

6<sup>th</sup> December 2017

[REDACTED]

[REDACTED]

**Re: FOI Request Response [IE\_FOI\_133]**

Dear [REDACTED],

I refer to your request dated 06<sup>th</sup> November 2017 made under the Freedom of Information Act 2014, which was received on that date for records held by Iarnród Éireann your request sought:

All relevant documentation relating to:

Would it be possible to receive the 2016 figures regarding complaints about Irish Rail services and their staff.

I, Paul Slowey, have now made a final decision to grant your request on 06<sup>th</sup> December 2017.

You have sought access to the records as listed above and I consider this an appropriate form of access in this case. Accordingly, a copy of the records is now attached including a copy of the schedule to these records.

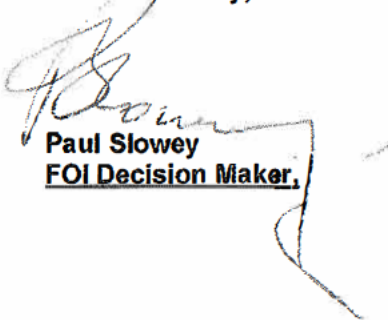
In the event that you are not happy with this decision, you can make an appeal in relation to this matter, you can do so by writing to the Freedom of Information Unit, Corporate Communications, Iarnród Éireann, Connolly Station, Amiens Street, Dublin 1 or by email to [foi@irishrail.ie](mailto:foi@irishrail.ie).

You should make your appeal within 4 weeks (20 working days) from the date of this notification, where a day is defined as a working day excluding the weekend and public holidays, however, the making of a late appeal may be permitted in appropriate circumstances.

The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this body.

Should you have any questions or concerns regarding the above, please contact the FOI officer by telephone on +353 1 7034293.

Yours sincerely,

  
**Paul Slowey**  
**FOI Decision Maker.**

Created On	Contact Method	Case Type	Case Subtype	Route	Station
04/01/2016	Post	Service Disruption	Incident on Line	Cork	
04/01/2016	Post	Service Disruption	Train Failure	Cork	
04/01/2016	Post	Service Disruption	Train Failure	Limerick	
04/01/2016	Post	Service Disruption	Train Failure	Limerick	
04/01/2016	Post	Service Disruption	Incident on Line	Cork	
04/01/2016	Post	Service Disruption	Incident on Line	Cork	
04/01/2016	Post	Service Disruption	Train Failure	Belfast	
04/01/2016	Post	Service Disruption	Train Failure	Cork	
04/01/2016	Post	Service Disruption	Incident on Line	Cork	
04/01/2016	Post	Service Disruption	Incident on Line	Tralee	
04/01/2016	Post	Service Disruption	Incident on Line	Limerick	
04/01/2016	Post	Service Disruption	Timekeeping	Belfast	
04/01/2016	Post	Service Disruption	Timekeeping	Dart	
04/01/2016	Post	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	
04/01/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
04/01/2016	Post	Timetabling	Cancellations	Limerick	
04/01/2016	Post	Onboard Issues	1st Class Issues	Limerick	
04/01/2016	Post	Service Disruption	Train Failure	Tralee	
04/01/2016	Email	Service Disruption	Train Failure	Belfast	
04/01/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
04/01/2016	Email	Station Issues	Car Parks	Sligo	Kilcock
04/01/2016	Email	Onboard Issues	Seat Reservation	Galway	
04/01/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
04/01/2016	Email	Service Disruption	Signal Fault	Tralee Mallow Cork	Rathmore
04/01/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
04/01/2016	Email	Service Disruption	Bus Transfers	Cork	Rushbrooke
04/01/2016	Email	Fares & Ticketing	Unused Tickets	Cork	Mallow
04/01/2016	Email	Onboard Issues	Toilets	Westport & Ballina	
04/01/2016	Email	Service Disruption	Bus Transfers	Tralee	Killarney
04/01/2016	Email	Service Disruption	Timekeeping	Limerick	
04/01/2016	Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Laytown
04/01/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
04/01/2016	Email	Onboard Issues	1st Class Issues	Limerick	
04/01/2016	Email	Station Issues	TVMs	Dart	
04/01/2016	Email	Onboard Issues	Catering	Westport & Ballina	
04/01/2016	Email	Station Issues	Car Parks	Cork	Dublin Heuston
04/01/2016	Email	Fares & Ticketing	Fare Structures	Tralee	
04/01/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
04/01/2016	Email	Onboard Issues	Toilets	Galway	
04/01/2016	Email	Station Issues	Incorrect Information	Dart	Dublin Connolly
04/01/2016	Email	Onboard Issues	Doors	Dart	Boosterstown
04/01/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
04/01/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
04/01/2016	Email	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	Balbriggan
04/01/2016	Email	Station Issues	Car Parks	Galway	Dublin Heuston
04/01/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
05/01/2016	Email	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	
05/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
05/01/2016	Post	Service Disruption	Train Failure	Cork	
05/01/2016	Phone	Service Disruption	Signal Fault		
05/01/2016	Post	Service Disruption	Incident on Line	Limerick	
05/01/2016	Post	Service Disruption	Incident on Line	Tralee	
05/01/2016	Phone	Service Disruption	Union Dispute		
05/01/2016	Post	Service Disruption	Train Failure	Tralee	Farranfore
05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Post	Service Disruption	Timekeeping	Cork	
05/01/2016	Post	Service Disruption	Incident on Line	Limerick	
05/01/2016	Post	Service Disruption	Timekeeping	Cork	
05/01/2016	Post	Service Disruption	Timekeeping	Cork	
05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Post	Service Disruption	Incident on Line	Tralee	
05/01/2016	Post	Service Disruption	Incident on Line	Tralee	
05/01/2016	Post	Service Disruption	Incident on Line	Portlaoise Kildare Commuter	
05/01/2016	Post	Service Disruption	Incident on Line	Portlaoise Kildare Commuter	
05/01/2016	Post	Timetabling	Cancellations	Rosslare	
05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Post	Service Disruption	Incident on Line	Limerick	
05/01/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
05/01/2016	Email	Station Issues	Station Facilities	Dart	Portmarnock
05/01/2016	Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Laytown
05/01/2016	Email	Fares & Ticketing	Ticket Prices	Cork	Templemore
05/01/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Post	Service Disruption	Timekeeping	Tralee	
05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Post	Service Disruption	Signal Fault	Cork	

05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Post	Service Disruption	Incident on Line	Limerick	
05/01/2016	Post	Service Disruption	Incident on Line	Cork	
05/01/2016	Web	Timetabling	Cancellations	Portlaoise Kildare Commuter	Newbridge
05/01/2016	Web	Service Disruption	Planned Maintenance	Cork	
05/01/2016	Web	Station Issues	Station Facilities	Belfast	Dublin
05/01/2016	Web	Service Disruption	Timekeeping	Dart	Tara Street
05/01/2016	Web	Onboard Issues	Crowding	Limerick	
05/01/2016	Web	Timetabling	Timetable Changes	Longford/M3Parkway/Maynooth	Clonsilla
05/01/2016	Web	Website	Unable to Book Tickets	Cork	
05/01/2016	Web	Onboard Issues	Seat Reservation	Cork	
05/01/2016	Email	Service Disruption	Incident on Line	Rosslare	
05/01/2016	Web	Station Issues	Station Condition	Dart	Dalkey
05/01/2016	Web	Fares & Ticketing	Unused Tickets	Rosslare	Wexford
05/01/2016	Web	Onboard Issues	Seat Reservation	Galway	Roscommon
05/01/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	
05/01/2016	Web	Station Issues	Announcements	Dart	
05/01/2016	Web	Service Disruption	Timekeeping	Cork	
05/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
05/01/2016	Web	Fares & Ticketing	Unused Tickets	Rosslare	
05/01/2016	Web	Timetabling	Timetable Suggestions	Cork	
05/01/2016	Web	Service Disruption	Timekeeping	Dart	
05/01/2016	Web	Station Issues	Lifts/Elevators	Dart	Shankill
05/01/2016	Web	Onboard Issues	Seat Reservation	Belfast	
05/01/2016	Web	Website	Unable to Book Tickets	Belfast	
05/01/2016	Web	Service Disruption	Incident on Line	Portlaoise Kildare Commuter	Newbridge
05/01/2016	Web	Onboard Issues	Cleanliness	Cork	
05/01/2016	Web	Fares & Ticketing	Unused Tickets	Galway	Athlone
05/01/2016	Email	Service Disruption	Timekeeping	Cork	
05/01/2016	Web	Fares & Ticketing	Student Tickets	Galway	
05/01/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
05/01/2016	Web	Station Issues	Incorrect Information	Sligo	Drumcondra
05/01/2016	Web	Website	No Confirmation Email	Limerick	
05/01/2016	Email	Timetabling	Cancellations	Sligo	Carrick-on-Shannon
05/01/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
05/01/2016	Web	Service Disruption	Bus Transfers	Tralee	Killarney
05/01/2016	Web	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	Sallins & Naas
05/01/2016	Web	Onboard Issues	Doors	Waterford	Muine Bheag (Bagenalstown)
05/01/2016	Web	Onboard Issues	Catering	Westport & Ballina	
05/01/2016	Web	Onboard Issues	1st Class Issues	Cork	
05/01/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	Ballymote
05/01/2016	Web	Website	Unable to Book Tickets	Cork	
05/01/2016	Web	Fares & Ticketing	Family Tickets	Cork	
05/01/2016	Web	Onboard Issues	Seat Reservation	Belfast	
05/01/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
05/01/2016	Web	Onboard Issues	Doors	Waterford	
05/01/2016	Web	Onboard Issues	Cleanliness	Galway	Dublin Heuston
05/01/2016	Web	Timetabling	Connections	Limerick	Limerick Junction
05/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
05/01/2016	Web	Onboard Issues	Lost Property	Waterford	Carlow
05/01/2016	Web	Onboard Issues	Catering	Cork	
05/01/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
05/01/2016	Email	Onboard Issues	Heat / AC	Waterford	
05/01/2016	Web	Website	Special Events	Cork	
05/01/2016	Web	Service Disruption	Incident on Line	Galway Limerick	Craughwell
05/01/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
05/01/2016	Email	Timetabling	Cancellations	Rosslare	
05/01/2016	Web	Timetabling	Timetable Changes	Longford/M3Parkway/Maynooth	Coolmine
05/01/2016	Web	Service Disruption	Signal Fault	Longford/M3Parkway/Maynooth	M3 Parkway
05/01/2016	Email	Service Disruption	Signal Fault	Portlaoise Kildare Commuter	Sallins & Naas
05/01/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Leixlip (Confey)
05/01/2016	Email	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	
05/01/2016	Web	Timetabling	Cancellations	Sligo	
05/01/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
05/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Leixlip (Confey)
05/01/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Balbriggan
05/01/2016	Email	Onboard Issues	Crowding	Cork	
05/01/2016	Web	Fares & Ticketing	Ticket Prices	Longford/M3Parkway/Maynooth	
05/01/2016	Web	Website	Unable to Book Tickets	Belfast	
05/01/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
05/01/2016	Web	Timetabling	Cancellations	Galway	Athenry
05/01/2016	Web	Service Disruption	Bus Transfers	Sligo	
05/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
05/01/2016	Web	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	
05/01/2016	Web	Fares & Ticketing	Unused Tickets	Galway	Craughwell
05/01/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	

05/01/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	Portlaoise	Portlaoise
05/01/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Drumcondra	
05/01/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge	
05/01/2016	Web	Station Issues	Early Departures	Longford/M3Parkway/Maynooth	Broombridge	
05/01/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Drumcondra	
05/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Tara Street	
05/01/2016	Web	Station Issues	Station Condition	Sligo	Maynooth	
05/01/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney	
05/01/2016	Web	Service Disruption	Incident on Line	Rosslare		
05/01/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina		
05/01/2016	Web	Onboard Issues	Cleanliness	Belfast		
05/01/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina		
05/01/2016	Web	Timetabling	Cancellations	Sligo		
05/01/2016	Web	Fares & Ticketing	Student Tickets	Galway	Tullamore	
05/01/2016	Web	Station Issues	Station Condition	Rosslare	Enniscorthy	
05/01/2016	Web	Onboard Issues	Cleanliness	Sligo	Longford	
05/01/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee		
05/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Dunboyne	
05/01/2016	Web	Website	Promotional Offers	Cork		
05/01/2016	Email	Fares & Ticketing	Ticket Prices	Sligo	Mullingar	
05/01/2016	Email	Onboard Issues	Disability Issues	Galway	Athlone	
05/01/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth		
05/01/2016	Email	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth		
05/01/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart		
05/01/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter		
05/01/2016	Email	Station Issues	TVMs	Dart	Harmonstown	
05/01/2016	Email	Onboard Issues	Crowding	Cork		
05/01/2016	Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter		
05/01/2016	Email	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth		
05/01/2016	Web	Onboard Issues	1st Class Issues	Cork		
05/01/2016	Post	Service Disruption	Incident on Line	Limerick		
05/01/2016	Post	Service Disruption	Incident on Line	Limerick		
05/01/2016	Post	Service Disruption	Incident on Line	Cork		
05/01/2016	Post	Service Disruption	Incident on Line	Cork		
05/01/2016	Post	Service Disruption	Incident on Line	Limerick		
05/01/2016	Post	Service Disruption	Timekeeping	Cork		
05/01/2016	Post	Service Disruption	Incident on Line	Cork		
05/01/2016	Post	Service Disruption	Timekeeping	Cork		
05/01/2016	Post	Service Disruption	Timekeeping	Cork		
05/01/2016	Post	Service Disruption	Train Failure	Tralee		
05/01/2016	Post	Timetabling	Cancellations	Dart		
05/01/2016	Post	Timetabling	Cancellations	Rosslare		
05/01/2016	Post	Timetabling	Cancellations	Rosslare		
05/01/2016	Post	Onboard Issues	1st Class Issues	Belfast		
05/01/2016	Post	Service Disruption	Incident on Line	Cork		
05/01/2016	Email	Service Disruption	Bus Transfers	Galway Limerick		
05/01/2016	Post	Station Issues	Barriers	Longford/M3Parkway/Maynooth		
05/01/2016	Post	Service Disruption	Train Failure	Cork		
05/01/2016	Post	Service Disruption	Incident on Line	Limerick		
05/01/2016	Web	Onboard Issues	Seat Reservation	Belfast		
05/01/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Dublin Heuston	
05/01/2016	Web	Website	Unable to Book Tickets	Belfast		
05/01/2016	Email	Onboard Issues	Announcements	Cork		
05/01/2016	Email	Antisocial Behavior	Vandalism	Sligo	M3 Parkway	
05/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise	
05/01/2016	Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	Drogheda	
05/01/2016	Web	Timetabling	Cancellations	Sligo		
05/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Boosterstown	
05/01/2016	Web	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Drogheda	
05/01/2016	Web	Service Disruption	Timekeeping	Cork		
05/01/2016	Web	Onboard Issues	Announcements	Cork		
06/01/2016	Web	Fares & Ticketing	Student Tickets	Cork		
06/01/2016	Web	Timetabling	Cancellations	Dart	Greystones	
06/01/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands	
06/01/2016	Web	Station Issues	Barriers	Rosslare	Enniscorthy	
06/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge	
06/01/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	Maynooth	
06/01/2016	Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter		
06/01/2016	Email	Station Issues	Early Departures	Dart	Greystones	
06/01/2016	Web	Station Issues	Barriers	Longford/M3Parkway/Maynooth	Docklands	
06/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork		
06/01/2016	Web	Station Issues	Lost Property	Portlaoise Kildare Commuter	Newbridge	
06/01/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston	
06/01/2016	Web	Website	No Confirmation Email	Limerick	Limerick Junction	
06/01/2016	Web	Fares & Ticketing	RPU Fines	Dart	Sutton	
06/01/2016	Web	Onboard Issues	Heat / AC	Cork	Cork Kent	
06/01/2016	Web	Fares & Ticketing	Unused Tickets	Cork	Cork Kent	

06/01/2016	Email	Station Issues	Booking Office Issues	Portlaoise Kildare Commuter	Newbridge
06/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	Dublin Heuston
06/01/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	Tralee
06/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
06/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
06/01/2016	Post	Service Disruption	Timekeeping	Cork	
06/01/2016	Post	Service Disruption	Timekeeping	Tralee	
06/01/2016	Post	Service Disruption	Timekeeping	Tralee	
06/01/2016	Post	Service Disruption	Timekeeping	Tralee	
06/01/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Dundalk
06/01/2016	Post	Service Disruption	Timekeeping	Tralee	
06/01/2016	Post	Service Disruption	Train Failure	Belfast	
06/01/2016	Post	Service Disruption	Incident on Line	Limerick	
06/01/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Portlaoise
06/01/2016	Post	Service Disruption	Incident on Line	Limerick	
06/01/2016	Post	Service Disruption	Incident on Line	Cork	
06/01/2016	Post	Service Disruption	Incident on Line	Tralee	
06/01/2016	Post	Service Disruption	Timekeeping	Tralee	
06/01/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
06/01/2016	Web	Fares & Ticketing	Student Tickets	Galway	
06/01/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Cork	
06/01/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Balbriggan
06/01/2016	Post	Onboard Issues	Doors	Galway	
06/01/2016	Post	Service Disruption	Incident on Line	Limerick	
06/01/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
06/01/2016	Post	Onboard Issues	Catering	Belfast	
06/01/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynooth	
06/01/2016	Email	Station Issues	Station Facilities	Dart	Greystones
06/01/2016	Email	Fares & Ticketing	Family Tickets	Longford/M3Parkway/Maynooth	Dunboyne
06/01/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin
06/01/2016	Web	Service Disruption	Timekeeping	Belfast	Dublin
06/01/2016	Email	Fares & Ticketing	Unused Tickets	Dart	Coolmine
06/01/2016	Web	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	
06/01/2016	Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Dundalk
06/01/2016	Web	Fares & Ticketing	Leap Cards	Cork	Mallow
06/01/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
06/01/2016	Web	Service Disruption	Bus Transfers	Limerick	Sixmilebridge
06/01/2016	Web	Onboard Issues	Crowding	Rosslare	
06/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
06/01/2016	Web	Onboard Issues	Crowding	Rosslare	Gorey
06/01/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Coolmine
06/01/2016	Web	Service Disruption	Union Dispute	Dart	
07/01/2016	Email	Timetabling	Connections	Sligo	
07/01/2016	Web	Onboard Issues	Heat / AC	Dart	
07/01/2016	Web	Onboard Issues	Heat / AC	Dart	
07/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
07/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
07/01/2016	Web	Service Disruption	Timekeeping	Sligo	
07/01/2016	Email	Station Issues	Incorrect Information	Portlaoise Kildare Commuter	Sallins & Naas
07/01/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	
07/01/2016	Web	Station Issues	Announcements	Dart	Grand Canal Dock
07/01/2016	Web	Website	Unable to Book Tickets	Cork	
07/01/2016	Web	Service Disruption	Timekeeping	Cork	
07/01/2016	Web	Onboard Issues	Crowding	Dart	Blackrock
07/01/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
07/01/2016	Email	Website	Unable to Book Tickets	Cork	
07/01/2016	Web	Fares & Ticketing	Unused Tickets	Sligo	
07/01/2016	Web	Timetabling	Cancellations	Sligo	
07/01/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Sligo	Longford
07/01/2016	Email	Station Issues	Early Departures	Dart	Tara Street
07/01/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Farranfore
07/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
07/01/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
07/01/2016	Web	Website	No Confirmation Email	Cork	
07/01/2016	Email	Onboard Issues	Seat Reservation	Sligo	Roscommon
07/01/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Dublin Heuston
07/01/2016	Web	Station Issues	Car Parks	Limerick	Ennis
07/01/2016	Web	Onboard Issues	1st Class Issues	Belfast	
07/01/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
07/01/2016	Web	Antisocial Behavior	Assault	Rosslare	Gorey
08/01/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Dublin Heuston
08/01/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
08/01/2016	Web	Onboard Issues	Lost Property	Dart	Blackrock
08/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
08/01/2016	Web	Website	Unable to Book Tickets	Dart	
08/01/2016	Email	Station Issues	Barriers	Longford/M3Parkway/Maynooth	Clonsilla
08/01/2016	Email	Service Disruption	Bus Transfers	Sligo	Edgeworthstown

08/01/2016	Email	Onboard Issues	Seat Reservation	Waterford	Carlow
08/01/2016	Web	Onboard Issues	Toilets	Sligo	Mullingar
08/01/2016	Email	Service Disruption	Bus Transfers	Sligo	Longford
08/01/2016	Email	Fares & Ticketing	Family Tickets	Westport & Ballina	
08/01/2016	Web	Fares & Ticketing	Student Tickets	Sligo	Sligo
08/01/2016	Web	Website	Unable to Book Tickets	Cork	
08/01/2016	Email	Service Disruption	Bus Transfers	Belfast	
08/01/2016	Email	Station Issues	Station Facilities	Dart	Sutton
08/01/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
08/01/2016	Web	Onboard Issues	Catering	Westport & Ballina	Castlebar
08/01/2016	Web	Fares & Ticketing	Family Tickets	Cork	
08/01/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
08/01/2016	Web	Service Disruption	Bus Transfers	Sligo	Maynooth
08/01/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Belfast	
08/01/2016	Web	Station Issues	TVMs	Dart	Sydney Parade
08/01/2016	Web	Onboard Issues	Lost Property	Tralee	Mallow
08/01/2016	Web	Staff Issues	Positive	Westport & Ballina	Manulla Junction
09/01/2016	Web	Website	No Confirmation Email	Cork	
09/01/2016	Web	Service Disruption	Timekeeping	Tralee	
09/01/2016	Web	Website	No Confirmation Email	Cork	
09/01/2016	Web	Service Disruption	Bus Transfers	Limerick	Sixmilebridge
09/01/2016	Web	Website	No Confirmation Email	Cork	
09/01/2016	Email	Onboard Issues	Lost Property	Cork	
09/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	Portarlington
09/01/2016	Web	Website	Unable to Book Tickets	Cork	
10/01/2016	Web	Station Issues	Station Facilities	Dart	Grand Canal Dock
10/01/2016	Web	Station Issues	Barriers	Dundalk/Drogheda Commuter	Donabate
10/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
10/01/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Sallins & Naas
10/01/2016	Web	Service Disruption	Incident on Line	Tralee	Cork Kent
10/01/2016	Web	Website	No Confirmation Email	Tralee	Killarney
10/01/2016	Web	Onboard Issues	Bicycle Spaces	Galway	Dublin Heuston
10/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	Mullingar
10/01/2016	Web	Website	Tickets Unavailable On-	Cork	
10/01/2016	Email	Fares & Ticketing	Ticket Prices	Limerick	
10/01/2016	Web	Station Issues	Early Departures	Sligo	Enfield
11/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
11/01/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
11/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portarlington
11/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
11/01/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
11/01/2016	Web	Onboard Issues	Lost Property	Waterford	Carlow
11/01/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	Dublin Heuston
11/01/2016	Web	Onboard Issues	Lost Property	Waterford	Carlow
11/01/2016	Email	Station Issues	Lifts/Elevators	Tralee	Killarney
11/01/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Dundalk
11/01/2016	Email	Onboard Issues	Seat Reservation	Galway	
11/01/2016	Email	Onboard Issues	Seat Reservation	Sligo	
11/01/2016	Email	Service Disruption	Timekeeping	Limerick	
11/01/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Maynooth
11/01/2016	Post	Service Disruption	Timekeeping	Belfast	
11/01/2016	Post	Service Disruption	Train Failure	Belfast	
11/01/2016	Post	Service Disruption	Train Failure	Belfast	
11/01/2016	Post	Timetabling	Cancellations	Belfast	
11/01/2016	Post	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Maynooth
11/01/2016	Post	Service Disruption	Incident on Line	Dart	
11/01/2016	Post	Service Disruption	Incident on Line	Dart	
11/01/2016	Post	Service Disruption	Train Failure	Belfast	
11/01/2016	Post	Onboard Issues	1st Class Issues	Belfast	
11/01/2016	Post	Timetabling	Cancellations	Galway	Athenry
11/01/2016	Web	Station Issues	Disability Assistance/Ra	Dart	Glenageary
11/01/2016	Post	Service Disruption	Timekeeping	Cork	
11/01/2016	Post	Service Disruption	Incident on Line	Cork	Sallins & Naas
11/01/2016	Post	Service Disruption	Incident on Line	Cork	Sallins & Naas
11/01/2016	Post	Timetabling	Cancellations	Rosslare	
11/01/2016	Post	Service Disruption	Bus Transfers	Tralee	
11/01/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
11/01/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
11/01/2016	Email	Website	Unable to Book Tickets	Westport & Ballina	
11/01/2016	Web	Station Issues	Cleanliness	Dart	
11/01/2016	Web	Onboard Issues	1st Class Issues	Cork	
11/01/2016	Web	Fares & Ticketing	Student Tickets	Galway	
11/01/2016	Web	Onboard Issues	Lost Property	Dart	Greystones
11/01/2016	Email	Station Issues	Early Departures	Dart	Sandycove & Glasthule
11/01/2016	Web	Station Issues	TVMs	Dart	Clongriffin
11/01/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
11/01/2016	Post	Service Disruption	Timekeeping	Tralee	

11/01/2016	Post	Service Disruption	Timekeeping	Tralee	
11/01/2016	Post	Service Disruption	Timekeeping	Tralee	
11/01/2016	Post	Service Disruption	Timekeeping	Tralee	
11/01/2016	Post	Service Disruption	Timekeeping	Tralee	
11/01/2016	Post	Service Disruption	Train Failure	Belfast	
11/01/2016	Post	Service Disruption	Incident on Line	Cork	
11/01/2016	Post	Service Disruption	Incident on Line	Cork	
11/01/2016	Post	Service Disruption	Timekeeping	Cork	
11/01/2016	Post	Service Disruption	Incident on Line	Limerick	
11/01/2016	Post	Service Disruption	Train Failure	Belfast	
11/01/2016	Post	Service Disruption	Timekeeping	Tralee	
11/01/2016	Web	Fares & Ticketing	Fare Structures	Tralee	Killarney
11/01/2016	Web	Fares & Ticketing	Fare Structures	Cork	
11/01/2016	Post	Service Disruption	Signal Fault	Cork	
11/01/2016	Post	Service Disruption	Timekeeping	Dart	Greystones
11/01/2016	Post	Service Disruption	Timekeeping	Tralee	
11/01/2016	Post	Service Disruption	Incident on Line	Cork	
11/01/2016	Post	Service Disruption	Incident on Line	Cork	
11/01/2016	Web	Service Disruption	Timekeeping	Dart	
11/01/2016	Web	Onboard Issues	Lost Property	Dart	Greystones
11/01/2016	Web	Station Issues	Tag On/Off Issues	Dart	Howth Jctn. & Donaghmede
11/01/2016	Web	Service Disruption	Timekeeping	Dart	Tara Street
11/01/2016	Web	Onboard Issues	Catering	Westport & Ballina	
11/01/2016	Email	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	Newbridge
11/01/2016	Web	Onboard Issues	Catering	Westport & Ballina	
11/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
11/01/2016	Web	Onboard Issues	Cleanliness	Tralee	Rathmore
11/01/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Dublin Heuston
11/01/2016	Web	Station Issues	Barriers	Dart	
11/01/2016	Web	Service Disruption	Timekeeping	Limerick	
11/01/2016	Web	Timetabling	Timetable Suggestions	Dart	Greystones
11/01/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Sallins & Naas
11/01/2016	Web	Station Issues	Station Facilities	Tralee	Mallow
11/01/2016	Web	Website	No Confirmation Email	Limerick	
11/01/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	Galway
11/01/2016	Web	Service Disruption	Timekeeping	Cork	
11/01/2016	Web	Website	Unable to Book Tickets	Cork	
12/01/2016	Web	Fares & Ticketing	Fare Structures	Dart	
12/01/2016	Web	Website	Complete Savings	Cork	
12/01/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
12/01/2016	Web	Fares & Ticketing	RPU Fines	Dart	
12/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
12/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
12/01/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
12/01/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
12/01/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
12/01/2016	Web	Station Issues	TVMs	Dart	
12/01/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	Maynooth
12/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
12/01/2016	Web	Fares & Ticketing	Student Tickets	Galway	
12/01/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Drogheda
12/01/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Navan Road Parkway
12/01/2016	Web	Service Disruption	Timekeeping	Cork	Thurles
12/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Edgeworthstown
12/01/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	Killarney
12/01/2016	Web	Onboard Issues	Cleanliness	Westport & Ballina	Castlebar
12/01/2016	Post	Service Disruption	Signal Fault	Tralee	
12/01/2016	Post	Service Disruption	Train Failure	Belfast	
12/01/2016	Post	Service Disruption	Incident on Line	Cork	
12/01/2016	Post	Service Disruption	Incident on Line	Limerick	
12/01/2016	Post	Timetabling	Cancellations	Rosslare	Enniscorthy
12/01/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
12/01/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
12/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Galway
12/01/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Donabate
12/01/2016	Web	Station Issues	Station Condition	Waterford	Carlow
12/01/2016	Web	Website	Unable to Book Tickets	Cork	
12/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Kildare
12/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
12/01/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
12/01/2016	Web	Website	No Confirmation Email	Westport & Ballina	Portarlington
12/01/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Dublin Heuston
12/01/2016	Web	Onboard Issues	Crowding	Dart	Bray
12/01/2016	Web	Staff Issues	Positive	Limerick	
12/01/2016	Web	Website	Complete Savings	Cork	
12/01/2016	Web	Service Disruption	Timekeeping	Cork	Thurles
12/01/2016	Web	Onboard Issues	Seat Reservation	Waterford	Kilkenny

12/01/2016	Web	Fares & Ticketing	Annual Tickets	Galway	Ballinasloe
12/01/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
12/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
12/01/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
12/01/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
12/01/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
12/01/2016	Web	Timetabling	Timetable Changes	Dart	
12/01/2016	Web	Fares & Ticketing	Family Tickets	Cork	Mallow
12/01/2016	Web	Onboard Issues	Crowding	Dart	Malahide
12/01/2016	Web	Onboard Issues	Cleanliness	Cork	Mallow
12/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
12/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
12/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
13/01/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
13/01/2016	Web	Station Issues	Station Condition	Cork	Cork Kent
13/01/2016	Web	Onboard Issues	Crowding	Sligo	
13/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
13/01/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Balbriggan
13/01/2016	Web	Onboard Issues	Wi Fi	Belfast	
13/01/2016	Web	Onboard Issues	Lost Property	Dart	
13/01/2016	Web	Service Disruption	Timekeeping	Galway	
13/01/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Portmarnock
13/01/2016	Web	Website	Unable to Book Tickets	Cork	
13/01/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
13/01/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
13/01/2016	Post	Service Disruption	Timekeeping	Tralee	
13/01/2016	Post	Service Disruption	Timekeeping	Tralee	
13/01/2016	Post	Service Disruption	Incident on Line	Limerick	
13/01/2016	Post	Service Disruption	Incident on Line	Tralee	
13/01/2016	Post	Service Disruption	Incident on Line	Cork	
13/01/2016	Web	Website	No Confirmation Email	Cork	
13/01/2016	Email	Onboard Issues	Wi Fi	Tralee	
13/01/2016	Email	Timetabling	Timetable Changes	Dart	
13/01/2016	Web	Station Issues	Early Departures	Dart	Tara Street
13/01/2016	Web	Website	Unable to Book Tickets	Cork	
13/01/2016	Web	Onboard Issues	Seat Reservation	Sligo	
13/01/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
13/01/2016	Email	Onboard Issues	Doors	Galway	Athlone
13/01/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Killarney
13/01/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Clonsilla
13/01/2016	Web	Website	Tickets Unavailable On-	Belfast	
13/01/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Sligo	
13/01/2016	Email	Onboard Issues	1st Class Issues	Galway	
13/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
13/01/2016	Web	Onboard Issues	Seat Reservation	Cork	
13/01/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
13/01/2016	Web	Service Disruption	Timekeeping	Dart	
13/01/2016	Web	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Drogheda
13/01/2016	Web	Service Disruption	Signal Fault	Limerick	
13/01/2016	Web	Onboard Issues	Seat Reservation	Cork	
13/01/2016	Email	Onboard Issues	Crowding	Dart	
13/01/2016	Web	Website	Tickets Unavailable On-	Belfast	
14/01/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
14/01/2016	Web	Onboard Issues	Heat / AC	Portlaoise Kildare Commuter	Portarlington
14/01/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
14/01/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Maynooth
14/01/2016	Web	Service Disruption	Signal Fault	Dart	Portmarnock
14/01/2016	Web	Timetabling	Timetable Changes	Dart	
14/01/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
14/01/2016	Web	Station Issues	Barriers	Dart	
14/01/2016	Email	Service Disruption	Timekeeping	Sligo	
14/01/2016	Post	Service Disruption	Train Failure	Limerick	
14/01/2016	Post	Service Disruption	Incident on Line	Tralee	
14/01/2016	Post	Service Disruption	Incident on Line	Cork	
14/01/2016	Post	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
14/01/2016	Post	Service Disruption	Train Failure	Tralee	
14/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
14/01/2016	Post	Service Disruption	Timekeeping	Tralee	
14/01/2016	Post	Staff Issues	Unhelpful/Rude Staff	Tralee	
14/01/2016	Post	Service Disruption	Timekeeping	Tralee	
14/01/2016	Post	Service Disruption	Timekeeping	Tralee	
14/01/2016	Post	Service Disruption	Timekeeping	Tralee	
14/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
14/01/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
14/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
14/01/2016	Post	Fares & Ticketing	Surcharges	Limerick	
14/01/2016	Post	Service Disruption	Timekeeping	Tralee	



14/01/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Portlaoise Kildare Commuter	Portarlington
14/01/2016	Web	Station Issues	Station Facilities	Dart	Lansdowne Road
14/01/2016	Post	Service Disruption	Incident on Line	Cork	
14/01/2016	Post	Service Disruption	Incident on Line	Tralee	
14/01/2016	Post	Timetabling	Cancellations	Cork	
14/01/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Docklands
14/01/2016	Post	Fares & Ticketing	Annual Tickets	Belfast	
14/01/2016	Post	Service Disruption	Bus Transfers	Belfast	
14/01/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	
14/01/2016	Post	Timetabling	Cancellations	Longford/M3Parkway/Maynootl	Kilcock
14/01/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	
14/01/2016	Post	Service Disruption	Timekeeping	Dart	
14/01/2016	Email	Service Disruption	Bus Transfers	Limerick	Ennis
14/01/2016	Post	Timetabling	Cancellations	Longford/M3Parkway/Maynootl	Enfield
14/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
14/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
14/01/2016	Email	Station Issues	Lifts/Elevators	Cork	Monasterevin
14/01/2016	Email	Station Issues	TVMS	Limerick	
14/01/2016	Email	Antisocial Behavior	Vandalism	Cork	Enfield
14/01/2016	Email	Onboard Issues	Seat Reservation	Cork	Portlaoise
14/01/2016	Email	Timetabling	Timetable Suggestions	Sligo	
14/01/2016	Web	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	Kildare
14/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Lansdowne Road
14/01/2016	Web	Website	Unable to Book Tickets	Cork	
14/01/2016	Web	Website	No Confirmation Email	Westport & Ballina	
14/01/2016	Web	Onboard Issues	Announcements	Belfast	
14/01/2016	Web	Onboard Issues	Catering	Cork	
14/01/2016	Web	Website	Unable to Book Tickets	Cork	
14/01/2016	Web	Station Issues	Tag On/Off Issues	Dart	Bray
14/01/2016	Web	Fares & Ticketing	On-Line Tickets	Rosslare	
15/01/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynootl	Maynooth
15/01/2016	Web	Onboard Issues	Wi Fi	Cork	
15/01/2016	Web	Station Issues	TVMS	Longford/M3Parkway/Maynootl	Coolmine
15/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Rosslare	Rathdrum
15/01/2016	Web	Website	No Confirmation Email	Cork	
15/01/2016	Web	Website	No Confirmation Email	Cork	
15/01/2016	Web	Website	No Confirmation Email	Galway	
15/01/2016	Web	Station Issues	TVMS	Dart	Grand Canal Dock
15/01/2016	Web	Station Issues	TVMS	Dart	Dalkey
15/01/2016	Post	Service Disruption	Timekeeping	Tralee	
15/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
15/01/2016	Web	Fares & Ticketing	Fare Structures	Rosslare	
15/01/2016	Post	Station Issues	Barriers	Cork	
15/01/2016	Post	Service Disruption	Incident on Line	Limerick	
15/01/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	
15/01/2016	Web	Onboard Issues	Seat Reservation	Tralee	Mallow
15/01/2016	Web	Website	Tickets Unavailable On-	Cork	
15/01/2016	Web	Station Issues	TVMS	Rosslare	Dublin
15/01/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
15/01/2016	Web	Station Issues	TVMS	Longford/M3Parkway/Maynootl	Clonsilla
15/01/2016	Web	Staff Issues	RPU Staff Issues	Dundalk/Drogheda Commuter	Drogheda
15/01/2016	Web	Onboard Issues	Heat / AC	Dart	Greystones
15/01/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
15/01/2016	Email	Onboard Issues	Seat Reservation	Belfast	
15/01/2016	Web	Service Disruption	Timekeeping	Sligo	Dublin
15/01/2016	Web	Onboard Issues	Announcements	Waterford	Kilkenny
15/01/2016	Web	Onboard Issues	Announcements	Dart	
15/01/2016	Web	Station Issues	TVMS	Dart	
15/01/2016	Web	Onboard Issues	Seat Reservation	Galway	
15/01/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin Connolly
15/01/2016	Web	Station Issues	Car Parks	Cork	
15/01/2016	Web	Onboard Issues	Dogs	Cork	
15/01/2016	Web	Onboard Issues	Lost Property	Sligo	Dublin
15/01/2016	Web	Website	Unable to Book Tickets	Cork	
15/01/2016	Web	Service Disruption	Timekeeping	Galway	Ballinasloe
15/01/2016	Web	Service Disruption	Timekeeping	Sligo	Longford
15/01/2016	Web	Website	No Confirmation Email	Cork	
15/01/2016	Web	Station Issues	TVMS	Cork	
15/01/2016	Web	Website	No Confirmation Email	Cork	
15/01/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
15/01/2016	Web	Website	No Confirmation Email	Cork	
15/01/2016	Web	Website	No Confirmation Email	Cork	
15/01/2016	Email	Website	No Confirmation Email	Westport & Ballina	Castlereagh
15/01/2016	Web	Website	No Confirmation Email	Westport & Ballina	
15/01/2016	Web	Website	No Confirmation Email	Limerick	Limerick Junction
15/01/2016	Web	Website	No Confirmation Email	Westport & Ballina	
15/01/2016	Web	Fares & Ticketing	Fare Structures	Dart	Tara Street

15/01/2016	Web	Website	No Confirmation Email	Cork	
15/01/2016	Web	Fares & Ticketing	Leap Cards	Dart	
15/01/2016	Web	Fares & Ticketing	Leap Cards	Dart	Dublin Connolly
15/01/2016	Web	Fares & Ticketing	Fare Structures	Dart	
16/01/2016	Email	Fares & Ticketing	Unused Tickets	Galway	Athlone
16/01/2016	Email	Website	No Confirmation Email	Tralee	Killarney
16/01/2016	Web	Website	No Confirmation Email	Tralee	
16/01/2016	Web	Station Issues	TVMs	Dart	Sydney Parade
16/01/2016	Web	Station Issues	Announcements	Portlaoise Kildare Commuter	Kildare
16/01/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Balbriggan
16/01/2016	Web	Fares & Ticketing	Fare Structures	Galway	
17/01/2016	Web	Website	No Confirmation Email	Cork	
17/01/2016	Web	Fares & Ticketing	Family Tickets	Belfast	
17/01/2016	Web	Website	No Confirmation Email	Cork	
17/01/2016	Web	Onboard Issues	1st Class Issues	Limerick	Limerick Junction
17/01/2016	Web	Onboard Issues	Lost Property	Dart	Bray
17/01/2016	Web	Fares & Ticketing	Fare Structures	Dart	
17/01/2016	Web	Fares & Ticketing	Student Tickets	Belfast	
17/01/2016	Web	Fares & Ticketing	Ticket Prices	Waterford	
17/01/2016	Web	Website	No Confirmation Email	Cork	
17/01/2016	Web	Fares & Ticketing	RPU Fines	Cork	Mallow
17/01/2016	Web	Fares & Ticketing	Leap Cards	Dart	Killester
17/01/2016	Web	Antisocial Behavior	Assault	Dundalk/Drogheda Commuter	Balbriggan
17/01/2016	Web	Fares & Ticketing	Surcharges	Cork	Cork Kent
18/01/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
18/01/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
18/01/2016	Email	Station Issues	Station Facilities	Dart	Sutton
18/01/2016	Web	Fares & Ticketing	Promotional Offers	Belfast	
18/01/2016	Web	Fares & Ticketing	Leap Cards	Dart	
18/01/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	M3 Parkway
18/01/2016	Web	Onboard Issues	Lost Property	Cork	
18/01/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Kildare
18/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	Mallow
18/01/2016	Web	Website	No Confirmation Email	Sligo	
18/01/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
18/01/2016	Email	Fares & Ticketing	Student Tickets	Cork	
18/01/2016	Web	Station Issues	TVMs	Cork	
18/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
18/01/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
18/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/01/2016	Post	Service Disruption	Timekeeping	Cork	
18/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Grand Canal Dock
18/01/2016	Post	Service Disruption	Timekeeping	Cork	
18/01/2016	Post	Service Disruption	Timekeeping	Tralee	
18/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
18/01/2016	Post	Service Disruption	Incident on Line	Tralee	
18/01/2016	Post	Onboard Issues	1st Class Issues	Belfast	
18/01/2016	Post	Service Disruption	Incident on Line	Tralee	
18/01/2016	Post	Service Disruption	Incident on Line	Tralee	
18/01/2016	Post	Station Issues	Lifts/Elevators	Dart	Dublin Connolly
18/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
18/01/2016	Post	Station Issues	Announcements	Dart	Sydney Parade
18/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/01/2016	Post	Station Issues	Disability Assistance/Ra	Dart	
18/01/2016	Email	Staff Issues	Positive	Dart	
18/01/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	
18/01/2016	Web	Staff Issues	Positive	Dart	
18/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
18/01/2016	Web	Staff Issues	Positive	Westport & Ballina	
18/01/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
18/01/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
18/01/2016	Web	Onboard Issues	Seat Reservation	Waterford	Newbridge
18/01/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Dundalk
18/01/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Clonsilla
18/01/2016	Email	Onboard Issues	Seat Reservation	Cork	
18/01/2016	Email	Fares & Ticketing	Fare Structures	Cork	
18/01/2016	Web	Station Issues	Lost Property	Dart	
18/01/2016	Web	Station Issues	TVMs	Dart	Portmarnock
18/01/2016	Web	Website	Unable to Book Tickets	Dundalk/Drogheda Commuter	
18/01/2016	Web	Service Disruption	Timekeeping	Cork	
18/01/2016	Email	Station Issues	Station Condition	Dart	Clongriffin
18/01/2016	Web	Station Issues	Car Parks	Dart	
18/01/2016	Web	Website	Promotional Offers	Cork	

18/01/2016	Email	Website	Unable to Book Tickets	Limerick	
18/01/2016	Web	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
18/01/2016	Web	Onboard Issues	Cleanliness	Cork	Portlaoise
18/01/2016	Web	Fares & Ticketing	Student Tickets	Galway	Athlone
18/01/2016	Web	Service Disruption	Timekeeping	Cork	Cobh
18/01/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Longford
18/01/2016	Web	Service Disruption	Timekeeping	Tralee	
18/01/2016	Email	Station Issues	Barriers	Limerick	
18/01/2016	Web	Onboard Issues	Catering	Cork	
18/01/2016	Email	Service Disruption	Timekeeping	Tralee	Killarney
18/01/2016	Web	Station Issues	TVMs	Dart	
19/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	
19/01/2016	Web	Station Issues	Cleanliness	Cork	Adamstown
19/01/2016	Email	Onboard Issues	1st Class Issues	Belfast	
19/01/2016	Email	Website	No Confirmation Email	Limerick	
19/01/2016	Web	Fares & Ticketing	Ticket Prices	Portlaoise Kildare Commuter	
19/01/2016	Web	Fares & Ticketing	Leap Cards	Dart	Lansdowne Road
19/01/2016	Web	Station Issues	Lifts/Elevators	Dart	Grand Canal Dock
19/01/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
19/01/2016	Web	Service Disruption	Timekeeping	Cork	Littleisland
19/01/2016	Web	Station Issues	Station Condition	Dart	
19/01/2016	Email	Website	No Confirmation Email	Cork	
19/01/2016	Post	Service Disruption	Incident on Line	Dart	Tara Street
19/01/2016	Post	Service Disruption	Incident on Line	Cork	
19/01/2016	Post	Service Disruption	Timekeeping	Belfast	
19/01/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynootl	Kilcock
19/01/2016	Email	Onboard Issues	Disability Issues	Cork	
19/01/2016	Post	Service Disruption	Incident on Line	Cork	
19/01/2016	Post	Onboard Issues	1st Class Issues	Belfast	
19/01/2016	Post	Onboard Issues	Seat Reservation	Tralee	
19/01/2016	Post	Onboard Issues	1st Class Issues	Belfast	
19/01/2016	Post	Service Disruption	Timekeeping	Tralee	
19/01/2016	Post	Service Disruption	Incident on Line	Cork	
19/01/2016	Post	Onboard Issues	Seat Reservation	Cork	
19/01/2016	Web	Onboard Issues	Doors	Rosslare	Wicklow
19/01/2016	Email	Onboard Issues	Cleanliness	Cork	
19/01/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
19/01/2016	Web	Service Disruption	Bus Transfers	Cork	Cobh
19/01/2016	Email	Onboard Issues	1st Class Issues	Cork	
19/01/2016	Web	Onboard Issues	Lost Property	Cork	Dublin Heuston
19/01/2016	Email	Fares & Ticketing	Student Tickets	Galway	
19/01/2016	Email	Onboard Issues	Seat Reservation	Galway	
19/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
19/01/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
19/01/2016	Web	Onboard Issues	Cleanliness	Waterford	
19/01/2016	Web	Station Issues	TVMs	Galway	Athlone
19/01/2016	Email	Antisocial Behavior	Disorderly Passengers	Tralee	Mallow
19/01/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	Carlow
19/01/2016	Web	Onboard Issues	Crowding	Dart	
19/01/2016	Web	Station Issues	Station Facilities	Dart	Dublin
19/01/2016	Web	Staff Issues	RPU Staff Issues	Portlaoise Kildare Commuter	Sallins & Naas
19/01/2016	Web	Station Issues	Station Facilities	Dart	Tara Street
19/01/2016	Web	Station Issues	Car Parks	Cork	
20/01/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
20/01/2016	Web	Station Issues	Car Parks	Cork	
20/01/2016	Web	Station Issues	Lifts/Elevators	Dart	Grand Canal Dock
20/01/2016	Post	Service Disruption	Train Failure	Belfast	
20/01/2016	Post	Service Disruption	Train Failure	Belfast	
20/01/2016	Email	Antisocial Behavior	Disorderly Passengers	Belfast	Portadown
20/01/2016	Post	Service Disruption	Timekeeping	Belfast	
20/01/2016	Email	Website	Unable to Book Tickets	Cork	
20/01/2016	Web	Onboard Issues	Lost Property	Limerick	
20/01/2016	Email	Fares & Ticketing	Promotional Offers	Portlaoise Kildare Commuter	Kildare
20/01/2016	Web	Onboard Issues	Announcements	Dart	
20/01/2016	Post	Service Disruption	Timekeeping	Cork	
20/01/2016	Web	Website	Promotional Offers	Dundalk/Drogheda Commuter	Dundalk
20/01/2016	Web	Onboard Issues	Catering	Westport & Ballina	Tullamore
20/01/2016	Web	Station Issues	TVMs	Dart	Raheny
20/01/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	Maynooth
20/01/2016	Web	Fares & Ticketing	RPU Fines	Sligo	Maynooth
20/01/2016	Web	Website	Unable to Book Tickets	Sligo	
20/01/2016	Web	Service Disruption	Timekeeping	Waterford	Carlow
20/01/2016	Web	Website	Unable to Book Tickets	Rosslare	Wexford
20/01/2016	Email	Station Issues	Cleanliness	Portlaoise Kildare Commuter	Kildare
20/01/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
20/01/2016	Web	Service Disruption	Timekeeping	Waterford	Newbridge
20/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	

