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# **Customer Safety and Security Report**



The issue of safety and security on our public transport services is one of keen interest to our customers, our employees, and the wider public.

While anti-social behaviour is a societal issue, and the overwhelming majority of journeys occur without incident, we must ensure that we are providing the safest possible travelling and working environment for customers and employees respectively.

To bring greater transparency, clarity, and context to the issue of anti-social behaviour, we will now publish – on a quarterly basis – a safety and security report. This report will consist of:

- Our statistics on reportable (to the NTA) and non-reportable criminal and anti-social behaviour incidents per quarter
- A full schedule of incidents included in those statistics.
- Analysis of any notable trends within the statistics
- Overview of initiatives within each quarter to improve safety and security, including joint initiatives with An Garda Síochána and other agencies.

### Reportable incidents per million journeys

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	Q3 <b>′</b> 22	Q4 '22	Q1 '23	Q2 <b>′</b> 23	Q3 '23	Q4 '23	Q1 '24	Q2 '24
Pax journeys	8.969m	13.272m	9.569m	10.442m	10.521m	15.533m	10.802m	11.438m
Reportable Criminal & ASB	145	209	174	272	220	325	292	336
Reportable per million	16.17	15.78	18.18	26.05	20.91	20.92	27.03	29.38

#### Services overview

Passenger journeys on the Iarnród Éireann continued their strong recovery in Q2 2024, increasing by almost 9.5% against Q2 2023 (up from 10.44 million to 11.44 million).

In December 2023, a new timetable was introduced, which saw extra weekday services to/from Cork, Mayo, Mallow, Drogheda and Carlow, and extra weekend services to/from Portlaoise. With passenger numbers set to exceed pre-COVID levels in 2024, Iarnród Éireann will introduce further timetable improvements in late August 2024, with Galway, Waterford and Cork Commuter services expanding. Additional Belfast services will follow later in the year.

## Note on Reportable and non-reportable.

Given the subjective nature of some of the categories captured under the anti-social behaviour (ASB) report. we are required to create a 'category hierarchy' whereby we have <u>reportable</u> incidents for reporting to the NTA and <u>non-reportable</u>.

This is based on a form of harm test whereby if an incident is deemed to pose a risk of harm to our customers or staff alike it becomes reportable E.G, 'assault' (reportable) vs 'Boisterous behaviour' (non-reportable). we keep a record of all reported ASB so larnrod Éireann Irish Rail can best analyse the data provided and ensure proactive and strategic measures are taken that can be guided by this report and executed across the network to reduce the incidence of ASB to ensure safety for our customers and our staff.

The statistical data will be presented in table form, distributed across the entire rail network, and divided per region as per regional map detailed in figure 1.



Catagony (NTA Banartable)	Railway U	ndertaking
Category (NTA Reportable)	Q2 2023	Q2 2024
	280	336
Aggressive behaviour	156	177
Assault	25	38
Fighting	39	35
Lewd behaviour	7	8
Unspecified Antisocial behaviour	1	12
Criminal Damage/Vandalism	28	41
Theft of third-party property	24	25

Catagony (Non Poportable)	Railway U	ndertaking
Category (Non Reportable)	Q1 2023	Q1 2024
	307	384
Boisterous Behaviour	70	128
Cycling / Skateboarding	12	5
Intervention to avert ASB	10	30
Loitering	25	33
Misuse of passenger emergency systems	23	32
Other Antisocial Behaviour	121	134
Criminal Damage / Vandalism	42	17
Criminal Offence (other)	0	1
Theft of company property	4	4

Category (Drugs, Alcohol and smoking related	Railway Uı	ndertaking
incidents)	Q2 2023	Q2 2024
	367	407
Smoking where prohibited	73	64
Consumption of Alcohol where prohibited	107	105
Person(s) under influence of drugs / alcohol	140	188
Possession of illicit drugs	47	50

Catagony (Trachass)	Railway Undertak					
Category (Trespass)	Q2 2023	Q2 2024				
	180	162				
Trespass (Reportable)	167	149				
Trespass (Non Reportable)	13	13				

Category (NTA Reportable)	Northern		DART		Waterford		Mainline		Co	ork	Lime	erick	Galway		CME		Train OPS/ RPU	
Q 2 2023 v 2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024
Reportable Incidents	116	109	65	74	11	5	58	67	8	28	9	18	7	26	4	9	2	0
Aggressive behaviour	64	56	23	37	7	3	47	48	4	15	7	9	4	9	0	0	0	0
Assault	10	13	7	5	1	0	3	3	1	9	1	5	0	3	0	0	2	0
Fighting	12	14	20	14	0	0	3	3	3	1	1	0	0	3	0	0	0	0
Lewd behaviour	5	4	2	1	0	0	0	2	0	1	0	0	0	0	0	0	0	0
Unspecified Antisocial behaviour	1	1	0	6	0	1	0	4	0	0	0	0	0	0	0	0	0	0
Criminal Damage (Including graffiti)	9	14	13	10	2	1	0	6	0	0	0	0	0	1	4	9	0	0
Theft of third-party property	15	7	0	1	1	0	5	1	0	2	0	4	3	10	0	0	0	0

Category (Non Reportable)	Northern		DART		Waterford		Mainline		C	ork	Lim	erick	Galway		CME		Train OPS/RPU	
Q 2 2023 v 2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024
	105	69	142	161	3	7	31	103	2	10	16	23	4	10	4	1	0	0
Boisterous Behaviour	10	15	52	103	0	3	7	1	0	2	0	1	1	3	0	0	0	0
Cycling / Skateboarding	5	2	4	3	0	0	0	0	0	0	3	0	0	0	0	0	0	0
Intervention to avert ASB	4	5	5	13	0	0	1	10	0	2	0	0	0	0	0	0	0	0
Loitering	16	8	1	11	0	0	0	1	0	0	8	12	0	1	0	0	0	0
Misuse of passenger emergency systems	10	7	3	8	0	2	6	5	2	2	2	5	0	3	0	0	0	0
Other Antisocial Behaviour	42	25	60	21	1	1	14	80	0	4	2	2	2	1	0	0	0	0
Criminal Damage / Vandalism	16	5	17	2	2	0	1	5	0	0	1	3	1	1	4	1	0	0
Criminal Offences (Other)	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Theft of company property	2	2	0	0	0	1	2	1	0	0	0	0	0	0	0	0	0	0

Category (Drugs, Alcohol and	Northern		DART		Waterford		Mainline		Cork		Limerick		Galway		CME		Train OPS/RPU	
smoking related incidents) Q 2 2023 v 2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024
	109	188	211	163	6	2	31	33	1	8	3	1	6	12	0	0	0	0
Smoking where prohibited	18	13	51	45	1	0	3	1	0	4	0	0	0	1	0	0	0	0
Consumption of Alcohol where prohibited	25	45	73	40	2	1	4	11	0	2	1	0	2	6	0	0	0	0
Person(s) under influence of drugs / alcohol	60	120	46	40	3	1	24	20	1	2	2	0	4	5	0	0	0	0
Possession of illicit drugs	6	10	41	38	0	0	0	1	0	0	0	1	0	0	0	0	0	0

Trespass	Northern		DART		Waterford		Mainline		Cork		Limerick		Galway		CME		Train OPS/RPU	
Q 2 2023 v 2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024
	48	41	89	88	0	1	15	15	4	0	21	9	2	8	1	0	0	0
Trespass (Reportable)	42	36	86	84	0	0	13	12	3	0	20	9	2	8	1	0	0	0
Trespass (Non Reportable)	6	5	3	4	0	1	2	3	1	0	1	0	0	0	0	0	0	0

#### Criminal Offence & Antisocial Behaviour (NTA Reportable)

There have been 336 incidents recorded for Q2 2024. There have been 38 assaults with 6 assaults on employees. Theft of third-party property at 25 has increased, the highest incidence of these thefts being in the Northern (7) & Galway (10) districts.

