

6th December 2017



Re: FOI Request Response [IE_FOI_133]



I refer to your request dated 06th November 2017 made under the Freedom of Information Act 2014, which was received on that date for records held by larnród Éireann your request sought:

All relevant documentation relating to:

Would it be possible to receive the 2016 figures regarding complaints about Irish Rail services and their staff.

I, Paul Slowey, have now made a final decision to grant your request on 06th December 2017.

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

In the event that you are not happy with this decision, you can make an appeal in relation to this matter, you can do so by writing to the Freedom of Information Unit, Corporate Communications, Iarnród Éireann, Connolly Station, Amiens Street, Dublin 1 or by email to foi@irishrail.ie.

You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI officer by telephone on +353 1 7034293.

Yours sincerely,

Paul Slowey FOI Decision Maker,

Cathaoirleach Chairman - P Gaffney(UK), Stiùrthóirí Directors: F Allen, P Golden, T McGee(UK), J Moloney, J Nix, F O'Mahony, T Wynne; Príomh Fheidhmeannach Chief Executive: D Franks
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05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Phone Service Disruption Incident on Line Tralee 05/01/2016 Phone Service Disruption Union Dispute 05/01/2016 Post Service Disruption Train Failure Tralee Farranfore 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Station Issues Station Facilities Dart Portmarnock 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Union Dispute 05/01/2016 Post Service Disruption Train Failure Tralee 05/01/2016 Post Service Disruption Train Failure Tralee Farranfore 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Fost Service Disruption Incident on Line Limerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Fares & Ticketing Ticket Prices Cork Templemore 05/01/2016 Email Fares & Ticketing Ticket Prices Cork 05/01/2016 Fost Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Union Dispute 05/01/2016 Post Service Disruption Train Failure Tralee 05/01/2016 Post Service Disruption Train Failure Tralee Farranfore 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Fimall Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Fares & Ticketing Ticket Prices Cork Templemore 05/01/2016 Fimall Fares & Ticketing Ticket Prices Cork 05/01/2016 Fimall Fares & Ticketing Ticket Prices Cork 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016	Email Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Incident on Line O5/01/2016 Post Service Disruption Union Dispute 05/01/2016 Post Service Disruption Train Failure Tralee Farranfore 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Umerick 05/01/2016 Post Service Disruption Incident on Line Umerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Umerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Fares & Ticketing Timetabling Timetable Changes Dundalk/Drogheda Commuter Laytown 05/01/2016 Email Fares & Ticketing Ticket Prices Cork Templemore 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016	Email Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Union Dispute 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Trainekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Timetabling Timetable Changes Dundalk/Drogheda Commuter Laytown 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Fost Service Disruption Incident on Line Cork 05/01/2016 Fost Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016 05/01/2016	Email Post Post Phone	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Train Failure Tralee Farranfore 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Fost Service Disruption Incident on Line Limerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Timetabling Timetable Changes Dundalk/Drogheda Commuter Laytown 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016 05/01/2016	Email Post Post Phone Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Station Issues Station Facilities Dart Portmarnock 05/01/2016 Email Timetabling Timetable Changes Dundalk/Drogheda Commuter Laytown 05/01/2016 Email Fares & Ticketing Ticket Prices Cork Templemore 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Fares & Ticketing Unused Tickets Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Fares & Ticketing Ticket Prices Cork Templemore 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016	Email Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Station Issues Station Facilities Dart Portmarnock 05/01/2016 Email Timetabling Timetable Changes Dundalk/Drogheda Commuter Laytown 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016	Email Post Post Phone Post Phone	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line Incident on Line Union Dispute	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Station Issues Station Facilities Dart Portmarnock 05/01/2016 Email Timetabling Timetable Changes Dundalk/Drogheda Commuter Laytown 05/01/2016 Email Fares & Ticketing Ticket Prices Cork Templemore 05/01/2016 Post Fares & Ticketing Ticket Prices Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016	Email Post Post Phone Post Phone Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line Incident on Line Union Dispute Train Failure	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Timekeeping Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Tralee 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Portlaoise Kildare Commuter 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Limerick 05/01/2016 Email Fares & Ticketing Unused Tickets Cork 05/01/2016 Email Station Issues Station Facilities Dart Portmarnock 05/01/2016 Email Timetabling Timetable Changes Dundalk/Drogheda Commuter Laytown 05/01/2016 Email Fares & Ticketing Ticket Prices Cork Templemore 05/01/2016 Post Fares & Ticketing Ticket Prices Cork 05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016 05/01/2016	Email Post Post Phone Post Phone Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line Incident on Line Union Dispute Train Failure	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston
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05/01/2016 Post Service Disruption Incident on Line Cork 05/01/2016 Post Service Disruption Timekeeping Tralee 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email Post Post Phone Post Post Post Post Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line Ist Class Issues Train Failure Signal Fault Incident on Line Union Dispute Train Failure Incident on Line Timekeeping Incident on Line Timekeeping Incident on Line Incident on Line Timekeeping Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee Cork Cork Limerick Cork Cork Cork Cork Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston Farranfore Portmarnock Laytown
05/01/2016 Post Service Disruption Timekeeping Tralee 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email Post Post Phone Post Post Post Post Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Timetabling Service Disruption Fares & Ticketing Station Issues Timetabling Fares & Ticketing	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line Ist Class Issues Train Failure Signal Fault Incident on Line Union Dispute Train Failure Incident on Line Timekeeping Incident on Line Timekeeping Incident on Line Incident on Line Timekeeping Incident on Line Unused Tickets Station Facilities Timetable Changes Ticket Prices	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston Farranfore Portmarnock Laytown
05/01/2016 Post Service Disruption Timekeeping Tralee 05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email Post Post Phone Post Post Post Post Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Timetabling Service Disruption Fares & Ticketing Station Issues Timetabling Fares & Ticketing	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line Ist Class Issues Train Failure Signal Fault Incident on Line Union Dispute Train Failure Incident on Line Timekeeping Incident on Line Timekeeping Incident on Line Incident on Line Timekeeping Incident on Line Unused Tickets Station Facilities Timetable Changes Ticket Prices	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston Farranfore Portmarnock Laytown
05/01/2016 Post Service Disruption Incident on Line Cork	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email Post Post Phone Post Post Post Post Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Timetabling Service Disruption Fares & Ticketing Station Issues Timetabling Fares & Ticketing Fares & Ticketing	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line Ist Class Issues Train Failure Signal Fault Incident on Line Union Dispute Train Failure Incident on Line Timekeeping Incident on Line Timekeeping Incident on Line Incident on Line Timekeeping Incident on Line Unused Tickets Timetable Changes Ticket Prices Unused Tickets	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee Tralee Cork Cork Cork Cork Tralee Cork Cork Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Limerick Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston Farranfore Portmarnock Laytown
	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email Post Post Post Phone Post Post Post Post Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line Union Dispute Train Failure Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston Farranfore Portmarnock Laytown
US/VII/ZUITO PUSE SERVICE DISTUPLION SIgnal Fault CORK	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email Post Post Post Post Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Fares & Ticketing Station Issues Timetabling Fares & Ticketing Service Disruption Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line Union Dispute Train Failure Incident on Line Union Dispute Train Failure Incident on Line Union Dispute Irimekeeping Incident on Line Unused Tickets Station Facilities Timetable Changes Ticket Prices Unused Tickets Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston Farranfore Portmarnock Laytown
	04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 04/01/2016 05/01/2016	Email Post Post Post Phone Post Post Post Post Post Post Post Post	Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Fares & Ticketing Station Issues Timetabling Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Service Disruption	Toilets Incorrect Information Doors Unused Tickets Car Parks Disorderly Passengers Car Parks On-Line Tickets Incident on Line 1st Class Issues Train Failure Signal Fault Incident on Line Union Dispute Train Failure Incident on Line Union Dispute Train Failure Incident on Line Incident on Line Incident on Line Incident on Line Timekeeping Incident on Line Unused Tickets Station Facilities Timetable Changes Ticket Prices Unused Tickets Incident on Line Timekeeping Incident on Line	Galway Dart Dart Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Cork Limerick Tralee Tralee Cork Cork Cork Cork Cork Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Cork Cork Cork Limerick Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Tralee Portlaoise Kildare Commuter Portlaoise Kildare Commuter Rosslare Cork Limerick Cork Dart Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Booterstown Hazelhatch & Celbridge Balbriggan Dublin Heuston Farranfore Portmarnock Laytown

05/01/2016 Post	Service Disruption	Incident on Line	Cork	
05/01/2016 Post	Service Disruption	Incident on Line	Cork	
05/01/2016 Post	Service Disruption	Incident on Line	Limerick	
05/01/2016 Post	Service Disruption		Cork	
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05/01/2016 Web	Timetabling	Cancellations		Newbridge
05/01/2016 Web	Service Disruption	Planned Maintenance	Cork	
05/01/2016 Web	Station Issues	Station Facilities	Belfast	Dublin
05/01/2016 Web	Service Disruption	Timekeeping	Dart	Tara Street
05/01/2016 Web	Onboard Issues	Crowding	Limerick	
05/01/2016 Web	Timetabling	Timetable Changes	Longford/M3Parkway/Maynooth	Clonsilla
			<u> </u>	Cionsila
05/01/2016 Web	Website	Unable to Book Tickets		
05/01/2016 Web	Onboard Issues	Seat Reservation	Cork	
05/01/2016 Email	Service Disruption	Incident on Line	Rosslare	
05/01/2016 Web	Station Issues	Station Condition	Dart	Dalkey
05/01/2016 Web	Fares & Ticketing			Wexford
· ·				
05/01/2016 Web	Onboard Issues	Seat Reservation	Galway	Roscommon
05/01/2016 Web	Fares & Ticketing	Unused Tickets	Limerick	
05/01/2016 Web	Station Issues	Announcements	Dart	
05/01/2016 Web	Service Disruption	Timekeeping	Cork	
05/01/2016 Web	•	Disorderly Passengers	Westport & Ballina	
05/01/2016 Web	Fares & Ticketing		<u> </u>	
· ·			Rosslare	
05/01/2016 Web	Timetabling	Timetable Suggestions		
05/01/2016 Web	Service Disruption	Timekeeping	Dart	
05/01/2016 Web	Station Issues	Lifts/Elevators	Dart	Shankill
05/01/2016 Web	Onboard Issues	Seat Reservation	Belfast	
05/01/2016 Web	Website	Unable to Book Tickets		
				Nowbridge
05/01/2016 Web	Service Disruption			Newbridge
05/01/2016 Web	Onboard Issues	Cleanliness	Cork	
05/01/2016 Web	Fares & Ticketing	Unused Tickets	Galway	Athlone
05/01/2016 Email	Service Disruption	Timekeeping	Cork	
05/01/2016 Web	Fares & Ticketing		Galway	
· ·			· · · · · · · · · · · · · · · · · · ·	
05/01/2016 Email	Onboard Issues	Seat Reservation	Westport & Ballina	
05/01/2016 Web	Station Issues	Incorrect Information	Sligo	Drumcondra
05/01/2016 Web	Website	No Confirmation Email	Limerick	
05/01/2016 Email	Timetabling	Cancellations	Sligo	Carrick-on-Shannon
05/01/2016 Web	Service Disruption	Timekeening	•	Greystones
05/01/2016 Web	Service Disruption		Tralee	Killarney
· ·	•			·
05/01/2016 Web	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	Sallins & Naas
05/01/2016 Web	Onboard Issues	Doors	Waterford	Muine Bheag (Bagenalstown)
05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues	Doors Catering	Waterford Westport & Ballina	Muine Bheag (Bagenalstown)
· ·			Westport & Ballina	Muine Bheag (Bagenalstown)
05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues	Catering 1st Class Issues	Westport & Ballina Cork	
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing	Catering 1st Class Issues Unused Tickets	Westport & Ballina Cork Sligo	Muine Bheag (Bagenalstown) Ballymote
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website	Catering 1st Class Issues Unused Tickets Unable to Book Tickets	Westport & Ballina Cork Sligo Cork	
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets	Westport & Ballina Cork Sligo Cork Cork	
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website	Catering 1st Class Issues Unused Tickets Unable to Book Tickets	Westport & Ballina Cork Sligo Cork	
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation	Westport & Ballina Cork Sligo Cork Cork	
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina	
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford	Ballymote
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway	Ballymote Dublin Heuston
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick	Ballymote Dublin Heuston Limerick Junction
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart	Ballymote Dublin Heuston Limerick Junction Tara Street
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick	Ballymote Dublin Heuston Limerick Junction
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Staff Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart	Ballymote Dublin Heuston Limerick Junction Tara Street
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Staff Issues Onboard Issues Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth Craughwell
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Sonboard Issues Onboard Issues Orboard Issues Orboard Issues Orboard Issues Orboard Issues Orboard Issues Orboard Issues Tires Issues Orboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line On-Line Tickets Cancellations	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick Tralee Rosslare	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth Craughwell Killarney
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Website Service Disruption Fares & Ticketing Timetabling Timetabling	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line On-Line Tickets Cancellations Timetable Changes	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick Tralee Rosslare Longford/M3Parkway/Maynootl	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth Craughwell Killarney Coolmine
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Enter Issues Onboard Issues	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line On-Line Tickets Cancellations Timetable Changes Signal Fault	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick Tralee Rosslare Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth Craughwell Killarney Coolmine M3 Parkway
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05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Service Disruption	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line On-Line Tickets Cancellations Timetable Changes Signal Fault Signal Fault Announcements Annual Tickets Cancellations Heat / AC Timekeeping Ticket Prices Unable to Book Tickets Cancellations Bus Transfers Timekeeping RPU Fines	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick Tralee Rosslare Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Belfast Galway Galway Sligo Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth Craughwell Killarney Coolmine M3 Parkway Sallins & Naas Leixlip (Confey) Drogheda Leixlip (Confey) Balbriggan Athenry Maynooth
05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line On-Line Tickets Cancellations Timetable Changes Signal Fault Signal Fault Announcements Annual Tickets Cancellations Heat / AC Timekeeping Timekeeping Ticket Prices Unable to Book Tickets Cancellations Bus Transfers Timekeeping RPU Fines Unused Tickets	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick Tralee Rosslare Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Sligo Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Bundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Belfast Galway Galway Sligo Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Galway	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth Craughwell Killarney Coolmine M3 Parkway Sallins & Naas Leixlip (Confey) Drogheda Leixlip (Confey) Balbriggan Athenry
05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web 05/01/2016 Email 05/01/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Service Disruption	Catering 1st Class Issues Unused Tickets Unable to Book Tickets Family Tickets Seat Reservation On-Line Tickets Doors Cleanliness Connections Unhelpful/Rude Staff Lost Property Catering Heat / AC Heat / AC Special Events Incident on Line On-Line Tickets Cancellations Timetable Changes Signal Fault Signal Fault Announcements Annual Tickets Cancellations Heat / AC Timekeeping Timekeeping Ticket Prices Unable to Book Tickets Cancellations Bus Transfers Timekeeping RPU Fines Unused Tickets	Westport & Ballina Cork Sligo Cork Cork Belfast Westport & Ballina Waterford Galway Limerick Dart Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Galway Limerick Tralee Rosslare Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Belfast Galway Galway Sligo Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter	Ballymote Dublin Heuston Limerick Junction Tara Street Carlow Maynooth Craughwell Killarney Coolmine M3 Parkway Sallins & Naas Leixlip (Confey) Drogheda Leixlip (Confey) Balbriggan Athenry Maynooth

05/01/2016 Web	Fares & Ticketing		Tralee	Portarlington
05/01/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	
05/01/2016 Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
05/01/2016 Web	Station Issues	Early Departures	Longford/M3Parkway/Maynooth	Broombridge
05/01/2016 Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Drumcondra
05/01/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Tara Street
05/01/2016 Web	Station Issues	Station Condition	Sligo	Maynooth
05/01/2016 Web	Onboard Issues	Seat Reservation	Tralee	Killarney
05/01/2016 Web	Service Disruption		Rosslare	Tamber 11 cg
05/01/2016 Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
05/01/2016 Web	Onboard Issues	Cleanliness	Belfast	
05/01/2016 Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
05/01/2016 Web	Timetabling	Cancellations	Sligo	
05/01/2016 Web	Fares & Ticketing	Student Tickets	Galway	Tullamore
05/01/2016 Web	Station Issues	Station Condition	Rosslare	Enniscorthy
05/01/2016 Web	Onboard Issues	Cleanliness	Sligo	Longford
05/01/2016 Web	Fares & Ticketing		Tralee	0
05/01/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	Dunhovne
	Website	Promotional Offers	Cork	Duliboyne
05/01/2016 Web				NA IP
05/01/2016 Email	Fares & Ticketing		Sligo	Mullingar
05/01/2016 Email	Onboard Issues	Disability Issues	Galway	Athlone
05/01/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
05/01/2016 Email	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	
05/01/2016 Email	Staff Issues	Unhelpful/Rude Staff	Dart	
05/01/2016 Email	Service Disruption		Dundalk/Drogheda Commuter	
05/01/2016 Email	Station Issues	TVMs	Dart Dart	Harmonstown
05/01/2016 Email	Onboard Issues	Crowding	Cork	
05/01/2016 Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	
05/01/2016 Email	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth	
05/01/2016 Web	Onboard Issues	1st Class Issues	Cork	
05/01/2016 Post	Service Disruption	Incident on Line	Limerick	
05/01/2016 Post	Service Disruption	Incident on Line	Limerick	
05/01/2016 Post	Service Disruption	Incident on Line	Cork	
05/01/2016 Post	Service Disruption		Cork	
05/01/2016 Post	Service Disruption		Limerick	
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05/01/2016 Post	Service Disruption		Cork	
05/01/2016 Post	Service Disruption		Cork	
05/01/2016 Post	Service Disruption	Timekeeping	Cork	
05/01/2016 Post	Service Disruption	Timekeeping	Cork	
05/01/2016 Post 05/01/2016 Post	Service Disruption Service Disruption		Cork Tralee	
05/01/2016 Post	Service Disruption	Train Failure	Tralee	
05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling	Train Failure Cancellations	Tralee Dart	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling	Train Failure Cancellations Cancellations	Tralee Dart Rosslare	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling Timetabling	Train Failure Cancellations Cancellations Cancellations	Tralee Dart Rosslare Rosslare	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling Timetabling Onboard Issues	Train Failure Cancellations Cancellations Cancellations 1st Class Issues	Tralee Dart Rosslare Rosslare Belfast	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling Timetabling	Train Failure Cancellations Cancellations Cancellations 1st Class Issues	Tralee Dart Rosslare Rosslare	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling Timetabling Onboard Issues	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line	Tralee Dart Rosslare Rosslare Belfast	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line	Tralee Dart Rosslare Rosslare Belfast Cork	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick	
05/01/2016 Post 05/01/2016 Email 05/01/2016 Post	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl	
05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Service Disruption	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick	
05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast	
05/01/2016 Post 05/01/2016 Web	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina	Dublin Heuston
05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website	Train Failure Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast	
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork	Dublin Heuston
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Elimerick Belfast Westport & Ballina Belfast Cork Sligo	Dublin Heuston M3 Parkway
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork	Dublin Heuston
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio	Train Failure Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Elimerick Belfast Westport & Ballina Belfast Cork Sligo	Dublin Heuston M3 Parkway
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio Staff Issues	Train Failure Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork Sligo Portlaoise Kildare Commuter	Dublin Heuston M3 Parkway Portlaoise
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Station Issues Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio Staff Issues Fares & Ticketing Timetabling	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff Ticket Prices Cancellations	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork Sligo Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Dublin Heuston M3 Parkway Portlaoise
05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio Staff Issues Fares & Ticketing Timetabling Antisocial Behavio	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff Ticket Prices Cancellations Disorderly Passengers	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork Sligo Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Sligo Dart	Dublin Heuston M3 Parkway Portlaoise Drogheda Booterstown
05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio Staff Issues Fares & Ticketing Timetabling Antisocial Behavio Timetabling	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff Ticket Prices Cancellations Disorderly Passengers Timetable Changes	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork Sligo Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Sligo Dart Dundalk/Drogheda Commuter	Dublin Heuston M3 Parkway Portlaoise Drogheda
05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio Staff Issues Fares & Ticketing Timetabling Antisocial Behavio Timetabling Service Disruption	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff Ticket Prices Cancellations Disorderly Passengers Timetable Changes Timekeeping	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork Sligo Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Sligo Dart Dundalk/Drogheda Commuter Cork	Dublin Heuston M3 Parkway Portlaoise Drogheda Booterstown
05/01/2016 Post 05/01/2016 Email 05/01/2016 Post 05/01/2016 Post 05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio Staff Issues Fares & Ticketing Timetabling Antisocial Behavio Timetabling Service Disruption Onboard Issues	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff Ticket Prices Cancellations Disorderly Passengers Timetable Changes Timekeeping Announcements	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Limerick Belfast Westport & Ballina Belfast Cork Sligo Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Sligo Dart Dundalk/Drogheda Commuter Cork Cork Cork	Dublin Heuston M3 Parkway Portlaoise Drogheda Booterstown
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05/01/2016 Post 05/01/2016 Web 05/01/2016 Web 05/01/2016 Web 05/01/2016 Email 05/01/2016 Email 05/01/2016 Email 05/01/2016 Web 06/01/2016 Web	Service Disruption Timetabling Timetabling Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Onboard Issues Antisocial Behavio Staff Issues Fares & Ticketing Timetabling Antisocial Behavio Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Station Issues Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Train Failure Cancellations Cancellations Cancellations 1st Class Issues Incident on Line Bus Transfers Barriers Train Failure Incident on Line Seat Reservation On-Line Tickets Unable to Book Tickets Announcements Vandalism Unhelpful/Rude Staff Ticket Prices Cancellations Disorderly Passengers Timetable Changes Timekeeping Announcements Student Tickets Cancellations Crowding Barriers Timekeeping Cleanliness Cleanliness Early Departures Barriers On-Line Tickets Lost Property Seat Reservation No Confirmation Email	Tralee Dart Rosslare Rosslare Belfast Cork Galway Limerick Longford/M3Parkway/Maynootl Cork Belfast Westport & Ballina Belfast Cork Sligo Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Sligo Dart Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Longford/M3Parkway/Maynootl Rosslare Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Cork Dart Longford/M3Parkway/Maynootl Cork Cord Cord Cord Cord Cord Cord Cord Cord	Dublin Heuston M3 Parkway Portlaoise Drogheda Booterstown Drogheda Greystones Docklands Enniscorthy Newbridge Maynooth Greystones Docklands Finestones Docklands Booterstown Breystones Docklands Company of the state of

06/01/2016 Email	Station Issues	Booking Office Issues	Portlaoise Kildare Commuter	Newbridge
06/01/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	Dublin Heuston
06/01/2016 Email	Fares & Ticketing	Unused Tickets	Tralee	Tralee
06/01/2016 Post	Onboard Issues	1st Class Issues	Cork	
06/01/2016 Post	Onboard Issues	1st Class Issues	Cork	
06/01/2016 Post	Service Disruption	Timekeeping	Cork	
06/01/2016 Post	Service Disruption	Timekeeping	Tralee	
06/01/2016 Post	Service Disruption		Tralee	
06/01/2016 Post	Service Disruption		Tralee	
06/01/2016 Web	Station Issues	Car Parks		Dundalk
				Dulidaik
06/01/2016 Post	Service Disruption		Tralee	
06/01/2016 Post	Service Disruption		Belfast	
06/01/2016 Post	Service Disruption		Limerick	
06/01/2016 Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Portlaoise
06/01/2016 Post	Service Disruption	Incident on Line	Limerick	
06/01/2016 Post	Service Disruption	Incident on Line	Cork	
06/01/2016 Post	Service Disruption	Incident on Line	Tralee	
06/01/2016 Post	Service Disruption	Timekeeping	Tralee	
06/01/2016 Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
06/01/2016 Web	Fares & Ticketing	· ·	Galway	
06/01/2016 Post		DSP Free Travel Passes		
06/01/2016 V ost	Station Issues	Station Condition		Palhriggan
· ·			Dundalk/Drogheda Commuter	Baibriggaii
06/01/2016 Post	Onboard Issues	Doors	Galway	
06/01/2016 Post	Service Disruption		Limerick	
06/01/2016 Post	Fares & Ticketing		Galway	
06/01/2016 Post	Onboard Issues	Catering	Belfast	
06/01/2016 Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynootl	
06/01/2016 Email	Station Issues	Station Facilities	Dart	Greystones
06/01/2016 Email	Fares & Ticketing	Family Tickets	Longford/M3Parkway/Maynootl	Dunboyne
06/01/2016 Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin
06/01/2016 Web	Service Disruption	Timekeeping	Belfast	Dublin
06/01/2016 Email	Fares & Ticketing	· -	Dart	Coolmine
06/01/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	Cooming
· · ·				Dundalk
06/01/2016 Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Dundalk
06/01/2016 Web	Fares & Ticketing	•	Cork	Mallow
06/01/2016 Web	Fares & Ticketing	DSP Free Travel Passes		
06/01/2016 Web	Service Disruption	Bus Transfers	Limerick	Sixmilebridge
06/01/2016 Web	Onboard Issues	Crowding	Rosslare	
00/01/2010 WCD				
06/01/2016 Web	Fares & Ticketing		Cork	
			Cork Rosslare	Gorey
06/01/2016 Web 06/01/2016 Web	Fares & Ticketing	On-Line Tickets		
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues	On-Line Tickets Crowding Crowding	Rosslare Longford/M3Parkway/Maynootl	
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption	On-Line Tickets Crowding Crowding Union Dispute	Rosslare Longford/M3Parkway/Maynootl Dart	
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling	On-Line Tickets Crowding Crowding Union Dispute Connections	Rosslare Longford/M3Parkway/Maynootl Dart Sligo	
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart	
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart	Coolmine
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Part Portlaoise Kildare Commuter	Coolmine
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Coolmine
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo	Newbridge Newbridge
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Coolmine
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo	Newbridge Newbridge
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter	Newbridge Newbridge
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Newbridge Newbridge Sallins & Naas
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Newbridge Newbridge Sallins & Naas
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cortlaoise Kildare Commuter Dart Cork Cork	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cortaoise Kildare Commuter Cork Cork Dart	Newbridge Newbridge Sallins & Naas
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo	Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Station Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dart Cork Cork Dart Belfast Cork Sligo Sligo Sligo Dart	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo	Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Station Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dart Cork Cork Dart Belfast Cork Sligo Sligo Sligo Dart	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dart Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee	Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter	Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Station Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter	Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Timetabling Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Station Issues Website Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Website Onboard Issues Fares & Ticketing	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter Cork Sligo Cork	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon Dublin Heuston
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06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Antisocial Behavio Fares & Ticketing Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Heat / AC Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks 1st Class Issues Promotional Offers Assault Lost/Mislaid Tickets	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Dart Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter Cork Limerick Belfast Cork Rosslare Tralee Dundalk/Drogheda Commuter	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon Dublin Heuston Ennis Gorey Dublin Heuston
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Antisocial Behavio Fares & Ticketing Onboard Issues Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks Assault Lost/Mislaid Tickets Heat / AC Lost Property	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter Cork Limerick Belfast Cork Belfast Cork	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon Dublin Heuston Ennis Gorey
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Fares & Ticketing Station Issues Fares & Ticketing Antisocial Behavio Fares & Ticketing Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks Assault Lost/Mislaid Tickets Heat / AC Lost Property	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Dart Portlaoise Kildare Commuter Dart Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter Cork Limerick Belfast Cork Rosslare Tralee Dundalk/Drogheda Commuter	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon Dublin Heuston Ennis Gorey Dublin Heuston
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Antisocial Behavio Fares & Ticketing Onboard Issues Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks Assault Lost/Mislaid Tickets Heat / AC Lost Property	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Portlaoise Kildare Commuter Dart Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter Cork Sligo Cork Limerick Belfast Cork Rosslare Tralee Dundalk/Drogheda Commuter	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon Dublin Heuston Ennis Gorey Dublin Heuston
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Station Issues Fares & Ticketing Antisocial Behavio Fares & Ticketing Onboard Issues Onboard Issues	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets Car Parks Sault Lost/Mislaid Tickets Heat / AC Lost Property Timekeeping	Rosslare Longford/M3Parkway/Maynootl Dart Sligo Dart Portlaoise Kildare Commuter Dart Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Dart Tralee Cork Dundalk/Drogheda Commuter Cork Sligo Cork Limerick Belfast Cork Rosslare Tralee Dundalk/Drogheda Commuter	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon Dublin Heuston Ennis Gorey Dublin Heuston Blackrock
06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Web 06/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web 07/01/2016 Web 07/01/2016 Web 07/01/2016 Email 07/01/2016 Email 07/01/2016 Email 07/01/2016 Web 08/01/2016 Web 08/01/2016 Web	Fares & Ticketing Onboard Issues Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Timetabling Station Issues Website Service Disruption Onboard Issues Fares & Ticketing Website Fares & Ticketing Timetabling Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website	On-Line Tickets Crowding Crowding Union Dispute Connections Heat / AC Heat / AC Timekeeping Timekeeping Timekeeping Incorrect Information Timetable Changes Announcements Unable to Book Tickets Timekeeping Crowding DSP Free Travel Passes Unable to Book Tickets Unused Tickets Cancellations Lost/Mislaid Tickets Early Departures On-Line Tickets Unhelpful/Rude Staff Car Parks No Confirmation Email Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Assault Lost/Mislaid Tickets Heat / AC Lost Property Timekeeping Unable to Book Tickets	Rosslare Longford/M3Parkway/Maynoott Dart Sligo Dart Dart Portlaoise Kildare Commuter Cork Cork Dart Belfast Cork Sligo Sligo Sligo Sligo Sligo Sligo Sligo Cork Dundalk/Drogheda Commuter Cork Eumerick Belfast Cork Dundalk/Drogheda Commuter Cork Belfast Cork Dundalk/Drogheda Commuter Dart Portlaoise Kildare Commuter	Coolmine Newbridge Newbridge Sallins & Naas Grand Canal Dock Blackrock Longford Tara Street Farranfore Dublin Heuston Rush & Lusk Roscommon Dublin Heuston Ennis Gorey Dublin Heuston Blackrock

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	08/01/2016 Email	Onboard Issues	Seat Reservation	Waterford	Carlow
	08/01/2016 Web	Onboard Issues	Toilets	Sligo	Mullingar
C	08/01/2016 Email	Service Disruption	Bus Transfers	Sligo	Longford
C	08/01/2016 Email	Fares & Ticketing	Family Tickets	Westport & Ballina	
C	08/01/2016 Web	Fares & Ticketing	Student Tickets	Sligo	Sligo
C	08/01/2016 Web	Website	Unable to Book Tickets	Cork	
C	08/01/2016 Email	Service Disruption	Bus Transfers	Belfast	
C	08/01/2016 Email	Station Issues	Station Facilities	Dart	Sutton
	08/01/2016 Email	Onboard Issues	Seat Reservation	Tralee	Mallow
	08/01/2016 Web	Onboard Issues	Catering	Westport & Ballina	Castlebar
	08/01/2016 Web	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Cork	
C	08/01/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
C	08/01/2016 Web	Service Disruption	Bus Transfers	Sligo	Maynooth
C	08/01/2016 Email	Fares & Ticketing	DSP Free Travel Passes	Belfast	
C	08/01/2016 Web	Station Issues	TVMs	Dart	Sydney Parade
C	08/01/2016 Web	Onboard Issues	Lost Property	Tralee	Mallow
	08/01/2016 Web	Staff Issues	Positive	Westport & Ballina	Manulla Junction
	09/01/2016 Web	Website	No Confirmation Email	·	
	• •			Tralee	
	09/01/2016 Web	Service Disruption			
	09/01/2016 Web	Website	No Confirmation Email		
	09/01/2016 Web	Service Disruption		Limerick	Sixmilebridge
	09/01/2016 Web	Website	No Confirmation Email		
C	09/01/2016 Email	Onboard Issues	Lost Property	Cork	
C	09/01/2016 Web	Antisocial Behavio	Disorderly Passengers	Galway	Portarlington
	09/01/2016 Web	Website	Unable to Book Tickets	· · · · · · · · · · · · · · · · · · ·	
	10/01/2016 Web	Station Issues	Station Facilities	Dart	Grand Canal Dock
	10/01/2016 Web	Station Issues	Barriers	Dundalk/Drogheda Commuter	Donabate
				Cork	Donabatt
	10/01/2016 Web	Fares & Ticketing			Calling Q Mana
	10/01/2016 Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Sallins & Naas
	10/01/2016 Web	Service Disruption		Tralee	Cork Kent
	10/01/2016 Web	Website	No Confirmation Email	Tralee	Killarney
1	10/01/2016 Web	Onboard Issues	Bicycle Spaces	Galway	Dublin Heuston
1	10/01/2016 Web	Antisocial Behavio	Disorderly Passengers	Sligo	Mullingar
1	10/01/2016 Web	Website	Tickets Unavailable On-	Cork	·
	10/01/2016 Email	Fares & Ticketing		Limerick	
	10/01/2016 Web	Station Issues	Early Departures	Sligo	Enfield
	• •				
	11/01/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
	11/01/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
1	11/01/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portarlington
1			Timeleconing	Portlaoise Kildare Commuter	Sallins & Naas
	11/01/2016 Web	Service Disruption	ппекееріп	Portiablise Kildare Commuter	Sallills & Ivads
	11/01/2016 Web 11/01/2016 Web	Fares & Ticketing		Belfast	Sdillis & Ndds
1		•			Carlow
1	1/01/2016 Web 1/01/2016 Web	Fares & Ticketing Onboard Issues	Fare Structures Lost Property	Belfast Waterford	Carlow
1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email	Fares & Ticketing Onboard Issues Staff Issues	Fare Structures Lost Property Unhelpful/Rude Staff	Belfast Waterford Tralee	Carlow Dublin Heuston
1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property	Belfast Waterford Tralee Waterford	Carlow Dublin Heuston Carlow
1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators	Belfast Waterford Tralee Waterford Tralee	Carlow Dublin Heuston Carlow Killarney
1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter	Carlow Dublin Heuston Carlow
1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway	Carlow Dublin Heuston Carlow Killarney
1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter	Carlow Dublin Heuston Carlow Killarney
1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway	Carlow Dublin Heuston Carlow Killarney
1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Email	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo	Carlow Dublin Heuston Carlow Killarney Dundalk
1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick	Carlow Dublin Heuston Carlow Killarney Dundalk
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast	Carlow Dublin Heuston Carlow Killarney Dundalk
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web 11/01/2016 Post 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Service Disruption	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast	Carlow Dublin Heuston Carlow Killarney Dundalk
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post 11/01/2016 Post 11/01/2016 Post 11/01/2016 Post 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Timetabling	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Belfast	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Timetabling Timetabling Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues	Belfast Waterford Tralee Waterford Tralee Undalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Dart Belfast Belfast Belfast Congford/M3Parkway/Maynootl Dart Dart Dart Belfast Belfast Belfast	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Timetabling Timetabling Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Oservice Disruption Onboard Issues Timetabling	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra	Belfast Waterford Tralee Waterford Tralee Undalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Dart Belfast Belfast Belfast Congford/M3Parkway/Maynootl Dart Dart Dart Belfast Belfast Belfast	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Orboard Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Timetabling Timetabling Timetabling Service Disruption Issues Timetabling Station Issues Service Disruption	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra Timekeeping	Belfast Waterford Tralee Waterford Tralee Undalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Belfast Belfast Belfast Congford/M3Parkway/Maynootl Dart Dart Cork	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Timetabling Timetabling Service Disruption Timetabling Service Disruption	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Incident on Line Cancellations Disability Assistance/Ra Timekeeping Incident on Line	Belfast Waterford Tralee Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Belfast Belfast Belfast Calway Dart Cork Cork Cork Rosslare Tralee	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Timetabling Timetabling Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Timetabling Service Disruption Timetabling Service Disruption Fares & Ticketing	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Incident on Line Cancellations Disability Assistance/Ra Timekeeping Incident on Line	Belfast Waterford Tralee Waterford Tralee Undalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Belfast Belfast Galway Dart Cork Cork Cork Rosslare Tralee Tralee Galway	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Service Disruption Service Disruption Timetabling Timetabling Service Disruption Onboard Issues Timetabling Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Timetabling Service Disruption Timetabling Service Disruption Fares & Ticketing Fares & Ticketing	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Cancellations Lost Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Incident on Line Stancellations Disability Assistance/Ra Timekeeping Incident on Line Cancellations Unused Tickets Unused Tickets	Belfast Waterford Tralee Waterford Tralee Undalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Belfast Belfast Galway Dart Cork Cork Cork Rosslare Tralee Tralee Galway	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web 11/01/2016 Web 11/01/2016 Web 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Timetabling Timetabling Service Disruption Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Incident on Line Uncident on Line Train Failure St Class Issues Cancellations Unsellations Unsellations Unsellations Line Line Line Line Line Line Line Line	Belfast Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Dart Belfast Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas Sallins & Naas
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web 11/01/2016 Web 11/01/2016 Web 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Timetabling Timetabling Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Timetabling Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Cancellations Incident on Line Incident on Line Irain Failure st Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Uncident on Line Strain Failure St Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Uncident on Line Cancellations Bus Transfers Unused Tickets Unused Tickets Unable to Book Tickets Cleanliness 1st Class Issues Student Tickets Lost Property Early Departures	Belfast Waterford Tralee Waterford Tralee Undalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Dart Elfast Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas Sallins & Naas Sallins & Naas Sallins & Naas
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Train Failure Cancellations Incident on Line Incident on Line Irain Failure Staclastions Disability Assistance/Ra Timekeeping Incident on Line Incident on Line Staclastions Disability Assistance/Ra Timekeeping Incident on Line Incident on Line Staclastions Unused Tickets Unused Tickets Unable to Book Tickets Cleanliness Staclass Issues Student Tickets Lost Property Early Departures TVMs	Belfast Waterford Tralee Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas Sallins & Naas
	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post 11/01/2016 Email 11/01/2016 Web 11/01/2016 Web 11/01/2016 Web 11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Website Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Cancellations Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Uncident on Line Incident on Line Staff Class Issues Cancellations Unusel Tickets Unused Tickets Unable to Book Tickets Cleanliness Student Tickets Lost Property Early Departures TVMs Unused Tickets	Belfast Waterford Tralee Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas Sallins & Naas Sallins & Naas Sallins & Naas
	11/01/2016 Web 11/01/2016 Web 11/01/2016 Email 11/01/2016 Post 11/01/2016 Email 11/01/2016 Email 11/01/2016 Email 11/01/2016 Web	Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues	Fare Structures Lost Property Unhelpful/Rude Staff Lost Property Lifts/Elevators Heat / AC Seat Reservation Seat Reservation Timekeeping Station Condition Timekeeping Train Failure Cancellations Cancellations Incident on Line Incident on Line Train Failure 1st Class Issues Cancellations Disability Assistance/Ra Timekeeping Incident on Line Uncident on Line Incident on Line Staff Class Issues Cancellations Unusel Tickets Unused Tickets Unable to Book Tickets Cleanliness Student Tickets Lost Property Early Departures TVMs Unused Tickets	Belfast Waterford Tralee Waterford Tralee Waterford Tralee Dundalk/Drogheda Commuter Galway Sligo Limerick Longford/M3Parkway/Maynootl Belfast Belfast Belfast Longford/M3Parkway/Maynootl Dart Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Dublin Heuston Carlow Killarney Dundalk Maynooth Maynooth Athenry Glenageary Sallins & Naas Sallins & Naas Sallins & Naas Sallins & Naas

11/01/2016 Post	Service Disruption	Timekeeping	Tralee	
11/01/2016 Post	Service Disruption	Timekeeping	Tralee	
11/01/2016 Post	Service Disruption	Timekeeping	Tralee	
11/01/2016 Post	Service Disruption	· -	Tralee	
11/01/2016 Post	Service Disruption		Belfast	
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11/01/2016 Post	Service Disruption		Cork	
11/01/2016 Post	Service Disruption		Cork	
11/01/2016 Post	Service Disruption	Timekeeping	Cork	
11/01/2016 Post	Service Disruption	Incident on Line	Limerick	
11/01/2016 Post	Service Disruption	Train Failure	Belfast	
11/01/2016 Post	Service Disruption	Timekeeping	Tralee	
11/01/2016 Web	Fares & Ticketing		Tralee	Killarney
11/01/2016 Web	Fares & Ticketing		Cork	T.III.G.T.I.C.Y
11/01/2016 Post	Service Disruption		Cork	
11/01/2016 Post	Service Disruption		Dart	Greystones
11/01/2016 Post	Service Disruption	Timekeeping	Tralee	
11/01/2016 Post	Service Disruption	Incident on Line	Cork	
11/01/2016 Post	Service Disruption	Incident on Line	Cork	
11/01/2016 Web	Service Disruption	Timekeeping	Dart	
11/01/2016 Web	Onboard Issues	Lost Property	Dart	Greystones
11/01/2016 Web	Station Issues		Dart	Howth Jctn. & Donaghmede
		Tag On/Off Issues		-
11/01/2016 Web	Service Disruption			Tara Street
11/01/2016 Web	Onboard Issues	Catering	Westport & Ballina	
11/01/2016 Email	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	Newbridge
11/01/2016 Web	Onboard Issues	Catering	Westport & Ballina	
11/01/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Maynooth
11/01/2016 Web	Onboard Issues	Cleanliness	Tralee	Rathmore
11/01/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Dublin Heuston
		Barriers		5.551116.05.011
11/01/2016 Web	Station Issues		Dart	
11/01/2016 Web	Service Disruption		Limerick	
11/01/2016 Web	Timetabling	Timetable Suggestions	Dart	Greystones
11/01/2016 Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Sallins & Naas
11/01/2016 Web	Station Issues	Station Facilities	Tralee	Mallow
11/01/2016 Web	Website	No Confirmation Email	Limerick	
11/01/2016 Web	Fares & Ticketing	Ticket Prices	Belfast	Galway
11/01/2016 Web	Service Disruption		Cork	Califul
	· · · · · · · · · · · · · · · · · · ·			
11/01/2016 Web	Website	Unable to Book Tickets		
12/01/2016 Web	Fares & Ticketing		Dart	
12/01/2016 14/-1				
12/01/2016 Web	Website	Complete Savings	Cork	
12/01/2016 Web 12/01/2016 Email	Onboard Issues	Crowding Crowding	Cork Longford/M3Parkway/Maynootl	Maynooth
		Crowding		Maynooth
12/01/2016 Email	Onboard Issues	Crowding RPU Fines	Longford/M3Parkway/Maynootl	·
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption	Crowding RPU Fines Timekeeping	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl	·
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption	Crowding RPU Fines Timekeeping Timekeeping	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	·
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway	·
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford	Maynooth
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl	Maynooth
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart	Maynooth Maynooth
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl	Maynooth Maynooth
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart	Maynooth Maynooth Maynooth
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl	Maynooth Maynooth Maynooth
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Maynooth Maynooth Maynooth
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter	Maynooth Maynooth Maynooth Drogheda
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Maynooth Maynooth Maynooth Drogheda Navan Road Parkway
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork	Maynooth Maynooth Drogheda Navan Road Parkway Thurles
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Timekeeping	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Timekeeping Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown Killarney
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Onboard Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Unhelpful/Rude Staff Cleanliness	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Congford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Westport & Ballina	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Timekeeping Unhelpful/Rude Staff Cleanliness Signal Fault	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Westport & Ballina Tralee	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown Killarney
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Onboard Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Timekeeping Unhelpful/Rude Staff Cleanliness Signal Fault	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Congford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Westport & Ballina	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown Killarney
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Timekeeping Unhelpful/Rude Staff Cleanliness Signal Fault Train Failure	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Westport & Ballina Tralee	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown Killarney
12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Service Disruption	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMs Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Timekeeping Unhelpful/Rude Staff Cleanliness Signal Fault Train Failure Incident on Line	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Westport & Ballina Tralee Belfast	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown Killarney
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12/01/2016 Email 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Post 12/01/2016 Post 12/01/2016 Post 12/01/2016 Post 12/01/2016 Post 12/01/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Statif Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Timetabling Fares & Ticketing Station Issues Station Issues Website Service Disruption Fares & Ticketing Station Issues Website Service Disruption Service Disruption Station Issues Website Service Disruption Service Disruption Station Issues Website Onboard Issues Statil Issues Statil Issues Statil Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMS Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Unhelpful/Rude Staff Cleanliness Signal Fault Train Failure Incident on Line Incident on Line Cancellations Unused Tickets Unhelpful/Rude Staff TVMs Station Condition Unable to Book Tickets Timekeeping On-Line Tickets Unhelpful/Rude Staff TVMs Station Condition Unable to Book Tickets Timekeeping On-Line Tickets Confirmation Email Crowding Crowding Positive Complete Savings	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Congford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Westport & Ballina Tralee Belfast Cork Limerick Rosslare Cork Westport & Ballina Galway Dundalk/Drogheda Commuter Waterford Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Westport & Ballina Portlaoise Kildare Commuter Dart Limerick Cork	Maynooth Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown Killarney Castlebar Enniscorthy Galway Donabate Carlow Kildare Hazelhatch & Celbridge Portarlington Dublin Heuston
12/01/2016 Email 12/01/2016 Web 12/01/2016 Email 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Web 12/01/2016 Post 12/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Station Issues Website Service Disruption Fares & Ticketing Station Issues Website Onboard Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues	Crowding RPU Fines Timekeeping Timekeeping Unused Tickets Fare Structures Crowding TVMS Car Parks Timekeeping Student Tickets Timekeeping Station Condition Timekeeping Unhelpful/Rude Staff Cleanliness Signal Fault Train Failure Incident on Line Incident on Line Cancellations Unused Tickets Unhelpful/Rude Staff TVMs Station Condition Unable to Book Tickets Timekeeping On-Line Tickets Unhelpful/Rude Staff TVMs Station Condition Unable to Book Tickets Timekeeping On-Line Tickets Confirmation Email Crowding Crowding Positive Complete Savings	Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Congford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Congford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Westport & Ballina Tralee Belfast Cork Limerick Rosslare Cork Westport & Ballina Galway Dundalk/Drogheda Commuter Waterford Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Westport & Ballina Portlaoise Kildare Commuter Dart Limerick Limerick Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Usestport & Ballina Portlaoise Kildare Commuter Dart Limerick Cork	Maynooth Maynooth Drogheda Navan Road Parkway Thurles Edgeworthstown Killarney Castlebar Enniscorthy Galway Donabate Carlow Kildare Hazelhatch & Celbridge Portarlington Dublin Heuston Bray

12/01/2016 Web	Fares & Ticketing	Annual Tickets	Galway	Ballinasloe
12/01/2016 Email	Fares & Ticketing	Unused Tickets	Belfast	
12/01/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
12/01/2016 Web	Staff Issues	Positive	Cork	Dublin Heuston
12/01/2016 Web	Fares & Ticketing		Cork	
12/01/2016 Web		DSP Free Travel Passes		
12/01/2016 Web		Timetable Changes	Dart	
· · ·	Timetabling			NA-II-
12/01/2016 Web	Fares & Ticketing	•	Cork	Mallow
12/01/2016 Web	Onboard Issues	Crowding	Dart	Malahide
12/01/2016 Web	Onboard Issues	Cleanliness	Cork	Mallow
12/01/2016 Web	Fares & Ticketing	Student Tickets	Cork	
12/01/2016 Web	Fares & Ticketing	Student Tickets	Cork	
12/01/2016 Web	Fares & Ticketing	Student Tickets	Cork	
13/01/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
13/01/2016 Web	Station Issues	Station Condition	Cork	Cork Kent
13/01/2016 Web	Onboard Issues	Crowding	Sligo	
13/01/2016 Web	Service Disruption		Portlaoise Kildare Commuter	Sallins & Naas
13/01/2016 Web	Service Disruption			Balbriggan
13/01/2016 Web	Onboard Issues	Wi Fi	Belfast	Бають
13/01/2016 Web	Onboard Issues	Lost Property	Dart	
13/01/2016 Web	Service Disruption		Galway	
13/01/2016 Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Portmarnock
13/01/2016 Web	Website	Unable to Book Tickets		
13/01/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
13/01/2016 Post	Fares & Ticketing	Unused Tickets	Galway	
13/01/2016 Post	Service Disruption	Timekeeping	Tralee	
13/01/2016 Post	Service Disruption	Timekeeping	Tralee	
13/01/2016 Post	Service Disruption		Limerick	
13/01/2016 Post	Service Disruption		Tralee	
13/01/2016 Post	Service Disruption		Cork	
13/01/2016 Veb	Website	No Confirmation Email		
13/01/2016 Email	Onboard Issues	Wi Fi	Tralee	
13/01/2016 Email	Timetabling	Timetable Changes	Dart	
13/01/2016 Web	Station Issues	Early Departures	Dart	Tara Street
13/01/2016 Web	Website	Unable to Book Tickets	Cork	
13/01/2016 Web	Onboard Issues	Seat Reservation	Sligo	
13/01/2016 Email	Fares & Ticketing	On-Line Tickets	Sligo	
13/01/2016 Email	Onboard Issues	Doors	Galway	Athlone
13/01/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Killarney
		Lost/Mislaid Tickets	Tralee	Killarney
13/01/2016 Web	Onboard Issues	Lost/Mislaid Tickets Lost Property	Tralee Longford/M3Parkway/Maynootl	Killarney
13/01/2016 Web 13/01/2016 Web	Onboard Issues Website	Lost/Mislaid Tickets Lost Property Tickets Unavailable On-	Tralee Longford/M3Parkway/Maynootl Belfast	Killarney
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email	Onboard Issues Website Fares & Ticketing	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets	Tralee Longford/M3Parkway/Maynootl Belfast Sligo	Killarney
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email	Onboard Issues Website Fares & Ticketing Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway	Killarney
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork	Killarney
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork	Killarney
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Web 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork	Killarney
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork	Killarney
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Web 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork	Killarney Clonsilla
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Web 13/01/2016 Web 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart	Killarney Clonsilla
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Web 13/01/2016 Web 13/01/2016 Web 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter	Killarney Clonsilla
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter Limerick	Killarney Clonsilla
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart	Killarney Clonsilla
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On-	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast	Killarney Clonsilla Drogheda
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter	Killarney Clonsilla Drogheda Drogheda
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Portlaoise Kildare Commuter	Killarney Clonsilla Drogheda Drogheda Portarlington
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Clonsilla Drogheda Drogheda Portarlington Drogheda
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web 14/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC Announcements	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Limerick Cork Dart Limerick Limerick Limerick Limerick Limerick Limerick Lork Limerick Lork Lory Limerick Lory Lory Lory Lory Lory Lory Lory Lory	Clonsilla Drogheda Drogheda Portarlington Drogheda Maynooth
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web 14/01/2016 Web 14/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC Announcements Signal Fault	Tralee Longford/M3Parkway/Maynootl Belfast Sligo Galway Cork Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart	Clonsilla Drogheda Drogheda Portarlington Drogheda
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web 14/01/2016 Web 14/01/2016 Web 14/01/2016 Web 14/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC Announcements Signal Fault Timetable Changes	Tralee Longford/M3Parkway/Maynooth Belfast Sligo Galway Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Limerick Cork Dart Limerick Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Dart Dart Dundalk/Drogheda Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Clonsilla Drogheda Drogheda Portarlington Drogheda Maynooth Portmarnock
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC Announcements Signal Fault Timetable Changes Crowding	Tralee Longford/M3Parkway/Maynooth Belfast Sligo Galway Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Limerick Cork Dart Limerick Cork Dart Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynooth Dart Dart Longford/M3Parkway/Maynooth	Clonsilla Drogheda Drogheda Portarlington Drogheda Maynooth Portmarnock
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Timetabling Onboard Issues Station Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC Announcements Signal Fault Timetable Changes Crowding Tickets Unavailable On- Tickets Timetable Changes Crowding Barriers	Tralee Longford/M3Parkway/Maynooth Belfast Sligo Galway Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Limerick Cork Dart Limerick Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Dart Dart Dundalk/Drogheda Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Clonsilla Drogheda Drogheda Portarlington Drogheda Maynooth Portmarnock
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Onboard Issues Website Onboard Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC Announcements Signal Fault Timetable Changes Crowding Tickets Unavailable On- Tickets Timetable Changes Crowding Barriers	Tralee Longford/M3Parkway/Maynooth Belfast Sligo Galway Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Limerick Cork Dart Limerick Cork Dart Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynooth Dart Dart Longford/M3Parkway/Maynooth	Clonsilla Drogheda Drogheda Portarlington Drogheda Maynooth Portmarnock
13/01/2016 Web 13/01/2016 Web 13/01/2016 Email 13/01/2016 Email 13/01/2016 Web 14/01/2016 Web	Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Timetabling Onboard Issues Station Issues	Lost/Mislaid Tickets Lost Property Tickets Unavailable On- Lost/Mislaid Tickets 1st Class Issues On-Line Tickets Seat Reservation Lost/Mislaid Tickets Timekeeping Timetable Changes Signal Fault Seat Reservation Crowding Tickets Unavailable On- Heat / AC Heat / AC Heat / AC Announcements Signal Fault Timetable Changes Crowding Barriers Timekeeping	Tralee Longford/M3Parkway/Maynooth Belfast Sligo Galway Cork Cork Dart Dundalk/Drogheda Commuter Limerick Cork Dart Belfast Dundalk/Drogheda Commuter Limerick Cork Dart Limerick Cork Dart Dart Dart Limerick Cork Dart Limerick Cork Dart Dart Longford/M3Parkway/Maynooth Dart Longford/M3Parkway/Maynooth Dart Longford/M3Parkway/Maynooth Dart	Clonsilla Drogheda Drogheda Portarlington Drogheda Maynooth Portmarnock
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14/01/2016 Email		Lost/Mislaid Tickets	Portlaoise Kildare Commuter	Portarlington
14/01/2016 Web	Station Issues	Station Facilities	Dart	Lansdowne Road
14/01/2016 Post	Service Disruption	Incident on Line	Cork	
14/01/2016 Post	Service Disruption	Incident on Line	Tralee	
14/01/2016 Post	Timetabling	Cancellations	Cork	
14/01/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Docklands
14/01/2016 Post	Fares & Ticketing	Annual Tickets	Belfast	
14/01/2016 Post	Service Disruption		Belfast	
14/01/2016 Post	Fares & Ticketing		Belfast	
14/01/2016 Post		Cancellations	Longford/M3Parkway/Maynooth	Kilcock
14/01/2016 Post				KIICOCK
	Fares & Ticketing		Sligo	
14/01/2016 Post	Service Disruption		Dart	
14/01/2016 Email	Service Disruption		Limerick	Ennis
14/01/2016 Post	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Enfield
14/01/2016 Web	Fares & Ticketing	Student Tickets	Cork	
14/01/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
14/01/2016 Email	Station Issues	Lifts/Elevators	Cork	Monasterevin
14/01/2016 Email	Station Issues	TVMs	Limerick	
14/01/2016 Email	Antisocial Behavio	Vandalism	Cork	Enfield
14/01/2016 Email		Seat Reservation	Cork	Portlaoise
14/01/2016 Email		Timetable Suggestions		101111111111111111111111111111111111111
·			Portlaoise Kildare Commuter	Vildara
14/01/2016 Web	Fares & Ticketing			Kildare
14/01/2016 Web		, ,		Lansdowne Road
14/01/2016 Web	Website	Unable to Book Tickets		
14/01/2016 Web		No Confirmation Email	·	
14/01/2016 Web		Announcements	Belfast	
14/01/2016 Web	Onboard Issues	Catering	Cork	
14/01/2016 Web	Website	Unable to Book Tickets	Cork	
14/01/2016 Web	Station Issues	Tag On/Off Issues	Dart	Bray
14/01/2016 Web		On-Line Tickets	Rosslare	
15/01/2016 Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Mavnooth
15/01/2016 Web		Wi Fi	Cork	
15/01/2016 Web		TVMs	Longford/M3Parkway/Maynooth	Coolmine
			Rosslare	
15/01/2016 Web		Unhelpful/Rude Staff		Rathdrum
15/01/2016 Web		No Confirmation Email		
15/01/2016 Web	Website	No Confirmation Email		
15/01/2016 Web	Website	No Confirmation Email	Galway	
15/01/2016 Web	Station Issues	TVMs	Dart	Grand Canal Dock
15/01/2016 Web 15/01/2016 Web		TVMs TVMs	Dart Dart	Grand Canal Dock Dalkey
		TVMs		
15/01/2016 Web	Station Issues Service Disruption	TVMs Timekeeping	Dart	
15/01/2016 Web 15/01/2016 Post	Station Issues Service Disruption Antisocial Behavior	TVMs Timekeeping Disorderly Passengers	Dart Tralee Sligo	
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing	TVMs Timekeeping Disorderly Passengers Fare Structures	Dart Tralee Sligo Rosslare	
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers	Dart Tralee Sligo Rosslare Cork	
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line	Dart Tralee Sligo Rosslare Cork Limerick	
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina	Dalkey
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee	
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On-	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork	Dalkey
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare	Dalkey
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On-	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork	Dalkey Mallow Dublin
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare	Dalkey Mallow Dublin
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork	Dalkey Mallow Dublin Clonsilla
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Staff Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Lork Rosslare Cork Longford/M3Parkway/Maynootl	Dalkey Mallow Dublin Clonsilla
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter	Dalkey Mallow Dublin Clonsilla Drogheda
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast	Dalkey Mallow Dublin Clonsilla Drogheda
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast	Dalkey Mallow Dublin Clonsilla Drogheda Greystones
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15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Email 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford	Dalkey Mallow Dublin Clonsilla Drogheda Greystones
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Email 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements Announcements	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Email 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Station Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements Announcements TVMs	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Dart Dart Dart	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin
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15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements Announcements TVMs Seat Reservation Unhelpful/Rude Staff	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Dart Galway Dart	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements Announcements TVMs Seat Reservation Unhelpful/Rude Staff Car Parks	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Rosslare Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Dart Calway Dart Cork	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin Kilkenny
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements Announcements TVMs Seat Reservation Unhelpful/Rude Staff	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Dart Galway Dart	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin Kilkenny
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15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Email 15/01/2016 Web 15/01/2016 Web 15/01/2016 Email 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Website Service Disruption Website Station Issues Website Fares & Ticketing Website	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements TVMs Seat Reservation Unhelpful/Rude Staff Car Parks Dogs Lost Property Unable to Book Tickets Timekeeping No Confirmation Email TVMS No Confirmation Email Fare Structures No Confirmation Email	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Galway Dart Cork Cork Cork Cork Cork Cork Sligo Cork Cork Galway Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin Kilkenny Dublin Connolly Dublin Ballinasloe Longford
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Web 15/01/2016 Email 15/01/2016 Email 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Website Service Disruption Website Station Issues Website Fares & Ticketing Website Website	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements TVMs Seat Reservation Unhelpful/Rude Staff Car Parks Dogs Lost Property Unable to Book Tickets Timekeeping No Confirmation Email Fare Structures No Confirmation Email No Confirmation Email No Confirmation Email	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Rosslare Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin Kilkenny Dublin Connolly Dublin Ballinasloe Longford
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Website Service Disruption Website Station Issues Website Fares & Ticketing Website Website Website Website Website	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements TVMs Seat Reservation Unhelpful/Rude Staff Car Parks Dogs Lost Property Unable to Book Tickets Timekeeping No Confirmation Email TVMs No Confirmation Email	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin Kilkenny Dublin Connolly Dublin Connolly Castlerea
15/01/2016 Web 15/01/2016 Post 15/01/2016 Web 15/01/2016 Web 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Post 15/01/2016 Web 15/01/2016 Email 15/01/2016 Email 15/01/2016 Web	Station Issues Service Disruption Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Website Station Issues Fares & Ticketing Station Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Staff Issues Staff Issues Staff Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Tation Issues Onboard Issues Website Service Disruption Website Station Issues Website Website Website Website Website Website	TVMs Timekeeping Disorderly Passengers Fare Structures Barriers Incident on Line Unused Tickets Seat Reservation Tickets Unavailable On- TVMs Ticket Prices TVMs RPU Staff Issues Heat / AC Unused Tickets Seat Reservation Timekeeping Announcements TVMs Seat Reservation Unhelpful/Rude Staff Car Parks Dogs Lost Property Unable to Book Tickets Timekeeping No Confirmation Email TVMs No Confirmation Email Fare Structures No Confirmation Email No Confirmation Email No Confirmation Email	Dart Tralee Sligo Rosslare Cork Limerick Westport & Ballina Tralee Cork Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dart Belfast Belfast Sligo Waterford Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dalkey Mallow Dublin Clonsilla Drogheda Greystones Dublin Kilkenny Dublin Connolly Dublin Connolly Castlerea

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15/01/2016 Web	Website	No Confirmation Email		
15/01/2016 Web	Fares & Ticketing	•	Dart	
15/01/2016 Web	Fares & Ticketing	Leap Cards	Dart	Dublin Connolly
15/01/2016 Web	Fares & Ticketing	Fare Structures	Dart	
16/01/2016 Email	Fares & Ticketing	Unused Tickets	Galway	Athlone
16/01/2016 Email	Website	No Confirmation Email	Tralee	Killarney
16/01/2016 Web	Website	No Confirmation Email	Tralee	·
16/01/2016 Web	Station Issues	TVMs	Dart	Sydney Parade
16/01/2016 Web	Station Issues	Announcements	Portlaoise Kildare Commuter	Kildare
16/01/2016 Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Balbriggan
16/01/2016 Web			Galway	
17/01/2016 Web	Website	No Confirmation Email	Cork	
17/01/2016 Web	Fares & Ticketing	Family Tickets	Belfast	
17/01/2016 Web	Website	No Confirmation Email	Cork	
17/01/2016 Web	Onboard Issues	1st Class Issues	Limerick	Limerick Junction
17/01/2016 Web	Onboard Issues	Lost Property	Dart	Bray
17/01/2016 Web	Fares & Ticketing		Dart	• ,
17/01/2016 Web	Fares & Ticketing		Belfast	
17/01/2016 Web	Fares & Ticketing		Waterford	
17/01/2016 Web	Website	No Confirmation Email		
17/01/2016 Web	Fares & Ticketing	RPU Fines	Cork	Mallow
17/01/2016 Web	Fares & Ticketing		Dart	Killester
17/01/2016 Web	Antisocial Behavio	Assault	Dundalk/Drogheda Commuter	Balbriggan
17/01/2016 Web	Fares & Ticketing	Surcharges	Cork	Cork Kent
18/01/2016 Web		Lost/Mislaid Tickets	Cork	
18/01/2016 Web	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Galway	
18/01/2016 Web	Station Issues	Station Facilities	Dart	Sutton
				Juctori
18/01/2016 Web		Promotional Offers	Belfast	
18/01/2016 Web	Fares & Ticketing	<u> </u>	Dart	
18/01/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	M3 Parkway
18/01/2016 Web	Onboard Issues	Lost Property	Cork	
18/01/2016 Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Kildare
18/01/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	Mallow
18/01/2016 Web	Website	No Confirmation Email	Sligo	
18/01/2016 Web	Fares & Ticketing		Sligo	
18/01/2016 Email	Fares & Ticketing		Cork	
18/01/2016 Web	Station Issues	TVMs	Cork	
18/01/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
18/01/2016 Post	Fares & Ticketing	Unused Tickets	Tralee	
18/01/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
18/01/2016 Post	Onboard Issues	1st Class Issues	Cork	
18/01/2016 Post				
18/01/2016 Post 18/01/2016 Post	Onboard Issues	1st Class Issues	Cork	
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post	Onboard Issues Onboard Issues	1st Class Issues 1st Class Issues	Cork	
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues	1st Class Issues 1st Class Issues 1st Class Issues	Cork Cork	
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping	Cork Cork Cork Cork	
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Web	Onboard Issues Onboard Issues Onboard Issues	1st Class Issues 1st Class Issues 1st Class Issues	Cork Cork	Grand Canal Dock
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff	Cork Cork Cork Cork	Grand Canal Dock
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping	Cork Cork Cork Cork Dart	Grand Canal Dock
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Web 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping	Cork Cork Cork Cork Dart Cork	Grand Canal Dock
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Web 18/01/2016 Post 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets	Cork Cork Cork Dart Cork Tralee Cork	Grand Canal Dock
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Web 18/01/2016 Post 18/01/2016 Email 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line	Cork Cork Cork Dart Cork Tralee Cork Tralee	Grand Canal Dock
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues	Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast	Grand Canal Dock
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee	Grand Canal Dock
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee	
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Web 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Lifts/Elevators	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Dart	Grand Canal Dock Dublin Connolly
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Lifts/Elevators	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee	
18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Web 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Lifts/Elevators	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Dart	
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues Fares & Ticketing	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Lifts/Elevators On-Line Tickets	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Dart Cork	Dublin Connolly
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Station Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Lifts/Elevators On-Line Tickets Announcements 1st Class Issues	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Tralee Tralee Tralee Cork	Dublin Connolly
18/01/2016 Post 18/01/2016 Email 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping On-Line Tickets Incident on Line Incident on Line Lifts/Elevators On-Line Tickets Announcements 1st Class Issues Disability Assistance/Ra	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Cork Tralee	Dublin Connolly
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Staff Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Lifts/Elevators On-Line Tickets Announcements 1st Class Issues Disability Assistance/Ra Positive	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Cork Tralee Oart Cork Dart Cork	Dublin Connolly
18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Fares & Ticketing	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Lifts/Elevators On-Line Tickets Announcements 1st Class Issues Disability Assistance/Ra Positive Unused Tickets	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Cork Tralee Under the test of t	Dublin Connolly
18/01/2016 Post 18/01/2016 Email 18/01/2016 Post 18/01/2016 Email 18/01/2016 Email 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post 18/01/2016 Post	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues Fares & Ticketing Station Issues Onboard Issues Statfi Issues Staff Issues Fares & Ticketing Staff Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Lifts/Elevators On-Line Tickets Announcements 1st Class Issues Disability Assistance/Ra Positive Unused Tickets Positive	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Tralee Oork Dart Cork Dart Cork Under Selfast Tralee Dart Cork Dart Cork Dart Cork Dart Dart Dart Dart Dart Dart Dart Dart	Dublin Connolly
18/01/2016 Post 18/01/2016 Email 18/01/2016 Post 18/01/2016 Email 18/01/2016 Email 18/01/2016 Email 18/01/2016 Post 18/01/2016 Email	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Lifts/Elevators On-Line Tickets Announcements 1st Class Issues Disability Assistance/Ra Positive Unused Tickets Positive On-Line Tickets	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Dart Cork Dart Cork Under Selfast Tralee Dart Cork	Dublin Connolly
18/01/2016 Post 18/01/2016 Email 18/01/2016 Email 18/01/2016 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Service Disruption Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues	1st Class Issues 1st Class Issues 1st Class Issues Timekeeping Unhelpful/Rude Staff Timekeeping Timekeeping On-Line Tickets Incident on Line 1st Class Issues Incident on Line Incident on Line Incident on Line Lifts/Elevators On-Line Tickets Announcements 1st Class Issues Disability Assistance/Ra Positive Unused Tickets Positive On-Line Tickets	Cork Cork Cork Cork Dart Cork Tralee Cork Tralee Belfast Tralee Dart Cork Dart Cork Under Selfast Tralee Dart Cork Dart Cork Dart Cork Dart Cork Dart Westport & Ballina Dart Cork Westport & Ballina	Dublin Connolly
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19/01/2016 Web Fares & Ticketing Ticket Prices Cork	
19/01/2016 Web Service Disruption Bus Transfers Cork Cobh	
19/01/2016 Email Onboard Issues 1st Class Issues Cork	
19/01/2016 Web Onboard Issues Lost Property Cork Dublin Heuston	
19/01/2016 Email Fares & Ticketing Student Tickets Galway	
19/01/2016 Email Onboard Issues Seat Reservation Galway	
19/01/2016 Web Fares & Ticketing On-Line Tickets Cork	
19/01/2016 Web Fares & Ticketing Ticket Prices Tralee	
19/01/2016 Web Onboard Issues Cleanliness Waterford	
19/01/2016 Web Station Issues TVMs Galway Athlone	
19/01/2016 Email Antisocial Behavior Disorderly Passengers Tralee Mallow	
19/01/2016 Email Fares & Ticketing Unused Tickets Waterford Carlow	
19/01/2016 Web Onboard Issues Crowding Dart	
19/01/2016 Web Station Issues Station Facilities Dart Dublin	
19/01/2016 Web Staff Issues RPU Staff Issues Portlaoise Kildare Commuter Sallins & Naas	
19/01/2016 Web Station Issues Station Facilities Dart Tara Street	
19/01/2016 Web Station Issues Car Parks Cork	
20/01/2016 Web Fares & Ticketing On-Line Tickets Sligo	
20/01/2016 Web Station Issues Car Parks Cork	
20/01/2016 Web Station Issues Lifts/Elevators Dart Grand Canal Dock	
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20/	/01/2016 Web	Antisocial Behavio	Disorderly Passengers	Dart	
20/	/01/2016 Web	Onboard Issues	Crowding	Dart	Howth
20/	/01/2016 Web	Website	Tickets Unavailable On-	Cork	
21/	/01/2016 Web	Onboard Issues	Lost Property	Limerick	
21/	/01/2016 Web	Station Issues	Barriers	Dart	Sydney Parade
	/01/2016 Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Kildare
	/01/2016 Web	Service Disruption		Dart	Tilldare
	· · ·	Service Disruption		Portlaoise Kildare Commuter	Sallins & Naas
	/01/2016 Web				
	/01/2016 Web	Station Issues	Lifts/Elevators	Dart	Grand Canal Dock
	/01/2016 Post	Service Disruption		Limerick	
21/	/01/2016 Post	Service Disruption	Timekeeping	Tralee	
21/	/01/2016 Post	Service Disruption	Timekeeping	Tralee	
21/	/01/2016 Post	Service Disruption	Timekeeping	Tralee	
21/	/01/2016 Post	Service Disruption	Timekeeping	Tralee	
21/	/01/2016 Post	Fares & Ticketing	Unused Tickets	Galway	
	/01/2016 Post	Service Disruption		Cork	
	/01/2016 Web	Service Disruption		Dart	Coolmine
-	/01/2016 Email	Onboard Issues	Heat / AC	Sligo	Mullingar
	/01/2016 Unaii /01/2016 Web	Fares & Ticketing	•	Westport & Ballina	iviuiiiigai
				· · · · · · · · · · · · · · · · · · ·	
	/01/2016 Web	Timetabling	Timetable Changes	Dart	
-	/01/2016 Web	Onboard Issues	Wi Fi	Sligo	
	/01/2016 Email	Station Issues	TVMs	Westport & Ballina	Claremorris
	/01/2016 Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	Dundalk
21/	/01/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
21/	/01/2016 Email	Service Disruption	Timekeeping	Dart	Glenageary
21/	/01/2016 Email	Station Issues	Station Facilities	Dart	Portmarnock
21/	/01/2016 Web	Timetabling	Timetable Changes	Dart	
	/01/2016 Email	Onboard Issues	Seat Reservation	Cork	
	/01/2016 Web	Onboard Issues	Heat / AC	Cork	
	/01/2016 Web	Onboard Issues	Seat Reservation	Cork	
	•			Dart	
	/01/2016 Web	Service Disruption	· -		
	/01/2016 Web	Onboard Issues	Seat Reservation	Limerick	NA
	/01/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
	/01/2016 Web	Staff Issues	Catering Staff Issues	Cork	
21/	/01/2016 Web	Station Issues	Station Facilities	Dart	
21/	/01/2016 Web	Website	Unable to Book Tickets	Cork	
21/	/01/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
21/	/01/2016 Web	Service Disruption	Timokooning	D l	
21/	/01/2010 WED	service bisi uption	rimekeeping	Rosslare	
	•	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin Heuston
21/	/01/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
21/	/01/2016 Web /01/2016 Web	Station Issues Onboard Issues	Station Facilities Cleanliness	Portlaoise Kildare Commuter Dart	Dublin Heuston Lansdowne Road
21/ 21/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web	Station Issues Onboard Issues Fares & Ticketing	Station Facilities Cleanliness Promotional Offers	Portlaoise Kildare Commuter Dart Cork	Lansdowne Road
21/ 21/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web	Station Issues Onboard Issues Fares & Ticketing Station Issues	Station Facilities Cleanliness Promotional Offers Early Departures	Portlaoise Kildare Commuter Dart Cork Dart	Lansdowne Road Tara Street
21/ 21/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs	Portlaoise Kildare Commuter Dart Cork Dart Dart	Lansdowne Road Tara Street Killiney
21/ 21/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork	Lansdowne Road Tara Street Killiney Dublin Heuston
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Lork Longford/M3Parkway/Maynootl	Lansdowne Road Tara Street Killiney Dublin Heuston
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Meb	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Lork Longford/M3Parkway/Maynootl	Lansdowne Road Tara Street Killiney Dublin Heuston
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Meb	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth
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21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Web /01/2016 Post	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures Bus Transfers 1st Class Issues Incident on Line	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway Galway Cork	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Web /01/2016 Post /01/2016 Post /01/2016 Post	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Service Disruption	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures Bus Transfers 1st Class Issues Incident on Line Unused Tickets	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway Galway Cork Limerick	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Web /01/2016 Web /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Post	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures Bus Transfers 1st Class Issues Incident on Line Unused Tickets Ticket Prices	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway Galway Cork Limerick Tralee Cork	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Web /01/2016 Web	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Website	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures Bus Transfers 1st Class Issues Incident on Line Unused Tickets Ticket Prices No Confirmation Email	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway Galway Cork Limerick Tralee Cork Cork	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth Athlone
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21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Web	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Staff Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures Bus Transfers 1st Class Issues Incident on Line Unused Tickets Ticket Prices No Confirmation Email Lifts/Elevators Student Tickets Unhelpful/Rude Staff Unhelpful/Rude Staff TVMs No Confirmation Email Disorderly Passengers Station Facilities Lost Property Doors TVMs Lost Property Bus Transfers Cleanliness TVMs Timekeeping Seat Reservation Seat Reservation	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway Galway Cork Limerick Tralee Cork Cork Dart Cork Portlaoise Kildare Commuter Cork Dart Dart Dart Dart Dart Cork Cork Dart Cork Dart Cork Dart Dart Dart Cork Cork Cork	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth Athlone Killiney Thurles Dublin Clongriffin Portarlington Harmonstown Howth Sligo Sutton Clontarf Road Sutton
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Post /01/2016 Post /01/2016 Post /01/2016 Web	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing Website Station Issues Fares & Ticketing Staff Issues Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures Bus Transfers 1st Class Issues Incident on Line Unused Tickets Ticket Prices No Confirmation Email Lifts/Elevators Student Tickets Unhelpful/Rude Staff Unhelpful/Rude Staff VMhs No Confirmation Email Disorderly Passengers Station Facilities Lost Property Doors TVMs Lost Property Bus Transfers Cleanliness TVMs Timekeeping Seat Reservation Student Tickets Station Facilities	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway Cork Limerick Tralee Cork Cork Dart Uwestport & Ballina Cork Dart Cork Cork Cork Cork Cork Cork Cork Cork	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth Athlone Killiney Thurles Dublin Clongriffin Portarlington Harmonstown Howth Sligo Sutton Clontarf Road Sutton
21/ 21/ 22/ 22/ 22/ 22/ 22/ 22/	/01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Web /01/2016 Email /01/2016 Email /01/2016 Email /01/2016 Post /01/2016 Post /01/2016 Web	Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Station Issues Fares & Ticketing Staff Issues Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Onboard Issues	Station Facilities Cleanliness Promotional Offers Early Departures TVMs Station Facilities Toilets Unused Tickets Fare Structures Bus Transfers 1st Class Issues Incident on Line Unused Tickets Ticket Prices No Confirmation Email Lifts/Elevators Student Tickets Unhelpful/Rude Staff Unhelpful/Rude Staff VMhs No Confirmation Email Disorderly Passengers Station Facilities Lost Property Doors TVMs Lost Property Bus Transfers Cleanliness TVMs Timekeeping Seat Reservation Student Tickets Station Facilities	Portlaoise Kildare Commuter Dart Cork Dart Dart Cork Longford/M3Parkway/Maynootl Limerick Galway Cork Limerick Tralee Cork Cork Dart Cork Dart Cork Portlaoise Kildare Commuter Cork Dart Westport & Ballina Cork Dart Sligo Dart Cork Dart Umerick Cork Dart Dart Cork Dart Dart Cork Dart Cork Dart Cork Dart Dart Cork Dart Cork Dart Cork Dart Cork Cork Cork Cork Cork Cork	Lansdowne Road Tara Street Killiney Dublin Heuston Maynooth Athlone Killiney Thurles Dublin Clongriffin Portarlington Harmonstown Howth Sligo Sutton Clontarf Road Sutton

24/01/2016			Crowding	Belfast	
24/01/2016	Web	Station Issues	TVMs	Cork	Farranfore
24/01/2016	Web	Onboard Issues	Lost Property	Galway	Athlone
25/01/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
25/01/2016	Web	Onboard Issues	Wi Fi	Dundalk/Drogheda Commuter	
25/01/2016	Email	Onboard Issues	Heat / AC	Dart	
25/01/2016			· · · · · · · · · · · · · · · · · · ·	Dundalk/Drogheda Commuter	Drogheda
25/01/2016		Antisocial Behavior		Dundalk/Drogheda Commuter	Balbriggan
			Car Parks	Dart Dart	Clontarf Road
25/01/2016					Ciontan Roau
25/01/2016		Service Disruption		Belfast	
25/01/2016		Service Disruption		Dart	Killester
25/01/2016	Post	Service Disruption	Train Failure	Tralee	
25/01/2016	Post	Service Disruption	Incident on Line	Tralee	
25/01/2016	Post	Service Disruption	Train Failure	Cork	
25/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
25/01/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Dundalk
25/01/2016		Fares & Ticketing		Portlaoise Kildare Commuter	Sallins & Naas
25/01/2016		Fares & Ticketing		Westport & Ballina	
25/01/2016		Service Disruption		Cork	
		•		Cork	
25/01/2016					D. d
25/01/2016			Lost Property	Portlaoise Kildare Commuter	Portlaoise
25/01/2016		Fares & Ticketing		Westport & Ballina	
25/01/2016				Limerick	Limerick Junction
25/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
25/01/2016	Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	Sallins & Naas
25/01/2016	Web	Website	Tickets Unavailable On-	Tralee	
25/01/2016		Onboard Issues	Seat Reservation	Sligo	Roscommon
25/01/2016		Antisocial Behavio		Waterford	
25/01/2016			1st Class Issues	Belfast	
25/01/2016				Cork	Cobh
25/01/2016		Fares & Ticketing		Westport & Ballina	CODIT
25/01/2016			Unable to Book Tickets		
26/01/2016			1st Class Issues	Belfast	
26/01/2016			Car Parks	Portlaoise Kildare Commuter	Kildare
26/01/2016				Longford/M3Parkway/Maynooth	Navan Road Parkway
26/01/2016	Post	Service Disruption	Bus Transfers	Tralee	
26/01/2016	Doot	Service Disruption	Incident on Line	Limerick	
20,01,2010	POST		incident on Line	LITTER	
26/01/2016		Service Disruption		Limerick	
	Post	•	Incident on Line		
26/01/2016 26/01/2016	Post Post	Service Disruption Service Disruption	Incident on Line Incident on Line	Limerick Cork	Carlow
26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes	Limerick Cork Waterford	Carlow
26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets	Limerick Cork Waterford Dart	
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter	Newbridge
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web Web Web Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford	Newbridge Muine Bheag (Bagenalstown)
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare	Newbridge Muine Bheag (Bagenalstown) Wexford
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web Web Web Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web Web Web Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Dart	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Service Disruption Website	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Dart Limerick	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Website Website	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Dart Limerick Cork	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Dart Limerick Cork Cork	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Staff Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown
26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Staff Issues Staff Issues Staff Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Staff Issues Staff Issues Service Disruption Staff Issues Staff Issues Staff Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web Web Web Web Email	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Staff Issues Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown
26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web Web Web Web Email	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Station Issues Service Disruption	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Timekeeping Car Parks Incident on Line	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web Web Web Web Email	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Orboard Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Station Issues Service Disruption Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Commuter Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web Web Web Web Web Web Web Web Web Email	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Station Issues Service Disruption	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Commuter Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Commuter Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Service Disruption Website Website Staff Issues Staff Issues Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Service Disruption Service Disruption Fares & Ticketing Station Issues Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Service Disruption Website Website Staff Issues Staff Issues Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Staff Issues Service Disruption Website Website Staff Issues Staff Issues Staff Issues Service Disruption Website Uses Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Fares & Ticketing Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Dart	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Dart Commuter Tralee Dart Rosslare Limerick Dart Dart Rosslare Limerick Dart Dart Dart Rosslare Limerick Dart Dart Limerick	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Website Website Staff Issues Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Dart Portlaoise Kildare Commuter Tralee Limerick Dart Rosslare Limerick Dart Portlaoise Kildare Commuter Tralee	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Staff Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Timekeping On-Line Tickets Timekeping Car Parks Incident on Line Timekeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers Bus Transfers Bicycle Spaces	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Dart Portlaoise Kildare Commuter Tralee Limerick Dart Rosslare Limerick Dart Limerick Dart Limerick Dart Limerick Dart Limerick Dart Portlaoise Kildare Commuter	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole Castlebar
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Onboard Issues Onboard Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Station Condition Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Undalk/Drogheda Commuter Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole Castlebar Kildare
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption Onboard Issues Onboard Issues Antisocial Behavio	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeping On-Line Tickets Car Parks Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors Disorderly Passengers	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole Castlebar Kildare
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Onboard Issues Antisocial Behavior Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Lost Property Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors Disorderly Passengers Fare Structures	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole Castlebar Kildare
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Onboard Issues Antisocial Behavior Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeping On-Line Tickets Car Parks Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors Disorderly Passengers	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole Castlebar Kildare
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Onboard Issues Antisocial Behavior Fares & Ticketing	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping Unable to Book Tickets Timekeeping Timekeeping Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bius Transfers Bicycle Spaces Doors Disorderly Passengers Fare Structures Station Facilities	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole Castlebar Kildare Mallow Drumcondra
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Station Issues Service Disruption Website Website Staff Issues Staff Issues Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Onboard Issues Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors Disorderly Passengers Fare Structures Station Facilities Timekeeping	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Kildare Killarney Kilcoole Castlebar Mallow Drumcondra Leixlip (Louisa Bridge)
26/01/2016 26/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Onboard Issues Antisocial Behavior Fares & Ticketing Station Issues Service Disruption Staff Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors Disorderly Passengers Fare Structures Station Facilities Timekeeping Positive	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Kildare Killarney Kilcoole Castlebar Mallow Drumcondra Leixlip (Louisa Bridge)
26/01/2016 27/01/2016 27/01/2016 27/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Oservice Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Staff Issues Onboard Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors Disorderly Passengers Fare Structures Station Facilities Timekeeping Positive Crowding	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Rosslare Limerick Belfast Westport & Ballina Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Kildare Killarney Kilcoole Castlebar Mallow Drumcondra Leixlip (Louisa Bridge)
26/01/2016 27/01/2016 27/01/2016	Post Post Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Service Disruption Website Website Staff Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Staff Issues Onboard Issues	Incident on Line Incident on Line DSP Free Travel Passes Annual Tickets Timekeeping Lost Property Family Tickets Seat Reservation Seat Reservation Unused Tickets Station Condition Unhelpful/Rude Staff Timekeeping No Confirmation Email Unable to Book Tickets RPU Staff Issues Car Parks On-Line Tickets Timekeeping Timekeeping Car Parks Incident on Line Timekeeping On-Line Tickets Car Parks Promotional Offers Bus Transfers Lost Property Car Parks Bus Transfers Bicycle Spaces Doors Disorderly Passengers Fare Structures Station Facilities Timekeeping Positive Crowding Positive	Limerick Cork Waterford Dart Portlaoise Kildare Commuter Waterford Rosslare Limerick Belfast Dundalk/Drogheda Commuter Dart Dart Limerick Cork Cork Cork Portlaoise Kildare Commuter Tralee Sligo Dart Limerick Belfast Westport & Ballina Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newbridge Muine Bheag (Bagenalstown) Wexford Limerick Dublin Dublin Salthill & Monkstown Kildare Killarney Kilcoole Castlebar Kildare Kildare Leixlip (Louisa Bridge)

27/01/2016 Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
27/01/2016 Web	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	Portlaoise
27/01/2016 Post	Service Disruption		Tralee	
27/01/2016 Post			Limerick	
	Timetabling	Cancellations		
27/01/2016 Post	Service Disruption		Tralee	
27/01/2016 Post	Service Disruption	Timekeeping	Tralee	
27/01/2016 Post	Fares & Ticketing	Unused Tickets	Cork	
27/01/2016 Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	
27/01/2016 Post	Onboard Issues	Seat Reservation	Limerick	
27/01/2016 Post	Fares & Ticketing		Sligo	
27/01/2016 Web	Fares & Ticketing	Student Tickets	Westport & Ballina	Dublin Heuston
27/01/2016 Web	Station Issues	TVMs	Galway	Athenry
27/01/2016 Web	Fares & Ticketing	Unused Tickets	Belfast	
27/01/2016 Web	Website	Unable to Book Tickets	Belfast	
			Cork	
27/01/2016 Web	Onboard Issues	Seat Reservation		
27/01/2016 Email	Onboard Issues	Seat Reservation	Waterford	Carlow
27/01/2016 Email	Fares & Ticketing	Unused Tickets	Limerick	Dublin Heuston
27/01/2016 Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
27/01/2016 Web	Service Disruption	Bus Transfers	Limerick	
27/01/2016 Web	Fares & Ticketing		Limerick	
27/01/2016 Email	Fares & Ticketing		Cork	
27/01/2016 Web	Staff Issues	Positive	Limerick	
27/01/2016 Web	Station Issues	Cleanliness	Dart	Kilbarrack
27/01/2016 Web	Service Disruption	Timekeeping	Dart	
27/01/2016 Email	Onboard Issues	Lost Property	Tralee Mallow Cork	
27/01/2016 Email	Onboard Issues	1st Class Issues	Cork	
				NAa.th
27/01/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
27/01/2016 Web	Website	Unable to Book Tickets	Cork	
28/01/2016 Web	Website	Complete Savings	Cork	
28/01/2016 Web	Fares & Ticketing	Ticket Prices	Dart	
28/01/2016 Email	Fares & Ticketing	Unused Tickets	Tralee	
28/01/2016 Post	Onboard Issues	Seat Reservation	Belfast	
28/01/2016 Post	Staff Issues	Unhelpful/Rude Staff	Sligo	Longford
28/01/2016 Web	Fares & Ticketing	Unused Tickets	Belfast	
28/01/2016 Post	Fares & Ticketing	Unused Tickets	Sligo	
28/01/2016 Post		DSP Free Travel Passes	<u> </u>	
			Tralee	
28/01/2016 Post	Service Disruption			
28/01/2016 Post	Onboard Issues	Seat Reservation	Tralee	
28/01/2016 Post	Timetabling	Cancellations	Dart	
28/01/2016 Post 28/01/2016 Post	Timetabling Service Disruption		Dart Sligo	Kilcock
28/01/2016 Post	Service Disruption	Timekeeping	Sligo	Kilcock
28/01/2016 Post 28/01/2016 Post	Service Disruption Service Disruption	Timekeeping Union Dispute	Sligo Galway	Kilcock
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email	Service Disruption Service Disruption Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets	Sligo Galway Cork	Kilcock
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets	Sligo Galway Cork Cork	Kilcock
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions	Sligo Galway Cork Cork Cork	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions	Sligo Galway Cork Cork	Kilcock Portlaoise
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing Website	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings	Sligo Galway Cork Cork Portlaoise Kildare Commuter Sligo Cork	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing Website Onboard Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets	Sligo Galway Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line	Sligo Galway Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing Website Onboard Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line	Sligo Galway Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line	Sligo Galway Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart	
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping	Sligo Galway Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway	Portlaoise
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding	Sligo Galway Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo	Portlaoise
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork	Portlaoise
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Galway Sligo Cork Galway Sligo Cork	Portlaoise Athenry Enfield
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Galway Sligo Cork Gulway Sligo Cork Umerick Waterford	Portlaoise
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Galway Sligo Cork Galway Sligo Cork	Portlaoise Athenry Enfield
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Galway Sligo Cork Gulway Sligo Cork Umerick Waterford	Portlaoise Athenry Enfield
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Email	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Antisocial Behavio	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter	Portlaoise Athenry Enfield Dublin Heuston
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter	Portlaoise Athenry Enfield Dublin Heuston
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork	Portlaoise Athenry Enfield Dublin Heuston
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices Unicket Prices Timetable Suggestions	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Waterford Waterford Dart Dart Dart Dundalk/Drogheda Commuter Dart Cork Waterford	Portlaoise Athenry Enfield Dublin Heuston
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices Unicket Prices Timetable Suggestions	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork	Portlaoise Athenry Enfield Dublin Heuston
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices Unicket Prices Timetable Suggestions	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Waterford Waterford Dart Dart Dart Dundalk/Drogheda Commuter Dart Cork Waterford	Portlaoise Athenry Enfield Dublin Heuston
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices Unicket Prices Incident on Line	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Web	Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Cork Waterford Cork Waterford Cork Waterford Cork Waterford Cork Waterford Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Fost 29/01/2016 Post	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Service Disruption Antisocial Behavio Service Disruption Staff Issues Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Tinetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Waterford Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Post 29/01/2016 Post 29/01/2016 Post 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Cork Waterford Cork Waterford Cork Waterford Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda
28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Post 29/01/2016 Post 29/01/2016 Post 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Service Disruption Antisocial Behavio Service Disruption Staff Issues Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Waterford Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda
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28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Post 29/01/2016 Post 29/01/2016 Post 29/01/2016 Web 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Cork Waterford Cork Umart Cork Waterford Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston
28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Post 29/01/2016 Post 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Cork Waterford Cork Waterford Cork Waterford Cork Umart Cork Waterford Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan
28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Post 29/01/2016 Post 29/01/2016 Post 29/01/2016 Email 29/01/2016 Web 29/01/2016 Post 29/01/2016 Email 29/01/2016 Post 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Post 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Fares & Ticketing Service Disruption Staff Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors On-Line Tickets	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Cork Usart Cork Waterford Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan
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28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Post 29/01/2016 Post 29/01/2016 Post 29/01/2016 Email 29/01/2016 Web 29/01/2016 Post 29/01/2016 Email 29/01/2016 Post 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Post 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors On-Line Tickets	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Cork Usart Cork Waterford Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan Tullamore Newbridge
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28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 29/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Post 29/01/2016 Post 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Complete Savings Toilets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Undelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unbelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors On-Line Tickets Incident on Line Timetable Changes	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Dart Dart Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Waterford Cork Galway Sligo Cork Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Cork Galway Galway Galway Galway Galway Galway Dart Portlaoise Kildare Commuter	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan Tullamore Newbridge
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28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Post 29/01/2016 Post 29/01/2016 Web 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Service Disruption Antisocial Behavio Service Disruption Staff Issues Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Timetabling Onboard Issues Staff Issues	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Unused Tickets Unused Tickets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors On-Line Tickets Incident on Line Timetable Changes Seat Reservation Positive Ticket Prices	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan Tullamore Newbridge Dundalk
28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Timetabling Onboard Issues Fares & Ticketing Service Disruption Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Unused Tickets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Incident on Line Unional Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors On-Line Tickets Incident on Line Timetable Changes Seat Reservation Positive Ticket Prices Timekeeping	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan Tullamore Newbridge Dundalk
28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 29/01/2016 Web 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Email 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Staff Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Staff Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Unused Tickets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors On-Line Tickets Incident on Line Timetable Changes Seat Reservation Positive Ticket Prices Timekeeping	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan Tullamore Newbridge Dundalk
28/01/2016 Post 28/01/2016 Email 28/01/2016 Web 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Post 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Email 28/01/2016 Web 28/01/2016 Email 28/01/2016 Web 28/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web 29/01/2016 Email 29/01/2016 Web	Service Disruption Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Staff Issues Antisocial Behavio Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing Timetabling Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Timetabling Onboard Issues Fares & Ticketing Service Disruption Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption	Timekeeping Union Dispute Lost/Mislaid Tickets Student Tickets Timetable Suggestions Student Tickets Unused Tickets Unused Tickets Incident on Line Incident on Line Timekeeping Crowding Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Unhelpful/Rude Staff Disorderly Passengers Incident on Line Ticket Prices Timetable Suggestions Timekeeping Unhelpful/Rude Staff Seat Reservation Unused Tickets Incident on Line Unhelpful/Rude Staff Cancellations Doors On-Line Tickets Incident on Line Timetable Changes Seat Reservation Positive Ticket Prices Timekeeping	Sligo Galway Cork Cork Cork Portlaoise Kildare Commuter Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Portlaoise Athenry Enfield Dublin Heuston Drogheda Dublin Heuston Ardrahan Tullamore Newbridge Dundalk

29/01/2016 Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Phone	Service Disruption		Tralee	
29/01/2016 Phone	Service Disruption		Tralee	
29/01/2016 Post	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Phone	Service Disruption		Tralee	
29/01/2016 Phone	Service Disruption		Tralee	
29/01/2016 Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016 Web	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Sallins & Naas
29/01/2016 Web	Onboard Issues	Toilets	Sligo	Longford
29/01/2016 Web	Service Disruption	Timekeening	Tralee	J The state of the
29/01/2016 Web	Website	Tickets Unavailable On-		
29/01/2016 Web	Onboard Issues	Seat Reservation	Belfast	
29/01/2016 Web		DSP Free Travel Passes	Cork	
29/01/2016 Web	Staff Issues	Positive	Dart	
30/01/2016 Email	Fares & Ticketing	On-Line Tickets	Belfast	
30/01/2016 Web	Service Disruption	Timekeeping	Tralee	
30/01/2016 Web	Staff Issues	Unhelpful/Rude Staff		Drogheda
			· •	-
30/01/2016 Web	Service Disruption		Belfast	Newry
30/01/2016 Email	Fares & Ticketing		Dundalk/Drogheda Commuter	Balbriggan
30/01/2016 Web	Onboard Issues	1st Class Issues	Tralee	Killarney
30/01/2016 Web	Website	Unable to Book Tickets	Cork	
30/01/2016 Web	Website	Unable to Book Tickets	Cork	
30/01/2016 Email	Staff Issues	Unhelpful/Rude Staff	Tralee	Mallow
30/01/2016 Web	Station Issues	Station Facilities	Cork	Rushbrooke
30/01/2016 Web	Fares & Ticketing	Leap Cards	Dart	
30/01/2016 Web	Service Disruption	Incident on Line	Belfast	Newry
31/01/2016 Email	Timetabling	Timetable Changes	Longford/M3Parkway/Maynooth	Maynooth
31/01/2016 Web	Onboard Issues	Catering	Cork	•
31/01/2016 Web	Onboard Issues	Crowding	Cork	
31/01/2016 Web	Website	Unable to Book Tickets		
31/01/2016 Web	Service Disruption	Incident on Line	Belfast	
31/01/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
31/01/2016 Web	Service Disruption	Timekeeping	Sligo	Dromod
31/01/2016 Web	Staff Issues	Unhelnful/Rude Staff	Cork	
31/01/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Draw
31/01/2016 Web	Onboard Issues	Cleanliness	Dart	Bray
· ·		Cleanliness		Bray Thurles
31/01/2016 Web	Onboard Issues	Cleanliness On-Line Tickets	Dart	
31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing	Cleanliness On-Line Tickets	Dart Cork	
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues	Cleanliness On-Line Tickets Timekeeping Catering	Dart Cork Sligo	Thurles
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets	Dart Cork Sligo Cork Waterford	Thurles Muine Bheag (Bagenalstown)
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes	Dart Cork Sligo Cork Waterford Belfast	Thurles Muine Bheag (Bagenalstown) Portadown
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs	Dart Cork Sligo Cork Waterford Belfast Dart	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets	Dart Cork Sligo Cork Waterford Belfast Dart Tralee	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets	Dart Cork Sligo Cork Waterford Belfast Dart	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney
31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web 31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Student Tickets	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney
31/01/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Website Station Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Student Tickets Unable to Book Tickets TVMs	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock
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31/01/2016 Web 01/02/2016 Post 01/02/2016 Post 01/02/2016 Post 01/02/2016 Web 01/02/2016 Web 01/02/2016 Web 01/02/2016 Web 01/02/2016 Post 01/02/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Station Issues Staff Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Student Tickets Unable to Book Tickets TVMs Catering Staff Issues Barriers Catering Staff Issues Unhelpful/Rude Staff TVMs Cancellations Wi Fi Unable to Book Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Cleanliness Timekeeping TVMs Cancellations No Staff Available Positive Station Condition DSP Free Travel Passes Crowding Incident on Line Crowding	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Dart Sligo Dart Cork Dart Cork Dart Dart Cork Dart Dart Sligo Dart Cork Dart Dart Dart Dart Dart Dart Dundalk/Drogheda Commuter	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock Blackrock Bayside Dublin Enfield Malahide Bayside Kilcock Greystones Drogheda Kildare Clondalkin Fonthill Dromod Newbridge
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31/01/2016 Web 01/02/2016 Post 01/02/2016 Post 01/02/2016 Post 01/02/2016 Web 01/02/2016 Web 01/02/2016 Web 01/02/2016 Web 01/02/2016 Post 01/02/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Station Issues Staff Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Student Tickets Unable to Book Tickets TVMs Catering Staff Issues Barriers Catering Staff Issues Unhelpful/Rude Staff TVMs Cancellations Wi Fi Unable to Book Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Cleanliness Timekeeping TVMs Cancellations No Staff Available Positive Station Condition DSP Free Travel Passes Crowding Incident on Line Crowding	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Dart Sligo Dart Cork Dart Cork Dart Dart Cork Dart Dart Sligo Dart Cork Dart Dart Dart Dart Dart Dart Dundalk/Drogheda Commuter	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock Blackrock Bayside Dublin Enfield Malahide Bayside Kilcock Greystones Drogheda Kildare Clondalkin Fonthill Dromod Newbridge
31/01/2016 Web 01/02/2016 Post 01/02/2016 Post 01/02/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Website Station Issues Staff Issues Timetabling Onboard Issues Website Fares & Ticketing Fares & Ticketing Station Issues Service Disruption Staff Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Unable to Book Tickets TVMs Catering Staff Issues Barriers Catering Staff Issues Unhelpful/Rude Staff TVMs Cancellations Wi Fi Unable to Book Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Cleanliness Timekeeping TVMs Cancellations No Staff Available Positive Station Condition DSP Free Travel Passes Crowding Incident on Line Crowding Timekeeping Timekeeping Station Condition	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Dart Sligo Dart Cork Dart Cork Dart Cork Dart Cork Dart Dundalk/Drogheda Commuter Cork Dart Cork Limerick Sligo Dart Cork Sligo Dart Cork Sligo Dart Cork Sligo Dart Cork	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock Blackrock Bayside Dublin Enfield Malahide Bayside Kilcock Greystones Drogheda Kildare Clondalkin Fonthill Dromod Newbridge Greystones
31/01/2016 Web 01/02/2016 Post 01/02/2016 Post 01/02/2016 Email 01/02/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Website Station Issues Staff Issues Timetabling Onboard Issues Website Fares & Ticketing Fares & Ticketing Station Issues Service Disruption Station Issues Timetabling Staff Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Service Disruption Station Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff TVMs Catering Staff Issues Barriers Catering Staff Issues Unhelpful/Rude Staff TVMs Cancellations Wi Fi Unable to Book Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Cleanliness Timekeeping TVMs Cancellations No Staff Available Positive Station Condition DSP Free Travel Passes Crowding Incident on Line Crowding Timekeeping Station Condition Timekeeping	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Dart Sligo Dart Cork Dart Dart Limerick Tralee Cork Dart Dart Cork Dart Dundalk/Drogheda Commuter Cork Limerick Limerick Limerick Dart Cork Limerick Dart Cork Limerick Dart	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock Blackrock Bayside Dublin Enfield Malahide Bayside Kilcock Greystones Drogheda Kildare Clondalkin Fonthill Dromod Newbridge Greystones
31/01/2016 Web 01/02/2016 Post 01/02/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Website Station Issues Staff Issues Timetabling Onboard Issues Service Disruption Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Station Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Unable to Book Tickets Unable to Book Tickets Student Tickets Unable to Book Tickets Unable to Book Tickets TVMs Catering Staff Issues Barriers Catering Staff Issues Unhelpful/Rude Staff TVMs Cancellations Wi Fi Unable to Book Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Cleanliness Timekeeping TVMs Cancellations No Staff Available Positive Station Condition DSP Free Travel Passes Crowding Incident on Line Crowding Timekeeping Station Condition Timekeeping Fare Structures	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Dart Sligo Dart Undalk/Drogheda Commuter Cork Dart Dart Limerick Dart Dart Dundalk/Drogheda Commuter Cork Limerick Limerick Limerick Dart Cork Sligo Dart Cork Limerick Dart Cork Limerick Dart Cork Limerick Dart Cork Dart Cork Limerick Dart Cork Dart	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock Blackrock Bayside Dublin Enfield Malahide Bayside Kilcock Greystones Drogheda Kildare Clondalkin Fonthill Dromod Newbridge Greystones Clondalkin Fonthill
31/01/2016 Web 01/02/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Staff Issues Station Issues Timetabling Onboard Issues Website Fares & Ticketing Fares & Ticketing Station Issues Service Disruption Station Issues Timetabling Staff Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Unable to Book Tickets Unable to Book Tickets Student Staff Issues Barriers Catering Staff Issues Unhelpful/Rude Staff TVMs Cancellations Wi Fi Unable to Book Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Cleanliness Timekeeping TVMs Cancellations No Staff Available Positive Station Condition DSP Free Travel Passes Crowding Inickeeping Timekeeping Station Condition	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Dart Sligo Dart Cork Dart Dundalk/Drogheda Commuter Cork Sligo Dart Dundalk/Drogheda Commuter Cork Sligo Dart Cork Sligo	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock Blackrock Bayside Dublin Enfield Malahide Bayside Kilcock Greystones Drogheda Kildare Clondalkin Fonthill Dromod Newbridge Greystones
31/01/2016 Web 01/02/2016 Post 01/02/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Website Station Issues Staff Issues Timetabling Onboard Issues Service Disruption Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Station Issues	Cleanliness On-Line Tickets Timekeeping Catering Student Tickets DSP Free Travel Passes TVMs On-Line Tickets Unable to Book Tickets Unable to Book Tickets Student Tickets Unable to Book Tickets Unable to Book Tickets TVMs Catering Staff Issues Barriers Catering Staff Issues Unhelpful/Rude Staff TVMs Cancellations Wi Fi Unable to Book Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Cleanliness Timekeeping TVMs Cancellations No Staff Available Positive Station Condition DSP Free Travel Passes Crowding Incident on Line Crowding Timekeeping Station Condition Timekeeping Fare Structures	Dart Cork Sligo Cork Waterford Belfast Dart Tralee Longford/M3Parkway/Maynootl Cork Dart Sligo Dart Sligo Dundalk/Drogheda Commuter Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Sligo Dundalk/Drogheda Commuter Galway Limerick Tralee Cork Dart Dart Sligo Dart Undalk/Drogheda Commuter Cork Dart Dart Limerick Dart Dart Dundalk/Drogheda Commuter Cork Limerick Limerick Limerick Dart Cork Sligo Dart Cork Limerick Dart Cork Limerick Dart Cork Limerick Dart Cork Dart Cork Limerick Dart Cork Dart	Thurles Muine Bheag (Bagenalstown) Portadown Dublin Connolly Killarney Kilcock Blackrock Bayside Dublin Enfield Malahide Bayside Kilcock Greystones Drogheda Kildare Clondalkin Fonthill Dromod Newbridge Greystones Clondalkin Fonthill

01/02/2016 Web	Service Disruption	Incident on Line	Cork	
01/02/2016 Web	Service Disruption	Incident on Line	Cork	Newbridge
01/02/2016 Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
01/02/2016 Email	Service Disruption	Incident on Line	Cork	Newbridge
01/02/2016 Web	Staff Issues	Positive	Cork	Newbridge
01/02/2016 Web	Service Disruption	Timekeeping	Limerick	
01/02/2016 Web	Station Issues	Station Facilities	Cork	Littleisland
01/02/2016 Email	Fares & Ticketing	On-Line Tickets	Belfast	
01/02/2016 Web	Station Issues	Station Facilities		Clondalkin Fonthill
01/02/2016 Web	Onboard Issues	Lost Property	Belfast	Sid-ildailiii i Ciidiiii
01/02/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
			<u> </u>	Monasterevin
02/02/2016 Web 02/02/2016 Web	Timetabling	Timetable Changes	Cork	IVIOITASTELEVIII
	Onboard Issues	Heat / AC		0.1%
02/02/2016 Web	Station Issues	Lost Property		Cork Kent
02/02/2016 Email	Antisocial Behavio		Longford/M3Parkway/Maynootl	
02/02/2016 Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Longford
02/02/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
02/02/2016 Web	Fares & Ticketing	Annual Tickets	Dundalk/Drogheda Commuter	
02/02/2016 Post	Onboard Issues	1st Class Issues	Limerick	
02/02/2016 Post	Service Disruption	Incident on Line	Tralee	
02/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
02/02/2016 Post	Fares & Ticketing	Lost/Mislaid Tickets	Waterford	
02/02/2016 Post	Service Disruption	Incident on Line	Limerick	
02/02/2016 Post	Service Disruption	Incident on Line	Limerick	
02/02/2016 Post	Service Disruption		Limerick	
02/02/2016 Fost 02/02/2016 Email	Station Issues	Station Facilities		Clondalkin Fonthill
02/02/2016 Email		Lost/Mislaid Tickets		Dublin Heuston
		Seat Reservation		Dubini ficustori
02/02/2016 Email			Limerick	Nowheiden
02/02/2016 Email	Service Disruption		· · · · · · · · · · · · · · · · · · ·	Newbridge
02/02/2016 Email	Service Disruption			Newbridge
02/02/2016 Web	Service Disruption	Incident on Line	Dart	
02/02/2016 Web	Fares & Ticketing	Unused Tickets	Cork	Enfield
02/02/2016 Email	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
02/02/2016 Web	Website	Unable to Book Tickets	Cork	
02/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Heuston
02/02/2016 Email	Station Issues	Positive	Cork	Dublin Heuston
02/02/2016 Web	Station Issues	Car Parks		Cork Kent
02/02/2016 Email	Station Issues	TVMs	Belfast	Dublin
02/02/2016 Web	Onboard Issues	Seat Reservation	Limerick	Dusiiii
			Cork	
02/02/2016 Web	Fares & Ticketing			D. L.P., Harrison
02/02/2016 Web	Service Disruption		Portlaoise Kildare Commuter	Dublin Heuston
02/02/2016 Web	Fares & Ticketing			Sallins & Naas
02/02/2016 Web	Website	No Confirmation Email	· · · · · · · · · · · · · · · · · · ·	
02/02/2016 Web	Station Issues	Bicycles	Dart	Seapoint
02/02/2016 Web	Station Issues	TVMs	Dart	Dublin
02/02/2016 Email	Fares & Ticketing	On-Line Tickets	Galway	Ballinasloe
02/02/2016 Web	Service Disruption	Bus Transfers	Galway Limerick	Ennis
02/02/2016 Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	Drogheda
03/02/2016 Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynootl	-
03/02/2016 Web	Onboard Issues	1st Class Issues	Cork	,
03/02/2016 Web	Onboard Issues	Lost Property		Killiney
03/02/2016 Web 03/02/2016 Email	Station Issues	TVMs	Tralee	Dublin Heuston
03/02/2016 Email	Service Disruption		Longford/M3Parkway/Maynooth	
03/02/2016 Web			Longford/M3Parkway/Maynooth	
03/02/2016 Web	Fares & Ticketing		Cork	
03/02/2016 Email	Staff Issues	Positive		Cork Kent
03/02/2016 Email	Onboard Issues	1st Class Issues	Belfast	
03/02/2016 Post	Staff Issues	Positive	Dundalk/Drogheda Commuter	
03/02/2016 Post	Service Disruption	Incident on Line	Tralee	Killarney
03/02/2016 Post		1st Class Issues	Cork	
03/02/2016 Post	Service Disruption			Newbridge
03/02/2016 Post	Service Disruption		Tralee	.0.
03/02/2016 Post	Service Disruption		Tralee	
03/02/2016 Post	Service Disruption		Tralee	
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03/02/2016 Post	Service Disruption		Tralee	
03/02/2016 Post	Service Disruption		Tralee	
03/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
03/02/2016 Post	Service Disruption		Tralee	
03/02/2016 Post	Service Disruption		Tralee	
03/02/2016 Email	Station Issues	Car Parks	Rosslare	Dublin
03/02/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Portmarnock
03/02/2016 Web	Service Disruption			Thurles
03/02/2016 Web	Station Issues	TVMs		Carrigtwohill
03/02/2016 Web	Fares & Ticketing		Cork	<u>-</u>
03/02/2016 Web 03/02/2016 Post	Service Disruption	•	Tralee	
03/02/2016 Post	Timetabling	Cancellations	Dart	Dun Laoghaire
	Timetabling	Cancellations		-
03/02/2016 Post	rinicraninig	Cancenations	HUICC	Killarney

03/02/2016 Post	Fares & Ticketing	Unused Tickets	Dart	
03/02/2016 Post	Service Disruption	Bus Transfers	Belfast	
03/02/2016 Post	Station Issues	Incorrect Information	Belfast	Dundalk
03/02/2016 Post	Service Disruption	Train Failure	Sligo	
03/02/2016 Web	Onboard Issues	Bicycle Spaces	Galway	
03/02/2016 Post	Service Disruption	· ·	Tralee	
	· · · · · · · · · · · · · · · · · · ·			
03/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
03/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
03/02/2016 Web		DSP Free Travel Passes	Limerick	
03/02/2016 Post	Service Disruption	Incident on Line	Belfast	Portadown
03/02/2016 Web	Station Issues	TVMs	Dart	
03/02/2016 Post	Service Disruption	Incident on Line	Belfast	Portadown
03/02/2016 Post	Service Disruption	Incident on Line	Tralee	Killarney
03/02/2016 Post	Service Disruption			Newbridge
03/02/2016 Web	Website	Tickets Unavailable On-		Trewbridge
				Thurston
03/02/2016 Email	Fares & Ticketing			Thurles
03/02/2016 Email	Service Disruption			Muine Bheag (Bagenalstown)
03/02/2016 Web	Fares & Ticketing	RPU Fines	Cork	
03/02/2016 Web	Fares & Ticketing	On-Line Tickets	Waterford	Kilkenny
03/02/2016 Web	Antisocial Behavio	Intimidation	Galway	
03/02/2016 Web	Onboard Issues	Crowding	Dart	Bayside
03/02/2016 Web	Website	Promotional Offers	Galway	
03/02/2016 Web	Staff Issues	Unhelpful/Rude Staff		Dublin Heuston
03/02/2016 Web	Station Issues	TVMs		Cobh
03/02/2016 Web	Onboard Issues	Lost Property	Galway	
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03/02/2016 Web	Fares & Ticketing		<u> </u>	Gort
03/02/2016 Email		Lost/Mislaid Tickets	Dart	
03/02/2016 Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
03/02/2016 Web	Onboard Issues	Announcements	Dart	
03/02/2016 Web	Fares & Ticketing	Student Tickets	Waterford	Carlow
03/02/2016 Web	Fares & Ticketing	On-Line Tickets	Limerick	
03/02/2016 Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Kildare
03/02/2016 Web	Onboard Issues	Crowding	Waterford	
03/02/2016 Web	Timetabling	Connections	Galway	
			· · · · · · · · · · · · · · · · · · ·	Dell'essies
04/02/2016 Web	Station Issues	TVMs	Galway	Ballinasloe
04/02/2016 Email	Onboard Issues	Lost Property	Sligo	
04/02/2016 Web	Fares & Ticketing	Student Tickets	Cork	
04/02/2016 Email	Onboard Issues	Crowding	Dart	Glenageary
04/02/2016 Web	Staff Issues	Positive	Dart	Seapoint
04/02/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	M3 Parkway
04/02/2016 Email	Fares & Ticketing		Limerick	Ennis
04/02/2016 Email	Station Issues	Station Facilities		Carrigtwohill
04/02/2016 Web	Fares & Ticketing		Cork	- Currigettoriiii
				Dellukarraia
04/02/2016 Web	Fares & Ticketing		· · · · · · · · · · · · · · · · · · ·	Ballyhaunis
04/02/2016 Web	Fares & Ticketing		, ,	Dundalk
04/02/2016 Web	Station Issues	Station Facilities		Killester
04/02/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
04/02/2016 Post	Timetabling	Cancellations	Sligo	Enfield
04/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
04/02/2016 Web	Service Disruption		Belfast	
04/02/2016 Post	Service Disruption			Newbridge
04/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	0-
04/02/2016 Post	Service Disruption		Cork	Name
04/02/2016 Post	Service Disruption			Newbridge
04/02/2016 Post	Service Disruption			Newbridge
04/02/2016 Post	Service Disruption			Newbridge
04/02/2016 Post	Onboard Issues	Seat Reservation	Cork	
04/02/2016 Web	Onboard Issues	Crowding	Cork	
04/02/2016 Post	Fares & Ticketing	On-Line Tickets	Waterford	
04/02/2016 Post	Service Disruption	Train Failure	Tralee	
04/02/2016 Post	Service Disruption		Tralee	
04/02/2016 Post	Service Disruption		Tralee	
04/02/2016 Post	· · · · · · · · · · · · · · · · · · ·			
	Service Disruption		Tralee	
04/02/2016 Post	Service Disruption		Tralee	
04/02/2016 Post	Service Disruption		Tralee	Total Control of the
04/02/2016 Post	Service Disruption			Killarney
04/02/2016 Post	Service Disruption	Incident on Line		Portadown
04/02/2016 Post	Station Issues	Toilets	Dundalk/Drogheda Commuter	
04/02/2016 Post	Station Issues	Waiting Rooms	Belfast	Dublin
04/02/2016 Post	Service Disruption	Timekeeping	Tralee	Rathmore
04/02/2016 Post	Service Disruption			Newbridge
04/02/2016 Post	Service Disruption		Tralee	- 0
04/02/2016 Post		DSP Free Travel Passes		
04/02/2016 Post	Service Disruption		Cork	
04/02/2016 Web	Onboard Issues	Heat / AC	Dart	
04/02/2016 Web	Onboard Issues	1st Class Issues	Belfast	
04/02/2016 Email	Onboard Issues	1st Class Issues	Cork	

04/02/2016 Web				
0.4 /0.0 /0.04.5 /	Onboard Issues	Lost Property	Galway	Athlone
04/02/2016 Web	Fares & Ticketing	Family Tickets	Cork	
04/02/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
04/02/2016 Web	Fares & Ticketing		Tralee	Killarney
04/02/2016 Web	Onboard Issues		Longford/M3Parkway/Maynootl	•
04/02/2016 Post			Tralee	Thu yhoodi
04/02/2016 Post	Service Disruption	•	Tralee	
·				
04/02/2016 Web	Service Disruption		Tralee	
04/02/2016 Email	Fares & Ticketing		Belfast	
04/02/2016 Web	Website	No Confirmation Email	Cork	
04/02/2016 Web	Onboard Issues	Heat / AC	Galway	
04/02/2016 Web	Onboard Issues	Crowding	Limerick	
04/02/2016 Web	Website	Unable to Book Tickets	Rosslare	Wexford
04/02/2016 Web	Station Issues	Lifts/Elevators	Dart	Tara Street
04/02/2016 Web	Staff Issues	No Staff Available	Dundalk/Drogheda Commuter	Donabate
			Cork	Dollabate
04/02/2016 Web	Fares & Ticketing			D. Intr. Co. co. II
04/02/2016 Web	Station Issues		Dart	Dublin Connolly
05/02/2016 Post	Service Disruption		Tralee	
05/02/2016 Post	Timetabling	Cancellations	Galway	
05/02/2016 Post	Onboard Issues	Seat Reservation	Westport & Ballina	
05/02/2016 Post	Service Disruption	Train Failure	Tralee	
05/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
05/02/2016 Post	Onboard Issues		Belfast	
05/02/2016 Post		1st Class Issues	Belfast	
05/02/2016 Post	Service Disruption		Tralee	
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05/02/2016 Post	Service Disruption		Tralee	
05/02/2016 Post	Service Disruption		Tralee	
05/02/2016 Post		1st Class Issues	Cork	
05/02/2016 Post	Onboard Issues	1st Class Issues	Cork	
06/02/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Edgeworthstown
06/02/2016 Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Portlaoise
06/02/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Cork Kent
06/02/2016 Email	Fares & Ticketing		Tralee	Killarney
06/02/2016 Email	Service Disruption		Tralee	Killarney
				·
06/02/2016 Email	Staff Issues		Cork	Dublin Heuston
06/02/2016 Email		, ,	Sligo	
06/02/2016 Email	Station Issues	Announcements	Sligo	
06/02/2016 Email	Onboard Issues	Crowding	Waterford	
06/02/2016 Email	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda Commuter	
06/02/2016 Web	Onboard Issues	Lost Property	Waterford	Carlow
06/02/2016 Web	Fares & Ticketing		Waterford	
06/02/2016 Web	Service Disruption		Waterford	Newbridge
· · ·				Newbridge
06/02/2016 Web	Staff Issues		Waterford	
06/02/2016 Web	Station Issues		Dart	
06/02/2016 Web	Station Issues	Tag On/Off Issues	Dart	Tara Street
06/02/2016 Web	Station Issues	Disability Assistance/Ra	Waterford	Dublin Heuston
06/02/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	Dublin Heuston
06/02/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
06/02/2016 Web	Station Issues		Dundalk/Drogheda Commuter	
()h/(1///(11h W/eh	Antisocial Rehavior	Disorderly Passengers		
06/02/2016 Web		Disorderly Passengers	Sligo	
06/02/2016 Web	Website	Unable to Book Tickets	Sligo Limerick	
06/02/2016 Web 06/02/2016 Web	Website Website	Unable to Book Tickets No Confirmation Email	Sligo Limerick Cork	
06/02/2016 Web 06/02/2016 Web 06/02/2016 Web	Website Website Onboard Issues	Unable to Book Tickets No Confirmation Email Seat Reservation	Sligo Limerick Cork Limerick	
06/02/2016 Web 06/02/2016 Web 06/02/2016 Web 06/02/2016 Web	Website Website Onboard Issues Staff Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive	Sligo Limerick Cork Limerick Cork	
06/02/2016 Web 06/02/2016 Web 06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling	Unable to Book Tickets No Confirmation Email Seat Reservation Positive	Sligo Limerick Cork Limerick Cork Waterford	
06/02/2016 Web 06/02/2016 Web 06/02/2016 Web 06/02/2016 Web	Website Website Onboard Issues Staff Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive	Sligo Limerick Cork Limerick Cork	
06/02/2016 Web 06/02/2016 Web 06/02/2016 Web 06/02/2016 Web 06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding	Sligo Limerick Cork Limerick Cork Waterford	
06/02/2016 Web 06/02/2016 Web 06/02/2016 Web 06/02/2016 Web 06/02/2016 Web 06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive	Sligo Limerick Cork Limerick Cork Waterford Galway	
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee	M3 Parkway
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl	·
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter	·
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Seat Reservation Signal Fault	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork	Portlaoise Portlaoise M3 Parkway
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Station Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Station Issues Fares & Ticketing	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities Fare Structures	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway Carrigtwohill
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities Fare Structures Bus Transfers	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway Carrigtwohill Kildare
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Station Issues Fares & Ticketing	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities Fare Structures	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway Carrigtwohill
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities Fare Structures Bus Transfers Car Parks	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway Carrigtwohill Kildare
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities Fare Structures Bus Transfers Car Parks Unhelpful/Rude Staff	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway Carrigtwohill Kildare Cork Kent
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities Fare Structures Bus Transfers Car Parks Unhelpful/Rude Staff Student Tickets	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway Carrigtwohill Kildare Cork Kent Cork Kent
06/02/2016 Web	Website Website Onboard Issues Staff Issues Timetabling Onboard Issues Staff Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing	Unable to Book Tickets No Confirmation Email Seat Reservation Positive Connections Crowding Positive Student Tickets Signal Fault Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Signal Fault Lost Property Timekeeping RPU Fines Lost Property RPU Fines Station Condition Station Facilities Fare Structures Bus Transfers Car Parks Unhelpful/Rude Staff Student Tickets Incorrect Information	Sligo Limerick Cork Limerick Cork Waterford Galway Dart Tralee Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Longford/M3Parkway/Maynootl Cork Cobh Midleton Tralee Mallow Cork Cork Cork Cork Cork Cork Cork Cork	Portlaoise Portlaoise M3 Parkway Carrigtwohill Kildare Cork Kent

06/02/2016 Email	Station Issues	Station Facilities	Cork	
07/02/2016 Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Dublin Connolly
07/02/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
07/02/2016 Web	Fares & Ticketing	Student Tickets	Limerick	
07/02/2016 Web	Website	No Confirmation Email		
07/02/2016 Web	Onboard Issues			Maynooth
· · ·		Crowding	Sligo	Maynooth
07/02/2016 Web	Onboard Issues	Wi Fi	Cork	
07/02/2016 Web	Website	Unable to Book Tickets	Belfast	
07/02/2016 Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	Rush & Lusk
07/02/2016 Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	Skerries
07/02/2016 Web	Fares & Ticketing	Fare Structures	Cork	
08/02/2016 Web		Disorderly Passengers	Westport & Ballina	
· · ·	Fares & Ticketing			Farranfore
08/02/2016 Email			Tralee	
08/02/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
08/02/2016 Web	Timetabling	Connections	Dart	Bray
08/02/2016 Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
08/02/2016 Web	Fares & Ticketing	Student Tickets	Sligo	Sligo
08/02/2016 Web	Onboard Issues	Dogs	Belfast	Dublin
08/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
			Belfast	
08/02/2016 Email	Onboard Issues	Disability Issues		
08/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth	•
08/02/2016 Email	Fares & Ticketing	Fare Structures	Galway	Athlone
08/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
08/02/2016 Post	Service Disruption	Timekeeping	Tralee	
08/02/2016 Web	Timetabling	Connections	Limerick	
08/02/2016 Web	Fares & Ticketing		Cork	
· · ·				
08/02/2016 Post	Fares & Ticketing		Belfast	
08/02/2016 Post	Service Disruption		Cork	Newbridge
08/02/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
08/02/2016 Post	Service Disruption	Timekeeping	Waterford	
08/02/2016 Post	Service Disruption		Cork	Newbridge
08/02/2016 Post	Service Disruption		Cork	Newbridge
	Staff Issues	Positive		Newbridge
08/02/2016 Post			Sligo	
08/02/2016 Post	Service Disruption		Cork	Newbridge
08/02/2016 Web	Website	No Confirmation Email	Westport & Ballina	
08/02/2016 Web	Service Disruption	Timekeeping	Galway	Galway
08/02/2016 Email	Service Disruption	Incident on Line	Belfast	
08/02/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
08/02/2016 Email	Staff Issues	Unhelpful/Rude Staff	Sligo	Sligo
		• •		31160
08/02/2016 Web	Onboard Issues	Lost Property	Cork	31150
		Lost Property No Confirmation Email	Cork Galway Limerick	
08/02/2016 Web	Onboard Issues	Lost Property	Cork	51150
08/02/2016 Web 08/02/2016 Web	Onboard Issues Website Timetabling	Lost Property No Confirmation Email Connections	Cork Galway Limerick	31BC
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web	Onboard Issues Website Timetabling Antisocial Behavio	Lost Property No Confirmation Email Connections Disorderly Passengers	Cork Galway Limerick Tralee Galway	3160
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers	Cork Galway Limerick Tralee Galway Waterford	3.60
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping	Cork Galway Limerick Tralee Galway Waterford Galway	31gC
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines	Cork Galway Limerick Tralee Galway Waterford Galway Cork	
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway	Athlone
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines	Cork Galway Limerick Tralee Galway Waterford Galway Cork	
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway	Athlone
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets Unhelpful/Rude Staff	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway Portlaoise Kildare Commuter	Athlone
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Antisocial Behavio	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway Portlaoise Kildare Commuter Galway Sligo	Athlone Dublin Heuston Enfield
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Antisocial Behavio Onboard Issues	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Crowding	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway Portlaoise Kildare Commuter Galway Sligo Longford/M3Parkway/Maynootl	Athlone Dublin Heuston Enfield Coolmine
08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Email 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Antisocial Behavio Onboard Issues Fares & Ticketing	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Crowding Student Tickets	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway Portlaoise Kildare Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork	Athlone Dublin Heuston Enfield Coolmine Cork Kent
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08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Email 09/02/2016 Web 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Staff Issues Staff Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Antisocial Behavio Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Station Issues Website Onboard Issues Onboard Issues Onboard Issues	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Crowding Student Tickets Crowding Unhelpful/Rude Staff Station Facilities Unused Tickets Announcements Timekeeping Timekeeping Disorderly Passengers On-Line Tickets Unused Tickets Sunderly Passengers On-Line Tickets Unused Tickets Unused Tickets Crowding Disorderly Passengers On-Line Tickets Unable to Book Tickets RPU Fines Unable to Book Tickets Fare Structures Student Tickets TVMS Unable to Book Tickets Crowding 1st Class Issues Crowding Heat / AC Incident on Line	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway Portlaoise Kildare Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Dundalk/Drogheda Commuter Galway Limerick Dart Belfast Dart Longford/M3Parkway/Maynootl Galway Cork Westport & Ballina Longford/M3Parkway/Maynootl Galway Belfast Limerick Cork Cobh Midleton Cork Dart Belfast Limerick Cork Dart Belfast Limerick Cork Dart Belfast Limerick Cork Dart Dart Dart Belfast Limerick Cork Cobh Midleton Cork Dart Belfast Longford/M3Parkway/Maynootl	Athlone Dublin Heuston Enfield Coolmine Cork Kent Malahide Ennis Dublin Connolly Clontarf Road Clontarf Road Ballyhaunis Cork Kent
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08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Web 08/02/2016 Email 08/02/2016 Web 08/02/2016 Email 09/02/2016 Web	Onboard Issues Website Timetabling Antisocial Behavio Antisocial Behavio Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Antisocial Behavio Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption	Lost Property No Confirmation Email Connections Disorderly Passengers Disorderly Passengers Timekeeping RPU Fines Lost/Mislaid Tickets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Crowding Student Tickets Crowding Unhelpful/Rude Staff Station Facilities Unused Tickets Announcements Timekeeping Timekeeping Disorderly Passengers On-Line Tickets Unable to Book Tickets RPU Fines Unable to Book Tickets Fare Structures Student Tickets TVMs Unable to Book Tickets Crowding 1st Class Issues Crowding 1st Class Issues Crowding Heat / AC Incident on Line Train Failure	Cork Galway Limerick Tralee Galway Waterford Galway Cork Galway Portlaoise Kildare Commuter Galway Sligo Longford/M3Parkway/Maynootl Cork Dundalk/Drogheda Commuter Galway Limerick Dart Belfast Dart Dart Cork Westport & Ballina Longford/M3Parkway/Maynootl Galway Cork Westport & Ballina Longford/M3Parkway/Maynootl Galway Belfast Limerick Cork Cobh Midleton Cork Dart Belfast Limerick Cork Coph Midleton Cork Dart Belfast Longford/M3Parkway/Maynootl Cork Cork Cork Cobh Midleton Cork Dart Belfast Longford/M3Parkway/Maynootl Dart Galway Limerick Sligo	Athlone Dublin Heuston Enfield Coolmine Cork Kent Malahide Ennis Dublin Connolly Clontarf Road Clontarf Road Clork Kent Ballyhaunis Cork Kent Mullingar