20/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
20/01/2016	Web	Onboard Issues	Crowding	Dart	Howth
20/01/2016	Web	Website	Tickets Unavailable On-	Cork	
21/01/2016	Web	Onboard Issues	Lost Property	Limerick	
21/01/2016	Web	Station Issues	Barriers	Dart	Sydney Parade
21/01/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Kildare
21/01/2016	Web	Service Disruption	Timekeeping	Dart	
21/01/2016	Web	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	Sallins & Naas
21/01/2016	Web	Station Issues	Lifts/Elevators	Dart	Grand Canal Dock
21/01/2016	Post	Service Disruption	Train Failure	Limerick	
21/01/2016	Post	Service Disruption	Timekeeping	Tralee	
21/01/2016	Post	Service Disruption	Timekeeping	Tralee	
21/01/2016	Post	Service Disruption	Timekeeping	Tralee	
21/01/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
21/01/2016	Post	Service Disruption	Timekeeping	Cork	
21/01/2016	Web	Service Disruption	Timekeeping	Dart	Coolmine
21/01/2016	Email	Onboard Issues	Heat / AC	Sligo	Mullingar
21/01/2016	Web	Fares & Ticketing	RPU Fines	Westport & Ballina	
21/01/2016	Web	Timetabling	Timetable Changes	Dart	
21/01/2016	Web	Onboard Issues	Wi Fi	Sligo	
21/01/2016	Email	Station Issues	TVMs	Westport & Ballina	Claremorris
21/01/2016	Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	Dundalk
21/01/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
21/01/2016	Email	Service Disruption	Timekeeping	Dart	Glenageary
21/01/2016	Email	Station Issues	Station Facilities	Dart	Portmarnock
21/01/2016	Web	Timetabling	Timetable Changes	Dart	
21/01/2016	Email	Onboard Issues	Seat Reservation	Cork	
21/01/2016	Web	Onboard Issues	Heat / AC	Cork	
21/01/2016	Web	Onboard Issues	Seat Reservation	Cork	
21/01/2016	Web	Service Disruption	Timekeeping	Dart	
21/01/2016	Web	Onboard Issues	Seat Reservation	Limerick	
21/01/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
21/01/2016	Web	Staff Issues	Catering Staff Issues	Cork	
21/01/2016	Web	Station Issues	Station Facilities	Dart	
21/01/2016	Web	Website	Unable to Book Tickets	Cork	
21/01/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
21/01/2016	Web	Service Disruption	Timekeeping	Rosslare	
21/01/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin Heuston
21/01/2016	Web	Onboard Issues	Cleanliness	Dart	Lansdowne Road
22/01/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
22/01/2016	Web	Station Issues	Early Departures	Dart	Tara Street
22/01/2016	Web	Station Issues	TVMs	Dart	Killiney
22/01/2016	Email	Station Issues	Station Facilities	Cork	Dublin Heuston
22/01/2016	Email	Station Issues	Toilets	Longford/M3Parkway/Maynooth	Maynooth
22/01/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
22/01/2016	Web	Fares & Ticketing	Fare Structures	Galway	Athlone
22/01/2016	Post	Service Disruption	Bus Transfers	Galway	
22/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
22/01/2016	Post	Service Disruption	Incident on Line	Limerick	
22/01/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
22/01/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
22/01/2016	Web	Website	No Confirmation Email	Cork	
22/01/2016	Email	Station Issues	Lifts/Elevators	Dart	Killiney
22/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
22/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	
22/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Thurles
23/01/2016	Web	Staff Issues	Positive	Dart	Dublin
23/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
23/01/2016	Web	Station Issues	TVMs	Dart	Clongriffin
23/01/2016	Web	Website	No Confirmation Email	Westport & Ballina	
23/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	Portarlington
23/01/2016	Web	Station Issues	Station Facilities	Dart	Harmonstown
23/01/2016	Web	Onboard Issues	Lost Property	Dart	Howth
23/01/2016	Web	Onboard Issues	Doors	Sligo	Sligo
23/01/2016	Web	Station Issues	TVMs	Dart	Sutton
23/01/2016	Web	Onboard Issues	Lost Property	Cork	
24/01/2016	Web	Service Disruption	Bus Transfers	Limerick	
24/01/2016	Web	Station Issues	Cleanliness	Dart	Clontarf Road
24/01/2016	Web	Station Issues	TVMs	Dart	Sutton
24/01/2016	Web	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede
24/01/2016	Web	Onboard Issues	Seat Reservation	Cork	
24/01/2016	Web	Onboard Issues	Seat Reservation	Cork	
24/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
24/01/2016	Web	Station Issues	Station Facilities	Dart	
24/01/2016	Web	Timetabling	Timetable Suggestions	Rosslare	
24/01/2016	Web	Station Issues	Early Departures	Cork	Templemore

24/01/2016	Web	Onboard Issues	Crowding	Belfast	
24/01/2016	Web	Station Issues	TVMs	Cork	Farranfore
24/01/2016	Web	Onboard Issues	Lost Property	Galway	Athlone
25/01/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
25/01/2016	Web	Onboard Issues	Wi Fi	Dundalk/Drogheda	Commuter
25/01/2016	Email	Onboard Issues	Heat / AC	Dart	
25/01/2016	Email	Station Issues	TVMs	Dundalk/Drogheda	Commuter Drogheda
25/01/2016	Web	Antisocial Behavior	Vandalism	Dundalk/Drogheda	Commuter Balbriggan
25/01/2016	Web	Station Issues	Car Parks	Dart	Clontarf Road
25/01/2016	Web	Service Disruption	Bus Transfers	Belfast	
25/01/2016	Web	Service Disruption	Timekeeping	Dart	Killester
25/01/2016	Post	Service Disruption	Train Failure	Tralee	
25/01/2016	Post	Service Disruption	Incident on Line	Tralee	
25/01/2016	Post	Service Disruption	Train Failure	Cork	
25/01/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
25/01/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter Dundalk
25/01/2016	Web	Fares & Ticketing	Unused Tickets	Portlaoise Kildare	Commuter Sallins & Naas
25/01/2016	Email	Fares & Ticketing	Family Tickets	Westport & Ballina	
25/01/2016	Email	Service Disruption	Timekeeping	Cork	
25/01/2016	Email	Onboard Issues	Seat Reservation	Cork	
25/01/2016	Web	Station Issues	Lost Property	Portlaoise Kildare	Commuter Portlaoise
25/01/2016	Email	Fares & Ticketing	Family Tickets	Westport & Ballina	
25/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Limerick Junction
25/01/2016	Post	Onboard Issues	1st Class Issues	Cork	
25/01/2016	Web	Onboard Issues	Announcements	Portlaoise Kildare	Commuter Sallins & Naas
25/01/2016	Web	Website	Tickets Unavailable On-	Tralee	
25/01/2016	Email	Onboard Issues	Seat Reservation	Sligo	Roscommon
25/01/2016	Web	Antisocial Behavior	Intimidation	Waterford	
25/01/2016	Email	Onboard Issues	1st Class Issues	Belfast	
25/01/2016	Web	Onboard Issues	Doors	Cork	Cobh
25/01/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
25/01/2016	Web	Website	Unable to Book Tickets	Cork	
26/01/2016	Web	Onboard Issues	1st Class Issues	Belfast	
26/01/2016	Web	Station Issues	Car Parks	Portlaoise Kildare	Commuter Kildare
26/01/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Navan Road Parkway
26/01/2016	Post	Service Disruption	Bus Transfers	Tralee	
26/01/2016	Post	Service Disruption	Incident on Line	Limerick	
26/01/2016	Post	Service Disruption	Incident on Line	Limerick	
26/01/2016	Post	Service Disruption	Incident on Line	Cork	
26/01/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Waterford	Carlow
26/01/2016	Web	Fares & Ticketing	Annual Tickets	Dart	
26/01/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare	Commuter Newbridge
26/01/2016	Web	Station Issues	Lost Property	Waterford	Muine Bheag (Bagenalstown)
26/01/2016	Web	Fares & Ticketing	Family Tickets	Rosslare	Wexford
26/01/2016	Web	Onboard Issues	Seat Reservation	Limerick	Limerick
26/01/2016	Web	Onboard Issues	Seat Reservation	Belfast	Dublin
26/01/2016	Web	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda	Commuter Dublin
26/01/2016	Web	Station Issues	Station Condition	Dart	Salthill & Monkstown
26/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
26/01/2016	Email	Service Disruption	Timekeeping	Dart	
26/01/2016	Email	Website	No Confirmation Email	Limerick	
26/01/2016	Web	Website	Unable to Book Tickets	Cork	
26/01/2016	Email	Staff Issues	RPU Staff Issues	Cork	
26/01/2016	Email	Station Issues	Car Parks	Portlaoise Kildare	Commuter Kildare
26/01/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
26/01/2016	Email	Service Disruption	Timekeeping	Sligo	
26/01/2016	Email	Service Disruption	Timekeeping	Dart	
26/01/2016	Email	Station Issues	Car Parks	Rosslare	Kilcoole
26/01/2016	Post	Service Disruption	Incident on Line	Limerick	
26/01/2016	Web	Service Disruption	Timekeeping	Belfast	
26/01/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Castlebar
26/01/2016	Email	Station Issues	Car Parks		
26/01/2016	Web	Fares & Ticketing	Promotional Offers	Dart	
26/01/2016	Email	Service Disruption	Bus Transfers	Limerick	
26/01/2016	Web	Station Issues	Lost Property	Dart	
26/01/2016	Web	Station Issues	Car Parks	Portlaoise Kildare	Commuter Kildare
26/01/2016	Email	Service Disruption	Bus Transfers	Limerick	
26/01/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
26/01/2016	Web	Onboard Issues	Doors	Cork	Mallow
26/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynooth	Drumcondra
26/01/2016	Web	Fares & Ticketing	Fare Structures	Rosslare	
27/01/2016	Email	Station Issues	Station Facilities	Cork	
27/01/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
27/01/2016	Email	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Maynooth
27/01/2016	Web	Onboard Issues	Crowding	Dart	
27/01/2016	Email	Staff Issues	Positive	Cork	
27/01/2016	Web	Service Disruption	Timekeeping	Galway	Oranmore

27/01/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
27/01/2016	Web	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	Portlaoise
27/01/2016	Post	Service Disruption	Timekeeping	Tralee	
27/01/2016	Post	Timetabling	Cancellations	Limerick	
27/01/2016	Post	Service Disruption	Timekeeping	Tralee	
27/01/2016	Post	Service Disruption	Timekeeping	Tralee	
27/01/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
27/01/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	
27/01/2016	Post	Onboard Issues	Seat Reservation	Limerick	
27/01/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	
27/01/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	Dublin Heuston
27/01/2016	Web	Station Issues	TVMs	Galway	Athenry
27/01/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
27/01/2016	Web	Website	Unable to Book Tickets	Belfast	
27/01/2016	Web	Onboard Issues	Seat Reservation	Cork	
27/01/2016	Email	Onboard Issues	Seat Reservation	Waterford	Carlow
27/01/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	Dublin Heuston
27/01/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
27/01/2016	Web	Service Disruption	Bus Transfers	Limerick	
27/01/2016	Web	Fares & Ticketing	Surcharges	Limerick	
27/01/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
27/01/2016	Web	Staff Issues	Positive	Limerick	
27/01/2016	Web	Station Issues	Cleanliness	Dart	Kilbarrack
27/01/2016	Web	Service Disruption	Timekeeping	Dart	
27/01/2016	Email	Onboard Issues	Lost Property	Tralee Mallow Cork	
27/01/2016	Web	Onboard Issues	1st Class Issues	Cork	
27/01/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
27/01/2016	Web	Website	Unable to Book Tickets	Cork	
28/01/2016	Web	Website	Complete Savings	Cork	
28/01/2016	Web	Fares & Ticketing	Ticket Prices	Dart	
28/01/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
28/01/2016	Post	Onboard Issues	Seat Reservation	Belfast	
28/01/2016	Post	Staff Issues	Unhelpful/Rude Staff	Sligo	Longford
28/01/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
28/01/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	
28/01/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Westport & Ballina	
28/01/2016	Post	Service Disruption	Timekeeping	Tralee	
28/01/2016	Post	Onboard Issues	Seat Reservation	Tralee	
28/01/2016	Post	Timetabling	Cancellations	Dart	
28/01/2016	Post	Service Disruption	Timekeeping	Sligo	Kilcock
28/01/2016	Post	Service Disruption	Union Dispute	Galway	
28/01/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
28/01/2016	Web	Fares & Ticketing	Student Tickets	Cork	
28/01/2016	Post	Timetabling	Timetable Suggestions	Cork	
28/01/2016	Post	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Portlaoise
28/01/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
28/01/2016	Web	Website	Complete Savings	Cork	
28/01/2016	Web	Onboard Issues	Toilets	Cork	
28/01/2016	Web	Service Disruption	Incident on Line	Dart	
28/01/2016	Web	Service Disruption	Incident on Line	Dart	
28/01/2016	Web	Service Disruption	Timekeeping	Galway	Athenry
28/01/2016	Web	Onboard Issues	Crowding	Sligo	Enfield
28/01/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
28/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	
28/01/2016	Email	Antisocial Behavior	Disorderly Passengers	Waterford	Dublin Heuston
28/01/2016	Email	Service Disruption	Incident on Line	Dart	
28/01/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	Drogheda
28/01/2016	Web	Service Disruption	Incident on Line	Dart	
29/01/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
29/01/2016	Web	Timetabling	Timetable Suggestions	Waterford	
29/01/2016	Email	Service Disruption	Timekeeping	Cork	
29/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Dublin Heuston
29/01/2016	Post	Onboard Issues	Seat Reservation	Cork	
29/01/2016	Post	Fares & Ticketing	Unused Tickets	Dart	
29/01/2016	Web	Service Disruption	Incident on Line	Dart	
29/01/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
29/01/2016	Web	Timetabling	Cancellations	Galway	Ardrahan
29/01/2016	Email	Onboard Issues	Doors	Galway	Tullamore
29/01/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
29/01/2016	Web	Service Disruption	Incident on Line	Dart	
29/01/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Newbridge
29/01/2016	Web	Onboard Issues	Seat Reservation	Dundalk/Drogheda Commuter	Dundalk
29/01/2016	Web	Staff Issues	Positive	Tralee	Killarney
29/01/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
29/01/2016	Web	Service Disruption	Timekeeping	Waterford	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	

29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Post	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Phone	Service Disruption	Bus Transfers	Tralee	
29/01/2016	Web	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Sallins & Naas
29/01/2016	Web	Onboard Issues	Toilets	Sligo	Longford
29/01/2016	Web	Service Disruption	Timekeeping	Tralee	
29/01/2016	Web	Website	Tickets Unavailable On-	Galway	
29/01/2016	Web	Onboard Issues	Seat Reservation	Belfast	
29/01/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
29/01/2016	Web	Staff Issues	Positive	Dart	
30/01/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
30/01/2016	Web	Service Disruption	Timekeeping	Tralee	
30/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Drogheda
30/01/2016	Web	Service Disruption	Incident on Line	Belfast	Newry
30/01/2016	Email	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	Balbriggan
30/01/2016	Web	Onboard Issues	1st Class Issues	Tralee	Killarney
30/01/2016	Web	Website	Unable to Book Tickets	Cork	
30/01/2016	Web	Website	Unable to Book Tickets	Cork	
30/01/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	Mallow
30/01/2016	Web	Station Issues	Station Facilities	Cork	Rushbrooke
30/01/2016	Web	Fares & Ticketing	Leap Cards	Dart	
30/01/2016	Web	Service Disruption	Incident on Line	Belfast	Newry
31/01/2016	Email	Timetabling	Timetable Changes	Longford/M3Parkway/Maynooth	Maynooth
31/01/2016	Web	Onboard Issues	Catering	Cork	
31/01/2016	Web	Onboard Issues	Crowding	Cork	
31/01/2016	Web	Website	Unable to Book Tickets	Sligo	
31/01/2016	Web	Service Disruption	Incident on Line	Belfast	
31/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
31/01/2016	Web	Service Disruption	Timekeeping	Sligo	Dromod
31/01/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
31/01/2016	Web	Onboard Issues	Cleanliness	Dart	Bray
31/01/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	Thurles
31/01/2016	Web	Service Disruption	Timekeeping	Sligo	
31/01/2016	Web	Onboard Issues	Catering	Cork	
31/01/2016	Web	Fares & Ticketing	Student Tickets	Waterford	Muine Bheag (Bagenalstown)
31/01/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	Portadown
31/01/2016	Web	Station Issues	TVMs	Dart	Dublin Connolly
31/01/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
31/01/2016	Web	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth	Kilcock
31/01/2016	Email	Website	Unable to Book Tickets	Cork	
31/01/2016	Web	Station Issues	TVMs	Dart	Blackrock
01/02/2016	Web	Staff Issues	Catering Staff Issues	Sligo	
01/02/2016	Web	Station Issues	Barriers	Dart	Bayside
01/02/2016	Web	Staff Issues	Catering Staff Issues	Sligo	
01/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Dublin
01/02/2016	Web	Station Issues	TVMs	Sligo	Enfield
01/02/2016	Web	Timetabling	Cancellations	Dundalk/Drogheda Commuter	Malahide
01/02/2016	Web	Onboard Issues	Wi Fi	Galway	
01/02/2016	Post	Website	Unable to Book Tickets	Limerick	
01/02/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
01/02/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
01/02/2016	Web	Station Issues	Cleanliness	Dart	Bayside
01/02/2016	Email	Service Disruption	Timekeeping	Dart	
01/02/2016	Web	Station Issues	TVMs	Sligo	Kilcock
01/02/2016	Web	Timetabling	Cancellations	Dart	Greystones
01/02/2016	Email	Staff Issues	No Staff Available	Dundalk/Drogheda Commuter	Drogheda
01/02/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Kildare
01/02/2016	Web	Station Issues	Station Condition	Cork	Clondalkin Fonthill
01/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Sligo	Dromod
01/02/2016	Web	Onboard Issues	Crowding	Dart	
01/02/2016	Web	Service Disruption	Incident on Line	Cork	Newbridge
01/02/2016	Web	Onboard Issues	Crowding	Limerick	
01/02/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
01/02/2016	Web	Station Issues	Station Condition	Cork	Clondalkin Fonthill
01/02/2016	Web	Service Disruption	Timekeeping	Dart	
01/02/2016	Web	Fares & Ticketing	Fare Structures	Cork	
01/02/2016	Web	Fares & Ticketing	Student Tickets	Sligo	Maynooth
01/02/2016	Web	Onboard Issues	Crowding	Cork	

01/02/2016	Web	Service Disruption	Incident on Line	Cork	
01/02/2016	Web	Service Disruption	Incident on Line	Cork	Newbridge
01/02/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda	Commuter
01/02/2016	Email	Service Disruption	Incident on Line	Cork	Newbridge
01/02/2016	Web	Staff Issues	Positive	Cork	Newbridge
01/02/2016	Web	Service Disruption	Timekeeping	Limerick	
01/02/2016	Web	Station Issues	Station Facilities	Cork	Littleisland
01/02/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
01/02/2016	Web	Station Issues	Station Facilities	Cork	Clondalkin Fonthill
01/02/2016	Web	Onboard Issues	Lost Property	Belfast	
01/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
02/02/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare	Commuter Monasterevin
02/02/2016	Web	Onboard Issues	Heat / AC	Cork	
02/02/2016	Web	Station Issues	Lost Property	Cork	Cork Kent
02/02/2016	Email	Antisocial Behavior	Vandalism	Longford/M3Parkway/Maynooth	Coolmine
02/02/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Longford
02/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
02/02/2016	Web	Fares & Ticketing	Annual Tickets	Dundalk/Drogheda	Commuter
02/02/2016	Post	Onboard Issues	1st Class Issues	Limerick	
02/02/2016	Post	Service Disruption	Incident on Line	Tralee	
02/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
02/02/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Waterford	
02/02/2016	Post	Service Disruption	Incident on Line	Limerick	
02/02/2016	Post	Service Disruption	Incident on Line	Limerick	
02/02/2016	Post	Service Disruption	Incident on Line	Limerick	
02/02/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare	Commuter Clondalkin Fonthill
02/02/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	Dublin Heuston
02/02/2016	Email	Onboard Issues	Seat Reservation	Limerick	
02/02/2016	Email	Service Disruption	Incident on Line	Galway	Newbridge
02/02/2016	Email	Service Disruption	Incident on Line	Cork	Newbridge
02/02/2016	Web	Service Disruption	Incident on Line	Dart	
02/02/2016	Web	Fares & Ticketing	Unused Tickets	Cork	Enfield
02/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
02/02/2016	Web	Website	Unable to Book Tickets	Cork	
02/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Heuston
02/02/2016	Email	Station Issues	Positive	Cork	Dublin Heuston
02/02/2016	Web	Station Issues	Car Parks	Cork	Cork Kent
02/02/2016	Email	Station Issues	TVMs	Belfast	Dublin
02/02/2016	Web	Onboard Issues	Seat Reservation	Limerick	
02/02/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
02/02/2016	Web	Service Disruption	Incident on Line	Portlaoise Kildare	Commuter Dublin Heuston
02/02/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare	Commuter Sallins & Naas
02/02/2016	Web	Website	No Confirmation Email	Westport & Ballina	
02/02/2016	Web	Station Issues	Bicycles	Dart	Seapoint
02/02/2016	Web	Station Issues	TVMs	Dart	Dublin
02/02/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	Ballinasloe
02/02/2016	Web	Service Disruption	Bus Transfers	Galway Limerick	Ennis
02/02/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda	Commuter Drogheda
03/02/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	Maynooth
03/02/2016	Web	Onboard Issues	1st Class Issues	Cork	
03/02/2016	Web	Onboard Issues	Lost Property	Dart	Killiney
03/02/2016	Email	Station Issues	TVMs	Tralee	Dublin Heuston
03/02/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Kilcock
03/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynooth	
03/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
03/02/2016	Email	Staff Issues	Positive	Cork	Cork Kent
03/02/2016	Email	Onboard Issues	1st Class Issues	Belfast	
03/02/2016	Post	Staff Issues	Positive	Dundalk/Drogheda	Commuter
03/02/2016	Post	Service Disruption	Incident on Line	Tralee	Killarney
03/02/2016	Post	Onboard Issues	1st Class Issues	Cork	
03/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
03/02/2016	Post	Service Disruption	Timekeeping	Tralee	
03/02/2016	Post	Service Disruption	Timekeeping	Tralee	
03/02/2016	Post	Service Disruption	Bus Transfers	Tralee	
03/02/2016	Post	Service Disruption	Timekeeping	Tralee	
03/02/2016	Post	Service Disruption	Bus Transfers	Tralee	
03/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
03/02/2016	Post	Service Disruption	Incident on Line	Tralee	
03/02/2016	Post	Service Disruption	Timekeeping	Tralee	
03/02/2016	Email	Station Issues	Car Parks	Rosslare	Dublin
03/02/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter Portmarnock
03/02/2016	Web	Service Disruption	Incident on Line	Cork	Thurles
03/02/2016	Web	Station Issues	TVMs	Cork	Carrigtwohill
03/02/2016	Web	Fares & Ticketing	Family Tickets	Cork	
03/02/2016	Post	Service Disruption	Timekeeping	Tralee	
03/02/2016	Post	Timetabling	Cancellations	Dart	Dun Laoghaire
03/02/2016	Post	Timetabling	Cancellations	Tralee	Killarney



03/02/2016	Post	Fares & Ticketing	Unused Tickets	Dart	
03/02/2016	Post	Service Disruption	Bus Transfers	Belfast	
03/02/2016	Post	Station Issues	Incorrect Information	Belfast	Dundalk
03/02/2016	Post	Service Disruption	Train Failure	Sligo	
03/02/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
03/02/2016	Post	Service Disruption	Timekeeping	Tralee	
03/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
03/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
03/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Limerick	
03/02/2016	Post	Service Disruption	Incident on Line	Belfast	Portadown
03/02/2016	Web	Station Issues	TVMs	Dart	
03/02/2016	Post	Service Disruption	Incident on Line	Belfast	Portadown
03/02/2016	Post	Service Disruption	Incident on Line	Tralee	Killarney
03/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
03/02/2016	Web	Website	Tickets Unavailable On-	Cork	
03/02/2016	Email	Fares & Ticketing	Student Tickets	Cork	Thurles
03/02/2016	Email	Service Disruption	Timekeeping	Waterford	Muine Bheag (Bagenalstown)
03/02/2016	Web	Fares & Ticketing	RPU Fines	Cork	
03/02/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	Kilkenny
03/02/2016	Web	Antisocial Behavior	Intimidation	Galway	
03/02/2016	Web	Onboard Issues	Crowding	Dart	Bayside
03/02/2016	Web	Website	Promotional Offers	Galway	
03/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
03/02/2016	Web	Station Issues	TVMs	Cork	Cobh
03/02/2016	Web	Onboard Issues	Lost Property	Galway	
03/02/2016	Web	Fares & Ticketing	Ticket Prices	Galway	Gort
03/02/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Dart	
03/02/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
03/02/2016	Web	Onboard Issues	Announcements	Dart	
03/02/2016	Web	Fares & Ticketing	Student Tickets	Waterford	Carlow
03/02/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
03/02/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Kildare
03/02/2016	Web	Onboard Issues	Crowding	Waterford	
03/02/2016	Web	Timetabling	Connections	Galway	
04/02/2016	Web	Station Issues	TVMs	Galway	Ballinasloe
04/02/2016	Email	Onboard Issues	Lost Property	Sligo	
04/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	
04/02/2016	Email	Onboard Issues	Crowding	Dart	Glenageary
04/02/2016	Web	Staff Issues	Positive	Dart	Seapoint
04/02/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	M3 Parkway
04/02/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	Ennis
04/02/2016	Email	Station Issues	Station Facilities	Cork	Carrigtwohill
04/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
04/02/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Ballyhaunis
04/02/2016	Web	Fares & Ticketing	Annual Tickets	Dundalk/Drogheda Commuter	Dundalk
04/02/2016	Web	Station Issues	Station Facilities	Dart	Killester
04/02/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
04/02/2016	Post	Timetabling	Cancellations	Sligo	Enfield
04/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
04/02/2016	Web	Service Disruption	Timekeeping	Belfast	
04/02/2016	Post	Service Disruption	Incident on Line	Limerick	Newbridge
04/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
04/02/2016	Post	Service Disruption	Train Failure	Cork	
04/02/2016	Post	Service Disruption	Incident on Line	Waterford	Newbridge
04/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
04/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
04/02/2016	Post	Onboard Issues	Seat Reservation	Cork	
04/02/2016	Web	Onboard Issues	Crowding	Cork	
04/02/2016	Post	Fares & Ticketing	On-Line Tickets	Waterford	
04/02/2016	Post	Service Disruption	Train Failure	Tralee	
04/02/2016	Post	Service Disruption	Train Failure	Tralee	
04/02/2016	Post	Service Disruption	Train Failure	Tralee	
04/02/2016	Post	Service Disruption	Train Failure	Tralee	
04/02/2016	Post	Service Disruption	Train Failure	Tralee	
04/02/2016	Post	Service Disruption	Train Failure	Tralee	Killarney
04/02/2016	Post	Service Disruption	Incident on Line	Belfast	Portadown
04/02/2016	Post	Station Issues	Toilets	Dundalk/Drogheda Commuter	
04/02/2016	Post	Station Issues	Waiting Rooms	Belfast	Dublin
04/02/2016	Post	Service Disruption	Timekeeping	Tralee	Rathmore
04/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
04/02/2016	Post	Service Disruption	Timekeeping	Tralee	
04/02/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Rosslare	
04/02/2016	Post	Service Disruption	Incident on Line	Cork	
04/02/2016	Web	Onboard Issues	Heat / AC	Dart	
04/02/2016	Web	Onboard Issues	1st Class Issues	Belfast	
04/02/2016	Email	Onboard Issues	1st Class Issues	Cork	

04/02/2016	Web	Onboard Issues	Lost Property	Galway	Athlone
04/02/2016	Web	Fares & Ticketing	Family Tickets	Cork	
04/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
04/02/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
04/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
04/02/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
04/02/2016	Post	Service Disruption	Timekeeping	Tralee	
04/02/2016	Web	Service Disruption	Timekeeping	Tralee	
04/02/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
04/02/2016	Web	Website	No Confirmation Email	Cork	
04/02/2016	Web	Onboard Issues	Heat / AC	Galway	
04/02/2016	Web	Onboard Issues	Crowding	Limerick	
04/02/2016	Web	Website	Unable to Book Tickets	Rosslare	Wexford
04/02/2016	Web	Station Issues	Lifts/Elevators	Dart	Tara Street
04/02/2016	Web	Staff Issues	No Staff Available	Dundalk/Drogheda Commuter	Donabate
04/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
04/02/2016	Web	Station Issues	Car Parks	Dart	Dublin Connolly
05/02/2016	Post	Service Disruption	Train Failure	Tralee	
05/02/2016	Post	Timetabling	Cancellations	Galway	
05/02/2016	Post	Onboard Issues	Seat Reservation	Westport & Ballina	
05/02/2016	Post	Service Disruption	Train Failure	Tralee	
05/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
05/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
05/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
05/02/2016	Post	Service Disruption	Train Failure	Tralee	
05/02/2016	Post	Service Disruption	Train Failure	Tralee	
05/02/2016	Post	Service Disruption	Train Failure	Tralee	
05/02/2016	Post	Onboard Issues	1st Class Issues	Cork	
05/02/2016	Post	Onboard Issues	1st Class Issues	Cork	
06/02/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Edgeworthstown
06/02/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Portlaoise
06/02/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Cork Kent
06/02/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
06/02/2016	Email	Service Disruption	Train Failure	Tralee	Killarney
06/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
06/02/2016	Email	Antisocial Behavior	Disorderly Passengers	Sligo	
06/02/2016	Email	Station Issues	Announcements	Sligo	
06/02/2016	Email	Onboard Issues	Crowding	Waterford	
06/02/2016	Email	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda Commuter	
06/02/2016	Web	Onboard Issues	Lost Property	Waterford	Carlow
06/02/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
06/02/2016	Web	Service Disruption	Incident on Line	Waterford	Newbridge
06/02/2016	Web	Staff Issues	Positive	Waterford	
06/02/2016	Web	Station Issues	Barriers	Dart	
06/02/2016	Web	Station Issues	Tag On/Off Issues	Dart	Tara Street
06/02/2016	Web	Station Issues	Disability Assistance/Ra	Waterford	Dublin Heuston
06/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	Dublin Heuston
06/02/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
06/02/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	
06/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
06/02/2016	Web	Website	Unable to Book Tickets	Limerick	
06/02/2016	Web	Website	No Confirmation Email	Cork	
06/02/2016	Web	Onboard Issues	Seat Reservation	Limerick	
06/02/2016	Web	Staff Issues	Positive	Cork	
06/02/2016	Web	Timetabling	Connections	Waterford	
06/02/2016	Web	Onboard Issues	Crowding	Galway	
06/02/2016	Web	Staff Issues	Positive	Dart	
06/02/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
06/02/2016	Web	Service Disruption	Signal Fault	Longford/M3Parkway/Maynootl	M3 Parkway
06/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise
06/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise
06/02/2016	Web	Onboard Issues	Seat Reservation	Limerick	
06/02/2016	Web	Service Disruption	Signal Fault	Longford/M3Parkway/Maynootl	M3 Parkway
06/02/2016	Web	Onboard Issues	Lost Property	Cork Cobh Midleton	
06/02/2016	Web	Service Disruption	Timekeeping	Tralee Mallow	Cork
06/02/2016	Web	Fares & Ticketing	RPU Fines	Cork	
06/02/2016	Web	Onboard Issues	Lost Property	Cork	
06/02/2016	Email	Fares & Ticketing	RPU Fines	Cork	
06/02/2016	Web	Station Issues	Station Condition	Cork Cobh Midleton	Carrigtwohill
06/02/2016	Web	Station Issues	Station Facilities	Cork	
06/02/2016	Web	Fares & Ticketing	Fare Structures	Galway	
06/02/2016	Web	Service Disruption	Bus Transfers	Waterford	Kildare
06/02/2016	Web	Station Issues	Car Parks	Cork	Cork Kent
06/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork Cobh Midleton	Cork Kent
06/02/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
06/02/2016	Web	Station Issues	Incorrect Information	Limerick	Portarlington
06/02/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	

06/02/2016	Email	Station Issues	Station Facilities	Cork	
07/02/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Dublin Connolly
07/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
07/02/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
07/02/2016	Web	Website	No Confirmation Email	Limerick	
07/02/2016	Web	Onboard Issues	Crowding	Sligo	Maynooth
07/02/2016	Web	Onboard Issues	Wi Fi	Cork	
07/02/2016	Web	Website	Unable to Book Tickets	Belfast	
07/02/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	Rush & Lusk
07/02/2016	Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	Skerries
07/02/2016	Web	Fares & Ticketing	Fare Structures	Cork	
08/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
08/02/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Farranfore
08/02/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Maynooth
08/02/2016	Web	Timetabling	Connections	Dart	Bray
08/02/2016	Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
08/02/2016	Web	Fares & Ticketing	Student Tickets	Sligo	Sligo
08/02/2016	Web	Onboard Issues	Dogs	Belfast	Dublin
08/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
08/02/2016	Email	Onboard Issues	Disability Issues	Belfast	
08/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth	Maynooth
08/02/2016	Email	Fares & Ticketing	Fare Structures	Galway	Athlone
08/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
08/02/2016	Post	Service Disruption	Timekeeping	Tralee	
08/02/2016	Web	Timetabling	Connections	Limerick	
08/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
08/02/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	
08/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
08/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
08/02/2016	Post	Service Disruption	Timekeeping	Waterford	
08/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
08/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
08/02/2016	Post	Staff Issues	Positive	Sligo	
08/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
08/02/2016	Web	Website	No Confirmation Email	Westport & Ballina	
08/02/2016	Web	Service Disruption	Timekeeping	Galway	Galway
08/02/2016	Email	Service Disruption	Incident on Line	Belfast	
08/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
08/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Sligo	Sligo
08/02/2016	Web	Onboard Issues	Lost Property	Cork	
08/02/2016	Web	Website	No Confirmation Email	Galway Limerick	
08/02/2016	Web	Timetabling	Connections	Tralee	
08/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
08/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	
08/02/2016	Email	Service Disruption	Timekeeping	Galway	
08/02/2016	Email	Fares & Ticketing	RPU Fines	Cork	
08/02/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Galway	Athlone
08/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
08/02/2016	Web	Onboard Issues	1st Class Issues	Galway	
08/02/2016	Email	Antisocial Behavior	Disorderly Passengers	Sligo	Enfield
08/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Coolmine
08/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	Cork Kent
08/02/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Malahide
08/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway Limerick	Ennis
08/02/2016	Web	Station Issues	Station Facilities	Dart	Dublin Connolly
08/02/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
08/02/2016	Web	Onboard Issues	Announcements	Dart	
08/02/2016	Web	Service Disruption	Timekeeping	Dart	Clontarf Road
08/02/2016	Email	Service Disruption	Timekeeping	Dart	Clontarf Road
08/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynooth	
08/02/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
08/02/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
08/02/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	Ballyhaunis
08/02/2016	Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynooth	
09/02/2016	Web	Website	Unable to Book Tickets	Galway	
09/02/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
09/02/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
09/02/2016	Email	Station Issues	TVMs	Cork Cobh Middleton	Cork Kent
09/02/2016	Web	Website	Unable to Book Tickets	Cork	
09/02/2016	Web	Onboard Issues	Crowding	Dart	
09/02/2016	Web	Onboard Issues	1st Class Issues	Belfast	
09/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
09/02/2016	Web	Onboard Issues	Heat / AC	Dart	Bray
09/02/2016	Web	Service Disruption	Incident on Line	Galway Limerick	
09/02/2016	Web	Service Disruption	Train Failure	Sligo	Mullingar
09/02/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Coolmine
09/02/2016	Web	Onboard Issues	Heat / AC	Sligo	

09/02/2016	Web	Service Disruption	Train Failure	Longford/M3Parkway/Maynootl	Kilcock
09/02/2016	Web	Station Issues	Station Facilities		Cork
09/02/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Coolmine
09/02/2016	Email	Website	Unable to Book Tickets		Cork
09/02/2016	Post	Fares & Ticketing	Unused Tickets		Cork
09/02/2016	Post	Onboard Issues	1st Class Issues		Cork
09/02/2016	Post	Onboard Issues	1st Class Issues		Cork
09/02/2016	Post	Service Disruption	Timekeeping		Cork
09/02/2016	Post	Service Disruption	Timekeeping		Cork
09/02/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Donabate
09/02/2016	Post	Onboard Issues	Cleanliness		Sligo
09/02/2016	Post	Service Disruption	Incident on Line		Cork
09/02/2016	Post	Service Disruption	Incident on Line		Cork
09/02/2016	Post	Service Disruption	Incident on Line		Cork
09/02/2016	Post	Service Disruption	Timekeeping		Tralee
09/02/2016	Post	Timetabling	Timetable Suggestions		Cork
09/02/2016	Post	Service Disruption	Timekeeping		Sligo
09/02/2016	Web	Service Disruption	Train Failure		Sligo
09/02/2016	Email	Service Disruption	Train Failure	Longford/M3Parkway/Maynootl	Mullingar
09/02/2016	Web	Onboard Issues	Crowding		Westport & Ballina
09/02/2016	Web	Onboard Issues	Lost Property		Sligo
09/02/2016	Web	Fares & Ticketing	Fare Structures		Tralee
09/02/2016	Email	Service Disruption	Train Failure		Waterford
09/02/2016	Web	Service Disruption	Incident on Line		Galway Limerick
09/02/2016	Email	Station Issues	TVMs		Longford/M3Parkway/Maynootl
09/02/2016	Web	Service Disruption	Train Failure		Longford/M3Parkway/Maynootl
09/02/2016	Email	Onboard Issues	Seat Reservation		Cork
09/02/2016	Email	Station Issues	TVMs		Dart
09/02/2016	Email	Station Issues	Tag On/Off Issues		Dart
09/02/2016	Email	Service Disruption	Incident on Line		Belfast
09/02/2016	Email	Onboard Issues	Cleanliness		Rosslare
09/02/2016	Email	Station Issues	Lifts/Elevators		Dart
09/02/2016	Web	Website	Unable to Book Tickets		Cork
09/02/2016	Web	Staff Issues	No Staff Available		Cork
09/02/2016	Web	Service Disruption	Signal Fault		Longford/M3Parkway/Maynootl
09/02/2016	Web	Fares & Ticketing	Ticket Prices		Cork
09/02/2016	Web	Onboard Issues	Wi Fi		Galway
09/02/2016	Web	Onboard Issues	Seat Reservation		Westport & Ballina
09/02/2016	Web	Fares & Ticketing	Unused Tickets		Tralee
09/02/2016	Web	Station Issues	Station Facilities		Dart
09/02/2016	Web	Station Issues	Station Facilities		Dart
09/02/2016	Web	Website	Unable to Book Tickets		Cork
09/02/2016	Web	Onboard Issues	Wi Fi		Belfast
09/02/2016	Email	Onboard Issues	Crowding		Longford/M3Parkway/Maynootl
09/02/2016	Email	Onboard Issues	Crowding		Belfast
09/02/2016	Web	Staff Issues	RPU Staff Issues		Portlaoise Kildare Commuter
09/02/2016	Email	Onboard Issues	Lost Property		Cork
09/02/2016	Web	Fares & Ticketing	Ticket Prices		Westport & Ballina
09/02/2016	Web	Onboard Issues	1st Class Issues		Tralee
09/02/2016	Web	Fares & Ticketing	Leap Cards		Longford/M3Parkway/Maynootl
10/02/2016	Web	Fares & Ticketing	On-Line Tickets		Cork
10/02/2016	Web	Service Disruption	Timekeeping		Dart
10/02/2016	Web	Station Issues	Incorrect Information		Longford/M3Parkway/Maynootl
10/02/2016	Email	Station Issues	Station Condition		Dart
10/02/2016	Email	Onboard Issues	Wi Fi		Cork
10/02/2016	Web	Website	Unable to Book Tickets		Galway
10/02/2016	Email	Station Issues	Car Parks		Cork
10/02/2016	Web	Service Disruption	Signal Fault		Longford/M3Parkway/Maynootl
10/02/2016	Web	Fares & Ticketing	On-Line Tickets		Cork
10/02/2016	Post	Service Disruption	Incident on Line		Cork
10/02/2016	Post	Service Disruption	Track Fault		Tralee
10/02/2016	Post	Fares & Ticketing	RPU Fines		Westport & Ballina
10/02/2016	Post	Service Disruption	Timekeeping		Tralee
10/02/2016	Post	Service Disruption	Incident on Line		Waterford
10/02/2016	Post	Timetabling	Cancellations		Waterford
10/02/2016	Email	Fares & Ticketing	On-Line Tickets		Cork
10/02/2016	Web	Onboard Issues	Lost Property		Longford/M3Parkway/Maynootl
10/02/2016	Web	Service Disruption	Union Dispute		Dundalk/Drogheda Commuter
10/02/2016	Web	Fares & Ticketing	On-Line Tickets		Cork
10/02/2016	Web	Onboard Issues	Crowding		Belfast
10/02/2016	Email	Onboard Issues	Crowding		Belfast
10/02/2016	Web	Onboard Issues	Lost Property		Cork
10/02/2016	Post	Service Disruption	Timekeeping		Tralee
10/02/2016	Post	Timetabling	Cancellations		Belfast
10/02/2016	Post	Service Disruption	Train Failure		Cork
10/02/2016	Post	Onboard Issues	1st Class Issues		Belfast
10/02/2016	Post	Onboard Issues	1st Class Issues		Belfast

10/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
10/02/2016	Email	Staff Issues	RPU Staff Issues	Galway	Tullamore
10/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
10/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
10/02/2016	Post	Onboard Issues	1st Class Issues	Cork	
10/02/2016	Post	Service Disruption	Timekeeping	Tralee	
10/02/2016	Post	Service Disruption	Timekeeping	Tralee	
10/02/2016	Post	Service Disruption	Train Failure	Tralee	
10/02/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Dublin
10/02/2016	Post	Onboard Issues	Cleanliness	Belfast	
10/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
10/02/2016	Post	Service Disruption	Train Failure	Cork	
10/02/2016	Web	Station Issues	Booking Office Issues	Dart	
10/02/2016	Email	Onboard Issues	Crowding	Galway	
10/02/2016	Email	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	Sallins & Naas
10/02/2016	Email	Website	Unable to Book Tickets	Cork	
10/02/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
10/02/2016	Web	Service Disruption	Train Failure	Limerick Ballybrophy	
10/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	
10/02/2016	Web	Onboard Issues	Catering	Westport & Ballina	
10/02/2016	Web	Station Issues	Lost Property	Dart	Tara Street
10/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	
10/02/2016	Email	Service Disruption	Signal Fault	Longford/M3Parkway/Maynootl	Edgeworthstown
10/02/2016	Web	Website	No Confirmation Email	Galway	
10/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
10/02/2016	Web	Station Issues	Lost Property	Dart	Harmonstown
10/02/2016	Web	Service Disruption	Signal Fault	Longford/M3Parkway/Maynootl	Edgeworthstown
10/02/2016	Web	Station Issues	Incorrect Information	Galway	
10/02/2016	Web	Website	Unable to Book Tickets	Cork	
10/02/2016	Web	Staff Issues	Positive	Cork	
10/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
11/02/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Maynooth
11/02/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Portarlington
11/02/2016	Web	Station Issues	Tag On/Off Issues	Dart	Howth Jctn. & Donaghmede
11/02/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
11/02/2016	Web	Service Disruption	Timekeeping	Galway	
11/02/2016	Email	Service Disruption	Signal Fault	Sligo	
11/02/2016	Email	Onboard Issues	Crowding	Tralee	
11/02/2016	Web	Website	Complete Savings	Cork	
11/02/2016	Web	Onboard Issues	Catering	Westport & Ballina	
11/02/2016	Post	Website	Unable to Book Tickets	Tralee	
11/02/2016	Post	Service Disruption	Timekeeping	Tralee	
11/02/2016	Post	Onboard Issues	1st Class Issues	Tralee	
11/02/2016	Post	Onboard Issues	1st Class Issues	Tralee	
11/02/2016	Post	Timetabling	Cancellations	Waterford	Carlow
11/02/2016	Web	Onboard Issues	1st Class Issues	Belfast	
11/02/2016	Web	Website	Complete Savings	Galway	
11/02/2016	Web	Service Disruption	Timekeeping	Belfast	
11/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Coolmine
11/02/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	
11/02/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Clonsilla
11/02/2016	Web	Onboard Issues	1st Class Issues	Cork	
11/02/2016	Email	Station Issues	Early Departures	Longford/M3Parkway/Maynootl	Maynooth
11/02/2016	Email	Service Disruption	Incident on Line	Tralee	Dublin Heuston
11/02/2016	Email	Station Issues	Barriers	Dundalk/Drogheda Commuter	
11/02/2016	Email	Onboard Issues	Crowding	Galway	
11/02/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
11/02/2016	Email	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Portlaoise
11/02/2016	Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	
11/02/2016	Web	Station Issues	Early Departures	Dart	Dublin
11/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	
11/02/2016	Web	Timetabling	Connections	Limerick	
11/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Newbridge
11/02/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Ashtown
11/02/2016	Web	Website	Unable to Book Tickets	Cork	
12/02/2016	Web	Timetabling	Connections	Sligo	
12/02/2016	Web	Staff Issues	Catering Staff Issues	Westport & Ballina	
12/02/2016	Web	Staff Issues	RPU Staff Issues	Dart	Howth Jctn. & Donaghmede
12/02/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Maynooth
12/02/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Maynooth
12/02/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Kildare
12/02/2016	Web	Station Issues	TVMs	Cork Cobh Midleton	MIDDLETON
12/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
12/02/2016	Web	Fares & Ticketing	Fare Structures	Galway	
12/02/2016	Post	Onboard Issues	Cleanliness	Belfast	
12/02/2016	Post	Onboard Issues	Heat / AC	Sligo	
12/02/2016	Email	Fares & Ticketing	Fare Structures	Cork	Mallow

12/02/2016	Post	Service Disruption	Timekeeping	Tralee	
12/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
12/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda	Commuter
12/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
12/02/2016	Post	Onboard Issues	1st Class Issues	Tralee	
12/02/2016	Post	Service Disruption	Timekeeping	Tralee	
12/02/2016	Web	Website	Unable to Book Tickets	Cork	
12/02/2016	Post	Service Disruption	Incident on Line	Cork	
12/02/2016	Post	Service Disruption	Timekeeping	Tralee	
12/02/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
12/02/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
12/02/2016	Email	Onboard Issues	Crowding	Dart	
12/02/2016	Web	Fares & Ticketing	Student Tickets	Tralee	Thurles
12/02/2016	Email	Onboard Issues	Seat Reservation	Galway	
12/02/2016	Web	Website	Unable to Book Tickets	Cork	
12/02/2016	Email	Onboard Issues	Dogs	Cork	
12/02/2016	Post	Service Disruption	Timekeeping	Belfast	
12/02/2016	Post	Service Disruption	Train Failure	Sligo	
12/02/2016	Post	Service Disruption	Train Failure	Belfast	
12/02/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
12/02/2016	Post	Service Disruption	Train Failure	Sligo	
12/02/2016	Post	Service Disruption	Timekeeping	Cork	
12/02/2016	Post	Service Disruption	Incident on Line	Waterford	Newbridge
12/02/2016	Post	Service Disruption	Train Failure	Sligo	
12/02/2016	Post	Service Disruption	Train Failure	Sligo	
12/02/2016	Post	Station Issues	Station Condition	Galway	
12/02/2016	Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	Roscommon
12/02/2016	Email	Service Disruption	Signal Fault	Dart	Dublin
12/02/2016	Web	Onboard Issues	Seat Reservation	Belfast	Dublin
12/02/2016	Web	Onboard Issues	Catering	Westport & Ballina	
12/02/2016	Web	Service Disruption	Incident on Line	Cork	
12/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
12/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Howth Jctn. & Donaghmede
12/02/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Maynooth
12/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
12/02/2016	Web	Service Disruption	Timekeeping	Limerick	Limerick Junction
13/02/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	Roscommon
13/02/2016	Web	Onboard Issues	Announcements	Portlaoise Kildare	Commuter Sallins & Naas
13/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	
13/02/2016	Web	Website	Complete Savings	Cork	
13/02/2016	Web	Onboard Issues	Lost Property	Belfast	Dublin
13/02/2016	Web	Station Issues	Station Facilities	Dart	
13/02/2016	Email	Service Disruption	Signal Fault	Cork	Dublin Heuston
13/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Seapoint
13/02/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	Dublin
13/02/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare	Commuter
13/02/2016	Web	Website	No Confirmation Email	Waterford	
13/02/2016	Web	Station Issues	Barriers	Dart	Bayside
14/02/2016	Web	Website	Unable to Book Tickets	Dart	
14/02/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
14/02/2016	Web	Website	No Confirmation Email	Belfast	
14/02/2016	Web	Website	No Confirmation Email	Cork	
14/02/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
14/02/2016	Web	Website	No Confirmation Email	Cork	
14/02/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
14/02/2016	Web	Station Issues	Station Facilities	Cork	Glounthaune
14/02/2016	Web	Service Disruption	Signal Fault	Galway	Tullamore
14/02/2016	Web	Station Issues	Barriers	Cork	
14/02/2016	Web	Website	Tickets Unavailable On-	Cork	
14/02/2016	Web	Fares & Ticketing	Unused Tickets	Cork	MIDDLETON
15/02/2016	Web	Fares & Ticketing	Unused Tickets	Rosslare	Rosslare Harbour
15/02/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
15/02/2016	Email	Service Disruption	Timekeeping	Cork	
15/02/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
15/02/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda	Commuter
15/02/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda	Commuter Drogheda
15/02/2016	Web	Fares & Ticketing	Ticket Prices	Dart	Dun Laoghaire
15/02/2016	Web	Onboard Issues	Toilets	Portlaoise Kildare	Commuter
15/02/2016	Web	Fares & Ticketing	Ticket Prices	Galway	Woodlawn
15/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
15/02/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
15/02/2016	Email	Fares & Ticketing	Ticket Prices	Cork	Thurles
15/02/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
15/02/2016	Web	Website	Unable to Book Tickets	Cork	
15/02/2016	Web	Fares & Ticketing	Ticket Prices	Dart	Sydney Parade
15/02/2016	Web	Antisocial Behavior	Vandalism	Dart	
15/02/2016	Email	Station Issues	Station Condition	Dart	Raheny

15/02/2016	Web	Timetabling	Timetable Suggestions	Dart	
15/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
15/02/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	Athenry
15/02/2016	Web	Onboard Issues	Seat Reservation	Waterford	
15/02/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
15/02/2016	Email	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	
15/02/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
15/02/2016	Web	Website	No Confirmation Email	Cork	
15/02/2016	Web	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
15/02/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
15/02/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	Castlebar
15/02/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
15/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
15/02/2016	Email	Station Issues	Station Condition	Limerick Ballybrophy	Castleconnell
15/02/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Clonsilla
15/02/2016	Email	Website	No Confirmation Email	Westport & Ballina	Castlebar
15/02/2016	Web	Station Issues	Lifts/Elevators	Dart	Grand Canal Dock
15/02/2016	Web	Service Disruption	Timekeeping	Cork	Fota
15/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
15/02/2016	Web	Website	No Confirmation Email	Cork	
15/02/2016	Web	Timetabling	Timetable Suggestions	Limerick	
15/02/2016	Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
16/02/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
16/02/2016	Web	Station Issues	TVMs	Cork	Cork Kent
16/02/2016	Web	Station Issues	Station Facilities	Dart	Shankill
16/02/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
16/02/2016	Post	Onboard Issues	1st Class Issues	Cork	
16/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
16/02/2016	Post	Service Disruption	Timekeeping	Tralee	
16/02/2016	Post	Service Disruption	Timekeeping	Cork	
16/02/2016	Post	Service Disruption	Train Failure	Sligo	
16/02/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
16/02/2016	Post	Service Disruption	Train Failure	Sligo	
16/02/2016	Post	Service Disruption	Train Failure	Sligo	
16/02/2016	Web	Onboard Issues	Wi Fi	Westport & Ballina	
16/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
16/02/2016	Web	Staff Issues	Positive	Cork	
16/02/2016	Post	Service Disruption	Incident on Line	Waterford	Newbridge
16/02/2016	Post	Station Issues	Cleanliness	Rosslare	Dublin
16/02/2016	Post	Timetabling	Timetable Suggestions	Dart	
16/02/2016	Post	Fares & Ticketing	Ticket Prices	Dart	
16/02/2016	Email	Onboard Issues	Seat Reservation	Limerick	
16/02/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
16/02/2016	Post	Service Disruption	Train Failure	Sligo	
16/02/2016	Post	Service Disruption	Timekeeping	Tralee	
16/02/2016	Post	Fares & Ticketing	Unused Tickets	Waterford	
16/02/2016	Email	Service Disruption	Timekeeping	Cork	
16/02/2016	Post	Fares & Ticketing	Student Tickets	Galway	
16/02/2016	Post	Onboard Issues	1st Class Issues	Cork	
16/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	Templemore
16/02/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
16/02/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Sallins & Naas
16/02/2016	Post	Timetabling	Cancellations	Limerick	
16/02/2016	Post	Service Disruption	Train Failure	Sligo	
16/02/2016	Web	Service Disruption	Timekeeping	Cork	
16/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	Portlaoise
16/02/2016	Web	Station Issues	Station Facilities	Dart	
16/02/2016	Web	Website	Unable to Book Tickets	Cork	
16/02/2016	Web	Station Issues	Cleanliness	Dart	Sydney Parade
16/02/2016	Email	Onboard Issues	Seat Reservation	Limerick	
16/02/2016	Web	Website	No Confirmation Email	Cork	
16/02/2016	Web	Fares & Ticketing	Surcharges	Cork	
16/02/2016	Web	Station Issues	Booking Office Issues	Galway	Athenry
16/02/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Newbridge
16/02/2016	Web	Onboard Issues	Lost Property	Dart	
17/02/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Drogheda
17/02/2016	Web	Service Disruption	Timekeeping	Cork	
17/02/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Newbridge
17/02/2016	Email	Onboard Issues	Seat Reservation	Tralee	Farranfore
17/02/2016	Web	Station Issues	TVMs	Cork	
17/02/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	
17/02/2016	Web	Station Issues	Tag On/Off Issues	Dart	Howth Jctn. & Donaghmede
17/02/2016	Email	Antisocial Behavior	Disorderly Passengers	Dart	Portmarnock
17/02/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Sallins & Naas
17/02/2016	Web	Timetabling	Timetable Suggestions	Sligo	
17/02/2016	Email	Website	Unable to Book Tickets	Sligo	
17/02/2016	Email	Station Issues	TVMs	Sligo	Carrick-on-Shannon