#### Drugs, Alcohol & Smoking related incidents.

Of 407 total incidents in this category, the Northern and DART district has the highest number with 188 (Northern) and 163 (DART) recorded.

#### **Trespass**

There has been 149 incidents of trespass (reportable) for Q2 2024, down from 167 in Q2 2023. Reviews of new data and trends of trespassing hotspots along with coordinated responses / enforcement and educational/social media programmes with public and community stakeholders are planned to reach the targeted audiences.

### larnród Éireann Security Strategy Q2 2024 update

There are now sixteen (16) Garda Response Hubs in operation across the larnród Éireann Intercity network. Their establishment has had a significant impact on crime and anti-social behaviour interventions, improving response and intervention times and reducing delays to services.

There are another seven (7) Garda Response Hubs proposed.

The new Garda operating model "Community Engagement Areas" has released Garda resources. Garda inspectors have being appointed in Garda Division to liaison with IÉ CX Managers to plan high visibility operations and days of actions.

Bi-Monthly IÉ/Garda Stakeholder meetings are taking place across each CX district. A programme to improve the public's perception of safety (Broken Window Syndrome) is underway at high profile locations, initially to improve Lighting, monitoring of CCTV, criminal damage removal, and to remove dark spaces. (CPTED Crime Prevention Through Environmental Design)

#### Ongoing prevention activities have included:

- Significantly increased our security presence, with security resources up 60% in the past six years.
- Established ongoing proactive joint patrols with the Gardaí, particularly on DART, Heuston Commuter, and the Cork route.
- Established a dedicated security monitoring centre for the Greater Dublin Area, with station CCTV monitoring, staffed at all times of rail operations.
- Three Public Transport Hubs have been established for Heuston Plaza, Connolly Plaza, and Broombridge,
   Cabra. This is a Joint initiative between public transport providers larnród Éireann/Transdev (LUAS)/Dublin Bus

/Bus Éireann and An Garda Síochána Community Engagement Units at Kevin Street, Store Street and Cabra.

- Proactive Garda / IÉ operations for specific events, such as concerts / sporting events, events etc.
- DART text alert line established for discrete reporting of ASB incidents.
- Customer Service Officer role expansion on Intercity ensures point of contact for customers to raise issues, and to escalate to Central Control / Gardaí recruitment for the final phase of their introduction is underway.

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
1	INC-89857	25/03/2024 09:05	2024_P 04	Aggressive behaviour (intoxication related) onboard	Aggressive behaviour - intoxicated	DART
2	INC-89834	25/03/2024 13:26	2024_P 04	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
3	INC-89870	25/03/2024 19:25	2024_P 04	Aggressive behaviour (intoxication related) at Killarney Station	Aggressive behaviour - intoxicated	Cork
4	INC-89867	25/03/2024 19:28	2024_P 04	Aggressive behaviour (intoxication related) on-board at Connolly	Aggressive behaviour - intoxicated	Northern
5	INC-89846	25/03/2024 20:00	2024_P 04	Vehicle 8536 vandalised at Howth	Rolling stock criminal damage / vandalism (exc graffiti)	DART
6	INC-89843	25/03/2024 21:37	2024_P 04	Aggressive behaviour onboard A811 18:25 Westport - Heuston	Aggressive behaviour - other	Mainline
7	INC-89909	27/03/2024 01:34	2024_P 04	Vehicle 8307 graffitied at Bray	Rolling stock graffiti	DART
8	INC-89941	27/03/2024 14:53	2024_P 04	Fighting (other) reported at Kilbarrack	Fighting (other)	DART
9	INC-89963	28/03/2024 07:15	2024_P 04	Vehicle 22057 & 22059 vandalised at Galway	Rolling stock criminal damage / vandalism (exc graffiti)	Galway
10	INC-89994	28/03/2024 18:15	2024_P 04	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
11	INC-90064	29/03/2024 12:45	2024_P 04	Theft of 3rd Party property on-board A906 at Connolly	Theft of customer / 3rd Party property	Northern
12	INC-90020	29/03/2024 15:37	2024_P 04	Aggressive behaviour on A609	Aggressive behaviour - other	Waterford
13	INC-90067	29/03/2024 17:15	2024_P 04	Aggressive behaviour (intoxication related) on-board at Connolly	Aggressive behaviour - intoxicated	Northern
14	INC-90048	30/03/2024 13:29	2024_P 04	Fighting (other) reported onboard	Fighting (other)	DART

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
15	INC-90104	30/03/2024 18:15	2024_P 04	Aggressive behaviour on A313 17:05 Tralee to Mallow	Aggressive behaviour - other	Cork
16	INC-90208	31/03/2024 00:00	2024_P 04	Vehicle 22322 graffitied at Greystones siding	Rolling stock graffiti	DART
17	INC-90074	31/03/2024 11:40	2024_P 04	Aggressive behaviour on-board at Portmarnock	Aggressive behaviour - other	Northern
18	INC-90061	31/03/2024 19:34	2024_P 04	Aggressive behaviour onboard A806	Aggressive behaviour - other	Galway
19	INC-90103	01/04/2024 00:00	2024_P 04	Aggressive behaviour on board A604	Aggressive behaviour - other	Waterford
20	INC-90428	01/04/2024 18:30	2024_P 04	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
21	INC-90159	01/04/2024 21:15	2024_P 04	vehicle 29000 vandalised on-board at Drumcondra	Rolling stock criminal damage / vandalism (exc graffiti)	Northern
22	INC-90245	02/04/2024 09:00	2024_P 04	Theft of 3rd Party property	Theft of customer / 3rd Party property	Limerick
23	INC-90157	02/04/2024 13:30	2024_P 04	Other antisocial behaviour at Heuston	Other Antisocial Behaviour	Mainline
24	INC-90143	02/04/2024 14:00	2024_P 04	Aggressive behaviour at Bray	Aggressive behaviour - other	DART
25	INC-90158	02/04/2024 14:19	2024_P 04	Other antisocial behaviour at Heuston Station	Other Antisocial Behaviour	Mainline
26	INC-90163	03/04/2024 12:40	2024_P 04	Aggressive behaviour (intoxication related) at Thurles	Aggressive behaviour - intoxicated	Limerick
27	INC-90165	03/04/2024 14:30	2024_P 04	Aggressive behaviour onboard A713 13:05 Galway - Heuston	Aggressive behaviour - other	Mainline
28	INC-90398	03/04/2024 15:10	2024_P 04	Aggressive behaviour on-board A510 15:10 Heuston - Waterford	Aggressive behaviour - other	Mainline