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09/02/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Kilcock
09/02/2016 Web	Station Issues	Station Facilities	Cork	
09/02/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Coolmine
09/02/2016 Email	Website	Unable to Book Tickets	Cork	
09/02/2016 Post	Fares & Ticketing	Unused Tickets	Cork	
09/02/2016 Post	Onboard Issues	1st Class Issues	Cork	
09/02/2016 Post	Onboard Issues	1st Class Issues	Cork	
09/02/2016 Post	Service Disruption		Cork	
09/02/2016 Post	Service Disruption		Cork	
		· -		Danahata
09/02/2016 Web	Onboard Issues	Crowding	, ,	Donabate
09/02/2016 Post	Onboard Issues	Cleanliness	Sligo	
09/02/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
09/02/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
09/02/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
09/02/2016 Post	Service Disruption	Timekeeping	Tralee	
09/02/2016 Post	Timetabling		Cork	
09/02/2016 Post	Service Disruption		Sligo	
09/02/2016 Web	Service Disruption		Sligo	
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09/02/2016 Email	Service Disruption		Longford/M3Parkway/Maynootl	Mullingar
09/02/2016 Web	Onboard Issues	Crowding	Westport & Ballina	
09/02/2016 Web	Onboard Issues	Lost Property	Sligo	Dromod
09/02/2016 Web	Fares & Ticketing	Fare Structures	Tralee	
09/02/2016 Email	Service Disruption	Train Failure	Waterford	Carlow
09/02/2016 Web	Service Disruption		Galway Limerick	Sixmilebridge
09/02/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	
09/02/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	
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09/02/2016 Email	Onboard Issues	Seat Reservation	Cork	Consider all Davids
09/02/2016 Email	Station Issues	TVMs		Grand Canal Dock
09/02/2016 Email	Station Issues	Tag On/Off Issues		Tara Street
09/02/2016 Email	Service Disruption	Incident on Line	Belfast	
09/02/2016 Email	Onboard Issues	Cleanliness	Rosslare	
09/02/2016 Email	Station Issues	Lifts/Elevators	Dart	Dublin Connolly
09/02/2016 Web	Website	Unable to Book Tickets		
09/02/2016 Web	Staff Issues	No Staff Available	Cork	
09/02/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	
09/02/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
09/02/2016 Web	Onboard Issues	Wi Fi	Galway	
09/02/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Wellington Br.
09/02/2016 Web	Fares & Ticketing	Unused Tickets	Tralee	Killarney
09/02/2016 Web	Station Issues	Station Facilities	Dart	,
09/02/2016 Web	Station Issues	Station Facilities		Dun Laoghaire
03/02/2010 WCD		Unable to Book Tickets		Duit Laughaire
00/02/2016 Web	Mahaita		COLK	
09/02/2016 Web	Website			
09/02/2016 Web	Onboard Issues	Wi Fi	Belfast	
				Ashtown
09/02/2016 Web	Onboard Issues	Wi Fi	Belfast Longford/M3Parkway/Maynootl	Ashtown Portadown
09/02/2016 Web 09/02/2016 Email	Onboard Issues Onboard Issues	Wi Fi Crowding	Belfast Longford/M3Parkway/Maynootl Belfast	
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web	Onboard Issues Onboard Issues Onboard Issues Staff Issues	Wi Fi Crowding Crowding RPU Staff Issues	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter	Portadown
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Email	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues	Wi Fi Crowding Crowding RPU Staff Issues Lost Property	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork	Portadown Newbridge
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Email 09/02/2016 Web	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina	Portadown Newbridge Castlebar
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee	Portadown Newbridge Castlebar Killarney
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl	Portadown Newbridge Castlebar Killarney
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 10/02/2016 Web	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards On-Line Tickets	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl Cork	Portadown Newbridge Castlebar Killarney Dublin
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 10/02/2016 Web 10/02/2016 Web	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards On-Line Tickets Timekeeping	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl Cork Dart	Portadown Newbridge Castlebar Killarney Dublin Grand Canal Dock
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09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Email 10/02/2016 Email 10/02/2016 Email 10/02/2016 Email 10/02/2016 Web 10/02/2016 Post 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Web	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Station Issues Onboard Issues Website Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Fares & Ticketing Onboard Issues Service Disruption Timetabling Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards On-Line Tickets Timekeeping Incorrect Information Station Condition Wi Fi Unable to Book Tickets Car Parks Signal Fault On-Line Tickets Incident on Line Track Fault RPU Fines Timekeeping Incident on Line Cancellations On-Line Tickets Lost Property Union Dispute On-Line Tickets Crowding Crowding Lost Property Timekeeping	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Cork Tralee Westport & Ballina Tralee Waterford Waterford Waterford Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork Belfast Belfast Cork Tralee	Portadown Newbridge Castlebar Killarney Dublin Grand Canal Dock M3 Parkway Cork Kent Edgeworthstown Newbridge Tullamore Newbridge Carlow
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Email 10/02/2016 Email 10/02/2016 Email 10/02/2016 Email 10/02/2016 Web 10/02/2016 Post 10/02/2016 Web 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Web 10/02/2016 Email 10/02/2016 Web 10/02/2016 Email 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Station Issues Onboard Issues Website Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Timetabling	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards On-Line Tickets Timekeeping Incorrect Information Station Condition Wi Fi Unable to Book Tickets Car Parks Signal Fault On-Line Tickets Incident on Line Track Fault RPU Fines Timekeeping Incident on Line Cancellations On-Line Tickets Lost Property Union Dispute On-Line Tickets Crowding Crowding Lost Property Timekeeping Lost Property Timekeeping Crowding Corowding Lost Property Timekeeping Cancellations	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Oart Cork Galway Cork Longford/M3Parkway/Maynootl Cork Tralee Westport & Ballina Tralee Westport & Ballina Tralee Waterford Waterford Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork Belfast Belfast Cork Tralee	Portadown Newbridge Castlebar Killarney Dublin Grand Canal Dock M3 Parkway Cork Kent Edgeworthstown Newbridge Tullamore Newbridge Carlow
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Email 10/02/2016 Email 10/02/2016 Email 10/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Web 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Email 10/02/2016 Web 10/02/2016 Email 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Fares & Ticketing Onboard Issues Service Disruption Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Service Disruption Timetabling Service Disruption Timetabling	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards On-Line Tickets Timekeeping Incorrect Information Station Condition Wi Fi Unable to Book Tickets Car Parks Signal Fault On-Line Tickets Incident on Line Track Fault RPU Fines Timekeeping Incident on Line Cancellations On-Line Tickets Lost Property Union Dispute On-Line Tickets Crowding Crowding Lost Property Timekeeping Lost Property Timekeeping Cancellations Train Failure	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Cork Cork Tralee Westport & Ballina Tralee Westport & Ballina Tralee Waterford Waterford Cork Longford/M3Parkway/Maynootl Cork Belfast Belfast Cork Tralee	Portadown Newbridge Castlebar Killarney Dublin Grand Canal Dock M3 Parkway Cork Kent Edgeworthstown Newbridge Tullamore Newbridge Carlow
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Email 10/02/2016 Email 10/02/2016 Email 10/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Web 10/02/2016 Email 10/02/2016 Post 10/02/2016 Post 10/02/2016 Email 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Station Issues Onboard Issues Website Station Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Timetabling Service Disruption Timetabling Service Disruption Timetabling	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards On-Line Tickets Timekeeping Incorrect Information Station Condition Wi Fi Unable to Book Tickets Car Parks Signal Fault On-Line Tickets Incident on Line Track Fault RPU Fines Timekeeping Incident on Line Cancellations On-Line Tickets Lost Property Union Dispute On-Line Tickets Crowding Crowding Lost Property Timekeeping Cancellations Train Failure 1st Class Issues	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Cork Cork Tralee Westport & Ballina Tralee Westport & Ballina Tralee Waterford Waterford Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork Belfast Cork Tralee Belfast Cork	Portadown Newbridge Castlebar Killarney Dublin Grand Canal Dock M3 Parkway Cork Kent Edgeworthstown Newbridge Tullamore Newbridge Carlow
09/02/2016 Web 09/02/2016 Email 09/02/2016 Email 09/02/2016 Email 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 09/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Email 10/02/2016 Email 10/02/2016 Email 10/02/2016 Web 10/02/2016 Web 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Web 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Email 10/02/2016 Web 10/02/2016 Email 10/02/2016 Web 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post 10/02/2016 Post	Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Fares & Ticketing Onboard Issues Service Disruption Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Service Disruption Timetabling Service Disruption Timetabling	Wi Fi Crowding Crowding RPU Staff Issues Lost Property Ticket Prices 1st Class Issues Leap Cards On-Line Tickets Timekeeping Incorrect Information Station Condition Wi Fi Unable to Book Tickets Car Parks Signal Fault On-Line Tickets Incident on Line Track Fault RPU Fines Timekeeping Incident on Line Cancellations On-Line Tickets Lost Property Union Dispute On-Line Tickets Crowding Crowding Lost Property Timekeeping Lost Property Timekeeping Cancellations Train Failure	Belfast Longford/M3Parkway/Maynootl Belfast Portlaoise Kildare Commuter Cork Westport & Ballina Tralee Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Cork Cork Tralee Westport & Ballina Tralee Westport & Ballina Tralee Waterford Waterford Cork Longford/M3Parkway/Maynootl Cork Belfast Belfast Cork Tralee	Portadown Newbridge Castlebar Killarney Dublin Grand Canal Dock M3 Parkway Cork Kent Edgeworthstown Newbridge Tullamore Newbridge Carlow

 10/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
10/02/2016 Email	Staff Issues	RPU Staff Issues	Galway	Tullamore
10/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
10/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
10/02/2016 Post	Onboard Issues	1st Class Issues	Cork	
10/02/2016 Post	Service Disruption	Timekeeping	Tralee	
10/02/2016 Post	Service Disruption		Tralee	
10/02/2016 Post	Service Disruption		Tralee	
	•			D. L.P.
10/02/2016 Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Dublin
10/02/2016 Post	Onboard Issues	Cleanliness	Belfast	
10/02/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
10/02/2016 Post	Service Disruption	Train Failure	Cork	
10/02/2016 Web	Station Issues	Booking Office Issues	Dart	
10/02/2016 Email	Onboard Issues	Crowding	Galway	
10/02/2016 Email	Fares & Ticketing			Sallins & Naas
10/02/2016 Email	Website	Unable to Book Tickets		Summa & Huus
10/02/2016 Email	Fares & Ticketing		Belfast	
10/02/2016 Web	Service Disruption		Limerick Ballybrophy	
10/02/2016 Web	Fares & Ticketing	Student Tickets	Cork	
10/02/2016 Web	Onboard Issues	Catering	Westport & Ballina	
10/02/2016 Web	Station Issues	Lost Property	Dart	Tara Street
10/02/2016 Web	Antisocial Behavio	Disorderly Passengers	Dundalk/Drogheda Commuter	
10/02/2016 Email	Service Disruption		Longford/M3Parkway/Maynootl	Edgeworthstown
10/02/2016 Email	Website	No Confirmation Email	0 , ,, ,	
10/02/2016 Web	Fares & Ticketing		Cork	Harris and a
10/02/2016 Web	Station Issues	Lost Property	· ·	Harmonstown
10/02/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Edgeworthstown
10/02/2016 Web	Station Issues	Incorrect Information	Galway	
10/02/2016 Web	Website	Unable to Book Tickets	Cork	
10/02/2016 Web	Staff Issues	Positive	Cork	
10/02/2016 Web		On-Line Tickets	Cork	
				N. Annuar and b
11/02/2016 Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	
11/02/2016 Web	Station Issues	Station Facilities		Portarlington
11/02/2016 Web	Station Issues	Tag On/Off Issues	Dart	Howth Jctn. & Donaghmede
11/02/2016 Email	Fares & Ticketing	On-Line Tickets	Galway	
11/02/2016 Web	Service Disruption	Timekeeping	Galway	
11/02/2016 Email	Service Disruption	Signal Fault	Sligo	
11/02/2016 Email	Onboard Issues	Crowding	Tralee	
11/02/2016 Web	Website	Complete Savings	Cork	
11/02/2016 Web	Onboard Issues	Catering	Westport & Ballina	
11/02/2016 Post	Website	Unable to Book Tickets	Tralee	
11/02/2016 Post 11/02/2016 Post	Website Service Disruption		Tralee Tralee	
11/02/2016 Post 11/02/2016 Post	Service Disruption	Timekeeping	Tralee	
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post	Service Disruption Onboard Issues Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues	Tralee Tralee Tralee	Carlow
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post	Service Disruption Onboard Issues Onboard Issues Timetabling	Timekeeping 1st Class Issues 1st Class Issues Cancellations	Tralee Tralee Tralee Waterford	Carlow
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues	Tralee Tralee Tralee Waterford Belfast	Carlow
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings	Tralee Tralee Tralee Waterford Belfast Galway	Carlow
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping	Tralee Tralee Tralee Waterford Belfast Galway Belfast	
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl	
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping	Tralee Tralee Tralee Waterford Belfast Galway Belfast	
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl	Coolmine
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter	Coolmine
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork	Coolmine
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Station Issues Onboard Issues Station Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl	Coolmine Clonsilla Maynooth
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Email 11/02/2016 Email	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee	Coolmine
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Email 11/02/2016 Email	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Coolmine Clonsilla Maynooth
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Email 11/02/2016 Email 11/02/2016 Email	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers Crowding	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Galway	Coolmine Clonsilla Maynooth
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Email 11/02/2016 Email 11/02/2016 Email 11/02/2016 Email	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Service Disruption Station Issues Fares & Ticketing	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers Crowding Lost/Mislaid Tickets	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Galway Tralee	Coolmine Clonsilla Maynooth Dublin Heuston
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Email 11/02/2016 Email 11/02/2016 Email	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers Crowding	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Galway	Coolmine Clonsilla Maynooth
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Email 11/02/2016 Email 11/02/2016 Email 11/02/2016 Email	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Service Disruption Station Issues Fares & Ticketing	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers Crowding Lost/Mislaid Tickets	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Galway Tralee	Coolmine Clonsilla Maynooth Dublin Heuston Portlaoise
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Email	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers Crowding Lost/Mislaid Tickets Lost Property Lost Property	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Galway Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl	Coolmine Clonsilla Maynooth Dublin Heuston Portlaoise
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11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Email 11/02/2016 Web 12/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Ticketing Onboard Issues Fares & Ticketing Timetabling Staff Issues Station Issues Station Issues Fares & Ticketing Timetabling Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Staff Issues Staff Issues Staff Issues Staff Issues Station Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers Crowding Lost/Mislaid Tickets Lost Property Early Departures Student Tickets Connections Unhelpful/Rude Staff TVMs Unable to Book Tickets Connections Catering Staff Issues RPU Staff Issues Incorrect Information Timekeeping TVMs On-Line Tickets Fare Structures Cleanliness	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Galway Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Dart Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Dart Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Westport & Ballina Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Cork Sligo Westport & Ballina Dart Longford/M3Parkway/Maynootl Cork Cobh Midleton Cork Galway Belfast	Coolmine Clonsilla Maynooth Dublin Heuston Portlaoise Dublin Newbridge Ashtown Howth Jctn. & Donaghmede Maynooth Maynooth Maynooth Kildare
11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Post 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Web 11/02/2016 Email 11/02/2016 Web 12/02/2016 Web	Service Disruption Onboard Issues Onboard Issues Timetabling Onboard Issues Website Service Disruption Onboard Issues Station Issues Station Issues Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Staff Issues Station Issues Station Issues Station Issues Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues	Timekeeping 1st Class Issues 1st Class Issues Cancellations 1st Class Issues Complete Savings Timekeeping Crowding Station Facilities Incorrect Information 1st Class Issues Early Departures Incident on Line Barriers Crowding Lost/Mislaid Tickets Lost Property Lost Property Early Departures Student Tickets Connections Unhelpful/Rude Staff TVMs Unable to Book Tickets Connections Catering Staff Issues RPU Staff Issues Incorrect Information Itmekeeping TVMs On-Line Tickets Fare Structures	Tralee Tralee Tralee Waterford Belfast Galway Belfast Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Galway Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Dart Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Dart Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Westport & Ballina Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Cobh Midleton Cork Galway	Coolmine Clonsilla Maynooth Dublin Heuston Portlaoise Dublin Newbridge Ashtown Howth Jctn. & Donaghmede Maynooth Maynooth Maynooth Kildare

	2/02/2016 Post	Service Disruption		Tralee	
	2/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
13	2/02/2016 Email	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	
1.	2/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
1:	2/02/2016 Post	Onboard Issues	1st Class Issues	Tralee	
1:	2/02/2016 Post	Service Disruption	Timekeeping	Tralee	
1:	2/02/2016 Web	Website	Unable to Book Tickets	Cork	
	2/02/2016 Post	Service Disruption		Cork	
	2/02/2016 Post	Service Disruption		Tralee	
	2/02/2016 Post	Fares & Ticketing		Tralee	
	2/02/2016 Post	Fares & Ticketing		Tralee	
13	2/02/2016 Email	Onboard Issues	Crowding	Dart	
1.	2/02/2016 Web	Fares & Ticketing	Student Tickets	Tralee	Thurles
13	2/02/2016 Email	Onboard Issues	Seat Reservation	Galway	
13	2/02/2016 Web	Website	Unable to Book Tickets	Cork	
1.	2/02/2016 Email	Onboard Issues	Dogs	Cork	
	2/02/2016 Post	Service Disruption		Belfast	
	2/02/2016 Post	· · · · · · · · · · · · · · · · · · ·			
		Service Disruption		Sligo	
	2/02/2016 Post	Service Disruption		Belfast	
13	2/02/2016 Post	Service Disruption		Sligo	Edgeworthstown
13	2/02/2016 Post	Service Disruption	Train Failure	Sligo	
1.	2/02/2016 Post	Service Disruption	Timekeeping	Cork	
1:	2/02/2016 Post	Service Disruption	Incident on Line	Waterford	Newbridge
1:	2/02/2016 Post	Service Disruption		Sligo	
	2/02/2016 Post	Service Disruption		Sligo	
	2/02/2016 Post	Station Issues	Station Condition	Galway	
					Dossamman
	2/02/2016 Web	Fares & Ticketing		Westport & Ballina	Roscommon
	2/02/2016 Email	Service Disruption		Dart	Dublin
12	2/02/2016 Web	Onboard Issues	Seat Reservation	Belfast	Dublin
13	2/02/2016 Web	Onboard Issues	Catering	Westport & Ballina	
1:	2/02/2016 Web	Service Disruption	Incident on Line	Cork	
1.	2/02/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
	2/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Howth Jctn. & Donaghmede
	2/02/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	-
					iviayilootii
	2/02/2016 Web	Fares & Ticketing		Cork	
	2/02/2016 Web	Service Disruption		Limerick	Limerick Junction
13	3/02/2016 Web	Website	Unable to Book Tickets	Westport & Ballina	Roscommon
11	3/02/2016 Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	Sallins & Naas
1.	3/02/2010 WED	Oliboala issues	Announcements	Portiablise Kiluare Commuter	Summis & Muus
					Samilis & Naus
13	3/02/2016 Web	Fares & Ticketing	Student Tickets	Cork	Sullins & Hous
1:	3/02/2016 Web 3/02/2016 Web	Fares & Ticketing Website	Student Tickets Complete Savings	Cork	
1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web	Fares & Ticketing Website Onboard Issues	Student Tickets Complete Savings Lost Property	Cork Cork Belfast	Dublin
1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues	Student Tickets Complete Savings Lost Property Station Facilities	Cork Cork Belfast Dart	Dublin
1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault	Cork Cork Belfast Dart Cork	Dublin Dublin Heuston
1: 1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault	Cork Cork Belfast Dart	Dublin Dublin Heuston Seapoint
1: 1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers	Cork Cork Belfast Dart Cork	Dublin Dublin Heuston
1: 1: 1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets	Cork Cork Belfast Dart Cork Dart	Dublin Dublin Heuston Seapoint
1: 1: 1: 1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter	Dublin Dublin Heuston Seapoint
1; 1; 1; 1; 1; 1; 1; 1;	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford	Dublin Dublin Heuston Seapoint Dublin
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website Station Issues	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart	Dublin Dublin Heuston Seapoint
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1:	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website Station Issues Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Dart	Dublin Dublin Heuston Seapoint Dublin Bayside
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website Station Issues Website Service Disruption	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Dart Longford/M3Parkway/Maynootl	Dublin Dublin Heuston Seapoint Dublin Bayside
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website Station Issues Website Service Disruption Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping No Confirmation Email	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Dart Longford/M3Parkway/Maynootl Belfast	Dublin Dublin Heuston Seapoint Dublin Bayside
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website Station Issues Website Service Disruption Website Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Dart Longford/M3Parkway/Maynootl Belfast	Dublin Dublin Heuston Seapoint Dublin Bayside
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website Station Issues Website Service Disruption Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping No Confirmation Email	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Dart Longford/M3Parkway/Maynootl Belfast	Dublin Dublin Heuston Seapoint Dublin Bayside
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web 4/02/2016 Web 4/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Fares & Ticketing Website Station Issues Website Service Disruption Website Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping No Confirmation Email No Confirmation Email	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Longford/M3Parkway/Maynootl Belfast Cork Galway	Dublin Dublin Heuston Seapoint Dublin Bayside
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1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Website Station Issues Website Service Disruption Website Service Disruption Website Fares & Ticketing Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping No Confirmation Email No Confirmation Email On-Line Tickets No Confirmation Email	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Longford/M3Parkway/Maynootl Belfast Cork Galway Cork	Dublin Dublin Heuston Seapoint Dublin Bayside
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Website Station Issues Website Service Disruption Website Vebsite Fares & Ticketing Website Station Issues Station Issues Website Service Disruption Website Onboard Issues Station Issues	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping No Confirmation Email No Confirmation Email On-Line Tickets No Confirmation Email On-Line Tickets No Confirmation Email Seat Reservation Station Facilities	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Dart Longford/M3Parkway/Maynootl Belfast Cork Galway Cork Westport & Ballina Cork	Dublin Dublin Heuston Seapoint Dublin Bayside Maynooth Glounthaune
1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Website Station Issues Website Service Disruption Website Service Disruption Website Fares & Ticketing Website Forbard Issues Station Issues Station Issues	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping No Confirmation Email No Confirmation Email On-Line Tickets No Confirmation Email On-Line Tickets No Confirmation Email Seat Reservation Station Facilities Signal Fault	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Dart Longford/M3Parkway/Maynootl Belfast Cork Galway Cork Westport & Ballina Cork Galway	Dublin Dublin Heuston Seapoint Dublin Bayside Maynooth
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1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1	3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Email 3/02/2016 Web 3/02/2016 Web 3/02/2016 Web 4/02/2016 Web	Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Antisocial Behavio Fares & Ticketing Website Station Issues Website Service Disruption Website Fares & Ticketing Website Fores & Ticketing Website Service Disruption Website Fares & Ticketing Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Website	Student Tickets Complete Savings Lost Property Station Facilities Signal Fault Disorderly Passengers On-Line Tickets Fare Structures No Confirmation Email Barriers Unable to Book Tickets Timekeeping No Confirmation Email On-Line Tickets No Confirmation Email On-Line Tickets Source Timekets Signal Fault Barriers Tickets Unavailable On-	Cork Cork Belfast Dart Cork Dart Belfast Portlaoise Kildare Commuter Waterford Dart Longford/M3Parkway/Maynootl Belfast Cork Galway Cork Westport & Ballina Cork Galway Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Dublin Heuston Seapoint Dublin Bayside Maynooth Glounthaune Tullamore
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15/02/2016 Web	Timetabling	Timetable Suggestions		
15/02/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	
15/02/2016 Email	Fares & Ticketing	On-Line Tickets	Galway	Athenry
15/02/2016 Web	Onboard Issues	Seat Reservation	Waterford	
15/02/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
15/02/2016 Email	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	·
15/02/2016 Web	Fares & Ticketing		Galway	
15/02/2016 Web	Website	No Confirmation Email	· · · · · · · · · · · · · · · · · · ·	
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15/02/2016 Web	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
15/02/2016 Web	Fares & Ticketing	Unused Tickets	Galway	
15/02/2016 Web	Fares & Ticketing	Student Tickets	Westport & Ballina	Castlebar
15/02/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
15/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	
15/02/2016 Email	Station Issues	Station Condition	Limerick Ballybrophy	Castleconnell
15/02/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynoot	
15/02/2016 Email	Website	No Confirmation Email	<u> </u>	Castlebar
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15/02/2016 Web	Station Issues	Lifts/Elevators	Dart	Grand Canal Dock
15/02/2016 Web	Service Disruption		Cork	Fota
15/02/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
15/02/2016 Web	Website	No Confirmation Email	Cork	
15/02/2016 Web	Timetabling	Timetable Suggestions	Limerick	
15/02/2016 Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
16/02/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
16/02/2016 Web	Station Issues	TVMs	Cork	Cork Kent
				Shankill
16/02/2016 Web	Station Issues	Station Facilities	Dart	
16/02/2016 Post	Service Disruption		Sligo	Edgeworthstown
16/02/2016 Post	Onboard Issues	1st Class Issues	Cork	
16/02/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
16/02/2016 Post	Service Disruption	Timekeeping	Tralee	
16/02/2016 Post	Service Disruption		Cork	
16/02/2016 Post	Service Disruption		Sligo	
16/02/2016 Post		Lost/Mislaid Tickets	Cork	
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16/02/2016 Post	Service Disruption		Sligo	
16/02/2016 Post	Service Disruption	Train Failure	Sligo	
16/02/2016 Web	Onboard Issues	Wi Fi	Westport & Ballina	
16/02/2016 Web	Antisocial Behavio	Disorderly Passengers	Sligo	
16/02/2016 Web	Staff Issues	Positive	Cork	
16/02/2016 Post	Service Disruption	Incident on Line	Waterford	Newbridge
16/02/2016 Post	Station Issues	Cleanliness	Rosslare	Dublin
16/02/2016 Post	Timetabling			Dabiiii
		Timetable Suggestions		
16/02/2016 Post	Fares & Ticketing		Dart	
16/02/2016 Email	Onboard Issues	Seat Reservation	Limerick	
16/02/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
16/02/2016 Post	Service Disruption	Train Failure	Sligo	
16/02/2016 Post	Service Disruption	Timekeening	Tralee	
	Fares & Ticketing		Waterford	
16/02/2016 Post	Fares & Ticketing	Unused Tickets	Waterford	
16/02/2016 Post 16/02/2016 Email	Service Disruption	Unused Tickets Timekeeping	Cork	
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post	Service Disruption Fares & Ticketing	Unused Tickets Timekeeping Student Tickets	Cork Galway	
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post	Service Disruption Fares & Ticketing Onboard Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues	Cork Galway Cork	_
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices	Cork Galway Cork Cork	Templemore
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets	Cork Galway Cork Cork Galway	Templemore
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets	Cork Galway Cork Cork	Templemore Sallins & Naas
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16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations	Cork Galway Cork Cork Galway Cork Limerick	·
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure	Cork Galway Cork Cork Galway Cork Limerick Sligo	·
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork	Sallins & Naas
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork	·
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16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Cork Cork	Sallins & Naas Portlaoise
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Station Facilities Unable to Book Tickets Cleanliness	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Cork Dart Cork Dart	Sallins & Naas
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16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Station Facilities Unable to Book Tickets Cleanliness	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Cork Dart Limerick	Sallins & Naas Portlaoise
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16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Website Fares & Ticketing Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Limerick Cork Cork Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Website Fares & Ticketing Station Issues Station Issues Website Fares & Ticketing Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Limerick Limerick Cork Cork Cork Dart Limerick Cork Cork Cork Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Website Fares & Ticketing Station Issues Onboard Issues Website Fares & Ticketing Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Limerick Limerick Cork Cork Cork Oart Limerick Cork Cork Cork Cork Dart Limerick Cork Cork Cork	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Website Fares & Ticketing Station Issues Onboard Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Limerick Cork Dart Limerick Cork Cork Cork Dart Limerick Cork Cork Cork Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Website Fares & Ticketing Station Issues Onboard Issues Website Fares & Ticketing Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Dart Limerick Cork Dart Cork Dart Limerick Cork Dart Limerick Cork Dart Limerick Cork Cork Cork Dart Limerick Cork Cork Cork	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge
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16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web 17/02/2016 Web 17/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Onboard Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Ticketing	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Station Facilities Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping Station Condition Seat Reservation	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Dart Cork Dart Limerick Cork Dart Uimerick Cork Dart Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge Drogheda Newbridge Farranfore
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Post 16/02/2016 Web 17/02/2016 Web 17/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Service Disruption Station Issues Fares & Ticketing Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping Station Condition Seat Reservation	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Cork Dart Limerick Cork Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge Drogheda Newbridge Farranfore Howth Jctn. & Donaghmede
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web 17/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Onboard Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Ticketing Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping Station Condition Seat Reservation VOGP Free Travel Passes Tag On/Off Issues	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Cork Dart Cork Dart Limerick Cork Galway Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge Drogheda Newbridge Farranfore Howth Jctn. & Donaghmede Portmarnock
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web 17/02/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Sarvice Disruption Fares & Ticketing Station Issues Website Station Issues Onboard Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Service Disruption Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping Station Condition Seat Reservation TVMs DSP Free Travel Passes Tag On/Off Issues	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Cork Dart Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge Drogheda Newbridge Farranfore Howth Jctn. & Donaghmede
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web 17/02/2016 Email 17/02/2016 Email 17/02/2016 Email 17/02/2016 Email 17/02/2016 Email	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Onboard Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Antisocial Behavio Station Issues Timetabling	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Station Facilities Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping Station Condition Seat Reservation TVMs DSP Free Travel Passes Tag On/Off Issues Disorderly Passengers Car Parks Timetable Suggestions	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge Drogheda Newbridge Farranfore Howth Jctn. & Donaghmede Portmarnock
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web 17/02/2016 Email 17/02/2016 Email 17/02/2016 Email	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Sarvice Disruption Fares & Ticketing Station Issues Website Station Issues Onboard Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Service Disruption Station Issues	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping Station Condition Seat Reservation TVMs DSP Free Travel Passes Tag On/Off Issues	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge Drogheda Newbridge Farranfore Howth Jctn. & Donaghmede Portmarnock
16/02/2016 Post 16/02/2016 Email 16/02/2016 Post 16/02/2016 Web 17/02/2016 Email 17/02/2016 Email 17/02/2016 Email 17/02/2016 Email 17/02/2016 Email	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Service Disruption Fares & Ticketing Station Issues Website Station Issues Onboard Issues Website Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Antisocial Behavio Station Issues Timetabling	Unused Tickets Timekeeping Student Tickets 1st Class Issues Ticket Prices Unused Tickets Unused Tickets Unused Tickets Cancellations Train Failure Timekeeping Student Tickets Station Facilities Unable to Book Tickets Cleanliness Seat Reservation No Confirmation Email Surcharges Booking Office Issues Station Facilities Lost Property Car Parks Timekeeping Station Condition Seat Reservation TVMs DSP Free Travel Passes Tag On/Off Issues Disorderly Passengers Car Parks Timetable Suggestions	Cork Galway Cork Cork Galway Cork Limerick Sligo Cork Cork Cork Dart Cork Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Sallins & Naas Portlaoise Sydney Parade Athenry Newbridge Drogheda Newbridge Farranfore Howth Jctn. & Donaghmede Portmarnock

17/	//02/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
1//	//02/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
17/	/02/2016 Post	Service Disruption	Timekeeping	Tralee	
17/	//02/2016 Post	Service Disruption	Timekeening	Tralee	
	//02/2016 Post	Fares & Ticketing		Dart	
	//02/2016 Web	Service Disruption		Cork	
			•	Cork	
			·		
	//02/2016 Email	Fares & Ticketing		Cork	
	/02/2016 Email			Cork	
17/	7/02/2016 Email	Fares & Ticketing	Student Tickets	Limerick	
17/	//02/2016 Web	Station Issues	Station Facilities	Cork	Dublin Heuston
17/	//02/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Westport & Ballina	
17/	//02/2016 Web	Staff Issues	Positive	Longford/M3Parkway/Maynootl	Maynooth
		Onboard Issues	Seat Reservation	Galway	·
				•	Dundalk
	/02/2016 Email	Antisocial Behavior		Dart	Dalkey
					·
	/02/2016 Web	Antisocial Behavio			Kilbarrack
	//02/2016 Web	Fares & Ticketing			Ballyhaunis
				Longford/M3Parkway/Maynootl	-
18,	/02/2016 Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Mullingar
18/	/02/2016 Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	
18/	/02/2016 Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Maynooth
	/02/2016 Web		•	Belfast	
	/02/2016 Email	Fares & Ticketing		Cork	
-					Lansdowne Road
	, , , , , , , , , , , , , , , , , , , ,			•	Drogheda
	/02/2016 Email		· · · · · · · · · · · · · · · · · · ·	Longford/M3Parkway/Maynootl	-
	/02/2016 Email		Crowding	Galway	Athlone
18/	/02/2016 Post	Service Disruption	Timekeeping	Belfast	
18/	/02/2016 Post	Website	Unable to Book Tickets	Cork	
18/	/02/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Balbriggan
18/	/02/2016 Web	Service Disruption	Track Fault	Cork	
				Dart	
		Service Disruption		Cork	
		•			No. 1. 2 de .
	/02/2016 Post	Service Disruption			Newbridge
	/02/2016 Post	Service Disruption		Sligo	Edgeworthstown
18/	/02/2016 Post	Station Issues	Car Parks	Limerick	
18/	/02/2016 Email	Fares & Ticketing	On-Line Tickets	Limerick	
18/	/02/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
	/02/2016 Web		Heat / AC	Longford/M3Parkway/Maynootl	Maynooth
	/02/2016 Web		· · · · · · · · · · · · · · · · · · ·	Longford/M3Parkway/Maynootl	·
	/02/2016 Email			Cork	Waynoodi
	/02/2016 Email		Unable to Book Tickets		
	/02/2016 Web		Announcements	Longford/M3Parkway/Maynootl	·
18/	/02/2016 Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
18/	/02/2016 Email	Staff Issues	Unhelpful/Rude Staff	Limerick	Ennis
18/	/02/2016 Email	Service Disruption	Timekeeping	Dart	Sandymount
18/	/02/2016 Email				
		Oliboalu issues			Limerick Junction
,	3/02/2016 Email		Crowding	Westport & Ballina	Limerick Junction
19	1/02/2016 Email	Onboard Issues	Crowding Unable to Book Tickets	Westport & Ballina	Limerick Junction
	/02/2016 Email	Onboard Issues Website	Unable to Book Tickets	Cork	
18/	/02/2016 Email /02/2016 Email	Onboard Issues Website Timetabling	Unable to Book Tickets Connections	Cork Dart	Sandymount
18/ 18/	x/02/2016 Email x/02/2016 Email x/02/2016 Email	Onboard Issues Website Timetabling Onboard Issues	Unable to Book Tickets Connections Seat Reservation	Cork Dart Rosslare	Sandymount Wexford
18/ 18/ 18/	0/02/2016 Email 0/02/2016 Email 0/02/2016 Email 0/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff	Cork Dart Rosslare Belfast	Sandymount
18/ 18/ 18/ 18/	/02/2016 Email /02/2016 Email /02/2016 Email /02/2016 Web /02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets	Cork Dart Rosslare Belfast Cork	Sandymount Wexford Dublin
18/ 18/ 18/ 18/	0/02/2016 Email 0/02/2016 Email 0/02/2016 Email 0/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff	Cork Dart Rosslare Belfast	Sandymount Wexford
18/ 18/ 18/ 18/ 18/	/02/2016 Email /02/2016 Email /02/2016 Email /02/2016 Web /02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets	Cork Dart Rosslare Belfast Cork Westport & Ballina	Sandymount Wexford Dublin
18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart	Sandymount Wexford Dublin Castlerea
18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart	Sandymount Wexford Dublin Castlerea Sandymount
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina	Sandymount Wexford Dublin Castlerea Sandymount Seapoint
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter	Sandymount Wexford Dublin Castlerea Sandymount Seapoint
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Dart	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Dart Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Dart Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavioi Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Dart Cork Waterford Longford/M3Parkway/Maynootl	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Email //02/2016 Email //02/2016 Email	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Conboard Issues Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Westport & Commuter Dart Dart Dart Dart Cork Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Conboard Issues Fares & Ticketing Conboard Issues Station Issues Fares & Ticketing Service Disruption	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth Newbridge
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Conboard Issues Fares & Ticketing Service Disruption Station Issues	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line Station Condition	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina Belfast	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	7/02/2016 Email 7/02/2016 Email 7/02/2016 Email 7/02/2016 Web 7/02/2016 Email 7/02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Conboard Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line Station Condition Timekeeping	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina Belfast Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth Newbridge Dublin
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Conboard Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line Station Condition Timekeeping	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina Belfast Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth Newbridge
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Email //02/2016 Web	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Conboard Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption Antisocial Behavior	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line Station Condition Timekeeping	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina Belfast Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth Newbridge Dublin
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Post //02/2016 Post //02/2016 Email //02/2016 Post //02/2016 Post //02/2016 Post //02/2016 Email	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Conboard Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Service Disruption Antisocial Behavior	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line Station Condition Timekeeping Disorderly Passengers TVMs	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina Belfast Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth Newbridge Dublin
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Email //02/2016 Web //02/2016 Post //02/2016 Post //02/2016 Email //02/2016 Post //02/2016 Post	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Conboard Issues Fares & Ticketing Station Issues Fares & Ticketing	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line Station Condition Timekeeping Disorderly Passengers TVMs Train Failure	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina Belfast Cork Belfast Dart Cork Belfast Dart Cork	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth Newbridge Dublin
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	//02/2016 Email //02/2016 Email //02/2016 Email //02/2016 Web //02/2016 Email //02/2016 Web //02/2016 Post //02/2016 Post //02/2016 Email //02/2016 Post //02/2016 Post	Onboard Issues Website Timetabling Onboard Issues Staff Issues Website Fares & Ticketing Antisocial Behavior Service Disruption Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Service Disruption Antisocial Behavior Station Issues	Unable to Book Tickets Connections Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Unused Tickets Disorderly Passengers Timekeeping Seat Reservation On-Line Tickets Ticket Prices DSP Free Travel Passes Ticket Prices Connections Crowding On-Line Tickets Fare Structures Heat / AC Station Condition Ticket Prices Incident on Line Station Condition Timekeeping Disorderly Passengers TVMs Train Failure Timekeeping	Cork Dart Rosslare Belfast Cork Westport & Ballina Dart Dart Westport & Ballina Cork Portlaoise Kildare Commuter Dart Dundalk/Drogheda Commuter Dart Cork Waterford Longford/M3Parkway/Maynootl Dart Cork Westport & Ballina Belfast Cork Belfast Dart Cork Belfast Dart	Sandymount Wexford Dublin Castlerea Sandymount Seapoint Ballyhaunis Kildare Balbriggan Dun Laoghaire Waterford Maynooth Newbridge Dublin

	2016 Post	Service Disruption	Incident on Line	Belfast	
19/02/	2016 Email	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Sallins & Naas
19/02/	2016 Post	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
	2016 Web	Onboard Issues	Seat Reservation	Cork	
		Onboard Issues			
	2016 Web		Lost Property	Cork	
	2016 Web	Onboard Issues	Seat Reservation	Cork	
	2016 Web	Onboard Issues	Crowding	Sligo	Maynooth
19/02/	2016 Email	Staff Issues	Positive	Cork	
19/02/	2016 Web	Onboard Issues	Seat Reservation	Cork	Cork Kent
19/02/	2016 Email	Antisocial Behavior	Disorderly Passengers	Belfast	Dundalk
	2016 Web	Onboard Issues	Seat Reservation	Cork	
	2016 Web	Service Disruption		Dart	
		Onboard Issues	Seat Reservation	Waterford	Dublin Heuston
	2016 Web				
	2016 Email	Timetabling	Connections	Tralee	Killarney
19/02/	2016 Web	Onboard Issues	Seat Reservation	Galway	Galway
19/02/	2016 Web	Website	Unable to Book Tickets	Cork	
19/02/	2016 Web	Website	Tickets Unavailable On-	Galway	
19/02/	2016 Web	Website	Unable to Book Tickets	Cork	
	2016 Web	Staff Issues	Positive	Limerick	Birdhill
	2016 Web	Website	Unable to Book Tickets		Dirami.
					NA. Ilia ana
	2016 Web	Antisocial Behavior		Longford/M3Parkway/Maynooth	Mullingar
	2016 Web	Fares & Ticketing		Cork	
	2016 Web	Fares & Ticketing		Cork	
20/02/	2016 Web	Staff Issues	Positive	Limerick	Limerick Junction
20/02/	2016 Email	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	
	2016 Web	Fares & Ticketing		Cork	
	2016 Web	Fares & Ticketing		Cork	
	2016 Web	Fares & Ticketing		Cork	
	2016 Web	Website	Unable to Book Tickets		
	2016 Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
20/02/	2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
20/02/	2016 Web	Onboard Issues	Lost Property	Galway	
20/02/	2016 Web	Fares & Ticketing	Student Tickets	Waterford	
20/02/	2016 Web	Fares & Ticketing	On-Line Tickets	Galway	
	2016 Web	Station Issues	Station Facilities	Waterford	Kilkenny
	2016 Web	Station Issues	Lost Property	Cork	Kilkelity
					Will
	2016 Web	Onboard Issues	Seat Reservation	Tralee	Killarney
21/02/	2016 Web	Station Issues	TVMs	Westport & Ballina	Castlebar
21/02/	2016 Web	Service Disruption	Timekeeping	Galway	
21/02/	2016 Web	Onboard Issues	Dogs	Portlaoise Kildare Commuter	Portarlington
21/02/	2016 Web	Onboard Issues	Crowding	Cork	
	2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
	2016 Web		Student Tickets	Rosslare	
	2016 Web 2016 Email				Athlone
		Onboard Issues	Seat Reservation	Galway	Athione
	2016 Web	Onboard Issues	Wi Fi	Cork	
			Announcements	Dart	Dun Laoghaire
21/02/		Station Issues	Timekeening	Dart	Deller
	2016 Web 2016 Web	Service Disruption	Hillekeeping		Dalkey
21/02/			Car Parks	Dart	Бакеу
21/02/ 22/02/	2016 Web 2016 Web	Service Disruption Station Issues	Car Parks		Ба ікеу
21/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web	Service Disruption Station Issues Website	Car Parks Unable to Book Tickets	Cork	Darkey
21/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web	Service Disruption Station Issues Website Fares & Ticketing	Car Parks Unable to Book Tickets Lost/Mislaid Tickets	Cork	
21/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC	Cork Cork Longford/M3Parkway/Maynootl	
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC	Cork Cork Longford/M3Parkway/Maynootl Cork	
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets	Cork Cork Longford/M3Parkway/Maynootl Cork Cork	Maynooth
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC	Cork Cork Longford/M3Parkway/Maynootl Cork	
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets	Cork Cork Longford/M3Parkway/Maynootl Cork Cork	Maynooth
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork	Maynooth Dublin Heuston
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare	Maynooth Dublin Heuston Athlone
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure	Cork Cork Longford/M3Parkway/Maynooth Cork Cork Galway Cork Rosslare Sligo	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email 2016 Post 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure	Cork Cork Longford/M3Parkway/Maynooth Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email 2016 Post 2016 Web 2016 Post	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets	Cork Cork Longford/M3Parkway/Maynooth Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email 2016 Post 2016 Web 2016 Post	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets	Cork Cork Longford/M3Parkway/Maynooth Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post 2016 Post	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork Cork Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Post	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Post	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork Cork Sligo Rosslare Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Post 2016 Email 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Rosslare Cork Sligo Rosslare Cork Cork Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Post 2016 Email 2016 Post 2016 Email 2016 Email 2016 Email 2016 Web 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Website	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Seat Reservation Family Tickets Seat Reservation Family Tickets Unable to Book Tickets Unable to Book Tickets	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Galway Cork Rosslare Sligo Cork Rosslare Cork Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Maynooth Dublin Heuston Athlone Portlaoise Wexford
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Email 2016 Email 2016 Post 2016 Email 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Seat Reservation Family Tickets Unable to Book Tickets Unable to Book Tickets	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Rosslare Cork Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Post 2016 Email 2016 Post 2016 Email 2016 Email 2016 Email 2016 Web 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Website	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Seat Reservation Family Tickets Seat Reservation Family Tickets Unable to Book Tickets Unable to Book Tickets	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Galway Cork Rosslare Sligo Cork Rosslare Cork Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Maynooth Dublin Heuston Athlone Portlaoise Wexford
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Email 2016 Email 2016 Post 2016 Email 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Seat Reservation Family Tickets Unable to Book Tickets Unable to Book Tickets	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Rosslare Cork Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Post 2016 Email 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Seat Reservation Family Tickets Unable to Book Tickets Lost Property Connections	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Rosslare Cork Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post 2016 Post 2016 Post 2016 Email 2016 Email 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Ticketing Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Ticketing Timetabling Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Timetabling	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Cancellations Seat Reservation Family Tickets Seat Reservation On-Line Tickets Unable to Book Tickets Lost Property Connections Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Sligo Cork Sligo Rosslare Cork Cork Cork Sligo Rosslare Cork Cork Cork Cork Cork Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow Sutton Dublin
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post 2016 Post 2016 Post 2016 Email 2016 Email 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Web	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Timetabling	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Cancellations Seat Reservation Family Tickets Lost Property Connections Seat Reservation Unable to Book Tickets Lost Property Connections Seat Reservation Lifts/Elevators Ticket Prices	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Sligo Cork Sligo Rosslare Cork Cork Sligo Rosslare Cork Cork Cork Cork Cork Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow Sutton
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Post 2016 Post 2016 Post 2016 Post 2016 Post 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Post 2016 Web 2016 Web 2016 Email 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email 2016 Web 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Unable to Book Tickets Unable to Book Tickets Lost Property Connections Seat Reservation Lifts/Elevators Ticket Prices 1st Class Issues	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Sligo Cork Sligo Rosslare Cork Cork Sligo Rosslare Cork Cork Cork Tralee Sligo Dart Limerick Dart Dart Cork	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow Sutton Dublin
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post 2016 Post 2016 Pest 2016 Email 2016 Email 2016 Web 2016 Email 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Unable to Book Tickets Lost Property Connections Seat Reservation Lifts/Elevators Ticket Prices 1st Class Issues Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork Cork Sligo Rosslare Cork Tralee Sligo Tralee Dart Limerick Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow Sutton Dublin Dublin
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post 2016 Post 2016 Pest 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Unable to Book Tickets Unable to Book Tickets Lost Property Connections Seat Reservation Lifts/Elevators Ticket Prices 1st Class Issues Seat Reservation Station Facilities	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork Cork Sligo Rosslare Cork Cork Cork Cork Cork Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow Sutton Dublin
21/02/ 22/02/	2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Post 2016 Post 2016 Post 2016 Post 2016 Pest 2016 Email 2016 Email 2016 Web 2016 Email 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Web 2016 Email 2016 Email 2016 Email 2016 Email 2016 Email	Service Disruption Station Issues Website Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Car Parks Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Heat / AC Student Tickets Station Facilities Seat Reservation 1st Class Issues Seat Reservation Train Failure On-Line Tickets Train Failure Unused Tickets Cancellations Seat Reservation Seat Reservation Family Tickets Unable to Book Tickets Lost Property Connections Seat Reservation Lifts/Elevators Ticket Prices 1st Class Issues Seat Reservation	Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Galway Cork Rosslare Sligo Cork Sligo Rosslare Cork Cork Sligo Rosslare Cork Tralee Sligo Tralee Dart Limerick Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Maynooth Dublin Heuston Athlone Portlaoise Wexford Mallow Sutton Dublin Dublin

22/02/2016 Web	Onboard Issues	Toilets	Cork	
22/02/2016 Web	Onboard Issues	Seat Reservation	Tralee	Mallow
22/02/2016 Web	Onboard Issues	Seat Reservation	Galway	
22/02/2016 Web	Fares & Ticketing		Belfast	
22/02/2016 Web	Onboard Issues			
· · ·		Seat Reservation	Sligo	
22/02/2016 Web	Onboard Issues	Wi Fi	Cork	
22/02/2016 Web	Onboard Issues	Seat Reservation	Tralee	
22/02/2016 Web	Website	No Confirmation Email	Limerick	
23/02/2016 Web	Fares & Ticketing	Surcharges	Galway	
23/02/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Coolmine
23/02/2016 Web	Website	Unable to Book Tickets	Cork	
23/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	
23/02/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
				•
23/02/2016 Web	Station Issues	Station Condition	Dart	Raheny
23/02/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
23/02/2016 Web	Onboard Issues	Wi Fi	Rosslare	Wicklow
23/02/2016 Email	Onboard Issues	Seat Reservation	Sligo	
23/02/2016 Email	Onboard Issues	Lost Property	Dart	
23/02/2016 Post	Onboard Issues	Heat / AC	Sligo	
23/02/2016 Post	Station Issues	Announcements		Dublin Connolly
23/02/2016 Post	Onboard Issues	Seat Reservation	Cork	
23/02/2016 Post	Service Disruption		Cork	Doublasics
23/02/2016 Web	Onboard Issues	Seat Reservation	Limerick	Portlaoise
23/02/2016 Post	Service Disruption		Tralee	
23/02/2016 Post	Fares & Ticketing	Unused Tickets	Cork	
23/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
23/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
23/02/2016 Post	Onboard Issues	1st Class Issues	Belfast	
23/02/2016 Post	Service Disruption		Sligo	
23/02/2016 Post	Fares & Ticketing		Cork	
				Thurles
23/02/2016 Web	Fares & Ticketing	•		Thurles
23/02/2016 Post	Onboard Issues	Seat Reservation	Cork	
23/02/2016 Post	Service Disruption	Timekeeping	Tralee	
23/02/2016 Post	Fares & Ticketing	Unused Tickets	Cork	
23/02/2016 Web	Service Disruption	Timekeeping	Tralee	Banteer
23/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
23/02/2016 Email	Fares & Ticketing	•		Laytown
23/02/2016 Web	Fares & Ticketing		Cork	Laytown
23/02/2010 WED	raies & licketing	OII-LINE TICKELS	COLK	
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23/02/2016 Email	Onboard Issues	Seat Reservation		Killarney
23/02/2016 Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Killarney Rush & Lusk
	Station Issues Onboard Issues	Car Parks Crowding		·
23/02/2016 Web	Station Issues	Car Parks Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	·
23/02/2016 Web 23/02/2016 Web	Station Issues Onboard Issues Service Disruption	Car Parks Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork	Rush & Lusk
23/02/2016 Web 23/02/2016 Web 23/02/2016 Email	Station Issues Onboard Issues Service Disruption	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina	Rush & Lusk Sixmilebridge
23/02/2016 Web 23/02/2016 Web 23/02/2016 Email 23/02/2016 Email 24/02/2016 Web	Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Sligo	Rush & Lusk Sixmilebridge Dublin Heuston Mullingar
23/02/2016 Web 23/02/2016 Web 23/02/2016 Email 23/02/2016 Email 24/02/2016 Web 24/02/2016 Web	Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets Timekeeping Signal Fault	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Sligo Longford/M3Parkway/Maynootl	Rush & Lusk Sixmilebridge Dublin Heuston Mullingar Mullingar
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23/02/2016 Web 23/02/2016 Web 23/02/2016 Email 23/02/2016 Email 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web	Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets Timekeeping Signal Fault Crowding Crowding RPU Fines	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dart	Rush & Lusk Sixmilebridge Dublin Heuston Mullingar Mullingar Maynooth
23/02/2016 Web 23/02/2016 Web 23/02/2016 Email 23/02/2016 Email 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Post	Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets Timekeeping Signal Fault Crowding Crowding RPU Fines 1st Class Issues	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dart Belfast	Rush & Lusk Sixmilebridge Dublin Heuston Mullingar Mullingar Maynooth
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23/02/2016 Web 23/02/2016 Web 23/02/2016 Email 23/02/2016 Email 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Post	Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets Timekeeping Signal Fault Crowding Crowding RPU Fines 1st Class Issues Unused Tickets 1st Class Issues	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dart Belfast Westport & Ballina	Rush & Lusk Sixmilebridge Dublin Heuston Mullingar Mullingar Maynooth
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23/02/2016 Web 23/02/2016 Web 23/02/2016 Email 23/02/2016 Email 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Post 24/02/2016 Post 24/02/2016 Post 24/02/2016 Post 24/02/2016 Post	Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets Timekeeping Signal Fault Crowding Crowding RPU Fines 1st Class Issues Unused Tickets 1st Class Issues Unused Tickets Unused Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dart Belfast Westport & Ballina Belfast Sligo Dart Galway	Rush & Lusk Sixmilebridge Dublin Heuston Mullingar Mullingar Maynooth
23/02/2016 Web 23/02/2016 Web 23/02/2016 Email 23/02/2016 Email 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Web 24/02/2016 Post 24/02/2016 Web	Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Staff Issues	Car Parks Crowding Bus Transfers Lost/Mislaid Tickets Timekeeping Signal Fault Crowding Crowding RPU Fines 1st Class Issues Unused Tickets Train Failure Bicycle Spaces Unused Tickets Unhelpful/Rude Staff	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dart Belfast Westport & Ballina Belfast Sligo Dart Galway Cork	Rush & Lusk Sixmilebridge Dublin Heuston Mullingar Mullingar Maynooth
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26/02/2016 Web Fares & Ticketing Ticket Prices Cork
26/02/2016 Web Fares & Ticketing Student Tickets Cork
26/02/2016 Web Service Disruption Timekeeping Cork
26/02/2016 Email Staff Issues Unhelpful/Rude Staff Cork Dublin Heuston
27/02/2016 Web Onboard Issues Lost Property Dundalk/Drogheda Commuter
27/02/2016 Web Onboard Issues Seat Reservation Galway Oranmore
27/02/2016 Web Fares & Ticketing DSP Free Travel Passes Cork
27/02/2016 Web Station Issues TVMs Portlaoise Kildare Commuter Portarlington
27/02/2016 Web Onboard Issues Wi Fi Cork
27/02/2016 Web Fares & Ticketing On-Line Tickets Belfast
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28/02/2016 Web Service Disruption Timekeeping Dart Malahide
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28/02/2016 Web Service Disruption Timekeeping Dart Malahide 28/02/2016 Web Fares & Ticketing Fare Structures Dundalk/Drogheda Commuter Portmarnock 28/02/2016 Web Staff Issues Unhelpful/Rude Staff Galway Portarlington 28/02/2016 Web Onboard Issues Crowding Westport & Ballina Tullamore

28/02/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Kildare
28/02/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Drumcondra
28/02/2016 Email	Onboard Issues	Wi Fi	Cork	Thurles
28/02/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Wellington Br.
28/02/2016 Web	Onboard Issues	Crowding	Galway	-
28/02/2016 Web	Station Issues	TVMs	Limerick	Thurles
28/02/2016 Web		Ticket Prices	Cork	
28/02/2016 Web	Onboard Issues	Dogs	Cork	Thurles
	Website	Unable to Book Tickets		Portadown
28/02/2016 Web				
29/02/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Dundalk
29/02/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
29/02/2016 Web	Station Issues	Car Parks	Galway	Dublin Heuston
29/02/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
29/02/2016 Web	Onboard Issues	Bicycle Spaces	Dart	Howth
29/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth	Navan Road Parkway
29/02/2016 Web	Onboard Issues	1st Class Issues	Cork	·
29/02/2016 Email	Station Issues	Car Parks		Skerries
29/02/2016 Email		Unused Tickets	Tralee	<u> </u>
	Staff Issues	Positive	Cork	Dublin Houston
29/02/2016 Web				Dublin Heuston
29/02/2016 Email	Station Issues	TVMs	Cork	Dublin Heuston
29/02/2016 Email	Onboard Issues	Seat Reservation	Cork	
29/02/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
29/02/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
29/02/2016 Email	Onboard Issues	Seat Reservation	Westport & Ballina	
29/02/2016 Post	Service Disruption	Timekeeping	Cork	
29/02/2016 Post	Service Disruption		Cork	
29/02/2016 Web	Onboard Issues	Heat / AC	Sligo	Collooney
29/02/2016 Web	Onboard Issues	Seat Reservation		- concorney
			Sligo	
29/02/2016 Web	Fares & Ticketing		Cork	
29/02/2016 Email	Onboard Issues	Seat Reservation	Limerick	
29/02/2016 Email	Fares & Ticketing		Westport & Ballina	Portarlington
29/02/2016 Post	Service Disruption	Train Failure	Waterford	
29/02/2016 Email	Fares & Ticketing	Unused Tickets	Waterford	
29/02/2016 Post	Onboard Issues	Seat Reservation	Sligo	
29/02/2016 Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
29/02/2016 Post	Service Disruption		Sligo	Edgeworthstown
29/02/2016 Post	Onboard Issues	Seat Reservation	Rosslare	Edgeworthstown
				Carlani
29/02/2016 Post	Timetabling	Cancellations	Waterford	Carlow
29/02/2016 Post	Fares & Ticketing		Sligo	
29/02/2016 Post	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
29/02/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
29/02/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
29/02/2016 Web	Onboard Issues	Seat Reservation	Limerick	
29/02/2016 Web	Onboard Issues	Heat / AC	Cork	
29/02/2016 Web	Onboard Issues	Lost Property	Dart	
29/02/2016 Email	Fares & Ticketing		Cork	
			Cork	
29/02/2016 Web	Onboard Issues	Lost Property		MA ' Discrete (Describer 1)
29/02/2016 Web	Timetabling	Timetable Suggestions		Muine Bheag (Bagenalstown)
29/02/2016 Web	Onboard Issues	Catering	Sligo	
29/02/2016 Email		, ,	Rosslare	
29/02/2016 Web	Station Issues	Barriers	Dart	Lansdowne Road
29/02/2016 Email	Website	No Confirmation Email	Tralee	
29/02/2016 Web	Website	Unable to Book Tickets	Cork	
29/02/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Coolmine
29/02/2016 Web	Station Issues	Station Condition	Dart	Dun Laoghaire
29/02/2016 Web	Station Issues	TVMs	Dart	
29/02/2016 Web	Antisocial Behavior		Cork	
				Dublic
29/02/2016 Web	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	Dublin
29/02/2016 Web	Onboard Issues	Seat Reservation	Limerick	Portlaoise
29/02/2016 Web	Website	Unable to Book Tickets	Rosslare	Dun Laoghaire
29/02/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
29/02/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
01/03/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
01/03/2016 Web	Service Disruption		Portlaoise Kildare Commuter	Kildare
01/03/2016 Web	Station Issues	Station Facilities	Galway	Dublin Connolly
01/03/2016 Web		Promotional Offers	Galway	
			•	
01/03/2016 Post		Disorderly Passengers	Dart	
01/03/2016 Post	Onboard Issues	Seat Reservation	Galway	
01/03/2016 Post	Service Disruption		Cork	Sallins & Naas
01/03/2016 Post	Service Disruption	Incident on Line	Galway	
01/03/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
01/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Sallins & Naas
01/03/2016 Post	Timetabling	Timetable Changes	Dart	
01/03/2016 Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Kilcock
01/03/2016 Web 01/03/2016 Post	Fares & Ticketing		Cork	
01/03/2016 Post	Fares & Ticketing			
			Sligo	
01/03/2016 Web	Fares & Ticketing	rare structures	Cork	

01/03/2016 Email	Onboard Issues	Seat Reservation	Tralee	
01/03/2016 Web	Service Disruption	Timekeeping	Rosslare	
01/03/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
01/03/2016 Web	Onboard Issues	Seat Reservation	Limerick	
01/03/2016 Email	Onboard Issues	Toilets	Cork	
01/03/2016 Web		Ticket Prices	Cork	
01/03/2016 Web	Onboard Issues	Crowding	Galway	Tullamore
01/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Littleisland
01/03/2016 Web	Onboard Issues	Seat Reservation	Limerick	
01/03/2016 Email	Timetabling	Connections	Tralee	
01/03/2016 Web		Disorderly Passengers	Dart	
01/03/2016 Email	Fares & Ticketing	Ticket Prices	Cork	
01/03/2016 Web	Onboard Issues	Cleanliness	Dart	Tara Street
01/03/2016 Web	Onboard Issues	Disability Issues	Sligo	Dublin
02/03/2016 Web	Timetabling	Timetable Changes	Cork	Monasterevin
02/03/2016 Web	Station Issues	Cleanliness	Waterford	Athy
02/03/2016 Web	Station Issues	Incorrect Information	Galway	Oranmore
02/03/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Malahide
02/03/2016 Web	Onboard Issues	Seat Reservation	Galway	
02/03/2016 Web	Fares & Ticketing		Galway	
<u> </u>			Cork	
02/03/2016 Post	Onboard Issues	1st Class Issues		
02/03/2016 Post	Fares & Ticketing		Belfast	
02/03/2016 Post	Station Issues	Toilets	Dundalk/Drogheda Commuter	Balbriggan
02/03/2016 Web	Fares & Ticketing	Surcharges	Limerick	
02/03/2016 Email	Onboard Issues	Crowding	Limerick	
02/03/2016 Web	Fares & Ticketing		Galway	
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02/03/2016 Web	Fares & Ticketing		Waterford	
02/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
02/03/2016 Web	Antisocial Behavio	Vandalism	Dart	Sandycove & Glasthule
02/03/2016 Email	Onboard Issues	Seat Reservation	Cork	
02/03/2016 Email	Station Issues	Car Parks	Westport & Ballina	
			•	Nambaidae
02/03/2016 Email		Unused Tickets	Portlaoise Kildare Commuter	Newbridge
02/03/2016 Web	Website	No Confirmation Email	Cork	
02/03/2016 Email	Station Issues	Station Condition	Longford/M3Parkway/Maynoot	Kilcock
02/03/2016 Web	Station Issues	Station Condition	Dart	Balbriggan
02/03/2016 Web	Fares & Ticketing	Family Tickets	Dart	
02/03/2016 Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Portlaoise
				roitidoise
02/03/2016 Web	Onboard Issues	Catering	Galway	
02/03/2016 Email	Website	Unable to Book Tickets	Cork	
02/03/2016 Email 03/03/2016 Web	Website Antisocial Behavior		Cork Dart	Sydney Parade
		Vandalism	Dart	Sydney Parade
03/03/2016 Web 03/03/2016 Web	Antisocial Behavior Website	Vandalism Unable to Book Tickets	Dart Cork	
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web	Antisocial Behavior Website Onboard Issues	Vandalism Unable to Book Tickets Crowding	Dart Cork Belfast	Portarlington
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues	Vandalism Unable to Book Tickets Crowding Crowding	Dart Cork Belfast Westport & Ballina	Portarlington Kildare
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues	Vandalism Unable to Book Tickets Crowding Crowding Crowding	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot	Portarlington Kildare
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues	Vandalism Unable to Book Tickets Crowding Crowding	Dart Cork Belfast Westport & Ballina	Portarlington Kildare
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork	Portarlington Kildare
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Email	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway	Portarlington Kildare
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway	Portarlington Kildare I Maynooth
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03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Email 03/03/2016 Web 03/03/2016 Email 03/03/2016 Post 03/03/2016 Email 03/03/2016 Web 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Website	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork	Portarlington Kildare Maynooth Dublin Portadown Dublin Connolly Mallow
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03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Website Website Station Issues Onboard Issues Website Website Station Issues Ticketing Website Fares & Ticketing Website Website Fares & Ticketing Website Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Fare Structures No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs Touch Tickets Ticket Prices Crowding Tickets Crowding Unable to Book Tickets Ticket Prices Crowding Complete Savings Timetable Suggestions On-Line Tickets	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Cork Cork Usaterford Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Website Website Station Issues Website Website Station Issues Onboard Issues Website Fares & Ticketing Conboard Issues Website	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Fare Structures No Confirmation Email Unable to Book Tickets Unable to Book Tickets Ticket Prices Crowding Tickets Unable to Book Tickets Unable to	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Sligo Galway Cork Cork Cork Umerick Cork Cork Limerick Cork Cork Limerick Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Website Website Station Issues Website Fares & Ticketing Timetabling Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Fare Structures No Confirmation Email Unable to Book Tickets Unable to Book Tickets Trowding TVMs No Confirmation Email Unable to Book Tickets Unabl	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Cork Cork Usaterford Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Website Website Station Issues Website Website Station Issues Onboard Issues Website Fares & Ticketing Conboard Issues Website	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Fare Structures No Confirmation Email Unable to Book Tickets Unable to Book Tickets Ticket Prices Crowding Tickets Unable to Book Tickets Unable to	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Sligo Galway Cork Cork Cork Umerick Cork Cork Limerick Cork Cork Limerick Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Website Website Station Issues Onboard Issues Website Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Fare Structures No Confirmation Email Unable to Book Tickets Unable to Book Tickets Trowding TVMs No Confirmation Email Unable to Book Tickets Unabl	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Cork Cork Umerick Cork Limerick Cork Cork Limerick Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Station Issues Website Website Station Issues Onboard Issues Website Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Station Issues Website Station Issues Staff Issues Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Fare Structures No Confirmation Email Unable to Book Tickets Unable to Book Tickets Serriers Tickets Tickets Unable to Book Tickets Unable Tickets Ticket Prices Crowding Complete Savings Timetable Suggestions On-Line Tickets No Confirmation Email TVMs Unhelpful/Rude Staff Lost/Mislaid Tickets	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Cork Cork Underford Belfast Galway Cork Cork Underford Cork Cork Underford Cork Cork Limerick Cork Limerick Cork Limerick Belfast Tralee Cork Limerick	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Station Issues Website Website Station Issues Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Station Issues Website Fares & Ticketing Fares & Ticketing Station Issues Website Station Issues Staff Issues Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Unable to Book Tickets Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Unable to Book Tickets Unable to Book Tickets Sperrect Travel Passes On-Line Tickets Ticket Prices Crowding Complete Savings Timetable Suggestions On-Line Tickets No Confirmation Email TVMs Unhelpful/Rude Staff Lost/Mislaid Tickets Crowding	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Cork Cork Underford Belfast Galway Cork Cork Underford Belfast Galway Cork Cork Underford Belfast Galway Cork Cork Limerick Cork Limerick Cork Limerick Limerick Limerick Limerick Cork Dart Cork	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction Newry
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Station Issues Website Website Station Issues Website Fares & Ticketing Website Website Fares & Ticketing Website Fares & Ticketing Station Issues Website Timetabling Fares & Ticketing Website Station Issues Staff Issues Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Unable to Book Tickets Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Unable to Book Tickets Unable to B	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Cork Cork Umerick Cork Limerick Cork Limerick Eork Limerick Cork Lord Dart Cork Longford/M3Parkway/Maynoot	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction Newry
03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web 03/03/2016 Web 03/03/2016 Email 03/03/2016 Web	Antisocial Behavior Website Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Station Issues Website Website Station Issues Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Station Issues Website Fares & Ticketing Fares & Ticketing Station Issues Website Station Issues Staff Issues Fares & Ticketing	Vandalism Unable to Book Tickets Crowding Crowding Lost Property On-Line Tickets Lost/Mislaid Tickets Positive Lost Property Unused Tickets Incorrect Information Seat Reservation Car Parks No Confirmation Email Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Unable to Book Tickets Unable to Book Tickets Barriers Crowding TVMs No Confirmation Email Unable to Book Tickets Unable to Book Tickets Sperrect Travel Passes On-Line Tickets Ticket Prices Crowding Complete Savings Timetable Suggestions On-Line Tickets No Confirmation Email TVMs Unhelpful/Rude Staff Lost/Mislaid Tickets Crowding	Dart Cork Belfast Westport & Ballina Longford/M3Parkway/Maynoot Cork Galway Galway Sligo Belfast Waterford Dart Tralee Galway Cork Cork Waterford Belfast Galway Cork Cork Umerick Cork Limerick Cork Limerick Eork Limerick Cork Lord Dart Cork Longford/M3Parkway/Maynoot	Portarlington Kildare I Maynooth Dublin Portadown Dublin Connolly Mallow Oranmore Carrick-on-Suir Attymon Ballinasloe Dublin Heuston Craughwell Limerick Junction Newry

04/03/2016 Email	Fares & Ticketing	Ticket Prices	Waterford	
04/03/2016 Web	Onboard Issues	Heat / AC	Sligo	Mullingar
04/03/2016 Post	Onboard Issues	1st Class Issues	Cork	
04/03/2016 Post	Service Disruption	Incident on Line	Cork	Newbridge
04/03/2016 Post	Onboard Issues	1st Class Issues	Tralee	
04/03/2016 Post	Onboard Issues	1st Class Issues	Tralee	
04/03/2016 Post	Onboard Issues	1st Class Issues	Tralee	
04/03/2016 Post	Service Disruption		Cork	
04/03/2016 Email	Onboard Issues	Wi Fi	Limerick	
04/03/2016 Web	Onboard Issues	Lost Property	Dart	
04/03/2016 Web	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
04/03/2016 Web	Website	Unable to Book Tickets	Tralee	
04/03/2016 Web	Service Disruption	Timekeeping	Limerick	
04/03/2016 Web	Onboard Issues	Seat Reservation	Galway	
04/03/2016 Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Coolmine
04/03/2016 Email	Onboard Issues	Bicycle Spaces	Dart	
04/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
04/03/2016 Email	Onboard Issues	Seat Reservation	Tralee	
04/03/2016 Web	Website	Unable to Book Tickets		
04/03/2016 Web	Staff Issues	Positive	Dart	Sydney Parade
04/03/2016 Web	Onboard Issues	Catering	Galway	Athlone
04/03/2016 Web	Onboard Issues	Seat Reservation	Sligo	Enfield
04/03/2016 Web	Station Issues	Station Condition	Dart	
04/03/2016 Web	Service Disruption	Timekeeping	Tralee	Rathmore
04/03/2016 Web	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	
04/03/2016 Web	Antisocial Behavio		Portlaoise Kildare Commuter	
05/03/2016 Web	Fares & Ticketing		Rosslare	
05/03/2016 Web	Service Disruption	· · · · · · · · · · · · · · · · · · ·	Limerick	
	•			
05/03/2016 Email	Station Issues	TVMs	Dart	
05/03/2016 Web	Onboard Issues	Catering	Rosslare	
05/03/2016 Email	Onboard Issues	Cleanliness	Cork	
05/03/2016 Email	Onboard Issues	Cleanliness	Westport & Ballina	
05/03/2016 Web	Onboard Issues	Catering	Cork	
05/03/2016 Web	Station Issues	TVMs	Dart	Portmarnock
05/03/2016 Web	Service Disruption	Planned Maintenance	Limerick	Limerick Junction
05/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	
06/03/2016 Web	Fares & Ticketing	• • •	Cork	
			Dart	Dortmarnack
06/03/2016 Web	Service Disruption			Portmarnock
06/03/2016 Web	Onboard Issues	Lost Property	Waterford	Athy
06/03/2016 Web	Onboard Issues	Doors	Cork	Portarlington
06/03/2016 Web	Timetabling	Connections	Rosslare	
	Timetabling Fares & Ticketing		Rosslare Limerick	
06/03/2016 Web		On-Line Tickets		
06/03/2016 Web 06/03/2016 Web	Fares & Ticketing	On-Line Tickets Ticket Prices	Limerick	
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web	Fares & Ticketing Fares & Ticketing	On-Line Tickets Ticket Prices	Limerick Cork	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff	Limerick Cork Portlaoise Kildare Commuter Galway	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 06/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets	Limerick Cork Portlaoise Kildare Commuter Galway Cork	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Cork	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Website	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering Unable to Book Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Website Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart	
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Website	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford	Ennis
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Website Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart	
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford	Carlow
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues Station Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork	Carlow
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues Station Issues Station Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl	Carlow
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Email 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMS Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMS Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMS Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMS Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Famail 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMS Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Famil 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Femail 07/03/2016 Post 07/03/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Unused Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Famil 07/03/2016 Email 07/03/2016 Email 07/03/2016 Femail 07/03/2016 Femail 07/03/2016 Femail 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Unused Tickets Seat Reservation	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Email 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Famail 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Fost 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey Mallow
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Email 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Fmail 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Fost 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Antisocial Behavio Onboard Issues Fares & Ticketing	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Email 07/03/2016 Web 07/03/2016 Fmail 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets Station Condition	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey Mallow
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Fmail 07/03/2016 Email 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Fmail 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Fmail	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation Cleanliness Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets Station Condition Seat Reservation	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey Mallow
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Web 07/03/2016 Web 07/03/2016 Email 07/03/2016 Web 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email 07/03/2016 Post 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets Station Condition Seat Reservation	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey Mallow Athlone
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Famail 07/03/2016 Email 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Web 07/03/2016 Post 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fation Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets Station Condition Seat Reservation Unable to Book Tickets	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey Mallow Athlone Malahide
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Famil 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets Station Condition Seat Reservation Unable to Book Tickets Cleanliness	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Limerick Cork Limerick Cork Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey Mallow Athlone
06/03/2016 Web 06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Antisocial Behavio Onboard Issues Antisocial Behavio	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets Station Condition Seat Reservation Unable to Book Tickets Cleanliness Intimidation Seat Reservation	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Limerick Cork Limerick Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Carlow Enfield Gorey Mallow Athlone Malahide Castlebar
06/03/2016 Web 06/03/2016 Web 06/03/2016 Email 06/03/2016 Web 07/03/2016 Famil 07/03/2016 Email 07/03/2016 Email 07/03/2016 Email 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Post 07/03/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio	On-Line Tickets Ticket Prices Leap Cards Unhelpful/Rude Staff Toilets Fare Structures Heat / AC Catering Unable to Book Tickets Lost Property Cleanliness Car Parks TVMs Seat Reservation Cleanliness Seat Reservation On-Line Tickets Fare Structures 1st Class Issues Surcharges Lost/Mislaid Tickets Unused Tickets Unused Tickets Unused Tickets Seat Reservation Disorderly Passengers Catering Student Tickets Station Condition Seat Reservation Unable to Book Tickets Cleanliness	Limerick Cork Portlaoise Kildare Commuter Galway Cork Galway Cork Tralee Galway Cork Dart Waterford Cork Longford/M3Parkway/Maynootl Rosslare Tralee Cork Cork Cork Cork Cork Limerick Cork Limerick Cork Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Carlow Enfield Gorey Mallow Athlone Malahide

07/03/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
07/03/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
07/03/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Balbriggan
07/03/2016 Web	Onboard Issues	Catering	Galway	
07/03/2016 Web	Website	Unable to Book Tickets		
07/03/2016 Web		Fare Structures	Dundalk/Drogheda Commuter	Lautoura
			-	Laytown
07/03/2016 Email	Station Issues	Station Facilities	Dart	
07/03/2016 Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	·
07/03/2016 Web	Station Issues	Toilets	Waterford	Athy
07/03/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
07/03/2016 Web	Fares & Ticketing	Student Tickets	Galway	
07/03/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
07/03/2016 Web		Lost/Mislaid Tickets	Cork	
07/03/2016 Web	Staff Issues	Positive	Waterford	Kilkenny
·				Klikelilly
07/03/2016 Email		Lost/Mislaid Tickets	Cork	
07/03/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
07/03/2016 Web	Onboard Issues	1st Class Issues	Tralee	
08/03/2016 Web	Station Issues	Station Facilities	Westport & Ballina	
08/03/2016 Web	Onboard Issues	Crowding	Dart	Bayside
08/03/2016 Web	Onboard Issues	Wi Fi	Dundalk/Drogheda Commuter	
08/03/2016 Email	Onboard Issues	Crowding	Cork	Mallow
08/03/2016 Web	Onboard Issues	Seat Reservation	Tralee	Mallow
· · ·				
08/03/2016 Web	Staff Issues	Positive	Cork	Dublin Heuston
08/03/2016 Email	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Sallins & Naas
08/03/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	·
08/03/2016 Email	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
08/03/2016 Post	Onboard Issues	Toilets	Rosslare	
08/03/2016 Email	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
08/03/2016 Post	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
08/03/2016 Web	Station Issues	Tag On/Off Issues	Dart	
08/03/2016 Web	Website	Unable to Book Tickets		
08/03/2016 Web	Station Issues	Tag On/Off Issues	Dart	Kilcoole
08/03/2016 Email	Fares & Ticketing	Fare Structures	Dart	
08/03/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
08/03/2016 Email	Fares & Ticketing	On-Line Tickets	Rosslare	
08/03/2016 Email	Service Disruption	Incident on Line		
08/03/2016 Post	Service Disruption		Sligo	Edgeworthstown
08/03/2016 Post	Onboard Issues	1st Class Issues	Westport & Ballina	Eugeworthstown
			·	Education .
08/03/2016 Post	Service Disruption		Sligo	Edgeworthstown
08/03/2016 Post	Onboard Issues	Seat Reservation	Tralee	Mallow
			Tralee	-
08/03/2016 Post	Onboard Issues Website	Seat Reservation	Tralee	-
08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues	Seat Reservation Unable to Book Tickets	Tralee Cork	-
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post	Onboard Issues Website Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues	Tralee Cork Tralee	-
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information	Tralee Cork Tralee Galway Tralee	Mallow
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation	Tralee Cork Tralee Galway Tralee Dart	Mallow
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web 08/03/2016 Web 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation	Tralee Cork Tralee Galway Tralee Dart Galway	Mallow Dublin Heuston
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web 08/03/2016 Web 08/03/2016 Web 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter	Mallow Dublin Heuston
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web 08/03/2016 Web 08/03/2016 Web 08/03/2016 Web 08/03/2016 Web 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork	Mallow Dublin Heuston
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart	Mallow Dublin Heuston
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart Galway	Mallow Dublin Heuston
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart	Mallow Dublin Heuston
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices Student Tickets	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart Galway	Mallow Dublin Heuston
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices Student Tickets Lost Property On-Line Tickets	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart Galway Dundalk/Drogheda Commuter	Mallow Dublin Heuston Drogheda
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices Student Tickets Lost Property On-Line Tickets Seat Reservation	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart Galway Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl	Mallow Dublin Heuston Drogheda
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08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices Student Tickets Lost Property On-Line Tickets Seat Reservation Fare Structures Lost Property	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart Galway Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Cork	Mallow Dublin Heuston Drogheda Mullingar
08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices Student Tickets Lost Property On-Line Tickets Seat Reservation Fare Structures Lost Property Crowding	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart Galway Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Cork Longford/M3Parkway/Maynootl	Mallow Dublin Heuston Drogheda Mullingar Leixlip (Louisa Bridge)
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08/03/2016 Post 08/03/2016 Web 08/03/2016 Post 08/03/2016 Post 08/03/2016 Web 09/03/2016 Web 09/03/2016 Web 09/03/2016 Web 09/03/2016 Web 09/03/2016 Web 09/03/2016 Post 09/03/2016 Email 09/03/2016 Web 09/03/2016 Web	Onboard Issues Website Onboard Issues Fares & Ticketing Station Issues Antisocial Behavior Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues	Seat Reservation Unable to Book Tickets 1st Class Issues Lost/Mislaid Tickets Incorrect Information Intimidation Seat Reservation Assault Station Facilities Ticket Prices Student Tickets Lost Property On-Line Tickets Seat Reservation Fare Structures Lost Property Crowding Station Condition Timekeeping Station Facilities On-Line Tickets 1st Class Issues Timekeeping Train Failure Timekeeping 1st Class Issues Timekeeping Station Endition Timekeeping Train Failure Timekeeping Seat Reservation Unused Tickets Wi Fi Car Parks Seat Reservation RPU Fines Lost Property	Tralee Cork Tralee Galway Tralee Dart Galway Dundalk/Drogheda Commuter Cork Dart Galway Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Galway Dart Belfast Limerick Limerick Limerick Limerick Sligo Limerick Belfast Sligo Limerick Tralee Galway Westport & Ballina Longford/M3Parkway/Maynootl Rosslare Galway Portlaoise Kildare Commuter	Mallow Dublin Heuston Drogheda Mullingar Leixlip (Louisa Bridge) Oranmore Grand Canal Dock Limerick Junction Edgeworthstown
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	09/03/2016 Web	Station Issues		Longford/M3Parkway/Maynootl	
	09/03/2016 Email	Staff Issues		Galway	Dublin Heuston
	09/03/2016 Email	Timetabling	Timetable Suggestions		
	09/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
	09/03/2016 Web	Station Issues	Car Parks	Dart	Clontarf Road
	09/03/2016 Web	Fares & Ticketing	Family Tickets	Galway	
	09/03/2016 Web	Onboard Issues	Crowding	Dart	
	09/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Balbriggan
	09/03/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
	09/03/2016 Web	Onboard Issues		Limerick	
	10/03/2016 Web			Cork	
	10/03/2016 Web	Onboard Issues		Dart	Killiney
	10/03/2016 Web	Onboard Issues	0	Longford/M3Parkway/Maynootl	•
	10/03/2016 Post			Cork	Hansheid
	• •		•		Madiana
	10/03/2016 Web	Onboard Issues		_ •	Mullingar
	10/03/2016 Web	Onboard Issues			Muine Bheag (Bagenalstown)
	10/03/2016 Post			Sligo	Carrick-on-Shannon
	10/03/2016 Post	Fares & Ticketing		Limerick	
	10/03/2016 Post	Onboard Issues		Dart	
	10/03/2016 Post	Station Issues	•	Dart	Dublin Connolly
	10/03/2016 Post	Fares & Ticketing	Student Tickets	Waterford	Muine Bheag (Bagenalstown)
	10/03/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	Thurles
	10/03/2016 Post	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	Laytown
	10/03/2016 Web	Fares & Ticketing	Student Tickets	Galway	
	10/03/2016 Email	Service Disruption	Bus Transfers	Limerick	
	10/03/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
	10/03/2016 Post	Fares & Ticketing		•	Castlebar
	10/03/2016 Email	Service Disruption		Waterford	··
	10/03/2016 Email	Onboard Issues	Heat / AC		
	10/03/2016 Email	Onboard Issues		Sligo	
	· · ·				Malla
	10/03/2016 Web	Onboard Issues			Mallow
	10/03/2016 Email	Fares & Ticketing		Galway	
	10/03/2016 Email	Service Disruption	Incident on Line	Dart	
	10/03/2016 Post	Service Disruption	Bus Transfers	Belfast	
	10/03/2016 Email	Station Issues	Station Facilities	Limerick	
	10/03/2016 Email	Station Issues	Station Facilities	Rosslare	Dublin
	10/03/2016 Web	Fares & Ticketing	Ticket Prices	Sligo	
	10/03/2016 Email	Station Issues			Galway
	10/03/2016 Email	Onboard Issues		Westport & Ballina	,
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	10/03/2016 Web	Onboard Issues	Seat Reservation	Tralee	Killarney
	10/03/2016 Web 10/03/2016 Web	Onboard Issues Fares & Ticketing	Seat Reservation Lost/Mislaid Tickets	Tralee Cork	Mallow
	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues	Seat Reservation Lost/Mislaid Tickets Lost Property	Tralee Cork Galway	Mallow Dublin Heuston
	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Station Issues	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra	Tralee Cork Galway Tralee	Mallow
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	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Station Issues	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property	Tralee Cork Galway Tralee Cork	Mallow Dublin Heuston
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	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Post 11/03/2016 Email 11/03/2016 Post	Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine
	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Post 11/03/2016 Email 11/03/2016 Post	Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Unused Tickets	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine Sallins & Naas
	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post	Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Unused Tickets Disability Assistance/Ra	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork Dart	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine
	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Fost 11/03/2016 Fost 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post	Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Ervice Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Antisocial Behavior	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Unused Tickets Disability Assistance/Ra Disorderly Passengers	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork Dart Waterford	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine Sallins & Naas Clontarf Road
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	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Post 11/03/2016 Post 11/03/2016 Post 11/03/2016 Email 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Orboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Station Issues Antisocial Behavior Fares & Ticketing	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Unused Tickets Disability Assistance/Ra Disorderly Passengers Lost/Mislaid Tickets Lost/Mislaid Tickets	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork Dart Waterford Cork Limerick	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine Sallins & Naas Clontarf Road
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	10/03/2016 Web 10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Email 11/03/2016 Email 11/03/2016 Post 11/03/2016 Post 11/03/2016 Email 11/03/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Station Issues Antisocial Behavior Fares & Ticketing Fares & Ticketing Station Issues Antisocial Behavior Fares & Ticketing Onboard Issues	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Disability Assistance/Ra Disorderly Passengers Lost/Mislaid Tickets Lost/Mislaid Tickets Seat Reservation Bicycle Spaces	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork Dart Waterford Cork Limerick Waterford Galway	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine Sallins & Naas Clontarf Road Thurles Dublin Heuston Clara
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	10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Post 11/03/2016 Email 11/03/2016 Email 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Email 11/03/2016 Email 11/03/2016 Email 11/03/2016 Email 11/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Timetabling Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Website	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Seat Reservation Bicycle Spaces Seat Reservation Timetable Suggestions Leap Cards DSP Free Travel Passes Seat Reservation Seat Reservation TVMs Seat Reservation DSP Free Travel Passes Station Facilities Lost Property Promotional Offers Train Failure Timekeeping	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork Dart Waterford Cork Limerick Waterford Galway Tralee Tralee Longford/M3Parkway/Maynootl Rosslare Belfast Cork Sligo Dart Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine Sallins & Naas Clontarf Road Thurles Dublin Heuston Clara Killarney Mallow Greystones Dublin
	10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Post 11/03/2016 Email 11/03/2016 Email 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Timetabling Fares & Ticketing Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard I	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Disability Assistance/Ra Disorderly Passengers Lost/Mislaid Tickets Seat Reservation Bicycle Spaces Seat Reservation Seat Reservation Timetable Suggestions Leap Cards DSP Free Travel Passes Seat Reservation TVMs Seat Reservation DSP Free Travel Passes Station Facilities Lost Property Promotional Offers Train Failure Timekeeping Timekeeping No Confirmation Email Timekeeping	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork Dart Waterford Cork Limerick Waterford Galway Tralee Tralee Longford/M3Parkway/Maynootl Rosslare Belfast Cork Sligo Dart Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine Sallins & Naas Clontarf Road Thurles Dublin Heuston Clara Killarney Mallow Greystones Dublin Dublin Heuston
	10/03/2016 Web 10/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Post 11/03/2016 Email 11/03/2016 Email 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Email 11/03/2016 Email 11/03/2016 Email 11/03/2016 Email 11/03/2016 Web 11/03/2016 Email 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web 11/03/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Timetabling Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Website	Seat Reservation Lost/Mislaid Tickets Lost Property Disability Assistance/Ra Student Tickets Lost Property Crowding Catering Timekeeping Surcharges Unused Tickets Disability Assistance/Ra Disorderly Passengers Lost/Mislaid Tickets Lost/Mislaid Tickets Seat Reservation Bicycle Spaces Seat Reservation Seat Reservation Timetable Suggestions Leap Cards DSP Free Travel Passes Seat Reservation Seat Reservation DSP Free Travel Passes Seat Reservation TVMs Seat Reservation DSP Free Travel Passes Station Facilities Lost Property Promotional Offers Train Failure Timekeeping Timekeeping No Confirmation Email Timekeeping Doors	Tralee Cork Galway Tralee Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Sligo Cork Waterford Cork Dart Waterford Cork Limerick Waterford Galway Tralee Tralee Longford/M3Parkway/Maynootl Rosslare Belfast Cork Sligo Dart Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Dublin Heuston Mallow Dublin Heuston Coolmine Sallins & Naas Clontarf Road Thurles Dublin Heuston Clara Killarney Mallow Greystones Dublin Dublin Dublin Heuston

12/03/2016 Web	Station Issues	TVMs	Cork	
12/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
12/03/2016 Web	Onboard Issues	Seat Reservation	Belfast	
12/03/2016 Email	Fares & Ticketing	Promotional Offers	Cork	
12/03/2016 Web	Station Issues	Station Facilities	Cork	
12/03/2016 Web	Onboard Issues	Alcohol/Smoking Policy	Cork	
12/03/2016 Web	Service Disruption	Planned Maintenance	Cork	
12/03/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
13/03/2016 Email	Station Issues	Station Facilities		Harmonstown
13/03/2016 Web	Service Disruption			Howth Jctn. & Donaghmede
13/03/2016 Web	Website	Unable to Book Tickets		Howarden. & Bondgillinede
13/03/2016 Web		Fare Structures	Belfast	
				Dallyhaunis
13/03/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Ballyhaunis
13/03/2016 Web	Station Issues	Station Facilities		Boyle
13/03/2016 Web	Station Issues	Disability Assistance/Ra		Athy
13/03/2016 Web	Onboard Issues	Seat Reservation		Killarney
13/03/2016 Web	Station Issues	Incorrect Information	Dart	Bray
13/03/2016 Web	Onboard Issues	Lost Property	Tralee	
13/03/2016 Web	Onboard Issues	Seat Reservation	Waterford	
13/03/2016 Email	Fares & Ticketing	On-Line Tickets	Waterford	Kilkenny
13/03/2016 Web	Station Issues	Station Condition	Limerick	Ennis
14/03/2016 Web	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
14/03/2016 Web	Onboard Issues	Seat Reservation	Sligo	
14/03/2016 Web	Onboard Issues	Seat Reservation	Galway	
14/03/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	
14/03/2016 Email	Fares & Ticketing		Cork	
14/03/2016 Post				Castlebar
			•	Custicipal
14/03/2016 Post	Website	No Confirmation Email		Cork Kont
14/03/2016 Post	Onboard Issues	Seat Reservation		Cork Kent
14/03/2016 Post	Station Issues	Station Condition		Dublin Connolly
14/03/2016 Web	Service Disruption		Tralee	
14/03/2016 Web	Staff Issues	Positive	Cork	Mallow
14/03/2016 Web	Station Issues	Incorrect Information	Galway	
14/03/2016 Email	Fares & Ticketing	Ticket Prices	Cork	
14/03/2016 Email	Antisocial Behavio	Intimidation	Longford/M3Parkway/Maynootl	Maynooth
14/03/2016 Email	Onboard Issues	Seat Reservation	Galway	Athlone
14/03/2016 Web	Station Issues	Car Parks	Tralee	
14/03/2016 Email	Onboard Issues	Doors	Dart	Dalkey
14/03/2016 Web	Fares & Ticketing			Thurles
14/03/2016 Web	Service Disruption		Cork	munes
	Fares & Ticketing		Cork	
14/03/2016 Email				
14/03/2016 Email	Fares & Ticketing	Promotional Offers	Tralee	
14/03/2016 Email 14/03/2016 Email	Fares & Ticketing Onboard Issues	Promotional Offers Seat Reservation	Tralee Cork	
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues	Tralee Cork Tralee	
14/03/2016 Email 14/03/2016 Email	Fares & Ticketing Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues	Tralee Cork	
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices	Tralee Cork Tralee	
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers	Tralee Cork Tralee Limerick	
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers	Tralee Cork Tralee Limerick Tralee Tralee	Galway
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues	Tralee Cork Tralee Limerick Tralee Tralee	Galway
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast	·
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues Onboard Issues Fares & Ticketing	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl	·
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues Onboard Issues Fares & Ticketing Website	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets	Tralee Cork Tralee Limerick Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway	Navan Road Parkway
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation	Tralee Cork Tralee Limerick Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee	Navan Road Parkway Dublin Heuston
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart	Navan Road Parkway Dublin Heuston Bray
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC	Tralee Cork Tralee Limerick Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo	Navan Road Parkway Dublin Heuston
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements	Tralee Cork Tralee Limerick Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart	Navan Road Parkway Dublin Heuston Bray
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Web 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Website	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets	Tralee Cork Tralee Limerick Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork	Navan Road Parkway Dublin Heuston Bray Mullingar
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Web 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Announcements	Tralee Cork Tralee Limerick Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork	Navan Road Parkway Dublin Heuston Bray
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Web 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Website	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Announcements Fare Structures	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork Dart Sligo	Navan Road Parkway Dublin Heuston Bray Mullingar
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Web 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Announcements	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork Dart Sligo	Navan Road Parkway Dublin Heuston Bray Mullingar
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Announcements Fare Structures Alcohol/Smoking Policy	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork Dart Sligo	Navan Road Parkway Dublin Heuston Bray Mullingar
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Onboard Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Arnouncements Unable to Book Tickets Alcohol/Smoking Policy Timekeeping	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork Dart Sligo Waterford	Navan Road Parkway Dublin Heuston Bray Mullingar
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Post 15/03/2016 Post 15/03/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Service Disruption Fares & Ticketing	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Announcements Fare Structures Alcohol/Smoking Policy Timekeeping Promotional Offers	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Cork Dart Sligo Waterford Limerick Cork Cork	Navan Road Parkway Dublin Heuston Bray Mullingar
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Post 15/03/2016 Post 15/03/2016 Email 15/03/2016 Post	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Announcements Fare Structures Alcohol/Smoking Policy Timekeeping Promotional Offers TVMs	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork Dart Sligo Waterford Limerick Cork Tralee	Navan Road Parkway Dublin Heuston Bray Mullingar
14/03/2016 Email 14/03/2016 Email 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Web 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 14/03/2016 Email 15/03/2016 Web 15/03/2016 Fmail 15/03/2016 Post 15/03/2016 Post 15/03/2016 Email 15/03/2016 Post 15/03/2016 Email 15/03/2016 Post	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Station Issues	Promotional Offers Seat Reservation 1st Class Issues Ticket Prices Disorderly Passengers Unhelpful/Rude Staff RPU Staff Issues Seat Reservation Unused Tickets Unable to Book Tickets Seat Reservation Station Condition Heat / AC Announcements Unable to Book Tickets Announcements Fare Structures Alcohol/Smoking Policy Timekeeping Promotional Offers TVMs Timekeeping	Tralee Cork Tralee Limerick Tralee Tralee Galway Belfast Longford/M3Parkway/Maynootl Galway Tralee Dart Sligo Dart Cork Dart Sligo Waterford Limerick Cork Tralee Limerick Lim	Navan Road Parkway Dublin Heuston Bray Mullingar
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15/03/2016 Web	Station Issues	Car Parks	Longford/M3Parkway/Maynoot	Leixlip (Louisa Bridge)
15/03/2016 Web	Onboard Issues	Lost Property	Cork	
16/03/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
16/03/2016 Web	Fares & Ticketing		Cork	
16/03/2016 Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
16/03/2016 Web	Fares & Ticketing		Tralee	
16/03/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
16/03/2016 Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Sallins & Naas
16/03/2016 Email	Onboard Issues	Doors	Dart	Bray
16/03/2016 Web	Service Disruption		Cork	Cobh
16/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Athlone
16/03/2016 Web	Timetabling	Timetable Changes	Dart	
16/03/2016 Web	Service Disruption		Cork	Cobh
16/03/2016 Post	Timetabling	Timetable Suggestions	Sligo	
16/03/2016 Post	Timetabling	Timetable Suggestions	Cork	
16/03/2016 Post	Fares & Ticketing	Unused Tickets	Rosslare	
16/03/2016 Email	Fares & Ticketing	Fare Structures	Tralee	
16/03/2016 Web	Station Issues	Station Facilities	Dart	Lansdowne Road
16/03/2016 Web	Antisocial Behavio	Disorderly Passengers	Dart	
16/03/2016 Email	Fares & Ticketing	Unused Tickets	Tralee	
16/03/2016 Web	Service Disruption	Timekeeping	Westport & Ballina	
16/03/2016 Web	Fares & Ticketing	Fare Structures	Belfast	Newry
16/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	
16/03/2016 Web	Fares & Ticketing	Promotional Offers	Dart	
16/03/2016 Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynoot	
16/03/2016 Email	Onboard Issues	1st Class Issues	Tralee	
16/03/2016 Web	Onboard Issues	1st Class Issues	Cork	
16/03/2016 Email	Station Issues	TVMs	Dart	Tara Street
16/03/2016 Email	Onboard Issues	Crowding	Galway	
16/03/2016 Web	Fares & Ticketing		Dart	
16/03/2016 Web	Fares & Ticketing	Student Tickets	Limerick	
16/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynoot	Docklands
16/03/2016 Web	Fares & Ticketing	On-Line Tickets	Galway	
16/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Galway
16/03/2016 Web	Fares & Ticketing		Portlaoise Kildare Commuter	Culway
17/03/2016 Web	Fares & Ticketing	-	Dart Dart	
17/03/2016 Web	Fares & Ticketing	On-Line Tickets	Limerick	
17/03/2016 Web	Website	Promotional Offers	Cork	
17/03/2010 WED	WEDSILE	Fromotional Offers	COIK	
17/02/2016 Wah	Faras O Tickating	On Line Tickets	Trales	
17/03/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee Waterford	
17/03/2016 Email	Fares & Ticketing	Promotional Offers	Waterford	
17/03/2016 Email 17/03/2016 Web	Fares & Ticketing Fares & Ticketing	Promotional Offers On-Line Tickets	Waterford Cork	Univir /Louisa Dridga
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues	Promotional Offers On-Line Tickets TVMs	Waterford Cork Longford/M3Parkway/Maynoot	
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Station Issues	Promotional Offers On-Line Tickets TVMs Station Condition	Waterford Cork Longford/M3Parkway/Maynoot Dart	Bayside
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Antisocial Behavio	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Station Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Cork Dart	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Cork	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Station Issues Onboard Issues Antisocial Behavio Staff Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart Tralee	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Dart Cork Dart Tralee Dart	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Musicial Behavio Staff Issues Onboard Issues Website	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Dart Cork Dart Tralee Dart Cork	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Website Staff Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets On-Line Tickets Unie Tickets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Cork Dart Cork Dart Tralee Dart Cork Limerick	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Vebsite Staff Issues Fares & Ticketing Fares & Ticketing	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart Tralee Dart Cork Limerick Cork	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Vebsite Staff Issues Fares & Ticketing Fares & Ticketing	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets On-Line Tickets Unie Tickets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Cork Dart Cork Dart Tralee Dart Cork Limerick	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart Tralee Dart Cork Limerick Cork	Bayside Rush & Lusk
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart Tralee Dart Cork Limerick Cork	Bayside Rush & Lusk Sandycove & Glasthule
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Tralee Dart Tralee Dart Cork Limerick Cork Cork Cork	Bayside Rush & Lusk Sandycove & Glasthule
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17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Staff Issues Fares & Ticketing Service Disruption	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Unable to Book Tickets Positive Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart Cork Dart Cork Dart Uralee Dart Cork Limerick Cork Cork Cork Cork	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Station Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Timetabling	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Unable to Book Tickets Positive Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Tralee Dart Cork Limerick Cork Sligo Cork Sligo Cork Portlaoise Kildare Commuter	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Ticketing Timetabling Fares & Ticketing	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Con-Line Tickets Lost Property Unable to Book Tickets Positive On-Line Tickets Con-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Tralee Dart Cork Limerick Cork Sligo Cork Sligo Cork Portlaoise Kildare Commuter	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Timetabling Fares & Ticketing Station Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Dart Cork Dart Tralee Dart Cork Limerick Cork Sligo Cork Sligo Cork Portlaoise Kildare Commuter	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web 19/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart Tralee Dart Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
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17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web 19/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Website Onboard Issues Service Disruption Staff Issues Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Onboard Issues Service Disruption	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property Bus Transfers Promotional Offers	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Dart Cork Dart Tralee Dart Cork Limerick Cork Sligo Cork Cork Sligo Cork Cork Bart Cork Limerick Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web 19/03/2016 Web 19/03/2016 Web 19/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Station Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Service Disruption Website Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets On-Line Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property Bus Transfers Promotional Offers Catering	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Cork Dart Tralee Dart Cork Limerick Cork Cork Cork Cork Cork Limerick Cork Cork Sligo Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Umerick Cork Cork Cork Cork Sligo Cork Cork Limerick Cork Cork Cork Cork Umerick Cork Cork Cork Cork Waterford	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets On-Line Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property Bus Transfers Promotional Offers Catering Lost Property	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Tralee Dart Cork Limerick Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Timetabling	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets On-Line Tickets On-Line Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property Bus Transfers Promotional Offers Catering Lost Property Timetable Changes	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Tralee Dart Cork Limerick Cork Cork Cork Limerick Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
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17/03/2016 Email 17/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Timetabling Website Website Fares & Ticketing Website	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Con-Line Tickets Lost Property Unable to Book Tickets Positive On-Line Tickets Lost Property Unable to Book Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property Bus Transfers Promotional Offers Catering Lost Property Timetable Changes Unable to Book Tickets Unable to Book Tickets Student Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Cork Dart Tralee Dart Cork Limerick Cork Sligo Cork Cork Cork Limerick Cork Vortaoise Kildare Commuter Belfast Galway Cork Waterford Dart Portlaoise Kildare Commuter Tralee Belfast Westport & Ballina Cork	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent
17/03/2016 Email 17/03/2016 Web 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Email 18/03/2016 Web 19/03/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavio Station Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Website Staff Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Service Disruption Website Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Timetabling Website Website Website	Promotional Offers On-Line Tickets TVMs Station Condition Train Failure On-Line Tickets On-Line Tickets On-Line Tickets Seat Reservation Disorderly Passengers Student Tickets Lost Property Toilets Disorderly Passengers Unhelpful/Rude Staff Lost Property Unable to Book Tickets Positive On-Line Tickets Unable to Book Tickets Planned Maintenance Unable to Book Tickets Seat Reservation Fare Structures Timetable Changes Fare Structures Station Facilities Lost Property Bus Transfers Promotional Offers Catering Lost Property Timetable Changes Unable to Book Tickets Unable to Book Tickets	Waterford Cork Longford/M3Parkway/Maynoot Dart Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork Rosslare Galway Cork Dart Cork Dart Tralee Dart Cork Limerick Cork Sligo Cork Portlaoise Kildare Commuter Belfast Galway Cork Waterford Dart Tralee Belfast Westport & Ballina Cork Cork Cork Cork Cork Cork Cork Cork	Bayside Rush & Lusk Sandycove & Glasthule Cork Kent

20/03/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
20/03/2016 Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
20/03/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
21/03/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
21/03/2016 Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Sallins & Naas
21/03/2016 Web	Website	Complete Savings	Cork	
21/03/2016 Email	Station Issues	Disability Assistance/Ra		Dublin
21/03/2016 Email	Station Issues	Station Condition	Rosslare	Dubiiii
				Coalmina
21/03/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Coolmine
21/03/2016 Email	Onboard Issues	Crowding	Cork	
21/03/2016 Post	Service Disruption	Train Failure	Cork	Portlaoise
21/03/2016 Post	Service Disruption	Incident on Line	Tralee	Portlaoise
21/03/2016 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
21/03/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
21/03/2016 Post	Onboard Issues	1st Class Issues	Belfast	
21/03/2016 Post	Onboard Issues	1st Class Issues	Belfast	
			Cork	
21/03/2016 Post	Fares & Ticketing			
21/03/2016 Email	Fares & Ticketing		Westport & Ballina	
21/03/2016 Post		Lost/Mislaid Tickets	Cork	Limerick Junction
21/03/2016 Post	Service Disruption	Incident on Line	Cork	Portlaoise
21/03/2016 Web	Onboard Issues	Crowding	Dart	Bayside
21/03/2016 Post	Onboard Issues	1st Class Issues	Cork	
21/03/2016 Post	Service Disruption		Cork	
21/03/2016 Post	Fares & Ticketing		Dart	Dublin Connolly
21/03/2016 Post	Fares & Ticketing		Limerick	
21/03/2016 Web	Fares & Ticketing		Waterford	
21/03/2016 Post	Service Disruption		Belfast	
21/03/2016 Email	Station Issues	TVMs	Portlaoise Kildare Commuter	
21/03/2016 Post	Staff Issues	Positive	Dart	
21/03/2016 Post	Onboard Issues	Crowding	Sligo	Mullingar
21/03/2016 Post	Onboard Issues	Crowding	Sligo	Mullingar
21/03/2016 Web	Fares & Ticketing		Limerick	5
21/03/2016 Email	Fares & Ticketing		Belfast	
				Carl. Kant
21/03/2016 Post	Fares & Ticketing		Cork	Cork Kent
21/03/2016 Post	Service Disruption	Bus Transfers	Waterford	Athy
21/03/2016 Web	Onboard Issues	Crowding	Sligo	
21/03/2016 Post	Service Disruption	Incident on Line	Cork	Portlaoise
21/03/2016 Post	Service Disruption	Train Failure	Cork	
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21/03/2016 Web	Service Disruption	Timekeeping	Tralee	
21/03/2016 Web 21/03/2016 Web	Service Disruption Onboard Issues	Timekeeping Bicycle Spaces	Tralee Cork	Calling 9 Mags
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email	Service Disruption Onboard Issues Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards	Tralee Cork Portlaoise Kildare Commuter	Sallins & Naas
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets	Tralee Cork Portlaoise Kildare Commuter Galway	Ennis
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures	Tralee Cork Portlaoise Kildare Commuter Galway Cork	
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets	Tralee Cork Portlaoise Kildare Commuter Galway	Ennis
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21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes	Tralee Cork Portlaoise Kildare Commuter Galway Cork Cork Belfast	Ennis
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Web	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding	Tralee Cork Portlaoise Kildare Commuter Galway Cork Eork Belfast Dart	Ennis
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Web 21/03/2016 Email	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding On-Line Tickets	Tralee Cork Portlaoise Kildare Commuter Galway Cork Belfast Dart Tralee	Ennis
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21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding On-Line Tickets Fare Structures On-Line Tickets	Tralee Cork Portlaoise Kildare Commuter Galway Cork Belfast Dart Tralee Cork Cork	Ennis
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21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding On-Line Tickets Fare Structures On-Line Tickets Incident on Line Lost Property	Tralee Cork Portlaoise Kildare Commuter Galway Cork Cork Belfast Dart Tralee Cork Cork Belfast Dart	Ennis
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding On-Line Tickets Fare Structures On-Line Tickets Incident on Line	Tralee Cork Portlaoise Kildare Commuter Galway Cork Cork Belfast Dart Tralee Cork Cork Belfast	Ennis
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding On-Line Tickets Fare Structures On-Line Tickets Incident on Line Lost Property Station Condition	Tralee Cork Portlaoise Kildare Commuter Galway Cork Cork Belfast Dart Tralee Cork Cork Belfast Dart	Ennis
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Email	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Station Issues	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding On-Line Tickets Fare Structures On-Line Tickets Incident on Line Lost Property Station Condition	Tralee Cork Portlaoise Kildare Commuter Galway Cork Cork Belfast Dart Tralee Cork Cork Belfast Dart Tralee Cork Cork	Ennis Sallins & Naas
21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web 21/03/2016 Web 21/03/2016 Email 21/03/2016 Email 21/03/2016 Web 21/03/2016 Web	Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Station Issues Fares & Ticketing	Timekeeping Bicycle Spaces Leap Cards Student Tickets Fare Structures Toilets DSP Free Travel Passes Crowding On-Line Tickets Fare Structures On-Line Tickets Incident on Line Lost Property Station Condition Leap Cards Disability Issues	Tralee Cork Portlaoise Kildare Commuter Galway Cork Cork Belfast Dart Tralee Cork Cork Belfast Dart Tralee Cork Cork Rosslare Rosslare	Ennis Sallins & Naas
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	/03/2016 Web	Onboard Issues	Wi Fi	Cork	
22/	/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
22/	/03/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Hansfield
22/	/03/2016 Web	Website	Unable to Book Tickets	Cork	
22/	/03/2016 Email	Onboard Issues	1st Class Issues	Cork	
22/	/03/2016 Post	Website	Unable to Book Tickets	Westport & Ballina	Castlebar
22/	/03/2016 Email	Onboard Issues	Seat Reservation	Cork	
	/03/2016 Web	Staff Issues	Positive	Longford/M3Parkway/Maynootl	Coolmine
	/03/2016 Web		Lost/Mislaid Tickets	Cork	
	/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Howth
	/03/2016 Web	Timetabling	Timetable Changes	Westport & Ballina	Howth
	/03/2016 Web	Antisocial Behavior		Dart	Bayside
	/03/2016 Email				baysiue
	· · · · · · · · · · · · · · · · · · ·		DSP Free Travel Passes		
	/03/2016 Email	Fares & Ticketing		Cork	
	/03/2016 Web	Fares & Ticketing		Sligo	
	/03/2016 Post	Service Disruption		Belfast	
22/	/03/2016 Post	Service Disruption	Incident on Line	Dart	Raheny
22/	/03/2016 Post	Service Disruption	Train Failure	Tralee	
22/	/03/2016 Post	Service Disruption	Train Failure	Tralee	
22/	/03/2016 Post	Service Disruption	Train Failure	Tralee	
22/	/03/2016 Post	Service Disruption	Incident on Line	Belfast	Drogheda
22/	/03/2016 Post	Fares & Ticketing	Ticket Prices	Dart	
22/	/03/2016 Post	Service Disruption	Timekeeping	Belfast	
	/03/2016 Email	Fares & Ticketing		Belfast	
	/03/2016 Web	Website	Unable to Book Tickets		
	/03/2016 Web	Website	Promotional Offers	Cork	
	/03/2016 Email	Onboard Issues	Disability Issues	Dart	Malahide
	/03/2016 Web		Fare Structures	Cork	
	/03/2016 Web	Station Issues	TVMs	Dart	Clontarf Road
				Belfast	Ciontail Noau
	/03/2016 Email	Onboard Issues	Seat Reservation		
	/03/2016 Web	Website	Unable to Book Tickets		
	/03/2016 Email	Fares & Ticketing		Cork	
	/03/2016 Post	Station Issues	Disability Assistance/Ra		Limerick
22/	/03/2016 Web	Onboard Issues	Crowding	Dart	Bayside
22/	/03/2016 Web	Onboard Issues	Crowding	Limerick	
22/	/03/2016 Web	Station Issues	Car Parks	Dart	Booterstown
22/	100 1004 5 111 1	Staff Issues	s	- 1	
/	/03/2016 Web	Stall issues	Positive	Tralee	
		Website			
22/	/03/2016 Web	Website	Unable to Book Tickets	Westport & Ballina	Charleville
22/ 22/	/03/2016 Web /03/2016 Web	Website Onboard Issues	Unable to Book Tickets Dogs	Westport & Ballina Tralee	Charleville
22/ 22/ 22/	/03/2016 Web /03/2016 Web /03/2016 Web	Website Onboard Issues Onboard Issues	Unable to Book Tickets Dogs Seat Reservation	Westport & Ballina Tralee Belfast	
22/ 22/ 22/ 22/	/03/2016 Web /03/2016 Web /03/2016 Web /03/2016 Email	Website Onboard Issues Onboard Issues Timetabling	Unable to Book Tickets Dogs Seat Reservation Connections	Westport & Ballina Tralee Belfast Belfast	Dundalk
22/ 22/ 22/ 22/ 22/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter	
22/ 22/ 22/ 22/ 22/ 22/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Dundalk Newbridge
22/ 22/ 22/ 22/ 22/ 22/ 23/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Web 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures Fare Structures	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Dundalk Newbridge
22/ 22/ 22/ 22/ 22/ 22/ 23/ 23/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures Fare Structures Heat / AC	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Dundalk Newbridge Gorey
22/ 22/ 22/ 22/ 22/ 22/ 23/ 23/ 23/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures Fare Structures Heat / AC Station Facilities	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Rosslare Dart	Dundalk Newbridge Gorey Clongriffin
22/ 22/ 22/ 22/ 22/ 22/ 23/ 23/ 23/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures Fare Structures Heat / AC Station Facilities	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Rosslare	Dundalk Newbridge Gorey Clongriffin
22/ 22/ 22/ 22/ 22/ 22/ 23/ 23/ 23/ 23/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures Fare Structures Heat / AC Station Facilities	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Rosslare Dart	Dundalk Newbridge Gorey Clongriffin
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22/ 22/ 22/ 22/ 22/ 23/ 23/ 23/ 23/ 23/	703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Tares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures Fare Structures Heat / AC Station Facilities Alcohol/Smoking Policy Early Departures Family Tickets On-Line Tickets Seat Reservation Barriers 1st Class Issues Lost Property Student Tickets	Westport & Ballina Tralee Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Rosslare Dart Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Limerick Belfast Dart Belfast Cork Cork	Dundalk Newbridge Gorey Clongriffin Kilcock Newbridge
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22/ 22/ 22/ 22/ 22/ 23/ 23/ 23/ 23/ 23/	703/2016 Web 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Email 703/2016 Web 703/2016 Email 703/2016 Web	Website Onboard Issues Onboard Issues Timetabling Staff Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Timetabling Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing	Unable to Book Tickets Dogs Seat Reservation Connections Unhelpful/Rude Staff Fare Structures Fare Structures Heat / AC Station Facilities Alcohol/Smoking Policy Early Departures Family Tickets On-Line Tickets Seat Reservation Barriers 1st Class Issues Lost Property Student Tickets Unused Tickets Unused Tickets Crowding On-Line Tickets Crowding Sus Transfers Crowding Bus Transfers Crowding Promotional Offers On-Line Tickets Station Condition RPU Fines Connections Dogs Seat Reservation Lifts/Elevators RPU Fines Heat / AC Intimidation No Confirmation Email Station Condition	Westport & Ballina Tralee Belfast Belfast Belfast Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Rosslare Dart Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Limerick Belfast Dart Belfast Cork Cork Cork Clork Cork Cork Sligo Dart Dart Limerick Westport & Ballina Cork Cork Cork Cork Westport & Ballina Sligo Cork Westport & Ballina Dundalk/Drogheda Commuter Westport & Ballina Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Galway Cork	Dundalk Newbridge Gorey Clongriffin Kilcock Newbridge Athlone Kilbarrack Sutton Dublin Heuston Tara Street Donabate

23/03/2016 Web	Fares & Ticketing	Ticket Prices	Tralee	
23/03/2016 Web	Fares & Ticketing	RPU Fines	Cork	
24/03/2016 Web	Fares & Ticketing	Ticket Prices	Tralee	
24/03/2016 Web	Fares & Ticketing		Tralee	
24/03/2016 Web	Station Issues	Station Facilities	Dart	
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24/03/2016 Web	Fares & Ticketing		Galway	
24/03/2016 Email	Onboard Issues	Crowding	Limerick	Limerick Junction
24/03/2016 Web	Fares & Ticketing	Leap Cards	Cork	
24/03/2016 Web	Station Issues	TVMs	Portlaoise Kildare Commuter	
24/03/2016 Web	Service Disruption	Bridge Strike	Dart	
24/03/2016 Post	Service Disruption	Train Failure	Tralee	
24/03/2016 Post	Service Disruption		Sligo	
24/03/2016 Web	•	Seat Reservation	Tralee	
24/03/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
24/03/2016 Web	Onboard Issues	Seat Reservation	Tralee	
24/03/2016 Web	Onboard Issues	Crowding	Cork	
24/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
24/03/2016 Web	Onboard Issues	Heat / AC	Waterford	
24/03/2016 Email	Fares & Ticketing		Cork	
24/03/2016 Web	Fares & Ticketing		Cork	
24/03/2016 Web		Promotional Offers	Dart	
24/03/2016 Web	Website	No Confirmation Email		
24/03/2016 Web	Onboard Issues	Catering	Cork	
24/03/2016 Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
24/03/2016 Web	Timetabling	Timetable Suggestions	Galway	
24/03/2016 Web		DSP Free Travel Passes	•	
24/03/2016 Web	Service Disruption		Dart	
	Website	Unable to Book Tickets		
24/03/2016 Web				Dublin Hauston
24/03/2016 Web	Onboard Issues	Cleanliness	Waterford	Dublin Heuston
24/03/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
24/03/2016 Web	Station Issues	Barriers	Dart	
24/03/2016 Web	Staff Issues	Positive	Dart	Lansdowne Road
24/03/2016 Web	Website	Unable to Book Tickets	Cork	
24/03/2016 Web		Planned Maintenance		Ennis
25/03/2016 Web	Website	Unable to Book Tickets	· · · · · · · · · · · · · · · · · · ·	2.11115
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25/03/2016 Web		Promotional Offers	Cork	
25/03/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
25/03/2016 Web	Onboard Issues	Announcements	Cork	
25/02/2016 M/-b	Onhoard Issues	Alaskal/Casaldas Dalias	D l	
25/03/2016 Web	Onboard Issues	Alcohol/Smoking Policy	Rossiare	
25/03/2016 Web		On-Line Tickets	Cork	
25/03/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
25/03/2016 Web 25/03/2016 Web	Fares & Ticketing Onboard Issues	On-Line Tickets Seat Reservation	Cork Belfast	Clongriffin
25/03/2016 Web 25/03/2016 Web 25/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues	On-Line Tickets Seat Reservation Barriers	Cork Belfast Dart	Clongriffin
25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets	Cork Belfast Dart Cork	Ĭ
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25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl	Ĭ
25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl	Ĭ
25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee	Ĭ
25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork	Ĭ
25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 25/03/2016 Web 26/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Cork	Ĭ
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25/03/2016 Web 26/03/2016 Web 26/03/2016 Web 26/03/2016 Web 26/03/2016 Email 26/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavio Onboard Issues Fares & Ticketing	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Cork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter	
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25/03/2016 Web 26/03/2016 Web 27/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Onboard Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Antisocial Behavio Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards Connections On-Line Tickets Lost Property No Confirmation Email Bus Transfers Incident on Line Unused Tickets Announcements Crowding Unable to Book Tickets On-Line Tickets	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Cork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Cork Galway Limerick Umerick Limerick Limerick Limerick Limerick Limerick Limerick Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Lork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Waterford	Rush & Lusk
25/03/2016 Web 26/03/2016 Web 26/03/2016 Web 26/03/2016 Email 26/03/2016 Web 27/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavio Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards Connections On-Line Tickets Lost Property No Confirmation Email Bus Transfers Incident on Line Unused Tickets Announcements Crowding Unable to Book Tickets On-Line Tickets	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Cork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Cork Galway Limerick Sligo Cork Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Cork Waterford Belfast	Rush & Lusk
25/03/2016 Web 26/03/2016 Web 26/03/2016 Web 26/03/2016 Email 26/03/2016 Web 27/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavio Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards Connections On-Line Tickets Lost Property No Confirmation Email Bus Transfers Incident on Line Unused Tickets Announcements Crowding Unable to Book Tickets On-Line Tickets Fare Structures	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Cork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Cork Galway Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Cork Waterford Belfast Cork	Rush & Lusk
25/03/2016 Web 26/03/2016 Web 27/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards Connections On-Line Tickets Lost Property No Confirmation Email Bus Transfers Incident on Line Unused Tickets Announcements Crowding Unable to Book Tickets On-Line Tickets Seat Reservation	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Galway Cork Galway Longford/M3Parkway/Maynootl Dart Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Rush & Lusk Ennis
25/03/2016 Web 26/03/2016 Web 26/03/2016 Email 26/03/2016 Web 27/03/2016 Web 28/03/2016 Web 28/03/2016 Web 28/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Fares & Ticketing Onboard Issues Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards Connections On-Line Tickets Lost Property No Confirmation Email Bus Transfers Incident on Line Unused Tickets Announcements Crowding Unable to Book Tickets Fare Structures Bicycle Spaces	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Gork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Galway Cork Galway Cork Galway Cork Galway Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Cork Waterford Belfast Cork Cork Cork	Rush & Lusk Ennis
25/03/2016 Web 26/03/2016 Web 27/03/2016 Web 28/03/2016 Web 28/03/2016 Web 28/03/2016 Web 28/03/2016 Web	Fares & Ticketing Onboard Issues Website Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavio Onboard Issues Fares & Ticketing Antisocial Behavio Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues Timetabling Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards Connections On-Line Tickets Lost Property No Confirmation Email Bus Transfers Incident on Line Unused Tickets Announcements Crowding Unable to Book Tickets On-Line Tickets Seat Reservation Time Tickets Seat Reservation Timetable Changes Tickets Unavailable On-	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Cork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Galway Cork Galway Cork Galway Cork Galway Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Cork Waterford Belfast Cork Cork Cork Cork Cork Cork Dundalk/Drogheda Commuter	Rush & Lusk Ennis
25/03/2016 Web 26/03/2016 Web 27/03/2016 Web 28/03/2016 Web 28/03/2016 Web 28/03/2016 Web	Fares & Ticketing Onboard Issues Station Issues Website Fares & Ticketing Website Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Fares & Ticketing Onboard Issues Website	On-Line Tickets Seat Reservation Barriers Unable to Book Tickets Fare Structures No Confirmation Email Cleanliness Unable to Book Tickets No Confirmation Email On-Line Tickets Seat Reservation Leap Cards Unable to Book Tickets Dogs On-Line Tickets Alcohol/Smoking Policy Fare Structures Disorderly Passengers Bicycle Spaces Leap Cards Connections On-Line Tickets Lost Property No Confirmation Email Bus Transfers Incident on Line Unused Tickets Announcements Crowding Unable to Book Tickets On-Line Tickets Seat Reservation Time Tickets Seat Reservation Timetable Changes Tickets Unavailable On-	Cork Belfast Dart Cork Longford/M3Parkway/Maynootl Cork Tralee Cork Gork Galway Dundalk/Drogheda Commuter Dart Galway Limerick Limerick Sligo Cork Westport & Ballina Cork Dundalk/Drogheda Commuter Rosslare Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Galway Cork Galway Cork Galway Cork Galway Cork Galway Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Cork Waterford Belfast Cork Cork Cork	Rush & Lusk Ennis

28/03/2016 Email	Onboard Issues	1st Class Issues	Cork	
28/03/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
28/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
28/03/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
28/03/2016 Email	Station Issues	TVMs	Cork	
28/03/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
28/03/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
28/03/2016 Web	Onboard Issues	Seat Reservation	Galway	
28/03/2016 Email	Onboard Issues	Seat Reservation		Limerick Junction
28/03/2016 Email	Onboard Issues	Seat Reservation	Tralee	
28/03/2016 Web	Onboard Issues	Seat Reservation	Cork	Thurles
28/03/2016 Web	Onboard Issues	Seat Reservation	Tralee	
28/03/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Mullingar
28/03/2016 Web	Onboard Issues	Seat Reservation	Tralee	
28/03/2016 Web	Website	No Confirmation Email		
28/03/2016 Web	Station Issues	Station Condition	Cork	
28/03/2016 Web		Lost/Mislaid Tickets	Cork	
28/03/2016 Web	Station Issues	TVMs		Claremorris
28/03/2016 Web		Student Tickets	Cork	
28/03/2016 Web		•	Dart	
28/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
28/03/2016 Web			Cork	
28/03/2016 Email	Onboard Issues	Crowding	Limerick	
28/03/2016 Web	Onboard Issues	Dogs	Dart	
28/03/2016 Web	Onboard Issues	Dogs	Longford/M3Parkway/Maynooth	Classella
28/03/2016 Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynootl	Cionsilla
28/03/2016 Web	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Sligo	
28/03/2016 Web			Belfast	Ashir
28/03/2016 Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Asntown
29/03/2016 Web	Fares & Ticketing		Dart	
29/03/2016 Web	Onboard Issues	Crowding	Tralee	
29/03/2016 Web	Onboard Issues	Crowding		Drogheda
29/03/2016 Web	Station Issues	Barriers	· ·	Grand Canal Dock
29/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
29/03/2016 Email	Service Disruption			Monasterevin
29/03/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
29/03/2016 Post		DSP Free Travel Passes		Portlaoise
29/03/2016 Post	Website	Unable to Book Tickets		
29/03/2016 Post	Station Issues	TVMs		Athy
29/03/2016 Post	Service Disruption			Dublin
29/03/2016 Web	Onboard Issues	Seat Reservation		Killarney
29/03/2016 Post	Service Disruption	Train Failure	Tralee	·
29/03/2016 Post 29/03/2016 Post	Service Disruption Fares & Ticketing	Train Failure Lost/Mislaid Tickets	Tralee Tralee	Killarney
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post	Service Disruption Fares & Ticketing Fares & Ticketing	Train Failure Lost/Mislaid Tickets Student Tickets	Tralee Tralee Galway	Killarney Portarlington
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets	Tralee Tralee Galway Tralee	Killarney Portarlington Dublin Heuston
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter	Killarney Portarlington Dublin Heuston Adamstown
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork	Killarney Portarlington Dublin Heuston
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee	Killarney Portarlington Dublin Heuston Adamstown
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart	Killarney Portarlington Dublin Heuston Adamstown
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee	Killarney Portarlington Dublin Heuston Adamstown
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork	Killarney Portarlington Dublin Heuston Adamstown Thurles
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Phone	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway	Killarney Portarlington Dublin Heuston Adamstown Thurles
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl	Killarney Portarlington Dublin Heuston Adamstown Thurles
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Timetabling	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TyMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections Seat Reservation	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart Portlaoise Kildare Commuter	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Phone 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Email 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Service Disruption	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections Seat Reservation	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections Seat Reservation Timekeeping DSP Free Travel Passes	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart Portlaoise Kildare Commuter Galway	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Phone 29/03/2016 Phone	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections Seat Reservation Timekeeping DSP Free Travel Passes Crowding	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart Portlaoise Kildare Commuter Galway Waterford	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda
29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Phone 29/03/2016 Phone 29/03/2016 Email 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Simulation Fares & Ticketing Onboard Issues Timetabling Onboard Issues Timetabling	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections Seat Reservation Timekeeping DSP Free Travel Passes Crowding Timetable Suggestions	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart Portlaoise Kildare Commuter Galway Waterford Dart	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda Mullingar
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29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections Seat Reservation Timekeeping DSP Free Travel Passes Crowding Timetable Suggestions On-Line Tickets Wi Fi	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart Portlaoise Kildare Commuter Galway Waterford Dart Westport & Ballina Tralee	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda Mullingar
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29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Post 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Phone 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Web 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Web 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email 29/03/2016 Email	Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Train Failure Lost/Mislaid Tickets Student Tickets Unused Tickets Station Condition Crowding Unused Tickets Disability Issues Seat Reservation Lost/Mislaid Tickets TVMs Promotional Offers Station Condition Lost/Mislaid Tickets Crowding Connections Seat Reservation Timekeeping DSP Free Travel Passes Crowding Timetable Suggestions On-Line Tickets Wi Fi Student Tickets Seat Reservation Toilets Seat Reservation Toilets Seat Reservation On-Line Tickets Wi Fi Student Tickets Seat Reservation Lost/Mislaid Tickets Connections Alcohol/Smoking Policy Heat / AC	Tralee Tralee Galway Tralee Portlaoise Kildare Commuter Cork Tralee Dart Tralee Cork Galway Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dart Portlaoise Kildare Commuter Galway Waterford Dart Westport & Ballina Tralee Limerick Waterford Dart Rosslare Longford/M3Parkway/Maynootl Sligo Galway Dart	Killarney Portarlington Dublin Heuston Adamstown Thurles Ballinasloe Drogheda Mullingar Castlebar Dublin Connolly Rosslare Harbour