17/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
17/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
17/02/2016	Post	Service Disruption	Timekeeping	Tralee	
17/02/2016	Post	Service Disruption	Timekeeping	Tralee	
17/02/2016	Post	Fares & Ticketing	Unused Tickets	Dart	
17/02/2016	Web	Service Disruption	Union Dispute	Cork	
17/02/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Cork	
17/02/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
17/02/2016	Email	Onboard Issues	Seat Reservation	Cork	
17/02/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
17/02/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
17/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Westport & Ballina	
17/02/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Maynooth
17/02/2016	Email	Onboard Issues	Seat Reservation	Galway	
17/02/2016	Web	Website	Unable to Book Tickets	Dundalk/Drogheda Commuter	Dundalk
17/02/2016	Email	Antisocial Behavior	Vandalism	Dart	Dalkey
17/02/2016	Web	Antisocial Behavior	Intimidation	Dart	Kilbarrack
17/02/2016	Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	Ballyhaunis
18/02/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
18/02/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
18/02/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	
18/02/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
18/02/2016	Web	Onboard Issues	Seat Reservation	Belfast	
18/02/2016	Email	Fares & Ticketing	Fare Structures	Cork	
18/02/2016	Web	Station Issues	Station Condition	Dart	Lansdowne Road
18/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Drogheda
18/02/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
18/02/2016	Email	Onboard Issues	Crowding	Galway	Athlone
18/02/2016	Post	Service Disruption	Timekeeping	Belfast	
18/02/2016	Post	Website	Unable to Book Tickets	Cork	
18/02/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Balbriggan
18/02/2016	Web	Service Disruption	Track Fault	Cork	
18/02/2016	Web	Onboard Issues	Crowding	Dart	
18/02/2016	Post	Service Disruption	Timekeeping	Cork	
18/02/2016	Post	Service Disruption	Incident on Line	Tralee	Newbridge
18/02/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
18/02/2016	Post	Station Issues	Car Parks	Limerick	
18/02/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
18/02/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Cork	
18/02/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
18/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
18/02/2016	Email	Onboard Issues	Seat Reservation	Cork	
18/02/2016	Email	Website	Unable to Book Tickets	Cork	
18/02/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Maynooth
18/02/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
18/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Limerick	Ennis
18/02/2016	Email	Service Disruption	Timekeeping	Dart	Sandymount
18/02/2016	Email	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
18/02/2016	Email	Onboard Issues	Crowding	Westport & Ballina	
18/02/2016	Email	Website	Unable to Book Tickets	Cork	
18/02/2016	Email	Timetabling	Connections	Dart	Sandymount
18/02/2016	Email	Onboard Issues	Seat Reservation	Rosslare	Wexford
18/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dublin
18/02/2016	Web	Website	Unable to Book Tickets	Cork	
18/02/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	Castlereagh
18/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Sandymount
18/02/2016	Web	Service Disruption	Timekeeping	Dart	Seapoint
18/02/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Ballyhaunis
18/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/02/2016	Web	Fares & Ticketing	Ticket Prices	Portlaoise Kildare Commuter	Kildare
18/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
18/02/2016	Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	Balbriggan
18/02/2016	Web	Timetabling	Connections	Dart	Dun Laoghaire
18/02/2016	Web	Onboard Issues	Crowding	Dart	
18/02/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
18/02/2016	Web	Fares & Ticketing	Fare Structures	Waterford	Waterford
19/02/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
19/02/2016	Web	Station Issues	Station Condition	Dart	
19/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
19/02/2016	Post	Service Disruption	Incident on Line	Westport & Ballina	Newbridge
19/02/2016	Web	Station Issues	Station Condition	Belfast	Dublin
19/02/2016	Post	Service Disruption	Timekeeping	Cork	
19/02/2016	Email	Antisocial Behavior	Disorderly Passengers	Belfast	Dundalk
19/02/2016	Web	Station Issues	TVMs	Dart	
19/02/2016	Post	Service Disruption	Train Failure	Sligo	
19/02/2016	Post	Service Disruption	Timekeeping	Belfast	
19/02/2016	Post	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede



19/02/2016	Post	Service Disruption	Incident on Line	Belfast	
19/02/2016	Email	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Sallins & Naas
19/02/2016	Post	Fares & Ticketing	Lost/Mislaidd Tickets	Limerick	
19/02/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/02/2016	Web	Onboard Issues	Lost Property	Cork	
19/02/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/02/2016	Web	Onboard Issues	Crowding	Sligo	Maynooth
19/02/2016	Email	Staff Issues	Positive	Cork	
19/02/2016	Web	Onboard Issues	Seat Reservation	Cork	Cork Kent
19/02/2016	Email	Antisocial Behavior	Disorderly Passengers	Belfast	Dundalk
19/02/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/02/2016	Web	Service Disruption	Timekeeping	Dart	
19/02/2016	Web	Onboard Issues	Seat Reservation	Waterford	Dublin Heuston
19/02/2016	Email	Timetabling	Connections	Tralee	Killarney
19/02/2016	Web	Onboard Issues	Seat Reservation	Galway	Galway
19/02/2016	Web	Website	Unable to Book Tickets	Cork	
19/02/2016	Web	Website	Tickets Unavailable On-	Galway	
19/02/2016	Web	Website	Unable to Book Tickets	Cork	
19/02/2016	Web	Staff Issues	Positive	Limerick	Birdhill
19/02/2016	Web	Website	Unable to Book Tickets	Cork	
19/02/2016	Web	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynooth	Mullingar
20/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
20/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
20/02/2016	Web	Staff Issues	Positive	Limerick	Limerick Junction
20/02/2016	Email	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	
20/02/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
20/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
20/02/2016	Web	Fares & Ticketing	RPU Fines	Cork	
20/02/2016	Web	Website	Unable to Book Tickets	Cork	
20/02/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
20/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
20/02/2016	Web	Onboard Issues	Lost Property	Galway	
20/02/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
20/02/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
21/02/2016	Web	Station Issues	Station Facilities	Waterford	Kilkenny
21/02/2016	Web	Station Issues	Lost Property	Cork	
21/02/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
21/02/2016	Web	Station Issues	TVMs	Westport & Ballina	Castlebar
21/02/2016	Web	Service Disruption	Timekeeping	Galway	
21/02/2016	Web	Onboard Issues	Dogs	Portlaoise Kildare Commuter	Portarlington
21/02/2016	Web	Onboard Issues	Crowding	Cork	
21/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
21/02/2016	Web	Fares & Ticketing	Student Tickets	Rosslare	
21/02/2016	Email	Onboard Issues	Seat Reservation	Galway	Athlone
21/02/2016	Web	Onboard Issues	Wi Fi	Cork	
21/02/2016	Web	Station Issues	Announcements	Dart	Dun Laoghaire
21/02/2016	Web	Service Disruption	Timekeeping	Dart	Dalkey
22/02/2016	Web	Station Issues	Car Parks	Dart	
22/02/2016	Web	Website	Unable to Book Tickets	Cork	
22/02/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Cork	
22/02/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
22/02/2016	Web	Onboard Issues	Heat / AC	Cork	
22/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	
22/02/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
22/02/2016	Web	Onboard Issues	Seat Reservation	Galway	Athlone
22/02/2016	Email	Onboard Issues	1st Class Issues	Cork	Portlaoise
22/02/2016	Email	Onboard Issues	Seat Reservation	Rosslare	Wexford
22/02/2016	Post	Service Disruption	Train Failure	Sligo	
22/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
22/02/2016	Post	Service Disruption	Train Failure	Sligo	
22/02/2016	Post	Fares & Ticketing	Unused Tickets	Rosslare	
22/02/2016	Post	Timetabling	Cancellations	Cork	
22/02/2016	Web	Onboard Issues	Seat Reservation	Cork	
22/02/2016	Web	Onboard Issues	Seat Reservation	Cork	
22/02/2016	Email	Fares & Ticketing	Family Tickets	Sligo	
22/02/2016	Email	Onboard Issues	Seat Reservation	Cork	
22/02/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
22/02/2016	Web	Website	Unable to Book Tickets	Sligo	
22/02/2016	Web	Onboard Issues	Lost Property	Tralee	Mallow
22/02/2016	Web	Timetabling	Connections	Dart	Sutton
22/02/2016	Web	Onboard Issues	Seat Reservation	Limerick	
22/02/2016	Email	Station Issues	Lifts/Elevators	Dart	Dublin
22/02/2016	Email	Fares & Ticketing	Ticket Prices	Dart	Dublin
22/02/2016	Email	Onboard Issues	1st Class Issues	Cork	
22/02/2016	Web	Onboard Issues	Seat Reservation	Cork	
22/02/2016	Email	Station Issues	Station Facilities	Waterford	Dublin Heuston
22/02/2016	Web	Onboard Issues	Heat / AC	Galway	

22/02/2016	Web	Onboard Issues	Toilets	Cork	
22/02/2016	Web	Onboard Issues	Seat Reservation	Tralee	Mallow
22/02/2016	Web	Onboard Issues	Seat Reservation	Galway	
22/02/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
22/02/2016	Web	Onboard Issues	Seat Reservation	Sligo	
22/02/2016	Web	Onboard Issues	Wi Fi	Cork	
22/02/2016	Web	Onboard Issues	Seat Reservation	Tralee	
22/02/2016	Web	Website	No Confirmation Email	Limerick	
23/02/2016	Web	Fares & Ticketing	Surcharges	Galway	
23/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Coolmine
23/02/2016	Web	Website	Unable to Book Tickets	Cork	
23/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
23/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
23/02/2016	Web	Station Issues	Station Condition	Dart	Raheny
23/02/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
23/02/2016	Web	Onboard Issues	Wi Fi	Rosslare	Wicklow
23/02/2016	Email	Onboard Issues	Seat Reservation	Sligo	
23/02/2016	Email	Onboard Issues	Lost Property	Dart	
23/02/2016	Post	Onboard Issues	Heat / AC	Sligo	
23/02/2016	Post	Station Issues	Announcements	Dart	Dublin Connolly
23/02/2016	Post	Onboard Issues	Seat Reservation	Cork	
23/02/2016	Post	Service Disruption	Incident on Line	Cork	
23/02/2016	Web	Onboard Issues	Seat Reservation	Limerick	Portlaoise
23/02/2016	Post	Service Disruption	Timekeeping	Tralee	
23/02/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
23/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
23/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
23/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
23/02/2016	Post	Service Disruption	Train Failure	Sligo	
23/02/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
23/02/2016	Web	Fares & Ticketing	Family Tickets	Cork	Thurles
23/02/2016	Post	Onboard Issues	Seat Reservation	Cork	
23/02/2016	Post	Service Disruption	Timekeeping	Tralee	
23/02/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
23/02/2016	Web	Service Disruption	Timekeeping	Tralee	Banteer
23/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
23/02/2016	Email	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	Laytown
23/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
23/02/2016	Email	Onboard Issues	Seat Reservation	Tralee	Killarney
23/02/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
23/02/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
23/02/2016	Email	Service Disruption	Bus Transfers	Cork	Sixmilebridge
23/02/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Westport & Ballina	Dublin Heuston
24/02/2016	Web	Service Disruption	Timekeeping	Sligo	Mullingar
24/02/2016	Web	Service Disruption	Signal Fault	Longford/M3Parkway/Maynooth	Mullingar
24/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
24/02/2016	Web	Onboard Issues	Crowding	Galway	Tullamore
24/02/2016	Web	Fares & Ticketing	RPU Fines	Dart	
24/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
24/02/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	
24/02/2016	Post	Onboard Issues	1st Class Issues	Belfast	
24/02/2016	Post	Service Disruption	Train Failure	Sligo	
24/02/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
24/02/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
24/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
24/02/2016	Post	Service Disruption	Bridge Strike	Dart	
24/02/2016	Post	Fares & Ticketing	Leap Cards	Dart	
24/02/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Ennis
24/02/2016	Web	Station Issues	TVMS	Westport & Ballina	Ballyhaunis
24/02/2016	Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
24/02/2016	Web	Website	Tickets Unavailable On-	Sligo	
24/02/2016	Email	Fares & Ticketing	Student Tickets	Westport & Ballina	
24/02/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
24/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Longford/M3Parkway/Maynooth	Enfield
24/02/2016	Post	Service Disruption	Train Failure	Sligo	
24/02/2016	Post	Onboard Issues	1st Class Issues	Cork	
24/02/2016	Post	Service Disruption	Train Failure	Sligo	
24/02/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Clonsilla
24/02/2016	Email	Service Disruption	Incident on Line	Waterford	
24/02/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	M3 Parkway
24/02/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
24/02/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Monasterevin
24/02/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
24/02/2016	Web	Onboard Issues	Crowding	Galway	Dublin Heuston
24/02/2016	Email	Service Disruption	Timekeeping	Galway	Oranmore
24/02/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynooth	Dunboyne
24/02/2016	Web	Timetabling	Timetable Changes	Dart	Portmarnock

24/02/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
24/02/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
24/02/2016	Web	Onboard Issues	Lost Property	Cork	Limerick Junction
25/02/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
25/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Balbriggan
25/02/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
25/02/2016	Email	Station Issues	Station Condition	Sligo	Kilcock
25/02/2016	Email	Antisocial Behavior	Intimidation	Dart	Balbriggan
25/02/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Dundalk
25/02/2016	Post	Station Issues	Barriers	Waterford	
25/02/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
25/02/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Westport & Ballina	Dublin Heuston
25/02/2016	Post	Service Disruption	Train Failure	Sligo	
25/02/2016	Web	Station Issues	Station Condition	Dart	
25/02/2016	Email	Onboard Issues	Crowding	Tralee	Rathmore
25/02/2016	Email	Onboard Issues	1st Class Issues	Cork	Mallow
25/02/2016	Email	Onboard Issues	1st Class Issues	Cork	Mallow
25/02/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Kilcock
25/02/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
25/02/2016	Web	Fares & Ticketing	Ticket Prices	Portlaoise Kildare Commuter	Newbridge
25/02/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
25/02/2016	Web	Onboard Issues	Catering	Cork	
25/02/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
25/02/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Mullingar
25/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Tralee	
25/02/2016	Web	Onboard Issues	Cleanliness	Galway	
25/02/2016	Web	Fares & Ticketing	RPU Fines	Galway	
25/02/2016	Web	Onboard Issues	Seat Reservation	Galway	
25/02/2016	Web	Fares & Ticketing	Ticket Prices	Sligo	
25/02/2016	Web	Staff Issues	Positive	Cork	Charleville
25/02/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
25/02/2016	Web	Website	Unable to Book Tickets	Galway	
25/02/2016	Email	Station Issues	Station Condition	Dart	
25/02/2016	Web	Website	Unable to Book Tickets	Cork	
26/02/2016	Web	Antisocial Behavior	Intimidation	Belfast	
26/02/2016	Web	Onboard Issues	Heat / AC	Dart	
26/02/2016	Post	Service Disruption	Timekeeping	Sligo	
26/02/2016	Post	Station Issues	TVMs	Cork	Monasterevin
26/02/2016	Email	Website	No Confirmation Email	Sligo	Collooney
26/02/2016	Web	Onboard Issues	Heat / AC	Cork	
26/02/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
26/02/2016	Email	Onboard Issues	Crowding	Westport & Ballina	
26/02/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Dart	Bray
26/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
26/02/2016	Web	Fares & Ticketing	Student Tickets	Dart	
26/02/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	Nenagh
26/02/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	Castlereagh
26/02/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
26/02/2016	Web	Website	Unable to Book Tickets	Cork	
26/02/2016	Web	Onboard Issues	Crowding	Galway	
26/02/2016	Web	Onboard Issues	Wi Fi	Sligo	
26/02/2016	Web	Timetabling	Timetable Suggestions	Galway	
26/02/2016	Web	Onboard Issues	Crowding	Galway	Athlone
26/02/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
26/02/2016	Web	Station Issues	TVMs	Cork	Thurles
26/02/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
26/02/2016	Web	Onboard Issues	Crowding	Limerick	
26/02/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	
26/02/2016	Email	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynooth	Coolmine
26/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
26/02/2016	Web	Fares & Ticketing	Student Tickets	Cork	
26/02/2016	Web	Service Disruption	Timekeeping	Cork	
26/02/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
27/02/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
27/02/2016	Web	Onboard Issues	Seat Reservation	Galway	Oranmore
27/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
27/02/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
27/02/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Portarlington
27/02/2016	Web	Onboard Issues	Wi Fi	Cork	
27/02/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
28/02/2016	Web	Service Disruption	Timekeeping	Dart	Malahide
28/02/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	Portmarnock
28/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Portarlington
28/02/2016	Web	Onboard Issues	Crowding	Westport & Ballina	Tullamore
28/02/2016	Web	Onboard Issues	Bicycle Spaces	Limerick	Kildare
28/02/2016	Web	Onboard Issues	Seat Reservation	Cork	
28/02/2016	Web	Website	Unable to Book Tickets	Cork	

28/02/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Kildare
28/02/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Drumcondra
28/02/2016	Email	Onboard Issues	Wi Fi	Cork	Thurles
28/02/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Wellington Br.
28/02/2016	Web	Onboard Issues	Crowding	Galway	
28/02/2016	Web	Station Issues	TVMs	Limerick	Thurles
28/02/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
28/02/2016	Web	Onboard Issues	Dogs	Cork	Thurles
28/02/2016	Web	Website	Unable to Book Tickets	Belfast	Portadown
29/02/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Dundalk
29/02/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
29/02/2016	Web	Station Issues	Car Parks	Galway	Dublin Heuston
29/02/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
29/02/2016	Web	Onboard Issues	Bicycle Spaces	Dart	Howth
29/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth	Navan Road Parkway
29/02/2016	Web	Onboard Issues	1st Class Issues	Cork	
29/02/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Skerries
29/02/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
29/02/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
29/02/2016	Email	Station Issues	TVMs	Cork	Dublin Heuston
29/02/2016	Email	Onboard Issues	Seat Reservation	Cork	
29/02/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
29/02/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
29/02/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
29/02/2016	Post	Service Disruption	Timekeeping	Cork	
29/02/2016	Post	Service Disruption	Incident on Line	Cork	
29/02/2016	Web	Onboard Issues	Heat / AC	Sligo	Collooney
29/02/2016	Web	Onboard Issues	Seat Reservation	Sligo	
29/02/2016	Web	Fares & Ticketing	RPU Fines	Cork	
29/02/2016	Email	Onboard Issues	Seat Reservation	Limerick	
29/02/2016	Email	Fares & Ticketing	RPU Fines	Westport & Ballina	Portarlington
29/02/2016	Post	Service Disruption	Train Failure	Waterford	
29/02/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
29/02/2016	Post	Onboard Issues	Seat Reservation	Sligo	
29/02/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
29/02/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
29/02/2016	Post	Onboard Issues	Seat Reservation	Rosslare	
29/02/2016	Post	Timetabling	Cancellations	Waterford	Carlow
29/02/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	
29/02/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
29/02/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
29/02/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
29/02/2016	Web	Onboard Issues	Seat Reservation	Limerick	
29/02/2016	Web	Onboard Issues	Heat / AC	Cork	
29/02/2016	Web	Onboard Issues	Lost Property	Dart	
29/02/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
29/02/2016	Web	Onboard Issues	Lost Property	Cork	
29/02/2016	Web	Timetabling	Timetable Suggestions	Waterford	Muine Bheag (Bagenalstown)
29/02/2016	Web	Onboard Issues	Catering	Sligo	
29/02/2016	Email	Antisocial Behavior	Disorderly Passengers	Rosslare	
29/02/2016	Web	Station Issues	Barriers	Dart	Lansdowne Road
29/02/2016	Email	Website	No Confirmation Email	Tralee	
29/02/2016	Web	Website	Unable to Book Tickets	Cork	
29/02/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Coolmine
29/02/2016	Web	Station Issues	Station Condition	Dart	Dun Laoghaire
29/02/2016	Web	Station Issues	TVMs	Dart	
29/02/2016	Web	Antisocial Behavior	Theft	Cork	
29/02/2016	Web	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	Dublin
29/02/2016	Web	Onboard Issues	Seat Reservation	Limerick	Portlaoise
29/02/2016	Web	Website	Unable to Book Tickets	Rosslare	Dun Laoghaire
29/02/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
29/02/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
01/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
01/03/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Kildare
01/03/2016	Web	Station Issues	Station Facilities	Galway	Dublin Connolly
01/03/2016	Email	Fares & Ticketing	Promotional Offers	Galway	
01/03/2016	Post	Antisocial Behavior	Disorderly Passengers	Dart	
01/03/2016	Post	Onboard Issues	Seat Reservation	Galway	
01/03/2016	Post	Service Disruption	Incident on Line	Cork	Sallins & Naas
01/03/2016	Post	Service Disruption	Incident on Line	Galway	
01/03/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
01/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Sallins & Naas
01/03/2016	Post	Timetabling	Timetable Changes	Dart	
01/03/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Kilcock
01/03/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
01/03/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	
01/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	

01/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	
01/03/2016	Web	Service Disruption	Timekeeping	Rosslare	
01/03/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
01/03/2016	Web	Onboard Issues	Seat Reservation	Limerick	
01/03/2016	Email	Onboard Issues	Toilets	Cork	
01/03/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
01/03/2016	Web	Onboard Issues	Crowding	Galway	Tullamore
01/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Littleisland
01/03/2016	Web	Onboard Issues	Seat Reservation	Limerick	
01/03/2016	Email	Timetabling	Connections	Tralee	
01/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
01/03/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
01/03/2016	Web	Onboard Issues	Cleanliness	Dart	Tara Street
01/03/2016	Web	Onboard Issues	Disability Issues	Sligo	Dublin
02/03/2016	Web	Timetabling	Timetable Changes	Cork	Monasterevin
02/03/2016	Web	Station Issues	Cleanliness	Waterford	Athy
02/03/2016	Web	Station Issues	Incorrect Information	Galway	Oranmore
02/03/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Malahide
02/03/2016	Web	Onboard Issues	Seat Reservation	Galway	
02/03/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
02/03/2016	Post	Onboard Issues	1st Class Issues	Cork	
02/03/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	
02/03/2016	Post	Station Issues	Toilets	Dundalk/Drogheda Commuter	Balbriggan
02/03/2016	Web	Fares & Ticketing	Surcharges	Limerick	
02/03/2016	Email	Onboard Issues	Crowding	Limerick	
02/03/2016	Web	Fares & Ticketing	Student Tickets	Galway	
02/03/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
02/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
02/03/2016	Web	Antisocial Behavior	Vandalism	Dart	Sandycove & Glashule
02/03/2016	Email	Onboard Issues	Seat Reservation	Cork	
02/03/2016	Email	Station Issues	Car Parks	Westport & Ballina	
02/03/2016	Email	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	Newbridge
02/03/2016	Web	Website	No Confirmation Email	Cork	
02/03/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Kilcock
02/03/2016	Web	Station Issues	Station Condition	Dart	Balbriggan
02/03/2016	Web	Fares & Ticketing	Family Tickets	Dart	
02/03/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Portlaoise
02/03/2016	Web	Onboard Issues	Catering	Galway	
02/03/2016	Email	Website	Unable to Book Tickets	Cork	
03/03/2016	Web	Antisocial Behavior	Vandalism	Dart	Sydney Parade
03/03/2016	Web	Website	Unable to Book Tickets	Cork	
03/03/2016	Web	Onboard Issues	Crowding	Belfast	Portarlington
03/03/2016	Web	Onboard Issues	Crowding	Westport & Ballina	Kildare
03/03/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
03/03/2016	Web	Onboard Issues	Lost Property	Cork	
03/03/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
03/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
03/03/2016	Email	Staff Issues	Positive	Sligo	Dublin
03/03/2016	Web	Onboard Issues	Lost Property	Belfast	Portadown
03/03/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
03/03/2016	Post	Station Issues	Incorrect Information	Dart	Dublin Connolly
03/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
03/03/2016	Web	Station Issues	Car Parks	Galway	Oranmore
03/03/2016	Web	Website	No Confirmation Email	Cork	
03/03/2016	Web	Website	Unable to Book Tickets	Cork	
03/03/2016	Web	Station Issues	Barriers	Waterford	Carrick-on-Suir
03/03/2016	Web	Onboard Issues	Crowding	Belfast	
03/03/2016	Web	Station Issues	TVMs	Galway	Attymon
03/03/2016	Web	Website	No Confirmation Email	Sligo	
03/03/2016	Email	Fares & Ticketing	Fare Structures	Galway	Ballinasloe
03/03/2016	Web	Website	No Confirmation Email	Cork	
03/03/2016	Web	Website	Unable to Book Tickets	Cork	
03/03/2016	Post	Website	Unable to Book Tickets	Limerick	Dublin Heuston
03/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
03/03/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	Craughwell
03/03/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
03/03/2016	Web	Onboard Issues	Crowding	Cork	
03/03/2016	Email	Website	Complete Savings	Limerick	Limerick Junction
03/03/2016	Web	Timetabling	Timetable Suggestions	Belfast	Newry
03/03/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
03/03/2016	Web	Website	No Confirmation Email	Cork	
03/03/2016	Web	Station Issues	TVMs	Limerick	
03/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
03/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Dart	
03/03/2016	Web	Onboard Issues	Crowding	Cork	
03/03/2016	Web	Station Issues	Early Departures	Longford/M3Parkway/Maynooth	Clonsilla
03/03/2016	Web	Website	No Confirmation Email	Cork	

04/03/2016	Email	Fares & Ticketing	Ticket Prices	Waterford	
04/03/2016	Web	Onboard Issues	Heat / AC	Sligo	Mullingar
04/03/2016	Post	Onboard Issues	1st Class Issues	Cork	
04/03/2016	Post	Service Disruption	Incident on Line	Cork	Newbridge
04/03/2016	Post	Onboard Issues	1st Class Issues	Tralee	
04/03/2016	Post	Onboard Issues	1st Class Issues	Tralee	
04/03/2016	Post	Onboard Issues	1st Class Issues	Tralee	
04/03/2016	Post	Service Disruption	Train Failure	Cork	
04/03/2016	Email	Onboard Issues	Wi Fi	Limerick	
04/03/2016	Web	Onboard Issues	Lost Property	Dart	
04/03/2016	Web	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
04/03/2016	Web	Website	Unable to Book Tickets	Tralee	
04/03/2016	Web	Service Disruption	Timekeeping	Limerick	
04/03/2016	Web	Onboard Issues	Seat Reservation	Galway	
04/03/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth	Coolmine
04/03/2016	Email	Onboard Issues	Bicycle Spaces	Dart	
04/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
04/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	
04/03/2016	Web	Website	Unable to Book Tickets	Cork	
04/03/2016	Web	Staff Issues	Positive	Dart	Sydney Parade
04/03/2016	Web	Onboard Issues	Catering	Galway	Athlone
04/03/2016	Web	Onboard Issues	Seat Reservation	Sligo	Enfield
04/03/2016	Web	Station Issues	Station Condition	Dart	
04/03/2016	Web	Service Disruption	Timekeeping	Tralee	Rathmore
04/03/2016	Web	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	
04/03/2016	Web	Antisocial Behavior	Intimidation	Portlaoise Kildare Commuter	
05/03/2016	Web	Fares & Ticketing	Family Tickets	Rosslare	
05/03/2016	Web	Service Disruption	Timekeeping	Limerick	
05/03/2016	Email	Station Issues	TVMs	Dart	
05/03/2016	Web	Onboard Issues	Catering	Rosslare	
05/03/2016	Email	Onboard Issues	Cleanliness	Cork	
05/03/2016	Email	Onboard Issues	Cleanliness	Westport & Ballina	
05/03/2016	Web	Onboard Issues	Catering	Cork	
05/03/2016	Web	Station Issues	TVMs	Dart	Portmarnock
05/03/2016	Web	Service Disruption	Planned Maintenance	Limerick	Limerick Junction
05/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	
06/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
06/03/2016	Web	Service Disruption	Timekeeping	Dart	Portmarnock
06/03/2016	Web	Onboard Issues	Lost Property	Waterford	Athy
06/03/2016	Web	Onboard Issues	Doors	Cork	Portarlington
06/03/2016	Web	Timetabling	Connections	Rosslare	
06/03/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
06/03/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
06/03/2016	Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	
06/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Ennis
06/03/2016	Web	Onboard Issues	Toilets	Cork	
06/03/2016	Web	Fares & Ticketing	Fare Structures	Galway	
06/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
06/03/2016	Web	Onboard Issues	Heat / AC	Tralee	
06/03/2016	Web	Onboard Issues	Catering	Galway	
07/03/2016	Web	Website	Unable to Book Tickets	Cork	
07/03/2016	Web	Onboard Issues	Lost Property	Dart	
07/03/2016	Email	Onboard Issues	Cleanliness	Waterford	Carlow
07/03/2016	Web	Station Issues	Car Parks	Cork	
07/03/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Enfield
07/03/2016	Web	Onboard Issues	Seat Reservation	Rosslare	Gorey
07/03/2016	Web	Onboard Issues	Cleanliness	Tralee	Mallow
07/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
07/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
07/03/2016	Email	Fares & Ticketing	Fare Structures	Cork	
07/03/2016	Email	Onboard Issues	1st Class Issues	Cork	
07/03/2016	Email	Fares & Ticketing	Surcharges	Cork	
07/03/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
07/03/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
07/03/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
07/03/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	
07/03/2016	Web	Onboard Issues	Seat Reservation	Limerick	
07/03/2016	Email	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
07/03/2016	Email	Onboard Issues	Catering	Limerick	
07/03/2016	Email	Fares & Ticketing	Student Tickets	Galway	Athlone
07/03/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	
07/03/2016	Email	Onboard Issues	Seat Reservation	Cork	
07/03/2016	Email	Website	Unable to Book Tickets	Cork	
07/03/2016	Email	Onboard Issues	Cleanliness	Dart	Malahide
07/03/2016	Email	Antisocial Behavior	Intimidation	Westport & Ballina	Castlebar
07/03/2016	Email	Onboard Issues	Seat Reservation	Cork	
07/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston

07/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
07/03/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
07/03/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Balbriggan
07/03/2016	Web	Onboard Issues	Catering	Galway	
07/03/2016	Web	Website	Unable to Book Tickets	Cork	
07/03/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	Laytown
07/03/2016	Email	Station Issues	Station Facilities	Dart	
07/03/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Maynooth
07/03/2016	Web	Station Issues	Toilets	Waterford	Athy
07/03/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
07/03/2016	Web	Fares & Ticketing	Student Tickets	Galway	
07/03/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
07/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
07/03/2016	Web	Staff Issues	Positive	Waterford	Kilkenny
07/03/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
07/03/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
07/03/2016	Web	Onboard Issues	1st Class Issues	Tralee	
08/03/2016	Web	Station Issues	Station Facilities	Westport & Ballina	
08/03/2016	Web	Onboard Issues	Crowding	Dart	Bayside
08/03/2016	Web	Onboard Issues	Wi Fi	Dundalk/Drogheda Commuter	
08/03/2016	Email	Onboard Issues	Crowding	Cork	Mallow
08/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	Mallow
08/03/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
08/03/2016	Email	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Sallins & Naas
08/03/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Maynooth
08/03/2016	Email	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
08/03/2016	Post	Onboard Issues	Toilets	Rosslare	
08/03/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
08/03/2016	Post	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
08/03/2016	Web	Station Issues	Tag On/Off Issues	Dart	
08/03/2016	Web	Website	Unable to Book Tickets	Cork	
08/03/2016	Web	Station Issues	Tag On/Off Issues	Dart	Kilcoole
08/03/2016	Email	Fares & Ticketing	Fare Structures	Dart	
08/03/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
08/03/2016	Email	Fares & Ticketing	On-Line Tickets	Rosslare	
08/03/2016	Email	Service Disruption	Incident on Line		
08/03/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
08/03/2016	Post	Onboard Issues	1st Class Issues	Westport & Ballina	
08/03/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
08/03/2016	Post	Onboard Issues	Seat Reservation	Tralee	Mallow
08/03/2016	Web	Website	Unable to Book Tickets	Cork	
08/03/2016	Post	Onboard Issues	1st Class Issues	Tralee	
08/03/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
08/03/2016	Web	Station Issues	Incorrect Information	Tralee	Dublin Heuston
08/03/2016	Web	Antisocial Behavior	Intimidation	Dart	
08/03/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/03/2016	Web	Antisocial Behavior	Assault	Dundalk/Drogheda Commuter	Drogheda
08/03/2016	Web	Station Issues	Station Facilities	Cork	
08/03/2016	Web	Fares & Ticketing	Ticket Prices	Dart	
08/03/2016	Web	Fares & Ticketing	Student Tickets	Galway	
08/03/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
08/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
08/03/2016	Web	Onboard Issues	Seat Reservation	Longford/M3Parkway/Maynooth	Mullingar
08/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
08/03/2016	Web	Onboard Issues	Lost Property	Cork	
08/03/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
09/03/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	
09/03/2016	Web	Service Disruption	Timekeeping	Galway	Oranmore
09/03/2016	Web	Station Issues	Station Facilities	Dart	Grand Canal Dock
09/03/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
09/03/2016	Email	Onboard Issues	1st Class Issues	Limerick	Limerick Junction
09/03/2016	Post	Service Disruption	Timekeeping	Limerick	
09/03/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
09/03/2016	Web	Service Disruption	Timekeeping	Limerick	
09/03/2016	Post	Onboard Issues	1st Class Issues	Belfast	
09/03/2016	Post	Service Disruption	Timekeeping	Sligo	
09/03/2016	Post	Service Disruption	Timekeeping	Limerick	
09/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	
09/03/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
09/03/2016	Web	Onboard Issues	Wi Fi	Westport & Ballina	
09/03/2016	Email	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	Maynooth
09/03/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
09/03/2016	Web	Fares & Ticketing	RPU Fines	Galway	
09/03/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Dublin Heuston
09/03/2016	Web	Onboard Issues	Lost Property	Dart	
09/03/2016	Email	Onboard Issues	Seat Reservation	Cork	Mallow
09/03/2016	Web	Onboard Issues	Seat Reservation	Limerick	

09/03/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Kilcock
09/03/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
09/03/2016	Email	Timetabling	Timetable Suggestions	Dart	
09/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
09/03/2016	Web	Station Issues	Car Parks	Dart	Clontarf Road
09/03/2016	Web	Fares & Ticketing	Family Tickets	Galway	
09/03/2016	Web	Onboard Issues	Crowding	Dart	
09/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Balbriggan
09/03/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
09/03/2016	Web	Onboard Issues	Lost Property	Limerick	
10/03/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
10/03/2016	Web	Onboard Issues	Crowding	Dart	Killiney
10/03/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Hansfield
10/03/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
10/03/2016	Web	Onboard Issues	Crowding	Sligo	Mullingar
10/03/2016	Web	Onboard Issues	Crowding	Waterford	Muine Bheag (Bagenalstown)
10/03/2016	Post	Fares & Ticketing	Ticket Prices	Sligo	Carrick-on-Shannon
10/03/2016	Post	Fares & Ticketing	Ticket Prices	Limerick	
10/03/2016	Post	Onboard Issues	Heat / AC	Dart	
10/03/2016	Post	Station Issues	Lifts/Elevators	Dart	Dublin Connolly
10/03/2016	Post	Fares & Ticketing	Student Tickets	Waterford	Muine Bheag (Bagenalstown)
10/03/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Thurles
10/03/2016	Post	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	Laytown
10/03/2016	Web	Fares & Ticketing	Student Tickets	Galway	
10/03/2016	Email	Service Disruption	Bus Transfers	Limerick	
10/03/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
10/03/2016	Post	Fares & Ticketing	RPU Fines	Westport & Ballina	Castlebar
10/03/2016	Email	Service Disruption	Bus Transfers	Waterford	
10/03/2016	Email	Onboard Issues	Heat / AC		
10/03/2016	Web	Onboard Issues	Catering	Sligo	
10/03/2016	Web	Onboard Issues	Seat Reservation	Cork	Mallow
10/03/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
10/03/2016	Email	Service Disruption	Incident on Line	Dart	
10/03/2016	Post	Service Disruption	Bus Transfers	Belfast	
10/03/2016	Email	Station Issues	Station Facilities	Limerick	
10/03/2016	Email	Station Issues	Station Facilities	Rosslare	Dublin
10/03/2016	Web	Fares & Ticketing	Ticket Prices	Sligo	
10/03/2016	Email	Station Issues	TVMs	Galway	Galway
10/03/2016	Email	Onboard Issues	Cleanliness	Westport & Ballina	
10/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
10/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Mallow
10/03/2016	Web	Onboard Issues	Lost Property	Galway	Dublin Heuston
11/03/2016	Email	Station Issues	Disability Assistance/Ra	Tralee	Mallow
11/03/2016	Web	Fares & Ticketing	Student Tickets	Cork	
11/03/2016	Web	Station Issues	Lost Property	Portlaoise Kildare Commuter	Dublin Heuston
11/03/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Coolmine
11/03/2016	Web	Onboard Issues	Catering	Cork	
11/03/2016	Post	Service Disruption	Timekeeping	Sligo	
11/03/2016	Email	Fares & Ticketing	Surcharges	Cork	
11/03/2016	Post	Fares & Ticketing	Unused Tickets	Waterford	
11/03/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Sallins & Naas
11/03/2016	Email	Station Issues	Disability Assistance/Ra	Dart	Clontarf Road
11/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	
11/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Thurles
11/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	Dublin Heuston
11/03/2016	Web	Onboard Issues	Seat Reservation	Waterford	
11/03/2016	Email	Onboard Issues	Bicycle Spaces	Galway	Clara
11/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	Killarney
11/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
11/03/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynootl	
11/03/2016	Web	Fares & Ticketing	Leap Cards	Rosslare	Greystones
11/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
11/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
11/03/2016	Web	Onboard Issues	Seat Reservation	Sligo	Dublin
11/03/2016	Web	Station Issues	TVMs	Dart	
11/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
11/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
11/03/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin Heuston
11/03/2016	Email	Onboard Issues	Lost Property	Belfast	
11/03/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
11/03/2016	Web	Service Disruption	Train Failure	Cork	
11/03/2016	Web	Service Disruption	Timekeeping	Cork	
12/03/2016	Web	Service Disruption	Timekeeping	Cork	
12/03/2016	Web	Website	No Confirmation Email	Cork	
12/03/2016	Web	Service Disruption	Timekeeping	Tralee	
12/03/2016	Web	Onboard Issues	Doors	Limerick	Ballybrophy
12/03/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynootl	Navan Road Parkway



12/03/2016	Web	Station Issues	TVMs	Cork	
12/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
12/03/2016	Web	Onboard Issues	Seat Reservation	Belfast	
12/03/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
12/03/2016	Web	Station Issues	Station Facilities	Cork	
12/03/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Cork	
12/03/2016	Web	Service Disruption	Planned Maintenance	Cork	
12/03/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
13/03/2016	Email	Station Issues	Station Facilities	Dart	Harmonstown
13/03/2016	Web	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede
13/03/2016	Web	Website	Unable to Book Tickets	Cork	
13/03/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
13/03/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Ballyhaunis
13/03/2016	Web	Station Issues	Station Facilities	Sligo	Boyle
13/03/2016	Web	Station Issues	Disability Assistance/Ra	Waterford	Athy
13/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
13/03/2016	Web	Station Issues	Incorrect Information	Dart	Bray
13/03/2016	Web	Onboard Issues	Lost Property	Tralee	
13/03/2016	Web	Onboard Issues	Seat Reservation	Waterford	
13/03/2016	Email	Fares & Ticketing	On-Line Tickets	Waterford	Kilkenny
13/03/2016	Web	Station Issues	Station Condition	Limerick	Ennis
14/03/2016	Web	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
14/03/2016	Web	Onboard Issues	Seat Reservation	Sligo	
14/03/2016	Web	Onboard Issues	Seat Reservation	Galway	
14/03/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
14/03/2016	Email	Fares & Ticketing	Fare Structures	Cork	
14/03/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	Castlebar
14/03/2016	Post	Website	No Confirmation Email	Westport & Ballina	
14/03/2016	Post	Onboard Issues	Seat Reservation	Cork	Cork Kent
14/03/2016	Post	Station Issues	Station Condition	Dart	Dublin Connolly
14/03/2016	Web	Service Disruption	Incident on Line	Tralee	
14/03/2016	Web	Staff Issues	Positive	Cork	Mallow
14/03/2016	Web	Station Issues	Incorrect Information	Galway	
14/03/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
14/03/2016	Email	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynooth	Maynooth
14/03/2016	Email	Onboard Issues	Seat Reservation	Galway	Athlone
14/03/2016	Web	Station Issues	Car Parks	Tralee	
14/03/2016	Email	Onboard Issues	Doors	Dart	Dalkey
14/03/2016	Web	Fares & Ticketing	Ticket Prices	Cork	Thurles
14/03/2016	Web	Service Disruption	Train Failure	Cork	
14/03/2016	Email	Fares & Ticketing	Student Tickets	Cork	
14/03/2016	Email	Fares & Ticketing	Promotional Offers	Tralee	
14/03/2016	Email	Onboard Issues	Seat Reservation	Cork	
14/03/2016	Web	Onboard Issues	1st Class Issues	Tralee	
14/03/2016	Email	Fares & Ticketing	Ticket Prices	Limerick	
14/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Tralee	
14/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	
14/03/2016	Web	Staff Issues	RPU Staff Issues	Galway	Galway
14/03/2016	Web	Onboard Issues	Seat Reservation	Belfast	
14/03/2016	Email	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynooth	Navan Road Parkway
14/03/2016	Email	Website	Unable to Book Tickets	Galway	
14/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
15/03/2016	Web	Station Issues	Station Condition	Dart	Bray
15/03/2016	Web	Onboard Issues	Heat / AC	Sligo	Mullingar
15/03/2016	Web	Onboard Issues	Announcements	Dart	
15/03/2016	Web	Website	Unable to Book Tickets	Cork	
15/03/2016	Email	Onboard Issues	Announcements	Dart	Salthill & Monkstown
15/03/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
15/03/2016	Post	Onboard Issues	Alcohol/Smoking Policy	Waterford	
15/03/2016	Post	Service Disruption	Timekeeping	Limerick	
15/03/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
15/03/2016	Web	Station Issues	TVMs	Tralee	
15/03/2016	Web	Service Disruption	Timekeeping	Limerick	
15/03/2016	Email	Onboard Issues	1st Class Issues	Belfast	
15/03/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
15/03/2016	Web	Station Issues	Lost Property	Dart	Bray
15/03/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
15/03/2016	Post	Service Disruption	Timekeeping	Tralee	
15/03/2016	Post	Service Disruption	Timekeeping	Cork	
15/03/2016	Email	Station Issues	Early Departures	Dart	
15/03/2016	Web	Onboard Issues	Crowding	Galway	
15/03/2016	Web	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
15/03/2016	Web	Website	Unable to Book Tickets	Tralee	
15/03/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
15/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
15/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
15/03/2016	Web	Onboard Issues	Lost Property	Sligo	

15/03/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynootl Leixlip (Louisa Bridge)	
15/03/2016	Web	Onboard Issues	Lost Property	Cork	
16/03/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
16/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
16/03/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
16/03/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
16/03/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
16/03/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Sallins & Naas
16/03/2016	Email	Onboard Issues	Doors	Dart	Bray
16/03/2016	Web	Service Disruption	Signal Fault	Cork	Cobh
16/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Athlone
16/03/2016	Web	Timetabling	Timetable Changes	Dart	
16/03/2016	Web	Service Disruption	Signal Fault	Cork	Cobh
16/03/2016	Post	Timetabling	Timetable Suggestions	Sligo	
16/03/2016	Post	Timetabling	Timetable Suggestions	Cork	
16/03/2016	Post	Fares & Ticketing	Unused Tickets	Rosslare	
16/03/2016	Email	Fares & Ticketing	Fare Structures	Tralee	
16/03/2016	Web	Station Issues	Station Facilities	Dart	Lansdowne Road
16/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
16/03/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
16/03/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
16/03/2016	Web	Fares & Ticketing	Fare Structures	Belfast	Newry
16/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
16/03/2016	Web	Fares & Ticketing	Promotional Offers	Dart	
16/03/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	
16/03/2016	Email	Onboard Issues	1st Class Issues	Tralee	
16/03/2016	Web	Onboard Issues	1st Class Issues	Cork	
16/03/2016	Email	Station Issues	TVMs	Dart	Tara Street
16/03/2016	Email	Onboard Issues	Crowding	Galway	
16/03/2016	Web	Fares & Ticketing	Surcharges	Dart	
16/03/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
16/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl Docklands	
16/03/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
16/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Galway
16/03/2016	Web	Fares & Ticketing	Surcharges	Portlaoise Kildare Commuter	
17/03/2016	Web	Fares & Ticketing	Promotional Offers	Dart	
17/03/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
17/03/2016	Web	Website	Promotional Offers	Cork	
17/03/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
17/03/2016	Email	Fares & Ticketing	Promotional Offers	Waterford	
17/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/03/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl Leixlip (Louisa Bridge)	
18/03/2016	Email	Station Issues	Station Condition	Dart	Bayside
18/03/2016	Web	Service Disruption	Train Failure	Dundalk/Drogheda Commuter	Rush & Lusk
18/03/2016	Web	Fares & Ticketing	On-Line Tickets	Longford/M3Parkway/Maynootl	
18/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/03/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
18/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
18/03/2016	Web	Fares & Ticketing	Student Tickets	Cork	
18/03/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
18/03/2016	Email	Station Issues	Lost Property	Dart	Sandycove & Glashule
18/03/2016	Web	Onboard Issues	Toilets	Cork	
18/03/2016	Email	Antisocial Behavior	Disorderly Passengers	Dart	
18/03/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	
18/03/2016	Web	Onboard Issues	Lost Property	Dart	
18/03/2016	Web	Website	Unable to Book Tickets	Cork	
18/03/2016	Web	Staff Issues	Positive	Limerick	
18/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/03/2016	Web	Service Disruption	Planned Maintenance	Cork	
18/03/2016	Email	Website	Unable to Book Tickets		Cork Kent
18/03/2016	Web	Onboard Issues	Seat Reservation	Sligo	
19/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
19/03/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Monasterevin
19/03/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
19/03/2016	Web	Station Issues	Station Facilities	Galway	
19/03/2016	Web	Onboard Issues	Lost Property	Cork	
19/03/2016	Email	Service Disruption	Bus Transfers	Limerick	
19/03/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
19/03/2016	Web	Onboard Issues	Catering	Waterford	
19/03/2016	Web	Onboard Issues	Lost Property	Dart	
20/03/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	
20/03/2016	Web	Website	Unable to Book Tickets	Tralee	
20/03/2016	Web	Website	Unable to Book Tickets	Belfast	
20/03/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	
20/03/2016	Web	Website	Unable to Book Tickets	Cork	
20/03/2016	Web	Website	Unable to Book Tickets	Cork	
20/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	