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
29	INC-90200	03/04/2024 18:42	2024_P 04	Other antisocial behaviour at Heuston	Other Antisocial Behaviour	Mainline
30	INC-90187	03/04/2024 19:23	2024_P 04	Fighting (other) reported onboard	Fighting (other)	DART
31	INC-90198	04/04/2024 09:40	2024_P 04	Aggressive behaviour at Heuston Station	Aggressive behaviour - other	Mainline
32	INC-90242	04/04/2024 15:00	2024_P 04	Theft of 3rd Party property	Theft of customer / 3rd Party property	Limerick
33	INC-90231	04/04/2024 18:25	2024_P 04	Lewd Behaviour at Heuston Station	Lewd behaviour	Mainline
34	INC-90217	04/04/2024 18:34	2024_P 04	Customer assaulted at Longford	Assault on Customer	Northern
35	INC-90238	04/04/2024 19:25	2024_P 04	Lewd Behaviour at Mullingar Station	Lewd behaviour	Northern
36	INC-90316	05/04/2024 07:21	2024_P 04	E802 - Vehicle 8327 graffitied at Clongriffin	Rolling stock graffiti	Northern
37	INC-90237	05/04/2024 11:20	2024_P 04	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
38	INC-90273	05/04/2024 13:35	2024_P 04	Contractor's employee assaulted at Clondalkin/Fonthill	Assault on contractor	Mainline
39	INC-90272	05/04/2024 13:50	2024_P 04	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
40	INC-90260	05/04/2024 16:40	2024_P 04	Aggressive behaviour (intoxication related) onboard	Aggressive behaviour - intoxicated	DART
41	INC-90292	05/04/2024 18:48	2024_P 04	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
42	INC-90263	05/04/2024 20:08	2024_P 04	Aggressive behaviour onboard	Aggressive behaviour - other	DART

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
43	INC-90277	06/04/2024 13:30	2024_P 04	Aggressive behaviour (intoxication related) at A706 13:30 Heuston - Galway	Aggressive behaviour - intoxicated	Mainline
44	INC-90279	06/04/2024 14:19	2024_P 04	Theft of 3rd Party property	Theft of customer / 3rd Party property	Galway
45	INC-90390	06/04/2024 14:59	2024_P 04	Assault on Member of Public at Edgeworthstown	Assault on other Member of Public	Northern
46	INC-90336	06/04/2024 20:45	2024_P 04	Theft of 3rd Party property A226 1900 Heuston to Cork	Theft of customer / 3rd Party property	Cork
47	INC-90311	06/04/2024 22:16	2024_P 04	Vehicle 8317 graffitied at Greystones	Rolling stock graffiti	DART
48	INC-90308	07/04/2024 10:34	2024_P 04	Vehicle 8602 graffitied at Clongriffin	Rolling stock graffiti	Northern
49	INC-90309	07/04/2024 12:10	2024_P 04	Customer assaulted at Killiney	Assault on Customer	DART
50	INC-90343	07/04/2024 17:00	2024_P 04	Aggressive behaviour at Drogheda	Aggressive behaviour - other	Northern
51	INC-90437	07/04/2024 19:00	2024_P 04	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
52	INC-90394	08/04/2024 11:59	2024_P 04	Aggressive behaviour on-board A213 11:25 Cork - Heuston	Aggressive behaviour - other	Mainline
53	INC-90396	09/04/2024 11:42	2024_P 04	Aggressive behaviour onboard A905	Aggressive behaviour - other	Northern
54	INC-90410	09/04/2024 18:12	2024_P 04	Aggressive behaviour onboard E124	Aggressive behaviour - other	DART
55	INC-90426	09/04/2024 20:48	2024_P 04	Customer assaulted on-board at Connolly	Assault on Customer	Northern
56	INC-90427	09/04/2024 23:25	2024_P 04	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
57	INC-90440	10/04/2024 08:17	2024_P 04	Customer assaulted on board A800	Assault on Customer	Galway
58	INC-90449	10/04/2024 08:22	2024_P 04	Aggressive behaviour onboard A800	Aggressive behaviour - other	Galway
59	INC-90468	10/04/2024 13:20	2024_P 04	Customer assaulted on-board at Connolly	Assault on Customer	Northern
60	INC-90987	10/04/2024 15:00	2024_P 04	Customer assaulted at Ennis	Assault on Customer	Limerick
61	INC-90988	10/04/2024 15:30	2024_P 04	Aggressive behaviour (intoxication related) on board 15.05 Replacement Bus Service	Aggressive behaviour - intoxicated	Limerick
62	INC-90620	10/04/2024 18:33	2024_P 04	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
63	INC-90476	10/04/2024 19:20	2024_P 04	Aggressive behaviour onboard	Aggressive behaviour - other	DART
64	INC-90464	11/04/2024 04:55	2024_P 04	Vehicle 8508 graffitied at Bray Shed	Rolling stock graffiti	DART
65	INC-90466	11/04/2024 06:00	2024_P 04	Vehicle 8603 graffitied at Fairview Depot.	Rolling stock graffiti	Fairview CME
66	INC-90489	11/04/2024 10:53	2024_P 04	Tissue sellers on E915.	Criminal offences (other)	DART
67	INC-90622	11/04/2024 12:56	2024_P 04	Aggressive behaviour (intoxication related) on-board A211 10:25 Cork - Heuston	Aggressive behaviour - intoxicated	Mainline
68	INC-90495	11/04/2024 13:20	2024_P 04	Lewd Behaviour at Connolly	Lewd behaviour	Northern
69	INC-90639	11/04/2024 17:35	2024_P 04	Aggressive behaviour on-board at Connolly	Aggressive behaviour - other	Northern
70	INC-90509	11/04/2024 20:30	2024_P 04	Alleged Assault on Member of Public at Bayside	Assault on other Member of Public	DART

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
71	INC-90514	12/04/2024 06:24	2024_P 04	Vehicle A501 06:20 Carlow - Heuston graffitied	Rolling stock graffiti	Mainline
72	INC-90525	12/04/2024 09:56	2024_P 04	Aggressive behaviour on board E910	Aggressive behaviour - other	DART
73	INC-90584	13/04/2024 21:06	2024_P 04	Aggressive behaviour on-board at Balbriggan	Aggressive behaviour - other	Northern
74	INC-90618	14/04/2024 20:14	2024_P 04	Aggressive behaviour on-board at Balbriggan	Aggressive behaviour - other	Northern
75	INC-90656	15/04/2024 21:48	2024_P 04	Aggressive behaviour onboard	Aggressive behaviour - other	DART
76	INC-90676	16/04/2024 07:03	2024_P 04	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
77	INC-90763	16/04/2024 09:10	2024_P 04	Theft of 3rd Party property	Theft of customer / 3rd Party property	Mainline
78	INC-90682	16/04/2024 10:47	2024_P 04	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
79	INC-90751	16/04/2024 14:55	2024_P 04	Lewd Behaviour on-board at Leixlip Confey	Lewd behaviour	Northern
80	INC-90689	16/04/2024 16:00	2024_P 04	Theft of 3rd Party property on Board 15.05 Galway/Heuston Service	Theft of customer / 3rd Party property	Galway
81	INC-90705	16/04/2024 21:15	2024_P 04	Aggressive behaviour onboard	Aggressive behaviour - other	DART
82	INC-90757	17/04/2024 17:42	2024_P 04	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
83	INC-90748	17/04/2024 18:20	2024_P 04	Aggressive behaviour onboard E937	Aggressive behaviour - other	DART
84	INC-90742	18/04/2024 00:30	2024_P 04	Aggressive behaviour at Skerries	Aggressive behaviour	Northern

