passengers for bottles of water to extinguish the fire.

Once the fire was out, they started laughing saying it was just a joke and they actually set fire to a piece of paper. For the rest of the journey the carriage smelled of smoke and the men stayed standing.

As we were approaching Dublin Connolly they began attempting to open the carriage door onto the platform until the button lit up green. They left the train as soon as they could and as I was walking passed where they sat there were beer cans on the seats and on the floor.

I'm not sure if the driver was aware of the situation as it happened at the end of the last carriage but I presumed it might have been recorded on CCTV and that security would have been waiting on the platform. I don't know if this information is helpful as the incident is over but it was quite scary to see a fire in a place that is quite confined, busy and flammable. Also most of the passengers, mainly students were quite upset.

I really like travelling with Iarnród Éireann, I find my student leap card so useful for my commute to Maynooth as I take a DART from Bayside to Dublin Connolly and then a train to Maynooth. I've entered Bayside station in the competition for the best station. I was reading the article on the Iarnród Éireann website about how leaves pose a problem to trains functioning on the tracks when the incident occurred.

I hope there are no more incidents of this kind as I have many years of college ahead of me.

Kind regards

[REDACTED]

From [REDACTED]
Sent: 07 November 2016 11:19
To: Campbell Gerardine <Gerardine.Campbell@irishrail.ie>
Cc: Collins Kay <Kay.Collins@irishrail.ie>
Subject: Tissue Sellers between Connolly-Maynooth

Morning Ger,

Was just speaking with a [REDACTED] who rang in to report two European men hassling customers on the 11.05 Dublin-Sligo.

He also rang in to report this last Friday (spoke with myself) and also emailed to report it last Tuesday.

He said this is not acceptable to be allowing these people sneak through onto the train.

He is positive they are getting out in Maynooth, and then coming back into Connolly and visa versa.

His number is [REDACTED] I did try ringing Connolly to see if they could send someone out to Maynooth but no answer.

Thanks Ger,

Kind Regards,

[REDACTED]

Jimmy

Hi Ger,

I just spoke with a Mr. [REDACTED] his wife travelled yesterday from Dublin-Longford, on the 13.05pm.

He wants to make us aware, that there was 2 men, in their twenties begging from the passengers on the train, they are not specifically asking for money directly, but asking for donations in exchange for packets of tissues.

He also travelled on Monday or Tuesday (he can't remember) but he said it was the same situation, but with two different men.

He said one of them walks up and down the train asking passengers, while the other sits down and keeps lookout.

He is pretty sure they are getting off in Maynooth and then coming back in again.

He just wanted to make us aware, but if you do want to contact him for anything more specific his contact number is [REDACTED]

Kind Regards,

Received Date	Contact Method	Case Type	Sub Type	Route
05/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
05/01/2016	Email	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
08/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
08/01/2016	Email	Antisocial Behaviour	Vandalism	Sligo
12/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
12/01/2016	Web	Antisocial Behaviour	Assault	Rosslare
12/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
15/01/2016	Email	Antisocial Behaviour	Vandalism	Cork
15/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
15/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
18/01/2016	Web	Antisocial Behaviour	Assault	Dundalk/Drogheda Commuter
19/01/2016	Email	Antisocial Behaviour	Disorderly passengers	Tralee
20/01/2016	Email	Antisocial Behaviour	Disorderly passengers	Belfast
21/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
25/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
25/01/2016	Web	Antisocial Behaviour	Vandalism	Dundalk/Drogheda Commuter
26/01/2016	Web	Antisocial Behaviour	Intimidation	Waterford
27/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
29/01/2016	Email	Antisocial Behaviour	Disorderly passengers	Waterford
29/01/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
02/02/2016	Email	Antisocial Behaviour	Vandalism	Longford/M3Parkway/Maynooth Commuter
03/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
04/02/2016	Web	Antisocial Behaviour	Intimidation	Galway
08/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Waterford
08/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
08/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
08/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
08/02/2016	Email	Antisocial Behaviour	Disorderly passengers	Sligo
08/02/2016	Email	Antisocial Behaviour	Disorderly passengers	Sligo
09/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
11/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
15/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart

16/02/2016	Web	Antisocial Behaviour	Vandalism	Dart
16/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
17/02/2016	Email	Antisocial Behaviour	Disorderly passengers	Dart
18/02/2016	Email	Antisocial Behaviour	Vandalism	Dart
18/02/2016	Web	Antisocial Behaviour	Intimidation	Dart
19/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
19/02/2016	Email	Antisocial Behaviour	Disorderly passengers	Belfast
19/02/2016	Email	Antisocial Behaviour	Disorderly passengers	Belfast
22/02/2016	Web	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
25/02/2016	Email	Antisocial Behaviour	Intimidation	Dart
26/02/2016	Web	Antisocial Behaviour	Intimidation	Belfast
29/02/2016	Email	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
29/02/2016	Email	Antisocial Behaviour	Disorderly passengers	Rosslare
29/02/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
01/03/2016	Post	Antisocial Behaviour	Disorderly passengers	Dart
01/03/2016	Web	Antisocial Behaviour	Theft	Cork
02/03/2016	Web	Antisocial Behaviour	Vandalism	Dart
02/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
03/03/2016	Web	Antisocial Behaviour	Vandalism	Dart
07/03/2016	Web	Antisocial Behaviour	Intimidation	Portlaoise/Kildare/Newbridge Commuter
08/03/2016	Email	Antisocial Behaviour	Intimidation	Westport&Ballina
08/03/2016	Email	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
09/03/2016	Web	Antisocial Behaviour	Assault	Dundalk/Drogheda Commuter
09/03/2016	Web	Antisocial Behaviour	Intimidation	Dart
11/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Waterford
14/03/2016	Email	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
15/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Tralee
16/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
16/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
16/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
18/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
21/03/2016	Email	Antisocial Behaviour	Disorderly passengers	Dart
21/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway

22/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
22/03/2016	Email	Antisocial Behaviour	Intimidation	Dart
24/03/2016	Web	Antisocial Behaviour	Intimidation	Belfast
29/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
31/03/2016	Email	Antisocial Behaviour	Disorderly passengers	Sligo
31/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
31/03/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
04/04/2016	Email	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
04/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
08/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Waterford
08/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
11/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
11/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
12/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
13/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
13/04/2016	Web	Antisocial Behaviour	Intimidation	Cork
15/04/2016	Web	Antisocial Behaviour	Intimidation	Galway
20/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
22/04/2016	Web	Antisocial Behaviour	Intimidation	Dart
26/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
26/04/2016	Phone	Antisocial Behaviour	Assault	Longford/M3Parkway/Maynooth Commuter
26/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Limerick
26/04/2016	Web	Antisocial Behaviour	Assault	Dart
26/04/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
26/04/2016	Email	Antisocial Behaviour	Disorderly passengers	Galway
28/04/2016	Post	Antisocial Behaviour	Vandalism	Dart
03/05/2016	Web	Antisocial Behaviour	Intimidation	Galway
03/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Portlaoise/Kildare/Newbridge Commuter
03/05/2016	Email	Antisocial Behaviour	Disorderly passengers	Galway
04/05/2016	Email	Antisocial Behaviour	Disorderly passengers	Galway
06/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
06/05/2016	Email	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
09/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway

11/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
11/05/2016	Web	Antisocial Behaviour	Assault	Dart
16/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
16/05/2016	Web	Antisocial Behaviour	Intimidation	Belfast
16/05/2016	Email	Antisocial Behaviour	Disorderly passengers	Cork
17/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
18/05/2016	Web	Antisocial Behaviour	Theft	Rosslare
23/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
25/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
25/05/2016	Web	Antisocial Behaviour	Assault	Tralee
27/05/2016	Email	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
30/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
30/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
31/05/2016	Email	Antisocial Behaviour	Disorderly passengers	Belfast
31/05/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
02/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
02/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
02/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
07/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
07/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
08/06/2016	Web	Antisocial Behaviour	Theft	Dart
08/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Limerick
08/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Belfast
09/06/2016	Phone	Antisocial Behaviour	Disorderly passengers	Belfast
13/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
13/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Waterford
15/06/2016	Email	Antisocial Behaviour	Assault	Dart
30/06/2016	Web	Antisocial Behaviour	Disorderly passengers	Portlaoise/Kildare/Newbridge Commuter
01/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
01/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
05/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Tralee
06/07/2016	Email	Antisocial Behaviour	Vandalism	Galway
06/07/2016	Web	Antisocial Behaviour	Vandalism	Galway

11/07/2016	Email	Antisocial Behaviour	Intimidation	Dart
11/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
11/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
15/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
18/07/2016	Web	Antisocial Behaviour	Vandalism	Dundalk/Drogheda Commuter
20/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
20/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Tralee
25/07/2016	Email	Antisocial Behaviour	Disorderly passengers	Cork
26/07/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
26/07/2016	Web	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
27/07/2016	Email	Antisocial Behaviour	Intimidation	Dart
28/07/2016	Email	Antisocial Behaviour	Vandalism	Dundalk/Drogheda Commuter
02/08/2016	Email	Antisocial Behaviour	Disorderly passengers	Portlaoise/Kildare/Newbridge Commuter
09/08/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
10/08/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
12/08/2016	Email	Antisocial Behaviour	Disorderly passengers	Galway
15/08/2016	Web	Antisocial Behaviour	Disorderly passengers	Tralee
17/08/2016	Web	Antisocial Behaviour	Intimidation	Dart
17/08/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
18/08/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
19/08/2016	Email	Antisocial Behaviour	Disorderly passengers	Tralee
22/08/2016	Email	Antisocial Behaviour	Intimidation	Sligo
22/08/2016	Email	Antisocial Behaviour	Disorderly passengers	Waterford
23/08/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
27/08/2016	Web	Antisocial Behaviour	Vandalism	Longford/M3Parkway/Maynooth Commuter
31/08/2016	Email	Antisocial Behaviour	Intimidation	Sligo
31/08/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
01/09/2016	Email	Antisocial Behaviour	Disorderly passengers	Portlaoise/Kildare/Newbridge Commuter
04/09/2016	Web	Antisocial Behaviour	Disorderly passengers	Sligo
05/09/2016	Web	Antisocial Behaviour	Disorderly passengers	Portlaoise/Kildare/Newbridge Commuter
05/09/2016	Email	Antisocial Behaviour	Disorderly passengers	Limerick
06/09/2016	Email	Antisocial Behaviour	Disorderly passengers	Limerick
08/09/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter

13/09/2016	Email	Antisocial Behaviour	Intimidation	Galway
15/09/2016	Email	Antisocial Behaviour	Disorderly passengers	Tralee
15/09/2016	Email	Antisocial Behaviour	Disorderly passengers	Dart
16/09/2016	Email	Antisocial Behaviour	Intimidation	Dart
19/09/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
20/09/2016	Web	Antisocial Behaviour	Theft	Galway
23/09/2016	Email	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
03/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
03/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
04/10/2016	Email	Antisocial Behaviour	Disorderly passengers	Dart
04/10/2016	Email	Antisocial Behaviour	Disorderly passengers	Limerick
04/10/2016	Email	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
04/10/2016	Email	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
07/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
07/10/2016	Email	Antisocial Behaviour	Disorderly passengers	Tralee
11/10/2016	Web	Antisocial Behaviour	Intimidation	Dart
14/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
14/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Belfast
17/10/2016	Post	Antisocial Behaviour	Disorderly passengers	Sligo
17/10/2016	Post	Antisocial Behaviour	Disorderly passengers	Dart
18/10/2016	Web	Antisocial Behaviour	Intimidation	Dundalk/Drogheda Commuter
19/10/2016	Email	Antisocial Behaviour	Disorderly passengers	Dart
20/10/2016	Post	Antisocial Behaviour	Disorderly passengers	Sligo
24/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
24/10/2016	Web	Antisocial Behaviour	Intimidation	Dart
24/10/2016	Web	Antisocial Behaviour	Vandalism	Sligo
25/10/2016	Web	Antisocial Behaviour	Intimidation	Cork
26/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Dundalk/Drogheda Commuter
27/10/2016	Web	Antisocial Behaviour	Assault	Longford/M3Parkway/Maynooth Commuter
28/10/2016	Web	Antisocial Behaviour	Disorderly passengers	Waterford
28/10/2016	Web	Antisocial Behaviour	Intimidation	Sligo
28/10/2016	Web	Antisocial Behaviour	Intimidation	Waterford
28/10/2016	Email	Antisocial Behaviour	Vandalism	Cork

01/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
02/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
07/11/2016	Email	Antisocial Behaviour	Intimidation	Dart
07/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
08/11/2016	Web	Antisocial Behaviour	Intimidation	Sligo
08/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Westport&Ballina
09/11/2016	Email	Antisocial Behaviour	Intimidation	Sligo
10/11/2016	Email	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
10/11/2016	Web	Antisocial Behaviour	Intimidation	Dart
11/11/2016	Email	Antisocial Behaviour	Intimidation	Dart
14/11/2016	Post	Antisocial Behaviour	Intimidation	Dart
16/11/2016	Web	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
18/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Longford/M3Parkway/Maynooth Commuter
20/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Cork
20/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Tralee
22/11/2016	Email	Antisocial Behaviour	Disorderly passengers	Galway
23/11/2016	Web	Antisocial Behaviour	Vandalism	Dart
23/11/2016	Web	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
25/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Dart
25/11/2016	Web	Antisocial Behaviour	Disorderly passengers	Galway
25/11/2016	Web	Antisocial Behaviour	Intimidation	Dart
28/11/2016	Email	Antisocial Behaviour	Vandalism	Galway
30/11/2016	Web	Antisocial Behaviour	Intimidation	Longford/M3Parkway/Maynooth Commuter
30/11/2016	Web	Antisocial Behaviour	Intimidation	Dart
30/11/2016	Web	Antisocial Behaviour	Intimidation	Waterford
01/12/2016	Web	Antisocial Behaviour	Intimidation	Dart
01/12/2016	Web	Antisocial Behaviour	Intimidation	Dart
01/12/2016	Web	Antisocial Behaviour	Intimidation	Dart
02/12/2016	Web	Antisocial Behaviour	Intimidation	Dundalk/Drogheda Commuter
02/12/2016	Web	Antisocial Behaviour	Disorderly passengers	Waterford
02/12/2016	Web	Antisocial Behaviour	Disorderly passengers	Waterford
05/12/2016	Email	Antisocial Behaviour	Disorderly passengers	Cork
07/12/2016	Web	Antisocial Behaviour	Intimidation	Dart

07/12/2016 Email

Antisocial Behaviour

Intimidation

Westport&Ballina