20/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
20/03/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda	Commuter
20/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
21/03/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda	Commuter
21/03/2016	Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare	Commuter Sallins & Naas
21/03/2016	Web	Website	Complete Savings	Cork	
21/03/2016	Email	Station Issues	Disability Assistance/Ra	Belfast	Dublin
21/03/2016	Email	Station Issues	Station Condition	Rosslare	
21/03/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Coolmine
21/03/2016	Email	Onboard Issues	Crowding	Cork	
21/03/2016	Post	Service Disruption	Train Failure	Cork	Portlaoise
21/03/2016	Post	Service Disruption	Incident on Line	Tralee	Portlaoise
21/03/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
21/03/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
21/03/2016	Post	Onboard Issues	1st Class Issues	Belfast	
21/03/2016	Post	Onboard Issues	1st Class Issues	Belfast	
21/03/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
21/03/2016	Email	Fares & Ticketing	Student Tickets	Westport & Ballina	
21/03/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Limerick Junction
21/03/2016	Post	Service Disruption	Incident on Line	Cork	Portlaoise
21/03/2016	Web	Onboard Issues	Crowding	Dart	Bayside
21/03/2016	Post	Onboard Issues	1st Class Issues	Cork	
21/03/2016	Post	Service Disruption	Train Failure	Cork	
21/03/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Dublin Connolly
21/03/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	
21/03/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
21/03/2016	Post	Service Disruption	Timekeeping	Belfast	
21/03/2016	Email	Station Issues	TVMS	Portlaoise Kildare	Commuter
21/03/2016	Post	Staff Issues	Positive	Dart	
21/03/2016	Post	Onboard Issues	Crowding	Sligo	Mullingar
21/03/2016	Post	Onboard Issues	Crowding	Sligo	Mullingar
21/03/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
21/03/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
21/03/2016	Post	Fares & Ticketing	Student Tickets	Cork	Cork Kent
21/03/2016	Post	Service Disruption	Bus Transfers	Waterford	Athy
21/03/2016	Web	Onboard Issues	Crowding	Sligo	
21/03/2016	Post	Service Disruption	Incident on Line	Cork	Portlaoise
21/03/2016	Post	Service Disruption	Train Failure	Cork	
21/03/2016	Web	Service Disruption	Timekeeping	Tralee	
21/03/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
21/03/2016	Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare	Commuter Sallins & Naas
21/03/2016	Email	Fares & Ticketing	Student Tickets	Galway	Ennis
21/03/2016	Email	Fares & Ticketing	Fare Structures	Cork	Sallins & Naas
21/03/2016	Email	Onboard Issues	Toilets	Cork	
21/03/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Belfast	
21/03/2016	Web	Onboard Issues	Crowding	Dart	
21/03/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
21/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
21/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
21/03/2016	Email	Service Disruption	Incident on Line	Belfast	
21/03/2016	Web	Onboard Issues	Lost Property	Dart	
21/03/2016	Email	Station Issues	Station Condition	Rosslare	
21/03/2016	Web	Fares & Ticketing	Leap Cards	Rosslare	Kilcoole
21/03/2016	Web	Onboard Issues	Disability Issues	Cork	
21/03/2016	Web	Fares & Ticketing	Student Tickets	Rosslare	Wicklow
21/03/2016	Web	Fares & Ticketing	Student Tickets	Cork	
21/03/2016	Email	Fares & Ticketing	Student Tickets	Dart	Skerries
21/03/2016	Web	Timetabling	Timetable Changes	Cork	
21/03/2016	Web	Station Issues	Station Condition	Dart	
21/03/2016	Web	Service Disruption	Bus Transfers	Limerick	Ennis
21/03/2016	Web	Station Issues	TVMS	Dart	Dublin Connolly
21/03/2016	Web	Onboard Issues	Lost Property	Sligo	
21/03/2016	Web	Timetabling	Timetable Suggestions	Limerick	Nenagh
21/03/2016	Email	Onboard Issues	Crowding	Dart	
21/03/2016	Web	Onboard Issues	1st Class Issues	Cork	
21/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda	Commuter
21/03/2016	Web	Staff Issues	Positive	Waterford	Carlow
21/03/2016	Web	Station Issues	Station Facilities	Cork	
21/03/2016	Web	Onboard Issues	Lost Property	Cork	
21/03/2016	Web	Station Issues	TVMS	Longford/M3Parkway/Maynooth	Clonsilla
21/03/2016	Web	Timetabling	Connections	Dart	
21/03/2016	Email	Station Issues	Car Parks	Cork	
21/03/2016	Web	Station Issues	TVMS	Cork	
21/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
21/03/2016	Web	Station Issues	TVMS	Dart	
21/03/2016	Web	Station Issues	Announcements	Dart	
22/03/2016	Web	Onboard Issues	Bicycle Spaces	Longford/M3Parkway/Maynooth	Dunboyne

22/03/2016	Web	Onboard Issues	Wi Fi	Cork	
22/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
22/03/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Hansfield
22/03/2016	Web	Website	Unable to Book Tickets	Cork	
22/03/2016	Email	Onboard Issues	1st Class Issues	Cork	
22/03/2016	Post	Website	Unable to Book Tickets	Westport & Ballina	Castlebar
22/03/2016	Email	Onboard Issues	Seat Reservation	Cork	
22/03/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Coolmine
22/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
22/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Howth
22/03/2016	Web	Timetabling	Timetable Changes	Westport & Ballina	
22/03/2016	Email	Antisocial Behavior	Intimidation	Dart	Bayside
22/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Waterford	
22/03/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
22/03/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
22/03/2016	Post	Service Disruption	Timekeeping	Belfast	
22/03/2016	Post	Service Disruption	Incident on Line	Dart	Raheny
22/03/2016	Post	Service Disruption	Train Failure	Tralee	
22/03/2016	Post	Service Disruption	Train Failure	Tralee	
22/03/2016	Post	Service Disruption	Train Failure	Tralee	
22/03/2016	Post	Service Disruption	Incident on Line	Belfast	Drogheda
22/03/2016	Post	Fares & Ticketing	Ticket Prices	Dart	
22/03/2016	Post	Service Disruption	Timekeeping	Belfast	
22/03/2016	Email	Fares & Ticketing	Family Tickets	Belfast	
22/03/2016	Web	Website	Unable to Book Tickets	Sligo	
22/03/2016	Web	Website	Promotional Offers	Cork	
22/03/2016	Email	Onboard Issues	Disability Issues	Dart	Malahide
22/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
22/03/2016	Web	Station Issues	TVMs	Dart	Clontarf Road
22/03/2016	Email	Onboard Issues	Seat Reservation	Belfast	
22/03/2016	Web	Website	Unable to Book Tickets	Cork	
22/03/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
22/03/2016	Post	Station Issues	Disability Assistance/Ra	Limerick	Limerick
22/03/2016	Web	Onboard Issues	Crowding	Dart	Bayside
22/03/2016	Web	Onboard Issues	Crowding	Limerick	
22/03/2016	Web	Station Issues	Car Parks	Dart	Boosterstown
22/03/2016	Web	Staff Issues	Positive	Tralee	
22/03/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
22/03/2016	Web	Onboard Issues	Dogs	Tralee	Charleville
22/03/2016	Web	Onboard Issues	Seat Reservation	Belfast	
22/03/2016	Email	Timetabling	Connections	Belfast	Dundalk
22/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Newbridge
22/03/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
23/03/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynooth	
23/03/2016	Web	Onboard Issues	Heat / AC	Rosslare	Gorey
23/03/2016	Web	Station Issues	Station Facilities	Dart	Clongriffin
23/03/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Longford/M3Parkway/Maynooth	Kilcock
23/03/2016	Web	Station Issues	Early Departures	Portlaoise Kildare Commuter	Newbridge
23/03/2016	Web	Fares & Ticketing	Family Tickets	Galway	Athlone
23/03/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
23/03/2016	Email	Onboard Issues	Seat Reservation	Belfast	
23/03/2016	Web	Station Issues	Barriers	Dart	
23/03/2016	Email	Onboard Issues	1st Class Issues	Belfast	
23/03/2016	Web	Onboard Issues	Lost Property	Cork	
23/03/2016	Web	Fares & Ticketing	Student Tickets	Cork	
23/03/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
23/03/2016	Email	Onboard Issues	Crowding	Dart	Kilbarrack
23/03/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
23/03/2016	Web	Onboard Issues	Announcements	Dart	
23/03/2016	Post	Onboard Issues	Crowding	Dart	Sutton
23/03/2016	Post	Service Disruption	Bus Transfers	Limerick	
23/03/2016	Post	Onboard Issues	Crowding	Westport & Ballina	Dublin Heuston
23/03/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
23/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
23/03/2016	Web	Station Issues	Station Condition	Dart	Tara Street
23/03/2016	Email	Fares & Ticketing	RPU Fines	Westport & Ballina	
23/03/2016	Web	Timetabling	Connections	Sligo	
23/03/2016	Web	Onboard Issues	Dogs	Cork	
23/03/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
23/03/2016	Email	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Donabate
23/03/2016	Web	Fares & Ticketing	RPU Fines	Westport & Ballina	
23/03/2016	Web	Onboard Issues	Heat / AC	Belfast	
23/03/2016	Web	Antisocial Behavior	Intimidation	Belfast	
23/03/2016	Web	Website	No Confirmation Email	Galway	
23/03/2016	Email	Station Issues	Station Condition	Cork	Littleisland
23/03/2016	Web	Station Issues	Station Facilities	Cork	
23/03/2016	Web	Onboard Issues	Lost Property	Limerick	

23/03/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
23/03/2016	Web	Fares & Ticketing	RPU Fines	Cork	
24/03/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
24/03/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
24/03/2016	Web	Station Issues	Station Facilities	Dart	
24/03/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
24/03/2016	Email	Onboard Issues	Crowding	Limerick	Limerick Junction
24/03/2016	Web	Fares & Ticketing	Leap Cards	Cork	
24/03/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	
24/03/2016	Web	Service Disruption	Bridge Strike	Dart	
24/03/2016	Post	Service Disruption	Train Failure	Tralee	
24/03/2016	Post	Service Disruption	Timekeeping	Sligo	
24/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	
24/03/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
24/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	
24/03/2016	Web	Onboard Issues	Crowding	Cork	
24/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
24/03/2016	Web	Onboard Issues	Heat / AC	Waterford	
24/03/2016	Email	Fares & Ticketing	RPU Fines	Cork	
24/03/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
24/03/2016	Web	Fares & Ticketing	Promotional Offers	Dart	
24/03/2016	Web	Website	No Confirmation Email	Cork	
24/03/2016	Web	Onboard Issues	Catering	Cork	
24/03/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
24/03/2016	Web	Timetabling	Timetable Suggestions	Galway	
24/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
24/03/2016	Web	Service Disruption	Timekeeping	Dart	
24/03/2016	Web	Website	Unable to Book Tickets	Cork	
24/03/2016	Web	Onboard Issues	Cleanliness	Waterford	Dublin Heuston
24/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
24/03/2016	Web	Station Issues	Barriers	Dart	
24/03/2016	Web	Staff Issues	Positive	Dart	Lansdowne Road
24/03/2016	Web	Website	Unable to Book Tickets	Cork	
24/03/2016	Web	Service Disruption	Planned Maintenance	Galway	Ennis
25/03/2016	Web	Website	Unable to Book Tickets	Waterford	
25/03/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
25/03/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
25/03/2016	Web	Onboard Issues	Announcements	Cork	
25/03/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Rosslare	
25/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
25/03/2016	Web	Onboard Issues	Seat Reservation	Belfast	
25/03/2016	Web	Station Issues	Barriers	Dart	Clongriffin
25/03/2016	Web	Website	Unable to Book Tickets	Cork	
25/03/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynooth	
25/03/2016	Web	Website	No Confirmation Email	Cork	
25/03/2016	Web	Onboard Issues	Cleanliness	Tralee	
25/03/2016	Web	Website	Unable to Book Tickets	Cork	
26/03/2016	Web	Website	No Confirmation Email	Cork	
26/03/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
26/03/2016	Email	Onboard Issues	Seat Reservation	Dundalk/Drogheda Commuter	
26/03/2016	Web	Fares & Ticketing	Leap Cards	Dart	
26/03/2016	Web	Website	Unable to Book Tickets	Galway	
26/03/2016	Web	Onboard Issues	Dogs	Limerick	
26/03/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
26/03/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Sligo	
26/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
26/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
27/03/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
27/03/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	Rush & Lusk
27/03/2016	Web	Timetabling	Connections	Rosslare	
27/03/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
27/03/2016	Web	Onboard Issues	Lost Property	Galway	
27/03/2016	Web	Website	No Confirmation Email	Cork	
27/03/2016	Web	Service Disruption	Bus Transfers	Galway	Ennis
27/03/2016	Web	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	
27/03/2016	Web	Fares & Ticketing	Unused Tickets	Dart	
27/03/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
27/03/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
27/03/2016	Web	Website	Unable to Book Tickets	Cork	
27/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
27/03/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
28/03/2016	Web	Onboard Issues	Bicycle Spaces	Belfast	
28/03/2016	Web	Website	Unable to Book Tickets	Cork	
28/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
28/03/2016	Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Donabate
28/03/2016	Web	Website	Tickets Unavailable On-	Cork	
28/03/2016	Web	Fares & Ticketing	Unused Tickets	Rosslare	

28/03/2016	Email	Onboard Issues	1st Class Issues	Cork	
28/03/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
28/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
28/03/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
28/03/2016	Email	Station Issues	TVMS	Cork	
28/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
28/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
28/03/2016	Web	Onboard Issues	Seat Reservation	Galway	
28/03/2016	Email	Onboard Issues	Seat Reservation	Cork	Limerick Junction
28/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	
28/03/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
28/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	
28/03/2016	Web	Station Issues	TVMS	Longford/M3Parkway/Maynootl	Mullingar
28/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	
28/03/2016	Web	Website	No Confirmation Email	Cork	
28/03/2016	Web	Station Issues	Station Condition	Cork	
28/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
28/03/2016	Web	Station Issues	TVMS	Westport & Ballina	Claremorris
28/03/2016	Web	Fares & Ticketing	Student Tickets	Cork	
28/03/2016	Web	Fares & Ticketing	Leap Cards	Dart	
28/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
28/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
28/03/2016	Email	Onboard Issues	Crowding	Limerick	
28/03/2016	Web	Onboard Issues	Dogs	Dart	
28/03/2016	Web	Onboard Issues	Dogs	Longford/M3Parkway/Maynootl	
28/03/2016	Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynootl	Clonsilla
28/03/2016	Web	Fares & Ticketing	Family Tickets	Sligo	
28/03/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
28/03/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Ashtown
29/03/2016	Web	Fares & Ticketing	Fare Structures	Dart	
29/03/2016	Web	Onboard Issues	Crowding	Tralee	
29/03/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Drogheda
29/03/2016	Web	Station Issues	Barriers	Dart	Grand Canal Dock
29/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
29/03/2016	Email	Service Disruption	Incident on Line	Portlaoise Kildare Commuter	Monasterevin
29/03/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
29/03/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Portlaoise
29/03/2016	Post	Website	Unable to Book Tickets	Cork	
29/03/2016	Post	Station Issues	TVMS	Waterford	Athy
29/03/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
29/03/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
29/03/2016	Post	Service Disruption	Train Failure	Tralee	
29/03/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Killarney
29/03/2016	Post	Fares & Ticketing	Student Tickets	Galway	Portarlington
29/03/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Dublin Heuston
29/03/2016	Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	Adamstown
29/03/2016	Web	Onboard Issues	Crowding	Cork	Thurles
29/03/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
29/03/2016	Email	Onboard Issues	Disability Issues	Dart	
29/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	
29/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
29/03/2016	Phone	Station Issues	TVMS	Galway	Ballinasloe
29/03/2016	Web	Fares & Ticketing	Promotional Offers	Longford/M3Parkway/Maynootl	
29/03/2016	Web	Station Issues	Station Condition	Belfast	
29/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Dundalk/Drogheda Commuter	Drogheda
29/03/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Mullingar
29/03/2016	Email	Timetabling	Connections	Dart	
29/03/2016	Web	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	
29/03/2016	Web	Service Disruption	Timekeeping	Galway	
29/03/2016	Phone	Fares & Ticketing	DSP Free Travel Passes		
29/03/2016	Email	Onboard Issues	Crowding	Waterford	
29/03/2016	Email	Timetabling	Timetable Suggestions	Dart	
29/03/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Castlebar
29/03/2016	Web	Onboard Issues	Wi Fi	Tralee	
29/03/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
29/03/2016	Email	Onboard Issues	Seat Reservation	Waterford	
29/03/2016	Web	Station Issues	Toilets	Dart	Dublin Connolly
29/03/2016	Phone	Station Issues	Station Condition	Rosslare	Rosslare Harbour
29/03/2016	Web	Onboard Issues	Seat Reservation	Longford/M3Parkway/Maynootl	
29/03/2016	Web	Onboard Issues	Seat Reservation	Sligo	
29/03/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Sligo	
29/03/2016	Web	Timetabling	Connections	Galway	
29/03/2016	Email	Onboard Issues	Alcohol/Smoking Policy		
29/03/2016	Web	Onboard Issues	Heat / AC	Dart	
29/03/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
29/03/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
29/03/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	

29/03/2016	Web	Onboard Issues	Toilets	Cork	
29/03/2016	Email	Website	Unable to Book Tickets	Sligo	
29/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl	Dublin Connolly
29/03/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
29/03/2016	Web	Website	Unable to Book Tickets	Sligo	
30/03/2016	Web	Fares & Ticketing	Ticket Prices	Rosslare	
30/03/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	
30/03/2016	Web	Website	Unable to Book Tickets	Cork	
30/03/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
30/03/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	Collooney
30/03/2016	Post	Station Issues	Incorrect Information	Dart	Dublin Connolly
30/03/2016	Post	Service Disruption	Train Failure	Cork	
30/03/2016	Post	Onboard Issues	Seat Reservation	Westport & Ballina	Wellington Br.
30/03/2016	Web	Fares & Ticketing	Student Tickets	Cork	
30/03/2016	Email	Timetabling	Timetable Changes	Dart	
30/03/2016	Email	Service Disruption	Bus Transfers	Limerick	Ennis
30/03/2016	Web	Fares & Ticketing	Fare Structures	Dart	
30/03/2016	Web	Onboard Issues	Seat Reservation	Cork	
30/03/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
30/03/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
30/03/2016	Email	Website	Unable to Book Tickets	Tralee	
30/03/2016	Email	Fares & Ticketing	Fare Structures	Sligo	
30/03/2016	Web	Onboard Issues	Seat Reservation	Waterford	
30/03/2016	Web	Station Issues	Station Facilities	Cork	
30/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
30/03/2016	Email	Onboard Issues	Crowding	Cork	Thurles
30/03/2016	Email	Onboard Issues	Seat Reservation	Cork	
30/03/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Castleknock
30/03/2016	Web	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	
30/03/2016	Web	Onboard Issues	Seat Reservation	Waterford	
30/03/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
30/03/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
30/03/2016	Web	Station Issues	Disability Assistance/Ra	Longford/M3Parkway/Maynootl	Longford
30/03/2016	Email	Onboard Issues	Seat Reservation	Waterford	
30/03/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
30/03/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
30/03/2016	Web	Station Issues	Station Facilities	Dart	
30/03/2016	Web	Onboard Issues	Crowding	Limerick	
30/03/2016	Web	Fares & Ticketing	RPU Fines	Dart	
30/03/2016	Web	Service Disruption	Timekeeping	Belfast	
30/03/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
30/03/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
30/03/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
30/03/2016	Web	Onboard Issues	Heat / AC	Westport & Ballina	
30/03/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
30/03/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
30/03/2016	Email	Antisocial Behavior	Disorderly Passengers	Sligo	
30/03/2016	Web	Onboard Issues	Crowding	Belfast	
30/03/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
30/03/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
30/03/2016	Web	Fares & Ticketing	Family Tickets	Cork	
30/03/2016	Web	Fares & Ticketing	Student Tickets	Cork	
30/03/2016	Web	Fares & Ticketing	RPU Fines	Cork	
31/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	
31/03/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	
31/03/2016	Web	Service Disruption	Timekeeping	Galway	Tullamore
31/03/2016	Email	Onboard Issues	1st Class Issues	Belfast	
31/03/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
31/03/2016	Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	
31/03/2016	Post	Fares & Ticketing	Surcharges	Tralee	Killarney
31/03/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
31/03/2016	Web	Staff Issues	Positive	Dart	Tara Street
31/03/2016	Web	Station Issues	Lifts/Elevators	Dart	Shankill
31/03/2016	Web	Fares & Ticketing	Student Tickets	Galway	
31/03/2016	Web	Onboard Issues	Seat Reservation	Galway	
31/03/2016	Email	Station Issues	Station Facilities	Galway	
31/03/2016	Web	Website	Unable to Book Tickets	Cork	
31/03/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
31/03/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
31/03/2016	Web	Service Disruption	Bus Transfers	Cork	
31/03/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
31/03/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
31/03/2016	Email	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	
31/03/2016	Post	Service Disruption	Train Failure	Tralee	Ballybrophy
31/03/2016	Post	Service Disruption	Train Failure	Cork	Ballybrophy
31/03/2016	Email	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	
31/03/2016	Post	Service Disruption	Timekeeping	Cork	

31/03/2016	Post	Timetabling	Cancellations	Cork	
31/03/2016	Post	Onboard Issues	Crowding	Dart	Killester
31/03/2016	Post	Service Disruption	Timekeeping	Belfast	
31/03/2016	Post	Service Disruption	Incident on Line	Belfast	
31/03/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Killiney
31/03/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
31/03/2016	Post	Service Disruption	Train Failure	Tralee	Farranfore
31/03/2016	Post	Onboard Issues	Crowding	Dart	Howth Jctn. & Donaghmede
31/03/2016	Post	Service Disruption	Incident on Line	Belfast	
31/03/2016	Post	Service Disruption	Incident on Line	Belfast	
31/03/2016	Post	Onboard Issues	Crowding	Dart	Howth
31/03/2016	Post	Service Disruption	Incident on Line	Belfast	
31/03/2016	Post	Service Disruption	Timekeeping	Dart	Lansdowne Road
31/03/2016	Post	Timetabling	Cancellations	Cork	
31/03/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
31/03/2016	Post	Timetabling	Cancellations	Sligo	Dublin
31/03/2016	Web	Station Issues	Station Facilities	Dart	
31/03/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Dart	Dublin Connolly
31/03/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
31/03/2016	Email	Onboard Issues	Seat Reservation	Tralee	
31/03/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	
31/03/2016	Web	Onboard Issues	Crowding	Dart	
31/03/2016	Web	Website	No Confirmation Email	Waterford	
31/03/2016	Web	Onboard Issues	Seat Reservation	Belfast	
31/03/2016	Web	Onboard Issues	Seat Reservation	Belfast	
31/03/2016	Email	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	
31/03/2016	Email	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	
31/03/2016	Web	Onboard Issues	Lost Property	Dart	
31/03/2016	Web	Onboard Issues	Crowding	Limerick	
31/03/2016	Web	Onboard Issues	Seat Reservation	Sligo	
31/03/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
31/03/2016	Web	Station Issues	Car Parks	Tralee	
31/03/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
31/03/2016	Web	Onboard Issues	Bicycle Spaces	Rosslare	
31/03/2016	Web	Staff Issues	Positive	Dart	
31/03/2016	Web	Service Disruption	Timekeeping	Cork	
31/03/2016	Web	Fares & Ticketing	Fare Structures	Cork	
01/04/2016	Web	Website	Unable to Book Tickets	Cork	
01/04/2016	Web	Staff Issues	Positive	Cork	
01/04/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	
01/04/2016	Web	Station Issues	Incorrect Information	Limerick	
01/04/2016	Web	Onboard Issues	Lost Property	Galway	
01/04/2016	Web	Website	Unable to Book Tickets	Cork	
01/04/2016	Post	Onboard Issues	Crowding	Dart	Bayside
01/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
01/04/2016	Email	Fares & Ticketing	Promotional Offers		
01/04/2016	Email	Station Issues	Station Condition	Westport & Ballina	
01/04/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Ballyhaunis
01/04/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
01/04/2016	Web	Timetabling	Cancellations	Longford/M3Parkway/Maynootl	Broombridge
01/04/2016	Web	Timetabling	Connections	Galway	
01/04/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Castleknock
01/04/2016	Web	Timetabling	Timetable Suggestions	Rosslare	
01/04/2016	Web	Fares & Ticketing	Leap Cards	Cork	
01/04/2016	Web	Fares & Ticketing	Fare Structures		Galway
01/04/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
01/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
01/04/2016	Email	Onboard Issues	1st Class Issues	Cork	
01/04/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Leixlip (Confey)
01/04/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
01/04/2016	Web	Service Disruption	Bus Transfers	Belfast	
01/04/2016	Web	Timetabling	Timetable Suggestions	Belfast	
01/04/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Drogheda
01/04/2016	Web	Service Disruption	Timekeeping	Dart	
01/04/2016	Web	Onboard Issues	Seat Reservation	Sligo	
01/04/2016	Web	Station Issues	Car Parks	Cork	
01/04/2016	Web	Onboard Issues	Crowding	Waterford	
01/04/2016	Web	Onboard Issues	Crowding	Waterford	
01/04/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
01/04/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
01/04/2016	Web	Staff Issues	Catering Staff Issues	Cork	
01/04/2016	Email	Onboard Issues	Lost Property	Cork	
01/04/2016	Web	Onboard Issues	Lost Property	Cork	
01/04/2016	Web	Website	Unable to Book Tickets	Cork	
01/04/2016	Web	Website	No Confirmation Email	Galway	
02/04/2016	Email	Station Issues	Car Parks	Galway	Athlone
02/04/2016	Web	Service Disruption	Planned Maintenance	Portlaoise Kildare Commuter	



02/04/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Monasterevin
02/04/2016	Web	Service Disruption	Planned Maintenance	Portlaoise Kildare Commuter	Sallins & Naas
02/04/2016	Email	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise
02/04/2016	Web	Website	Promotional Offers	Waterford	
02/04/2016	Web	Fares & Ticketing	Fare Structures	Cork	
02/04/2016	Web	Service Disruption	Timekeeping	Dart	
02/04/2016	Web	Timetabling	Connections	Cork	Portarlington
02/04/2016	Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	
02/04/2016	Web	Onboard Issues	Announcements	Cork	
02/04/2016	Web	Staff Issues	Positive	Waterford	Kilkenny
02/04/2016	Web	Onboard Issues	Crowding	Dart	
02/04/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
02/04/2016	Web	Onboard Issues	Cleanliness	Cork	
02/04/2016	Web	Service Disruption	Incident on Line	Cork	
02/04/2016	Web	Service Disruption	Incident on Line	Limerick	Portarlington
02/04/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
02/04/2016	Web	Website	Unable to Book Tickets	Cork	
02/04/2016	Web	Onboard Issues	Crowding	Tralee	
02/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
03/04/2016	Web	Onboard Issues	Seat Reservation	Tralee	
03/04/2016	Web	Service Disruption	Bus Transfers	Waterford	
03/04/2016	Web	Onboard Issues	Seat Reservation	Limerick	
03/04/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
03/04/2016	Web	Website	Unable to Book Tickets	Cork	
03/04/2016	Web	Fares & Ticketing	Fare Structures	Cork	
03/04/2016	Web	Website	Unable to Book Tickets	Portlaoise Kildare Commuter	
03/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
03/04/2016	Web	Onboard Issues	Catering	Cork	
03/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
03/04/2016	Web	Fares & Ticketing	Fare Structures	Dart	
03/04/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Castleknock
03/04/2016	Web	Fares & Ticketing	Fare Structures	Cork	
04/04/2016	Web	Service Disruption	Bus Transfers	Galway	
04/04/2016	Web	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	
04/04/2016	Web	Station Issues	Barriers	Dart	Boosterstown
04/04/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
04/04/2016	Web	Onboard Issues	Seat Reservation	Belfast	
04/04/2016	Web	Fares & Ticketing	RPU Fines	Westport & Ballina	Castlebar
04/04/2016	Web	Onboard Issues	Heat / AC	Dart	
04/04/2016	Web	Station Issues	Station Condition	Dart	
04/04/2016	Web	Onboard Issues	Lost Property	Cork	
04/04/2016	Web	Website	Unable to Book Tickets	Galway	
04/04/2016	Web	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	Dublin Heuston
04/04/2016	Web	Onboard Issues	Crowding	Limerick	
04/04/2016	Web	Onboard Issues	Seat Reservation	Limerick	
04/04/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	
04/04/2016	Email	Service Disruption	Planned Maintenance	Galway	
04/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
04/04/2016	Web	Onboard Issues	Lost Property	Limerick	
04/04/2016	Email	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	Castlereagh
04/04/2016	Web	Fares & Ticketing	Student Tickets	Dart	
04/04/2016	Web	Onboard Issues	1st Class Issues	Cork	
04/04/2016	Web	Station Issues	TVMs	Dart	
04/04/2016	Web	Website	Unable to Book Tickets	Rosslare	
04/04/2016	Email	Onboard Issues	1st Class Issues	Cork	
04/04/2016	Email	Onboard Issues	Crowding	Dart	
04/04/2016	Web	Onboard Issues	Lost Property	Tralee	
04/04/2016	Web	Onboard Issues	Seat Reservation	Tralee	
04/04/2016	Web	Timetabling	Timetable Changes	Dart	
04/04/2016	Web	Onboard Issues	Lost Property	Rosslare	
04/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
04/04/2016	Email	Fares & Ticketing	Family Tickets	Galway	
04/04/2016	Email	Station Issues	Station Facilities	Dart	Lansdowne Road
04/04/2016	Email	Fares & Ticketing	On-Line Tickets	Rosslare	
04/04/2016	Web	Station Issues	Station Facilities	Cork	
04/04/2016	Web	Timetabling	Connections	Waterford	
05/04/2016	Web	Website	Unable to Book Tickets	Cork	
05/04/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
05/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
05/04/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
05/04/2016	Web	Station Issues	TVMs	Dart	
05/04/2016	Email	Service Disruption	Incident on Line	Galway	
05/04/2016	Email	Onboard Issues	Catering	Cork	
05/04/2016	Post	Onboard Issues	1st Class Issues	Tralee	
05/04/2016	Post	Fares & Ticketing	Unused Tickets	Dart	
05/04/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Sligo	Dublin
05/04/2016	Post	Onboard Issues	Announcements	Sligo	

05/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
05/04/2016	Post	Service Disruption	Incident on Line	Cork	
05/04/2016	Post	Service Disruption	Timekeeping	Cork	
05/04/2016	Post	Service Disruption	Bus Transfers	Belfast	Newry
05/04/2016	Post	Service Disruption	Incident on Line	Belfast	
05/04/2016	Web	Onboard Issues	Lost Property	Dart	Sutton
05/04/2016	Post	Timetabling	Timetable Changes	Dart	Howth Jctn. & Donaghmede
05/04/2016	Post	Service Disruption	Train Failure	Tralee	
05/04/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Killarney
05/04/2016	Post	Fares & Ticketing	Unused Tickets	Waterford	
05/04/2016	Web	Timetabling	Timetable Suggestions	Cork	Charleville
05/04/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
05/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
05/04/2016	Email	Timetabling	Cancellations	Dart	
05/04/2016	Email	Service Disruption	Planned Maintenance	Galway	Clara
05/04/2016	Web	Fares & Ticketing	Fare Structures	Cork	
05/04/2016	Web	Fares & Ticketing	Fare Structures	Cork	
05/04/2016	Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	
05/04/2016	Email	Staff Issues	Positive	Cork	
05/04/2016	Web	Onboard Issues	Crowding	Limerick	
05/04/2016	Web	Onboard Issues	Crowding	Dart	
05/04/2016	Web	Station Issues	TVMs	Cork	
06/04/2016	Web	Website	No Confirmation Email	Sligo	
06/04/2016	Web	Website	No Confirmation Email	Cork	
06/04/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
06/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
06/04/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Newbridge
06/04/2016	Web	Service Disruption	Timekeeping	Galway	
06/04/2016	Web	Fares & Ticketing	Ticket Prices	Dart	
06/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
06/04/2016	Web	Service Disruption	Timekeeping	Galway	
06/04/2016	Email	Timetabling	Timetable Changes	Tralee	Killarney
06/04/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
06/04/2016	Post	Onboard Issues	Crowding	Dart	Clontarf Road
06/04/2016	Post	Service Disruption	Signal Fault	Sligo	Kilcock
06/04/2016	Web	Station Issues	Station Facilities	Dart	
06/04/2016	Post	Service Disruption	Incident on Line	Belfast	Portadown
06/04/2016	Web	Onboard Issues	Catering	Cork	
06/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/04/2016	Post	Website	No Confirmation Email	Cork	Cork Kent
06/04/2016	Web	Website	Unable to Book Tickets	Limerick	
06/04/2016	Web	Service Disruption	Timekeeping	Galway	Tullamore
06/04/2016	Email	Service Disruption	Timekeeping	Tralee	
06/04/2016	Web	Onboard Issues	Seat Reservation	Tralee	
06/04/2016	Web	Service Disruption	Bus Transfers	Limerick	
06/04/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
06/04/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
06/04/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
06/04/2016	Web	Service Disruption	Timekeeping	Galway	
06/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
06/04/2016	Email	Onboard Issues	Announcements	Waterford	
06/04/2016	Email	Timetabling	Timetable Changes	Sligo	
06/04/2016	Email	Service Disruption	Bus Transfers	Limerick	
06/04/2016	Web	Station Issues	Car Parks	Cork	
06/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
06/04/2016	Web	Website	Unable to Book Tickets	Cork	
06/04/2016	Web	Station Issues	Station Facilities	Sligo	
06/04/2016	Web	Staff Issues	Positive	Cork	Charleville
06/04/2016	Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	Portarlington
07/04/2016	Web	Service Disruption	Timekeeping	Waterford	Carlow
07/04/2016	Web	Service Disruption	Timekeeping	Waterford	Carlow
07/04/2016	Web	Station Issues	Station Facilities	Dart	Bayside
07/04/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	
07/04/2016	Web	Fares & Ticketing	Promotional Offers	Sligo	
07/04/2016	Post	Service Disruption	Incident on Line	Tralee	Tralee
07/04/2016	Post	Service Disruption	Signal Fault	Tralee	Tralee
07/04/2016	Post	Service Disruption	Timekeeping	Belfast	Portadown
07/04/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Tralee
07/04/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Cork Kent
07/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Dun Laoghaire
07/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
07/04/2016	Email	Fares & Ticketing	Leap Cards	Dart	
07/04/2016	Post	Service Disruption	Signal Fault	Tralee	Tralee
07/04/2016	Post	Service Disruption	Incident on Line	Belfast	Belfast Central
07/04/2016	Post	Service Disruption	Signal Fault	Tralee	Tralee
07/04/2016	Post	Service Disruption	Timekeeping	Galway	Athenry

07/04/2016	Post	Service Disruption	Timekeeping	Galway	Athenry
07/04/2016	Post	Service Disruption	Timekeeping	Galway	Athenry
07/04/2016	Post	Service Disruption	Timekeeping	Galway	Athenry
07/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/04/2016	Post	Station Issues	TVMS	Sligo	Boyle
07/04/2016	Web	Staff Issues	Positive	Galway	Galway
07/04/2016	Email	Station Issues	Announcements	Dart	Howth
07/04/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
07/04/2016	Web	Website	Unable to Book Tickets	Tralee	
07/04/2016	Email	Onboard Issues	1st Class Issues	Cork	
07/04/2016	Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	Castlebar
07/04/2016	Email	Onboard Issues	1st Class Issues	Belfast	
07/04/2016	Email	Timetabling	Cancellations	Tralee	
07/04/2016	Web	Website	Unable to Book Tickets	Galway	
07/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
07/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Coolmine
07/04/2016	Web	Station Issues	Positive	Limerick	
07/04/2016	Web	Onboard Issues	1st Class Issues	Belfast	
07/04/2016	Web	Fares & Ticketing	Unused Tickets	Waterford	Dublin Heuston
07/04/2016	Web	Timetabling	Cancellations	Dundalk/Drogheda Commuter	Drogheda
07/04/2016	Web	Station Issues	Station Facilities	Limerick	
07/04/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
08/04/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
08/04/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
08/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
08/04/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
08/04/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
08/04/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
08/04/2016	Web	Staff Issues	Positive	Cork	
08/04/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Howth
08/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
08/04/2016	Post	Service Disruption	Signal Fault	Tralee	Killarney
08/04/2016	Post	Service Disruption	Signal Fault	Tralee	Tralee
08/04/2016	Post	Service Disruption	Signal Fault	Tralee	Tralee
08/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Portlaoise
08/04/2016	Web	Station Issues	Car Parks	Rosslare	
08/04/2016	Email	Fares & Ticketing	Ticket Prices	Galway	Clara
08/04/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
08/04/2016	Web	Station Issues	TVMS	Cork	MIDDLETON
08/04/2016	Email	Station Issues	TVMS	Limerick	
08/04/2016	Email	Onboard Issues	Seat Reservation	Tralee	
08/04/2016	Web	Onboard Issues	Seat Reservation	Limerick	
08/04/2016	Email	Onboard Issues	Seat Reservation	Limerick	
08/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	
08/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
08/04/2016	Web	Website	Unable to Book Tickets	Cork	
08/04/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
08/04/2016	Web	Service Disruption	Timekeeping	Limerick	
08/04/2016	Web	Station Issues	Station Condition	Dart	Grand Canal Dock
08/04/2016	Web	Onboard Issues	Heat / AC	Dart	
08/04/2016	Web	Fares & Ticketing	Fare Structures	Galway	Athenry
08/04/2016	Web	Station Issues	Disability Assistance/Ra	Dart	
09/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	
09/04/2016	Web	Website	No Confirmation Email	Cork	
09/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
09/04/2016	Email	Service Disruption	Bus Transfers	Waterford	
09/04/2016	Web	Onboard Issues	Crowding	Cork	
10/04/2016	Web	Fares & Ticketing	Fare Structures	Cork	
10/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
10/04/2016	Email	Onboard Issues	Crowding	Limerick	
10/04/2016	Web	Website	Unable to Book Tickets	Cork	
10/04/2016	Web	Onboard Issues	Cleanliness	Westport & Ballina	
10/04/2016	Web	Onboard Issues	Disability Issues	Waterford	
10/04/2016	Web	Website	No Confirmation Email	Galway	
10/04/2016	Web	Onboard Issues	Seat Reservation	Galway	
10/04/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
10/04/2016	Web	Station Issues	Station Condition	Dart	Killiney
11/04/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
11/04/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
11/04/2016	Web	Station Issues	TVMS	Portlaoise Kildare Commuter	Sallins & Naas
11/04/2016	Web	Onboard Issues	Catering	Cork	
11/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
11/04/2016	Email	Onboard Issues	Seat Reservation	Cork	
11/04/2016	Web	Station Issues	Cleanliness	Belfast	
11/04/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
11/04/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
11/04/2016	Web	Service Disruption	Timekeeping	Dart	

11/04/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
11/04/2016	Web	Fares & Ticketing	Promotional Offers	Tralee	
11/04/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
11/04/2016	Web	Station Issues	Incorrect Information	Dart	
11/04/2016	Web	Fares & Ticketing	Ticket Prices	Waterford	
11/04/2016	Web	Service Disruption	Bus Transfers	Tralee	
11/04/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
11/04/2016	Email	Service Disruption	Planned Maintenance	Dart	
11/04/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Laytown
11/04/2016	Email	Onboard Issues	1st Class Issues	Cork	
11/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Grand Canal Dock
11/04/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
11/04/2016	Email	Onboard Issues	Crowding	Belfast	
11/04/2016	Web	Website	Tickets Unavailable On-	Dart	
11/04/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
11/04/2016	Email	Station Issues	Station Facilities		
11/04/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Drogheda
11/04/2016	Web	Onboard Issues	Lost Property	Waterford	
11/04/2016	Web	Service Disruption	Timekeeping	Belfast	Dublin
11/04/2016	Web	Station Issues	Cleanliness	Portlaoise Kildare Commuter	Kildare
12/04/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	Navan Road Parkway
12/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Navan Road Parkway
12/04/2016	Email	Station Issues	Station Condition	Dart	Portmarnock
12/04/2016	Email	Service Disruption	Bus Transfers	Belfast	
12/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
12/04/2016	Post	Service Disruption	Incident on Line	Belfast	Portadown
12/04/2016	Post	Service Disruption	Incident on Line	Belfast	Belfast Central
12/04/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
12/04/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Cork Kent
12/04/2016	Post	Fares & Ticketing	Student Tickets	Galway	Athenry
12/04/2016	Email	Onboard Issues	Seat Reservation	Tralee	
12/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Kilbarrack
12/04/2016	Web	Fares & Ticketing	Family Tickets	Cork	
12/04/2016	Web	Website	Unable to Book Tickets	Cork	
12/04/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Rush & Lusk
12/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
12/04/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
12/04/2016	Web	Website	No Confirmation Email	Cork	
12/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	
12/04/2016	Web	Staff Issues	Positive	Cork	Mallow
12/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
12/04/2016	Email	Onboard Issues	Cleanliness	Dart	
12/04/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
12/04/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
12/04/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
12/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
12/04/2016	Web	Station Issues	TVMs	Dart	Portmarnock
12/04/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
12/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
12/04/2016	Web	Onboard Issues	Wi Fi	Westport & Ballina	
12/04/2016	Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Drogheda
12/04/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
12/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
12/04/2016	Web	Antisocial Behavior	Intimidation	Cork	
12/04/2016	Web	Timetabling	Connections	Dart	
12/04/2016	Web	Service Disruption	Timekeeping	Belfast	
12/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
13/04/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
13/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
13/04/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
13/04/2016	Email	Station Issues	Car Parks		
13/04/2016	Email	Fares & Ticketing	RPU Fines		
13/04/2016	Email	Station Issues	Disability Assistance/Ra	Dart	Howth Jctn. & Donaghmede
13/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
13/04/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	Castlebar
13/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
13/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
13/04/2016	Post	Onboard Issues	1st Class Issues	Limerick	Limerick
13/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
13/04/2016	Web	Onboard Issues	Lost Property	Tralee	
13/04/2016	Post	Fares & Ticketing	Unused Tickets	Waterford	Sallins & Naas
13/04/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick
13/04/2016	Email	Fares & Ticketing	Student Tickets	Cork	
13/04/2016	Email	Fares & Ticketing	Surcharges	Tralee	Killarney
13/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Belfast Central
13/04/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
13/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent

13/04/2016	Post	Service Disruption	Signal Fault	Tralee	Killarney
13/04/2016	Post	Service Disruption	Signal Fault	Tralee	Killarney
13/04/2016	Post	Service Disruption	Signal Fault	Tralee	Killarney
13/04/2016	Web	Fares & Ticketing	Student Tickets	Galway	
13/04/2016	Post	Website	Unable to Book Tickets	Cork	Cork Kent
13/04/2016	Email	Fares & Ticketing	RPU Fines	Waterford	
13/04/2016	Post	Service Disruption	Incident on Line		M3 Parkway
13/04/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
13/04/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	Dundalk
13/04/2016	Email	Station Issues	Car Parks	Dart	Salthill & Monkstown
13/04/2016	Web	Onboard Issues	Cleanliness	Cork	
13/04/2016	Web	Station Issues	Station Condition	Limerick	
13/04/2016	Web	Website	Tickets Unavailable On-	Cork	
13/04/2016	Web	Website	Tickets Unavailable On-	Dart	
14/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
14/04/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Gormanston
14/04/2016	Email	Onboard Issues	Seat Reservation	Cork	
14/04/2016	Web	Station Issues	TVMs	Dart	Salthill & Monkstown
14/04/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
14/04/2016	Web	Station Issues	Disability Assistance/Ra	Cork	Dublin Heuston
14/04/2016	Web	Onboard Issues	Bicycle Spaces	Belfast	
14/04/2016	Web	Onboard Issues	Catering	Galway	
14/04/2016	Email	Station Issues	Lifts/Elevators	Dart	Tara Street
14/04/2016	Web	Fares & Ticketing	Fare Structures	Waterford	Carlow
14/04/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
14/04/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
14/04/2016	Web	Staff Issues	Positive	Cork	
14/04/2016	Web	Onboard Issues	Lost Property	Waterford	
14/04/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
14/04/2016	Web	Service Disruption	Timekeeping	Galway	
14/04/2016	Web	Onboard Issues	Seat Reservation	Galway	
14/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
14/04/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	
14/04/2016	Email	Onboard Issues	Seat Reservation	Cork	
14/04/2016	Email	Service Disruption	Timekeeping	Westport & Ballina	Castlebar
14/04/2016	Web	Onboard Issues	Disability Issues	Sligo	
14/04/2016	Web	Onboard Issues	Seat Reservation	Tralee	
14/04/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
14/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
14/04/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
14/04/2016	Web	Website	Unable to Book Tickets	Cork	
14/04/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Donabate
14/04/2016	Web	Fares & Ticketing	RPU Fines	Dart	
14/04/2016	Web	Antisocial Behavior	Intimidation	Galway	
14/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
14/04/2016	Web	Onboard Issues	Lost Property	Dart	
15/04/2016	Web	Website	Unable to Book Tickets	Tralee	
15/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Castleknock
15/04/2016	Web	Onboard Issues	Wi Fi		Cork Kent
15/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
15/04/2016	Web	Timetabling	Timetable Suggestions	Limerick	
15/04/2016	Email	Fares & Ticketing	Annual Tickets	Belfast	
15/04/2016	Email	Service Disruption	Timekeeping	Dart	
15/04/2016	Email	Station Issues	Lifts/Elevators	Dart	Glenageary
15/04/2016	Email	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
15/04/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	
15/04/2016	Web	Fares & Ticketing	Unused Tickets	Waterford	
15/04/2016	Web	Station Issues	Station Condition		
15/04/2016	Web	Timetabling	Timetable Changes	Longford/M3Parkway/Maynooth	
15/04/2016	Web	Onboard Issues	Cleanliness	Dart	
15/04/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
15/04/2016	Web	Onboard Issues	Crowding	Westport & Ballina	
15/04/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Ashtown
15/04/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
15/04/2016	Web	Service Disruption	Timekeeping	Belfast	
15/04/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
15/04/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Drogheda
15/04/2016	Web	Station Issues	Station Facilities	Galway	
15/04/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
15/04/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
16/04/2016	Web	Service Disruption	Timekeeping	Dart	
16/04/2016	Email	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Kildare
16/04/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
16/04/2016	Web	Service Disruption	Planned Maintenance	Westport & Ballina	
16/04/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
16/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
16/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street

16/04/2016	Web	Fares & Ticketing	Promotional Offers	Waterford	
16/04/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	
16/04/2016	Web	Service Disruption	Planned Maintenance	Cork	
16/04/2016	Web	Onboard Issues	Lost Property	Dart	
16/04/2016	Web	Onboard Issues	1st Class Issues	Belfast	
16/04/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
17/04/2016	Web	Station Issues	Station Facilities	Cork	
17/04/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
17/04/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
17/04/2016	Web	Website	No Confirmation Email	Cork	
17/04/2016	Web	Onboard Issues	Disability Issues	Cork	
17/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
17/04/2016	Web	Onboard Issues	Doors	Galway	
17/04/2016	Web	Service Disruption	Planned Maintenance	Waterford	
17/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
17/04/2016	Web	Station Issues	Station Condition	Cork	
17/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
17/04/2016	Web	Station Issues	Station Facilities	Dart	
17/04/2016	Web	Station Issues	Station Condition	Dart	
17/04/2016	Email	Station Issues	Car Parks	Cork	
17/04/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
18/04/2016	Web	Onboard Issues	Seat Reservation	Galway	
18/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
18/04/2016	Web	Onboard Issues	Crowding	Dart	
18/04/2016	Web	Onboard Issues	Cleanliness	Dart	
18/04/2016	Email	Timetabling	Connections	Longford/M3Parkway/Maynooth	
18/04/2016	Web	Onboard Issues	1st Class Issues	Belfast	
18/04/2016	Email	Onboard Issues	Seat Reservation	Cork	
18/04/2016	Web	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	Sallins & Naas
18/04/2016	Web	Website	Unable to Book Tickets	Cork	
18/04/2016	Web	Website	Unable to Book Tickets	Cork	
18/04/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
18/04/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Monasterevin
18/04/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	Drogheda
18/04/2016	Web	Fares & Ticketing	Unused Tickets	Waterford	
18/04/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Castlereagh
18/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
18/04/2016	Post	Fares & Ticketing	Unused Tickets	Rosslare	Wicklow
18/04/2016	Post	Onboard Issues	Seat Reservation	Limerick	Dublin Heuston
18/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
18/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
18/04/2016	Web	Service Disruption	Planned Maintenance	Galway	
18/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Portlaoise
18/04/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	
18/04/2016	Post	Fares & Ticketing	Unused Tickets	Waterford	Muine Bheag (Bagenalstown)
18/04/2016	Email	Website	Unable to Book Tickets	Galway	
18/04/2016	Email	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	Skerries
18/04/2016	Email	Onboard Issues	Seat Reservation	Galway	
18/04/2016	Web	Service Disruption	Bus Transfers	Waterford	
18/04/2016	Web	Onboard Issues	Cleanliness	Galway	Clara
18/04/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
18/04/2016	Email	Onboard Issues	Doors	Portlaoise Kildare Commuter	Portlaoise
18/04/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
18/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
18/04/2016	Email	Fares & Ticketing	Unused Tickets	Dart	Clongriffin
18/04/2016	Web	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Donabate
18/04/2016	Web	Fares & Ticketing	Family Tickets	Dart	
18/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands
18/04/2016	Web	Fares & Ticketing	On-Line Tickets	Rosslare	
18/04/2016	Web	Onboard Issues	Catering	Limerick	
18/04/2016	Web	Service Disruption	Bus Transfers	Waterford	
18/04/2016	Email	Service Disruption	Timekeeping	Westport & Ballina	Athlone
18/04/2016	Web	Onboard Issues	Toilets	Galway	
18/04/2016	Email	Fares & Ticketing	RPU Fines	Dart	
18/04/2016	Web	Service Disruption	Timekeeping	Galway	Dublin Heuston
19/04/2016	Web	Fares & Ticketing	Fare Structures		
19/04/2016	Web	Onboard Issues	Bicycle Spaces		
19/04/2016	Web	Onboard Issues	Lost Property	Waterford	
19/04/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
19/04/2016	Web	Onboard Issues	Crowding	Dart	
19/04/2016	Email	Fares & Ticketing	Student Tickets	Galway	
19/04/2016	Email	Fares & Ticketing	Promotional Offers		
19/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
19/04/2016	Web	Station Issues	Tag On/Off Issues		Dublin Heuston
19/04/2016	Post	Service Disruption	Train Failure	Sligo	Carrick-on-Shannon
19/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
19/04/2016	Web	Onboard Issues	Crowding		