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
85	INC-90769	18/04/2024 12:48	2024_P 04	Assault on A704	Assault	Galway
86	INC-90819	18/04/2024 17:20	2024_P 04	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
87	INC-90797	18/04/2024 18:10	2024_P 04	Theft of 3rd Party property in Athlone Station	Theft of customer / 3rd Party property	Galway
88	INC-90788	18/04/2024 21:44	2024_P 04	Aggressive behaviour (intoxication related) onboard	Aggressive behaviour - intoxicated	DART
89	INC-90791	18/04/2024 23:00	2024_P 04	Aggressive behaviour (intoxication related) onboard E847	Aggressive behaviour - intoxicated	DART
90	INC-90786	19/04/2024 09:45	2024_P 04	Aggressive behaviour on B700 09:45 Heuston /Galway	Aggressive behaviour - other	Galway
91	INC-90799	19/04/2024 10:15	2024_P 04	Vehicle 29019 graffitied at @@@@	Rolling stock graffiti	Drogheda CME
92	INC-90835	19/04/2024 17:10	2024_P 04	Vehicle 8102 graffitied at Howth	Rolling stock graffiti	DART
93	INC-90896	19/04/2024 19:16	2024_P 04	Fighting at Heuston	Fighting	Mainline
94	INC-90870	19/04/2024 21:13	2024_P 04	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
95	INC-90837	20/04/2024 06:20	2024_P 04	Vehicle 22228 graffitied at Gorey	Rolling stock graffiti	Waterford
96	INC-90894	20/04/2024 12:14	2024_P 04	Graffiti at Heuston	Company building / other asset - Graffiti	Mainline
97	INC-90858	20/04/2024 21:20	2024_P 04	Fighting (other) reported at/on A230 21:00 Heuston to Cork	Fighting (other)	Cork
98	INC-90869	21/04/2024 10:20	2024_P 04	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
99	INC-90874	21/04/2024 16:43	2024_P 04	Customer assaulted on A306 14:50 Cork to Tralee	Assault on Customer	Cork
100	INC-90879	21/04/2024 19:40	2024_P 04	Fighting (other) reported at/on A605	Fighting (other)	Northern
101	INC-91233	22/04/2024 07:23	2024_P 05	Aggressive behaviour on-board Northern Commuter	Aggressive behaviour - other	Northern
102	INC-91025	22/04/2024 13:05	2024_P 05	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
103	INC-90919	22/04/2024 18:52	2024_P 05	Aggressive behaviour on A227 18:25 Cork - Heuston	Aggressive behaviour - other	Mainline
104	INC-90922	22/04/2024 19:25	2024_P 05	Aggressive behaviour onboard E253	Aggressive behaviour - other	DART
105	INC-90924	22/04/2024 19:53	2024_P 05	Fighting on D825 at Rush & Lusk	Fighting	Northern
106	INC-90945	23/04/2024 12:53	2024_P 05	Soiling reported on board E225	Soiling	DART
107	INC-91079	23/04/2024 19:00	2024_P 05	Member of IÉ staff assaulted at Mullingar	Assault on employee	Northern
108	INC-91116	23/04/2024 19:33	2024_P 05	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
109	INC-91019	24/04/2024 09:25	2024_P 05	Aggressive behaviour on A302 09:25 Mallow to Tralee	Aggressive behaviour - other	Cork
110	INC-91117	24/04/2024 13:50	2024_P 05	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
111	INC-91335	24/04/2024 20:15	2024_P 05	Aggressive behaviour (intoxication related) on-board A520 20:15 Heuston - Carlow	Aggressive behaviour - intoxicated	Mainline
112	INC-91078	24/04/2024 21:50	2024_P 05	Aggressive behaviour (intoxication related) at Dundalk	Aggressive behaviour - intoxicated	Northern

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
113	INC-91010	25/04/2024 00:04	2024_P 05	Fighting (other) reported on-board at Leixlip Louisa Bridge	Fighting (other)	Northern
114	INC-91153	25/04/2024 19:30	2024_P 05	Member of IÉ staff assaulted at Drogheda	Assault on employee	Northern
115	INC-91049	25/04/2024 20:58	2024_P 05	Customer assaulted at onboard DART	Assault on Customer	DART
116	INC-91102	25/04/2024 21:13	2024_P 05	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
117	INC-91059	26/04/2024 11:20	2024_P 05	Aggressive behaviour on A307 11:05 Tralee to Mallow and A304 11:25 Mallow to Tralee (same passenger)	Aggressive behaviour - other	Cork
118	INC-91177	26/04/2024 14:45	2024_P 05	Contractor's employee assaulted at Mallow Station	Assault on contractor	Cork
119	INC-91076	26/04/2024 16:10	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
120	INC-91058	26/04/2024 16:15	2024_P 05	vehicle D921 vandalised at Coolmine	Rolling stock criminal damage / vandalism (exc graffiti)	Northern
121	INC-91627	26/04/2024 19:15	2024_P 05	Aggressive behaviour (intoxication related) on board 18.15 Heuston/Westport.	Aggressive behaviour - intoxicated	Galway
122	INC-91136	26/04/2024 22:20	2024_P 05	Aggressive behaviour at Sandymount	Aggressive behaviour - other	DART
123	INC-91165	27/04/2024 07:05	2024_P 05	Aggressive behaviour (intoxication related) at Tralee Station	Aggressive behaviour - intoxicated	Cork
124	INC-91138	27/04/2024 15:05	2024_P 05	Aggressive behaviour at Bray	Aggressive behaviour - other	DART
125	INC-91141	27/04/2024 17:46	2024_P 05	Aggressive behaviour at onboard	Aggressive behaviour - other	DART
126	INC-91089	27/04/2024 20:11	2024_P 05	Other antisocial behaviour at onboard	Other Antisocial Behaviour	DART