29/03/2016 Web				
	Onboard Issues	Toilets	Cork	
29/03/2016 Email	Website	Unable to Book Tickets	<u> </u>	
29/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth	Dublin Connolly
29/03/2016 Web	Fares & Ticketing	Fare Structures	Belfast	
29/03/2016 Web	Website	Unable to Book Tickets	Sligo	
30/03/2016 Web	Fares & Ticketing	Ticket Prices	Rosslare	
30/03/2016 Web	Staff Issues	Positive	Portlaoise Kildare Commuter	
30/03/2016 Web	Website	Unable to Book Tickets	Cork	
30/03/2016 Email	Service Disruption		Dundalk/Drogheda Commuter	Donabate
30/03/2016 Post	Fares & Ticketing		Sligo	Collooney
30/03/2016 Post	Station Issues	Incorrect Information	Dart	Dublin Connolly
30/03/2016 Post	Service Disruption		Cork	Dubini Connony
				Wellington Br.
30/03/2016 Post		Seat Reservation	Westport & Ballina	Wellington br.
30/03/2016 Web	Fares & Ticketing		Cork	
30/03/2016 Email	Timetabling	Timetable Changes	Dart	
30/03/2016 Email	Service Disruption		Limerick	Ennis
30/03/2016 Web	Fares & Ticketing	Fare Structures	Dart	
30/03/2016 Web	Onboard Issues	Seat Reservation	Cork	
30/03/2016 Web	Fares & Ticketing	Student Tickets	Sligo	
30/03/2016 Email	Onboard Issues	Seat Reservation	Rosslare	
30/03/2016 Email	Website	Unable to Book Tickets	Tralee	
30/03/2016 Email	Fares & Ticketing	Fare Structures	Sligo	
30/03/2016 Web	Onboard Issues	Seat Reservation	Waterford	
30/03/2016 Web	Station Issues	Station Facilities	Cork	
30/03/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
30/03/2016 Web 30/03/2016 Email	Onboard Issues	Crowding	Cork	Thurles
	Onboard Issues Onboard Issues			Hunes
30/03/2016 Email		Seat Reservation	Cork	Cartlaknask
30/03/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Castleknock
30/03/2016 Web	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	
30/03/2016 Web	Onboard Issues	Seat Reservation	Waterford	
30/03/2016 Email	Fares & Ticketing	On-Line Tickets	Tralee	
30/03/2016 Web	Onboard Issues	Seat Reservation	Rosslare	
30/03/2016 Web	Station Issues	Disability Assistance/Ra	Longford/M3Parkway/Maynooth	Longford
30/03/2016 Email	Onboard Issues	Seat Reservation	Waterford	
30/03/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
30/03/2016 Email	Onboard Issues	Seat Reservation	Westport & Ballina	
30/03/2016 Web	Station Issues	Station Facilities	Dart	
30/03/2016 Web	Onboard Issues	Crowding	Limerick	
30/03/2016 Web	Fares & Ticketing		Dart	
30/03/2016 Web	Service Disruption		Belfast	
30/03/2016 Email		Promotional Offers	Cork	
		Student Ticketc	Sligo	
30/03/2016 Web	Fares & Ticketing			
30/03/2016 Web	Fares & Ticketing Fares & Ticketing		Sligo	
30/03/2016 Web	Fares & Ticketing	On-Line Tickets Heat / AC	Sligo	
30/03/2016 Web 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing	On-Line Tickets Heat / AC	Sligo Westport & Ballina	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers	Sligo Westport & Ballina Belfast Cork	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers	Sligo Westport & Ballina Belfast Cork Sligo	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior Onboard Issues	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding	Sligo Westport & Ballina Belfast Cork Sligo Belfast	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Fares & Ticketing	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork	
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30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Cork	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines Disorderly Passengers	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Cork Cork Cork	
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 31/03/2016 Web 31/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Antisocial Behavior Station Issues	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines Disorderly Passengers TVMs	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Cork Cork Cork Cork	
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30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 31/03/2016 Web 31/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines Disorderly Passengers TVMs Timekeeping	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Cork Cork Cork Cork	
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30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 31/03/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Antisocial Behavior Station Issues Service Disruption Onboard Issues Antisocial Behavior Station Issues	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines Disorderly Passengers TVMs Timekeeping 1st Class Issues Disorderly Passengers Station Facilities	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Cork Cork Longford/M3Parkway/Maynootl Galway Belfast Galway	Tullamore
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email	Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Antisocial Behavior Station Issues Antisocial Behavior Station Issues Fares & Ticketing	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines Disorderly Passengers TVMs Timekeeping 1st Class Issues Disorderly Passengers Station Facilities Surcharges	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Cork Longford/M3Parkway/Maynootl Galway Belfast Galway Longford/M3Parkway/Maynootl Tralee	Tullamore Killarney
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email	Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Antisocial Behavior Station Issues Fares & Ticketing Station Issues	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines Disorderly Passengers TVMS Timekeeping 1st Class Issues Disorderly Passengers Station Facilities Surcharges Car Parks	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Lork Cork Cork Cork Cork Cork Cork Cork C	Tullamore Killarney Rush & Lusk
30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Web 30/03/2016 Email 30/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Web 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email 31/03/2016 Email	Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Antisocial Behavior Station Issues Antisocial Behavior Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	On-Line Tickets Heat / AC On-Line Tickets Promotional Offers Disorderly Passengers Crowding DSP Free Travel Passes Promotional Offers Family Tickets Student Tickets RPU Fines Disorderly Passengers TVMs Timekeeping 1st Class Issues Disorderly Passengers Station Facilities Surcharges Car Parks Positive	Sligo Westport & Ballina Belfast Cork Sligo Belfast Cork Cork Cork Cork Cork Cork Gork Cork Cork Cork Cork Cork Cork Cork C	Tullamore Killarney Rush & Lusk Tara Street
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01/04/2016 Web	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email	Service Disruption Timetabling Staff Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff	Belfast Belfast Dundalk/Drogheda Commuter	Drogheda
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01/04/2016 Web	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo	Drogheda
01/04/2016 Web	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo	Drogheda
01/04/2016 Web Fares & Ticketing Fare Structures Limerick 01/04/2016 Web Fares & Ticketing Unused Tickets Cork 01/04/2016 Web Staff Issues Catering Staff Issues Cork 01/04/2016 Email Onboard Issues Lost Property Cork 01/04/2016 Web Onboard Issues Lost Property Cork 01/04/2016 Web Website Unable to Book Tickets Cork 01/04/2016 Web Website No Confirmation Email Galway 02/04/2016 Email Station Issues Car Parks Galway Athlone	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork	Drogheda
01/04/2016 Web Fares & Ticketing Unused Tickets Cork 01/04/2016 Web Staff Issues Catering Staff Issues Cork 01/04/2016 Email Onboard Issues Lost Property Cork 01/04/2016 Web Onboard Issues Lost Property Cork 01/04/2016 Web Website Unable to Book Tickets Cork 01/04/2016 Web Website No Confirmation Email Galway 02/04/2016 Email Station Issues Car Parks Galway Athlone	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues Onboard Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks Crowding	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork Waterford	Drogheda
01/04/2016 Web Staff Issues Catering Staff Issues Cork 01/04/2016 Email Onboard Issues Lost Property Cork 01/04/2016 Web Onboard Issues Lost Property Cork 01/04/2016 Web Website Unable to Book Tickets Cork 01/04/2016 Web Website No Confirmation Email Galway 02/04/2016 Email Station Issues Car Parks Galway Athlone	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues Onboard Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks Crowding Crowding	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork Waterford Waterford	Drogheda
01/04/2016 Email Onboard Issues Lost Property Cork 01/04/2016 Web Onboard Issues Lost Property Cork 01/04/2016 Web Website Unable to Book Tickets Cork 01/04/2016 Web Website No Confirmation Email Galway 02/04/2016 Email Station Issues Car Parks Galway Athlone	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks Crowding Crowding Fare Structures	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork Waterford Waterford Limerick	Drogheda
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01/04/2016 Web Website Unable to Book Tickets Cork 01/04/2016 Web Website No Confirmation Email Galway 02/04/2016 Email Station Issues Car Parks Galway Athlone	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks Crowding Crowding Fare Structures Unused Tickets Catering Staff Issues	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork Waterford Waterford Limerick Cork Cork	Drogheda
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01/04/2016 Web Website No Confirmation Email Galway 02/04/2016 Email Station Issues Car Parks Galway Athlone	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks Crowding Crowding Fare Structures Unused Tickets Catering Staff Issues Lost Property	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork Waterford Waterford Limerick Cork Cork Cork	Drogheda
02/04/2016 Email Station Issues Car Parks Galway Athlone	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Onboard Issues	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks Crowding Crowding Fare Structures Unused Tickets Catering Staff Issues Lost Property Lost Property	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork Waterford Waterford Limerick Cork Cork Cork Cork Cork	Drogheda
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52/04/2010 Web Service Disruption Framed Infantenative Fortiable Nitrate Collimates	01/04/2016 Email 01/04/2016 Web 01/04/2016 Web 01/04/2016 Email 01/04/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Website	Bus Transfers Timetable Suggestions Unhelpful/Rude Staff Timekeeping Seat Reservation Car Parks Crowding Crowding Fare Structures Unused Tickets Catering Staff Issues Lost Property Lost Property Unable to Book Tickets No Confirmation Email	Belfast Belfast Dundalk/Drogheda Commuter Dart Sligo Cork Waterford Waterford Limerick Cork Cork Cork Cork Cork Cork Cork Cor	
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02/04/2016 Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Monasterevin
02/04/2016 Web	Service Disruption	Planned Maintenance	Portlaoise Kildare Commuter	Sallins & Naas
02/04/2016 Email	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise
02/04/2016 Web	Website	Promotional Offers	Waterford	
02/04/2016 Web	Fares & Ticketing	Fare Structures	Cork	
02/04/2016 Web	Service Disruption		Dart	
02/04/2016 Web	Timetabling	Connections	Cork	Portarlington
	•			Fortarinigton
02/04/2016 Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	
02/04/2016 Web	Onboard Issues	Announcements	Cork	
02/04/2016 Web	Staff Issues	Positive	Waterford	Kilkenny
02/04/2016 Web	Onboard Issues	Crowding	Dart	
02/04/2016 Web	Fares & Ticketing	Student Tickets	Tralee	
02/04/2016 Web	Onboard Issues	Cleanliness	Cork	
02/04/2016 Web	Service Disruption	Incident on Line	Cork	
02/04/2016 Web	Service Disruption		Limerick	Portarlington
02/04/2016 Web	Onboard Issues	Bicycle Spaces	Dart	
02/04/2016 Web	Website	Unable to Book Tickets		
02/04/2016 Web	Onboard Issues	Crowding	Tralee	
02/04/2016 Web	Staff Issues		Westport & Ballina	
03/04/2016 Web	Onboard Issues	Seat Reservation	Tralee	
03/04/2016 Web	Service Disruption	Bus Transfers	Waterford	
03/04/2016 Web	Onboard Issues	Seat Reservation	Limerick	
03/04/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
03/04/2016 Web	Website	Unable to Book Tickets		
03/04/2016 Web	Fares & Ticketing		Cork	
03/04/2016 Web	Website		Portlaoise Kildare Commuter	
03/04/2016 Web		DSP Free Travel Passes		
03/04/2016 Web	Onboard Issues	Catering	Cork	
03/04/2016 Web	Antisocial Behavio	Disorderly Passengers	Dart	
03/04/2016 Web	Fares & Ticketing	Fare Structures	Dart	
03/04/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynoot	l Castleknock
03/04/2016 Web	Fares & Ticketing	Fare Structures	Cork	
04/04/2016 Web	Service Disruption		Galway	
04/04/2016 Web	Fares & Ticketing		Portlaoise Kildare Commuter	
04/04/2016 Web	Station Issues	Barriers	Dart Dart	Booterstown
				Dooterstown
04/04/2016 Web	Fares & Ticketing		Cork	
04/04/2016 Web	Onboard Issues	Seat Reservation	Belfast	
04/04/2016 Web	Fares & Ticketing	RPU Fines	Westport & Ballina	Castlebar
04/04/2016 Web	Onboard Issues	Heat / AC	Dart	
04/04/2016 Web	Station Issues	Station Condition	Dart	
04/04/2016 Web	Onboard Issues	Lost Property	Cork	
04/04/2016 Web	Website	Unable to Book Tickets	Galway	
	Fares & Ticketing		Portlaoise Kildare Commuter	Dublin Heuston
	i di co di richetting	Crowding	Limerick	Dabini ricuston
04/04/2016 Web	Onhoard Issues		LITTETICK	
04/04/2016 Web	Onboard Issues			
04/04/2016 Web 04/04/2016 Web	Onboard Issues	Seat Reservation	Limerick	
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web	Onboard Issues Fares & Ticketing	Seat Reservation Fare Structures	Limerick Portlaoise Kildare Commuter	
04/04/2016 Web 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption	Seat Reservation Fare Structures Planned Maintenance	Limerick Portlaoise Kildare Commuter	
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web	Onboard Issues Fares & Ticketing	Seat Reservation Fare Structures Planned Maintenance	Limerick Portlaoise Kildare Commuter	
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption	Seat Reservation Fare Structures Planned Maintenance	Limerick Portlaoise Kildare Commuter Galway	
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04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers	Limerick Portlaoise Kildare Commuter Galway Cork Limerick	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork	Castlerea
04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork Galway	
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork Galway Dart	Castlerea Lansdowne Road
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities On-Line Tickets	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork Galway Dart Rosslare	
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities On-Line Tickets Station Facilities	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork Galway Dart Rosslare Cork	
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Timetabling	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities On-Line Tickets Station Facilities Connections	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Tralee Cork Galway Dart Rosslare Cork Westport & Ballina	
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities On-Line Tickets Station Facilities	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Tralee Cork Galway Dart Rosslare Cork Westport & Ballina	
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04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities On-Line Tickets Station Facilities Connections Unable to Book Tickets Lost/Mislaid Tickets TvMs Incident on Line Catering 1st Class Issues Unused Tickets	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork Galway Dart Rosslare Cork Galway Dart Gork Galway Dart Rosslare Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Lansdowne Road
04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities On-Line Tickets Station Facilities Connections Unable to Book Tickets Station Facilities Connections Unable to Book Tickets Lost/Mislaid Tickets TVMs Incident on Line Catering 1st Class Issues	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork Galway Dart Rosslare Cork Galway Dart Gork Galway Dart Rosslare Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Lansdowne Road
04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 04/04/2016 Email 04/04/2016 Email 04/04/2016 Email 04/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web 05/04/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Antisocial Behavior Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues Fares & Ticketing Station Issues Timetabling Website Fares & Ticketing Station Issues	Seat Reservation Fare Structures Planned Maintenance Unused Tickets Lost Property Disorderly Passengers Student Tickets 1st Class Issues TVMs Unable to Book Tickets 1st Class Issues Crowding Lost Property Seat Reservation Timetable Changes Lost Property Student Tickets Family Tickets Station Facilities On-Line Tickets Station Facilities Connections Unable to Book Tickets Lost/Mislaid Tickets TvMs Incident on Line Catering 1st Class Issues Unused Tickets	Limerick Portlaoise Kildare Commuter Galway Cork Limerick Westport & Ballina Dart Cork Dart Rosslare Cork Dart Tralee Tralee Dart Rosslare Cork Galway Dart Rosslare Cork Galway Dart Gork Galway Dart Rosslare Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Lansdowne Road

05/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
05/04/2016 Post	Service Disruption	Incident on Line	Cork	
05/04/2016 Post	Service Disruption		Cork	
05/04/2016 Post	Service Disruption		Belfast	Newry
				Newry
05/04/2016 Post	Service Disruption		Belfast	-
05/04/2016 Web	Onboard Issues	Lost Property	Dart	Sutton
05/04/2016 Post	Timetabling	Timetable Changes	Dart	Howth Jctn. & Donaghmede
05/04/2016 Post	Service Disruption	Train Failure	Tralee	
05/04/2016 Post	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Killarney
05/04/2016 Post	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Waterford	
				Charlestille
05/04/2016 Web	Timetabling	Timetable Suggestions		Charleville
05/04/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
05/04/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
05/04/2016 Email	Timetabling	Cancellations	Dart	
05/04/2016 Email	Service Disruption	Planned Maintenance	Galway	Clara
05/04/2016 Web	Fares & Ticketing		Cork	
05/04/2016 Web	Fares & Ticketing	Fare Structures	Cork	
05/04/2016 Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	
05/04/2016 Email	Staff Issues	Positive	Cork	
05/04/2016 Web	Onboard Issues	Crowding	Limerick	
05/04/2016 Web	Onboard Issues	Crowding	Dart	
05/04/2016 Web	Station Issues	TVMs	Cork	
06/04/2016 Web	Website	No Confirmation Email	Sligo	
06/04/2016 Web	Website	No Confirmation Email		
06/04/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
06/04/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynoot	
06/04/2016 Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Newbridge
06/04/2016 Web	Service Disruption	Timekeeping	Galway	
06/04/2016 Web	Fares & Ticketing	Ticket Prices	Dart	
06/04/2016 Email	Fares & Ticketing		Cork	
06/04/2016 Web			Galway	
	Service Disruption	· -	· · · · · · · · · · · · · · · · · · ·	rell.
06/04/2016 Email	Timetabling	Timetable Changes	Tralee	Killarney
06/04/2016 Email	Fares & Ticketing	Student Tickets	Limerick	
06/04/2016 Post	Onboard Issues	Crowding	Dart	Clontarf Road
06/04/2016 Post	Service Disruption	Signal Fault	Sligo	Kilcock
06/04/2016 Web	Station Issues	Station Facilities	Dart	
06/04/2016 Post	Service Disruption		Belfast	Portadown
				Fortauowii
06/04/2016 Web	Onboard Issues	Catering	Cork	
06/04/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/04/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/04/2016 Post	Website	No Confirmation Email	Cork	Cork Kent
06/04/2016 Web	Website	Unable to Book Tickets	Limerick	
06/04/2016 Web	Service Disruption		Galway	Tullamore
				Tullamore
06/04/2016 Email	Service Disruption		Tralee	
06/04/2016 Web	Onboard Issues	Seat Reservation	Tralee	
06/04/2016 Web	Service Disruption	Bus Transfers	Limerick	
00/04/2010 Web	Service Bistaption	Unused Tickets	Limerick	
06/04/2016 Web 06/04/2016 Email	Fares & Ticketing	Unused rickets		
06/04/2016 Email	Fares & Ticketing		Limerick	
06/04/2016 Email 06/04/2016 Email	Fares & Ticketing Fares & Ticketing	Unused Tickets	Limerick	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing	Unused Tickets Ticket Prices	Limerick Galway	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption	Unused Tickets Ticket Prices Timekeeping	Limerick Galway Galway	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes	Limerick Galway Galway Dart	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption	Unused Tickets Ticket Prices Timekeeping	Limerick Galway Galway	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes	Limerick Galway Galway Dart	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes	Limerick Galway Galway Dart Waterford	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers	Limerick Galway Galway Dart Waterford Sligo	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks	Limerick Galway Galway Dart Waterford Sligo Limerick Cork	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork	Charleville
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo	Charleville Portarlington
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork	
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford	Portarlington Carlow
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Waterford	Portarlington Carlow Carlow
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Portlaoise Kildare Commuter Waterford Waterford Dart	Portarlington Carlow
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Portlaoise Kildare Commuter Waterford Waterford Waterford Dart Cork	Portarlington Carlow Carlow
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Cork Waterford Sligo Cork Vortlaoise Kildare Commuter Waterford Waterford Dart Cork Sligo	Portarlington Carlow Carlow Bayside
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Portlaoise Kildare Commuter Waterford Waterford Waterford Dart Cork	Portarlington Carlow Carlow
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Cork Waterford Sligo Cork Vortlaoise Kildare Commuter Waterford Waterford Dart Cork Sligo	Portarlington Carlow Carlow Bayside
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption Service Disruption Station Issues Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Sligo Cork Waterford Sligo Cork Cork Sligo Cork Cork Sligo Cork Cork Sligo Tralee Tralee	Portarlington Carlow Carlow Bayside Tralee Tralee
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Service Disruption Service Disruption Station Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Sligo Cork Waterford Sligo Cork Cork Sligo Cork Cork Sligo Tralee Tralee Belfast	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 07/04/2016 Post 07/04/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Fares Disruption Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Femail 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Fares Disruption Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unused Tickets	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee Cork	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee Cork Kent
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 07/04/2016 Email 07/04/2016 Web 07/04/2016 Email 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Fares & Ticketing Staff Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unhelpful/Rude Staff	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee Cork Cork	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Femail 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Fares & Ticketing Staff Issues	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unused Tickets	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee Cork	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee Cork Kent
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06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 06/04/2016 Web 07/04/2016 Email 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Antisocial Behavio	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unused Tickets Unhelpful/Rude Staff Disorderly Passengers Leap Cards	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Belfast Tralee Cork Dart Dart Dart	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee Cork Kent
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Email 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Antisocial Behavio Fares & Ticketing Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unused Tickets Unhelpful/Rude Staff Disorderly Passengers Leap Cards Signal Fault	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee Cork Dart Dart Dart Dart Tralee Cork	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee Cork Kent Dun Laoghaire
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Email 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Email 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Email 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Antisocial Behavio Fares & Ticketing Service Disruption Service Disruption Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unhelpful/Rude Staff Disorderly Passengers Leap Cards Signal Fault Incident on Line	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee Cork Dart Dart Dart Dart Dart Dart Dart Dart	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee Cork Kent Dun Laoghaire Tralee Belfast Central
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Email 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Antisocial Behavio Fares & Ticketing Staff Issues Antisocial Behavio Fares & Ticketing Service Disruption Service Disruption Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unhelpful/Rude Staff Disorderly Passengers Leap Cards Signal Fault Incident on Line Signal Fault	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Cork Portlaoise Kildare Commuter Waterford Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee Cork Dart Dart Dart Dart Dart Dart Dart Dart	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee Cork Kent Dun Laoghaire Tralee Belfast Central Tralee
06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Email 06/04/2016 Web 07/04/2016 Email 07/04/2016 Web 07/04/2016 Web 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Web 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Email 07/04/2016 Post 07/04/2016 Post 07/04/2016 Post 07/04/2016 Email 07/04/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Timetabling Service Disruption Station Issues Fares & Ticketing Website Station Issues Staff Issues Staff Issues Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Antisocial Behavio Fares & Ticketing Service Disruption Service Disruption Service Disruption	Unused Tickets Ticket Prices Timekeeping DSP Free Travel Passes Announcements Timetable Changes Bus Transfers Car Parks DSP Free Travel Passes Unable to Book Tickets Station Facilities Positive Station Condition Timekeeping Timekeeping Station Facilities DSP Free Travel Passes Promotional Offers Incident on Line Signal Fault Timekeeping Unused Tickets Unhelpful/Rude Staff Disorderly Passengers Leap Cards Signal Fault Incident on Line Signal Fault	Limerick Galway Galway Dart Waterford Sligo Limerick Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Waterford Dart Cork Sligo Tralee Tralee Belfast Tralee Cork Dart Dart Dart Dart Dart Dart Dart Dart	Portarlington Carlow Carlow Bayside Tralee Tralee Portadown Tralee Cork Kent Dun Laoghaire Tralee Belfast Central

07/04/2016 Post	Service Disruption	Timekeeping	Galway	Athenry
07/04/2016 Post	Service Disruption	Timekeeping	Galway	Athenry
07/04/2016 Post	Service Disruption	Timekeeping	Galway	Athenry
07/04/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/04/2016 Post	Station Issues	TVMs	Sligo	Boyle
				·
07/04/2016 Web	Staff Issues	Positive	Galway	Galway
07/04/2016 Email	Station Issues	Announcements	Dart	Howth
07/04/2016 Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
07/04/2016 Web	Website	Unable to Book Tickets	Tralee	
07/04/2016 Email	Onboard Issues	1st Class Issues	Cork	
07/04/2016 Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	Castlebar
07/04/2016 Email	Onboard Issues	1st Class Issues	Belfast	ousties u.
07/04/2016 Email		Cancellations		
· ·	Timetabling		Tralee	
07/04/2016 Web	Website	Unable to Book Tickets		
07/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
07/04/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynoot	l Coolmine
07/04/2016 Web	Station Issues	Positive	Limerick	
07/04/2016 Web	Onboard Issues	1st Class Issues	Belfast	
07/04/2016 Web	Fares & Ticketing		Waterford	Dublin Heuston
07/04/2016 Web	Timetabling	Cancellations	Dundalk/Drogheda Commuter	Drogheda
				Diogneda
07/04/2016 Web	Station Issues	Station Facilities	Limerick	- 10
07/04/2016 Web	Station Issues	Car Parks	Cork	Dublin Heuston
08/04/2016 Web	Fares & Ticketing	Unused Tickets	Belfast	
08/04/2016 Web	Onboard Issues	Seat Reservation	Tralee	Killarney
08/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	
08/04/2016 Web	Fares & Ticketing		Cork	
08/04/2016 Web	Fares & Ticketing		Limerick	
08/04/2016 Web			Limerick	
· ·		On-Line Tickets		
08/04/2016 Web	Staff Issues	Positive	Cork	
08/04/2016 Post	Fares & Ticketing		Dart	Howth
08/04/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
08/04/2016 Post	Service Disruption	Signal Fault	Tralee	Killarney
08/04/2016 Post	Service Disruption		Tralee	Tralee
08/04/2016 Post	Service Disruption		Tralee	Tralee
08/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Portlaoise
08/04/2016 Web	Station Issues	Car Parks	Rosslare	
08/04/2016 Email	Fares & Ticketing	Ticket Prices	Galway	Clara
08/04/2016 Web	Fares & Ticketing	Unused Tickets	Tralee	
08/04/2016 Web	Station Issues	TVMs	Cork	MIDLETON
08/04/2016 Email	Station Issues	TVMs	Limerick	
08/04/2016 Email	Onboard Issues	Seat Reservation	Tralee	
08/04/2016 Web	Onboard Issues	Seat Reservation	Limerick	
08/04/2016 Email	Onboard Issues	Seat Reservation	Limerick	
08/04/2016 Web	Antisocial Behavio	Disorderly Passengers	Waterford	
08/04/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
08/04/2016 Web	Website	Unable to Book Tickets	Cork	
08/04/2016 Web	Fares & Ticketing		Tralee	
	Service Disruption		Limerick	
08/04/2016 Web				Consider all David
08/04/2016 Web	Station Issues	Station Condition	Dart	Grand Canal Dock
08/04/2016 Web	Onboard Issues	Heat / AC	Dart	
08/04/2016 Web	Fares & Ticketing		Galway	Athenry
08/04/2016 Web	Station Issues	Disability Assistance/Ra	Dart	
09/04/2016 Web	Antisocial Behavio	Disorderly Passengers		
09/04/2016 Web	Website	No Confirmation Email		
09/04/2016 Web	Onboard Issues	Seat Reservation	Cork	
09/04/2016 Email	Service Disruption		Waterford	
09/04/2016 Web	Onboard Issues	Crowding	Cork	
10/04/2016 Web	Fares & Ticketing	Fare Structures	Cork	
10/04/2016 Web	Antisocial Behavio	Disorderly Passengers	Galway	
10/04/2016 Email	Onboard Issues	Crowding	Limerick	
10/04/2016 Web	Website	Unable to Book Tickets		
10/04/2016 Web	Onboard Issues	Cleanliness	Westport & Ballina	
			· · · · · · · · · · · · · · · · · · ·	
10/04/2016 Web	Onboard Issues	Disability Issues	Waterford	
10/04/2016 Web	Website	No Confirmation Email	· · · · · · · · · · · · · · · · · · ·	
10/04/2016 Web	Onboard Issues	Seat Reservation	Galway	
10/04/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
10/04/2016 Web	Station Issues	Station Condition	Dart	Killiney
11/04/2016 Web	Fares & Ticketing	Fare Structures	Tralee	
11/04/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
				Calling & Nage
11/04/2016 Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Sallins & Naas
11/04/2016 Web	Onboard Issues	Catering	Cork	
11/04/2016 Web	Onboard Issues	Seat Reservation	Cork	
11/04/2016 Email	Onboard Issues	Seat Reservation	Cork	
11/04/2016 Web	Station Issues	Cleanliness	Belfast	
11/04/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
		Bicycle Spaces		
11/04/2016 Web	Onboard Issues	· · · · · · · · · · · · · · · · · · ·	Dart	
11/04/2016 Web	Service Disruption	ıımекеерing	Dart	

1	11/04/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
1	11/04/2016 Web	Fares & Ticketing	Promotional Offers	Tralee	
1	11/04/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
1	11/04/2016 Web	Station Issues	Incorrect Information	Dart	
1	11/04/2016 Web	Fares & Ticketing	Ticket Prices	Waterford	
	11/04/2016 Web	Service Disruption		Tralee	
	11/04/2016 Email	Fares & Ticketing		Limerick	
	11/04/2016 Email	· · · · · · · · · · · · · · · · · · ·	Planned Maintenance	Dart	I and a com-
	11/04/2016 Email	Service Disruption		Dundalk/Drogheda Commuter	Laytown
	11/04/2016 Email	Onboard Issues	1st Class Issues	Cork	
1	11/04/2016 Web	Antisocial Behavio	Disorderly Passengers	Dart	Grand Canal Dock
1	11/04/2016 Web	Fares & Ticketing	Unused Tickets	Belfast	
1	11/04/2016 Email	Onboard Issues	Crowding	Belfast	
1	11/04/2016 Web	Website	Tickets Unavailable On-	Dart	
1	1/04/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
	11/04/2016 Email	Station Issues	Station Facilities		
	11/04/2016 Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Drogheda
	· ·	Onboard Issues		Waterford	Diogneda
	11/04/2016 Web		Lost Property		D. L.P.
	11/04/2016 Web	Service Disruption		Belfast	Dublin
	11/04/2016 Web	Station Issues	Cleanliness	Portlaoise Kildare Commuter	Kildare
1	12/04/2016 Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Navan Road Parkway
1	12/04/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Navan Road Parkway
1	12/04/2016 Email	Station Issues	Station Condition	Dart	Portmarnock
1	12/04/2016 Email	Service Disruption	Bus Transfers	Belfast	
1	12/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	
	12/04/2016 Post	Service Disruption		Belfast	Portadown
	12/04/2016 Post	Service Disruption		Belfast	Belfast Central
	12/04/2016 Post	Service Disruption		Tralee	Killarney
		•		Cork	·
	12/04/2016 Post	Fares & Ticketing			Cork Kent
	12/04/2016 Post	Fares & Ticketing		Galway	Athenry
1	12/04/2016 Email	Onboard Issues	Seat Reservation	Tralee	
1	12/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Kilbarrack
1	12/04/2016 Web	Fares & Ticketing	Family Tickets	Cork	
1	12/04/2016 Web	Website	Unable to Book Tickets	Cork	
1	12/04/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Rush & Lusk
	12/04/2016 Web	Onboard Issues	Seat Reservation	Cork	
	12/04/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
	12/04/2016 Web	Website	No Confirmation Email		Tidzematen & celbridge
	12/04/2016 Web	Staff Issues		Tralee	
1	12/04/2016 Web	Staff Issues	Positive	Cork	Mallow
1	12/04/2016 Web 12/04/2016 Web	Staff Issues Staff Issues	Positive Unhelpful/Rude Staff	Cork Cork	Mallow
1	12/04/2016 Web	Staff Issues	Positive	Cork	Mallow
1 1 1	12/04/2016 Web 12/04/2016 Web	Staff Issues Staff Issues	Positive Unhelpful/Rude Staff	Cork Cork	Mallow
1 1 1 1	12/04/2016 Web 12/04/2016 Web 12/04/2016 Email	Staff Issues Staff Issues Onboard Issues	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces	Cork Cork Dart	Mallow
1 1 1 1	12/04/2016 Web 12/04/2016 Web 12/04/2016 Email 12/04/2016 Web	Staff Issues Staff Issues Onboard Issues Onboard Issues	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets	Cork Cork Dart Cork	Mallow
1 1 1 1 1	12/04/2016 Web 12/04/2016 Web 12/04/2016 Email 12/04/2016 Web 12/04/2016 Web 12/04/2016 Email	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets	Cork Cork Dart Cork Cork Belfast	Mallow
1 1 1 1 1 1	1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets DSP Free Travel Passes	Cork Cork Dart Cork Cork Belfast Belfast	
1 1 1 1 1 1 1	1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets DSP Free Travel Passes TVMs	Cork Cork Dart Cork Cork Belfast Belfast Dart	Portmarnock
1 1 1 1 1 1 1 1	1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Web	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets DSP Free Travel Passes TVMs Positive	Cork Cork Dart Cork Cork Belfast Belfast Dart Cork	
1 1 1 1 1 1 1 1 1 1 1	1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Web	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Antisocial Behavio	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets DSP Free Travel Passes TVMs Positive Disorderly Passengers	Cork Cork Dart Cork Cork Belfast Belfast Dart Cork Sligo	Portmarnock
1 1 1 1 1 1 1 1 1 1 1 1 1	1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Email 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Web 1.2/04/2016 Web	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Antisocial Behavio Onboard Issues	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets DSP Free Travel Passes TVMs Positive Disorderly Passengers Wi Fi	Cork Cork Dart Cork Cork Belfast Belfast Dart Cork Sligo Westport & Ballina	Portmarnock Dublin Heuston
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	12/04/2016 Web 12/04/2016 Web 12/04/2016 Email 12/04/2016 Web 12/04/2016 Web 12/04/2016 Email 12/04/2016 Email 12/04/2016 Web 13/04/2016 Web 13/04/2016 Web 13/04/2016 Email 13/04/2016 Email 13/04/2016 Email 13/04/2016 Email 13/04/2016 Email 13/04/2016 Post	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Antisocial Behavio Onboard Issues Station Issues Fares & Ticketing Staff Issues Antisocial Behavio Timetabling Service Disruption Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets DSP Free Travel Passes TVMs Positive Disorderly Passengers Wi Fi Incorrect Information On-Line Tickets Unhelpful/Rude Staff Intimidation Connections Timekeeping Student Tickets On-Line Tickets Crowding TVMs Car Parks RPU Fines Disability Assistance/Ra 1st Class Issues Unused Tickets 1st Class Issues Lost Property Unused Tickets Seat Reservation Student Tickets	Cork Cork Dart Cork Cork Belfast Belfast Belfast Dart Cork Sligo Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Dart Belfast Cork Cork Dart Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Portmarnock Dublin Heuston Drogheda Dublin Heuston Skerries Howth Jctn. & Donaghmede Cork Kent Castlebar Cork Kent Cork Kent Limerick Cork Kent Sallins & Naas Limerick Killarney
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	12/04/2016 Web 12/04/2016 Web 12/04/2016 Email 12/04/2016 Web 12/04/2016 Web 12/04/2016 Email 12/04/2016 Email 12/04/2016 Web 13/04/2016 Web 13/04/2016 Web 13/04/2016 Email 13/04/2016 Email 13/04/2016 Email 13/04/2016 Email 13/04/2016 Email 13/04/2016 Email 13/04/2016 Post	Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Antisocial Behavio Onboard Issues Station Issues Station Issues Antisocial Behavio Timetabling Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Positive Unhelpful/Rude Staff Cleanliness Bicycle Spaces On-Line Tickets On-Line Tickets DSP Free Travel Passes TVMs Positive Disorderly Passengers Wi Fi Incorrect Information On-Line Tickets Unhelpful/Rude Staff Intimidation Connections Timekeeping Student Tickets Crowding TVMs Car Parks RPU Fines Disability Assistance/Ra 1st Class Issues Unused Tickets 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Lost Property Unused Tickets Seat Reservation Student Tickets	Cork Cork Dart Cork Cork Belfast Belfast Belfast Dart Cork Sligo Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Cork Dart Belfast Cork Cork Dart Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Portmarnock Dublin Heuston Drogheda Dublin Heuston Skerries Howth Jctn. & Donaghmede Cork Kent Castlebar Cork Kent Cork Kent Limerick Cork Kent Sallins & Naas Limerick
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13	3/04/2016 Post	Service Disruption	Signal Fault	Tralee	Killarney
13	3/04/2016 Post	Service Disruption	Signal Fault	Tralee	Killarney
13	3/04/2016 Post	Service Disruption	Signal Fault	Tralee	Killarney
	3/04/2016 Web	Fares & Ticketing		Galway	•
	3/04/2016 Post	Website	Unable to Book Tickets	· · · · · · · · · · · · · · · · · · ·	Cork Kent
	3/04/2016 Email	Fares & Ticketing		Waterford	COTA Refit
	· ·				142 D. J.
	3/04/2016 Post	Service Disruption			M3 Parkway
	3/04/2016 Post	Service Disruption			Cork Kent
13	3/04/2016 Post	Fares & Ticketing	Unused Tickets	Belfast	Dundalk
13	3/04/2016 Email	Station Issues	Car Parks	Dart	Salthill & Monkstown
13	3/04/2016 Web	Onboard Issues	Cleanliness	Cork	
13	3/04/2016 Web	Station Issues	Station Condition	Limerick	
	3/04/2016 Web	Website	Tickets Unavailable On-		
	3/04/2016 Web	Website	Tickets Unavailable On-		
					Maynaath
	1/04/2016 Web	Onboard Issues		Longford/M3Parkway/Maynootl	·
	I/04/2016 Web	Station Issues		Dundalk/Drogheda Commuter	Gormanston
	I/04/2016 Email	Onboard Issues	Seat Reservation	Cork	
14	I/04/2016 Web	Station Issues	TVMs	Dart	Salthill & Monkstown
14	1/04/2016 Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
14	1/04/2016 Web	Station Issues	Disability Assistance/Ra	Cork	Dublin Heuston
14	1/04/2016 Web	Onboard Issues	Bicycle Spaces	Belfast	
	1/04/2016 Web	Onboard Issues	· · ·	Galway	
	1/04/2016 Web	Station Issues		· · · · · · · · · · · · · · · · · · ·	Tara Street
			•		
	1/04/2016 Web	Fares & Ticketing			Carlow
	1/04/2016 Email			Cork	
	I/04/2016 Web			Limerick	
14	I/04/2016 Web	Staff Issues	Positive	Cork	
14	l/04/2016 Web	Onboard Issues	Lost Property	Waterford	
14	I/04/2016 Email	Fares & Ticketing	On-Line Tickets	Tralee	
	1/04/2016 Web	Service Disruption		Galway	
	1/04/2016 Web	Onboard Issues		Galway	
				•	
	1/04/2016 Web		DSP Free Travel Passes		
	I/04/2016 Email	Staff Issues		Galway	
14	I/04/2016 Email	Onboard Issues	Seat Reservation	Cork	
14	I/04/2016 Email	Service Disruption	Timekeeping	Westport & Ballina	Castlebar
14	I/04/2016 Web	Onboard Issues	Disability Issues	Sligo	
14	1/04/2016 Web	Onboard Issues	Seat Reservation	Tralee	
	1/04/2016 Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
	1/04/2016 Web		DSP Free Travel Passes		
	1/04/2016 Email	Fares & Ticketing		Westport & Ballina	
	I/04/2016 Web	Website	Unable to Book Tickets		
14	I/04/2016 Web	Station Issues		Dundalk/Drogheda Commuter	Donabate
14	I/04/2016 Web	Fares & Ticketing	RPU Fines	Dart	
14	1/04/2016 Web	Antisocial Behavio	Intimidation	Galway	
14	I/04/2016 Web	Onboard Issues	Seat Reservation	Cork	
14	I/04/2016 Web	Onboard Issues	Lost Property	Dart	
	5/04/2016 Web	Website	Unable to Book Tickets		
	5/04/2016 Web	Onboard Issues		Longford/M3Parkway/Maynootl	Castleknock
	5/04/2016 Web	Onboard Issues	Wi Fi		Cork Kent
	5/04/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
	5/04/2016 Web	Timetabling	Timetable Suggestions		
15	5/04/2016 Email	Fares & Ticketing	Annual Tickets	Belfast	
15	5/04/2016 Email	Service Disruption	Timekeeping	Dart	
15	5/04/2016 Email	Station Issues	Lifts/Elevators	Dart	Glenageary
	5/04/2016 Email	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
	5/04/2016 Web	Station Issues	· · · · · · · · · · · · · · · · · · ·	Longford/M3Parkway/Maynootl	
	5/04/2016 Web			Waterford	
				· · · · · · · · · · · · · · · · · · ·	
	5/04/2016 Web	Station Issues	Station Condition	Longford (MADD alline / MADD alline	
	5/04/2016 Web	Timetabling	Timetable Changes	Longford/M3Parkway/Maynootl	
	5/04/2016 Web	Onboard Issues		Dart	
15	5/04/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee	
15	5/04/2016 Web	Onboard Issues	Crowding	Westport & Ballina	
15	5/04/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Ashtown
	5/04/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Maynooth
	5/04/2016 Web	Service Disruption		Belfast	,
	5/04/2016 Web	Fares & Ticketing		Belfast	
					Droghoda
	5/04/2016 Web	Station Issues	Station Condition	· •	Drogheda
	5/04/2016 Web	Station Issues	Station Facilities	Galway	
	5/04/2016 Web	Fares & Ticketing		Limerick	
15	5/04/2016 Web	Onboard Issues	Bicycle Spaces	Galway	
16	5/04/2016 Web	Service Disruption	Timekeeping	Dart	
	5/04/2016 Email	Onboard Issues	Lost Property		Kildare
	5/04/2016 Web	Fares & Ticketing	<u> </u>	Cork	
	5/04/2016 Web			Westport & Ballina	
	5/04/2016 Web				
		Fares & Ticketing		Galway	
	5/04/2016 Web	Staff Issues		Cork	
16	5/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street

16/04/2016 Web		Promotional Offers	Waterford	
16/04/2016 Web		Lost Property	Portlaoise Kildare Commuter	
16/04/2016 Web	Service Disruption	Planned Maintenance	Cork	
16/04/2016 Web	Onboard Issues	Lost Property	Dart	
16/04/2016 Web	Onboard Issues	1st Class Issues	Belfast	
16/04/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee	
17/04/2016 Web	Station Issues	Station Facilities	Cork	
17/04/2016 Web		On-Line Tickets	Cork	
17/04/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	
17/04/2016 Web		No Confirmation Email		
17/04/2016 Web		Disability Issues	Cork	
17/04/2016 Web		Seat Reservation	Cork	
17/04/2016 Web	Onboard Issues	Doors	Galway	
17/04/2016 Web	Service Disruption	Planned Maintenance	Waterford	
17/04/2016 Web	Fares & Ticketing	Student Tickets	Cork	
17/04/2016 Web	Station Issues	Station Condition	Cork	
17/04/2016 Web	Fares & Ticketing	Student Tickets	Cork	
17/04/2016 Web	Station Issues	Station Facilities	Dart	
17/04/2016 Web	Station Issues	Station Condition	Dart	
17/04/2016 Email	Station Issues	Car Parks	Cork	
17/04/2016 Web		Lost Property	Dundalk/Drogheda Commuter	
18/04/2016 Web		Seat Reservation		
			Galway	
18/04/2016 Web		Student Tickets	Cork	
18/04/2016 Web		Crowding	Dart	
18/04/2016 Web	Onboard Issues	Cleanliness	Dart	
18/04/2016 Email		Connections	Longford/M3Parkway/Maynootl	
18/04/2016 Web	Onboard Issues	1st Class Issues	Belfast	
18/04/2016 Email	Onboard Issues	Seat Reservation	Cork	
18/04/2016 Web	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	Sallins & Naas
18/04/2016 Web	Website	Unable to Book Tickets	Cork	
18/04/2016 Web	Website	Unable to Book Tickets	Cork	
18/04/2016 Web		Lost Property	Longford/M3Parkway/Maynootl	
18/04/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Monasterevin
· · ·				
18/04/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	Drogheda
18/04/2016 Web	Fares & Ticketing		Waterford	
18/04/2016 Email	Fares & Ticketing		Westport & Ballina	Castlerea
18/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
18/04/2016 Post	Fares & Ticketing	Unused Tickets	Rosslare	Wicklow
· · ·		Unused Tickets Seat Reservation	Rosslare Limerick	Wicklow Dublin Heuston
18/04/2016 Post		Seat Reservation		
18/04/2016 Post 18/04/2016 Post	Onboard Issues Service Disruption	Seat Reservation Train Failure	Limerick Westport & Ballina	Dublin Heuston
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post	Onboard Issues Service Disruption Service Disruption	Seat Reservation Train Failure Train Failure	Limerick Westport & Ballina Westport & Ballina	Dublin Heuston Castlebar
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption	Seat Reservation Train Failure Train Failure Planned Maintenance	Limerick Westport & Ballina Westport & Ballina Galway	Dublin Heuston Castlebar Castlebar
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina	Dublin Heuston Castlebar
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina	Dublin Heuston Castlebar Castlebar Portarlington
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford	Dublin Heuston Castlebar Castlebar
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown)
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Email 18/04/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown)
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Email 18/04/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown)
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Email 18/04/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown)
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Email 18/04/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown)
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries
18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Web 18/04/2016 Post 18/04/2016 Post 18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Waterford Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries
18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara
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18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Crowding On-Line Tickets Crowding On-Line Tickets Catering Bus Transfers Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Waterford Westport & Ballina Galway Waterford Portlaoise Kildare Commuter	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone
18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Web 19/04/2016 Web 19/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Crowding On-Line Tickets Timekeeping Toilets RPU Fines Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding Student Tickets	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Dart Galway Waterford Westport & Ballina Galway Dart Galway Dart Galway Dart Galway Dart Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone
18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Crowding On-Line Tickets Crowding On-Line Tickets Catering Bus Transfers Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Waterford Westport & Ballina Galway Waterford Portlaoise Kildare Commuter	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone
18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Web 19/04/2016 Web 19/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Crowding On-Line Tickets Crowding On-Line Tickets Catering Bus Transfers Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding Student Tickets	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Waterford Westport & Ballina Galway Waterford Portlaoise Kildare Commuter	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone
18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Web 18/04/2016 Web 18/04/2016 Web 18/04/2016 Web 18/04/2016 Web 19/04/2016 Web 19/04/2016 Web 19/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Crowding On-Line Tickets Crowding On-Line Tickets Catering Bus Transfers Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding Student Tickets	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Waterford Portlaoise Kildare Commuter Dart Cork Cork Dart Dundalk/Drogheda Commuter Dart Conglaway Waterford Westport & Ballina Galway Dart Galway Waterford Portlaoise Kildare Commuter Dart Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone Dublin Heuston
18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 19/04/2016 Web 19/04/2016 Web 19/04/2016 Web 19/04/2016 Web 19/04/2016 Web 19/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Train Failure Train Failure Train Failure Train Failure Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Crowding On-Line Tickets Catering Bus Transfers Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding Student Tickets Promotional Offers Train Failure Tag On/Off Issues	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Waterford Portlaoise Kildare Commuter Dart Cork Cork Dart Dundalk/Drogheda Commuter Dart Conglaway Waterford Westport & Ballina Galway Dart Galway Waterford Portlaoise Kildare Commuter Dart Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone Dublin Heuston Castlebar
18/04/2016 Post 18/04/2016 Email 18/04/2016 Web 19/04/2016 Email 19/04/2016 Email 19/04/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Station Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Urits/Elevators Family Tickets Crowding On-Line Tickets Catering Bus Transfers Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding Student Tickets Promotional Offers Train Failure Tag On/Off Issues Train Failure	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Waterford Westport & Ballina Galway Waterford Westport & Ballina Galway Dart Galway Waterford Westport & Ballina Galway Waterford Westport & Ballina Galway Waterford Westport & Ballina Galway Waterford Portlaoise Kildare Commuter Dart Galway Westport & Ballina	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone Dublin Heuston Castlebar Dublin Heuston Carrick-on-Shannon
18/04/2016 Post 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 18/04/2016 Email 18/04/2016 Email 18/04/2016 Email 18/04/2016 Web 19/04/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Website Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	Seat Reservation Train Failure Train Failure Planned Maintenance Train Failure Timekeeping Unused Tickets Unable to Book Tickets RPU Fines Seat Reservation Bus Transfers Cleanliness On-Line Tickets Doors Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Urits/Elevators Family Tickets Crowding On-Line Tickets Catering Bus Transfers Timekeeping Toilets RPU Fines Timekeeping Fare Structures Bicycle Spaces Lost Property Bicycle Spaces Crowding Student Tickets Promotional Offers Train Failure Tag On/Off Issues Train Failure	Limerick Westport & Ballina Westport & Ballina Galway Westport & Ballina Westport & Ballina Westport & Ballina Westport & Ballina Waterford Galway Dundalk/Drogheda Commuter Galway Waterford Galway Cork Portlaoise Kildare Commuter Cork Cork Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Rosslare Limerick Waterford Westport & Ballina Galway Dart Galway Waterford Portlaoise Kildare Commuter Dart Galway Waterford Westport & Ballina Galway Dart Galway Waterford Portlaoise Kildare Commuter Dart Galway Waterford Portlaoise Kildare Commuter Dart Galway	Dublin Heuston Castlebar Castlebar Portarlington Muine Bheag (Bagenalstown) Skerries Clara Portlaoise Clongriffin Donabate Docklands Athlone Dublin Heuston Castlebar Dublin Heuston

19/04/2016 Web	Onboard Issues	Seat Reservation	Waterford	Athy
19/04/2016 Web	Service Disruption	Timekeeping	Belfast	
19/04/2016 Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
19/04/2016 Web	Website	Unable to Book Tickets	Limerick	
19/04/2016 Email	Staff Issues	Positive		
19/04/2016 Web	Fares & Ticketing	On-Line Tickets		
19/04/2016 Email	Website	Unable to Book Tickets	Cork	
19/04/2016 Email	Fares & Ticketing	Promotional Offers	COLIN	
19/04/2016 Web	Staff Issues	Unhelpful/Rude Staff		
			Cligo	
19/04/2016 Web	Fares & Ticketing		Sligo	
19/04/2016 Web	Fares & Ticketing		Tralee	
19/04/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee	
19/04/2016 Email	Onboard Issues	Doors	Rosslare	Enniscorthy
19/04/2016 Web	Onboard Issues	Seat Reservation	Waterford	
19/04/2016 Web	Fares & Ticketing	Fare Structures	Limerick	
19/04/2016 Web	Fares & Ticketing	Promotional Offers		
19/04/2016 Web	Service Disruption	Timekeeping	Dart	Clontarf Road
19/04/2016 Web	Onboard Issues	Crowding	Galway	
19/04/2016 Web	Website	Tickets Unavailable On-	· · · · · · · · · · · · · · · · · · ·	
19/04/2016 Web		Promotional Offers	Waterford	
19/04/2016 Email	Fares & Ticketing		Sligo	
19/04/2016 Web	Station Issues	TVMs	Galway	
19/04/2016 Web	Website	Complete Savings		
19/04/2016 Email	Fares & Ticketing	Promotional Offers	Galway	
19/04/2016 Web	Website	Unable to Book Tickets	Galway	
19/04/2016 Web	Website	Unable to Book Tickets		
19/04/2016 Web	Fares & Ticketing	Student Tickets	Dart	
19/04/2016 Web	Onboard Issues	Catering	Belfast	
20/04/2016 Web	Website	Unable to Book Tickets		
20/04/2016 Web	Station Issues	Station Condition	Dart	
20/04/2016 Email	Staff Issues	Positive	Longford/M3Parkway/Maynootl	
			<u> </u>	
20/04/2016 Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
20/04/2016 Email	Service Disruption		Galway	
20/04/2016 Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Maynooth
20/04/2016 Web	Website	Unable to Book Tickets		
20/04/2016 Web	Onboard Issues	Lost Property	Dart	Salthill & Monkstown
20/04/2016 Web	Website	Unable to Book Tickets	Sligo	
20/04/2016 Web	Onboard Issues	Toilets	Longford/M3Parkway/Maynootl	Kilcock
20/04/2016 Web	Website	Unable to Book Tickets		
			Longford/M3Parkway/Maynootl	
20/04/2016 Web	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynootl	
20/04/2016 Web 20/04/2016 Phone	Fares & Ticketing Fares & Ticketing	Leap Cards Unused Tickets	Waterford	Carlow
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues	Leap Cards Unused Tickets Station Facilities	Waterford Dart	
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Website	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets	Waterford Dart Rosslare	Carlow
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line	Waterford Dart Rosslare Rosslare	Carlow
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures	Waterford Dart Rosslare Rosslare Dart	Carlow
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures	Waterford Dart Rosslare Rosslare Dart Dart	Carlow
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets	Waterford Dart Rosslare Rosslare Dart	Carlow
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Fares & Ticketing	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets	Waterford Dart Rosslare Rosslare Dart Dart	Carlow Dun Laoghaire
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation	Waterford Dart Rosslare Rosslare Dart Dart Cork	Carlow Dun Laoghaire Mallow
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Post	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation	Waterford Dart Rosslare Rosslare Dart Dart Cork Cork	Carlow Dun Laoghaire Mallow Cork Kent
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Post 20/04/2016 Email	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation Train Failure	Waterford Dart Rosslare Rosslare Dart Dart Cork Cork Galway	Carlow Dun Laoghaire Mallow Cork Kent Athlone
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation Train Failure Train Failure	Waterford Dart Rosslare Rosslare Dart Dart Cork Cork Galway Westport & Ballina Westport & Ballina	Carlow Dun Laoghaire Mallow Cork Kent Athlone Castlebar
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Email 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Fares & Ticketing	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation Train Failure Unused Tickets	Waterford Dart Rosslare Rosslare Dart Dart Cork Cork Galway Westport & Ballina Westport & Ballina Cork	Carlow Dun Laoghaire Mallow Cork Kent Athlone Castlebar Castlebar
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Email 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post 20/04/2016 Post	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Service Disruption Fares & Ticketing Onboard Issues	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation Train Failure Unused Tickets Doors	Waterford Dart Rosslare Rosslare Dart Dart Cork Galway Westport & Ballina Westport & Ballina Cork Galway	Carlow Dun Laoghaire Mallow Cork Kent Athlone Castlebar Castlebar
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Post	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation Train Failure Unused Tickets Doors Signal Fault	Waterford Dart Rosslare Rosslare Dart Dart Cork Cork Galway Westport & Ballina Westport & Ballina Cork Galway Tralee	Carlow Dun Laoghaire Mallow Cork Kent Athlone Castlebar Castlebar Kildare Killarney
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Fost 20/04/2016 Post	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation Train Failure Unused Tickets Doors Signal Fault Unused Tickets	Waterford Dart Rosslare Rosslare Dart Dart Cork Cork Galway Westport & Ballina Westport & Ballina Cork Galway Tralee Dundalk/Drogheda Commuter	Carlow Dun Laoghaire Mallow Cork Kent Athlone Castlebar Castlebar Kildare Killarney Laytown
20/04/2016 Web 20/04/2016 Phone 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Web 20/04/2016 Email 20/04/2016 Email 20/04/2016 Fost 20/04/2016 Post	Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption	Leap Cards Unused Tickets Station Facilities Unable to Book Tickets Incident on Line Fare Structures Unused Tickets Seat Reservation 1st Class Issues Seat Reservation Train Failure Unused Tickets Doors Signal Fault Unused Tickets Train Failure	Waterford Dart Rosslare Rosslare Dart Dart Cork Cork Galway Westport & Ballina Westport & Ballina Cork Galway Tralee Dundalk/Drogheda Commuter Westport & Ballina	Carlow Dun Laoghaire Mallow Cork Kent Athlone Castlebar Castlebar Kildare Killarney Laytown Castlebar
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	04/2016 Email	Onboard Issues	Seat Reservation	Cork	
21/0	04/2016 Web	Antisocial Behavio	Intimidation	Dart	
21/0	04/2016 Email	Onboard Issues	Seat Reservation	Cork	
21/0	04/2016 Web	Staff Issues	Positive	Cork	Dublin Heuston
21/0	04/2016 Post	Service Disruption	Timekeeping	Tralee	Tralee
21/0	04/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
	04/2016 Post	Fares & Ticketing	Student Tickets	Tralee	Killarney
	04/2016 Post		Unused Tickets	Dart	Clongriffin
	04/2016 Web	Fares & Ticketing		Cork	Ciongriffi
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	04/2016 Web	Onboard Issues	Dogs	Cork	
	04/2016 Web	Fares & Ticketing		Belfast	
21/0	04/2016 Web	Fares & Ticketing	Annual Tickets	Cork	Dublin Heuston
21/0	04/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
21/0	04/2016 Email	Station Issues	Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
21/0	04/2016 Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	
21/0	04/2016 Web	Website	No Confirmation Email	Cork	
21/0	04/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
	04/2016 Web	Onboard Issues	Announcements	Belfast	Dublin
	04/2016 Email	Service Disruption		Limerick	Dubiiii
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-	04/2016 Web	Fares & Ticketing		Galway	0 11 1
	04/2016 Email	Fares & Ticketing		Westport & Ballina	Castlebar
	04/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	
	04/2016 Web	Onboard Issues	Lost Property	Rosslare	Arklow
21/0	04/2016 Web	Station Issues	Barriers	Dart	Malahide
21/0	04/2016 Web	Fares & Ticketing	Ticket Prices	Rosslare	
21/0	04/2016 Email	Fares & Ticketing	On-Line Tickets	Belfast	
	04/2016 Web	Fares & Ticketing		Tralee	
-	04/2016 Web	Service Disruption		Dart	Raheny
-	04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Belfast	y
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	04/2016 Web	Website	Unable to Book Tickets		
	04/2016 Web			Portlaoise Kildare Commuter	Newbridge
22/0	04/2016 Web	Station Issues	Station Facilities	Dart	
22/0	04/2016 Web	Service Disruption	Signal Fault	Dart	
22/0	04/2016 Web	Service Disruption	Signal Fault	Dart	
22/0	04/2016 Web	Service Disruption	Signal Fault	Dart	
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22/0	04/2016 Web	Service Distribution	Signal Fault	Dart	
22/0	04/2016 Email	Service Disruption	Signal Fault	Dart	Clongriffin
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22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email	Service Disruption Service Disruption Service Disruption Website Onboard Issues Station Issues Service Disruption Fares & Ticketing	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter	Coolmine
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email	Service Disruption Service Disruption Service Disruption Website Onboard Issues Station Issues Service Disruption Fares & Ticketing Website	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick	Coolmine
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22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Website Onboard Issues Station Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter	Coolmine Donabate Donabate
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22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter	Donabate Donabate Glenageary
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter	Donabate Donabate Glenageary
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Service Disruption Onboard Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dundalk/Drogheda Commuter Oork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina	Donabate Donabate Glenageary
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Service Disruption Onboard Issues Website Staff Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Westport & Ballina	Donabate Donabate Glenageary
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Website Staff Issues Service Disruption	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Westport & Ballina Belfast	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Unable Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Unable Tault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Unable Tickets Heat / MC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Westport & Ballina Belfast	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Website Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Jeap Cards Seat Reservation Fare Structures Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Service Disruption	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Service Disruption	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Donabate Donabate Glenageary Kilcoole
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Waterford Dart	Donabate Donabate Glenageary Kilcoole Rathmore
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault	Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Coolmine Donabate Donabate Glenageary Kilcoole Rathmore
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Station Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault Ticket Prices TVMs Bus Transfers	Dart Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Donabate Donabate Glenageary Kilcoole Rathmore
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Station Issues Service Disruption Station Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Alcohol/Smoking Policy Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault	Dart Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Coolmine Donabate Donabate Glenageary Kilcoole Rathmore
22/0 22/0 22/0 22/0 22/0 22/0 22/0 22/0	04/2016 Email 04/2016 Email 04/2016 Web 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Email 04/2016 Web	Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Station Issues	Signal Fault Timekeeping Signal Fault Unable to Book Tickets 1st Class Issues Disability Assistance/Ra Signal Fault Lost/Mislaid Tickets Complete Savings Leap Cards Station Facilities Lost Property TVMs Signal Fault Seat Reservation Student Tickets Heat / AC Leap Cards Seat Reservation Fare Structures Seat Reservation Station Facilities Signal Fault Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Doors Station Condition Bicycle Spaces Signal Fault	Dart Dart Dart Longford/M3Parkway/Maynootl Belfast Dundalk/Drogheda Commuter Limerick Cork Galway Dundalk/Drogheda Commuter Dart Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Waterford Cork Rosslare Dundalk/Drogheda Commuter Galway Dart Westport & Ballina Belfast Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Coolmine Donabate Donabate Glenageary Kilcoole Rathmore

23/04/2016 Web	Service Disruption	Bus Transfers	Cork	
23/04/2016 Web	Service Disruption	Bus Transfers	Cork	
23/04/2016 Web	Service Disruption	Bus Transfers	Cork	
23/04/2016 Web	Service Disruption	Bus Transfers	Cork	
23/04/2016 Web	Fares & Ticketing		Galway	
23/04/2016 Web		Lost Property	Limerick	
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24/04/2016 Web	Fares & Ticketing		Cork	Cork Kent
24/04/2016 Web			Portlaoise Kildare Commuter	
24/04/2016 Web	Fares & Ticketing	On-Line Tickets		
24/04/2016 Web	Fares & Ticketing	Student Tickets	Cork	
24/04/2016 Web	Fares & Ticketing	Student Tickets	Cork	
24/04/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
24/04/2016 Web		Connections	Portlaoise Kildare Commuter	
24/04/2016 Web		Lost Property	Dart	
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24/04/2016 Email			Galway	
24/04/2016 Web	Service Disruption		Cork	
24/04/2016 Email	Onboard Issues	Cleanliness	Tralee	
24/04/2016 Web	Antisocial Behavio	Disorderly Passengers	Limerick	
24/04/2016 Web	Antisocial Behavio	Assault	Dart	Howth Jctn. & Donaghmede
24/04/2016 Web	Service Disruption	Timekeeping	Dart	
24/04/2016 Web	· · · · · · · · · · · · · · · · · · ·	Disability Assistance/Ra	Limerick	
24/04/2016 Web		Positive	Cork	Dublin Heuston
24/04/2016 Web			Dart	Blackrock
		, ,		DIGCNIUCK
24/04/2016 Web		Disorderly Passengers	Dart	
24/04/2016 Web		Cleanliness	Sligo	
24/04/2016 Web	Onboard Issues	Lost Property	Cork	
25/04/2016 Web	Onboard Issues	Announcements	Limerick	
25/04/2016 Email	Onboard Issues	Seat Reservation	Belfast	
25/04/2016 Email		Announcements	Tralee	
25/04/2016 Web		Tag On/Off Issues	Dart	Tara Street
25/04/2016 Web 25/04/2016 Email		Cleanliness	Tralee	50000
25/04/2016 Email		Wi Fi	Waterford	
25/04/2016 Web	Station Issues	Station Facilities	Dart	Malahide
25/04/2016 Web	Station Issues	TVMs	Dart	
25/04/2016 Web	Service Disruption	Bus Transfers	Cork	
25/04/2016 Web	Fares & Ticketing	Student Tickets	Cork	
25/04/2016 Post		Cancellations	Dart	Greystones
25/01/20101050		Garreenations		o. cystomes
25/04/2016 Email	Sarvica Dicruntion	Ruc Transford	Tralee	
25/04/2016 Email	Service Disruption		Tralee	
25/04/2016 Web	Service Disruption	Bus Transfers	Cork	
25/04/2016 Web 25/04/2016 Web	Service Disruption Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets	Cork Galway	
25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues	Bus Transfers Lost/Mislaid Tickets Lost Property	Cork	
25/04/2016 Web 25/04/2016 Web	Service Disruption Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property	Cork Galway	
25/04/2016 Web 25/04/2016 Web 25/04/2016 Email	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property	Cork Galway Longford/M3Parkway/Maynoot	Kildare
25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina	
25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick	
25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo	
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25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Email	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart	Kildare Dublin Heuston
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25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Positive Unable to Book Tickets	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Dart Waterford	Dublin Heuston Drogheda Balbriggan Charleville
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Service Disruption Website Onboard Issues Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Station Issues Onboard Issues	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Station Facilities Catering	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Cork Cork	Dublin Heuston Drogheda Balbriggan Charleville
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Station Facilities Catering On-Line Tickets	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Cork Cork Cork Cork Dart Cork Cork Cork	Dublin Heuston Drogheda Balbriggan Charleville
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Timekeeping Signal Fault Sus Transfers Seat Reservation Email Bus Transfers Son Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Station Facilities Catering On-Line Tickets Family Tickets	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Cork	Dublin Heuston Drogheda Balbriggan Charleville Thurles
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Website Service Disruption Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Staff Issues Fares & Ticketing Staff Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Positive Unable to Book Tickets Seat Reservation Timekeeping Signal Fault Confirmation Email C	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Cork Cork	Dublin Heuston Drogheda Balbriggan Charleville Thurles
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Station Facilities Catering On-Line Tickets Family Tickets Station Facilities Heat / AC	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Cork Cork	Dublin Heuston Drogheda Balbriggan Charleville Thurles
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Fmail 25/04/2016 Web 25/04/2016 Web 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Station Facilities Catering On-Line Tickets Family Tickets Family Tickets Station Facilities Heat / AC Fare Structures	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Cork	Dublin Heuston Drogheda Balbriggan Charleville Thurles
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Station Facilities Catering On-Line Tickets Family Tickets Station Facilities Heat / AC	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Cork	Dublin Heuston Drogheda Balbriggan Charleville Thurles
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Fmail 25/04/2016 Web 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Unable to Book Tickets Seat Reservation Station Facilities Catering On-Line Tickets Family Tickets Family Tickets Station Facilities Heat / AC Fare Structures	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Galway	Dublin Heuston Drogheda Balbriggan Charleville Thurles
25/04/2016 Web 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web 25/04/2016 Web 25/04/2016 Web 25/04/2016 Email 25/04/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Service Disruption Service Disruption Website Onboard Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Fares & Ticketing Staff Issues Staff Issues Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Timetabling	Bus Transfers Lost/Mislaid Tickets Lost Property Ticket Prices Cleanliness Student Tickets Promotional Offers Timekeeping Announcements Promotional Offers Crowding On-Line Tickets 1st Class Issues RPU Fines DSP Free Travel Passes Crowding Unable to Book Tickets Bus Transfers Seat Reservation Timekeeping Signal Fault Bus Transfers No Confirmation Email Bicycle Spaces On-Line Tickets Positive Positive Unable to Book Tickets Seat Reservation Station Facilities Catering On-Line Tickets Family Tickets Station Facilities Heat / AC Fare Structures DSP Free Travel Passes	Cork Galway Longford/M3Parkway/Maynoot Westport & Ballina Limerick Sligo Dart Tralee Dundalk/Drogheda Commuter Cork Tralee Dart Galway Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Galway	Dublin Heuston Drogheda Balbriggan Charleville Thurles

26/04/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Ashtown
26/04/2016 Web	Station Issues	Station Condition	Tralee	Banteer
26/04/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
26/04/2016 Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
26/04/2016 Post	Station Issues	Disability Assistance/Ra	Dart	Dublin Connolly
26/04/2016 Post	Station Issues	Station Facilities	Rosslare	Wicklow
26/04/2016 Post	Station Issues	Cleanliness	Dart	Dublin Connolly
26/04/2016 Post	Station Issues	Announcements	Longford/M3Parkway/Maynootl	·
26/04/2016 Post	Service Disruption		Tralee	Mallow
26/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
26/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
26/04/2016 Post	Station Issues	Incorrect Information	Dart	Dun Laoghaire
26/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Athlone
26/04/2016 Post	Service Disruption		Westport & Ballina	Castlebar
26/04/2016 Post	Service Disruption		Dart	Sandymount
26/04/2016 Email		DSP Free Travel Passes	Waterford	
26/04/2016 Post	Service Disruption	Timekeeping	Dart	Sandymount
26/04/2016 Web	Service Disruption	Timekeeping	Dart	
26/04/2016 Web	Service Disruption	Bus Transfers	Cork	
26/04/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
26/04/2016 Web	Station Issues	Car Parks	Sligo	Dublin
26/04/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Mavnooth
26/04/2016 Email	Fares & Ticketing		Westport & Ballina	.,
26/04/2016 Phone	Antisocial Behavio		Longford/M3Parkway/Maynooth	Kilcock
26/04/2016 Friorie	Fares & Ticketing		Cork	
· · ·				Drumcondra
26/04/2016 Web	Station Issues	Cleanliness	Sligo	Drumcondra
26/04/2016 Web	Fares & Ticketing		Galway	
26/04/2016 Email	Service Disruption		Longford/M3Parkway/Maynootl	·
26/04/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Drumcondra
26/04/2016 Web	Website	Unable to Book Tickets	•	
26/04/2016 Web	Onboard Issues	Announcements	Dart	
26/04/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
26/04/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
26/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Limerick
26/04/2016 Web	Station Issues	Barriers	Dart	Sydney Parade
26/04/2016 Web		Student Tickets	Galway	Sydney Farade
26/04/2016 Email	Onboard Issues		Waterford	
		Lost Property	Waterioru	
26/04/2016 Web	Station Issues	Car Parks		with t
26/04/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Kildare
26/04/2016 Web	Onboard Issues	Catering	Tralee	
26/04/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
26/04/2016 Web	Website	No Confirmation Email		
26/04/2016 Web	Website	Unable to Book Tickets	Cork	
27/04/2016 Email	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Newbridge
27/04/2016 Email	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	
27/04/2016 Web	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
27/04/2016 Email	Onboard Issues	Seat Reservation	Belfast	, (),
27/04/2016 Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	
27/04/2016 Email	Fares & Ticketing	Leap Cards	Dart	
27/04/2016 Web	Fares & Ticketing	Promotional Offers	Galway	Dublin Houston
27/04/2016 Web	Station Issues	Station Facilities	Galway	Dublin Heuston
27/04/2016 Web	Station Issues	Announcements	Dundalk/Drogheda Commuter	Drogheda
27/04/2016 Web	Website	Unable to Book Tickets	· · · · · · · · · · · · · · · · · · ·	
27/04/2016 Web		Annual Tickets	Cork	
27/04/2016 Web	Onboard Issues	Heat / AC	Dart	
27/04/2016 Web	Onboard Issues	Heat / AC	Sligo	
27/04/2016 Web	Onboard Issues	Seat Reservation	Cork	
27/04/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	Donabate
27/04/2016 Post	Service Disruption		Tralee	Mallow
27/04/2016 Post	Service Disruption		Tralee	Mallow
27/04/2016 Post	Service Disruption		Tralee	Mallow
27/04/2016 Post 27/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
				Dubiiil
27/04/2016 Web	Fares & Ticketing		Cork	
27/04/2016 Web	Station Issues	Station Condition	Dart	
27/04/2016 Web	Staff Issues	Positive	Cork	
27/04/2016 Web	Station Issues	Station Facilities	Cork	Cobh
27/04/2016 Web	Timetabling	Timetable Suggestions	Dart	
27/04/2016 Web	Onboard Issues	Seat Reservation	Cork	
27/04/2016 Email	Fares & Ticketing	Student Tickets	Limerick	
27/04/2016 Web	Service Disruption		Cork	
27/04/2016 Email	Service Disruption		Belfast	
27/04/2016 Email	Onboard Issues	Lost Property	Limerick	
27/04/2016 Until	Timetabling	Timetable Suggestions		
27/04/2016 Web	Onboard Issues	Lost Property	Sligo	Dublin
				Dubiiii
27/04/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
27/04/2016 Web	Fares & Ticketing	RPU Fines	C. I	
27/04/2016 Web	rares & Ticketing	DSP Free Travel Passes	Lork	

27/04/2016 Web	0	Diamela Canana		
27/04/2016 Web 27/04/2016 Web	Onboard Issues Website	Bicycle Spaces Unable to Book Tickets		
27/04/2016 Web	Station Issues	Station Facilities	Dart	Dublin Connolly
28/04/2016 Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	· · · · · · · · · · · · · · · · · · ·
28/04/2016 Email	Station Issues	Car Parks	Longford/M3Parkway/Maynootl	
28/04/2016 Email	Service Disruption		Tralee	
28/04/2016 Email	Fares & Ticketing		Longford/M3Parkway/Maynootl	Maynooth
28/04/2016 Web	Service Disruption		Belfast	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
28/04/2016 Post	Service Disruption		Belfast	Portadown
28/04/2016 Post	Service Disruption		Belfast	Belfast Central
28/04/2016 Post	Timetabling	Cancellations	Dart	Lansdowne Road
28/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	
28/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
28/04/2016 Post	Service Disruption	Bus Transfers	Tralee	Mallow
28/04/2016 Post	Fares & Ticketing	Unused Tickets	Belfast	Dublin
28/04/2016 Post	Service Disruption	Timekeeping	Tralee	Mallow
28/04/2016 Post	Service Disruption	Timekeeping	Tralee	Mallow
28/04/2016 Post	Antisocial Behavio	Vandalism	Dart	Dun Laoghaire
28/04/2016 Post	Service Disruption			Tralee
28/04/2016 Post	Fares & Ticketing	DSP Free Travel Passes		Limerick Junction
28/04/2016 Post	Service Disruption		Cork	Dublin Heuston
28/04/2016 Web	Station Issues	Station Facilities	Galway	
28/04/2016 Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
28/04/2016 Web	Station Issues	Car Parks	Cork	
28/04/2016 Web	Station Issues	TVMs	Dart	Dublin Connolly
28/04/2016 Web		On-Line Tickets	Deut	
28/04/2016 Web	Onboard Issues	Disability Issues	Dart	
28/04/2016 Email		Unused Tickets	Westport & Ballina	
28/04/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
28/04/2016 Web 28/04/2016 Email	Staff Issues Staff Issues	Positive Unhelpful/Rude Staff	Rosslare	
	Onboard Issues	Seat Reservation	Waterford	
28/04/2016 Email 28/04/2016 Web	Fares & Ticketing		waterioru	
28/04/2016 Web	Onboard Issues	Lost Property	Galway	
28/04/2016 Web	Onboard Issues	Announcements	Dart	
28/04/2016 Email	Fares & Ticketing	RPU Fines	Duit	
28/04/2016 Web	Website	Unable to Book Tickets		
28/04/2016 Web	Service Disruption		Dart	
28/04/2016 Web	Website	Unable to Book Tickets		
28/04/2016 Web	Service Disruption		Dart	
28/04/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
29/04/2016 Web	Service Disruption		Galway	Dublin Heuston
29/04/2016 Post	Service Disruption	Timekeeping		Mallow
29/04/2016 Post	Service Disruption	Timekeeping	Tralee	Mallow
29/04/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
29/04/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
29/04/2016 Email	Service Disruption	Timekeeping	Cork	
29/04/2016 Email	Fares & Ticketing	On-Line Tickets	Tralee	
29/04/2016 Email	Website	Complete Savings	Galway	
29/04/2016 Web	Station Issues	Station Facilities	Galway	Tullamore
29/04/2016 Email		DSP Free Travel Passes		Dublin Heuston
29/04/2016 Post	Service Disruption			Cork Kent
29/04/2016 Email	Station Issues	Barriers		Sutton
29/04/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Maynooth
29/04/2016 Web		Unused Tickets	Limerick	
29/04/2016 Email	Fares & Ticketing		Cork	
29/04/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
29/04/2016 Web	Website	Unable to Book Tickets	· · · · · · · · · · · · · · · · · · ·	
29/04/2016 Web	Onboard Issues	Catering Student Tiskets	Galway	Drumsondra
29/04/2016 Web	Fares & Ticketing	Student Tickets		Drumcondra
29/04/2016 Web	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda Commuter	Drumsondra
29/04/2016 Web	Station Issues	TVMs	Sligo	Drumcondra
		Crowding	Portlagica Kildara Commutas	
29/04/2016 Web	Onboard Issues	Crowding Bus Transfers	Portlaoise Kildare Commuter Waterford	Kildare
29/04/2016 Web 29/04/2016 Web	Onboard Issues Service Disruption	Bus Transfers	Waterford	Kildare
29/04/2016 Web 29/04/2016 Web 29/04/2016 Web	Onboard Issues Service Disruption Onboard Issues	Bus Transfers Seat Reservation	Waterford	
29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing	Bus Transfers Seat Reservation On-Line Tickets	Waterford	Kildare
29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets	Waterford Galway	Kildare
29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email	Waterford Galway Sligo	Kildare
29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web 29/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation	Waterford Galway	Kildare
29/04/2016 Web 30/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Fares & Ticketing	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation On-Line Tickets	Waterford Galway Sligo Galway	Kildare
29/04/2016 Web 30/04/2016 Web 30/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Fares & Ticketing Station Issues	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation On-Line Tickets Station Facilities	Waterford Galway Sligo Galway	Kildare
29/04/2016 Web 30/04/2016 Web 30/04/2016 Web 30/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Fares & Ticketing Station Issues Station Issues	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation On-Line Tickets Station Facilities Station Condition	Waterford Galway Sligo Galway Dart Dart	Kildare
29/04/2016 Web 30/04/2016 Web 30/04/2016 Web 30/04/2016 Web 30/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Fares & Ticketing Station Issues Station Issues Fares & Ticketing	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation On-Line Tickets Station Facilities Station Condition On-Line Tickets	Waterford Galway Sligo Galway Dart Dart Cork	Kildare
29/04/2016 Web 30/04/2016 Web 30/04/2016 Web 30/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Fares & Ticketing Station Issues Station Issues	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation On-Line Tickets Station Facilities Station Condition	Waterford Galway Sligo Galway Dart Dart Cork	Kildare
29/04/2016 Web 30/04/2016 Web 30/04/2016 Web 30/04/2016 Web 30/04/2016 Web 30/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Fares & Ticketing Station Issues Station Issues Fares & Ticketing Website Onboard Issues	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation On-Line Tickets Station Facilities Station Condition On-Line Tickets Unable to Book Tickets	Waterford Galway Sligo Galway Dart Dart Cork Cork	Kildare
29/04/2016 Web 30/04/2016 Web	Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Fares & Ticketing Station Issues Station Issues Fares & Ticketing Website Onboard Issues	Bus Transfers Seat Reservation On-Line Tickets Unable to Book Tickets No Confirmation Email Intimidation On-Line Tickets Station Facilities Station Condition On-Line Tickets Unable to Book Tickets Seat Reservation Disorderly Passengers	Waterford Galway Sligo Galway Dart Dart Cork Cork	Kildare Kildare Sutton

30/04/2016 Web	Onboard Issues	Lost Property	Cork	
30/04/2016 Web	Station Issues	Station Condition	Dart	Raheny
30/04/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
30/04/2016 Web	Timetabling	Connections	Rosslare	
30/04/2016 Web	Timetabling	Cancellations	Waterford	Muine Bheag (Bagenalstown)
30/04/2016 Web	Onboard Issues	Lost Property	Belfast	
30/04/2016 Web	Fares & Ticketing	Ticket Prices	Waterford	
01/05/2016 Web	Website	No Confirmation Email		
	Fares & Ticketing	Ticket Prices	Waterford	Carlow
01/05/2016 Web				
01/05/2016 Web	Onboard Issues	Bicycle Spaces	Waterford	Dublin Heuston
01/05/2016 Web	Timetabling	Connections	Belfast	
01/05/2016 Web	Website	No Confirmation Email	Tralee	
01/05/2016 Web	Onboard Issues	Crowding	Limerick	
01/05/2016 Web	Service Disruption	Bus Transfers	Dart	
01/05/2016 Web	Website	Unable to Book Tickets	Tralee	
01/05/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
01/05/2016 Web	Service Disruption			
01/05/2016 Web	Service Disruption	· · ·	Galway	
	•		•	
01/05/2016 Web	Service Disruption		Westport & Ballina	D. d
01/05/2016 Email	Timetabling	Timetable Suggestions	Dart	Portmarnock
01/05/2016 Web	Website	Unable to Book Tickets		
01/05/2016 Email	Fares & Ticketing		Galway	
02/05/2016 Web	Website	No Confirmation Email	Tralee	
02/05/2016 Web	Website	Unable to Book Tickets		
02/05/2016 Email	Fares & Ticketing	Student Tickets		
02/05/2016 Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	Drogheda
02/05/2016 Web	Fares & Ticketing	Ticket Prices	Sligo	Dublin
02/05/2016 Web	Station Issues	Station Facilities	Dart	
02/05/2016 Web	Website	No Confirmation Email		
		Station Facilities	Tralee	Mallow
02/05/2016 Web	Station Issues		Halee	Iviaii∪W
02/05/2016 Web	Onboard Issues	Seat Reservation		
02/05/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
02/05/2016 Web	Onboard Issues	Announcements	Tralee	
02/05/2016 Web	Timetabling	Timetable Changes	Rosslare	
02/05/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
02/05/2016 Web	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	
02/05/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
03/05/2016 Web	Service Disruption		Galway	Dublin Heuston
	Onboard Issues		•	
			Cork	
03/05/2016 Email		Lost Property Rus Transfers	Cork Portlagise Kildare Commuter	Hazelhatch & Celhridge
03/05/2016 Email	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
03/05/2016 Email 03/05/2016 Email	Service Disruption Onboard Issues	Bus Transfers Crowding	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl	
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption	Bus Transfers Crowding Timekeeping	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee	
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website	Bus Transfers Crowding Timekeeping Unable to Book Tickets	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway	
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick	Maynooth
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website	Bus Transfers Crowding Timekeeping Unable to Book Tickets	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway	
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick	Maynooth
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Staff Issues	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo Cork	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Staff Issues Antisocial Behavio	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive Disorderly Passengers	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo	Maynooth Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Staff Issues Antisocial Behavio Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive Disorderly Passengers Promotional Offers	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo Cork Galway	Maynooth Ballyhaunis Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Staff Issues Antisocial Behavio Fares & Ticketing Station Issues	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive Disorderly Passengers Promotional Offers TVMs	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo Cork	Maynooth Ballyhaunis Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Staff Issues Antisocial Behavio Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive Disorderly Passengers Promotional Offers TVMs	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo Cork Galway	Maynooth Ballyhaunis Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Antisocial Behavio Fares & Ticketing Station Issues Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive Disorderly Passengers Promotional Offers TVMs	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo Cork Galway Longford/M3Parkway/Maynootl	Maynooth Ballyhaunis Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Antisocial Behavio Fares & Ticketing Station Issues Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive Disorderly Passengers Promotional Offers TVMs Unused Tickets Promotional Offers	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo Cork Galway Longford/M3Parkway/Maynootl	Maynooth Ballyhaunis Ballyhaunis
03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Web 03/05/2016 Email 03/05/2016 Email 03/05/2016 Email 03/05/2016 Web 03/05/2016 Web	Service Disruption Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Staff Issues Antisocial Behavio Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing	Bus Transfers Crowding Timekeeping Unable to Book Tickets On-Line Tickets Doors Doors Bus Transfers Unable to Book Tickets Unused Tickets Announcements Ticket Prices Seat Reservation Station Facilities Positive Disorderly Passengers Promotional Offers TVMs Unused Tickets Promotional Offers Bus Transfers	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Galway Limerick Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Cork Westport & Ballina Galway Dart Sligo Cork Galway Longford/M3Parkway/Maynootl Tralee	Maynooth Ballyhaunis Ballyhaunis
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04/05/2016 Web	Onboard Issues	1st Class Issues	Belfast	
04/05/2016 Web	Service Disruption	Timekeeping	Waterford	
04/05/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
04/05/2016 Web	Station Issues	TVMs	Dart	
04/05/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Coolmine
04/05/2016 Web	Service Disruption	Timekeeping	Galway	Athlone
04/05/2016 Web	Fares & Ticketing	RPU Fines	•	
04/05/2016 Post	Fares & Ticketing		Cork	Dublin Heuston
04/05/2016 Post	Service Disruption			Thurles
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04/05/2016 Post	Timetabling	Cancellations		Killarney
04/05/2016 Web	Fares & Ticketing			Dublin Heuston
04/05/2016 Post	Staff Issues	Positive	Dart	
04/05/2016 Post	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
04/05/2016 Web	Website	Unable to Book Tickets		
04/05/2016 Web	Fares & Ticketing	Ticket Prices		
04/05/2016 Web	Service Disruption	Timekeeping	Cork	
04/05/2016 Web	Fares & Ticketing	Fare Structures		
04/05/2016 Web	Website	Unable to Book Tickets		
04/05/2016 Web	Fares & Ticketing		Belfast	
04/05/2016 Web	Website	Unable to Book Tickets	Bellast	
			CI'	
04/05/2016 Web	Fares & Ticketing		Sligo	
04/05/2016 Email			Galway	
04/05/2016 Web		Lost/Mislaid Tickets	Cork	
04/05/2016 Web	Fares & Ticketing	Fare Structures		
04/05/2016 Web	Staff Issues	Unhelpful/Rude Staff		
04/05/2016 Post	Service Disruption	Bus Transfers	Waterford	Athy
04/05/2016 Post	Timetabling	Cancellations	Waterford	Kilkenny
04/05/2016 Web	Website	Unable to Book Tickets		
04/05/2016 Web	Timetabling	Timetable Changes	Sligo	
04/05/2016 Email	Fares & Ticketing		Belfast	
04/05/2016 Email			Westport & Ballina	
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04/05/2016 Web	Onboard Issues	Crowding	Galway	
04/05/2016 Email	Fares & Ticketing			
04/05/2016 Web	Onboard Issues	Bicycle Spaces		
04/05/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	
04/05/2016 Web	Onboard Issues	Lost Property		
04/05/2016 Web	Website	No Confirmation Email	Waterford	
04/05/2016 Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
04/05/2016 Web	Website	Unable to Book Tickets		
04/05/2016 Web	Service Disruption	Timekeeping	Dart	
04/05/2016 Web	Staff Issues		Cork	
04/05/2016 Web	Website	Unable to Book Tickets		
04/05/2016 Web	Onboard Issues	Bicycle Spaces	Dart	
04/05/2016 Web 04/05/2016 Email		Unhelpful/Rude Staff		
· ·	Staff Issues	<u> </u>	Galway	
04/05/2016 Web	Website	Unable to Book Tickets		
04/05/2016 Web	Website	Unable to Book Tickets		
04/05/2016 Web	Website	Unable to Book Tickets		
		Unable to Book Tickets Unable to Book Tickets		
04/05/2016 Web	Website		Galway	
04/05/2016 Web 04/05/2016 Web	Website Website	Unable to Book Tickets	Galway Limerick	
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04/05/2016 Web 04/05/2016 Web 05/05/2016 Email 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Email 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web	Website Website Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Website Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Station Issues	Unable to Book Tickets Fare Structures On-Line Tickets Seat Reservation Crowding Announcements Promotional Offers Unable to Book Tickets Bicycle Spaces Student Tickets Station Condition RPU Fines RPU Fines Seat Reservation Disability Issues Station Facilities Station Condition Seat Reservation Unused Tickets Timekeeping Station Condition Lost/Mislaid Tickets Announcements	Limerick Tralee Portlaoise Kildare Commuter Dart Rosslare Waterford Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Sligo Tralee Cork Westport & Ballina Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl	Castleknock
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04/05/2016 Web 04/05/2016 Web 05/05/2016 Email 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Email 05/05/2016 Web	Website Website Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Website Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Station Issues	Unable to Book Tickets Fare Structures On-Line Tickets Seat Reservation Crowding Announcements Promotional Offers Unable to Book Tickets Bicycle Spaces Student Tickets Station Condition RPU Fines RPU Fines Seat Reservation Disability Issues Station Facilities Station Condition Seat Reservation Unused Tickets Timekeeping Station Condition Lost/Mislaid Tickets Announcements	Limerick Tralee Portlaoise Kildare Commuter Dart Rosslare Waterford Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Sligo Tralee Cork Westport & Ballina Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl	Castleknock
04/05/2016 Web 04/05/2016 Web 05/05/2016 Email 05/05/2016 Web 05/05/2016 Web 05/05/2016 Web 05/05/2016 Email 05/05/2016 Web	Website Website Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Website Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Station Issues Station Issues	Unable to Book Tickets Fare Structures On-Line Tickets Seat Reservation Crowding Announcements Promotional Offers Unable to Book Tickets Unable to Book Tickets Bicycle Spaces Student Tickets Station Condition RPU Fines RPU Fines Seat Reservation Disability Issues Station Facilities Station Condition Seat Reservation Unused Tickets Timekeeping Station Condition Lost/Mislaid Tickets Announcements Unhelpful/Rude Staff	Limerick Tralee Portlaoise Kildare Commuter Dart Rosslare Waterford Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Sligo Tralee Cork Westport & Ballina Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter	Castleknock
04/05/2016 Web 04/05/2016 Web 05/05/2016 Email 05/05/2016 Web 05/05/2016 Web 05/05/2016 Email 05/05/2016 Web	Website Website Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Staff Issues Staff Issues	Unable to Book Tickets Fare Structures On-Line Tickets Seat Reservation Crowding Announcements Promotional Offers Unable to Book Tickets Station Condition RPU Fines RPU Fines Seat Reservation Disability Issues Station Facilities Station Condition Seat Reservation Unused Tickets Timekeeping Station Condition Lost/Mislaid Tickets Announcements Unhelpful/Rude Staff Station Facilities Unhelpful/Rude Staff	Limerick Tralee Portlaoise Kildare Commuter Dart Rosslare Waterford Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Sligo Tralee Cork Westport & Ballina Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork	Castleknock Maynooth Rush & Lusk
04/05/2016 Web 04/05/2016 Web 05/05/2016 Email 05/05/2016 Web 05/05/2016 Email 05/05/2016 Email 05/05/2016 Email 05/05/2016 Web	Website Website Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Staff Issues Staff Issues	Unable to Book Tickets Fare Structures On-Line Tickets Seat Reservation Crowding Announcements Promotional Offers Unable to Book Tickets Station Condition RPU Fines RPU Fines Seat Reservation Disability Issues Station Facilities Station Condition Seat Reservation Unused Tickets Timekeeping Station Condition Lost/Mislaid Tickets Announcements Unhelpful/Rude Staff Station Facilities Unhelpful/Rude Staff	Limerick Tralee Portlaoise Kildare Commuter Dart Rosslare Waterford Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Sligo Tralee Cork Westport & Ballina Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork Tralee	Castleknock Maynooth Rush & Lusk
04/05/2016 Web 04/05/2016 Web 05/05/2016 Email 05/05/2016 Web 05/05/2016 Email 05/05/2016 Email 05/05/2016 Email 05/05/2016 Email 05/05/2016 Email 05/05/2016 Web	Website Website Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Website Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Conboard Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Station Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Staff Issues Staff Issues Antisocial Behavio	Unable to Book Tickets Fare Structures On-Line Tickets Seat Reservation Crowding Announcements Promotional Offers Unable to Book Tickets Bicycle Spaces Student Tickets Station Condition RPU Fines RPU Fines Seat Reservation Disability Issues Station Facilities Station Condition Seat Reservation Unused Tickets Timekeeping Station Condition Lost/Mislaid Tickets Announcements Unhelpful/Rude Staff Station Facilities Unhelpful/Rude Staff	Limerick Tralee Portlaoise Kildare Commuter Dart Rosslare Waterford Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Sligo Tralee Cork Westport & Ballina Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Tralee Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Cork Tralee	Castleknock Maynooth Rush & Lusk

05/05/2016 Web	Fares & Ticketing	On-Line Tickets		
05/05/2016 Web	Fares & Ticketing	On-Line Tickets		
05/05/2016 Web	Onboard Issues	Seat Reservation	Rosslare	
05/05/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
06/05/2016 Web	Website	Unable to Book Tickets	Tralee	
06/05/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
06/05/2016 Web	Onboard Issues	1st Class Issues	Cork	
06/05/2016 Email	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	
06/05/2016 Web	Website	Unable to Book Tickets		
06/05/2016 Web	Onboard Issues	Crowding	Belfast	
06/05/2016 Web	Fares & Ticketing	RPU Fines	Belfast	NA-II-
06/05/2016 Post	Service Disruption		Tralee	Mallow
06/05/2016 Post	Onboard Issues	1st Class Issues	Tralee	Killarney
06/05/2016 Post	Onboard Issues	1st Class Issues	Tralee	Killarney
06/05/2016 Post	Service Disruption	Timekeeping	Tralee	Mallow
06/05/2016 Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
06/05/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
06/05/2016 Email	Onboard Issues	Seat Reservation	Waterford	
06/05/2016 Post	Fares & Ticketing	Unused Tickets	Dart	Howth Jctn. & Donaghmede
06/05/2016 Post	Staff Issues	RPU Staff Issues	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
06/05/2016 Web	Service Disruption	Bus Transfers	Cork	
06/05/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynoot	Coolmine
06/05/2016 Web	Website	Unable to Book Tickets	0 , ,, ,	
06/05/2016 Web	Onboard Issues	Toilets	Rosslare	
06/05/2016 Email	Onboard Issues	1st Class Issues	Cork	
06/05/2016 Email		Promotional Offers	Tralee	
	Service Disruption		Cork	Thurles
06/05/2016 Post	· · · · · · · · · · · · · · · · · · ·			
06/05/2016 Post	Station Issues	Incorrect Information	Westport & Ballina	Kildare
06/05/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/05/2016 Web		Lost/Mislaid Tickets	Portlaoise Kildare Commuter	
06/05/2016 Web	Fares & Ticketing	Student Tickets	Cork	
06/05/2016 Web	Website	Unable to Book Tickets	Tralee	
06/05/2016 Web	Website	No Confirmation Email	Limerick	
06/05/2016 Email	Timetabling	Timetable Changes	Limerick	Ballybrophy
06/05/2016 Web	Onboard Issues	1st Class Issues	Cork	
06/05/2016 Web	Website	Unable to Book Tickets		
06/05/2016 Email	Onboard Issues	Seat Reservation	Belfast	
06/05/2016 Web	Website	Unable to Book Tickets		
				Marmooth
06/05/2016 Web	Staff Issues	Positive	Longford/M3Parkway/Maynoot	Maynooth
06/05/2016 Web	Antisocial Behavio	Disorderly Passengers	Galway	·
06/05/2016 Web 06/05/2016 Web	Antisocial Behavio Station Issues	Disorderly Passengers TVMs	Galway Portlaoise Kildare Commuter	Adamstown
06/05/2016 Web 06/05/2016 Web 06/05/2016 Web	Antisocial Behavio Station Issues Station Issues	Disorderly Passengers TVMs Incorrect Information	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Adamstown Dublin Heuston
06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web	Antisocial Behavio Station Issues	Disorderly Passengers TVMs	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot	Adamstown Dublin Heuston
06/05/2016 Web 06/05/2016 Web 06/05/2016 Web	Antisocial Behavio Station Issues Station Issues	Disorderly Passengers TVMs Incorrect Information	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Adamstown Dublin Heuston
06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues	TVMs Incorrect Information Tag On/Off Issues	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot	Adamstown Dublin Heuston
06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website	TVMs Incorrect Information Tag On/Off Issues Complete Savings	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter	Adamstown Dublin Heuston Clonsilla
06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter	Adamstown Dublin Heuston Clonsilla Dublin Heuston
06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter	Adamstown Dublin Heuston Clonsilla Dublin Heuston
06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston
06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction
06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown
06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon
06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Ticket Prices	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown
06/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon
06/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 07/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon
06/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 06/05/2016 Email 06/05/2016 Web 06/05/2016 Web 06/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 06/05/2016 Email 06/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Website	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets On-Line Tickets Seat Reservation	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Service Disruption Fares & Ticketing Fares & Ticketing Staff Issues Fares & Ticketing Conboard Issues Staff Issues Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets Seat Reservation Eustransfers Lost/Mislaid Tickets Unable to Book Tickets Seat Reservation Catering Staff Issues On-Line Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Belfast	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 06/05/2016 Email 06/05/2016 Web 06/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Conboard Issues Staff Issues Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets Seat Reservation Sus Transfers Lost/Mislaid Tickets Unable to Book Tickets Con-Line Tickets Seat Reservation Catering Staff Issues On-Line Tickets Student Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 07/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets On-Line Tickets Seat Reservation Catering Staff Issues On-Line Tickets Student Tickets Student Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Belfast Cork Belfast Cork Cork Belfast Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise
06/05/2016 Web 07/05/2016 Web 08/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Fares & Ticketing Website Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Tares & Ticketing Staff Issues Fares & Ticketing	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets On-Line Tickets Seat Reservation Catering Staff Issues On-Line Tickets Student Tickets Student Tickets Lost/Mislaid Tickets	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise Galway
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06/05/2016 Web 07/05/2016 Web 08/05/2016 Web	Antisocial Behavio Station Issues Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets On-Line Tickets Seat Reservation Catering Staff Issues On-Line Tickets Student Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Lost/Mislaid Tickets Lost/Prines Catering Staff Issues Lost Property Incorrect Information Station Facilities Cleanliness	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise Galway Kildare Dublin Heuston Monasterevin Dundalk
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06/05/2016 Web 07/05/2016 Web 08/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Tares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Tares & Ticketing Tares & Ticketing Tares & Ticketing Tares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Tares & Ticketing Tares & Ticketing Tares & Ticketing Staff Issues Station Is	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets On-Line Tickets Seat Reservation Catering Staff Issues On-Line Tickets Student Tickets Student Tickets RPU Fines Catering Staff Issues Cost-Property Incorrect Information Station Facilities Cleanliness TVMs Connections On-Line Tickets RPU Fines Connections On-Line Tickets Cleanliness TVMs Connections On-Line Tickets RPU Fines	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise Galway Kildare Dublin Heuston Monasterevin Dundalk MIDLETON
06/05/2016 Web 07/05/2016 Web 08/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Fares & Ticketing Website Fares & Ticketing Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Timetabling Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Timetabling Fares & Ticketing Onboard Issues	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets On-Line Tickets Seat Reservation Catering Staff Issues On-Line Tickets Student Tickets Student Tickets Lost/Mislaid Tickets RPU Fines Catering Staff Issues Lost Property Incorrect Information Station Facilities Cleanliness TVMS Connections On-Line Tickets RPU Fines Connections On-Line Tickets RPU Fines Connections On-Line Tickets RPU Fines	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Belfast Cork Waterford Galway Limerick Belfast Cork Cork Cork Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise Galway Kildare Dublin Heuston Monasterevin Dundalk MIDLETON Castlebar
06/05/2016 Web 06/05/2016 Email 06/05/2016 Web 06/05/2016 Web 07/05/2016 Web 08/05/2016 Web	Antisocial Behavio Station Issues Station Issues Website Station Issues Website Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Onboard Issues Service Disruption Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Timetabling Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Station Issues Station Issues Timetabling Fares & Ticketing Onboard Issues Onboard Issues	Disorderly Passengers TVMs Incorrect Information Tag On/Off Issues Complete Savings Incorrect Information Unable to Book Tickets Lost/Mislaid Tickets DSP Free Travel Passes Lost Property Station Facilities Ticket Prices Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets Unable to Book Tickets Seat Reservation Bus Transfers Lost/Mislaid Tickets On-Line Tickets Seat Reservation Catering Staff Issues On-Line Tickets Student Tickets Student Tickets Lost/Mislaid Tickets RPU Fines Catering Staff Issues Lost Property Incorrect Information Station Facilities Cleanliness TVMS Connections On-Line Tickets RPU Fines Connections On-Line Tickets RPU Fines Toilets Bicycle Spaces	Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynoot Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Cork Limerick Portlaoise Kildare Commuter Westport & Ballina Limerick Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Cork Cork Waterford Galway Limerick Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Adamstown Dublin Heuston Clonsilla Dublin Heuston Limerick Junction Adamstown Roscommon Portlaoise Galway Kildare Dublin Heuston Monasterevin Dundalk MIDLETON
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09/05/2016 Web	Onboard Issues	Cleanliness	Galway Limerick	
09/05/2016 Web	Station Issues	TVMs	Galway	Tullamore
09/05/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
09/05/2016 Email	Station Issues	Cleanliness	Dart	Clontarf Road
09/05/2016 Web	Fares & Ticketing	On-Line Tickets	Waterford	
09/05/2016 Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Rush & Lusk
09/05/2016 Post	Service Disruption	Bus Transfers	Cork	Thurles
09/05/2016 Phone	Station Issues	Incorrect Information	Galway	Oranmore
09/05/2016 Phone	Staff Issues	RPU Staff Issues	Rosslare	<u> </u>
09/05/2016 Email	Fares & Ticketing		Galway	Galway
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09/05/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynoot	
09/05/2016 Web	Onboard Issues	Cleanliness	Sligo	Collooney
09/05/2016 Web	Onboard Issues	Seat Reservation	Galway	
09/05/2016 Web			Dundalk/Drogheda Commuter	
09/05/2016 Web	Service Disruption	Timekeeping	Dart	Greystones
09/05/2016 Web	Fares & Ticketing	Fare Structures	Galway	
09/05/2016 Email	Onboard Issues	Cleanliness	Tralee	
09/05/2016 Web	Fares & Ticketing	On-Line Tickets	Belfast	
09/05/2016 Email	Fares & Ticketing	Unused Tickets	Belfast	
09/05/2016 Web	Fares & Ticketing	Annual Tickets	Dundalk/Drogheda Commuter	Rush & Lusk
09/05/2016 Email	Station Issues	Toilets	Portlaoise Kildare Commuter	Dublin Heuston
09/05/2016 Web	Station Issues	Station Facilities	Cork	
09/05/2016 Web	Website	No Confirmation Email		
09/05/2016 Web	Station Issues	Toilets	Dart	
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09/05/2016 Web	Fares & Ticketing		Tralee	
09/05/2016 Web	Onboard Issues	Bicycle Spaces	Cork	D. L.P. H
09/05/2016 Web	Station Issues	Announcements	Westport & Ballina	Dublin Heuston
09/05/2016 Web	Fares & Ticketing	Ticket Prices	Galway	
09/05/2016 Web	Station Issues	Lifts/Elevators		
09/05/2016 Web	Website	Unable to Book Tickets	Limerick	
09/05/2016 Web	Service Disruption	Bus Transfers	Dart	Dublin
09/05/2016 Web	Fares & Ticketing	Ticket Prices	Tralee	
10/05/2016 Web	Onboard Issues	Lost Property	Dart	
10/05/2016 Web	Website	Unable to Book Tickets		
10/05/2016 Web	Fares & Ticketing		Belfast	
10/05/2016 Web	Service Disruption		Belfast	
	· · · · · · · · · · · · · · · · · · ·	· -		Dortmarnack
10/05/2016 Email	Onboard Issues	Doors	Dart	Portmarnock
10/05/2016 Post	Fares & Ticketing		Dart	Dublin Connolly
10/05/2016 Post	Service Disruption		Dart	Dublin Connolly
10/05/2016 Post	Service Disruption		Cork	Mallow
10/05/2016 Post	Service Disruption	Bus Transfers	Waterford	Athy
10/05/2016 Web	Website	No Confirmation Email	Galway	
10/05/2016 Email	Website	Unable to Book Tickets	Cork	
10/05/2016 Email	Website	Unable to Book Tickets	Galway	
10/05/2016 Web	Website	Unable to Book Tickets	Cork	
10/05/2016 Web	Website	Unable to Book Tickets	Cork	
10/05/2016 Email	Onboard Issues	Seat Reservation	Rosslare	
10/05/2016 Web	Staff Issues	Positive	Westport & Ballina	
10/05/2016 Email	Fares & Ticketing	Unused Tickets	Dart	Clongriffin
				Clongillilli
10/05/2016 Web	Website	Tickets Unavailable On-	<u> </u>	
10/05/2016 Web	Fares & Ticketing		Galway	
10/05/2016 Web	Onboard Issues	Bicycle Spaces	Galway	
10/05/2016 Web	Fares & Ticketing		Limerick	
10/05/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	Donabate
10/05/2016 Web	Fares & Ticketing	Ticket Prices	Belfast	
10/05/2016 Web	Onboard Issues	Toilets	Sligo	Dublin
10/05/2016 Post	Fares & Ticketing	Student Tickets	Tralee	Killarney
10/05/2016 Email		RPU Fines	Dart	Lansdowne Road
10/05/2016 Email		Lost/Mislaid Tickets	Dundalk/Drogheda Commuter	
10/05/2016 Email	Staff Issues	Positive	Cork	
10/05/2016 Email	Onboard Issues	Catering	Tralee	
	Station Issues		Dart	Lansdowne Road
10/05/2016 Web		Lost Property		
10/05/2016 Web	Antisocial Behavio		Dart	Howth Jctn. & Donaghmede
10/05/2016 Web	Station Issues	Cleanliness	Dart	
10/05/2016 Web	Onboard Issues	Announcements	Belfast	
10/05/2016 Web			Sligo	
10/05/2016 Web	Station Issues	Station Condition	Cork	
10/05/2016 Web	Fares & Ticketing	Student Tickets	Cork	
10/05/2016 Web	Service Disruption	Timekeeping	Westport & Ballina	
10/05/2016 Web	Onboard Issues	Doors	Waterford	Kildare
11/05/2016 Post	Service Disruption		Tralee	Mallow
11/05/2016 Post	Service Disruption		Cork	Thurles
11/05/2016 Post	Website	Unable to Book Tickets		
	Fares & Ticketing		·	Duhlin Hauston
11/05/2016 Web			Limerick	Dublin Heuston
11/05/2016 Web	Fares & Ticketing		Galway	
11/05/2016 Web	Website	Unable to Book Tickets		
11/05/2016 Web	Fares & Ticketing	Ticket Prices	Sligo	

11/05/2016 Web	Website	Unable to Book Tickets	Limerick	
11/05/2016 Web	Timetabling	Timetable Suggestions		
11/05/2016 Web	Fares & Ticketing	Ticket Prices		Dundalk
11/05/2016 Email	Fares & Ticketing		Cork	
11/05/2016 Email	Fares & Ticketing		Cork	
11/05/2016 Web	Fares & Ticketing		Cork	
11/05/2016 Web	Website	Unable to Book Tickets		
11/05/2016 Email	Timetabling	Timetable Suggestions		
11/05/2016 Web	Onboard Issues	Announcements	Cork	
11/05/2016 Web	Fares & Ticketing		Cork	
11/05/2016 Web	Timetabling	Timetable Changes	Dart	Blackrock
11/05/2016 Web	Station Issues	TVMs		MIDLETON
11/05/2016 Web	Website	No Confirmation Email		
11/05/2016 Email	Station Issues	Cleanliness	Galway	
11/05/2016 Web	Website	Unable to Book Tickets		
11/05/2016 Web		DSP Free Travel Passes	•	
11/05/2016 Web	Website	Unable to Book Tickets		
11/05/2016 Web	Staff Issues	Unhelpful/Rude Staff	Sligo	
12/05/2016 Post	Onboard Issues	Seat Reservation		Dublin
12/05/2016 Post	•	Planned Maintenance		Dublin Connolly
12/05/2016 Post	Website	No Confirmation Email		Killarney
12/05/2016 Post	Fares & Ticketing		Limerick	
12/05/2016 Web	Timetabling		Longford/M3Parkway/Maynootl	Dunboyne
12/05/2016 Web	Website	Unable to Book Tickets		
12/05/2016 Web	Staff Issues	Positive		Charleville
12/05/2016 Web	Fares & Ticketing	On-Line Tickets	Galway	
12/05/2016 Web	Website	Unable to Book Tickets	,	
12/05/2016 Web	Onboard Issues	Crowding		Clongriffin
12/05/2016 Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	D. d
12/05/2016 Web	Onboard Issues	Crowding	, ,	Portmarnock
12/05/2016 Web	Timetabling	Connections		Oranmore
12/05/2016 Web	Station Issues	Car Parks		Limerick
12/05/2016 Email	Fares & Ticketing		Longford/M3Parkway/Maynootl	Broombridge
12/05/2016 Email	Onboard Issues	Cleanliness	Belfast	
12/05/2016 Web	Website	Unable to Book Tickets		
12/05/2016 Email		Promotional Offers		Kilkenny
12/05/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	0.1%
12/05/2016 Web	Staff Issues	Positive	Cork	Cork Kent
12/05/2016 Web	Fares & Ticketing	RPU Fines		Dublin Heuston
12/05/2016 Web	Station Issues	Toilets	Sligo	Longford
12/05/2016 Web 12/05/2016 Web	Station Issues Onboard Issues	Toilets Seat Reservation	Sligo Galway	Longford Portarlington
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web	Station Issues Onboard Issues Station Issues	Toilets Seat Reservation Station Condition	Sligo Galway Dart	Longford Portarlington Grand Canal Dock
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling	Toilets Seat Reservation Station Condition Timetable Changes	Sligo Galway Dart Dart	Longford Portarlington
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues	Sligo Galway Dart Dart Cork	Longford Portarlington Grand Canal Dock
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets	Sligo Galway Dart Dart Cork Westport & Ballina	Longford Portarlington Grand Canal Dock
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets	Sligo Galway Dart Dart Cork Westport & Ballina Galway	Longford Portarlington Grand Canal Dock
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Email	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick	Longford Portarlington Grand Canal Dock
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Email 12/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast	Longford Portarlington Grand Canal Dock
12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart	Longford Portarlington Grand Canal Dock Booterstown
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl	Longford Portarlington Grand Canal Dock Booterstown
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets United Tickets Unused Tickets Unused Tickets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart	Longford Portarlington Grand Canal Dock Booterstown
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Unused Tickets Unused Tickets Unused Tickets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork	Longford Portarlington Grand Canal Dock Booterstown Maynooth
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Cork	Longford Portarlington Grand Canal Dock Booterstown
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Ticket Prices	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Cork Galway	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Email 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Cork Galway Cork	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Email 13/05/2016 Web 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Station Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations Incorrect Information	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Galway	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Email 13/05/2016 Email 13/05/2016 Web 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Cancellations Incorrect Information Annual Tickets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Galway Dart	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Email 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Fares & Ticketing Timetabling Station Issues Fares & Ticketing Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Ticket S Cancellations Incorrect Information Annual Tickets Timekeeping	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Email 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post 13/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Fares & Ticketing Timetabling Service Disruption Timetabling	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations Incorrect Information Annual Tickets Timekeeping Timetable Suggestions	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Galway Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth Kildare
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Service Disruption Timetabling Station Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations Incorrect Information Annual Tickets Timekeeping Timetable Suggestions Toilets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Dundalk/Drogheda Commuter	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth Kildare Drogheda
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 13/05/2016 Web 13/05/2016 Email 13/05/2016 Web 13/05/2016 Post 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Service Disruption Timetabling Station Issues Fares & Ticketing Service Disruption Timetabling Station Issues Service Disruption	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations Incorrect Information Annual Tickets Timekeeping Timetable Suggestions Toilets Signal Fault	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Cork Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Dundalk/Drogheda Commuter Cork	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth Kildare
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post 13/05/2016 Web 13/05/2016 Email	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Service Disruption Timetabling Station Issues Service Disruption Fares & Ticketing Station Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Cancellations Incorrect Information Annual Tickets Timekeeping Timetable Suggestions Toilets Signal Fault Student Tickets	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Cork Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Dundalk/Drogheda Commuter Cork Limerick	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth Kildare Drogheda
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Service Disruption Timetabling Station Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Announcements Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations Incorrect Information Annual Tickets Timekeeping Timetable Suggestions Toilets Signal Fault Student Tickets Ticket Prices	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Cork Galway Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Dundalk/Drogheda Commuter Cork Limerick Galway	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth Kildare Drogheda
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Email 13/05/2016 Post 13/05/2016 Web 13/05/2016 Email 13/05/2016 Email 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Service Disruption Timetabling Station Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations Incorrect Information Annual Tickets Timekeeping Timetable Suggestions Toilets Signal Fault Student Tickets Ticket Prices Unhelpful/Rude Staff	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Longford/M3Parkway/Maynootl Dart Cork Cork Galway Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Limerick Galway Cork	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth Kildare Drogheda
12/05/2016 Web 12/05/2016 Email 12/05/2016 Web 12/05/2016 Web 12/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post 13/05/2016 Post 13/05/2016 Web 13/05/2016 Post 13/05/2016 Web 13/05/2016 Email 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web 13/05/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Service Disruption Timetabling Station Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing	Toilets Seat Reservation Station Condition Timetable Changes 1st Class Issues Toilets Unused Tickets Promotional Offers 1st Class Issues Toilets Unused Tickets Timekeeping Ticket Prices Unused Tickets Cancellations Incorrect Information Annual Tickets Timekeeping Timetable Suggestions Toilets Signal Fault Student Tickets Ticket Prices Unhelpful/Rude Staff Ticket Prices	Sligo Galway Dart Dart Cork Westport & Ballina Galway Limerick Belfast Dart Cork Cork Cork Galway Longford/M3Parkway/Maynootl Galway Cork Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Galway Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Limerick Galway Cork Limerick Galway Cork Dart	Longford Portarlington Grand Canal Dock Booterstown Maynooth Mallow Dublin Heuston Dublin Galway Raheny Maynooth Kildare Drogheda
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14/05/2016 Web	Website	Unable to Book Tickets		
14/05/2016 Web	Fares & Ticketing	RPU Fines	Cork	
14/05/2016 Web	Staff Issues	Positive	Sligo	Maynooth
14/05/2016 Web	Station Issues	Station Condition	Cork	
15/05/2016 Email	Station Issues	TVMs	Portlaoise Kildare Commuter	
15/05/2016 Web	Timetabling	Timetable Suggestions	Waterford	
15/05/2016 Web	Station Issues	Station Facilities	Sligo	Dublin
15/05/2016 Web			Dart	
15/05/2016 Web	Website	Unable to Book Tickets		
				Calway
15/05/2016 Web	Station Issues	Station Facilities	Galway	Galway
15/05/2016 Web	Station Issues	TVMs	Dart	Balbriggan
15/05/2016 Web	Website	No Confirmation Email		
15/05/2016 Web	Antisocial Behavio	Intimidation	Belfast	
15/05/2016 Web	Staff Issues	Unhelpful/Rude Staff	Sligo	Maynooth
15/05/2016 Web	Staff Issues	Positive	Limerick	
15/05/2016 Web	Onboard Issues	Doors	Cork	Dublin Heuston
15/05/2016 Web	Fares & Ticketing	Student Tickets	Galway	
15/05/2016 Web	Onboard Issues	Seat Reservation	Cork	Mallow
15/05/2016 Web	Fares & Ticketing		Dart	Tara Street
16/05/2016 Web	Onboard Issues	Alcohol/Smoking Policy		Dublin
16/05/2016 Web	Station Issues	TVMs	Dart	Tara Street
· ·				rara Street
16/05/2016 Web	Website	Unable to Book Tickets		
16/05/2016 Web	Onboard Issues	Lost Property	Cork	5.18
16/05/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
16/05/2016 Post	Service Disruption		Tralee	
16/05/2016 Post	Service Disruption	Timekeeping	Cork	Mallow
16/05/2016 Web	Timetabling	Timetable Suggestions	Galway	
16/05/2016 Web	Onboard Issues	Announcements	Limerick	
16/05/2016 Web	Fares & Ticketing		Galway	
16/05/2016 Email	Service Disruption		Cork	Kildare
16/05/2016 Web	Website	Unable to Book Tickets		
16/05/2016 Email			Cork	
16/05/2016 Email	Fares & Ticketing		Waterford	
16/05/2016 Web	Website	Unable to Book Tickets		
16/05/2016 Web			Longford/M3Parkway/Maynootl	Clonsilla
16/05/2016 Web	Service Disruption	Train Failure	Galway	
1C/0F/201C W-h	Faras Q Tickating			
16/05/2016 Web	rares & ricketting	Lost/Mislaid Tickets	Longford/M3Parkway/Maynootl	
16/05/2016 Web 16/05/2016 Email	Website	Lost/Mislaid Tickets Unable to Book Tickets		Newbridge
16/05/2016 Email 16/05/2016 Email	Website	Unable to Book Tickets	Galway	Newbridge Mallow
16/05/2016 Email 16/05/2016 Email 16/05/2016 Email	Website Onboard Issues Onboard Issues	Unable to Book Tickets Seat Reservation Doors	Galway Cork Dart	Newbridge Mallow Dun Laoghaire
16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email	Website Onboard Issues Onboard Issues Station Issues	Unable to Book Tickets Seat Reservation Doors Station Facilities	Galway Cork Dart Dart	Newbridge Mallow Dun Laoghaire Seapoint
16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email	Website Onboard Issues Onboard Issues Station Issues Onboard Issues	Unable to Book Tickets Seat Reservation Doors Station Facilities Lost Property	Galway Cork Dart Dart Dart	Newbridge Mallow Dun Laoghaire Seapoint Grand Canal Dock
16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Web	Website Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues	Unable to Book Tickets Seat Reservation Doors Station Facilities Lost Property Station Facilities	Galway Cork Dart Dart Dart Dart Dart	Newbridge Mallow Dun Laoghaire Seapoint
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16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Web 16/05/2016 Web 16/05/2016 Web 16/05/2016 Email 17/05/2016 Email	Website Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues	Unable to Book Tickets Seat Reservation Doors Station Facilities Lost Property Station Facilities Student Tickets Car Parks Station Condition Car Parks	Galway Cork Dart Dart Dart Cark Dart Cark Dart Dart Dart Calway Cork Dart Dart Dundalk/Drogheda Commuter	Newbridge Mallow Dun Laoghaire Seapoint Grand Canal Dock Howth Cork Kent Seapoint Dundalk
16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Email 16/05/2016 Web 16/05/2016 Web 16/05/2016 Web 16/05/2016 Email	Website Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Onboard Issues	Unable to Book Tickets Seat Reservation Doors Station Facilities Lost Property Station Facilities Student Tickets Car Parks Station Condition	Galway Cork Dart Dart Dart Dart Galway Cork Dart	Newbridge Mallow Dun Laoghaire Seapoint Grand Canal Dock Howth Cork Kent Seapoint Dundalk
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19/05/2016 Pc					Portadown
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19/05/2016 Pc	ost Sei ost Tin	ervice Disruption of the metabling of th	Timekeeping Connections	Cork Portlaoise Kildare Commuter	
19/05/2016 Pc	ost Sei ost Tin	rvice Disruption	Timekeeping Connections	Cork	Mallow
19/05/2016 Pc	ost Ser ost Tin Veb Far	ervice Disruption T metabling (ares & Ticketing	Timekeeping Connections Ticket Prices	Cork Portlaoise Kildare Commuter Galway	Mallow
19/05/2016 Pc 19/05/2016 Pc 19/05/2016 W	ost Ser ost Tin /eb Far mail On	ervice Disruption of the control of	Timekeeping Connections Ticket Prices Seat Reservation	Cork Portlaoise Kildare Commuter Galway	Mallow Portlaoise Mallow
19/05/2016 Pc 19/05/2016 Pc 19/05/2016 W 19/05/2016 Er	ost Sei ost Tin /eb Fai mail On ost Fai	rvice Disruption of metabling of the res & Ticketing of the res & Ti	Timekeeping Connections Ticket Prices Seat Reservation Student Tickets	Cork Portlaoise Kildare Commuter Galway Cork	Mallow Portlaoise Mallow Longford
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19/05/2016 Pc 19/05/2016 Pc 19/05/2016 W 19/05/2016 Er 19/05/2016 Pc 19/05/2016 Pc	ost Sei ost Tin /eb Fai mail On ost Fai ost Sta mail Sta	rvice Disruption metabling dres & Ticketing hboard Issues dres & Ticketing ation Issues ation Issues	Timekeeping Connections Ticket Prices Seat Reservation Student Tickets TVMs Cleanliness	Cork Portlaoise Kildare Commuter Galway Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter	Mallow Portlaoise Mallow Longford Longford Balbriggan
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20/05/2016 Email	Fares & Ticketing		Longford/M3Parkway/Maynooth	
20/05/2016 Email	Fares & Ticketing	Unused Tickets	Waterford	
20/05/2016 Web	Station Issues	Car Parks	Galway	Athlone
20/05/2016 Web	Onboard Issues	Seat Reservation	Cork	
20/05/2016 Web	Fares & Ticketing	RPU Fines	Westport & Ballina	
20/05/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin
20/05/2016 Web	Antisocial Behavio	Disorderly Passengers	Cork	Dublin Heuston
21/05/2016 Web	Staff Issues	Positive	Limerick	Limerick
21/05/2016 Web	Onboard Issues	Crowding		Tullamore
21/05/2016 Web	Fares & Ticketing		Longford/M3Parkway/Maynootl	
21/05/2016 Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	Manulla Junction
21/05/2016 Web	Onboard Issues	Lost Property	Cork	
22/05/2016 Web	Timetabling	Connections	Galway	
22/05/2016 Email	Service Disruption	Timekeeping	Dart	Clongriffin
22/05/2016 Email	Station Issues	Station Facilities	Cork	Dublin Heuston
22/05/2016 Web	Station Issues	Station Facilities	Cork	Dublin Heuston
22/05/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dubilit Heaston
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22/05/2016 Web	Website	Unable to Book Tickets		
22/05/2016 Web	Website	Unable to Book Tickets	•	
22/05/2016 Web	Service Disruption	Timekeeping	Westport & Ballina	
23/05/2016 Web	Onboard Issues	Crowding	Cork	
23/05/2016 Web	Onboard Issues	Seat Reservation	Limerick	
23/05/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
23/05/2016 Web	Onboard Issues	Lost Property	Waterford	<u> </u>
23/05/2016 Web		Promotional Offers	Sligo	
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23/05/2016 Web		Fare Structures	Limerick	
23/05/2016 Web	Service Disruption		Cork	
23/05/2016 Web		Leap Cards	Longford/M3Parkway/Maynooth	
23/05/2016 Web	Fares & Ticketing	Family Tickets	Galway	
23/05/2016 Post	Station Issues	TVMs	Dart	Malahide
23/05/2016 Web	Service Disruption	Timekeeping	Dart	Dalkey
23/05/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Galway	
23/05/2016 Email	Service Disruption		Cork	
	•		Belfast	
23/05/2016 Web	Fares & Ticketing			
23/05/2016 Email	Station Issues	Car Parks	Dart	Portmarnock
23/05/2016 Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
23/05/2016 Web	Service Disruption	Signal Fault	Cork	Mallow
23/05/2016 Email	Fares & Ticketing	Leap Cards	Dart	
23/05/2016 Web	Service Disruption	Timekeeping	Dart	
23/05/2016 Web	Timetabling		Longford/M3Parkway/Maynooth	Docklands
23/05/2016 Web	Service Disruption		Cork	Mallow
23/05/2016 Web 23/05/2016 Web	Service Disruption		Cork	Mallow
	Service Disruption	Bus Transfers		Mallow
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23/05/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
· · ·		Station Facilities DSP Free Travel Passes		
23/05/2016 Web		DSP Free Travel Passes		
23/05/2016 Web 23/05/2016 Web	Fares & Ticketing	DSP Free Travel Passes Student Tickets	Waterford	
23/05/2016 Web 23/05/2016 Web 23/05/2016 Web 24/05/2016 Web	Fares & Ticketing Fares & Ticketing Fares & Ticketing	DSP Free Travel Passes Student Tickets Fare Structures	Waterford Waterford	Killiney
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23/05/2016 Web 23/05/2016 Web 23/05/2016 Web 24/05/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Service Disruption	DSP Free Travel Passes Student Tickets Fare Structures Station Facilities Unable to Book Tickets Bus Transfers Leap Cards Timekeeping	Waterford Waterford Sligo Dart Cork Cork Dart Tralee	Sandymount Killarney
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23/05/2016 Web 23/05/2016 Web 23/05/2016 Web 24/05/2016 Post	Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Website Service Disruption Fares & Ticketing Service Disruption Service Disruption	DSP Free Travel Passes Student Tickets Fare Structures Station Facilities Unable to Book Tickets Bus Transfers Leap Cards Timekeeping Timekeeping	Waterford Waterford Sligo Dart Cork Cork Dart Tralee Cork	Sandymount Killarney
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24/05/2016 Web	Website	Unable to Book Tickets		
24/05/2016 Email 24/05/2016 Email	Website Fares & Ticketing	Unable to Book Tickets Unused Tickets	Limerick	
24/05/2016 Email	Fares & Ticketing		Longford/M3Parkway/Maynootl Tralee	
24/05/2016 Web	Antisocial Behavior Website	No Confirmation Email		
24/05/2016 Web				N.A a a th
24/05/2016 Web	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	Maynooth
24/05/2016 Web		, ,	Cork	
24/05/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	
24/05/2016 Web		Promotional Offers	Longford/M3Parkway/Maynooth	
24/05/2016 Web	Onboard Issues	Announcements	Cork	
24/05/2016 Web	Fares & Ticketing		Waterford	
24/05/2016 Web	Onboard Issues	Lost Property	Galway	
24/05/2016 Email	Website	Unable to Book Tickets		
24/05/2016 Email	Timetabling	Timetable Suggestions		
24/05/2016 Email	Timetabling	Connections	Cork	
24/05/2016 Web	Service Disruption		Cork	Mallow
24/05/2016 Web	Website	Unable to Book Tickets		
24/05/2016 Web	Website	Unable to Book Tickets		
24/05/2016 Email	Fares & Ticketing		Limerick	
24/05/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
25/05/2016 Email	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Monasterevin
25/05/2016 Web	Service Disruption		Dart	Killiney
25/05/2016 Web	Station Issues	Car Parks	Dart	Bray
25/05/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
25/05/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
25/05/2016 Email	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Monasterevin
25/05/2016 Web	Onboard Issues	Crowding	Limerick	
25/05/2016 Email	Fares & Ticketing	Promotional Offers	Dundalk/Drogheda Commuter	
25/05/2016 Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands
25/05/2016 Post	Service Disruption	Train Failure	Cork	Mallow
25/05/2016 Post	Service Disruption	Train Failure	Cork	Mallow
25/05/2016 Post	Service Disruption	Train Failure	Tralee	Killarney
25/05/2016 Post	Service Disruption	Train Failure	Cork	·
25/05/2016 Web	Fares & Ticketing		Portlaoise Kildare Commuter	
25/05/2016 Web	Fares & Ticketing		Dart	
25/05/2016 Post	Service Disruption		Galway	
25/05/2016 Post	Fares & Ticketing		Cork	Portarlington
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25/05/2016 Fmail	Onhoard Issues	Spat Reservation	Limerick	
25/05/2016 Email	Onboard Issues	Seat Reservation	Limerick	
25/05/2016 Post	Service Disruption	Timekeeping	Limerick	
25/05/2016 Post 25/05/2016 Post	Service Disruption Fares & Ticketing	Timekeeping Unused Tickets	Limerick Dart	
25/05/2016 Post 25/05/2016 Post 25/05/2016 Web	Service Disruption Fares & Ticketing Onboard Issues	Timekeeping Unused Tickets Crowding	Limerick Dart Belfast	
25/05/2016 Post 25/05/2016 Post 25/05/2016 Web 25/05/2016 Email	Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Timekeeping Unused Tickets Crowding Signal Fault	Limerick Dart Belfast Portlaoise Kildare Commuter	
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25/05/2016 Post 25/05/2016 Post 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Web 25/05/2016 Email 25/05/2016 Email 25/05/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Timekeeping Unused Tickets Crowding Signal Fault DSP Free Travel Passes Seat Reservation Station Facilities DSP Free Travel Passes Ticket Prices Unused Tickets TVMs	Limerick Dart Belfast Portlaoise Kildare Commuter Belfast Galway Belfast Limerick Cork Westport & Ballina Cork	
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25/05/2016 Post 25/05/2016 Post 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Web 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Web 26/05/2016 Post 26/05/2016 Post 26/05/2016 Post 26/05/2016 Post 26/05/2016 Post	Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Staff Issues Station Issues Service Disruption Website Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption	Timekeeping Unused Tickets Crowding Signal Fault DSP Free Travel Passes Seat Reservation Station Facilities DSP Free Travel Passes Ticket Prices Unused Tickets TVMs Wi Fi Crowding Lost Property TVMs Ticket Prices Unable to Book Tickets Positive Station Facilities TVMs Cleanliness TVMs Positive Ticket Prices Early Departures Timekeeping Unable to Book Tickets Heat / AC Train Failure Train Failure Train Failure Train Failure Transfers	Limerick Dart Belfast Portlaoise Kildare Commuter Belfast Galway Belfast Limerick Cork Westport & Ballina Cork Galway Longford/M3Parkway/Maynootl Sligo Dart Galway Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Dart Cork Ungford/M3Parkway/Maynootl Cork Ungford/M3Parkway/Maynootl Cork Limerick Undalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Cork Limerick Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork	Killiney Dublin Heuston Seapoint Rush & Lusk Bray Maynooth Navan Road Parkway Limerick Mallow Mallow Mallow Dun Laoghaire
25/05/2016 Post 25/05/2016 Post 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Web 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Web 26/05/2016 Post 26/05/2016 Post 26/05/2016 Post 26/05/2016 Post 26/05/2016 Post	Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Staff Issues Station Issues Service Disruption Website Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption	Timekeeping Unused Tickets Crowding Signal Fault DSP Free Travel Passes Seat Reservation Station Facilities DSP Free Travel Passes Ticket Prices Unused Tickets TVMs Wi Fi Crowding Lost Property TVMs Ticket Prices Unable to Book Tickets Positive Station Facilities TVMs Cleanliness TVMs Positive Ticket Prices Early Departures Timekeeping Unable to Book Tickets Heat / AC Train Failure Train Failure Train Failure Bus Transfers Train Failure	Limerick Dart Belfast Portlaoise Kildare Commuter Belfast Galway Belfast Limerick Cork Westport & Ballina Cork Galway Longford/M3Parkway/Maynootl Sligo Dart Galway Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Dart Cork Ungford/M3Parkway/Maynootl Cork Limerick Longford/M3Parkway/Maynootl Cork Limerick Longford/M3Parkway/Maynootl Cork Limerick Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork	Killiney Dublin Heuston Seapoint Rush & Lusk Bray Maynooth Navan Road Parkway Limerick Mallow Mallow Mallow Dun Laoghaire Mallow
25/05/2016 Post 25/05/2016 Post 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Web 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Web 26/05/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Website Staff Issues Station Issues Stat	Timekeeping Unused Tickets Crowding Signal Fault DSP Free Travel Passes Seat Reservation Station Facilities DSP Free Travel Passes Ticket Prices Unused Tickets TVMs Wi Fi Crowding Lost Property TVMs Ticket Prices Unable to Book Tickets Positive Station Facilities TVMs Cleanliness TVMs Positive Ticket Prices Early Departures Timekeeping Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Unable to Book Tickets Unused Tickets Unused Tickets Train Failure Train Failure Train Failure Bus Transfers Train Failure Train Failure Train Failure Train Failure	Limerick Dart Belfast Portlaoise Kildare Commuter Belfast Galway Belfast Limerick Cork Westport & Ballina Cork Galway Longford/M3Parkway/Maynootl Sligo Dart Galway Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Dart Dart Longford/M3Parkway/Maynootl Dart Cork Limerick Longford/M3Parkway/Maynootl Dart Cork Cork Limerick Limerick Longford/M3Parkway/Maynootl Cork Limerick Limerick Limerick Limerick Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork	Killiney Dublin Heuston Seapoint Rush & Lusk Bray Maynooth Navan Road Parkway Limerick Mallow Mallow Mallow Dun Laoghaire
25/05/2016 Post 25/05/2016 Post 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Web 25/05/2016 Web 25/05/2016 Web 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Web 26/05/2016 Post	Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Website Staff Issues Station Issues Service Disruption Website Fares & Ticketing Onboard Issues Service Disruption	Timekeeping Unused Tickets Crowding Signal Fault DSP Free Travel Passes Seat Reservation Station Facilities DSP Free Travel Passes Ticket Prices Unused Tickets TVMs Wi Fi Crowding Lost Property TVMs Ticket Prices Unable to Book Tickets Positive Station Facilities TVMs Cleanliness TVMs Positive Ticket Prices Early Departures Timekeeping Unable to Book Tickets Unused Tickets Unused Tickets Ticket Prices Early Departures Timekeeping Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets Train Failure	Limerick Dart Belfast Portlaoise Kildare Commuter Belfast Galway Belfast Limerick Cork Westport & Ballina Cork Galway Longford/M3Parkway/Maynootl Sligo Dart Galway Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Dart Cork Limerick Waterford Dart Cork Limerick Longford/M3Parkway/Maynootl Cork Cork Limerick Limerick Limerick Limerick Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Killiney Dublin Heuston Seapoint Rush & Lusk Bray Maynooth Navan Road Parkway Limerick Mallow Mallow Mallow Dun Laoghaire Mallow Mallow Mallow Mallow Mallow
25/05/2016 Post 25/05/2016 Post 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Web 25/05/2016 Web 25/05/2016 Email 25/05/2016 Web 25/05/2016 Email 25/05/2016 Email 25/05/2016 Email 25/05/2016 Web 26/05/2016 Web	Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Website Staff Issues Station Issues Stat	Timekeeping Unused Tickets Crowding Signal Fault DSP Free Travel Passes Seat Reservation Station Facilities DSP Free Travel Passes Ticket Prices Unused Tickets TVMs Wi Fi Crowding Lost Property TVMs Ticket Prices Unable to Book Tickets Positive Station Facilities TVMs Cleanliness TVMs Positive Ticket Prices Early Departures Timekeeping Unable to Book Tickets Unused Tickets Unused Tickets Ticket Prices Early Departures Timekeeping Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets Train Failure	Limerick Dart Belfast Portlaoise Kildare Commuter Belfast Galway Belfast Limerick Cork Westport & Ballina Cork Galway Longford/M3Parkway/Maynootl Sligo Dart Galway Limerick Waterford Dart Dundalk/Drogheda Commuter Dart Longford/M3Parkway/Maynootl Dart Dart Longford/M3Parkway/Maynootl Dart Cork Limerick Longford/M3Parkway/Maynootl Dart Cork Cork Limerick Limerick Longford/M3Parkway/Maynootl Cork Limerick Limerick Limerick Limerick Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Seapoint Rush & Lusk Bray Maynooth Navan Road Parkway Limerick Mallow Mallow Mallow Dun Laoghaire Mallow