19/04/2016	Web	Onboard Issues	Seat Reservation	Waterford	Athy
19/04/2016	Web	Service Disruption	Timekeeping	Belfast	
19/04/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter
19/04/2016	Web	Website	Unable to Book Tickets	Limerick	
19/04/2016	Email	Staff Issues	Positive		
19/04/2016	Web	Fares & Ticketing	On-Line Tickets		
19/04/2016	Email	Website	Unable to Book Tickets	Cork	
19/04/2016	Email	Fares & Ticketing	Promotional Offers		
19/04/2016	Web	Staff Issues	Unhelpful/Rude Staff		
19/04/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
19/04/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
19/04/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
19/04/2016	Email	Onboard Issues	Doors	Rosslare	Enniscorthy
19/04/2016	Web	Onboard Issues	Seat Reservation	Waterford	
19/04/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
19/04/2016	Web	Fares & Ticketing	Promotional Offers		
19/04/2016	Web	Service Disruption	Timekeeping	Dart	Clontarf Road
19/04/2016	Web	Onboard Issues	Crowding	Galway	
19/04/2016	Web	Website	Tickets Unavailable On-	Cork	
19/04/2016	Web	Fares & Ticketing	Promotional Offers	Waterford	
19/04/2016	Email	Fares & Ticketing	Student Tickets	Sligo	
19/04/2016	Web	Station Issues	TVMs	Galway	
19/04/2016	Web	Website	Complete Savings		
19/04/2016	Email	Fares & Ticketing	Promotional Offers	Galway	
19/04/2016	Web	Website	Unable to Book Tickets	Galway	
19/04/2016	Web	Website	Unable to Book Tickets		
19/04/2016	Web	Fares & Ticketing	Student Tickets	Dart	
19/04/2016	Web	Onboard Issues	Catering	Belfast	
20/04/2016	Web	Website	Unable to Book Tickets	Limerick	
20/04/2016	Web	Station Issues	Station Condition	Dart	
20/04/2016	Email	Staff Issues	Positive	Longford/M3Parkway/Maynooth	
20/04/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise	Kildare Commuter
20/04/2016	Email	Service Disruption	Timekeeping	Galway	
20/04/2016	Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Maynooth
20/04/2016	Web	Website	Unable to Book Tickets		
20/04/2016	Web	Onboard Issues	Lost Property	Dart	Salthill & Monkstown
20/04/2016	Web	Website	Unable to Book Tickets	Sligo	
20/04/2016	Web	Onboard Issues	Toilets	Longford/M3Parkway/Maynooth	Kilcock
20/04/2016	Web	Website	Unable to Book Tickets		
20/04/2016	Web	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynooth	
20/04/2016	Phone	Fares & Ticketing	Unused Tickets	Waterford	Carlow
20/04/2016	Web	Station Issues	Station Facilities	Dart	Dun Laoghaire
20/04/2016	Web	Website	Unable to Book Tickets	Rosslare	
20/04/2016	Web	Service Disruption	Incident on Line	Rosslare	
20/04/2016	Web	Fares & Ticketing	Fare Structures	Dart	
20/04/2016	Email	Fares & Ticketing	Unused Tickets	Dart	
20/04/2016	Email	Onboard Issues	Seat Reservation	Cork	Mallow
20/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
20/04/2016	Email	Onboard Issues	Seat Reservation	Galway	Athlone
20/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
20/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
20/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
20/04/2016	Post	Onboard Issues	Doors	Galway	Kildare
20/04/2016	Post	Service Disruption	Signal Fault	Tralee	Killarney
20/04/2016	Post	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda	Commuter Laytown
20/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
20/04/2016	Web	Onboard Issues	Crowding	Cork	Monasterevin
20/04/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
20/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	Dublin Heuston
20/04/2016	Web	Service Disruption	Bus Transfers	Dart	Greystones
20/04/2016	Web	Station Issues	Early Departures	Dart	
20/04/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Maynooth
20/04/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter Dublin
20/04/2016	Web	Website	Unable to Book Tickets	Cork	
20/04/2016	Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
20/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise	Kildare Commuter Newbridge
20/04/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda	Commuter
20/04/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
20/04/2016	Web	Website	Unable to Book Tickets	Cork	
20/04/2016	Web	Station Issues	Station Facilities	Dart	Grand Canal Dock
21/04/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
21/04/2016	Web	Website	Unable to Book Tickets	Rosslare	Wexford
21/04/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Clonsilla
21/04/2016	Web	Onboard Issues	1st Class Issues	Belfast	
21/04/2016	Web	Station Issues	Car Parks	Portlaoise	Kildare Commuter Kildare
21/04/2016	Web	Staff Issues	No Staff Available	Dart	Grand Canal Dock
21/04/2016	Post	Service Disruption	Track Fault	Tralee	Farranfore

21/04/2016	Email	Onboard Issues	Seat Reservation	Limerick	
21/04/2016	Email	Onboard Issues	Seat Reservation	Cork	
21/04/2016	Web	Antisocial Behavior	Intimidation	Dart	
21/04/2016	Email	Onboard Issues	Seat Reservation	Cork	
21/04/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
21/04/2016	Post	Service Disruption	Timekeeping	Tralee	Tralee
21/04/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
21/04/2016	Post	Fares & Ticketing	Student Tickets	Tralee	Killarney
21/04/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Clongriffin
21/04/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
21/04/2016	Web	Onboard Issues	Dogs	Cork	
21/04/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
21/04/2016	Web	Fares & Ticketing	Annual Tickets	Cork	Dublin Heuston
21/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
21/04/2016	Email	Station Issues	Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
21/04/2016	Web	Onboard Issues	Announcements	Portlaoise	Kildare Commuter
21/04/2016	Web	Website	No Confirmation Email	Cork	
21/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
21/04/2016	Web	Onboard Issues	Announcements	Belfast	Dublin
21/04/2016	Email	Service Disruption	Bus Transfers	Limerick	
21/04/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
21/04/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	Castlebar
21/04/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Dublin
21/04/2016	Web	Onboard Issues	Lost Property	Rosslare	Arklow
21/04/2016	Web	Station Issues	Barriers	Dart	Malahide
21/04/2016	Web	Fares & Ticketing	Ticket Prices	Rosslare	
21/04/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
21/04/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
21/04/2016	Web	Service Disruption	Timekeeping	Dart	Raheny
22/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	
22/04/2016	Web	Website	Unable to Book Tickets	Tralee	
22/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Portlaoise	Kildare Commuter Newbridge
22/04/2016	Web	Station Issues	Station Facilities	Dart	
22/04/2016	Web	Service Disruption	Signal Fault	Dart	
22/04/2016	Web	Service Disruption	Signal Fault	Dart	
22/04/2016	Web	Service Disruption	Signal Fault	Dart	
22/04/2016	Web	Service Disruption	Signal Fault	Dart	
22/04/2016	Web	Service Disruption	Signal Fault	Dart	
22/04/2016	Email	Service Disruption	Timekeeping	Dart	Clongriffin
22/04/2016	Web	Service Disruption	Signal Fault	Longford/M3Parkway/Maynooth	Coolmine
22/04/2016	Web	Website	Unable to Book Tickets		
22/04/2016	Email	Onboard Issues	1st Class Issues	Belfast	
22/04/2016	Email	Station Issues	Disability Assistance/Ra		
22/04/2016	Email	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	Donabate
22/04/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Limerick	
22/04/2016	Web	Website	Complete Savings		
22/04/2016	Web	Fares & Ticketing	Leap Cards	Cork	
22/04/2016	Web	Station Issues	Station Facilities	Galway	
22/04/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Donabate
22/04/2016	Web	Station Issues	TVMs	Dart	Glenageary
22/04/2016	Web	Service Disruption	Signal Fault	Dart	
22/04/2016	Web	Onboard Issues	Seat Reservation	Galway	
22/04/2016	Email	Fares & Ticketing	Student Tickets	Waterford	
22/04/2016	Web	Onboard Issues	Heat / AC	Cork	
22/04/2016	Web	Fares & Ticketing	Leap Cards	Rosslare	Kilcoole
22/04/2016	Web	Onboard Issues	Seat Reservation		
22/04/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
22/04/2016	Web	Onboard Issues	Seat Reservation		
22/04/2016	Web	Station Issues	Station Facilities	Galway	
22/04/2016	Web	Service Disruption	Signal Fault	Dart	
22/04/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Westport & Ballina	
22/04/2016	Web	Website	Unable to Book Tickets		
22/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
22/04/2016	Phone	Service Disruption	Timekeeping	Belfast	
22/04/2016	Web	Onboard Issues	Doors	Longford/M3Parkway/Maynooth	
22/04/2016	Web	Station Issues	Station Condition	Tralee	Rathmore
22/04/2016	Web	Onboard Issues	Bicycle Spaces		
22/04/2016	Web	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	
22/04/2016	Web	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	
22/04/2016	Web	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	
23/04/2016	Web	Fares & Ticketing	Ticket Prices	Waterford	
23/04/2016	Web	Station Issues	TVMs	Dart	Dublin
23/04/2016	Web	Service Disruption	Bus Transfers	Galway	
23/04/2016	Web	Station Issues	TVMs	Dart	Killiney
23/04/2016	Web	Service Disruption	Bus Transfers	Waterford	
23/04/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
23/04/2016	Web	Service Disruption	Bus Transfers	Cork	



23/04/2016	Web	Service Disruption	Bus Transfers	Cork	
23/04/2016	Web	Service Disruption	Bus Transfers	Cork	
23/04/2016	Web	Service Disruption	Bus Transfers	Cork	
23/04/2016	Web	Service Disruption	Bus Transfers	Cork	
23/04/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
23/04/2016	Web	Onboard Issues	Lost Property	Limerick	
24/04/2016	Web	Fares & Ticketing	Surcharges	Cork	Cork Kent
24/04/2016	Web	Service Disruption	Planned Maintenance	Portlaoise	Kildare Commuter
24/04/2016	Web	Fares & Ticketing	On-Line Tickets		
24/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
24/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
24/04/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
24/04/2016	Web	Timetabling	Connections	Portlaoise	Kildare Commuter
24/04/2016	Web	Onboard Issues	Lost Property	Dart	
24/04/2016	Email	Antisocial Behavior	Disorderly Passengers	Galway	
24/04/2016	Web	Service Disruption	Bus Transfers	Cork	
24/04/2016	Email	Onboard Issues	Cleanliness	Tralee	
24/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Limerick	
24/04/2016	Web	Antisocial Behavior	Assault	Dart	Howth Jctn. & Donaghmede
24/04/2016	Web	Service Disruption	Timekeeping	Dart	
24/04/2016	Web	Station Issues	Disability Assistance/Ra	Limerick	
24/04/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
24/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Blackrock
24/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
24/04/2016	Web	Onboard Issues	Cleanliness	Sligo	
24/04/2016	Web	Onboard Issues	Lost Property	Cork	
25/04/2016	Web	Onboard Issues	Announcements	Limerick	
25/04/2016	Email	Onboard Issues	Seat Reservation	Belfast	
25/04/2016	Email	Station Issues	Announcements	Tralee	
25/04/2016	Web	Station Issues	Tag On/Off Issues	Dart	Tara Street
25/04/2016	Email	Onboard Issues	Cleanliness	Tralee	
25/04/2016	Email	Onboard Issues	Wi Fi	Waterford	
25/04/2016	Web	Station Issues	Station Facilities	Dart	Malahide
25/04/2016	Web	Station Issues	TVMs	Dart	
25/04/2016	Web	Service Disruption	Bus Transfers	Cork	
25/04/2016	Web	Fares & Ticketing	Student Tickets	Cork	
25/04/2016	Post	Timetabling	Cancellations	Dart	Greystones
25/04/2016	Email	Service Disruption	Bus Transfers	Tralee	
25/04/2016	Web	Service Disruption	Bus Transfers	Cork	
25/04/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Galway	
25/04/2016	Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
25/04/2016	Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	
25/04/2016	Email	Onboard Issues	Cleanliness	Westport & Ballina	Kildare
25/04/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
25/04/2016	Web	Fares & Ticketing	Promotional Offers	Sligo	
25/04/2016	Email	Service Disruption	Timekeeping	Dart	
25/04/2016	Web	Station Issues	Announcements	Tralee	Dublin Heuston
25/04/2016	Web	Fares & Ticketing	Promotional Offers		
25/04/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter Drogheda
25/04/2016	Web	Fares & Ticketing	On-Line Tickets		
25/04/2016	Web	Onboard Issues	1st Class Issues	Cork	
25/04/2016	Email	Fares & Ticketing	RPU Fines		
25/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Tralee	
25/04/2016	Web	Onboard Issues	Crowding	Dart	
25/04/2016	Web	Website	Unable to Book Tickets		
25/04/2016	Web	Service Disruption	Bus Transfers	Galway	
25/04/2016	Web	Onboard Issues	Seat Reservation	Belfast	
25/04/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter Balbriggan
25/04/2016	Email	Service Disruption	Signal Fault	Dundalk/Drogheda	Commuter
25/04/2016	Web	Service Disruption	Bus Transfers	Cork	Charleville
25/04/2016	Web	Website	No Confirmation Email		
25/04/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
25/04/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
25/04/2016	Web	Staff Issues	Positive		
25/04/2016	Web	Staff Issues	Positive		
25/04/2016	Web	Website	Unable to Book Tickets		
25/04/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
25/04/2016	Email	Station Issues	Station Facilities		
25/04/2016	Web	Onboard Issues	Catering	Cork	
25/04/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
25/04/2016	Web	Fares & Ticketing	Family Tickets	Galway	
26/04/2016	Web	Station Issues	Station Facilities	Portlaoise	Kildare Commuter Newbridge
26/04/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	
26/04/2016	Web	Fares & Ticketing	Fare Structures	Cork	
26/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Galway	
26/04/2016	Web	Timetabling	Timetable Suggestions	Dart	
26/04/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter

26/04/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Ashtown
26/04/2016	Web	Station Issues	Station Condition	Tralee	Banteer
26/04/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
26/04/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter
26/04/2016	Post	Station Issues	Disability Assistance/Ra	Dart	Dublin Connolly
26/04/2016	Post	Station Issues	Station Facilities	Rosslare	Wicklow
26/04/2016	Post	Station Issues	Cleanliness	Dart	Dublin Connolly
26/04/2016	Post	Station Issues	Announcements	Longford/M3Parkway/Maynooth	Dublin
26/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
26/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
26/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
26/04/2016	Post	Station Issues	Incorrect Information	Dart	Dun Laoghaire
26/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Athlone
26/04/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
26/04/2016	Post	Service Disruption	Timekeeping	Dart	Sandymount
26/04/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	
26/04/2016	Post	Service Disruption	Timekeeping	Dart	Sandymount
26/04/2016	Web	Service Disruption	Timekeeping	Dart	
26/04/2016	Web	Service Disruption	Bus Transfers	Cork	
26/04/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter
26/04/2016	Web	Station Issues	Car Parks	Sligo	Dublin
26/04/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Maynooth
26/04/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
26/04/2016	Phone	Antisocial Behavior	Assault	Longford/M3Parkway/Maynooth	Kilcock
26/04/2016	Email	Fares & Ticketing	RPU Fines	Cork	
26/04/2016	Web	Station Issues	Cleanliness	Sligo	Drumcondra
26/04/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
26/04/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
26/04/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Drumcondra
26/04/2016	Web	Website	Unable to Book Tickets	Galway	
26/04/2016	Web	Onboard Issues	Announcements	Dart	
26/04/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
26/04/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
26/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Limerick
26/04/2016	Web	Station Issues	Barriers	Dart	Sydney Parade
26/04/2016	Web	Fares & Ticketing	Student Tickets	Galway	
26/04/2016	Email	Onboard Issues	Lost Property	Waterford	
26/04/2016	Web	Station Issues	Car Parks		
26/04/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Kildare
26/04/2016	Web	Onboard Issues	Catering	Tralee	
26/04/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
26/04/2016	Web	Website	No Confirmation Email		
26/04/2016	Web	Website	Unable to Book Tickets	Cork	
27/04/2016	Email	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Newbridge
27/04/2016	Email	Service Disruption	Signal Fault	Dundalk/Drogheda	Commuter
27/04/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
27/04/2016	Email	Onboard Issues	Seat Reservation	Belfast	
27/04/2016	Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	
27/04/2016	Email	Fares & Ticketing	Leap Cards	Dart	
27/04/2016	Web	Fares & Ticketing	Promotional Offers	Galway	
27/04/2016	Web	Station Issues	Station Facilities	Galway	Dublin Heuston
27/04/2016	Web	Station Issues	Announcements	Dundalk/Drogheda	Commuter Drogheda
27/04/2016	Web	Website	Unable to Book Tickets	Galway	
27/04/2016	Web	Fares & Ticketing	Annual Tickets	Cork	
27/04/2016	Web	Onboard Issues	Heat / AC	Dart	
27/04/2016	Web	Onboard Issues	Heat / AC	Sligo	
27/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
27/04/2016	Web	Service Disruption	Incident on Line	Dundalk/Drogheda	Commuter Donabate
27/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
27/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
27/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
27/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
27/04/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
27/04/2016	Web	Station Issues	Station Condition	Dart	
27/04/2016	Web	Staff Issues	Positive	Cork	
27/04/2016	Web	Station Issues	Station Facilities	Cork	Cobh
27/04/2016	Web	Timetabling	Timetable Suggestions	Dart	
27/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
27/04/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
27/04/2016	Web	Service Disruption	Bus Transfers	Cork	
27/04/2016	Email	Service Disruption	Bus Transfers	Belfast	
27/04/2016	Email	Onboard Issues	Lost Property	Limerick	
27/04/2016	Web	Timetabling	Timetable Suggestions	Westport & Ballina	
27/04/2016	Web	Onboard Issues	Lost Property	Sligo	Dublin
27/04/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda	Commuter
27/04/2016	Web	Fares & Ticketing	RPU Fines		
27/04/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	

27/04/2016	Web	Onboard Issues	Bicycle Spaces		
27/04/2016	Web	Website	Unable to Book Tickets		
27/04/2016	Web	Station Issues	Station Facilities	Dart	Dublin Connolly
28/04/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Leixlip (Confey)
28/04/2016	Email	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	Enfield
28/04/2016	Email	Service Disruption	Bus Transfers	Tralee	
28/04/2016	Email	Fares & Ticketing	Annual Tickets	Longford/M3Parkway/Maynooth	Maynooth
28/04/2016	Web	Service Disruption	Bus Transfers	Belfast	
28/04/2016	Post	Service Disruption	Timekeeping	Belfast	Portadown
28/04/2016	Post	Service Disruption	Timekeeping	Belfast	Belfast Central
28/04/2016	Post	Timetabling	Cancellations	Dart	Lansdowne Road
28/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	
28/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
28/04/2016	Post	Service Disruption	Bus Transfers	Tralee	Mallow
28/04/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	Dublin
28/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
28/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
28/04/2016	Post	Antisocial Behavior	Vandalism	Dart	Dun Laoghaire
28/04/2016	Post	Service Disruption	Signal Fault	Tralee	Tralee
28/04/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Limerick Junction
28/04/2016	Post	Service Disruption	Bus Transfers	Cork	Dublin Heuston
28/04/2016	Web	Station Issues	Station Facilities	Galway	
28/04/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
28/04/2016	Web	Station Issues	Car Parks	Cork	
28/04/2016	Web	Station Issues	TVMs	Dart	Dublin Connolly
28/04/2016	Web	Fares & Ticketing	On-Line Tickets		
28/04/2016	Web	Onboard Issues	Disability Issues	Dart	
28/04/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
28/04/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
28/04/2016	Web	Staff Issues	Positive		
28/04/2016	Email	Staff Issues	Unhelpful/Rude Staff	Rosslare	
28/04/2016	Email	Onboard Issues	Seat Reservation	Waterford	
28/04/2016	Web	Fares & Ticketing	Leap Cards		
28/04/2016	Web	Onboard Issues	Lost Property	Galway	
28/04/2016	Web	Onboard Issues	Announcements	Dart	
28/04/2016	Email	Fares & Ticketing	RPU Fines		
28/04/2016	Web	Website	Unable to Book Tickets		
28/04/2016	Web	Service Disruption	Timekeeping	Dart	
28/04/2016	Web	Website	Unable to Book Tickets	Cork	
28/04/2016	Web	Service Disruption	Timekeeping	Dart	
28/04/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
29/04/2016	Web	Service Disruption	Timekeeping	Galway	Dublin Heuston
29/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
29/04/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
29/04/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
29/04/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
29/04/2016	Email	Service Disruption	Timekeeping	Cork	
29/04/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
29/04/2016	Email	Website	Complete Savings	Galway	
29/04/2016	Web	Station Issues	Station Facilities	Galway	Tullamore
29/04/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	Dublin Heuston
29/04/2016	Post	Service Disruption	Bus Transfers	Cork	Cork Kent
29/04/2016	Email	Station Issues	Barriers	Dart	Sutton
29/04/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
29/04/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	
29/04/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
29/04/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
29/04/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
29/04/2016	Web	Onboard Issues	Catering	Galway	
29/04/2016	Web	Fares & Ticketing	Student Tickets	Sligo	Drumcondra
29/04/2016	Web	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda	Commuter
29/04/2016	Web	Station Issues	TVMs	Sligo	Drumcondra
29/04/2016	Web	Onboard Issues	Crowding	Portlaoise	Kildare Commuter
29/04/2016	Web	Service Disruption	Bus Transfers	Waterford	
29/04/2016	Web	Onboard Issues	Seat Reservation	Galway	Kildare
29/04/2016	Web	Fares & Ticketing	On-Line Tickets		
29/04/2016	Web	Website	Unable to Book Tickets		
29/04/2016	Web	Website	No Confirmation Email	Sligo	
29/04/2016	Web	Antisocial Behavior	Intimidation	Galway	
30/04/2016	Web	Fares & Ticketing	On-Line Tickets		
30/04/2016	Web	Station Issues	Station Facilities	Dart	
30/04/2016	Web	Station Issues	Station Condition	Dart	Sutton
30/04/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
30/04/2016	Web	Website	Unable to Book Tickets	Cork	
30/04/2016	Web	Onboard Issues	Seat Reservation	Cork	
30/04/2016	Web	Antisocial Behavior	Disorderly Passengers	Portlaoise	Kildare Commuter
30/04/2016	Web	Service Disruption	Timekeeping	Hazelhatch & Celbridge	

30/04/2016	Web	Onboard Issues	Lost Property	Cork	
30/04/2016	Web	Station Issues	Station Condition	Dart	Raheny
30/04/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
30/04/2016	Web	Timetabling	Connections	Rosslare	
30/04/2016	Web	Timetabling	Cancellations	Waterford	Muine Bheag (Bagenalstown)
30/04/2016	Web	Onboard Issues	Lost Property	Belfast	
30/04/2016	Web	Fares & Ticketing	Ticket Prices	Waterford	
01/05/2016	Web	Website	No Confirmation Email	Belfast	
01/05/2016	Web	Fares & Ticketing	Ticket Prices	Waterford	Carlow
01/05/2016	Web	Onboard Issues	Bicycle Spaces	Waterford	Dublin Heuston
01/05/2016	Web	Timetabling	Connections	Belfast	
01/05/2016	Web	Website	No Confirmation Email	Tralee	
01/05/2016	Web	Onboard Issues	Crowding	Limerick	
01/05/2016	Web	Service Disruption	Bus Transfers	Dart	
01/05/2016	Web	Website	Unable to Book Tickets	Tralee	
01/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
01/05/2016	Web	Service Disruption	Timekeeping		
01/05/2016	Web	Service Disruption	Timekeeping	Galway	
01/05/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
01/05/2016	Email	Timetabling	Timetable Suggestions	Dart	Portmarnock
01/05/2016	Web	Website	Unable to Book Tickets		
01/05/2016	Email	Fares & Ticketing	Student Tickets	Galway	
02/05/2016	Web	Website	No Confirmation Email	Tralee	
02/05/2016	Web	Website	Unable to Book Tickets		
02/05/2016	Email	Fares & Ticketing	Student Tickets		
02/05/2016	Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	Drogheda
02/05/2016	Web	Fares & Ticketing	Ticket Prices	Sligo	Dublin
02/05/2016	Web	Station Issues	Station Facilities	Dart	
02/05/2016	Web	Website	No Confirmation Email		
02/05/2016	Web	Station Issues	Station Facilities	Tralee	Mallow
02/05/2016	Web	Onboard Issues	Seat Reservation		
02/05/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
02/05/2016	Web	Onboard Issues	Announcements	Tralee	
02/05/2016	Web	Timetabling	Timetable Changes	Rosslare	
02/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
02/05/2016	Web	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	
02/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
03/05/2016	Web	Service Disruption	Timekeeping	Galway	Dublin Heuston
03/05/2016	Email	Onboard Issues	Lost Property	Cork	
03/05/2016	Email	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
03/05/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
03/05/2016	Web	Service Disruption	Timekeeping	Tralee	
03/05/2016	Web	Website	Unable to Book Tickets	Galway	
03/05/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
03/05/2016	Web	Onboard Issues	Doors	Westport & Ballina	Ballyhaunis
03/05/2016	Web	Onboard Issues	Doors	Westport & Ballina	Ballyhaunis
03/05/2016	Email	Service Disruption	Bus Transfers	Dundalk/Drogheda Commuter	
03/05/2016	Web	Website	Unable to Book Tickets	Cork	
03/05/2016	Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
03/05/2016	Email	Onboard Issues	Announcements	Galway	
03/05/2016	Web	Fares & Ticketing	Ticket Prices	Dart	
03/05/2016	Email	Onboard Issues	Seat Reservation	Sligo	
03/05/2016	Web	Station Issues	Station Facilities	Cork	
03/05/2016	Web	Staff Issues	Positive		
03/05/2016	Email	Antisocial Behavior	Disorderly Passengers	Galway	
03/05/2016	Email	Fares & Ticketing	Promotional Offers		
03/05/2016	Web	Station Issues	TVMS	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
03/05/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
03/05/2016	Web	Fares & Ticketing	Promotional Offers		
03/05/2016	Email	Service Disruption	Bus Transfers	Dart	
03/05/2016	Web	Fares & Ticketing	On-Line Tickets		
03/05/2016	Email	Station Issues	Station Facilities	Dart	Boosterstown
03/05/2016	Email	Fares & Ticketing	Leap Cards	Dart	
03/05/2016	Web	Onboard Issues	Catering	Galway	
03/05/2016	Email	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	
03/05/2016	Web	Station Issues	Station Condition		
03/05/2016	Web	Website	No Confirmation Email		
03/05/2016	Web	Fares & Ticketing	Leap Cards	Dart	
03/05/2016	Email	Fares & Ticketing	On-Line Tickets		
03/05/2016	Email	Fares & Ticketing	Fare Structures		
03/05/2016	Web	Fares & Ticketing	Unused Tickets		
03/05/2016	Web	Station Issues	TVMS	Galway	Tullamore
03/05/2016	Web	Station Issues	TVMS	Galway	Tullamore
03/05/2016	Web	Fares & Ticketing	Unused Tickets		
03/05/2016	Web	Website	Complete Savings	Cork	
03/05/2016	Web	Fares & Ticketing	RPU Fines	Dart	
03/05/2016	Web	Website	Unable to Book Tickets	Sligo	

04/05/2016	Web	Onboard Issues	1st Class Issues	Belfast	
04/05/2016	Web	Service Disruption	Timekeeping	Waterford	
04/05/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
04/05/2016	Web	Station Issues	TVMs	Dart	
04/05/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Coolmine
04/05/2016	Web	Service Disruption	Timekeeping	Galway	Athlone
04/05/2016	Web	Fares & Ticketing	RPU Fines		
04/05/2016	Post	Fares & Ticketing	Surcharges	Cork	Dublin Heuston
04/05/2016	Post	Service Disruption	Bus Transfers	Cork	Thurles
04/05/2016	Post	Timetabling	Cancellations	Tralee	Killarney
04/05/2016	Web	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	Dublin Heuston
04/05/2016	Post	Staff Issues	Positive	Dart	
04/05/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Fares & Ticketing	Ticket Prices		
04/05/2016	Web	Service Disruption	Timekeeping	Cork	
04/05/2016	Web	Fares & Ticketing	Fare Structures		
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
04/05/2016	Email	Antisocial Behavior	Disorderly Passengers	Galway	
04/05/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
04/05/2016	Web	Fares & Ticketing	Fare Structures		
04/05/2016	Web	Staff Issues	Unhelpful/Rude Staff		
04/05/2016	Post	Service Disruption	Bus Transfers	Waterford	Athy
04/05/2016	Post	Timetabling	Cancellations	Waterford	Kilkenny
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Timetabling	Timetable Changes	Sligo	
04/05/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
04/05/2016	Email	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
04/05/2016	Web	Onboard Issues	Crowding	Galway	
04/05/2016	Email	Fares & Ticketing	Unused Tickets		
04/05/2016	Web	Onboard Issues	Bicycle Spaces		
04/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
04/05/2016	Web	Onboard Issues	Lost Property		
04/05/2016	Web	Website	No Confirmation Email	Waterford	
04/05/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Service Disruption	Timekeeping	Dart	
04/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
04/05/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Website	Unable to Book Tickets		
04/05/2016	Web	Website	Unable to Book Tickets		
05/05/2016	Web	Fares & Ticketing	Fare Structures	Galway	
05/05/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
05/05/2016	Web	Onboard Issues	Seat Reservation	Tralee	
05/05/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
05/05/2016	Web	Onboard Issues	Announcements	Dart	
05/05/2016	Web	Fares & Ticketing	Promotional Offers		
05/05/2016	Web	Website	Unable to Book Tickets		
05/05/2016	Email	Website	Unable to Book Tickets		
05/05/2016	Web	Onboard Issues	Bicycle Spaces	Rosslare	
05/05/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
05/05/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
05/05/2016	Email	Fares & Ticketing	RPU Fines	Dart	
05/05/2016	Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	
05/05/2016	Email	Onboard Issues	Seat Reservation		
05/05/2016	Web	Onboard Issues	Disability Issues	Dundalk/Drogheda Commuter	
05/05/2016	Web	Station Issues	Station Facilities	Sligo	
05/05/2016	Web	Station Issues	Station Condition		
05/05/2016	Web	Onboard Issues	Seat Reservation	Tralee	
05/05/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
05/05/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
05/05/2016	Phone	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Castleknock
05/05/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
05/05/2016	Web	Station Issues	Announcements	Longford/M3Parkway/Maynootl	Maynooth
05/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Rush & Lusk
05/05/2016	Web	Station Issues	Station Facilities	Cork	
05/05/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	
05/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynootl	
05/05/2016	Web	Website	No Confirmation Email		
05/05/2016	Web	Website	Unable to Book Tickets		

05/05/2016	Web	Fares & Ticketing	On-Line Tickets		
05/05/2016	Web	Fares & Ticketing	On-Line Tickets		
05/05/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
05/05/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda	Commuter
06/05/2016	Web	Website	Unable to Book Tickets	Tralee	
06/05/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
06/05/2016	Web	Onboard Issues	1st Class Issues	Cork	
06/05/2016	Email	Onboard Issues	Seat Reservation	Portlaoise	Kildare Commuter
06/05/2016	Web	Website	Unable to Book Tickets	Sligo	
06/05/2016	Web	Onboard Issues	Crowding	Belfast	
06/05/2016	Web	Fares & Ticketing	RPU Fines	Belfast	
06/05/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
06/05/2016	Post	Onboard Issues	1st Class Issues	Tralee	Killarney
06/05/2016	Post	Onboard Issues	1st Class Issues	Tralee	Killarney
06/05/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
06/05/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
06/05/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
06/05/2016	Email	Onboard Issues	Seat Reservation	Waterford	
06/05/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Howth Jctn. & Donaghmede
06/05/2016	Post	Staff Issues	RPU Staff Issues	Portlaoise	Kildare Commuter Hazelhatch & Celbridge
06/05/2016	Web	Service Disruption	Bus Transfers	Cork	
06/05/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Coolmine
06/05/2016	Web	Website	Unable to Book Tickets	Cork	
06/05/2016	Web	Onboard Issues	Toilets	Rosslare	
06/05/2016	Email	Onboard Issues	1st Class Issues	Cork	
06/05/2016	Email	Fares & Ticketing	Promotional Offers	Tralee	
06/05/2016	Post	Service Disruption	Bus Transfers	Cork	Thurles
06/05/2016	Post	Station Issues	Incorrect Information	Westport & Ballina	Kildare
06/05/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/05/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Portlaoise	Kildare Commuter
06/05/2016	Web	Fares & Ticketing	Student Tickets	Cork	
06/05/2016	Web	Website	Unable to Book Tickets	Tralee	
06/05/2016	Web	Website	No Confirmation Email	Limerick	
06/05/2016	Email	Timetabling	Timetable Changes	Limerick	Ballybrophy
06/05/2016	Web	Onboard Issues	1st Class Issues	Cork	
06/05/2016	Web	Website	Unable to Book Tickets	Cork	
06/05/2016	Email	Onboard Issues	Seat Reservation	Belfast	
06/05/2016	Web	Website	Unable to Book Tickets	Cork	
06/05/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Maynooth
06/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
06/05/2016	Web	Station Issues	TVMs	Portlaoise	Kildare Commuter Adamstown
06/05/2016	Web	Station Issues	Incorrect Information	Portlaoise	Kildare Commuter Dublin Heuston
06/05/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Clonsilla
06/05/2016	Web	Website	Complete Savings	Cork	
06/05/2016	Web	Station Issues	Incorrect Information	Portlaoise	Kildare Commuter Dublin Heuston
06/05/2016	Web	Website	Unable to Book Tickets	Cork	Limerick Junction
06/05/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Portlaoise	Kildare Commuter
06/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
06/05/2016	Web	Onboard Issues	Lost Property	Limerick	
06/05/2016	Email	Station Issues	Station Facilities	Portlaoise	Kildare Commuter Adamstown
06/05/2016	Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	Roscommon
06/05/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	Portlaoise
07/05/2016	Web	Website	Unable to Book Tickets	Cork	
07/05/2016	Web	Onboard Issues	Seat Reservation	Waterford	
07/05/2016	Web	Service Disruption	Bus Transfers	Galway Limerick	Galway
07/05/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	
07/05/2016	Web	Website	Unable to Book Tickets	Cork	
07/05/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
07/05/2016	Web	Onboard Issues	Seat Reservation	Cork	
07/05/2016	Web	Staff Issues	Catering Staff Issues	Belfast	
07/05/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
08/05/2016	Web	Fares & Ticketing	Student Tickets	Cork	
08/05/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
08/05/2016	Web	Fares & Ticketing	RPU Fines	Cork	
08/05/2016	Web	Staff Issues	Catering Staff Issues	Westport & Ballina	Kildare
08/05/2016	Web	Station Issues	Lost Property	Dart	
08/05/2016	Web	Station Issues	Incorrect Information	Westport & Ballina	Dublin Heuston
08/05/2016	Web	Station Issues	Station Facilities	Portlaoise	Kildare Commuter Monasterevin
08/05/2016	Web	Station Issues	Cleanliness	Dundalk/Drogheda	Commuter Dundalk
08/05/2016	Web	Station Issues	TVMs	Cork Cobh	Middleton MIDLETON
08/05/2016	Web	Timetabling	Connections	Tralee	
08/05/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
08/05/2016	Web	Fares & Ticketing	RPU Fines	Westport & Ballina	Castlebar
08/05/2016	Web	Onboard Issues	Toilets	Cork	
08/05/2016	Web	Onboard Issues	Bicycle Spaces	Tralee	Killarney
09/05/2016	Web	Timetabling	Connections	Galway	
09/05/2016	Web	Website	No Confirmation Email	Cork	

09/05/2016	Web	Onboard Issues	Cleanliness	Galway Limerick	
09/05/2016	Web	Station Issues	TVMs	Galway	Tullamore
09/05/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
09/05/2016	Email	Station Issues	Cleanliness	Dart	Clontarf Road
09/05/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
09/05/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Rush & Lusk
09/05/2016	Post	Service Disruption	Bus Transfers	Cork	Thurles
09/05/2016	Phone	Station Issues	Incorrect Information	Galway	Oranmore
09/05/2016	Phone	Staff Issues	RPU Staff Issues	Rosslare	
09/05/2016	Email	Fares & Ticketing	Student Tickets	Galway	Galway
09/05/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Coolmine
09/05/2016	Web	Onboard Issues	Cleanliness	Sligo	Collooney
09/05/2016	Web	Onboard Issues	Seat Reservation	Galway	
09/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dundalk/Drogheda Commuter	
09/05/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
09/05/2016	Web	Fares & Ticketing	Fare Structures	Galway	
09/05/2016	Email	Onboard Issues	Cleanliness	Tralee	
09/05/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
09/05/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
09/05/2016	Web	Fares & Ticketing	Annual Tickets	Dundalk/Drogheda Commuter	Rush & Lusk
09/05/2016	Email	Station Issues	Toilets	Portlaoise Kildare Commuter	Dublin Heuston
09/05/2016	Web	Station Issues	Station Facilities	Cork	
09/05/2016	Web	Website	No Confirmation Email	Galway	
09/05/2016	Web	Station Issues	Toilets	Dart	
09/05/2016	Web	Fares & Ticketing	Surcharges	Tralee	
09/05/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
09/05/2016	Web	Station Issues	Announcements	Westport & Ballina	Dublin Heuston
09/05/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
09/05/2016	Web	Station Issues	Lifts/Elevators		
09/05/2016	Web	Website	Unable to Book Tickets	Limerick	
09/05/2016	Web	Service Disruption	Bus Transfers	Dart	Dublin
09/05/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
10/05/2016	Web	Onboard Issues	Lost Property	Dart	
10/05/2016	Web	Website	Unable to Book Tickets	Galway	
10/05/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
10/05/2016	Post	Service Disruption	Timekeeping	Belfast	
10/05/2016	Email	Onboard Issues	Doors	Dart	Portmarnock
10/05/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Dublin Connolly
10/05/2016	Post	Service Disruption	Bridge Strike	Dart	Dublin Connolly
10/05/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
10/05/2016	Post	Service Disruption	Bus Transfers	Waterford	Athy
10/05/2016	Web	Website	No Confirmation Email	Galway	
10/05/2016	Email	Website	Unable to Book Tickets	Cork	
10/05/2016	Email	Website	Unable to Book Tickets	Galway	
10/05/2016	Web	Website	Unable to Book Tickets	Cork	
10/05/2016	Web	Website	Unable to Book Tickets	Cork	
10/05/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
10/05/2016	Web	Staff Issues	Positive	Westport & Ballina	
10/05/2016	Email	Fares & Ticketing	Unused Tickets	Dart	Clongriffin
10/05/2016	Web	Website	Tickets Unavailable On-	Galway	
10/05/2016	Web	Fares & Ticketing	Student Tickets	Galway	
10/05/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
10/05/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	
10/05/2016	Web	Fares & Ticketing	Family Tickets	Dundalk/Drogheda Commuter	Donabate
10/05/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
10/05/2016	Web	Onboard Issues	Toilets	Sligo	Dublin
10/05/2016	Post	Fares & Ticketing	Student Tickets	Tralee	Killarney
10/05/2016	Email	Fares & Ticketing	RPU Fines	Dart	Lansdowne Road
10/05/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Dundalk/Drogheda Commuter	
10/05/2016	Email	Staff Issues	Positive	Cork	
10/05/2016	Web	Onboard Issues	Catering	Tralee	
10/05/2016	Web	Station Issues	Lost Property	Dart	Lansdowne Road
10/05/2016	Web	Antisocial Behavior	Assault	Dart	Howth Jctn. & Donaghmede
10/05/2016	Web	Station Issues	Cleanliness	Dart	
10/05/2016	Web	Onboard Issues	Announcements	Belfast	
10/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
10/05/2016	Web	Station Issues	Station Condition	Cork	
10/05/2016	Web	Fares & Ticketing	Student Tickets	Cork	
10/05/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
10/05/2016	Web	Onboard Issues	Doors	Waterford	Kildare
11/05/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
11/05/2016	Post	Service Disruption	Bus Transfers	Cork	Thurles
11/05/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
11/05/2016	Web	Fares & Ticketing	Student Tickets	Limerick	Dublin Heuston
11/05/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
11/05/2016	Web	Website	Unable to Book Tickets	Cork	
11/05/2016	Web	Fares & Ticketing	Ticket Prices	Sligo	

11/05/2016	Web	Website	Unable to Book Tickets	Limerick	
11/05/2016	Web	Timetabling	Timetable Suggestions		
11/05/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	Dundalk
11/05/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
11/05/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
11/05/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
11/05/2016	Web	Website	Unable to Book Tickets	Tralee	
11/05/2016	Email	Timetabling	Timetable Suggestions	Tralee	
11/05/2016	Web	Onboard Issues	Announcements	Cork	
11/05/2016	Web	Fares & Ticketing	RPU Fines	Cork	
11/05/2016	Web	Timetabling	Timetable Changes	Dart	Blackrock
11/05/2016	Web	Station Issues	TVMs	Cork	MIDDLETON
11/05/2016	Web	Website	No Confirmation Email	Belfast	
11/05/2016	Email	Station Issues	Cleanliness	Galway	
11/05/2016	Web	Website	Unable to Book Tickets	Tralee	
11/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Galway	
11/05/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
11/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Sligo	
12/05/2016	Post	Onboard Issues	Seat Reservation	Rosslare	Dublin
12/05/2016	Post	Service Disruption	Planned Maintenance	Dart	Dublin Connolly
12/05/2016	Post	Website	No Confirmation Email	Tralee	Killarney
12/05/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	
12/05/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynooth	Dunboyne
12/05/2016	Web	Website	Unable to Book Tickets	Cork	
12/05/2016	Web	Staff Issues	Positive	Cork	Charleville
12/05/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
12/05/2016	Web	Website	Unable to Book Tickets	Galway	
12/05/2016	Web	Onboard Issues	Crowding	Dart	Clongriffin
12/05/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
12/05/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Portmarnock
12/05/2016	Web	Timetabling	Connections	Galway	Oranmore
12/05/2016	Web	Station Issues	Car Parks	Limerick	Limerick
12/05/2016	Email	Fares & Ticketing	Ticket Prices	Longford/M3Parkway/Maynooth	Broombridge
12/05/2016	Email	Onboard Issues	Cleanliness	Belfast	
12/05/2016	Web	Website	Unable to Book Tickets	Cork	
12/05/2016	Email	Fares & Ticketing	Promotional Offers	Waterford	Kilkenny
12/05/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
12/05/2016	Web	Staff Issues	Positive	Cork	Cork Kent
12/05/2016	Web	Fares & Ticketing	RPU Fines	Cork	Dublin Heuston
12/05/2016	Web	Station Issues	Toilets	Sligo	Longford
12/05/2016	Web	Onboard Issues	Seat Reservation	Galway	Portarlington
12/05/2016	Web	Station Issues	Station Condition	Dart	Grand Canal Dock
12/05/2016	Web	Timetabling	Timetable Changes	Dart	Boosterstown
12/05/2016	Web	Onboard Issues	1st Class Issues	Cork	
12/05/2016	Web	Onboard Issues	Toilets	Westport & Ballina	
12/05/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
12/05/2016	Email	Fares & Ticketing	Promotional Offers	Limerick	
12/05/2016	Web	Onboard Issues	1st Class Issues	Belfast	
12/05/2016	Web	Station Issues	Toilets	Dart	
13/05/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Maynooth
13/05/2016	Email	Fares & Ticketing	Unused Tickets	Dart	
13/05/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
13/05/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
13/05/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
13/05/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
13/05/2016	Post	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Dublin
13/05/2016	Post	Station Issues	Incorrect Information	Galway	Galway
13/05/2016	Post	Fares & Ticketing	Annual Tickets	Dart	Raheny
13/05/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
13/05/2016	Web	Timetabling	Timetable Suggestions	Cork	Kildare
13/05/2016	Web	Station Issues	Toilets	Dundalk/Drogheda Commuter	Drogheda
13/05/2016	Email	Service Disruption	Signal Fault	Cork	MIDDLETON
13/05/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
13/05/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
13/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
13/05/2016	Email	Fares & Ticketing	Ticket Prices	Dart	
13/05/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
13/05/2016	Web	Onboard Issues	Toilets	Cork	
13/05/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	Dublin Heuston
13/05/2016	Web	Onboard Issues	Dogs	Dart	
13/05/2016	Email	Onboard Issues	Seat Reservation	Cork	
14/05/2016	Web	Station Issues	Early Departures	Portlaoise Kildare Commuter	Kildare
14/05/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
14/05/2016	Web	Staff Issues	Positive	Cork	Cork Kent
14/05/2016	Web	Service Disruption	Bus Transfers	Waterford	
14/05/2016	Web	Onboard Issues	Catering	Westport & Ballina	
14/05/2016	Web	Station Issues	Toilets	Tralee	Tralee



14/05/2016	Web	Website	Unable to Book Tickets	Tralee	
14/05/2016	Web	Fares & Ticketing	RPU Fines	Cork	
14/05/2016	Web	Staff Issues	Positive	Sligo	Maynooth
14/05/2016	Web	Station Issues	Station Condition	Cork	
15/05/2016	Email	Station Issues	TVMs	Portlaoise	Kildare Commuter
15/05/2016	Web	Timetabling	Timetable Suggestions	Waterford	
15/05/2016	Web	Station Issues	Station Facilities	Sligo	Dublin
15/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
15/05/2016	Web	Website	Unable to Book Tickets	Cork	
15/05/2016	Web	Station Issues	Station Facilities	Galway	Galway
15/05/2016	Web	Station Issues	TVMs	Dart	Balbriggan
15/05/2016	Web	Website	No Confirmation Email	Tralee	
15/05/2016	Web	Antisocial Behavior	Intimidation	Belfast	
15/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Sligo	Maynooth
15/05/2016	Web	Staff Issues	Positive	Limerick	
15/05/2016	Web	Onboard Issues	Doors	Cork	Dublin Heuston
15/05/2016	Web	Fares & Ticketing	Student Tickets	Galway	
15/05/2016	Web	Onboard Issues	Seat Reservation	Cork	Mallow
15/05/2016	Web	Fares & Ticketing	RPU Fines	Dart	Tara Street
16/05/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Dart	Dublin
16/05/2016	Web	Station Issues	TVMs	Dart	Tara Street
16/05/2016	Web	Website	Unable to Book Tickets	Galway	
16/05/2016	Web	Onboard Issues	Lost Property	Cork	
16/05/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
16/05/2016	Post	Service Disruption	Timekeeping	Tralee	
16/05/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
16/05/2016	Web	Timetabling	Timetable Suggestions	Galway	
16/05/2016	Web	Onboard Issues	Announcements	Limerick	
16/05/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
16/05/2016	Email	Service Disruption	Bus Transfers	Cork	Kildare
16/05/2016	Web	Website	Unable to Book Tickets	Cork	
16/05/2016	Email	Antisocial Behavior	Disorderly Passengers	Cork	
16/05/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
16/05/2016	Web	Website	Unable to Book Tickets	Cork	
16/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynooth	Clonsilla
16/05/2016	Web	Service Disruption	Train Failure	Galway	
16/05/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Longford/M3Parkway/Maynooth	
16/05/2016	Email	Website	Unable to Book Tickets	Galway	Newbridge
16/05/2016	Email	Onboard Issues	Seat Reservation	Cork	Mallow
16/05/2016	Email	Onboard Issues	Doors	Dart	Dun Laoghaire
16/05/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
16/05/2016	Email	Onboard Issues	Lost Property	Dart	Grand Canal Dock
16/05/2016	Web	Station Issues	Station Facilities	Dart	Howth
16/05/2016	Web	Fares & Ticketing	Student Tickets	Galway	
16/05/2016	Web	Station Issues	Car Parks	Cork	Cork Kent
16/05/2016	Email	Station Issues	Station Condition	Dart	Seapoint
17/05/2016	Web	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Dundalk
17/05/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Rush & Lusk
17/05/2016	Web	Timetabling	Timetable Suggestions	Cork	
17/05/2016	Email	Onboard Issues	Bicycle Spaces	Longford/M3Parkway/Maynooth	Castleknock
17/05/2016	Email	Station Issues	Lifts/Elevators	Limerick	Limerick Junction
17/05/2016	Web	Website	Unable to Book Tickets	Longford/M3Parkway/Maynooth	
17/05/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Portarlington
17/05/2016	Post	Fares & Ticketing	Student Tickets	Tralee	Killarney
17/05/2016	Email	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
17/05/2016	Web	Service Disruption	Incident on Line	Westport & Ballina	Portarlington
17/05/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	
17/05/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
17/05/2016	Web	Station Issues	Cleanliness	Dart	Howth
17/05/2016	Web	Onboard Issues	Seat Reservation	Galway	
17/05/2016	Web	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	
17/05/2016	Web	Onboard Issues	Lost Property	Cork	
17/05/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands
17/05/2016	Web	Antisocial Behavior	Theft	Rosslare	Wexford
17/05/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Rush & Lusk
17/05/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
17/05/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	
17/05/2016	Web	Fares & Ticketing	Ticket Prices	Longford/M3Parkway/Maynooth	Clonsilla
18/05/2016	Email	Staff Issues	Positive	Cork	
18/05/2016	Web	Staff Issues	Positive	Galway	
18/05/2016	Web	Station Issues	Early Departures	Dart	
18/05/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
18/05/2016	Email	Website	Unable to Book Tickets	Cork	
18/05/2016	Post	Timetabling	Timetable Suggestions	Cork	
18/05/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Newbridge
18/05/2016	Web	Station Issues	Station Condition	Limerick	
18/05/2016	Web	Fares & Ticketing	Unused Tickets	Cork	

18/05/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
18/05/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
18/05/2016	Web	Website	Unable to Book Tickets	Cork	
18/05/2016	Web	Station Issues	Station Facilities	Galway	Galway
18/05/2016	Web	Website	Unable to Book Tickets	Galway	
18/05/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	Dublin Heuston
18/05/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
18/05/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
18/05/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
18/05/2016	Web	Onboard Issues	Doors	Dart	
18/05/2016	Web	Station Issues	Station Condition	Dart	
18/05/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
18/05/2016	Web	Fares & Ticketing	Leap Cards		
18/05/2016	Web	Station Issues	Station Facilities		
18/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes		
18/05/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Portlaoise
19/05/2016	Web	Fares & Ticketing	On-Line Tickets		
19/05/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
19/05/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
19/05/2016	Web	Onboard Issues	Seat Reservation		
19/05/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
19/05/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
19/05/2016	Web	Onboard Issues	Toilets	Cork	
19/05/2016	Email	Service Disruption	Timekeeping	Tralee	
19/05/2016	Email	Fares & Ticketing	On-Line Tickets		
19/05/2016	Web	Onboard Issues	Disability Issues	Galway	
19/05/2016	Web	Onboard Issues	Lost Property	Dart	
19/05/2016	Web	Fares & Ticketing	Promotional Offers	Dundalk/Drogheda Commuter	
19/05/2016	Post	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	Drogheda
19/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Sligo	
19/05/2016	Web	Fares & Ticketing	Fare Structures	Sligo	Dublin
19/05/2016	Web	Website	Promotional Offers	Limerick	
19/05/2016	Email	Station Issues	Station Facilities	Dart	Harmonstown
19/05/2016	Web	Fares & Ticketing	On-Line Tickets		
19/05/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
19/05/2016	Web	Fares & Ticketing	Ticket Prices	Cork	Thurles
19/05/2016	Email	Fares & Ticketing	Unused Tickets		
19/05/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
19/05/2016	Post	Onboard Issues	1st Class Issues	Belfast	Portadown
19/05/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
19/05/2016	Post	Timetabling	Connections	Portlaoise Kildare Commuter	Portlaoise
19/05/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
19/05/2016	Email	Onboard Issues	Seat Reservation	Cork	Mallow
19/05/2016	Post	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth	Longford
19/05/2016	Post	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Longford
19/05/2016	Email	Station Issues	Cleanliness	Dundalk/Drogheda Commuter	Balbriggan
19/05/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynooth	Maynooth
19/05/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
19/05/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
19/05/2016	Email	Fares & Ticketing	Fare Structures	Cork	
19/05/2016	Web	Onboard Issues	Doors	Dart	
19/05/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/05/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynooth	
19/05/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
19/05/2016	Web	Fares & Ticketing	Fare Structures	Rosslare	
19/05/2016	Web	Website	Unable to Book Tickets		
19/05/2016	Web	Website	Unable to Book Tickets	Tralee	
19/05/2016	Web	Timetabling	Timetable Suggestions	Limerick	Thurles
19/05/2016	Web	Onboard Issues	Bicycle Spaces	Cork	Portlaoise
20/05/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
20/05/2016	Web	Fares & Ticketing	Ticket Prices	Waterford	
20/05/2016	Post	Timetabling	Connections	Limerick	Portlaoise
20/05/2016	Post	Service Disruption	Planned Maintenance	Limerick	Limerick
20/05/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
20/05/2016	Post	Timetabling	Connections	Limerick	Portlaoise
20/05/2016	Web	Service Disruption	Timekeeping	Tralee	
20/05/2016	Post	Timetabling	Cancellations	Dart	Raheny
20/05/2016	Post	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Drogheda
20/05/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Cork Kent
20/05/2016	Web	Station Issues	Cleanliness	Limerick	
20/05/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
20/05/2016	Web	Website	Unable to Book Tickets	Galway	
20/05/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
20/05/2016	Email	Service Disruption	Timekeeping	Cork	Mallow
20/05/2016	Web	Website	Tickets Unavailable On-		
20/05/2016	Web	Service Disruption	Bus Transfers	Waterford	
20/05/2016	Web	Fares & Ticketing	Surcharges		