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
127	INC-91146	28/04/2024 14:45	2024_P 05	Aggressive behaviour at Bray	Aggressive behaviour - other	DART
128	INC-91118	28/04/2024 16:00	2024_P 05	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
129	INC-91120	28/04/2024 16:30	2024_P 05	Theft of 3rd Party property on A707	Theft of customer / 3rd Party property	Galway
130	INC-91207	28/04/2024 18:08	2024_P 05	Aggressive behaviour on X (Twitter) threat to bomb Killarney Station	Aggressive behaviour - other	Cork
131	INC-91128	28/04/2024 19:48	2024_P 05	Fighting (other) reported on-board at Maynooth	Fighting (other)	Northern
132	INC-91112	28/04/2024 20:18	2024_P 05	Fighting on A605	Fighting	Northern
133	INC-91203	29/04/2024 16:30	2024_P 05	Aggressive behaviour (intoxication related) on A308 15:25 Mallow to Tralee	Aggressive behaviour - intoxicated	Cork
134	INC-91198	29/04/2024 17:50	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
135	INC-91325	30/04/2024 19:10	2024_P 05	Aggressive behaviour at Galway	Aggressive behaviour - other	Mainline
136	INC-91228	30/04/2024 19:17	2024_P 05	Contractor's employee assaulted at Connolly	Assault on contractor	Northern
137	INC-91245	30/04/2024 19:17	2024_P 05	Customer assaulted on-board A914 at Drumcondra	Assault on Customer	Northern
138	INC-91250	30/04/2024 19:17	2024_P 05	Aggressive behaviour on-board at Drumcondra	Aggressive behaviour - other	Northern
139	INC-91532	01/05/2024 05:30	2024_P 05	Theft of 3rd Party property	Theft of customer / 3rd Party property	Galway
140	INC-91449	01/05/2024 09:45	2024_P 05	Aggressive behaviour (intoxication related) at Limerick Junction	Aggressive behaviour - intoxicated	Limerick

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
141	INC-91239	01/05/2024 11:01	2024_P 05	Aggressive behaviour onboard E915	Aggressive behaviour - other	DART
142	INC-91326	01/05/2024 17:10	2024_P 05	Aggressive behaviour on-board A712 17:10 Heuston - Athlone	Aggressive behaviour - other	Mainline
143	INC-91324	01/05/2024 19:30	2024_P 05	Customer assaulted on-board P224 18:29 Portlaoise - Heuston	Assault on Customer	Mainline
144	INC-91272	02/05/2024 04:42	2024_P 05	Vehicles 29004, 29016 graffitied at Longford	Rolling stock graffiti	Northern
145	INC-91341	02/05/2024 11:00	2024_P 05	Aggressive behaviour (intoxication related) A210 11:00 Heuston to Cork	Aggressive behaviour - intoxicated	Cork
146	INC-91291	02/05/2024 13:00	2024_P 05	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
147	INC-91290	02/05/2024 13:05	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
148	INC-91451	02/05/2024 16:23	2024_P 05	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
149	INC-91528	02/05/2024 19:35	2024_P 05	Fighting (other) reported on-board the 19:35 Heuston - Galway	Fighting (other)	Mainline
150	INC-91333	03/05/2024 06:49	2024_P 05	Aggressive behaviour (intoxication related) at Drogheda	Aggressive behaviour - intoxicated	Northern
151	INC-91743	03/05/2024 10:15	2024_P 05	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
152	INC-91336	03/05/2024 11:30	2024_P 05	Assault on Member of Public at Heuston	Assault on other Member of Public	Mainline
153	INC-91362	03/05/2024 17:09	2024_P 05	Theft of 3rd Party property at Howth	Theft of customer / 3rd Party property	DART
154	INC-91340	03/05/2024 18:25	2024_P 05	Aggressive behaviour on A225 17:25 Cork to Heuston	Aggressive behaviour - other	Cork

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
155	INC-91354	03/05/2024 18:32	2024_P 05	Customer assaulted at Connolly	Assault on Customer	Northern
156	INC-91421	03/05/2024 23:28	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
157	INC-91577	03/05/2024 23:40	2024_P 05	Lewd Behaviour on-board at Portmarnock	Lewd behaviour	Northern
158	INC-91422	04/05/2024 07:07	2024_P 05	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
159	INC-91374	04/05/2024 12:13	2024_P 05	Aggressive behaviour onboard	Aggressive behaviour - other	DART
160	INC-91444	04/05/2024 20:47	2024_P 05	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
161	INC-92013	05/05/2024 16:00	2024_P 05	Aggressive behaviour (intoxication related) on board 15.25 Heuston Limerick	Aggressive behaviour - intoxicated	Limerick
162	INC-91394	05/05/2024 20:30	2024_P 05	Aggressive behaviour onboard P724	Aggressive behaviour - other	Northern
163	INC-91440	06/05/2024 17:58	2024_P 05	Aggressive behaviour on-board at Longford	Aggressive behaviour - other	Northern
164	INC-91472	07/05/2024 11:45	2024_P 05	E917 Unit 8105 vandalised	Rolling stock criminal damage / vandalism (exc graffiti)	Fairview CME
165	INC-91471	07/05/2024 13:25	2024_P 05	Aggressive behaviour onboard A609	Aggressive behaviour - other	Waterford
166	INC-91481	07/05/2024 14:23	2024_P 05	Aggressive behaviour onboard A713	Aggressive behaviour - other	Mainline
167	INC-91490	07/05/2024 17:35	2024_P 05	Passenger holding the door at Bray on D930	Antisocial behaviour	Northern
168	INC-91525	07/05/2024 18:25	2024_P 05	Aggressive behaviour on-board 18:25 Waterford - Heuston	Aggressive behaviour - other	Mainline

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
169	INC-91484	07/05/2024 18:40	2024_P 05	Aggressive behaviour onboard D220 18:25 Dublin - Portlaoise	Aggressive behaviour - other	Mainline
170	INC-91550	08/05/2024 12:45	2024_P 05	Lewd Behaviour at Pearse	Lewd behaviour	DART
171	INC-91518	08/05/2024 13:08	2024_P 05	Member of IÉ staff assaulted on A906	Assault on employee	Northern
172	INC-91551	08/05/2024 15:17	2024_P 05	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
173	INC-91609	08/05/2024 17:00	2024_P 05	Aggressive behaviour (intoxication related) at Limerick on board 17.10 Limerick Ballybrophy	Aggressive behaviour - intoxicated	Limerick
174	INC-91543	08/05/2024 20:44	2024_P 05	Fighting (other) reported on E130	Fighting (other)	DART
175	INC-91606	09/05/2024 10:30	2024_P 05	Theft of 3rd Party property on board 09.30 Heuston/Galway	Theft of customer / 3rd Party property	Galway
176	INC-91728	09/05/2024 14:21	2024_P 05	Aggressive behaviour (intoxication related) on-board A706 13:30 Dublin - Galway	Aggressive behaviour - intoxicated	Mainline
177	INC-91590	09/05/2024 17:29	2024_P 05	vehicle 8324 vandalised in transit	Rolling stock criminal damage / vandalism (exc graffiti)	DART
178	INC-91685	10/05/2024 09:35	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
179	INC-91692	10/05/2024 11:00	2024_P 05	Aggressive behaviour (intoxication related) on-board at Broombridge	Aggressive behaviour - intoxicated	Northern
180	INC-91632	10/05/2024 18:16	2024_P 05	E247 vandalised at Sandycove	Rolling stock criminal damage / vandalism (exc graffiti)	DART
181	INC-91645	10/05/2024 19:08	2024_P 05	Aggressive behaviour (intoxication related) onboard	Aggressive behaviour - intoxicated	DART
182	INC-91734	11/05/2024 05:50	2024_P 05	Aggressive behaviour (intoxication related) at Limerick	Aggressive behaviour - intoxicated	Limerick

