

25th May 2018

[REDACTED]

[REDACTED]

Re: FOI Request Response [IE_FOI_159]

Dear [REDACTED],

I refer to your request dated 24th April 2018 made under the Freedom of Information Act 2014, which was received on that date for records held by Iarnród Éireann.

Request:

I would like to request information on passenger numbers in County Clare. In particular, I require figures on passenger numbers of older people (age 60 or 65+) for last year.

I wish to use this information in the new Clare Age Friendly Strategy 2018-2022. If you did have such a figure could you also give me your overall passenger numbers for 2017 so I could illustrate the % of older people using Iarnród Éireann?

Reply:

There were **24,206** passenger journeys in 2017 which had "Ennis" as either an origin or a destination on their social welfare ticket. Please be aware that it is difficult to say with a high degree of accuracy how many of these journeys related to customers greater than 65 because a customer may be entitled to a social welfare ticket for reasons other than being older than 65.

In total there were **45.5m** passenger journeys in the Iarnród Éireann network of which **4.9m** were in respect of customers using Free Travel Scheme tickets. This represents 11% of our journeys.

I, Lynette O'Toole, have now made a final decision to grant your request on 10th July 2018.

You have sought access to the records as listed above and I consider this an appropriate form of access in this case.

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to foi@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely,



Ms. Lynette O'Toole

Freedom of Information / Data Protection Executive

Freedom of Information Request:
 Schedule of Records for [IE_FOI_159](#) : Summary for Decision Making

Record No.	Date of Record	Brief Description	No. of Pages	Decision: Grant/Part Grant/Refuse	Section of Act if applicable	Record Edited/Identify Deletions
1	10.07.18	<p>I would like to request information on passenger numbers in County Clare. In particular, I require figures on passenger numbers of older people (age 60 or 65+) for last year.</p> <p>I wish to use this information in the new Clare Age Friendly Strategy 2018-2022. If you did have such a figure could you also give me your overall passenger numbers for 2017 so I could illustrate the % of older people using Iarnród Éireann?</p>	1	Grant		

Signed

IE Decision Maker