26/05/2016 Email	Onboard Issues	Crowding	Dart	Raheny
26/05/2016 Web	Fares & Ticketing	Ticket Prices	Limerick	
26/05/2016 Web	Service Disruption	Bus Transfers	Cork	
26/05/2016 Email	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
26/05/2016 Web	Staff Issues	Positive	Galway	
26/05/2016 Web	Station Issues	Lost Property	Waterford	Edgeworthstown
· ·		· '		Lugeworthstown
26/05/2016 Web	Service Disruption		Dart Communication	D
26/05/2016 Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	Dundalk
26/05/2016 Web	Onboard Issues	Seat Reservation	Galway	
26/05/2016 Web	Website	Unable to Book Tickets	Sligo	
27/05/2016 Email	Website	Unable to Book Tickets	Cork	
27/05/2016 Web	Service Disruption	Bus Transfers	Dart	Dun Laoghaire
27/05/2016 Web	Fares & Ticketing	Annual Tickets	Limerick	Dublin Heuston
27/05/2016 Email	Station Issues	Car Parks	Cork	Cork Kent
27/05/2016 Email	Station Issues	Station Condition	Dart	Sutton
27/05/2016 Web	Service Disruption		Cork	Dublin Heuston
27/05/2016 Email	Fares & Ticketing		Dart	Dun Laoghaire
27/05/2016 Email	Fares & Ticketing	Unused Tickets	Sligo	
27/05/2016 Email	Onboard Issues	Seat Reservation	Limerick	
27/05/2016 Email	Fares & Ticketing	On-Line Tickets	Limerick	Limerick
27/05/2016 Email	Onboard Issues	Seat Reservation	Limerick	Ennis
27/05/2016 Email	Fares & Ticketing		Waterford	
27/05/2016 Web	Fares & Ticketing		Cork	
		Disorderly Passengers		
27/05/2016 Email			Westport & Ballina	
27/05/2016 Email	Fares & Ticketing		Belfast	
27/05/2016 Web	Service Disruption		Rosslare	
27/05/2016 Web	Station Issues	Station Facilities	Limerick	
27/05/2016 Web	Fares & Ticketing	Fare Structures	Cork	
27/05/2016 Web	Onboard Issues	Lost Property	Cork	
27/05/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynoot	
27/05/2016 Web	Onboard Issues	Toilets	Westport & Ballina	·
			·	
27/05/2016 Web	Onboard Issues	Wi Fi	Cork	- "
27/05/2016 Web	Station Issues	TVMs	Dart	Dalkey
27/05/2016 Web	Station Issues	TVMs	Dart	Dalkey
27/05/2016 Web	Service Disruption	Timekeeping	Dart	
27/05/2016 Web	Onboard Issues	Bicycle Spaces	Tralee	
27/05/2016 Web	Fares & Ticketing	On-Line Tickets	Belfast	
28/05/2016 Web	Website	No Confirmation Email	* ***	
28/05/2016 Web	Station Issues	Announcements	Portlaoise Kildare Commuter	
28/05/2016 Web	Service Disruption		Cork	
28/05/2016 Web	Service Disruption	Timekeeping	Rosslare	
28/05/2016 Web	Station Issues	Car Parks	Dart	
28/05/2016 Web	Fares & Ticketing	Surcharges	Cork	
28/05/2016 Web	Service Disruption	Incident on Line	Waterford	
28/05/2016 Web	Onboard Issues	Bicycle Spaces	Rosslare	
28/05/2016 Web	Website	No Confirmation Email		
28/05/2016 Web	Website	Unable to Book Tickets		
29/05/2016 Web	Fares & Ticketing	Fare Structures	Limerick	
29/05/2016 Web	Fares & Ticketing	Fare Structures	Galway	
29/05/2016 Web	Onboard Issues	Bicycle Spaces	Belfast	
29/05/2016 Web	Onboard Issues	Disability Issues	Waterford	
29/05/2016 Web	Website	Unable to Book Tickets	Belfast	
29/05/2016 Web	Fares & Ticketing		Cork	
29/05/2016 Email	Service Disruption		Rosslare	
29/05/2016 Web		Disorderly Passengers	Westport & Ballina	
		, ,	•	
29/05/2016 Web	Fares & Ticketing		Cork	
29/05/2016 Web	Fares & Ticketing		Belfast	
29/05/2016 Web		Disorderly Passengers	Dundalk/Drogheda Commuter	
29/05/2016 Web	Website	Unable to Book Tickets	Cork	
29/05/2016 Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
29/05/2016 Web	Station Issues	Station Condition	Dart	
30/05/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynoot	Enfield
30/05/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	·
	Website			
30/05/2016 Email		Unable to Book Tickets		
30/05/2016 Email	Onboard Issues	Announcements	Cork	
00/05/00/5		Unable to Book Tickets	Galway	
30/05/2016 Web	Website			
30/05/2016 Web 30/05/2016 Web	Website Station Issues	Announcements	Dart	Greystones
		Announcements	Dart Dart	Greystones Greystones
30/05/2016 Web	Station Issues	Announcements Timekeeping		•
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email	Station Issues Service Disruption Fares & Ticketing	Announcements Timekeeping Unused Tickets	Dart Westport & Ballina	•
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web	Station Issues Service Disruption Fares & Ticketing Service Disruption	Announcements Timekeeping Unused Tickets Planned Maintenance	Dart Westport & Ballina Dart	•
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web 30/05/2016 Email	Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Announcements Timekeeping Unused Tickets Planned Maintenance Unused Tickets	Dart Westport & Ballina Dart Cork	Greystones
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web 30/05/2016 Email 30/05/2016 Email	Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption	Announcements Timekeeping Unused Tickets Planned Maintenance Unused Tickets Timekeeping	Dart Westport & Ballina Dart Cork Dart	•
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web 30/05/2016 Email 30/05/2016 Email 30/05/2016 Web	Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Antisocial Behavio	Announcements Timekeeping Unused Tickets Planned Maintenance Unused Tickets Timekeeping Disorderly Passengers	Dart Westport & Ballina Dart Cork Dart Dart Dart	Greystones
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web 30/05/2016 Email 30/05/2016 Email 30/05/2016 Web 30/05/2016 Web	Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Antisocial Behavio Service Disruption	Announcements Timekeeping Unused Tickets Planned Maintenance Unused Tickets Timekeeping Disorderly Passengers Signal Fault	Dart Westport & Ballina Dart Cork Dart Dart Dart Dart	Greystones
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web 30/05/2016 Email 30/05/2016 Email 30/05/2016 Web	Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Antisocial Behavio	Announcements Timekeeping Unused Tickets Planned Maintenance Unused Tickets Timekeeping Disorderly Passengers Signal Fault	Dart Westport & Ballina Dart Cork Dart Dart Dart	Greystones
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web 30/05/2016 Email 30/05/2016 Email 30/05/2016 Web 30/05/2016 Web	Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Antisocial Behavio Service Disruption	Announcements Timekeeping Unused Tickets Planned Maintenance Unused Tickets Timekeeping Disorderly Passengers Signal Fault	Dart Westport & Ballina Dart Cork Dart Dart Dart Dart	Greystones
30/05/2016 Web 30/05/2016 Web 30/05/2016 Email 30/05/2016 Web 30/05/2016 Email 30/05/2016 Email 30/05/2016 Web 30/05/2016 Web 30/05/2016 Email	Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Antisocial Behavio Service Disruption Fares & Ticketing	Announcements Timekeeping Unused Tickets Planned Maintenance Unused Tickets Timekeeping Disorderly Passengers Signal Fault Ticket Prices	Dart Westport & Ballina Dart Cork Dart Dart Dart Westport Dart Dart Waterford	Greystones Howth Greystones

30/05/2016 Email	Service Disruption	Timekeeping	Cork	
30/05/2016 Web	Service Disruption	Timekeeping	Cork	Templemore
30/05/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
30/05/2016 Web		Alcohol/Smoking Policy	Galway	
30/05/2016 Web		Announcements	Portlaoise Kildare Commuter	
				A+h
30/05/2016 Email	Fares & Ticketing		Galway	Athenry
30/05/2016 Web	Onboard Issues	Toilets	Sligo	
30/05/2016 Email	Antisocial Behavio	Disorderly Passengers	Belfast	
30/05/2016 Web	Onboard Issues	Seat Reservation	Limerick	
30/05/2016 Email	Onboard Issues	Wi Fi	Limerick	
30/05/2016 Web		Promotional Offers	Cork	
30/05/2016 Web		Heat / AC	Cork	
30/05/2016 Email	Fares & Ticketing		Cork	
30/05/2016 Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
30/05/2016 Web	Service Disruption	Train Failure	Dart	
30/05/2016 Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Dublin Connolly
30/05/2016 Web		Seat Reservation	Galway	, , , , , , , , , , , , , , , , , , ,
	Service Disruption		Cork	
30/05/2016 Web				
30/05/2016 Email		On-Line Tickets	Belfast	
30/05/2016 Web	Onboard Issues	Toilets	Cork	
30/05/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Ashtown
30/05/2016 Web	Onboard Issues	Seat Reservation	Belfast	
30/05/2016 Web	Website	No Confirmation Email		
			· · · · · · · · · · · · · · · · · · ·	
30/05/2016 Web		Unable to Book Tickets	· · · · · · · · · · · · · · · · · · ·	
31/05/2016 Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Newbridge
31/05/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Clonsilla
31/05/2016 Email	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	Howth Jctn. & Donaghmede
31/05/2016 Email	Service Disruption	· · ·	Portlaoise Kildare Commuter	Newbridge
31/05/2016 Post			Tralee	Mallow
	Service Disruption			
31/05/2016 Post	Service Disruption		Westport & Ballina	Claremorris
31/05/2016 Post	Fares & Ticketing	Unused Tickets	Sligo	Drumcondra
31/05/2016 Post	Station Issues	Incorrect Information	Limerick	Thurles
31/05/2016 Post	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Dublin
31/05/2016 Post	Onboard Issues	Doors	Sligo	Sligo
31/05/2016 Post	Station Issues	Station Facilities	Dart	Dublin Connolly
31/05/2016 Post	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
31/05/2016 Web	Service Disruption	Planned Maintenance	Cork	Mallow
31/05/2016 Post	Onboard Issues	Crowding	Cork	Cork Kent
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31/05/2016 Post	Service Disruption	Timekeening	Tralee	Mallow
31/05/2016 Post	Service Disruption		Tralee	Mallow
31/05/2016 Post	Service Disruption	Train Failure	Tralee	Mallow
31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues	Train Failure 1st Class Issues	Tralee Cork	Mallow Cork Kent
31/05/2016 Post	Service Disruption Onboard Issues	Train Failure	Tralee	Mallow
31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues	Train Failure 1st Class Issues 1st Class Issues	Tralee Cork	Mallow Cork Kent
31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping	Tralee Cork Cork	Mallow Cork Kent Cork Kent
31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure	Tralee Cork Cork Tralee Tralee	Mallow Cork Kent Cork Kent Mallow Mallow
31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure	Tralee Cork Cork Tralee Tralee Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville
31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure	Tralee Cork Cork Tralee Tralee Cork Waterford	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford
31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering	Tralee Cork Cork Tralee Tralee Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville
31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering	Tralee Cork Cork Tralee Tralee Cork Waterford	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford
31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford
31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin
31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Underford Cork Cork Cork Cork Limerick Underford Cork Limerick Tralee Tralee	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Tralee Tralee	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Tralee Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Tralee Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Edifast Limerick Waterford Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Edifast Limerick Waterford Cork Tralee Cork Cork Cork Cork Cork Cork Cork Waterford Cork Cork Cork Uimerick Tralee Tralee Cork Cork Cork Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Belfast Limerick Waterford Cork Tralee Cork Cork Cork Waterford Cork Waterford Cork Limerick Tralee Tralee Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Vebsite Service Disruption Website	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Belfast Limerick Waterford Cork Cork Cork Cork Waterford Cork Uimerick Tralee Tralee Tralee Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Website Service Disruption Website Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Seat Reservation Promotional Offers Train Failure Train Failure Train Failure Train Failure Ist Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Dogs	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Cork Limerick Tralee Tralee Cork Cork Cork Cork Limerick Tralee Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Vebsite Service Disruption Website	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Seat Reservation Promotional Offers Train Failure Train Failure Train Failure Train Failure Ist Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Dogs	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Cork Belfast Limerick Waterford Cork Cork Cork Cork Waterford Cork Uimerick Tralee Tralee Tralee Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Website Service Disruption Website Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Seat Reservation Promotional Offers Train Failure Train Failure Train Failure Train Failure Ist Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Dogs	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Cork Limerick Underford Cork Limerick Limerick Limerick Limerick Limerick Limerick Tralee Tralee Cork Limerick Limerick Cork Limerick Tralee Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Train Failure Seat Reservation Promotional Offers Train Failure Train Failure Train Failure Train Failure Unable to Book Tickets Timekeeping Unable to Book Tickets Dogs Timekeeping DSP Free Travel Passes	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Cork Limerick Underford Cork Limerick Limerick Limerick Limerick Tralee Tralee Cork Limerick Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Dogs Timekeeping DSP Free Travel Passes Seat Reservation	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Waterford Waterford Cork Unimerick Waterford Cork Limerick Tralee Tralee Cork Cork Limerick Unimerick	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Unused Tickets Train Failure Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Train Failure Unined Maintenance 1st Class Issues Inable to Book Tickets Imekeeping Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping Inable to Book Tickets Issues Issues	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Waterford Waterford Cork Umerick Waterford Cork Limerick Tralee Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Ballybrophy
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Seat Reservation Seat Reservation Seat Reservation Station Condition	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Waterford Cork Umerick Umerick Tralee Tralee Cork Umerick Cork Cork Cork Cork Cork Cork Umerick	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Uublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Email 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Service Disruption Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Unised Tickets Train Failure Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Dogs Timekeeping DSP Free Travel Passes Seat Reservation Station Condition Station Condition	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Waterford Waterford Cork Umerick Umerick Tralee Tralee Cork Cork Limerick Umerick Umerick Umerick Cork Cork Cork Cork Cork Cork Cork Cor	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Seat Reservation Seat Reservation Seat Reservation Station Condition	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Waterford Cork Umerick Umerick Tralee Tralee Cork Umerick Cork Cork Cork Cork Cork Cork Umerick	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Uublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston
31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Web 31/05/2016 Email 31/05/2016 Web	Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Vebsite Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Unised Tickets Train Failure Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Dogs Timekeeping DSP Free Travel Passes Seat Reservation Station Condition Station Condition	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Waterford Waterford Cork Umerick Umerick Tralee Tralee Cork Cork Limerick Umerick Umerick Umerick Cork Cork Cork Cork Cork Cork Cork Cor	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston
31/05/2016 Post 31/05/2016 Web	Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Lifts/Elevators Heat / AC	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Cork Underlied Cork Limerick Limerick Limerick Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Villarney Killarney Killarney Ballybrophy Dublin Heuston
31/05/2016 Post 31/05/2016 Email 31/05/2016 Web 31/05/2016 Email 31/05/2016 Web 31/05/2016 Email 31/05/2016 Web 31/05/2016 Email 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web	Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Train Failure Seat Reservation Prometional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping DSP Free Travel Passes Seat Reservation Seat Reservation Station Condition Lifts/Elevators Heat / AC Heat / AC	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Tralee Tralee Tralee Tralee Tralee Cork Cork Cork Cork Limerick Umerick Umerick Umerick Tralee Tralee Tralee Tralee Tralee Tralee Cork Cork Cork Cork Cork Cork Cork Limerick Longford/M3Parkway/Maynoott Dart Dundalk/Drogheda Commuter Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston
31/05/2016 Post 31/05/2016 Email 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Email 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web	Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Un	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Cork Limerick Umerick Limerick Cork Cork Cork Cork Cork Cork Limerick Longford/M3Parkway/Maynooth Dart Dundalk/Drogheda Commuter Cork Cork	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Villarney Killarney Killarney Ballybrophy Dublin Heuston
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Post 31/05/2016 Email 31/05/2016 Web 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web	Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping Seat Reservation Seat Reservation Station Condition Station Condition Lifts/Elevators Heat / AC Heat / AC Lost Property Disorderly Passengers	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Tralee Tralee Tralee Tralee Cork Cork Limerick Underick Underick Cork Limerick Tralee Tralee Tralee Cork Cork Limerick Cork Limerick Cork Limerick Cork Underick Limerick Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Cork Cork Lore	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston Killiney Killiney
31/05/2016 Post 31/05/2016 Email 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Email 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web	Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Website Service Disruption Website Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping Seat Reservation Seat Reservation Lifts/Elevators Heat / AC Heat / AC Lost Property Disorderly Passengers Timekeeping	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Cork Limerick Underlord Cork Limerick Limerick Tralee Cork Cork Cork Cork Limerick Cork Limerick Cork Limerick Tralee Tralee Cork Cork Cork Cork Cork Underlord Limerick Cork Conglowy Limerick Longford/M3Parkway/Maynooth Dart Dundalk/Drogheda Commuter Cork Cork Dart Dart Dart	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston Killiney Clontarf Road
31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Web 31/05/2016 Post 31/05/2016 Post 31/05/2016 Email 31/05/2016 Web 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Email 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web 31/05/2016 Web	Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Train Failure 1st Class Issues 1st Class Issues Timekeeping Train Failure Bus Transfers Catering On-Line Tickets Unused Tickets Timekeeping Unhelpful/Rude Staff Seat Reservation Promotional Offers 1st Class Issues Train Failure Train Failure Train Failure Planned Maintenance 1st Class Issues Bicycle Spaces Unable to Book Tickets Timekeeping Unable to Book Tickets Timekeeping Seat Reservation Seat Reservation Station Condition Station Condition Lifts/Elevators Heat / AC Heat / AC Lost Property Disorderly Passengers	Tralee Cork Cork Tralee Tralee Cork Waterford Rosslare Cork Belfast Limerick Waterford Cork Limerick Tralee Tralee Tralee Tralee Tralee Tralee Tralee Cork Cork Limerick Underick Underick Cork Limerick Tralee Tralee Tralee Cork Cork Limerick Cork Limerick Cork Limerick Cork Underick Limerick Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Cork Cork Lore	Mallow Cork Kent Cork Kent Mallow Mallow Charleville Waterford Dublin Mallow Belfast Central Dublin Heuston Killarney Killarney Killarney Ballybrophy Dublin Heuston Killiney Clontarf Road

	31/05/2016 Web	Fares & Ticketing	RPU Fines	Cork	
3	31/05/2016 Web	Website	Unable to Book Tickets	Rosslare	
3	31/05/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
	31/05/2016 Web	Fares & Ticketing		Limerick	
	31/05/2016 Web	Website	Unable to Book Tickets		
	31/05/2016 Web	Fares & Ticketing		Belfast	
				Cork	
	31/05/2016 Web	Fares & Ticketing			D. b.P. H. ata.
	31/05/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin Heuston
	31/05/2016 Web	Onboard Issues	Seat Reservation	Dundalk/Drogheda Commuter	
3	31/05/2016 Web	Fares & Ticketing	On-Line Tickets	Galway	
(01/06/2016 Web	Onboard Issues	Cleanliness	Rosslare	Wexford
(01/06/2016 Web	Station Issues	Announcements	Cork	Cork Kent
(01/06/2016 Email	Fares & Ticketing	Family Tickets	Dundalk/Drogheda Commuter	Laytown
	01/06/2016 Web	Website	Unable to Book Tickets		,,
	01/06/2016 Web	Fares & Ticketing		Tralee	
	• •				
	01/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	
	01/06/2016 Web		DSP Free Travel Passes		
(01/06/2016 Web	Fares & Ticketing	Promotional Offers	Rosslare	
(01/06/2016 Email	Service Disruption	Signal Fault	Dart	
(01/06/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
(01/06/2016 Post	Service Disruption	Bus Transfers	Cork	Thurles
	01/06/2016 Post	Service Disruption		Tralee	Mallow
	01/06/2016 Email	Service Disruption		Dart	
	01/06/2016 Post	Service Disruption		Tralee	Mallow
	· ·				
	01/06/2016 Post	Service Disruption		Tralee	Mallow
	01/06/2016 Post		Seat Reservation	Limerick	Limerick Junction
(01/06/2016 Web	Fares & Ticketing	Ticket Prices	Belfast	
(01/06/2016 Post	Fares & Ticketing	Unused Tickets	Tralee	Killarney
(01/06/2016 Post	Service Disruption	Incident on Line	Waterford	Carlow
	01/06/2016 Post	Service Disruption		Waterford	Carlow
	01/06/2016 Post	Service Disruption		Waterford	Carlow
	• •				
	01/06/2016 Web		Seat Reservation	Cork	Dublin Heuston
	01/06/2016 Post	Service Disruption		Waterford	Carlow
(01/06/2016 Post	Service Disruption	Train Failure	Cork	Mallow
(01/06/2016 Post	Timetabling	Connections	Tralee	Mallow
(01/06/2016 Email	Onboard Issues	1st Class Issues	Cork	
	01/06/2016 Post	Service Disruption	Track Fault	Tralee	Mallow
	01/06/2016 Post	Service Disruption		Tralee	Mallow
	01/06/2016 Post	Service Disruption		Tralee	Mallow
	• •	•			
	01/06/2016 Post	Service Disruption		Tralee	Mallow
(01/06/2016 Post	Service Disruption	Train Failure	Tralee	Mallow
(01/06/2016 Post	Service Disruption	Train Failure	Tralee	Mallow
(01/06/2016 Post	Service Disruption	Incident on Line	Waterford	Carlow
(01/06/2016 Post	Service Disruption	Train Failure	Tralee	Mallow
(01/06/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
	01/06/2016 Post		Seat Reservation	Limerick	
		Unnoard issues			
					Cark Kont
	01/06/2016 Post	Service Disruption		Cork	Cork Kent
(01/06/2016 Post 01/06/2016 Post	Service Disruption Service Disruption	Incident on Line	Waterford	Cork Kent Carlow
(01/06/2016 Post 01/06/2016 Post 01/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing	Incident on Line On-Line Tickets	Waterford Limerick	Carlow
(01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post	Service Disruption Service Disruption Fares & Ticketing Service Disruption	Incident on Line On-Line Tickets Incident on Line	Waterford Limerick Waterford	Carlow Carlow
(01/06/2016 Post 01/06/2016 Post 01/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing	Incident on Line On-Line Tickets	Waterford Limerick	Carlow
(01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post	Service Disruption Service Disruption Fares & Ticketing Service Disruption	Incident on Line On-Line Tickets Incident on Line	Waterford Limerick Waterford	Carlow Carlow
(01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation	Waterford Limerick Waterford Tralee	Carlow Mallow
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff	Waterford Limerick Waterford Tralee Dart Westport & Ballina	Carlow Carlow Mallow Dublin Connolly Dublin Heuston
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway	Carlow Carlow Mallow Dublin Connolly
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Web 01/06/2016 Post	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo	Carlow Carlow Mallow Dublin Connolly Dublin Heuston
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Web 01/06/2016 Post 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Website	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Mebsite Onboard Issues Staff Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 01/06/2016 Email 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Website Staff Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Staff Issues Website Station Issues Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Staff Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Staff Issues Website Staff Issues Website Station Issues Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Website Staff Issues Website Staff Issues Service Disruption Fares & Ticketing	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Staff Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Staff Issues Website Staff Issues Website Station Issues Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Website Staff Issues Website Staff Issues Service Disruption Fares & Ticketing	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Post 01/06/2016 Web 02/06/2016 Web 02/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Website Onboard Issues Staff Issues Staff Issues Website Staff Issues Website	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Cork Cork Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Website Station Issues Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Cork Vaterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Cork Cork Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Email 02/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Website Onboard Issues Staff Issues Website Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Station Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation Station Facilities	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Sligo	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 01/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Website Staff Issues Website Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation Station Facilities Timekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Web 02/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Onboard Issues Antisocial Benavior Antisocial Benavior Website Onboard Issues Staff Issues Website Staff Issues Website Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation Station Facilities Timekeeping Timekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise Sallins & Naas
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Mebsite Onboard Issues Staff Issues Onboard Issues Antisocial Benavior Antisocial Behavior Website Onboard Issues Staff Issues Website Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Service Disruption Service Disruption	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation Station Facilities Timekeeping Inimekeeping Inimekeeping Inimekeeping Inimekeeping Inimekeeping Inimekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Cork Cork Sligo Tralee Cork Waterford	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Email 02/06/2016 Email 02/06/2016 Email 02/06/2016 Email 02/06/2016 Email 02/06/2016 Web 02/06/2016 Post 02/06/2016 Post 02/06/2016 Post 02/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Website Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation Station Facilities Timekeeping Inimekeeping Itimekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Sligo Tralee Cork Waterford Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise Sallins & Naas
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Mebsite Onboard Issues Staff Issues Onboard Issues Antisocial Benavior Antisocial Behavior Website Onboard Issues Staff Issues Website Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Service Disruption Service Disruption	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation Station Facilities Timekeeping Inimekeeping Itimekeeping	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Cork Cork Sligo Tralee Cork Waterford	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise Sallins & Naas
	01/06/2016 Post 01/06/2016 Post 01/06/2016 Email 01/06/2016 Post 01/06/2016 Web 02/06/2016 Email 02/06/2016 Email 02/06/2016 Email 02/06/2016 Email 02/06/2016 Email 02/06/2016 Web 02/06/2016 Post 02/06/2016 Post 02/06/2016 Post 02/06/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavior Antisocial Behavior Antisocial Behavior Website Onboard Issues Staff Issues Website Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption	Incident on Line On-Line Tickets Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Doors Toilets Unhelpful/Rude Staff 1st Class Issues Disorderly Passengers Disorderly Passengers Unable to Book Tickets Seat Reservation Positive Unable to Book Tickets Station Condition Crowding Timekeeping Annual Tickets Timekeeping Unused Tickets Seat Reservation Station Facilities Timekeeping Incident on Line Seat Reservation	Waterford Limerick Waterford Tralee Dart Westport & Ballina Galway Cork Sligo Cork Dart Westport & Ballina Cork Waterford Limerick Westport & Ballina Dart Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Cork Sligo Tralee Cork Waterford Cork	Carlow Carlow Mallow Dublin Connolly Dublin Heuston Athenry Dromod Claremorris Athy Bray Portlaoise Sallins & Naas

02/06/2016 Post	Station Issues	Disability Assistance/Ra		Athy
02/06/2016 Web	Fares & Ticketing	Promotional Offers	Waterford	
02/06/2016 Email	Staff Issues	Positive	Longford/M3Parkway/Maynoot	
02/06/2016 Web	Service Disruption	Timekeeping	Dart	
02/06/2016 Email	Fares & Ticketing	Promotional Offers	Cork	
02/06/2016 Web	Staff Issues	Positive	Limerick	
02/06/2016 Web	Fares & Ticketing	Family Tickets	Dart	
02/06/2016 Web	Fares & Ticketing		Cork	
			Tralee	Villarnov
02/06/2016 Post	Fares & Ticketing			Killarney
02/06/2016 Web	Website	Unable to Book Tickets		
02/06/2016 Email	Onboard Issues	Heat / AC	Tralee	
02/06/2016 Email	Onboard Issues	Seat Reservation	Galway	
02/06/2016 Email	Fares & Ticketing	On-Line Tickets	Galway	
02/06/2016 Email	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Balbriggan
02/06/2016 Web	Onboard Issues	Crowding	Dart	
02/06/2016 Web	Onboard Issues	Seat Reservation	Galway	
02/06/2016 Web	Onboard Issues	Seat Reservation	Limerick	Dublin Heuston
· · ·				Dubilit Heustoff
02/06/2016 Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
02/06/2016 Web	Onboard Issues	Crowding	Limerick	
02/06/2016 Web	Onboard Issues	Doors	Dart	
02/06/2016 Web	Onboard Issues	Lost Property	Tralee	
02/06/2016 Email	Staff Issues	No Staff Available	Cork	
02/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Limerick	
02/06/2016 Web	Onboard Issues	Crowding	Cork	
02/06/2016 Web	Onboard Issues		Portlaoise Kildare Commuter	
		Crowding		
02/06/2016 Web	Onboard Issues	Seat Reservation	Cork	
02/06/2016 Web	Onboard Issues	Crowding	Tralee	
02/06/2016 Web	Website	Unable to Book Tickets		
02/06/2016 Web	Onboard Issues	Crowding	Limerick	
02/06/2016 Web	Onboard Issues	Wi Fi	Galway	
02/06/2016 Web	Onboard Issues	Crowding	Limerick	
02/06/2016 Web	Website	Unable to Book Tickets		
02/06/2016 Web	Website	Unable to Book Tickets		
03/06/2016 Web	Fares & Ticketing		Tralee	
03/06/2016 Email	Staff Issues	Positive	Galway	
03/06/2016 Web	Fares & Ticketing	Promotional Offers	Waterford	
03/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
03/06/2016 Web	Website	Unable to Book Tickets	Limerick	
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03/06/2016 Web	Station Issues	Station Condition	Limerick	Duhlin Heuston
03/06/2016 Web	Station Issues	Station Condition	Limerick Dundalk/Droghoda Commuter	Dublin Heuston
03/06/2016 Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	Dublin Heuston
03/06/2016 Web 03/06/2016 Email	Fares & Ticketing Onboard Issues	Fare Structures Catering	Dundalk/Drogheda Commuter Limerick	
03/06/2016 Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter Limerick Limerick	Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email	Fares & Ticketing Onboard Issues	Fare Structures Catering	Dundalk/Drogheda Commuter Limerick	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues	Fare Structures Catering Crowding	Dundalk/Drogheda Commuter Limerick Limerick Belfast	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Website	Fare Structures Catering Crowding Complete Savings	Dundalk/Drogheda Commuter Limerick Limerick Belfast	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Email 03/06/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Antisocial Behavio	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Email 03/06/2016 Email 03/06/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork	
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Antisocial Behavio	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo	Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Cork Cork Cork Cork Galway Cork	Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter	Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Limerick Sligo Galway Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Limerick Sligo Galway Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Cork Commuter Dundalk/Drogheda Commuter Limerick Sligo Calway Cork Dart Sligo Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Crowding Crowding Lost Property	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Limerick Cork Sligo Cork Sildare Commuter Dundalk/Drogheda Commuter Limerick Sligo Cork Dart Sligo Limerick Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Gormanston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Onboard Issues Staff Issues Service Disruption Onboard Issues Onboard Issues Station Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Cork Commuter Dundalk/Drogheda Commuter Limerick Sligo Calway Cork Dart Sligo Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Crowding Crowding Lost Property	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Limerick Cork Sligo Cork Sildare Commuter Dundalk/Drogheda Commuter Limerick Sligo Cork Dart Sligo Limerick Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Gormanston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Onboard Issues Staff Issues Service Disruption Onboard Issues Onboard Issues Station Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Crowding Crowding Crowding Lost Property	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Sligo Galway Cork Sligo Galway Cork Limerick Sligo Galway Cork Durt Sligo Limerick Cork Westport & Ballina Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Gormanston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Staff Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Galway Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Gormanston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Onboard Issues Staff Issues Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Sligo Galway Cork Sligo Galway Cork Umerick Sligo Galway Cork Dart Sligo Galway Cork Dart Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Gormanston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Staff Issues Staff Issues Onboard Issues Staff Issues Staff Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork Dart Sligo Galway Cork Dart Sligo Galway Cork Dart Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation Planned Maintenance	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Undalk/Drogheda Commuter Limerick Sligo Galway Cork Limerick Sligo Galway Cork Dart Dart Salway Cork Dart Cork Dart Cork Cork Cork Cork Cork Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation Planned Maintenance Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Limerick Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Sligo Galway Portlaoise Kildare Commuter Cort Commuter Dundalk/Drogheda Commuter Limerick Sligo Galway Cork Dart Sligo Galway Cork Dart Sligo Cork Cork Cork Cork Cork Cork Cork Galway Cork Galway Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 04/06/2016 Web 04/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation Planned Maintenance Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Sligo Galway Cork Sligo Galway Cork Bart Sligo Galway Cork Dart Sork Dart Sligo Cork Dart Sligo Limerick Cork Cork Cork Cork Cork Cork Dart Sligo Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation Planned Maintenance Seat Reservation	Dundalk/Drogheda Commuter Limerick Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Limerick Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Limerick Sligo Galway Portlaoise Kildare Commuter Cort Commuter Dundalk/Drogheda Commuter Limerick Sligo Galway Cork Dart Sligo Galway Cork Dart Sligo Cork Cork Cork Cork Cork Cork Cork Galway Cork Galway Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 04/06/2016 Web 04/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation Planned Maintenance Seat Reservation	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Galway Cork Dart Sligo Galway Cork Dart Sligo Limerick Cork Cork Orbart Sligo Limerick Cork Westport & Ballina Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 04/06/2016 Web 04/06/2016 Web	Fares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation Planned Maintenance Seat Reservation Planned Maintenance Seat Reservation Disability Assistance/Ra	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Galway Cork Dart Sligo Galway Cork Dart Sligo Limerick Cork Cork Orbart Sligo Limerick Cork Westport & Ballina Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston
03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 03/06/2016 Email 03/06/2016 Web 04/06/2016 Web 04/06/2016 Web	Pares & Ticketing Onboard Issues Website Website Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Onboard Issues	Fare Structures Catering Crowding Complete Savings Unable to Book Tickets Heat / AC Unable to Book Tickets Seat Reservation Station Facilities Seat Reservation Lost Property Disorderly Passengers Unhelpful/Rude Staff Crowding Positive Positive RPU Staff Issues 1st Class Issues Dogs Seat Reservation Unused Tickets RPU Staff Issues Timekeeping Crowding Crowding Lost Property Station Facilities Seat Reservation Lost Property No Confirmation Email Seat Reservation Planned Maintenance Seat Reservation Planned Maintenance Seat Reservation Disability Assistance/Ra Timekeeping	Dundalk/Drogheda Commuter Limerick Belfast Limerick Belfast Galway Cork Limerick Cork Cork Sligo Portlaoise Kildare Commuter Cortaoise Kildare Commuter Dundalk/Drogheda Commuter Limerick Sligo Galway Cork Sligo Cork Ballina Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Gormanston Dublin Heuston Claremorris Dublin Heuston Claremorris Dublin Heuston Glenageary Killarney Dun Laoghaire Carlow Howth Jctn. & Donaghmede

04/06/2016 Web		, ,	Longford/M3Parkway/Maynooth	
04/06/2016 Web	Station Issues	TVMs	Dart	Shankill
04/06/2016 Web	Fares & Ticketing		Tralee	
04/06/2016 Email	Service Disruption	Planned Maintenance	Dart	Greystones
04/06/2016 Web	Onboard Issues	Lost Property	Galway	
04/06/2016 Web	Onboard Issues	Seat Reservation	Waterford	Dublin Heuston
04/06/2016 Web	Fares & Ticketing	On-Line Tickets	Galway	
04/06/2016 Web		Planned Maintenance	Dart	Dun Laoghaire
04/06/2016 Web	Onboard Issues	Announcements	Sligo	Mullingar
04/06/2016 Web	Fares & Ticketing		Galway	Willingar
04/06/2016 Web	Onboard Issues	Seat Reservation	Belfast	
04/06/2016 Web	Onboard Issues	Crowding	Cork	Thurles
04/06/2016 Web	Onboard Issues	1st Class Issues	Cork	
04/06/2016 Web	Onboard Issues	Cleanliness	Westport & Ballina	Claremorris
04/06/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Dunboyne
05/06/2016 Web	Onboard Issues	Cleanliness	Sligo	
05/06/2016 Email	Station Issues	Station Facilities	Dart	Shankill
05/06/2016 Web	Onboard Issues	Crowding	Westport & Ballina	Athlone
05/06/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
05/06/2016 Email	Fares & Ticketing	DSP Free Travel Passes		CORRECTE
				D. L.P.
05/06/2016 Web	Onboard Issues	Seat Reservation	Sligo	Dublin
05/06/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	, ,
05/06/2016 Web	Station Issues	TVMs	Dart	Bayside
05/06/2016 Web	Onboard Issues	Toilets	Cork	
05/06/2016 Web	Antisocial Behavio	Disorderly Passengers	Limerick	
05/06/2016 Web	Onboard Issues	Seat Reservation	Limerick	
05/06/2016 Web	Station Issues	TVMs	Limerick	
05/06/2016 Web		Disorderly Passengers	Belfast	
05/06/2016 Web	Website	Unable to Book Tickets		
05/06/2016 Web	Fares & Ticketing	Fare Structures	Belfast	
05/06/2016 Web	Website	Unable to Book Tickets		
05/06/2016 Web	Station Issues	Station Condition	Tralee	
05/06/2016 Web	Onboard Issues	Lost Property	Westport & Ballina	
06/06/2016 Web	Station Issues	Disability Assistance/Ra	Galway Limerick	Ennis
06/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
06/06/2016 Web	Fares & Ticketing	Fare Structures	Cork	
06/06/2016 Web	Onboard Issues	Crowding	Sligo	Longford
	Station Issues			Dublin Heuston
		Station Facilities		
06/06/2016 Web		Station Facilities	Cork	
06/06/2016 Email	Onboard Issues	Crowding	Waterford	Muine Bheag (Bagenalstown)
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling	Crowding Timetable Suggestions	Waterford Waterford	Muine Bheag (Bagenalstown) Kildare
06/06/2016 Email 06/06/2016 Web 06/06/2016 Web	Onboard Issues Timetabling Station Issues	Crowding Timetable Suggestions Station Condition	Waterford Waterford Dart	Muine Bheag (Bagenalstown)
06/06/2016 Email 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness	Waterford Waterford Dart Sligo	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire
06/06/2016 Email 06/06/2016 Web 06/06/2016 Web	Onboard Issues Timetabling Station Issues	Crowding Timetable Suggestions Station Condition	Waterford Waterford Dart	Muine Bheag (Bagenalstown) Kildare
06/06/2016 Email 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness	Waterford Waterford Dart Sligo	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire
06/06/2016 Email 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding	Waterford Waterford Dart Sligo Galway	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore
06/06/2016 Email 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations	Waterford Waterford Dart Sligo Galway Galway	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynoott Sligo Portlaoise Kildare Commuter Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynoott Sligo Portlaoise Kildare Commuter Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Westport & Ballina	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Westport & Ballina Cork Cork Westport & Ballina Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Website	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Westport & Ballina Cork Gork Galway	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Website Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Westport & Ballina Cork Galway Westport & Ballina	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Website Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Westport & Ballina Cork Galway Westport & Ballina Limerick	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis
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06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Cork Gork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Gork Uestport & Ballina Cork Uestport & Ballina Cork Uestport & Ballina Cork Cork Uestport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Cork Gork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Gork Uestport & Ballina Cork Uestport & Ballina Cork Uestport & Ballina Cork Cork Uestport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown
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06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unused Tickets	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Galway Westport & Ballina Cork Galway Westport & Ballina Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas
06/06/2016 Email 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unused Tickets Crowding	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Galway Westport & Ballina Cork Galway Westport & Ballina Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork Longford/M3Parkway/Maynootl	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown
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06/06/2016 Email 06/06/2016 Web 06/06/2016 Email 06/06/2016 Web 06/06/2016 Web 06/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues Website Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Website Fares & Ticketing Onboard Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Galway Westport & Ballina Cork Galway Westport & Ballina Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Tralee Cork Longford/M3Parkway/Maynootl Cork Galway	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown Dublin Heuston
06/06/2016 Email 06/06/2016 Web 07/06/2016 Email 07/06/2016 Post 07/06/2016 Post	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Station Issues Website Fares & Ticketing Onboard Issues Station Issues Station Issues Website Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Train Failure	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Westport & Ballina Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork Longford/M3Parkway/Maynootl Cork Galway Tralee	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown Dublin Heuston Mallow
06/06/2016 Email 06/06/2016 Web 07/06/2016 Email 07/06/2016 Post 07/06/2016 Post 07/06/2016 Post 07/06/2016 Post	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Website Fares & Ticketing Onboard Issues Website Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unused Tickets Crowding Station Facilities Unable to Book Tickets Train Failure Car Parks	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork Galway Tralee Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown Dublin Heuston Mallow Dublin Heuston
06/06/2016 Email 06/06/2016 Web 06/06/2016 Famil 06/06/2016 Web 06/06/2016 Web 06/06/2016 Email 07/06/2016 Email 07/06/2016 Post 07/06/2016 Email 07/06/2016 Post 07/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Onboard Issues Station Issues Website Fares & Ticketing Onboard Issues Website Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unused Tickets Crowding Station Facilities Unable to Book Tickets Train Failure Car Parks Barriers	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Cork Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork Galway Tralee Cork Galway Tralee Cork Galway Tralee Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown Dublin Heuston Mallow Dublin Heuston Howth Jctn. & Donaghmede
06/06/2016 Email 06/06/2016 Web 06/06/2016 Email 07/06/2016 Email 07/06/2016 Post 07/06/2016 Post 07/06/2016 Web 07/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Website Fares & Ticketing Onboard Issues Website Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unused Tickets Crowding Station Facilities Unable to Book Tickets Train Failure Car Parks Barriers	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork Galway Tralee Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown Dublin Heuston Mallow Dublin Heuston
06/06/2016 Email 06/06/2016 Web 06/06/2016 Famil 06/06/2016 Web 06/06/2016 Web 06/06/2016 Email 07/06/2016 Email 07/06/2016 Post 07/06/2016 Email 07/06/2016 Post 07/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Onboard Issues Station Issues Website Fares & Ticketing Onboard Issues Website Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unused Tickets Crowding Station Facilities Unable to Book Tickets Train Failure Car Parks Barriers	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Cork Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork Galway Tralee Cork Galway Tralee Cork Galway Tralee Cork	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown Dublin Heuston Mallow Dublin Heuston Howth Jctn. & Donaghmede
06/06/2016 Email 06/06/2016 Web 06/06/2016 Email 07/06/2016 Email 07/06/2016 Post 07/06/2016 Post 07/06/2016 Web 07/06/2016 Web	Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Website Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Website Fares & Ticketing Onboard Issues Website Station Issues	Crowding Timetable Suggestions Station Condition Cleanliness Crowding Cancellations Seat Reservation Lost/Mislaid Tickets Incorrect Information Heat / AC Announcements Unused Tickets Announcements Seat Reservation Crowding 1st Class Issues Wi Fi Lost Property Heat / AC DSP Free Travel Passes No Confirmation Email Heat / AC Crowding Announcements Incorrect Information Announcements Incorrect Information Announcements RPU Staff Issues Doors Unable to Book Tickets Unused Tickets Crowding Station Facilities Unable to Book Tickets Train Failure Car Parks Barriers Unused Tickets Doors	Waterford Waterford Dart Sligo Galway Galway Tralee Limerick Rosslare Waterford Longford/M3Parkway/Maynootl Sligo Portlaoise Kildare Commuter Cork Westport & Ballina Cork Cork Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Galway Westport & Ballina Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dart Galway Tralee Cork Galway Tralee Cork Galway Tralee Cork Galway Tralee Cork Galway	Muine Bheag (Bagenalstown) Kildare Dun Laoghaire Tullamore Galway Ennis Bray Kilkenny Ashtown Mullingar Adamstown Ballyhaunis Limerick Junction Donabate Dublin Adamstown Dublin Sallins & Naas Ashtown Mullow Dublin Heuston Mallow Dublin Heuston Howth Jctn. & Donaghmede Ardrahan

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07/06/2016 Post	Service Disruption		Rosslare	Bray
07/06/2016 Post	Onboard Issues	1st Class Issues	Tralee	Mallow
07/06/2016 Email	Onboard Issues	Doors	Tralee	Rathmore
07/06/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Sligo	Carrick-on-Shannon
07/06/2016 Email	Service Disruption	Timekeeping	Sligo	
07/06/2016 Email	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
07/06/2016 Post	Service Disruption	Train Failure	Tralee	Mallow
07/06/2016 Post	Service Disruption		Cork	Cork Kent
07/06/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/06/2016 Post	Service Disruption		Tralee	Charleville
07/06/2016 Post	Service Disruption		Cork	Charleville
07/06/2016 Post		1st Class Issues	Cork	Dublin Heuston
07/06/2016 Post	Service Disruption	Train Failure	Tralee	Mallow
07/06/2016 Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynooth	Longford
07/06/2016 Email	Service Disruption	Incident on Line	Cork	
07/06/2016 Web	Website	Unable to Book Tickets	Belfast	
07/06/2016 Web	Antisocial Behavio	Theft	Dart	Clongriffin
07/06/2016 Email	Onboard Issues	Seat Reservation	Belfast	
07/06/2016 Email	Fares & Ticketing		Cork	
07/06/2016 Email	Station Issues	Station Facilities		Dublin Heuston
			Galway	
07/06/2016 Email	Station Issues	Station Facilities	Dart	Seapoint
07/06/2016 Web	Timetabling	Timetable Suggestions		
07/06/2016 Email	Service Disruption		Sligo	Kilcock
07/06/2016 Web	Onboard Issues	Seat Reservation	Tralee	
07/06/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee	
07/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
07/06/2016 Email	Timetabling	Timetable Changes	Rosslare	Gorey
07/06/2016 Web	Staff Issues	Positive	Sligo	Mullingar
07/06/2016 Email	Onboard Issues	Heat / AC	Westport & Ballina	
07/06/2016 Email	Website	Promotional Offers	Cork	
07/06/2016 Web	Onboard Issues	Lost Property	Limerick	Limerick Junction
· · ·			Limerick	Linerick Junction
07/06/2016 Email	Fares & Ticketing			
07/06/2016 Web		Surcharges	Sligo	
07/06/2016 Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	·
07/06/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin Heuston
07/06/2016 Web	Service Disruption	Timekeeping	Cork	
07/06/2016 Web	Onboard Issues	Lost Property	Rosslare	
07/06/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
07/06/2016 Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Drogheda
07/06/2016 Web 08/06/2016 Web			· •	Drogheda
08/06/2016 Web	Website	Unable to Book Tickets	Galway	·
08/06/2016 Web 08/06/2016 Web	Website Station Issues	Unable to Book Tickets Station Facilities	Galway Cork	Dublin Heuston
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email	Website Station Issues Station Issues	Unable to Book Tickets Station Facilities TVMs	Galway Cork Dart	·
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web	Website Station Issues Station Issues Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi	Galway Cork Dart Cork	Dublin Heuston Harmonstown
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web	Website Station Issues Station Issues Onboard Issues Station Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities	Galway Cork Dart Cork Dart	Dublin Heuston
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding	Galway Cork Dart Cork Dart Limerick	Dublin Heuston Harmonstown Sandycove & Glasthule
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding	Galway Cork Dart Cork Dart Limerick Limerick	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web	Website Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web	Website Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Station Issues Station Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding Unable to Book Tickets Crowding Cleanliness	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock Maynooth Portlaoise
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web	Website Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Station Issues Station Issues Fares & Ticketing	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding Unable to Book Tickets Crowding Stationary	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock Maynooth Portlaoise Athlone
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web	Website Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding Unable to Book Tickets Crowding Cleanliness Student Tickets Seat Reservation	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Tralee	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock Maynooth Portlaoise Athlone Killarney
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web 08/06/2016 Fost 08/06/2016 Post	Website Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding Cleanliness Student Tickets Seat Reservation Seat Reservation	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Tralee Limerick	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock Maynooth Portlaoise Athlone Killarney Limerick Junction
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web 08/06/2016 Post 08/06/2016 Post	Website Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding Cleanliness Student Tickets Seat Reservation Seat Reservation Train Failure	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Tralee Limerick Cork	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock Maynooth Portlaoise Athlone Killarney Limerick Junction Charleville
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Post 08/06/2016 Post 08/06/2016 Post	Website Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding Cleanliness Student Tickets Seat Reservation Seat Reservation Train Failure Planned Maintenance	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Tralee Limerick Cork Dart	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock Maynooth Portlaoise Athlone Killarney Limerick Junction Charleville Dublin Connolly
08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Email 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Web 08/06/2016 Post 08/06/2016 Post 08/06/2016 Post	Website Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption	Unable to Book Tickets Station Facilities TVMs Wi Fi Station Facilities Crowding Crowding Incident on Line Unable to Book Tickets Crowding Unable to Book Tickets Crowding Cleanliness Student Tickets Seat Reservation Seat Reservation Train Failure Planned Maintenance Planned Maintenance	Galway Cork Dart Cork Dart Limerick Limerick Longford/M3Parkway/Maynootl Westport & Ballina Cork Limerick Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Tralee Limerick Cork Dart Dart	Dublin Heuston Harmonstown Sandycove & Glasthule Limerick Castleknock Maynooth Portlaoise Athlone Killarney Limerick Junction Charleville Dublin Connolly Dublin Connolly
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08/06/2016 Post	Station Issues	TVMs	Belfast	Dublin
08/06/2016 Post	Station Issues	TVMs	Galway	Tullamore
08/06/2016 Post	Fares & Ticketing	Ticket Prices	Cork	Cork Kent
08/06/2016 Post	Fares & Ticketing		Cork	
	Fares & Ticketing			Clino
08/06/2016 Post			Sligo	Sligo
08/06/2016 Web	Service Disruption		Galway	
08/06/2016 Email	Service Disruption	Incident on Line	Waterford	Carlow
08/06/2016 Web	Service Disruption	Train Failure	Dundalk/Drogheda Commuter	
08/06/2016 Email	Timetabling	Connections	Rosslare	
08/06/2016 Email	Fares & Ticketing		Cork	
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08/06/2016 Web	Onboard Issues	Doors	Sligo	Enfield
08/06/2016 Email	Fares & Ticketing	Unused Tickets	Tralee	Portlaoise
08/06/2016 Web	Onboard Issues	Seat Reservation	Waterford	Muine Bheag (Bagenalstown)
08/06/2016 Email	Onboard Issues	Crowding	Limerick	Dublin Heuston
08/06/2016 Web	Onboard Issues	Disability Issues	Rosslare	Wicklow
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08/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
08/06/2016 Web	Fares & Ticketing	Unused Tickets	Galway	
08/06/2016 Email	Onboard Issues	Seat Reservation	Sligo	
08/06/2016 Web	Service Disruption	Timekeeping	Galway	Tullamore
08/06/2016 Web	Onboard Issues	1st Class Issues	Tralee	
08/06/2016 Web	Service Disruption		Galway	
08/06/2016 Web	Onboard Issues	Crowding	Dart	Dublin
08/06/2016 Email	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
08/06/2016 Web	Onboard Issues	Heat / AC	Sligo	Enfield
08/06/2016 Web	Onboard Issues	Heat / AC	Sligo	
08/06/2016 Web	Onboard Issues	Heat / AC	Sligo	
08/06/2016 Web	Onboard Issues	Heat / AC	Sligo	
08/06/2016 Web	Station Issues	Toilets	Cork	Newbridge
08/06/2016 Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	Clondalkin Fonthill
08/06/2016 Web	Fares & Ticketing	On-Line Tickets	Limerick	
08/06/2016 Web	Onboard Issues	Heat / AC	Sligo	
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08/06/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
08/06/2016 Web	Service Disruption	Timekeeping	Galway	
08/06/2016 Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Maynooth
08/06/2016 Email	Onboard Issues	Announcements	Galway	
08/06/2016 Web	Website	Unable to Book Tickets	Galway	
08/06/2016 Web	Onboard Issues	Bicycle Spaces	Rosslare	
	Oliboard issues	Dicycle Spaces	NUSSIAIE	
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08/06/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Cork Kent
08/06/2016 Web 09/06/2016 Web	Fares & Ticketing Station Issues	Lost/Mislaid Tickets Barriers	Cork Dart	Cork Kent Lansdowne Road
		· · · · · · · · · · · · · · · · · · ·		
09/06/2016 Web 09/06/2016 Web	Station Issues Onboard Issues	Barriers Heat / AC	Dart	Lansdowne Road
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web	Station Issues Onboard Issues Station Issues	Barriers Heat / AC Early Departures	Dart Dundalk/Drogheda Commuter Dart	Lansdowne Road Skerries Killiney
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption	Barriers Heat / AC Early Departures Incident on Line	Dart Dundalk/Drogheda Commuter Dart Waterford	Lansdowne Road Skerries Killiney Carlow
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues	Barriers Heat / AC Early Departures Incident on Line Positive	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl	Lansdowne Road Skerries Killiney Carlow
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick	Lansdowne Road Skerries Killiney Carlow
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues	Barriers Heat / AC Early Departures Incident on Line Positive	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl	Lansdowne Road Skerries Killiney Carlow
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick	Lansdowne Road Skerries Killiney Carlow Maynooth
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl	Lansdowne Road Skerries Killiney Carlow Maynooth
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork	Lansdowne Road Skerries Killiney Carlow Maynooth
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway	Lansdowne Road Skerries Killiney Carlow Maynooth
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Station Issues Service Disruption	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick	Lansdowne Road Skerries Killiney Carlow Maynooth Clonsilla Sallins & Naas
09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee	Lansdowne Road Skerries Killiney Carlow Maynooth
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09/06/2016 Web 09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee	Lansdowne Road Skerries Killiney Carlow Maynooth Clonsilla Sallins & Naas
09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Conboard Issues Fares & Ticketing	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding On-Line Tickets	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee Cork Westport & Ballina	Lansdowne Road Skerries Killiney Carlow Maynooth Clonsilla Sallins & Naas Mallow
09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding On-Line Tickets Incident on Line	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee Cork Westport & Ballina Waterford	Lansdowne Road Skerries Killiney Carlow I Maynooth Clonsilla Sallins & Naas Mallow Wellington Br.
09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding On-Line Tickets Incident on Line Train Failure	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee Cork Westport & Ballina Waterford Tralee	Lansdowne Road Skerries Killiney Carlow Maynooth Clonsilla Sallins & Naas Mallow
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09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding On-Line Tickets Incident on Line Train Failure Heat / AC Unused Tickets 1st Class Issues Heat / AC	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee Cork Westport & Ballina Waterford Tralee Cork Dart Belfast Galway	Lansdowne Road Skerries Killiney Carlow Maynooth Clonsilla Sallins & Naas Mallow Wellington Br. Mallow Tara Street Drogheda
09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding On-Line Tickets Incident on Line Train Failure Heat / AC Unused Tickets 1st Class Issues Heat / AC Cleanliness	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee Cork Westport & Ballina Waterford Tralee Cork Dart Belfast Galway Dart	Lansdowne Road Skerries Killiney Carlow Maynooth Clonsilla Sallins & Naas Mallow Wellington Br. Mallow Tara Street Drogheda Kilbarrack
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09/06/2016 Web 09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Phone 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruptio	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding On-Line Tickets Incident on Line Train Failure Heat / AC Unused Tickets 1st Class Issues Heat / AC Cleanliness	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee Cork Westport & Ballina Waterford Dart Belfast Galway Dart Cork Cork	Lansdowne Road Skerries Killiney Carlow Maynooth Clonsilla Sallins & Naas Mallow Wellington Br. Mallow Tara Street Drogheda Kilbarrack
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09/06/2016 Web 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Email 09/06/2016 Post 09/06/2016 Post 09/06/2016 Post 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Email 09/06/2016 Web 09/06/2016 Email 09/06/2016 Web 10/06/2016 Web	Station Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption Staff Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Onboard Issues Staff Issues Website Onboard Issues Staff Issues Website Onboard Issues Staff Issues Antisocial Behavio Staff Issues Antisocial Behavio Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Barriers Heat / AC Early Departures Incident on Line Positive Disability Issues RPU Staff Issues Planned Maintenance Station Condition Heat / AC Timekeeping Train Failure Crowding On-Line Tickets Incident on Line Train Failure Heat / AC Unused Tickets 1st Class Issues Heat / AC Cleanliness Unhelpful/Rude Staff Unable to Book Tickets Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Heat / AC Unhelpful/Rude Staff Unable to Book Tickets Seat Reservation Unhelpful/Rude Staff Unable to Book Tickets Heat / AC Unhelpful/Rude Staff Disorderly Passengers Unhelpful/Rude Staff Lost Property Positive Doors Student Tickets Heat / AC Station Facilities Student Tickets	Dart Dundalk/Drogheda Commuter Dart Waterford Longford/M3Parkway/Maynootl Limerick Cork Longford/M3Parkway/Maynootl Cork Cork Longford/M3Parkway/Maynootl Cork Galway Limerick Tralee Cork Westport & Ballina Waterford Tralee Cork Dart Belfast Galway Dart Cork Tralee Galway Tralee Galway Tralee Gork Tralee Cork Userport & Ballina Waterford Tralee Cork Dart Belfast Cork Tralee Tralee Galway Tralee Userport & Ballina Portlaoise Kildare Commuter Belfast Cork Dart Waterford Cork Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Lansdowne Road Skerries Killiney Carlow I Maynooth Clonsilla Sallins & Naas Mallow Wellington Br. Mallow Tara Street Drogheda Kilbarrack Cork Kent Dublin Heuston Portlaoise Dublin Heuston Kilkenny Templemore
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1	.0/06/2016 Post	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
1	.0/06/2016 Email	Fares & Ticketing	Ticket Prices	Galway	
1	.0/06/2016 Email	Fares & Ticketing	Surcharges	Cork	Kildare
	.0/06/2016 Email	Staff Issues	RPU Staff Issues	Dart	Lansdowne Road
	.0/06/2016 Email	Onboard Issues	Crowding	Westport & Ballina	
	.0/06/2016 Web	Website	Unable to Book Tickets		
	.0/06/2016 Web	Station Issues		Dart	Sydnov Parado
	· · ·				Sydney Parade
	.0/06/2016 Email	Fares & Ticketing		Cork	
	.0/06/2016 Web			Sligo	
	.0/06/2016 Web	Onboard Issues	Announcements	Dart	
1	.0/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
1	.0/06/2016 Web	Onboard Issues	Heat / AC	Waterford	
1	.0/06/2016 Web	Service Disruption	Train Failure	Sligo	Boyle
1	.0/06/2016 Web	Onboard Issues	Lost Property	Cork	
1	.0/06/2016 Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Drogheda
1	.0/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	,
	.0/06/2016 Web	Onboard Issues	Cleanliness	Cork	
	1/06/2016 Web	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
	1/06/2016 Web			Waterford	Dubiiii i i custoii
					Vildara
	1/06/2016 Email	Fares & Ticketing		Portlaoise Kildare Commuter	Kildare
	1/06/2016 Web	Fares & Ticketing		Waterford	
	.1/06/2016 Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	
	.1/06/2016 Web	Fares & Ticketing	Ticket Prices	Sligo	
1	.1/06/2016 Web	Onboard Issues	Lost Property		Balbriggan
1	.1/06/2016 Web	Website	Unable to Book Tickets	Rosslare	
1	.1/06/2016 Email	Website	Unable to Book Tickets	Limerick	
1	2/06/2016 Web	Onboard Issues	Seat Reservation	Cork	
1	.2/06/2016 Web	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	
	.2/06/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
	.2/06/2016 Email	Station Issues	Lost Property	Galway	Galway
	.2/06/2016 Web	Onboard Issues	Cleanliness	Sligo	Dublin
					Dubliii
	.2/06/2016 Web	Fares & Ticketing		Cork	
	3/06/2016 Web	Onboard Issues	Seat Reservation	Cork	
	.3/06/2016 Web	Fares & Ticketing		Limerick	
1	.3/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Rosslare	Wexford
1	.3/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dundalk
1	.3/06/2016 Web	Service Disruption	Bus Transfers	Sligo	Boyle
	2/06/2046 14/-1-	Camilas Diamostias		B 11 1 1011 1 0 1	
1	.3/06/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
		Onboard Issues	Timekeeping Seat Reservation	Limerick Commuter	
1	3/06/2016 Email	Onboard Issues	Seat Reservation	Limerick	Castlebar
1	3/06/2016 Email 3/06/2016 Web	Onboard Issues Onboard Issues	Seat Reservation Cleanliness	Limerick Westport & Ballina	Castlebar Dublin Heuston
1 1 1	3/06/2016 Email .3/06/2016 Web .3/06/2016 Post	Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Cleanliness 1st Class Issues	Limerick Westport & Ballina Cork	Castlebar Dublin Heuston
1 1 1	3/06/2016 Email 3/06/2016 Web 3/06/2016 Post 3/06/2016 Web	Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	Seat Reservation Cleanliness 1st Class Issues Unused Tickets	Limerick Westport & Ballina Cork Galway	Dublin Heuston
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3/06/2016 Email 3/06/2016 Web 3/06/2016 Post 3/06/2016 Web 3/06/2016 Post 3/06/2016 Post 3/06/2016 Post 3/06/2016 Post 3/06/2016 Post 3/06/2016 Post 3/06/2016 Post 3/06/2016 Post	Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing	Seat Reservation Cleanliness 1st Class Issues Unused Tickets 1st Class Issues 1st Class Issues Annual Tickets Annual Tickets Train Failure Unused Tickets	Limerick Westport & Ballina Cork Galway Cork Cork Cork Tralee Cork Tralee	Dublin Heuston Dublin Heuston Dublin Heuston Mallow Mallow Mallow Charleville Killarney
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3/06/2016 Email .3/06/2016 Web .3/06/2016 Post .3/06/2016 Web .3/06/2016 Post	Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Station Issues Station Issues	Seat Reservation Cleanliness 1st Class Issues Unused Tickets 1st Class Issues 1st Class Issues Annual Tickets Annual Tickets Train Failure Unused Tickets Cancellations TVMs Station Condition	Limerick Westport & Ballina Cork Galway Cork Cork Cork Cork Cork Tralee Tralee Sligo Tralee	Dublin Heuston Dublin Heuston Dublin Heuston Mallow Mallow Mallow Charleville Killarney Tralee Dublin Rathmore
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3/06/2016 Email .3/06/2016 Web .3/06/2016 Post .3/06/2016 Web .3/06/2016 Post	Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Timetabling Station Issues Website	Seat Reservation Cleanliness 1st Class Issues Unused Tickets 1st Class Issues 1st Class Issues Annual Tickets Annual Tickets Arniul Tickets Train Failure Unused Tickets Cancellations TVMs Station Condition Unable to Book Tickets	Limerick Westport & Ballina Cork Galway Cork Cork Cork Cork Tralee Tralee Sligo Tralee Cork Cork	Dublin Heuston Dublin Heuston Dublin Heuston Mallow Mallow Mallow Charleville Killarney Tralee Dublin
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3/06/2016 Email 3/06/2016 Web 3/06/2016 Post 3/06/2016 Web 3/06/2016 Post	Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Timetabling Station Issues Website	Seat Reservation Cleanliness 1st Class Issues Unused Tickets 1st Class Issues 1st Class Issues Annual Tickets Annual Tickets Train Failure Unused Tickets Cancellations TVMs Station Condition Unable to Book Tickets Tickets Unavailable On-	Limerick Westport & Ballina Cork Galway Cork Cork Cork Tralee Cork Tralee Tralee Sligo Tralee Cork Belfast	Dublin Heuston Dublin Heuston Dublin Heuston Mallow Mallow Mallow Charleville Killarney Tralee Dublin Rathmore Dublin Heuston
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1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3/06/2016 Email 3/06/2016 Web 3/06/2016 Post	Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Timetabling Station Issues Station Issues Website Website Service Disruption Onboard Issues Fares & Ticketing	Seat Reservation Cleanliness 1st Class Issues Unused Tickets 1st Class Issues 1st Class Issues 1st Class Issues Annual Tickets Annual Tickets Train Failure Unused Tickets Cancellations TYMS Station Condition Unable to Book Tickets Tickets Unavailable On- Train Failure Lost Property Unused Tickets	Limerick Westport & Ballina Cork Galway Cork Cork Cork Cork Tralee Cork Tralee Tralee Cork Tralee Sligo Tralee Cork Belfast Cork Galway Dart	Dublin Heuston Dublin Heuston Dublin Heuston Mallow Mallow Mallow Charleville Killarney Tralee Dublin Rathmore Dublin Heuston Mallow Clongriffin
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3/06/2016 Email 3/06/2016 Web 3/06/2016 Web 3/06/2016 Post	Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Timetabling Station Issues Station Issues Website Website Service Disruption Onboard Issues Fares & Ticketing Service Disruption	Seat Reservation Cleanliness 1st Class Issues Unused Tickets 1st Class Issues 1st Class Issues 1st Class Issues Annual Tickets Annual Tickets Train Failure Unused Tickets Cancellations TYMS Station Condition Unable to Book Tickets Tickets Unavailable On- Train Failure Lost Property Unused Tickets Incident on Line	Limerick Westport & Ballina Cork Galway Cork Cork Cork Cork Tralee Cork Tralee Sligo Tralee Sligo Tralee Cork Belfast Cork Galway Dart Waterford	Dublin Heuston Dublin Heuston Dublin Heuston Mallow Mallow Mallow Charleville Killarney Tralee Dublin Rathmore Dublin Heuston Mallow Clongriffin Carlow
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13/06/2016 Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016 Web	Onboard Issues	Heat / AC	Galway	
13/06/2016 Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016 Web	Station Issues	Station Condition	Dart	Killiney
14/06/2016 Web	Onboard Issues	Heat / AC		Killiney
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14/06/2016 Web	Station Issues	Lifts/Elevators	Dart	Salthill & Monkstown
14/06/2016 Email	Fares & Ticketing	Unused Tickets	Sligo	
14/06/2016 Web	Service Disruption	Timekeeping	Rosslare	
14/06/2016 Post	Staff Issues	Unhelpful/Rude Staff	Cork	Portlaoise
14/06/2016 Post	Onboard Issues	Doors	Limerick	Cloughjordan
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14/06/2016 Web	Fares & Ticketing		Sligo	Carrick-on-Shannon
14/06/2016 Email	Fares & Ticketing		Cork	
14/06/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Ashtown
14/06/2016 Post	Onboard Issues	Seat Reservation	Rosslare	Dublin
14/06/2016 Post	Service Disruption	Train Failure	Galway	Athenry
14/06/2016 Post	Onboard Issues	Crowding	Galway	Ballinasloe
14/06/2016 Fost		Lost/Mislaid Tickets	Galway	ballitasioc
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14/06/2016 Web	Onboard Issues	Heat / AC	Tralee	
14/06/2016 Email	Onboard Issues	Cleanliness	Cork	Cork Kent
14/06/2016 Email	Onboard Issues	Seat Reservation	Belfast	
14/06/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Dublin Connolly
14/06/2016 Email	Onboard Issues	Seat Reservation	Limerick	
14/06/2016 Email	Station Issues	Station Facilities	Belfast	Dublin
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14/06/2016 Web	Onboard Issues	Seat Reservation	Belfast	
14/06/2016 Web	Station Issues	Station Facilities	Sligo	Enfield
14/06/2016 Email	Antisocial Behavio	Assault	Dart	Dun Laoghaire
14/06/2016 Web	Onboard Issues	Seat Reservation	Sligo	Mullingar
14/06/2016 Web	Onboard Issues	Seat Reservation	Rosslare	Wexford
· · ·	Onboard Issues	Announcements	Belfast	
14/06/2016 Web				D. L.P.
15/06/2016 Web	Station Issues	Lifts/Elevators	Belfast	Dublin
15/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	
15/06/2016 Web	Station Issues	Early Departures	Dart	Dalkey
15/06/2016 Web	Station Issues	Station Facilities	Belfast	Dublin
15/06/2016 Post	Service Disruption		Waterford	Carlow
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15/06/2016 Post	Service Disruption		Waterford	Carlow
15/06/2016 Web	Fares & Ticketing	Ticket Prices	Limerick	Dublin Heuston
15/06/2016 Post	Service Disruption	Train Failure	Tralee	Mallow
45 100 10040 0	Service Disruption	Train Failure	Tralee	Mallow
15/06/2016 Post				
15/06/2016 Post				
15/06/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	
15/06/2016 Post 15/06/2016 Email	Service Disruption Onboard Issues	Incident on Line 1st Class Issues	Longford/M3Parkway/Maynootl Cork	Leixlip (Louisa Bridge)
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web	Service Disruption	Incident on Line 1st Class Issues Lifts/Elevators	Longford/M3Parkway/Maynootl Cork Dart	
15/06/2016 Post 15/06/2016 Email	Service Disruption Onboard Issues	Incident on Line 1st Class Issues	Longford/M3Parkway/Maynootl Cork	Leixlip (Louisa Bridge)
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web	Service Disruption Onboard Issues Station Issues	Incident on Line 1st Class Issues Lifts/Elevators	Longford/M3Parkway/Maynootl Cork Dart Cork	Leixlip (Louisa Bridge)
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email	Longford/M3Parkway/Maynootl Cork Dart Cork Cork	Leixlip (Louisa Bridge) Salthill & Monkstown
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick Cork	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 16/06/2016 Email 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick Cork Sligo	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Web 16/06/2016 Email 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Website Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick Cork Sligo	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick Cork Sligo Dart Dart	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Dart Limerick Cork Sligo Dart Dart Tralee Belfast	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones Dublin
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick Cork Sligo Dart Dart	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges Incident on Line	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Dart Limerick Cork Sligo Dart Dart Tralee Belfast	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones Dublin
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges Incident on Line Unused Tickets	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Dart Limerick Cork Sligo Dart Dart Tralee Belfast Waterford	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones Dublin Kilkenny
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 16/06/2016 Email 16/06/2016 Post 16/06/2016 Post 16/06/2016 Post	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Comboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Fares & Ticketing	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges Incident on Line Unused Tickets Ticket Prices	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Dart Limerick Cork Sligo Dart Dart Tralee Belfast Waterford Dart Cork	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones Dublin Kilkenny Greystones
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Email 15/06/2016 Web 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Post 16/06/2016 Post	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges Incident on Line Unused Tickets Ticket Prices Train Failure	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Dart Limerick Cork Sligo Dart Dart Tralee Belfast Waterford Dart Cork Sligo	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones Dublin Kilkenny Greystones Boyle
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Email 15/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email 16/06/2016 Fmail 16/06/2016 Fmail 16/06/2016 Email 16/06/2016 Email 16/06/2016 Email	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges Incident on Line Unused Tickets Ticket Prices Train Failure Surcharges	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Portladise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Rosslare Dart Limerick Cork Sligo Dart Dart Tralee Belfast Waterford Dart Cork Sligo Westport & Ballina	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones Dublin Kilkenny Greystones
15/06/2016 Post 15/06/2016 Email 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Web 15/06/2016 Email 15/06/2016 Web 16/06/2016 Email 16/06/2016 Post 16/06/2016 Post 16/06/2016 Post 16/06/2016 Post	Service Disruption Onboard Issues Station Issues Fares & Ticketing Website Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues	Incident on Line 1st Class Issues Lifts/Elevators RPU Fines No Confirmation Email Lifts/Elevators Lifts/Elevators Unused Tickets Ticket Prices Heat / AC Planned Maintenance Station Facilities Announcements Unable to Book Tickets Seat Reservation TVMs RPU Fines Heat / AC Seat Reservation Surcharges Incident on Line Unused Tickets Ticket Prices Train Failure Surcharges Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl Cork Dart Cork Cork Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Belfast Galway Limerick Rosslare Part Limerick Cork Sligo Dart Dart Tralee Belfast Waterford Dart Cork Sligo Westport & Ballina Galway	Leixlip (Louisa Bridge) Salthill & Monkstown Clondalkin Fonthill Dunboyne Booterstown Dublin Dromod Salthill & Monkstown Greystones Dublin Kilkenny Greystones Boyle Dublin Heuston
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17/06/2016 Post		DSP Free Travel Passes		Collooney
17/06/2016 Post	Fares & Ticketing		Dart	Dublin Connolly
17/06/2016 Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
17/06/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
17/06/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
17/06/2016 Post	Onboard Issues	1st Class Issues	Tralee	Tralee
17/06/2016 Post	Onboard Issues	Crowding	Galway	Athlone
17/06/2016 Post	Service Disruption		Waterford	Carlow
17/06/2016 Post	Staff Issues	Unhelpful/Rude Staff	Waterford	Carlow
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17/06/2016 Web	Onboard Issues	Wi Fi	Cork	
17/06/2016 Email		Lost/Mislaid Tickets	Cork	Portarlington
17/06/2016 Email		DSP Free Travel Passes		
17/06/2016 Email	Onboard Issues	Seat Reservation	Belfast	Dublin
17/06/2016 Email	Onboard Issues	1st Class Issues	Cork	
17/06/2016 Email	Fares & Ticketing	Unused Tickets	Galway	
17/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
17/06/2016 Web	Website	Unable to Book Tickets	Galway	
17/06/2016 Web	Onboard Issues	Lost Property	Cork	
17/06/2016 Web	Onboard Issues	Seat Reservation	Sligo	
17/06/2016 Web	Fares & Ticketing		Tralee	
17/06/2016 Web		Student Tickets	Tralee	
17/06/2016 Web	Onboard Issues	Bicycle Spaces	Galway	
17/06/2016 Web	Staff Issues	Positive	Dart	
17/06/2016 Web	Station Issues	TVMs	Dart	
17/06/2016 Web		On-Line Tickets	Cork	
17/06/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
18/06/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Claremorris
18/06/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
19/06/2016 Web	Website	Unable to Book Tickets	Tralee	
19/06/2016 Web	Station Issues	Station Facilities	Sligo	Enfield
19/06/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	Balbriggan
19/06/2016 Web	Station Issues	Lifts/Elevators	Dart Dart	Blackrock
				BIGCKIOCK
19/06/2016 Web	Service Disruption		Galway	
19/06/2016 Web	Service Disruption		Cork	
19/06/2016 Web	Website	Unable to Book Tickets		
19/06/2016 Web	Onboard Issues	Seat Reservation	Limerick	
19/06/2016 Web	Onboard Issues	Crowding	Cork	
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20/06/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
	Onboard Issues Onboard Issues	Heat / AC Crowding	Dundalk/Drogheda Commuter Belfast	Drogheda Dundalk
20/06/2016 Web 20/06/2016 Web		Crowding		Dundalk
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web	Onboard Issues Station Issues	•	Belfast	
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues	Crowding Early Departures Seat Reservation	Belfast Dart Westport & Ballina	Dundalk Dun Laoghaire
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues	Crowding Early Departures Seat Reservation Announcements	Belfast Dart Westport & Ballina Galway	Dundalk
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness	Belfast Dart Westport & Ballina Galway Galway	Dundalk Dun Laoghaire Galway
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20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Website Insues Fares & Ticketing Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Unable to Book Tickets Dourse Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Cork Belfast Digo Sligo Sligo Sligo	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Limerick Junction Templemore Drogheda Gorey
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues Station Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Station Facilities Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff Station Condition	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Cork Cork Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Galway Dart Cork Belfast Dart Cork Belfast Dart Cork Belfast Digo Portlaoise Kildare Commuter	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Templemore Drogheda Gorey Dublin Maynooth
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Website Insues Fares & Ticketing Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Unable to Book Tickets Dourse Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Cork Belfast Digo Sligo Sligo Sligo	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Templemore Drogheda Gorey Dublin
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues Station Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Station Facilities Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff Station Condition	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Cork Cork Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Galway Dart Cork Belfast Dart Cork Belfast Dart Cork Belfast Digo Portlaoise Kildare Commuter	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Limerick Junction Templemore Drogheda Gorey Dublin Maynooth Mallow Dundalk
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues Station Issues Station Issues Station Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Station Facilities Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff Station Condition Doors	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Cork Cork Cork Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Galway Dart Cork Sligo Dart Cork Sligo Dart Cork Galway Dart Cork Sligo Dart Cork Sligo Dart Cork Galway Dart Cork Sligo Dart Cork	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Limerick Junction Templemore Drogheda Gorey Dublin Maynooth Mallow
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Station Facilities Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff Station Condition Doors Crowding	Belfast Dart Westport & Ballina Galway Gork Cork Cork Cork Limerick Limerick Limerick Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Galway Dart Cork Belfast Dart Cork Belfast	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Limerick Junction Templemore Drogheda Gorey Dublin Maynooth Mallow Dundalk
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Website Onboard Issues Service Disruption Onboard Issues Station Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Lost Property Unused Tickets Unable to Book Tickets Station Facilities Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Unhelpful/Rude Staff Station Condition Doors Crowding Early Departures Unhelpful/Rude Staff	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Cork Belfast Dart Cork Belfast Dart Cork Belfast Dort Cork Belfast Dort Cork Belfast Dort Cork Belfast Dort Cork Belfast Dart Cork	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Limerick Junction Templemore Drogheda Gorey Dublin Maynooth Mallow Dundalk Howth Jctn. & Donaghmede Dublin Heuston
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Website Onboard Issues Service Disruption Onboard Issues Staff Issues Station Issues Station Issues Staff Issues Onboard Issues Staff Issues Station Issues Staff Issues Station Issues Station Issues Station Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Station Facilities Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff Station Condition Doors Crowding Early Departures Unhelpful/Rude Staff Cleanliness	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Cork Belfast Dart Cork	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Limerick Junction Templemore Drogheda Gorey Dublin Mallow Dundalk Howth Jctn. & Donaghmede Dublin Heuston Clongriffin
20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Web 20/06/2016 Post 20/06/2016 Email 20/06/2016 Web	Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Onboard Issues Website Onboard Issues Service Disruption Onboard Issues Station Issues	Crowding Early Departures Seat Reservation Announcements Cleanliness Disability Assistance/Ra Positive 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Lost Property Crowding Lifts/Elevators Seat Reservation Disability Assistance/Ra Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Unable to Book Tickets Lost Property Unused Tickets Station Facilities Timekeeping Unhelpful/Rude Staff 1st Class Issues Unable to Book Tickets Doors Timekeeping Seat Reservation Unhelpful/Rude Staff Station Condition Doors Crowding Early Departures Unhelpful/Rude Staff Cleanliness Train Failure	Belfast Dart Westport & Ballina Galway Galway Cork Cork Cork Cork Limerick Limerick Limerick Cork Tralee Limerick Cork Dundalk/Drogheda Commuter Waterford Rosslare Sligo Dart Tralee Galway Dart Galway Dart Cork Belfast Dart Cork Belfast Dart Cork Belfast Dort Cork Belfast Dort Cork Belfast Dort Cork Belfast Dort Cork Belfast Dart Cork	Dundalk Dun Laoghaire Galway Dublin Heuston Kildare Dublin Heuston Limerick Junction Limerick Junction Templemore Drogheda Gorey Dublin Maynooth Mallow Dundalk Howth Jctn. & Donaghmede Dublin Heuston

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21/06/2016 Post		Lost/Mislaid Tickets	Westport & Ballina	Wellington Br.
21/06/2016 Post	Timetabling	Cancellations	Cork	Mallow
21/06/2016 Email	Station Issues	Barriers	Dart	Lansdowne Road
21/06/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
21/06/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
21/06/2016 Web	Website	Unable to Book Tickets	Cork	
21/06/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
21/06/2016 Web	Onboard Issues	Seat Reservation	Tralee	Killarney
21/06/2016 Web	Fares & Ticketing	Unused Tickets	Galway	·
21/06/2016 Email	Station Issues	Positive	Dart	
21/06/2016 Email	Station Issues	TVMs	Sligo	Sligo
21/06/2016 Email	Onboard Issues	1st Class Issues	Cork	Sligo
21/06/2016 Email			Tralee	Tralee
	Fares & Ticketing			
21/06/2016 Email	Station Issues	Announcements	Portlaoise Kildare Commuter	Kildare
21/06/2016 Email	Timetabling		Portlaoise Kildare Commuter	
22/06/2016 Email	Service Disruption		Portlaoise Kildare Commuter	
22/06/2016 Email	Staff Issues	Positive	Cork	Charleville
22/06/2016 Email	Onboard Issues	Wi Fi	Cork	
22/06/2016 Email	Onboard Issues	Seat Reservation	Cork	
22/06/2016 Post	Onboard Issues	Seat Reservation	Limerick	Thurles
22/06/2016 Email	Onboard Issues	Toilets	Tralee	
22/06/2016 Post	Fares & Ticketing	Surcharges	Cork	Cork Kent
22/06/2016 Post	Service Disruption		Cork	Mallow
22/06/2016 Post	Service Disruption		Cork	Mallow
22/06/2016 Post	Fares & Ticketing		Belfast	Dublin
22/06/2016 Post 22/06/2016 Post	Service Disruption		Waterford	Carlow
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22/06/2016 Post	Service Disruption		Waterford	Carlow
22/06/2016 Email	Station Issues	TVMs	Dart	
22/06/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
22/06/2016 Post	Onboard Issues	Seat Reservation	Cork	Cork Kent
22/06/2016 Post	Onboard Issues	1st Class Issues	Limerick	Thurles
22/06/2016 Post	Fares & Ticketing	Student Tickets	Tralee	Dublin Heuston
22/06/2016 Email	Fares & Ticketing	RPU Fines	Tralee Mallow Cork	
22/06/2016 Email	Website	Promotional Offers	Galway	
22/06/2016 Email	Onboard Issues	Heat / AC	Waterford	Carlow
22/06/2016 Email	Timetabling	Timetable Suggestions		Carlott
22/06/2016 Email	Onboard Issues	Seat Reservation	Cork	
				Dublin Houston
22/06/2016 Email	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Sligo	Dublin Heuston
22/06/2016 Email	Onboard Issues	Crowding	Waterford	Dublin Heuston
23/06/2016 Email	Onboard Issues	1st Class Issues	Belfast	
23/06/2016 Email	Fares & Ticketing		Cork	
23/06/2016 Email	Onboard Issues	Seat Reservation	Limerick	Dublin Heuston
23/06/2016 Post	Service Disruption	Train Failure	Tralee	Rathmore
23/06/2016 Post	Onboard Issues	Seat Reservation	Limerick	Limerick
23/06/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
23/06/2016 Post	Onboard Issues	Seat Reservation	Tralee	Millstreet
23/06/2016 Post	Onboard Issues	Crowding	Tralee	Dublin Heuston
23/06/2016 Post	Onboard Issues	Crowding	Tralee	Dublin Heuston
23/06/2016 Post	Service Disruption		Tralee	Charleville
	•			
23/06/2016 Post	Fares & Ticketing		Cork	Charleville
23/06/2016 Email	Fares & Ticketing		Dart	Line anials have able to
23/06/2016 Post	Onboard Issues	1st Class Issues	Limerick	Limerick Junction
23/06/2016 Post	Fares & Ticketing		Waterford	Athy
23/06/2016 Email	Onboard Issues	Cleanliness	Galway	
23/06/2016 Post	Fares & Ticketing	Unused Tickets	Tralee	
23/06/2016 Email	Onboard Issues	Disability Issues	Galway	
23/06/2016 Email	Fares & Ticketing	Unused Tickets	Tralee	
23/06/2016 Email	Station Issues	Station Facilities	Tralee	Dublin Heuston
24/06/2016 Email	Fares & Ticketing		Westport & Ballina	
24/06/2016 Email	Station Issues	Station Facilities	Dart	Malahide
24/06/2016 Email	Fares & Ticketing		Cork	
	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Hauston
24/06/2016 Email			· · · · · · · · · · · · · · · · · · ·	Dublin Heuston
24/06/2016 Email	Onboard Issues	Wi Fi	Galway	Davids de
24/06/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Drogheda
24/06/2016 Email	Onboard Issues	Seat Reservation	Rosslare	Gorey
25/06/2016 Email	Service Disruption		Cork	
26/06/2016 Email	Station Issues	Station Condition	Cork	MIDLETON
26/06/2016 Email	Onboard Issues	Lost Property	Limerick	
27/06/2016 Email	Fares & Ticketing	Unused Tickets	Sligo	Longford
27/06/2016 Email	Staff Issues	No Response to Compla	•	
27/06/2016 Email	Onboard Issues	Announcements	Tralee	Mallow
27/06/2016 Email	Station Issues	Station Condition	Sligo	Boyle
27/06/2016 Post		Planned Maintenance	Westport & Ballina	Foxford
			· · · · · · · · · · · · · · · · · · ·	
27/06/2016 Email	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
27/06/2016 Email	Onboard Issues	Seat Reservation	Cork	Thurles
			n .	
27/06/2016 Email	Staff Issues	Unhelpful/Rude Staff	Dart	Dun Laoghaire
27/06/2016 Email			Dart Cork	Dun Laoghaire

27/06/2016 Email	Fares & Ticketing		Cork	
27/06/2016 Email	Onboard Issues	1st Class Issues	Belfast	Dublin
27/06/2016 Email	Onboard Issues	1st Class Issues	Cork	
28/06/2016 Post	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
28/06/2016 Email	Onboard Issues	Bicycle Spaces	Westport & Ballina	
28/06/2016 Post	Service Disruption	Timekeeping	Cork	Cork Kent
28/06/2016 Post	Service Disruption		Longford/M3Parkway/Maynootl	
28/06/2016 Fost	Fares & Ticketing	, ,	Dart	Drumconara
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28/06/2016 Email	Onboard Issues	Seat Reservation	Tralee	
28/06/2016 Post	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
28/06/2016 Email	Website	Unable to Book Tickets	Westport & Ballina	
28/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
28/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
28/06/2016 Web	Staff Issues	Positive	Cork	Cork Kent
28/06/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Dundalk/Drogheda Commuter	Drogheda
28/06/2016 Web	Fares & Ticketing	On-Line Tickets	Galway	Diogneda
			•	Coalmina
28/06/2016 Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Coomine
28/06/2016 Web	Onboard Issues	Wi Fi	Cork	
28/06/2016 Email	Station Issues	Station Facilities	Dart	Seapoint
28/06/2016 Web	Onboard Issues	Seat Reservation	Tralee	
28/06/2016 Web	Onboard Issues	1st Class Issues	Cork	
28/06/2016 Web	Service Disruption	Timekeeping	Dart	Lansdowne Road
28/06/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Portarlington
28/06/2016 Web	Fares & Ticketing		Cork	
28/06/2016 Web	Onboard Issues	Crowding	Cork	
28/06/2016 Web	Onboard Issues	Seat Reservation	Cork	
28/06/2016 Web	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	
28/06/2016 Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	
28/06/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
28/06/2016 Web	Onboard Issues	Heat / AC	Cork	
28/06/2016 Web	Fares & Ticketing	•	Cork	
28/06/2016 Web	Service Disruption		Portlaoise Kildare Commuter	
	•			
28/06/2016 Web	Onboard Issues	Seat Reservation	Tralee	
28/06/2016 Web	Fares & Ticketing		Belfast	
28/06/2016 Web	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	
28/06/2016 Web	Onboard Issues	Seat Reservation	Waterford	
28/06/2016 Web	Fares & Ticketing	Fare Structures	Tralee	
28/06/2016 Web	Onboard Issues	Bicycle Spaces	Dart	
28/06/2016 Web	Staff Issues	Positive	Cork	Cork Kent
· · ·	Onboard Issues		Portlaoise Kildare Commuter	CORRECTE
28/06/2016 Web		Bicycle Spaces		
20/06/2016 111		Wi Fi	Galway	
28/06/2016 Web	Onboard Issues		· · · · · · · · · · · · · · · · · · ·	
28/06/2016 Web 28/06/2016 Web	Fares & Ticketing		Tralee	
		Student Tickets	Tralee Dart	
28/06/2016 Web	Fares & Ticketing	Student Tickets		
28/06/2016 Web 28/06/2016 Web	Fares & Ticketing Service Disruption	Student Tickets Timekeeping	Dart	
28/06/2016 Web 28/06/2016 Web 28/06/2016 Web 28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property	Dart Cork Waterford	
28/06/2016 Web 28/06/2016 Web 28/06/2016 Web 28/06/2016 Web 28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping	Dart Cork Waterford Limerick	
28/06/2016 Web 28/06/2016 Web 28/06/2016 Web 28/06/2016 Web 28/06/2016 Web 28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart	Tara Street
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork	Tara Street
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Galway Waterford Dart Cork Galway	
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork	Tara Street Portarlington
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Galway Waterford Dart Cork Galway	Tara Street
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork	Tara Street Portarlington
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Galway Cork Rosslare	Tara Street Portarlington
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Cork Galway Cork Galway Cork Rosslare Cork Cork Cork	Tara Street Portarlington
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Cork Galway Cork Galway Cork Rosslare Cork Limerick	Tara Street Portarlington
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Tara Street Portarlington Wexford
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Galway Cork Galway Cork Galway Cork Limerick Cork Limerick Cork Longford/M3Parkway/Maynootl	Tara Street Portarlington Wexford Drumcondra
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Website Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Cork Galway Cork Galway Cork Limerick Cork Longford/M3Parkway/Maynootl Cork	Tara Street Portarlington Wexford
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Rosslare Cork Cork Limerick Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork	Tara Street Portarlington Wexford Drumcondra Mallow
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Website Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Cork Galway Cork Galway Cork Limerick Cork Longford/M3Parkway/Maynootl Cork	Tara Street Portarlington Wexford Drumcondra
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Website Service Disruption Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Rosslare Cork Cork Limerick Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork	Tara Street Portarlington Wexford Drumcondra Mallow
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Website Service Disruption Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Toilets Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Galway Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Cork	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Doors Crowding Toilets Bus Transfers Toilets Bus Transfers Toilets Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Rosslare Cork Limerick Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Coulcines Bus Transfers Toilets Bus Transfers Toilets Planned Maintenance Seat Reservation Crowding	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Rosslare Cork Limerick Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Toilets Bus Transfers Toilets Crowding Timekeeping Toilets Planned Maintenance Seat Reservation Crowding Timekeeping	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Rosslare Cork Limerick Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles Longford
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Toilets Planned Maintenance Seat Reservation Crowding Timekeeping Timekeeping Student Tickets	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Rosslare Cork Limerick Cork Limerick Cork Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Cork	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles Longford
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Website Service Disruption Onboard Issues Service Disruption Fares & Ticketing Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Pransfers Crowding Pransfers Crowding Timekeeping Toilets Planned Maintenance Seat Reservation Crowding Timekeeping Timekeeping Student Tickets Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Galway Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Limerick Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Cork	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles Longford Sligo Templemore
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Staff Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Pransfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Timekeeping Toilets Planned Maintenance Seat Reservation Crowding Timekeeping Student Tickets Bus Transfers Positive	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Galway Cork Longford/M3Parkway/Maynootl Cork Cork Limerick Cork Longford/M3Parkway/Maynootl Cork Cork Sligo Galway Cork Sligo Galway Cork Sligo Cork	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles Longford
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Website Service Disruption Onboard Issues Service Disruption Fares & Ticketing Service Disruption	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Pransfers Crowding Pransfers Crowding Timekeeping Toilets Planned Maintenance Seat Reservation Crowding Timekeeping Timekeeping Student Tickets Bus Transfers	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Galway Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Limerick Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Cork	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles Longford Sligo Templemore
28/06/2016 Web	Fares & Ticketing Service Disruption Staff Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Staff Issues	Student Tickets Timekeeping Unhelpful/Rude Staff Lost Property Timekeeping Fare Structures Toilets Timekeeping Station Facilities On-Line Tickets Timekeeping Unused Tickets Cleanliness Seat Reservation Unhelpful/Rude Staff Fare Structures Doors Bus Transfers Doors Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Promotional Offers Timekeeping Toilets Bus Transfers Crowding Toilets Bus Transfers Toilets Planned Maintenance Seat Reservation Crowding Timekeeping Student Tickets Bus Transfers Positive 1st Class Issues	Dart Cork Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Tralee Portlaoise Kildare Commuter Dart Waterford Galway Waterford Dart Cork Galway Cork Galway Cork Longford/M3Parkway/Maynootl Cork Cork Limerick Cork Longford/M3Parkway/Maynootl Cork Cork Sligo Galway Cork Sligo Galway Cork Sligo Cork	Tara Street Portarlington Wexford Drumcondra Mallow Dublin Heuston Thurles Longford Sligo Templemore

28/06/2016 Web		Crowding	Limerick	
28/06/2016 Web	Website	Unable to Book Tickets		
28/06/2016 Web	Fares & Ticketing	Fare Structures	Cork	
28/06/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
28/06/2016 Web	Fares & Ticketing	Student Tickets	Sligo	
28/06/2016 Web	Website	Complete Savings	Cork	
28/06/2016 Web	Antisocial Behavio	Disorderly Passengers	Portlaoise Kildare Commuter	Portarlington
28/06/2016 Web	Website	Unable to Book Tickets	Limerick	-
28/06/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Drumcondra
28/06/2016 Web	Fares & Ticketing			Malahide
28/06/2016 Web		Cleanliness	Galway	
28/06/2016 Web	Onboard Issues	Doors	Longford/M3Parkway/Maynooth	Docklands
28/06/2016 Web		Station Facilities	Cork	Mallow
28/06/2016 Web	Service Disruption			Dublin Heuston
			Cork	Dubilii Heustoli
28/06/2016 Web	Fares & Ticketing			
28/06/2016 Web	Service Disruption	· -	Galway	
28/06/2016 Web	Fares & Ticketing		Galway	
28/06/2016 Web	Station Issues	Booking Office Issues	Belfast	
28/06/2016 Email		Promotional Offers	Cork	
28/06/2016 Email		Lost Property	Longford/M3Parkway/Maynootl	Ashtown
28/06/2016 Email		Announcements	Dart	
28/06/2016 Email	Website	Unable to Book Tickets		
28/06/2016 Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	
28/06/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
28/06/2016 Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	Dublin Connolly
28/06/2016 Email	Fares & Ticketing	Fare Structures	Cork	
28/06/2016 Email	Fares & Ticketing	Leap Cards	Cork Cobh Midleton	
28/06/2016 Email		On-Line Tickets	Belfast	
28/06/2016 Email	Onboard Issues	Dogs	Cork	
28/06/2016 Email	Fares & Ticketing	Student Tickets	Galway	
28/06/2016 Web			Longford/M3Parkway/Maynootl	Maynooth
28/06/2016 Email	Service Disruption		Cork	,
28/06/2016 Email		Lost Property	Galway	
28/06/2016 Web	Onboard Issues	Seat Reservation	Dart	
28/06/2016 Email		Lost/Mislaid Tickets	Belfast	
		· ·		
28/06/2016 Web	Fares & Ticketing		Galway	
28/06/2016 Email	Fares & Ticketing		Tralee	
28/06/2016 Web	Fares & Ticketing		Galway	
28/06/2016 Web	Fares & Ticketing	Student Tickets	Dart	
28/06/2016 Web 28/06/2016 Email	Fares & Ticketing Fares & Ticketing	Student Tickets RPU Fines	Dart Dart	
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues	Student Tickets RPU Fines Cleanliness	Dart Limerick	Limerick
28/06/2016 Web 28/06/2016 Email	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces	Dart Dart	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces	Dart Limerick	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets	Dart Dart Limerick Westport & Ballina	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices	Dart Dart Limerick Westport & Ballina Cork	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices	Dart Dart Limerick Westport & Ballina Cork Dart	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures	Dart Dart Limerick Westport & Ballina Cork Dart Belfast	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter	Limerick
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter	
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping Union Dispute Positive	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter	
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford	Athlone
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Email 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping Union Dispute Positive Incident on Line Positive	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork	Athlone
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl	Athlone Carlow Clonsilla
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Email 29/06/2016 Post 29/06/2016 Post 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl	Athlone Carlow Clonsilla Carlow
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post 29/06/2016 Post 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork	Athlone Carlow Clonsilla Carlow Mallow
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Staff Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Incident on Line Timekeeping Ist Class Issues	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Cork Cork Cork Cork Cork	Athlone Carlow Clonsilla Carlow Mallow Cork Kent
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Fares & Ticketing	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Incident on Line Timekeeping Ist Class Issues On-Line Tickets	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Westport & Ballina	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br.
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Incident on Line Timekeeping St Class Issues On-Line Tickets Bus Transfers	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Westport & Ballina Waterford	Athlone Carlow Clonsilla Carlow Mallow Cork Kent
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Staff Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Ist Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Westport & Ballina Waterford Cork	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Orboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping St Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Westport & Ballina Waterford Cork Cork Cork Cork Cork Cork Cork Cork	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping 1st Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Westport & Ballina Waterford Cork Cork Vestport & Ballina Waterford Cork Cork Cork Cork Cork Sligo	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Incident on Line Timekeeping Incident on Line Timekeeping Incident on Line Timekeeping Ist Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping Incident on Line	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Cork Westport & Ballina Waterford Cork Cork Westport & Ballina Waterford Cork Cork Westport & Ballina Waterford Cork Cork Sligo Waterford	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote Carlow
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Ist Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping Incident on Line Tickets Ist Class Issues	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Cork Westport & Ballina Waterford Cork Cork Cork Westport & Ballina	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote Carlow Cork Kent Carlow Cork Kent
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28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping 1st Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping Incident on Line Tist Class Issues Timekeeping Ist Class Issues Timekeeping Ist Class Issues Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Westport & Ballina Waterford Cork Cork Westport & Ballina Waterford Cork Cork Cork Cork Westport & Ballina	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote Carlow Cork Kent Grand Canal Dock Dublin
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Oricketing Service Disruption Service Disruption Service Disruption Staff Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Onboard Issues Onboard Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping 1st Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping Incident on Line Timekeeping Inst Class Issues Timekeeping Inst Class Issues Timekeeping Incident on Line	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Westport & Ballina Waterford Cork Cork Westport & Ballina Waterford Cork Cork Cork Cork Westport & Ballina	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote Carlow Cork Kent Grand Canal Dock
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Staff Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping 1st Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping Incident on Line Tist Class Issues Timekeeping Ist Class Issues Timekeeping Ist Class Issues Timekeeping	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Westport & Ballina Waterford Cork Cork Westport & Ballina Waterford Cork Cork Cork Cork Westport & Ballina	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote Carlow Cork Kent Grand Canal Dock Dublin
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Service Disruption Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Staff Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Ist Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping Incident on Line Timekeeping Stransfers Lost/Mislaid Tickets Lost Class Issues Heat / AC DSP Free Travel Passes Positive TVMs	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Galway Cork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Westport & Ballina Waterford Cork Uork Westport & Ballina Waterford Cork Cork Uork Cork Uork Cork Cork Cork Uore Uore Westport & Ballina Waterford Cork Cork Cork Cork Dart Belfast Cork	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote Carlow Cork Kent Grand Canal Dock Dublin
28/06/2016 Web 28/06/2016 Email 28/06/2016 Web 29/06/2016 Fost 29/06/2016 Post 29/06/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Staff Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Staff Issues Staff Issues	Student Tickets RPU Fines Cleanliness Bicycle Spaces On-Line Tickets Ticket Prices Fare Structures Announcements Promotional Offers Timekeeping Union Dispute Positive Incident on Line Positive Timekeeping Incident on Line Timekeeping Incident on Line Timekeeping Ist Class Issues On-Line Tickets Bus Transfers Lost/Mislaid Tickets 1st Class Issues Timekeeping Incident on Line Timekeeping Stransfers Lost/Mislaid Tickets Heat / AC DSP Free Travel Passes Positive TVMs Fare Structures	Dart Dart Limerick Westport & Ballina Cork Dart Belfast Dundalk/Drogheda Commuter Cork Galway Portlaoise Kildare Commuter Gork Waterford Cork Longford/M3Parkway/Maynootl Waterford Cork Cork Westport & Ballina Waterford Cork Cork Westport & Ballina Waterford Cork Cork Cork Ungford/M3Parkway/Maynootl Waterford Cork Cork Cork Cork Ungford Cork Cork Cork Ungford Cork Cork Cork Ungford Cork Cork Cork Cork Cork Cork Cork Cork	Athlone Carlow Clonsilla Carlow Mallow Cork Kent Wellington Br. Hazelhatch & Celbridge Cork Kent Ballymote Carlow Cork Kent Grand Canal Dock Dublin
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06/07/2016 Email Website No Confirmation Email Tralee 06/07/2016 Email Onboard Issues Seat Reservation Galway Dublin Heuston	06/07/2016 Post	Service Disruption	Timekeeping	Cork	Portlaoise
06/07/2016 Email Website No Confirmation Email Tralee 06/07/2016 Email Onboard Issues Seat Reservation Galway Dublin Heuston	06/07/2016 Web	Staff Issues	Positive	Limerick	Limerick
06/07/2016 Email Onboard Issues Seat Reservation Galway Dublin Heuston			No Confirmation Email		
					Dublin Heuston
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06/07/2016 Email	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/07/2016 Web	Onboard Issues	Doors	Westport & Ballina	Newbridge
06/07/2016 Email	Station Issues	Barriers	Tralee	
06/07/2016 Web	Onboard Issues	Lost Property	Dart	
06/07/2016 Web	Timetabling		Galway	
06/07/2016 Email			Cork	
	Timetabling	Timetable Suggestions		
06/07/2016 Web				
06/07/2016 Web	Onboard Issues	Cleanliness	Cork	
06/07/2016 Web	Timetabling	Timetable Changes	Belfast	
06/07/2016 Web	Fares & Ticketing	Ticket Prices	Galway	
06/07/2016 Email	Service Disruption	Bus Transfers	Cork	
07/07/2016 Email	Station Issues	Station Facilities		Hansfield
07/07/2016 Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	Rush & Lusk
· · ·				
07/07/2016 Email	Station Issues	Lifts/Elevators	Galway	Tullamore
07/07/2016 Email	Onboard Issues	Announcements	Dart	Howth Jctn. & Donaghmede
07/07/2016 Email	Onboard Issues	1st Class Issues	Cork	Rathmore
07/07/2016 Web	Station Issues	Station Facilities	Galway	Galway
07/07/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
07/07/2016 Email	Station Issues	TVMs	Galway	
· · ·	Fares & Ticketing		,	
07/07/2016 Web			Galway	
07/07/2016 Web	Station Issues	Bicycles	Dart	Clontarf Road
07/07/2016 Email	Fares & Ticketing		Dart	Dublin Connolly
07/07/2016 Email	Service Disruption	Timekeeping		
07/07/2016 Email	Fares & Ticketing	Ticket Prices	Cork	
07/07/2016 Email	Timetabling	Cancellations	Galway	Athenry
07/07/2016 Email	Fares & Ticketing		Tralee	Tralee
07/07/2016 Email	Station Issues	Cleanliness	Dart	Clontarf Road
07/07/2016 Web	Onboard Issues	Crowding	Dart	Sandycove & Glasthule
07/07/2016 Web	Station Issues	Announcements		Maynooth
07/07/2016 Email	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
07/07/2016 Email	Staff Issues	Positive	Tralee	Mallow
07/07/2016 Web	Station Issues	TVMs	Dart	
07/07/2016 Web	Fares & Ticketing	Surcharges	Tralee	
07/07/2016 Email	Station Issues	Station Condition	Dart	Kilbarrack
07/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Adamstown
07/07/2016 Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Docklands
07/07/2016 Web	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	
07/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Heuston
			·	Dubilit ricustori
07/07/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
07/07/2016 Email	Onboard Issues	Lost Property	Galway	
08/07/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
08/07/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Limerick	Limerick Junction
08/07/2016 Web	Website	Complete Savings	Cork	
08/07/2016 Web	Website	Unable to Book Tickets	Cork	
08/07/2016 Email			Dart	
				B
08/07/2016 Web		DSP Free Travel Passes		Portmarnock
08/07/2016 Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	Ballyhaunis
08/07/2016 Web	Fares & Ticketing	Student Tickets	Limerick	
08/07/2016 Web	Station Issues	Station Facilities	Dart	Dublin
08/07/2016 Web	Fares & Ticketing		Cork	
08/07/2016 Web	Onboard Issues	Cleanliness	Cork	
08/07/2016 Web	Onboard Issues	Cleanliness	Cork	
08/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
08/07/2016 Email	Service Disruption	Timekeeping	Cork	
08/07/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Limerick	Dublin Heuston
08/07/2016 Post	Timetabling	Connections	Limerick	Limerick
08/07/2016 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
08/07/2016 Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston
08/07/2016 Web	Station Issues	Station Condition	Cork	Cobh
08/07/2016 Email	Fares & Ticketing		Tralee	
08/07/2016 Web	Service Disruption	Bus Transfers	Sligo	
08/07/2016 Email	Onboard Issues	Seat Reservation	Sligo	
08/07/2016 Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Navan Road Parkway
08/07/2016 Web	Station Issues	Station Facilities	Dart	Bayside
				Dayside
08/07/2016 Web	Fares & Ticketing		Cork	
08/07/2016 Web	Onboard Issues	Seat Reservation	Galway	
08/07/2016 Web	Station Issues	Station Facilities	Limerick	
08/07/2016 Email	Onboard Issues	Crowding	Tralee	
08/07/2016 Web	Staff Issues	Positive	Dart	Dublin Connolly
09/07/2016 Web	Station Issues	Station Facilities	Dart	,
09/07/2016 Web	Fares & Ticketing		Limerick	
09/07/2016 Web	Fares & Ticketing		Cork	
09/07/2016 Email	Fares & Ticketing	Fare Structures	Cork	
00/07/2016 Web	Onboard Issues	Seat Reservation	Rosslare	
09/07/2016 Web	Oliboard issues			
			Galway	
09/07/2016 Email	Onboard Issues	Seat Reservation	Galway Longford/M3Parkway/Maynooth	Leixlin (Louisa Rridge)
09/07/2016 Email 09/07/2016 Web	Onboard Issues Onboard Issues	Seat Reservation Doors	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
09/07/2016 Email	Onboard Issues	Seat Reservation	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)

09/07/201	6 Web	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
09/07/201	6 Web	Service Disruption	Timekeeping	Cork	
09/07/201	6 Web	Station Issues	TVMs	Cork	Rushbrooke
09/07/201		Station Issues	Station Condition	Westport & Ballina	Claremorris
09/07/201			Disorderly Passengers	Cork	Thurles
09/07/201			Disorderly Passengers	Cork	Mallow
09/07/201			Seat Reservation	Cork	Wallow
10/07/201		Fares & Ticketing		Cork	
10/07/201		Onboard Issues	Doors	Cork	-1 .60
10/07/201	.6 Web		Unused Tickets	Dart	Clongriffin
10/07/201	6 Web	Onboard Issues	Seat Reservation	Galway	Athlone
10/07/201	6 Web	Fares & Ticketing	Fare Structures	Sligo	
10/07/201	6 Web	Onboard Issues	Seat Reservation	Cork	
10/07/201	6 Web	Station Issues	Station Facilities	Sligo	
10/07/201	6 Web	Fares & Ticketing	On-Line Tickets	Belfast	
10/07/201	6 Web	Fares & Ticketing	On-Line Tickets	Cork	
11/07/201		Fares & Ticketing		Cork	
11/07/201			Lost/Mislaid Tickets	Cork	
11/07/201			Catering	Cork	
					Charries
11/07/201			TVMs	Dundalk/Drogheda Commuter	Skerries
11/07/201			Crowding	Cork	
11/07/201			Crowding	Galway	Dublin Heuston
11/07/201		Onboard Issues	Wi Fi	Galway	
11/07/201	6 Web	Onboard Issues	1st Class Issues	Tralee	
11/07/201	6 Web	Onboard Issues	1st Class Issues	Tralee	
11/07/201	6 Web	Fares & Ticketing	Leap Cards	Rosslare	
11/07/201	6 Email	Onboard Issues	Catering	Cork	
11/07/201			1st Class Issues	Cork	
11/07/201		Staff Issues	Positive	Belfast	Dublin
11/07/201		Station Issues	Incorrect Information	Dart	Tara Street
11/07/201		Onboard Issues	Wi Fi	Galway	Tara Street
				•	
11/07/201		Staff Issues	Positive	Galway	5 1 11 11 1
11/07/201			Car Parks	Cork	Dublin Heuston
11/07/201			Seat Reservation	Cork	Dublin Heuston
11/07/201	.6 Post	Fares & Ticketing	Ticket Prices	Cork	Dublin Heuston
11/07/201	6 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
11/07/201	6 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
11/07/201	6 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
11/07/201	.6 Post	Service Disruption	Incident on Line	Galway	Tullamore
				•	
11/07/201	6 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
11/07/201 11/07/201	6 Post 6 Post	Onboard Issues Onboard Issues	1st Class Issues 1st Class Issues	Cork	Cork Kent
11/07/201 11/07/201 11/07/201	6 Post 6 Post 6 Post	Onboard Issues Onboard Issues Onboard Issues	1st Class Issues 1st Class Issues Seat Reservation	Cork Cork Galway	Cork Kent Cork Kent Dublin Heuston
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11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201	6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues	1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Seat Reservation Bus Transfers	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar
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11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201	6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web 6 Web 6 Web 6 Web 6 Email	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Station Issues	1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Seat Reservation Bus Transfers Station Condition	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina Longford/M3Parkway/Maynoot Cork	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar
11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201	6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web 6 Web 6 Web 6 Email 6 Web 6 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing	1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Seat Reservation Bus Transfers Station Condition RPU Fines	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina Longford/M3Parkway/Maynoot Cork	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar
11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201	6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web 6 Web 6 Web 6 Web 6 Email 6 Web 6 Web 6 Howeb 6 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Website Onboard Issues	1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Seat Reservation Bus Transfers Station Condition RPU Fines Unable to Book Tickets	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina Longford/M3Parkway/Maynoot Cork Cork	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar
11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201	6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web 6 Web 6 Web 6 Web 6 Email 6 Web 6 Email 6 Web 6 Email 6 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues	1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Seat Reservation Bus Transfers Station Condition RPU Fines Unable to Book Tickets Dogs	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina Longford/M3Parkway/Maynoot Cork Cork Sligo	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar
11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201 11/07/201	6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web 6 Web 6 Web 6 Web 6 Email	Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues Fares & Ticketing	1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Seat Reservation Bus Transfers Station Condition RPU Fines Unable to Book Tickets Dogs Dogs Promotional Offers	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina Longford/M3Parkway/Maynoot Cork Cork Sligo Rosslare Limerick	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar
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11/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201	6 Post 6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web 6 Web 6 Email 6 Web 6 Email 6 Web 6 Email 6 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Station Issues	1st Class Issues 1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Bus Transfers Station Condition RPU Fines Unable to Book Tickets Dogs Dogs Promotional Offers Family Tickets TVMs DSP Free Travel Passes Leap Cards Car Parks Lost/Mislaid Tickets Positive Station Condition Bicycle Spaces Bicycle Spaces DSP Free Travel Passes Timetable Changes Fare Structures Ticket Prices Student Tickets Unable to Book Tickets Fare Structures Unhelpful/Rude Staff Station Condition Unused Tickets Unhelpful/Rude Staff	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina Longford/M3Parkway/Maynoot Cork Sligo Rosslare Limerick Cork Dart Cork Dart Cork Portlaoise Kildare Commuter Limerick Portlaoise Kildare Commuter Rosslare Belfast Portlaoise Kildare Commuter Cork Dart Limerick Portlaoise Kildare Commuter Limerick Portlaoise Kildare Commuter Rosslare Belfast Portlaoise Kildare Commuter Rosslare Belfast Tralee Dart Limerick Tralee Cork	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar I Drumcondra Clongriffin Dublin Heuston Kildare Sallins & Naas
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11/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201 12/07/201	6 Post 6 Post 6 Post 6 Post 6 Web 6 Email 6 Web 6 Web 6 Email 6 Web 6 Email 6 Web 6 Email 6 Web 6 Email 6 Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Staff Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing Timetabling Fares & Ticketing Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing	1st Class Issues 1st Class Issues Seat Reservation Bus Transfers Seat Reservation Seat Reservation Bus Transfers Station Condition RPU Fines Unable to Book Tickets Dogs Promotional Offers Family Tickets TVMs DSP Free Travel Passes Leap Cards Car Parks Lost/Mislaid Tickets Positive Station Condition Bicycle Spaces Bicycle Spaces Bicycle Spaces Timetable Changes Fare Structures Ticket Prices Student Tickets Unable to Book Tickets Fare Structures Ticket Prices Student Tickets Unable to Book Tickets Fare Structures Unhelpful/Rude Staff Station Condition Unused Tickets Unhelpful/Rude Staff Fare Structures No Confirmation Email Announcements	Cork Cork Galway Westport & Ballina Tralee Cork Westport & Ballina Longford/M3Parkway/Maynoot Cork Sligo Rosslare Limerick Cork Dart Cork Dart Cork Portlaoise Kildare Commuter Limerick Portlaoise Kildare Commuter Rosslare Belfast Portlaoise Kildare Commuter Cork Dart Limerick Portlaoise Kildare Commuter Limerick Portlaoise Kildare Commuter Rosslare Belfast Portlaoise Kildare Commuter Rosslare Belfast Tralee Dart Limerick Tralee Cork	Cork Kent Cork Kent Dublin Heuston Ballyhaunis Castlebar I Drumcondra Clongriffin Dublin Heuston Kildare Sallins & Naas

12/07/2016 Post	Fares & Ticketing	Unused Tickets	Tralee	Killarney
12/07/2016 Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	Ballina
12/07/2016 Web	Onboard Issues	Seat Reservation	Cork	
12/07/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
12/07/2016 Email		On-Line Tickets	Cork	
12/07/2016 Email	Onboard Issues	Lost Property	Waterford	
		. ,		
12/07/2016 Email		Fare Structures	Galway	
12/07/2016 Email	Staff Issues	Unhelpful/Rude Staff	Limerick	
12/07/2016 Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Enfield
12/07/2016 Web	Fares & Ticketing	Ticket Prices	Galway	
12/07/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
12/07/2016 Web	Timetabling	Timetable Changes	Belfast	
12/07/2016 Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
12/07/2016 Web	Fares & Ticketing	· · ·	· · · · · · · · · · · · · · · · · · ·	Dublin Heuston
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12/07/2016 Web		Ticket Prices	Cork	
12/07/2016 Web	Onboard Issues	Cleanliness		Docklands
12/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	
12/07/2016 Web	Onboard Issues	Announcements	Waterford	
12/07/2016 Web	Timetabling	Timetable Changes	Sligo	Edgeworthstown
12/07/2016 Web	Onboard Issues	Lost Property	<u> </u>	<u> </u>
12/07/2016 Web	Website	Unable to Book Tickets	Galway	
				Cault Kant
13/07/2016 Email	Onboard Issues	Toilets		Cork Kent
13/07/2016 Web		Student Tickets		Ashtown
13/07/2016 Web	Onboard Issues	Seat Reservation	Cork	
13/07/2016 Web	Onboard Issues	Seat Reservation	Belfast	Dundalk
13/07/2016 Email	Onboard Issues	Seat Reservation	Cork	Thurles
13/07/2016 Post	Service Disruption			Edgeworthstown
13/07/2016 Post	Service Disruption			Castlebar
	•	Disability Assistance/Ra	•	
13/07/2016 Post	Station Issues			Dublin Heuston
13/07/2016 Email	Fares & Ticketing		Cork	
13/07/2016 Post	Service Disruption	Track Fault	Sligo	Edgeworthstown
13/07/2016 Email	Fares & Ticketing	On-Line Tickets	Tralee	
13/07/2016 Post	Service Disruption	Bus Transfers	Westport & Ballina	Castlebar
13/07/2016 Post	Service Disruption		· · · · · · · · · · · · · · · · · · ·	Wellington Br.
13/07/2016 Post	Service Disruption		Westport & Ballina	Castlebar
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13/07/2016 Web	Onboard Issues	Toilets		Dublin Heuston
13/07/2016 Email	Station Issues	Car Parks	Cork	Dublin Heuston
13/07/2016 Email	Station Issues	Incorrect Information	Westport & Ballina	
13/07/2016 Post	Service Disruption	Planned Maintenance	Westport & Ballina	Roscommon
13/07/2016 Post	Fares & Ticketing	RPU Fines	Galway	Athenry
13/07/2016 Email	Station Issues	Lifts/Elevators	Westport & Ballina	,
13/07/2016 Web	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	·	Villarnov
• •				Killarney
13/07/2016 Email	Station Issues	Cleanliness		Kildare
13/07/2016 Web	Fares & Ticketing			Drumcondra
13/07/2016 Web	Onboard Issues	Cleanliness	Cork	
13/07/2016 Web	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
40/07/0046 144		Dositivo	Dart	
13/0//2016 Web	Staff Issues	Positive		Sandymount
13/07/2016 Web	Staff Issues Website	Positive Unable to Book Tickets		Sandymount
13/07/2016 Web	Website	Unable to Book Tickets	Cork	Sandymount
13/07/2016 Web 13/07/2016 Web	Website Fares & Ticketing	Unable to Book Tickets RPU Fines	Cork	Sandymount
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web	Website Fares & Ticketing Staff Issues	Unable to Book Tickets RPU Fines Positive	Cork Cork Dart	
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption	Unable to Book Tickets RPU Fines Positive Incident on Line	Cork Cork Dart Westport & Ballina	Athlone
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web	Website Fares & Ticketing Staff Issues	Unable to Book Tickets RPU Fines Positive	Cork Cork Dart Westport & Ballina	
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption	Unable to Book Tickets RPU Fines Positive Incident on Line	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter	Athlone
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter	Athlone
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo	Athlone Sallins & Naas Edgeworthstown
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina	Athlone Sallins & Naas Edgeworthstown Dublin Heuston
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick	Athlone Sallins & Naas Edgeworthstown
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart	Athlone Sallins & Naas Edgeworthstown Dublin Heuston
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues Onboard Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues Onboard Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues Onboard Issues Onboard Issues Station Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Pares & Ticketing Onboard Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Unboard Issues Fares & Ticketing Station Issues Website	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Unboard Issues Website Website	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Website Station Issues Onboard Issues Website Website Website	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Unboard Issues Website Website	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Website Station Issues Onboard Issues Website Website Website	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Cork Limerick Galway Cork Limerick Galway Cork Limerick Galway Cork Limerick Cork Limerick Cork Limerick Cork	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 15/07/2016 Email 15/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Website Website Website Website Website Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Cork Limerick Galway Cork Limerick Galway Cork Limerick Galway Cork Limerick Cork Limerick Cork Limerick Cork	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web 15/07/2016 Web 15/07/2016 Web 15/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Fares & Ticketing Onboard Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Website Fares & Ticketing Station Issues Fares & Ticketing Station Issues Website Website Staff Issues Staff Issues Station Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Limerick Galway	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 15/07/2016 Web 15/07/2016 Web 15/07/2016 Web 15/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Website Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Website Website Website Staff Issues Staff Issues Onboard Issues Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Cork Limerick Galway Cork Limerick Galway Cork Limerick Galway Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction Cork Kent Athenry
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Email 14/07/2016 Web 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Unboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Website Website Website Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive Barriers	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway Cork Galway Cork Umerick Galway Cork Umerick Galway Cork Cork Umerick Cork Umerick Cork Umerick Cork Cork Umerick Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Email 14/07/2016 Web 15/07/2016 Web 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Website Website Website Website Staff Issues Staff Issues Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive Barriers Unable to Book Tickets	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway Cork Waterford	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction Cork Kent Athenry
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Email 14/07/2016 Web 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Unboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Website Website Website Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive Barriers	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway Cork Waterford	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction Cork Kent Athenry
13/07/2016 Web 13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 14/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Email 14/07/2016 Web 15/07/2016 Web 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Website Website Website Website Staff Issues Station Issues Onboard Issues Staff Issues Station Issues Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive Barriers Unable to Book Tickets	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway Cork Waterford	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction Cork Kent Athenry
13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Email 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web 14/07/2016 Web 15/07/2016 Web 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Email 15/07/2016 Web 15/07/2016 Web 15/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Website Website Website Website Staff Issues Station Issues Onboard Issues Staff Issues Station Issues Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive Barriers Unable to Book Tickets DSP Free Travel Passes	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway Cork Limerick Galway Cork Limerick Cork Limerick Galway Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction Cork Kent Athenry
13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Email 14/07/2016 Web 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 15/07/2016 Email 15/07/2016 Web 15/07/2016 Web 15/07/2016 Web 15/07/2016 Web	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Website Website Website Website Staff Issues Station Issues Onboard Issues Staff Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Staff Issues Station Issues Staff Issues	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive Barriers Unable to Book Tickets DSP Free Travel Passes Lost/Mislaid Tickets	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway Cork Limerick Galway Cork Limerick Galway Cork Limerick Cork Limerick Cork Limerick Cork Sligo Cork Cork Limerick Cork Limerick Cork Limerick Cork Cork Limerick Cork Salway Cork Limerick Cork Galway Cork Sligo Galway Sligo Portlaoise Kildare Commuter	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction Cork Kent Athenry
13/07/2016 Web 13/07/2016 Web 13/07/2016 Email 13/07/2016 Email 13/07/2016 Email 14/07/2016 Post 14/07/2016 Post 14/07/2016 Email 14/07/2016 Web 14/07/2016 Email 14/07/2016 Web 14/07/2016 Web 14/07/2016 Web 15/07/2016 Web 15/07/2016 Email	Website Fares & Ticketing Staff Issues Service Disruption Onboard Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Website Website Website Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Station Issues Website Fares & Ticketing	Unable to Book Tickets RPU Fines Positive Incident on Line Lost Property Unable to Book Tickets TVMs DSP Free Travel Passes 1st Class Issues Complete Savings Disability Assistance/Ra Lost Property Car Parks 1st Class Issues Promotional Offers Station Facilities Complete Savings Unable to Book Tickets No Confirmation Email Positive Station Condition Seat Reservation Positive Barriers Unable to Book Tickets DSP Free Travel Passes Lost/Mislaid Tickets Timetable Changes	Cork Cork Dart Westport & Ballina Portlaoise Kildare Commuter Limerick Sligo Westport & Ballina Limerick Galway Dart Cork Sligo Cork Cork Limerick Galway Cork Limerick Galway Cork Limerick Galway Cork Limerich Galway Cork Limerich Cork Galway Cork Sligo Golway Cork Waterford Waterford Galway Sligo Portlaoise Kildare Commuter	Athlone Sallins & Naas Edgeworthstown Dublin Heuston Tara Street Sligo Cork Kent Limerick Junction Cork Kent Athenry