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
183	INC-91678	11/05/2024 18:52	2024_P 05	Aggressive behaviour onboard	Aggressive behaviour - other	DART
184	INC-91680	11/05/2024 19:30	2024_P 05	Customer assaulted at Sutton (Carpark)	Assault on Customer	DART
185	INC-91660	11/05/2024 19:37	2024_P 05	Aggressive behaviour on E931	Aggressive behaviour	DART
186	INC-92351	11/05/2024 20:11	2024_P 05	Fighting on-board A613 at Greystones	Fighting	Northern
187	INC-91662	11/05/2024 20:15	2024_P 05	Fighting at Howth Junction	Fighting	DART
188	INC-91669	11/05/2024 20:59	2024_P 05	Fighting (other) reported at Tara Street	Fighting (other)	DART
189	INC-91681	11/05/2024 21:10	2024_P 05	Fighting (other) reported onboard at Dalkey	Fighting (other)	DART
190	INC-91668	11/05/2024 21:44	2024_P 05	Fighting on board A136	Fighting	Northern
191	INC-91690	11/05/2024 22:00	2024_P 05	vehicle 29420 vandalised at Broombridge	Rolling stock criminal damage / vandalism (exc graffiti)	Northern
192	INC-91682	12/05/2024 01:27	2024_P 05	Aggressive behaviour at HJCT	Aggressive behaviour - other	DART
193	INC-91716	12/05/2024 17:50	2024_P 05	Aggressive behaviour on-board at Clongriffin	Aggressive behaviour - other	Northern
194	INC-91747	12/05/2024 18:53	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
195	INC-93106	12/05/2024 20:30	2024_P 05	Theft of 3rd Party property on A710	Theft of customer / 3rd Party property	Galway
196	INC-92004	13/05/2024 10:25	2024_P 05	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
197	INC-91805	13/05/2024 15:00	2024_P 05	Aggressive behaviour (intoxication related) on-board at Mullingar	Aggressive behaviour - intoxicated	Northern
198	INC-91781	13/05/2024 15:44	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
199	INC-91766	13/05/2024 17:43	2024_P 05	Aggressive behaviour onboard E248	Aggressive behaviour - other	DART
200	INC-91792	14/05/2024 07:30	2024_P 05	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
201	INC-91971	14/05/2024 14:58	2024_P 05	Graffiti at Heuston	Company building / other asset - Graffiti	Mainline
202	INC-91873	14/05/2024 20:40	2024_P 05	Fighting (other) reported at Raheny	Fighting (other)	DART
203	INC-91865	15/05/2024 09:30	2024_P 05	Lewd Behaviour on A302 09:00 Cork to Tralee	Lewd behaviour	Cork
204	INC-91829	15/05/2024 10:30	2024_P 05	Aggressive behaviour onboard A805	Aggressive behaviour - other	Galway
205	INC-91975	15/05/2024 13:12	2024_P 05	Graffiti at Heuston	Company building / other asset - Graffiti	Mainline
206	INC-92383	15/05/2024 22:35	2024_P 05	Fighting (intoxication related) at Castlebar Station	Fighting (intoxicated)	Galway
207	INC-91854	15/05/2024 23:35	2024_P 05	Fighting (other) reported on 8324	Fighting (other)	DART
208	INC-91857	16/05/2024 05:45	2024_P 05	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
209	INC-91903	16/05/2024 07:00	2024_P 05	Graffiti at Clondalkin/Fonthill	Company building / other asset - Graffiti	Mainline
210	INC-92007	16/05/2024 10:15	2024_P 05	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
211	INC-91897	16/05/2024 17:00	2024_P 05	Fighting (other) reported at/on Connolly	Fighting (other)	Northern
212	INC-92401	17/05/2024 08:55	2024_P 05	Assault on board A302 09:00 Cork to Tralee at Platform 5	Assault	Cork
213	INC-91995	17/05/2024 12:00	2024_P 05	Aggressive behaviour onboard A805	Aggressive behaviour - other	Galway
214	INC-91907	17/05/2024 13:30	2024_P 05	Vehicle 8324 vandalised	Rolling stock criminal damage / vandalism (exc graffiti)	Fairview CME
215	INC-91910	17/05/2024 13:45	2024_P 05	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
216	INC-91956	17/05/2024 14:55	2024_P 05	Aggressive behaviour on-board at Connolly	Aggressive behaviour - other	Northern
217	INC-91959	17/05/2024 23:37	2024_P 05	Graffiti at Connolly Station	Company building / other asset - Graffiti	Northern
218	INC-92060	18/05/2024 20:27	2024_P 05	Customer assaulted at Connolly	Assault on Customer	Northern
219	INC-91962	18/05/2024 20:30	2024_P 05	Fighting (intoxication related) at Connolly	Fighting (intoxicated)	Northern
220	INC-92576	18/05/2024 21:00	2024_P 05	Customer assaulted on board A230 21:00 Heuston to Cork	Assault on Customer	Cork
221	INC-92015	19/05/2024 19:00	2024_P 05	Customer assaulted_ alleged sexual assault A226 19:00 Heuston to Cork	Assault on Customer	Cork
222	INC-91998	19/05/2024 20:00	2024_P 05	Member of IÉ staff assaulted at Thurles	Assault on employee	Limerick
223	INC-92067	19/05/2024 20:00	2024_P 05	Aggressive behaviour (intoxication related) at Thurles	Aggressive behaviour - intoxicated	Limerick
224	INC-92230	19/05/2024 22:00	2024_P 05	Customer assaulted at Thurles	Assault on Customer	Limerick

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
225	INC-92048	20/05/2024 16:48	2024_P 06	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
226	INC-92578	20/05/2024 21:00	2024_P 06	Aggressive behaviour (intoxication related) on A230 21:00 Heuston to Cork	Aggressive behaviour - intoxicated	Cork
227	INC-92043	20/05/2024 22:02	2024_P 06	Vehicle 8138 graffitied at malahide-E262	Rolling stock graffiti	Northern
228	INC-92061	21/05/2024 12:35	2024_P 06	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
229	INC-92211	21/05/2024 13:41	2024_P 06	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
230	INC-92076	21/05/2024 15:30	2024_P 06	Aggressive behaviour at Lansdowne	Aggressive behaviour	DART
231	INC-92386	21/05/2024 17:05	2024_P 06	Aggressive behaviour at Mullingar	Aggressive behaviour - other	Northern
232	INC-92092	22/05/2024 10:15	2024_P 06	Vehicle 8124 vandalised	Rolling stock criminal damage / vandalism (exc graffiti)	DART
233	INC-92254	22/05/2024 19:44	2024_P 06	Aggressive behaviour (intoxication related) at Mullingar	Aggressive behaviour - intoxicated	Northern
234	INC-92108	22/05/2024 21:40	2024_P 06	Member of IÉ staff assaulted on A230 21:00 Heuston to Cork	Assault on employee	Cork
235	INC-92239	22/05/2024 23:30	2024_P 06	Customer assaulted on board A450 22.38 Limerick Junction to Limerick service	Assault on Customer	Limerick
236	INC-92116	23/05/2024 06:18	2024_P 06	Vehicle 22344 vandalised	Rolling stock criminal damage / vandalism (exc graffiti)	Northern
237	INC-92145	23/05/2024 18:58	2024_P 06	Fighting (other) reported onboard	Fighting (other)	DART
238	INC-92136	23/05/2024 20:53	2024_P 06	Fighting on Train (Alleged)	Fighting	DART

