

Partners and Suppliers of Services to Iarnród Éireann

10/04/2025

Partners and suppliers Iarnród Éireann Irish Rail engage with to provide services include:

- Adapt – Hosting services for Cubic Transportation
- Akamai – Provide web and internet security services
- All Human – Web design agency (rosslare.ie, irishrail.ie, dartplus.ie)
- Amazon Web Services – Hosting services for Sqills
- Axe Monitor - Accessibility monitoring
- Bus Eireann – Total number of tickets sold on bus transfers
- Blacknight – Hosting services
- Capita – Consolidated Call Centre
- CIÉ GIT and T – Hosting services, IT support, Realtime, mailboxes, device and network management services
- Cloudflare – Global network providing security, performance and reliability services
- Conversocial – Social media monitoring
- Corporate Catering – Information on orders placed for food
- Cookiebot - Cookie consent management platform
- CTI Group/ Echo - Hosting services for www.irishrail.ie and www.rosslare.ie brochureware
- Cubic Transportation – Full ecommerce services in partnership with Marketo, Sqills, MS Dynamics and Adapt
- DoubleClick – Advertising agency 3rd party ad tracking
- Dovetail – Fixed payment notice (FPN) system
- Evad IT Solutions – Wi-Fi onboard trains supplier
- Meta – Social media customer engagements and advertising
- Google – Google tag Manager, analytics, AdSense, Search Console, Lighthouse and DoubleClick services
- Hacon – Journey planner, real-time, timetable API and app (iOS and Android) services
- IBM – Smartcard ticketing, Watson (chatbot)
- Interaccess – Accessibility website consultation
- Irish Services – Hosting Services
- Kentico – Website Content Management System platforms
- LinkedIn - Social media customer engagements
- Marino Software – Provide services and expertise on making designs accessible
- Marketo – Marketing Automation Software
- Microsoft – Various computer services i.e., mailboxes, software, hosting and CRM Capabilities (Dynamics)

- Microsoft Clarity – Provides Web UX Analytics and Reports
- Mimecast – Email security
- MuleSoft – Integration Platform Provider
- National Transport Authority - Consolidated Call Centre
- NaviLens - Provide technology to enhance accessibility on trains for the visually impaired
- Neatebox - Disability aware customer service solution
- OMD – Media buying agency
- Payware – Payment service provider
- Publicis – Creative advertising agency
- Rackspace – Provide web and internet security services
- Scheidt and Bachmann – Validation gates and ticketing machines
- Screencastify - Screen Recorder for Chrome
- Siemens Mobility – Sqills and Hacon Parent Company
- Sqills – Ecommerce platform under Cubic Transportation
- Storm – Company who works on our CRM system – to be confirmed with CUBIC 13/02
- Survey Monkey – Market research personal and non-personal
- Talkdesk - CRM software
- Telcllic - Fixed payment notice (FPN) system
- Ticket Tailor - Ticket seller for events
- Translink / NIR – Joint operator of Enterprise service
- Theta – Digital Solutions advisor, hand held devices
- X - Social media customer engagements
- Vodafone – Hosting services and mobile services
- Whishworks – Integration development partner
- WorldPay – Payment service provider
- YouTube – Social media customer engagements and advertising