

30th April 2018

[Redacted]
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Re: FOI Request Response [IE_FOI_150]

Dear [Redacted]

I refer to your request dated 26th March 2018 made under the Freedom of Information Act 2014, which was received on that date for records held by Iarnród Éireann your request sought:

All relevant documentation relating to:

The amount of money spent by Irish Rail on refunds to people who requested them due to standing on trains despite pre-booking a seat

Request amended to exclude line 'or any other reason for which refunds are granted' as per telephone conversation on afternoon of 26th March 2018

I, Paul Slowey, have now made a final decision to grant your request on 23rd March 2017.

Answer:

2015	€11,373
2016	€12,661
2017	€12,549

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

Rights of appeal

In the event that you are not happy with this decision you can make an appeal in relation to this matter, you can do so by writing to the FOI Unit, Corporate Communications, Iarnród Éireann Irish Rail, Connolly Station, Amiens St, Dublin 1 or by e-mail to fo@irishrail.ie. You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding, the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI Officer on 01, 7034293.

Yours sincerely,



Ms Lynette O'Toole

Freedom of Information / Data Protection Executive