15/07/2016 Web	Staff Issues	No Response to Compla	Belfast	
15/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Donabate
15/07/2016 Email	Onboard Issues	Seat Reservation	Cork	
15/07/2016 Email	Fares & Ticketing		Belfast	
				Ballina
15/07/2016 Post	Service Disruption		Westport & Ballina	
15/07/2016 Post	Service Disruption		Westport & Ballina	Wellington Br.
15/07/2016 Email	Timetabling	Connections	Galway	Kildare
15/07/2016 Web	Fares & Ticketing	On-Line Tickets	Limerick	
15/07/2016 Email	Station Issues	Station Condition	Galway	Athenry
15/07/2016 Web	Antisocial Behavio	Disorderly Passengers	Cork	
15/07/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Mullingar
15/07/2016 Web	Website	No Confirmation Email		Roscommon
		Car Parks	Tralee	
15/07/2016 Web	Station Issues			Killarney
15/07/2016 Email	Fares & Ticketing		Tralee	Dublin Heuston
15/07/2016 Web	Timetabling	Connections	Rosslare	
15/07/2016 Web	Service Disruption	Incident on Line	Westport & Ballina	Wellington Br.
15/07/2016 Web	Website	Unable to Book Tickets	Cork	
15/07/2016 Email	Station Issues	Incorrect Information	Galway	Kildare
15/07/2016 Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynooth	Clonsilla
15/07/2016 Email	Onboard Issues	Disability Issues	Sligo	Dromod
		· · · · · · · · · · · · · · · · · · ·		Diomod
15/07/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
15/07/2016 Web	Website	Special Events	Cork	
15/07/2016 Email	Onboard Issues	Cleanliness	Westport & Ballina	
15/07/2016 Email	Onboard Issues	Seat Reservation	Waterford	
15/07/2016 Web	Onboard Issues	Seat Reservation	Waterford	Kilkenny
15/07/2016 Email	Onboard Issues	Lost Property	Galway	
15/07/2016 Email	Service Disruption	<u> </u>	Dart	
15/07/2016 Web	Onboard Issues	Lost Property	Cork	
15/07/2016 Web			Cork	
		Unused Tickets		Dublin Houston
15/07/2016 Web	Staff Issues	Positive	Cork	Dublin Heuston
16/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
16/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Salthill & Monkstown
16/07/2016 Web	Website	No Confirmation Email	Cork	
16/07/2016 Web	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
16/07/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
16/07/2016 Web	Website	Unable to Book Tickets		
	Staff Issues		Cork	Doublesies
16/07/2016 Web		Unhelpful/Rude Staff		Portlaoise
16/07/2016 Web		Fare Structures	Galway	Galway
16/07/2016 Web	Fares & Ticketing	Family Tickets	Cork	Mallow
16/07/2016 Web	Station Issues	Toilets	Portlaoise Kildare Commuter	
16/07/2016 Web	Onboard Issues	Seat Reservation	Sligo	Dublin
16/07/2016 Web	Fares & Ticketing	Ticket Prices	Sligo	Sligo
18/07/2016 Email	Onboard Issues	Heat / AC	Westport & Ballina	ŭ
18/07/2016 Email	Onboard Issues	Heat / AC	Westport & Ballina	
			· · · · · · · · · · · · · · · · · · ·	
18/07/2016 Email	Onboard Issues	Seat Reservation	Waterford	
18/07/2016 Email	Onboard Issues	Disability Issues	Waterford	
18/07/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
18/07/2016 Web	Fares & Ticketing	Student Tickets	Sligo	Sligo
18/07/2016 Web	Onboard Issues	Cleanliness	Cork	Cork Kent
18/07/2016 Web	Staff Issues	Unhelpful/Rude Staff	Tralee	Mallow
18/07/2016 Web	Timetabling	Timetable Suggestions		
18/07/2016 Web	Station Issues	TVMs	Portlaoise Kildare Commuter	
				Limorick
18/07/2016 Web	Onboard Issues	Seat Reservation	Limerick	Limerick
18/07/2016 Web	Onboard Issues	Toilets	Limerick	
18/07/2016 Web	Onboard Issues	Toilets	Tralee	Tralee
18/07/2016 Web	Service Disruption	Timekeeping	Cork	Cork Kent
18/07/2016 Web	Onboard Issues	Heat / AC	Sligo	Mullingar
18/07/2016 Web	Onboard Issues	Doors		Coolmine
18/07/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Dublin Heuston
18/07/2016 Web	Antisocial Behavio		Dundalk/Drogheda Commuter	Donabate
				Donabate
18/07/2016 Web	Onboard Issues	Seat Reservation	Waterford	Cold Kood
18/07/2016 Email	Station Issues	Toilets	Cork	Cork Kent
18/07/2016 Post	Service Disruption		Westport & Ballina	Castlerea
18/07/2016 Post	Service Disruption	Track Fault	Westport & Ballina	Tullamore
18/07/2016 Email	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	
18/07/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Dublin Heuston
18/07/2016 Email	Onboard Issues	Seat Reservation	Cork	Cork Kent
18/07/2016 Email	Station Issues	Toilets	Cork	Dublin Heuston
				Dubini ficuston
18/07/2016 Web	Onboard Issues	Seat Reservation	Cork	
18/07/2016 Email	Fares & Ticketing		Waterford	
18/07/2016 Web	•	Planned Maintenance	Dart	Lansdowne Road
18/07/2016 Email	Onboard Issues	Heat / AC	Dart	Dublin
18/07/2016 Email	Fares & Ticketing	Unused Tickets	Sligo	
18/07/2016 Email	Website	Unable to Book Tickets		
18/07/2016 Post	Service Disruption		Cork	Mallow
18/07/2016 Web	Onboard Issues	Seat Reservation	Galway	
			· · · · · · · · · · · · · · · · · · ·	Limorick
18/07/2016 Post	rares & ricketing	Lost/Mislaid Tickets	Limerick	Limerick

18	3/07/2016 Post	Service Disruption	Timekeeping	Cork	
18	3/07/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Portlaoise Kildare Commuter	Portarlington
18	3/07/2016 Email	Service Disruption	Planned Maintenance	Cork	
18	3/07/2016 Email	Onboard Issues	Seat Reservation	Tralee	
	3/07/2016 Email	Onboard Issues	Announcements	Dart	
	3/07/2016 Email	Onboard Issues	Seat Reservation	Rosslare	Wexford
	3/07/2016 Email	Fares & Ticketing		Galway	VCXIOIU
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	3/07/2016 Web	Onboard Issues	Bicycle Spaces	Dart	
18	3/07/2016 Email	Fares & Ticketing	Unused Tickets		
18	3/07/2016 Web	Station Issues	TVMs	Dart	Dalkey
18	3/07/2016 Email	Onboard Issues	Seat Reservation	Cork	Mallow
18	3/07/2016 Email	Station Issues	TVMs	Westport & Ballina	
18	3/07/2016 Web	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	
	3/07/2016 Web	Onboard Issues	Wi Fi	Sligo	
	3/07/2016 Email	Station Issues	Car Parks	Cork	Cork Kent
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	3/07/2016 Web	Station Issues	Lost Property	Dundalk/Drogheda Commuter	Skerries
	9/07/2016 Email	Station Issues	Station Facilities	Dart	Killiney
19	9/07/2016 Web	Onboard Issues	Heat / AC	Rosslare	Rathdrum
19	9/07/2016 Web	Fares & Ticketing	On-Line Tickets	Galway	
19	9/07/2016 Email	Fares & Ticketing	Unused Tickets	Limerick	
19	9/07/2016 Web	Onboard Issues	Seat Reservation	Cork	
19	9/07/2016 Email	Service Disruption	Incident on Line	Tralee	Farranfore
	9/07/2016 Web	Staff Issues	Positive	Tralee	Tralee
	9/07/2016 Web 9/07/2016 Email		Lost/Mislaid Tickets	Tralee	Killarney
			•		
	9/07/2016 Web	Onboard Issues	Lost Property	Waterford	Carlow
	9/07/2016 Email		RPU Fines	Westport & Ballina	
19	9/07/2016 Email	Onboard Issues	Seat Reservation	Rosslare	
19	9/07/2016 Web	Onboard Issues	Lost Property		
19	9/07/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
	9/07/2016 Web	Onboard Issues	Heat / AC	Galway	
	9/07/2016 Email		Planned Maintenance	Dart	Raheny
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	9/07/2016 Web		Disorderly Passengers	Dundalk/Drogheda Commuter	Balbriggan
	9/07/2016 Web	Staff Issues	Positive	Dart	
	9/07/2016 Web		, ,	Tralee	Killarney
19	9/07/2016 Web	Fares & Ticketing	Ticket Prices	Cork	Cork Kent
20	0/07/2016 Web	Service Disruption	Planned Maintenance	Cork	Ballybrophy
20	0/07/2016 Web	Onboard Issues	Seat Reservation	Cork	
	· ·				
20	0/07/2016 Email	Station Issues	Station Condition	Galway	Athenry
	0/07/2016 Email	Onboard Issues	Station Condition	Galway	Athlone
20	0/07/2016 Email	Onboard Issues	Crowding	Galway	Athlone
20	0/07/2016 Email 0/07/2016 Post	Onboard Issues Timetabling	Crowding Connections	Galway Limerick	Athlone Ballybrophy
20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post	Onboard Issues Timetabling Service Disruption	Crowding Connections Bus Transfers	Galway Limerick Westport & Ballina	Athlone Ballybrophy Wellington Br.
20 20 20	0/07/2016 Email 0/07/2016 Post	Onboard Issues Timetabling	Crowding Connections Bus Transfers RPU Fines	Galway Limerick	Athlone Ballybrophy
20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post	Onboard Issues Timetabling Service Disruption	Crowding Connections Bus Transfers	Galway Limerick Westport & Ballina	Athlone Ballybrophy Wellington Br.
20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines	Galway Limerick Westport & Ballina Tralee	Athlone Ballybrophy Wellington Br.
20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC	Galway Limerick Westport & Ballina Tralee Galway	Athlone Ballybrophy Wellington Br.
20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Post 0/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick	Athlone Ballybrophy Wellington Br. Dublin Heuston
20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway	Athlone Ballybrophy Wellington Br. Dublin Heuston
20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Web	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork	Athlone Ballybrophy Wellington Br. Dublin Heuston
20 20 20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Web 0/07/2016 Email	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Website	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee	Athlone Ballybrophy Wellington Br. Dublin Heuston
20 20 20 20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Email	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick	Athlone Ballybrophy Wellington Br. Dublin Heuston
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20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Email 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Fost 1/07/2016 Post 1/07/2016 Post 1/07/2016 Post 1/07/2016 Post 1/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues Station Issues Station Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Onboard Issues Onboard Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Bus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues 1st Class Issues	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Uimerick Waterford Cork Westport & Ballina Waterford Belfast Westport & Ballina Cork Cork Cork Cork Cork Cork Cork Cork	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent Cork Kent Cork Kent
20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post 1/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Onboard Issues Onboard Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Bus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues 1st Class Issues	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Limerick Waterford Cork Westport & Ballina Waterford Belfast Westport & Ballina Cork Cork Cork Cork Cork Cork Cork Cork	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent Cork Kent Cork Kent Cork Kent
20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post 1/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unransfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Limerick Waterford Cork Westport & Ballina Waterford Belfast Westport & Ballina Cork Cork Cork Cork Cork Cork Cork Cork	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent
20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/07/2016 Email 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Post 0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post 1/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Bus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Bus Transfers 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Lifts/Elevators Surcharges	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Limerick Tralee Cork Cork Cork Cork Cork Cork Limerick Waterford Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent
20 20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post 1/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Staff Issues Staff Issues Staff Issues Station Issues Staff Issues Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Eustransfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues 1st Class Issues 1st Class Issues Lifts/Elevators Surcharges Catering	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Limerick Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent
20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Station Issues Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Staff Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Staff Issues Station Issues Service Disruption Staff Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Ticketing Onboard Issues Station Issues	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Eus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues 1st Class Issues 1st Class Issues Lifts/Elevators Surcharges Catering 1st Class Issues	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Cork Waterford Cork Cork Westport & Ballina Waterford Belfast Westport & Ballina Cork Cork Cork Cork Cork Cork Cork Cork	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent
20 20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Staff Issues Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Tares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unsed Tickets Unhelpful/Rude Staff Eus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Stt Class Issues Stt Class Issues Sttfts/Elevators Surcharges Catering 1st Class Issues RPU Fines	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Cork Waterford Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent
20 20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Staff Issues Staff Issues Staff Issues Station Issues Staff Issues Station Issues Staff Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Eus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues 1st Class Issues 1st Class Issues Lifts/Elevators Surcharges Catering 1st Class Issues	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Limerick Waterford Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent
20 20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Staff Issues Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Tares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unsed Tickets Unhelpful/Rude Staff Eus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Stt Class Issues Stt Class Issues Sttfts/Elevators Surcharges Catering 1st Class Issues RPU Fines	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Cork Waterford Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent
20 20 20 20 20 20 20 20 20 20	0/07/2016 Email 0/07/2016 Post 0/07/2016 Email 0/07/2016 Email 0/07/2016 Web 0/07/2016 Email 0/07/2016 Web 0/07/2016 Post	Onboard Issues Timetabling Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Staff Issues Staff Issues Staff Issues Station Issues Staff Issues Station Issues Staff Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Crowding Connections Bus Transfers RPU Fines Seat Reservation Heat / AC Unused Tickets Unused Tickets Fare Structures No Confirmation Email Seat Reservation TVMs Disability Issues Timekeeping Positive Unhelpful/Rude Staff Unused Tickets Unhelpful/Rude Staff Unsed Tickets Unhelpful/Rude Staff Unsed Tickets Unhelpful/Rude Staff Bus Transfers Bicycle Spaces Lost Property Positive Incorrect Information Track Fault Positive Train Failure Bus Transfers 1st Class Issues Strifs/Elevators Surcharges Catering 1st Class Issues RPU Fines Unused Tickets	Galway Limerick Westport & Ballina Tralee Galway Dart Limerick Galway Cork Tralee Limerick Tralee Limerick Tralee Dart Portlaoise Kildare Commuter Galway Belfast Cork Cork Limerick Waterford Cork Cork Cork Cork Cork Cork Cork Cor	Athlone Ballybrophy Wellington Br. Dublin Heuston Dublin Heuston Dublin Newbridge Galway Dublin Sixmilebridge Coolmine Cork Kent Wellington Br. Muine Bheag (Bagenalstown) Newry Wellington Br. Cork Kent

21/07/2016 Email	Onboard Issues	Seat Reservation	Cork	
21/07/2016 Email	Onboard Issues	Toilets	Galway	
21/07/2016 Web	Station Issues	Station Facilities	Tralee	Killarney
21/07/2016 Email	Station Issues	Station Condition	Longford/M3Parkway/Maynoot	•
			<u> </u>	Halistield
21/07/2016 Web	Onboard Issues	Announcements	Cork	
21/07/2016 Web	Fares & Ticketing	Annual Tickets	Cork	Thurles
21/07/2016 Web	Onboard Issues	Disability Issues	Dart	
21/07/2016 Web	Antisocial Behavio	Intimidation	Dart	
21/07/2016 Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
21/07/2016 Web	Station Issues	Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
		·		Howari Jean. & Donagniniede
21/07/2016 Web	Timetabling	Timetable Suggestions	•	
21/07/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
21/07/2016 Web	Station Issues	Lifts/Elevators	Cork	
21/07/2016 Web	Fares & Ticketing	Fare Structures	Cork	Thurles
21/07/2016 Web	Website	Unable to Book Tickets	Cork	
21/07/2016 Web	Website	Unable to Book Tickets		
			Limerick	
21/07/2016 Web	Fares & Ticketing			5.4
22/07/2016 Email	Onboard Issues	Seat Reservation	Tralee	Rathmore
22/07/2016 Web	Service Disruption	Bus Transfers	Cork	
22/07/2016 Email	Onboard Issues	Bicycle Spaces	Tralee	
22/07/2016 Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
22/07/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	,
				Maynooth
22/07/2016 Email	Onboard Issues	Announcements	Longford/M3Parkway/Maynoot	iviayii00tfi
22/07/2016 Web	Onboard Issues	Crowding	Cork	
22/07/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
22/07/2016 Email	Fares & Ticketing	RPU Fines	Cork	
22/07/2016 Email	Fares & Ticketing		Tralee	
22/07/2016 Email	Onboard Issues	Cleanliness		
			Sligo	
22/07/2016 Web	Fares & Ticketing		Cork	
22/07/2016 Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Donabate
22/07/2016 Web	Onboard Issues	Seat Reservation	Waterford	
22/07/2016 Email	Onboard Issues	Heat / AC	Cork	
22/07/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
22/07/2016 Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynoot	Leivlin (Confey)
				Leixiip (Coniey)
22/07/2016 Email	Station Issues	Announcements	Cork	
22/07/2016 Web	Fares & Ticketing	On-Line Tickets	Sligo	
22/07/2016 Web	Fares & Ticketing	Fare Structures	Cork	
22/07/2016 Web	Fares & Ticketing	Fare Structures	Cork	
22/07/2016 Web	Fares & Ticketing		Cork	Thurles
22/07/2016 Web	Onboard Issues	Crowding	Cork	Thurles
22/07/2016 Web 22/07/2016 Web	Onboard Issues Onboard Issues	Crowding Seat Reservation	Cork	Thurles Thurles
22/07/2016 Web	Onboard Issues	Crowding Seat Reservation	Cork	
22/07/2016 Web 22/07/2016 Web	Onboard Issues Onboard Issues	Crowding Seat Reservation	Cork	
22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing	Crowding Seat Reservation On-Line Tickets	Cork Cork Galway Cork	Thurles
22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email	Cork Cork Galway Cork Cork	Thurles Thurles
22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs	Cork Cork Galway Cork Cork Dart	Thurles Tara Street
22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition	Cork Cork Galway Cork Cork Dart Dart	Thurles Thurles
22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 23/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues Website Website	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter	Thurles Tara Street
22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition	Cork Cork Galway Cork Cork Dart Dart	Thurles Tara Street
22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 22/07/2016 Web 23/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues Website Website	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter	Thurles Thurles Tara Street Grand Canal Dock
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues Website Onboard Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway	Thurles Thurles Tara Street Grand Canal Dock
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web 23/07/2016 Web 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues Website Onboard Issues Station Issues Station Issues Station Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart	Thurles Thurles Tara Street Grand Canal Dock Clonsilla
22/07/2016 Web 22/07/2016 Email 23/07/2016 Web 23/07/2016 Web 23/07/2016 Web 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Station Condition Seat Reservation	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo	Thurles Thurles Tara Street Grand Canal Dock Clonsilla
22/07/2016 Web 22/07/2016 Email 23/07/2016 Web 23/07/2016 Web 23/07/2016 Web 23/07/2016 Web 23/07/2016 Web 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Station Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Seat Reservation Cleanliness	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo Rosslare	Thurles Thurles Tara Street Grand Canal Dock Clonsilla
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Station Condition Seat Reservation Cleanliness Unhelpful/Rude Staff	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo Rosslare Westport & Ballina	Thurles Thurles Tara Street Grand Canal Dock Clonsilla
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Website Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Seat Reservation Cleanliness	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo Rosslare	Thurles Thurles Tara Street Grand Canal Dock Clonsilla Greystones
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Station Condition Seat Reservation Cleanliness Unhelpful/Rude Staff	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo Rosslare Westport & Ballina	Thurles Thurles Tara Street Grand Canal Dock Clonsilla
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Station Condition Seat Reservation Cleanliness Unhelpful/Rude Staff Disability Issues	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo Rosslare Westport & Ballina Dundalk/Drogheda Commuter	Thurles Thurles Tara Street Grand Canal Dock Clonsilla Greystones
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Seat Reservation Cleanliness Unhelpful/Rude Staff Disability Issues Seat Reservation Disorderly Passengers	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo Rosslare Westport & Ballina Dundalk/Drogheda Commuter Sligo Cork	Thurles Thurles Tara Street Grand Canal Dock Clonsilla Greystones Dublin
22/07/2016 Web 23/07/2016 Email 23/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Station Issues Website Station Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio Station Issues	Crowding Seat Reservation On-Line Tickets Station Facilities No Confirmation Email TVMs Station Condition Promotional Offers Seat Reservation Station Condition Station Condition Seat Reservation Cleanliness Unhelpful/Rude Staff Disability Issues Seat Reservation Disorderly Passengers Early Departures	Cork Cork Galway Cork Cork Dart Dart Portlaoise Kildare Commuter Galway Longford/M3Parkway/Maynoot Dart Sligo Rosslare Westport & Ballina Dundalk/Drogheda Commuter Sligo Cork Dart	Thurles Thurles Tara Street Grand Canal Dock Clonsilla Greystones
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27/07/2016 Post	Service Disruption		Tralee	Farranfore
27/07/2016 Email	Fares & Ticketing	Ticket Prices	Dart	Greystones
27/07/2016 Web	Onboard Issues	Wi Fi	Galway	
27/07/2016 Email	Onboard Issues	Doors	Dart	Dublin
27/07/2016 Email	Station Issues	Station Condition	Dart	200
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27/07/2016 Email	Station Issues	Bicycles	,	Rush & Lusk
27/07/2016 Web	Fares & Ticketing	Student Tickets	Galway	
27/07/2016 Web	Onboard Issues	Lost Property	Westport & Ballina	Manulla Junction
27/07/2016 Email	Fares & Ticketing	Unused Tickets	Sligo	
27/07/2016 Email	Station Issues	Car Parks		Coolmine
27/07/2016 Email	Staff Issues	Unhelpful/Rude Staff	Tralee	Dublin Heuston
· · ·				Dubilii Heuston
27/07/2016 Email	Fares & Ticketing		Limerick	
27/07/2016 Email	Antisocial Behavio		Dart	Sandycove & Glasthule
27/07/2016 Web	Website	Unable to Book Tickets	Cork	
27/07/2016 Web	Service Disruption	Timekeeping	Galway	
27/07/2016 Web	Fares & Ticketing	Student Tickets	Tralee	
27/07/2016 Web	Station Issues	Toilets	Longford/M3Parkway/Maynootl	Maynooth
· ·	Website	No Confirmation Email		ividy1100d11
27/07/2016 Web				
27/07/2016 Web	Website	Tickets Unavailable On-		
28/07/2016 Web	Onboard Issues	Seat Reservation	Limerick	
28/07/2016 Web	Website	No Confirmation Email	Cork	
28/07/2016 Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Hansfield
28/07/2016 Web	Service Disruption	<u> </u>	Dundalk/Drogheda Commuter	
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28/07/2016 Web	Service Disruption		Galway	
28/07/2016 Email	Fares & Ticketing		Galway	
28/07/2016 Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
28/07/2016 Email	Onboard Issues	Toilets	Galway	
28/07/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
28/07/2016 Web	Timetabling	Timetable Changes	Rosslare	
28/07/2016 Email	Website	Unable to Book Tickets		
28/07/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
28/07/2016 Web	Onboard Issues	Cleanliness	Galway	
28/07/2016 Web	Fares & Ticketing	Promotional Offers	Dart	
28/07/2016 Web	Website	Complete Savings	Cork	
· · ·	Station Issues	Station Facilities		Loutoum
28/07/2016 Web			Dundalk/Drogheda Commuter	Laytown
28/07/2016 Web	Onboard Issues	Lost Property	Dart	
28/07/2016 Email	Antisocial Behavio	Vandalism	Dundalk/Drogheda Commuter	Donabate
28/07/2016 Web	Fares & Ticketing	Promotional Offers	Galway	
28/07/2016 Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Portlaoise
28/07/2016 Web	Onboard Issues	Lost Property	Dart	Tortidoise
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28/07/2016 Email	Station Issues	Station Facilities	Limerick	Ennis
28/07/2016 Web	Staff Issues	Positive	Cork	
20/07/2016 14/-1	Website	Unable to Book Tickets	Cork	
28/07/2016 Web		No Confirmation Email	Cork	
	Website			
28/07/2016 Web		Lost Property	Rosslare	Gorev
28/07/2016 Web 28/07/2016 Phone	Onboard Issues	Lost Property	Rosslare	Gorey
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web	Onboard Issues Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Gorey
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28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web	Onboard Issues Onboard Issues	Lost Property Fare Structures	Dundalk/Drogheda Commuter	Gorey Lansdowne Road
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping	Dundalk/Drogheda Commuter Cork	·
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28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare	Lansdowne Road Malahide
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart	Lansdowne Road Malahide Lansdowne Road
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl	Lansdowne Road Malahide Lansdowne Road
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway	Lansdowne Road Malahide Lansdowne Road
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork	Lansdowne Road Malahide Lansdowne Road
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Email 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Waterford Tralee Dart Galway Dart	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Web 29/07/2016 Email 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 29/07/2016 Web	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Waterford Tralee Dart Galway Dart	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 29/07/2016 Email 29/07/2016 Email 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Waterford Tralee Dart Galway Dart Galway Dart Ungford	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email 29/07/2016 Email 29/07/2016 Email 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Toboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Waterford Tralee Dart Galway Dart Galway Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email 29/07/2016 Email 29/07/2016 Email 29/07/2016 Email 29/07/2016 Email 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Ticketing Station Issues Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Waterford Westport & Ballina	Lansdowne Road Malahide Lansdowne Road Kilkenny
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Waterford Cork Cork Ballina Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Ticketing Station Issues Staff Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Galway Cork Waterford Tralee Unart Galway Dart Galway Dart Galway Dart Galway Dart Cork Waterford Tralee Dart Galway Dart Galway Dart Cork Waterford Cork Waterford Cork Waterford Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets RPU Fines	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Waterford Cork Cork Ballina Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Ticketing Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets RPU Fines	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Galway Cork Waterford Tralee Dart Galway Cork Galway Cork Cork Waterford Tralee Dart Galway Dart Galway Dart Limerick Cork Waterford Westport & Ballina Cork Tralee Waterford	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets RPU Fines Ton-Line Tickets On-Line Tickets On-Line Tickets RPU Fines On-Line Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Galway Cork Cork Waterford Tralee Dart Galway Dart Cork Galway Dart Limerick Cork Waterford Tralee Cork Waterford Tralee Dart Limerick Cork Waterford Tralee	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets RPU Fines Shation Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets RPU Fines On-Line Tickets	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Uimerick Cork Waterford Uimerick Cork Waterford Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Tralee Cork Waterford Tralee Waterford Tralee Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets RPU Fines Tickets On-Line Tickets Spy Free Travel Passes Station Facilities Fare Structures	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Tralee Umart Cork Waterford Tralee Cork Waterford Tralee Cork Waterford Tralee Cork Waterford Tralee Cork Tralee Cork Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets On-Line Tickets SPU Fines On-Line Tickets On-Line Tickets On-Line Tickets Fare Structures Positive	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Westport & Ballina Cork Tralee Waterford Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets RPU Fines Tickets On-Line Tickets Spy Free Travel Passes Station Facilities Fare Structures	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Tralee Umart Cork Waterford Tralee Cork Waterford Tralee Cork Waterford Tralee Cork Waterford Tralee Cork Tralee Cork Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles
28/07/2016 Web 28/07/2016 Phone 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Email 28/07/2016 Email 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 28/07/2016 Web 29/07/2016 Email	Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Station Issues	Lost Property Fare Structures Timekeeping Timekeeping Timetable Changes Car Parks Heat / AC Station Facilities Station Condition Cleanliness Crowding On-Line Tickets Lost Property Seat Reservation Seat Reservation Announcements Station Facilities Unhelpful/Rude Staff RPU Fines Station Condition Unused Tickets On-Line Tickets On-Line Tickets On-Line Tickets On-Line Tickets Son-Line Tickets Son-Line Tickets Fare Structures Positive Seat Reservation	Dundalk/Drogheda Commuter Cork Dart Dart Sligo Dart Galway Rosslare Dart Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Waterford Tralee Dart Galway Dart Limerick Cork Waterford Westport & Ballina Cork Tralee Waterford Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Lansdowne Road Malahide Lansdowne Road Kilkenny Thurles

29/07/2016 Email	Onboard Issues	Heat / AC	Westport & Ballina	
30/07/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
30/07/2016 Email	Station Issues	TVMs	Belfast	Dublin
30/07/2016 Email	Onboard Issues	Seat Reservation	Cork	
30/07/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
01/08/2016 Web	Fares & Ticketing	Fare Structures	Cork	
01/08/2016 Web	Website	Unable to Book Tickets	Tralee	
01/08/2016 Web	Station Issues	TVMs	Dart	Salthill & Monkstown
01/08/2016 Email	Onboard Issues	Crowding	Galway	
02/08/2016 Email	Onboard Issues	Seat Reservation	Galway	
02/08/2016 Email	Onboard Issues	Seat Reservation	Galway	
02/08/2016 Email	Onboard Issues	Seat Reservation	Sligo	
02/08/2016 Email	Onboard Issues	Seat Reservation	Tralee	Mallow
· ·				Ivialiow
02/08/2016 Email	Onboard Issues	Seat Reservation	Cork	•••
02/08/2016 Email	Onboard Issues	Seat Reservation	Waterford	Athy
02/08/2016 Email	Onboard Issues	Seat Reservation	Rosslare	
02/08/2016 Email	Station Issues	Station Condition	Dart	
02/08/2016 Email	Fares & Ticketing	On-Line Tickets	Belfast	
02/08/2016 Email	Website	Unable to Book Tickets		
02/08/2016 Web	Station Issues	TVMs	Cork	MIDLETON
02/08/2016 Email	Onboard Issues	Seat Reservation	Belfast	
02/08/2016 Email	Onboard Issues	Seat Reservation	Galway	
02/08/2016 Email	Onboard Issues	Seat Reservation	Sligo	
02/08/2016 Email	Onboard Issues	Seat Reservation	Galway	Portarlington
02/08/2016 Email	Antisocial Behavio	Disorderly Passengers	Portlaoise Kildare Commuter	Kildare
02/08/2016 Email		Unused Tickets	Tralee	
02/08/2016 Email	Station Issues	Station Condition	Cork	Dublin Heuston
02/08/2016 Email	Station Issues	TVMs	Dart	
02/08/2016 Post	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Drogheda
02/08/2016 Post	Service Disruption		Longford/M3Parkway/Maynooth	Ü
	Onboard Issues	1st Class Issues	Cork	
02/08/2016 Post				
02/08/2016 Post	Service Disruption		Tralee	
02/08/2016 Post	Service Disruption		Tralee	
02/08/2016 Post	Onboard Issues	Seat Reservation	Cork	
02/08/2016 Email	Onboard Issues	Lost Property	Waterford	Carlow
02/08/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Enfield
02/08/2016 Web	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	
03/08/2016 Web	Onboard Issues	Seat Reservation	Rosslare	
03/08/2016 Email	Fares & Ticketing	DSP Free Travel Passes	Galway	Tullamore
03/08/2016 Email	Station Issues	Station Facilities	Galway	Tullamore
03/08/2016 Web	Onboard Issues	Seat Reservation	Rosslare	
03/08/2016 Web	Onboard Issues	Crowding	Waterford	Carlow
03/08/2016 Web	Onboard Issues	Seat Reservation	Galway	Athenry
03/08/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	Autony
03/08/2016 F03t	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynootl	Clancilla
		·	<u> </u>	Limerick Junction
03/08/2016 Post	Station Issues	Barriers	Limerick	
03/08/2016 Web	Onboard Issues	Doors	Longford/M3Parkway/Maynootl	Dublin
03/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
03/08/2016 Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
03/08/2016 Post	Fares & Ticketing		Rosslare	Bray
03/08/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
03/08/2016 Web	Fares & Ticketing	Fare Structures	Belfast	
03/08/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
03/08/2016 Web	Onboard Issues	1st Class Issues	Cork	
03/08/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
03/08/2016 Post	Service Disruption		Tralee	Killarney
03/08/2016 Web	Fares & Ticketing	1 0	Dart	
03/08/2016 Post	Service Disruption		Tralee	Killarney
03/08/2016 Post	Service Disruption		Tralee	Killarney
03/08/2016 Fost	Onboard Issues	Crowding	Galway	
03/08/2016 Email		Station Condition	,	
	Station Issues		Limerick	
03/08/2016 Web	Fares & Ticketing		Cork	Dramad
03/08/2016 Email	Onboard Issues	Seat Reservation	Sligo	Dromod
03/08/2016 Post	Website	Unable to Book Tickets		
03/08/2016 Web	Fares & Ticketing		Tralee	
03/08/2016 Post	Service Disruption		Westport & Ballina	Castlerea
03/08/2016 Web	Website	Unable to Book Tickets	Belfast	
03/08/2016 Post	Onboard Issues	Catering	Cork	Thurles
03/08/2016 Web	Fares & Ticketing	Student Tickets	Galway	
03/08/2016 Email	Onboard Issues	Seat Reservation	Galway	
03/08/2016 Web	Fares & Ticketing		Belfast	
03/08/2016 Post	Onboard Issues	Catering	Cork	
03/08/2016 Post	Service Disruption		Westport & Ballina	
03/08/2016 Web	Onboard Issues	Seat Reservation	Waterford	Muine Bheag (Bagenalstown)
03/00/2010 WED	Chiboard issues			Mining Direag (Dageriaistowii)
03/08/2016 Email	Mahsita	Linable to Dook Ticket-	Cork	
03/08/2016 Email	Website	Unable to Book Tickets		
03/08/2016 Email	Website	Unable to Book Tickets	Cork	

03/08/2016 Web	Staff Issues	Positive	Cork	
03/08/2016 Email	Onboard Issues	Seat Reservation	Rosslare	
03/08/2016 Email	Website	Unable to Book Tickets	Cork	
03/08/2016 Web	Onboard Issues	Catering	Cork	
03/08/2016 Web	Station Issues	Toilets	Dart	Greystones
03/08/2016 Web	Station Issues	Toilets	Dart	Greystones
03/08/2016 Web	Fares & Ticketing	RPU Fines	Dart	
03/08/2016 Web	Timetabling	Timetable Suggestions	Galway	
03/08/2016 Web	Timetabling	Timetable Suggestions	· · · · · · · · · · · · · · · · · · ·	Portarlington
03/08/2016 Web	Onboard Issues	Seat Reservation	Cork	T OT COLUMN GEOM
03/08/2016 Web	Station Issues	Car Parks	Cork	Dublin Heuston
03/08/2016 Web	Onboard Issues	Crowding	Waterford	
· · ·				Muine Bheag (Bagenalstown)
03/08/2016 Web	Fares & Ticketing	Fare Structures	Sligo	
03/08/2016 Web	Onboard Issues	1st Class Issues	Cork	
03/08/2016 Web	Station Issues	Station Facilities	Cork	
03/08/2016 Web	Onboard Issues	Crowding	Waterford	Carlow
03/08/2016 Email	Fares & Ticketing	Student Tickets	Cork	
03/08/2016 Web	Station Issues	Station Facilities	Dart	
03/08/2016 Web	Service Disruption	Timekeeping	Westport & Ballina	
04/08/2016 Web	Fares & Ticketing	Fare Structures	Cork	
04/08/2016 Web	Station Issues	TVMs	Dart	
04/08/2016 Email	Onboard Issues	Seat Reservation	Cork	
04/08/2016 Web	Website	No Confirmation Email	Cork	
04/08/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Adamstown
04/08/2016 Email	Website	Unable to Book Tickets		
04/08/2016 Web	Fares & Ticketing	Fare Structures	Cork	
04/08/2016 Web	Website	Unable to Book Tickets		
04/08/2016 Email	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
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04/08/2016 Email	Onboard Issues	Seat Reservation	Cork	
04/08/2016 Web	Onboard Issues	Seat Reservation	Cork	T ClI
04/08/2016 Email	Station Issues	Lifts/Elevators	Dart	Tara Street
04/08/2016 Web	Fares & Ticketing	Fare Structures	Cork	
04/08/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
04/08/2016 Email	Onboard Issues	Seat Reservation	Limerick	
04/08/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	
04/08/2016 Web	Fares & Ticketing	Fare Structures	Belfast	
04/08/2016 Email	Fares & Ticketing	Fare Structures	Galway	
04/08/2016 Email	Website	Unable to Book Tickets	•	
04/08/2016 Email	Timetabling	Cancellations	Dart	Greystones
04/08/2016 Web	Fares & Ticketing		Sligo	dicystolics
· · ·	Fares & Ticketing		Cork	
04/08/2016 Email				
04/08/2016 Web	Fares & Ticketing		Dart	
04/08/2016 Web	Onboard Issues	Toilets	Westport & Ballina	
04/08/2016 Web	Onboard Issues	Announcements	Cork	
04/08/2016 Web	Timetabling	Timetable Suggestions	Westport & Ballina	
04/08/2016 Web	Onboard Issues	Lost Property	Galway	
04/00/2016 W-6		Fare Structures	Tralee	
04/08/2016 Web	Fares & Ticketing		··uicc	
04/08/2016 Web 04/08/2016 Email	Fares & Ticketing Website	Unable to Book Tickets		
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04/08/2016 Email 04/08/2016 Email 04/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Galway Cork	
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Galway	
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Galway Cork	
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04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Website Station Issues	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Calway Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart	Dublin Heuston
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Website Station Issues Onboard Issues	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork	Dublin Heuston
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Web 04/08/2016 Web 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork	Dublin Heuston
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Web 05/08/2016 Web 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork	Dublin Heuston
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork Cork Sligo	Dublin Heuston
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Email 05/08/2016 Web 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Unable to Book Tickets	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork Cork Cork Cork	Dublin Heuston Clongriffin
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Unable to Book Tickets TVMs	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Clongriffin Kildare
04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Station Issues Fares & Ticketing	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Unable to Book Tickets TVMs Track Fault	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Clongriffin
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04/08/2016 Email 04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Unable to Book Tickets TVMs Track Fault Lost Property RPU Fines Timekeeping	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Clongriffin Kildare Wellington Br.
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04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Email 05/08/2016 Web 05/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMS Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Unable to Book Tickets TVMs Track Fault Lost Property RPU Fines Timekeeping Timekeeping Promotional Offers Promotional Offers Promotional Offers	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Clongriffin Kildare Wellington Br.
04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Station Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMs Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Unable to Book Tickets TVMs Track Fault Lost Property RPU Fines Timekeeping Timekeeping Promotional Offers Promotional Offers Promotional Offers Unable to Book Tickets	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork Cork Portlaoise Kildare Commuter Westport & Ballina Galway Cork Portlaoise Kildare Commuter	Dublin Heuston Clongriffin Kildare Wellington Br.
04/08/2016 Email 04/08/2016 Web 04/08/2016 Email 04/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Web 05/08/2016 Email 05/08/2016 Web 05/08/2016 Email 05/08/2016 Web 05/08/2016 Web 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email 05/08/2016 Email	Website Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Website Onboard Issues	Unable to Book Tickets Unable to Book Tickets TVMs Timekeeping Seat Reservation TVMs Leap Cards TVMS Fare Structures Positive Student Tickets Fare Structures No Confirmation Email Station Condition Seat Reservation Lost/Mislaid Tickets 1st Class Issues Promotional Offers Unable to Book Tickets TVMs Track Fault Lost Property RPU Fines Timekeeping Timekeeping Promotional Offers Promotional Offers Promotional Offers	Cork Cork Longford/M3Parkway/Maynoot Galway Belfast Dart Dart Galway Galway Cork Portlaoise Kildare Commuter Belfast Tralee Dart Cork Cork Cork Sligo Cork Portlaoise Kildare Commuter Westport & Ballina Galway Cork Portlaoise Kildare Commuter Westport & Ballina Galway Cork Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Clongriffin Kildare Wellington Br.

(05/08/2016 Post	Service Disruption	Planned Maintenance	Tralee	Portarlington
(05/08/2016 Post	Onboard Issues	Bicycle Spaces	Sligo	Mullingar
(05/08/2016 Post	Onboard Issues	Seat Reservation	Belfast	
(05/08/2016 Post	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	
(05/08/2016 Post	Fares & Ticketing	On-Line Tickets	Belfast	
	05/08/2016 Email	Onboard Issues	Toilets	Dundalk/Drogheda Commuter	
	05/08/2016 Email	Fares & Ticketing		Dart Dart	Dunboyne
			<u>'</u>		· · · · · · · · · · · · · · · · · · ·
	05/08/2016 Email	Station Issues	Lifts/Elevators		Tara Street
	05/08/2016 Email	Onboard Issues		Cork	
(05/08/2016 Web	Onboard Issues	Lost Property	Westport & Ballina	
(05/08/2016 Email	Fares & Ticketing	Unused Tickets	Tralee	
(05/08/2016 Email	Website	Unable to Book Tickets	Cork	
(05/08/2016 Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
(05/08/2016 Web	Service Disruption		Belfast	
	05/08/2016 Email	Service Disruption			Tullamore
				· · · · · · · · · · · · · · · · · · ·	Tulialliole
	05/08/2016 Web	Onboard Issues	· · · · · · · · · · · · · · · · · · ·	Galway	"
	05/08/2016 Post	Onboard Issues	1st Class Issues		Mallow
(05/08/2016 Post	Onboard Issues			Mallow
(05/08/2016 Web	Fares & Ticketing	Fare Structures	Belfast	
(05/08/2016 Post	Onboard Issues	1st Class Issues	Cork	Mallow
(05/08/2016 Email	Service Disruption	Timekeeping	Galway	
	05/08/2016 Web	Fares & Ticketing		Galway	
	05/08/2016 Email	Service Disruption		Tralee	
		Station Issues		Rosslare	
	05/08/2016 Web				
	05/08/2016 Web		Alcohol/Smoking Policy		
	05/08/2016 Web	Service Disruption	1 0	Cork	
(05/08/2016 Web	Service Disruption	Timekeeping	Westport & Ballina	
(05/08/2016 Web	Service Disruption	Bus Transfers	Belfast	
(06/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
	06/08/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
	06/08/2016 Web	Onboard Issues			Limerick Junction
					Littlet ick Juliction
	06/08/2016 Web	Onboard Issues	· '	Dart	
	06/08/2016 Web	Timetabling	Timetable Suggestions		
(06/08/2016 Web	Fares & Ticketing	Ticket Prices	Rosslare	
(06/08/2016 Web	Website	Unable to Book Tickets	Cork	
(06/08/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
	06/08/2016 Web	Onboard Issues		Cork	
	06/08/2016 Web	Onboard Issues		Galway	
	· ·			•	Navan Boad Parkway
	06/08/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Navali Kuau Parkway
	06/08/2016 Web	Station Issues		Galway	
	06/08/2016 Web	Onboard Issues	Wi Fi	Cork	
(06/08/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
(06/08/2016 Email	Fares & Ticketing	Fare Structures	Cork	
(07/08/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
(07/08/2016 Web	Onboard Issues	Crowding		Tullamore
	07/08/2016 Web	Website	Unable to Book Tickets	<u> </u>	
				Cork	
	07/08/2016 Web	Onboard Issues	Lost Property	COFK	W
	07/08/2016 Web	Onboard Issues		Longford/M3Parkway/Maynootl	-
(07/08/2016 Web	Station Issues	Station Condition	Galway	Ardrahan
(07/08/2016 Web	Service Disruption	Timekeeping		
(07/08/2016 Web		1- 0	Longford/M3Parkway/Maynootl	Clonsilla
(Station Issues	TVMs	Galway	Clonsilla
	07/08/2016 Email		TVMs		Clonsilla
		Fares & Ticketing	TVMs On-Line Tickets	Galway Limerick	Clonsilla
	07/08/2016 Web	Fares & Ticketing Onboard Issues	TVMs On-Line Tickets 1st Class Issues	Galway Limerick Tralee	Clonsilla
(07/08/2016 Web 07/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering	Galway Limerick Tralee Galway	Clonsilla
(07/08/2016 Web 07/08/2016 Web 07/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities	Galway Limerick Tralee Galway Waterford	Clonsilla
(07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets	Galway Limerick Tralee Galway Waterford Cork	Clonsilla
(07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter	Clonsilla
(07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets	Galway Limerick Tralee Galway Waterford Cork	Clonsilla
(07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter	Clonsilla
(07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare	
	07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 07/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter	Rush & Lusk
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Rush & Lusk
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork	Rush & Lusk
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart	Rush & Lusk Maynooth
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork	Rush & Lusk
	07/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart	Rush & Lusk Maynooth
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Station Facilities Seat Reservation	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway	Rush & Lusk Maynooth Mallow
	07/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Station Facilities Seat Reservation	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart	Rush & Lusk Maynooth Mallow
	07/08/2016 Web 08/08/2016 Email 08/08/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway	Rush & Lusk Maynooth Mallow
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway Longford/M3Parkway/Maynootl Galway	Rush & Lusk Maynooth Mallow
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines Alcohol/Smoking Policy	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford	Rush & Lusk Maynooth Mallow Dublin
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines Alcohol/Smoking Policy Timekeeping	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl	Rush & Lusk Maynooth Mallow Dublin
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Station Facilities Alcohol/Smoking Policy Timekeeping Catering	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Cork Dart Cork Cork Dart Cork Dart Cork Dart Cork Dart Cork	Rush & Lusk Maynooth Mallow Dublin Maynooth
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Web 08/08/2016 Email 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Tares & Ticketing Onboard Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines Alcohol/Smoking Policy Timekeeping Catering Station Facilities	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork	Rush & Lusk Maynooth Mallow Dublin Maynooth
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Station Facilities Alcohol/Smoking Policy Timekeeping Catering	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Cork Dart Cork Cork Dart Cork Dart Cork Dart Cork Dart Cork	Rush & Lusk Maynooth Mallow Dublin Maynooth
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Web 08/08/2016 Email 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Tares & Ticketing Onboard Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Service Disruption Onboard Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines Alcohol/Smoking Policy Timekeeping Catering Station Facilities	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork	Rush & Lusk Maynooth Mallow Dublin Maynooth
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines Alcohol/Smoking Policy Timekeeping Catering Station Facilities Station Facilities Station Facilities	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Dart	Rush & Lusk Maynooth Mallow Dublin Maynooth
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines Alcohol/Smoking Policy Timekeeping Catering Station Facilities Station Facilities Station Facilities	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Dart Belfast	Rush & Lusk Maynooth Mallow Dublin Maynooth Hansfield
	07/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Email 08/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Station Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues	TVMs On-Line Tickets 1st Class Issues Catering Station Facilities Toilets Unhelpful/Rude Staff Fare Structures Lost Property Station Condition Station Facilities Seat Reservation Fare Structures Seat Reservation Station Facilities Seat Reservation Unhelpful/Rude Staff RPU Fines Alcohol/Smoking Policy Timekeeping Catering Station Facilities Station Facilities Station Facilities	Galway Limerick Tralee Galway Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Dart Cork Dart Galway Longford/M3Parkway/Maynootl Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Dart Galway Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Dart Belfast Galway	Rush & Lusk Maynooth Mallow Dublin Maynooth Hansfield

08/08/2016 Email	Station Issues	Station Facilities		Portarlington
08/08/2016 Web	Fares & Ticketing	Student Tickets	Waterford	
08/08/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	
08/08/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
08/08/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Maynooth
08/08/2016 Web	Service Disruption	Timekeeping	Sligo	Collooney
08/08/2016 Email	Website	Unable to Book Tickets	Cork	
08/08/2016 Email	Fares & Ticketing	Fare Structures	Westport & Ballina	Dublin Heuston
08/08/2016 Web	Fares & Ticketing		Dart	
08/08/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	
08/08/2016 Web	Fares & Ticketing		Longford/M3Parkway/Maynootl	
08/08/2016 Web	Service Disruption		Sligo	
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08/08/2016 Email	Fares & Ticketing		Portlaoise Kildare Commuter	
08/08/2016 Email	Service Disruption		Cork	
08/08/2016 Email	Onboard Issues	Cleanliness	Dart	
08/08/2016 Email		Disorderly Passengers	Galway	
08/08/2016 Email	Fares & Ticketing	Leap Cards	Cork	
08/08/2016 Web	Onboard Issues	Lost Property	Waterford	
08/08/2016 Web	Fares & Ticketing	Unused Tickets	Dart	Greystones
08/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016 Web	Station Issues	Station Condition	Cork	
08/08/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
08/08/2016 Web	Station Issues	TVMs	<u> </u>	Sallins & Naas
08/08/2016 Web		Disorderly Passengers	Sligo	
08/08/2016 Web	Onboard Issues	1st Class Issues	Cork	
08/08/2016 Email		On-Line Tickets	Galway	
08/08/2016 Web	Fares & Ticketing		Cork	
08/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016 Web		Lost/Mislaid Tickets	Galway	
08/08/2016 Web	Onboard Issues	Catering	Cork	
08/08/2016 Web	Station Issues	Incorrect Information	Waterford	Dublin Heuston
08/08/2016 Web	Fares & Ticketing	Fare Structures	Dart	
08/08/2016 Web	Station Issues	Lifts/Elevators	Dart	
08/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Drogheda
08/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
			•	
08/08/2016 Web		Fare Structures	Tralee	
08/08/2016 Web	Onboard Issues	Seat Reservation	•	Athenry
08/08/2016 Web	Onboard Issues	Crowding	Galway	
08/08/2016 Web	Onboard Issues	Lost Property	Galway	
08/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
08/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016 Web	Onboard Issues	Seat Reservation	Sligo	
08/08/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Broombridge
08/08/2016 Web	Website	Unable to Book Tickets		
08/08/2016 Web	Onboard Issues	Cleanliness	Tralee	
08/08/2016 Web	Onboard Issues	Cleanliness	Sligo	
	Onboard Issues			
08/08/2016 Web		Crowding	Galway	
08/08/2016 Web	Onboard Issues	Seat Reservation	Limerick	
08/08/2016 Web	Onboard Issues	Lost Property	Cork	
08/08/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
08/08/2016 Web	Website	Unable to Book Tickets		
08/08/2016 Web	Onboard Issues	Crowding	Galway	
08/08/2016 Web	Onboard Issues	Cleanliness	Waterford	
08/08/2016 Web	Station Issues	Car Parks	Sligo	Dromod
08/08/2016 Web	Onboard Issues	Bicycle Spaces	Galway	
08/08/2016 Web	Onboard Issues	Crowding	Galway	
08/08/2016 Web	Onboard Issues	1st Class Issues	Cork	
08/08/2016 Web	Onboard Issues	Lost Property	Cork	
08/08/2016 Web	Website	Unable to Book Tickets		
08/08/2016 Web	Website	Unable to Book Tickets		
08/08/2016 Web		Lost/Mislaid Tickets	Cork	Dura Lacabaira
08/08/2016 Web	Station Issues	TVMs		Dun Laoghaire
08/08/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	
08/08/2016 Web	Website	Unable to Book Tickets		
08/08/2016 Web	Website	Unable to Book Tickets	Cork	
08/08/2016 Web	Station Issues	TVMs	Dart	
08/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016 Web	Onboard Issues	Catering	Tralee	
08/08/2016 Web	Service Disruption		Galway	
08/08/2016 Web	Onboard Issues	Seat Reservation	Tralee	
08/08/2016 Web	Onboard Issues	Seat Reservation	Belfast	
08/08/2016 Web	Fares & Ticketing	Fare Structures	Cork	Draamhridge
08/08/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	promininge

08/08/2016	Web	Onboard Issues	Crowding	Tralee	
08/08/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
08/08/2016	Web	Station Issues	TVMs	Galway	
08/08/2016	Web	Station Issues	Announcements	Dart	Dublin Connolly
08/08/2016			Catering	Tralee	,
08/08/2016			DSP Free Travel Passes		
08/08/2016			Alcohol/Smoking Policy	**	
08/08/2016			Seat Reservation	Cork	
08/08/2016			Lost/Mislaid Tickets	Tralee	
08/08/2016	Web	Onboard Issues	Catering	Cork	
08/08/2016	Web	Station Issues	Announcements	Galway	Dublin Heuston
08/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016	Web	Website	Unable to Book Tickets	Cork	
08/08/2016	Web	Fares & Ticketing	Student Tickets	Galway	
08/08/2016		Service Disruption		Westport & Ballina	
08/08/2016			Toilets	Cork	
					Lawadaaa Daad
08/08/2016		Fares & Ticketing			Lansdowne Road
08/08/2016			Lost Property	Galway	
08/08/2016			Lost Property	Galway	
08/08/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
08/08/2016	Web	Station Issues	Station Facilities	Dart	Clongriffin
08/08/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	
08/08/2016			Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
08/08/2016			Toilets		Dublin Heuston
08/08/2016			Lost/Mislaid Tickets	Galway	
				· · · · · · · · · · · · · · · · · · ·	
08/08/2016		Service Disruption		Westport & Ballina	Namiladaa
08/08/2016			Car Parks		Newbridge
08/08/2016			Positive	Cork	
08/08/2016	Web	Fares & Ticketing	Family Tickets	Galway	
08/08/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
08/08/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
08/08/2016	Web	Service Disruption	Timekeeping	Limerick	Sixmilebridge
08/08/2016		•	Cleanliness	Cork	Dublin Heuston
08/08/2016			Station Facilities	Dart	Dubilit Heaston
08/08/2016				Waterford	
08/08/2016			DSP Free Travel Passes		
08/08/2016	\Meh	Station Issues	Car Parks	Cork	Dublin Heuston
	VVCD				
08/08/2016		Staff Issues	RPU Staff Issues	Longford/M3Parkway/Maynooth	
08/08/2016 08/08/2016	Email	Staff Issues Service Disruption		Longford/M3Parkway/Maynootl Dart	
08/08/2016	Email Email	Service Disruption	Timekeeping	Dart	Grand Canal Dock
08/08/2016 \\ 08/08/2016 \\	Email Email Web	Service Disruption Service Disruption	Timekeeping Signal Fault	Dart Dart	Grand Canal Dock
08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\	Email Email Web Web	Service Disruption Service Disruption Service Disruption	Timekeeping Signal Fault Signal Fault	Dart Dart	
08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\	Email Email Web Web Web	Service Disruption Service Disruption Service Disruption Onboard Issues	Timekeeping Signal Fault Signal Fault Heat / AC	Dart Dart Dart Dart Longford/M3Parkway/Maynootl	
08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\ 08/08/2016 \\	Email Email Web Web Web Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets	Dart Dart Dart Dart Longford/M3Parkway/Maynootl Cork	
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web Web Web Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart	Bray
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web Web Web Web Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets	Dart Dart Dart Dart Longford/M3Parkway/Maynootl Cork	Bray
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web Web Web Web Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart	Bray
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web Web Web Web Web Web Web Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl	Bray Maynooth
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web Web Web Web Web Web Web Web Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork	Bray Maynooth
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork	Bray Maynooth
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Website	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Cork	Bray Maynooth
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website Timetabling	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets Timetable Suggestions	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Portlaoise Kildare Commuter	Bray Maynooth
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Website Timetabling Fares & Ticketing	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets Timetable Suggestions Unused Tickets	Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Cork Cork Portlaoise Kildare Commuter Limerick	Bray Maynooth
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Website Timetabling Fares & Ticketing Station Issues	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets Timetable Suggestions Unused Tickets Announcements	Dart Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart	Bray Maynooth
08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016 08/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Website Timetabling Fares & Ticketing Station Issues Fares & Ticketing	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets Timetable Suggestions Unused Tickets Announcements Student Tickets	Dart Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart Galway	Bray Maynooth M3 Parkway
08/08/2016 08/08/20 08/08/2016 08/08/2016 08	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Tares & Ticketing Website Timetabling Fares & Ticketing Station Issues Fares & Ticketing	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets Timetable Suggestions Unused Tickets Announcements Student Tickets Leap Cards	Dart Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart Galway Dart	Bray Maynooth
08/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 09/08/2016 08/08/2016 09/08/2016 00/08/2016 00/08/2016 00/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Website Timetabling Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets Timetable Suggestions Unused Tickets Announcements Student Tickets Leap Cards Station Condition	Dart Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Portlaoise Kildare Commuter Limerick Dart Galway Dart Cork Cork Cork	Bray Maynooth M3 Parkway
08/08/2016 08/08/2016	Email Email Web	Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Website Timetabling Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timekeeping Signal Fault Signal Fault Heat / AC Student Tickets Lost Property TVMs Announcements Lost Property Fare Structures Unable to Book Tickets Timetable Suggestions Unused Tickets Announcements Student Tickets Leap Cards	Dart Dart Dart Dart Longford/M3Parkway/Maynootl Cork Dart Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart Galway Dart	Bray Maynooth M3 Parkway
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09/08/2016 Email	Fares & Ticketing		Dart	
09/08/2016 Web	Onboard Issues	Crowding	Limerick	
09/08/2016 Web	Website	No Confirmation Email	Westport & Ballina	
09/08/2016 Email	Website	Unable to Book Tickets	Sligo	
09/08/2016 Email	Onboard Issues	Bicycle Spaces	Limerick	
09/08/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Drumcondra
09/08/2016 Email	Service Disruption		Cork	
09/08/2016 Web	Website	No Confirmation Email		
09/08/2016 Web		DSP Free Travel Passes		
09/08/2016 Web		· · · · · ·	Dart	
09/08/2016 Web	Station Issues	Station Condition	Sligo	
09/08/2016 Web	Website	No Confirmation Email	Cork	
09/08/2016 Web	Onboard Issues	Cleanliness	Westport & Ballina	
09/08/2016 Web	Website	Unable to Book Tickets	Sligo	
09/08/2016 Web	Service Disruption		Cork	
09/08/2016 Web	Fares & Ticketing		Cork	
09/08/2016 Web	Onboard Issues	Alcohol/Smoking Policy		
09/08/2016 Web	Fares & Ticketing	DSP Free Travel Passes		
09/08/2016 Web	Station Issues	Barriers	Dundalk/Drogheda Commuter	
09/08/2016 Email	Station Issues	Station Facilities	Galway	
10/08/2016 Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Kilcock
10/08/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
10/08/2016 Email	Station Issues	Lifts/Elevators		Monasterevin
10/08/2016 Web	Fares & Ticketing	· · ·	Sligo	
10/08/2016 Web	Station Issues	Car Parks	Cork	
			Cork	
10/08/2016 Web				
10/08/2016 Web	Fares & Ticketing		Waterford	
10/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
10/08/2016 Web	Fares & Ticketing	Fare Structures	Dart	Malahide
10/08/2016 Email	Station Issues	Bicycles	Longford/M3Parkway/Maynootl	Drumcondra
10/08/2016 Post	Onboard Issues	Seat Reservation		Athenry
10/08/2016 Web	Station Issues	Announcements	Dart	Howth Jctn. & Donaghmede
10/08/2016 Web	Fares & Ticketing			Kildare
			Cork	Kildare
10/08/2016 Email				De de Perte.
10/08/2016 Email	Station Issues	Station Facilities		Portarlington
10/08/2016 Web	Onboard Issues	Crowding	Limerick	
10/08/2016 Email	Station Issues	TVMs	Dart	
10/08/2016 Email	Website	Unable to Book Tickets	Cork	
10/08/2016 Web	Station Issues	Car Parks	Cork	
10/08/2016 Email	Onboard Issues	Crowding	Sligo	
10/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
			·	
10/08/2016 Web	Onboard Issues	Doors	Dart	
10/08/2016 Email	Onboard Issues	Announcements	Galway	
10/08/2016 Web	Fares & Ticketing	Promotional Offers	Sligo	
10/08/2016 Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	Ballyhaunis
10/08/2016 Email	Onboard Issues	Wi Fi	Cork	
10/08/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
10/08/2016 Web	Fares & Ticketing		Portlaoise Kildare Commuter	Kildare
				Kildare
10/08/2016 Email	Fares & Ticketing		Cork	
10/08/2016 Email		Lost/Mislaid Tickets	Cork	
10/08/2016 Email	Fares & Ticketing		Westport & Ballina	
10/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
10/08/2016 Web	Fares & Ticketing	On-Line Tickets	Waterford	
10/08/2016 Web	Fares & Ticketing	Fare Structures	Galway	
10/08/2016 Web	Station Issues	Station Condition	Dart	
10/08/2016 Web	Service Disruption		Dart	
10/08/2016 Web	Service Disruption		Dart	
10/08/2016 Web	Service Disruption		Dart	
10/08/2016 Web	Service Disruption		Dart	
10/08/2016 Web	Fares & Ticketing		Cork	
10/08/2016 Web	Onboard Issues	Seat Reservation	Limerick	
10/08/2016 Web	Fares & Ticketing	Fare Structures	Cork	
11/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
11/08/2016 Email	Fares & Ticketing		Sligo	
11/08/2016 Email	Service Disruption		Belfast	
11/08/2016 Email	Onboard Issues	1st Class Issues	Cork	
11/08/2016 Web	Fares & Ticketing	Fare Structures	Dart	
11/08/2016 Web	Onboard Issues	Seat Reservation	Tralee	
11/08/2016 Web	Staff Issues	Positive	Westport & Ballina	
11/08/2016 Twitter	Station Issues	Station Condition	Dart	
11/08/2016 Email	Service Disruption	Timekeeping	Dart	
11/08/2016 Email	Onboard Issues	Crowding	Cork	
11/08/2016 Email	Website	Unable to Book Tickets		
	Onboard Issues	Crowding		Edgeworthstown
11/08/2016 Email		Crowding	Sligo	Edgeworthstown Edgeworthstown
			Sligo	EUGHWUTTHSTOWN
11/08/2016 Email	Onboard Issues			Lugeworthstown
11/08/2016 Email	Website	Unable to Book Tickets	Cork	Lugeworthstown
		Unable to Book Tickets		Lugeworthstown

11/08/2016 Email	Website	Unable to Book Tickets		
11/08/2016 Email	Staff Issues	Positive	Cork	
11/08/2016 Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
11/08/2016 Web	Fares & Ticketing	Unused Tickets	Galway	
11/08/2016 Web	Fares & Ticketing	Fare Structures	Belfast	
11/08/2016 Web	Onboard Issues	Crowding	Waterford	
11/08/2016 Web	Fares & Ticketing	RPU Fines	Cork	
11/08/2016 Email	Station Issues	Station Condition		Donabate
11/08/2016 Email	Website	Unable to Book Tickets		Donabate
11/08/2016 Email	Station Issues	Station Condition	Rosslare	
			Portlaoise Kildare Commuter	
11/08/2016 Web	Station Issues	Station Facilities		
11/08/2016 Web	Onboard Issues	Cleanliness	Waterford	
11/08/2016 Email	Onboard Issues	Seat Reservation	Waterford	- " .
11/08/2016 Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Balbriggan
11/08/2016 Web	Service Disruption		Galway	Oranmore
11/08/2016 Web	Fares & Ticketing		Galway	
11/08/2016 Email	Onboard Issues	Crowding	Waterford	
11/08/2016 Web	Website	Unable to Book Tickets	Cork	
11/08/2016 Web	Fares & Ticketing	Student Tickets	Cork	
11/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
11/08/2016 Web	Website	Unable to Book Tickets	Cork	
11/08/2016 Web	Fares & Ticketing	Student Tickets	Galway	
12/08/2016 Web	Station Issues	Announcements	Portlaoise Kildare Commuter	
12/08/2016 Web	Station Issues	TVMs	Tralee	
12/08/2016 Email	Onboard Issues	Seat Reservation	Westport & Ballina	
12/08/2016 Email	Onboard Issues	Seat Reservation	Belfast	
12/08/2016 Email	Onboard Issues	Seat Reservation	Rosslare	Wicklow
12/08/2016 Web	Fares & Ticketing		Cork	
12/08/2016 Web 12/08/2016 Email	Station Issues	Disability Assistance/Ra		
12/08/2016 Email	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Limerick	
12/08/2016 Web	Website	No Confirmation Email		
12/08/2016 Email	Fares & Ticketing		Cork	
12/08/2016 Web	Onboard Issues	Disability Issues	Dart	
12/08/2016 Web	Onboard Issues	Catering	Waterford	Carlow
12/08/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
12/08/2016 Email	Fares & Ticketing	Promotional Offers	Cork	
12/08/2016 Web	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	
12/08/2016 Post	Service Disruption	Timekeeping	Waterford	Athy
12/08/2016 Email	Onboard Issues	Seat Reservation	Tralee	·
12/08/2016 Post	Fares & Ticketing		Tralee	Tralee
12/08/2016 Web	Website	Complete Savings	Cork	
12/08/2016 Email	Fares & Ticketing		Cork	
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12/08/2016 Email	Website			Limariak
12/08/2016 Post	Onboard Issues	Seat Reservation	Limerick	Limerick
12/08/2016 Post 12/08/2016 Post	Onboard Issues Onboard Issues	Seat Reservation 1st Class Issues	Limerick Cork	Cork Kent
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post	Onboard Issues	Seat Reservation 1st Class Issues Timekeeping	Limerick Cork Galway	Cork Kent Galway
12/08/2016 Post 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues	Seat Reservation 1st Class Issues	Limerick Cork	Cork Kent
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Timekeeping	Limerick Cork Galway	Cork Kent Galway
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web	Onboard Issues Onboard Issues Service Disruption Station Issues	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding	Limerick Cork Galway Tralee	Cork Kent Galway Killarney
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding	Limerick Cork Galway Tralee Cork	Cork Kent Galway Killarney Cork Kent
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post 12/08/2016 Web	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation	Limerick Cork Galway Tralee Cork Waterford	Cork Kent Galway Killarney Cork Kent Kilkenny
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12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Web	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick
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12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping Timekeeping	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping Timekeeping Timekeeping	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent
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12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Orboard Issues Service Disruption Orboard Issues Service Disruption Fares & Ticketing	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent Mallow Carrick-on-Shannon Waterford
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping DSP Free Travel Passes Seat Reservation	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Cork Cork Cork Cork Sligo Waterford Galway	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent Mallow Carrick-on-Shannon Waterford Galway
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping DSP Free Travel Passes Seat Reservation Timekeeping	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Sligo Waterford Galway Tralee	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent Mallow Carrick-on-Shannon Waterford Galway Killarney
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping LSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Cork Cork Cork Cork Sligo Waterford Galway	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent Mallow Carrick-on-Shannon Waterford Galway
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping DSP Free Travel Passes Seat Reservation Timekeeping	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Sligo Waterford Galway Tralee	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent Mallow Carrick-on-Shannon Waterford Galway Killarney
12/08/2016 Post 12/08/2016 Post 12/08/2016 Post 12/08/2016 Web 12/08/2016 Post	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping LSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Sligo Waterford Galway Tralee Tralee Limerick	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent Mallow Carrick-on-Shannon Waterford Galway Killarney
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12/08/2016 Post 12/08/2016 Web 12/08/2016 Web 12/08/2016 Web 12/08/2016 Web 12/08/2016 Web 13/08/2016 Web 13/08/2016 Web 13/08/2016 Web	Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Onboard Issues Ticketing Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Timetabling Station Issues Service Disruption Antisocial Behavio	Seat Reservation 1st Class Issues Timekeeping Station Facilities Crowding DSP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Timekeeping Bus Transfers 1st Class Issues Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping SP Free Travel Passes Seat Reservation Timekeeping 1st Class Issues Seat Reservation Unable to Book Tickets Student Tickets Positive Doors Disability Assistance/Ra RPU Fines Lost Property Timetable Changes Station Facilities Timekeeping Disorderly Passengers Catering	Limerick Cork Galway Tralee Cork Waterford Limerick Cork Cork Longford/M3Parkway/Maynootl Limerick Cork Cork Cork Dart Cork Cork Sligo Waterford Galway Tralee Tralee Limerick Cork Tralee Galway Dart Limerick Cork Cork Cork Cork Cork Sligo Waterford Cork Cork Cork Cork Cork Cork Cork Cork	Cork Kent Galway Killarney Cork Kent Kilkenny Limerick Junction Cork Kent Cork Kent Enfield Limerick Cork Kent Howth Cork Kent Mallow Carrick-on-Shannon Waterford Galway Killarney Killarney Limerick Junction

13/08/2016 Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynoot	Dublin
13/08/2016 Web	Website	Unable to Book Tickets		
14/08/2016 Web	Website	No Confirmation Email		
14/08/2016 Email	Website	No Confirmation Email		
14/08/2016 Email	Station Issues	Car Parks	Cork	Thurles
14/08/2016 Web	Station Issues	Lost Property	Tralee	Killarney
14/08/2016 Web	Website	No Confirmation Email		
14/08/2016 Web	Fares & Ticketing	RPU Fines	Dart	Shankill
14/08/2016 Web	Service Disruption		Longford/M3Parkway/Maynoot	
14/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
14/08/2016 Web	Station Issues	Lost Property	Galway	
14/08/2016 Web	Website	Unable to Book Tickets	**	
14/08/2016 Email	Fares & Ticketing	RPU Fines	Cork	
14/08/2016 Web	Website	Unable to Book Tickets	Galway	
14/08/2016 Web	Onboard Issues	Seat Reservation	Limerick	
14/08/2016 Web	Website	Unable to Book Tickets	Galway	
15/08/2016 Web	Fares & Ticketing	Student Tickets	Galway	Dublin Heuston
15/08/2016 Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Gormanston
15/08/2016 Web	Service Disruption	Planned Maintenance	Dundalk/Drogheda Commuter	Balbriggan
15/08/2016 Web	Station Issues	Tag On/Off Issues	Dundalk/Drogheda Commuter	Howth Jctn. & Donaghmede
15/08/2016 Web	Onboard Issues	Lost Property	Dart	
15/08/2016 Email	Timetabling	Cancellations	Cork	Cobh
15/08/2016 Web	Onboard Issues	Crowding	Galway	
15/08/2016 Email	Onboard Issues	Catering	Galway	
15/08/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
15/08/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Claremorris
15/08/2016 Email	Fares & Ticketing	Student Tickets	Galway	Ballinasloe
15/08/2016 Email	Service Disruption	Bus Transfers	Cork	Cobh
15/08/2016 Email	Onboard Issues	Lost Property	Westport & Ballina	
15/08/2016 Post	Service Disruption	Train Failure	Cork	
15/08/2016 Web	Onboard Issues	Wi Fi	Galway	
15/08/2016 Post	Service Disruption	Incident on Line	Westport & Ballina	Ballina
15/08/2016 Email	Website	Unable to Book Tickets	Galway	
15/08/2016 Email	Onboard Issues	1st Class Issues	Cork	Mallow
15/08/2016 Email	Service Disruption	Timekeeping	Belfast	
15/08/2016 Email	Website	Unable to Book Tickets	Belfast	
15/08/2016 Web	Station Issues	Station Condition	Dart	Portmarnock
15/08/2016 Web	Fares & Ticketing	Surcharges	Cork	
15/08/2016 Post	Service Disruption		Tralee	Rathmore
15/08/2016 Email	•	Lost/Mislaid Tickets	Westport & Ballina	Dublin Heuston
15/08/2016 Post	Onboard Issues	Seat Reservation	Tralee	Killarney
15/08/2016 Post	Service Disruption		Tralee	Killarney
15/08/2016 Post	Service Disruption		Tralee	Portarlington
15/08/2016 Post	Service Disruption		Tralee	Millstreet
15/08/2016 Post	Service Disruption		Westport & Ballina	Ballina
15/08/2016 Post	Onboard Issues	Crowding	Cork	Cork Kent
15/08/2016 Post	Service Disruption		Tralee	Tralee
15/08/2016 Post	Service Disruption		Tralee	Thurles
15/08/2016 Email	Onboard Issues	Seat Reservation	Galway	- Traines
15/08/2016 Post	Onboard Issues	Crowding	Cork	Cork Kent
15/08/2016 Email	Fares & Ticketing		Rosslare	Dublin
15/08/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
15/08/2016 Post	Service Disruption		Belfast	Belfast Central
15/08/2016 Post	Website	Unable to Book Tickets		Demast Central
15/08/2016 Email	Onboard Issues	Seat Reservation	Sligo	
15/08/2016 Post	Onboard Issues	Seat Reservation	Rosslare	Arklow
15/08/2016 Post	Service Disruption		Dart	Bayside
15/08/2016 Post	Service Disruption		Belfast	Dayside
15/08/2016 POST 15/08/2016 Email	•	Seat Reservation		
	Onboard Issues		Galway	
15/08/2016 Post	Service Disruption		Sligo	
15/08/2016 Post	Service Disruption		Dart	
15/08/2016 Email	Onboard Issues	Catering Track Fault	Sligo	
15/08/2016 Post	Service Disruption		Tralee	Villarn ov
15/08/2016 Post	Service Disruption		Tralee	Killarney
15/08/2016 Post	Fares & Ticketing		Belfast	Maynaath
15/08/2016 Email	Station Issues	Incorrect Information	Sligo	Maynooth
		Lost Property	Galway	
15/08/2016 Email	Onboard Issues		Galway	
15/08/2016 Email 15/08/2016 Email	Fares & Ticketing	Unused Tickets	C : .I	
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15/08/2016 Email 15/08/2016 Email 15/08/2016 Web 15/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues	Seat Reservation Seat Reservation	Galway	Ballinasloe
15/08/2016 Email 15/08/2016 Email 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Seat Reservation Cleanliness	Galway Galway	
15/08/2016 Email 15/08/2016 Email 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Seat Reservation Cleanliness Lost Property	Galway Galway Galway	Ballinasloe Athenry
15/08/2016 Email 15/08/2016 Email 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Seat Reservation Cleanliness Lost Property Seat Reservation	Galway Galway Galway Galway	
15/08/2016 Email 15/08/2016 Email 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web	Fares & Ticketing Onboard Issues	Seat Reservation Seat Reservation Cleanliness Lost Property Seat Reservation Cleanliness	Galway Galway Galway Galway Tralee	
15/08/2016 Email 15/08/2016 Email 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web 15/08/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio	Seat Reservation Seat Reservation Cleanliness Lost Property Seat Reservation Cleanliness Disorderly Passengers	Galway Galway Galway Galway Tralee Galway	
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15/08/2016 Web	Service Disruption		· •	Balbriggan
16/08/2016 Web	Station Issues		Westport & Ballina	Dublin Heuston
16/08/2016 Web	Station Issues	Station Facilities	Dart	Clongriffin
16/08/2016 Email	Timetabling	Cancellations	Rosslare	Rathdrum
16/08/2016 Web	Station Issues	Cleanliness	Portlaoise Kildare Commuter	
16/08/2016 Web	Website	Unable to Book Tickets	Cork	
16/08/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
16/08/2016 Email	Fares & Ticketing	Promotional Offers	Cork	
16/08/2016 Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Kildare
16/08/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Mullingar
16/08/2016 Web	Station Issues	Station Condition	Dart	Malahide
16/08/2016 Web	Onboard Issues	Heat / AC	Rosslare	
16/08/2016 Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	
16/08/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
·				Newbridge
16/08/2016 Web	Fares & Ticketing	DSP Free Travel Passes		T II
16/08/2016 Email	Fares & Ticketing		Galway	Tullamore
16/08/2016 Web	Fares & Ticketing		Belfast	
16/08/2016 Web	Website		Dundalk/Drogheda Commuter	
16/08/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Enfield
16/08/2016 Email	Fares & Ticketing	On-Line Tickets	Limerick	
16/08/2016 Email	Station Issues	Lifts/Elevators	Dart	Tara Street
16/08/2016 Web	Onboard Issues	Seat Reservation	Belfast	
16/08/2016 Email	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Leixlip (Confey)
16/08/2016 Email	Fares & Ticketing		Galway	
16/08/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Ashtown
16/08/2016 Web	Station Issues		Westport & Ballina	Dublin Heuston
16/08/2016 Web	Onboard Issues	Seat Reservation		Dubini ilcustoni
			Galway	
16/08/2016 Email	Station Issues	Station Condition	Waterford	
16/08/2016 Web	Fares & Ticketing		Galway	
16/08/2016 Email	Service Disruption	1 0	Limerick	Nenagh
16/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Sligo	Longford
16/08/2016 Email	Station Issues	Disability Assistance/Ra	Galway	Galway
16/08/2016 Web	Onboard Issues	1st Class Issues	Cork	
16/08/2016 Web	Onboard Issues	Seat Reservation	Waterford	Carlow
16/08/2016 Email	Onboard Issues	Seat Reservation	Waterford	Carlow
16/08/2016 Web	Station Issues	Station Facilities	Galway	Tullamore
16/08/2016 Email	Fares & Ticketing	Leap Cards	Dart	Dalkey
16/08/2016 Web	Website	No Confirmation Email		buncy
				Dublin Houston
16/08/2016 Web	Onboard Issues	Toilets	Portlaoise Kildare Commuter	Dublin Heuston
16/08/2016 Web	Station Issues	Announcements	Cork	Cobh
16/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
16/08/2016 Email	Fares & Ticketing	Fare Structures	Tralee	
17/08/2016 Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	Donabate
17/08/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
17/08/2016 Web	Fares & Ticketing	Ticket Prices	Galway	
17/08/2016 Email	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
17/08/2016 Web	Station Issues	TVMs	Rosslare	Edgeworthstown
17/08/2016 Email		Disorderly Passengers		
17/08/2016 Web	Fares & Ticketing		Belfast	Dublin
	Website	Unable to Book Tickets		Dubiiii
17/08/2016 Email				Loiylin (Louisa Pridas)
17/08/2016 Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Leixiih (ronisa prinke)
17/08/2016 Web	Onboard Issues	Lost Property	Waterford	
17/08/2016 Web	Timetabling	Cancellations	Cork	Templemore
17/08/2016 Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
17/08/2016 Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Clonsilla
17/08/2016 Web	Onboard Issues	Catering	Galway	
17/08/2016 Web	Onboard Issues	Bicycle Spaces	Galway	
17/08/2016 Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Coolmine
17/08/2016 Web	Station Issues	Toilets	Portlaoise Kildare Commuter	Portlaoise
17/08/2016 Web	Onboard Issues	Seat Reservation	Galway	
17/08/2016 Web 17/08/2016 Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Skerries
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17/08/2016 Web	Station Issues	Station Condition	Belfast	Dunudik
17/08/2016 Web	Station Issues	Car Parks	Cork	
17/08/2016 Web	Fares & Ticketing		Cork	
17/08/2016 Web	Station Issues	Bicycles	Longford/M3Parkway/Maynootl	
17/08/2016 Web	Onboard Issues	Seat Reservation	Cork	
17/08/2016 Web	Fares & Ticketing	Student Tickets	Cork	
17/08/2016 Web	Website	Unable to Book Tickets	Cork	
17/08/2016 Web	Fares & Ticketing		Cork	
18/08/2016 Web			Sligo	
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21/08/2016 Web	Onboard Issues	Seat Reservation	Waterford	
21/08/2016 Web	Onboard Issues	Seat Reservation	Sligo	
21/08/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Drumcondra
21/08/2016 Email	Onboard Issues	Crowding	Galway	Oranmore
21/08/2016 Web	Station Issues	Announcements	Westport & Ballina	Tullamore
21/08/2016 Web	Onboard Issues	Toilets	Tralee	
21/08/2016 Web	Station Issues	Toilets	Limerick	
21/08/2016 Email	Fares & Ticketing		Galway	
21/08/2016 Web	Onboard Issues	Alcohol/Smoking Policy	•	Dublin Heuston
21/08/2016 Web	Website	Unable to Book Tickets	· · ·	Dubiiii i i custoii
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22/08/2016 Web	Fares & Ticketing	Leap Cards	Dart	
22/08/2016 Web			Cork	
22/08/2016 Web	Onboard Issues	Seat Reservation	Cork	-1 .
22/08/2016 Email	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
22/08/2016 Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Adamstown
22/08/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
22/08/2016 Web	Station Issues	Booking Office Issues	Limerick	
22/08/2016 Web	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	
22/08/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
22/08/2016 Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
22/08/2016 Email	Onboard Issues	Disability Issues	Tralee	
22/08/2016 Email	Antisocial Behavio	Disorderly Passengers	Waterford	
22/08/2016 Email	Service Disruption	, ,	Belfast	
22/08/2016 Email		Lost/Mislaid Tickets	Cork	
22/08/2016 Email	Station Issues	TVMs	Westport & Ballina	Ballina
22/08/2016 Email	Station Issues	TVMs	Dart	Grand Canal Dock
22/08/2016 Web	Onboard Issues	Dogs	Belfast	Grana Canai Bock
			Cork	
22/08/2016 Web				
22/08/2016 Web	Website	Complete Savings	Cork	
22/08/2016 Web	Fares & Ticketing		Cork	
22/08/2016 Web	Fares & Ticketing	Fare Structures	Tralee	
22/08/2016 Web	Station Issues	Bicycles	Dart	Malahide
22/08/2016 Post	Onboard Issues	Catering	Belfast	
22/08/2016 Email	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynootl	
22/08/2016 Email	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
22/08/2016 Web	Station Issues	Station Facilities	Limerick	
22/08/2016 Web	Station Issues	TVMs	Galway	Tullamore
22/08/2016 Web	Fares & Ticketing	Student Tickets	Sligo	
22/08/2016 Web			Cork	
22/08/2016 Web	Station Issues	Station Facilities	Waterford	Kilkenny
		Seat Reservation	Rosslare	KIIKEIIIIY
22/08/2016 Web	Onboard Issues			
22/08/2016 Web	Onboard Issues	1st Class Issues	Belfast	
22/08/2016 Web 22/08/2016 Web	Onboard Issues Onboard Issues	1st Class Issues Doors	Belfast Sligo	Dromod
22/08/2016 Web 22/08/2016 Web 22/08/2016 Web	Onboard Issues Onboard Issues Station Issues	1st Class Issues Doors Station Condition	Belfast Sligo Cork	Dromod
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22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation	Belfast Sligo Cork Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl	Thurles Athy
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22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Website Station Issues	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs	Belfast Sligo Cork Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl	Thurles Athy Maynooth
22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Website Station Issues Station Issues	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs Station Condition	Belfast Sligo Cork Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork	Thurles Athy Maynooth Coolmine
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22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Email 23/08/2016 Web 23/08/2016 Web	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Website Station Issues Station Issues Timetabling Fares & Ticketing	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs Station Condition Timetable Changes Family Tickets	Belfast Sligo Cork Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Rosslare Cork	Thurles Athy Maynooth Coolmine
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22/08/2016 Web 23/08/2016 Email	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Timetabling Fares & Ticketing Station Issues Website Timetabling Fares & Ticketing Fares & Ticketing Station Issues Station Issues Station Issues Website Fares & Ticketing	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs Station Condition Timetable Changes Family Tickets On-Line Tickets Fare Structures DSP Free Travel Passes Unable to Book Tickets Wi Fi Unable to Book Tickets Timetable Changes DSP Free Travel Passes Unable to Book Tickets Wi Fi Unable to Book Tickets Timetable Changes DSP Free Travel Passes Lost Property On-Line Tickets Station Condition TVMs Unable to Book Tickets On-Line Tickets On-Line Tickets	Belfast Sligo Cork Belfast Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Sligo Limerick Cork Cork Belfast Cork Dart Galway Galway Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Cork Cork Cork Dart Galway Cork Dart Galway Cork Cork Cork Cork	Thurles Athy Maynooth Coolmine Rathdrum Tullamore Athenry Kildare Coolmine
22/08/2016 Web 23/08/2016 Email	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Timetabling Fares & Ticketing Station Issues Website Timetabling Fares & Ticketing Fares & Ticketing Station Issues Station Issues Station Issues Website Fares & Ticketing	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs Station Condition Timetable Changes Family Tickets On-Line Tickets Fare Structures DSP Free Travel Passes Unable to Book Tickets Wi Fi Unable to Book Tickets Timetable Changes DSP Free Travel Passes Unable to Book Tickets Wi Fi Unable to Book Tickets Timetable Changes DSP Free Travel Passes Lost Property On-Line Tickets Station Condition TVMs Unable to Book Tickets On-Line Tickets On-Line Tickets On-Line Tickets On-Line Tickets Student Tickets Student Tickets	Belfast Sligo Cork Belfast Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Sligo Limerick Cork Cork Belfast Cork Belfast Cork Dart Galway Galway Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Dart Galway Cork Cork Cork Cork Cork Cork Cork Cork	Thurles Athy Maynooth Coolmine Rathdrum Tullamore Athenry Kildare Coolmine
22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 23/08/2016 Email 23/08/2016 Web 23/08/2016 Email	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Website Station Issues Timetabling Fares & Ticketing Station Issues Website Timetabling Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Station Issues Website Fares & Ticketing Fares & Ticketing Station Issues Ticketing Station Issues Ticketing Fares & Ticketing	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs Station Condition Timetable Changes Family Tickets On-Line Tickets Fare Structures DSP Free Travel Passes Unable to Book Tickets Wi Fi Unable to Book Tickets Timetable Changes DSP Free Travel Passes Unable to Book Tickets Timetable Changes DSP Free Travel Passes Unable to Book Tickets Timetable Changes DSP Free Travel Passes Lost Property On-Line Tickets Station Condition TVMs Unable to Book Tickets On-Line Tickets On-Line Tickets On-Line Tickets On-Line Tickets Fare Structures Student Tickets Fare Structures Crowding	Belfast Sligo Cork Belfast Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Sligo Limerick Cork Cork Belfast Cork Belfast Cork Dart Galway Galway Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Cork	Thurles Athy Maynooth Coolmine Rathdrum Tullamore Athenry Kildare Coolmine
22/08/2016 Web 23/08/2016 Email 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web 23/08/2016 Web	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Website Station Issues Timetabling Fares & Ticketing Station Issues Website Timetabling Fares & Ticketing Onboard Issues Website Timetabling Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Website Fares & Ticketing	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs Station Condition Timetable Changes Family Tickets On-Line Tickets Fare Structures DSP Free Travel Passes Unable to Book Tickets Wi Fi Unable to Book Tickets Timetable Changes DSP Free Travel Passes Unable to Book Tickets Timetable Changes DSP Free Travel Passes Lost Property On-Line Tickets Station Condition TVMs Unable to Book Tickets On-Line Tickets On-Line Tickets On-Line Tickets Station Condition TVMs Unable to Book Tickets On-Line Tickets Station Condition TVMs Unable to Book Tickets On-Line Tickets Fare Structures Student Tickets Fare Structures Crowding Student Tickets	Belfast Sligo Cork Belfast Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Rosslare Cork Sligo Limerick Cork Cork Belfast Cork Belfast Cork Dart Galway Galway Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Cork	Thurles Athy Maynooth Coolmine Rathdrum Tullamore Athenry Kildare Coolmine
22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 22/08/2016 Web 23/08/2016 Email 23/08/2016 Web 23/08/2016 Email	Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Website Station Issues Timetabling Fares & Ticketing Station Issues Website Timetabling Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Station Issues Website Fares & Ticketing Fares & Ticketing Station Issues Ticketing Station Issues Ticketing Fares & Ticketing	1st Class Issues Doors Station Condition On-Line Tickets On-Line Tickets Seat Reservation TVMs Station Facilities Unable to Book Tickets TVMs Station Condition Timetable Changes Family Tickets On-Line Tickets Fare Structures DSP Free Travel Passes Unable to Book Tickets Wi Fi Unable to Book Tickets Timetable Changes DSP Free Travel Passes Unable to Book Tickets Timetable Changes DSP Free Travel Passes Unable to Book Tickets Timetable Changes DSP Free Travel Passes Lost Property On-Line Tickets Station Condition TVMs Unable to Book Tickets On-Line Tickets On-Line Tickets On-Line Tickets On-Line Tickets Fare Structures Student Tickets Fare Structures Crowding	Belfast Sligo Cork Belfast Belfast Belfast Limerick Waterford Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Cork Sligo Limerick Cork Cork Belfast Cork Belfast Cork Dart Galway Galway Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Cork Cork Cork Cork Cork Cork Cork Cork	Thurles Athy Maynooth Coolmine Rathdrum Tullamore Athenry Kildare Coolmine

23/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
23/08/2016	Email	Station Issues	Station Condition	Dart	
23/08/2016	Web	Service Disruption	Timekeeping	Dart	
23/08/2016	Web	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	
23/08/2016		Fares & Ticketing		Limerick	
23/08/2016				Westport & Ballina	
23/08/2016		Service Disruption		Dundalk/Drogheda Commuter	
				, ,	
23/08/2016			Heat / AC	Galway	
23/08/2016		Fares & Ticketing		Cork	
23/08/2016	Web	Onboard Issues	Lost Property	Cork	
23/08/2016	Web	Website	No Confirmation Email	Cork	
23/08/2016	Web	Onboard Issues	Doors	Waterford	Dublin Heuston
23/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
23/08/2016				Cork	
23/08/2016		Fares & Ticketing		Cork	
23/08/2016			Bicycle Spaces	Cork	D. I. P
23/08/2016				Cork	Dublin Heuston
24/08/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
24/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
24/08/2016	Web	Fares & Ticketing	Annual Tickets	Cork	
24/08/2016	Web	Station Issues	Car Parks	Rosslare	Rathdrum
24/08/2016				Waterford	
24/08/2016				Waterford	
24/08/2016				Dart	
					Athlana
24/08/2016		Service Disruption	1 0		Athlone
24/08/2016					Howth Jctn. & Donaghmede
24/08/2016	Email	Station Issues	TVMs	Cork	Mallow
24/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
24/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
24/08/2016				Galway	
24/08/2016				Waterford	
24/08/2016			Unable to Book Tickets		
					D.II.
24/08/2016			Disability Issues		Dalkey
24/08/2016		Website	Unable to Book Tickets	Cork	
24/08/2016	Web	Timetabling	Timetable Suggestions	Dart	Dalkey
24/08/2016	Web	Onboard Issues	Heat / AC	Tralee	
24/08/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
24/08/2016	Web	Onboard Issues	1st Class Issues	Cork	
24/08/2016				Cork	
24/08/2016					Dublin Heuston
			Alcohol/Smoking Policy	· · · · · · · · · · · · · · · · · · ·	Dubiiii Heustoii
	Email		Unused Tickets	Cork	
24/08/2016					
24/08/2016			Disability Issues	Portlaoise Kildare Commuter	Newbridge
	Web	Onboard Issues	Disability Issues	Portlaoise Kildare Commuter Waterford	Newbridge Dublin Heuston
24/08/2016	Web Web	Onboard Issues Onboard Issues	Disability Issues Disability Issues		<u> </u>
24/08/2016 24/08/2016	Web Web Email	Onboard Issues Onboard Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation	Waterford	<u> </u>
24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email	Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation	Waterford Tralee Westport & Ballina	Dublin Heuston
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	i Web i Web i Email i Email	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	i Web i Web i Email i Email i Email i Email	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Crowding	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Email Web Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Crowding Timekeeping	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Web Web Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Crowding Timekeeping Unable to Book Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Web Web Web Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Crowding Timekeeping Unable to Book Tickets Seat Reservation	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Web Web Web Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Website Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Crowding Timekeeping Unable to Book Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Web Web Web Web Web Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Web Web Web Web Web Web Web Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016	Web Web Email Email Email Web Web Web Web Web Web Web Web Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork	Dublin Heuston Maynooth Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart	Dublin Heuston Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Trimekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee	Dublin Heuston Maynooth Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork	Dublin Heuston Maynooth Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets States Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Cork Cork Cork Cork Dart Tralee Cork Belfast	Dublin Heuston Maynooth Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets States Issues Timekeeping Unable to Book Tickets Ist Class Issues Timekeeping	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork Belfast Belfast	Dublin Heuston Maynooth Maynooth Portmarnock
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets States Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork Belfast Belfast	Dublin Heuston Maynooth Maynooth
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Crowding Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets States Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork Belfast Belfast Tralee Cork Belfast	Dublin Heuston Maynooth Maynooth Portmarnock
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets State Reservation Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork Belfast Belfast Tralee Cork Belfast	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets State Reservation Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Tralee Cork Belfast Belfast Belfast Belfast Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Unable to Book Tickets Stat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin
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24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets Poors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Crowding	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Gork Cork Belfast Belfast Belfast Belfast Belfast Dart Sligo Galway Cork Cork Belfast Sligo Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Crowding	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Dart Sligo Galway Cork Cork Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Crowding Seat Reservation	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Dart Sligo Galway Cork Cork Cork Galway Cork Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Unable to Book Tickets Stateseping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Crowding Seat Reservation Seat Reservation Seat Reservation	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Dart Sligo Galway Cork Cork Cork Galway Cork Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Crowding Seat Reservation Seat Reservation Seat Reservation Ticket Prices	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Sligo Galway Cork Cork Cork Galway Tralee	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Crowding Seat Reservation Seat Reservation Ticket Prices On-Line Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Bort Sligo Galway Cork Cork Cork Gork Galway Tralee Galway Tralee Galway Tralee	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney Mallow
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Unable to Book Tickets Station Facilities Doors Crowding Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Seat Reservation Crowding Seat Reservation Ticket Prices On-Line Tickets Crowding	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Sligo Galway Cork Cork Cork Galway Tralee Galway Tralee Galway Tralee Galway Tralee Galway Tralee Galway Tralee	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Website	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Crowding Seat Reservation Seat Reservation Ticket Prices On-Line Tickets Crowding Unable to Book Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Gork Cork Gark Cork Gork Cork Galway Cork Cork Cork Cork Cork Cork Belfast Belfast Belfast Belfast Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney Mallow Ballinasloe
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Onboard Issues Website Fares & Ticketing	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Seat Reservation Crowding Seat Reservation Ticket Prices On-Line Tickets Crowding Unable to Book Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Gork Cork Cork Cork Cork Cork Cork Cork C	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney Mallow
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Seat Reservation Crowding Seat Reservation Seat Reservation Ticket Prices On-Line Tickets Crowding Unable to Book Tickets Unused Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney Mallow Ballinasloe Athenry
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Web	Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Seat Reservation Crowding Seat Reservation Seat Reservation Ticket Prices On-Line Tickets Crowding Unable to Book Tickets Unused Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Dart Sligo Galway Cork Cork Galway Tralee Galway Tralee Galway Tralee Galway Tralee Galway Cork Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney Mallow Ballinasloe Athenry
24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 24/08/2016 25/08/2016	Web Web Email Email Web	Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Website Onboard Issues Service Disruption Station Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Service Disruption Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Disability Issues Disability Issues Seat Reservation Seat Reservation Timekeeping Crowding Timekeeping Unable to Book Tickets Seat Reservation No Confirmation Email 1st Class Issues Timekeeping Car Parks Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Timekeeping Station Facilities Doors Crowding Unable to Book Tickets Positive Seat Reservation Seat Reservation Seat Reservation Crowding Seat Reservation Seat Reservation Ticket Prices On-Line Tickets Crowding Unable to Book Tickets Unused Tickets	Waterford Tralee Westport & Ballina Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Cork Belfast Cork Cork Dart Tralee Cork Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Maynooth Maynooth Portmarnock Clongriffin Collooney Mallow Ballinasloe Athenry

	25/08/2016 Web	Onboard Issues	Crowding	Westport & Ballina	
	26/08/2016 Email	Website	No Confirmation Email	Cork	
	26/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Clongriffin
	26/08/2016 Email	Service Disruption	Timekeeping	Galway	Athlone
	26/08/2016 Email	Station Issues	TVMs	Dart	Killiney
	26/08/2016 Email	Onboard Issues	Seat Reservation	Cork	
	26/08/2016 Email	Onboard Issues	Seat Reservation	Galway	
	26/08/2016 Web	Onboard Issues	Crowding	Galway	Athenry
	26/08/2016 Post	Onboard Issues	Seat Reservation	Galway	,
	26/08/2016 Web	Onboard Issues	Seat Reservation	Tralee	
	26/08/2016 Web	Onboard Issues	Disability Issues	Galway	Dublin Heuston
	26/08/2016 Web 26/08/2016 Email	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Cork	Dubilit Heuston
	26/08/2016 Email		No Confirmation Email		
	· ·	Website			
	26/08/2016 Email	Website	Unable to Book Tickets		
	26/08/2016 Web	Onboard Issues	Seat Reservation	Sligo	Dublin
	26/08/2016 Email	Onboard Issues	Seat Reservation	Limerick	
	26/08/2016 Email	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Sallins & Naas
	26/08/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
	26/08/2016 Email	Fares & Ticketing	Unused Tickets	Galway	
	26/08/2016 Email	Fares & Ticketing	RPU Fines	Dart	
	26/08/2016 Web	Service Disruption	Bus Transfers	Tralee	
	26/08/2016 Email	Website	Unable to Book Tickets	Limerick	
	26/08/2016 Web	Station Issues	Station Condition	Dart	
	26/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
	26/08/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
	26/08/2016 Email		Surcharges	Cork	
	27/08/2016 Web	Website	Unable to Book Tickets		
	27/08/2016 Web 27/08/2016 Email	Onboard Issues	Seat Reservation	Tralee	Mallow
					IVIAIIUW
	27/08/2016 Web	Onboard Issues	Catering	Cork	
	27/08/2016 Web	Onboard Issues	Toilets	Cork	
	27/08/2016 Web	Website	Unable to Book Tickets		
	27/08/2016 Web	Onboard Issues	Seat Reservation	Belfast	
	27/08/2016 Web	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede
	27/08/2016 Email	Fares & Ticketing	Student Tickets	Tralee	
	27/08/2016 Web	Website	No Confirmation Email	Cork	
	27/08/2016 Web	Staff Issues	Positive	Galway	Dublin Heuston
	27/08/2016 Web	Fares & Ticketing	Fare Structures	Dart	
	27/08/2016 Web	Station Issues	Toilets	Galway	Tullamore
1	27/08/2016 Web	Station Issues	T\/Mc	Dart	Donahate
	27/08/2016 Web	Station Issues	TVMs	Dart Dundalk/Droghoda Commuter	Donabate
	27/08/2016 Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
	27/08/2016 Web 27/08/2016 Web	Fares & Ticketing Service Disruption	Fare Structures Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Donabate Howth Jctn. & Donaghmede
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues	Fare Structures Train Failure Catering	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork	
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website	Fare Structures Train Failure Catering Unable to Book Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork	Howth Jctn. & Donaghmede
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email	Fares & Ticketing Service Disruption Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork	Howth Jctn. & Donaghmede
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website	Fare Structures Train Failure Catering Unable to Book Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork	Howth Jctn. & Donaghmede
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter	Howth Jctn. & Donaghmede
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare	Howth Jctn. & Donaghmede Clongriffin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart	Howth Jctn. & Donaghmede Clongriffin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter	Howth Jctn. & Donaghmede Clongriffin Hansfield
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TYMS Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynoot! Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynoot! Limerick Tralee Belfast	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynoot! Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynoot! Limerick Tralee Belfast	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynoot! Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynoot! Limerick Tralee Belfast Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Email 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Station Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Train Failure Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Mallow
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Service Disruption	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Train Failure Train Failure Train Failure Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Dart	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Mallow Clongriffin
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	27/08/2016 Web 28/08/2016 Email 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Dart Rosslare Galway	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Mallow Clongriffin
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Email 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Cork Dart Rosslare Galway Belfast	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Mallow Clongriffin Rosslare Harbour
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Email 28/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Cork Dart Rosslare Galway Belfast Galway	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Mallow Clongriffin Rosslare Harbour Athenry
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Web 29/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Station Issues Fares & Ticketing	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dart Rosslare Galway Belfast Galway Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Fares & Ticketing Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Train Failure Train Failure Staff Issues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures On-Line Tickets Unhelpful/Rude Staff	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Mallow Clongriffin Rosslare Harbour Athenry
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Web 29/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Station Issues Fares & Ticketing	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dart Rosslare Galway Belfast Galway Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Fares & Ticketing Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Train Failure Train Failure Staff Issues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures On-Line Tickets Unhelpful/Rude Staff	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Station Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Fares & Ticketing Staff Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Train Failure Train Failure Train Failure Staff Issues Train Failure T	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Galway Belfast Galway Belfast Galway Cork Sligo Waterford	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Staff Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Train Failure Train Failure Staff Insues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures On-Line Tickets Unhelpful/Rude Staff Crowding Seat Reservation	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Galway Belfast Galway Belfast Galway Cork Sligo Waterford Limerick Limerick	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow Dublin Connolly
	27/08/2016 Web 28/08/2016 Web 29/08/2016 Email 29/08/2016 Email 29/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Station Issues Fares & Ticketing Staff Issues Onboard Issues Onboard Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures On-Line Tickets Unhelpful/Rude Staff Crowding Seat Reservation Unhelpful/Rude Staff Seat Reservation	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Belfast Cork Westport & Ballina Cork Cork Cork Cork Cork Cork Cork Cork	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow Dublin Connolly
	27/08/2016 Web 28/08/2016 Web 29/08/2016 Email 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures On-Line Tickets Unhelpful/Rude Staff Crowding Seat Reservation Unhelpful/Rude Staff Seat Reservation On-Line Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dart Rosslare Galway Belfast Galway Cork Sligo Waterford Limerick Galway Limerick Galway Limerick Galway Limerick Galway Limerick Westport & Ballina	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow Dublin Connolly
	27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Email 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 27/08/2016 Web 28/08/2016 Email 28/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures On-Line Tickets Unhelpful/Rude Staff Crowding Seat Reservation Unhelpful/Rude Staff Seat Reservation Unhelpful/Rude Staff Seat Reservation On-Line Tickets Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Silgo Waterford Limerick Galway Limerick Westport & Ballina Galway	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow Dublin Connolly Dublin Heuston
	27/08/2016 Web 28/08/2016 Web 29/08/2016 Email 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web 29/08/2016 Web	Fares & Ticketing Service Disruption Onboard Issues Website Service Disruption Onboard Issues Station Issues Antisocial Behavio Staff Issues Service Disruption Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Staff Issues Staff Issues Service Disruption Station Issues Website Onboard Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Staff Issues	Fare Structures Train Failure Catering Unable to Book Tickets Train Failure Crowding Positive Vandalism Positive TVMs Train Failure Unable to Book Tickets DSP Free Travel Passes Train Failure Incorrect Information Wi Fi Toilets On-Line Tickets Unhelpful/Rude Staff RPU Staff Issues Train Failure Station Facilities No Confirmation Email Seat Reservation Early Departures On-Line Tickets Unhelpful/Rude Staff Crowding Seat Reservation Unhelpful/Rude Staff Seat Reservation On-Line Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Rosslare Dart Longford/M3Parkway/Maynootl Limerick Dundalk/Drogheda Commuter Belfast Belfast Cork Belfast Longford/M3Parkway/Maynootl Limerick Tralee Belfast Cork Westport & Ballina Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Silgo Waterford Limerick Galway Limerick Westport & Ballina Galway Dundalk/Drogheda Commuter	Howth Jctn. & Donaghmede Clongriffin Hansfield Thurles Donabate Dublin Maynooth Dublin Heuston Mallow Clongriffin Rosslare Harbour Athenry Mallow Dublin Connolly

29/08/2016 Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	
29/08/2016 Email	Website	Unable to Book Tickets	Longford/M3Parkway/Maynootl	
29/08/2016 Email	Station Issues	Station Facilities	Cork	
29/08/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	
29/08/2016 Web	Station Issues	Station Facilities	Cork	
29/08/2016 Web	Onboard Issues	Seat Reservation	Limerick	
29/08/2016 Web	Website	Unable to Book Tickets		Farranfore
• •				Thurles
29/08/2016 Email	Onboard Issues	Crowding		
29/08/2016 Web	Station Issues	TVMs		Dun Laoghaire
29/08/2016 Email	Station Issues	Incorrect Information	Belfast	
29/08/2016 Web	Station Issues	Station Facilities	Limerick	Templemore
29/08/2016 Web	Fares & Ticketing	On-Line Tickets	Sligo	
29/08/2016 Email	Onboard Issues	Crowding	Galway	Athlone
29/08/2016 Email	Onboard Issues	Seat Reservation	Cork	
29/08/2016 Email	Station Issues	Tag On/Off Issues		Hazelhatch & Celbridge
				Hazematch & Celbridge
29/08/2016 Email	Antisocial Behavio		Sligo	
29/08/2016 Email	Staff Issues	Unhelpful/Rude Staff	Belfast	
29/08/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Dublin Heuston
29/08/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
29/08/2016 Email	Onboard Issues	Crowding	Waterford	Carlow
29/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
29/08/2016 Web	Onboard Issues	Bicycle Spaces	Dart	
29/08/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
		· · · · · · · · · · · · · · · · · · ·	Cork	
29/08/2016 Email	Onboard Issues	Seat Reservation		
29/08/2016 Web	Onboard Issues	Lost Property	Galway	
29/08/2016 Web	Website	Unable to Book Tickets		
29/08/2016 Web	Fares & Ticketing	Student Tickets	Tralee	Killarney
30/08/2016 Web	Station Issues	Station Facilities	Waterford	Kilkenny
30/08/2016 Web	Onboard Issues	Cleanliness	Tralee	
30/08/2016 Email	Fares & Ticketing		Cork	
30/08/2016 Web	Website	Unable to Book Tickets		
			•	
30/08/2016 Web	Website	Unable to Book Tickets		
30/08/2016 Web	Service Disruption			Limerick Junction
30/08/2016 Email	Website	Unable to Book Tickets	Cork	
30/08/2016 Web	Onboard Issues	Lost Property	Waterford	
30/08/2016 Web	Timetabling	Timetable Changes	Limerick	Dublin Heuston
30/08/2016 Email	Website	Unable to Book Tickets	Limerick	
30/08/2016 Email	Onboard Issues	Toilets	Cork	
30/08/2016 Email	Fares & Ticketing		Westport & Ballina	
30/08/2016 Email	Fares & Ticketing		Waterford	
30/08/2016 Email	Website	Unable to Book Tickets	Belfast	
30/08/2016 Web	Service Disruption	Timekeeping	Dart	Portmarnock
30/08/2016 Email	Onboard Issues	Seat Reservation	Belfast	
30/08/2016 Email	Antisocial Behavio	Disorderly Passengers	Portlaoise Kildare Commuter	
30/08/2016 Email	Station Issues	Station Facilities		Portmarnock
30/08/2016 Web	Fares & Ticketing		Cork	T OT CITICATION
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30/08/2016 Web	Fares & Ticketing		Cork	
31/08/2016 Email	Station Issues	Bicycles	Dart	
31/08/2016 Email	Onboard Issues	Seat Reservation	Cork	
31/08/2016 Email	Onboard Issues	Toilets	Cork	
31/08/2016 Email	Service Disruption	Timekeeping	Galway	
31/08/2016 Email	Fares & Ticketing	, ,	Sligo	
31/08/2016 Email	Onboard Issues	1st Class Issues	Cork	
• •				Salling & Nage
31/08/2016 Web	Timetabling			Sallins & Naas
31/08/2016 Web	Station Issues	Station Facilities	Limerick	
31/08/2016 Web	Onboard Issues	Lost Property	Westport & Ballina	
31/08/2016 Web	Fares & Ticketing	Fare Structures	Cork	
31/08/2016 Web	Website	Unable to Book Tickets	Cork	
31/08/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
31/08/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
31/08/2016 Web	Service Disruption		Galway	
		, ,	•	
31/08/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
31/08/2016 Web	Service Disruption	, ,	Galway	
31/08/2016 Web	Onboard Issues	Lost Property	Belfast	
31/08/2016 Web	Service Disruption	Timekeeping	Galway	
31/08/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Dundalk/Drogheda Commuter	Balbriggan
31/08/2016 Web	Onboard Issues	Heat / AC	Dart	
31/08/2016 Email	Onboard Issues	Crowding		Athlone
31/08/2016 Email	Onboard Issues	1st Class Issues	Cork	.
				Dublin Houston
31/08/2016 Email	Station Issues	Lost Property	Portlaoise Kildare Commuter	Dublin Heuston
31/08/2016 Email	Service Disruption	, ,	Galway	
31/08/2016 Email	Onboard Issues	1st Class Issues	Tralee	
31/08/2016 Email	Onboard Issues	Heat / AC	Cork	
	Onhoard Issues	Disability Issues	Westport & Ballina	Dublin Heuston
31/08/2016 Email	Onboard Issues			
· · ·		<u> </u>	Galway	
31/08/2016 Web	Staff Issues	No Response to Compla	•	
31/08/2016 Web 31/08/2016 Email	Staff Issues Service Disruption	No Response to Compla Train Failure	Belfast	Tullamore
31/08/2016 Web	Staff Issues	No Response to Compla Train Failure	Belfast	Tullamore

31/08/2016 Email	Website	Unable to Book Tickets	Cork	
31/08/2016 Web	Station Issues	Booking Office Issues	Portlaoise Kildare Commuter	
31/08/2016 Email	Onboard Issues	Dogs	Waterford	
31/08/2016 Web	Antisocial Behavior	Disorderly Passengers	Dart	Dalkey
31/08/2016 Web	Website	Unable to Book Tickets		Duncy
	Station Issues	Incorrect Information	Portlaoise Kildare Commuter	Dublin Heuston
31/08/2016 Web				Dubilii neustoii
31/08/2016 Web	Website	No Confirmation Email		
31/08/2016 Email	Website	Unable to Book Tickets		
31/08/2016 Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	Portlaoise
31/08/2016 Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	Portlaoise
31/08/2016 Email	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	Balbriggan
31/08/2016 Web	Website	Unable to Book Tickets	, ,	Clonmel
31/08/2016 Web		Fare Structures	Galway	Clothici
			· · · · · · · · · · · · · · · · · · ·	D. L.P. H
31/08/2016 Web	Station Issues	Toilets	Cork	Dublin Heuston
31/08/2016 Web	Staff Issues	Positive	Cork	
31/08/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
31/08/2016 Web	Service Disruption	Incident on Line	Belfast	
31/08/2016 Email	Website	Unable to Book Tickets	Cork	
31/08/2016 Web	Station Issues	Station Facilities	Dart	
31/08/2016 Email	Service Disruption		Galway	
· ·			•	
31/08/2016 Web	Fares & Ticketing		Limerick	
01/09/2016 Web	Fares & Ticketing		Limerick	
01/09/2016 Web		DSP Free Travel Passes	Limerick	
01/09/2016 Email	Service Disruption	Signal Fault	Galway	Oranmore
01/09/2016 Email	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	
01/09/2016 Email	Website	Unable to Book Tickets		
01/09/2016 Email	Station Issues	Station Condition	Dart	
	Fares & Ticketing			Dublin Heuston
01/09/2016 Email			Westport & Ballina	Dubiiii iTeustoii
01/09/2016 Email	Station Issues	TVMs	Galway	
01/09/2016 Web	Service Disruption		Dart	
01/09/2016 Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynooth	
01/09/2016 Email	Fares & Ticketing	RPU Fines	Dart	
01/09/2016 Email	Service Disruption	Train Failure	Belfast	
01/09/2016 Web	Station Issues	Station Facilities	Rosslare	
01/09/2016 Email	Onboard Issues	Crowding	Galway	
01/09/2016 Email	Website	No Confirmation Email		
01/09/2016 Web	Service Disruption		Galway	Oranmore
01/09/2016 Web	Website	Unable to Book Tickets	Belfast	
01/09/2016 Email	Fares & Ticketing	Student Tickets	Galway	
01/09/2016 Web	Fares & Ticketing	Student Tickets	Galway	
01/09/2016 Web	Fares & Ticketing		Galway	
01/09/2016 Web 01/09/2016 Web	Fares & Ticketing Onboard Issues	Heat / AC	Galway Waterford	
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web	Fares & Ticketing Onboard Issues Website	Heat / AC Unable to Book Tickets	Galway Waterford Tralee	Dublia
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues	Heat / AC Unable to Book Tickets Station Facilities	Galway Waterford Tralee Belfast	Dublin
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email	Fares & Ticketing Onboard Issues Website Station Issues Website	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets	Galway Waterford Tralee Belfast Galway	Dublin
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues	Heat / AC Unable to Book Tickets Station Facilities	Galway Waterford Tralee Belfast	Dublin
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email	Fares & Ticketing Onboard Issues Website Station Issues Website	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets	Galway Waterford Tralee Belfast Galway Cork	Dublin Dublin Heuston
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues Website Website	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings	Galway Waterford Tralee Belfast Galway Cork Waterford	
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues Website Website Staff Issues Onboard Issues	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff	Galway Waterford Tralee Belfast Galway Cork	
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues Website Website Staff Issues Onboard Issues Onboard Issues	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork	
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues Website Website Staff Issues Onboard Issues Onboard Issues Website	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi No Confirmation Email	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork Galway	
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues Website Website Staff Issues Onboard Issues Onboard Issues Website Fares & Ticketing	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi No Confirmation Email Fare Structures	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork Galway Cork	Dublin Heuston
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues Website Website Staff Issues Onboard Issues Onboard Issues Website Fares & Ticketing Service Disruption	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi No Confirmation Email Fare Structures Timekeeping	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork Galway Cork	
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web	Fares & Ticketing Onboard Issues Website Station Issues Website Website Staff Issues Onboard Issues Onboard Issues Website Fares & Ticketing Service Disruption Website	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi No Confirmation Email Fare Structures Timekeeping Unable to Book Tickets	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork Galway Cork Fortlaoise Kildare Commuter Cork	Dublin Heuston
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01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Post	Fares & Ticketing Onboard Issues Website Station Issues Website Staff Issues Onboard Issues Onboard Issues Website Fares & Ticketing Service Disruption Website Staff Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Website Fares & Ticketing Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi No Confirmation Email Fare Structures Timekeeping Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Promotional Offers Timekeeping Disability Issues Student Tickets Car Parks Tickets Unavailable On-Announcements Fare Structures Crowding Timekeeping Unable to Book Tickets Unavailable On-Announcements Fare Structures Crowding Timekeeping Unable to Book Tickets Promotional Offers 1st Class Issues 1st Class Issues Station Facilities Crowding Crowding Crowding Crowding Timekeeping Unable to Book Tickets	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork Galway Cork Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Carlow Limerick Junction Cork Kent
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web 02/09/2016 Fost 02/09/2016 Post 02/09/2016 Fost 02/09/2016 Post 02/09/2016 Post 02/09/2016 Post 02/09/2016 Post 02/09/2016 Fost	Fares & Ticketing Onboard Issues Website Station Issues Website Staff Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Service Disruption Website Staff Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Website Fares & Ticketing Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi No Confirmation Email Fare Structures Timekeeping Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Promotional Offers Timekeeping Disability Issues Student Tickets Car Parks Tickets Unavailable On-Announcements Fare Structures Crowding Timekeeping Unable to Book Tickets Unable Staff Tickets Unavailable On-Announcements Fare Structures Crowding Timekeeping Unable to Book Tickets Promotional Offers 1st Class Issues 1st Class Issues 1st Class Issues Station Facilities Crowding Crowding Crowding Timekeeping Unable to Book Tickets	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork Galway Cork Portlaoise Kildare Commuter Cork Cork Cork Galway Sligo Limerick Cork Portlaoise Kildare Commuter Galway Sligo Limerick Cork Cork Cork Tralee Galway Cork Limerick Tralee Galway Waterford Cork Cork Cork Tralee Tralee Tralee Tralee Tralee Tralee Tralee Westport & Ballina Tralee	Dublin Heuston Carlow Limerick Junction Cork Kent
01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Web 01/09/2016 Email 01/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Post	Fares & Ticketing Onboard Issues Website Station Issues Website Staff Issues Onboard Issues Onboard Issues Website Fares & Ticketing Service Disruption Website Staff Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Website Fares & Ticketing Onboard Issues Service Disruption Website Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Heat / AC Unable to Book Tickets Station Facilities Unable to Book Tickets Complete Savings Unhelpful/Rude Staff Catering Wi Fi No Confirmation Email Fare Structures Timekeeping Unable to Book Tickets Unhelpful/Rude Staff Timekeeping Promotional Offers Timekeeping Disability Issues Student Tickets Car Parks Tickets Unavailable On-Announcements Fare Structures Crowding Timekeeping Unable to Book Tickets Unable Staff Tickets Unavailable On-Announcements Fare Structures Crowding Timekeeping Unable to Book Tickets Promotional Offers 1st Class Issues 1st Class Issues 1st Class Issues Station Facilities Crowding Crowding Crowding Timekeeping Unable to Book Tickets	Galway Waterford Tralee Belfast Galway Cork Waterford Rosslare Cork Galway Cork Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Carlow Limerick Junction Cork Kent

02/09/2016 Post	Service Disruption	Timekeeping	Cork	
02/09/2016 Post	Service Disruption	Timekeeping	Cork	
02/09/2016 Post	Service Disruption	Timekeeping	Westport & Ballina	
02/09/2016 Post	Onboard Issues	Seat Reservation	Galway	
	Onboard Issues	Doors	· · · · · · · · · · · · · · · · · · ·	Kildare
02/09/2016 Post			'	
02/09/2016 Post	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
02/09/2016 Email	Onboard Issues	Seat Reservation	Cork	
02/09/2016 Web	Fares & Ticketing	Fare Structures	Dart	
02/09/2016 Web	Onboard Issues	Seat Reservation	Limerick	
02/09/2016 Email	Fares & Ticketing			Oranmore
			<u> </u>	
02/09/2016 Web	Station Issues	Lost Property		Tullamore
02/09/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Longford
02/09/2016 Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
02/09/2016 Post	Fares & Ticketing	Unused Tickets	Tralee	
02/09/2016 Post	Onboard Issues	Crowding	Cork	
02/09/2016 Post	Fares & Ticketing		Belfast	
02/09/2016 Post	Fares & Ticketing	On-Line Tickets	Belfast	
02/09/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
02/09/2016 Post	Onboard Issues	Crowding	Tralee	
02/09/2016 Post	Onboard Issues	1st Class Issues	Cork	
02/09/2016 Post			Cork	
	Onboard Issues	1st Class Issues		
02/09/2016 Post	Service Disruption		Westport & Ballina	
02/09/2016 Web	Timetabling	Timetable Changes	Waterford	
02/09/2016 Post	Onboard Issues	Seat Reservation	Sligo	
02/09/2016 Post	Service Disruption	Timekeeping	Tralee	
02/09/2016 Post	Onboard Issues	Seat Reservation	Rosslare	
02/09/2016 Post		1st Class Issues	Belfast	
02/09/2016 Post	Service Disruption	Timekeeping	Westport & Ballina	
02/09/2016 Post	Service Disruption	Timekeeping	Tralee	
02/09/2016 Post	Service Disruption	Timekeeping	Belfast	
02/09/2016 Web		DSP Free Travel Passes		Dublin Heuston
			'	Dubilit ricustori
02/09/2016 Post	Fares & Ticketing		Tralee	
02/09/2016 Post	Service Disruption	Timekeeping	Tralee	
02/09/2016 Post	Service Disruption	Timekeeping	Belfast	
02/09/2016 Post	Service Disruption	Timekeeping	Tralee	
02/09/2016 Email		DSP Free Travel Passes	Westport & Ballina	Dublin Heuston
02/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise
02/03/2010 Web		Office prui/ Rude Staff	Portiablise Kiluare Commuter	ruitiduise
00/00/0046 111 1				
02/09/2016 Web		Alcohol/Smoking Policy	Limerick	
02/09/2016 Web 02/09/2016 Post	Service Disruption Service Disruption		Limerick Tralee	
			Tralee	Mallow
02/09/2016 Post 02/09/2016 Email	Service Disruption Station Issues	Timekeeping TVMs	Tralee Cork	
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email	Service Disruption Station Issues Station Issues	Timekeeping TVMs Incorrect Information	Tralee Cork Dundalk/Drogheda Commuter	Dublin
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues	Timekeeping TVMs Incorrect Information Crowding	Tralee Cork Dundalk/Drogheda Commuter Waterford	
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee	Dublin Carlow
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues	Timekeeping TVMs Incorrect Information Crowding	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee	Dublin
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee	Dublin Carlow
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee	Dublin Carlow
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart	Dublin Carlow
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter Cork Westport & Ballina	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Station Issues Website Fares & Ticketing Website	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 03/09/2016 Web 03/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 03/09/2016 Web 03/09/2016 Web 03/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets On-Line Tickets	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets Unable to Book Tickets Unable to Book Tickets	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 03/09/2016 Web 03/09/2016 Web 03/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets On-Line Tickets	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website Fares & Ticketing Website Onboard Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets Unable to Book Tickets Unable to Book Tickets	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website Fares & Ticketing Website Antisocial Behavior	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets Unable to Book Tickets Unable to Book Tickets Son-Line Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Seat Reservation Disorderly Passengers	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork Rosslare Portlaoise Kildare Commuter	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website Onboard Issues Antisocial Behavior Fares & Ticketing	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets Unable to Book Tickets Seat Reservation Disorderly Passengers Fare Structures	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork Rosslare Portlaoise Kildare Commuter	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website Onboard Issues Antisocial Behavior Fares & Ticketing	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets Unable to Book Tickets Seat Reservation Disorderly Passengers Fare Structures Fare Structures	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork Rosslare Portlaoise Kildare Commuter Galway Belfast	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website Onboard Issues Antisocial Behavior Fares & Ticketing Fares & Ticketing Onboard Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets Unable to Book Tickets Seat Reservation Disorderly Passengers Fare Structures Fare Structures Cleanliness	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork Rosslare Portlaoise Kildare Commuter Galway Belfast Cork	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website Onboard Issues Antisocial Behavior Fares & Ticketing	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets No Confirmation Email On-Line Tickets Unable to Book Tickets Seat Reservation Disorderly Passengers Fare Structures Fare Structures	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork Rosslare Portlaoise Kildare Commuter Galway Belfast	Dublin Carlow Newbridge
02/09/2016 Post 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Email 02/09/2016 Email 02/09/2016 Email 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 02/09/2016 Web 03/09/2016 Web	Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Timetabling Website Staff Issues Onboard Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Website Onboard Issues Antisocial Behavior Fares & Ticketing Fares & Ticketing Onboard Issues	Timekeeping TVMs Incorrect Information Crowding 1st Class Issues Lost Property Connections Unable to Book Tickets Unhelpful/Rude Staff Lost Property Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets Unable to Book Tickets Unable to Book Tickets Seat Reservation Disorderly Passengers Fare Structures Fare Structures Cleanliness Station Facilities	Tralee Cork Dundalk/Drogheda Commuter Waterford Tralee Portlaoise Kildare Commuter Tralee Belfast Dart Dart Portlaoise Kildare Commuter Cork Westport & Ballina Cork Westport & Ballina Waterford Cork Rosslare Portlaoise Kildare Commuter Galway Belfast Cork	Dublin Carlow Newbridge
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04/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dublin
04/09/2016 Web	Onboard Issues	Seat Reservation	Limerick	
04/09/2016 Web	Website	Unable to Book Tickets	Galway	
04/09/2016 Email	Onboard Issues	Heat / AC	Tralee	
04/09/2016 Web	Service Disruption	•	Sligo	
04/09/2016 Web	Fares & Ticketing		Tralee	
04/09/2016 Web				Enfield
· ·	Fares & Ticketing		Longford/M3Parkway/Maynooth	Efficia
04/09/2016 Web	Service Disruption		Tralee	
04/09/2016 Web	Service Disruption		Portlaoise Kildare Commuter	
04/09/2016 Web	Service Disruption	Train Failure	Waterford	Kilkenny
04/09/2016 Web	Service Disruption	Train Failure	Galway	Athlone
04/09/2016 Web	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
04/09/2016 Web	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
04/09/2016 Web	Service Disruption		Limerick	
04/09/2016 Web	Service Disruption		Portlaoise Kildare Commuter	
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04/09/2016 Email	Service Disruption		Portlaoise Kildare Commuter	
05/09/2016 Web	Station Issues		· •	Laytown
05/09/2016 Web	Service Disruption	Train Failure	Galway	
05/09/2016 Email	Service Disruption	Train Failure	Waterford	
05/09/2016 Email	Service Disruption	Train Failure	Tralee	
05/09/2016 Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Drogheda
05/09/2016 Email	Service Disruption		Galway	_
05/09/2016 Email	Station Issues		Longford/M3Parkway/Maynooth	Ashtown
05/09/2016 Email	Staff Issues		Sligo	, 15.1.1.0 1711
05/09/2016 Email	Onboard Issues		Rosslare	
05/09/2016 Post	Fares & Ticketing		•	Athenry
05/09/2016 Email	Onboard Issues	Lost Property	Westport & Ballina	
05/09/2016 Post	Fares & Ticketing	Unused Tickets	Tralee Mallow Cork	Killarney
05/09/2016 Email	Staff Issues	Unhelpful/Rude Staff	Dart	Clongriffin
05/09/2016 Email	Service Disruption		Limerick	-
05/09/2016 Email	•			Dublin Heuston
05/09/2016 Web		Alcohol/Smoking Policy		Harmonstown
				Harmonstown
05/09/2016 Web	Service Disruption		Limerick	
05/09/2016 Email		, ,	Limerick	
05/09/2016 Email	Service Disruption	Timekeeping	Cork	Thurles
05/09/2016 Web	Station Issues	Toilets	Longford/M3Parkway/Maynootl	Maynooth
05/09/2016 Email	Fares & Ticketing	Student Tickets	Galway	
05/09/2016 Post			· · · · · · · · · · · · · · · · · · ·	Thurles
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05/09/2016 Email	Service Discuntion	Train Failure	Portlanice Kildare Commuter	
05/09/2016 Email	Service Disruption		Portlaoise Kildare Commuter	Maynooth
05/09/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Maynooth
05/09/2016 Web 05/09/2016 Web	Onboard Issues Service Disruption	Lost Property Timekeeping	Longford/M3Parkway/Maynootl Limerick	·
05/09/2016 Web	Onboard Issues Service Disruption Service Disruption	Lost Property Timekeeping Train Failure	Longford/M3Parkway/Maynootl Limerick	Maynooth Rathmore
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05/09/2016 Web 05/09/2016 Web 05/09/2016 Post	Onboard Issues Service Disruption Service Disruption	Lost Property Timekeeping Train Failure Timekeeping	Longford/M3Parkway/Maynootl Limerick Tralee Mallow Cork Limerick	·
05/09/2016 Web 05/09/2016 Web 05/09/2016 Post 05/09/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption	Lost Property Timekeeping Train Failure Timekeeping Bus Transfers	Longford/M3Parkway/Maynootl Limerick Tralee Mallow Cork Limerick	Rathmore Templemore
05/09/2016 Web 05/09/2016 Web 05/09/2016 Post 05/09/2016 Web 05/09/2016 Post 05/09/2016 Web	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues	Lost Property Timekeeping Train Failure Timekeeping Bus Transfers Station Facilities	Longford/M3Parkway/Maynootl Limerick Tralee Mallow Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl	Rathmore Templemore Dunboyne
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05/09/2016 Web 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Email 05/09/2016 Email 05/09/2016 Email 05/09/2016 Post 05/09/2016 Email 05/09/2016 Email 05/09/2016 Email 05/09/2016 Email 05/09/2016 Web	Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Lost Property Timekeeping Train Failure Timekeeping Bus Transfers Station Facilities Train Failure 1st Class Issues 1st Class Issues 1st Class Issues Timekeeping 1st Class Issues Planned Maintenance Timekeeping Train Failure Unused Tickets Timekeeping Unhelpful/Rude Staff Timekeeping Unused Tickets Timekeeping Unused Tickets Timekeeping Seat Reservation Alcohol/Smoking Policy Timekeeping Unused Tickets Timekeeping Stateservation Alcohol/Smoking Policy Timekeeping Unused Tickets Timekeeping Train Failure Unused Tickets Timekeeping	Longford/M3Parkway/Maynootl Limerick Tralee Mallow Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Limerick Portlaoise Kildare Commuter Belfast Belfast Tralee Mallow Cork Limerick Tralee Mallow Cork Cork Dart Longford/M3Parkway/Maynootl Belfast Galway Galway Belfast Cork Galway Cork Limerick Westport & Ballina Galway Cork Dart Belfast Cork Galway Cork Limerick Westport & Ballina Galway Cork Dart Belfast Galway Cork Limerick Westport & Ballina Galway Cork Dart Belfast Cork	Rathmore Templemore Dunboyne Kildare Belfast Central Belfast Central Tralee Tralee Dublin Heuston Howth Jctn. & Donaghmede Dublin Dublin Tullamore Dublin Thurles Clontarf Road Dublin Dublin Dublin Thurles
05/09/2016 Web 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post 05/09/2016 Email 05/09/2016 Email 05/09/2016 Email 05/09/2016 Post 05/09/2016 Email 05/09/2016 Email 05/09/2016 Web 05/09/2016 Post 05/09/2016 Post 05/09/2016 Post	Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing	Lost Property Timekeeping Train Failure Timekeeping Bus Transfers Station Facilities Train Failure 1st Class Issues 1st Class Issues 1st Class Issues Timekeeping 1st Class Issues Planned Maintenance Timekeeping Train Failure Unused Tickets Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unsed Tickets Timekeeping Unused Tickets Timekeeping Seat Reservation Alcohol/Smoking Policy Timekeeping Unused Tickets Timekeeping Seat Reservation Alcohol/Smoking Policy Timekeeping Unused Tickets Timekeeping Unused Tickets Lifts/Elevators Student Tickets Timekeeping Train Failure Unused Tickets Timekeeping Cancellations Timekeeping Cancellations Timekeeping	Longford/M3Parkway/Maynootl Limerick Tralee Mallow Cork Limerick Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Limerick Portlaoise Kildare Commuter Belfast Belfast Tralee Mallow Cork Limerick Tralee Mallow Cork Cork Dart Longford/M3Parkway/Maynootl Belfast Galway Galway Belfast Cork Galway Cork Limerick Cork Galway Cork Belfast Cork Galway Cork Limerick Westport & Ballina Galway Cork Dart Belfast Galway Cork Limerick Westport & Ballina Galway Cork Dart Belfast Cork Belfast Cork Belfast Cork	Rathmore Templemore Dunboyne Kildare Belfast Central Belfast Central Tralee Tralee Dublin Heuston Howth Jctn. & Donaghmede Dublin Dublin Tullamore Dublin Thurles Clontarf Road Dublin Dublin Heuston