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
239	INC-92249	24/05/2024 12:40	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
240	INC-92174	24/05/2024 16:57	2024_P 06	Aggressive behaviour on E932	Aggressive behaviour	DART
241	INC-92159	24/05/2024 16:58	2024_P 06	Fighting on A710	Fighting	Galway
242	INC-92261	24/05/2024 17:10	2024_P 06	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
243	INC-92558	24/05/2024 17:30	2024_P 06	Aggressive behaviour (intoxication related) on-board A714 17:30 Heuston - Galway	Aggressive behaviour - intoxicated	Mainline
244	INC-92170	24/05/2024 18:51	2024_P 06	vehicle 8615 vandalised at unknown	Rolling stock criminal damage / vandalism (exc graffiti)	DART
245	INC-92171	24/05/2024 19:50	2024_P 06	Aggressive behaviour at Bayside	Aggressive behaviour - other	DART
246	INC-92207	24/05/2024 20:50	2024_P 06	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
247	INC-92441	24/05/2024 21:00	2024_P 06	Aggressive behaviour (intoxication related) A230 21:00 Heuston to Cork	Aggressive behaviour - intoxicated	Cork
248	INC-92227	25/05/2024 09:41	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
249	INC-92270	25/05/2024 18:41	2024_P 06	Aggressive behaviour at Clongriffin	Aggressive behaviour - other	Northern
250	INC-92384	25/05/2024 20:10	2024_P 06	Aggressive behaviour (intoxication related) on-board at Mullingar	Aggressive behaviour - intoxicated	Northern
251	INC-92187	25/05/2024 20:25	2024_P 06	Fighting (other) reported at Howth	Fighting (other)	DART
252	INC-92986	26/05/2024 10:25	2024_P 06	Aggressive behaviour (intoxication related) A211 10:25 Cork to Heuston	Aggressive behaviour - intoxicated	Cork

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
253	INC-92305	26/05/2024 16:00	2024_P 06	Theft of 3rd Party property on board 13.40 Heuston/Westport	Theft of customer / 3rd Party property	Galway
254	INC-92307	26/05/2024 16:00	2024_P 06	Theft of 3rd Party property on board 13.40 Heuston/Westport Service	Theft of customer / 3rd Party property	Galway
255	INC-92402	26/05/2024 20:05	2024_P 06	Customer assaulted at Cork Station concourse	Assault on Customer	Cork
256	INC-92229	27/05/2024 09:15	2024_P 06	Lewd Behaviour at Heuston	Lewd behaviour	Mainline
257	INC-92287	27/05/2024 17:10	2024_P 06	Aggressive behaviour at A313 17:05 Tralee to Cork	Aggressive behaviour - other	Cork
258	INC-92561	27/05/2024 18:30	2024_P 06	Theft of 3rd Party property	Theft of customer / 3rd Party property	Limerick
259	INC-92521	27/05/2024 19:17	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
260	INC-92337	28/05/2024 14:48	2024_P 06	Aggressive behaviour at HJCT	Aggressive behaviour - other	DART
261	INC-92321	28/05/2024 20:30	2024_P 06	Aggressive behaviour on E127	Aggressive behaviour - other	DART
262	INC-92323	28/05/2024 21:35	2024_P 06	vehicle 8340 vandalised at Malahide	Rolling stock criminal damage / vandalism (exc graffiti)	Northern
263	INC-92526	29/05/2024 12:18	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
264	INC-92372	29/05/2024 16:38	2024_P 06	Aggressive behaviour at Howth	Aggressive behaviour - other	DART
265	INC-92365	29/05/2024 19:28	2024_P 06	Anti social behaviour on board E253	Antisocial behaviour	DART
266	INC-92566	30/05/2024 12:57	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
267	INC-92408	30/05/2024 17:33	2024_P 06	Aggressive behaviour onboard A410	Aggressive behaviour - other	Limerick
268	INC-92410	30/05/2024 17:45	2024_P 06	Aggressive behaviour onboard A220 16:00 Heuston - Cork	Aggressive behaviour - other	Mainline
269	INC-92468	31/05/2024 16:12	2024_P 06	Aggressive behaviour at Bayside	Aggressive behaviour - other	DART
270	INC-92607	01/06/2024 01:30	2024_P 06	Vehicle 8313 graffitied at South Siding Fairview	Rolling stock graffiti	Fairview CME
271	INC-92608	01/06/2024 04:30	2024_P 06	Vehicle 8127-8327 graffitied at New sidings.	Rolling stock graffiti	Fairview CME
272	INC-92474	01/06/2024 06:30	2024_P 06	Vehicle 29103 graffitied at Connolly	Rolling stock graffiti	Northern
273	INC-92475	01/06/2024 06:41	2024_P 06	trespassers Booterstown	Antisocial behaviour	DART
274	INC-92564	01/06/2024 11:28	2024_P 06	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
275	INC-92555	01/06/2024 16:30	2024_P 06	Theft of 3rd Party property	Theft of customer / 3rd Party property	Limerick
276	INC-92490	01/06/2024 18:04	2024_P 06	Aggressive behaviour on-board D218 17:27 Heuston - Portlaoise	Aggressive behaviour - other	Mainline
277	INC-92489	01/06/2024 20:08	2024_P 06	Aggressive behaviour on-board P225 19:25 Portlaoise - Heuston	Aggressive behaviour - other	Mainline
278	INC-92552	01/06/2024 22:55	2024_P 06	Customer assaulted on P538 22:30 Cobh to Cork	Assault on Customer	Cork
279	INC-92547	02/06/2024 18:03	2024_P 06	Vehicle vandalised at Connolly	Rolling stock criminal damage / vandalism (exc graffiti)	Northern
280	INC-92517	02/06/2024 19:12	2024_P 06	Fighting (other) reported onboard	Fighting (other)	DART