20/05/2016	Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynooth	
20/05/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
20/05/2016	Web	Station Issues	Car Parks	Galway	Athlone
20/05/2016	Web	Onboard Issues	Seat Reservation	Cork	
20/05/2016	Web	Fares & Ticketing	RPU Fines	Westport & Ballina	
20/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin
20/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	Dublin Heuston
21/05/2016	Web	Staff Issues	Positive	Limerick	Limerick
21/05/2016	Web	Onboard Issues	Crowding	Galway	Tullamore
21/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Longford/M3Parkway/Maynooth	Coolmine
21/05/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	Manulla Junction
21/05/2016	Web	Onboard Issues	Lost Property	Cork	
22/05/2016	Web	Timetabling	Connections	Galway	
22/05/2016	Email	Service Disruption	Timekeeping	Dart	Clongriffin
22/05/2016	Email	Station Issues	Station Facilities	Cork	Dublin Heuston
22/05/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
22/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
22/05/2016	Web	Website	Unable to Book Tickets	Rosslare	
22/05/2016	Web	Website	Unable to Book Tickets	Galway	
22/05/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
23/05/2016	Web	Onboard Issues	Crowding	Cork	
23/05/2016	Web	Onboard Issues	Seat Reservation	Limerick	
23/05/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
23/05/2016	Web	Onboard Issues	Lost Property	Waterford	
23/05/2016	Web	Fares & Ticketing	Promotional Offers	Sligo	
23/05/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
23/05/2016	Web	Service Disruption	Timekeeping	Cork	
23/05/2016	Web	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynooth	
23/05/2016	Web	Fares & Ticketing	Family Tickets	Galway	
23/05/2016	Post	Station Issues	TVMs	Dart	Malahide
23/05/2016	Web	Service Disruption	Timekeeping	Dart	Dalkey
23/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Galway	
23/05/2016	Email	Service Disruption	Timekeeping	Cork	
23/05/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
23/05/2016	Email	Station Issues	Car Parks	Dart	Portmarnock
23/05/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda	Commuter
23/05/2016	Web	Service Disruption	Signal Fault	Cork	Mallow
23/05/2016	Email	Fares & Ticketing	Leap Cards	Dart	
23/05/2016	Web	Service Disruption	Timekeeping	Dart	
23/05/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynooth	Docklands
23/05/2016	Web	Service Disruption	Bus Transfers	Cork	Mallow
23/05/2016	Web	Service Disruption	Bus Transfers	Cork	Mallow
23/05/2016	Web	Station Issues	Station Facilities	Portlaoise	Kildare Commuter
23/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Waterford	
23/05/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
24/05/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
24/05/2016	Web	Station Issues	Station Facilities	Dart	Killiney
24/05/2016	Web	Website	Unable to Book Tickets	Cork	
24/05/2016	Web	Service Disruption	Bus Transfers	Cork	
24/05/2016	Web	Fares & Ticketing	Leap Cards	Dart	Sandymount
24/05/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
24/05/2016	Post	Service Disruption	Timekeeping	Cork	Cork Kent
24/05/2016	Post	Service Disruption	Timekeeping	Tralee	
24/05/2016	Post	Staff Issues	Positive	Tralee	Dublin Heuston
24/05/2016	Post	Service Disruption	Bus Transfers	Limerick	
24/05/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
24/05/2016	Post	Service Disruption	Timekeeping	Cork	Cork Kent
24/05/2016	Post	Service Disruption	Timekeeping	Cork	
24/05/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
24/05/2016	Email	Service Disruption	Bus Transfers	Cork	Mallow
24/05/2016	Post	Service Disruption	Timekeeping	Limerick	
24/05/2016	Post	Service Disruption	Timekeeping	Tralee	Tralee
24/05/2016	Post	Service Disruption	Train Failure	Tralee	Killarney
24/05/2016	Post	Website	Unable to Book Tickets	Tralee	Killarney
24/05/2016	Web	Service Disruption	Bus Transfers	Cork	Mallow
24/05/2016	Email	Fares & Ticketing	Fare Structures	Galway	
24/05/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
24/05/2016	Email	Website	Tickets Unavailable On-	Longford/M3Parkway/Maynooth	
24/05/2016	Web	Onboard Issues	Seat Reservation	Galway	
24/05/2016	Email	Onboard Issues	Catering	Waterford	
24/05/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
24/05/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter
24/05/2016	Post	Fares & Ticketing	Unused Tickets	Galway	
24/05/2016	Web	Onboard Issues	Wi Fi	Cork	
24/05/2016	Email	Website	No Confirmation Email	Cork	
24/05/2016	Web	Station Issues	Bicycles	Dart	
24/05/2016	Web	Service Disruption	Signal Fault	Limerick	

24/05/2016	Web	Website	Unable to Book Tickets	Belfast	
24/05/2016	Email	Website	Unable to Book Tickets	Cork	
24/05/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
24/05/2016	Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynooth	
24/05/2016	Web	Antisocial Behavior	Assault	Tralee	
24/05/2016	Web	Website	No Confirmation Email	Tralee	
24/05/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	Maynooth
24/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	
24/05/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
24/05/2016	Web	Fares & Ticketing	Promotional Offers	Longford/M3Parkway/Maynooth	
24/05/2016	Web	Onboard Issues	Announcements	Cork	
24/05/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
24/05/2016	Web	Onboard Issues	Lost Property	Galway	
24/05/2016	Email	Website	Unable to Book Tickets	Cork	
24/05/2016	Email	Timetabling	Timetable Suggestions	Dart	
24/05/2016	Email	Timetabling	Connections	Cork	
24/05/2016	Web	Service Disruption	Bus Transfers	Cork	Mallow
24/05/2016	Web	Website	Unable to Book Tickets	Tralee	
24/05/2016	Web	Website	Unable to Book Tickets	Limerick	
24/05/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
24/05/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
25/05/2016	Email	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Monasterevin
25/05/2016	Web	Service Disruption	Timekeeping	Dart	Killiney
25/05/2016	Web	Station Issues	Car Parks	Dart	Bray
25/05/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
25/05/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
25/05/2016	Email	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Monasterevin
25/05/2016	Web	Onboard Issues	Crowding	Limerick	
25/05/2016	Email	Fares & Ticketing	Promotional Offers	Dundalk/Drogheda Commuter	
25/05/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands
25/05/2016	Post	Service Disruption	Train Failure	Cork	Mallow
25/05/2016	Post	Service Disruption	Train Failure	Cork	Mallow
25/05/2016	Post	Service Disruption	Train Failure	Tralee	Killarney
25/05/2016	Post	Service Disruption	Train Failure	Cork	
25/05/2016	Web	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	
25/05/2016	Web	Fares & Ticketing	Fare Structures	Dart	
25/05/2016	Post	Service Disruption	Timekeeping	Galway	
25/05/2016	Post	Fares & Ticketing	Annual Tickets	Cork	Portarlington
25/05/2016	Email	Onboard Issues	Seat Reservation	Limerick	
25/05/2016	Post	Service Disruption	Timekeeping	Limerick	
25/05/2016	Post	Fares & Ticketing	Unused Tickets	Dart	
25/05/2016	Web	Onboard Issues	Crowding	Belfast	
25/05/2016	Email	Service Disruption	Signal Fault	Portlaoise Kildare Commuter	
25/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
25/05/2016	Email	Onboard Issues	Seat Reservation	Galway	
25/05/2016	Web	Station Issues	Station Facilities	Belfast	
25/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Limerick	
25/05/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
25/05/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
25/05/2016	Web	Station Issues	TVMs	Cork	
25/05/2016	Web	Onboard Issues	Wi Fi	Galway	
25/05/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands
25/05/2016	Web	Onboard Issues	Lost Property	Sligo	
25/05/2016	Web	Station Issues	TVMs	Dart	Killiney
25/05/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
25/05/2016	Web	Website	Unable to Book Tickets	Limerick	
25/05/2016	Web	Staff Issues	Positive	Waterford	Dublin Heuston
25/05/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
25/05/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Rush & Lusk
26/05/2016	Web	Station Issues	Cleanliness	Dart	Bray
26/05/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Maynooth
26/05/2016	Web	Staff Issues	Positive	Dart	
26/05/2016	Web	Fares & Ticketing	Ticket Prices	Dart	
26/05/2016	Web	Station Issues	Early Departures	Longford/M3Parkway/Maynooth	Navan Road Parkway
26/05/2016	Email	Service Disruption	Timekeeping	Rosslare	
26/05/2016	Web	Website	Unable to Book Tickets	Cork	
26/05/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	Limerick
26/05/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
26/05/2016	Post	Service Disruption	Train Failure	Cork	Mallow
26/05/2016	Post	Service Disruption	Train Failure	Cork	Mallow
26/05/2016	Post	Service Disruption	Train Failure	Cork	Mallow
26/05/2016	Web	Service Disruption	Bus Transfers	Dart	Dun Laoghaire
26/05/2016	Post	Service Disruption	Train Failure	Cork	Mallow
26/05/2016	Post	Service Disruption	Train Failure	Cork	Mallow
26/05/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
26/05/2016	Web	Service Disruption	Bus Transfers	Dart	Greystones
26/05/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston

26/05/2016	Email	Onboard Issues	Crowding	Dart	Raheny
26/05/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	
26/05/2016	Web	Service Disruption	Bus Transfers	Cork	
26/05/2016	Email	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
26/05/2016	Web	Staff Issues	Positive	Galway	
26/05/2016	Web	Station Issues	Lost Property	Waterford	Edgeworthstown
26/05/2016	Web	Service Disruption	Bus Transfers	Dart	
26/05/2016	Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	Dundalk
26/05/2016	Web	Onboard Issues	Seat Reservation	Galway	
26/05/2016	Web	Website	Unable to Book Tickets	Sligo	
27/05/2016	Email	Website	Unable to Book Tickets	Cork	
27/05/2016	Web	Service Disruption	Bus Transfers	Dart	Dun Laoghaire
27/05/2016	Web	Fares & Ticketing	Annual Tickets	Limerick	Dublin Heuston
27/05/2016	Email	Station Issues	Car Parks	Cork	Cork Kent
27/05/2016	Email	Station Issues	Station Condition	Dart	Sutton
27/05/2016	Web	Service Disruption	Train Failure	Cork	Dublin Heuston
27/05/2016	Email	Fares & Ticketing	Ticket Prices	Dart	Dun Laoghaire
27/05/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
27/05/2016	Email	Onboard Issues	Seat Reservation	Limerick	
27/05/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	Limerick
27/05/2016	Email	Onboard Issues	Seat Reservation	Limerick	Ennis
27/05/2016	Email	Fares & Ticketing	Ticket Prices	Waterford	
27/05/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
27/05/2016	Email	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
27/05/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
27/05/2016	Web	Service Disruption	Timekeeping	Rosslare	
27/05/2016	Web	Station Issues	Station Facilities	Limerick	
27/05/2016	Web	Fares & Ticketing	Fare Structures	Cork	
27/05/2016	Web	Onboard Issues	Lost Property	Cork	
27/05/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
27/05/2016	Web	Onboard Issues	Toilets	Westport & Ballina	
27/05/2016	Web	Onboard Issues	Wi Fi	Cork	
27/05/2016	Web	Station Issues	TVMs	Dart	Dalkey
27/05/2016	Web	Station Issues	TVMs	Dart	Dalkey
27/05/2016	Web	Service Disruption	Timekeeping	Dart	
27/05/2016	Web	Onboard Issues	Bicycle Spaces	Tralee	
27/05/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
28/05/2016	Web	Website	No Confirmation Email	Tralee	
28/05/2016	Web	Station Issues	Announcements	Portlaoise Kildare Commuter	
28/05/2016	Web	Service Disruption	Train Failure	Cork	
28/05/2016	Web	Service Disruption	Timekeeping	Rosslare	
28/05/2016	Web	Station Issues	Car Parks	Dart	
28/05/2016	Web	Fares & Ticketing	Surcharges	Cork	
28/05/2016	Web	Service Disruption	Incident on Line	Waterford	
28/05/2016	Web	Onboard Issues	Bicycle Spaces	Rosslare	
28/05/2016	Web	Website	No Confirmation Email	Cork	
28/05/2016	Web	Website	Unable to Book Tickets	Galway	
29/05/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
29/05/2016	Web	Fares & Ticketing	Fare Structures	Galway	
29/05/2016	Web	Onboard Issues	Bicycle Spaces	Belfast	
29/05/2016	Web	Onboard Issues	Disability Issues	Waterford	
29/05/2016	Web	Website	Unable to Book Tickets	Belfast	
29/05/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
29/05/2016	Email	Service Disruption	Timekeeping	Rosslare	
29/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
29/05/2016	Web	Fares & Ticketing	Fare Structures	Cork	
29/05/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
29/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	
29/05/2016	Web	Website	Unable to Book Tickets	Cork	
29/05/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
29/05/2016	Web	Station Issues	Station Condition	Dart	
30/05/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl Enfield	
30/05/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
30/05/2016	Email	Website	Unable to Book Tickets	Sligo	
30/05/2016	Email	Onboard Issues	Announcements	Cork	
30/05/2016	Web	Website	Unable to Book Tickets	Galway	
30/05/2016	Web	Station Issues	Announcements	Dart	Greystones
30/05/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
30/05/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
30/05/2016	Web	Service Disruption	Planned Maintenance	Dart	
30/05/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
30/05/2016	Email	Service Disruption	Timekeeping	Dart	Howth
30/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
30/05/2016	Web	Service Disruption	Signal Fault	Dart	Greystones
30/05/2016	Email	Fares & Ticketing	Ticket Prices	Waterford	
30/05/2016	Web	Onboard Issues	Crowding	Tralee	Mallow
30/05/2016	Web	Station Issues	TVMs	Dart	Dun Laoghaire

30/05/2016	Email	Service Disruption	Timekeeping	Cork	
30/05/2016	Web	Service Disruption	Timekeeping	Cork	Templemore
30/05/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
30/05/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Galway	
30/05/2016	Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	
30/05/2016	Email	Fares & Ticketing	Unused Tickets	Galway	Athenry
30/05/2016	Web	Onboard Issues	Toilets	Sligo	
30/05/2016	Email	Antisocial Behavior	Disorderly Passengers	Belfast	
30/05/2016	Web	Onboard Issues	Seat Reservation	Limerick	
30/05/2016	Email	Onboard Issues	Wi Fi	Limerick	
30/05/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
30/05/2016	Web	Onboard Issues	Heat / AC	Cork	
30/05/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
30/05/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
30/05/2016	Web	Service Disruption	Train Failure	Dart	
30/05/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Dublin Connolly
30/05/2016	Web	Onboard Issues	Seat Reservation	Galway	
30/05/2016	Web	Service Disruption	Train Failure	Cork	
30/05/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
30/05/2016	Web	Onboard Issues	Toilets	Cork	
30/05/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Ashtown
30/05/2016	Web	Onboard Issues	Seat Reservation	Belfast	
30/05/2016	Web	Website	No Confirmation Email	Galway	
30/05/2016	Web	Website	Unable to Book Tickets	Galway	
31/05/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Newbridge
31/05/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Clonsilla
31/05/2016	Email	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	Howth Jctn. & Donaghmede
31/05/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
31/05/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
31/05/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	Claremorris
31/05/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	Drumcondra
31/05/2016	Post	Station Issues	Incorrect Information	Limerick	Thurles
31/05/2016	Post	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Dublin
31/05/2016	Post	Onboard Issues	Doors	Sligo	Sligo
31/05/2016	Post	Station Issues	Station Facilities	Dart	Dublin Connolly
31/05/2016	Post	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
31/05/2016	Web	Service Disruption	Planned Maintenance	Cork	Mallow
31/05/2016	Post	Onboard Issues	Crowding	Cork	Cork Kent
31/05/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
31/05/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
31/05/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
31/05/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
31/05/2016	Post	Service Disruption	Timekeeping	Tralee	Mallow
31/05/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
31/05/2016	Post	Service Disruption	Train Failure	Cork	Charleville
31/05/2016	Post	Service Disruption	Bus Transfers	Waterford	Waterford
31/05/2016	Post	Onboard Issues	Catering	Rosslare	Dublin
31/05/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
31/05/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Mallow
31/05/2016	Post	Service Disruption	Timekeeping	Belfast	Belfast Central
31/05/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
31/05/2016	Email	Onboard Issues	Seat Reservation	Waterford	
31/05/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
31/05/2016	Post	Onboard Issues	1st Class Issues	Limerick	Dublin Heuston
31/05/2016	Post	Service Disruption	Train Failure	Tralee	Killarney
31/05/2016	Post	Service Disruption	Train Failure	Tralee	Killarney
31/05/2016	Post	Service Disruption	Train Failure	Tralee	Killarney
31/05/2016	Post	Service Disruption	Planned Maintenance	Cork	Ballybrophy
31/05/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
31/05/2016	Email	Onboard Issues	Bicycle Spaces	Cork	
31/05/2016	Web	Website	Unable to Book Tickets	Waterford	
31/05/2016	Web	Service Disruption	Timekeeping	Limerick	
31/05/2016	Web	Website	Unable to Book Tickets	Limerick	
31/05/2016	Web	Onboard Issues	Dogs	Rosslare	
31/05/2016	Web	Service Disruption	Timekeeping	Dart	
31/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
31/05/2016	Email	Onboard Issues	Seat Reservation	Limerick	
31/05/2016	Email	Onboard Issues	Seat Reservation	Galway	
31/05/2016	Web	Station Issues	Station Condition	Limerick	
31/05/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	
31/05/2016	Web	Station Issues	Lifts/Elevators	Dart	Killiney
31/05/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
31/05/2016	Web	Onboard Issues	Heat / AC	Cork	
31/05/2016	Web	Onboard Issues	Lost Property	Cork	
31/05/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
31/05/2016	Web	Service Disruption	Timekeeping	Dart	Clontarf Road
31/05/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)

31/05/2016	Web	Fares & Ticketing	RPU Fines	Cork	
31/05/2016	Web	Website	Unable to Book Tickets	Rosslare	
31/05/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
31/05/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
31/05/2016	Web	Website	Unable to Book Tickets	Limerick	
31/05/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
31/05/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
31/05/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin Heuston
31/05/2016	Web	Onboard Issues	Seat Reservation	Dundalk/Drogheda Commuter	
31/05/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
01/06/2016	Web	Onboard Issues	Cleanliness	Rosslare	Wexford
01/06/2016	Web	Station Issues	Announcements	Cork	Cork Kent
01/06/2016	Email	Fares & Ticketing	Family Tickets	Dundalk/Drogheda Commuter	Laytown
01/06/2016	Web	Website	Unable to Book Tickets	Cork	
01/06/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
01/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
01/06/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Waterford	
01/06/2016	Web	Fares & Ticketing	Promotional Offers	Rosslare	
01/06/2016	Email	Service Disruption	Signal Fault	Dart	
01/06/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
01/06/2016	Post	Service Disruption	Bus Transfers	Cork	Thurles
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Email	Service Disruption	Timekeeping	Dart	
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
01/06/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
01/06/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Killarney
01/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
01/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
01/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
01/06/2016	Web	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
01/06/2016	Post	Service Disruption	Train Failure	Waterford	Carlow
01/06/2016	Post	Service Disruption	Train Failure	Cork	Mallow
01/06/2016	Post	Timetabling	Connections	Tralee	Mallow
01/06/2016	Email	Onboard Issues	1st Class Issues	Cork	
01/06/2016	Post	Service Disruption	Track Fault	Tralee	Mallow
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
01/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
01/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
01/06/2016	Post	Onboard Issues	Seat Reservation	Limerick	
01/06/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
01/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
01/06/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
01/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
01/06/2016	Post	Onboard Issues	Seat Reservation	Tralee	Mallow
01/06/2016	Post	Station Issues	Station Condition	Dart	Dublin Connolly
01/06/2016	Post	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Heuston
01/06/2016	Post	Onboard Issues	Doors	Galway	Athenry
01/06/2016	Web	Onboard Issues	Toilets	Cork	
01/06/2016	Post	Staff Issues	Unhelpful/Rude Staff	Sligo	Dromod
01/06/2016	Web	Onboard Issues	1st Class Issues	Cork	
01/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
01/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	Claremorris
01/06/2016	Web	Website	Unable to Book Tickets	Cork	
01/06/2016	Web	Onboard Issues	Seat Reservation	Waterford	Athy
01/06/2016	Email	Staff Issues	Positive	Limerick	
01/06/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
01/06/2016	Web	Station Issues	Station Condition	Dart	Bray
02/06/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Portlaoise
02/06/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
02/06/2016	Web	Fares & Ticketing	Annual Tickets	Cork	
02/06/2016	Email	Service Disruption	Timekeeping	Cork	
02/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
02/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
02/06/2016	Email	Station Issues	Station Facilities	Sligo	
02/06/2016	Web	Service Disruption	Timekeeping	Tralee	
02/06/2016	Post	Service Disruption	Timekeeping	Cork	
02/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
02/06/2016	Email	Onboard Issues	Seat Reservation	Cork	
02/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
02/06/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent

02/06/2016	Post	Station Issues	Disability Assistance/Ra	Waterford	Athy
02/06/2016	Web	Fares & Ticketing	Promotional Offers	Waterford	
02/06/2016	Email	Staff Issues	Positive	Longford/M3Parkway/Maynooth	
02/06/2016	Web	Service Disruption	Timekeeping	Dart	
02/06/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
02/06/2016	Web	Staff Issues	Positive	Limerick	
02/06/2016	Web	Fares & Ticketing	Family Tickets	Dart	
02/06/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
02/06/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Killarney
02/06/2016	Web	Website	Unable to Book Tickets	Cork	
02/06/2016	Email	Onboard Issues	Heat / AC	Tralee	
02/06/2016	Email	Onboard Issues	Seat Reservation	Galway	
02/06/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
02/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Balbriggan
02/06/2016	Web	Onboard Issues	Crowding	Dart	
02/06/2016	Web	Onboard Issues	Seat Reservation	Galway	
02/06/2016	Web	Onboard Issues	Seat Reservation	Limerick	Dublin Heuston
02/06/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
02/06/2016	Web	Onboard Issues	Crowding	Limerick	
02/06/2016	Web	Onboard Issues	Doors	Dart	
02/06/2016	Web	Onboard Issues	Lost Property	Tralee	
02/06/2016	Email	Staff Issues	No Staff Available	Cork	
02/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	
02/06/2016	Web	Onboard Issues	Crowding	Cork	
02/06/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
02/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
02/06/2016	Web	Onboard Issues	Crowding	Tralee	
02/06/2016	Web	Website	Unable to Book Tickets	Waterford	
02/06/2016	Web	Onboard Issues	Crowding	Limerick	
02/06/2016	Web	Onboard Issues	Wi Fi	Galway	
02/06/2016	Web	Onboard Issues	Crowding	Limerick	
02/06/2016	Web	Website	Unable to Book Tickets	Waterford	
02/06/2016	Web	Website	Unable to Book Tickets	Cork	
03/06/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
03/06/2016	Email	Staff Issues	Positive	Galway	
03/06/2016	Web	Fares & Ticketing	Promotional Offers	Waterford	
03/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
03/06/2016	Web	Website	Unable to Book Tickets	Limerick	
03/06/2016	Web	Station Issues	Station Condition	Limerick	Dublin Heuston
03/06/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
03/06/2016	Email	Onboard Issues	Catering	Limerick	
03/06/2016	Web	Onboard Issues	Crowding	Limerick	Dublin Heuston
03/06/2016	Web	Website	Complete Savings	Belfast	
03/06/2016	Email	Website	Unable to Book Tickets	Limerick	
03/06/2016	Email	Onboard Issues	Heat / AC	Belfast	
03/06/2016	Web	Website	Unable to Book Tickets	Galway	
03/06/2016	Email	Onboard Issues	Seat Reservation	Cork	
03/06/2016	Email	Station Issues	Station Facilities	Limerick	
03/06/2016	Email	Onboard Issues	Seat Reservation	Cork	
03/06/2016	Web	Onboard Issues	Lost Property	Cork	
03/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
03/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
03/06/2016	Web	Onboard Issues	Crowding	Galway	
03/06/2016	Email	Staff Issues	Positive	Portlaoise Kildare Commuter	Dublin Heuston
03/06/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Dublin Heuston
03/06/2016	Web	Staff Issues	RPU Staff Issues	Dundalk/Drogheda Commuter	Gormanston
03/06/2016	Email	Onboard Issues	1st Class Issues	Limerick	
03/06/2016	Web	Onboard Issues	Dogs	Sligo	
03/06/2016	Web	Onboard Issues	Seat Reservation	Galway	
03/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
03/06/2016	Web	Staff Issues	RPU Staff Issues	Dart	
03/06/2016	Web	Service Disruption	Timekeeping	Sligo	
03/06/2016	Email	Onboard Issues	Crowding	Limerick	Dublin Heuston
03/06/2016	Web	Onboard Issues	Crowding	Cork	
03/06/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	Claremorris
03/06/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
03/06/2016	Email	Onboard Issues	Seat Reservation	Galway	
03/06/2016	Web	Onboard Issues	Lost Property	Cork	
04/06/2016	Web	Website	No Confirmation Email	Cork	
04/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
04/06/2016	Web	Service Disruption	Planned Maintenance	Dart	Glenageary
04/06/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
04/06/2016	Web	Service Disruption	Planned Maintenance	Dart	Dun Laoghaire
04/06/2016	Web	Onboard Issues	Seat Reservation	Waterford	Carlow
04/06/2016	Web	Station Issues	Disability Assistance/Ra	Dart	Howth Jctn. & Donaghmede
04/06/2016	Web	Service Disruption	Timekeeping	Cork	Portlaoise
04/06/2016	Web	Service Disruption	Timekeeping	Cork	Dublin Heuston



04/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynooth	Maynooth
04/06/2016	Web	Station Issues	TVMs	Dart	Shankill
04/06/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
04/06/2016	Email	Service Disruption	Planned Maintenance	Dart	Greystones
04/06/2016	Web	Onboard Issues	Lost Property	Galway	
04/06/2016	Web	Onboard Issues	Seat Reservation	Waterford	Dublin Heuston
04/06/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
04/06/2016	Web	Service Disruption	Planned Maintenance	Dart	Dun Laoghaire
04/06/2016	Web	Onboard Issues	Announcements	Sligo	Mullingar
04/06/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
04/06/2016	Web	Onboard Issues	Seat Reservation	Belfast	
04/06/2016	Web	Onboard Issues	Crowding	Cork	Thurles
04/06/2016	Web	Onboard Issues	1st Class Issues	Cork	
04/06/2016	Web	Onboard Issues	Cleanliness	Westport & Ballina	Claremorris
04/06/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Dunboyne
05/06/2016	Web	Onboard Issues	Cleanliness	Sligo	
05/06/2016	Email	Station Issues	Station Facilities	Dart	Shankill
05/06/2016	Web	Onboard Issues	Crowding	Westport & Ballina	Athlone
05/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
05/06/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Tralee	
05/06/2016	Web	Onboard Issues	Seat Reservation	Sligo	Dublin
05/06/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
05/06/2016	Web	Station Issues	TVMs	Dart	Bayside
05/06/2016	Web	Onboard Issues	Toilets	Cork	
05/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Limerick	
05/06/2016	Web	Onboard Issues	Seat Reservation	Limerick	
05/06/2016	Web	Station Issues	TVMs	Limerick	
05/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Belfast	
05/06/2016	Web	Website	Unable to Book Tickets	Cork	
05/06/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
05/06/2016	Web	Website	Unable to Book Tickets	Rosslare	
05/06/2016	Web	Station Issues	Station Condition	Tralee	
05/06/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
06/06/2016	Web	Station Issues	Disability Assistance/Ra	Galway Limerick	Ennis
06/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
06/06/2016	Web	Fares & Ticketing	Fare Structures	Cork	
06/06/2016	Web	Onboard Issues	Crowding	Sligo	Longford
06/06/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
06/06/2016	Email	Onboard Issues	Crowding	Waterford	Muine Bheag (Bagenalstown)
06/06/2016	Web	Timetabling	Timetable Suggestions	Waterford	Kildare
06/06/2016	Web	Station Issues	Station Condition	Dart	Dun Laoghaire
06/06/2016	Web	Onboard Issues	Cleanliness	Sligo	
06/06/2016	Web	Onboard Issues	Crowding	Galway	Tullamore
06/06/2016	Web	Timetabling	Cancellations	Galway	Galway
06/06/2016	Web	Onboard Issues	Seat Reservation	Tralee	
06/06/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	Ennis
06/06/2016	Web	Station Issues	Incorrect Information	Rosslare	Bray
06/06/2016	Web	Onboard Issues	Heat / AC	Waterford	Kilkenny
06/06/2016	Web	Station Issues	Announcements	Longford/M3Parkway/Maynooth	Ashtown
06/06/2016	Web	Fares & Ticketing	Unused Tickets	Sligo	Mullingar
06/06/2016	Web	Station Issues	Announcements	Portlaoise Kildare Commuter	Adamstown
06/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
06/06/2016	Web	Onboard Issues	Crowding	Westport & Ballina	Ballyhaunis
06/06/2016	Web	Onboard Issues	1st Class Issues	Cork	
06/06/2016	Web	Onboard Issues	Wi Fi	Cork	
06/06/2016	Web	Onboard Issues	Lost Property	Cork	
06/06/2016	Web	Onboard Issues	Heat / AC	Westport & Ballina	
06/06/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
06/06/2016	Web	Website	No Confirmation Email	Galway	
06/06/2016	Web	Onboard Issues	Heat / AC	Westport & Ballina	
06/06/2016	Email	Onboard Issues	Crowding	Limerick	Limerick Junction
06/06/2016	Web	Station Issues	Announcements	Dundalk/Drogheda Commuter	Donabate
06/06/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth	Dublin
06/06/2016	Web	Station Issues	Announcements	Portlaoise Kildare Commuter	Adamstown
06/06/2016	Web	Staff Issues	RPU Staff Issues	Dart	Dublin
07/06/2016	Email	Onboard Issues	Doors	Galway	
07/06/2016	Email	Website	Unable to Book Tickets	Tralee	
07/06/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Sallins & Naas
07/06/2016	Post	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Ashtown
07/06/2016	Email	Station Issues	Station Facilities	Cork	Dublin Heuston
07/06/2016	Web	Website	Unable to Book Tickets	Galway	
07/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
07/06/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
07/06/2016	Email	Station Issues	Barriers	Dart	Howth Jctn. & Donaghmede
07/06/2016	Email	Fares & Ticketing	Unused Tickets	Galway	Ardrahan
07/06/2016	Email	Onboard Issues	Doors	Tralee	Portlaoise
07/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow

07/06/2016	Post	Service Disruption	Signal Fault	Rosslare	Bray
07/06/2016	Post	Onboard Issues	1st Class Issues	Tralee	Mallow
07/06/2016	Email	Onboard Issues	Doors	Tralee	Rathmore
07/06/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Sligo	Carrick-on-Shannon
07/06/2016	Email	Service Disruption	Timekeeping	Sligo	
07/06/2016	Email	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
07/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
07/06/2016	Post	Service Disruption	Timekeeping	Cork	Cork Kent
07/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/06/2016	Post	Service Disruption	Train Failure	Tralee	Charleville
07/06/2016	Post	Service Disruption	Train Failure	Cork	Charleville
07/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
07/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
07/06/2016	Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynooth	Longford
07/06/2016	Email	Service Disruption	Incident on Line	Cork	
07/06/2016	Web	Website	Unable to Book Tickets	Belfast	
07/06/2016	Web	Antisocial Behavior	Theft	Dart	Clongriffin
07/06/2016	Email	Onboard Issues	Seat Reservation	Belfast	
07/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
07/06/2016	Email	Station Issues	Station Facilities	Galway	Dublin Heuston
07/06/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
07/06/2016	Web	Timetabling	Timetable Suggestions	Cork	
07/06/2016	Email	Service Disruption	Timekeeping	Sligo	Kilcock
07/06/2016	Web	Onboard Issues	Seat Reservation	Tralee	
07/06/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
07/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
07/06/2016	Email	Timetabling	Timetable Changes	Rosslare	Gorey
07/06/2016	Web	Staff Issues	Positive	Sligo	Mullingar
07/06/2016	Email	Onboard Issues	Heat / AC	Westport & Ballina	
07/06/2016	Web	Website	Promotional Offers	Cork	
07/06/2016	Web	Onboard Issues	Lost Property	Limerick	Limerick Junction
07/06/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
07/06/2016	Web	Fares & Ticketing	Surcharges	Sligo	
07/06/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
07/06/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Dublin Heuston
07/06/2016	Web	Service Disruption	Timekeeping	Cork	
07/06/2016	Web	Onboard Issues	Lost Property	Rosslare	
07/06/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
07/06/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Drogheda
08/06/2016	Web	Website	Unable to Book Tickets	Galway	
08/06/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
08/06/2016	Email	Station Issues	TVMs	Dart	Harmonstown
08/06/2016	Web	Onboard Issues	Wi Fi	Cork	
08/06/2016	Web	Station Issues	Station Facilities	Dart	Sandycove & Glasthule
08/06/2016	Email	Onboard Issues	Crowding	Limerick	
08/06/2016	Email	Onboard Issues	Crowding	Limerick	Limerick
08/06/2016	Email	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Castleknock
08/06/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
08/06/2016	Email	Onboard Issues	Crowding	Cork	
08/06/2016	Web	Website	Unable to Book Tickets	Limerick	
08/06/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
08/06/2016	Web	Station Issues	Cleanliness	Portlaoise Kildare Commuter	Portlaoise
08/06/2016	Email	Fares & Ticketing	Student Tickets	Galway	Athlone
08/06/2016	Post	Onboard Issues	Seat Reservation	Tralee	Killarney
08/06/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
08/06/2016	Post	Service Disruption	Train Failure	Cork	Charleville
08/06/2016	Post	Service Disruption	Planned Maintenance	Dart	Dublin Connolly
08/06/2016	Post	Service Disruption	Planned Maintenance	Dart	Dublin Connolly
08/06/2016	Post	Service Disruption	Planned Maintenance	Dart	Dublin Connolly
08/06/2016	Post	Timetabling	Cancellations	Dart	Dublin Connolly
08/06/2016	Post	Timetabling	Cancellations	Dart	Dublin Connolly
08/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
08/06/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
08/06/2016	Post	Timetabling	Cancellations	Dart	Clontarf Road
08/06/2016	Post	Timetabling	Cancellations	Dart	Clontarf Road
08/06/2016	Post	Timetabling	Cancellations	Dart	Harmonstown
08/06/2016	Post	Timetabling	Cancellations	Dart	Clontarf Road
08/06/2016	Post	Timetabling	Cancellations	Dart	Dublin Connolly
08/06/2016	Post	Timetabling	Cancellations	Dart	Harmonstown
08/06/2016	Post	Timetabling	Cancellations	Dart	Howth Jctn. & Donaghmede
08/06/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Dublin Connolly
08/06/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Blackrock
08/06/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Clontarf Road
08/06/2016	Post	Timetabling	Cancellations	Dart	Dublin Connolly
08/06/2016	Post	Service Disruption	Bus Transfers	Rosslare	Dublin
08/06/2016	Post	Fares & Ticketing	Surcharges	Dart	Howth
08/06/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynooth	Coolmine

08/06/2016	Post	Station Issues	TVMs	Belfast	Dublin
08/06/2016	Post	Station Issues	TVMs	Galway	Tullamore
08/06/2016	Post	Fares & Ticketing	Ticket Prices	Cork	Cork Kent
08/06/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
08/06/2016	Post	Fares & Ticketing	Student Tickets	Sligo	Sligo
08/06/2016	Web	Service Disruption	Timekeeping	Galway	
08/06/2016	Email	Service Disruption	Incident on Line	Waterford	Carlow
08/06/2016	Web	Service Disruption	Train Failure	Dundalk/Drogheda	Commuter
08/06/2016	Email	Timetabling	Connections	Rosslare	
08/06/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
08/06/2016	Web	Onboard Issues	Doors	Sligo	Enfield
08/06/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	Portlaoise
08/06/2016	Web	Onboard Issues	Seat Reservation	Waterford	Muine Bheag (Bagenalstown)
08/06/2016	Email	Onboard Issues	Crowding	Limerick	Dublin Heuston
08/06/2016	Web	Onboard Issues	Disability Issues	Rosslare	Wicklow
08/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
08/06/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
08/06/2016	Email	Onboard Issues	Seat Reservation	Sligo	
08/06/2016	Web	Service Disruption	Timekeeping	Galway	Tullamore
08/06/2016	Web	Onboard Issues	1st Class Issues	Tralee	
08/06/2016	Web	Service Disruption	Timekeeping	Galway	
08/06/2016	Web	Onboard Issues	Crowding	Dart	Dublin
08/06/2016	Email	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
08/06/2016	Web	Onboard Issues	Heat / AC	Sligo	Enfield
08/06/2016	Web	Onboard Issues	Heat / AC	Sligo	
08/06/2016	Web	Onboard Issues	Heat / AC	Sligo	
08/06/2016	Web	Onboard Issues	Heat / AC	Sligo	
08/06/2016	Web	Station Issues	Toilets	Cork	Newbridge
08/06/2016	Email	Station Issues	Station Condition	Portlaoise Kildare	Commuter Clondalkin Fonthill
08/06/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
08/06/2016	Web	Onboard Issues	Heat / AC	Sligo	
08/06/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda	Commuter
08/06/2016	Web	Service Disruption	Timekeeping	Galway	
08/06/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth	Maynooth
08/06/2016	Email	Onboard Issues	Announcements	Galway	
08/06/2016	Web	Website	Unable to Book Tickets	Galway	
08/06/2016	Web	Onboard Issues	Bicycle Spaces	Rosslare	
08/06/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Cork Kent
09/06/2016	Web	Station Issues	Barriers	Dart	Lansdowne Road
09/06/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda	Commuter Skerries
09/06/2016	Web	Station Issues	Early Departures	Dart	Killiney
09/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
09/06/2016	Post	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Maynooth
09/06/2016	Phone	Onboard Issues	Disability Issues	Limerick	
09/06/2016	Email	Staff Issues	RPU Staff Issues	Cork	
09/06/2016	Email	Service Disruption	Planned Maintenance	Longford/M3Parkway/Maynooth	Clonsilla
09/06/2016	Email	Station Issues	Station Condition	Cork	Sallins & Naas
09/06/2016	Email	Onboard Issues	Heat / AC	Galway	
09/06/2016	Post	Service Disruption	Timekeeping	Limerick	
09/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
09/06/2016	Web	Onboard Issues	Crowding	Cork	
09/06/2016	Post	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Wellington Br.
09/06/2016	Email	Service Disruption	Incident on Line	Waterford	
09/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
09/06/2016	Web	Onboard Issues	Heat / AC	Cork	
09/06/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Tara Street
09/06/2016	Post	Onboard Issues	1st Class Issues	Belfast	Drogheda
09/06/2016	Web	Onboard Issues	Heat / AC	Galway	
09/06/2016	Web	Station Issues	Cleanliness	Dart	Kilbarrack
09/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
09/06/2016	Email	Website	Unable to Book Tickets	Tralee	
09/06/2016	Email	Onboard Issues	Seat Reservation	Tralee	
09/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
09/06/2016	Web	Website	Unable to Book Tickets	Tralee	
09/06/2016	Web	Onboard Issues	Heat / AC	Westport & Ballina	
09/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare	Commuter Portlaoise
09/06/2016	Phone	Antisocial Behavior	Disorderly Passengers	Belfast	
09/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
09/06/2016	Web	Onboard Issues	Lost Property	Dart	
09/06/2016	Web	Staff Issues	Positive	Waterford	Kilkenny
09/06/2016	Web	Onboard Issues	Doors	Cork	Templemore
09/06/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
10/06/2016	Web	Onboard Issues	Heat / AC	Dart	
10/06/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Maynooth
10/06/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
10/06/2016	Email	Onboard Issues	Doors	Dundalk/Drogheda	Commuter
10/06/2016	Web	Fares & Ticketing	Unused Tickets	Dart	Killester

10/06/2016	Post	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
10/06/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
10/06/2016	Email	Fares & Ticketing	Surcharges	Cork	Kildare
10/06/2016	Email	Staff Issues	RPU Staff Issues	Dart	Lansdowne Road
10/06/2016	Email	Onboard Issues	Crowding	Westport & Ballina	
10/06/2016	Web	Website	Unable to Book Tickets	Limerick	
10/06/2016	Web	Station Issues	Incorrect Information	Dart	Sydney Parade
10/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
10/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
10/06/2016	Web	Onboard Issues	Announcements	Dart	
10/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
10/06/2016	Web	Onboard Issues	Heat / AC	Waterford	
10/06/2016	Web	Service Disruption	Train Failure	Sligo	Boyle
10/06/2016	Web	Onboard Issues	Lost Property	Cork	
10/06/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Drogheda
10/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
10/06/2016	Web	Onboard Issues	Cleanliness	Cork	
11/06/2016	Web	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
11/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	
11/06/2016	Email	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	Kildare
11/06/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
11/06/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	
11/06/2016	Web	Fares & Ticketing	Ticket Prices	Sligo	
11/06/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Balbriggan
11/06/2016	Web	Website	Unable to Book Tickets	Rosslare	
11/06/2016	Email	Website	Unable to Book Tickets	Limerick	
12/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
12/06/2016	Web	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	
12/06/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
12/06/2016	Email	Station Issues	Lost Property	Galway	Galway
12/06/2016	Web	Onboard Issues	Cleanliness	Sligo	Dublin
12/06/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
13/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
13/06/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
13/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Rosslare	Wexford
13/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dundalk
13/06/2016	Web	Service Disruption	Bus Transfers	Sligo	Boyle
13/06/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
13/06/2016	Email	Onboard Issues	Seat Reservation	Limerick	
13/06/2016	Web	Onboard Issues	Cleanliness	Westport & Ballina	Castlebar
13/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
13/06/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
13/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
13/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
13/06/2016	Post	Fares & Ticketing	Annual Tickets	Cork	Mallow
13/06/2016	Post	Fares & Ticketing	Annual Tickets	Cork	Mallow
13/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
13/06/2016	Post	Service Disruption	Train Failure	Cork	Charleville
13/06/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Killarney
13/06/2016	Post	Timetabling	Cancellations	Tralee	Tralee
13/06/2016	Post	Station Issues	TVMs	Sligo	Dublin
13/06/2016	Post	Station Issues	Station Condition	Tralee	Rathmore
13/06/2016	Post	Website	Unable to Book Tickets	Cork	Dublin Heuston
13/06/2016	Post	Website	Tickets Unavailable On-	Belfast	
13/06/2016	Post	Service Disruption	Train Failure	Cork	Mallow
13/06/2016	Web	Onboard Issues	Lost Property	Galway	
13/06/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Clongriffin
13/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
13/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
13/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
13/06/2016	Web	Station Issues	Station Condition	Dart	Dublin
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Onboard Issues	Seat Reservation	Limerick	
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Email	Onboard Issues	Lost Property	Cork	Mallow
13/06/2016	Web	Station Issues	Car Parks	Rosslare	
13/06/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Clonsilla
13/06/2016	Web	Onboard Issues	Crowding	Cork	
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Station Issues	Announcements	Longford/M3Parkway/Maynooth	Ashtown
13/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
13/06/2016	Web	Onboard Issues	Bicycle Spaces	Tralee	Rathmore
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield

13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Onboard Issues	Heat / AC	Galway	
13/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
13/06/2016	Web	Station Issues	Station Condition	Dart	Killiney
14/06/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda	Commuter
14/06/2016	Web	Station Issues	Lifts/Elevators	Dart	Salthill & Monkstown
14/06/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
14/06/2016	Web	Service Disruption	Timekeeping	Rosslare	
14/06/2016	Post	Staff Issues	Unhelpful/Rude Staff	Cork	Portlaoise
14/06/2016	Post	Onboard Issues	Doors	Limerick	Cloughjordan
14/06/2016	Web	Fares & Ticketing	Surcharges	Sligo	Carrick-on-Shannon
14/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
14/06/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Ashtown
14/06/2016	Post	Onboard Issues	Seat Reservation	Rosslare	Dublin
14/06/2016	Post	Service Disruption	Train Failure	Galway	Athenry
14/06/2016	Post	Onboard Issues	Crowding	Galway	Ballinasloe
14/06/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Galway	
14/06/2016	Web	Onboard Issues	Heat / AC	Tralee	
14/06/2016	Email	Onboard Issues	Cleanliness	Cork	Cork Kent
14/06/2016	Email	Onboard Issues	Seat Reservation	Belfast	
14/06/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
14/06/2016	Email	Onboard Issues	Seat Reservation	Limerick	
14/06/2016	Email	Station Issues	Station Facilities	Belfast	Dublin
14/06/2016	Web	Onboard Issues	Seat Reservation	Belfast	
14/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
14/06/2016	Email	Antisocial Behavior	Assault	Dart	Dun Laoghaire
14/06/2016	Web	Onboard Issues	Seat Reservation	Sligo	Mullingar
14/06/2016	Web	Onboard Issues	Seat Reservation	Rosslare	Wexford
14/06/2016	Web	Onboard Issues	Announcements	Belfast	
15/06/2016	Web	Station Issues	Lifts/Elevators	Belfast	Dublin
15/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
15/06/2016	Web	Station Issues	Early Departures	Dart	Dalkey
15/06/2016	Web	Station Issues	Station Facilities	Belfast	Dublin
15/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
15/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
15/06/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	Dublin Heuston
15/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
15/06/2016	Post	Service Disruption	Train Failure	Tralee	Mallow
15/06/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
15/06/2016	Email	Onboard Issues	1st Class Issues	Cork	
15/06/2016	Web	Station Issues	Lifts/Elevators	Dart	Salthill & Monkstown
15/06/2016	Email	Fares & Ticketing	RPU Fines	Cork	
15/06/2016	Email	Website	No Confirmation Email	Cork	
15/06/2016	Email	Station Issues	Lifts/Elevators	Portlaoise	Kildare Commuter
15/06/2016	Email	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynooth	Dunboyne
15/06/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
15/06/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
15/06/2016	Web	Onboard Issues	Heat / AC	Limerick	
15/06/2016	Email	Service Disruption	Planned Maintenance	Rosslare	Booterstown
15/06/2016	Web	Station Issues	Station Facilities	Rosslare	Dublin
15/06/2016	Web	Onboard Issues	Announcements	Dart	
15/06/2016	Web	Website	Unable to Book Tickets	Limerick	
16/06/2016	Email	Onboard Issues	Seat Reservation	Cork	
16/06/2016	Email	Station Issues	TVMs	Sligo	Dromod
16/06/2016	Email	Fares & Ticketing	RPU Fines	Dart	Salthill & Monkstown
16/06/2016	Web	Onboard Issues	Heat / AC	Dart	Greystones
16/06/2016	Email	Onboard Issues	Seat Reservation	Tralee	
16/06/2016	Email	Fares & Ticketing	Surcharges	Belfast	Dublin
16/06/2016	Post	Service Disruption	Incident on Line	Waterford	Kilkenny
16/06/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Greystones
16/06/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
16/06/2016	Post	Service Disruption	Train Failure	Sligo	Boyle
16/06/2016	Post	Fares & Ticketing	Surcharges	Westport & Ballina	Dublin Heuston
16/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
16/06/2016	Email	Station Issues	Station Facilities	Portlaoise	Kildare Commuter
16/06/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
16/06/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
16/06/2016	Email	Onboard Issues	Seat Reservation	Tralee	Killarney
16/06/2016	Email	Station Issues	Barriers	Longford/M3Parkway/Maynooth	Ashtown
16/06/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
16/06/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
16/06/2016	Web	Onboard Issues	Announcements	Dart	
16/06/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
17/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Waterford
17/06/2016	Web	Fares & Ticketing	Student Tickets	Cork	Cork Kent
17/06/2016	Web	Timetabling	Timetable Suggestions	Waterford	Dublin Heuston
17/06/2016	Email	Station Issues	Barriers	Dart	Lansdowne Road

17/06/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Sligo	Collooney
17/06/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Dublin Connolly
17/06/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
17/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
17/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
17/06/2016	Post	Onboard Issues	1st Class Issues	Tralee	Tralee
17/06/2016	Post	Onboard Issues	Crowding	Galway	Athlone
17/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
17/06/2016	Post	Staff Issues	Unhelpful/Rude Staff	Waterford	
17/06/2016	Web	Onboard Issues	Wi Fi	Cork	
17/06/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Portarlington
17/06/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	
17/06/2016	Email	Onboard Issues	Seat Reservation	Belfast	Dublin
17/06/2016	Email	Onboard Issues	1st Class Issues	Cork	
17/06/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
17/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
17/06/2016	Web	Website	Unable to Book Tickets	Galway	
17/06/2016	Web	Onboard Issues	Lost Property	Cork	
17/06/2016	Web	Onboard Issues	Seat Reservation	Sligo	
17/06/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
17/06/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
17/06/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
17/06/2016	Web	Staff Issues	Positive	Dart	
17/06/2016	Web	Station Issues	TVMs	Dart	
17/06/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
17/06/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
18/06/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Claremorris
18/06/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
19/06/2016	Web	Website	Unable to Book Tickets	Tralee	
19/06/2016	Web	Station Issues	Station Facilities	Sligo	Enfield
19/06/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Balbriggan
19/06/2016	Web	Station Issues	Lifts/Elevators	Dart	Blackrock
19/06/2016	Web	Service Disruption	Timekeeping	Galway	
19/06/2016	Web	Service Disruption	Timekeeping	Cork	
19/06/2016	Web	Website	Unable to Book Tickets	Belfast	
19/06/2016	Web	Onboard Issues	Seat Reservation	Limerick	
19/06/2016	Web	Onboard Issues	Crowding	Cork	
20/06/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
20/06/2016	Web	Onboard Issues	Crowding	Belfast	Dundalk
20/06/2016	Web	Station Issues	Early Departures	Dart	Dun Laoghaire
20/06/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
20/06/2016	Web	Station Issues	Announcements	Galway	Galway
20/06/2016	Web	Onboard Issues	Cleanliness	Galway	
20/06/2016	Post	Station Issues	Disability Assistance/Ra	Cork	Dublin Heuston
20/06/2016	Post	Staff Issues	Positive	Cork	Kildare
20/06/2016	Web	Onboard Issues	1st Class Issues	Cork	
20/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
20/06/2016	Post	Onboard Issues	1st Class Issues	Limerick	Limerick Junction
20/06/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	Limerick Junction
20/06/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
20/06/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
20/06/2016	Email	Onboard Issues	Lost Property	Limerick	
20/06/2016	Web	Onboard Issues	Crowding	Cork	Templemore
20/06/2016	Email	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Drogheda
20/06/2016	Email	Onboard Issues	Seat Reservation	Waterford	
20/06/2016	Email	Station Issues	Disability Assistance/Ra	Rosslare	Gorey
20/06/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	Dublin
20/06/2016	Web	Website	Unable to Book Tickets	Dart	
20/06/2016	Web	Onboard Issues	Lost Property	Tralee	
20/06/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
20/06/2016	Web	Station Issues	Station Facilities	Dart	
20/06/2016	Web	Service Disruption	Timekeeping	Galway	
20/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	
20/06/2016	Web	Onboard Issues	1st Class Issues	Cork	
20/06/2016	Web	Website	Unable to Book Tickets	Belfast	
20/06/2016	Web	Onboard Issues	Doors	Dart	
20/06/2016	Web	Service Disruption	Timekeeping	Cork	
20/06/2016	Web	Onboard Issues	Seat Reservation	Sligo	
20/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Sligo	Maynooth
20/06/2016	Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	
20/06/2016	Web	Onboard Issues	Doors	Cork	Mallow
21/06/2016	Web	Onboard Issues	Crowding	Belfast	Dundalk
21/06/2016	Web	Station Issues	Early Departures	Dart	Howth Jctn. & Donaghmede
21/06/2016	Post	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
21/06/2016	Web	Station Issues	Cleanliness	Dart	Clongriffin
21/06/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Castlebar
21/06/2016	Post	Service Disruption	Train Failure	Cork	Charleville