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05/09/2016 Email	Service Disruption		Waterford	Muine Bheag (Bagenalstown)
05/09/2016 Post	Onboard Issues	1st Class Issues	Tralee Mallow Cork	Thurles
05/09/2016 Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Kildare
05/09/2016 Post	Service Disruption	Timekeeping	Galway	Dublin Heuston
05/09/2016 Web	Service Disruption	Timekeeping	Limerick	
05/09/2016 Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Kildare
05/09/2016 Post	Service Disruption	Train Failure	Tralee Mallow Cork	Dublin Heuston
05/09/2016 Web	Fares & Ticketing		Tralee	
05/09/2016 Post	Fares & Ticketing		Limerick	Limerick
05/09/2016 Fmail	Fares & Ticketing		Westport & Ballina	Lineriek
				Thurles
05/09/2016 Post	Service Disruption		Tralee Mallow Cork	
05/09/2016 Post	Service Disruption		Cork	Dublin Heuston
05/09/2016 Web	Service Disruption		Limerick	
05/09/2016 Email	Website	No Confirmation Email		
05/09/2016 Phone	Service Disruption	Train Failure	Limerick	
05/09/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
05/09/2016 Web	Fares & Ticketing	Unused Tickets	Dart	
05/09/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
05/09/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
05/09/2016 Web	Onboard Issues	Alcohol/Smoking Policy		
05/09/2016 Web	Station Issues	Car Parks	Sligo	Carrick-on-Shannon
05/09/2016 Web			_ <u>*</u>	Carrier on Shannon
· · ·		Fare Structures	Cork	
05/09/2016 Web	Website	Unable to Book Tickets		Barta Parta
05/09/2016 Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Portarlington
05/09/2016 Web	Fares & Ticketing		Cork	
05/09/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
05/09/2016 Web	Onboard Issues	Cleanliness	Galway	
05/09/2016 Web	Service Disruption	Timekeeping	Limerick	
05/09/2016 Web	Service Disruption	Timekeeping	Tralee	
05/09/2016 Web	Onboard Issues	Seat Reservation	Belfast	
05/09/2016 Web	Service Disruption	Timekeeping	Tralee	
05/09/2016 Web		DSP Free Travel Passes		
05/09/2016 Web	Service Disruption		Galway	
		No Confirmation Email		
05/09/2016 Email	Website			
05/09/2016 Web	Service Disruption		Belfast	
06/09/2016 Web	Service Disruption		Limerick	
06/09/2016 Post	Service Disruption	Timekeeping	Galway	Dublin Heuston
06/09/2016 Email	Station Issues	Barriers	Longford/M3Parkway/Maynoot	ì
,, Ellian		Darriers		
06/09/2016 Post		1st Class Issues	Tralee	Dublin Heuston
· · ·		1st Class Issues		
06/09/2016 Post	Onboard Issues	1st Class Issues	Tralee Tralee	Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web	Onboard Issues Service Disruption	1st Class Issues Timekeeping	Tralee Tralee	Dublin Heuston Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post	Onboard Issues Service Disruption Website Onboard Issues	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues	Tralee Tralee Limerick Cork	Dublin Heuston Dublin Heuston Sixmilebridge
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart	Dublin Heuston Dublin Heuston Sixmilebridge
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Dart	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Post	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Dart Cork	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets Lost Property	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Waterford	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets Lost Property Timekeeping	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside Dublin Heuston Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Post	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets Lost Property Timekeeping	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Waterford	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets Lost Property Timekeeping	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Cork Westport & Ballina Waterford Belfast	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside Dublin Heuston Dublin Heuston
06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Post	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets Lost Property Timekeeping Timekeeping Station Condition	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Waterford Belfast Westport & Ballina	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside Dublin Heuston Dublin Heuston
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06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Post 06/09/2016 Post 06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Web 06/09/2016 Web 06/09/2016 Post	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets Lost Property Timekeeping Timekeeping Station Condition Timekeeping Bus Transfers Timekeeping Timekeeping Timekeeping Timekeeping Station Condition On-Line Tickets	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Cork Westport & Ballina Waterford Belfast Westport & Ballina Dart Cork Uestport & Ballina Limerick Dundalk/Drogheda Commuter Dart Cork	Dublin Heuston Dublin Heuston Sixmilebridge Dublin Heuston Bayside Dublin Heuston Dundalk Athlone Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
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06/09/2016 Post 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Web 06/09/2016 Post 06/09/2016 Email 06/09/2016 Web 06/09/2016 Post	Onboard Issues Service Disruption Website Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Fares & Ticketing Service Disruption Onboard Issues	1st Class Issues Timekeeping Unable to Book Tickets 1st Class Issues Heat / AC Annual Tickets Station Facilities 1st Class Issues Family Tickets Lost Property Timekeeping Timekeeping Station Condition Timekeeping Station Condition On-Line Tickets Timekeeping 1st Class Issues	Tralee Tralee Limerick Cork Dundalk/Drogheda Commuter Dart Cork Westport & Ballina Waterford Belfast Westport & Ballina Dart Cork Lork Westport & Ballina Dart Cork Belfast Umerick Dundalk/Drogheda Commuter Dart Cork Dundalk/Drogheda Commuter Dart Cork Tralee Mallow Cork Belfast	Dublin Heuston Sixmilebridge Dublin Heuston Bayside Dublin Heuston Dundalk Athlone Dublin Heuston Dublin Heuston Tralee Dublin
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06/09/2016 Web	Fares & Ticketing	Family Tickets	Sligo	
06/09/2016 Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Tralee
06/09/2016 Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Mallow
06/09/2016 Post	Service Disruption		Dundalk/Drogheda Commuter	Malahide
06/09/2016 Post	•	Lost/Mislaid Tickets	Cork	Dublin
06/09/2016 Email	Onboard Issues	Seat Reservation	Cork	243
06/09/2016 Web	Onboard Issues	Toilets		
· ·			Dundalk/Drogheda Commuter	
06/09/2016 Email	Service Disruption		Portlaoise Kildare Commuter	
06/09/2016 Email	Station Issues	Station Facilities	Dart	
06/09/2016 Email	Onboard Issues	Seat Reservation	Waterford	
06/09/2016 Email	Antisocial Behavio	Disorderly Passengers	Limerick	
06/09/2016 Web	Fares & Ticketing	Student Tickets	Cork	
06/09/2016 Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Sallins & Naas
06/09/2016 Web	Onboard Issues	Heat / AC	Dart	
06/09/2016 Web	Station Issues	Station Condition	Dart	Grand Canal Dock
				Grand Canal Dock
06/09/2016 Web	Onboard Issues	Seat Reservation	Cork	
06/09/2016 Web	Website	Unable to Book Tickets		
06/09/2016 Web	Service Disruption	Timekeeping	Limerick	
06/09/2016 Web	Website	Unable to Book Tickets	Galway	
06/09/2016 Web	Station Issues	Car Parks	Galway	
06/09/2016 Email	Website	No Confirmation Email	Cork	
06/09/2016 Web	Service Disruption	Timekeeping	Limerick	
06/09/2016 Web	Station Issues	TVMs	Dart	
06/09/2016 Web	Website	No Confirmation Email		
	Service Disruption		Limerick	
06/09/2016 Web				
06/09/2016 Web	Fares & Ticketing		Cork	
06/09/2016 Email	Service Disruption		Limerick	
06/09/2016 Web	Service Disruption		Galway	
07/09/2016 Web	Website	No Confirmation Email	Cork	
07/09/2016 Web	Staff Issues	Positive	Limerick	
07/09/2016 Web	Service Disruption	Timekeeping	Dart	
07/09/2016 Web	Station Issues	TVMs	Dart	
07/09/2016 Twitter	Onboard Issues	Toilets	Cork	
07/09/2016 Email	Onboard Issues	Seat Reservation	Waterford	
· · ·				
07/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
07/09/2016 Email	Service Disruption	· -	Tralee	
07/09/2016 Email	Service Disruption		Limerick	
07/09/2016 Email	Onboard Issues	Seat Reservation	Belfast	
07/09/2016 Email	Service Disruption	Timekeeping	Tralee	
07/09/2016 Email	Onboard Issues	Seat Reservation	Rosslare	
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· · ·			Waterford	
07/09/2016 Email	Service Disruption	Timekeeping	Waterford Portlagise Kildare Commuter	
07/09/2016 Email 07/09/2016 Web	Service Disruption Service Disruption	Timekeeping Train Failure	Portlaoise Kildare Commuter	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web	Service Disruption Service Disruption Fares & Ticketing	Timekeeping Train Failure Lost/Mislaid Tickets	Portlaoise Kildare Commuter Dart	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping	Portlaoise Kildare Commuter Dart Limerick	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping	Portlaoise Kildare Commuter Dart Limerick Waterford	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping	Portlaoise Kildare Commuter Dart Limerick	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping	Portlaoise Kildare Commuter Dart Limerick Waterford	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork	Sallins & Naas
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare	Sallins & Naas
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick	Sallins & Naas
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork	
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Cork	Sallins & Naas Greystones
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities On-Line Tickets	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Dart Cork	Greystones
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Onboard Issues	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities On-Line Tickets Catering	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Dart Cork	Greystones Mullingar
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Onboard Issues Service Disruption	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities On-Line Tickets Catering Train Failure	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Dart Cork Dart Cork Sligo Galway	Greystones
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities On-Line Tickets Catering Train Failure Student Tickets	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Dart Cork Sligo Galway Galway	Greystones Mullingar
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities On-Line Tickets Catering Train Failure	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Dart Cork Dart Cork Sligo Galway	Greystones Mullingar
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07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities On-Line Tickets Catering Train Failure Student Tickets Promotional Offers On-Line Tickets	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Dart Cork Sligo Galway Galway Belfast Cork Longford/M3Parkway/Maynootl	Greystones Mullingar Sallins & Naas
07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Web 07/09/2016 Email 07/09/2016 Web 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Email 07/09/2016 Web	Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Conboard Issues Staff Issues	Timekeeping Train Failure Lost/Mislaid Tickets Timekeeping Timekeeping Timekeeping On-Line Tickets Station Facilities Train Failure Timekeeping Planned Maintenance Station Facilities On-Line Tickets Catering Train Failure Student Tickets Promotional Offers On-Line Tickets Bicycle Spaces Positive	Portlaoise Kildare Commuter Dart Limerick Waterford Limerick Cork Rosslare Tralee Limerick Cork Dart Cork Sligo Galway Galway Belfast Cork Longford/M3Parkway/Maynootl Westport & Ballina	Greystones Mullingar Sallins & Naas M3 Parkway Wellington Br.
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08/09/2016 Em		TVMs	Longford/M3Parkway/Maynoot	Ashtown
08/09/2016 We			Cork	
08/09/2016 We	'eb Staff Issues	Unhelpful/Rude Staff	Cork	Mallow
08/09/2016 Em	mail Fares & Ticketi	g Student Tickets	Galway	
08/09/2016 Em	mail Fares & Ticketi	g Family Tickets	Tralee	
08/09/2016 We	eb Station Issues	Station Facilities	Cork	
08/09/2016 Pos	ost Onboard Issues	1st Class Issues	Cork	
08/09/2016 Pos		on Train Failure	Dundalk/Drogheda Commuter	
08/09/2016 Pos	<u>.</u>		Tralee	
08/09/2016 Pos		on Train Failure	Dart	
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08/09/2016 Pos			Belfast	
08/09/2016 Pos			Cork	
08/09/2016 Pos		on Train Failure	Belfast	
08/09/2016 Pos	ost Service Disrupt	on Timekeeping	Belfast	
08/09/2016 Pos	ost Service Disrupt	on Timekeeping	Belfast	
08/09/2016 Pos	ost Service Disrupt	on Timekeeping	Belfast	
08/09/2016 Pos	ost Staff Issues	Unhelpful/Rude Staff	Tralee	Portlaoise
08/09/2016 Pos	ost Service Disrupt	on Timekeeping	Cork	Cork Kent
08/09/2016 Pos	ost Service Disrupt	on Timekeeping	Cork	
08/09/2016 Pos		on Timekeeping	Tralee	
08/09/2016 We		g Unused Tickets	Cork	
08/09/2016 We		•	Cork	
		og On-Line Tickets		Vilkonny
08/09/2016 We		g Lost/Mislaid Tickets	Waterford	Kilkenny
08/09/2016 Em		og On-Line Tickets	Cork	
08/09/2016 We		ng DSP Free Travel Passes		
08/09/2016 We		g Fare Structures	Limerick	
08/09/2016 Em	nail Service Disrupt	on Train Failure	Limerick	Portlaoise
08/09/2016 We	eb Service Disrupt	on Train Failure	Belfast	
08/09/2016 Em	nail Service Disrupt	on Train Failure	Cork	
08/09/2016 We			Galway	
08/09/2016 We		g Student Tickets	Dart	
08/09/2016 We		•	Cork	
08/09/2016 We		on Planned Maintenance	Dart	
08/09/2016 We			Westport & Ballina	
08/09/2016 We		vio Disorderly Passengers	Dundalk/Drogheda Commuter	
08/09/2016 We	eb Staff Issues	Positive	Portlaoise Kildare Commuter	Newbridge
08/09/2016 We	eb Website	Unable to Book Tickets	Belfast	
08/09/2016 We		Unable to Book Tickets Station Condition	Belfast Galway	Clara
	eb Station Issues			Clara
08/09/2016 We	'eb Station Issues mail Service Disrupt	Station Condition	Galway	Clara Newbridge
08/09/2016 We 09/09/2016 Em	'eb Station Issues mail Service Disrupt mail Fares & Ticketi	Station Condition on Train Failure	Galway Cork	
08/09/2016 We 09/09/2016 Em 09/09/2016 Em 09/09/2016 Em	Yeb Station Issues The Service Disrupt The Service Disrupt The Service Disrupt Timetabling	Station Condition on Train Failure g Lost/Mislaid Tickets Timetable Changes	Galway Cork Portlaoise Kildare Commuter Westport & Ballina	Newbridge
08/09/2016 We 09/09/2016 Em 09/09/2016 Em 09/09/2016 Em 09/09/2016 We	reb Station Issues mail Service Disrupt mail Fares & Ticketi mail Timetabling reb Service Disrupt	Station Condition on Train Failure g Lost/Mislaid Tickets Timetable Changes on Timekeeping	Galway Cork Portlaoise Kildare Commuter Westport & Ballina Longford/M3Parkway/Maynoot	Newbridge I Maynooth
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08/09/2016 We 09/09/2016 Em	reb Station Issues mail Service Disrupt mail Fares & Ticketi mail Timetabling reb Service Disrupt mail Service Disrupt mail Fares & Ticketi mail Service Disrupt mail Service Disrupt mail Service Disrupt mail Service Disrupt	Station Condition on Train Failure g Lost/Mislaid Tickets Timetable Changes on Timekeeping on Planned Maintenance ig Lost/Mislaid Tickets on Bus Transfers on Incident on Line	Galway Cork Portlaoise Kildare Commuter Westport & Ballina Longford/M3Parkway/Maynoot Dart Cork Portlaoise Kildare Commuter Dart	Newbridge Maynooth Dun Laoghaire Hazelhatch & Celbridge Killiney
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08/09/2016 We 09/09/2016 Em 09/09/2016 We 09/09/2016 We 09/09/2016 We	reb Station Issues mail Service Disrupt mail Fares & Ticketi mail Timetabling reb Service Disrupt mail Service Disrupt mail Fares & Ticketi mail Service Disrupt reb Station Issues reb Service Disrupt	Station Condition on Train Failure g Lost/Mislaid Tickets Timetable Changes on Timekeeping on Planned Maintenance g Lost/Mislaid Tickets on Bus Transfers on Incident on Line Station Facilities on Incident on Line	Galway Cork Portlaoise Kildare Commuter Westport & Ballina Longford/M3Parkway/Maynoot Dart Cork Portlaoise Kildare Commuter Dart	Newbridge Maynooth Dun Laoghaire Hazelhatch & Celbridge Killiney Dublin Killiney
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10/09/2016 Web	Fares & Ticketing	Ticket Prices	Galway	
10/09/2016 Web	Station Issues	TVMs	Westport & Ballina	Kildare
10/09/2016 Web	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynooth	
10/09/2016 Web	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
10/09/2016 Web	Fares & Ticketing	Leap Cards	Dart	Greystones
10/09/2016 Web	Onboard Issues	Toilets	Cork	
10/09/2016 Web	Website	Unable to Book Tickets	Cork	
10/09/2016 Email	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	
10/09/2016 Email	Fares & Ticketing		Rosslare	
10/09/2016 Web	Staff Issues	RPU Staff Issues	Limerick	
				Fauia
10/09/2016 Web	Website	No Confirmation Email		Ennis
11/09/2016 Web	Timetabling	Timetable Suggestions		Roscrea
11/09/2016 Web	Station Issues	Station Condition	Dart	Raheny
11/09/2016 Web	Service Disruption		Rosslare	
11/09/2016 Web	Fares & Ticketing	Leap Cards	Dart	
11/09/2016 Web	Onboard Issues	Bicycle Spaces	Galway	
11/09/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Ashtown
11/09/2016 Web	Staff Issues	RPU Staff Issues	Westport & Ballina	Dublin Heuston
11/09/2016 Web	Fares & Ticketing	Student Tickets	Galway	Cork Kent
11/09/2016 Web	Onboard Issues	Catering	Cork	
11/09/2016 Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Sallins & Naas
11/09/2016 Web	Website	No Confirmation Email	Limerick	
11/09/2016 Web	Onboard Issues	Catering	Galway	
11/09/2016 Web	Station Issues	TVMs	Sligo	Dromod
11/09/2016 Web	Timetabling	Connections	Tralee	
11/09/2016 Web	Onboard Issues	Cleanliness	Tralee Mallow Cork	
			Cork	
11/09/2016 Web		Lost/Mislaid Tickets		Calling 9 Nage
11/09/2016 Web	Service Disruption		Portlaoise Kildare Commuter	Sallins & Naas
11/09/2016 Web	Service Disruption		Dart	Killiney
12/09/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
12/09/2016 Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	
12/09/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
12/09/2016 Email	Onboard Issues	Doors	Westport & Ballina	Manulla Junction
12/09/2016 Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynooth	
12/09/2016 Email	Staff Issues	Unhelpful/Rude Staff	Tralee	
12/09/2016 Email	Station Issues	Car Parks	Dart	Clongriffin
12/09/2016 Web	Onboard Issues	Announcements	Cork	C.O.I.g.
12/09/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
12/09/2016 Web	Station Issues	Station Facilities	Dart	Killester
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				Killestel
12/09/2016 Phone	Service Disruption	Bus Transfers	Belfast	Killestei
12/09/2016 Phone 12/09/2016 Post	Service Disruption Timetabling	Bus Transfers Connections	Belfast Galway	Killestel
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12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Forus Disruption Service Disruption Service Disruption Forus Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Timekeeping 1st Class Issues Timekeeping Somplete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee	Newbridge
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12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Fareice Disruption Service Disruption Fareice Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping 1st Class Issues Timekeeping Tomplete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford	Newbridge Adamstown Gorey
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Web 12/09/2016 Web 12/09/2016 Web 12/09/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fareice Disruption Fareice Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Timekeeping 1st Class Issues Timekeeping Tomplete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare	Newbridge Adamstown Gorey Cork Kent
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fareice Disruption Fares & Ticketing Station Issues Station Issues Fares & Ticketing Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Complete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway	Newbridge Adamstown Gorey Cork Kent
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Web 12/09/2016 Web 12/09/2016 Web 12/09/2016 Web	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fareice Disruption Fareice Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Complete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare	Newbridge Adamstown Gorey Cork Kent
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fareice Disruption Fares & Ticketing Station Issues Station Issues Fares & Ticketing Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Complete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway Galway Galway	Newbridge Adamstown Gorey Cork Kent
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Web 12/09/2016 Web 12/09/2016 Web 12/09/2016 Web 12/09/2016 Web 12/09/2016 Email 12/09/2016 Web 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fareice Disruption Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Antisocial Behavio	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Complete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMS Cleanliness Car Parks Student Tickets Toilets Train Failure Intimidation Alcohol/Smoking Policy	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway Galway Galway	Newbridge Adamstown Gorey Cork Kent Athy
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Web 12/09/2016 Email 12/09/2016 Web 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Web 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Website Staff Issues Service Disruption Fares & Ticketing Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Antisocial Behavio Onboard Issues	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Crowding Unused Tickets Unable to Book Tickets Timekeeping Tomplete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure Intimidation Alcohol/Smoking Policy Unused Tickets	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Tralee Tralee Hallow Cork Belfast Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway Galway Galway Galway	Newbridge Adamstown Gorey Cork Kent Athy
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email 12/09/2016 Web 12/09/2016 Web 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Fares Evice Disruption Onboard Issues Service Disruption Website Staff Issues Service Disruption Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Antisocial Behavio Onboard Issues Fares & Ticketing	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Timekeeping 1st Class Issues Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timeketeping Complete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure Intimidation Alcohol/Smoking Policy Unused Tickets Unused Tickets Unused Tickets	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Tralee Tralee Belfast Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway Galway Galway Galway Galway Galway Longford/M3Parkway/Maynootl	Newbridge Adamstown Gorey Cork Kent Athy
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email 12/09/2016 Web 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Antisocial Behavio Onboard Issues Fares & Ticketing	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Unused Tickets Unable to Book Tickets Timekeeping Timeketeping Timekeeping Timeketeping Timeketeping Timeketeping Timeketeping Timeketeping Timeketeping Timeketeping Timeketeping Complete Savings Unhelpful/Rude Staff Train Failure Unused Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure Intimidation Alcohol/Smoking Policy Unused Tickets Train Failure	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway Galway Galway Galway Galway Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Newbridge Adamstown Gorey Cork Kent Athy
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Website Service Disruption Onboard Issues Service Disruption Fareice Disruption Fareice Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Service Disruption Antisocial Behavio Onboard Issues Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Crowding Unused Tickets Unable to Book Tickets Timekeeping Tomplete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure Intimidation Alcohol/Smoking Policy Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Train Failure Intimidation Alcohol/Smoking Policy Unused Tickets Train Failure Timekeeping	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway Galway Galway Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Cork Dart	Newbridge Adamstown Gorey Cork Kent Athy
12/09/2016 Phone 12/09/2016 Post 12/09/2016 Email 12/09/2016 Web 12/09/2016 Email	Service Disruption Timetabling Staff Issues Service Disruption Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Antisocial Behavio Onboard Issues Fares & Ticketing	Bus Transfers Connections Unhelpful/Rude Staff Train Failure Timekeeping Timekeeping Crowding Crowding Unused Tickets Unable to Book Tickets Timekeeping Tomplete Savings Unhelpful/Rude Staff Train Failure Unused Tickets Barriers Station Facilities On-Line Tickets TVMs Cleanliness Car Parks Student Tickets Toilets Train Failure Intimidation Alcohol/Smoking Policy Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Train Failure Intimidation Alcohol/Smoking Policy Unused Tickets Train Failure Timekeeping	Belfast Galway Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Mallow Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Tralee Limerick Belfast Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Cork Dundalk/Drogheda Commuter Cork Belfast Limerick Galway Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Rosslare Sligo Tralee Tralee Waterford Rosslare Galway Galway Galway Galway Galway Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Newbridge Adamstown Gorey Cork Kent Athy

12/09/2016 Post	Service Disruption	Timekeeping	Belfast	
12/09/2016 Post	Service Disruption	Train Failure	Galway	
12/09/2016 Web	Fares & Ticketing	RPU Fines	Dart	
12/09/2016 Web	Station Issues	TVMs	Dart	Howth
12/09/2016 Email	Onboard Issues	1st Class Issues	Limerick	
12/09/2016 Web	Fares & Ticketing		Belfast	
				D. H. d
12/09/2016 Web	Fares & Ticketing		Dart	Balbriggan
12/09/2016 Email		Promotional Offers	Dart	
12/09/2016 Email	Fares & Ticketing	Leap Cards	Dart	
13/09/2016 Web	Station Issues	Car Parks	Cork	
13/09/2016 Email	Service Disruption	Timekeeping	Waterford	
13/09/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
13/09/2016 Web	Station Issues	Tag On/Off Issues	Dart	Killester
13/09/2016 Email	Onboard Issues	Seat Reservation	Tralee	Timester
_ · · ·				Claramittia
13/09/2016 Web	Service Disruption			Clongriffin
13/09/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Broombridge
13/09/2016 Email	Website	Unable to Book Tickets	Cork	
13/09/2016 Web	Fares & Ticketing	Promotional Offers	Westport & Ballina	
13/09/2016 Email	Website	Unable to Book Tickets	Cork	
13/09/2016 Email	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
13/09/2016 Web	Service Disruption	Train Failure	Tralee	
13/09/2016 Web	Service Disruption		Limerick	
13/09/2016 Web	Service Disruption		Limerick	
13/09/2016 Web	Service Disruption		Galway	
13/09/2016 Web	Service Disruption		Limerick	
13/09/2016 Email	Station Issues	Car Parks	· ·	Blackrock
13/09/2016 Post	Fares & Ticketing	Unused Tickets	Cork	
13/09/2016 Web	Service Disruption	Train Failure	Cork	
13/09/2016 Post	Service Disruption	Train Failure	Dart	
13/09/2016 Post	Service Disruption		Dart	
13/09/2016 Post	Service Disruption		Portlaoise Kildare Commuter	
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13/09/2016 Web	Service Disruption		Waterford	
13/09/2016 Email	Service Disruption		Dundalk/Drogheda Commuter	
13/09/2016 Web	Fares & Ticketing	Student Tickets	Cork	MIDLETON
13/09/2016 Web	Service Disruption	Timekeeping	Waterford	Athy
13/09/2016 Email	Station Issues	TVMs	Dart	Dun Laoghaire
13/09/2016 Web	Station Issues	TVMs	Dart	Glenageary
13/09/2016 Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	0 /
13/09/2016 Email	Service Disruption		-	Kildare
	· · · · · · · · · · · · · · · · · · ·		Cork	Kildare
13/09/2016 Email	Station Issues	TVMs		Consistence
13/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Greystones
13/09/2016 Web 13/09/2016 Web	Staff Issues Staff Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff	Dart Longford/M3Parkway/Maynootl	·
13/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	·
13/09/2016 Web 13/09/2016 Web	Staff Issues Staff Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff	Dart Longford/M3Parkway/Maynootl	·
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post	Staff Issues Staff Issues Onboard Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information	Dart Longford/M3Parkway/Maynootl Limerick	·
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork	·
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Web	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Web 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Web 13/09/2016 Email 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Web 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork Limerick	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork Limerick	Castleknock
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork Limerick Cork Cork Cork Cork Limerick Portlaoise Kildare Commuter	Castleknock Rathdrum Farranfore
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Post 13/09/2016 Post	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption Service Disruption	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure Timekeeping	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Lork Cork Lork Cork Cork Cork Limerick Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Castleknock Rathdrum Farranfore
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Post 13/09/2016 Post 13/09/2016 Web	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption Service Disruption Onboard Issues Onboard Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure Timekeeping Crowding Lost Property	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Limerick Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway	Castleknock Rathdrum Farranfore
13/09/2016 Web 13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Post 13/09/2016 Post 13/09/2016 Web 14/09/2016 Email	Staff Issues Staff Issues Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption Service Disruption Onboard Issues Onboard Issues Service Disruption	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure Timekeeping Crowding Lost Property Bus Transfers	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Limerick Cork Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Westport & Ballina	Castleknock Rathdrum Farranfore
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13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Post 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 14/09/2016 Post 14/09/2016 Post 14/09/2016 Post 14/09/2016 Post 14/09/2016 Post 14/09/2016 Post 14/09/2016 Email 14/09/2016 Email 14/09/2016 Post 14/09/2016 Post 14/09/2016 Email 14/09/2016 Email 14/09/2016 Post	Staff Issues Staff Issues Onboard Issues Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets Train Failure Timekeeping Crowding Lost Property Bus Transfers Station Condition Incident on Line Ticket Prices Timekeeping Timekeeping Unused Tickets Timekeeping Unused Tickets Timekeeping Unable to Book Tickets Timekeeping	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork Cork Limerick Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Westport & Ballina Dart Limerick Limerick Limerick Waterford Belfast Longford/M3Parkway/Maynootl Dart Dart Limerick Limerick Waterford Belfast Longford/M3Parkway/Maynootl Tort Cork Cork Cork Cork Limerick Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Dart Dundalk/Drogheda Commuter Galway Belfast	Rathdrum Farranfore Adamstown Skerries
13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Post 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 14/09/2016 Post 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email	Staff Issues Staff Issues Staff Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure Timekeeping Crowding Lost Property Bus Transfers Station Condition Incident on Line Ticket Prices Timekeeping Timekeeping Unused Tickets Timekeeping Unused Tickets Unable to Book Tickets Timekeeping	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork Limerick Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Westport & Ballina Dart Limerick Longford/M3Parkway/Maynootl Dart Dart Cork Cork Limerick Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Dart Dundalk/Drogheda Commuter Galway Belfast Longford/M3Parkway/Maynootl	Castleknock Rathdrum Farranfore Adamstown Skerries Maynooth
13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Post 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email 14/09/2016 Post 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email	Staff Issues Staff Issues Staff Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Station Issues Staff Issues Station Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure Timekeeping Crowding Lost Property Bus Transfers Station Condition Incident on Line Ticket Prices Timekeeping Timekeeping Unused Tickets Timekeeping Timekeeping Timekeeping Timekeeping Unused Tickets Timekeeping Timekeeping Timekeeping Unused Tickets Timekeeping Lifts/Elevators Timekeeping On-Line Tickets Unhelpful/Rude Staff TVMs	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork Limerick Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Westport & Ballina Dart Limerick Limerick Limerick Waterford Belfast Longford/M3Parkway/Maynootl Dart Cork Cork Limerick Waterford Belfast Longford/M3Parkway/Maynootl Dart Cork Cork Limerick Limerick Cork Cork Limerick Limerick Cork Cork Limerick Cork Cork Cork Limerick Cork Cork Cork Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Rathdrum Farranfore Adamstown Skerries
13/09/2016 Web 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 13/09/2016 Post 13/09/2016 Post 13/09/2016 Post 13/09/2016 Email 14/09/2016 Post 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email 14/09/2016 Email	Staff Issues Staff Issues Staff Issues Onboard Issues Service Disruption Station Issues Onboard Issues Fares & Ticketing Website Fares & Ticketing Website Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues	Unhelpful/Rude Staff Unhelpful/Rude Staff 1st Class Issues Incorrect Information Train Failure TVMs Doors Student Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Train Failure Timekeeping Crowding Lost Property Bus Transfers Station Condition Incident on Line Ticket Prices Timekeeping Timekeeping Unused Tickets Timekeeping Timekeeping Timekeeping Timekeeping Unused Tickets Timekeeping Timekeeping Timekeeping Unused Tickets Timekeeping Lifts/Elevators Timekeeping On-Line Tickets Unhelpful/Rude Staff TVMs	Dart Longford/M3Parkway/Maynootl Limerick Limerick Cork Dart Rosslare Cork Cork Cork Limerick Portlaoise Kildare Commuter Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Westport & Ballina Dart Limerick Longford/M3Parkway/Maynootl Dart Dart Cork Cork Limerick Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Tralee Mallow Cork Dart Dundalk/Drogheda Commuter Galway Belfast Longford/M3Parkway/Maynootl	Castleknock Rathdrum Farranfore Adamstown Skerries Maynooth

14/09/2016 Web	Staff Issues	Positive	Dart	Shankill
14/09/2016 Email	Antisocial Behavio	Disorderly Passengers	Dart	Booterstown
14/09/2016 Email	Onboard Issues	Disability Issues	Longford/M3Parkway/Maynooth	Maynooth
14/09/2016 Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Portarlington
14/09/2016 Email	Station Issues	Station Condition	Dart	
14/09/2016 Email	Station Issues	Station Facilities	Cork	Sallins & Naas
14/09/2016 Web	Onboard Issues	Seat Reservation	Limerick	
14/09/2016 Web			Cork	Thurles
14/09/2016 Web			Cork	Portarlington
15/09/2016 Web	Fares & Ticketing		Limerick	1 ortannigton
• •		Unable to Book Tickets		
15/09/2016 Email				Call' - O Name
15/09/2016 Web	Service Disruption		Cork	Sallins & Naas
15/09/2016 Email			Tralee	Portlaoise
15/09/2016 Email		Lifts/Elevators	Dundalk/Drogheda Commuter	Balbriggan
15/09/2016 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
15/09/2016 Post	Service Disruption	Timekeeping	Cork	
15/09/2016 Post	Service Disruption	Timekeeping	Galway	Castlebar
15/09/2016 Post	Station Issues	TVMs	Cork	
15/09/2016 Web	Onboard Issues	Seat Reservation	Waterford	
15/09/2016 Email	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	
15/09/2016 Email	Service Disruption	Bus Transfers	Belfast	
15/09/2016 Email	Fares & Ticketing		Cork	
15/09/2016 Web	Fares & Ticketing		Longford/M3Parkway/Maynooth	Coolmine
15/09/2016 Web	Service Disruption		Galway	-
15/09/2016 Web	•		Rosslare	
15/09/2016 Web			Galway	
• •		•	•	Attumon
15/09/2016 Email		Timetable Suggestions	· · · · · · · · · · · · · · · · · · ·	Attymon
15/09/2016 Web		Unable to Book Tickets		D. H.P., H at a .
16/09/2016 Web		Bicycle Spaces	Portlaoise Kildare Commuter	Dublin Heuston
16/09/2016 Web	Service Disruption		Dart	
16/09/2016 Email	Fares & Ticketing	Ticket Prices	Galway	
16/09/2016 Web	Onboard Issues	Cleanliness	Cork	Dublin Heuston
16/09/2016 Email	Station Issues	Station Condition	Sligo	Dublin
16/09/2016 Web	Fares & Ticketing	Student Tickets	Sligo	Longford
16/09/2016 Web	Website	Unable to Book Tickets		-
16/09/2016 Web			Cork	
16/09/2016 Web	Fares & Ticketing		Westport & Ballina	
16/09/2016 Web	Fares & Ticketing		Limerick	
	Fares & Ticketing			
16/09/2016 Email			Cork	
16/09/2016 Web	Service Disruption		Dart	0 10 10 1
16/09/2016 Email	Antisocial Behavior		Dart	Grand Canal Dock
16/09/2016 Email		,	Cork	Portarlington
16/09/2016 Web			Longford/M3Parkway/Maynootl	Clonsilla
16/09/2016 Email	Onboard Issues	Bicycle Spaces	Cork	
16/09/2016 Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
16/09/2016 Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
16/09/2016 Post	Timetabling	Timetable Suggestions	Belfast	
16/09/2016 Email	Fares & Ticketing		Cork	
16/09/2016 Email			Sligo	Carrick-on-Shannon
16/09/2016 Email		Promotional Offers	Dart	Sandymount
16/09/2016 Web		Positive	Dart	Bray
16/09/2016 Web		Announcements	Dundalk/Drogheda Commuter	Drogheda
				Diogneua
16/09/2016 Web		No Confirmation Email		
16/09/2016 Email			Sligo	
16/09/2016 Web			Dart	
16/09/2016 Email		Lost Property	Dart	Blackrock
16/09/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
16/09/2016 Web	Website	Complete Savings	Cork	
17/09/2016 Web	Fares & Ticketing	Ticket Prices	Longford/M3Parkway/Maynootl	Coolmine
17/09/2016 Web			Dart	Killiney
17/09/2016 Web		Unable to Book Tickets		
17/09/2016 Web		No Confirmation Email		
17/09/2016 Web			Tralee	
17/09/2016 Web		Car Parks		Newbridge
• •			Portlaoise Kildare Commuter	Newbridge Dublin
17/09/2016 Web		· · · · · · · · · · · · · · · · · · ·	Sligo	Dublin
17/09/2016 Web		Unable to Book Tickets		
17/09/2016 Web		No Confirmation Email		
17/09/2016 Web		Seat Reservation	Rosslare	
17/09/2016 Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
17/09/2016 Web	Fares & Ticketing	Ticket Prices	Tralee	Killarney
17/09/2016 Web	Fares & Ticketing	Unused Tickets	Galway	
17/09/2016 Email	Fares & Ticketing		Galway	Tullamore
17/09/2016 Web		TVMs	Galway	Athlone
17/09/2016 Web			Sligo	
17/09/2016 Web			Dart	
TO COLUMN LINE	- cution 133uC3	1713		
		Ticket Prices	Limerick	
17/09/2016 Web	Fares & Ticketing		Limerick	Dublin Houston
			Limerick Cork	Dublin Heuston

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18/09/2016 Web		Seat Reservation	Sligo	Ballymote
18/09/2016 Web	Website		Longford/M3Parkway/Maynootl	Coolmine
18/09/2016 Web	Website	Unable to Book Tickets	Westport & Ballina	
18/09/2016 Web	Fares & Ticketing	Family Tickets	Belfast	
18/09/2016 Email	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	Balbriggan
18/09/2016 Web	Staff Issues	Positive	Waterford	Dublin Heuston
18/09/2016 Email	Onboard Issues	Cleanliness	Sligo	Sligo
18/09/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Ŭ.
18/09/2016 Email	· · · · · · · · · · · · · · · · · · ·	Announcements	Cork	olo il oli oli oli oli oli oli oli oli o
18/09/2016 Web	Service Disruption		Sligo	- 10
18/09/2016 Email		Bicycle Spaces	Portlaoise Kildare Commuter	Dublin Heuston
18/09/2016 Web	Antisocial Behavio	Disorderly Passengers	Galway	
19/09/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Portlaoise
19/09/2016 Web	Timetabling	Cancellations	Portlaoise Kildare Commuter	Portlaoise
19/09/2016 Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Sallins & Naas
19/09/2016 Web	Onboard Issues	Bicycle Spaces	Dart	Dublin
19/09/2016 Email	Service Disruption		Portlaoise Kildare Commuter	Portlaoise
19/09/2016 Email	Timetabling	Cancellations	Portlaoise Kildare Commuter	Adamstown
19/09/2016 Web		Crowding	Longford/M3Parkway/Maynootl	
19/09/2016 Web		Crowding	Longford/M3Parkway/Maynootl	Castieknock
19/09/2016 Email	Fares & Ticketing		Galway	
19/09/2016 Web	Antisocial Behavio		Galway	Kildare
19/09/2016 Email	Station Issues	Car Parks	Dart	Booterstown
19/09/2016 Web	Onboard Issues	Cleanliness	Sligo	
19/09/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
19/09/2016 Post	Service Disruption		Tralee Mallow Cork	
19/09/2016 Post	Fares & Ticketing		Tralee Mallow Cork	
19/09/2016 Post	Fares & Ticketing		Portlaoise Kildare Commuter	
·			Limerick	
19/09/2016 Post		Lost/Mislaid Tickets		Dublin
19/09/2016 Email	Fares & Ticketing		Sligo	Dublin
19/09/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
19/09/2016 Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
19/09/2016 Email	Station Issues	Disability Assistance/Ra	Dart	
19/09/2016 Email	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynootl	Clonsilla
19/09/2016 Email	Fares & Ticketing	Unused Tickets	Galway	
19/09/2016 Email	Station Issues	Lifts/Elevators	Dart	Killiney
19/09/2016 Web	Station Issues	Early Departures	Dart	Howth
				nowui
		Fare Structures	Dart	
19/09/2016 Email				He de late O December de
19/09/2016 Email	Station Issues	Cleanliness	Dart	Howth Jctn. & Donaghmede
19/09/2016 Email 19/09/2016 Web	Station Issues Onboard Issues	Cleanliness Seat Reservation	Dart Sligo	
19/09/2016 Email	Station Issues Onboard Issues	Cleanliness	Dart	Howth Jctn. & Donaghmede Sandycove & Glasthule
19/09/2016 Email 19/09/2016 Web	Station Issues Onboard Issues Station Issues	Cleanliness Seat Reservation	Dart Sligo	
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email	Station Issues Onboard Issues Station Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks	Dart Sligo Dart	Sandycove & Glasthule
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing	Cleanliness Seat Reservation Lifts/Elevators Car Parks	Dart Sligo Dart Sligo	Sandycove & Glasthule
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets	Dart Sligo Dart Sligo Belfast	Sandycove & Glasthule Dublin
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors	Dart Sligo Dart Sligo Belfast Dart Cork	Sandycove & Glasthule Dublin
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets	Dart Sligo Dart Sligo Belfast Dart Cork Galway	Sandycove & Glasthule Dublin
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford	Sandycove & Glasthule Dublin
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart	Sandycove & Glasthule Dublin Clontarf Road
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl	Sandycove & Glasthule Dublin Clontarf Road Clonsilla
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork	Sandycove & Glasthule Dublin Clontarf Road
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Rosslare	Sandycove & Glasthule Dublin Clontarf Road Clonsilla
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks Catering	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Rosslare	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks Catering	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Rosslare Belfast	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 20/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks Catering Crowding	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Rosslare Belfast Galway	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston Rathdrum
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 20/09/2016 Web 20/09/2016 Web 20/09/2016 Web 20/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks Catering Crowding Crowding	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Rosslare Belfast Galway Cork	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston Rathdrum MIDLETON
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks Car Parks Carlorg Crowding Crowding Tag On/Off Issues Unused Tickets	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Belfast Galway Waterford Cork Cork Cork Waterford Rosslare Belfast Galway Cork Dart Cork	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston Rathdrum MIDLETON Glenageary
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19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 20/09/2016 Email 20/09/2016 Web 20/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Tation Issues Tation Issues Station Issues Tation Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Station Issues Onboard Issues Timetabling Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues Interview Issues Issu	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks Car Parks Catering Crowding Tag On/Off Issues Unused Tickets Crowding RPU Fines RPU Fines Ticket Prices Crowding Unused Tickets Lost Property Timetable Changes On-Line Tickets Lost Property On-Line Tickets Barriers On-Line Tickets	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Rosslare Belfast Galway Cork Dart Longford/M3Parkway/Maynootl Rosslare Belfast Galway Cork Dart Cork Dart Cork Dart Cork Dart Cork Cork Dart Cork Cork Dart Cork Cork Dart Sligo Portlaoise Kildare Commuter Galway Tralee Cork Galway Cork Galway Cork Galway Limerick Dart Cork	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston Rathdrum MIDLETON Glenageary Docklands Rathdrum Carrick-on-Shannon Mallow Athlone
19/09/2016 Email 19/09/2016 Web 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Email 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 19/09/2016 Web 20/09/2016 Email 20/09/2016 Web 20/09/2016 Web 20/09/2016 Web	Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Website Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Ticketing Fares & Ticketing Station Issues Timetabling Fares & Ticketing Station Issues Onboard Issues Timetabling Fares & Ticketing Station Issues Onboard Issues Timetabling Fares & Ticketing Station Issues Onboard Issues Fares & Ticketing Station Issues	Cleanliness Seat Reservation Lifts/Elevators Car Parks Unused Tickets Cleanliness Doors Unable to Book Tickets Seat Reservation Incident on Line Bicycles Cleanliness Car Parks Car Parks Car Parks Catering Crowding Crowding Tag On/Off Issues Unused Tickets Crowding Car Parks Car Parks Crowding Car Parks Cheanliness Unused Tickets Crowding Car Parks Car Par	Dart Sligo Dart Sligo Belfast Dart Cork Galway Waterford Dart Longford/M3Parkway/Maynootl Cork Waterford Rosslare Belfast Galway Cork Dart Longford/M3Parkway/Maynootl Rosslare Belfast Galway Cork Dart Sligo Portlaoise Kildare Commuter Galway Tralee Cork Galway Galway Cork Portlaoise Kildare Commuter Sligo Galway Limerick Dart Cork Belfast	Sandycove & Glasthule Dublin Clontarf Road Clonsilla Dublin Heuston Rathdrum MIDLETON Glenageary Docklands Rathdrum Carrick-on-Shannon Mallow Athlone

20/09/2016 Web	Service Disruption	Timekeeping	Galway	Portarlington
20/09/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
20/09/2016 Email	Service Disruption		Cork	
20/09/2016 Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	
20/09/2016 Web		DSP Free Travel Passes		- 1 11 - 11
20/09/2016 Web	Service Disruption	, ,	Dart	Dublin Connolly
21/09/2016 Web	Fares & Ticketing	Fare Structures	Galway	
21/09/2016 Web	Fares & Ticketing	Promotional Offers	Limerick	
21/09/2016 Web	Onboard Issues	Announcements	Dart	Greystones
21/09/2016 Web	Staff Issues	Positive	Tralee	
21/09/2016 Web	Onboard Issues			
		Seat Reservation	Galway	
21/09/2016 Web	Onboard Issues	Wi Fi	Belfast	
21/09/2016 Email	Fares & Ticketing	Student Tickets	Tralee	
21/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Carlow
21/09/2016 Web	Onboard Issues	Announcements	Dart	
21/09/2016 Web	Onboard Issues	Seat Reservation	Waterford	
21/09/2016 Email	Staff Issues	Positive	Cork	
21/09/2016 Email	Fares & Ticketing		Tralee	
21/09/2016 Email	Website	Unable to Book Tickets		
21/09/2016 Email	Onboard Issues	Toilets	Cork	
21/09/2016 Web	Fares & Ticketing	Leap Cards	Dart	
21/09/2016 Web	Fares & Ticketing	Fare Structures	Limerick	
21/09/2016 Web	Onboard Issues	Toilets	Cork	
21/09/2016 Email	Fares & Ticketing		Westport & Ballina	
21/09/2016 Web	Fares & Ticketing		Tralee	
21/09/2016 Email	Fares & Ticketing		Galway	Education .
21/09/2016 Web			Rosslare	Edgeworthstown
21/09/2016 Web	Station Issues	Early Departures	Galway	
21/09/2016 Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
21/09/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
21/09/2016 Web	Station Issues	Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
		·		Howar Jean. & Donaghineae
21/09/2016 Web	Fares & Ticketing		Limerick	
21/09/2016 Email	Station Issues	Station Facilities	Dart	Grand Canal Dock
21/09/2016 Email	Onboard Issues	Seat Reservation	Westport & Ballina	
21/09/2016 Email	Station Issues	Car Parks	Rosslare	Rathdrum
21/09/2016 Email	Station Issues	Station Condition	Dart	
21/09/2016 Web	Timetabling	Timetable Changes	Cork	
21/09/2016 Email	Timetabling	Cancellations	Galway	
			•	
21/09/2016 Web	Onboard Issues	Seat Reservation	Cork	
21/09/2016 Web 21/09/2016 Email	Onboard Issues	Seat Reservation	Tralee	
		Seat Reservation		Kildare
21/09/2016 Email	Onboard Issues	Seat Reservation	Tralee	Kildare Clara
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues	Seat Reservation Surcharges Crowding	Tralee Galway Galway	Clara
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices	Tralee Galway Galway Galway	Clara Tullamore
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling	Seat Reservation Surcharges Crowding Ticket Prices Connections	Tralee Galway Galway Galway Limerick	Clara
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding	Tralee Galway Galway Galway Limerick Westport & Ballina	Clara Tullamore Ennis
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare	Clara Tullamore
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare	Clara Tullamore Ennis
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare	Clara Tullamore Ennis
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 22/09/2016 Web 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart	Clara Tullamore Ennis Wexford
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Staff Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Staff Issues Website Service Disruption Staff Issues Website	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Staff Issues Website Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 22/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Station Issues Website Fares & Ticketing Website	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets No Confirmation Email	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 21/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Staff Issues Website Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 22/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets No Confirmation Email	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets No Confirmation Email Unused Tickets Unused Tickets Unused Tickets RPU Fines	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Galway	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Station Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets RPU Fines TVMs	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Cork Galway Portlaoise Kildare Commuter	Clara Tullamore Ennis Wexford Woodlawn
21/09/2016 Email 21/09/2016 Web 22/09/2016 Web 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Station Issues Website Fares & Ticketing Website Fares & Ticketing Station Issues Staff Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets No Confirmation Email Unused Tickets Unused Tickets Unused Tickets Unused Tickets RPU Fines TVMs Positive	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Galway Portlaoise Kildare Commuter Cork	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets No Confirmation Email Unused Tickets	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Galway Portlaoise Kildare Commuter Cork Cork Cork	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road Clondalkin Fonthill
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email 22/09/2016 Web 22/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets RPU Fines TVMs Positive Unused Tickets Crowding	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Cork Galway Portlaoise Kildare Commuter Cork Cork Sligo	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Crowding Student Tickets	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Galway Portlaoise Kildare Commuter Cork Cork Sligo Cork	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road Clondalkin Fonthill Dublin
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email 22/09/2016 Web 22/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets RPU Fines TVMs Positive Unused Tickets Crowding	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Cork Galway Portlaoise Kildare Commuter Cork Cork Sligo	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road Clondalkin Fonthill Dublin
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email 22/09/2016 Web 22/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Staff Issues Staff Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing Fares & Ticketing Staff Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Crowding Student Tickets	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Galway Dart Rosslare Cork Westport & Ballina Cork Cork Galway Portlaoise Kildare Commuter Cork Cork Sligo Cork	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road Clondalkin Fonthill Dublin
21/09/2016 Email 21/09/2016 Web 22/09/2016 Email 22/09/2016 Web 22/09/2016 Web 22/09/2016 Web 22/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Website Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing Fares & Ticketing Station Issues Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets No Confirmation Email Unused Tickets RPU Fines TVMs Positive Unused Tickets Crowding Student Tickets Connections 1st Class Issues	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Dart Rosslare Cork Westport & Ballina Cork Cork Galway Cork Cork Galway Cork Cork Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road Clondalkin Fonthill Dublin
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21/09/2016 Email 21/09/2016 Web 22/09/2016 Email 22/09/2016 Web 22/09/2016 Web 22/09/2016 Web 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email 22/09/2016 Email 22/09/2016 Web 22/09/2016 Email 22/09/2016 Web 22/09/2016 Email 22/09/2016 Web	Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Onboard Issues Staff Issues Website Service Disruption Staff Issues Website Fares & Ticketing Website Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Timetabling Onboard Issues Fares & Ticketing Station Issues	Seat Reservation Surcharges Crowding Ticket Prices Connections Crowding Unhelpful/Rude Staff No Confirmation Email Timekeeping Unhelpful/Rude Staff Announcements Unable to Book Tickets Unused Tickets No Confirmation Email Unused Tickets Vinused Tickets Unused Tickets TVMs Positive Unused Tickets Crowding Student Tickets Connections 1st Class Issues Unused Tickets Wi Fi Toilets Tickets Ticket Prices TVMs Timekeeping Positive Fare Structures TVMs Timekeeping Bicycles RPU Fines Timekeeping	Tralee Galway Galway Galway Limerick Westport & Ballina Rosslare Galway Dart Rosslare Cork Westport & Ballina Cork Cork Cork Galway Portlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Clara Tullamore Ennis Wexford Woodlawn Lansdowne Road Clondalkin Fonthill Dublin Dublin Kildare Howth Jctn. & Donaghmede Clonsilla

	22/09/2016 Web	Service Disruption		Cork	
	22/09/2016 Web	Station Issues	TVMs	Galway	Athenry
	22/09/2016 Web	Website	Unable to Book Tickets	Tralee	
	22/09/2016 Email	Station Issues	TVMs	Galway	Athlone
	23/09/2016 Web	Station Issues	TVMs	· · · · · · · · · · · · · · · · · · ·	Mullingar
	23/09/2016 Web		Student Tickets		Adamstown
	23/09/2016 Web	Staff Issues		Belfast	Additistowii
			Unhelpful/Rude Staff		
	23/09/2016 Web	Station Issues	Announcements		Carrick-on-Shannon
	23/09/2016 Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Skerries
	23/09/2016 Web	Onboard Issues	Seat Reservation	Tralee	
	23/09/2016 Web	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Balbriggan
	23/09/2016 Web	Service Disruption	Train Failure	Sligo	Mullingar
	23/09/2016 Web	Station Issues	Station Facilities		Cork Kent
	23/09/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
	· · ·		•		Leixiip (Louisa Bridge)
	23/09/2016 Email		On-Line Tickets	Galway	
	23/09/2016 Web	Onboard Issues	Crowding		Dublin
	23/09/2016 Web	Station Issues	TVMs	Waterford	Waterford
	23/09/2016 Web	Station Issues	TVMs	Waterford	Muine Bheag (Bagenalstown)
	23/09/2016 Email	Station Issues	Station Facilities	Cork	Cork Kent
	23/09/2016 Web	Staff Issues	Catering Staff Issues	Belfast	
	23/09/2016 Email	Service Disruption			Sixmilebridge
	23/09/2016 Web	Service Disruption		•	Athenry
		•			·
	23/09/2016 Web	Timetabling	Connections		Newbridge
	23/09/2016 Web	Timetabling	Connections	· · · · · · · · · · · · · · · · · · ·	Newbridge
	23/09/2016 Web	Website	Unable to Book Tickets	Tralee	
	23/09/2016 Web	Station Issues	Station Condition	Dart	Grand Canal Dock
	23/09/2016 Web	Onboard Issues	Lost Property	Tralee	
	23/09/2016 Email		. ,	Longford/M3Parkway/Maynootl	Tara Street
	23/09/2016 Email	Fares & Ticketing		Dart	
	23/09/2016 Email		RPU Fines	Cork	
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	23/09/2016 Web	Onboard Issues	Seat Reservation	Cork	
	23/09/2016 Web	Website	Unable to Book Tickets	Tralee	
	23/09/2016 Web	Service Disruption	Timekeeping	Tralee	
	23/09/2016 Web	Onboard Issues	Crowding	Galway	
	23/09/2016 Web	Onboard Issues	Catering	Westport & Ballina	
	23/09/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
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	23/09/2016 Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	
	23/09/2016 Web	Station Issues	Disability Assistance/Ra		Dublin
	23/09/2016 Web	Service Disruption	Bus Transfers	Limerick	
	23/09/2016 Web	Station Issues	Toilets	Longford/M3Parkway/Maynootl	Maynooth
	23/09/2016 Email	Staff Issues	Positive	Cork	
			Unused Tickets	Cork	
The second secon	23/09/2016 Web	Fares & Ticketing	Ulluseu lickets		
	· ·				Newhridge
	23/09/2016 Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Newbridge
	23/09/2016 Web 23/09/2016 Web	Onboard Issues Website	Lost Property Unable to Book Tickets	Portlaoise Kildare Commuter Cork	Newbridge
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation	Portlaoise Kildare Commuter Cork Cork	·
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs	Portlaoise Kildare Commuter Cork Cork Galway	Tullamore
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation	Portlaoise Kildare Commuter Cork Cork Galway	·
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs	Portlaoise Kildare Commuter Cork Cork Galway	Tullamore
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo	Tullamore
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork	Tullamore Limerick
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	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork	Tullamore Limerick
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Tation Issues Onboard Issues Fares & Ticketing Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart	Tullamore Limerick
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Tation Issues Onboard Issues Fares & Ticketing Station Issues Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart	Tullamore Limerick
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Tation Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast	Tullamore Limerick Dublin Heuston
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Control Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Onboard Issues Timetabling	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick	Tullamore Limerick
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Tation Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast	Tullamore Limerick Dublin Heuston
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Control Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Onboard Issues Timetabling	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Cork	Tullamore Limerick Dublin Heuston
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Timetabling Onboard Issues Website	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway	Tullamore Limerick Dublin Heuston
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Timetabling Onboard Issues Website Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Belfast Limerick Cork Galway Limerick	Tullamore Limerick Dublin Heuston
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork	Tullamore Limerick Dublin Heuston Sixmilebridge
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Service Disruption	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Dart Limerick Cork Galway Limerick Limerick Cork Galway Limerick Limerick Galway Limerick Galway	Tullamore Limerick Dublin Heuston
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Galway Limerick Galway Galway Galway	Tullamore Limerick Dublin Heuston Sixmilebridge
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Galway Limerick Galway Galway Waterford	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Galway Limerick Galway Galway Galway	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Galway Limerick Galway Galway Waterford	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Lord Lord Cork Galway Limerick Lord Lord Lord Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Userford Limerick Limer	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Email 24/09/2016 Web 24/09/2016 Web 24/09/2016 Email 24/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Dart Dest Belfast Limerick Cork Galway Limerick Limerick Limerick Limerick Limerick Limerick Jenerick Limerick Limerick Limerick Limerick Jenerick Limerick Limerick Cork Galway Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Email 24/09/2016 Email 24/09/2016 Web 24/09/2016 Web 24/09/2016 Email 24/09/2016 Email 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Lorerick Limerick Lorerick Loreric	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Email 24/09/2016 Email 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Staff Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Limerick Cork Galway Limerick Limerick Limerick Limerick Limerick Lorgford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Tralee Dundalk/Drogheda Commuter	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Email 24/09/2016 Email 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 25/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Staff Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Lore Galway Limerick Limerick Limerick Jestiman Cork Limerick Limerick Jestiman Cork Cork Jestiman Cork Jestim	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Email 24/09/2016 Email 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Staff Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Lore Galway Limerick Limerick Limerick Jestiman Cork Cork Galway Limerick Limerick Limerick Limerick Limerick Jestiman Cork	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street
	23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Email 24/09/2016 Email 24/09/2016 Email 24/09/2016 Web 24/09/2016 Web 24/09/2016 Web 25/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Station Issues Staff Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition Unable to Book Tickets	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Lore Galway Limerick Limerick Limerick Jestiman Cork Cork Galway Limerick Limerick Limerick Limerick Limerick Jestiman Cork	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 25/09/2016 Web 25/09/2016 Web 25/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Service Disruption Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition Unable to Book Tickets	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Lore Galway Limerick Limerick Limerick Talee Dundalk/Drogheda Commuter Rosslare Galway Waterford	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Station Issues Website Fares & Ticketing	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition Unable to Book Tickets Student Tickets Student Tickets	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Limerick Cork Galway Limerick Limerick Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Tralee Dundalk/Drogheda Commuter Rosslare Galway Waterford Rosslare	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street Dublin Arklow
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Station Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Staff Issues Service Disruption Station Issues Website Fares & Ticketing Station Issues Website Fares & Ticketing Station Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Lost Property Fositive Timekeeping Station Condition Unable to Book Tickets Student Tickets Student Tickets	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Cork Galway Limerick Limerick Limerick Underick Limerick Limerick Galway Limerick Limerick Galway Calway Waterford Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Tralee Dundalk/Drogheda Commuter Rosslare Galway Waterford Rosslare Westport & Ballina	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street
	23/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Staff Issues Service Disruption Station Issues Website Fares & Ticketing Station Issues Website Fares & Ticketing Station Issues Website	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition Unable to Book Tickets Student Tickets Student Tickets Student Tickets TVMs Crowding Unable to Book Tickets	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Cork Galway Limerick Limerick Limerick Underick Limerick Limerick Galway Limerick Limerick Galway Calway Waterford Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Tralee Dundalk/Drogheda Commuter Rosslare Galway Waterford Rosslare Westport & Ballina Tralee	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street Dublin Arklow
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Staff Issues Station Issues Website Fares & Ticketing Station Issues Website Fares & Ticketing Station Issues Website	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition Unable to Book Tickets Lost Property Cost Property Positive Timekeeping Station Condition Unable to Book Tickets Student Tickets TVMs Crowding Unable to Book Tickets	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Limerick Cork Galway Limerick Limerick Underick Limerick Limerick Galway Limerick Galway Underford Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Tralee Dundalk/Drogheda Commuter Rosslare Galway Waterford Rosslare Westport & Ballina Tralee Cork	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street Dublin Arklow Ballyhaunis
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Staff Issues Service Disruption Station Issues Website Fares & Ticketing Station Issues Website Fares & Ticketing Station Issues Onboard Issues Onboard Issues	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition Unable to Book Tickets Lost Property Cost Property Leap Cards	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Limerick Cork Galway Limerick Limerick Underick Limerick Limerick Galway Limerick Galway Underford Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Tralee Dundalk/Drogheda Commuter Rosslare Galway Waterford Rosslare Galway Waterford Rosslare Westport & Ballina Tralee Cork Cork	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street Dublin Arklow Ballyhaunis
	23/09/2016 Web 23/09/2016 Email 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 23/09/2016 Web 24/09/2016 Web 25/09/2016 Web	Onboard Issues Website Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Timetabling Onboard Issues Website Onboard Issues Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Staff Issues Station Issues Website Fares & Ticketing Station Issues Website Fares & Ticketing Station Issues Website	Lost Property Unable to Book Tickets Seat Reservation TVMs Lost Property Crowding TVMs Seat Reservation On-Line Tickets Barriers Station Condition Seat Reservation Cancellations Seat Reservation Unable to Book Tickets Doors Bus Transfers Timekeeping Unhelpful/Rude Staff Ticket Prices TVMs Annual Tickets Lost Property Lost Property Positive Timekeeping Station Condition Unable to Book Tickets Lost Property Cost Property Leap Cards	Portlaoise Kildare Commuter Cork Cork Galway Limerick Sligo Cork Waterford Cork Dart Dart Belfast Limerick Cork Galway Limerick Cork Galway Limerick Limerick Cork Galway Limerick Limerick Underick Limerick Limerick Galway Underick Limerick Galway Waterford Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Dundalk/Drogheda Commuter Tralee Dundalk/Drogheda Commuter Rosslare Galway Waterford Rosslare Westport & Ballina Tralee Cork Cork	Tullamore Limerick Dublin Heuston Sixmilebridge Kildare Ashtown Dublin Tara Street Dublin Arklow Ballyhaunis

26/00/2016 Fmail	Timestablina	Canadlatiana	Double size Kildere Community	Classiallia Fastbill
26/09/2016 Email	Timetabling	Cancellations	Portlaoise Kildare Commuter	Clondalkin Fonthill
26/09/2016 Email	Website Staff Issues	Unable to Book Tickets	·	Dublin Heuston Dublin
26/09/2016 Email	Staff Issues	Positive	Sligo	
26/09/2016 Web			Tralee	Dublin Heuston
26/09/2016 Email	Onboard Issues	Crowding	Sligo	Longford
26/09/2016 Email	Onboard Issues	Crowding	Sligo	Longford
26/09/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Dublin
26/09/2016 Web	Website	Unable to Book Tickets		
26/09/2016 Post		Planned Maintenance	Rosslare	
26/09/2016 Post	Service Disruption		Cork	
26/09/2016 Post	Service Disruption		Cork	
26/09/2016 Post	Service Disruption		Cork	
26/09/2016 Post	Service Disruption		Cork	
26/09/2016 Web	Station Issues	Lifts/Elevators	Dart	Killiney
26/09/2016 Web	Fares & Ticketing		Cork	
26/09/2016 Post	Service Disruption		Tralee Mallow Cork	
26/09/2016 Post	Service Disruption		Cork	
26/09/2016 Post	Service Disruption		Dart	
26/09/2016 Post	Service Disruption		Limerick	
26/09/2016 Post	Service Disruption		Portlaoise Kildare Commuter	
26/09/2016 Post	Onboard Issues	Seat Reservation	Cork	
26/09/2016 Post	Service Disruption		Dart	
26/09/2016 Web		Lost/Mislaid Tickets	Dart	
26/09/2016 Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
26/09/2016 Web	Staff Issues	Positive	Belfast	Dublin
26/09/2016 Web	Website	Tickets Unavailable On-		
26/09/2016 Web	Website	No Confirmation Email		
26/09/2016 Email	Fares & Ticketing	Promotional Offers	Sligo	
26/09/2016 Email	Staff Issues	Unhelpful/Rude Staff	Waterford	
26/09/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
26/09/2016 Post	Service Disruption	Timekeeping	Cork	
26/09/2016 Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
26/09/2016 Post	Service Disruption	Timekeeping	Limerick	
26/09/2016 Post	Service Disruption	Train Failure	Limerick	
26/09/2016 Post	Service Disruption	Timekeeping	Waterford	
26/09/2016 Post	Service Disruption	Timekeeping	Limerick Waterford	
26/09/2016 Email	Onboard Issues	Disability Issues	Belfast	
26/09/2016 Post	Service Disruption	· · · · · · · · · · · · · · · · · · ·	Belfast	
26/09/2016 Post	Service Disruption		Galway Limerick	
26/09/2016 Post	Service Disruption		Limerick	
26/09/2016 Post	Service Disruption		Portlaoise Kildare Commuter	
26/09/2016 Post	Service Disruption	· -	Belfast	
26/09/2016 Post	Service Disruption		Tralee Mallow Cork	
26/09/2016 Post	Service Disruption		Portlaoise Kildare Commuter	
26/09/2016 Post	Service Disruption		Portlaoise Kildare Commuter	
26/09/2016 Email	Fares & Ticketing		Belfast	
26/09/2016 Post	Onboard Issues		Tralee Mallow Cork	
26/09/2016 Post	Service Disruption		Galway	
26/09/2016 Post	Service Disruption		Dart	Dun Laaghaira
26/09/2016 Post	Onboard Issues	Crowding	Galway	Dun Laoghaire Tullamore
	Service Disruption		•	Tuliamore
26/09/2016 Post			Portlaoise Kildare Commuter	
26/09/2016 Post	Service Disruption		Cork	Dathdrum
26/09/2016 Email	Station Issues	Station Facilities	Rosslare	Rathdrum
26/09/2016 Email	Station Issues	Announcements On Line Tickets	Dart Westport & Pallina	Lansdowne Road
26/09/2016 Email	Fares & Ticketing		Westport & Ballina	Dublin Houston
26/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
26/09/2016 Web	Service Disruption		Dart	Nambaides
26/09/2016 Web	Station Issues	Toilets	Portlaoise Kildare Commuter	Newbridge
26/09/2016 Web	Fares & Ticketing		Westport & Ballina	Athlone
26/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Lansdowne Road
26/09/2016 Web	Fares & Ticketing		Galway	
26/09/2016 Email	Fares & Ticketing		Belfast	
26/09/2016 Web	Website	Unable to Book Tickets		
26/09/2016 Email	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Dublin
26/09/2016 Web	Station Issues	TVMs	Rosslare	Wicklow
26/09/2016 Email	Website	Unable to Book Tickets		
27/09/2016 Web	Station Issues	Incorrect Information	Dart	
27/09/2016 Web	Onboard Issues	Heat / AC	Sligo	
27/09/2016 Web	Station Issues	Station Condition	Rosslare	Rathdrum
27/09/2016 Web	Onboard Issues	Lost Property	Tralee	
27/09/2016 Email	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynootl	
27/09/2016 Email	Staff Issues	Unhelpful/Rude Staff		
27/09/2016 Web	Onboard Issues	Bicycle Spaces	Longford/M3Parkway/Maynootl	Leixlip (Confey)
27/09/2016 Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Malahide
27/00/201C F:I		6 6 1	Dona dalla/Danahanda Cananasatan	D l t.
27/09/2016 Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Donabate
27/09/2016 Email 27/09/2016 Web	Station Issues Fares & Ticketing	On-Line Tickets	Sligo	Donabate
			Sligo	Donabate

27/09/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Coolmine
27/09/2016 Web	Onboard Issues	Lost Property	Cork	
27/09/2016 Web	Fares & Ticketing		Cork	
27/09/2016 Email	Fares & Ticketing	On-Line Tickets	Sligo	
27/09/2016 Web	Station Issues	Station Condition	Westport & Ballina	
27/09/2016 Web	Station Issues	Disability Assistance/Ra	Cork	
27/09/2016 Email	Onboard Issues	Lost Property	Cork	
27/09/2016 Web	Service Disruption	Timekeeping	Sligo	
27/09/2016 Web	Website	No Confirmation Email		
27/09/2016 Web	Onboard Issues	Doors	Westport & Ballina	
27/09/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
28/09/2016 Web	Station Issues	Car Parks	Cork	
		Early Departures		Coolming
28/09/2016 Web	Station Issues	, ·	Longford/M3Parkway/Maynootl	
28/09/2016 Web	Station Issues	TVMs	Limerick	Sallins & Naas
28/09/2016 Web	Fares & Ticketing		Galway	Galway
28/09/2016 Email	Onboard Issues	1st Class Issues	Cork	
28/09/2016 Email	Timetabling	Cancellations	Dart	
28/09/2016 Web	Station Issues	Cleanliness	Dart	Clontarf Road
28/09/2016 Web	Staff Issues	Positive	Longford/M3Parkway/Maynootl	Navan Road Parkway
28/09/2016 Web	Station Issues	Station Condition	Dart	Grand Canal Dock
28/09/2016 Web	Fares & Ticketing	Unused Tickets	Limerick	
28/09/2016 Web	Fares & Ticketing	Unused Tickets	Tralee	
28/09/2016 Web	Website	Unable to Book Tickets		
28/09/2016 Web	Website	No Confirmation Email		
28/09/2016 Web 28/09/2016 Web	Website	Unable to Book Tickets		
			· · · · · · · · · · · · · · · · · · ·	
28/09/2016 Web	Fares & Ticketing	Ticket Prices	Cork	Town Charact
28/09/2016 Email	Onboard Issues	Crowding	Dart	Tara Street
28/09/2016 Email	Fares & Ticketing		Portlaoise Kildare Commuter	
28/09/2016 Web	Fares & Ticketing		Portlaoise Kildare Commuter	Newbridge
28/09/2016 Web	Website	Unable to Book Tickets	Westport & Ballina	
28/09/2016 Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
28/09/2016 Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
28/09/2016 Email	Station Issues	Station Facilities	Dart	Tara Street
28/09/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
28/09/2016 Web	Staff Issues	Positive	Cork	
28/09/2016 Web	Station Issues	Car Parks	Dart	Portmarnock
· · ·			Cork	FOILIIIdillock
28/09/2016 Email	Timetabling	Cancellations		To be Charact
28/09/2016 Web	Station Issues	Early Departures	Dart	Tara Street
28/09/2016 Web	Fares & Ticketing	Student Tickets	Westport & Ballina	
29/09/2016 Web	Onboard Issues	Cleanliness	Galway	
	Onboard Issues Fares & Ticketing		Galway Galway	
29/09/2016 Web			· · · · · · · · · · · · · · · · · · ·	Greystones
29/09/2016 Web 29/09/2016 Web	Fares & Ticketing	Ticket Prices	Galway	Greystones Mullingar
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web	Fares & Ticketing Onboard Issues	Ticket Prices Crowding Crowding	Galway Dart	·
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues	Ticket Prices Crowding Crowding	Galway Dart Sligo	·
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets	Galway Dart Sligo Cork Galway	Mullingar
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers	Galway Dart Sligo Cork Galway Dart	·
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections	Galway Dart Sligo Cork Galway Dart Limerick	Mullingar
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues	Galway Dart Sligo Cork Galway Dart Limerick Belfast	Mullingar
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo	Mullingar
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick	Mullingar
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Belfast	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart	Mullingar
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Staff Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Unboard Issues Staff Issues Staff Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Staff Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Website Onboard Issues Staff Issues Staff Issues Fares & Ticketing	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Staff Issues Fares & Ticketing Website	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unable to Book Tickets TyMs Ticket Prices Unable to Book Tickets	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Staff Issues Fares & Ticketing Website Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Onboard Issues Website	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unable full/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway	Mullingar Lansdowne Road
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Website	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Oart Dart Umerick Belfast Umerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart	Mullingar Lansdowne Road Dublin
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Onboard Issues Website Onboard Issues Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Oart Dart Cork Westport & Ballina Cork Limerick Galway Dart Dart Dart	Mullingar Lansdowne Road Dublin Bayside
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Website	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Oart Cork Belfast Dart Cork Limerick Galway Dart Cork Westport & Ballina Cork Limerick Galway Dart Dart Dart	Mullingar Lansdowne Road Dublin
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Oart Dart Cork Westport & Ballina Cork Limerick Galway Dart Dart Limerick Galway Dart Dart Dart Dart Dart Dart Dart Dart	Mullingar Lansdowne Road Dublin Bayside
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Limerick Galway Dart Dart Tralee Westport & Ballina Tralee	Mullingar Lansdowne Road Dublin Bayside Killarney
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Website Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter	Mullingar Lansdowne Road Dublin Bayside
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Station Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork	Mullingar Lansdowne Road Dublin Bayside Killarney
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Website Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter	Mullingar Lansdowne Road Dublin Bayside Killarney
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Website Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Stat Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Cork	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Stat Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Galway Dart Cork Cork Cork Cork Cork Cork Cork Cork	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Fares & Ticketing Website Station Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Onboard Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Stat Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Westport & Ballina Tralee Galway Dart Dart Tralee Ortlaoise Kildare Commuter Cork Dart Galway Dart Longford/M3Parkway/Maynootly Waterford	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire Maynooth
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Tares & Ticketing Website Station Issues Onboard Issues Tares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets St Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding TVMs	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Galway Dart Limerick Galway Dart Dart Cork Uimerick Galway Dart Dart Tralee Westport & Ballina	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 30/09/2016 Web 30/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Tares & Ticketing Website Station Issues Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Station Issues Station Issues Timetabling Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets Unable to Book Tickets Stations Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding TVMs Barriers	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Galway Dart Longford/M3Parkway/Maynootl Waterford Dart Dart Cork	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire Maynooth
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Station Issues Timetabling Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unable to Book Tickets 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding TVMs Barriers Timetable Suggestions	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Galway Dart Longford/M3Parkway/Maynootl Waterford Dart Dart Limerick Cork	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire Maynooth
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Timetabling Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding TVMs Barriers Timetable Suggestions Station Condition	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Longford/M3Parkway/Maynootl Waterford Dart Dart Longford Dart Longford/M3Parkway/Maynootl Waterford Dart Dart Dart Dart Limerick Cork	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire Maynooth
29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web 30/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding TVMs Barriers Timetable Suggestions Station Condition	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Vestport & Ballina Tralee Vestport & Ballina Tralee Vestport & Ballina Tralee Usesport & Ballina Tralee Vestport & Ballina Tralee Usesport & Ballina Tralee Vestport & Ballina Tralee Vestport & Ballina Tralee Dart Tralee Vestport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Galway Dart Longford/M3Parkway/Maynootl Waterford Dart Dart Limerick Cork Dart	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire Maynooth
29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 30/09/2016 Web	Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Staff Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Timetabling Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Conboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding TVMs Barriers Timetable Suggestions Station Condition Announcements	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Dart Dart Cork Userick Galway Dart Dart Cork Userjort & Ballina Cork Limerick Galway Dart Dart Cork Userjort & Ballina Tralee Westport & Ballina Tralee Userjort & Ballina Tralee Vestport & Ballina Tralee Longford/M3Parkway/Maynootl Waterford Dart Dart Limerick Cork Dart Limerick Cork Dart Limerick Cork Dart Limerick Cork Dart Cork	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire Maynooth Dublin Connolly
29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Email 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 29/09/2016 Web 30/09/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing Station Issues Timetabling Onboard Issues Website Website Onboard Issues Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Website Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	Ticket Prices Crowding Crowding Ticket Prices Unused Tickets Barriers Connections 1st Class Issues Unable to Book Tickets 1st Class Issues Unable to Book Tickets 1st Class Issues Unhelpful/Rude Staff TVMs Ticket Prices Unable to Book Tickets Toilets Lost Property No Confirmation Email Announcements Station Condition Lost/Mislaid Tickets Catering Seat Reservation Timetable Suggestions Catering RPU Fines Student Tickets Toilets Bicycles Crowding TVMs Barriers Timetable Suggestions Station Condition	Galway Dart Sligo Cork Galway Dart Limerick Belfast Sligo Limerick Belfast Dart Dart Cork Westport & Ballina Cork Limerick Galway Dart Tralee Westport & Ballina Tralee Vestport & Ballina Tralee Vestport & Ballina Tralee Vestport & Ballina Tralee Usesport & Ballina Tralee Vestport & Ballina Tralee Usesport & Ballina Tralee Vestport & Ballina Tralee Vestport & Ballina Tralee Dart Tralee Vestport & Ballina Tralee Portlaoise Kildare Commuter Cork Dart Galway Dart Longford/M3Parkway/Maynootl Waterford Dart Dart Limerick Cork Dart	Mullingar Lansdowne Road Dublin Bayside Killarney Kildare Dun Laoghaire Maynooth

22/22/22/2				
30/09/2016 Web	Service Disruption		Tralee	
30/09/2016 Web	Timetabling	Timetable Suggestions		
30/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Tralee	Dublin Heuston
30/09/2016 Email	Onboard Issues	Seat Reservation	Cork	
30/09/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
30/09/2016 Email	Fares & Ticketing	Student Tickets	Limerick	Dublin Heuston
30/09/2016 Email	Onboard Issues	Seat Reservation	Tralee	Mallow
30/09/2016 Web	Fares & Ticketing		Galway	
30/09/2016 Web	Onboard Issues	Crowding	Cork	
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30/09/2016 Web	Fares & Ticketing		Galway	
30/09/2016 Web	Onboard Issues	Lost Property	Cork	
30/09/2016 Email	Onboard Issues	Catering	Cork	
30/09/2016 Web	Station Issues	Incorrect Information	Limerick	
30/09/2016 Web	Timetabling	Cancellations	Sligo	
30/09/2016 Web	Onboard Issues	Seat Reservation	Cork	
30/09/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
30/09/2016 Web	Fares & Ticketing		Waterford	Muine Bheag (Bagenalstown)
30/09/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	
			•	Galway
30/09/2016 Web	Onboard Issues	Seat Reservation	Sligo	
30/09/2016 Web	Onboard Issues	Crowding	Sligo	
30/09/2016 Web	Service Disruption	Train Failure	Cork	
30/09/2016 Web	Website	Unable to Book Tickets	Cork	
30/09/2016 Email	Station Issues	Incorrect Information	Cork	Dublin Heuston
30/09/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
30/09/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Docklands
30/09/2016 Web	Fares & Ticketing		Tralee	
		Unused Tickets		
30/09/2016 Web			Galway	
01/10/2016 Web	Fares & Ticketing		Tralee	2.1%
01/10/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
01/10/2016 Web	Website	Unable to Book Tickets	•	
01/10/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
01/10/2016 Email	Service Disruption	Planned Maintenance	Galway	
01/10/2016 Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	
01/10/2016 Web	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Dublin
01/10/2016 Email	Onboard Issues	Seat Reservation	Belfast	
				Drogheda
01/10/2016 Web	Onboard Issues	Seat Reservation	Galway	
01/10/2016 Web		Lost/Mislaid Tickets	Rosslare	Dublin
01/10/2016 Web	Onboard Issues	Catering	Westport & Ballina	Ballina
01/10/2016 Web	Onboard Issues	Lost Property	Rosslare	
01/10/2016 Web 01/10/2016 Email		Lost Property Student Tickets	Rosslare Dundalk/Drogheda Commuter	Skerries
01/10/2016 Email	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	
01/10/2016 Email 01/10/2016 Web	Fares & Ticketing Timetabling	Student Tickets Timetable Changes	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina	
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast	
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo	Kilcock
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 02/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast	Kilcock Bray
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo	Kilcock
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 02/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart	Kilcock Bray
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 02/10/2016 Web 02/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart	Kilcock Bray
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 02/10/2016 Web 02/10/2016 Web 02/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford	Kilcock Bray Dublin Ennis
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth	Kilcock Bray Dublin Ennis
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork	Kilcock Bray Dublin Ennis
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway	Kilcock Bray Dublin Ennis
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway Longford/M3Parkway/Maynootl	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway Longford/M3Parkway/Maynootl Dart	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway Longford/M3Parkway/Maynootl Dart	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Website Onboard Issues Website	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Website	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Galway Cork	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Website Website Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets Uno Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Galway Cork	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Website Station Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway Longford/M3Parkway/Maynootl Dart Sligo Tralee Tralee Tralee Sligo Rosslare Galway Cork	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Website Website Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets Uno Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Galway Cork	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Website Station Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway Longford/M3Parkway/Maynootl Dart Sligo Tralee Tralee Tralee Sligo Rosslare Galway Cork	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Station Issues Sares & Ticketing Website Station Issues Website Station Issues Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Tralee Sligo Rosslare Galway Cork	Kilcock Bray Dublin Ennis Dublin
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email No Confirmation Email No Confirmation Email Heat / AC Car Parks	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Galway Cork Galway Cork Dundalk/Drogheda Commuter Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Website Station Issues Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email Confirmation Email Car Parks Seat Reservation Heat / AC Car Parks Tickets Piores Tickets Tickets Tickets Car Parks Ticket Prices	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Dalway Cork Dundalk/Drogheda Commuter Cork Sligo Galway Cork Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Fares & Ticketing Website Station Issues Fares & Ticketing Website Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Staff Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email Unable to Book Tickets Seat Reservation Heat / AC Car Parks Ticket Prices Unhelpful/Rude Staff	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Galway Cork Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Website Station Issues Fares & Ticketing Website Service Disruption Station Issues Website Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Timetabling	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email Car Parks Seat Reservation Heat / AC Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Galway Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Fares & Ticketing Website Station Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Timetabling Staff Issues Timetabling Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email Car Parks Seat Reservation Heat / AC Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations Ticket Prices	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Email 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Website Station Issues Website Website Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Staff Issues Timetabling Fares & Ticketing Service Disruption	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email Car Parks Seat Reservation Heat / AC Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations Ticket Prices Train Failure	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Dundalk/Drogheda Commuter Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Fares & Ticketing Website Station Issues Website Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Timetabling Staff Issues Timetabling Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email Car Parks Seat Reservation Heat / AC Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations Ticket Prices	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Email 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Website Station Issues Website Website Station Issues Fares & Ticketing Website Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Staff Issues Timetabling Fares & Ticketing Service Disruption	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email No Confirmation Email Car Parks Seat Reservation Heat / AC Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations Ticket Prices Train Failure Crowding	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Dundalk/Drogheda Commuter Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Email 03/10/2016 Web 03/10/2016 Email 03/10/2016 Email 03/10/2016 Email 03/10/2016 Email 03/10/2016 Email 03/10/2016 Email	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Website Fares & Ticketing Website Website Station Issues Website Station Issues Fares & Ticketing Website Fares & Ticketing Service Disruption Station Issues Onboard Issues Station Issues Timetabling Fares & Ticketing Staff Issues Timetabling Fares & Ticketing Service Disruption Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email Car Parks Seat Reservation Heat / AC Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations Ticket Prices Train Failure Crowding Timekeeping	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynooth Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynooth Cork Galway Longford/M3Parkway/Maynooth Dart Sligo Tralee Tralee Sligo Rosslare Galway Cork Dundalk/Drogheda Commuter Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote Athenry
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Web 03/10/2016 Email	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Fares & Ticketing Website Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Ticketing Staff Issues Timetabling Fares & Ticketing Staff Issues Timetabling Fares & Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email Condirmation Email Condirmation Email Condirmation Email Confirmation Email Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations Ticket Prices Train Failure Crowding Timekeeping Fare Structures	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway Longford/M3Parkway/Maynootl Dart Sligo Tralee Tralee Tralee Sligo Galway Cork Dundalk/Drogheda Commuter Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote Athenry Sandymount Laytown
01/10/2016 Email 01/10/2016 Web 01/10/2016 Web 02/10/2016 Web 03/10/2016 Web 03/10/2016 Email	Fares & Ticketing Timetabling Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Website Antisocial Behavio Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Fares & Ticketing Website Onboard Issues Website Website Station Issues Fares & Ticketing Website Fares & Ticketing Website Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Station Issues Timetabling Fares & Ticketing Staff Issues Timetabling Fares & Ticketing Service Disruption Onboard Issues	Student Tickets Timetable Changes On-Line Tickets Catering Timekeeping Doors Lost Property Seat Reservation Lost/Mislaid Tickets Timekeeping No Confirmation Email Disorderly Passengers Disorderly Passengers Timekeeping Announcements Student Tickets Unused Tickets Unused Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Crowding Tickets No Confirmation Email Crowding No Confirmation Email Crowding No Confirmation Email Unable to Book Tickets Fare Structures No Confirmation Email Car Parks Ticket Prices Unhelpful/Rude Staff Cancellations Ticket Prices Train Failure Crowding Timekeeping Fare Structures Incident on Line	Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Westport & Ballina Belfast Sligo Dart Dart Waterford Limerick Longford/M3Parkway/Maynootl Cork Galway Galway Longford/M3Parkway/Maynootl Dart Sligo Tralee Tralee Tralee Sligo Rosslare Galway Cork Dundalk/Drogheda Commuter Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork Sligo Galway Cork	Kilcock Bray Dublin Ennis Dublin Rush & Lusk Tullamore Ballymote Athenry Sandymount Laytown Clongriffin

	03/10/2016 Email		TVMs		Bayside
(03/10/2016 Web	Website	No Confirmation Email	Galway	
(03/10/2016 Email	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynootl	Clonsilla
(03/10/2016 Web	Station Issues	TVMs	Sligo	Dublin
	03/10/2016 Web		Lost Property	Longford/M3Parkway/Maynooth	
					Waynooth
	03/10/2016 Email		1st Class Issues	Belfast	
(03/10/2016 Web	Station Issues	Incorrect Information	Dart	Kilbarrack
(03/10/2016 Email	Antisocial Behavio	Disorderly Passengers	Dart	
(03/10/2016 Email	Antisocial Behavior	Disorderly Passengers	Limerick	Limerick Junction
(03/10/2016 Email	Antisocial Behavio	Disorderly Passengers	Dundalk/Drogheda Commuter	Skerries
	03/10/2016 Email		Seat Reservation	Belfast	J. C. T. C. S. C.
					RIII.
	03/10/2016 Web	Service Disruption			Killarney
(03/10/2016 Email	Staff Issues	RPU Staff Issues	Portlaoise Kildare Commuter	
(03/10/2016 Web	Website	Unable to Book Tickets	Limerick	
(03/10/2016 Email	Service Disruption	Timekeeping	Cork	Thurles
(03/10/2016 Web	Onboard Issues	Alcohol/Smoking Policy	Westport & Ballina	
	03/10/2016 Web		Unhelpful/Rude Staff		Dublin
			•		Dabiiii
	03/10/2016 Email		Seat Reservation	Sligo	
	03/10/2016 Web		Crowding	Dundalk/Drogheda Commuter	
(03/10/2016 Web	Station Issues	Station Facilities	Dart	Dublin
(03/10/2016 Web	Station Issues	Car Parks	Cork	
	03/10/2016 Web	Onboard Issues	Seat Reservation	Galway	
	03/10/2016 Email		Incorrect Information	Dundalk/Drogheda Commuter	
					Draw
	03/10/2016 Email		RPU Fines		Bray
	03/10/2016 Web	Website	Unable to Book Tickets	<u> </u>	
	03/10/2016 Web	Onboard Issues	Seat Reservation	Waterford	
(03/10/2016 Web	Website	No Confirmation Email	Limerick	
	03/10/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Waterford	
	03/10/2016 Web	Fares & Ticketing		Belfast	
					Vilharrade
	03/10/2016 Web		TVMs		Kilbarrack
	03/10/2016 Web	Fares & Ticketing		Limerick	
(03/10/2016 Email	Antisocial Behavio	Intimidation	Longford/M3Parkway/Maynootl	Maynooth
(03/10/2016 Web	Onboard Issues	Seat Reservation	Cork	
(03/10/2016 Web	Service Disruption	Timekeeping	Cork	Millstreet
	03/10/2016 Web		Station Facilities	Cork	Dublin Heuston
					Dubiiii Heuston
	03/10/2016 Email		Seat Reservation	Tralee	
(04/10/2016 Web	Onboard Issues	Announcements	Galway	Athlone
			7 timounicements	Gaiway	A CONTROLLE
1 (04/10/2016 Web	Website	Unable to Book Tickets	<u> </u>	Admone
			Unable to Book Tickets	Limerick	
(04/10/2016 Web	Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy	Limerick Dart	Dublin Connolly
(04/10/2016 Web 04/10/2016 Email	Onboard Issues Station Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles	Limerick Dart Longford/M3Parkway/Maynootl	Dublin Connolly Maynooth
(04/10/2016 Web 04/10/2016 Email 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices	Limerick Dart Longford/M3Parkway/Maynootl Tralee	Dublin Connolly Maynooth Killarney
(04/10/2016 Web 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions	Limerick Dart Longford/M3Parkway/Maynootl Tralee	Dublin Connolly Maynooth
(04/10/2016 Web 04/10/2016 Email 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions	Limerick Dart Longford/M3Parkway/Maynootl Tralee	Dublin Connolly Maynooth Killarney
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork	Dublin Connolly Maynooth Killarney
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo	Dublin Connolly Maynooth Killarney Grand Canal Dock
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast	Dublin Connolly Maynooth Killarney Grand Canal Dock
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway	Dublin Connolly Maynooth Killarney Grand Canal Dock
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues Website	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues Website Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues Website Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues Website Onboard Issues Fares & Ticketing	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues Website Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues Website Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Station Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Staff Issues Staff Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Staff Issues Staff Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive Incident on Line Unhelpful/Rude Staff	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk
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	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Web 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Web 05/10/2016 Web 05/10/2016 Web 05/10/2016 Web 05/10/2016 Web 05/10/2016 Web 05/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Timetabling Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Station Issues Station Issues Onboard Issues Station Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive Incident on Line Unhelpful/Rude Staff Timetable Changes TVMs Student Tickets Early Departures No Confirmation Email Cancellations Ticket Prices Unable to Book Tickets Doors Lost Property Ticket Prices Lost Property Barriers Announcements Crowding Cleanliness	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Sligo Galway Limerick Longford/M3Parkway/Maynootl Cork Cork Cork Sligo Galway Limerick Dart Longford/M3Parkway/Maynootl Cork Cork Sligo Galway Limerick Dart Dart Dart Dart Dart Dart Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk Dundalk Salthill & Monkstown Maynooth Dublin Heuston Maynooth Grand Canal Dock Greystones Coolmine Balbriggan
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 05/10/2016 Email 05/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Website Timetabling Fares & Ticketing Website Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive Incident on Line Unhelpful/Rude Staff Timetable Changes TVMs Student Tickets Early Departures No Confirmation Email Cancellations Ticket Prices Unable to Book Tickets Doors Lost Property Ticket Prices Lost Property Barriers Announcements Crowding Cleanliness Seat Reservation	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Sligo Galway Limerick Dart Longford/M3Parkway/Maynootl Cork Cork Cork Sligo Galway Limerick Dart Cork Cork Cork Cork Cork Sligo Galway Limerick Dart Dart Dart Dart Dort Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk Dundalk Salthill & Monkstown Maynooth Dublin Heuston Maynooth Grand Canal Dock Greystones Coolmine Balbriggan
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Web 05/10/2016 Email 05/10/2016 Email 05/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Website Timetabling Fares & Ticketing Website Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive Unclident on Line Unhelpful/Rude Staff Timetable Changes TVMs Student Tickets Early Departures No Confirmation Email Cancellations Ticket Prices Unable to Book Tickets Doors Lost Property Ticket Prices Lost Property Barriers Announcements Crowding Cleanliness Seat Reservation Promotional Offers	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Belfast Dart Longford/M3Parkway/Maynootl Cork Sligo Galway Limerick Dart Cork Cork Cork Sligo Galway Limerick Dart Dart Dart Dart Dart Dart Dort Dort Cork Cork Sligo Galway Limerick Dart Dart Dart Dort Cork Cork Salway Limerick Dart Dart Dort Cork Cork Galway Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Portlaoise Kildare Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk Dundalk Salthill & Monkstown Maynooth Dublin Heuston Maynooth Grand Canal Dock Greystones Coolmine Balbriggan
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 05/10/2016 Email 05/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Timetabling Station Issues Fares & Ticketing Website Timetabling Fares & Ticketing Website Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive Unclude on Line Unhelpful/Rude Staff Timetable Changes TVMs Student Tickets Early Departures No Confirmation Email Cancellations Ticket Prices Unable to Book Tickets Doors Lost Property Ticket Prices Lost Property Barriers Announcements Crowding Cleanliness Seat Reservation Promotional Offers Seat Reservation	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Belfast Dart Longford/M3Parkway/Maynootl Cork Sligo Galway Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk Dundalk Salthill & Monkstown Maynooth Dublin Heuston Grand Canal Dock Greystones Coolmine Balbriggan Balbriggan Balbriggan
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Email 04/10/2016 Web 05/10/2016 Email 05/10/2016 Email 05/10/2016 Email	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Timetabling Station Issues Fares & Ticketing Website Timetabling Fares & Ticketing Website Onboard Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive Unclident on Line Unhelpful/Rude Staff Timetable Changes TVMs Student Tickets Early Departures No Confirmation Email Cancellations Ticket Prices Unable to Book Tickets Doors Lost Property Ticket Prices Lost Property Barriers Announcements Crowding Cleanliness Seat Reservation Promotional Offers	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Belfast Dart Longford/M3Parkway/Maynootl Cork Sligo Galway Limerick Dart Cork Cork Cork Sligo Galway Limerick Dart Dart Dart Dart Dart Dart Dort Dort Cork Cork Sligo Galway Limerick Dart Dart Dart Dort Cork Cork Salway Limerick Dart Dart Dort Cork Cork Galway Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Portlaoise Kildare Commuter	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk Dundalk Salthill & Monkstown Maynooth Dublin Heuston Grand Canal Dock Greystones Coolmine Balbriggan Balbriggan Balbriggan
	04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 04/10/2016 Email 04/10/2016 Web 05/10/2016 Email 05/10/2016 Web	Onboard Issues Station Issues Fares & Ticketing Timetabling Fares & Ticketing Staff Issues Onboard Issues Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Fares & Ticketing Station Issues Timetabling Station Issues Website Timetabling Fares & Ticketing Website Timetabling Fares & Ticketing Website Timetabling Fares & Ticketing Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Alcohol/Smoking Policy Bicycles Ticket Prices Timetable Suggestions Ticket Prices Positive 1st Class Issues Station Facilities Unable to Book Tickets Doors Leap Cards Seat Reservation Crowding Bus Transfers Positive Positive Unclude on Line Unhelpful/Rude Staff Timetable Changes TVMs Student Tickets Early Departures No Confirmation Email Cancellations Ticket Prices Unable to Book Tickets Doors Lost Property Ticket Prices Lost Property Barriers Announcements Crowding Cleanliness Seat Reservation Promotional Offers Seat Reservation	Limerick Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Sligo Belfast Galway Limerick Longford/M3Parkway/Maynootl Dart Belfast Dart Waterford Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Cork Belfast Dart Longford/M3Parkway/Maynootl Cork Sligo Galway Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Connolly Maynooth Killarney Grand Canal Dock Boyle Ashtown Dublin Heuston Rush & Lusk Dundalk Salthill & Monkstown Maynooth Dublin Heuston Grand Canal Dock Greystones Coolmine Balbriggan Balbriggan Balbriggan

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05/10/2016 Email	Service Disruption		Dundalk/Drogheda Commuter	Donabate
05/10/2016 Email	Onboard Issues	Seat Reservation	Galway	
05/10/2016 Web	Service Disruption	Timekeeping	Dart	
05/10/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
05/10/2016 Email	Service Disruption	Planned Maintenance	Dart	Bray
05/10/2016 Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Kildare
05/10/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
05/10/2016 Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
05/10/2016 Email	Onboard Issues	Lost Property	Cork	Tidzematen & celonage
05/10/2016 Web		•	Cork	
05/10/2016 Email	Fares & Ticketing		Cork	
05/10/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
05/10/2016 Email	Fares & Ticketing	Ticket Prices	Limerick	
05/10/2016 Web	Onboard Issues	Lost Property	Cork	
05/10/2016 Web	Service Disruption	Timekeeping	Galway	
05/10/2016 Web	•	Lost/Mislaid Tickets	Tralee	
05/10/2016 Web		On-Line Tickets	Limerick	
05/10/2016 Web	Staff Issues	Positive	Dart	
				Colli
06/10/2016 Web	Station Issues	Station Facilities	Cork	Cobh
06/10/2016 Web	Onboard Issues	Heat / AC	Dart	
06/10/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Broombridge
06/10/2016 Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
06/10/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
06/10/2016 Web	Onboard Issues	Cleanliness	Sligo	
06/10/2016 Email	Onboard Issues	1st Class Issues	Belfast	
06/10/2016 Web		Fare Structures	Dart	
06/10/2016 Web	Onboard Issues	Cleanliness	Cork	
06/10/2016 Web	Station Issues	Station Facilities	Belfast	
06/10/2016 Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Drogheda
06/10/2016 Email	Website	No Confirmation Email	Cork	
06/10/2016 Web	Station Issues	Car Parks	Cork	
06/10/2016 Email	Station Issues	Station Condition	Dart	Killester
06/10/2016 Web			Cork	
	Onboard Issues	Seat Reservation	Cork	
06/10/2016 Web				
06/10/2016 Email	Fares & Ticketing		Galway	
06/10/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
06/10/2016 Web	Fares & Ticketing	RPU Fines	Sligo	
06/10/2016 Web	Website	No Confirmation Email	Cork	
06/10/2016 Web	Timetabling	Timetable Suggestions	Waterford	
06/10/2016 Email		RPU Fines	Galway	
06/10/2016 Email	Station Issues	Incorrect Information	Dart	
06/10/2016 Email	Timetabling	Timetable Changes	Cork	
• •				Mills and
06/10/2016 Email	Station Issues	Cleanliness	Dart	Kilbarrack
06/10/2016 Web	Onboard Issues	Seat Reservation	Galway	
06/10/2016 Web	Website	No Confirmation Email	Galway	
06/10/2016 Web	Onboard Issues	Heat / AC	Cork	
		Unable to Book Tickets	Galway	
06/10/2016 Web	Website			
06/10/2016 Web 06/10/2016 Web			Dart	Lansdowne Road
06/10/2016 Web	Service Disruption	Timekeeping	Dart Limerick	Lansdowne Road
06/10/2016 Web 06/10/2016 Web	Service Disruption Website	Timekeeping Unable to Book Tickets	Limerick	Lansdowne Road
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web	Service Disruption Website Website	Timekeeping Unable to Book Tickets No Confirmation Email	Limerick Cork	
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web	Service Disruption Website Website Station Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition	Limerick Cork Longford/M3Parkway/Maynootl	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web	Service Disruption Website Website Station Issues Onboard Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web	Service Disruption Website Website Station Issues Onboard Issues Service Disruption	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web	Service Disruption Website Website Station Issues Onboard Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web	Service Disruption Website Website Station Issues Onboard Issues Service Disruption	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Galway	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Web 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Galway Cork Cork	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Galway Cork Cork Tralee	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Galway Cork Cork Tralee Cork	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues Positive	Limerick Cork Longford/M3Parkway/Maynooth Longford/M3Parkway/Maynooth Dart Galway Cork Cork Tralee Cork Cork	Kilcock Castleknock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Station Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues Positive TVMs	Limerick Cork Longford/M3Parkway/Maynooth Longford/M3Parkway/Maynooth Dart Galway Cork Cork Tralee Cork Cork Cork Dart	Kilcock
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Station Issues Service Disruption	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues Positive TVMs Train Failure	Limerick Cork Longford/M3Parkway/Maynooth Longford/M3Parkway/Maynooth Dart Galway Cork Cork Tralee Cork Cork Cork Tralee Tralee	Kilcock Castleknock Killiney
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Station Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues Positive TVMs	Limerick Cork Longford/M3Parkway/Maynooth Longford/M3Parkway/Maynooth Dart Galway Cork Cork Tralee Cork Cork Cork Dart	Kilcock Castleknock Killiney
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues Staff Issues Station Issues Service Disruption	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues Positive TVMs Train Failure	Limerick Cork Longford/M3Parkway/Maynooth Longford/M3Parkway/Maynooth Dart Galway Cork Cork Tralee Cork Cork Cork Tralee Tralee	Kilcock Castleknock Killiney
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Post 07/10/2016 Web	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Station Issues Service Disruption Staff Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues Positive TVMs Train Failure Unhelpful/Rude Staff	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Galway Cork Cork Tralee Cork Cork Dart Tralee Longford/M3Parkway/Maynootl Dart	Kilcock Castleknock Killiney Maynooth
06/10/2016 Web 06/10/2016 Web 06/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Web 07/10/2016 Email 07/10/2016 Web	Service Disruption Website Website Station Issues Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Staff Issues Statf Issues Service Disruption Staff Issues Staff Issues Staff Issues Staff Issues	Timekeeping Unable to Book Tickets No Confirmation Email Station Condition Doors Timekeeping Ticket Prices Seat Reservation Bicycle Spaces Seat Reservation 1st Class Issues Positive TVMs Train Failure Unhelpful/Rude Staff Unhelpful/Rude Staff Unhelpful/Rude Staff	Limerick Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Dart Galway Cork Cork Tralee Cork Cork Dart Tralee Longford/M3Parkway/Maynootl Dart	Kilcock Castleknock Killiney Maynooth Dublin
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07/10/2016 Post	Service Disruption		Westport & Ballina	
07/10/2016 Post	Service Disruption	· -	Longford/M3Parkway/Maynoot	Mullingar
07/10/2016 Email	Fares & Ticketing	Promotional Offers	Cork	
07/10/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynoot	Mullingar
07/10/2016 Post	Onboard Issues	Doors	Galway	
07/10/2016 Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynoot	Kilcock
07/10/2016 Post	Onboard Issues	Heat / AC	Cork	
07/10/2016 Post	Onboard Issues	1st Class Issues	Cork	
07/10/2016 Post	Onboard Issues	1st Class Issues	Cork	
07/10/2016 Post	Onboard Issues	Seat Reservation	Sligo	Longford
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07/10/2016 Email	Service Disruption		Longford/M3Parkway/Maynoot	
07/10/2016 Email	Service Disruption		Belfast	Newry
07/10/2016 Post	Service Disruption		Belfast	Newry
07/10/2016 Web	Onboard Issues	Seat Reservation	Tralee	
07/10/2016 Web	Onboard Issues	1st Class Issues	Cork	
07/10/2016 Web	Fares & Ticketing	Promotional Offers	Galway	
07/10/2016 Web	Onboard Issues	Crowding	Tralee	
07/10/2016 Web	Onboard Issues	1st Class Issues	Tralee	
07/10/2016 Web	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	Sallins & Naas
07/10/2016 Web	Onboard Issues	Crowding	Limerick	
07/10/2016 Web	Onboard Issues	Seat Reservation	Galway	Tullamore
07/10/2016 Web	Onboard Issues	Wi Fi	Tralee	Tullulliore
07/10/2016 Web 07/10/2016 Email	Station Issues	TVMs	Galway	
			,	Calling & Maag
07/10/2016 Web	Station Issues	TVMs	Galway	Sallins & Naas
07/10/2016 Email	Onboard Issues	Lost Property	Cork	
07/10/2016 Web	Station Issues	Early Departures	Longford/M3Parkway/Maynoot	-
07/10/2016 Web	Onboard Issues	Wi Fi	Westport & Ballina	Claremorris
08/10/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
08/10/2016 Web	Onboard Issues	Seat Reservation	Limerick	
08/10/2016 Web	Fares & Ticketing	Unused Tickets	Limerick	
08/10/2016 Web	Onboard Issues	Seat Reservation	Limerick	
08/10/2016 Web	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	
08/10/2016 Email	Fares & Ticketing		Westport & Ballina	
08/10/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	Skarries
			-	
08/10/2016 Web	Fares & Ticketing		Rosslare	Wexford
08/10/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
08/10/2016 Web	Fares & Ticketing		Dart	
08/10/2016 Email	Timetabling	Timetable Suggestions	Rossiare	
08/10/2016 Email 09/10/2016 Web	Onboard Issues	Lost Property	Galway	
09/10/2016 Web	Onboard Issues Staff Issues	Lost Property Positive	Galway	
09/10/2016 Web 09/10/2016 Web	Onboard Issues Staff Issues	Lost Property Positive	Galway Cork Belfast	Athenry
09/10/2016 Web 09/10/2016 Web 09/10/2016 Web 09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website	Lost Property Positive On-Line Tickets Tickets Unavailable On-	Galway Cork Belfast Galway	Athenry
09/10/2016 Web 09/10/2016 Web 09/10/2016 Web 09/10/2016 Web 09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing	Lost Property Positive On-Line Tickets Tickets Unavailable On- On-Line Tickets	Galway Cork Belfast Galway Belfast	Athenry
09/10/2016 Web 09/10/2016 Web 09/10/2016 Web 09/10/2016 Web 09/10/2016 Web 09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing	Lost Property Positive On-Line Tickets Tickets Unavailable On- On-Line Tickets RPU Fines	Galway Cork Belfast Galway Belfast Cork	Athenry
09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing	Lost Property Positive On-Line Tickets Tickets Unavailable On- On-Line Tickets RPU Fines Student Tickets	Galway Cork Belfast Galway Belfast Cork Cork	·
09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Fores & Ticketing Onboard Issues	Lost Property Positive On-Line Tickets Tickets Unavailable On- On-Line Tickets RPU Fines Student Tickets Crowding	Galway Cork Belfast Galway Belfast Cork Cork Longford/M3Parkway/Maynoot	·
09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities	Galway Cork Belfast Galway Belfast Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot	·
09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Timetabling	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions	Galway Cork Belfast Galway Belfast Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot	·
09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Timetabling Fares & Ticketing	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions	Galway Cork Belfast Galway Belfast Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot	·
09/10/2016 Web 09/10/2016 Email 09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Timetabling Fares & Ticketing Onboard Issues	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions Student Tickets Crowding	Galway Cork Belfast Galway Belfast Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot	·
09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Timetabling Fares & Ticketing	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions Student Tickets Crowding	Galway Cork Belfast Galway Belfast Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Dart Cork	l Navan Road Parkway
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09/10/2016 Web 09/10/2016 Email 09/10/2016 Web 09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Timetabling Fares & Ticketing Onboard Issues Fares & Ticketing	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions Student Tickets Crowding Unused Tickets	Galway Cork Belfast Galway Belfast Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Dart Cork Westport & Ballina Galway	l Navan Road Parkway
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09/10/2016 Web	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Timetabling Fares & Ticketing Onboard Issues Fares & Ticketing Conboard Issues Fares & Ticketing Station Issues Fares & Ticketing Timetabling Station Issues	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions Student Tickets Crowding Unused Tickets Timetable Suggestions Car Parks	Galway Cork Belfast Galway Belfast Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Dart Cork Westport & Ballina Galway Rosslare Dart	Navan Road Parkway Roscommon Clongriffin
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09/10/2016 Web 09/10/2016 Email 09/10/2016 Web 10/10/2016 Email 10/10/2016 Post	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption	Lost Property Positive On-Line Tickets Tickets Unavailable On- On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions Student Tickets Crowding Unused Tickets Timetable Suggestions Car Parks TVMs Catering Dogs Timetable Suggestions Bicycle Spaces Unused Tickets Student Tickets 1st Class Issues Station Condition Train Failure Train Failure Train Failure Train Failure Train Failure Fare Structures Train Failure	Galway Cork Belfast Galway Belfast Cork Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Dart Cork Westport & Ballina Galway Rosslare Dart Waterford Cork Dart Cork Portlaoise Kildare Commuter Rosslare Waterford Cork Portlaoise Kildare Commuter Cork Rosslare United Stildare Commuter Cork Rosslare United Stildare Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Roscommon Clongriffin Carlow Clondalkin Fonthill Kilcoole Sallins & Naas
09/10/2016 Web 09/10/2016 Email 09/10/2016 Web 10/10/2016 Email 10/10/2016 Post	Onboard Issues Staff Issues Fares & Ticketing Website Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Timetabling Onboard Issues Station Issues Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Service Disruption	Lost Property Positive On-Line Tickets Tickets Unavailable On-On-Line Tickets RPU Fines Student Tickets Crowding Station Facilities Timetable Suggestions Student Tickets Crowding Unused Tickets Timetable Suggestions Car Parks TVMs Catering Dogs Timetable Suggestions Bicycle Spaces Unused Tickets Bus Transfers Student Tickets 1st Class Issues Station Condition Train Failure Train Failure Train Failure Train Failure Train Failure Frain Failure Frain Failure Frain Failure Frain Failure Train Failure	Galway Cork Belfast Galway Belfast Cork Cork Cork Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Dart Cork Westport & Ballina Galway Rosslare Dart Waterford Cork Dart Cork Portlaoise Kildare Commuter Rosslare Waterford Cork Portlaoise Kildare Commuter Cork Rosslare Underschool Cork Cork Cork Cork Cork Dart Cork Dortlaoise Kildare Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Roscommon Clongriffin Carlow Clondalkin Fonthill Kilcoole Sallins & Naas

10/10/2	.016 Post	Service Disruption	Incident on Line	Cork	Limerick
10/10/20	016 Post	Service Disruption	Train Failure	Sligo	Boyle
10/10/2	016 Post	Service Disruption	Timekeeping	Belfast	Belfast Central
	016 Post	Service Disruption	· · ·	Sligo	Boyle
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	016 Post	Service Disruption		Sligo	Boyle
10/10/2	.016 Post	Service Disruption	Timekeeping	Belfast	Belfast Central
10/10/20	016 Post	Onboard Issues	1st Class Issues	Belfast	Belfast Central
10/10/2	016 Post	Service Disruption	Timekeeping	Belfast	Belfast Central
	016 Post		Cancellations	Galway	Galway
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	016 Post	Service Disruption		Belfast	Belfast Central
10/10/2	:016 Email	Station Issues	Lifts/Elevators	Galway	Tullamore
10/10/20	016 Post	Service Disruption	Train Failure	Belfast	Newry
10/10/2	016 Post	Service Disruption	Train Failure	Belfast	<u> </u>
	016 Post	Service Disruption		Belfast	Newry
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10/10/20	016 Post	Service Disruption	Train Failure	Belfast	
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10/10/20	016 Post	Service Disruption	Train Failure	Belfast	
10/10/2	.016 Post	Service Disruption	Train Failure	Belfast	Newry
	016 Post	Service Disruption		Belfast	,
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10/10/2	016 Post	Service Disruption	Train Failure	Belfast	
10/10/2	016 Post	Service Disruption	Train Failure	Belfast	Newry
	016 Post	Service Disruption		Belfast	Newry
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	016 Post	Service Disruption		Belfast	Newry
	.016 Post		1st Class Issues	Belfast	Dublin
10/10/2	016 Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston
10/10/2	016 Web	Fares & Ticketing	Leap Cards	Dart	
	016 Post		1st Class Issues	Cork	Cork Kent
	016 Post		1st Class Issues	Tralee	Killarney
10/10/2	.016 Web	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Newbridge
10/10/20	016 Post	Service Disruption	Train Failure	Belfast	Newry
10/10/2	.016 Post	Service Disruption	Train Failure	Belfast	Newry
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	016 Post	Service Disruption			Newry
10/10/20	.016 Post	Service Disruption	Train Failure	Belfast	Newry
10/10/2	.016 Post	Service Disruption	Train Failure	Belfast	Newry
10/10/2	016 Post	Service Disruption	Train Failure	Belfast	Newry
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10/10/2	.016 Post	Service Disruption	Train Failure	Belfast	Newry
	016 Post 016 Post	Service Disruption		Belfast Belfast	Newry
10/10/20		•	Train Failure		· · · · · · · · · · · · · · · · · · ·
10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption	Train Failure Train Failure	Belfast Belfast	Newry Newry
10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure	Belfast Belfast Belfast	Newry Newry
10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure	Belfast Belfast Belfast Sligo	Newry Newry Newry Boyle
10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure	Belfast Belfast Belfast	Newry Newry
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues	Belfast Belfast Belfast Sligo	Newry Newry Newry Boyle
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike	Belfast Belfast Belfast Sligo Cork	Newry Newry Newry Boyle Dublin Heuston Dublin
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault	Belfast Belfast Belfast Sligo Cork Belfast Tralee	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Belfast	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Syncharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Syncharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Syncharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney
10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction
10/10/20 10/10/20	016 Post 016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo
10/10/20 10/10/20	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly
10/10/20 10/10/20	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Onboard Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Cork Tralee Cork Limerick Sligo Dart Sligo	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar
10/10/20 10/10/20	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Onboard Issues Service Disruption	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Cork Tralee Cork Limerick Sligo Dart Sligo	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Service Disruption Onboard Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues	Belfast Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping	Belfast Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Sligo Belfast Belfast Belfast Cork Tralee Cork Tralee Cork Uimerick Sligo Dart Sligo Belfast Belfast	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets	Belfast Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Sligo Dart Sligo Belfast Belfast Waterford Sligo Dart Sligo Belfast	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Service Disruption Control Issues Service Disruption Fares & Ticketing Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Belfast Belfast Waterford	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets	Belfast Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Sligo Dart Sligo Belfast Belfast Waterford Sligo Dart Sligo Belfast	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Service Disruption Control Issues Service Disruption Fares & Ticketing Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Belfast Belfast Waterford	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Waterford Sligo Cork Limerick Sligo Cork Limerick Sligo Cork Cork Cork Cork Cork Cork Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Belfast Under Gork Limerick Sligo Belfast Cork Limerick Sligo Lort Sligo Cork Limerick Sligo Cork Limerick Limerick Limerick Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Cork Limerick Cork Cork Limerick Cork Cork Cork Cork Limerick Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Service Disruption Tares & Ticketing Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Belfast Umerick Sligo Cork Limerick Sligo Cork Cork Cork Cork Cork Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Service Disruption Tares & Ticketing Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Cork Limerick Cork Cork Limerick Cork Cork Cork Cork Limerick Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Belfast Umerick Sligo Cork Limerick Sligo Cork Cork Cork Cork Cork Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Surcharges Fare Structures Seat Reservation Lost Property Bicycle Spaces	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Sligo Sligo Sligo Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Waterford Galway Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Boyle Solias & Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Antisocial Behavio	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Surcharges Fare Structures Seat Reservation Lost Property Bicycle Spaces Disorderly Passengers	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Umerick Sligo Cork Limerick Sligo Dart Sligo Dart Sligo Belfast Belfast Belfast Cork Limerick Sligo Dart Sligo Dart Sligo Dart Sligo Dart Sligo Belfast Belfast Waterford Galway Limerick Cork Limerick Cork Cork Lork Cork Lork Cork Limerick Galway Cork Cork Cork Cork Cork Cork Cork Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Service Disruption Comboard Issues Service Disruption Fares & Ticketing Comboard Issues Onboard Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Unused Tickets Unused Tickets Surcharges Fare Structures Seat Reservation Lost Property Bicycle Spaces Disorderly Passengers Toilets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Umerick Sligo Dart Sligo Belfast Belfast Belfast Sligo Dart Sligo Dart Sligo Dart Sligo Dart Sligo Belfast Belfast Belfast Belfast Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Service Disruption Comboard Issues Service Disruption Fares & Ticketing Comboard Issues Onboard Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Surcharges Fare Structures Seat Reservation Lost Property Bicycle Spaces Disorderly Passengers	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Umerick Sligo Cork Limerick Sligo Dart Sligo Dart Sligo Belfast Belfast Belfast Cork Limerick Sligo Dart Sligo Dart Sligo Dart Sligo Dart Sligo Belfast Belfast Waterford Galway Limerick Cork Limerick Cork Cork Lork Cork Lork Cork Limerick Galway Cork Cork Cork Cork Cork Cork Cork Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Boyle Solias & Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent
10/10/2i	016 Post	Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Unused Tickets Unused Tickets Surcharges Fare Structures Seat Reservation Lost Property Bicycle Spaces Disorderly Passengers Toilets	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Umerick Sligo Dart Sligo Belfast Belfast Belfast Sligo Dart Sligo Dart Sligo Dart Sligo Dart Sligo Belfast Belfast Belfast Belfast Belfast Cork Cork Cork Cork Cork Cork Cork Cork	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent
10/10/2i	016 Post	Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Surcharges Fare Structures Seat Reservation Lost Property Bicycle Spaces Disorderly Passengers Toilets Toilets Disability Issues	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Cork Limerick Sligo Cork Limerick Sligo Cork Limerick Sligo Dart Sligo Dart Sligo Sligo Belfast Belfast Waterford Galway Limerick Cork Cork Limerick Sligo	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent Edgeworthstown Boyle Boyle Limerick Limerick
10/10/2i	016 Post	Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Onboard Issues Timetabling	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Surcharges Train Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets Unused Tickets Unused Tickets Surcharges Fare Structures Seat Reservation Lost Property Bicycle Spaces Disorderly Passengers Toilets Disability Issues Connections	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Waterford Sligo Cork Limerick Sligo Dart Sligo Dart Sligo Dart Sligo Dart Sligo Belfast Belfast Belfast Belfast Belfast Belfast Sligo Dart Sligo	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent Edgeworthstown Boyle Limerick Malahide
10/10/2i	016 Post	Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Fares	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Signal Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Unused Tickets Un	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Waterford Galway Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent Edgeworthstown Boyle Limerick Malahide Dublin Connolly
10/10/2i	016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares &	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Signal Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets U	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Waterford Sligo Cork Limerick Sligo Dart Sligo Cork Limerick Sligo Dart Sligo Belfast Belfast Belfast Belfast Belfast Belfast Sligo Dart Sligo Sligo Belfast Sligo Belfast Belfast Belfast Waterford Galway Limerick Cork Cork Cork Limerick Sligo Sligo Sligo Sligo Sligo Sligo Limerick Dart Dart	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent Edgeworthstown Boyle Limerick Malahide Dublin Connolly
10/10/2i	016 Post	Service Disruption Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Fares	Train Failure Train Failure Train Failure Train Failure Train Failure 1st Class Issues Bridge Strike Signal Fault Signal Fault Signal Failure Promotional Offers Timekeeping Planned Maintenance Timekeeping Student Tickets Positive Crowding Incorrect Information Crowding Train Failure 1st Class Issues Timekeeping Lost/Mislaid Tickets Student Tickets Unused Tickets U	Belfast Belfast Belfast Sligo Cork Belfast Tralee Waterford Sligo Sligo Belfast Belfast Cork Tralee Cork Limerick Sligo Dart Sligo Belfast Belfast Waterford Galway Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Newry Newry Newry Boyle Dublin Heuston Dublin Mallow Kilkenny Boyle Boyle Belfast Central Newry Sallins & Naas Killarney Portarlington Limerick Junction Sligo Dublin Connolly Mullingar Dublin Carlow Galway Dublin Heuston Cork Kent Edgeworthstown Boyle Limerick Malahide Dublin Connolly

