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21 <sup>st</sup> November 2017	

## Re: FOI Notification of estimation of fees [IE\_FOI\_128]

Dear

I refer to your request dated 25<sup>th</sup> October 2017 made under the Freedom of Information Act 2014, which was received on that date for records held by larnród Éireann your request sought:

All relevant documentation relating to:

I would like to request a figure for the number of noise complaints made to Irish Rail has received in relation to noise complaints since 2012, with a year-by-year breakdown of the figure if possible.

I would also like to request any transcripts of written complaints regarding the same between January 1 2016 and the present date.

The Act allows for the charging of fees in certain circumstances and this is set out in section 27 of the Act, a copy of which is enclosed.

I am now writing to you to advise you of the costs of your request. The Act allows for the charging of search, retrieval and copying of records which are within the scope of your request, from within this body as set out in Section 27(2) and (3).

After careful consideration and consultations, I estimate that the services of staff member(s) for 32 plus hours will be the minimum amount of time required to efficiently complete the 'search and retrieval and copying' work on your request. The prescribed amount chargeable for each such hour is €20.00 resulting in an overall fee of over €640

The estimated cost of your request is therefore over the appropriate minimum amount provided for in Section 27(3)(d) of the Act. There will therefore be charges in relation to your request.

Yours sincerely,

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Ms. Lynette O'Toole Freedom of Information / Data Protection Officer, Corporate Communications Iarnród Éireann Irish Rail, Connolly Station, Amiens Street,