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
281	INC-92551	02/06/2024 22:00	2024_P 06	Member of IÉ staff assaulted at Killarney Station	Assault on employee	Cork
282	INC-92567	03/06/2024 07:10	2024_P 06	Graffiti at Connolly	Company building / other asset - Graffiti	Northern
283	INC-92645	03/06/2024 12:44	2024_P 06	Aggressive behaviour at Killarney Station	Aggressive behaviour - other	Cork
284	INC-92569	03/06/2024 18:00	2024_P 06	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
285	INC-92534	03/06/2024 20:36	2024_P 06	Fighting at Malahide / on E114.	Fighting	DART
286	INC-92577	04/06/2024 14:13	2024_P 06	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
287	INC-92592	04/06/2024 18:15	2024_P 06	Customer assaulted on-board at Clonsilla	Assault on Customer	Northern
288	INC-92602	04/06/2024 18:47	2024_P 06	Aggressive behaviour onboard	Aggressive behaviour - other	DART
289	INC-92644	06/06/2024 06:46	2024_P 06	Fighting (other) reported at Connolly	Fighting (other)	Northern
290	INC-92802	06/06/2024 18:25	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
291	INC-92675	06/06/2024 21:48	2024_P 06	Aggressive behaviour at Malahide	Aggressive behaviour - other	Northern
292	INC-92757	07/06/2024 13:51	2024_P 06	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
293	INC-92758	07/06/2024 15:02	2024_P 06	Theft of 3rd Party property	Theft of customer / 3rd Party property	Northern
294	INC-92691	07/06/2024 16:42	2024_P 06	Aggressive behaviour (intoxication related) A308 15:25 Mallow to Tralee	Aggressive behaviour - intoxicated	Cork

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
295	INC-92694	07/06/2024 16:45	2024_P 06	Passenger trouble E930	Antisocial behaviour	DART
296	INC-92775	07/06/2024 17:05	2024_P 06	Theft of 3rd Party property_A312 17:05 Heuston to Tralee	Theft of customer / 3rd Party property	Cork
297	INC-92760	07/06/2024 19:55	2024_P 06	Fighting (other) reported at/on Malahide	Fighting (other)	Northern
298	INC-92805	08/06/2024 14:27	2024_P 06	Aggressive behaviour (intoxication related) on-board A217 13:25 Portlaoise - Heuston	Aggressive behaviour - intoxicated	Mainline
299	INC-92727	08/06/2024 19:11	2024_P 06	Customer assaulted on board E825 at Lansdowne	Assault on Customer	DART
300	INC-92729	08/06/2024 21:06	2024_P 06	Aggressive behaviour on board A136	Aggressive behaviour	Northern
301	INC-92769	08/06/2024 23:40	2024_P 06	Customer assaulted at Connolly	Assault on Customer	Northern
302	INC-92846	10/06/2024 07:00	2024_P 06	Aggressive behaviour at Mullingar	Aggressive behaviour - other	Northern
303	INC-92812	10/06/2024 11:10	2024_P 06	Aggressive behaviour on E815	Aggressive behaviour	DART
304	INC-92861	10/06/2024 15:56	2024_P 06	Graffiti at Hazelhatch Station	Company building / other asset - Graffiti	Mainline
305	INC-93097	10/06/2024 18:00	2024_P 06	Customer assaulted at Templemore	Assault on Customer	Limerick
306	INC-92849	11/06/2024 11:30	2024_P 06	Vehicle E917 graffitied	Rolling stock graffiti	Fairview CME
307	INC-92877	11/06/2024 16:17	2024_P 06	Aggressive behaviour onboard E239	Aggressive behaviour - other	DART
308	INC-92869	11/06/2024 18:24	2024_P 06	Aggressive behaviour at Howth	Aggressive behaviour	DART

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
309	INC-92865	11/06/2024 20:31	2024_P 06	Vehicle 8307 graffitied at Malahide	Rolling stock graffiti	Northern
310	INC-92891	12/06/2024 09:23	2024_P 06	Graffiti; E913 - 8121	Rolling stock graffiti	Fairview CME
311	INC-92920	12/06/2024 16:10	2024_P 06	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
312	INC-92979	12/06/2024 16:14	2024_P 06	Aggressive behaviour on-board A708	Aggressive behaviour	Galway
313	INC-93104	12/06/2024 17:03	2024_P 06	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
314	INC-92940	12/06/2024 17:30	2024_P 06	Aggressive behaviour (intoxication related) on board 16.25 Heuston Limerick	Aggressive behaviour - intoxicated	Limerick
315	INC-92924	12/06/2024 23:57	2024_P 06	Aggressive behaviour (intoxication related) at Connolly	Aggressive behaviour - intoxicated	Northern
316	INC-92952	13/06/2024 05:44	2024_P 06	Aggressive behaviour at GSTNS	Aggressive behaviour - other	DART
317	INC-92958	13/06/2024 12:00	2024_P 06	Fighting (other) reported at/on Connolly	Fighting (other)	Northern
318	INC-93068	13/06/2024 17:50	2024_P 06	Aggressive behaviour (intoxication related) at Heuston	Aggressive behaviour - intoxicated	Mainline
319	INC-92944	13/06/2024 18:55	2024_P 06	Alleged theft on board A714	Theft of customer / 3rd Party property	Galway
320	INC-93118	13/06/2024 20:30	2024_P 06	Aggressive behaviour on-board A718	Aggressive behaviour - other	Galway
321	INC-92962	13/06/2024 22:58	2024_P 06	Aggressive behaviour (intoxication related) on-board at Malahide	Aggressive behaviour - intoxicated	Northern
322	INC-92949	13/06/2024 23:05	2024_P 06	Fighting on D425 22:30 GCD - Hazelhatch	Fighting	Mainline

No.	Incident No	Incident Date/Time	Period	Incident Title	Category	Business Unit
323	INC-93038	14/06/2024 11:25	2024_P 06	Fighting (other) reported at/on Connolly	Fighting (other)	Northern
324	INC-92992	14/06/2024 14:32	2024_P 06	Aggressive behaviour at Athlone	Aggressive behaviour	Galway
325	INC-93082	14/06/2024 14:39	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
326	INC-93026	14/06/2024 16:30	2024_P 06	Customer assaulted on board 15.05 Galway/Heuston Service	Assault on Customer	Galway
327	INC-93005	14/06/2024 20:07	2024_P 06	Alleged crime on A612	Antisocial behaviour	Waterford
328	INC-93006	14/06/2024 20:35	2024_P 06	Youths interfering with doors at Kilbarrack	Antisocial behaviour	DART
329	INC-93042	15/06/2024 14:55	2024_P 06	Aggressive behaviour at Connolly	Aggressive behaviour - other	Northern
330	INC-93087	16/06/2024 09:50	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour	Mainline
331	INC-93077	16/06/2024 18:25	2024_P 06	Aggressive behaviour onboard	Aggressive behaviour - other	DART
332	INC-93092	16/06/2024 19:00	2024_P 06	Aggressive behaviour at Heuston	Aggressive behaviour - other	Mainline
333	INC-93155	16/06/2024 19:02	2024_P 06	Aggressive behaviour (intoxication related) on-board A519 18:05 Waterford - Heuston	Aggressive behaviour - intoxicated	Mainline
334	INC-93061	16/06/2024 19:18	2024_P 06	Other antisocial behaviour on-board 18:05 Waterford - Heuston (Racial Abuse)	Other Antisocial Behaviour	Mainline
335	INC-93064	16/06/2024 19:38	2024_P 06	Fighting (other) reported at/on A807 17:50 Westport - Heuston	Fighting (other)	Galway
336	INC-93059	16/06/2024 19:44	2024_P 06	Report of fighting on P752	Fighting	Northern