10/10					
	0/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
	0/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
10/10	0/2016 Web	Website	Unable to Book Tickets	Sligo	
10/10	0/2016 Web	Timetabling	Timetable Changes	Cork	Charleville
10/10	0/2016 Web	Onboard Issues	Lost Property	Galway	
10/10	0/2016 Web	Onboard Issues	Seat Reservation	Tralee	Mallow
10/10	0/2016 Web	Onboard Issues	Cleanliness	Cork	
-	0/2016 Web	Fares & Ticketing	Student Tickets	Cork	
	0/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Carlow
	0/2016 Web		TVMs	Cork	Curiow
	0/2016 Web	Onboard Issues			Maynaath
	•		Crowding	Longford/M3Parkway/Maynooth	Iviaynootii
	0/2016 Web	Website	Unable to Book Tickets	<u>'</u>	NA IP.
	0/2016 Email		Seat Reservation	Sligo	Mullingar
-	0/2016 Web	Station Issues	Barriers	Longford/M3Parkway/Maynooth	Docklands
	0/2016 Email	Fares & Ticketing		Waterford	
11/10	0/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
11/10	0/2016 Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Broombridge
11/10	0/2016 Web	Staff Issues	RPU Staff Issues	Dundalk/Drogheda Commuter	
11/10	0/2016 Email	Website	Complete Savings	Cork	
11/10	0/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
11/10	0/2016 Web	Fares & Ticketing	Promotional Offers	Galway	
-	0/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Lansdowne Road
	0/2016 Email			Waterford	Edilsdowne Rodd
	•			Cork	
	0/2016 Web		Student Tickets		
	0/2016 Email	Onboard Issues	Dogs	Sligo	Durale Q Lurale
	0/2016 Email	Station Issues	Car Parks	,	Rush & Lusk
	0/2016 Web	Fares & Ticketing		Westport & Ballina	
11/10	0/2016 Web	Onboard Issues	Seat Reservation	Limerick	
11/10	0/2016 Web	Antisocial Behavio	Intimidation	Dart	Lansdowne Road
11/10	0/2016 Web	Website	Unable to Book Tickets	Sligo	
11/10	0/2016 Web	Onboard Issues	Crowding	Waterford	
11/10	0/2016 Web	Onboard Issues	Crowding	Galway	
	0/2016 Web		Seat Reservation	Cork	
	0/2016 Web	Staff Issues	Positive	Limerick	Dublin Heuston
	0/2016 Email		Seat Reservation	Cork	Dubini ricustori
-	•				Cohb
	0/2016 Web		Fare Structures	Cork	Cobh
	0/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
	0/2016 Web		Heat / AC	Dart	
12/10	0/2016 Web	Service Disruption	Timekeeping	Cork	
12/10	0/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
12/10	0/2016 Post	Staff Issues	RPU Staff Issues	Dart	Skerries
12/10	0/2016 Post	Timetabling	Timetable Suggestions	Belfast	Dublin
12/10	0/2016 Email	Onboard Issues	Crowding	Limerick	
12/10	•		Crowding	Dundalk/Drogheda Commuter	Rush & Lusk
	0/2016 Email	Onboard Issues		,	
	0/2016 Email 0/2016 Post			Relfast	Dublin Connolly
12/10	0/2016 Post	Service Disruption	Incident on Line	Belfast	Dublin Connolly
12/10 12/10	0/2016 Post 0/2016 Post	Service Disruption Onboard Issues	Incident on Line Seat Reservation	Rosslare	Dublin Connolly Dublin Connolly
12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email	Service Disruption Onboard Issues Station Issues	Incident on Line Seat Reservation Station Condition	Rosslare Dundalk/Drogheda Commuter	Dublin Connolly
12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff	Rosslare Dundalk/Drogheda Commuter Dart	Dublin Connolly Dublin Connolly
12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes	Rosslare Dundalk/Drogheda Commuter Dart Belfast	Dublin Connolly Dublin Connolly Dublin Connolly
12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Post 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly
12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Post 0/2016 Post 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction
12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Post 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction
12/10 12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Post 0/2016 Post 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction
12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Post 0/2016 Post 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption Fares & Ticketing	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork Longford/M3Parkway/Maynootl	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction
12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption Fares & Ticketing Fares & Ticketing	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets Unused Tickets Dogs	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork Longford/M3Parkway/Maynootl	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction
12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets Unused Tickets Dogs Incident on Line	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork Longford/M3Parkway/Maynootl Cork Rosslare	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction Leixlip (Louisa Bridge)
12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Service Disruption	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets Unused Tickets Dogs Incident on Line Incident on Line	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork Longford/M3Parkway/Maynootl Cork Rosslare Cork Cork	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction Leixlip (Louisa Bridge) Sallins & Naas Limerick Junction
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12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Fares & Ticketing	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets Unused Tickets Unused Tickets Unused Tickets Lincident on Line Incident on Line Incident on Line Lost/Mislaid Tickets Unused Tickets	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork Longford/M3Parkway/Maynootl Cork Rosslare Cork Cork Cork Cork Cork Cork Cork	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction Leixlip (Louisa Bridge) Sallins & Naas Limerick Junction Limerick Junction
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12/10 12/10	0/2016 Post 0/2016 Post 0/2016 Email 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Onboard Issues Station Issues Service Disruption Station Issues Fares & Ticketing	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets Unused Tickets Dogs Incident on Line Staff Incident on Line Incide	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork Longford/M3Parkway/Maynootl Cork Rosslare Cork Cork Cork Cork Limerick Sligo Galway Sligo Tralee Cork Cork Cork Cork	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction Leixlip (Louisa Bridge) Sallins & Naas Limerick Junction Limerick Junction Limerick Junction Kilcock Ballinasloe Sligo
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12/10 12/10	0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Email 0/2016 Post 0/2016 Email 0/2016 Email 0/2016 Email 0/2016 Email 0/2016 Email 0/2016 Post	Service Disruption Onboard Issues Station Issues Staff Issues Timetabling Staff Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Service Disruption Service Disruption Station Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	Incident on Line Seat Reservation Station Condition Unhelpful/Rude Staff Timetable Changes Unhelpful/Rude Staff Incident on Line Unused Tickets Unused Tickets Dogs Incident on Line Incident on Line Incident on Line Incident on Line Staff Incident on Line Signal Fault Seat Reservation TVMs Timekeeping Station Condition Student Tickets Crowding Unused Tickets Incident on Line Train Failure Student Tickets Train Failure Unused Tickets	Rosslare Dundalk/Drogheda Commuter Dart Belfast Belfast Cork Longford/M3Parkway/Maynootl Cork Rosslare Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Connolly Dublin Connolly Dublin Connolly Dublin Connolly Limerick Junction Leixlip (Louisa Bridge) Sallins & Naas Limerick Junction Limerick Junction Limerick Junction Kilcock Ballinasloe Sligo Portlaoise
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12/10/2016 Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dundalk
12/10/2016 Post	Service Disruption	Train Failure	Belfast	Newry
12/10/2016 Web	Website	Unable to Book Tickets	Belfast	
12/10/2016 Web	Onboard Issues	Seat Reservation	Belfast	
12/10/2016 Web	Onboard Issues	Bicycle Spaces	Dart	
12/10/2016 Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Clonsilla
12/10/2016 Web	Onboard Issues	Cleanliness	Cork	
12/10/2016 Web		On-Line Tickets	Rosslare	
12/10/2016 Email	Fares & Ticketing		Portlaoise Kildare Commuter	Sallins & Naas
12/10/2016 Unaii	Station Issues	Station Condition	Dart Dart	Greystones
				dieystolles
12/10/2016 Email	Station Issues	Station Condition	Dart	5 1 2 2 2
12/10/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
12/10/2016 Email	Staff Issues	Positive	Cork	
12/10/2016 Web	Fares & Ticketing	Unused Tickets	Belfast	
12/10/2016 Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
12/10/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Kilkenny
12/10/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/10/2016 Web	Fares & Ticketing	On-Line Tickets	Belfast	
12/10/2016 Web	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynooth	Kilcock
12/10/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
12/10/2016 Web	Fares & Ticketing		Dart	
12/10/2016 Web	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Adamstown
12/10/2016 Web	Fares & Ticketing		Galway	
	Website	Unable to Book Tickets		
12/10/2016 Web				Corou
12/10/2016 Web	Fares & Ticketing		Rosslare	Gorey
13/10/2016 Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Newbridge
13/10/2016 Web	Service Disruption		Portlaoise Kildare Commuter	Portlaoise
13/10/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Salthill & Monkstown
13/10/2016 Email	Station Issues	Station Facilities	Cork	Cork Kent
13/10/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Castleknock
13/10/2016 Email	Fares & Ticketing	Unused Tickets	Belfast	
13/10/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
13/10/2016 Web	Service Disruption		Limerick	
13/10/2016 Web	Service Disruption		Galway	
13/10/2016 Email	Fares & Ticketing		Cork	
				Housth leta 9 Danaghmada
13/10/2016 Email	Station Issues	Incorrect Information	Dart	Howth Jctn. & Donaghmede
13/10/2016 Email	Fares & Ticketing		Cork	
13/10/2016 Email	Onboard Issues	Crowding	Dart	Glenageary
13/10/2016 Web	Website	No Confirmation Email	Galway	
13/10/2016 Web	Onboard Issues	Lost Property	Sligo	Ballymote
13/10/2016 Web 13/10/2016 Web		Lost Property Lost/Mislaid Tickets	Sligo Cork	Ballymote Mallow
	Fares & Ticketing		-	
13/10/2016 Web	Fares & Ticketing Antisocial Behavio	Lost/Mislaid Tickets	Cork	Mallow
13/10/2016 Web 13/10/2016 Web	Fares & Ticketing Antisocial Behavio	Lost/Mislaid Tickets Disorderly Passengers	Cork Belfast Longford/M3Parkway/Maynootl	Mallow
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl	Mallow Navan Road Parkway
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford	Mallow
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford	Mallow Navan Road Parkway
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick	Mallow Navan Road Parkway Athy
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart	Mallow Navan Road Parkway Athy Grand Canal Dock
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Staff Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Timetabling Staff Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Timetabling Staff Issues Website	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Staff Issues Timetabling Staff Issues Website	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Staff Issues Timetabling Staff Issues Website Website	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Galway	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Timetabling Staff Issues Website Website Website	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets No Confirmation Email	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Belfast	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Changes Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets No Confirmation Email Heat / AC	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Galway Belfast Dundalk/Drogheda Commuter	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Galway Galway Belfast Dundalk/Drogheda Commuter	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Changes Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets No Confirmation Email Heat / AC	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Galway Belfast Dundalk/Drogheda Commuter	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Galway Galway Belfast Dundalk/Drogheda Commuter	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Onboard Issues Fares & Ticketing	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Galway Belfast Dundalk/Drogheda Commuter	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Onboard Issues Fares & Ticketing Staff Issues Website Website Website Onboard Issues Fares & Ticketing Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Belfast Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Dart Waterford	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Onboard Issues Fares & Ticketing Staff Issues Timetabling Staff Issues Timetabling Staff Issues Staff Issues Website Website Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to Book Ticke	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Waterford Sligo Galway Tralee Limerick Galway Galway Belfast Dundalk/Drogheda Commuter	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web 14/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Website Website Service Disruption Staff Issues Fares & Ticketing Onboard Issues Staff Issues Website Website Website Website Website Service Disruption Staff Issues Onboard Issues Service Disruption	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Belfast Dundalk/Drogheda Commuter Galway Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Galway Galway Selfast Dundalk/Drogheda Commuter Galway Dart Waterford Sligo Dart Limerick	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web 14/10/2016 Web 14/10/2016 Web 14/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Website Onboard Issues Fares & Ticketing Onboard Issues Staff Issues Website Website Website Website Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Tralee Limerick Galway Galway Belfast Dundalk/Drogheda Commuter Galway Dart Waterford Sligo Dart Limerick Limerick Limerick Limerick Limerick	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock Kildare
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Website Staff Issues Fares & Ticketing Staff Issues Timetabling Staff Issues Timetabling Staff Issues Staff Issues Staff Issues Website Website Website Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Tralee Limerick Galway Galway Belfast Dundalk/Drogheda Commuter Galway Belfast Dundalk/Drogheda Commuter Galway Dart Waterford Sligo Dart Limerick	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock Kildare Limerick
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Station Issues Staff Issues Website Website Website Website Website Website Onboard Issues Fares & Ticketing Staff Issues Timetabling Staff Issues Timetabling Staff Issues Staff Issues Website Website Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Timekeeping Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Sligo Galway Tralee Limerick Galway Galway Belfast Dundalk/Drogheda Commuter Galway Dart Limerick Limerick Limerick Sligo Dart Limerick L	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock Kildare Limerick Killester
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Staff Issues Timetabling Station Issues Staff Issues Website Website Website Website Website Website Onboard Issues Fares & Ticketing Staff Issues Website Website Staff Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable to Book Tickets Unable to Book Tickets Unhelpful/Rude Staff Surcharges Taghon/Off Issues Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Unable to Ac Unterpretation Email Heat / AC Lost/Mislaid Tickets Heat / AC Timekeeping Positive Crowding Timekeeping Announcements Timekeeping Cleanliness Cleanliness	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Galway Belfast Dundalk/Drogheda Commuter Galway Galway Galway Galway Limerick Galway Limerick Cotk Cotk Cotk Cotk Cotk Cotk Cotk Cot	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock Kildare Limerick Killester Adamstown
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Website Onboard Issues Fares & Ticketing Onboard Issues Fares Website Website Service Disruption Staff Issues Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable Changes Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Una	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Undalk/Drogheda Commuter Calway Commuter Calway Commuter Cork Cork Cork Cork Cork Cork Cord Cork Cord Cord Cord Cord Cord Cord Cord Cord	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock Kildare Limerick Killester Adamstown Sallins & Naas
13/10/2016 Web 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Website Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Onboard Issues Service Disruption Staff Issues Service Disruption Onboard Issues Service Disruption	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable Changes Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Una	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Undalk/Drogheda Commuter Calway Commuter Calway Calway Calway Commuter Calway Commuter Cork Cork Cork Cork Cork Cork Cord Cord Cord Cord Cord Cord Cord Cord	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock Kildare Limerick Killester Adamstown
13/10/2016 Web 13/10/2016 Email 13/10/2016 Web 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Email 13/10/2016 Web 14/10/2016 Web	Fares & Ticketing Antisocial Behavior Fares & Ticketing Website Service Disruption Fares & Ticketing Website Staff Issues Fares & Ticketing Service Disruption Onboard Issues Timetabling Onboard Issues Fares & Ticketing Station Issues Station Issues Staff Issues Timetabling Staff Issues Website Website Website Website Website Website Onboard Issues Fares & Ticketing Onboard Issues Fares Website Website Service Disruption Staff Issues Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Staff Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Lost/Mislaid Tickets Disorderly Passengers RPU Fines Unable to Book Tickets Bus Transfers On-Line Tickets Unable to Book Tickets Unable Changes Seat Reservation Timetable Changes Seat Reservation Surcharges Tag On/Off Issues Station Condition Unhelpful/Rude Staff Timetable Suggestions Positive Unable to Book Tickets Una	Cork Belfast Longford/M3Parkway/Maynootl Galway Waterford Waterford Limerick Dart Galway Dundalk/Drogheda Commuter Galway Waterford Sligo Cork Dart Longford/M3Parkway/Maynootl Sligo Galway Tralee Limerick Galway Belfast Dundalk/Drogheda Commuter Galway Undalk/Drogheda Commuter Calway Commuter Calway Calway Calway Commuter Calway Commuter Cork Cork Cork Cork Cork Cork Cord Cord Cord Cord Cord Cord Cord Cord	Mallow Navan Road Parkway Athy Grand Canal Dock Dublin Heuston Skerries Athenry Athy Howth Jctn. & Donaghmede Maynooth Dublin Portarlington Tullamore Carlow Dromod Portmarnock Kildare Limerick Killester Adamstown Sallins & Naas

14/10/2016 Email	Timetabling	Cancellations	Dart	Portmarnock
14/10/2016 Email	Staff Issues	Unhelpful/Rude Staff	Sligo	Dublin
14/10/2016 Web	Onboard Issues	1st Class Issues	Belfast	
14/10/2016 Web	Antisocial Behavio	Disorderly Passengers	Dundalk/Drogheda Commuter	
14/10/2016 Web	Onboard Issues	Wi Fi	Westport & Ballina	
	Onboard Issues	Seat Reservation	Cork	Thurles
14/10/2016 Email				
14/10/2016 Email	Service Disruption	Timekeeping	Limerick	Sixmilebridge
14/10/2016 Web	Onboard Issues	Crowding	Sligo	Drumcondra
14/10/2016 Email	Onboard Issues	Doors	Cork	Charleville
14/10/2016 Web	Onboard Issues	1st Class Issues	Cork	
14/10/2016 Web	Onboard Issues	Seat Reservation	Sligo	
14/10/2016 Web	Onboard Issues	Crowding	Limerick	
14/10/2016 Web	Fares & Ticketing	Student Tickets	Limerick	
14/10/2016 Email	Fares & Ticketing	On-Line Tickets	Dundalk/Drogheda Commuter	
14/10/2016 Email	Onboard Issues	Crowding	Limerick	Dublin Heuston
14/10/2016 Web	Station Issues	TVMs	Dart	Dublin
14/10/2016 Web	Onboard Issues	Seat Reservation	Rosslare	
	Onboard Issues			
14/10/2016 Web		Crowding	Sligo	
15/10/2016 Web	Website	Unable to Book Tickets	· · · · · · · · · · · · · · · · · · ·	
15/10/2016 Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Adamstown
15/10/2016 Web	Service Disruption	Planned Maintenance	Limerick	Carrick-on-Suir
15/10/2016 Web	Fares & Ticketing	Fare Structures	Limerick	
15/10/2016 Web	Onboard Issues	Catering	Galway	
			Rosslare	
15/10/2016 Web	Service Disruption			
15/10/2016 Email	Staff Issues	Unhelpful/Rude Staff	Rosslare	
15/10/2016 Web	Service Disruption		Limerick	
15/10/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
15/10/2016 Web	Website	Unable to Book Tickets		
15/10/2016 Web			Cork	
15/10/2016 Web	Staff Issues	Positive	Rosslare	
15/10/2016 Web	Fares & Ticketing	Unused Tickets	Sligo	
15/10/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
15/10/2016 Web	Service Disruption	Bus Transfers	Tralee	
16/10/2016 Web	Fares & Ticketing	RPU Fines	Cork	
16/10/2016 Web	Website	Unable to Book Tickets		
16/10/2016 Web	Onboard Issues	Seat Reservation	Galway	
16/10/2016 Web	Fares & Ticketing	On-Line Tickets	Galway	
16/10/2016 Web	Staff Issues	On-Line Tickets Positive	Galway Cork	
16/10/2016 Email	Staff Issues	Positive	Cork	
16/10/2016 Email 16/10/2016 Web	Staff Issues Onboard Issues	Positive Seat Reservation	Cork Galway	
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email	Staff Issues Onboard Issues Staff Issues	Positive Seat Reservation Unhelpful/Rude Staff	Cork Galway Cork	Madiana
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation	Cork Galway Cork Sligo	Mullingar
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email	Staff Issues Onboard Issues Staff Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation	Cork Galway Cork	Mullingar
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation	Cork Galway Cork Sligo	Mullingar Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities	Cork Galway Cork Sligo Limerick Cork	Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl	Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timekaeping	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick	Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick	Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart	Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork	Dublin Heuston Maynooth
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter	Dublin Heuston Maynooth Drogheda
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 17/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Staff Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetseble Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart	Dublin Heuston Maynooth Drogheda Bayside
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Staff Issues Service Disruption	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetkeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast	Dublin Heuston Maynooth Drogheda Bayside Newry
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Web 17/10/2016 Post	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Staff Issues Service Disruption Onboard Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure 1st Class Issues	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast Belfast	Dublin Heuston Maynooth Drogheda Bayside Newry Dublin Connolly
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Web	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Staff Issues Service Disruption	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure 1st Class Issues	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast	Dublin Heuston Maynooth Drogheda Bayside Newry
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16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 17/10/2016 Email 17/10/2016 Post 17/10/2016 Email 17/10/2016 Email 17/10/2016 Email 17/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Station Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Timetabling Service Disruption Service Disruption Station Issues Timetabling Service Disruption Station Issues Fares & Ticketing Staff Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMS Unhelpful/Rude Staff Train Failure 1st Class Issues Train Failure Station Facilities Train Failure Uncert Parks Train Failure Station Facilities Unused Tickets Positive Car Parks Train Failure On-Line Tickets Seat Reservation	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Cork Westport & Ballina Sligo Dart Limerick Cork Westport & Ballina Sligo Dart Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Dublin Heuston Maynooth Drogheda Bayside Newry Dublin Connolly Newry Newry Dublin Connolly Cork Kent Claremorris Dromod Dublin Connolly Sallins & Naas Limerick Junction Hazelhatch & Celbridge Newry Skerries Mullingar
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16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Post 17/10/2016 Email 17/10/2016 Email 17/10/2016 Email 17/10/2016 Email 17/10/2016 Email 17/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Station Issues Fares & Ticketing Staff Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure 1st Class Issues Train Failure Station Facilities Train Failure Station Facilities Train Failure Timekeeping Heat / AC Cancellations Incident on Line Incident on Line Incident on Line Station Facilities Unused Tickets Positive Car Parks Train Failure On-Line Tickets Seat Reservation TVMs On-Line Tickets	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Belfast Cork Duntalk/Drogheda Commuter Dart Cork Undalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Dart Cork Westport & Ballina Sligo Dart Limerick Cork Cork Belfast Dundalk/Drogheda Commuter Westport & Ballina Rosslare Sligo Sligo Sligo Westport & Ballina Cork Longford/M3Parkway/Maynootl Limerick	Dublin Heuston Maynooth Drogheda Bayside Newry Dublin Connolly Newry Newry Dublin Connolly Cork Kent Claremorris Dromod Dublin Connolly Sallins & Naas Limerick Junction Hazelhatch & Celbridge Newry Skerries Mullingar
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Post 17/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Website Station Issues Service Disruption Website Station Issues Service Disruption Onboard Issues Service Disruption Station Issues Fares & Ticketing Staff Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Staff Issues Station Issues Station Issues Service Disruption Fares & Ticketing Staff Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure 1st Class Issues Train Failure Train Failure Station Facilities Train Failure Incident on Line Incident on Line Incident on Line Car Parks Train Failure Station Facilities Unused Tickets Positive Car Parks Train Failure On-Line Tickets Seat Reservation TVMs On-Line Tickets Unhelpful/Rude Staff	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Belfast Cork Duntalk/Drogheda Commuter Dart Cork Westport & Ballina Sligo Dart Limerick Cork Cork Belfast Dundalk/Drogheda Commuter Sligo Dart Limerick Cork Cork Cork Belfast Dundalk/Drogheda Commuter Westport & Ballina Rosslare Sligo Sligo Sligo Westport & Ballina Cork Longford/M3Parkway/Maynootl Limerick Rosslare	Dublin Heuston Maynooth Drogheda Bayside Newry Dublin Connolly Newry Newry Dublin Connolly Cork Kent Claremorris Dromod Dublin Connolly Sallins & Naas Limerick Junction Hazelhatch & Celbridge Newry Skerries Mullingar
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Email 17/10/2016 Post 17/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Station Issues Fares & Ticketing Staff Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Station Issues Service Disruption Fares & Ticketing	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure 1st Class Issues Train Failure Station Facilities Train Failure Station Facilities Train Failure Timekeeping Heat / AC Cancellations Incident on Line Incident on Line Incident on Line Station Facilities Unused Tickets Positive Car Parks Train Failure On-Line Tickets Seat Reservation TVMs On-Line Tickets	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Belfast Cork Duntalk/Drogheda Commuter Dart Cork Undalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Dart Cork Westport & Ballina Sligo Dart Limerick Cork Cork Belfast Dundalk/Drogheda Commuter Westport & Ballina Rosslare Sligo Sligo Sligo Westport & Ballina Cork Longford/M3Parkway/Maynootl Limerick	Dublin Heuston Maynooth Drogheda Bayside Newry Dublin Connolly Newry Pewry Dublin Connolly Cork Kent Claremorris Dromod Dublin Connolly Sallins & Naas Limerick Junction Hazelhatch & Celbridge Newry Skerries Mullingar Maynooth Dublin Heuston
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Post 17/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Website Station Issues Service Disruption Website Station Issues Service Disruption Onboard Issues Service Disruption Station Issues Fares & Ticketing Staff Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Service Disruption Fares & Ticketing Staff Issues Station Issues Station Issues Service Disruption Fares & Ticketing Staff Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timetable Suggestions Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure 1st Class Issues Train Failure Train Failure Station Facilities Train Failure Incident on Line Incident on Line Incident on Line Car Parks Train Failure Station Facilities Unused Tickets Positive Car Parks Train Failure On-Line Tickets Seat Reservation TVMs On-Line Tickets Unhelpful/Rude Staff	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Belfast Cork Duntalk/Drogheda Commuter Dart Cork Westport & Ballina Sligo Dart Limerick Cork Cork Belfast Dundalk/Drogheda Commuter Sligo Dart Limerick Cork Cork Cork Belfast Dundalk/Drogheda Commuter Westport & Ballina Rosslare Sligo Sligo Sligo Westport & Ballina Cork Longford/M3Parkway/Maynootl Limerick Rosslare	Dublin Heuston Maynooth Drogheda Bayside Newry Dublin Connolly Newry Newry Dublin Connolly Cork Kent Claremorris Dromod Dublin Connolly Sallins & Naas Limerick Junction Hazelhatch & Celbridge Newry Skerries Mullingar
16/10/2016 Email 16/10/2016 Web 16/10/2016 Email 16/10/2016 Email 16/10/2016 Web 17/10/2016 Post 17/10/2016 Email	Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Onboard Issues Service Disruption Website Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Fares & Ticketing Staff Issues Station Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Station Issues Staff Issues Station Issues	Positive Seat Reservation Unhelpful/Rude Staff Seat Reservation Timekeeping Station Facilities Timekeeping Timekeeping Lost Property Timekeeping Unable to Book Tickets TVMs Unhelpful/Rude Staff Train Failure 1st Class Issues Train Failure Station Facilities Train Failure Station Facilities Train Failure Station Facilities Train Failure Train Failure Train Failure Train Failure Train Failure Station Facilities Unused Tickets Positive Car Parks Train Failure Station Facilities Unused Tickets Positive Car Parks Train Failure On-Line Tickets Seat Reservation TVMs On-Line Tickets Unhelpful/Rude Staff Car Parks	Cork Galway Cork Sligo Limerick Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Limerick Sligo Dart Cork Dundalk/Drogheda Commuter Dart Belfast Belfast Belfast Belfast Belfast Cork Westport & Ballina Sligo Dart Limerick Cork Cork Westport & Ballina Sligo Westport & Ballina Rosslare Sligo Slig	Dublin Heuston Maynooth Drogheda Bayside Newry Dublin Connolly Newry Pewry Dublin Connolly Cork Kent Claremorris Dromod Dublin Connolly Sallins & Naas Limerick Junction Hazelhatch & Celbridge Newry Skerries Mullingar Maynooth Dublin Heuston

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17/10/2016 Web	Onboard Issues	Seat Reservation	Cork	
17/10/2016 Web	Fares & Ticketing	Student Tickets	Waterford	
17/10/2016 Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
17/10/2016 Email	Station Issues	Bicycles	Longford/M3Parkway/Maynootl	Ashtown
17/10/2016 Email	Onboard Issues	Seat Reservation	Longford/M3Parkway/Maynootl	
17/10/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Dart	Howth Jctn. & Donaghmede
17/10/2016 Web	Onboard Issues	Seat Reservation	Belfast	
17/10/2016 Email	Fares & Ticketing		Galway	
17/10/2016 Email		Ticket Prices	Belfast	
				Day was a see along
17/10/2016 Web	Fares & Ticketing		Longford/M3Parkway/Maynootl	
17/10/2016 Web	Onboard Issues	Toilets	Longford/M3Parkway/Maynootl	
17/10/2016 Web	Website	No Confirmation Email	Cork	
17/10/2016 Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Donabate
17/10/2016 Web	Antisocial Behavio	Intimidation	Dundalk/Drogheda Commuter	
17/10/2016 Web	Onboard Issues	Announcements	Dart	Bray
18/10/2016 Web	Website	No Confirmation Email	Galway	
18/10/2016 Web	Service Disruption	Timekeeping	Sligo	Dromod
18/10/2016 Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	
18/10/2016 Web	Onboard Issues	Seat Reservation	Belfast	Skerries
18/10/2016 Web	Timetabling	Timetable Changes		Kilbarrack
				KIIDdildCK
18/10/2016 Web	Onboard Issues	Crowding	Dart	
18/10/2016 Email	Onboard Issues	Cleanliness	Cork	
18/10/2016 Email	Fares & Ticketing		Galway	
18/10/2016 Email	Onboard Issues	Seat Reservation	Limerick	
18/10/2016 Web	Service Disruption	Timekeeping	Belfast	
18/10/2016 Post	Service Disruption	Bus Transfers	Limerick	Limerick
18/10/2016 Web	Onboard Issues	1st Class Issues	Belfast	
18/10/2016 Email	Onboard Issues	Seat Reservation	Rosslare	Dublin
18/10/2016 Web	Station Issues	Lifts/Elevators		Adamstown
18/10/2016 Web	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Galway	
18/10/2016 Web	Fares & Ticketing		Galway	
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18/10/2016 Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynootl	
18/10/2016 Web	Service Disruption			Hazelhatch & Celbridge
18/10/2016 Email	Fares & Ticketing	•		Tara Street
18/10/2016 Post	Fares & Ticketing	Unused Tickets		Tralee
18/10/2016 Post	Service Disruption	Train Failure	Cork	
18/10/2016 Post	Service Disruption	Train Failure	Cork	
18/10/2016 Post	Service Disruption	Train Failure	Cork	
18/10/2016 Post	Service Disruption	Signal Fault	Sligo	
18/10/2016 Post	Service Disruption		Cork	
			Rosslare	
18/10/2016 Post	Service Disrubtion	Timekeeping		
18/10/2016 Post	Service Disruption			
18/10/2016 Web	Fares & Ticketing	Ticket Prices	Cork	
18/10/2016 Web 18/10/2016 Web	Fares & Ticketing Fares & Ticketing	Ticket Prices Unused Tickets	Cork	Code Kood
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues	Ticket Prices Unused Tickets Cleanliness	Cork Cork	Cork Kent
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation	Cork Cork Cork Cork	Cork Kent
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation	Cork Cork	Cork Kent
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption	Ticket Prices Unused Tickets Cleanliness Seat Reservation	Cork Cork Cork Cork	Cork Kent Shankill
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs	Cork Cork Cork Cork Cork	
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping	Cork Cork Cork Cork Cork Cork Cork Dart Cork	
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets	Cork Cork Cork Cork Cork Cork Cork Dart Cork	Shankill
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Post 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick	Shankill
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timekeeping	Cork Cork Cork Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timekaeping Timetable Suggestions 1st Class Issues	Cork Cork Cork Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues	Cork Cork Cork Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Post 18/10/2016 Web 18/10/2016 Post 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues	Cork Cork Cork Cork Cork Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Timekeeping Timetable Suggestions	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping State Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Crowding	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Crowding	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unused Tickets Unused Tickets Unused Tickets Unused Tickets Unused Tickets Crowding	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge
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18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Longford/M3Parkway/Maynootl Waterford Cork Belfast	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping State Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping State Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets Timetable Suggestions	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets Timetable Suggestions Station Facilities	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Email 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Crowding Student Tickets Lost/Mislaid Tickets Timetable Suggestions Station Facilities Crowding	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets Timetable Suggestions Station Facilities Crowding Train Failure	Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Service Disruption Service Disruption	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets Timetable Suggestions Station Facilities Crowding Train Failure	Cork Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues CrotyMislaid Tickets Uniter Seat Reservation Station Facilities Crowding Train Failure Train Failure Train Failure Crowding	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Post 19/10/2016 Post 19/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Conboard Issues Fares & Ticketing Conboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Croty Indicates Crowding Control Tickets Crowding Control Tickets Crowding Train Failure Train Failure Crowding Annual Tickets	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown Mullingar
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues CrotyMislaid Tickets Uniter Seat Reservation Station Facilities Crowding Train Failure Train Failure Train Failure Crowding	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Post 19/10/2016 Post 19/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Station Suggestions 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets Timetable Suggestions Station Facilities Crowding Train Failure Train Failure Crowding Annual Tickets 1st Class Issues	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown Mullingar
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Post 19/10/2016 Web 19/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Station Suggestions 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets Timetable Suggestions Station Facilities Crowding Train Failure Train Failure Crowding Annual Tickets 1st Class Issues	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown Mullingar Cork Kent
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Post 19/10/2016 Web 19/10/2016 Post 19/10/2016 Web 19/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Crowding Student Tickets Unused Tickets Crowding Trimetable Suggestions 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Trickets Crowding Train Failure Train Failure Crowding Annual Tickets 1st Class Issues	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown Mullingar Cork Kent Ballinasloe
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Crowding Student Tickets Crowding Timetable Suggestions Tickets Crowding Train Failure Train Failure Crowding Annual Tickets 1st Class Issues	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown Mullingar Cork Kent Ballinasloe Ennis
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Lost/Mislaid Tickets Timetable Suggestions Station Facilities Crowding Train Failure Train Failure Trowding Annual Tickets 1st Class Issues Unsed Tickets Timetable Suggestions Tickets Timetable Suggestions Tickets Timetable Suggestions Station Facilities Crowding Train Failure Train Failure Train Failure Trowding Annual Tickets 1st Class Issues Surcharges TVMs Seat Reservation 1st Class Issues	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown Mullingar Cork Kent Ballinasloe Ennis Newbridge Drogheda
18/10/2016 Web 18/10/2016 Web 18/10/2016 Web 18/10/2016 Post 18/10/2016 Web 19/10/2016 Web 19/10/2016 Web 19/10/2016 Post 19/10/2016 Web 19/10/2016 Post	Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Fares & Ticketing Service Disruption Timetabling Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing	Ticket Prices Unused Tickets Cleanliness Seat Reservation Track Fault TVMs Timekeeping Unused Tickets Timekeeping Timetable Suggestions 1st Class Issues 1st Class Issues 1st Class Issues Unable to Book Tickets Unused Tickets Crowding Student Tickets Seat Reservation 1st Class Issues Unside Tickets Crowding Tickets Crowding Tickets Crowding Tickets Timetable Suggestions Station Facilities Crowding Train Failure Train Failure Crowding Annual Tickets 1st Class Issues Unsed Tickets Timetable Suggestions Tickets Timetable Suggestions Tickets Timetable Suggestions	Cork Cork Cork Cork Cork Cork Dart Cork Portlaoise Kildare Commuter Limerick Dart Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Newbridge Dun Laoghaire Skerries Killester Limerick Newry Edgeworthstown Mullingar Cork Kent Ballinasloe Ennis Newbridge Drogheda

	9/10/2016 Email	Fares & Ticketing	Ticket Prices	Belfast	
19	9/10/2016 Email	Fares & Ticketing	Student Tickets	Tralee	
19	9/10/2016 Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
19	9/10/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
				Tralee	
	9/10/2016 Post	Service Disruption			Killarney
	9/10/2016 Post	Service Disruption		Belfast	Newry
19	9/10/2016 Email	Antisocial Behavio	Disorderly Passengers	Dart	
19	9/10/2016 Web	Service Disruption	Timekeeping	Belfast	
19	9/10/2016 Web	Station Issues	TVMs	Limerick	
	9/10/2016 Web	Onboard Issues	Lost Property	Belfast	
	9/10/2016 Web	Fares & Ticketing		Rosslare	
19	9/10/2016 Email	Onboard Issues	Crowding	Dart	Tara Street
19	9/10/2016 Web	Onboard Issues	Heat / AC	Sligo	
19	9/10/2016 Email	Onboard Issues	Lost Property	Limerick	
	9/10/2016 Web	Website	Unable to Book Tickets		
	•				Calling Q Name
	9/10/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Sallins & Naas
19	9/10/2016 Email	Station Issues	TVMs	Dart	Killiney
19	9/10/2016 Web	Onboard Issues	1st Class Issues	Cork	
19	9/10/2016 Web	Fares & Ticketing	Unused Tickets	Belfast	
	9/10/2016 Web	Station Issues	TVMs	Dart	
	· · ·				
	0/10/2016 Email	Onboard Issues	Lost Property	Waterford	
	0/10/2016 Web	Onboard Issues	Announcements	Cork	
20	0/10/2016 Web	Onboard Issues	Heat / AC	Cork	
20	0/10/2016 Web	Onboard Issues	Cleanliness	Dart	
	0/10/2016 Web	Onboard Issues	Wi Fi	Waterford	
	0/10/2016 Web	Onboard Issues	Wi Fi	Waterford	
	0/10/2016 Web	Service Disruption		Galway	
20	0/10/2016 Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
20	0/10/2016 Email	Timetabling	Timetable Changes	Dart	Shankill
20	0/10/2016 Email	Station Issues	TVMs	Dart	Malahide
	0/10/2016 Web	Service Disruption		Waterford	
					Edeaauthataa
	0/10/2016 Email	Onboard Issues	Heat / AC	Sligo	Edgeworthstown
20	0/10/2016 Email	Onboard Issues	Seat Reservation	Belfast	
20	0/10/2016 Email	Onboard Issues	Catering	Sligo	
20	0/10/2016 Email	Onboard Issues	1st Class Issues	Belfast	
20	0/10/2016 Web	Fares & Ticketing	Unused Tickets	Tralee	
		Station Issues		Westport & Ballina	
	0/10/2016 W/oh				
	0/10/2016 Web		Barriers	•	
20	0/10/2016 Web	Staff Issues	RPU Staff Issues	Dart	
20			RPU Staff Issues	•	
20	0/10/2016 Web	Staff Issues	RPU Staff Issues	Dart Cork	
20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web	Staff Issues Fares & Ticketing Website	RPU Staff Issues Unused Tickets Unable to Book Tickets	Dart Cork Rosslare	
20 20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines	Dart Cork Rosslare Galway	Portarlington
20 20 20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding	Dart Cork Rosslare Galway Galway	Portarlington
20 20 20 20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter	Ü
20 20 20 20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections	Dart Cork Rosslare Galway Galway	Portarlington Dublin Connolly
20 20 20 20 20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter	Ü
20 20 20 20 20 20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart	Dublin Connolly
20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 0/10/2016 Post	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo	Dublin Connolly Howth Jctn. & Donaghmede
20 20 20 20 20 20 20 20 20 20 20	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 0/10/2016 Post 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo	Dublin Connolly
20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Post 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Galway	Dublin Connolly Howth Jctn. & Donaghmede
20 20 20 20 20 20 20 20 20 20 20 20 20 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Sligo Galway Galway Galway Galway	Dublin Connolly Howth Jctn. & Donaghmede
21 21 22 22 21 21 21 22 22 22 21 22 21	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Galway	Dublin Connolly Howth Jctn. & Donaghmede
21 21 22 22 21 21 21 22 22 22 21 22 21	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Sligo Galway Galway Galway Galway Galway	Dublin Connolly Howth Jctn. & Donaghmede
21 21 22 22 21 21 21 22 22 22 21 21 22	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Sligo Galway Galway Galway Galway Galway Gulway Dundalk/Drogheda Commuter	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon
21 21 22 21 21 21 21 22 22 22 21 21 22 21 22	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Service Disruption	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Galway Galway Galway Galway Galway Gulway Gulway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road
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21 21 21 21 21 21 21 21 21 21 21 21 22 22	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Timetabling Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Staff Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Service Disruption Unboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Website Antisocial Behavior Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Disorderly Passengers Cleanliness	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Sligo Galway Galway Galway Galway Galway Galway Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Cork Limerick Belfast Belfast Belfast Limerick Belfast Limerick Dart Westport & Ballina	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow
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21 21 21 22 22 22 22 22 22 22 22 22 22 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 0/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Timetabling Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Staff Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Unboard Issues Service Disruption Unboard Issues Service Disruption Unboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Website Website Service Disruption Website Antisocial Behavior Onboard Issues Website	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Disorderly Passengers Cleanliness Unable to Book Tickets Train Failure	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Sligo Galway Galway Galway Galway Galway Galway Galway Galway Gundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Belfast Galway Cork Limerick Belfast Limerick Belfast Limerick Dart Westport & Ballina Rosslare	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow Newry
21 21 21 22 22 22 22 22 22 22 22 22 22 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Onboard Issues Staff Issues Service Disruption Fares & Ticketing Website Website Service Disruption Website Service Disruption Onboard Issues Service Disruption Website Service Disruption Service Disruption Service Disruption	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Disorderly Passengers Cleanliness Unable to Book Tickets Train Failure Timekeeping	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Galway Galway Galway Galway Galway Galway Galway Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Undal	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow Newry
21 21 21 22 22 22 22 22 22 22 22 22 22 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Staff Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Website Service Disruption Onboard Issues Website Service Disruption Service Disruption Onboard Issues Website	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Train Failure Timekeeping Crowding	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Galway Galway Galway Galway Galway Galway Galway Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Dr	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow Newry
21 21 21 22 22 22 22 22 22 22 22 22 22 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Station Issues Station Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Website Antisocial Behavior Onboard Issues Website Service Disruption Service Disruption Service Disruption Onboard Issues Website Service Disruption Service Disruption	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Disorderly Passengers Unable to Book Tickets Train Failure Timekeeping Crowding Seat Reservation	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Galway Galway Galway Galway Galway Galway Galway Galway Galway Gundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Tralee Belfast Galway Cork Limerick Belfast Belfast Belfast Uimerick Dart Westport & Ballina Rosslare Sligo Dart Waterford Tralee	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow Newry Dublin Raheny
21 21 21 22 22 22 22 22 22 22 22 22 22 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Website Antisocial Behavior Onboard Issues Website Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Train Failure Timekeeping Crowding Seat Reservation Crowding Seat Reservation	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Galway Galway Galway Galway Galway Galway Galway Galway Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Belfast Galway Cork Limerick Belfast Belfast Limerick Dart Westport & Ballina Rosslare Sligo Dart Waterford Tralee Longford/M3Parkway/Maynootl	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow Newry Dublin Raheny
21 21 21 22 22 22 22 22 22 22 22 22 22 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Staff Issues Staff Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Website Antisocial Behavior Onboard Issues Website Service Disruption Website Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Disorderly Passengers Cleanliness Unable to Book Tickets Train Failure Timekeeping Crowding Seat Reservation Crowding Crowding Crowding Crowding Crowding Crowding	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Galway Gundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Belfast Galway Cork Limerick Belfast Belfast Limerick Dart Westport & Ballina Rosslare Sligo Dart Waterford Tralee Longford/M3Parkway/Maynootl	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow Newry Dublin Raheny
21 21 22 22 22 22 22 22 22 22 22 22 22 2	0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Web 0/10/2016 Email 0/10/2016 Email 0/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Web 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Web 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email 1/10/2016 Email	Staff Issues Fares & Ticketing Website Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Timetabling Antisocial Behavior Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Service Disruption Service Disruption Staff Issues Fares & Ticketing Station Issues Station Issues Staff Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Website Antisocial Behavior Onboard Issues Website Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues	RPU Staff Issues Unused Tickets Unable to Book Tickets RPU Fines Crowding Connections Unused Tickets Cancellations Disorderly Passengers Wi Fi Lost Property Crowding Crowding Timetable Suggestions Timekeeping Unhelpful/Rude Staff Surcharges Tag On/Off Issues Bicycles Positive Timekeeping Seat Reservation Timekeeping Student Tickets Annual Tickets Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Promotional Offers Timekeeping Unable to Book Tickets Train Failure Timekeeping Crowding Seat Reservation Crowding Seat Reservation	Dart Cork Rosslare Galway Galway Dundalk/Drogheda Commuter Sligo Dart Sligo Sligo Galway Galway Galway Galway Galway Galway Galway Galway Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Dart Sligo Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Tralee Belfast Galway Cork Limerick Belfast Belfast Limerick Dart Westport & Ballina Rosslare Sligo Dart Waterford Tralee Longford/M3Parkway/Maynootl	Dublin Connolly Howth Jctn. & Donaghmede Carrick-on-Shannon Clontarf Road Drogheda Tara Street Maynooth Maynooth Kildare Drogheda Mallow Newry Dublin Raheny

21/10/2016 Email	Station Issues	Car Parks	Galway	Tullamore
21/10/2016 Web	Fares & Ticketing	Unused Tickets	Galway	
21/10/2016 Email	Onboard Issues	Crowding	Waterford	
21/10/2016 Web	Staff Issues	RPU Staff Issues	Westport & Ballina	
21/10/2016 Email	Website	Unable to Book Tickets		
21/10/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Mullingar
21/10/2016 Web 21/10/2016 Email				Willingar
' '		Crowding	Galway	!!
21/10/2016 Web	Onboard Issues	Bicycle Spaces		Mallow
21/10/2016 Email	Staff Issues	RPU Staff Issues	Dart	Dublin
21/10/2016 Email	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
21/10/2016 Web	Website	No Confirmation Email	Limerick	
21/10/2016 Web	Website	Unable to Book Tickets	Cork	
21/10/2016 Web	Antisocial Behavio	Vandalism	Sligo	
21/10/2016 Web		No Confirmation Email		
21/10/2016 Web	Station Issues	Early Departures	· · · · · · · · · · · · · · · · · · ·	Tara Street
· · ·			Cork	
21/10/2016 Web	Staff Issues	Unhelpful/Rude Staff		Dublin Heuston
21/10/2016 Web		Seat Reservation	Westport & Ballina	
21/10/2016 Web		Announcements	Belfast	
21/10/2016 Web	Timetabling	Timetable Changes	Dart	
21/10/2016 Web	Fares & Ticketing	Student Tickets	Westport & Ballina	Ballina
21/10/2016 Web	Antisocial Behavio	Intimidation	Dart	
21/10/2016 Web	Onboard Issues	Lost Property	Tralee	
22/10/2016 Web		Ticket Prices	Belfast	
22/10/2016 Web		Crowding	Limerick	
				Dublin
22/10/2016 Email	Fares & Ticketing		, ,	Dublin Dublin House
22/10/2016 Web	Fares & Ticketing		Cork	Dublin Heuston
22/10/2016 Web	Fares & Ticketing		Cork	
22/10/2016 Email	Onboard Issues	Crowding	Sligo	Maynooth
22/10/2016 Email	Onboard Issues	Crowding	Dart	Tara Street
22/10/2016 Web	Service Disruption	Track Fault	Longford/M3Parkway/Maynootl	Drumcondra
22/10/2016 Web	•	1st Class Issues		Dublin
22/10/2016 Web	Service Disruption		Waterford	200
· · ·	•			Dublin Hauston
23/10/2016 Web	Antisocial Behavio			Dublin Heuston
23/10/2016 Web		Lost/Mislaid Tickets	Belfast	
23/10/2016 Email	Onboard Issues	Seat Reservation	Tralee	Killarney
23/10/2016 Web	Fares & Ticketing	RPU Fines	Tralee	
23/10/2016 Web	Station Issues	Tag On/Off Issues	Dart	Clongriffin
23/10/2016 Web	Service Disruption	Timelesening	Dart	Howth Jctn. & Donaghmede
		rimekeeping	Dait	
	•			
23/10/2016 Web	Onboard Issues	Seat Reservation	Tralee	Killarney
23/10/2016 Web 23/10/2016 Web	Onboard Issues Onboard Issues	Seat Reservation 1st Class Issues	Tralee Belfast	
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues	Seat Reservation 1st Class Issues Crowding	Tralee Belfast Sligo	Killarney
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues	Seat Reservation 1st Class Issues Crowding Incorrect Information	Tralee Belfast Sligo Cork	Killarney Cork Kent
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues	Seat Reservation 1st Class Issues Crowding	Tralee Belfast Sligo Cork	Killarney
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues	Seat Reservation 1st Class Issues Crowding Incorrect Information	Tralee Belfast Sligo Cork	Killarney Cork Kent
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering	Tralee Belfast Sligo Cork Sligo	Killarney Cork Kent
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping	Tralee Belfast Sligo Cork Sligo Galway Waterford	Killarney Cork Kent
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Email	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter	Killarney Cork Kent Mullingar
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping Bus Transfers	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart	Cork Kent Mullingar Malahide
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping Bus Transfers Timekeeping	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart	Cork Kent Mullingar Malahide Clongriffin
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping Bus Transfers Timekeeping Crowding	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart Dart	Cork Kent Mullingar Malahide
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping Bus Transfers Timekeeping Crowding Timekeeping	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart Dart Cork	Cork Kent Mullingar Malahide Clongriffin Bayside
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Fmail 24/10/2016 Post	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping Bus Transfers Timekeeping Crowding Timekeeping Transfers Timekeeping Transfers Timekeeping Transfers Timekeeping	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart Dart Cork Belfast	Cork Kent Mullingar Malahide Clongriffin Bayside Newry
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping Bus Transfers Timekeeping Crowding Timekeeping Transfers Timekeeping Transfers Timekeeping Transfers Timekeeping	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart Dart Cork Belfast	Cork Kent Mullingar Malahide Clongriffin Bayside
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Fmail 24/10/2016 Post	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Timekeeping Bus Transfers Timekeeping Crowding Timekeeping Transfers Timekeeping Transfers Timekeeping Transfers Timekeeping	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart Dart Cork Belfast	Killarney Cork Kent Mullingar Malahide Clongriffin Bayside Newry Newry
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Post	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Bus Transfers Timekeeping Crowding Timekeeping Transfers Timekeeping Transfers Timekeeping Crowding Transfers	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart Dart Cork Belfast Belfast	Killarney Cork Kent Mullingar Malahide Clongriffin Bayside Newry Newry
23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 23/10/2016 Web 24/10/2016 Web 24/10/2016 Email 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Web 24/10/2016 Fost 24/10/2016 Post 24/10/2016 Post 24/10/2016 Post	Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Timetabling	Seat Reservation 1st Class Issues Crowding Incorrect Information Catering Catering Timekeeping Bus Transfers Timekeeping Crowding Timekeeping Transfers Timekeeping Crowding Train Failure Train Failure Cancellations Student Tickets	Tralee Belfast Sligo Cork Sligo Galway Waterford Portlaoise Kildare Commuter Dart Dart Cork Belfast Belfast Longford/M3Parkway/Maynootl Dart	Killarney Cork Kent Mullingar Malahide Clongriffin Bayside Newry Newry Leixlip (Confey) Arklow
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24/10/2016 Post	Timetabling	Cancellations	Dart	Greystones
24/10/2016 Email	Timetabling	Timetable Suggestions	Westport & Ballina	
24/10/2016 Email	Service Disruption	Incident on Line	Dart	
24/10/2016 Email	Onboard Issues	Crowding	Sligo	Maynooth
24/10/2016 Web	Website	Unable to Book Tickets	Westport & Ballina	
24/10/2016 Email	Onboard Issues	Cleanliness	Dart	Howth Jctn. & Donaghmede
24/10/2016 Web	Onboard Issues	Seat Reservation	Tralee	ŭ
24/10/2016 Web	Station Issues	Barriers	Dart	Shankill
24/10/2016 Web	Station Issues	Station Condition	Dart	Clontarf Road
				Ciontan Road
24/10/2016 Web	Onboard Issues	Seat Reservation	Cork	
24/10/2016 Web	Onboard Issues	Lost Property	Westport & Ballina	
24/10/2016 Web	Service Disruption	Timekeeping	Dart	
24/10/2016 Email	Fares & Ticketing	Surcharges	Cork	
24/10/2016 Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
24/10/2016 Web	Antisocial Behavio	Disorderly Passengers	Dundalk/Drogheda Commuter	Skerries
24/10/2016 Web	Staff Issues	Positive	Cork	
24/10/2016 Web	Onboard Issues	Seat Reservation	Tralee	
24/10/2016 Email	Onboard Issues	Crowding	Sligo	
24/10/2016 Web	Fares & Ticketing		Dart	
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24/10/2016 Web	Service Disruption	•	Dart	
24/10/2016 Email	Fares & Ticketing		Cork	
24/10/2016 Web	Fares & Ticketing		Dart	
24/10/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
24/10/2016 Email	Staff Issues	Unhelpful/Rude Staff	Dart	Sydney Parade
24/10/2016 Email	Website	Unable to Book Tickets	Cork	
24/10/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
24/10/2016 Web	Station Issues	Station Facilities	Cork	
24/10/2016 Post	Service Disruption		Belfast	Newry
24/10/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynoot	·
24/10/2016 Email	Fares & Ticketing		Limerick	
24/10/2016 Email	Onboard Issues	Seat Reservation	Westport & Ballina	Claremorris
			· · · · · · · · · · · · · · · · · · ·	Clarentorns
24/10/2016 Email	Timetabling	Connections	Galway	MINT.
24/10/2016 Web	Station Issues	Incorrect Information	Portlaoise Kildare Commuter	Kildare
24/10/2016 Web	Onboard Issues	Heat / AC	Dart	
24/10/2016 Web	Website	Unable to Book Tickets	Cork	
24/10/2016 Email	Onboard Issues	Crowding	Sligo	
24/10/2016 Web	Timetabling	Timetable Changes	Dort	Raheny
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24/10/2016 Web	Timetabling	Timetable Suggestions		Railetty
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24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast	Ashtown
24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork	Ashtown
24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter	Ashtown
24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork	Ashtown
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24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Ashtown Ballina
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24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway	Ashtown Ballina
24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Service Disruption Staff Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee	Ashtown Ballina
24/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter	Ashtown Ballina Docklands
24/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Station Issues Station Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare	Ashtown Ballina Docklands Arklow
24/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Congford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick	Ashtown Ballina Docklands Arklow Limerick Junction
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24/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas
24/10/2016 Web 25/10/2016 Web 25/10/2016 Web 25/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter	Ashtown Ballina Docklands Arklow Limerick Junction Enfield
24/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas
24/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Timetabling Station Issues Timetabling	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions Station Facilities	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington
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24/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Timetabling Station Issues Timetabling Service Disruption	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets St Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions Station Facilities Timetable Changes Planned Maintenance	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington
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24/10/2016 Web 25/10/2016 Email 25/10/2016 Email 25/10/2016 Email	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Timetabling Station Issues Service Disruption Timetabling Station Issues Service Disruption Onboard Issues Station Issues Firmetabling Service Disruption Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions Station Facilities Timetable Changes Planned Maintenance Lost Property Bicycles Ticket Prices Student Tickets	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Calway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Dart Cork Galway Dart Dart Galway	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington Tara Street
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24/10/2016 Web 25/10/2016 Email 25/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Timetabling Station Issues Timetabling Service Disruption Onboard Issues Timetabling Service Disruption Onboard Issues Timetabling Service Disruption Onboard Issues Station Issues Timetabling Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Website Website Antisocial Behavio Service Disruption Station Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions Station Facilities Timetable Changes Planned Maintenance Lost Property Bicycles Student Tickets Complete Savings Unable to Book Tickets Assault Timekeeping TVMs	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Cork Galway Dart Galway Cork Cork Longford/M3Parkway/Maynoot Dart Cork Cork Longford/M3Parkway/Maynoot Dart Cork Cork Longford/M3Parkway/Maynoot Dart Dart	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington Tara Street Clontarf Road
24/10/2016 Web 25/10/2016 Email 25/10/2016 Email 25/10/2016 Email 25/10/2016 Web 25/10/2016 Web 25/10/2016 Email 25/10/2016 Email 25/10/2016 Web 25/10/2016 Email 25/10/2016 Web 25/10/2016 Email 25/10/2016 Web 25/10/2016 Email	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Station Issues Timetabling Station Issues Timetabling Service Disruption Onboard Issues Timetabling Station Issues Timetabling Service Disruption Onboard Issues Timetabling Service Disruption Onboard Issues Timetabling Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets Stalass Issues Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions Station Facilities Timetable Changes Planned Maintenance Lost Property Bicycles Ticket Prices Student Tickets Complete Savings Unable to Book Tickets Assault Timekeeping Timekeeping Timekeeping Tickets Complete Savings Unable to Book Tickets Assault Timekeeping TVMs	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Cork Galway Dart Dart Cork Longford/M3Parkway/Maynoot Dart Longford/M3Parkway/Maynoot Dart Dart Dart Cork	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington Tara Street Clontarf Road Maynooth Clontarf Road
24/10/2016 Web 25/10/2016 Email 25/10/2016 Email 25/10/2016 Email 25/10/2016 Web 25/10/2016 Web 25/10/2016 Email 25/10/2016 Web 25/10/2016 Email 25/10/2016 Web 25/10/2016 Email 25/10/2016 Web 25/10/2016 Web 25/10/2016 Web 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Station Issues Timetabling Service Disruption Onboard Issues Timetabling Service Disruption Onboard Issues Fares & Ticketing Website Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Station Issues Fares & Ticketing Staff Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets Stations Suggestions Toilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions Station Facilities Timetable Changes Planned Maintenance Lost Property Bicycles Ticket Prices Student Tickets Complete Savings Unable to Book Tickets Assault Timekeeping TVMs Student Tickets RPU Staff Issues	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Cork Cork Cork Longford/M3Parkway/Maynoot Dart Dart Dart Dart Cork Longford/M3Parkway/Maynoot Dart Dart Dart Dart Dart Cork Cork Longford/M3Parkway/Maynoot Dart Dart Dart Dart Dart Dart	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington Tara Street Clontarf Road Maynooth Clontarf Road
24/10/2016 Web 25/10/2016 Email 25/10/2016 Email 25/10/2016 Email 25/10/2016 Email 25/10/2016 Web 25/10/2016 Web 25/10/2016 Web 25/10/2016 Web 25/10/2016 Email 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Farice Disruption Timetabling Station Issues Timetabling Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Website Website Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Troilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timekeeping Timetable Suggestions Station Facilities Timetable Changes Planned Maintenance Lost Property Bicycles Ticket Prices Student Tickets Complete Savings Unable to Book Tickets Assault Timekeeping TVMs Student Tickets RPU Staff Issues RPU Fines	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Portlaoise Kildare Commuter Galway Cork Galway Dart Dart Cork Galway Cork Cork Longford/M3Parkway/Maynoot Dart Dart Cork Cork Cork Cork Cork Cork Cork Cork	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington Tara Street Clontarf Road Maynooth Clontarf Road
24/10/2016 Web 25/10/2016 Email 25/10/2016 Email 25/10/2016 Email 25/10/2016 Email 25/10/2016 Web 25/10/2016 Web 25/10/2016 Email 25/10/2016 Email 25/10/2016 Web	Timetabling Onboard Issues Website Onboard Issues Station Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Service Disruption Staff Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Timetabling Station Issues Timetabling Service Disruption Onboard Issues Station Issues Timetabling Service Disruption Onboard Issues Fares & Ticketing Website Website Website Antisocial Behavio Service Disruption Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues	Timetable Suggestions Seat Reservation Unable to Book Tickets Crowding TVMs No Confirmation Email Toilets 1st Class Issues Troilets Crowding Tag On/Off Issues Incident on Line Positive Lost Property Bicycle Spaces Car Parks 1st Class Issues Announcements Crowding Timetable Suggestions Station Facilities Timetable Changes Planned Maintenance Lost Property Bicycles Ticket Prices Student Tickets Complete Savings Unable to Book Tickets Assault Timekeeping TVMs Student Tickets RPU Staff Issues RPU Fines Unhelpful/Rude Staff Crowding	Dart Galway Galway Longford/M3Parkway/Maynoot Westport & Ballina Galway Belfast Cork Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Galway Tralee Tralee Portlaoise Kildare Commuter Rosslare Limerick Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Conglaway Portlaoise Kildare Commuter Galway Cork Galway Cork Cork Cork Cork Cork Cork Cork Cork	Ashtown Ballina Docklands Arklow Limerick Junction Enfield Sallins & Naas Portarlington Tara Street Clontarf Road Maynooth Clontarf Road

25/10/2016 Email	Service Disruption			Farranfore
25/10/2016 Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Docklands
25/10/2016 Web	Onboard Issues	Wi Fi	Cork	
25/10/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
25/10/2016 Web	Station Issues	Station Facilities	Rosslare	
25/10/2016 Web	Station Issues	Station Facilities	Dart	
25/10/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
25/10/2016 Web	Fares & Ticketing		Sligo	
25/10/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
26/10/2016 Web	Website	Unable to Book Tickets		
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26/10/2016 Web	Onboard Issues	Crowding		Malahide
26/10/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	M3 Parkway
26/10/2016 Web	Website	No Confirmation Email	Limerick	
26/10/2016 Web	Onboard Issues	Crowding	Dart	Harmonstown
26/10/2016 Web	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
26/10/2016 Web	Onboard Issues	Crowding	Dart	Sutton
26/10/2016 Web	Onboard Issues	Seat Reservation	Waterford	
26/10/2016 Web	Fares & Ticketing		Cork	
26/10/2016 Web	Onboard Issues	Crowding		Kilbarrack
				RIDATIACK
26/10/2016 Web		On-Line Tickets	Tralee	
26/10/2016 Web	Station Issues	Barriers	Longford/M3Parkway/Maynootl	
26/10/2016 Web	Station Issues	Station Condition	Dart	Dublin
26/10/2016 Web	Onboard Issues	Announcements	Dart	
26/10/2016 Post	Service Disruption	Timekeeping	Tralee	Killarney
26/10/2016 Web	Antisocial Behavio	Intimidation	Waterford	Carlow
26/10/2016 Email	Onboard Issues	Crowding		Dublin
26/10/2016 Web	Onboard Issues	Crowding	,	Dublin
26/10/2016 Web	Service Disruption		Belfast	
	•			
26/10/2016 Web	Fares & Ticketing		Tralee	
26/10/2016 Web	Website	Unable to Book Tickets		
26/10/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Portarlington
27/10/2016 Web	Fares & Ticketing	On-Line Tickets	Waterford	
27/10/2016 Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	Docklands
27/10/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
27/10/2016 Web	Onboard Issues	Cleanliness	Galway	
27/10/2016 Web	Station Issues	TVMs	Dart	
				Caulani
27/10/2016 Web		Disorderly Passengers		Carlow
27/10/2016 Web	Fares & Ticketing	Fare Structures	Waterford	
27/10/2016 Web	Station Issues	Toilets	Dart	Bray
27/10/2016 Web 27/10/2016 Web	Station Issues Service Disruption			Bray Portarlington
				·
27/10/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	·
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues	Timekeeping Seat Reservation Heat / AC	Portlaoise Kildare Commuter Cork	·
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues	Timekeeping Seat Reservation Heat / AC Lost Property	Portlaoise Kildare Commuter Cork Dart Waterford	·
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering	Portlaoise Kildare Commuter Cork Dart Waterford Galway	·
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart	·
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick	·
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27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl	Portarlington
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork	Portarlington
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl	Portarlington Docklands
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter	Portarlington Docklands
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues Station Issues Website	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Timetabling Onboard Issues Station Issues Website Staff Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets Unhelpful/Rude Staff	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Limerick	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues Station Issues Website Staff Issues Fares & Ticketing	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets Unhelpful/Rude Staff DSP Free Travel Passes	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Limerick Cork Limerick Dart	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues Station Issues Website Staff Issues Fares & Ticketing Fares & Ticketing	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets Unhelpful/Rude Staff DSP Free Travel Passes On-Line Tickets	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Limerick Dart Westport & Ballina	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues Station Issues Website Staff Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets Unhelpful/Rude Staff DSP Free Travel Passes On-Line Tickets Car Parks	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Limerick Dart Westport & Ballina Cork	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues Station Issues Website Staff Issues Fares & Ticketing Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Station Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets Unhelpful/Rude Staff DSP Free Travel Passes On-Line Tickets Car Parks Timekeeping	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Limerick Dart Westport & Ballina Cork Sligo	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues Station Issues Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Website	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets Unhelpful/Rude Staff DSP Free Travel Passes On-Line Tickets Car Parks Timekeeping Unable to Book Tickets	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Limerick Dart Westport & Ballina Cork Sligo	Portarlington Docklands Coolmine
27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Email 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web 27/10/2016 Web	Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Staff Issues Timetabling Onboard Issues Station Issues Website Staff Issues Fares & Ticketing Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Station Issues	Timekeeping Seat Reservation Heat / AC Lost Property Catering Station Facilities On-Line Tickets Student Tickets RPU Staff Issues Timetable Suggestions Crowding Car Parks Unable to Book Tickets Unhelpful/Rude Staff DSP Free Travel Passes On-Line Tickets Car Parks Timekeeping Unable to Book Tickets	Portlaoise Kildare Commuter Cork Dart Waterford Galway Dart Limerick Cork Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Cork Limerick Dart Westport & Ballina Cork Sligo	Portarlington Docklands Coolmine
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28/10/2016 Web		DSP Free Travel Passes		
28/10/2016 Web	Station Issues	Cleanliness	Dart	Clontarf Road
28/10/2016 Web	Timetabling	Timetable Suggestions	Waterford	
28/10/2016 Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Drogheda
28/10/2016 Web	Onboard Issues	Crowding	Dart	Tara Street
28/10/2016 Email	Station Issues	TVMs	Waterford	Waterford
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28/10/2016 Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Rush & Lusk
28/10/2016 Web	Onboard Issues	Crowding	Galway	
28/10/2016 Web	Antisocial Behavio	Disorderly Passengers	Galway	
28/10/2016 Web	Onboard Issues	Crowding	Dart	
28/10/2016 Email	Website	No Confirmation Email	Rosslare	
28/10/2016 Web	Fares & Ticketing	Student Tickets	Cork	
28/10/2016 Web	Onboard Issues	Heat / AC	Cork	
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28/10/2016 Web	Onboard Issues	Lost Property	Sligo	
29/10/2016 Web	Station Issues	Incorrect Information	Dart	
29/10/2016 Web	Onboard Issues	Wi Fi	Cork	
29/10/2016 Email	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Dublin
29/10/2016 Web	Station Issues	TVMs	Galway	
29/10/2016 Web	Onboard Issues	Wi Fi	Galway	
29/10/2016 Web	Onboard Issues	Lost Property	Westport & Ballina	
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29/10/2016 Web	Website	No Confirmation Email		
29/10/2016 Web	Onboard Issues	Crowding	Limerick	Limerick Junction
29/10/2016 Web	Onboard Issues	Seat Reservation	Cork	Thurles
29/10/2016 Email	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	Malahide
29/10/2016 Web	Station Issues	Station Facilities	Dart	
29/10/2016 Web	Onboard Issues	Seat Reservation	Cork	
29/10/2016 Web 29/10/2016 Web	Fares & Ticketing		Sligo	
				Draghada
29/10/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	Drogheda
29/10/2016 Email	Service Disruption		Dart	
29/10/2016 Web	Staff Issues	Positive	Galway	
29/10/2016 Web	Website	No Confirmation Email	Galway	
29/10/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Manulla Junction
29/10/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	Transaction
			•	
30/10/2016 Web	Website	Complete Savings	Galway	
30/10/2016 Web	Fares & Ticketing	Unused Tickets	Galway	
30/10/2016 Web	Station Issues	Station Condition	Galway	Tullamore
30/10/2016 Web	Fares & Ticketing	Unused Tickets	Tralee	
30/10/2016 Web	Onboard Issues	Seat Reservation	Tralee	
	Wehsite	Unable to Book Tickets	Limerick	
30/10/2016 Web	Website	Unable to Book Tickets		Cork Kont
30/10/2016 Web 30/10/2016 Web	Station Issues	Barriers	Cork	Cork Kent
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web	Station Issues Onboard Issues	Barriers Toilets	Cork Westport & Ballina	Dublin Heuston
30/10/2016 Web 30/10/2016 Web	Station Issues	Barriers	Cork	
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web	Station Issues Onboard Issues	Barriers Toilets	Cork Westport & Ballina	Dublin Heuston
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web	Station Issues Onboard Issues Station Issues	Barriers Toilets Announcements	Cork Westport & Ballina Dart	Dublin Heuston
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling	Barriers Toilets Announcements Cancellations	Cork Westport & Ballina Dart Dart Waterford	Dublin Heuston
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues	Barriers Toilets Announcements Cancellations TVMs TVMs	Cork Westport & Ballina Dart Dart Waterford Dart	Dublin Heuston Clontarf Road
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets	Cork Westport & Ballina Dart Dart Waterford Dart Galway	Dublin Heuston Clontarf Road
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina	Dublin Heuston Clontarf Road
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway	Dublin Heuston Clontarf Road
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee	Dublin Heuston Clontarf Road Shankill
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway	Dublin Heuston Clontarf Road
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee	Dublin Heuston Clontarf Road Shankill
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo	Dublin Heuston Clontarf Road Shankill Dundalk
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork	Dublin Heuston Clontarf Road Shankill
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina	Dublin Heuston Clontarf Road Shankill Dundalk
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web 01/11/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web 01/11/2016 Web 01/11/2016 Web 01/11/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Uestport & Ballina Cork Uestport & Ballina Cork Uestport & Ballina Cork Uestport & Ballina Galway Limerick	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Userport & Ballina Cork Userport & Ballina Galway Limerick Sligo	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Cork Uestport & Ballina Cork Uestport & Ballina Cork Galway Limerick Sligo Galway	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Cork Usestport & Ballina Cork Usestport & Ballina Cork Usestport & Ballina Cork Galway Limerick Sligo Galway Galway Galway	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Ticket Prices Timekeeping Ticket Prices	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Tralee	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore
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30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Service Disruption	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Ticket Prices Timekeeping Ticket Prices	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Tralee	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Annual Tickets Positive	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Cork Uestport & Ballina Cork Gork Westport & Ballina Cork Gork Westport & Ballina Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Cork	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Ticket Prices Timekeeping Annual Tickets Positive Unused Tickets	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Galway Cork	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Timekeeping Annual Tickets Positive Unused Tickets Timekeeping	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Cork Belfast User Cork Westport & Ballina Westport & Ballina	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Service Disruption	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Timekeeping Unused Tickets Positive Unused Tickets Timekeeping Cleanliness	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Cork Belfast Dart Westport & Ballina	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Timekeeping Catering Timekeeping Citekes Timekeeping Citekes Timekeeping Citekes Cimekeeping Citekes Cimekeeping Citekes Cimekeeping Citekes Cimekeeping Cleanliness Seat Reservation	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Galway Cork Belfast Dart Westport & Ballina	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Station Issues Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Staff Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Timekeeping Catering Timekeeping Cithet Prices Timekeeping Cithet Prices Timekeeping Cithet Prices Timekeeping Cithet Prices Timekeeping Cithets Positive Unused Tickets Timekeeping Cleanliness Seat Reservation Catering	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Galway Cork Belfast Dart Westport & Ballina Galway Cork Sligo Galway Galway Galway Galway Cork Belfast Dart Westport & Ballina Sligo Westport & Ballina	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge Skerries
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30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Student Tickets Timekeeping Cleanliness Seat Reservation Catering Student Tickets Ticket Prices Unused Tickets Ticket Prices Unused Tickets Ticket Prices Unused Tickets	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Galway Galway Cork Belfast Dart Westport & Ballina Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Cork Belfast Dart Westport & Ballina Sligo Westport & Ballina Sligo Cork Cork Limerick Cork Limerick Cork Limerick Cork Limerick Galway	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge Skerries Ennis Thurles
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30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Service Disruption Onboard Issues Station Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Station Issues Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Annual Tickets Positive Unused Tickets Timekeeping Cleanliness Seat Reservation Catering Tiricket Prices Timekeeping Timekeeping Annual Tickets Positive Unused Tickets Timekeeping Cleanliness Seat Reservation Catering Student Tickets Unused Tickets Ticket Prices Unused Tickets Timekeeping	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Galway Galway Galway Galway Cork Belfast Dart Westport & Ballina Sligo Westport & Ballina Galway Limerick Sligo Galway Cork Belfast Dart Westport & Ballina Sligo Westport & Ballina Galway Limerick Cork Limerick Cork Limerick Galway Cork	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge Skerries Ennis Thurles Glounthaune Drogheda
30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 30/10/2016 Web 31/10/2016 Web 31/10/2016 Web 31/10/2016 Email 31/10/2016 Web 01/11/2016 Web	Station Issues Onboard Issues Station Issues Timetabling Station Issues Fares & Ticketing Antisocial Behavio Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Ticketing Fares & Ticketing	Barriers Toilets Announcements Cancellations TVMs TVMs Unused Tickets Disorderly Passengers Bicycle Spaces Seat Reservation Bus Transfers Seat Reservation Station Facilities Seat Reservation Announcements Ticket Prices Timekeeping Cancellations Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Catering Ticket Prices Timekeeping Station Facilities Catering Ticket Prices Timekeeping Timekeeping Annual Tickets Positive Unused Tickets Timekeeping Cleanliness Seat Reservation Catering Student Tickets Ticket Prices Unused Tickets Timekeeping	Cork Westport & Ballina Dart Dart Waterford Dart Galway Westport & Ballina Galway Tralee Belfast Sligo Cork Cork Westport & Ballina Cork Westport & Ballina Galway Limerick Sligo Galway Galway Galway Galway Galway Galway Cork Belfast Dart Westport & Ballina Sligo Golway Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Heuston Clontarf Road Shankill Dundalk Dublin Heuston Castlebar Tullamore Sixmilebridge Skerries Ennis Thurles Glounthaune

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01/11/2016 Web		TVMs	Cork	
01/11/2016 Email		TVMs	Limerick	Sixmilebridge
01/11/2016 Email	Fares & Ticketing	On-Line Tickets	Belfast	
01/11/2016 Email	Onboard Issues	Seat Reservation	Cork	
01/11/2016 Web	Station Issues	TVMs	Dart	
01/11/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
01/11/2016 Web		TVMs	Dart	
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01/11/2016 Email	Service Disruption		Dart	
01/11/2016 Web	Station Issues	Station Facilities	Galway	
01/11/2016 Email	Fares & Ticketing	Student Tickets	Cork	
01/11/2016 Web	Onboard Issues	Lost Property	Waterford	
01/11/2016 Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
01/11/2016 Web		Timetable Suggestions		
	Service Disruption		Belfast	
01/11/2016 Web	•			5.12.4
01/11/2016 Web		TVMs	Limerick	Dublin Heuston
01/11/2016 Email	Station Issues	Barriers	Galway	
01/11/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
01/11/2016 Web	Staff Issues	Positive	Cork	
01/11/2016 Web	Onboard Issues	Lost Property	Dart	
01/11/2016 Web		Cleanliness	Westport & Ballina	
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01/11/2016 Web		Heat / AC	Cork	
01/11/2016 Web		Seat Reservation	Tralee	
01/11/2016 Email	Onboard Issues	Lost Property	Limerick	
01/11/2016 Web	Onboard Issues	Seat Reservation	Galway	
01/11/2016 Web	Station Issues	Lost Property	Dart	Tara Street
01/11/2016 Web		Catering	Sligo	
01/11/2016 Web	Service Disruption		Dart	
01/11/2016 Web		Unable to Book Tickets		
01/11/2016 Web		Seat Reservation	Cork	
02/11/2016 Web	Website	Unable to Book Tickets	Cork	
02/11/2016 Web	Website	No Confirmation Email	Limerick	Limerick
02/11/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
02/11/2016 Email		On-Line Tickets	Rosslare	
		Car Parks	Cork	
02/11/2016 Email				
02/11/2016 Post	Service Disruption		Belfast	Newry
02/11/2016 Post	Onboard Issues	1st Class Issues	Belfast	Dublin
02/11/2016 Post	Service Disruption	Timekeeping	Belfast	Belfast Central
02/11/2016 Deet	Onboard Issues	1st Class Issues	Belfast	Belfast Central
02/11/2016 POST				
02/11/2016 Post				
02/11/2016 Web	Website	No Confirmation Email	Belfast	Dublin
02/11/2016 Web 02/11/2016 Post	Website Service Disruption	No Confirmation Email Train Failure	Belfast Belfast	Dublin Newry
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post	Website Service Disruption Service Disruption	No Confirmation Email Train Failure Timekeeping	Belfast Belfast Belfast	Dublin Newry Newry
02/11/2016 Web 02/11/2016 Post	Website Service Disruption Service Disruption	No Confirmation Email Train Failure	Belfast Belfast	Dublin Newry
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post	Website Service Disruption Service Disruption	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets	Belfast Belfast Belfast	Dublin Newry Newry
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web	Website Service Disruption Service Disruption Fares & Ticketing	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Dublin Newry Newry Dublin Heuston
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo	Dublin Newry Newry Dublin Heuston Adamstown Dublin
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork	Dublin Newry Newry Dublin Heuston Adamstown
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Fost	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork	Dublin Newry Newry Dublin Heuston Adamstown Dublin Cork Kent
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation 1st Class Issues	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork Cork	Dublin Newry Newry Dublin Heuston Adamstown Dublin
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Fost	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation 1st Class Issues	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork	Dublin Newry Newry Dublin Heuston Adamstown Dublin Cork Kent
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02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Email 02/11/2016 Post 02/11/2016 Web	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation 1st Class Issues Ticket Prices	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork Cork Belfast	Dublin Newry Newry Dublin Heuston Adamstown Dublin Cork Kent Cork Kent
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Email 02/11/2016 Post 02/11/2016 Post	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Forboard Issues Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation 1st Class Issues Ticket Prices 1st Class Issues	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork Cork Belfast Belfast	Dublin Newry Newry Dublin Heuston Adamstown Dublin Cork Kent Cork Kent
02/11/2016 Web 02/11/2016 Post 02/11/2016 Email 02/11/2016 Web 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Forboard Issues Onboard Issues Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation 1st Class Issues Ticket Prices 1st Class Issues Crowding 1st Class Issues	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork Cork Belfast Belfast Longford/M3Parkway/Maynootl Belfast	Dublin Newry Newry Dublin Heuston Adamstown Dublin Cork Kent Cork Kent Dublin Bullin Mullingar Belfast Central
02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Email 02/11/2016 Web 02/11/2016 Web 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation 1st Class Issues Ticket Prices 1st Class Issues Crowding 1st Class Issues 1st Class Issues	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork Cork Belfast Belfast Longford/M3Parkway/Maynootl Belfast Belfast	Dublin Newry Newry Dublin Heuston Adamstown Dublin Cork Kent Cork Kent Dublin Mullingar Belfast Central Belfast Central
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02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Web 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Post 02/11/2016 Email 02/11/2016 Post 02/11/2016 Email 02/11/2016 Web 02/11/2016 Web 02/11/2016 Email 02/11/2016 Web 02/11/2016 Web	Website Service Disruption Service Disruption Fares & Ticketing Service Disruption Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Service Disruption	No Confirmation Email Train Failure Timekeeping Lost/Mislaid Tickets Timekeeping Student Tickets 1st Class Issues Seat Reservation 1st Class Issues Crowding 1st Class Issues Crowding 1st Class Issues On-Line Tickets Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation On-Line Tickets 1st Class Issues On-Line Tickets Seat Reservation Timekeeping Timekeeping Seat Reservation On-Line Tickets 1st Class Issues Annual Tickets 1st Class Issues Annual Tickets Station Condition Lifts/Elevators Announcements Timekeeping Train Failure Timekeeping Timetable Changes Unable to Book Tickets Station Condition Unused Tickets	Belfast Belfast Belfast Portlaoise Kildare Commuter Portlaoise Kildare Commuter Sligo Cork Cork Cork Belfast Belfast Belfast Longford/M3Parkway/Maynootl Belfast Belfast Galway Galway Belfast Cork Belfast Cork Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Dart Dart Longford/M3Parkway/Maynootl Dart Dart Longford/M3Parkway/Maynootl Sligo Belfast Cork Belfast Cork Longford/M3Parkway/Maynootl Dart Dart Longford/M3Parkway/Maynootl Sligo Belfast Cork Cork Belfast Cork Cork Cork Cork Cork Cork Cord Cord Cord Cord Cord Cord Cord Cord	Dublin Newry Newry Dublin Heuston Adamstown Dublin Cork Kent Cork Kent Dublin Mullingar Belfast Central Belfast Central Dublin Heuston Newry Newry Belfast Central Cork Kent Bublin Heuston Newry Dublin Heuston
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02/11/2016 Post	Service Disruption	Train Failure	Cork	Portarlington
02/11/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Cork Kent
02/11/2016 Post	Service Disruption	Timekeeping	Belfast	Dundalk
02/11/2016 Post	Onboard Issues	Announcements	Cork	Dublin Heuston
				Dubilit Heuston
02/11/2016 Email	Fares & Ticketing		Cork	
02/11/2016 Web	Onboard Issues	Seat Reservation	Belfast	
02/11/2016 Post	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede
02/11/2016 Web	Station Issues	Car Parks	Galway	
02/11/2016 Web	Station Issues	Station Facilities	Dart	
02/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Maynooth
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02/11/2016 Email	Timetabling	Timetable Suggestions		
02/11/2016 Web	Service Disruption	Timekeeping	Galway	
02/11/2016 Web	Onboard Issues	1st Class Issues	Cork	
02/11/2016 Web	Service Disruption	Timekeeping	Sligo	
02/11/2016 Email	Timetabling	Connections	Tralee	
02/11/2016 Web	Website	Unable to Book Tickets		
	Onboard Issues		Cork	Thurles
02/11/2016 Web		Crowding		munes
02/11/2016 Web	Fares & Ticketing	Student Tickets	Rosslare	
02/11/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
03/11/2016 Email	Station Issues	Station Condition	Dart	Raheny
03/11/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
03/11/2016 Web	Station Issues	TVMs	Dart	Booterstown
				DOUCESTOWN
03/11/2016 Web	Onboard Issues	Heat / AC	Dart	
03/11/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
03/11/2016 Web	Onboard Issues	Crowding	Cork	
03/11/2016 Web	Station Issues	Barriers	Longford/M3Parkway/Maynootl	Dublin Connolly
03/11/2016 Web	Onboard Issues	Bicycle Spaces	Cork	
03/11/2016 Web	Service Disruption	<u> </u>	Dundalk/Drogheda Commuter	
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03/11/2016 Web	Onboard Issues	Seat Reservation	Cork	
03/11/2016 Web	Service Disruption	Timekeeping	Dart	
03/11/2016 Email	Onboard Issues	Crowding	Cork	
03/11/2016 Email	Onboard Issues	1st Class Issues	Cork	
03/11/2016 Web	Onboard Issues	Seat Reservation	Belfast	
				Killiana
03/11/2016 Web	Station Issues	Car Parks	Waterford	Kilkenny
03/11/2016 Web	Onboard Issues	Crowding	Waterford	Athy
03/11/2016 Post	Service Disruption	Timekeeping	Belfast	Dundalk
02/11/2016 Deet	Service Disruption		Belfast	Dundalk
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03/11/2016 Post	· · · · · · · · · · · · · · · · · · ·			
03/11/2016 Post	Service Disruption	Timekeeping	Belfast	Belfast Central
03/11/2016 Post 03/11/2016 Web	Service Disruption Station Issues	Timekeeping Lost Property	Belfast Westport & Ballina	Belfast Central
03/11/2016 Post 03/11/2016 Web 03/11/2016 Post	Service Disruption Station Issues Fares & Ticketing	Timekeeping Lost Property DSP Free Travel Passes	Belfast Westport & Ballina Tralee	Belfast Central Killarney
03/11/2016 Post 03/11/2016 Web	Service Disruption Station Issues	Timekeeping Lost Property	Belfast Westport & Ballina	Belfast Central
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03/11/2016 Web		RPU Fines	Dart	Blackrock
03/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
03/11/2016 Web	Website	Unable to Book Tickets	Belfast	
03/11/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynoot	
04/11/2016 Email	Service Disruption	Timekeeping	Dart	Clongriffin
04/11/2016 Web	Service Disruption	Timekeeping	Dart	Ţ
04/11/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
04/11/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	Donabate
04/11/2016 Web	•	Car Parks	Limerick	Donabate
04/11/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	Drogheda
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04/11/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
04/11/2016 Email		Lost/Mislaid Tickets	Tralee	
04/11/2016 Web	Service Disruption		Galway	
04/11/2016 Web		Lost Property	Dundalk/Drogheda Commuter	
04/11/2016 Web	Onboard Issues	Lost Property	Cork	
04/11/2016 Web	Onboard Issues	Wi Fi	Cork	
04/11/2016 Web	Website	No Confirmation Email	Cork	
04/11/2016 Email	Fares & Ticketing	Ticket Prices	Cork	
04/11/2016 Web	Onboard Issues	Crowding	Waterford	
04/11/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	
04/11/2016 Email	Fares & Ticketing	RPU Fines	Galway	
04/11/2016 Email		Cleanliness	Cork	Adamstown
04/11/2016 Web	Fares & Ticketing		Limerick	
04/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynoot	
04/11/2016 Web	Antisocial Behavior	1 0	Dart	Howth
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04/11/2016 Email		Crawding	Westport & Ballina	
04/11/2016 Web		Crowding	Dart	
04/11/2016 Web		Dogs	Belfast	
04/11/2016 Web	Service Disruption		Dart	
05/11/2016 Web		Seat Reservation	Cork	
05/11/2016 Web	Onboard Issues	Crowding	Limerick	
05/11/2016 Web	Onboard Issues	Lost Property	Dart	
05/11/2016 Web	Onboard Issues	Seat Reservation	Tralee	
05/11/2016 Web	Timetabling	Connections	Cork	
05/11/2016 Email		Lost Property	Cork	
05/11/2016 Web	Service Disruption		Waterford	
05/11/2016 Web	•	Seat Reservation	Tralee	
			Rosslare	
05/11/2016 Web		TVMs		
05/11/2016 Web		Disorderly Passengers	Galway	
06/11/2016 Web	Fares & Ticketing		Cork	
06/11/2016 Web		Lost Property	Dart	
06/11/2016 Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
06/11/2016 Web	Station Issues	Car Parks	Cork	
06/11/2016 Email	Fares & Ticketing	Fare Structures	Belfast	
00/11/2010 Elliali		Unable to Book Tickets	Cork	
06/11/2016 Email	Website			
06/11/2016 Web		Seat Reservation	Cork	
06/11/2016 Web 06/11/2016 Web	Onboard Issues	Seat Reservation Unable to Book Tickets	Cork Galway	
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email	Onboard Issues Website	Unable to Book Tickets	Galway	
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web	Onboard Issues Website Antisocial Behavio	Unable to Book Tickets Intimidation	Galway Sligo	
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06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Web 06/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation	Galway Sligo Cork Sligo Cork Cork Tralee Tralee Belfast	
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding	Galway Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina	Balbriggan
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping	Galway Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter	
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks	Galway Sligo Cork Sligo Cork Cork Dart Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot	Leixlip (Louisa Bridge)
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Web 07/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding	Galway Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot	Leixlip (Louisa Bridge)
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Web 07/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation	Galway Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast	Leixlip (Louisa Bridge) Broombridge
06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 07/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping	Galway Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter	Leixlip (Louisa Bridge) Broombridge Newbridge
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06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets	Galway Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston
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06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping	Galway Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston
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06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Web	Onboard Issues Website Antisocial Behavior Website Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Timekeeping Track Fault 1st Class Issues	Galway Sligo Cork Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Cork Cork	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston
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06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Post 07/11/2016 Post	Onboard Issues Website Antisocial Behavior Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Timekeeping Timekeeping Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping Track Fault 1st Class Issues 1st Class Issues DSP Free Travel Passes 1st Class Issues	Galway Sligo Cork Sligo Cork Cork Cork Dart Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Cork Cork Limerick Cork	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston Dublin Heuston Limerick Junction Dublin Heuston
06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Femail 07/11/2016 Web 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post	Onboard Issues Website Antisocial Behavior Website Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Timekeeping Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping Track Fault 1st Class Issues 1st Class Issues 1st Class Issues 1st Class Issues	Galway Sligo Cork Sligo Cork Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Cork Limerick Cork Cork Cork Cork Cork	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston Dublin Heuston Limerick Junction Dublin Heuston Dublin Heuston Dublin Heuston
06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Femail 07/11/2016 Web 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post	Onboard Issues Website Antisocial Behavior Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Tares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping Track Fault 1st Class Issues	Galway Sligo Cork Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Cork Undalk/Drogheda Commuter Cork Cork Limerick Cork Cork Cork	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston Limerick Junction Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Fost 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post	Onboard Issues Website Antisocial Behavior Website Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping Track Fault 1st Class Issues	Galway Sligo Cork Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Cork Cork Limerick Cork Cork Cork Cork Limerick Ligion	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston Limerick Junction Dublin Heuston
06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Fost 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post	Onboard Issues Website Antisocial Behavior Website Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Ostation Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping Track Fault 1st Class Issues	Galway Sligo Cork Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston Limerick Junction Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Limerick Junction Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston
06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Fost 07/11/2016 Post	Onboard Issues Website Antisocial Behavior Website Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping Track Fault 1st Class Issues	Galway Sligo Cork Sligo Cork Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Limerick Cork Limerick Cork Limerick Cork Limerick Cork Limerick Cork	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston Adamstown
06/11/2016 Web 06/11/2016 Email 06/11/2016 Web 06/11/2016 Web 06/11/2016 Web 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Email 06/11/2016 Web 07/11/2016 Fost 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post 07/11/2016 Post	Onboard Issues Website Antisocial Behavior Website Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Ostation Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues	Unable to Book Tickets Intimidation No Confirmation Email Seat Reservation Lost Property On-Line Tickets Lost Property Lost Property Lost Property Seat Reservation Ticket Prices Crowding Timekeeping Car Parks Crowding Seat Reservation Timekeeping Seat Reservation Timekeeping Seat Reservation Lost/Mislaid Tickets Timekeeping Track Fault 1st Class Issues	Galway Sligo Cork Sligo Cork Sligo Cork Cork Dart Tralee Tralee Belfast Dart Westport & Ballina Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Belfast Portlaoise Kildare Commuter Tralee Cork Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Leixlip (Louisa Bridge) Broombridge Newbridge Dublin Heuston Laytown Dublin Heuston Limerick Junction Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston Limerick Junction Dublin Heuston Dublin Heuston Dublin Heuston Dublin Heuston

07/11/2016 Post	Fares & Ticketing	Unused Tickets	Tralee	Dublin Heuston
07/11/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Cork Kent
07/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/11/2016 Post	Service Disruption	Train Failure	Tralee	Portarlington
07/11/2016 Post	Service Disruption		Tralee	Portarlington
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07/11/2016 Post	Service Disruption		Galway	Sallins & Naas
07/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/11/2016 Post	Service Disruption	Timekeeping	Waterford	
07/11/2016 Post	Fares & Ticketing	Student Tickets	Westport & Ballina	Wellington Br.
07/11/2016 Email	Station Issues	Station Facilities	Cork	Cork Kent
07/11/2016 Post	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
			•	
07/11/2016 Post	Fares & Ticketing		Cork	Dublin Heuston
07/11/2016 Post	Fares & Ticketing		Portlaoise Kildare Commuter	Portlaoise
07/11/2016 Post	Fares & Ticketing	On-Line Tickets	Cork	Mallow
07/11/2016 Post	Onboard Issues	Seat Reservation	Tralee	Tralee
07/11/2016 Email	Antisocial Behavio	Intimidation	Sligo	Maynooth
07/11/2016 Web	Onboard Issues	Seat Reservation	Limerick	.,
	Onboard Issues	Toilets	Rosslare	
07/11/2016 Web				
07/11/2016 Web		Disorderly Passengers	Westport & Ballina	Roscommon
07/11/2016 Web	Onboard Issues	Announcements	Galway	
07/11/2016 Web	Onboard Issues	Crowding	Cork	
07/11/2016 Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
07/11/2016 Web	Service Disruption		Galway	Athlone
07/11/2016 Web	Service Disruption		Belfast	Newry
				recerry
07/11/2016 Email	Onboard Issues	Lost Property	Tralee	
07/11/2016 Email	Station Issues	Station Facilities	Dart	Sandymount
07/11/2016 Email	Fares & Ticketing	Ticket Prices	Limerick	Limerick Junction
07/11/2016 Email	Onboard Issues	Seat Reservation	Tralee	Mallow
07/11/2016 Email	Onboard Issues	Seat Reservation	Cork	Thurles
07/11/2016 Email	Service Disruption		Portlaoise Kildare Commuter	Monasterevin
· · ·				WorldStereviii
07/11/2016 Web	Fares & Ticketing		Limerick	
07/11/2016 Email	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
07/11/2016 Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynoot	
07/11/2016 Web	Fares & Ticketing	Fare Structures	Cork	
07/11/2016 Email	Station Issues	Station Condition	Longford/M3Parkway/Maynoot	Clonsilla
07/11/2016 Web	Website	Unable to Book Tickets		
			Tralee	Willeans a
07/11/2016 Web	Onboard Issues	Seat Reservation		Killarney
	Station Issues	Car Darke		
07/11/2016 Email	Station issues	Car Parks	Portlaoise Kildare Commuter	Sallins & Naas
07/11/2016 Email	Service Disruption		Dundalk/Drogheda Commuter	Sdillis & Ndds
· · ·		Timekeeping		Saliiiis & Nads
07/11/2016 Web 07/11/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Sallills & Nads
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web	Service Disruption Service Disruption Staff Issues	Timekeeping Timekeeping Positive	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork	Sallills & Nads
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing	Timekeeping Timekeeping Positive On-Line Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork	
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter	Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter	
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter	Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Newbridge Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Newbridge Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork	Newbridge Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork	Newbridge Newbridge Kildare
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Cortaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter	Newbridge Newbridge Kildare
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Corklaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick	Newbridge Newbridge Kildare
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Cortaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter	Newbridge Newbridge Kildare
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Corklaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick	Newbridge Newbridge Kildare
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Station Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynooti	Newbridge Newbridge Kildare Laytown Ashtown
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Station Issues Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Corkalore Commuter Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Timetabling	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timetable Changes	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Corkalore Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timetable Changes Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Corkacork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timetable Changes Timekeeping Crowding Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Corkacork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timetable Changes Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Corkacork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timetable Changes Timekeeping Crowding Crowding Seat Reservation	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Corkacork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Trimekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis
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07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Unused Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timetable Changes Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Unused Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Vebsite Staff Issues Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Touding Seat Reservation Fare Structures Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Onboard Issues Website Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Onboard Issues Website Staff Issues Service Disruption Onboard Issues Staff Issues Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Unused Tickets Timetable Changes Timekeeping Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Onboard Issues Website Staff Issues Service Disruption Onboard Issues Staff Issues Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Onboard Issues Service Disruption Onboard Issues Website Staff Issues Service Disruption Onboard Issues Staff Issues Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Unused Tickets Timetable Changes Timekeeping Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Unused Tickets Unused Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Timekeeping Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering DSP Free Travel Passes Seat Reservation	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Undalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Tralee Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Service Disruption	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Unused Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering DSP Free Travel Passes Seat Reservation Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dart Tralee Cork Tralee	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar Athlone
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Station Issues Onboard Issues Station Issues Service Disruption Station Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering DSP Free Travel Passes Seat Reservation Timekeeping TVMs	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Undalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Tralee Cork Tralee Limerick Dundalk/Drogheda Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar Athlone
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering DSP Free Travel Passes Seat Reservation Timekeeping TVMs Cleanliness	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Tralee Limerick Dundalk/Drogheda Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar Athlone
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Email 08/11/2016 Email 08/11/2016 Email 08/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Onboard Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Station Issues Station Issues Station Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Service Disruption Station Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering DSP Free Travel Passes Seat Reservation Timekeeping TVMs Cleanliness Unable to Book Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Tralee Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynoot Cork	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar Athlone
07/11/2016 Web 07/11/2016 Web 07/11/2016 Web 08/11/2016 Email 08/11/2016 Web 08/11/2016 Email 08/11/2016 Web	Service Disruption Service Disruption Staff Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Station Issues Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Timetabling Service Disruption Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Station Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues	Timekeeping Timekeeping Positive On-Line Tickets Crowding Timekeeping Crowding Timekeeping Crowding Train Failure Unused Tickets Unhelpful/Rude Staff Annual Tickets Unused Tickets Station Facilities Timekeeping Crowding On-Line Tickets Timekeeping Crowding Seat Reservation Fare Structures Timekeeping Heat / AC Disability Issues Unable to Book Tickets Positive Timekeeping Wi Fi TVMs Catering DSP Free Travel Passes Seat Reservation Timekeeping TVMs Cleanliness	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Cork Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynoot Dart Portlaoise Kildare Commuter Tralee Westport & Ballina Cork Portlaoise Kildare Commuter Cork Waterford Belfast Galway Longford/M3Parkway/Maynoot Galway Portlaoise Kildare Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Tralee Limerick Dundalk/Drogheda Commuter	Newbridge Newbridge Kildare Laytown Ashtown Malahide Newbridge Dublin Heuston Ballyhaunis Kildare Ballinasloe Mullingar Athlone

09/11/2016 Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	
09/11/2016 Email	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
09/11/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Skerries
09/11/2016 Web	Station Issues	Station Facilities	Dart	Sydney Parade
09/11/2016 Web	Station Issues		Dart	27427 . 2225
09/11/2016 Web	Service Disruption		Dart	
	Staff Issues			Dublin
09/11/2016 Web			Dundalk/Drogheda Commuter	
09/11/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Portlaoise
09/11/2016 Web	Onboard Issues		Dart	
09/11/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Broombridge
09/11/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Dublin
09/11/2016 Email	Fares & Ticketing	Ticket Prices	Dart	
09/11/2016 Post	Station Issues	Barriers	Cork	Cork Kent
09/11/2016 Email	Station Issues		Galway	
09/11/2016 Post	Service Disruption		Belfast	Noun
	· · · · · · · · · · · · · · · · · · ·			Newry
09/11/2016 Post	Service Disruption		Belfast	Newry
09/11/2016 Post	Station Issues	•	Dundalk/Drogheda Commuter	Dublin
09/11/2016 Post	Onboard Issues		Cork	Cork Kent
09/11/2016 Post	Service Disruption	Bus Transfers	Belfast	Dublin
09/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
09/11/2016 Post	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
09/11/2016 Email	Onboard Issues		Tralee	
09/11/2016 Email	Fares & Ticketing		Cork	
09/11/2016 Post			Cork	Rallyhronhy
	Service Disruption			Ballybrophy
09/11/2016 Post			Waterford	Waterford
09/11/2016 Post	Fares & Ticketing		Portlaoise Kildare Commuter	Portlaoise
09/11/2016 Post	Fares & Ticketing	Unused Tickets	Galway	Dublin Heuston
09/11/2016 Post	Service Disruption	Planned Maintenance	Cork	Sallins & Naas
09/11/2016 Post	Station Issues	TVMs	Galway	Galway
09/11/2016 Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	·
09/11/2016 Email	Antisocial Behavio		Longford/M3Parkway/Maynootl	
			<u> </u>	·
09/11/2016 Web	Staff Issues	• •	Dart	Bray
09/11/2016 Web	Onboard Issues		Galway	
09/11/2016 Web	Fares & Ticketing	Family Tickets	Dart	
09/11/2016 Email	Onboard Issues	Seat Reservation	Galway	
09/11/2016 Post	Onboard Issues	Seat Reservation	Sligo	Edgeworthstown
09/11/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Waterford	Kilkenny
09/11/2016 Post	Onboard Issues		Tralee	Killarney
	Onboard Issues			
09/11/2016 Post	Onboard Issues	Seat Reservation	Tralee	Killarney
09/11/2016 Post 09/11/2016 Post	Onboard Issues	Seat Reservation Seat Reservation	Tralee Tralee	
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email		Seat Reservation Seat Reservation	Tralee	Killarney
09/11/2016 Post 09/11/2016 Post	Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets	Tralee Tralee	Killarney Killarney
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email	Onboard Issues Fares & Ticketing	Seat Reservation Seat Reservation On-Line Tickets Timekeeping	Tralee Tralee Portlaoise Kildare Commuter	Killarney Killarney
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl	Killarney Killarney
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway	Killarney Killarney M3 Parkway
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork	Killarney Killarney M3 Parkway
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick	Killarney Killarney M3 Parkway
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork	Killarney Killarney M3 Parkway Athlone
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart	Killarney Killarney M3 Parkway
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork	Killarney Killarney M3 Parkway Athlone
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart	Killarney Killarney M3 Parkway Athlone
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork	Killarney Killarney M3 Parkway Athlone Clontarf Road
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork	Killarney Killarney M3 Parkway Athlone Clontarf Road
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Dart	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Gart Galway Galway	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Galway Mestport & Ballina	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Staff Issues Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Limerick Dart	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Westport & Galway	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Westport & Galway	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Westport & Galway Limerick Dart Galway Limerick Dart Galway Limerick Dart Galway Dart Limerick Limerick	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Dart Limerick Galway Dart Galway Dart Galway Portlaoise Kildare Commuter	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Limerick Cork Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Umerick Cork Dart Galway Cork Dart Dart Dart Dart Dart Dart Dart Dart	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeeping	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Galway Dart Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston Dundalk
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeping Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Unhelpful/Rude Staff Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Dart Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston Dundalk Mullingar
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeping Unhelpful/Rude Staff Unhelpful/Rude Staff Seat Reservation Unhelpful/Rude Staff Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Dart Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dart Cork Dart Cork Dart Cort Cort Dart Cort Cort Cort Cort Cort Cort Cort Co	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston Dundalk
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unhelpful/Rude Staff Timekeping Unhelpful/Rude Staff Unhelpful/Rude Staff Unhelpful/Rude Staff	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Dart Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston Dundalk Mullingar
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Station Issues Onboard Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Fare Structures Car Parks Doors Intimidation Bus Transfers	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Dart Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Dart Cork Dart Cork Dart Cort Cort Dart Cort Cort Cort Cort Cort Cort Cort Co	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston Dundalk Mullingar
09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Service Disruption	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Fare Structures Car Parks Doors Intimidation Bus Transfers	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Dart Dart Galway Westport & Ballina Limerick Dart Galway Dart Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Cork Cork Dart Galway Dart Ballina Limerick Cort Cort Cort Cort Cort Cort Cort Cort	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston Dundalk Mullingar Sandymount
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09/11/2016 Post 09/11/2016 Post 09/11/2016 Email 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 09/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Web	Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Website Service Disruption Onboard Issues Antisocial Behavio Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Service Disruption Staff Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Staff Issues Fares & Ticketing Station Issues Onboard Issues Antisocial Behavio Service Disruption Station Issues Station Issues Staff Issues	Seat Reservation Seat Reservation On-Line Tickets Timekeeping Seat Reservation Announcements Disability Issues 1st Class Issues Timekeeping Car Parks No Confirmation Email Timekeeping Crowding Intimidation Car Parks Seat Reservation Wi Fi Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Unhelpful/Rude Staff Unhelpful/Rude Staff Unhelpful/Rude Staff Unhelpful/Rude Staff Intimidation Bus Transfers TVMs Station Condition Positive	Tralee Tralee Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Galway Galway Cork Limerick Cork Dart Cork Dart Dart Galway Westport & Ballina Limerick Galway Dart Limerick Galway Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Cork Sligo Dart Belfast Dart Belfast Dart Cork	Killarney Killarney Killarney M3 Parkway Athlone Clontarf Road Malahide Howth Jctn. & Donaghmede Athenry Dublin Heuston Dundalk Mullingar Sandymount Lansdowne Road Clontarf Road
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11/11/201		Fares & Ticketing		Tralee	
11/11/201	.6 Web	Staff Issues	Unhelpful/Rude Staff	Belfast	
11/11/201	L6 Email	Onboard Issues	Seat Reservation	Westport & Ballina	
11/11/201	.6 Email	Staff Issues	Unhelpful/Rude Staff	Dart	Dun Laoghaire
11/11/201	.6 Email	Fares & Ticketing	Unused Tickets	Cork	
11/11/201	.6 Email	Onboard Issues	Cleanliness	Dart	Kilbarrack
11/11/201		Station Issues	Station Condition	Limerick	Birdhill
11/11/201		Onboard Issues	Seat Reservation	Limerick	
11/11/201		Timetabling	Cancellations	Dart	Clontarf Road
11/11/201		Staff Issues	Catering Staff Issues	Cork	Ciontan Nodu
11/11/201		Onboard Issues	Seat Reservation	Tralee	
11/11/201		Service Disruption		Rosslare	Greystones
11/11/201		Onboard Issues	Wi Fi	Cork	
11/11/201	.6 Web	Website	Unable to Book Tickets	Rosslare	
11/11/201	l6 Web	Onboard Issues	Crowding	Limerick	
11/11/201	.6 Web	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	
11/11/201	.6 Web	Website	Unable to Book Tickets	Cork	
11/11/201	.6 Web	Onboard Issues	Seat Reservation	Limerick	
11/11/201	.6 Web	Staff Issues	Unhelpful/Rude Staff	Galway	
11/11/201		Timetabling		Longford/M3Parkway/Maynootl	
11/11/201		Service Disruption		Dart	
11/11/201		Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
					Dubiiii Heustoii
11/11/201		Onboard Issues	Seat Reservation	Rosslare	Tullamara
11/11/201		Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
11/11/201		Onboard Issues	Seat Reservation	Galway	
11/11/201		Onboard Issues	1st Class Issues	Cork	
11/11/201	l6 Web	Fares & Ticketing	Fare Structures	Cork	
12/11/201	.6 Web	Fares & Ticketing	Student Tickets	Cork	
12/11/201	l6 Web	Onboard Issues	Seat Reservation	Galway	
12/11/201	.6 Web	Onboard Issues	Toilets	Cork	
12/11/201	l6 Web	Station Issues	Station Facilities	Dart	
12/11/201		Service Disruption		Limerick	
12/11/201		Website	No Confirmation Email		
12/11/201		Station Issues	Station Condition	Dart	Tara Street
					Tata Street
13/11/201		Fares & Ticketing		Cork	
13/11/201		Website	Unable to Book Tickets		
13/11/201		Earac & Tickating		Galway	
			On-Line Tickets	•	
13/11/201			TVMs	Longford/M3Parkway/Maynooth	Leixlip (Confey)
	6 Web			•	Leixlip (Confey)
13/11/201	.6 Web .6 Web	Station Issues Onboard Issues	TVMs	Longford/M3Parkway/Maynootl	Leixlip (Confey)
13/11/201 13/11/201	.6 Web .6 Web .6 Web	Station Issues Onboard Issues	TVMs Seat Reservation RPU Fines	Longford/M3Parkway/Maynootl Galway	Leixlip (Confey) Thurles
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13/11/201 13/11/201 13/11/201 13/11/201 13/11/201	.6 Web .6 Web .6 Web .6 Web	Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues	TVMs Seat Reservation RPU Fines Fare Structures Crowding	Longford/M3Parkway/Maynootl Galway Cork Galway Galway	Thurles
13/11/201 13/11/201 13/11/201 13/11/201 13/11/201 13/11/201	.6 Web .6 Web .6 Web .6 Web .6 Web	Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues	TVMs Seat Reservation RPU Fines Fare Structures Crowding Wi Fi	Longford/M3Parkway/Maynootl Galway Cork Galway Galway Westport & Ballina	Thurles
13/11/201 13/11/201 13/11/201 13/11/201 13/11/201 13/11/201 13/11/201	1.6 Web 1.6 Web 1.6 Web 1.6 Web 1.6 Web 1.6 Web	Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	TVMs Seat Reservation RPU Fines Fare Structures Crowding Wi Fi Crowding	Longford/M3Parkway/Maynootl Galway Cork Galway Galway Westport & Ballina Galway	Thurles
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13/11/201 13/11/201 13/11/201 13/11/201 13/11/201 13/11/201 13/11/201 13/11/201 13/11/201	1.6 Web 1.6 Web 1.6 Web 1.6 Web 1.6 Web 1.6 Web 1.6 Web 1.6 Web	Station Issues Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues	TVMs Seat Reservation RPU Fines Fare Structures Crowding Wi Fi Crowding On-Line Tickets Car Parks	Longford/M3Parkway/Maynootl Galway Cork Galway Galway Westport & Ballina Galway Tralee Limerick	Thurles
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	14/11/2016 Post	Service Disruption	Train Failure	Belfast	Newry
	14/11/2016 Post	Service Disruption	Train Failure	Belfast	Newry
	14/11/2016 Post	Service Disruption	Train Failure	Belfast	Newry
	14/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	·
		Service Disruption		Limerick	
	14/11/2016 Post	· · · · · · · · · · · · · · · · · · ·			Dublin Heuston
	14/11/2016 Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Portlaoise
	14/11/2016 Post	Fares & Ticketing	Annual Tickets	Dart	Sutton
	14/11/2016 Post	Fares & Ticketing	Unused Tickets	Rosslare	Wicklow
	14/11/2016 Post	Onboard Issues	Seat Reservation	Cork	Limerick Junction
	14/11/2016 Post	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
	14/11/2016 Web	Fares & Ticketing	Fare Structures	Cork	
	14/11/2016 Post	Timetabling	Cancellations	Sligo	Dublin
	14/11/2016 Post	Station Issues	Car Parks	-	Rush & Lusk
	· ·			, ,	Nusii & Lusk
	14/11/2016 Web	Onboard Issues	Lost Property	Waterford	
	14/11/2016 Web	Station Issues	Tag On/Off Issues	Dundalk/Drogheda Commuter	
	14/11/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
	14/11/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
	14/11/2016 Email	Onboard Issues	Seat Reservation	Tralee	
	14/11/2016 Email	Timetabling	Timetable Changes	Galway	
	14/11/2016 Email	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
	14/11/2016 Web	Fares & Ticketing		Cork	
					M2 Darlayay
	14/11/2016 Web	Timetabling	Connections DCD Free Travel Desces	Longford/M3Parkway/Maynooth	IVIS F dI NW dy
	14/11/2016 Web		DSP Free Travel Passes		
	14/11/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	urogneda
	14/11/2016 Email	Fares & Ticketing		Galway	
	14/11/2016 Email	Fares & Ticketing	Fare Structures	Belfast	
	14/11/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
	14/11/2016 Web	Service Disruption		Sligo	Coolmine
	14/11/2016 Web	Timetabling		Dundalk/Drogheda Commuter	
	14/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
	14/11/2016 Email	Onboard Issues	Announcements	Limerick	
	14/11/2016 Web	Service Disruption	, ,	Waterford	
	14/11/2016 Web	Service Disruption	Timekeeping	Waterford	
	14/11/2016 Web	Onboard Issues	Seat Reservation	Belfast	
	14/11/2016 Web	Onboard Issues	Lost Property	Galway	
	14/11/2016 Web	Service Disruption	Incident on Line	Sligo	
	14/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	Mullingar
	14/11/2016 Web	Service Disruption		Belfast	Triumigui
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	14/11/2016 Web	Service Disruption		Waterford	
	14/11/2016 Web	Service Disruption		Cork	
	14/11/2016 Web	Fares & Ticketing	Student Tickets	Dart	
	14/11/2016 Web	Service Disruption	Train Failure	Cork	
	14/11/2016 Web	Service Disruption	Train Failure	Cork	
	14/11/2016 Email	Fares & Ticketing	DSP Free Travel Passes	Belfast	
	14/11/2016 Web	Service Disruption	Bus Transfers	Cork	
	14/11/2016 Web	Website	Unable to Book Tickets		
	• •				Coolming
	14/11/2016 Web	Service Disruption		Sligo	Coolmine
	15/11/2016 Web	Fares & Ticketing	•	Dart	Sydney Parade
	15/11/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
	15/11/2016 Email	Station Issues	TVMs	Dart	
	15/11/2016 Web	Onboard Issues	1st Class Issues	Cork	
	15/11/2016 Web	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth	Castleknock
	15/11/2016 Web	Onboard Issues	Crowding		Donabate
	15/11/2016 Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Newbridge
	15/11/2016 Web	Fares & Ticketing	Annual Tickets	Dart Dart	
				Longford/M3Parkway/Maynooth	Kilcock
	15/11/2016 Web	Fares & Ticketing			
	15/11/2016 Web	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
	15/11/2016 Web	Station Issues	Bicycles	Dundalk/Drogheda Commuter	Rush & Lusk
	15/11/2016 Email	Fares & Ticketing	RPU Fines	Galway	Athlone
	15/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	
	15/11/2016 Web	Station Issues	Lost Property	Dart	Killiney
	15/11/2016 Web	Service Disruption	<u> </u>	Sligo	
	15/11/2016 Email	Fares & Ticketing		Sligo	
	15/11/2016 Web	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
					nowar Jean. & Donagimieuc
	15/11/2016 Email	Service Disruption		Sligo	
	15/11/2016 Web	Service Disruption		Sligo	
	15/11/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
	15/11/2016 Email	Onboard Issues	1st Class Issues	Cork	
	15/11/2016 Web	Station Issues	TVMs	Limerick	
1			Train Failure	Cork	Mallow
	15/11/2016 Web	Service Distribution			
	15/11/2016 Web 15/11/2016 Web		Student Tickets	COFK	
	15/11/2016 Web	Fares & Ticketing		Cork	
	15/11/2016 Web 15/11/2016 Email	Fares & Ticketing Service Disruption	Train Failure	Limerick	Limarick Junction
	15/11/2016 Web 15/11/2016 Email 15/11/2016 Web	Fares & Ticketing Service Disruption Service Disruption	Train Failure Train Failure	Limerick Limerick	Limerick Junction
	15/11/2016 Web 15/11/2016 Email 15/11/2016 Web 15/11/2016 Web	Fares & Ticketing Service Disruption Service Disruption Onboard Issues	Train Failure Train Failure Crowding	Limerick Limerick Waterford	Limerick Junction
	15/11/2016 Web 15/11/2016 Email 15/11/2016 Web 15/11/2016 Web 15/11/2016 Web	Fares & Ticketing Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Train Failure Train Failure Crowding Student Tickets	Limerick Limerick Waterford Rosslare	
	15/11/2016 Web 15/11/2016 Email 15/11/2016 Web 15/11/2016 Web	Fares & Ticketing Service Disruption Service Disruption Onboard Issues	Train Failure Train Failure Crowding Student Tickets	Limerick Limerick Waterford Rosslare Longford/M3Parkway/Maynootl	Maynooth
	15/11/2016 Web 15/11/2016 Email 15/11/2016 Web 15/11/2016 Web 15/11/2016 Web	Fares & Ticketing Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Train Failure Train Failure Crowding Student Tickets	Limerick Limerick Waterford Rosslare	Maynooth

15/11/2016 Mish	Chaff Issues	Link alaful/Duda Chaff	Dantianian Kildana Cananastan	Calling Q Naga
15/11/2016 Web	Staff Issues	Unhelpful/Rude Staff		Sallins & Naas
15/11/2016 Web 15/11/2016 Email	Onboard Issues	Heat / AC	Galway	
• •	Website	Unable to Book Tickets		Laidie (Ladia Dridas)
15/11/2016 Email		RPU Fines Fare Structures	Longford/M3Parkway/Maynooth	Leixiip (Louisa Bridge)
15/11/2016 Web			Galway	
15/11/2016 Email	Timetabling	Timetable Suggestions		
15/11/2016 Web	Fares & Ticketing	On-Line Tickets	Cork Partiagina Kildara Commutar	Kildara
15/11/2016 Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Kildare
16/11/2016 Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	-
16/11/2016 Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	·
16/11/2016 Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	
16/11/2016 Web	Station Issues	Car Parks	Galway	Tullamore
16/11/2016 Web	Station Issues	Car Parks	Cork	Dublin Heuston
16/11/2016 Web		Unused Tickets	Galway	Tullamore
16/11/2016 Web	Fares & Ticketing		Galway	Tullamore
16/11/2016 Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Dundalk
16/11/2016 Email	Station Issues	TVMs	Portlaoise Kildare Commuter	Sallins & Naas
16/11/2016 Web		On-Line Tickets	Cork	
16/11/2016 Email	Onboard Issues	Seat Reservation	Limerick	
16/11/2016 Web	Onboard Issues	Lost Property	Galway	
16/11/2016 Web	Onboard Issues	Crowding	Dart	Bray
16/11/2016 Web		Lost/Mislaid Tickets	Portlaoise Kildare Commuter	Sallins & Naas
16/11/2016 Email	Fares & Ticketing		Galway	
16/11/2016 Web	Fares & Ticketing	· · · · · · · · · · · · · · · · · · ·	Dart	
16/11/2016 Email	Service Disruption		Sligo	Daywasaadaa
16/11/2016 Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	
16/11/2016 Web	Station Issues	Barriers	Dart	Lansdowne Road
16/11/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	Donapate
16/11/2016 Web	Service Disruption		Sligo	
16/11/2016 Web	Fares & Ticketing		Cork	
16/11/2016 Email	Fares & Ticketing		Waterford	
16/11/2016 Email	Service Disruption		Tralee	
16/11/2016 Email	Fares & Ticketing		Sligo	5 1
16/11/2016 Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	
16/11/2016 Web	Service Disruption	· -	Dart	Raheny
16/11/2016 Email	Station Issues	TVMs		Skerries
16/11/2016 Email	Fares & Ticketing		Waterford	
16/11/2016 Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	
16/11/2016 Web	Station Issues	Lifts/Elevators	Dart Communication	
16/11/2016 Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	
16/11/2016 Email 16/11/2016 Email	Station Issues Station Issues	Station Condition Station Condition	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing	Station Condition Station Condition Fare Structures	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption	Station Condition Station Condition Fare Structures Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption	Station Condition Station Condition Fare Structures Timekeeping Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Onboard Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter	
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16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Onboard Issues Station Issues Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee	
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick	Portmarnock
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork	Portmarnock
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Loot Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekeeping Timetable Suggestions	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo	Portmarnock
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Onboard Issues Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekaeping Timetable Suggestions 1st Class Issues	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick	Portmarnock
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Email 16/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Source Disruption Timetabling Onboard Issues Onboard Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter	Portmarnock
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Onboard Issues Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart	Portmarnock
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Sorvice Disruption Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork	Portmarnock Dublin Heuston
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 17/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Fares & Ticketing Timetabling Service Disruption	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekaeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart	Portmarnock Dublin Heuston Malahide
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Web 17/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMS Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timetable Suggestions Timetable Suggestions Timetable Suggestions Timekeeping Lost/Mislaid Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl	Portmarnock Dublin Heuston Malahide Tara Street
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Web 17/11/2016 Web 17/11/2016 Web 17/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Gravice Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Timetabling	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timekeeping	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl	Portmarnock Dublin Heuston Malahide Tara Street Banteer
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Fareabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timekeeping Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter	Portmarnock Dublin Heuston Malahide Tara Street
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 16/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Fareix Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timekaeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Email	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timekeeping Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation Tag On/Off Issues	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra
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16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Changes Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Waterford Portlaoise Kildare Commuter	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Email 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timekeeping Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timetable Changes TVMS Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Tralee Limerick Cork Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Waterford Portlaoise Kildare Commuter Rosslare	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMS Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timekeeping Lost/Mislaid Tickets Timetable Changes TVMS Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets Station Facilities	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Waterford Portlaoise Kildare Commuter Rosslare Dart	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets Station Facilities DSP Free Travel Passes	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Dart Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Waterford Portlaoise Kildare Commuter Rosslare Dart Tralee	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Web	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMS Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timetable Changes TVMS Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets Station Facilities DSP Free Travel Passes Lost/Mislaid Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Materford Portlaoise Kildare Commuter Rosslare Dart Tralee Cork	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Email	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekeeping Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets Station Facilities DSP Free Travel Passes Lost/Mislaid Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Congford/M3Parkway/Maynootl	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra Drumcondra Sallins & Naas
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Web 17/11/2016 Email 17/11/2016 Email 17/11/2016 Email	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dart Cork Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Waterford Portlaoise Kildare Commuter Rosslare Dart Tralee Cork Cork Cork Longford/M3Parkway/Maynootl	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra Drumcondra Sallins & Naas
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets Station Facilities DSP Free Travel Passes Lost/Mislaid Tickets DSP Free Travel Passes Timekeeping Positive	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Tralee Dart Tralee Cork Cork Cork Cork Longford/M3Parkway/Maynootl Dart	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra Drumcondra Sallins & Naas
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Web 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Email 17/11/2016 Email 17/11/2016 Email 17/11/2016 Email	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Staff Issues Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timekeeping Lost/Mislaid Tickets Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets Unused Tickets Station Facilities DSP Free Travel Passes Lost/Mislaid Tickets DSP Free Travel Passes Timekeeping Positive On-Line Tickets	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Tralee Cork Cork Cork Longford/M3Parkway/Maynootl Dart Cork Longford/M3Parkway/Maynootl Dart Cork Longford/M3Parkway/Maynootl Dart Cork	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra Drumcondra Sallins & Naas
16/11/2016 Email 16/11/2016 Email 16/11/2016 Web 16/11/2016 Email 16/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email 17/11/2016 Web 17/11/2016 Email	Station Issues Station Issues Fares & Ticketing Service Disruption Service Disruption Website Timetabling Onboard Issues Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Timetabling Service Disruption Fares & Ticketing Timetabling Station Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Station Condition Station Condition Fare Structures Timekeeping Timekeeping Unable to Book Tickets Timetable Suggestions Announcements Lost Property Crowding TVMs Lost Property Station Facilities Timekeeping Timetable Suggestions 1st Class Issues Lost Property Student Tickets Timetable Suggestions Timekeeping Lost/Mislaid Tickets Timetable Changes TVMs Seat Reservation Tag On/Off Issues Fare Structures Tag On/Off Issues Seat Reservation Fare Structures Unused Tickets Station Facilities DSP Free Travel Passes Lost/Mislaid Tickets DSP Free Travel Passes Timekeeping Positive	Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Rosslare Longford/M3Parkway/Maynootl Dart Limerick Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Sligo Dundalk/Drogheda Commuter Dart Tralee Limerick Cork Sligo Limerick Portlaoise Kildare Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Dart Cork Dart Longford/M3Parkway/Maynootl Tralee Dundalk/Drogheda Commuter Cork Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Tralee Dart Tralee Cork Cork Cork Cork Longford/M3Parkway/Maynootl Dart	Portmarnock Dublin Heuston Malahide Tara Street Banteer Balbriggan Drumcondra Drumcondra Sallins & Naas

17/	/11/2016 Web	Fares & Ticketing	Student Tickets	Cork	
17/	/11/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
17/	/11/2016 Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Clonsilla
	/11/2016 Web	Website	Unable to Book Tickets		
	•			Belfast	
	/11/2016 Web		Promotional Offers		
	/11/2016 Email		Unable to Book Tickets		
17/	/11/2016 Web	Onboard Issues	Catering	Limerick	
17/	/11/2016 Web	Service Disruption	Timekeeping	Limerick	
17/	/11/2016 Web	Onboard Issues	Bicycle Spaces	Longford/M3Parkway/Maynootl	Docklands
17/	/11/2016 Email	Service Disruption	Train Failure	Cork	
17/	/11/2016 Web	Onboard Issues	Lost Property	Cork	
	/11/2016 Web	Fares & Ticketing		Cork	
	/11/2016 Web		DSP Free Travel Passes		
			Car Parks		
	/11/2016 Web			Longford/M3Parkway/Maynootl	
	/11/2016 Web		Tag On/Off Issues	Longford/M3Parkway/Maynootl	
17/	/11/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Tara Street
17/	/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Dart	Blackrock
17/	/11/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
17/	/11/2016 Web	Website	Unable to Book Tickets	Westport & Ballina	
17/	/11/2016 Web	Fares & Ticketing	On-Line Tickets	Cork	
-	/11/2016 Email	Fares & Ticketing		Belfast	
	•				Nanagh
	/11/2016 Email	Service Disruption			Nenagh
	/11/2016 Web		Lost Property	Dart	Jetl. I
	/11/2016 Web		Disorderly Passengers	Longford/M3Parkway/Maynootl	KIICOCK
17/	/11/2016 Web		Station Facilities	Waterford	
17/	/11/2016 Web	Station Issues	TVMs	Sligo	
17/	/11/2016 Web	Station Issues	Station Facilities	Dart	Sandycove & Glasthule
	/11/2016 Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	·
	/11/2016 Web	Service Disruption		Dart	
	/11/2016 Web	Fares & Ticketing		Dart	
	/11/2016 Web	Station Issues	Barriers	Dart	
	/11/2016 Email	Fares & Ticketing		Belfast	
18/	/11/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
18/	/11/2016 Web	Service Disruption	Timekeeping	Waterford	
18/	/11/2016 Web	Onboard Issues	Seat Reservation	Cork	Thurles
18/	/11/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee	
	/11/2016 Email	Onboard Issues	Wi Fi	Waterford	
	/11/2016 Email	Service Disruption		Portlaoise Kildare Commuter	
	•				
	/11/2016 Email		1st Class Issues	Cork	
	/11/2016 Email	Fares & Ticketing		Portlaoise Kildare Commuter	
	/11/2016 Email /11/2016 Web	Service Disruption		Dart Dart	
18/	•	Service Disruption		Dart	Portmarnock
18/ 18/	/11/2016 Web /11/2016 Email	Service Disruption Timetabling	Timekeeping	Dart Dart	Portmarnock Skerries
18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email	Service Disruption Timetabling Staff Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff	Dart Dart Dundalk/Drogheda Commuter	
18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering	Dart Dart Dundalk/Drogheda Commuter Cork	Skerries
18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter	
18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare	Skerries Donabate
18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web /11/2016 Email	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick	Skerries Donabate Thurles
18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare	Skerries Donabate Thurles Carlow
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Email	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick	Skerries Donabate Thurles
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff Fare Structures	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick Waterford Sligo	Skerries Donabate Thurles Carlow
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Email	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Onboard Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff Fare Structures Seat Reservation	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick Waterford Sligo	Skerries Donabate Thurles Carlow Dublin
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Post	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Ticketing Ticketing Ticketing	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff Fare Structures Seat Reservation Lost Property Student Tickets	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick Waterford Sligo Dart Cork	Skerries Donabate Thurles Carlow Dublin
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Web /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff Fare Structures Seat Reservation Lost Property Student Tickets Lost Property	Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick Waterford Sligo Dart Cork Dart	Skerries Donabate Thurles Carlow Dublin
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18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Service Disruption Onboard Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff Fare Structures Seat Reservation Lost Property Student Tickets Lost Property Surcharges TVMs No Confirmation Email Announcements Incorrect Information No Response to Compla Incorrect Information Annual Tickets Timekeeping Seat Reservation Unhelpful/Rude Staff Heat / AC Seat Reservation Lost Property Lost Property TVMs TVMs Unable to Book Tickets Timekeeping Incorrect Information	Dart Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick Waterford Sligo Dart Cork Cork Cork Cork Cork Cork Clongford/M3Parkway/Maynootl Galway Galway Newbridge PPT Commuter Longford/M3Parkway/Maynootl Cork Galway Limerick Cork Cork Cork Galway Limerick Cork Cork Cork Cork Cork Cork Cork Cor	Skerries Donabate Thurles Carlow Dublin Portmarnock Dublin Heuston Dublin Connolly Newbridge Newbridge Maynooth Galway Dublin Heuston Dublin Heuston
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Staff Issues Station Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff Fare Structures Seat Reservation Lost Property Student Tickets Lost Property Surcharges TVMs No Confirmation Email Announcements Incorrect Information No Response to Compla Incorrect Information Annual Tickets Timekeeping Seat Reservation Unhelpful/Rude Staff Heat / AC Seat Reservation Lost Property TVMs TVMs Unable to Book Tickets Timekeeping Incorrect Information Lost Property TVMs Unable to Book Tickets Timekeeping Incorrect Information	Dart Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick Waterford Sligo Dart Cork Dart Cork Cork Cork Cork Cork Cork Cork Cork	Skerries Donabate Thurles Carlow Dublin Portmarnock Dublin Heuston Dublin Connolly Newbridge Newbridge Maynooth Galway Dublin Heuston Dublin Heuston Dublin Heuston
18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/ 18/	/11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Web /11/2016 Web /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Email /11/2016 Web	Service Disruption Timetabling Staff Issues Onboard Issues Onboard Issues Staff Issues Fares & Ticketing Onboard Issues Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Staff Issues Station Issues Staff Issues Staff Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Station Issues	Timekeeping Timetable Suggestions Unhelpful/Rude Staff Catering Doors Crowding Unhelpful/Rude Staff Fare Structures Seat Reservation Lost Property Student Tickets Lost Property Surcharges TVMs No Confirmation Email Announcements Incorrect Information No Response to Compla Incorrect Information Annual Tickets Timekeeping Seat Reservation Unhelpful/Rude Staff Heat / AC Seat Reservation Lost Property Lost Property TVMs TVMs TVMs Unable to Book Tickets Timekeeping Incorrect Information Con-Line Tickets Station Condition TVMs	Dart Dart Dart Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Rosslare Limerick Waterford Sligo Dart Cork Dart Cork Cork Cork Cork Cork Cork Cork Cork	Skerries Donabate Thurles Carlow Dublin Portmarnock Dublin Heuston Dublin Connolly Newbridge Newbridge Maynooth Galway Dublin Heuston Dublin Heuston Dublin Heuston