21/06/2016	Post	Fares & Ticketing	Lost/Mislaidd Tickets	Westport & Ballina	Wellington Br.
21/06/2016	Post	Timetabling	Cancellations	Cork	Mallow
21/06/2016	Email	Station Issues	Barriers	Dart	Lansdowne Road
21/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
21/06/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
21/06/2016	Web	Website	Unable to Book Tickets	Cork	
21/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
21/06/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
21/06/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
21/06/2016	Email	Station Issues	Positive	Dart	
21/06/2016	Email	Station Issues	TVMs	Sligo	Sligo
21/06/2016	Email	Onboard Issues	1st Class Issues	Cork	
21/06/2016	Email	Fares & Ticketing	Student Tickets	Tralee	Tralee
21/06/2016	Email	Station Issues	Announcements	Portlaoise Kildare Commuter	Kildare
21/06/2016	Email	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	
22/06/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
22/06/2016	Email	Staff Issues	Positive	Cork	Charleville
22/06/2016	Email	Onboard Issues	Wi Fi	Cork	
22/06/2016	Email	Onboard Issues	Seat Reservation	Cork	
22/06/2016	Post	Onboard Issues	Seat Reservation	Limerick	Thurles
22/06/2016	Email	Onboard Issues	Toilets	Tralee	
22/06/2016	Post	Fares & Ticketing	Surcharges	Cork	Cork Kent
22/06/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
22/06/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
22/06/2016	Post	Fares & Ticketing	On-Line Tickets	Belfast	Dublin
22/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
22/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
22/06/2016	Email	Station Issues	TVMs	Dart	
22/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
22/06/2016	Post	Onboard Issues	Seat Reservation	Cork	Cork Kent
22/06/2016	Post	Onboard Issues	1st Class Issues	Limerick	Thurles
22/06/2016	Post	Fares & Ticketing	Student Tickets	Tralee	Dublin Heuston
22/06/2016	Email	Fares & Ticketing	RPU Fines	Tralee Mallow Cork	
22/06/2016	Email	Website	Promotional Offers	Galway	
22/06/2016	Email	Onboard Issues	Heat / AC	Waterford	Carlow
22/06/2016	Email	Timetabling	Timetable Suggestions	Cork	
22/06/2016	Email	Onboard Issues	Seat Reservation	Cork	
22/06/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Sligo	Dublin Heuston
22/06/2016	Email	Onboard Issues	Crowding	Waterford	Dublin Heuston
23/06/2016	Email	Onboard Issues	1st Class Issues	Belfast	
23/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
23/06/2016	Email	Onboard Issues	Seat Reservation	Limerick	Dublin Heuston
23/06/2016	Post	Service Disruption	Train Failure	Tralee	Rathmore
23/06/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick
23/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
23/06/2016	Post	Onboard Issues	Seat Reservation	Tralee	Millstreet
23/06/2016	Post	Onboard Issues	Crowding	Tralee	Dublin Heuston
23/06/2016	Post	Onboard Issues	Crowding	Tralee	Dublin Heuston
23/06/2016	Post	Service Disruption	Timekeeping	Tralee	Charleville
23/06/2016	Post	Fares & Ticketing	Student Tickets	Cork	Charleville
23/06/2016	Email	Fares & Ticketing	Annual Tickets	Dart	
23/06/2016	Post	Onboard Issues	1st Class Issues	Limerick	Limerick Junction
23/06/2016	Post	Fares & Ticketing	Unused Tickets	Waterford	Athy
23/06/2016	Email	Onboard Issues	Cleanliness	Galway	
23/06/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
23/06/2016	Email	Onboard Issues	Disability Issues	Galway	
23/06/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
23/06/2016	Email	Station Issues	Station Facilities	Tralee	Dublin Heuston
24/06/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
24/06/2016	Email	Station Issues	Station Facilities	Dart	Malahide
24/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
24/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Heuston
24/06/2016	Email	Onboard Issues	Wi Fi	Galway	
24/06/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Drogheda
24/06/2016	Email	Onboard Issues	Seat Reservation	Rosslare	Gorey
25/06/2016	Email	Service Disruption	Bus Transfers	Cork	
26/06/2016	Email	Station Issues	Station Condition	Cork	MIDDLETON
26/06/2016	Email	Onboard Issues	Lost Property	Limerick	
27/06/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	Longford
27/06/2016	Email	Staff Issues	No Response to Compl	Cork	
27/06/2016	Post	Onboard Issues	Announcements	Tralee	Mallow
27/06/2016	Post	Station Issues	Station Condition	Sligo	Boyle
27/06/2016	Post	Service Disruption	Planned Maintenance	Westport & Ballina	Foxford
27/06/2016	Email	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
27/06/2016	Email	Onboard Issues	Seat Reservation	Cork	Thurles
27/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Dun Laoghaire
27/06/2016	Email	Onboard Issues	Bicycle Spaces	Cork	

27/06/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
27/06/2016	Email	Onboard Issues	1st Class Issues	Belfast	Dublin
27/06/2016	Email	Onboard Issues	1st Class Issues	Cork	
28/06/2016	Post	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
28/06/2016	Email	Onboard Issues	Bicycle Spaces	Westport & Ballina	
28/06/2016	Email	Service Disruption	Timekeeping	Cork	Cork Kent
28/06/2016	Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Drumcondra
28/06/2016	Email	Fares & Ticketing	RPU Fines	Dart	
28/06/2016	Email	Onboard Issues	Seat Reservation	Tralee	
28/06/2016	Post	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
28/06/2016	Email	Website	Unable to Book Tickets	Westport & Ballina	
28/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
28/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
28/06/2016	Web	Staff Issues	Positive	Cork	Cork Kent
28/06/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Dundalk/Drogheda Commuter	Drogheda
28/06/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
28/06/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Coolmine
28/06/2016	Web	Onboard Issues	Wi Fi	Cork	
28/06/2016	Email	Station Issues	Station Facilities	Dart	Seapoint
28/06/2016	Web	Onboard Issues	Seat Reservation	Tralee	
28/06/2016	Web	Onboard Issues	1st Class Issues	Cork	
28/06/2016	Web	Service Disruption	Timekeeping	Dart	Lansdowne Road
28/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Portarlington
28/06/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
28/06/2016	Web	Onboard Issues	Crowding	Cork	
28/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
28/06/2016	Web	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	
28/06/2016	Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	
28/06/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
28/06/2016	Web	Onboard Issues	Heat / AC	Cork	
28/06/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
28/06/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
28/06/2016	Web	Onboard Issues	Seat Reservation	Tralee	
28/06/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
28/06/2016	Web	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	
28/06/2016	Web	Onboard Issues	Seat Reservation	Waterford	
28/06/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
28/06/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
28/06/2016	Web	Staff Issues	Positive	Cork	Cork Kent
28/06/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
28/06/2016	Web	Onboard Issues	Wi Fi	Galway	
28/06/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
28/06/2016	Web	Service Disruption	Timekeeping	Dart	
28/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
28/06/2016	Web	Onboard Issues	Lost Property	Waterford	
28/06/2016	Web	Service Disruption	Timekeeping	Limerick	
28/06/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynooth	
28/06/2016	Web	Onboard Issues	Toilets	Cork	
28/06/2016	Web	Service Disruption	Timekeeping	Galway	
28/06/2016	Web	Station Issues	Station Facilities	Tralee	
28/06/2016	Web	Fares & Ticketing	On-Line Tickets	Portlaoise Kildare Commuter	
28/06/2016	Web	Service Disruption	Timekeeping	Dart	
28/06/2016	Web	Fares & Ticketing	Unused Tickets	Waterford	
28/06/2016	Web	Onboard Issues	Cleanliness	Galway	
28/06/2016	Web	Onboard Issues	Seat Reservation	Waterford	
28/06/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
28/06/2016	Web	Fares & Ticketing	Fare Structures	Cork	
28/06/2016	Web	Onboard Issues	Doors	Galway	Portarlington
28/06/2016	Web	Service Disruption	Bus Transfers	Cork	
28/06/2016	Web	Onboard Issues	Doors	Rosslare	Wexford
28/06/2016	Web	Onboard Issues	Toilets	Cork	
28/06/2016	Web	Service Disruption	Bus Transfers	Cork	
28/06/2016	Web	Onboard Issues	Crowding	Limerick	
28/06/2016	Web	Website	Promotional Offers	Cork	
28/06/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Drumcondra
28/06/2016	Web	Onboard Issues	Toilets	Cork	Mallow
28/06/2016	Web	Service Disruption	Bus Transfers	Cork	
28/06/2016	Web	Onboard Issues	Toilets	Cork	Dublin Heuston
28/06/2016	Web	Service Disruption	Planned Maintenance	Cork	Thurles
28/06/2016	Web	Onboard Issues	Seat Reservation	Sligo	Longford
28/06/2016	Web	Onboard Issues	Crowding	Galway	
28/06/2016	Web	Service Disruption	Timekeeping	Cork	
28/06/2016	Web	Fares & Ticketing	Student Tickets	Sligo	Sligo
28/06/2016	Web	Service Disruption	Bus Transfers	Cork	Templemore
28/06/2016	Web	Staff Issues	Positive	Galway	Galway
28/06/2016	Web	Onboard Issues	1st Class Issues	Cork	
28/06/2016	Web	Service Disruption	Bus Transfers	Cork	Thurles



28/06/2016	Web	Onboard Issues	Crowding	Limerick	
28/06/2016	Web	Website	Unable to Book Tickets	Cork	
28/06/2016	Web	Fares & Ticketing	Fare Structures	Cork	
28/06/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter
28/06/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
28/06/2016	Web	Website	Complete Savings	Cork	
28/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Portlaoise Kildare	Commuter Portarlington
28/06/2016	Web	Website	Unable to Book Tickets	Limerick	
28/06/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Drumcondra
28/06/2016	Web	Fares & Ticketing	Leap Cards	Dart	Malahide
28/06/2016	Web	Onboard Issues	Cleanliness	Galway	
28/06/2016	Web	Onboard Issues	Doors	Longford/M3Parkway/Maynooth	Docklands
28/06/2016	Web	Station Issues	Station Facilities	Cork	Mallow
28/06/2016	Web	Service Disruption	Timekeeping	Cork	Dublin Heuston
28/06/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
28/06/2016	Web	Service Disruption	Timekeeping	Galway	
28/06/2016	Web	Fares & Ticketing	Fare Structures	Galway	
28/06/2016	Web	Station Issues	Booking Office Issues	Belfast	
28/06/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
28/06/2016	Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Ashtown
28/06/2016	Email	Onboard Issues	Announcements	Dart	
28/06/2016	Email	Website	Unable to Book Tickets	Cork	
28/06/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	
28/06/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
28/06/2016	Email	Station Issues	Station Condition	Portlaoise Kildare	Commuter Dublin Connolly
28/06/2016	Email	Fares & Ticketing	Fare Structures	Cork	
28/06/2016	Email	Fares & Ticketing	Leap Cards	Cork Cobh	Midleton
28/06/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
28/06/2016	Email	Onboard Issues	Dogs	Cork	
28/06/2016	Email	Fares & Ticketing	Student Tickets	Galway	
28/06/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynooth	Maynooth
28/06/2016	Email	Service Disruption	Bus Transfers	Cork	
28/06/2016	Email	Onboard Issues	Lost Property	Galway	
28/06/2016	Web	Onboard Issues	Seat Reservation	Dart	
28/06/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	
28/06/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
28/06/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
28/06/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
28/06/2016	Web	Fares & Ticketing	Student Tickets	Dart	
28/06/2016	Email	Fares & Ticketing	RPU Fines	Dart	
28/06/2016	Web	Onboard Issues	Cleanliness	Limerick	Limerick
29/06/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
29/06/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
29/06/2016	Web	Fares & Ticketing	Ticket Prices	Dart	
29/06/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
29/06/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda	Commuter
29/06/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
29/06/2016	Web	Service Disruption	Timekeeping	Galway	
29/06/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare	Commuter
29/06/2016	Web	Service Disruption	Union Dispute	Galway	Athlone
29/06/2016	Email	Staff Issues	Positive	Cork	
29/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
29/06/2016	Post	Staff Issues	Positive	Cork	
29/06/2016	Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Clonsilla
29/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
29/06/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
29/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
29/06/2016	Post	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Wellington Br.
29/06/2016	Post	Service Disruption	Bus Transfers	Waterford	Hazelhatch & Celbridge
29/06/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
29/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
29/06/2016	Post	Service Disruption	Timekeeping	Sligo	Ballymote
29/06/2016	Post	Service Disruption	Incident on Line	Waterford	Carlow
29/06/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
29/06/2016	Web	Onboard Issues	Heat / AC	Dart	Grand Canal Dock
29/06/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Belfast	Dublin
29/06/2016	Web	Staff Issues	Positive	Cork	Cork Kent
29/06/2016	Web	Station Issues	TVMS	Sligo	
29/06/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
29/06/2016	Email	Service Disruption	Bus Transfers	Cork	Mallow
29/06/2016	Email	Staff Issues	RPU Staff Issues	Galway	Portarlington
29/06/2016	Email	Service Disruption	Bus Transfers	Cork	
29/06/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
29/06/2016	Email	Onboard Issues	Bicycle Spaces	Cork	
29/06/2016	Email	Onboard Issues	Announcements	Dart	
29/06/2016	Web	Onboard Issues	Crowding	Galway	
29/06/2016	Web	Timetabling	Timetable Suggestions	Dart	

29/06/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
29/06/2016	Web	Station Issues	Station Condition	Tralee	Mallow
29/06/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Portarlington
29/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	Donabate
29/06/2016	Email	Website	Unable to Book Tickets	Dart	
30/06/2016	Web	Service Disruption	Timekeeping	Dart	
30/06/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
30/06/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Galway	Dublin Heuston
30/06/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	Dublin Heuston
30/06/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Sallins & Naas
30/06/2016	Post	Fares & Ticketing	Unused Tickets	Galway	Ballinasloe
30/06/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Clonsilla
30/06/2016	Post	Onboard Issues	Crowding	Limerick	Thurles
30/06/2016	Post	Station Issues	Station Condition	Waterford	Kilkenny
30/06/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
30/06/2016	Web	Station Issues	Toilets	Cork	Portlaoise
30/06/2016	Web	Station Issues	Incorrect Information	Limerick	
30/06/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Gormanston
30/06/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
30/06/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
30/06/2016	Email	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Heuston
30/06/2016	Email	Website	Unable to Book Tickets	Cork	
30/06/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
30/06/2016	Web	Fares & Ticketing	RPU Fines	Galway	
30/06/2016	Web	Fares & Ticketing	Family Tickets	Limerick	
30/06/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
30/06/2016	Web	Onboard Issues	Lost Property	Dart	
30/06/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	
30/06/2016	Web	Onboard Issues	Seat Reservation	Cork	
30/06/2016	Web	Fares & Ticketing	Fare Structures	Cork	
01/07/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
01/07/2016	Web	Station Issues	TVMs	Dart	Blackrock
01/07/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
01/07/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
01/07/2016	Post	Onboard Issues	1st Class Issues	Limerick	Limerick
01/07/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
01/07/2016	Web	Service Disruption	Timekeeping	Waterford	
01/07/2016	Email	Station Issues	TVMs	Cork	
01/07/2016	Web	Website	Unable to Book Tickets	Cork	
01/07/2016	Email	Service Disruption	Timekeeping	Dart	
01/07/2016	Email	Fares & Ticketing	Fare Structures	Cork	
01/07/2016	Web	Fares & Ticketing	Fare Structures	Galway	
01/07/2016	Email	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	
01/07/2016	Email	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	Kildare
01/07/2016	Web	Service Disruption	Timekeeping	Limerick	
01/07/2016	Web	Onboard Issues	Lost Property	Dart	Howth Jctn. & Donaghmede
01/07/2016	Web	Station Issues	TVMs	Waterford	
01/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
01/07/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
01/07/2016	Web	Onboard Issues	Seat Reservation	Sligo	
01/07/2016	Web	Fares & Ticketing	Student Tickets	Galway	
01/07/2016	Web	Onboard Issues	Lost Property	Tralee	
01/07/2016	Web	Website	Unable to Book Tickets	Limerick	
02/07/2016	Web	Onboard Issues	Crowding	Cork	
02/07/2016	Web	Onboard Issues	Seat Reservation	Limerick	
02/07/2016	Email	Fares & Ticketing	Student Tickets	Galway	Dublin Heuston
02/07/2016	Web	Website	No Confirmation Email	Cork	
02/07/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
02/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
02/07/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Kilcock
02/07/2016	Email	Onboard Issues	Crowding	Cork	Portarlington
02/07/2016	Web	Website	Unable to Book Tickets	Cork	
02/07/2016	Web	Onboard Issues	Announcements	Westport & Ballina	Athlone
02/07/2016	Web	Onboard Issues	Announcements	Westport & Ballina	Athlone
02/07/2016	Web	Website	Unable to Book Tickets	Cork	
02/07/2016	Web	Onboard Issues	Crowding	Cork	Limerick Junction
02/07/2016	Email	Website	Unable to Book Tickets	Cork	
02/07/2016	Web	Service Disruption	Timekeeping	Galway	
02/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
02/07/2016	Web	Website	Tickets Unavailable On-	Cork	
02/07/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	Portlaoise
03/07/2016	Web	Service Disruption	Timekeeping	Galway	Athlone
03/07/2016	Web	Onboard Issues	Toilets	Cork	
03/07/2016	Web	Onboard Issues	Seat Reservation	Galway	
03/07/2016	Web	Fares & Ticketing	RPU Fines	Westport & Ballina	
03/07/2016	Web	Onboard Issues	Announcements	Sligo	Dromod
03/07/2016	Web	Onboard Issues	Seat Reservation	Galway	

03/07/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
03/07/2016	Email	Website	Unable to Book Tickets	Cork	
03/07/2016	Web	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
04/07/2016	Email	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
04/07/2016	Email	Staff Issues	Catering Staff Issues	Cork	
04/07/2016	Email	Fares & Ticketing	RPU Fines	Cork	
04/07/2016	Web	Onboard Issues	Announcements		M3 Parkway
04/07/2016	Web	Service Disruption	Timekeeping	Waterford	Athy
04/07/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	Drogheda
04/07/2016	Email	Fares & Ticketing	Student Tickets	Sligo	
04/07/2016	Email	Timetabling	Timetable Changes	Dart	
04/07/2016	Email	Fares & Ticketing	Student Tickets	Galway	Dublin Heuston
04/07/2016	Email	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
04/07/2016	Web	Website	No Confirmation Email	Waterford	
04/07/2016	Email	Timetabling	Cancellations	Dundalk/Drogheda Commuter	Rush & Lusk
04/07/2016	Email	Onboard Issues	Bicycle Spaces	Cork	
04/07/2016	Email	Onboard Issues	1st Class Issues	Cork	
04/07/2016	Post	Onboard Issues	Doors	Sligo	Mullingar
04/07/2016	Post	Fares & Ticketing	Ticket Prices	Cork	
04/07/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Dublin Heuston
04/07/2016	Web	Onboard Issues	Doors	Westport & Ballina	Tullamore
04/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin
04/07/2016	Email	Fares & Ticketing	Ticket Prices	Dart	
04/07/2016	Email	Station Issues	Car Parks		Maynooth
04/07/2016	Web	Website	No Confirmation Email	Cork	
04/07/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
04/07/2016	Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
04/07/2016	Email	Onboard Issues	Lost Property	Cork	
04/07/2016	Email	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	Newbridge
04/07/2016	Email	Service Disruption	Planned Maintenance	Portlaoise Kildare Commuter	Sallins & Naas
04/07/2016	Email	Fares & Ticketing	Surcharges	Cork	
04/07/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
04/07/2016	Web	Station Issues	Station Condition	Dart	
04/07/2016	Web	Onboard Issues	Crowding	Dart	
04/07/2016	Web	Service Disruption	Timekeeping	Galway	
04/07/2016	Web	Fares & Ticketing	Student Tickets	Dart	
04/07/2016	Web	Website	Unable to Book Tickets	Cork	
04/07/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
04/07/2016	Web	Website	No Confirmation Email	Cork	
04/07/2016	Web	Fares & Ticketing	Student Tickets	Cork	
04/07/2016	Web	Website	No Confirmation Email	Sligo	
04/07/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
04/07/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
05/07/2016	Web	Website	No Confirmation Email	Cork	
05/07/2016	Web	Service Disruption	Timekeeping	Dart	Harmonstown
05/07/2016	Email	Fares & Ticketing	Student Tickets	Cork	
05/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	
05/07/2016	Web	Onboard Issues	Crowding	Dart	
05/07/2016	Email	Onboard Issues	Cleanliness	Sligo	
05/07/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
05/07/2016	Email	Station Issues	Car Parks	Longford/M3Parkway/Maynooth	
05/07/2016	Email	Service Disruption	Timekeeping	Dart	Raheny
05/07/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	Longford
05/07/2016	Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
05/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
05/07/2016	Email	Fares & Ticketing	RPU Fines	Dart	
05/07/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
05/07/2016	Web	Fares & Ticketing	RPU Fines	Dart	
05/07/2016	Email	Fares & Ticketing	Fare Structures	Tralee	
05/07/2016	Email	Onboard Issues	Crowding	Tralee	
05/07/2016	Web	Antisocial Behavior	Disorderly Passengers	Tralee	
05/07/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Portarlington
05/07/2016	Web	Fares & Ticketing	RPU Fines		Coolmine
05/07/2016	Email	Antisocial Behavior	Intimidation	Dart	Lansdowne Road
05/07/2016	Email	Onboard Issues	Catering	Cork	Portarlington
05/07/2016	Email	Station Issues	Barriers		
05/07/2016	Web	Fares & Ticketing	Surcharges	Cork	Cork Kent
05/07/2016	Email	Antisocial Behavior	Vandalism	Galway	Athlone
05/07/2016	Web	Antisocial Behavior	Vandalism	Galway	Athlone
05/07/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
05/07/2016	Email	Station Issues	Barriers	Dart	Lansdowne Road
06/07/2016	Web	Website	Unable to Book Tickets	Galway	
06/07/2016	Post	Service Disruption	Timekeeping	Cork	Portlaoise
06/07/2016	Web	Staff Issues	Positive	Limerick	Limerick
06/07/2016	Email	Website	No Confirmation Email	Tralee	
06/07/2016	Email	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
06/07/2016	Email	Onboard Issues	1st Class Issues	Cork	Dublin Heuston

06/07/2016	Email	Onboard Issues	1st Class Issues	Cork	Cork Kent
06/07/2016	Web	Onboard Issues	Doors	Westport & Ballina	Newbridge
06/07/2016	Email	Station Issues	Barriers	Tralee	
06/07/2016	Web	Onboard Issues	Lost Property	Dart	
06/07/2016	Web	Timetabling	Timetable Suggestions	Galway	
06/07/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
06/07/2016	Web	Timetabling	Timetable Suggestions	Belfast	
06/07/2016	Web	Onboard Issues	Cleanliness	Cork	
06/07/2016	Web	Timetabling	Timetable Changes	Belfast	
06/07/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
06/07/2016	Email	Service Disruption	Bus Transfers	Cork	
07/07/2016	Email	Station Issues	Station Facilities		Hansfield
07/07/2016	Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	Rush & Lusk
07/07/2016	Email	Station Issues	Lifts/Elevators	Galway	Tullamore
07/07/2016	Email	Onboard Issues	Announcements	Dart	Howth Jctn. & Donaghmede
07/07/2016	Email	Onboard Issues	1st Class Issues	Cork	Rathmore
07/07/2016	Web	Station Issues	Station Facilities	Galway	Galway
07/07/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
07/07/2016	Email	Station Issues	TVMs	Galway	
07/07/2016	Web	Fares & Ticketing	RPU Fines	Galway	
07/07/2016	Web	Station Issues	Bicycles	Dart	Clontarf Road
07/07/2016	Email	Fares & Ticketing	Leap Cards	Dart	Dublin Connolly
07/07/2016	Email	Service Disruption	Timekeeping		
07/07/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
07/07/2016	Email	Timetabling	Cancellations	Galway	Athenry
07/07/2016	Email	Fares & Ticketing	Leap Cards	Tralee	Tralee
07/07/2016	Email	Station Issues	Cleanliness	Dart	Clontarf Road
07/07/2016	Web	Onboard Issues	Crowding	Dart	Sandycove & Glashule
07/07/2016	Web	Station Issues	Announcements		Maynooth
07/07/2016	Email	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
07/07/2016	Email	Staff Issues	Positive	Tralee	Mallow
07/07/2016	Web	Station Issues	TVMs	Dart	
07/07/2016	Web	Fares & Ticketing	Surcharges	Tralee	
07/07/2016	Email	Station Issues	Station Condition	Dart	Kilbarrack
07/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Adamstown
07/07/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Docklands
07/07/2016	Web	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	
07/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Dublin Heuston
07/07/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
07/07/2016	Email	Onboard Issues	Lost Property	Galway	
08/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
08/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Limerick	Limerick Junction
08/07/2016	Web	Website	Complete Savings	Cork	
08/07/2016	Web	Website	Unable to Book Tickets	Cork	
08/07/2016	Email	Fares & Ticketing	RPU Fines	Dart	
08/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	Portmarnock
08/07/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	Ballyhaunis
08/07/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
08/07/2016	Web	Station Issues	Station Facilities	Dart	Dublin
08/07/2016	Web	Fares & Ticketing	Student Tickets	Cork	
08/07/2016	Web	Onboard Issues	Cleanliness	Cork	
08/07/2016	Web	Onboard Issues	Cleanliness	Cork	
08/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
08/07/2016	Email	Service Disruption	Timekeeping	Cork	
08/07/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Limerick	Dublin Heuston
08/07/2016	Post	Timetabling	Connections	Limerick	Limerick
08/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
08/07/2016	Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston
08/07/2016	Web	Station Issues	Station Condition	Cork	Cobh
08/07/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
08/07/2016	Web	Service Disruption	Bus Transfers	Sligo	
08/07/2016	Email	Onboard Issues	Seat Reservation	Sligo	
08/07/2016	Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Navan Road Parkway
08/07/2016	Web	Station Issues	Station Facilities	Dart	Bayside
08/07/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
08/07/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/07/2016	Web	Station Issues	Station Facilities	Limerick	
08/07/2016	Email	Onboard Issues	Crowding	Tralee	
08/07/2016	Web	Staff Issues	Positive	Dart	Dublin Connolly
09/07/2016	Web	Station Issues	Station Facilities	Dart	
09/07/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
09/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	
09/07/2016	Email	Fares & Ticketing	Fare Structures	Cork	
09/07/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
09/07/2016	Email	Onboard Issues	Seat Reservation	Galway	
09/07/2016	Web	Onboard Issues	Doors	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
09/07/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	

09/07/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
09/07/2016	Web	Service Disruption	Timekeeping	Cork	
09/07/2016	Web	Station Issues	TVMs	Cork	Rushbrooke
09/07/2016	Web	Station Issues	Station Condition	Westport & Ballina	Claremorris
09/07/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	Thurles
09/07/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	Mallow
09/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
10/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
10/07/2016	Web	Onboard Issues	Doors	Cork	
10/07/2016	Web	Fares & Ticketing	Unused Tickets	Dart	Clongriffin
10/07/2016	Web	Onboard Issues	Seat Reservation	Galway	Athlone
10/07/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
10/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
10/07/2016	Web	Station Issues	Station Facilities	Sligo	
10/07/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
10/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
11/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
11/07/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
11/07/2016	Email	Onboard Issues	Catering	Cork	
11/07/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
11/07/2016	Email	Onboard Issues	Crowding	Cork	
11/07/2016	Email	Onboard Issues	Crowding	Galway	Dublin Heuston
11/07/2016	Web	Onboard Issues	Wi Fi	Galway	
11/07/2016	Web	Onboard Issues	1st Class Issues	Tralee	
11/07/2016	Web	Onboard Issues	1st Class Issues	Tralee	
11/07/2016	Web	Fares & Ticketing	Leap Cards	Rosslare	
11/07/2016	Email	Onboard Issues	Catering	Cork	
11/07/2016	Web	Onboard Issues	1st Class Issues	Cork	
11/07/2016	Web	Staff Issues	Positive	Belfast	Dublin
11/07/2016	Email	Station Issues	Incorrect Information	Dart	Tara Street
11/07/2016	Web	Onboard Issues	Wi Fi	Galway	
11/07/2016	Email	Staff Issues	Positive	Galway	
11/07/2016	Post	Station Issues	Car Parks	Cork	Dublin Heuston
11/07/2016	Post	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
11/07/2016	Post	Fares & Ticketing	Ticket Prices	Cork	Dublin Heuston
11/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
11/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
11/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
11/07/2016	Post	Service Disruption	Incident on Line	Galway	Tullamore
11/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
11/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
11/07/2016	Post	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
11/07/2016	Web	Service Disruption	Bus Transfers	Westport & Ballina	Ballyhaunis
11/07/2016	Email	Onboard Issues	Seat Reservation	Tralee	
11/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
11/07/2016	Web	Service Disruption	Bus Transfers	Westport & Ballina	Castlebar
11/07/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Drumcondra
11/07/2016	Email	Fares & Ticketing	RPU Fines	Cork	
11/07/2016	Web	Website	Unable to Book Tickets	Cork	
11/07/2016	Web	Onboard Issues	Dogs	Sligo	
11/07/2016	Email	Onboard Issues	Dogs	Rosslare	
11/07/2016	Email	Fares & Ticketing	Promotional Offers	Limerick	
11/07/2016	Web	Fares & Ticketing	Family Tickets	Cork	
11/07/2016	Web	Station Issues	TVMs	Dart	Clongriffin
11/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
11/07/2016	Email	Fares & Ticketing	Leap Cards	Dart	
11/07/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
11/07/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	
11/07/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Kildare
11/07/2016	Web	Station Issues	Station Condition	Limerick	
11/07/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Sallins & Naas
12/07/2016	Web	Onboard Issues	Bicycle Spaces	Rosslare	
12/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
12/07/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	
12/07/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
12/07/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
12/07/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	
12/07/2016	Web	Website	Unable to Book Tickets	Belfast	
12/07/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
12/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	
12/07/2016	Email	Station Issues	Station Condition	Dart	Blackrock
12/07/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
12/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	Killarney
12/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	
12/07/2016	Web	Website	No Confirmation Email	Cork	
12/07/2016	Post	Onboard Issues	Announcements	Sligo	
12/07/2016	Post	Service Disruption	Train Failure	Westport & Ballina	Claremorris

12/07/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Killarney
12/07/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	Ballina
12/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
12/07/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
12/07/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
12/07/2016	Email	Onboard Issues	Lost Property	Waterford	
12/07/2016	Email	Fares & Ticketing	Fare Structures	Galway	
12/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Limerick	
12/07/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Enfield
12/07/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
12/07/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
12/07/2016	Web	Timetabling	Timetable Changes	Belfast	
12/07/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
12/07/2016	Web	Fares & Ticketing	Student Tickets	Tralee	Dublin Heuston
12/07/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
12/07/2016	Web	Onboard Issues	Cleanliness		Docklands
12/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
12/07/2016	Web	Onboard Issues	Announcements	Waterford	
12/07/2016	Web	Timetabling	Timetable Changes	Sligo	Edgeworthstown
12/07/2016	Web	Onboard Issues	Lost Property		
12/07/2016	Web	Website	Unable to Book Tickets	Galway	
13/07/2016	Email	Onboard Issues	Toilets	Cork	Cork Kent
13/07/2016	Web	Fares & Ticketing	Student Tickets		Ashtown
13/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
13/07/2016	Web	Onboard Issues	Seat Reservation	Belfast	Dundalk
13/07/2016	Email	Onboard Issues	Seat Reservation	Cork	Thurles
13/07/2016	Post	Service Disruption	Track Fault	Sligo	Edgeworthstown
13/07/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	Castlebar
13/07/2016	Post	Station Issues	Disability Assistance/Ra	Cork	Dublin Heuston
13/07/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
13/07/2016	Post	Service Disruption	Track Fault	Sligo	Edgeworthstown
13/07/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	
13/07/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	Castlebar
13/07/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	Wellington Br.
13/07/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	Castlebar
13/07/2016	Web	Onboard Issues	Toilets	Cork	Dublin Heuston
13/07/2016	Email	Station Issues	Car Parks	Cork	Dublin Heuston
13/07/2016	Email	Station Issues	Incorrect Information	Westport & Ballina	
13/07/2016	Post	Service Disruption	Planned Maintenance	Westport & Ballina	Roscommon
13/07/2016	Post	Fares & Ticketing	RPU Fines	Galway	Athenry
13/07/2016	Email	Station Issues	Lifts/Elevators	Westport & Ballina	
13/07/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	Killarney
13/07/2016	Email	Station Issues	Cleanliness	Portlaoise Kildare Commuter	Kildare
13/07/2016	Web	Fares & Ticketing	RPU Fines		Drumcondra
13/07/2016	Web	Onboard Issues	Cleanliness	Cork	
13/07/2016	Web	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
13/07/2016	Web	Staff Issues	Positive	Dart	Sandymount
13/07/2016	Web	Website	Unable to Book Tickets	Cork	
13/07/2016	Web	Fares & Ticketing	RPU Fines	Cork	
13/07/2016	Web	Staff Issues	Positive	Dart	
13/07/2016	Email	Service Disruption	Incident on Line	Westport & Ballina	Athlone
13/07/2016	Email	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Sallins & Naas
14/07/2016	Email	Website	Unable to Book Tickets	Limerick	
14/07/2016	Post	Station Issues	TVMs	Sligo	Edgeworthstown
14/07/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Westport & Ballina	Dublin Heuston
14/07/2016	Post	Onboard Issues	1st Class Issues	Limerick	Dublin Heuston
14/07/2016	Web	Website	Complete Savings	Galway	
14/07/2016	Email	Station Issues	Disability Assistance/Ra	Dart	Tara Street
14/07/2016	Web	Onboard Issues	Lost Property	Cork	
14/07/2016	Web	Station Issues	Car Parks	Sligo	Sligo
14/07/2016	Web	Onboard Issues	1st Class Issues	Cork	Cork Kent
14/07/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
14/07/2016	Web	Station Issues	Station Facilities	Limerick	Limerick Junction
14/07/2016	Web	Website	Complete Savings	Galway	
14/07/2016	Web	Website	Unable to Book Tickets	Cork	
15/07/2016	Email	Website	No Confirmation Email	Limerick	
15/07/2016	Email	Staff Issues	Positive	Cork	Cork Kent
15/07/2016	Email	Station Issues	Station Condition	Galway	Athenry
15/07/2016	Web	Onboard Issues	Seat Reservation	Galway	
15/07/2016	Web	Staff Issues	Positive	Cork	
15/07/2016	Web	Station Issues	Barriers	Waterford	Dublin Heuston
15/07/2016	Web	Website	Unable to Book Tickets	Waterford	
15/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Galway	
15/07/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Sligo	Dublin
15/07/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	
15/07/2016	Web	Website	No Confirmation Email	Belfast	
15/07/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Rush & Lusk

15/07/2016	Web	Staff Issues	No Response to Complaint	Belfast	
15/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Donabate
15/07/2016	Email	Onboard Issues	Seat Reservation	Cork	
15/07/2016	Email	Fares & Ticketing	Surcharges	Belfast	
15/07/2016	Post	Service Disruption	Track Fault	Westport & Ballina	Ballina
15/07/2016	Post	Service Disruption	Track Fault	Westport & Ballina	Wellington Br.
15/07/2016	Email	Timetabling	Connections	Galway	Kildare
15/07/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
15/07/2016	Email	Station Issues	Station Condition	Galway	Athenry
15/07/2016	Web	Antisocial Behaviour	Disorderly Passengers	Cork	
15/07/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Mullingar
15/07/2016	Web	Website	No Confirmation Email	Westport & Ballina	Roscommon
15/07/2016	Web	Station Issues	Car Parks	Tralee	Killarney
15/07/2016	Email	Fares & Ticketing	Student Tickets	Tralee	Dublin Heuston
15/07/2016	Web	Timetabling	Connections	Rosslare	
15/07/2016	Web	Service Disruption	Incident on Line	Westport & Ballina	Wellington Br.
15/07/2016	Web	Website	Unable to Book Tickets	Cork	
15/07/2016	Email	Station Issues	Incorrect Information	Galway	Kildare
15/07/2016	Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynooth	Clonsilla
15/07/2016	Email	Onboard Issues	Disability Issues	Sligo	Dromod
15/07/2016	Web	Service Disruption	Bus Transfers	Dundalk/Drogheda Commuter	
15/07/2016	Web	Website	Special Events	Cork	
15/07/2016	Email	Onboard Issues	Cleanliness	Westport & Ballina	
15/07/2016	Email	Onboard Issues	Seat Reservation	Waterford	
15/07/2016	Web	Onboard Issues	Seat Reservation	Waterford	Kilkenny
15/07/2016	Email	Onboard Issues	Lost Property	Galway	
15/07/2016	Email	Service Disruption	Timekeeping	Dart	
15/07/2016	Web	Onboard Issues	Lost Property	Cork	
15/07/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
15/07/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
16/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
16/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Salthill & Monkstown
16/07/2016	Web	Website	No Confirmation Email	Cork	
16/07/2016	Web	Onboard Issues	Seat Reservation	Galway	Dublin Heuston
16/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
16/07/2016	Web	Website	Unable to Book Tickets	Galway	
16/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Portlaoise
16/07/2016	Web	Fares & Ticketing	Fare Structures	Galway	Galway
16/07/2016	Web	Fares & Ticketing	Family Tickets	Cork	Mallow
16/07/2016	Web	Station Issues	Toilets	Portlaoise Kildare Commuter	
16/07/2016	Web	Onboard Issues	Seat Reservation	Sligo	Dublin
16/07/2016	Web	Fares & Ticketing	Ticket Prices	Sligo	Sligo
18/07/2016	Email	Onboard Issues	Heat / AC	Westport & Ballina	
18/07/2016	Email	Onboard Issues	Heat / AC	Westport & Ballina	
18/07/2016	Email	Onboard Issues	Seat Reservation	Waterford	
18/07/2016	Email	Onboard Issues	Disability Issues	Waterford	
18/07/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
18/07/2016	Web	Fares & Ticketing	Student Tickets	Sligo	Sligo
18/07/2016	Web	Onboard Issues	Cleanliness	Cork	Cork Kent
18/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	Mallow
18/07/2016	Web	Timetabling	Timetable Suggestions		
18/07/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	
18/07/2016	Web	Onboard Issues	Seat Reservation	Limerick	Limerick
18/07/2016	Web	Onboard Issues	Toilets	Limerick	
18/07/2016	Web	Onboard Issues	Toilets	Tralee	Tralee
18/07/2016	Web	Service Disruption	Timekeeping	Cork	Cork Kent
18/07/2016	Web	Onboard Issues	Heat / AC	Sligo	Mullingar
18/07/2016	Web	Onboard Issues	Doors		Coolmine
18/07/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Dublin Heuston
18/07/2016	Web	Antisocial Behaviour	Vandalism	Dundalk/Drogheda Commuter	Donabate
18/07/2016	Web	Onboard Issues	Seat Reservation	Waterford	
18/07/2016	Email	Station Issues	Toilets	Cork	Cork Kent
18/07/2016	Post	Service Disruption	Track Fault	Westport & Ballina	Castlereagh
18/07/2016	Post	Service Disruption	Track Fault	Westport & Ballina	Tullamore
18/07/2016	Email	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	
18/07/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Dublin Heuston
18/07/2016	Email	Onboard Issues	Seat Reservation	Cork	Cork Kent
18/07/2016	Email	Station Issues	Toilets	Cork	Dublin Heuston
18/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
18/07/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
18/07/2016	Web	Service Disruption	Planned Maintenance	Dart	Lansdowne Road
18/07/2016	Email	Onboard Issues	Heat / AC	Dart	Dublin
18/07/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
18/07/2016	Email	Website	Unable to Book Tickets	Belfast	
18/07/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
18/07/2016	Web	Onboard Issues	Seat Reservation	Galway	
18/07/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	Limerick

18/07/2016	Post	Service Disruption	Timekeeping	Cork	
18/07/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Portlaoise Kildare Commuter	Portarlington
18/07/2016	Email	Service Disruption	Planned Maintenance	Cork	
18/07/2016	Email	Onboard Issues	Seat Reservation	Tralee	
18/07/2016	Email	Onboard Issues	Announcements	Dart	
18/07/2016	Email	Onboard Issues	Seat Reservation	Rosslare	Wexford
18/07/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
18/07/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
18/07/2016	Email	Fares & Ticketing	Unused Tickets		
18/07/2016	Web	Station Issues	TVMs	Dart	Dalkey
18/07/2016	Email	Onboard Issues	Seat Reservation	Cork	Mallow
18/07/2016	Email	Station Issues	TVMs	Westport & Ballina	
18/07/2016	Web	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	
18/07/2016	Web	Onboard Issues	Wi Fi	Sligo	
18/07/2016	Email	Station Issues	Car Parks	Cork	Cork Kent
18/07/2016	Web	Station Issues	Lost Property	Dundalk/Drogheda Commuter	Skerries
19/07/2016	Email	Station Issues	Station Facilities	Dart	Killiney
19/07/2016	Web	Onboard Issues	Heat / AC	Rosslare	Rathdrum
19/07/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
19/07/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
19/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/07/2016	Email	Service Disruption	Incident on Line	Tralee	Farranfore
19/07/2016	Web	Staff Issues	Positive	Tralee	Tralee
19/07/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Tralee	Killarney
19/07/2016	Web	Onboard Issues	Lost Property	Waterford	Carlow
19/07/2016	Email	Fares & Ticketing	RPU Fines	Westport & Ballina	
19/07/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
19/07/2016	Web	Onboard Issues	Lost Property		
19/07/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
19/07/2016	Web	Onboard Issues	Heat / AC	Galway	
19/07/2016	Email	Service Disruption	Planned Maintenance	Dart	Raheny
19/07/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	Balbriggan
19/07/2016	Web	Staff Issues	Positive	Dart	
19/07/2016	Web	Antisocial Behavior	Disorderly Passengers	Tralee	Killarney
19/07/2016	Web	Fares & Ticketing	Ticket Prices	Cork	Cork Kent
20/07/2016	Web	Service Disruption	Planned Maintenance	Cork	Ballybrophy
20/07/2016	Web	Onboard Issues	Seat Reservation	Cork	
20/07/2016	Email	Station Issues	Station Condition	Galway	Athenry
20/07/2016	Email	Onboard Issues	Crowding	Galway	Athlone
20/07/2016	Post	Timetabling	Connections	Limerick	Ballybrophy
20/07/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	Wellington Br.
20/07/2016	Post	Fares & Ticketing	RPU Fines	Tralee	Dublin Heuston
20/07/2016	Email	Onboard Issues	Seat Reservation	Galway	
20/07/2016	Post	Onboard Issues	Heat / AC	Dart	
20/07/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	Dublin Heuston
20/07/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
20/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	
20/07/2016	Email	Website	No Confirmation Email	Tralee	
20/07/2016	Web	Onboard Issues	Seat Reservation	Limerick	
20/07/2016	Web	Station Issues	TVMs	Tralee	
20/07/2016	Email	Onboard Issues	Disability Issues	Dart	Dublin
20/07/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
20/07/2016	Web	Staff Issues	Positive	Galway	Galway
20/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dublin
20/07/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
20/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
20/07/2016	Web	Service Disruption	Bus Transfers	Limerick	Sixmilebridge
20/07/2016	Web	Onboard Issues	Bicycle Spaces	Waterford	
20/07/2016	Web	Station Issues	Lost Property		Coolmine
21/07/2016	Web	Staff Issues	Positive	Cork	
21/07/2016	Post	Station Issues	Incorrect Information	Cork	Cork Kent
21/07/2016	Post	Service Disruption	Track Fault	Westport & Ballina	Wellington Br.
21/07/2016	Email	Staff Issues	Positive	Waterford	Muine Bheag (Bagenalstown)
21/07/2016	Post	Service Disruption	Train Failure	Belfast	Newry
21/07/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	Wellington Br.
21/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
21/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
21/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
21/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
21/07/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
21/07/2016	Email	Station Issues	Lifts/Elevators	Cork	Monasterevin
21/07/2016	Email	Fares & Ticketing	Surcharges	Tralee	
21/07/2016	Email	Onboard Issues	Catering	Cork	
21/07/2016	Email	Onboard Issues	1st Class Issues	Tralee	
21/07/2016	Web	Fares & Ticketing	RPU Fines	Cork	
21/07/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
21/07/2016	Web	Onboard Issues	Announcements	Dart	Dun Laoghaire
21/07/2016	Web	Staff Issues	Positive	Dart	



21/07/2016	Email	Onboard Issues	Seat Reservation	Cork	
21/07/2016	Email	Onboard Issues	Toilets	Galway	
21/07/2016	Web	Station Issues	Station Facilities	Tralee	Killarney
21/07/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Hansfield
21/07/2016	Web	Onboard Issues	Announcements	Cork	
21/07/2016	Web	Fares & Ticketing	Annual Tickets	Cork	Thurles
21/07/2016	Web	Onboard Issues	Disability Issues	Dart	
21/07/2016	Web	Antisocial Behavior	Intimidation	Dart	
21/07/2016	Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
21/07/2016	Web	Station Issues	Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
21/07/2016	Web	Timetabling	Timetable Suggestions	Sligo	
21/07/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
21/07/2016	Web	Station Issues	Lifts/Elevators	Cork	
21/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	Thurles
21/07/2016	Web	Website	Unable to Book Tickets	Cork	
21/07/2016	Web	Website	Unable to Book Tickets	Cork	
21/07/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
22/07/2016	Email	Onboard Issues	Seat Reservation	Tralee	Rathmore
22/07/2016	Web	Service Disruption	Bus Transfers	Cork	
22/07/2016	Email	Onboard Issues	Bicycle Spaces	Tralee	
22/07/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
22/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
22/07/2016	Email	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Maynooth
22/07/2016	Web	Onboard Issues	Crowding	Cork	
22/07/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
22/07/2016	Email	Fares & Ticketing	RPU Fines	Cork	
22/07/2016	Email	Fares & Ticketing	RPU Fines	Tralee	
22/07/2016	Email	Onboard Issues	Cleanliness	Sligo	
22/07/2016	Web	Fares & Ticketing	RPU Fines	Cork	
22/07/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Donabate
22/07/2016	Web	Onboard Issues	Seat Reservation	Waterford	
22/07/2016	Email	Onboard Issues	Heat / AC	Cork	
22/07/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
22/07/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Leixlip (Confey)
22/07/2016	Email	Station Issues	Announcements	Cork	
22/07/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
22/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	
22/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	
22/07/2016	Web	Onboard Issues	Crowding	Cork	Thurles
22/07/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
22/07/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
22/07/2016	Web	Station Issues	Station Facilities	Cork	Thurles
22/07/2016	Web	Website	No Confirmation Email	Cork	
22/07/2016	Web	Station Issues	TVMS	Dart	Tara Street
22/07/2016	Web	Station Issues	Station Condition	Dart	Grand Canal Dock
23/07/2016	Email	Website	Promotional Offers	Portlaoise Kildare Commuter	
23/07/2016	Web	Onboard Issues	Seat Reservation	Galway	
23/07/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Clonsilla
23/07/2016	Web	Station Issues	Station Condition	Dart	Greystones
23/07/2016	Web	Onboard Issues	Seat Reservation	Sligo	
23/07/2016	Web	Onboard Issues	Cleanliness	Rosslare	
23/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
23/07/2016	Web	Onboard Issues	Disability Issues	Dundalk/Drogheda Commuter	
23/07/2016	Web	Onboard Issues	Seat Reservation	Sligo	Dublin
23/07/2016	Email	Antisocial Behavior	Disorderly Passengers	Cork	
23/07/2016	Web	Station Issues	Early Departures	Dart	Bray
23/07/2016	Email	Onboard Issues	Lost Property	Dart	
23/07/2016	Web	Onboard Issues	Catering	Cork	Cork Kent
23/07/2016	Web	Timetabling	Cancellations	Dart	Malahide
23/07/2016	Web	Timetabling	Cancellations	Dart	Sandymount
23/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	Castlebar
24/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Portarlington
24/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Bray
24/07/2016	Email	Onboard Issues	Seat Reservation	Tralee	Tralee
24/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	
24/07/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Donabate
24/07/2016	Web	Onboard Issues	Crowding	Cork	Littleisland
24/07/2016	Web	Website	Unable to Book Tickets	Tralee	
24/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
24/07/2016	Web	Service Disruption	Timekeeping	Dart	
24/07/2016	Web	Staff Issues	Positive	Dart	Bray
24/07/2016	Web	Fares & Ticketing	Unused Tickets	Dart	
25/07/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
25/07/2016	Email	Onboard Issues	1st Class Issues	Tralee	
25/07/2016	Email	Station Issues	Cleanliness	Portlaoise Kildare Commuter	Sallins & Naas
25/07/2016	Email	Fares & Ticketing	Unused Tickets	Dart	
25/07/2016	Web	Station Issues	Lost Property	Galway	Galway