19/11/2016 Web				
	Fares & Ticketing	RPU Fines	Cork	
19/11/2016 Web	Timetabling	Cancellations	Dundalk/Drogheda Commuter	Drogheda
19/11/2016 Web	Website	No Confirmation Email	Westport & Ballina	
19/11/2016 Web	Station Issues	Incorrect Information	Tralee	Mallow
		Unable to Book Tickets		ividilow
19/11/2016 Web				
19/11/2016 Web	Service Disruption	Timekeeping	Sligo	
19/11/2016 Web	Onboard Issues	Lost Property	Tralee	Millstreet
19/11/2016 Web	Station Issues	Station Facilities	Cork Cobh Midleton	Littleisland
19/11/2016 Web	Staff Issues	Positive	Dart	Sandymount
19/11/2016 Web		Toilets	Limerick	Sanaymount
19/11/2016 Web		Lost Property	Dart	
19/11/2016 Web	Fares & Ticketing	Unused Tickets	Dart	
19/11/2016 Web	Timetabling	Timetable Changes	Dart	Grand Canal Dock
19/11/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	
19/11/2016 Web	Station Issues	Incorrect Information	Cork	Dublin Heuston
· · ·				Dubiiii Heuston
19/11/2016 Web	Station Issues	Lost Property	Longford/M3Parkway/Maynootl	
19/11/2016 Web	Station Issues	Incorrect Information	Dart	Dalkey
20/11/2016 Web	Staff Issues	Positive	Cork	
20/11/2016 Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	
20/11/2016 Web		TVMs	Sligo	Carrick-on-Shannon
20/11/2016 Web		TVMs		Dublin Heuston
20/11/2016 Web	Fares & Ticketing			Limerick
20/11/2016 Web	Antisocial Behavio	Disorderly Passengers	Cork	
20/11/2016 Web	Fares & Ticketing	Ticket Prices	Belfast	
20/11/2016 Web	Fares & Ticketing		Cork	
20/11/2016 WCS 20/11/2016 Email	Onboard Issues	Bicycle Spaces	Waterford	
		· · ·		
20/11/2016 Web	Fares & Ticketing		Dundalk/Drogheda Commuter	
20/11/2016 Web	Onboard Issues	Crowding	Belfast	
20/11/2016 Web	Onboard Issues	Seat Reservation	Galway	
20/11/2016 Email	Fares & Ticketing	Student Tickets	Cork	
20/11/2016 Web		Seat Reservation	Cork	
				NA/afad
20/11/2016 Web		TVMs		Wexford
20/11/2016 Web	Antisocial Behavio	Disorderly Passengers	Tralee	
20/11/2016 Web	Station Issues	Toilets	Galway	Tullamore
20/11/2016 Web	Station Issues	TVMs	Rosslare	Rosslare Harbour
20/11/2016 Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Rush & Lusk
20/11/2016 Web		Crowding	Cork	Nash & Edsk
				s ett .
20/11/2016 Web		TVMs		Millstreet
20/11/2016 Web	Station Issues	TVMs	Galway	Tullamore
20/11/2016 Web	Station Issues	Early Departures	Cork	Portarlington
20/11/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
20/11/2016 Email		Complete Savings	Cork	
				Nambaidas
21/11/2016 Web	Fares & Ticketing			Newbridge
21/11/2016 Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Clondalkin Fonthill
	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Donabate
21/11/2016 Web		Station Condition	Longford/M3Parkway/Maynootl	Leixlip (Confey)
			· , , , ,	
21/11/2016 Web	Station Issues	Timekeening		Hazelhatch & Celhridge
21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption			Hazelhatch & Celbridge
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues	Fare Structures Heat / AC	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl	Hazelhatch & Celbridge Mullingar
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues	Fare Structures	Portlaoise Kildare Commuter	Hazelhatch & Celbridge Mullingar
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues	Fare Structures Heat / AC Station Condition	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl	Hazelhatch & Celbridge Mullingar
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling	Fare Structures Heat / AC Station Condition	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone
21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin
21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Post 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey)
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition Heat / AC	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey)
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Onboard Issues Station Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition Heat / AC	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Dublin Dublin
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk
21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC Timekeeping	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk
21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Post 21/11/2016 Post 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC Timekeeping 1st Class Issues	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central
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21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC Timekeeping 1st Class Issues RPU Fines Planned Maintenance	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast Belfast Cork Belfast Dart Dundalk/Drogheda Commuter	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central Dublin
21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC Timekeeping 1st Class Issues RPU Fines Planned Maintenance	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast Belfast Cork Belfast Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast Dart Dundalk/Drogheda Commuter	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central Dublin Dublin Dublin
21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Fares & Ticketing	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping 1st Class Issues RPU Fines Planned Maintenance Unused Tickets Unused Tickets	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast Belfast Cork Belfast Cork Belfast Cork Belfast Cork Belfast Cork Belfast Cork Belfast Dart Dundalk/Drogheda Commuter Tralee	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central Dublin Dublin Dublin Dublin Dublin Dublin
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Fares & Ticketing Fares & Ticketing Onboard Issues	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping 1st Class Issues Timekeeping Heat / AC Timekeeping Heat / AC Unimedeping Station Condition Heat / AC Station Condition Heat / AC Station Condition Heat / AC Unimekeeping List Class Issues RPU Fines Planned Maintenance Unused Tickets Unused Tickets Seat Reservation	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Cork Belfast Belfast Cork Belfast Dart Dundalk/Drogheda Commuter Tralee Sligo Cork Cork Cork Cork Cork Cork Cork Cor	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central Dublin Dublin Dublin Dublin Dublin Dublin Dublin Skerries Dublin Heuston Dundalk
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21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC Timekeeping Heat / AC Timekeeping Ust Class Issues Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance Ist Class Issues Timekeeping Lost Class Issues Timekeeping Station Condition Timekeeping Station Condition Unused Tickets Unused Tickets Seat Reservation Planned Maintenance Incident on Line Incident on Line Incident on Line	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Belfast Belfast Cork Belfast Belfast Dart Dundalk/Drogheda Commuter Tralee Tralee Belfast Cork Belfast Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Tralee Dart Longford/M3Parkway/Maynootl Sligo Cork Tralee Dart Longford/M3Parkway/Maynootl Sligo Sligo	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central Dublin Dublin Dublin Dublin Leixlip (Louisa Bridge) Dublin Dublin Dublin
21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Post	Station Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Timetabling Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption	Fare Structures Heat / AC Station Condition Timetable Suggestions Crowding Timekeeping Lost Property Incident on Line Timekeeping Timekeeping Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance 1st Class Issues Timekeeping Heat / AC Timekeeping Heat / AC Timekeeping Ust Class Issues Timekeeping Station Condition Heat / AC Early Departures Planned Maintenance Ist Class Issues Timekeeping Lost Class Issues Timekeeping Station Condition Timekeeping Station Condition Unused Tickets Unused Tickets Seat Reservation Planned Maintenance Incident on Line Incident on Line Incident on Line	Portlaoise Kildare Commuter Longford/M3Parkway/Maynootl Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Cork Portlaoise Kildare Commuter Galway Sligo Belfast Waterford Belfast Longford/M3Parkway/Maynootl Sligo Dart Dundalk/Drogheda Commuter Tralee Belfast Belfast Belfast Cork Belfast Belfast Dart Dundalk/Drogheda Commuter Tralee Tralee Belfast Cork Belfast Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Tralee Dart Dundalk/Drogheda Commuter Sligo Cork Tralee Dart Longford/M3Parkway/Maynootl Sligo	Hazelhatch & Celbridge Mullingar Navan Road Parkway Hazelhatch & Celbridge Thurles Sallins & Naas Athlone Dublin Newry Newry Leixlip (Confey) Dublin Dublin Connolly Skerries Dublin Heuston Dundalk Belfast Central Dublin Dublin Dublin Dublin Leixlip (Louisa Bridge) Dublin Dublin Dublin

21/11/2016 Post	Service Disruption			Mullingar
21/11/2016 Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016 Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynootl	Dublin
21/11/2016 Post	Service Disruption		Sligo	Dublin
21/11/2016 Post	Service Disruption			Dublin Heuston
				Dubiiii Heuston
21/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
21/11/2016 Post	Service Disruption	Timekeeping		Monasterevin
21/11/2016 Post	Service Disruption	Timekeeping	Cork	Dublin Heuston
21/11/2016 Email	Fares & Ticketing	Annual Tickets	Dart	
21/11/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynootl	Dublin Pearse
21/11/2016 Post	Timetabling	Cancellations	Sligo	Dublin
21/11/2016 Email	Service Disruption			Tara Street
21/11/2016 Post	Service Disruption			Mallow
21/11/2016 Post	Service Disruption		Portlaoise Kildare Commuter	
21/11/2016 Post	Timetabling	Timetable Suggestions	Dart	
21/11/2016 Post	Fares & Ticketing	DSP Free Travel Passes	Waterford	
21/11/2016 Web	Station Issues	Car Parks	Limerick	
21/11/2016 Email	Service Disruption	Signal Fault	Cork	
21/11/2016 Email	Onboard Issues	Crowding	Cork	
			Belfast	
21/11/2016 Web		On-Line Tickets		
21/11/2016 Email	Timetabling	Timetable Changes	Limerick	
21/11/2016 Web	Station Issues	TVMs	Cork	
21/11/2016 Web	Station Issues	TVMs	Cork	
21/11/2016 Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016 Email	Fares & Ticketing	Fare Structures	Belfast	
21/11/2016 Web	Service Disruption		Dart	
21/11/2016 Web	Service Disruption		Dart	
	Service Disruption			Coolmina
21/11/2016 Email	<u> </u>		Longford/M3Parkway/Maynooth	Coominie
21/11/2016 Web	Service Disruption	· -	Cork	
21/11/2016 Email	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
21/11/2016 Web	Fares & Ticketing	Fare Structures	Tralee	
21/11/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
21/11/2016 Email	Staff Issues	Unhelpful/Rude Staff	•	Sallins & Naas
21/11/2016 Email	Fares & Ticketing			Hazelhatch & Celbridge
				nazematch & Celbridge
21/11/2016 Web	Service Disruption		Dart	
21/11/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
21/11/2016 Email	Onboard Issues	Seat Reservation	Waterford	
21/11/2016 Email	Fares & Ticketing	Unused Tickets	Tralee	
21/11/2016 Email	Station Issues	Station Condition	Dart	
21/11/2016 Web	Service Disruption	Timekeeping	Rosslare	
21/11/2016 Email	Website	No Confirmation Email	Tralee	
21/11/2016 Email	Website	No Confirmation Email		
21/11/2016 Email				Contrator
71/11/2016 FMail		Incident on Line	Longford/M3Parkway/Maynootl	Coolmine
21/11/2016 Email	Antisocial Behavior	Disorderly Passengers	Galway	
	Antisocial Behavior	, <u> </u>	· · · · · · · · · · · · · · · · · · ·	Dublin Heuston
21/11/2016 Email	Antisocial Behavior	Unhelpful/Rude Staff	· · · · · · · · · · · · · · · · · · ·	Dublin Heuston
21/11/2016 Email 21/11/2016 Email	Antisocial Behavior Staff Issues	Unhelpful/Rude Staff	Galway	
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues	Unhelpful/Rude Staff Timekeeping Station Condition	Galway Dart Longford/M3Parkway/Maynootl	Clonsilla
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition	Galway Dart Longford/M3Parkway/Maynootl Dart	Clonsilla Portmarnock
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl	Clonsilla Portmarnock
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick	Clonsilla Portmarnock Coolmine
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl	Clonsilla Portmarnock Coolmine
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart	Clonsilla Portmarnock Coolmine Docklands
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart	Clonsilla Portmarnock Coolmine
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart	Clonsilla Portmarnock Coolmine Docklands
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway	Clonsilla Portmarnock Coolmine Docklands
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork	Clonsilla Portmarnock Coolmine Docklands
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart	Clonsilla Portmarnock Coolmine Docklands
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina	Clonsilla Portmarnock Coolmine Docklands
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork	Clonsilla Portmarnock Coolmine Docklands Tullamore
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway	Clonsilla Portmarnock Coolmine Docklands Tullamore
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Ervice Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web 22/11/2016 Web 22/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Fares & Ticketing Service Disruption	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Waterford Dart Dundalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding Crowding	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Westport & Ballina Dundalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda
21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding Crowding No Confirmation Email Timekeeping Crowding	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Westport & Ballina Dundalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda Sallins & Naas
21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email Timekeeping Crowding Timekeeping	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Undalk/Drogheda Commuter Waterford Dart Undalk/Drogheda Commuter Portlaoise Kildare Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda Sallins & Naas
21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Website Onboard Issues Forbian Issues Onboard Issues Service Disruption Station Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email Timekeeping Crowding Timekeeping Crowding Timekeeping Fare Structures	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Undalk/Drogheda Commuter Waterford Dart Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Portlaoise Kildare Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda Sallins & Naas Sallins & Naas Hazelhatch & Celbridge
21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Station Issues Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email Timekeeping Crowding Timekeeping Crowding Timekeeping Crowding Timekeeping Fare Structures Leap Cards	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Undalk/Drogheda Commuter Waterford Dart Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Undalk/Drogheda Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda Sallins & Naas
21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Station Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email Timekeeping Crowding Timekeeping Crowding Timekeeping Fare Structures Leap Cards Crowding	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda Sallins & Naas Sallins & Naas Hazelhatch & Celbridge Sydney Parade
21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Timetabling	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email Timekeeping Timekeeping Timekeeping Fare Structures Leap Cards Crowding Timetable Suggestions	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda Sallins & Naas Sallins & Naas Hazelhatch & Celbridge Sydney Parade Hazelhatch & Celbridge
21/11/2016 Email 21/11/2016 Web 21/11/2016 Email 21/11/2016 Web 22/11/2016 Web	Antisocial Behavior Staff Issues Service Disruption Station Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Service Disruption Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Onboard Issues Website Onboard Issues Fares & Ticketing Service Disruption Station Issues Onboard Issues Ticketing Service Disruption Onboard Issues Service Disruption Fares & Ticketing Fares & Ticketing Onboard Issues Timetabling	Unhelpful/Rude Staff Timekeeping Station Condition Station Condition Station Condition Catering Crowding RPU Fines TVMs Timekeeping On-Line Tickets Timekeeping Doors Unable to Book Tickets Heat / AC Unable to Book Tickets Crowding Annual Tickets Signal Fault Station Condition Crowding Crowding No Confirmation Email Timekeeping Crowding Timekeeping Crowding Timekeeping Fare Structures Leap Cards Crowding	Galway Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Limerick Longford/M3Parkway/Maynootl Dart Galway Dart Cork Dart Westport & Ballina Cork Dundalk/Drogheda Commuter Galway Portlaoise Kildare Commuter Waterford Dart Dundalk/Drogheda Commuter Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Portlaoise Kildare Commuter Dundalk/Drogheda Commuter Portlaoise Kildare Commuter Portlaoise Kildare Commuter	Clonsilla Portmarnock Coolmine Docklands Tullamore Drogheda Sallins & Naas Sallins & Naas Hazelhatch & Celbridge Sydney Parade

22/11/2016 Email	Timetabling		Dundalk/Drogheda Commuter	
22/11/2016 Web	Fares & Ticketing	Fare Structures	Limerick	Limerick Junction
22/11/2016 Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	Laytown
22/11/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
22/11/2016 Email	Station Issues	Tag On/Off Issues	Dart	Sandycove & Glasthule
22/11/2016 Web	Onboard Issues	Seat Reservation	Tralee	
22/11/2016 Web	Website	Unable to Book Tickets	Cork	
22/11/2016 Email	Service Disruption	Train Failure	Belfast	
22/11/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
22/11/2016 Web	Service Disruption	, ,	Waterford	
22/11/2016 Email	Onboard Issues	Seat Reservation	Limerick	
22/11/2016 Email	Station Issues	Station Facilities	Limerick	
	Fares & Ticketing		Portlaoise Kildare Commuter	Calling 9 Nage
22/11/2016 Web				Sallins & Naas
22/11/2016 Email	Onboard Issues	Seat Reservation	Cork	Mallow
22/11/2016 Web	Service Disruption		Waterford	
22/11/2016 Email	Fares & Ticketing		Portlaoise Kildare Commuter	Hazelhatch & Celbridge
22/11/2016 Web	Website	Unable to Book Tickets	Cork	
22/11/2016 Web	Fares & Ticketing	Student Tickets	Waterford	
22/11/2016 Email	Service Disruption	Timekeeping	Dart	
22/11/2016 Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
22/11/2016 Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Rush & Lusk
22/11/2016 Email	Fares & Ticketing	•	Rosslare	
22/11/2016 Email	Station Issues	Tag On/Off Issues	Dundalk/Drogheda Commuter	
22/11/2016 Email	Onboard Issues	Doors	Longford/M3Parkway/Maynootl	
22/11/2016 Email	Staff Issues	Unhelpful/Rude Staff	Dart	
· · · · · · · · · · · · · · · · · · ·	Website			
22/11/2016 Web		No Confirmation Email		Mallow
22/11/2016 Web	Onboard Issues	Seat Reservation	Tralee	Mallow
22/11/2016 Web	Website	Unable to Book Tickets		
22/11/2016 Web	Antisocial Behavio	Intimidation	Dart	
22/11/2016 Web	Station Issues	TVMs	Limerick	
22/11/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
22/11/2016 Web	Fares & Ticketing	Surcharges	Dart	
22/11/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Kilcock
22/11/2016 Email	Staff Issues	Positive	Cork	
22/11/2016 Web	Website	No Confirmation Email	Limerick	
22/11/2016 Web	Service Disruption		Dart	
22/11/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Vileack
			Dart	KIICOCK
22/11/2016 Web	Fares & Ticketing	·		5 1 2 4 4
22/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
22/11/2016 Web	Onboard Issues	Catering	Galway	
22/11/2016 Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Ashtown
22/11/2016 Web	Onboard Issues	Bicycle Spaces	Dart	
22/11/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Docklands
23/11/2016 Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
23/11/2016 Web	Onboard Issues	Crowding	Sligo	
23/11/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Mullingar
23/11/2016 Web	Onboard Issues		Cork	Cork Kent
23/11/2016 Web	Fares & Ticketing		Newbridge PPT Commuter	Monasterevin
23/11/2016 Web	Onboard Issues	Announcements	Dart	Williastereviii
23/11/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
23/11/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	O. data
23/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Cooimine
23/11/2016 Email	Fares & Ticketing		Limerick	
23/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Leixlip (Confey)
23/11/2016 Web	Service Disruption	Timekeeping	Dart	
23/11/2016 Email	Service Disruption	Timekeeping	Dart	
23/11/2016 Web	Onboard Issues	Crowding	Dart	
23/11/2016 Web	Antisocial Behavio		Dart	Sydney Parade
23/11/2016 Web	Service Disruption		Dart	Harmonstown
23/11/2016 Web	Onboard Issues	Heat / AC	Cork	
23/11/2016 Web 23/11/2016 Web	Service Disruption	· · · · · · · · · · · · · · · · · · ·	Longford/M3Parkway/Maynootl	
	· · · · · · · · · · · · · · · · · · ·	, ,	Westport & Ballina	Wellington Br.
23/11/2016 Post	Fares & Ticketing			
23/11/2016 Email	Fares & Ticketing		Limerick	Thurles
23/11/2016 Post	Onboard Issues	Crowding	Galway	Dublin Heuston
23/11/2016 Post	Fares & Ticketing	•	Cork	Dublin Heuston
23/11/2016 Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Mullingar
23/11/2016 Email	Service Disruption	Timekeeping	Dart	Killiney
23/11/2016 Web	Onboard Issues	Toilets	Cork	
23/11/2016 Web	Timetabling	Connections	Newbridge PPT Commuter	
23/11/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
23/11/2016 Web	Service Disruption	· -	Limerick	
23/11/2016 Web 23/11/2016 Web	Antisocial Behavio	, ,	Longford/M3Parkway/Maynootl	Duhlin Connolly
			Dart	Clontarf Road
23/11/2016 Web	Onboard Issues	Crowding		CIUITAIT NUAU
23/11/2016 Web	Onboard Issues	Catering	Cork	
23/11/2016 Email	Service Disruption		Longford/M3Parkway/Maynootl	
23/11/2016 Web	Website	No Confirmation Email		
23/11/2016 Web	Antisocial Behavio	Disorderly Passengers	Dart	

23/11/2016 Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	
23/11/2016 Web	Fares & Ticketing	Leap Cards		Tara Street
23/11/2016 Web	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Sallins & Naas
23/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Newbridge PPT Commuter	Grand Canal Dock
23/11/2016 Web	Fares & Ticketing	On-Line Tickets	Tralee	
23/11/2016 Web	Onboard Issues	Catering	Westport & Ballina	
23/11/2016 Email	Onboard Issues	Seat Reservation	Cork	
23/11/2016 Email	Station Issues	Car Parks		Newbridge
23/11/2016 Web	Onboard Issues	Heat / AC	Sligo	Tremonage .
23/11/2016 Web	Service Disruption		Newbridge PPT Commuter	
· ·	•			Constant
23/11/2016 Web	Station Issues	Station Condition		Greystones
23/11/2016 Web	Station Issues	TVMs	Galway	
23/11/2016 Web	Service Disruption	· -	Sligo	
23/11/2016 Web	Station Issues	Announcements	Rosslare	Dublin Connolly
23/11/2016 Email	Fares & Ticketing	DSP Free Travel Passes	Tralee	
23/11/2016 Post	Fares & Ticketing	On-Line Tickets	Galway	Oranmore
23/11/2016 Post	Service Disruption	Timekeeping	Limerick	Limerick Junction
23/11/2016 Web	Staff Issues	Positive	Cork	
23/11/2016 Web	Service Disruption	Timekeeping	Dart	
23/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Docklands
23/11/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	2001141143
23/11/2016 Web				
	Fares & Ticketing		Galway	
23/11/2016 Web	Service Disruption		Dart	
23/11/2016 Email	Fares & Ticketing		Dart	
23/11/2016 Web	Onboard Issues	Announcements	Dart	
23/11/2016 Web	Onboard Issues	Seat Reservation	Belfast	
24/11/2016 Web	Fares & Ticketing	On-Line Tickets		
24/11/2016 Email	Timetabling	Timetable Suggestions	Newbridge PPT Commuter	
24/11/2016 Web	Station Issues	Station Condition	Limerick	
24/11/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
24/11/2016 Web	Onboard Issues	Disability Issues	Limerick	-
24/11/2016 Web	Service Disruption	· · · · · · · · · · · · · · · · · · ·	Portlaoise Kildare Commuter	
24/11/2016 Web	Timetabling		Portlaoise Kildare Commuter	Portarlington
24/11/2016 Web	Staff Issues	Unhelpful/Rude Staff		Rush & Lusk
		•	, ,	NUSII & LUSK
24/11/2016 Email	Fares & Ticketing	DSP Free Travel Passes		Cl
24/11/2016 Email	Station Issues	TVMs		Skerries
24/11/2016 Email		On-Line Tickets	Westport & Ballina	
24/11/2016 Web	Station Issues	Station Condition	Dart	Lansdowne Road
24/11/2016 Web 24/11/2016 Web		Station Condition RPU Fines	Dart Longford/M3Parkway/Maynootl	
24/11/2016 Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	
24/11/2016 Web 24/11/2016 Web	Fares & Ticketing Staff Issues Onboard Issues	RPU Fines Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Galway	
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24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 25/11/2016 Web 25/11/2016 Web 25/11/2016 Web	Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Website Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Staff Issues Antisocial Behavior Staff Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Station Issues Service Disruption Staff Issues Service Disruption Onboard Issues Website Staff Issues Timetabling Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues	RPU Fines Unhelpful/Rude Staff Announcements Lost/Mislaid Tickets Unable to Book Tickets Disability Issues Cleanliness Complete Savings Student Tickets DSP Free Travel Passes Train Failure Timekeeping Unhelpful/Rude Staff Vandalism Unhelpful/Rude Staff Announcements Station Facilities TVMs Timekeeping Car Parks Track Fault Positive Timekeeping Unable to Book Tickets Disability Assistance/Ra No Confirmation Email Positive Timetable Changes Bicycle Spaces Tag On/Off Issues Heat / AC TVMs TVMs TVMS Heat / AC	Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Galway Tralee Dundalk/Drogheda Commuter Dart Dundalk/Drogheda Commuter Cork Portlaoise Kildare Commuter Cork Dart Dart Galway Dart Cork Dart Portlaoise Kildare Commuter Cork Dart Galway Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Belfast Newbridge PPT Commuter Tralee Mallow Cork Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Killarney Drogheda Sallins & Naas Thurles Dublin Connolly Clara Howth Tara Street Newbridge Dublin Connolly M3 Parkway Dublin Connolly Newbridge Mallow Howth Balbriggan Clonsilla
24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 25/11/2016 Web 25/11/2016 Web 25/11/2016 Web	Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Website Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Staff Issues Antisocial Behavior Staff Issues Onboard Issues Station Issues Service Disruption Staff Issues Onboard Issues Station Issues Service Disruption Staff Issues Service Disruption Onboard Issues Website Staff Issues Timetabling Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues	RPU Fines Unhelpful/Rude Staff Announcements Lost/Mislaid Tickets Unable to Book Tickets Disability Issues Cleanliness Complete Savings Student Tickets DSP Free Travel Passes Train Failure Timekeeping Unhelpful/Rude Staff Vandalism Unhelpful/Rude Staff Announcements Station Facilities TVMs Timekeeping Car Parks Track Fault Positive Timekeeping Catering Unable to Book Tickets Disability Assistance/Ra No Confirmation Email Positive Timetable Changes Bicycle Spaces Tag On/Off Issues Heat / AC TVMs TVMs Heat / AC Cleanliness	Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Galway Tralee Dundalk/Drogheda Commuter Dart Dundalk/Drogheda Commuter Cork Portlaoise Kildare Commuter Cork Dart Dart Galway Dart Cork Dart Portlaoise Kildare Commuter Cork Dart Galway Longford/M3Parkway/Maynootl Cork Longford/M3Parkway/Maynootl Cork Belfast Newbridge PPT Commuter Tralee Mallow Cork Dart Longford/M3Parkway/Maynootl Ortlaoise Kildare Commuter Sligo Cork Longford/M3Parkway/Maynootl Cork Belfast Newbridge PPT Commuter Tralee Mallow Cork Dart Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Waterford	Killarney Drogheda Sallins & Naas Thurles Dublin Connolly Clara Howth Tara Street Newbridge Dublin Connolly M3 Parkway Dublin Connolly Newbridge Mallow Howth Balbriggan Clonsilla Thomastown
24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 24/11/2016 Web 24/11/2016 Web 24/11/2016 Email 24/11/2016 Web 25/11/2016 Web 25/11/2016 Web 25/11/2016 Web 25/11/2016 Web 25/11/2016 Web 25/11/2016 Web	Fares & Ticketing Staff Issues Onboard Issues Fares & Ticketing Website Onboard Issues Onboard Issues Onboard Issues Website Fares & Ticketing Fares & Ticketing Service Disruption Service Disruption Staff Issues Antisocial Behavior Staff Issues Onboard Issues Station Issues Service Disruption Staff Issues Service Disruption Staff Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Staff Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Staff Issues Station Issues Website Staff Issues Timetabling Onboard Issues Station Issues	RPU Fines Unhelpful/Rude Staff Announcements Lost/Mislaid Tickets Unable to Book Tickets Disability Issues Cleanliness Complete Savings Student Tickets DSP Free Travel Passes Train Failure Timekeeping Unhelpful/Rude Staff Vandalism Unhelpful/Rude Staff Announcements Station Facilities TVMs Timekeeping Car Parks Track Fault Positive Timekeeping Unable to Book Tickets Disability Assistance/Ra No Confirmation Email Positive Timetable Changes Bicycle Spaces Tag On/Off Issues Heat / AC TVMs TVMs Heat / AC Cleanliness On-Line Tickets Heat / AC	Longford/M3Parkway/Maynootl Dundalk/Drogheda Commuter Galway Tralee Dundalk/Drogheda Commuter Dart Dundalk/Drogheda Commuter Cork Portlaoise Kildare Commuter Cork Cork Dart Dart Galway Dart Cork Dart Portlaoise Kildare Commuter Cork Dart Cork Dart Cork Dart Portlaoise Kildare Commuter Dart Portlaoise Kildare Commuter Sligo Cork Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Sligo Cork Longford/M3Parkway/Maynootl Cork Belfast Newbridge PPT Commuter Tralee Mallow Cork Dart Longford/M3Parkway/Maynootl Undalk/Drogheda Commuter Longford/M3Parkway/Maynootl Cork Waterford Cork Waterford	Killarney Drogheda Sallins & Naas Thurles Dublin Connolly Clara Howth Tara Street Newbridge Dublin Connolly M3 Parkway Dublin Connolly Newbridge Mallow Howth Balbriggan Clonsilla Thomastown

25/11/2016 Email	Onboard Issues	Seat Reservation	Cork	
25/11/2016 Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Newbridge
25/11/2016 Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
25/11/2016 Web	Service Disruption	Timekeeping	Sligo	
25/11/2016 Email	Onboard Issues	Heat / AC	Cork	
25/11/2016 Email	Onboard Issues	Seat Reservation	Cork	
				0.1%
25/11/2016 Email	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
25/11/2016 Web	Onboard Issues	Lost Property	Galway	
25/11/2016 Web	Antisocial Behavio	Intimidation	Longford/M3Parkway/Maynooth	
25/11/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Sligo	
25/11/2016 Web	Antisocial Behavio	Intimidation	Waterford	Kilkenny
25/11/2016 Web	Onboard Issues	Catering	Sligo	- ,
25/11/2016 Web	Staff Issues		Waterford	
		. ,		Charle III.
25/11/2016 Email	· · · · · · · · · · · · · · · · · · ·		Cork	Charleville
25/11/2016 Web	Fares & Ticketing	Fare Structures	Limerick	
25/11/2016 Web	Onboard Issues	Seat Reservation	Waterford	
25/11/2016 Web	Staff Issues	Positive	Dart	Sandymount
25/11/2016 Web	Onboard Issues	Seat Reservation	Sligo	
25/11/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Dublin Heuston
25/11/2016 Email	Website	Unable to Book Tickets		
				Dunanahaidan
25/11/2016 Email	Station Issues		Longford/M3Parkway/Maynooth	DIOUIIDIIUge
25/11/2016 Web		Disorderly Passengers	<u>'</u>	
25/11/2016 Web	Station Issues	Toilets	Dart	Booterstown
25/11/2016 Web	Onboard Issues	Crowding	Limerick	
25/11/2016 Email	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	
25/11/2016 Web	Onboard Issues	Doors	Galway	
25/11/2016 Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	Adamstown
25/11/2016 Web	Timetabling		Newbridge PPT Commuter	Dublin Hauston
25/11/2016 Email			Portlaoise Kildare Commuter	Dublin Heuston
25/11/2016 Email	Fares & Ticketing		Sligo	
25/11/2016 Web	Onboard Issues	Lost Property	Galway	
25/11/2016 Web	Service Disruption	Timekeeping		
25/11/2016 Web	Onboard Issues	Crowding	Galway	
25/11/2016 Web	Service Disruption		Sligo	
25/11/2016 Web	Website	Unable to Book Tickets		
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25/11/2016 Web	Onboard Issues	Catering	Sligo	
25/11/2016 Web	Onboard Issues	Crowding	Galway	
25/11/2016 Web	Onboard Issues	Lost Property	Dart	
26/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise
	Staff Issues Onboard Issues	Unhelpful/Rude Staff Announcements		Portlaoise
26/11/2016 Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	
26/11/2016 Web 26/11/2016 Email	Onboard Issues Station Issues	Announcements Disability Assistance/Ra	Longford/M3Parkway/Maynootl Dart	Portlaoise Sutton
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues	Announcements Disability Assistance/Ra Catering	Longford/M3Parkway/Maynootl Dart Westport & Ballina	Sutton
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues	Announcements Disability Assistance/Ra Catering TVMs	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter	Sutton
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues	Announcements Disability Assistance/Ra Catering	Longford/M3Parkway/Maynootl Dart Westport & Ballina	Sutton Laytown Dublin Heuston
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues	Announcements Disability Assistance/Ra Catering TVMs	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter	Sutton
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork	Sutton Laytown Dublin Heuston
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina	Sutton Laytown Dublin Heuston Dublin Heuston
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter	Sutton Laytown Dublin Heuston Dublin Heuston
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo	Sutton Laytown Dublin Heuston Dublin Heuston
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway	Sutton Laytown Dublin Heuston Dublin Heuston
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling Website	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling Website Station Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast	Sutton Laytown Dublin Heuston Dublin Heuston
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling Website Station Issues Onboard Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling Website Station Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling Website Station Issues Onboard Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling Website Station Issues Onboard Issues Station Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC Unhelpful/Rude Staff Fare Structures	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway Dart	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 27/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Website Timetabling Website Station Issues Onboard Issues Staff Issues Fares & Ticketing Fares & Ticketing	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC Unhelpful/Rude Staff Fare Structures Annual Tickets	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway Dart Sligo Dundalk/Drogheda Commuter	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Email 26/11/2016 Email 26/11/2016 Web 27/11/2016 Web 27/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Website Timetabling Website Station Issues Onboard Issues Staff Issues Fares & Ticketing Staff Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC Unhelpful/Rude Staff Fare Structures Annual Tickets Positive	Longford/M3Parkway/Maynooth Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway Dart Sligo Dundalk/Drogheda Commuter	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Email 26/11/2016 Email 26/11/2016 Web 27/11/2016 Web 27/11/2016 Web 27/11/2016 Web 27/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Website Timetabling Website Station Issues Onboard Issues Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing Staff Issues Fares & Ticketing	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC Unhelpful/Rude Staff Fare Structures Annual Tickets Positive Ticket Prices	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway Dart Sligo Dundalk/Drogheda Commuter Sligo Rosslare	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Email 26/11/2016 Email 26/11/2016 Web 27/11/2016 Web 27/11/2016 Web 27/11/2016 Web 27/11/2016 Web 27/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Website Timetabling Website Station Issues Staff Issues Onboard Issues Staff Issues Fares & Ticketing Staff Issues	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC Unhelpful/Rude Staff Fare Structures Annual Tickets Positive Ticket Prices Timekeeping	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway Dart Sligo Dundalk/Drogheda Commuter Sligo Cork Rosslare Cork	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Web 26/11/2016 Email 26/11/2016 Web 27/11/2016 Web	Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Staff Issues Onboard Issues Website Timetabling Website Station Issues Staff Issues Onboard Issues Staff Issues Fares & Ticketing Service Disruption	Announcements Disability Assistance/Ra Catering TVMs Station Facilities Unhelpful/Rude Staff Wi Fi TVMs Unable to Book Tickets Timetable Suggestions Unable to Book Tickets TVMs Heat / AC Unhelpful/Rude Staff Fare Structures Annual Tickets Positive Ticket Prices Timekeeping Train Failure	Longford/M3Parkway/Maynootl Dart Westport & Ballina Dundalk/Drogheda Commuter Cork Cork Westport & Ballina Dundalk/Drogheda Commuter Sligo Galway Cork Belfast Galway Dart Sligo Dundalk/Drogheda Commuter Sligo Cork Rosslare Cork Cork Cork	Sutton Laytown Dublin Heuston Dublin Heuston Balbriggan
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20/44/2045 114				0.1%
28/11/2016 Web	Timetabling	Timetable Changes	Tralee Mallow Cork	Cork Kent
28/11/2016 Web	Onboard Issues	Heat / AC	Dart	
28/11/2016 Post	Service Disruption	Signal Fault	Dart	Sandymount
28/11/2016 Web	Onboard Issues	Heat / AC	Rosslare	Wicklow
28/11/2016 Post	Service Disruption	Train Failure	Belfast	Dundalk
28/11/2016 Post	Service Disruption	Timekeeping	Tralee	Dublin Heuston
28/11/2016 Post	Service Disruption	Timekeeping	Cork	Charleville
28/11/2016 Post	Service Disruption		Tralee	Dublin Heuston
28/11/2016 Post	Service Disruption		Tralee	Dublin Heuston
28/11/2016 Post	Service Disruption		Sligo	Maynooth
28/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
28/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
28/11/2016 Post	Onboard Issues	Lost Property	Westport & Ballina	Roscommon
28/11/2016 Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynootl	
28/11/2016 Web	Timetabling	Timetable Suggestions	Cork	
28/11/2016 Email	Station Issues	TVMs	Cork	Dublin Heuston
28/11/2016 Web	Service Disruption	Timekeeping	Sligo	
28/11/2016 Web	Station Issues	Barriers	Dart	Kilbarrack
28/11/2016 Email	Onboard Issues	Catering	Cork	
28/11/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Maynooth
· ·				
28/11/2016 Post	Fares & Ticketing		Cork	Sallins & Naas
28/11/2016 Post	Website	No Confirmation Email		Thurles
28/11/2016 Post	Fares & Ticketing		Sligo	Mullingar
28/11/2016 Post	Service Disruption	Signal Fault	Waterford	Muine Bheag (Bagenalstown)
28/11/2016 Post	Service Disruption	Incident on Line	Sligo	Maynooth
28/11/2016 Post	Service Disruption	Signal Fault	Waterford	Carlow
28/11/2016 Post	Fares & Ticketing	Annual Tickets	Cork	Sallins & Naas
28/11/2016 Post	Service Disruption		Waterford	Carlow
28/11/2016 Post	Fares & Ticketing		Dundalk/Drogheda Commuter	Drogheda
28/11/2016 Post 28/11/2016 Post	Service Disruption		Tralee	Dublin Heuston
28/11/2016 Post	Onboard Issues	Doors	Sligo	Dromod
28/11/2016 Post	Fares & Ticketing		Dundalk/Drogheda Commuter	Donabate
28/11/2016 Post	Service Disruption	Timekeeping	Tralee	Portlaoise
28/11/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynootl	Coolmine
28/11/2016 Email	Station Issues	Disability Assistance/Ra	Tralee	Dublin Heuston
28/11/2016 Post	Service Disruption	Timekeeping	Cork	Dublin Heuston
28/11/2016 Post	Service Disruption	Bus Transfers	Belfast	Portadown
28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Post	Service Disruption		Limerick	CORREIL
28/11/2016 Email	Onboard Issues	1st Class Issues	Cork	
28/11/2016 Web	Station Issues	Station Condition	Dart	
28/11/2016 Email	Onboard Issues	Seat Reservation	Galway	Sixmilebridge
28/11/2016 Post	Service Disruption	Timekeeping	Belfast	Belfast Central
28/11/2016 Post	Onboard Issues	Bicycle Spaces	Westport & Ballina	Manulla Junction
28/11/2016 Post	Onboard Issues	Heat / AC	Sligo	Ballymote
28/11/2016 Web	Fares & Ticketing	Annual Tickets	Newbridge PPT Commuter	
28/11/2016 Email	Service Disruption		Dart	Killiney
28/11/2016 Web	Service Disruption	· -	Cork	······································
28/11/2016 Web	Onboard Issues	Crowding	Westport & Ballina	
		Disability Issues		Dublin Hauston
28/11/2016 Email	Onboard Issues	· · · · · · · · · · · · · · · · · · ·	Waterford	Dublin Heuston
28/11/2016 Web	Onboard Issues	Crowding	Belfast	
28/11/2016 Web		Lost/Mislaid Tickets	Dundalk/Drogheda Commuter	
28/11/2016 Web	Onboard Issues	Crowding	Cork	
28/11/2016 Web	Service Disruption	Timekeeping	Waterford	Athy
28/11/2016 Email	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	Sallins & Naas
28/11/2016 Web	Onboard Issues	Seat Reservation	Cork	
28/11/2016 Web	Timetabling	Timetable Changes	Rosslare	Wicklow
28/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
28/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Post 28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Web		Lost/Mislaid Tickets	Cork Cobh Midleton	
28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Post	Service Disruption	Train Failure	Cork	Cork Kent
28/11/2016 Email	Onhoard Issues	Seat Reservation	Tralee	Mallow
	Olibbala issues		Cork	Cork Kent
28/11/2016 Post	Service Disruption	Train Failure		
	Service Disruption		Cork	Cork Kent
28/11/2016 Post	Service Disruption Service Disruption	Train Failure	Cork	Cork Kent
28/11/2016 Post 28/11/2016 Post	Service Disruption Service Disruption Service Disruption	Train Failure Train Failure	Cork	Cork Kent
28/11/2016 Post 28/11/2016 Post 28/11/2016 Post	Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure	Cork Cork	Cork Kent Cork Kent Cork Kent
28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure	Cork Cork Cork Cork	Cork Kent Cork Kent Cork Kent Cork Kent
28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure Train Failure	Cork Cork Cork Cork Cork	Cork Kent Cork Kent Cork Kent Cork Kent Cork Kent Cork Kent
28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure Train Failure Train Failure Train Failure Train Failure Train Failure	Cork Cork Cork Cork Cork Cork Cork	Cork Kent
28/11/2016 Post	Service Disruption	Train Failure	Cork Cork Cork Cork Cork Cork Cork Cork	Cork Kent
28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post 28/11/2016 Post	Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption	Train Failure	Cork Cork Cork Cork Cork Cork Cork	Cork Kent

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28/11/2016 Web	Service Disruption	, ,	Longford/M3Parkway/Maynooth	·
28/11/2016 Post	Service Disruption		Cork	Cork Kent
28/11/2016 Post	Onboard Issues	Seat Reservation	Westport & Ballina	Castlebar
28/11/2016 Web	Onboard Issues	Seat Reservation	Tralee	Killarney
28/11/2016 Email	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Drumcondra
28/11/2016 Email	Onboard Issues	Heat / AC	Cork	
28/11/2016 Email	Station Issues	Incorrect Information	Westport & Ballina	Tullamore
28/11/2016 Web	Onboard Issues	Crowding	Rosslare	
28/11/2016 Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Dublin Heuston
28/11/2016 Web	Onboard Issues	Seat Reservation	Cork	
28/11/2016 Web	Onboard Issues	Heat / AC	Sligo	
28/11/2016 Email	Onboard Issues	Lost Property	Dart	
28/11/2016 Web	Fares & Ticketing	Unused Tickets	Dart	Dublin
28/11/2016 Web	Onboard Issues	Seat Reservation	Limerick	
28/11/2016 Web	Timetabling	Timetable Changes	Cork	
28/11/2016 Web	Onboard Issues	Seat Reservation	Sligo	
28/11/2016 Web	Fares & Ticketing	On-Line Tickets	Limerick	
29/11/2016 Web	Timetabling	Connections	Galway	
29/11/2016 Web	Onboard Issues	Heat / AC	Cork	
29/11/2016 Web	Station Issues	TVMs	Waterford	Kilkenny
29/11/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Kilkeriniy
29/11/2016 Web 29/11/2016 Email		•	Cork	Cork Kent
· ·	Station Issues Onboard Issues	Car Parks		Cork Kent
29/11/2016 Web		Heat / AC	Longford/M3Parkway/Maynooth	
29/11/2016 Email	Service Disruption		Newbridge PPT Commuter	Do attaco and a cli
29/11/2016 Web	Staff Issues	Positive	Dart	Portmarnock
29/11/2016 Web	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016 Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Ashtown
29/11/2016 Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
29/11/2016 Web	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016 Email	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016 Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Navan Road Parkway
29/11/2016 Web	Station Issues	Lost Property	Dart	Dublin Connolly
29/11/2016 Web	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016 Email	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016 Web	Fares & Ticketing	Annual Tickets	Dart	
29/11/2016 Email	Service Disruption		Dart	
29/11/2016 Email	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Drumcondra
29/11/2016 Web	Website	No Confirmation Email		Drumconard
74/11/2016 W/oh				
29/11/2016 Web	Service Disruption		Dart	
29/11/2016 Web	Fares & Ticketing	Promotional Offers	Limerick	
29/11/2016 Web 29/11/2016 Web	Fares & Ticketing Onboard Issues	Promotional Offers Seat Reservation	Limerick Galway	
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues	Promotional Offers Seat Reservation Station Facilities	Limerick Galway Dart	
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email	Fares & Ticketing Onboard Issues Station Issues Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues	Limerick Galway Dart Dart	Lansdowne Road
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices	Limerick Galway Dart Dart Galway	Lansdowne Road
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation	Limerick Galway Dart Dart Galway Cork	Lansdowne Road
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property	Limerick Galway Dart Dart Galway Cork Westport & Ballina	Lansdowne Road
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation	Limerick Galway Dart Dart Galway Cork	
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Dart	Lansdowne Road
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart	Lansdowne Road
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web 29/11/2016 Web 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Dart	Lansdowne Road
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Dart Longford/M3Parkway/Maynootl	Lansdowne Road Leixlip (Confey)
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Dart Longford/M3Parkway/Maynootl Waterford Dart	Lansdowne Road Leixlip (Confey) Carlow
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Dart Longford/M3Parkway/Maynootl Waterford Dart	Lansdowne Road Leixlip (Confey) Carlow
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues Station Issues Fares & Ticketing Station Issues Fares & Ticketing	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast	Lansdowne Road Leixlip (Confey) Carlow Clongriffin
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast Waterford	Lansdowne Road Leixlip (Confey) Carlow Clongriffin Kilkenny
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks Timekeeping	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast Waterford Dart	Lansdowne Road Leixlip (Confey) Carlow Clongriffin Kilkenny
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks Timekeeping Crowding Lost Property	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast Waterford Dart Belfast Waterford Dart Dart	Lansdowne Road Leixlip (Confey) Carlow Clongriffin Kilkenny Greystones
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Station Issues Service Disruption Onboard Issues Station Issues Station Issues	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks Timekeeping Crowding Lost Property Timekeeping	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast Waterford Dart Dart Cork	Lansdowne Road Leixlip (Confey) Carlow Clongriffin Kilkenny Greystones
29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Station Issues Service Disruption Onboard Issues Station Issues Station Issues Service Disruption Service Disruption	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks Timekeeping Crowding Lost Property Timekeeping Timekeeping	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast Waterford Dart Dart Cork Longford/M3Parkway/Maynootl	Lansdowne Road Leixlip (Confey) Carlow Clongriffin Kilkenny Greystones
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29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Station Issues Service Disruption Service Disruption Timetabling Service Disruption	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks Timekeeping Crowding Lost Property Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast Waterford Dart Dart Cork Longford/M3Parkway/Maynootl Dart Ungford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Dart Longford/M3Parkway/Maynootl Dart Waterford Longford/M3Parkway/Maynootl Dart Ungford/M3Parkway/Maynootl Dart Waterford Longford/M3Parkway/Maynootl	Lansdowne Road Leixlip (Confey) Carlow Clongriffin Kilkenny Greystones
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29/11/2016 Web 29/11/2016 Web 29/11/2016 Web 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Email 29/11/2016 Web	Fares & Ticketing Onboard Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Onboard Issues Antisocial Behavio Station Issues Fares & Ticketing Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Onboard Issues Service Disruption Service Disruption Timetabling Service Disruption Staff Issues Antisocial Behavio	Promotional Offers Seat Reservation Station Facilities Tag On/Off Issues Ticket Prices Seat Reservation Lost Property Intimidation Tag On/Off Issues Fare Structures Car Parks TVMs DSP Free Travel Passes Car Parks Timekeeping Crowding Lost Property Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Unhelpful/Rude Staff Intimidation	Limerick Galway Dart Dart Galway Cork Westport & Ballina Dart Longford/M3Parkway/Maynootl Waterford Dart Belfast Waterford Dart Cork Longford/M3Parkway/Maynootl Dart Cork Longford/M3Parkway/Maynootl Dart Cork Longford/M3Parkway/Maynootl Dart Waterford Dart Cork Longford/M3Parkway/Maynootl Dart Waterford Dort Dort Waterford Longford/M3Parkway/Maynootl Dort Waterford Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Lansdowne Road Leixlip (Confey) Carlow Clongriffin Kilkenny Greystones
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	0/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
	0/11/2016 Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Donabate
3	0/11/2016 Post	Service Disruption	Train Failure	Tralee	Dublin Heuston
3	0/11/2016 Post	Service Disruption	Train Failure	Cork	Dublin Heuston
3	0/11/2016 Post	Service Disruption	Timekeeping	Cork	Limerick Junction
3	0/11/2016 Post	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
3	0/11/2016 Post	Service Disruption	Train Failure	Cork	Cork Kent
	0/11/2016 Post	Service Disruption		Belfast	Dublin
	0/11/2016 Post	Service Disruption		Rosslare	Dublin
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	0/11/2016 Post	Service Disruption		Limerick	Dublin Heuston
	0/11/2016 Post	Service Disruption		Limerick	Limerick
3	0/11/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Castleknock
3	0/11/2016 Email	Website	No Confirmation Email	Cork	
3	0/11/2016 Post	Service Disruption	Train Failure	Waterford	
3	0/11/2016 Post	Service Disruption	Incident on Line	Sligo	Dublin
3	0/11/2016 Post	Service Disruption	Train Failure	Limerick	Dublin Heuston
3	0/11/2016 Post	Service Disruption	Timekeeping	Cork	Cork Kent
	0/11/2016 Post	Fares & Ticketing	· -	Dart	Tara Street
	0/11/2016 Post	Service Disruption		Cork	Mallow
				Cork	Mallow
	0/11/2016 Post	Service Disruption			IVIdIIOW
	0/11/2016 Email	Onboard Issues	1st Class Issues	Belfast	
	0/11/2016 Post	Service Disruption		Sligo	Dublin
	0/11/2016 Post	Station Issues	Car Parks	Cork	Dublin Heuston
3	0/11/2016 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
3	0/11/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Coolmine
3	0/11/2016 Post	Service Disruption	Incident on Line	Sligo	
	0/11/2016 Post	Station Issues	TVMs	Cork	
	0/11/2016 Post	Fares & Ticketing		Tralee	Dublin Heuston
	0/11/2016 Fmail	Onboard Issues	Seat Reservation	Cork	
		Antisocial Behavior		Dart	
	0/11/2016 Web				Carlou
	0/11/2016 Email	Station Issues	Car Parks	Waterford	Carlow
	0/11/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Ashtown
3	0/11/2016 Email	Station Issues	Station Facilities	Galway	
3	0/11/2016 Web	Fares & Ticketing	Ticket Prices	Portlaoise Kildare Commuter	Sallins & Naas
3	0/11/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
3	0/11/2016 Email	Station Issues	Car Parks	Rosslare	Rathdrum
3	0/11/2016 Email	Onboard Issues	Seat Reservation	Rosslare	
	0/11/2016 Web	Website	Unable to Book Tickets		
	-,,			= * *	
. 3	0/11/2016 Web	Onhoard Issues	Seat Reservation	Cork	
	0/11/2016 Web	Onboard Issues	Seat Reservation	Cork	Dublin
3	0/11/2016 Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl	Dublin
3	0/11/2016 Web 0/11/2016 Web	Staff Issues Service Disruption	Unhelpful/Rude Staff Timekeeping	Longford/M3Parkway/Maynootl Dart	Dublin
3 3 3	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web	Staff Issues Service Disruption Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Student Tickets	Longford/M3Parkway/Maynootl Dart Sligo	
3 3 3	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl	Docklands
3 3 3	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web	Staff Issues Service Disruption Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Student Tickets	Longford/M3Parkway/Maynootl Dart Sligo	
3 3 3 3	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl	Docklands
3 3 3 3 3	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter	Docklands Dublin
3 3 3 3 3 3 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast	Docklands Dublin Kildare
3 3 3 3 3 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 11/12/2016 Web 11/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynootl	Docklands Dublin Kildare
3 3 3 3 3 3 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynootl Newbridge PPT Commuter	Docklands Dublin Kildare Mullingar
3 3 3 3 3 3 0 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Email 11/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth	Docklands Dublin Kildare Mullingar
3 3 3 3 3 3 0 0 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/1/2/2016 Email 0/1/2/2016 Web 0/1/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynootl Newbridge PPT Commuter Longford/M3Parkway/Maynootl Dart	Docklands Dublin Kildare Mullingar Coolmine
33 33 33 33 00 00 00 00	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Web 0/1/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynootl Newbridge PPT Commuter Longford/M3Parkway/Maynootl Dart Waterford	Docklands Dublin Kildare Mullingar
33 33 33 33 00 00 00 00 00	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/1/2/2016 Email 0/1/2/2016 Web 0/1/12/2016 Email 0/1/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Crowding	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynootl Newbridge PPT Commuter Longford/M3Parkway/Maynootl Dart Waterford Waterford	Docklands Dublin Kildare Mullingar Coolmine Carlow
3 3 3 3 3 0 0 0 0 0 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/1/2/2016 Email 0/1/2/2016 Email 0/1/2/2016 Email 0/1/2/2016 Web 0/1/2/2016 Web 0/1/2/2016 Web 0/1/2/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Crowding Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock
3 3 3 3 3 0 0 0 0 0 0 0 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Web 1/12/2016 Email 1/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo	Docklands Dublin Kildare Mullingar Coolmine Carlow
3 3 3 3 3 0 0 0 0 0 0 0 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/1/2/2016 Email 0/1/2/2016 Email 0/1/2/2016 Email 0/1/2/2016 Web 0/1/2/2016 Web 0/1/2/2016 Web 0/1/2/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Crowding Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock
3 3 3 3 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Web 1/12/2016 Email 1/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock
33 33 33 33 00 00 00 00 00 00 00 00 00 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Web 1/1/2/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock
33 33 33 33 00 00 00 00 00 00 00 00 00 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Email 1/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork Belfast	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock
33 33 33 33 00 00 00 00 00 00 00 00 00 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Web 0/12/2016 Email 0/12/2016 Web 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Onboard Issues Service Disruption	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork Belfast Dart	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock
33 33 33 33 33 00 00 00 00 00 00 00 00 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Web 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Web 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Onboard Issues Service Disruption Fares & Ticketing Station Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping Fare Structures TVMs	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork Belfast Dart Sligo Dart Sligo Dart	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock Mullingar
33 33 33 33 33 00 00 00 00 00 00 00 00 0	0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Web 0/11/2016 Email 0/11/2016 Email 0/11/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Email 0/12/2016 Web 0/12/2016 Email 0/12/2016 Web 0/12/2016 Email 0/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavio Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping Fare Structures TVMs Seat Reservation	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Waterford Dart Sligo Cork Belfast Dart Sligo Dart Tralee	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock Mullingar
33 33 33 33 33 00 00 00 00 00 00 00 00 0	10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 11/12/2016 Email 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Email 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Web 11/12/2016 Web 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping Fare Structures TVMs Seat Reservation TVMs	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork Belfast Dart Sligo Dart Tralee Cork	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock Mullingar
33 33 33 33 33 33 00 00 00 00 00 00 00 0	10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 11/12/2016 Email 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Email 11/12/2016 Web 11/12/2016 Web 11/12/2016 Email 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Web 11/12/2016 Email 11/12/2016 Email 11/12/2016 Email 11/12/2016 Email 11/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping Fare Structures TVMs Seat Reservation TVMs Dogs	Longford/M3Parkway/Maynootl Dart Sligo Longford/M3Parkway/Maynootl Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynootl Newbridge PPT Commuter Longford/M3Parkway/Maynootl Dart Waterford Waterford Dart Sligo Cork Belfast Dart Sligo Dart Tralee Cork Rosslare	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock Mullingar
33 33 33 33 33 00 00 00 00 00 00 00 00 0	10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Web 10/12/2016 Web 10/12/2016 Email 10/12/2016 Email 10/12/2016 Web 10/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping Fare Structures TVMs Seat Reservation TVMs Dogs Heat / AC	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork Belfast Dart Sligo Dart Tralee Cork Rosslare Sligo	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock Mullingar
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33 33 33 33 33 33 33 33 00 00 00 00 00 0	10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Web 10/12/2016 Email 10/12/2016 Web 10/12/2016 Email 10/12/2016 Web	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Onboard Issues Service Disruption Onboard Issues Antisocial Behavior Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Staff Issues Service Disruption Station Issues Staff Issues Service Disruption Station Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Staff Issues Fares & Ticketing	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping Fare Structures TVMs Seat Reservation TVMs Dogs Heat / AC Announcements 1st Class Issues Unhelpful/Rude Staff Timekeeping Crowding TVMs Seat Reservation TVMs Dogs Heat / AC Announcements 1st Class Issues Unhelpful/Rude Staff Timekeeping TVMs Catering Car Parks TVMs Student Tickets Heat / AC Unused Tickets Positive Timekeeping	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork Belfast Dart Sligo Cork Rosslare Sligo Longford/M3Parkway/Maynooth Limerick Portlaoise Kildare Commuter Newbridge PPT Commuter Dart Cork Rosslare Sligo Longford/M3Parkway/Maynooth Limerick Portlaoise Kildare Commuter Newbridge PPT Commuter Dart Cork Rosslare Galway Galway Sligo Cork Cork Cork	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock Mullingar Kilbarrack Clonsilla Dublin Heuston Rathdrum Oranmore
33 33 33 33 33 33 33 33 00 00 00 00 00 0	10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Web 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/11/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Email 10/12/2016 Web 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Email 10/12/2016 Web 10/12/2016 Email	Staff Issues Service Disruption Fares & Ticketing Onboard Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Onboard Issues Onboard Issues Staff Issues Onboard Issues Antisocial Behavior Onboard Issues Service Disruption Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Staff Issues Service Disruption Station Issues Station Issues Station Issues Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Staff Issues	Unhelpful/Rude Staff Timekeeping Student Tickets Lost Property Announcements Crowding On-Line Tickets Heat / AC Promotional Offers Announcements Timekeeping Crowding Unhelpful/Rude Staff Heat / AC Disorderly Passengers 1st Class Issues Timekeeping Fare Structures TVMs Seat Reservation TVMs Dogs Heat / AC Announcements 1st Class Issues Unhelpful/Rude Staff Timekeeping Crowding TVMs Seat Reservation TVMs Dogs Heat / AC Announcements 1st Class Issues Unhelpful/Rude Staff Timekeeping TVMs Catering Car Parks TVMs Student Tickets Heat / AC Unused Tickets Positive Timekeeping	Longford/M3Parkway/Maynooth Dart Sligo Longford/M3Parkway/Maynooth Newbridge PPT Commuter Portlaoise Kildare Commuter Belfast Longford/M3Parkway/Maynooth Newbridge PPT Commuter Longford/M3Parkway/Maynooth Dart Waterford Waterford Dart Sligo Cork Belfast Dart Sligo Dart Tralee Cork Rosslare Sligo Longford/M3Parkway/Maynooth Limerick Portlaoise Kildare Commuter Newbridge PPT Commuter Dart Cork Rosslare Sligo Longford/M3Parkway/Maynooth Limerick Portlaoise Kildare Commuter Newbridge PPT Commuter Dart Cork Rosslare Galway Galway Sligo Cork Cork	Docklands Dublin Kildare Mullingar Coolmine Carlow Grand Canal Dock Mullingar Kilbarrack Clonsilla Dublin Heuston Rathdrum Oranmore

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01/12/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
01/12/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
01/12/2016 Web	Onboard Issues	Lost Property	Sligo	
01/12/2016 Web	Fares & Ticketing	Fare Structures	Newbridge PPT Commuter	
01/12/2016 Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	
01/12/2016 Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
01/12/2016 Web	Service Disruption	Timekeeping	Sligo	
01/12/2016 Web	Onboard Issues	Crowding	Cork	
01/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	
01/12/2016 Web	Service Disruption		Cork	
01/12/2016 Web	Service Disruption		Rosslare	
01/12/2016 Web	Service Disruption		Cork	
02/12/2016 Web	Service Disruption	Train Failure	Cork	
02/12/2016 Web	Onboard Issues	Crowding	Cork	
02/12/2016 Web	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynoot	l Mullingar
02/12/2016 Email	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Portlaoise
02/12/2016 Web	Service Disruption	Signal Fault	Dart	Howth Jctn. & Donaghmede
02/12/2016 Web	Service Disruption	Signal Fault	Dart	Sutton
02/12/2016 Email	Service Disruption		Dart	Blackrock
02/12/2016 Email	Onboard Issues	Seat Reservation	Cork	Cork Kent
				COLK KEIIL
02/12/2016 Email		DSP Free Travel Passes		
02/12/2016 Email	Service Disruption		Dart	
02/12/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
02/12/2016 Web	Service Disruption	Timekeeping	Dart	
02/12/2016 Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	
02/12/2016 Web	Staff Issues	Positive	Belfast	
02/12/2016 Web	Service Disruption	Timekeeping	Belfast	Newry
02/12/2016 Web	Service Disruption		Dart	Howth Jctn. & Donaghmede
02/12/2016 Email	Fares & Ticketing		Sligo	
02/12/2016 Email	Service Disruption		Dart	
02/12/2016 Web	· · · · · · · · · · · · · · · · · · ·	Crowding	Dundalk/Drogheda Commuter	
02/12/2016 Web				
· · ·	Fares & Ticketing		Dundalk/Drogheda Commuter	
02/12/2016 Web		Heat / AC	Dart	
02/12/2016 Email	Service Disruption		Dart	Portmarnock
02/12/2016 Web	Service Disruption	Track Fault	Dart	Bayside
02/12/2016 Web	Onboard Issues	Seat Reservation	Tralee	
02/12/2016 Email	Onboard Issues	Catering	Galway	
00/10/0016 5 11	Faras O Tiskatina	Student Tickets	Cork	
02/12/2016 Email	Fares & Ticketing	student nickets	CUIK	
02/12/2016 Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	Clongriffin
02/12/2016 Web 02/12/2016 Email	Service Disruption Service Disruption	Track Fault Timekeeping	Dundalk/Drogheda Commuter Dart	Clongriffin
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email	Service Disruption Service Disruption Onboard Issues	Track Fault Timekeeping 1st Class Issues	Dundalk/Drogheda Commuter Dart Cork	Clongriffin
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing	Track Fault Timekeeping 1st Class Issues Unused Tickets	Dundalk/Drogheda Commuter Dart Cork Galway	Clongriffin
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property	Dundalk/Drogheda Commuter Dart Cork Galway Dart	Clongriffin
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee	·
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter	·
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford	·
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter	·
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford	Balbriggan
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway	Balbriggan
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork	Balbriggan
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Toilets Tickets Unavailable On-	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork	Balbriggan Galway
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Toilets Tickets Unavailable On-	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork	Balbriggan Galway
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Tickets Unavailable On- Track Fault Crowding	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Dundalk/Drogheda Commuter	Balbriggan Galway
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Ticlets Tickets Unavailable On- Track Fault Crowding Incorrect Information	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter	Balbriggan Galway Drogheda
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues Website	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Toilets Tickets Unavailable On- Track Fault Crowding Incorrect Information Tickets Unavailable On-	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Cork Dundalk/Drogheda Commuter Cork Dart Cork Dart Portlaoise Kildare Commuter	Balbriggan Galway
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues Website Antisocial Behavior	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Ticlets Tickets Unavailable On- Track Fault Crowding Incorrect Information Tickets Unavailable On- Disorderly Passengers	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Portlaoise Kildare Commuter	Balbriggan Galway Drogheda
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues Website Antisocial Behavior Onboard Issues	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Ticlets Tickets Unavailable On- Track Fault Crowding Incorrect Information Tickets Unavailable On- Disorderly Passengers Crowding	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Cork Dart Cork Dart Galway	Balbriggan Galway Drogheda
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues Website Antisocial Behavior Onboard Issues Fares & Ticketing	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Toilets Tickets Unavailable On- Track Fault Crowding Incorrect Information Tickets Unavailable On- Disorderly Passengers Crowding Fare Structures	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Cork Dart Cork Dart Portlaoise Kildare Commuter Waterford Galway Tralee Mallow Cork	Balbriggan Galway Drogheda
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues Website Antisocial Behavior Onboard Issues Fares & Ticketing Fares & Ticketing	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Toilets Tickets Unavailable On- Track Fault Crowding Incorrect Information Tickets Unavailable On- Disorderly Passengers Crowding Fare Structures Fare Structures	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Waterford Galway Tralee Mallow Cork Cork	Balbriggan Galway Drogheda Sallins & Naas
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues Website Antisocial Behavior Onboard Issues Fares & Ticketing	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Toilets Tickets Unavailable On- Track Fault Crowding Incorrect Information Tickets Unavailable On- Disorderly Passengers Crowding Fare Structures Fare Structures	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Dundalk/Drogheda Commuter Waterford Galway Tralee Dundalk/Drogheda Commuter Cork Cork Cork Dundalk/Drogheda Commuter Cork Cork Dart Portlaoise Kildare Commuter Waterford Galway Tralee Mallow Cork Cork Dundalk/Drogheda Commuter	Balbriggan Galway Drogheda
02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Web 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Email 02/12/2016 Web	Service Disruption Service Disruption Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Antisocial Behavior Antisocial Behavior Onboard Issues Fares & Ticketing Onboard Issues Website Service Disruption Onboard Issues Station Issues Website Antisocial Behavior Onboard Issues Fares & Ticketing Fares & Ticketing	Track Fault Timekeeping 1st Class Issues Unused Tickets Lost Property Student Tickets Intimidation Disorderly Passengers Seat Reservation Unused Tickets Toilets Tickets Unavailable On- Track Fault Crowding Incorrect Information Tickets Unavailable On- Disorderly Passengers Crowding Fare Structures Fare Structures	Dundalk/Drogheda Commuter Dart Cork Galway Dart Tralee Dundalk/Drogheda Commuter Waterford Galway Dart Cork Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Waterford Galway Tralee Mallow Cork Cork	Balbriggan Galway Drogheda Sallins & Naas
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05/12/2016 Email Onboard Issues Seat Reservation Galway 05/12/2016 Web Onboard Issues Lost Property Cork 05/12/2016 Web Website Unable to Book Tickets Cork 05/12/2016 Web Fares & Ticketing Student Tickets Waterford Dublin Heuston 05/12/2016 Email Fares & Ticketing Student Tickets Longford/M3Parkway/Maynooth Maynooth				<u> </u>	Ciuiisilld
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	05/12/2016 Email	Fares & Ticketing		<u> </u>	Maynooth

05/12/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
05/12/2016 Web	Service Disruption	Track Fault	Portlaoise Kildare Commuter	Newbridge
05/12/2016 Web	Service Disruption	Train Failure	Dart	
05/12/2016 Web	Website	Complete Savings	Cork	
05/12/2016 Web	Antisocial Behavio		Dart	
05/12/2016 Web 05/12/2016 Email	Staff Issues			Kildare
· · ·		Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Kiluare
05/12/2016 Email	Station Issues	TVMs	Galway	
05/12/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
05/12/2016 Web	Service Disruption	Train Failure	Dart	
05/12/2016 Web	Website	Promotional Offers	Dart	
05/12/2016 Web		Lost/Mislaid Tickets	Cork	
05/12/2016 Web	Station Issues	Car Parks	Waterford	Dublin Heuston
· ·				Dubilii Heustoii
05/12/2016 Web	Website	Unable to Book Tickets		
05/12/2016 Web	Staff Issues	Positive	Newbridge PPT Commuter	
05/12/2016 Web	Fares & Ticketing	Fare Structures	Dart	
05/12/2016 Email	Service Disruption	Timekeeping	Dart	
05/12/2016 Email	Fares & Ticketing	Annual Tickets	Newbridge PPT Commuter	
05/12/2016 Web	Onboard Issues	Crowding	Dart	
05/12/2016 Email	Service Disruption		Dundalk/Drogheda Commuter	Donabate
05/12/2016 Email	Service Disruption		Dart	Donabate
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05/12/2016 Email	Service Disruption		Dart	
05/12/2016 Web		Lost/Mislaid Tickets	Portlaoise Kildare Commuter	Sallins & Naas
05/12/2016 Web		Lost/Mislaid Tickets	Westport & Ballina	
05/12/2016 Web	Onboard Issues	Lost Property	Cork	
05/12/2016 Web	Onboard Issues	Lost Property	Cork	
05/12/2016 Email	Onboard Issues	Lost Property	Cork	
05/12/2016 Until	Service Disruption	<u> </u>	Dart	
·	<u> </u>			
05/12/2016 Web	Service Disruption		Dart Communication	
05/12/2016 Web	Station Issues	Station Condition	Newbridge PPT Commuter	
05/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
05/12/2016 Email	Onboard Issues	1st Class Issues	Belfast	
06/12/2016 Web	Onboard Issues	Lost Property	Dart	
06/12/2016 Web	Service Disruption	Timekeeping	Dart	Clontarf Road
06/12/2016 Web	Station Issues	Station Condition	Dart	Howth Jctn. & Donaghmede
06/12/2016 Web	Service Disruption		Newbridge PPT Commuter	Tiowar sean. & Boriuginneue
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06/12/2016 Web	Station Issues	Station Condition	Galway	
06/12/2016 Web	Station Issues	TVMs	Cork	
06/12/2016 Web	Onboard Issues	Seat Reservation	Galway	
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06/12/2016 Web	Fares & Ticketing	Fare Structures	Cork	
			Cork	
06/12/2016 Web	Fares & Ticketing	Fare Structures	Cork	Thurles
06/12/2016 Web 06/12/2016 Web	Fares & Ticketing Onboard Issues	Fare Structures Seat Reservation	Cork	Thurles
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation	Cork Cork Cork	Thurles Thurles
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation	Cork Cork Cork Galway	Thurles
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs	Cork Cork Cork Galway Dundalk/Drogheda Commuter	
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation	Cork Cork Cork Galway	Thurles
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC	Cork Cork Cork Galway Dundalk/Drogheda Commuter	Thurles
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues	Fare Structures Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Staff Issues	Fare Structures Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 06/12/2016 Email 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Staff Issues Service Disruption	Fare Structures Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter	Thurles Drogheda
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06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 06/12/2016 Email 06/12/2016 Email 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Staff Issues Service Disruption Service Disruption	Fare Structures Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter Galway	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Service Disruption Website	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter Galway Tralee	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 06/12/2016 Web 06/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter	Thurles Drogheda
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06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Onboard Issues Staff Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina	Thurles Drogheda
06/12/2016 Web 06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina	Thurles Drogheda
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06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Connections	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina Undalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter	Thurles Drogheda
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06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Timekeeping Connections Condetions Condetions Condetions Timekeeping Timekeeping Timekeeping Contections Timekeeping Timekeeping Contections Condition Crowding	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dart Newbridge PPT Commuter Dart	Thurles Drogheda Portmarnock
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Timetabling Onboard Issues Service Disruption Service Disruption Onboard Issues Service Disruption Station Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Timekeeping Connections Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Timekeeping Station Condition Crowding Bicycle Spaces	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Newbridge PPT Commuter Dart Dart Cork	Thurles Drogheda Portmarnock
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Cost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Newbridge PPT Commuter Dart Dart Cork Limerick	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Cost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Newbridge PPT Commuter Dart Cork Limerick Longford/M3Parkway/Maynootd	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Cost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Newbridge PPT Commuter Dart Dart Cork Limerick	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Cost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Newbridge PPT Commuter Dart Cork Limerick Longford/M3Parkway/Maynootd	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Service Disruption Timetabling Onboard Issues Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Station Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Cost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities	Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dart Cork Limerick Longford/M3Parkway/Maynoott Dart	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Lost/Mislaid Tickets Disability Issues	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dart Limerick Longford/M3Parkway/Maynootl Dart Cork Galway	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede Lansdowne Road
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Lost/Mislaid Tickets Disability Issues Connections	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Limerick Longford/M3Parkway/Maynootl Dart Cork Galway Dart	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede Lansdowne Road
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Email 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Lost/Mislaid Tickets Disability Issues Connections Student Tickets	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Westport & Ballina Dundalk/Drogheda Commuter Pundalk/Drogheda Commuter Cork Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Umerick Longford/M3Parkway/Maynootl Dart Cork Galway Dart Galway	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede Lansdowne Road Athlone
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Email 07/12/2016 Web 07/12/2016 Web 07/12/2016 Web 07/12/2016 Email 07/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Timetabling Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Lost/Mislaid Tickets Disability Issues Connections Student Tickets Seat Reservation	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Dundalk/Drogheda Commuter Pundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Limerick Longford/M3Parkway/Maynootl Dart Cork Galway Dart Galway Dart Galway Longford/M3Parkway/Maynootl	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede Lansdowne Road Athlone Enfield
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Service Disruption Service Disruption Timetabling Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Timetabling Station Issues Timetabling Tares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Lost/Mislaid Tickets Disability Issues Connections Student Tickets Seat Reservation Unhelpful/Rude Staff	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Cork Limerick Limerick Longford/M3Parkway/Maynooti Dart Cork Galway Dart Galway Longford/M3Parkway/Maynooti Dart	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede Lansdowne Road Athlone Enfield Dublin Connolly
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Email 07/12/2016 Web 07/12/2016 Email 07/12/2016 Web 07/12/2016 Email 07/12/2016 Email 07/12/2016 Email 07/12/2016 Fost 07/12/2016 Post	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Fares & Ticketing Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Timetabling Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues Service Disruption Station Issues Timetabling Fares & Ticketing Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Lost/Mislaid Tickets Disability Issues Connections Student Tickets Seat Reservation Unhelpful/Rude Staff Doors	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Dundalk/Drogheda Commuter Pundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Cork Limerick Longford/M3Parkway/Maynootl Dart Cork Galway Dart Galway Dart Galway Longford/M3Parkway/Maynootl	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede Lansdowne Road Athlone Enfield Dublin Connolly Drumcondra
06/12/2016 Web 06/12/2016 Web 06/12/2016 Email 06/12/2016 Web 07/12/2016 Web	Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Service Disruption Onboard Issues Staff Issues Staff Issues Staff Issues Service Disruption Service Disruption Website Station Issues Service Disruption Timetabling Onboard Issues Service Disruption Service Disruption Timetabling Onboard Issues Service Disruption Station Issues Onboard Issues Onboard Issues Service Disruption Station Issues Timetabling Station Issues Timetabling Tares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues Timetabling Fares & Ticketing Onboard Issues	Fare Structures Seat Reservation Seat Reservation Seat Reservation TVMs Heat / AC Timekeeping Seat Reservation Crowding Unhelpful/Rude Staff Positive Timekeeping Timekeeping Unable to Book Tickets Station Facilities Timekeeping Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Connections Seat Reservation Student Tickets Seat Reservation Timekeeping Lost Property Timekeeping Station Condition Crowding Bicycle Spaces Dogs Timekeeping Station Facilities Lost/Mislaid Tickets Disability Issues Connections Student Tickets Seat Reservation Unhelpful/Rude Staff Doors	Cork Cork Cork Cork Galway Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Westport & Ballina Dart Dundalk/Drogheda Commuter Galway Tralee Newbridge PPT Commuter Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Dundalk/Drogheda Commuter Rosslare Cork Westport & Ballina Dundalk/Drogheda Commuter Dundalk/Drogheda Commuter Dart Cork Limerick Limerick Longford/M3Parkway/Maynooti Dart Cork Galway Dart Galway Longford/M3Parkway/Maynooti Dart	Thurles Drogheda Portmarnock Howth Jctn. & Donaghmede Lansdowne Road Athlone Enfield Dublin Connolly

T. Control of the Con	07/12/2016 Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynootl	Coolmine
	07/12/2016 Post	Service Disruption	Planned Maintenance	Galway	Ballinasloe
	07/12/2016 Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Portlaoise
	07/12/2016 Email	Service Disruption	· · ·	Longford/M3Parkway/Maynootl	
	• •	•		•	
	07/12/2016 Email		DSP Free Travel Passes		D .1. 0.1 .1
	07/12/2016 Email	Station Issues	Car Parks	, ,	Rush & Lusk
	07/12/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	Newry
	07/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
	07/12/2016 Email	Service Disruption	Timekeeping	Dart	
	07/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
	07/12/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
	07/12/2016 Web		TVMs	Dart	Booterstown
	• •	Fares & Ticketing		Dart	booterstown
	07/12/2016 Email				
	07/12/2016 Web		Unable to Book Tickets		
	07/12/2016 Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
	07/12/2016 Post	Service Disruption	Train Failure	Cork	Mallow
	07/12/2016 Post	Service Disruption	Train Failure	Cork	Cork Kent
	07/12/2016 Post	Service Disruption	Train Failure	Cork	Cork Kent
	07/12/2016 Post	Service Disruption	Train Failure	Cork	Cork Kent
	07/12/2016 Post	Fares & Ticketing		Longford/M3Parkway/Maynootl	
				Belfast	Dublin
	07/12/2016 Post	Service Disruption			Dubilii
	07/12/2016 Web		Unable to Book Tickets		
	07/12/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
	07/12/2016 Web	Onboard Issues	Seat Reservation	Galway	
	07/12/2016 Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
	07/12/2016 Web	Service Disruption	Timekeeping	Sligo	
	07/12/2016 Web	•		Galway	
	07/12/2016 Web	Fares & Ticketing		Dart	
	07/12/2016 Web		•		
	<u> </u>		Timetable Suggestions		
	07/12/2016 Web	Service Disruption		Longford/M3Parkway/Maynooth	
	07/12/2016 Web	Onboard Issues	Lost Property		Hazelhatch & Celbridge
	07/12/2016 Web	Fares & Ticketing	Fare Structures	Belfast	
	07/12/2016 Web	Website	Unable to Book Tickets	Tralee	
	07/12/2016 Web	Timetabling	Timetable Suggestions	Cork	
	07/12/2016 Web	Website	Unable to Book Tickets		
	07/12/2016 Web				Newbridge
	• •				
	07/12/2016 Web	Service Disruption		Longford/M3Parkway/Maynootl	Mullingar
	07/12/2016 Web	Service Disruption		Portlaoise Kildare Commuter	
	07/12/2016 Web	Onboard Issues	Seat Reservation	Limerick	
	07/12/2016 Email	Station Issues	TVMs	Waterford	Carlow
	07/12/2016 Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
	07/12/2016 Web	Station Issues	TVMs	Dart	
	07/12/2016 Web			Cork	
	07/12/2016 Web			Cork	
	• •	Website			
	08/12/2016 Web		Unable to Book Tickets		
	08/12/2016 Web		Catering	Cork	
	08/12/2016 Web	Website	Unable to Book Tickets	Cork	
	08/12/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
	08/12/2016 Email	Service Disruption	Train Failure	Limorick	
		Jet vice Distaption		Limerick	
	08/12/2016 Email				
	08/12/2016 Email 08/12/2016 Web	Fares & Ticketing	Unused Tickets	Cork	
	08/12/2016 Web	Fares & Ticketing Station Issues	Unused Tickets Station Facilities	Cork Waterford	Enfield
	08/12/2016 Web 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues	Unused Tickets Station Facilities Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl	Enfield
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway	Enfield
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork	Enfield
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork	
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork	Enfield Dublin Connolly
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast	
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast	Dublin Connolly
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks Signal Fault	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Belfast Rosslare Dart	Dublin Connolly
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks Signal Fault Positive	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Belfast Rosslare Dart Waterford	Dublin Connolly
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks Signal Fault Positive Unused Tickets	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Belfast Rosslare Dart Waterford Cork	Dublin Connolly Gorey
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks Signal Fault Positive Unused Tickets Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Belfast Rosslare Dart Waterford Cork Tralee	Dublin Connolly
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Unused Tickets	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway	Dublin Connolly Gorey
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Belfast Rosslare Dart Waterford Cork Tralee	Dublin Connolly Gorey
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway	Dublin Connolly Gorey
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick	Dublin Connolly Gorey
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Website	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Website Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Galway Cork Limerick Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Forboard Issues Fares & Ticketing Website Onboard Issues Service Disruption	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Seat Reservation Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Galway Cork Limerick Tralee Cork Cork Cork Umdalk/Drogheda Commuter	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Cork Undalk/Drogheda Commuter Cork Dart	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping TVMs	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Cork Cork Cork Cork Cork Cork Cork	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping TVMs	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Cork Undalk/Drogheda Commuter Cork Dart	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Service Disruption Station Issues	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping TVMs Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Undalk/Drogheda Commuter Cork Dart Dart	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Service Disruption Timetabling	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Timetable Suggestions Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping TVMs Timekeeping Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Cork Dundalk/Drogheda Commuter Cork Dart Dundalk/Drogheda Commuter Dart Rosslare	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Timetable Suggestions Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping TVMs Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Cork Dundalk/Drogheda Commuter Cork Dart Dundalk/Drogheda Commuter Dart Rosslare	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Timetabling Service Disruption Timetabling Service Disruption Timetabling Service Disruption Service Disruption	Unused Tickets Station Facilities Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping TVMs Timekeeping Timekaeping Timekaeping Timekaeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Cork Dundalk/Drogheda Commuter Cork Dundalk/Drogheda Commuter Dart Rosslare	Dublin Connolly Gorey Killarney
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues Service Disruption Station Issues Service Disruption Timetabling Service Disruption Timetabling Service Disruption Fares & Ticketing	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping TyMs Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Undalk/Drogheda Commuter Cork Dart Dundalk/Drogheda Commuter Dart Rosslare	Dublin Connolly Gorey Killarney Mallow
	08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email 08/12/2016 Web 08/12/2016 Email	Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Website Station Issues Service Disruption Staff Issues Fares & Ticketing Onboard Issues Timetabling Onboard Issues Fares & Ticketing Website Onboard Issues Fares & Ticketing Website Onboard Issues Service Disruption Onboard Issues Service Disruption Service Disruption Timetabling Service Disruption Timetabling Service Disruption Timetabling Service Disruption Service Disruption	Unused Tickets Station Facilities Seat Reservation Seat Reservation Seat Reservation Unable to Book Tickets Car Parks Signal Fault Positive Unused Tickets Seat Reservation Timetable Suggestions Seat Reservation Seat Reservation Fare Structures Unable to Book Tickets Lost Property Timekeeping Seat Reservation Timekeeping TyMs Timekeeping	Cork Waterford Longford/M3Parkway/Maynootl Galway Cork Cork Belfast Rosslare Dart Waterford Cork Tralee Galway Cork Limerick Tralee Cork Undalk/Drogheda Commuter Cork Dart Dundalk/Drogheda Commuter Dart Rosslare	Dublin Connolly Gorey Killarney

08/12/2016 Email	Service Disruption		Dart	
08/12/2016 Web	Service Disruption	Timekeeping	Dart	
08/12/2016 Web	Antisocial Behavio	Intimidation	Portlaoise Kildare Commuter	Clondalkin Fonthill
08/12/2016 Web	Service Disruption	Timekeeping	Newbridge PPT Commuter	
08/12/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Maynooth
08/12/2016 Web	Onboard Issues	Doors	Westport & Ballina	Clara
08/12/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
08/12/2016 Web	Fares & Ticketing	Annual Tickets	Cork	
08/12/2016 Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Balhriggan
08/12/2016 Web	Website	Unable to Book Tickets		24.01.66411
08/12/2016 Web	Service Disruption		Dart	
09/12/2016 Web	Fares & Ticketing		Galway	
09/12/2016 Email				Enfield
· ·	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Efficient
09/12/2016 Web	Timetabling	Timetable Suggestions		
09/12/2016 Web	Service Disruption		Dundalk/Drogheda Commuter	
09/12/2016 Web	Staff Issues	Unhelpful/Rude Staff		Tara Street
09/12/2016 Web	Service Disruption	Timekeeping	Dart	
09/12/2016 Email	Fares & Ticketing	Student Tickets	Cork	
09/12/2016 Email	Website	No Confirmation Email	Tralee	
09/12/2016 Email	Station Issues	Station Facilities	Dart	Kilbarrack
09/12/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
09/12/2016 Web	Fares & Ticketing		Limerick	
09/12/2016 Web	Fares & Ticketing			Kilcoole
09/12/2016 Email		DSP Free Travel Passes		
09/12/2016 Email	Fares & Ticketing		Belfast	
· ·			Waterford	
09/12/2016 Email	Onboard Issues	Heat / AC		
09/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
09/12/2016 Web		Fare Structures	Dart	
09/12/2016 Email	Onboard Issues	Seat Reservation	Cork	
09/12/2016 Email	Website	Unable to Book Tickets		
09/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Rosslare	Arklow
09/12/2016 Web	Fares & Ticketing	Student Tickets	Galway	
09/12/2016 Web	Staff Issues	Positive	Dart	
09/12/2016 Web	Website	Unable to Book Tickets	Cork	
09/12/2016 Email	Service Disruption		Dart	
09/12/2016 Web	Staff Issues	RPU Staff Issues	Cork	
09/12/2016 Web	Service Disruption		Dart	
	Staff Issues		Cork	Dublin Houston
09/12/2016 Web		Positive		Dublin Heuston
09/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
		Unused Tickets	Limerick	
09/12/2016 Email				
09/12/2016 Email 09/12/2016 Web	Website	Unable to Book Tickets	Cork	
09/12/2016 Web	Website	Unable to Book Tickets	Cork	
09/12/2016 Web 09/12/2016 Web	Website Onboard Issues	Unable to Book Tickets Crowding	Cork Longford/M3Parkway/Maynootl Sligo	Harmonstown
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web	Website Onboard Issues Timetabling	Unable to Book Tickets Crowding Timetable Changes	Cork Longford/M3Parkway/Maynootl Sligo	Harmonstown
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork	Harmonstown
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork	Harmonstown
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Station Issues	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart	Harmonstown
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition Unused Tickets	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart Galway	
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Email	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition Unused Tickets Timekeeping	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart Galway Longford/M3Parkway/Maynootl	
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Onboard Issues	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition Unused Tickets Timekeeping Seat Reservation	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart Galway Longford/M3Parkway/Maynootl Limerick	
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Onboard Issues Website	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition Unused Tickets Timekeeping Seat Reservation Promotional Offers	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart Galway Longford/M3Parkway/Maynootl Limerick Cork	
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Onboard Issues Website	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition Unused Tickets Timekeeping Seat Reservation Promotional Offers Unable to Book Tickets	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart Galway Longford/M3Parkway/Maynootl Limerick Cork Waterford	
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 10/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Service Disruption Onboard Issues Website Website Onboard Issues	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition Unused Tickets Timekeeping Seat Reservation Promotional Offers Unable to Book Tickets Crowding	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart Galway Longford/M3Parkway/Maynootl Limerick Cork Waterford Cork	
09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Email 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 09/12/2016 Web 10/12/2016 Web 10/12/2016 Web 10/12/2016 Web	Website Onboard Issues Timetabling Station Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Service Disruption Onboard Issues Website Website Onboard Issues Fares & Ticketing	Unable to Book Tickets Crowding Timetable Changes TVMs Seat Reservation Seat Reservation Station Condition Unused Tickets Timekeeping Seat Reservation Promotional Offers Unable to Book Tickets Crowding Student Tickets	Cork Longford/M3Parkway/Maynootl Sligo Dart Cork Cork Dart Galway Longford/M3Parkway/Maynootl Limerick Cork Waterford Cork Cork	
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12/12/2016 We	eb Onboard Issues	Catering	Cork	
12/12/2016 We	eb Onboard Issues	Announcements	Dart	
12/12/2016 Em	ail Service Disruption	Timekeeping	Cork	
12/12/2016 Em	· · · · · · · · · · · · · · · · · · ·	Crowding	Tralee	
12/12/2016 Em		Seat Reservation	Limerick	
12/12/2016 Em		Seat Reservation	Belfast	
12/12/2016 Em	ail Onboard Issues	Toilets	Belfast	
12/12/2016 We	eb Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
12/12/2016 Em	ail Timetabling	Cancellations	Longford/M3Parkway/Maynoot	Leixlip (Louisa Bridge)
12/12/2016 Em	ail Station Issues	Early Departures	Longford/M3Parkway/Maynoot	Leixlip (Louisa Bridge)
12/12/2016 We		•	Longford/M3Parkway/Maynoot	
12/12/2016 We	<u>_</u>		Belfast	Mayriootii
12/12/2016 We		1st Class Issues	Cork	
12/12/2016 Em	ail Station Issues	Incorrect Information	Longford/M3Parkway/Maynoot	Maynooth
12/12/2016 Em	ail Timetabling	Connections	Dart	
12/12/2016 Em	ail Fares & Ticketing	Student Tickets	Galway	Tullamore
12/12/2016 We	eb Onboard Issues	Seat Reservation	Belfast	
12/12/2016 We			Newbridge PPT Commuter	
12/12/2016 Em		Unused Tickets	Westport & Ballina	
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12/12/2016 We		Station Facilities	Dart	Malahide
12/12/2016 We	eb Website	Unable to Book Tickets	Cork	
12/12/2016 We	eb Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/12/2016 We	eb Station Issues	TVMs	Cork	Hazelhatch & Celbridge
12/12/2016 We		Catering	Westport & Ballina	-
12/12/2016 We		Seat Reservation	Cork	
12/12/2016 We		Lost Property	Tralee	
12/12/2016 We		Alcohol/Smoking Policy		
12/12/2016 Em			Westport & Ballina	
12/12/2016 We	eb Website	Unable to Book Tickets	Tralee	
12/12/2016 We	b Station Issues	Station Facilities	Cork	Dublin Heuston
12/12/2016 Em	ail Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
12/12/2016 We	· · · · · · · · · · · · · · · · · · ·	Disorderly Passengers	Waterford	
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12/12/2016 We		Crowding	Sligo	
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12/12/2016 We	eb Service Disruption	Timekeeping	Dart	
12/12/2016 We	eb Station Issues	Tag On/Off Issues	Portlaoise Kildare Commuter	Dublin Connolly
12/12/2016 We	eb Service Disruption	Timekeeping	Dart	
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	13/12/2016 Email		No Confirmation Email		
	13/12/2016 Web		Seat Reservation	Belfast	
	13/12/2016 Web	Onboard Issues	Announcements	Dart	
	13/12/2016 Email	Station Issues	Announcements	Rosslare	
	13/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	
	13/12/2016 Web	Onboard Issues	Lost Property	Cork	
	13/12/2016 Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	
	13/12/2016 Email	Antisocial Behavio		Dundalk/Drogheda Commuter	
	13/12/2016 Web	Service Disruption		Dart	
	13/12/2016 Web	•		Limerick	
					Ribert.
	13/12/2016 Email				Kilcoole
	13/12/2016 Email		Station Condition		Harmonstown
	13/12/2016 Email	Station Issues	Station Facilities	Dart	Harmonstown
	13/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
	13/12/2016 Email	Fares & Ticketing	Student Tickets	Waterford	Carlow
	13/12/2016 Web	Onboard Issues	1st Class Issues	Cork	
	13/12/2016 Web	Service Disruption	Timekeeping	Dart	
	13/12/2016 Web	· · · · · · · · · · · · · · · · · · ·		Galway	
	13/12/2016 Email	Service Disruption		Dart	
	· · ·	•		Limerick	
	13/12/2016 Web				
	13/12/2016 Email	Fares & Ticketing		Cork	
	13/12/2016 Web			Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
	13/12/2016 Web			Cork	
	13/12/2016 Web	Station Issues	Station Facilities	Limerick	
	13/12/2016 Email	Station Issues	TVMs	Dart	Booterstown
	13/12/2016 Web	Onboard Issues	Catering	Cork	
	14/12/2016 Email			Tralee	
	14/12/2016 Web			Tralee	
	14/12/2016 Web		<u>'</u>	Cork	
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	14/12/2016 Web		<u>'</u>	Cork	
	14/12/2016 Web		Doors	Dart	
	14/12/2016 Email	Fares & Ticketing	Fare Structures	Cork	
	14/12/2016 Post	Service Disruption	Timekeeping	Belfast	Newry
	14/12/2016 Post	Service Disruption	Train Failure	Cork	Cork Kent
	14/12/2016 Email	Service Disruption	Timekeeping	Dart	
	14/12/2016 Post	Service Disruption			Cork Kent
	14/12/2016 Web	· · · · · · · · · · · · · · · · · · ·	Tickets Unavailable On-		con kent
	· · ·				
	14/12/2016 Email	Fares & Ticketing		Portlaoise Kildare Commuter	
	14/12/2016 Email			Rosslare	
	14/12/2016 Email			Galway	
	14/12/2016 Email	Station Issues	Cleanliness		Harmonstown
	14/12/2016 Email	Service Disruption	Signal Fault	Belfast	
	14/12/2016 Email	Onboard Issues	Seat Reservation	Galway	
	14/12/2016 Web	Service Disruption	Timekeeping	Dart	
	14/12/2016 Email	Onboard Issues	Seat Reservation	Cork	
	14/12/2016 Web	Staff Issues	Positive	Cork	
		Starr issues	Car Parks	Portlaoise Kildare Commuter	
	14/12/2016 Email	Station Issues			Kildaro
1	14/12/2016 Email				Kildare
	14/12/2016 Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
	14/12/2016 Post 14/12/2016 Post	Onboard Issues Service Disruption	1st Class Issues Incident on Line	Cork Sligo	Cork Kent Dublin
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post	Onboard Issues Service Disruption Service Disruption	1st Class Issues Incident on Line Signal Fault	Cork Sligo Longford/M3Parkway/Maynootl	Cork Kent Dublin
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition	Cork Sligo Longford/M3Parkway/Maynootl Cork	Cork Kent Dublin
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post	Onboard Issues Service Disruption Service Disruption Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition	Cork Sligo Longford/M3Parkway/Maynootl	Cork Kent Dublin
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition	Cork Sligo Longford/M3Parkway/Maynootl Cork	Cork Kent Dublin
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork	Cork Kent Dublin Tara Street
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford	Cork Kent Dublin Tara Street
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter	Cork Kent Dublin Tara Street Dublin Heuston Skerries
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl	Cork Kent Dublin Tara Street Dublin Heuston Skerries
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter	Cork Kent Dublin Tara Street Dublin Heuston Skerries
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway	Cork Kent Dublin Tara Street Dublin Heuston Skerries
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	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart	Cork Kent Dublin Tara Street Dublin Heuston Skerries
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Tissues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Tissues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Tissues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Orboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Cork Dart	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Orboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Orboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Orboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Orboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter Cork Dart Cork Dart	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding Seat Reservation	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter Cork Dart Cork Dart	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge Tralee
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Farice Disruption Onboard Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding Seat Reservation Announcements Connections	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Cork Dart Cork Dart Cork Dart Cork Dart Cork	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge Tralee
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Farice Disruption Onboard Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding Seat Reservation Announcements Connections Lost Property	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Dart	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge Tralee Glenageary
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email	Onboard Issues Service Disruption Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Onboard Issues Station Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding Seat Reservation Announcements Connections Lost Property Unhelpful/Rude Staff	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge Tralee Glenageary Mallow
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Station Issues Station Issues Station Issues Onboard Issues Station Issues Timetabling Onboard Issues Staff Issues Staff Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding Seat Reservation Announcements Connections Lost Property Unhelpful/Rude Staff Car Parks	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Sligo Dart Cork Dart Cork Dart Cork Dart Cork Dart Cork Dart Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Dart Tralee	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge Tralee Glenageary Mallow Bray
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Station Issues Station Issues Timetabling Onboard Issues Timetabling Onboard Issues Staff Issues Staff Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding Seat Reservation Announcements Connections Lost Property Unhelpful/Rude Staff Car Parks Positive	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Sligo Dart Cork Dart C	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge Tralee Glenageary Mallow Bray Limerick
	14/12/2016 Post 14/12/2016 Post 14/12/2016 Post 14/12/2016 Web 14/12/2016 Web 14/12/2016 Web 14/12/2016 Email 14/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Web 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email 15/12/2016 Email	Onboard Issues Service Disruption Service Disruption Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Service Disruption Fares & Ticketing Station Issues Timetabling Station Issues Staff Issues Website Service Disruption Onboard Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Fares & Ticketing Station Issues Onboard Issues Onboard Issues Onboard Issues Timetabling Onboard Issues Station Issues Station Issues Timetabling Onboard Issues Timetabling Onboard Issues Staff Issues Staff Issues	1st Class Issues Incident on Line Signal Fault Station Condition 1st Class Issues Barriers Lost Property Crowding Timekeeping RPU Fines TVMs Timetable Suggestions Station Facilities Positive Unable to Book Tickets Timekeeping Lost Property DSP Free Travel Passes TVMs Cleanliness TVMs Crowding Seat Reservation Announcements Connections Lost Property Unhelpful/Rude Staff Car Parks	Cork Sligo Longford/M3Parkway/Maynootl Cork Cork Waterford Dundalk/Drogheda Commuter Longford/M3Parkway/Maynootl Portlaoise Kildare Commuter Galway Rosslare Dart Cork Tralee Sligo Dart Cork Dart Sligo Portlaoise Kildare Commuter Portlaoise Kildare Commuter Tralee Sligo Dart Cork Dart C	Cork Kent Dublin Tara Street Dublin Heuston Skerries Newbridge Sydney Parade Shankill Enfield Newbridge Tralee Glenageary Mallow Bray

15,	/12/2016 Email	Fares & Ticketing	Ticket Prices	Cork	
15,	/12/2016 Email	Staff Issues	Positive	Dart	Killester
15,	/12/2016 Email	Fares & Ticketing	On-Line Tickets	Limerick	
	/12/2016 Email		Lost/Mislaid Tickets	Westport & Ballina	
	•		·	•	
	/12/2016 Email	Staff Issues	Positive	Cork	
15,	/12/2016 Web	Station Issues	Station Facilities	Cork	Cork Kent
15,	/12/2016 Email	Onboard Issues	Wi Fi	Galway	
15,	/12/2016 Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
	/12/2016 Web	Station Issues	Car Parks	Westport & Ballina	
				<u>'</u>	
	/12/2016 Web	Onboard Issues	Seat Reservation	Sligo	
15,	/12/2016 Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Balbriggan
15,	/12/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
16,	/12/2016 Web	Service Disruption	Timekeeping	Waterford	Carlow
	/12/2016 Web	Fares & Ticketing		Cork	
	· ·				
16,	/12/2016 Web	Website	No Confirmation Email		
16,	/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
16,	/12/2016 Web	Fares & Ticketing	Student Tickets	Galway	
16.	/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynoot	
	/12/2016 Web	Onboard Issues	1st Class Issues	Cork	
16,	/12/2016 Email	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	
16,	/12/2016 Web	Onboard Issues	Seat Reservation	Waterford	
16,	/12/2016 Email	Fares & Ticketing	On-Line Tickets	Sligo	
	/12/2016 Email		Promotional Offers	Cork	
-	/12/2016 Web	Website	Unable to Book Tickets		
16,	/12/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
16,	/12/2016 Email	Fares & Ticketing	Promotional Offers	Westport & Ballina	
16	/12/2016 Email	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
	/12/2016 Web	Fares & Ticketing		Limerick	
16,	/12/2016 Web	Station Issues	TVMs	Longford/M3Parkway/Maynoot	Leixlip (Confey)
16,	/12/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
16.	/12/2016 Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
	/12/2016 Web	Fares & Ticketing		Belfast	
	•				
16,	/12/2016 Email	Fares & Ticketing	Promotional Offers	Westport & Ballina	
16,	/12/2016 Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynoot	
16,	/12/2016 Web	Service Disruption	Timekeeping	Dart	
-	/12/2016 Web	Onboard Issues	Catering	Cork	
	•				
-	/12/2016 Web		Student Tickets	Cork	
17.	/12/2016 Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
17/	, , , , , , , , , , , , , , , , , , , ,				
	•	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynoot	Maynooth
17,	/12/2016 Web	Timetabling Timetabling		Longford/M3Parkway/Maynoot	Maynooth
17, 17,	/12/2016 Web /12/2016 Web	Timetabling	Timetable Suggestions	Waterford	Maynooth
17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email	Timetabling Fares & Ticketing	Timetable Suggestions Fare Structures	Waterford Sligo	·
17, 17,	/12/2016 Web /12/2016 Web	Timetabling	Timetable Suggestions	Waterford	Maynooth Shankill
17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email	Timetabling Fares & Ticketing	Timetable Suggestions Fare Structures	Waterford Sligo	·
17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling	Timetable Suggestions Fare Structures Station Facilities Cancellations	Waterford Sligo Dart Portlaoise Kildare Commuter	·
17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Web /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee	·
17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart	·
17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork	·
17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork	·
17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork	·
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork	·
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart	·
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Tralee Dart Tralee Longford/M3Parkway/Maynoot Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets Unable t	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Sligo Portlaoise Kildare Commuter	Shankill I Maynooth
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Fares &	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Sligo Portlaoise Kildare Commuter	Shankill I Maynooth
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Fares &	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Conboard Issues Timetabling Website Station Issues Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets Con-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Sligo Portlaoise Kildare Commuter Cork Cork Cork	Shankill Maynooth Sallins & Naas
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Timetabling Website Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets On-Line Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Cor-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Positive TVMs	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Sligo Portlaoise Kildare Commuter Cork Cork Sligo Portlaoise Kildare Commuter Cork Cork Cork Cork Sligo Dundalk/Drogheda Commuter	Shankill Maynooth Sallins & Naas
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Station Issues Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Timetabling Website Station Issues Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unable to Book Tickets Unable to Book Tickets Unable Timetable Suggestions Unable Tickets Unable Tickets Unused Tickets Positive TVMs	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Sligo Portlaoise Kildare Commuter Cork Cork Sligo Portlaoise Kildare Commuter Cork Cork Cork Cork Sligo Dundalk/Drogheda Commuter Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Timetabling Website Station Issues Fares & Ticketing Fares &	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Unused Tickets Positive TVMs Seat Reservation 1st Class Issues	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Sligo Portlaoise Kildare Commuter Cork Sligo Portlaoise Kildare Commuter Cork Cork Cork Cork Sligo Dundalk/Drogheda Commuter Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries Dublin Heuston
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Post	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Station Issues Timetabling Fares & Ticketing Staff Issues Station Issues Onboard Issues Onboard Issues	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Unused Tickets Positive TVMs Seat Reservation 1st Class Issues 1st Class Issues	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries Dublin Heuston Belfast Central
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Post /12/2016 Post /12/2016 Post	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Station Issues Timetabling Website Station Issues Fares & Ticketing Staff Issues Station Issues Onboard Issues Onboard Issues Onboard Issues	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Positive TVMs Seat Reservation 1st Class Issues 1st Class Issues	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries Dublin Heuston Belfast Central Cork Kent
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Post	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Station Issues Timetabling Fares & Ticketing Staff Issues Station Issues Onboard Issues Onboard Issues	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Signal Fault On-Line Tickets Announcements Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Unused Tickets Positive TVMs Seat Reservation 1st Class Issues 1st Class Issues	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries Dublin Heuston Belfast Central
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Post /12/2016 Post /12/2016 Post	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Station Issues Timetabling Website Station Issues Fares & Ticketing Fares & Tic	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Positive TVMs Seat Reservation 1st Class Issues 1st Class Issues	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries Dublin Heuston Belfast Central Cork Kent
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Fost /12/2016 Post /12/2016 Post /12/2016 Post /12/2016 Post /12/2016 Post /12/2016 Email /12/2016 Post /12/2016 Post /12/2016 Email	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Staff Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets On-Line Tickets DSP Free Travel Passes On-Line Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Unused Tickets TVMs Seat Reservation 1st Class Issues 1st Class Issues 1st Class Issues TVMs Fare Structures	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries Dublin Heuston Belfast Central Cork Kent
17, 17, 17, 17, 17, 17, 17, 17, 17, 17,	/12/2016 Web /12/2016 Email /12/2016 Web /12/2016 Femail /12/2016 Post /12/2016 Post /12/2016 Post /12/2016 Post /12/2016 Email /12/2016 Post /12/2016 Post /12/2016 Post /12/2016 Email /12/2016 Post /12/2016 Email /12/2016 Post /12/2016 Post /12/2016 Post /12/2016 Email /12/2016 Web	Timetabling Fares & Ticketing Station Issues Timetabling Onboard Issues Service Disruption Fares & Ticketing Website Website Service Disruption Fares & Ticketing Onboard Issues Website Fares & Ticketing Staff Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Timetable Suggestions Fare Structures Station Facilities Cancellations Seat Reservation Signal Fault On-Line Tickets Unable to Book Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets Signal Fault On-Line Tickets Unable to Book Tickets On-Line Tickets On-Line Tickets Unable to Book Tickets On-Line Tickets Unable to Book Tickets Lost/Mislaid Tickets Heat / AC Lost Property Timetable Suggestions Unable to Book Tickets Car Parks Lost/Mislaid Tickets Unused Tickets Unused Tickets Positive TVMs Seat Reservation 1st Class Issues 1st Class Issues 1st Class Issues TVMs Fare Structures Annual Tickets	Waterford Sligo Dart Portlaoise Kildare Commuter Tralee Dart Cork Cork Cork Dart Tralee Longford/M3Parkway/Maynoot Cork Cork Cork Cork Cork Cork Cork Cork	Shankill Maynooth Sallins & Naas Dublin Heuston Skerries Dublin Heuston Belfast Central Cork Kent
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19/12/2016 Post	Antisocial Behavio			Bray
19/12/2016 Web	Fares & Ticketing	Leap Cards	Dart	Bayside
19/12/2016 Post	Service Disruption	Incident on Line	Sligo	Dublin
19/12/2016 Post	Service Disruption	Signal Fault	Dart	Malahide
19/12/2016 Post	•	1st Class Issues		Dublin
19/12/2016 Fmail		Timetable Changes		Dubiiii
· ·	Timetabling		Sligo	
19/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
19/12/2016 Email	Onboard Issues	1st Class Issues	Limerick	
19/12/2016 Email	Onboard Issues	Doors	Galway	
19/12/2016 Web	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	
19/12/2016 Email	Onboard Issues	Heat / AC	Cork	
19/12/2016 Web	Onboard Issues	Lost Property	Sligo	
19/12/2016 Web	Onboard Issues	1st Class Issues	Belfast	
19/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
19/12/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
19/12/2016 Email	Onboard Issues	Seat Reservation	Waterford	
19/12/2016 Post	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	Wellington Br.
19/12/2016 Post	Onboard Issues	Seat Reservation	Galway	Galway
19/12/2016 Post	Fares & Ticketing	DSP Free Travel Passes	,	Sligo
19/12/2016 Email		Lost/Mislaid Tickets	Belfast	
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19/12/2016 Web	Station Issues	Lost Property	Galway	
19/12/2016 Web	Timetabling	Timetable Suggestions		
19/12/2016 Email	Fares & Ticketing		Sligo	
19/12/2016 Email	Fares & Ticketing	On-Line Tickets	Sligo	
19/12/2016 Web	Service Disruption	Bus Transfers	Galway	
19/12/2016 Email	Service Disruption		Dart	
19/12/2016 Email	Onboard Issues	Seat Reservation	Waterford	
19/12/2016 Email				
· ·	Service Disruption		Newbridge PPT Commuter	D
19/12/2016 Email	Onboard Issues	Seat Reservation		Dundalk
19/12/2016 Email	Fares & Ticketing		Westport & Ballina	
19/12/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
19/12/2016 Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
19/12/2016 Email	Fares & Ticketing		Westport & Ballina	
19/12/2016 Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Docklands
19/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
19/12/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
19/12/2016 Web	Website	Unable to Book Tickets	Cork	
20/12/2016 Web	Website	Unable to Book Tickets	Cork	
20/12/2016 Web	Onboard Issues	Heat / AC	Galway	
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20/12/2016 Web	Onboard Issues	Announcements	Newbridge PPT Commuter	Dortmarnock
20/12/2016 Web 20/12/2016 Web	Onboard Issues Station Issues	Announcements Station Condition	Newbridge PPT Commuter Dart	Portmarnock
20/12/2016 Web 20/12/2016 Web 20/12/2016 Web	Onboard Issues Station Issues Service Disruption	Announcements Station Condition Timekeeping	Newbridge PPT Commuter Dart Dart	Portmarnock
20/12/2016 Web 20/12/2016 Web	Onboard Issues Station Issues	Announcements Station Condition Timekeeping	Newbridge PPT Commuter Dart Dart Cork	Portmarnock
20/12/2016 Web 20/12/2016 Web 20/12/2016 Web	Onboard Issues Station Issues Service Disruption	Announcements Station Condition Timekeeping	Newbridge PPT Commuter Dart Dart	Portmarnock
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20/12/2016 Web 20/12/2016 Web 20/12/2016 Web 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Web 20/12/2016 Web 20/12/2016 Web 20/12/2016 Email	Onboard Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Staff Issues Website Fares & Ticketing Staff Issues Onboard Issues Station Issues Staff Issues Fares & Ticketing Staff Issues Station Issues Station Issues Fation Issues Staff Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Announcements Station Condition Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Station Facilities No Response to Compla No Confirmation Email On-Line Tickets Unhelpful/Rude Staff Lost Property TVMs Seat Reservation Positive Unused Tickets Unused Tickets	Newbridge PPT Commuter Dart Dart Cork Limerick Cork Dart Cork Galway Cork Dart Limerick Dart Limerick Dart Limerick Dart Limerick Dart Lork Longford/M3Parkway/Maynootl Limerick Belfast	Portmarnock Tara Street
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20/12/2016 Web 20/12/2016 Web 20/12/2016 Web 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Web 20/12/2016 Web 20/12/2016 Web 20/12/2016 Email	Onboard Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Staff Issues Website Fares & Ticketing Staff Issues Onboard Issues Station Issues Staff Issues Fares & Ticketing Staff Issues Station Issues Station Issues Fation Issues Staff Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing	Announcements Station Condition Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Station Facilities No Response to Compla No Confirmation Email On-Line Tickets Unhelpful/Rude Staff Lost Property TVMs Seat Reservation Positive Unused Tickets Unused Tickets Unable to Book Tickets	Newbridge PPT Commuter Dart Dart Cork Limerick Cork Dart Cork Galway Cork Dart Limerick Dart Limerick Dart Limerick Dart Cork Belfast Tralee	Portmarnock Tara Street
20/12/2016 Web 20/12/2016 Web 20/12/2016 Web 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Web 20/12/2016 Web 20/12/2016 Email	Onboard Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Staff Issues Website Fares & Ticketing Staff Issues Onboard Issues Station Issues Station Issues Staff Issues Onboard Issues Station Issues Station Issues Fares & Ticketing Fares & Ticketing Fares & Ticketing Website	Announcements Station Condition Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Station Facilities No Response to Compla No Confirmation Email On-Line Tickets Unhelpful/Rude Staff Lost Property TVMs Seat Reservation Positive Unused Tickets Unused Tickets Unable to Book Tickets Timekeeping	Newbridge PPT Commuter Dart Dart Cork Limerick Cork Dart Cork Galway Cork Dart Limerick Dart Limerick Dart Limerick Dart Cork Belfast Tralee	Portmarnock Tara Street Maynooth
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20/12/2016 Web 20/12/2016 Web 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Email 20/12/2016 Web 20/12/2016 Email 20/12/2016 Web 21/12/2016 Fost 21/12/2016 Post 21/12/2016 Post 21/12/2016 Post 21/12/2016 Post	Onboard Issues Station Issues Service Disruption Fares & Ticketing Onboard Issues Staff Issues Staff Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Station Issues Station Issues Onboard Issues Station Issues Fares & Ticketing Staff Issues Fares & Ticketing Fares & Ticketing Website Service Disruption Fares & Ticketing Station Issues Onboard Issues Staff Issues Onboard Issues Staff Issues Onboard Issues Staff Issues Station Issues	Announcements Station Condition Timekeeping Unused Tickets Seat Reservation Unhelpful/Rude Staff Station Facilities No Response to Compla No Confirmation Email On-Line Tickets Unhelpful/Rude Staff Lost Property TVMs Seat Reservation Positive Unused Tickets Unable to Book Tickets Timekeeping Unused Tickets Unable to Book Tickets Timekeeping Station Facilities Lost Property Positive Lost Property Intimidation No Confirmation Email Announcements Positive TVMs Lost Property Intimidation Train Failure Seat Reservation Station Condition Disability Assistance/Ra Seat Reservation	Newbridge PPT Commuter Dart Dart Cork Limerick Cork Dart Cork Galway Cork Dart Limerick Dart Limerick Dart Limerick Dart Cork Longford/M3Parkway/Maynootl Limerick Belfast Tralee Dart Rosslare Dart Belfast Galway Limerick Cork Longford/M3Parkway/Maynootl Limerick Dart Rosslare Dart Portlaoise Kildare Commuter Cork Cork Portlaoise Kildare Commuter Dart Dart Dart Dart Cork Portlaoise Kildare Commuter Dart Dart Dart Dart Dart Dart Dart	Portmarnock Tara Street Maynooth Greystones Harmonstown Maynooth Blackrock Portarlington Limerick Junction Portlaoise Harmonstown Kilbarrack Limerick Limerick
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21/12/2016 Web	Onboard Issues	Toilets	Cork	
21/12/2016 Web	Fares & Ticketing	Fare Structures	Cork	
21/12/2016 Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
21/12/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
21/12/2016 Web	Onboard Issues	Lost Property	Westport & Ballina	
21/12/2016 Web	Fares & Ticketing		Rosslare	
				Portmarnock
21/12/2016 Web	Station Issues	Station Condition	Dart	Portmarnock
21/12/2016 Email	Fares & Ticketing		Tralee	
21/12/2016 Web	Station Issues	TVMs	Tralee	
21/12/2016 Email	Fares & Ticketing	On-Line Tickets	Cork	
21/12/2016 Web	Staff Issues	Positive	Dart	
21/12/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
21/12/2016 Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
21/12/2016 Web	Station Issues	Station Facilities	Tralee	Dublin Heuston
21/12/2016 Email	Fares & Ticketing			Dubiiii iicustoii
			Galway	
21/12/2016 Web	Onboard Issues	Wi Fi	Cork	
21/12/2016 Web	Station Issues	TVMs	Dart	
21/12/2016 Web	Onboard Issues	Seat Reservation	Cork	
21/12/2016 Web	Antisocial Behavio	Intimidation	Dart	
21/12/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
21/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	
22/12/2016 Web	Staff Issues	Unhelpful/Rude Staff	Galway	
22/12/2016 Web		Fare Structures	Belfast	
	Fares & Ticketing		Cork	
22/12/2016 Web				Drov
22/12/2016 Web	Service Disruption		Dart	Bray
22/12/2016 Web	Station Issues	Station Condition	Dart	Portmarnock
22/12/2016 Email	Fares & Ticketing	Unused Tickets	Cork	
22/12/2016 Web	Station Issues	Car Parks	Dart	Clontarf Road
22/12/2016 Email	Staff Issues	Unhelpful/Rude Staff	Sligo	
22/12/2016 Email	Fares & Ticketing		Tralee	
22/12/2016 Email	Staff Issues	RPU Staff Issues	Cork	
22/12/2016 Web	Onboard Issues	Seat Reservation	Tralee	
				Character and
22/12/2016 Email	Service Disruption		Cork	Glounthaune
22/12/2016 Web		DSP Free Travel Passes		
22/12/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
22/12/2016 Web	Onboard Issues	Seat Reservation	Limerick	
22/12/2016 Web	Onboard Issues	Wi Fi	Cork	
	Onboard Issues		Dart	Seapoint
22/12/2016 Web	Onboard Issues	Announcements	Dart Dundalk/Drogheda Commuter	Seapoint Skerries
22/12/2016 Web 22/12/2016 Web	Station Issues	Announcements Station Facilities	Dundalk/Drogheda Commuter	Skerries
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web	Station Issues Onboard Issues	Announcements Station Facilities Announcements	Dundalk/Drogheda Commuter Dart	Skerries Seapoint
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio	Announcements Station Facilities Announcements Intimidation	Dundalk/Drogheda Commuter Dart Dart	Skerries
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork	Skerries Seapoint
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio	Announcements Station Facilities Announcements Intimidation	Dundalk/Drogheda Commuter Dart Dart	Skerries Seapoint
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork	Skerries Seapoint
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina	Skerries Seapoint
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart	Skerries Seapoint Dublin Connolly
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork	Skerries Seapoint Dublin Connolly
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork	Skerries Seapoint Dublin Connolly
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway	Skerries Seapoint Dublin Connolly
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee	Skerries Seapoint Dublin Connolly
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway	Skerries Seapoint Dublin Connolly Dun Laoghaire
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee	Skerries Seapoint Dublin Connolly
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway	Skerries Seapoint Dublin Connolly Dun Laoghaire
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Galway Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Station Issues Station Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Under Salvay Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Email	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Uart Dart Uart Dart Uart Uart Uart Uart Uart Uart Uart U	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Uart Dart Uart Dart Uart Uart Uart Uart Uart Uart Uart U	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Uart Uart Uart Uart Uart Uart Uart U	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Fation Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Crowding Seat Reservation Lost Property Station Condition Surcharges	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Unit Official Commuter Dart Vestport & Ballina Cork Dart Dort Dart Dort Dart Dort Dort Dort Dort Dort Dort Dort Do	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Station Issues Fation Issues Station Issues Ticketing Timetabling Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Westport & Ballina Cork Cork Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Station Issues Fation Issues Station Issues Fation Issues Station Issues Ticketing Timetabling Onboard Issues Website	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Westport & Ballina Cork Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Website	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Seat Reservation Station Condition Crowding Seat Reservation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Westport & Ballina Cork Dart Cork Cork Cork Cork Cork Cork Cork Cork	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 24/12/2016 Web 24/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Tistion Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Antisocial Behavio	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Westport & Ballina Cork Dart Cork Cork Cork Cork Cork Cork Cork Cork	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web 24/12/2016 Web 24/12/2016 Web 24/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Antisocial Behavio Timetabling	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Westport & Ballina Cork Dart Undalk/Drogheda Commuter Dart Dart Undalk/Drogheda Commuter Dimerick Longford/M3Parkway/Maynootl Tralee Waterford Cork Sligo Rosslare	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Station Condition Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Westport & Ballina Cork Dart Cork Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web 24/12/2016 Web 24/12/2016 Web 24/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Antisocial Behavio Timetabling	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Westport & Ballina Cork Dart Undalk/Drogheda Commuter Dart Dart Undalk/Drogheda Commuter Dimerick Longford/M3Parkway/Maynootl Tralee Waterford Cork Sligo Rosslare	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Station Condition Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Westport & Ballina Cork Dart Cork Dart Cork Cork Dart Cork Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Sonboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Antisocial Behavio	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Westport & Ballina Cork Dart Cork Dart Cork Cork Dart Cork Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Tissues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Antisocial Behavio Timetabling Onboard Issues Station Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email Signal Fault	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Westport & Ballina Cork Dart Cork Dart Cork Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Tissues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Antisocial Behavio Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Website Service Disruption Fares & Ticketing	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Cork Dart Cork Dart Cork Dart Cork Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow
22/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Onboard Issues Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Station Issues Station Issues Website Service Disruption Fares & Ticketing Onboard Issues	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email Signal Fault Surcharges Bicycle Spaces	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow Drogheda
22/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Website Service Disruption Fares & Ticketing Onboard Issues Website	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email Signal Fault Surcharges Bicycle Spaces No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynootl Tralee Waterford Cork Sligo Rosslare Cork Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web 25/12/2016 Web 25/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Onboard Issues Antisocial Behavio Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Website Service Disruption Fares & Ticketing Onboard Issues Website	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email Signal Fault Surcharges Bicycle Spaces No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow Drogheda
22/12/2016 Web 23/12/2016 Email 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Antisocial Behavio Onboard Issues Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Website Service Disruption Fares & Ticketing Onboard Issues Website	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email Signal Fault Surcharges Bicycle Spaces No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Cork Dundalk/Drogheda Commuter Limerick Longford/M3Parkway/Maynootl Tralee Waterford Cork Sligo Rosslare Cork Dundalk/Drogheda Commuter Cork Cork Cork Cork Cork Cork Cork Cor	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow Drogheda
22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Web 22/12/2016 Email 23/12/2016 Web 23/12/2016 Email 23/12/2016 Web 24/12/2016 Web 25/12/2016 Web 25/12/2016 Web	Station Issues Onboard Issues Antisocial Behavio Onboard Issues Onboard Issues Onboard Issues Station Issues Onboard Issues Onboard Issues Fares & Ticketing Onboard Issues Onboard Issues Station Issues Station Issues Station Issues Service Disruption Antisocial Behavio Website Station Issues Onboard Issues Antisocial Behavio Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Website Onboard Issues Antisocial Behavio Timetabling Onboard Issues Station Issues Fares & Ticketing Timetabling Onboard Issues Antisocial Behavio Timetabling Onboard Issues Website Service Disruption Fares & Ticketing Onboard Issues Website	Announcements Station Facilities Announcements Intimidation Seat Reservation Crowding Seat Reservation Announcements Announcements Announcements Unused Tickets Seat Reservation Seat Reservation Seat Reservation Station Condition Timekeeping Intimidation Promotional Offers TVMs Intimidation Crowding Seat Reservation Lost Property Station Condition Surcharges Cancellations Cleanliness No Confirmation Email 1st Class Issues Disorderly Passengers Timetable Changes Lost Property Station Facilities No Confirmation Email Signal Fault Surcharges Bicycle Spaces No Confirmation Email	Dundalk/Drogheda Commuter Dart Dart Cork Westport & Ballina Cork Dart Cork Dart Cork Dart Galway Tralee Galway Dart Dart Dart Dart Dart Dart Dart Dart	Skerries Seapoint Dublin Connolly Dun Laoghaire Portmarnock Kildare Rush & Lusk Clonsilla Dublin Heuston Kilcock Wicklow Drogheda

27/12/2016 Web	Station Issues	TVMs	Cork	
27/12/2016 Web	Fares & Ticketing	RPU Fines	Cork	
28/12/2016 Web	Timetabling	Timetable Changes	Dart	
28/12/2016 Web	Station Issues	Station Condition	Dart	Clongriffin
				Ciongililli
28/12/2016 Web		Family Tickets	Galway	
28/12/2016 Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Malahide
28/12/2016 Web	Onboard Issues	Heat / AC	Cork	
28/12/2016 Web	Onboard Issues	Seat Reservation	Westport & Ballina	
28/12/2016 Web	Website	No Confirmation Email	Tralee	
28/12/2016 Email		Unused Tickets	Cork	
28/12/2016 Web	Station Issues	TVMs		Ballinasloe
				bailitasive
28/12/2016 Web	Onboard Issues	Heat / AC	Tralee	
28/12/2016 Email	Antisocial Behavio		Longford/M3Parkway/Maynootl	Coolmine
28/12/2016 Web	Fares & Ticketing	Promotional Offers	Cork	
28/12/2016 Web	Station Issues	Car Parks	Cork	
28/12/2016 Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
28/12/2016 Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
28/12/2016 Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	
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29/12/2016 Email	Onboard Issues	1st Class Issues	Cork	
29/12/2016 Web	Staff Issues	Unhelpful/Rude Staff		Farranfore
29/12/2016 Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Castleknock
29/12/2016 Email	Timetabling	Connections	Galway	Newbridge
29/12/2016 Email	Onboard Issues	1st Class Issues	Cork	
29/12/2016 Web	Onboard Issues	Heat / AC		Killarney
29/12/2016 Email	Station Issues	Lifts/Elevators	Dart	Booterstown
		<u> </u>		Booterstown
29/12/2016 Email	Service Disruption		Tralee	
29/12/2016 Email	Onboard Issues	Seat Reservation	Tralee	
29/12/2016 Email	Fares & Ticketing	Unused Tickets	Limerick	Sixmilebridge
29/12/2016 Email	Onboard Issues	Seat Reservation	Cork	Limerick Junction
29/12/2016 Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	Kilkenny
29/12/2016 Web	Staff Issues	Positive		Dublin Connolly
				·
29/12/2016 Email	Service Disruption			Craughwell
29/12/2016 Web	Service Disruption		Cork	
29/12/2016 Web	Service Disruption	Train Failure	Cork	
29/12/2016 Web	Website	Unable to Book Tickets	Cork	
30/12/2016 Web	Station Issues	TVMs	Dart	Clongriffin
30/12/2010 1100		IVIVIS	Dart	
· · ·				Ciongillini
30/12/2016 Email	Fares & Ticketing	Unused Tickets	Cork	Clongillini
30/12/2016 Email 30/12/2016 Web	Fares & Ticketing Timetabling	Unused Tickets Cancellations	Cork	·
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post	Fares & Ticketing Timetabling Onboard Issues	Unused Tickets Cancellations 1st Class Issues	Cork Cork Cork	Dublin Heuston
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post	Fares & Ticketing Timetabling Onboard Issues Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors	Cork Cork Cork Sligo	Dublin Heuston Edgeworthstown
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post	Fares & Ticketing Timetabling Onboard Issues	Unused Tickets Cancellations 1st Class Issues	Cork Cork Cork	Dublin Heuston
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post	Fares & Ticketing Timetabling Onboard Issues Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation	Cork Cork Cork Sligo Cork	Dublin Heuston Edgeworthstown
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation	Cork Cork Cork Sligo Cork	Dublin Heuston Edgeworthstown Dublin Heuston
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo	Dublin Heuston Edgeworthstown Dublin Heuston Skerries
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick	Dublin Heuston Edgeworthstown Dublin Heuston
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email 30/12/2016 Email	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets Seat Reservation	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick Waterford	Dublin Heuston Edgeworthstown Dublin Heuston Skerries
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email 30/12/2016 Email 30/12/2016 Email	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets Seat Reservation Crowding	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick Waterford Galway	Dublin Heuston Edgeworthstown Dublin Heuston Skerries
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email 30/12/2016 Email 30/12/2016 Web	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets Seat Reservation Crowding Timetable Suggestions	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick Waterford Galway Cork	Dublin Heuston Edgeworthstown Dublin Heuston Skerries
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email 30/12/2016 Email 30/12/2016 Web 30/12/2016 Web	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets Seat Reservation Crowding Timetable Suggestions Seat Reservation	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick Waterford Galway Cork Cork	Dublin Heuston Edgeworthstown Dublin Heuston Skerries Sallins & Naas
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email 30/12/2016 Email 30/12/2016 Web	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets Seat Reservation Crowding Timetable Suggestions	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick Waterford Galway Cork Cork	Dublin Heuston Edgeworthstown Dublin Heuston Skerries
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email 30/12/2016 Email 30/12/2016 Web 30/12/2016 Web	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets Seat Reservation Crowding Timetable Suggestions Seat Reservation	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick Waterford Galway Cork Cork Cork	Dublin Heuston Edgeworthstown Dublin Heuston Skerries Sallins & Naas
30/12/2016 Email 30/12/2016 Web 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Post 30/12/2016 Email 30/12/2016 Email 30/12/2016 Email 30/12/2016 Web 30/12/2016 Web 30/12/2016 Web 30/12/2016 Web 30/12/2016 Web	Fares & Ticketing Timetabling Onboard Issues Onboard Issues Service Disruption Station Issues Fares & Ticketing Onboard Issues Onboard Issues Timetabling Onboard Issues Onboard Issues	Unused Tickets Cancellations 1st Class Issues Doors Seat Reservation Signal Fault Cleanliness On-Line Tickets Seat Reservation Crowding Timetable Suggestions Seat Reservation 1st Class Issues 1st Class Issues	Cork Cork Sligo Cork Dundalk/Drogheda Commuter Sligo Limerick Waterford Galway Cork Cork Cork Cork	Dublin Heuston Edgeworthstown Dublin Heuston Skerries Sallins & Naas
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Customer Feedback 2016					
Case Type	Case Subtype	Number			
Onboard Issues	Seat Reservation	886			
	Crowding	545			
	1st Class Issues	383			
	Lost Property	350			
	Heat / AC	209			
	Cleanliness	129			
	Bicycle Spaces	116			
	Catering	115			
	Announcements	114			
	Doors	89			
	Wi Fi	74			
	Toilets	73			
	Disability Issues	41			
	Dogs	26			
	Alcohol/Smoking Policy	26			
Onboard Issues Total		3,176			
ares & Ticketing	Unused Tickets	523			
	On-Line Tickets	425			
	Fare Structures	305			
	Student Tickets	293			
	Ticket Prices	227			
	Lost/Mislaid Tickets	167			
	RPU Fines	149			
	DSP Free Travel Passes	148			
	Promotional Offers	104			
	Leap Cards	84			
	Annual Tickets	56			
	Surcharges	54			
	Family Tickets	45			
ares & Ticketing Total	Turring Fielders	2,580			
ervice Disruption	Timekeeping	1,103			
civice bisraption	Train Failure	387			
	Incident on Line	267			
	Bus Transfers	197			
	Signal Fault	95			
	Planned Maintenance	64			
	Track Fault	29			
	Union Dispute	6			
	Bridge Strike	6			
	_				
Service Disruption Total	Alcohol/Smoking Policy	2, 155			
	TVMs				
Station Issues	Station Facilities	373			
		324			
	Station Condition	254			
	Car Parks	186			
	Incorrect Information	85			
	Lifts/Elevators	71			

Grand Total		11,699
Antisocial Behaviour Total		248
	Theft	6
	Assault	9
	Vandalism	18
	Intimidation	66
Antisocial Behaviour	Disorderly Passengers	149
Timetabling Total		397
	Connections	70
	Timetable Changes	100
	Cancellations	103
Timetabling	Timetable Suggestions	124
Staff Issues Total		618
	No Response to Complaint	5
	No Staff Available	7
	Catering Staff Issues	10
	RPU Staff Issues	31
	Positive	220
Staff Issues	Unhelpful/Rude Staff	345
Website Total		861
	Special Events	2
	Promotional Offers	17
	Tickets Unavailable On-line	30
	Complete Savings	31
	No Confirmation Email	208
Website	Unable to Book Tickets	573
Station Issues Total	- 3	1,664
	Waiting Rooms	1
	Positive	5
	Booking Office Issues	6
	Bicycles	16
	Disability Assistance/Ramps	36
	Toilets	36
	Lost Property	38
	Early Departures	39 38
	Cleanliness	45 39
	Tag On/Off Issues	43
	Announcements	55
	Barriers	58