25/07/2016	Email	Timetabling	Timetable Changes	Dart	Bray
25/07/2016	Web	Station Issues	Station Facilities	Dart	
25/07/2016	Web	Staff Issues	Positive	Dart	
25/07/2016	Web	Fares & Ticketing	Unused Tickets	Sligo	
25/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Bray
25/07/2016	Web	Station Issues	Toilets	Westport & Ballina	Castlereagh
25/07/2016	Web	Staff Issues	Positive	Dart	
25/07/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
25/07/2016	Web	Station Issues	Station Facilities	Galway	Athlone
25/07/2016	Web	Onboard Issues	Heat / AC	Dart	Raheny
25/07/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
25/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Limerick Junction
25/07/2016	Email	Station Issues	Station Facilities	Dart	Malahide
25/07/2016	Web	Staff Issues	Positive	Dart	Dublin
25/07/2016	Web	Station Issues	Car Parks	Cork	
25/07/2016	Web	Website	Unable to Book Tickets	Cork	
25/07/2016	Email	Fares & Ticketing	Surcharges	Westport & Ballina	Castlebar
25/07/2016	Email	Onboard Issues	Lost Property	Cork	
25/07/2016	Email	Website	Unable to Book Tickets	Cork	
25/07/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
25/07/2016	Email	Onboard Issues	Heat / AC	Cork	
25/07/2016	Email	Onboard Issues	Seat Reservation	Tralee	Killarney
25/07/2016	Web	Service Disruption	Planned Maintenance	Portlaoise Kildare Commuter	Newbridge
25/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
25/07/2016	Email	Onboard Issues	Seat Reservation	Rosslare	Dublin
25/07/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
25/07/2016	Email	Station Issues	Station Facilities	Cork	Dublin Heuston
25/07/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
25/07/2016	Web	Onboard Issues	Crowding	Dart	Dalkey
25/07/2016	Web	Onboard Issues	Crowding	Dart	Harmonstown
25/07/2016	Web	Onboard Issues	Wi Fi	Sligo	
25/07/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynooth	Docklands
25/07/2016	Web	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynooth	Dublin
25/07/2016	Web	Fares & Ticketing	Ticket Prices	Portlaoise Kildare Commuter	
25/07/2016	Web	Onboard Issues	Lost Property	Dart	
26/07/2016	Email	Onboard Issues	Lost Property	Galway	
26/07/2016	Web	Staff Issues	Positive	Cork	
26/07/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
26/07/2016	Email	Onboard Issues	Catering	Galway	
26/07/2016	Email	Station Issues	Toilets	Rosslare	Dublin Connolly
26/07/2016	Web	Onboard Issues	Seat Reservation	Galway	Tullamore
26/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Tralee	
26/07/2016	Email	Website	Unable to Book Tickets	Tralee	
26/07/2016	Email	Fares & Ticketing	Student Tickets	Galway	
26/07/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
26/07/2016	Email	Staff Issues	Positive	Waterford	Waterford
26/07/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	Castlebar
26/07/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
26/07/2016	Email	Fares & Ticketing	Ticket Prices	Tralee	Killarney
26/07/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
26/07/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
26/07/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
26/07/2016	Web	Fares & Ticketing	Fare Structures	Galway	
26/07/2016	Post	Service Disruption	Signal Fault	Tralee	Farranfore
26/07/2016	Web	Onboard Issues	Heat / AC	Sligo	
26/07/2016	Web	Fares & Ticketing	Student Tickets	Cork	
26/07/2016	Web	Onboard Issues	Announcements	Dart	
26/07/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynooth	Castleknock
26/07/2016	Post	Fares & Ticketing	Unused Tickets	Galway	Athlone
26/07/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
26/07/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
26/07/2016	Email	Onboard Issues	Dogs	Cork	
26/07/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
26/07/2016	Post	Onboard Issues	Alcohol/Smoking Policy	Sligo	
26/07/2016	Web	Onboard Issues	Lost Property	Dart	
26/07/2016	Post	Onboard Issues	1st Class Issues	Cork	
26/07/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
26/07/2016	Web	Website	Unable to Book Tickets	Tralee	
26/07/2016	Web	Station Issues	Announcements		
26/07/2016	Web	Onboard Issues	Lost Property	Cork	Cork Kent
26/07/2016	Email	Station Issues	Station Condition	Dart	Seapoint
26/07/2016	Web	Website	Unable to Book Tickets	Cork	
26/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
26/07/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
26/07/2016	Web	Onboard Issues	Seat Reservation	Cork	Kildare
27/07/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	
27/07/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Galway	

27/07/2016	Post	Service Disruption	Signal Fault	Tralee	Farranfore
27/07/2016	Email	Fares & Ticketing	Ticket Prices	Dart	Greystones
27/07/2016	Web	Onboard Issues	Wi Fi	Galway	
27/07/2016	Email	Onboard Issues	Doors	Dart	Dublin
27/07/2016	Email	Station Issues	Station Condition	Dart	
27/07/2016	Email	Station Issues	Bicycles	Dundalk/Drogheda Commuter	Rush & Lusk
27/07/2016	Web	Fares & Ticketing	Student Tickets	Galway	
27/07/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	Manulla Junction
27/07/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
27/07/2016	Email	Station Issues	Car Parks		Coolmine
27/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	Dublin Heuston
27/07/2016	Email	Fares & Ticketing	Student Tickets	Limerick	
27/07/2016	Email	Antisocial Behavior	Intimidation	Dart	Sandycove & Glashule
27/07/2016	Web	Website	Unable to Book Tickets	Cork	
27/07/2016	Web	Service Disruption	Timekeeping	Galway	
27/07/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
27/07/2016	Web	Station Issues	Toilets	Longford/M3Parkway/Maynooth	Maynooth
27/07/2016	Web	Website	No Confirmation Email	Cork	
27/07/2016	Web	Website	Tickets Unavailable On-	Cork	
28/07/2016	Web	Onboard Issues	Seat Reservation	Limerick	
28/07/2016	Web	Website	No Confirmation Email	Cork	
28/07/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Hansfield
28/07/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Balbriggan
28/07/2016	Web	Service Disruption	Timekeeping	Galway	
28/07/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
28/07/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
28/07/2016	Email	Onboard Issues	Toilets	Galway	
28/07/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
28/07/2016	Web	Timetabling	Timetable Changes	Rosslare	
28/07/2016	Email	Website	Unable to Book Tickets	Tralee	
28/07/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
28/07/2016	Web	Onboard Issues	Cleanliness	Galway	
28/07/2016	Web	Fares & Ticketing	Promotional Offers	Dart	
28/07/2016	Web	Website	Complete Savings	Cork	
28/07/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Laytown
28/07/2016	Web	Onboard Issues	Lost Property	Dart	
28/07/2016	Email	Antisocial Behavior	Vandalism	Dundalk/Drogheda Commuter	Donabate
28/07/2016	Web	Fares & Ticketing	Promotional Offers	Galway	
28/07/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Portlaoise
28/07/2016	Web	Onboard Issues	Lost Property	Dart	
28/07/2016	Email	Station Issues	Station Facilities	Limerick	Ennis
28/07/2016	Web	Staff Issues	Positive	Cork	
28/07/2016	Web	Website	Unable to Book Tickets	Cork	
28/07/2016	Web	Website	No Confirmation Email	Cork	
28/07/2016	Phone	Onboard Issues	Lost Property	Rosslare	Gorey
28/07/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
28/07/2016	Web	Fares & Ticketing	Fare Structures	Cork	
28/07/2016	Web	Service Disruption	Timekeeping	Dart	Lansdowne Road
28/07/2016	Email	Service Disruption	Timekeeping	Dart	
28/07/2016	Email	Timetabling	Timetable Changes	Sligo	
28/07/2016	Web	Station Issues	Car Parks	Dart	Malahide
28/07/2016	Web	Onboard Issues	Heat / AC	Galway	
28/07/2016	Email	Station Issues	Station Facilities	Rosslare	
28/07/2016	Web	Station Issues	Station Condition	Dart	Lansdowne Road
29/07/2016	Web	Onboard Issues	Cleanliness	Waterford	Kilkenny
29/07/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
29/07/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
29/07/2016	Web	Onboard Issues	Lost Property	Cork	
29/07/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
29/07/2016	Web	Onboard Issues	Seat Reservation	Waterford	
29/07/2016	Web	Onboard Issues	Announcements	Tralee	
29/07/2016	Web	Station Issues	Station Facilities	Dart	
29/07/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	
29/07/2016	Email	Fares & Ticketing	RPU Fines	Dart	
29/07/2016	Email	Station Issues	Station Condition	Limerick	
29/07/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
29/07/2016	Email	Fares & Ticketing	On-Line Tickets	Waterford	
29/07/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	Claremorris
29/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
29/07/2016	Email	Fares & Ticketing	RPU Fines	Tralee	
29/07/2016	Email	Fares & Ticketing	On-Line Tickets	Waterford	
29/07/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Tralee	
29/07/2016	Email	Station Issues	Station Facilities	Cork	
29/07/2016	Email	Fares & Ticketing	Fare Structures	Cork	
29/07/2016	Email	Staff Issues	Positive	Cork	
29/07/2016	Email	Onboard Issues	Seat Reservation	Cork	
29/07/2016	Email	Fares & Ticketing	Student Tickets	Cork	

29/07/2016	Email	Onboard Issues	Heat / AC	Westport & Ballina	
30/07/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
30/07/2016	Email	Station Issues	TVMs	Belfast	Dublin
30/07/2016	Email	Onboard Issues	Seat Reservation	Cork	
30/07/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
01/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
01/08/2016	Web	Website	Unable to Book Tickets	Tralee	
01/08/2016	Web	Station Issues	TVMs	Dart	Salthill & Monkstown
01/08/2016	Email	Onboard Issues	Crowding	Galway	
02/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
02/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
02/08/2016	Email	Onboard Issues	Seat Reservation	Sligo	
02/08/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
02/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
02/08/2016	Email	Onboard Issues	Seat Reservation	Waterford	Athy
02/08/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
02/08/2016	Email	Station Issues	Station Condition	Dart	
02/08/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
02/08/2016	Email	Website	Unable to Book Tickets	Cork	
02/08/2016	Web	Station Issues	TVMs	Cork	MIDDLETON
02/08/2016	Email	Onboard Issues	Seat Reservation	Belfast	
02/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
02/08/2016	Email	Onboard Issues	Seat Reservation	Sligo	
02/08/2016	Email	Onboard Issues	Seat Reservation	Galway	Portarlington
02/08/2016	Email	Antisocial Behavior	Disorderly Passengers	Portlaoise Kildare Commuter	Kildare
02/08/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
02/08/2016	Email	Station Issues	Station Condition	Cork	Dublin Heuston
02/08/2016	Email	Station Issues	TVMs	Dart	
02/08/2016	Post	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Drogheda
02/08/2016	Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
02/08/2016	Post	Onboard Issues	1st Class Issues	Cork	
02/08/2016	Post	Service Disruption	Timekeeping	Tralee	
02/08/2016	Post	Service Disruption	Timekeeping	Tralee	
02/08/2016	Post	Onboard Issues	Seat Reservation	Cork	
02/08/2016	Email	Onboard Issues	Lost Property	Waterford	Carlow
02/08/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Enfield
02/08/2016	Web	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	
03/08/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
03/08/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Galway	Tullamore
03/08/2016	Email	Station Issues	Station Facilities	Galway	Tullamore
03/08/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
03/08/2016	Web	Onboard Issues	Crowding	Waterford	Carlow
03/08/2016	Web	Onboard Issues	Seat Reservation	Galway	Athenry
03/08/2016	Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
03/08/2016	Email	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynooth	Clonsilla
03/08/2016	Post	Station Issues	Barriers	Limerick	Limerick Junction
03/08/2016	Web	Onboard Issues	Doors	Longford/M3Parkway/Maynooth	Dublin
03/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
03/08/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Killarney
03/08/2016	Post	Fares & Ticketing	Unused Tickets	Rosslare	Bray
03/08/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
03/08/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
03/08/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
03/08/2016	Web	Onboard Issues	1st Class Issues	Cork	
03/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
03/08/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
03/08/2016	Web	Fares & Ticketing	Fare Structures	Dart	
03/08/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
03/08/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
03/08/2016	Email	Onboard Issues	Crowding	Galway	
03/08/2016	Email	Station Issues	Station Condition	Limerick	
03/08/2016	Web	Fares & Ticketing	RPU Fines	Cork	
03/08/2016	Email	Onboard Issues	Seat Reservation	Sligo	Dromod
03/08/2016	Post	Website	Unable to Book Tickets	Limerick	
03/08/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
03/08/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	Castlereagh
03/08/2016	Web	Website	Unable to Book Tickets	Belfast	
03/08/2016	Post	Onboard Issues	Catering	Cork	Thurles
03/08/2016	Web	Fares & Ticketing	Student Tickets	Galway	
03/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
03/08/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
03/08/2016	Post	Onboard Issues	Catering	Cork	
03/08/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	
03/08/2016	Web	Onboard Issues	Seat Reservation	Waterford	Muine Bheag (Bagenalstown)
03/08/2016	Email	Website	Unable to Book Tickets	Cork	
03/08/2016	Email	Website	Unable to Book Tickets	Cork	
03/08/2016	Email	Fares & Ticketing	RPU Fines	Galway	

03/08/2016	Web	Staff Issues	Positive	Cork	
03/08/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
03/08/2016	Email	Website	Unable to Book Tickets	Cork	
03/08/2016	Web	Onboard Issues	Catering	Cork	
03/08/2016	Web	Station Issues	Toilets	Dart	Greystones
03/08/2016	Web	Station Issues	Toilets	Dart	Greystones
03/08/2016	Web	Fares & Ticketing	RPU Fines	Dart	
03/08/2016	Web	Timetabling	Timetable Suggestions	Galway	
03/08/2016	Web	Timetabling	Timetable Suggestions	Galway	Portarlington
03/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
03/08/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
03/08/2016	Web	Onboard Issues	Crowding	Waterford	Muine Bheag (Bagenalstown)
03/08/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
03/08/2016	Web	Onboard Issues	1st Class Issues	Cork	
03/08/2016	Web	Station Issues	Station Facilities	Cork	
03/08/2016	Web	Onboard Issues	Crowding	Waterford	Carlow
03/08/2016	Email	Fares & Ticketing	Student Tickets	Cork	
03/08/2016	Web	Station Issues	Station Facilities	Dart	
03/08/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
04/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
04/08/2016	Web	Station Issues	TVMs	Dart	
04/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
04/08/2016	Web	Website	No Confirmation Email	Cork	
04/08/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Adamstown
04/08/2016	Email	Website	Unable to Book Tickets	Cork	
04/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
04/08/2016	Email	Website	Unable to Book Tickets	Cork	
04/08/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
04/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
04/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
04/08/2016	Email	Station Issues	Lifts/Elevators	Dart	Tara Street
04/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
04/08/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
04/08/2016	Email	Onboard Issues	Seat Reservation	Limerick	
04/08/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
04/08/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
04/08/2016	Email	Fares & Ticketing	Fare Structures	Galway	
04/08/2016	Email	Website	Unable to Book Tickets	Cork	
04/08/2016	Email	Timetabling	Cancellations	Dart	Greystones
04/08/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
04/08/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
04/08/2016	Web	Fares & Ticketing	Leap Cards	Dart	
04/08/2016	Web	Onboard Issues	Toilets	Westport & Ballina	
04/08/2016	Web	Onboard Issues	Announcements	Cork	
04/08/2016	Web	Timetabling	Timetable Suggestions	Westport & Ballina	
04/08/2016	Web	Onboard Issues	Lost Property	Galway	
04/08/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
04/08/2016	Email	Website	Unable to Book Tickets	Cork	
04/08/2016	Email	Website	Unable to Book Tickets	Cork	
04/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl Leixlip (Confey)	
04/08/2016	Web	Service Disruption	Timekeeping	Galway	
04/08/2016	Web	Onboard Issues	Seat Reservation	Belfast	
04/08/2016	Web	Station Issues	TVMs	Dart	
04/08/2016	Web	Fares & Ticketing	Leap Cards	Dart	
04/08/2016	Web	Station Issues	TVMs	Galway	Dublin Heuston
04/08/2016	Web	Fares & Ticketing	Fare Structures	Galway	
04/08/2016	Email	Staff Issues	Positive	Cork	
04/08/2016	Web	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	
04/08/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
05/08/2016	Web	Website	No Confirmation Email	Tralee	
05/08/2016	Web	Station Issues	Station Condition	Dart	Clongriffin
05/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
05/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
05/08/2016	Email	Onboard Issues	1st Class Issues	Cork	
05/08/2016	Email	Fares & Ticketing	Promotional Offers	Sligo	
05/08/2016	Email	Website	Unable to Book Tickets	Cork	
05/08/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Kildare
05/08/2016	Post	Service Disruption	Track Fault	Westport & Ballina	Wellington Br.
05/08/2016	Web	Onboard Issues	Lost Property	Galway	
05/08/2016	Email	Fares & Ticketing	RPU Fines	Cork	
05/08/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
05/08/2016	Email	Service Disruption	Timekeeping	Dart	Portmarnock
05/08/2016	Web	Fares & Ticketing	Promotional Offers	Belfast	
05/08/2016	Web	Fares & Ticketing	Promotional Offers	Belfast	
05/08/2016	Email	Website	Unable to Book Tickets	Cork	
05/08/2016	Web	Onboard Issues	Seat Reservation	Galway	Kildare
05/08/2016	Post	Service Disruption	Planned Maintenance	Tralee	Portarlington

05/08/2016	Post	Service Disruption	Planned Maintenance	Tralee	Portarlington
05/08/2016	Post	Onboard Issues	Bicycle Spaces	Sligo	Mullingar
05/08/2016	Post	Onboard Issues	Seat Reservation	Belfast	
05/08/2016	Post	Fares & Ticketing	Unused Tickets	Portlaoise	Kildare Commuter
05/08/2016	Post	Fares & Ticketing	On-Line Tickets	Belfast	
05/08/2016	Email	Onboard Issues	Toilets	Dundalk/Drogheda	Commuter
05/08/2016	Email	Fares & Ticketing	Leap Cards	Dart	Dunboyne
05/08/2016	Email	Station Issues	Lifts/Elevators	Dart	Tara Street
05/08/2016	Email	Onboard Issues	Catering	Cork	
05/08/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
05/08/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
05/08/2016	Email	Website	Unable to Book Tickets	Cork	
05/08/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
05/08/2016	Web	Service Disruption	Timekeeping	Belfast	
05/08/2016	Email	Service Disruption	Timekeeping	Galway	Tullamore
05/08/2016	Web	Onboard Issues	Lost Property	Galway	
05/08/2016	Post	Onboard Issues	1st Class Issues	Cork	Mallow
05/08/2016	Post	Onboard Issues	1st Class Issues	Cork	Mallow
05/08/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
05/08/2016	Post	Onboard Issues	1st Class Issues	Cork	Mallow
05/08/2016	Email	Service Disruption	Timekeeping	Galway	
05/08/2016	Web	Fares & Ticketing	RPU Fines	Galway	
05/08/2016	Email	Service Disruption	Timekeeping	Tralee	
05/08/2016	Web	Station Issues	Station Condition	Rosslare	
05/08/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Galway	
05/08/2016	Web	Service Disruption	Timekeeping	Cork	
05/08/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
05/08/2016	Web	Service Disruption	Bus Transfers	Belfast	
06/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
06/08/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
06/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
06/08/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
06/08/2016	Web	Timetabling	Timetable Suggestions	Dart	
06/08/2016	Web	Fares & Ticketing	Ticket Prices	Rosslare	
06/08/2016	Web	Website	Unable to Book Tickets	Cork	
06/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
06/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
06/08/2016	Web	Onboard Issues	Catering	Galway	
06/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Navan Road Parkway
06/08/2016	Web	Station Issues	TVMs	Galway	
06/08/2016	Web	Onboard Issues	Wi Fi	Cork	
06/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
06/08/2016	Email	Fares & Ticketing	Fare Structures	Cork	
07/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
07/08/2016	Web	Onboard Issues	Crowding	Galway	Tullamore
07/08/2016	Web	Website	Unable to Book Tickets	Cork	
07/08/2016	Web	Onboard Issues	Lost Property	Cork	
07/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Mullingar
07/08/2016	Web	Station Issues	Station Condition	Galway	Ardrahan
07/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Clonsilla
07/08/2016	Web	Station Issues	TVMs	Galway	
07/08/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
07/08/2016	Web	Onboard Issues	1st Class Issues	Tralee	
07/08/2016	Web	Onboard Issues	Catering	Galway	
07/08/2016	Web	Station Issues	Station Facilities	Waterford	
07/08/2016	Web	Onboard Issues	Toilets	Cork	
07/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise	Kildare Commuter
07/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
07/08/2016	Web	Onboard Issues	Lost Property	Rosslare	
08/08/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda	Commuter Rush & Lusk
08/08/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Maynooth
08/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016	Web	Fares & Ticketing	Fare Structures	Dart	
08/08/2016	Email	Onboard Issues	Seat Reservation	Cork	Mallow
08/08/2016	Email	Station Issues	Station Facilities	Dart	
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016	Email	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl	Dublin
08/08/2016	Web	Fares & Ticketing	RPU Fines	Galway	
08/08/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Waterford	
08/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Maynooth
08/08/2016	Email	Onboard Issues	Catering	Cork	
08/08/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Hansfield
08/08/2016	Web	Station Issues	Station Facilities	Cork	
08/08/2016	Web	Station Issues	Station Facilities	Dart	
08/08/2016	Post	Staff Issues	Positive	Belfast	Dublin
08/08/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
08/08/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	Dublin

08/08/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Portarlington
08/08/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
08/08/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	
08/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
08/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Maynooth
08/08/2016	Web	Service Disruption	Timekeeping	Sligo	Collooney
08/08/2016	Email	Website	Unable to Book Tickets	Cork	
08/08/2016	Email	Fares & Ticketing	Fare Structures	Westport & Ballina	Dublin Heuston
08/08/2016	Web	Fares & Ticketing	RPU Fines	Dart	
08/08/2016	Web	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda Commuter	
08/08/2016	Web	Fares & Ticketing	Annual Tickets	Longford/M3Parkway/Maynootl	
08/08/2016	Web	Service Disruption	Timekeeping	Sligo	
08/08/2016	Email	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	
08/08/2016	Email	Service Disruption	Bus Transfers	Cork	
08/08/2016	Email	Onboard Issues	Cleanliness	Dart	
08/08/2016	Email	Antisocial Behavior	Disorderly Passengers	Galway	
08/08/2016	Email	Fares & Ticketing	Leap Cards	Cork	
08/08/2016	Web	Onboard Issues	Lost Property	Waterford	
08/08/2016	Web	Fares & Ticketing	Unused Tickets	Dart	Greystones
08/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016	Web	Station Issues	Station Condition	Cork	
08/08/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
08/08/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Sallins & Naas
08/08/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
08/08/2016	Web	Onboard Issues	1st Class Issues	Cork	
08/08/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
08/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
08/08/2016	Web	Onboard Issues	Catering	Cork	
08/08/2016	Web	Station Issues	Incorrect Information	Waterford	Dublin Heuston
08/08/2016	Web	Fares & Ticketing	Fare Structures	Dart	
08/08/2016	Web	Station Issues	Lifts/Elevators	Dart	
08/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Drogheda
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	Athenry
08/08/2016	Web	Onboard Issues	Crowding	Galway	
08/08/2016	Web	Onboard Issues	Lost Property	Galway	
08/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016	Web	Onboard Issues	Seat Reservation	Sligo	
08/08/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Broombridge
08/08/2016	Web	Website	Unable to Book Tickets	Cork	
08/08/2016	Web	Onboard Issues	Cleanliness	Tralee	
08/08/2016	Web	Onboard Issues	Cleanliness	Sligo	
08/08/2016	Web	Onboard Issues	Crowding	Galway	
08/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	
08/08/2016	Web	Onboard Issues	Lost Property	Cork	
08/08/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
08/08/2016	Web	Website	Unable to Book Tickets	Waterford	
08/08/2016	Web	Onboard Issues	Crowding	Galway	
08/08/2016	Web	Onboard Issues	Cleanliness	Waterford	
08/08/2016	Web	Station Issues	Car Parks	Sligo	Dromod
08/08/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
08/08/2016	Web	Onboard Issues	Crowding	Galway	
08/08/2016	Web	Onboard Issues	1st Class Issues	Cork	
08/08/2016	Web	Onboard Issues	Lost Property	Cork	
08/08/2016	Web	Website	Unable to Book Tickets	Cork	
08/08/2016	Web	Website	Unable to Book Tickets	Tralee	
08/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
08/08/2016	Web	Station Issues	TVMs	Dart	Dun Laoghaire
08/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	
08/08/2016	Web	Website	Unable to Book Tickets	Cork	
08/08/2016	Web	Website	Unable to Book Tickets	Cork	
08/08/2016	Web	Station Issues	TVMs	Dart	
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/08/2016	Web	Onboard Issues	Catering	Tralee	
08/08/2016	Web	Service Disruption	Timekeeping	Galway	
08/08/2016	Web	Onboard Issues	Seat Reservation	Tralee	
08/08/2016	Web	Onboard Issues	Seat Reservation	Belfast	
08/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
08/08/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Broombridge

08/08/2016	Web	Onboard Issues	Crowding	Tralee	
08/08/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
08/08/2016	Web	Station Issues	TVMs	Galway	
08/08/2016	Web	Station Issues	Announcements	Dart	Dublin Connolly
08/08/2016	Web	Onboard Issues	Catering	Tralee	
08/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
08/08/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Cork	
08/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
08/08/2016	Web	Onboard Issues	Catering	Cork	
08/08/2016	Web	Station Issues	Announcements	Galway	Dublin Heuston
08/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/08/2016	Web	Website	Unable to Book Tickets	Cork	
08/08/2016	Web	Fares & Ticketing	Student Tickets	Galway	
08/08/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
08/08/2016	Web	Onboard Issues	Toilets	Cork	
08/08/2016	Web	Fares & Ticketing	Unused Tickets	Dart	Lansdowne Road
08/08/2016	Web	Onboard Issues	Lost Property	Galway	
08/08/2016	Web	Onboard Issues	Lost Property	Galway	
08/08/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
08/08/2016	Web	Station Issues	Station Facilities	Dart	Clongriffin
08/08/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	
08/08/2016	Web	Station Issues	Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
08/08/2016	Web	Station Issues	Toilets	Cork	Dublin Heuston
08/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
08/08/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
08/08/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Newbridge
08/08/2016	Web	Staff Issues	Positive	Cork	
08/08/2016	Web	Fares & Ticketing	Family Tickets	Galway	
08/08/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
08/08/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
08/08/2016	Web	Service Disruption	Timekeeping	Limerick	Sixmilebridge
08/08/2016	Email	Onboard Issues	Cleanliness	Cork	Dublin Heuston
08/08/2016	Web	Station Issues	Station Facilities	Dart	
08/08/2016	Web	Timetabling	Timetable Suggestions	Waterford	
08/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
08/08/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
08/08/2016	Email	Staff Issues	RPU Staff Issues	Longford/M3Parkway/Maynootl	
08/08/2016	Email	Service Disruption	Timekeeping	Dart	
08/08/2016	Web	Service Disruption	Signal Fault	Dart	Grand Canal Dock
08/08/2016	Web	Service Disruption	Signal Fault	Dart	
08/08/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	
08/08/2016	Web	Fares & Ticketing	Student Tickets	Cork	
08/08/2016	Web	Onboard Issues	Lost Property	Dart	Bray
08/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Maynooth
08/08/2016	Web	Onboard Issues	Announcements	Cork	
08/08/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	M3 Parkway
08/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
08/08/2016	Web	Website	Unable to Book Tickets	Cork	
08/08/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	
08/08/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	
08/08/2016	Web	Station Issues	Announcements	Dart	
08/08/2016	Email	Fares & Ticketing	Student Tickets	Galway	
08/08/2016	Web	Fares & Ticketing	Leap Cards	Dart	Clongriffin
09/08/2016	Web	Station Issues	Station Condition	Cork	
09/08/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
09/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Kilcock
09/08/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	
09/08/2016	Email	Fares & Ticketing	Fare Structures	Dart	
09/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
09/08/2016	Email	Onboard Issues	Doors	Dart	
09/08/2016	Email	Station Issues	Station Condition	Dart	
09/08/2016	Email	Onboard Issues	Seat Reservation	Waterford	
09/08/2016	Email	Staff Issues	Unhelpful/Rude Staff	Rosslare	Dublin
09/08/2016	Web	Station Issues	TVMs	Dart	Dun Laoghaire
09/08/2016	Web	Website	No Confirmation Email	Cork	
09/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
09/08/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	
09/08/2016	Email	Station Issues	Barriers	Dart	Malahide
09/08/2016	Web	Staff Issues	Positive	Dart	
09/08/2016	Web	Onboard Issues	Wi Fi	Cork	
09/08/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
09/08/2016	Email	Website	Unable to Book Tickets	Cork	
09/08/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	Coolmine
09/08/2016	Email	Website	Unable to Book Tickets	Cork	
09/08/2016	Email	Station Issues	Station Condition	Dart	Kilbarrack
09/08/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Malahide



09/08/2016	Email	Fares & Ticketing	RPU Fines	Dart	
09/08/2016	Web	Onboard Issues	Crowding	Limerick	
09/08/2016	Web	Website	No Confirmation Email	Westport & Ballina	
09/08/2016	Email	Website	Unable to Book Tickets	Sligo	
09/08/2016	Email	Onboard Issues	Bicycle Spaces	Limerick	
09/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Drumcondra
09/08/2016	Email	Service Disruption	Timekeeping	Cork	
09/08/2016	Web	Website	No Confirmation Email	Tralee	
09/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
09/08/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
09/08/2016	Web	Station Issues	Station Condition	Sligo	
09/08/2016	Web	Website	No Confirmation Email	Cork	
09/08/2016	Web	Onboard Issues	Cleanliness	Westport & Ballina	
09/08/2016	Web	Website	Unable to Book Tickets	Sligo	
09/08/2016	Web	Service Disruption	Timekeeping	Cork	
09/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
09/08/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Sligo	
09/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
09/08/2016	Web	Station Issues	Barriers	Dundalk/Drogheda	Commuter
09/08/2016	Email	Station Issues	Station Facilities	Galway	
10/08/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Kilcock
10/08/2016	Web	Service Disruption	Timekeeping	Portlaoise	Kildare Commuter
10/08/2016	Email	Station Issues	Lifts/Elevators	Portlaoise	Kildare Commuter Monasterevin
10/08/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
10/08/2016	Web	Station Issues	Car Parks	Cork	
10/08/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
10/08/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
10/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
10/08/2016	Web	Fares & Ticketing	Fare Structures	Dart	Malahide
10/08/2016	Email	Station Issues	Bicycles	Longford/M3Parkway/Maynooth	Drumcondra
10/08/2016	Post	Onboard Issues	Seat Reservation	Galway	Athenry
10/08/2016	Web	Station Issues	Announcements	Dart	Howth Jctn. & Donaghmede
10/08/2016	Web	Fares & Ticketing	Annual Tickets	Portlaoise	Kildare Commuter Kildare
10/08/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
10/08/2016	Email	Station Issues	Station Facilities	Portlaoise	Kildare Commuter Portarlington
10/08/2016	Web	Onboard Issues	Crowding	Limerick	
10/08/2016	Email	Station Issues	TVMS	Dart	
10/08/2016	Email	Website	Unable to Book Tickets	Cork	
10/08/2016	Web	Station Issues	Car Parks	Cork	
10/08/2016	Email	Onboard Issues	Crowding	Sligo	
10/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
10/08/2016	Web	Onboard Issues	Doors	Dart	
10/08/2016	Email	Onboard Issues	Announcements	Galway	
10/08/2016	Web	Fares & Ticketing	Promotional Offers	Sligo	
10/08/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	Ballyhaunis
10/08/2016	Email	Onboard Issues	Wi Fi	Cork	
10/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
10/08/2016	Web	Fares & Ticketing	Annual Tickets	Portlaoise	Kildare Commuter Kildare
10/08/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
10/08/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Cork	
10/08/2016	Email	Fares & Ticketing	Fare Structures	Westport & Ballina	
10/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
10/08/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
10/08/2016	Web	Fares & Ticketing	Fare Structures	Galway	
10/08/2016	Web	Station Issues	Station Condition	Dart	
10/08/2016	Web	Service Disruption	Timekeeping	Dart	
10/08/2016	Web	Service Disruption	Timekeeping	Dart	
10/08/2016	Web	Service Disruption	Timekeeping	Dart	
10/08/2016	Web	Service Disruption	Timekeeping	Dart	
10/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
10/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	
10/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
11/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
11/08/2016	Email	Fares & Ticketing	Family Tickets	Sligo	
11/08/2016	Email	Service Disruption	Bus Transfers	Belfast	
11/08/2016	Email	Onboard Issues	1st Class Issues	Cork	
11/08/2016	Web	Fares & Ticketing	Fare Structures	Dart	
11/08/2016	Web	Onboard Issues	Seat Reservation	Tralee	
11/08/2016	Web	Staff Issues	Positive	Westport & Ballina	
11/08/2016	Twitter	Station Issues	Station Condition	Dart	
11/08/2016	Email	Service Disruption	Timekeeping	Dart	
11/08/2016	Email	Onboard Issues	Crowding	Cork	
11/08/2016	Email	Website	Unable to Book Tickets	Sligo	
11/08/2016	Email	Onboard Issues	Crowding	Sligo	Edgeworthstown
11/08/2016	Email	Onboard Issues	Crowding	Sligo	Edgeworthstown
11/08/2016	Email	Website	Unable to Book Tickets	Cork	
11/08/2016	Web	Fares & Ticketing	Family Tickets	Cork	

11/08/2016	Email	Website	Unable to Book Tickets	Cork	
11/08/2016	Email	Staff Issues	Positive	Cork	
11/08/2016	Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
11/08/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
11/08/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
11/08/2016	Web	Onboard Issues	Crowding	Waterford	
11/08/2016	Web	Fares & Ticketing	RPU Fines	Cork	
11/08/2016	Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Donabate
11/08/2016	Email	Website	Unable to Book Tickets	Cork	
11/08/2016	Email	Station Issues	Station Condition	Rosslare	
11/08/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
11/08/2016	Web	Onboard Issues	Cleanliness	Waterford	
11/08/2016	Email	Onboard Issues	Seat Reservation	Waterford	
11/08/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Balbriggan
11/08/2016	Web	Service Disruption	Timekeeping	Galway	Oranmore
11/08/2016	Web	Fares & Ticketing	Fare Structures	Galway	
11/08/2016	Email	Onboard Issues	Crowding	Waterford	
11/08/2016	Web	Website	Unable to Book Tickets	Cork	
11/08/2016	Web	Fares & Ticketing	Student Tickets	Cork	
11/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
11/08/2016	Web	Website	Unable to Book Tickets	Cork	
11/08/2016	Web	Fares & Ticketing	Student Tickets	Galway	
12/08/2016	Web	Station Issues	Announcements	Portlaoise Kildare Commuter	
12/08/2016	Web	Station Issues	TVMs	Tralee	
12/08/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
12/08/2016	Email	Onboard Issues	Seat Reservation	Belfast	
12/08/2016	Email	Onboard Issues	Seat Reservation	Rosslare	Wicklow
12/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
12/08/2016	Email	Station Issues	Disability Assistance/Ra	Belfast	
12/08/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
12/08/2016	Web	Website	No Confirmation Email	Cork	
12/08/2016	Email	Fares & Ticketing	Fare Structures	Cork	
12/08/2016	Web	Onboard Issues	Disability Issues	Dart	
12/08/2016	Web	Onboard Issues	Catering	Waterford	Carlow
12/08/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
12/08/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
12/08/2016	Web	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	
12/08/2016	Post	Service Disruption	Timekeeping	Waterford	Athy
12/08/2016	Email	Onboard Issues	Seat Reservation	Tralee	
12/08/2016	Post	Fares & Ticketing	Student Tickets	Tralee	Tralee
12/08/2016	Web	Website	Complete Savings	Cork	
12/08/2016	Email	Fares & Ticketing	Fare Structures	Cork	
12/08/2016	Email	Website	Unable to Book Tickets	Cork	
12/08/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick
12/08/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
12/08/2016	Post	Service Disruption	Timekeeping	Galway	Galway
12/08/2016	Web	Station Issues	Station Facilities	Tralee	Killarney
12/08/2016	Post	Onboard Issues	Crowding	Cork	Cork Kent
12/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Waterford	Kilkenny
12/08/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
12/08/2016	Post	Service Disruption	Timekeeping	Cork	Cork Kent
12/08/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
12/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Enfield
12/08/2016	Post	Service Disruption	Bus Transfers	Limerick	Limerick
12/08/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
12/08/2016	Post	Service Disruption	Timekeeping	Dart	Howth
12/08/2016	Post	Service Disruption	Timekeeping	Cork	Cork Kent
12/08/2016	Post	Service Disruption	Timekeeping	Cork	Mallow
12/08/2016	Post	Service Disruption	Timekeeping	Sligo	Carrick-on-Shannon
12/08/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Waterford	Waterford
12/08/2016	Post	Onboard Issues	Seat Reservation	Galway	Galway
12/08/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
12/08/2016	Post	Onboard Issues	1st Class Issues	Tralee	Killarney
12/08/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
12/08/2016	Email	Website	Unable to Book Tickets	Cork	
12/08/2016	Post	Fares & Ticketing	Student Tickets	Tralee	Killarney
12/08/2016	Web	Staff Issues	Positive	Galway	
12/08/2016	Web	Onboard Issues	Doors	Dart	Glenageary
12/08/2016	Web	Station Issues	Disability Assistance/Ra	Limerick	Dublin Heuston
12/08/2016	Web	Fares & Ticketing	RPU Fines	Cork	Mallow
12/08/2016	Web	Onboard Issues	Lost Property	Rosslare	
13/08/2016	Web	Timetabling	Timetable Changes	Limerick	
13/08/2016	Web	Station Issues	Station Facilities	Dart	
13/08/2016	Web	Service Disruption	Timekeeping	Belfast	Dublin
13/08/2016	Web	Antisocial Behavior	Disorderly Passengers	Tralee	Dublin Heuston
13/08/2016	Web	Onboard Issues	Catering	Tralee	
13/08/2016	Web	Service Disruption	Incident on Line	Dart	Lansdowne Road

13/08/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	Dublin
13/08/2016	Web	Website	Unable to Book Tickets	Tralee	
14/08/2016	Web	Website	No Confirmation Email	Limerick	
14/08/2016	Email	Website	No Confirmation Email	Cork	
14/08/2016	Email	Station Issues	Car Parks	Cork	Thurles
14/08/2016	Web	Station Issues	Lost Property	Tralee	Killarney
14/08/2016	Web	Website	No Confirmation Email	Waterford	
14/08/2016	Web	Fares & Ticketing	RPU Fines	Dart	Shankill
14/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
14/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
14/08/2016	Web	Station Issues	Lost Property	Galway	
14/08/2016	Web	Website	Unable to Book Tickets	Cork	
14/08/2016	Email	Fares & Ticketing	RPU Fines	Cork	
14/08/2016	Web	Website	Unable to Book Tickets	Galway	
14/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	
14/08/2016	Web	Website	Unable to Book Tickets	Galway	
15/08/2016	Web	Fares & Ticketing	Student Tickets	Galway	Dublin Heuston
15/08/2016	Web	Station Issues	TVMs	Dundalk/Drogheda	Commuter Gormanston
15/08/2016	Web	Service Disruption	Planned Maintenance	Dundalk/Drogheda	Commuter Balbriggan
15/08/2016	Web	Station Issues	Tag On/Off Issues	Dundalk/Drogheda	Commuter Howth Jctn. & Donaghmede
15/08/2016	Web	Onboard Issues	Lost Property	Dart	
15/08/2016	Email	Timetabling	Cancellations	Cork	Cobh
15/08/2016	Web	Onboard Issues	Crowding	Galway	
15/08/2016	Email	Onboard Issues	Catering	Galway	
15/08/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
15/08/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Claremorris
15/08/2016	Email	Fares & Ticketing	Student Tickets	Galway	Ballinasloe
15/08/2016	Email	Service Disruption	Bus Transfers	Cork	Cobh
15/08/2016	Email	Onboard Issues	Lost Property	Westport & Ballina	
15/08/2016	Post	Service Disruption	Train Failure	Cork	
15/08/2016	Web	Onboard Issues	Wi Fi	Galway	
15/08/2016	Post	Service Disruption	Incident on Line	Westport & Ballina	Ballina
15/08/2016	Email	Website	Unable to Book Tickets	Galway	
15/08/2016	Email	Onboard Issues	1st Class Issues	Cork	Mallow
15/08/2016	Email	Service Disruption	Timekeeping	Belfast	
15/08/2016	Email	Website	Unable to Book Tickets	Belfast	
15/08/2016	Web	Station Issues	Station Condition	Dart	Portmarnock
15/08/2016	Web	Fares & Ticketing	Surcharges	Cork	
15/08/2016	Post	Service Disruption	Timekeeping	Tralee	Rathmore
15/08/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	Dublin Heuston
15/08/2016	Post	Onboard Issues	Seat Reservation	Tralee	Killarney
15/08/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
15/08/2016	Post	Service Disruption	Timekeeping	Tralee	Portarlington
15/08/2016	Post	Service Disruption	Timekeeping	Tralee	Millstreet
15/08/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	Ballina
15/08/2016	Post	Onboard Issues	Crowding	Cork	Cork Kent
15/08/2016	Post	Service Disruption	Timekeeping	Tralee	Tralee
15/08/2016	Post	Service Disruption	Timekeeping	Tralee	Thurles
15/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
15/08/2016	Post	Onboard Issues	Crowding	Cork	Cork Kent
15/08/2016	Email	Fares & Ticketing	Unused Tickets	Rosslare	Dublin
15/08/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
15/08/2016	Post	Service Disruption	Timekeeping	Belfast	Belfast Central
15/08/2016	Email	Website	Unable to Book Tickets	Galway	
15/08/2016	Email	Onboard Issues	Seat Reservation	Sligo	
15/08/2016	Post	Onboard Issues	Seat Reservation	Rosslare	Arklow
15/08/2016	Post	Service Disruption	Timekeeping	Dart	Bayside
15/08/2016	Post	Service Disruption	Timekeeping	Belfast	
15/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
15/08/2016	Post	Service Disruption	Incident on Line	Sligo	
15/08/2016	Post	Service Disruption	Timekeeping	Dart	
15/08/2016	Email	Onboard Issues	Catering	Sligo	
15/08/2016	Post	Service Disruption	Track Fault	Tralee	
15/08/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
15/08/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	
15/08/2016	Email	Station Issues	Incorrect Information	Sligo	Maynooth
15/08/2016	Email	Onboard Issues	Lost Property	Galway	
15/08/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
15/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
15/08/2016	Web	Onboard Issues	Seat Reservation	Galway	Ballinasloe
15/08/2016	Web	Onboard Issues	Cleanliness	Galway	
15/08/2016	Web	Onboard Issues	Lost Property	Galway	Athenry
15/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
15/08/2016	Web	Onboard Issues	Cleanliness	Tralee	
15/08/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
15/08/2016	Web	Onboard Issues	Lost Property	Galway	
15/08/2016	Web	Onboard Issues	Heat / AC	Belfast	

15/08/2016	Web	Service Disruption	Bus Transfers	Dundalk/Drogheda Commuter	Balbriggan
16/08/2016	Web	Station Issues	Incorrect Information	Westport & Ballina	Dublin Heuston
16/08/2016	Web	Station Issues	Station Facilities	Dart	Clongriffin
16/08/2016	Email	Timetabling	Cancellations	Rosslare	Rathdrum
16/08/2016	Web	Station Issues	Cleanliness	Portlaoise Kildare Commuter	
16/08/2016	Web	Website	Unable to Book Tickets	Cork	
16/08/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
16/08/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
16/08/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Kildare
16/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Mullingar
16/08/2016	Web	Station Issues	Station Condition	Dart	Malahide
16/08/2016	Web	Onboard Issues	Heat / AC	Rosslare	
16/08/2016	Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	
16/08/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
16/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
16/08/2016	Email	Fares & Ticketing	Unused Tickets	Galway	Tullamore
16/08/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
16/08/2016	Web	Website	Unable to Book Tickets	Dundalk/Drogheda Commuter	
16/08/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Enfield
16/08/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
16/08/2016	Email	Station Issues	Lifts/Elevators	Dart	Tara Street
16/08/2016	Web	Onboard Issues	Seat Reservation	Belfast	
16/08/2016	Email	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Leixlip (Confey)
16/08/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
16/08/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Ashtown
16/08/2016	Web	Station Issues	Incorrect Information	Westport & Ballina	Dublin Heuston
16/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
16/08/2016	Email	Station Issues	Station Condition	Waterford	
16/08/2016	Web	Fares & Ticketing	Student Tickets	Galway	
16/08/2016	Email	Service Disruption	Timekeeping	Limerick	Nenagh
16/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Sligo	Longford
16/08/2016	Email	Station Issues	Disability Assistance/Ra	Galway	Galway
16/08/2016	Web	Onboard Issues	1st Class Issues	Cork	
16/08/2016	Web	Onboard Issues	Seat Reservation	Waterford	Carlow
16/08/2016	Email	Onboard Issues	Seat Reservation	Waterford	Carlow
16/08/2016	Web	Station Issues	Station Facilities	Galway	Tullamore
16/08/2016	Email	Fares & Ticketing	Leap Cards	Dart	Dalkey
16/08/2016	Web	Website	No Confirmation Email	Tralee	
16/08/2016	Web	Onboard Issues	Toilets	Portlaoise Kildare Commuter	Dublin Heuston
16/08/2016	Web	Station Issues	Announcements	Cork	Cobh
16/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
16/08/2016	Email	Fares & Ticketing	Fare Structures	Tralee	
17/08/2016	Web	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	Donabate
17/08/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
17/08/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
17/08/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
17/08/2016	Web	Station Issues	TVMs	Rosslare	Edgeworthstown
17/08/2016	Email	Antisocial Behavior	Disorderly Passengers	Tralee	
17/08/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	Dublin
17/08/2016	Email	Website	Unable to Book Tickets	Cork	
17/08/2016	Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
17/08/2016	Web	Onboard Issues	Lost Property	Waterford	
17/08/2016	Web	Timetabling	Cancellations	Cork	Templemore
17/08/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
17/08/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Clonsilla
17/08/2016	Web	Onboard Issues	Catering	Galway	
17/08/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
17/08/2016	Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Coolmine
17/08/2016	Web	Station Issues	Toilets	Portlaoise Kildare Commuter	Portlaoise
17/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
17/08/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Skerries
17/08/2016	Web	Station Issues	Station Condition	Belfast	Dundalk
17/08/2016	Web	Station Issues	Car Parks	Cork	
17/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
17/08/2016	Web	Station Issues	Bicycles	Longford/M3Parkway/Maynooth	
17/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
17/08/2016	Web	Fares & Ticketing	Student Tickets	Cork	
17/08/2016	Web	Website	Unable to Book Tickets	Cork	
17/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/08/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
18/08/2016	Web	Station Issues	Car Parks	Dart	Boosterstown
18/08/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
18/08/2016	Email	Onboard Issues	1st Class Issues	Cork	
18/08/2016	Email	Staff Issues	Positive	Cork	
18/08/2016	Email	Website	Unable to Book Tickets	Cork	
18/08/2016	Email	Website	Unable to Book Tickets	Galway	
18/08/2016	Email	Onboard Issues	Catering	Cork	

18/08/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
18/08/2016	Web	Fares & Ticketing	Student Tickets	Cork	
18/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
18/08/2016	Email	Onboard Issues	Toilets	Westport & Ballina	
18/08/2016	Email	Website	Unable to Book Tickets	Cork	
18/08/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
18/08/2016	Email	Timetabling	Timetable Changes	Dart	Sandycove & Glasthule
18/08/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
18/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Dunboyne
18/08/2016	Web	Station Issues	Station Condition	Cork	Glounthaune
18/08/2016	Email	Website	Unable to Book Tickets	Cork	
18/08/2016	Email	Website	Unable to Book Tickets	Galway	
18/08/2016	Email	Antisocial Behavior	Intimidation	Sligo	Mullingar
18/08/2016	Web	Station Issues	Station Facilities	Dart	
18/08/2016	Email	Station Issues	Incorrect Information	Westport & Ballina	Dublin Heuston
18/08/2016	Web	Website	Unable to Book Tickets	Galway	
18/08/2016	Web	Staff Issues	Positive	Cork	
18/08/2016	Web	Station Issues	Toilets	Rosslare	Wexford
18/08/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Kildare
18/08/2016	Web	Website	Unable to Book Tickets	Galway	
18/08/2016	Web	Onboard Issues	Seat Reservation	Waterford	
18/08/2016	Web	Website	Unable to Book Tickets	Tralee	
18/08/2016	Web	Fares & Ticketing	Student Tickets	Belfast	
18/08/2016	Email	Onboard Issues	Toilets	Westport & Ballina	Claremorris
19/08/2016	Email	Onboard Issues	Seat Reservation	Waterford	
19/08/2016	Web	Onboard Issues	Toilets	Dundalk/Drogheda Commuter	Drogheda
19/08/2016	Web	Fares & Ticketing	Ticket Prices	Galway	Portarlington
19/08/2016	Email	Onboard Issues	Seat Reservation	Waterford	Kilkenny
19/08/2016	Web	Fares & Ticketing	Surcharges	Cork	Dublin Heuston
19/08/2016	Email	Fares & Ticketing	Ticket Prices	Belfast	Dundalk
19/08/2016	Email	Staff Issues	RPU Staff Issues	Dundalk/Drogheda Commuter	Rush & Lusk
19/08/2016	Email	Fares & Ticketing	Ticket Prices	Waterford	
19/08/2016	Email	Onboard Issues	Seat Reservation	Limerick	
19/08/2016	Web	Fares & Ticketing	Family Tickets	Dart	
19/08/2016	Email	Onboard Issues	Seat Reservation	Belfast	
19/08/2016	Web	Onboard Issues	Crowding	Cork	
19/08/2016	Web	Fares & Ticketing	Student Tickets	Galway	
19/08/2016	Email	Fares & Ticketing	Student Tickets	Sligo	Sligo
19/08/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	Athy
19/08/2016	Email	Website	Unable to Book Tickets	Cork	
19/08/2016	Email	Fares & Ticketing	Fare Structures	Waterford	Thomastown
19/08/2016	Web	Onboard Issues	Seat Reservation	Galway	
19/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
19/08/2016	Email	Fares & Ticketing	Fare Structures	Cork	
19/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
19/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
19/08/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
19/08/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
19/08/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
19/08/2016	Email	Service Disruption	Bus Transfers	Cork	Cobh
19/08/2016	Web	Onboard Issues	Catering	Westport & Ballina	
19/08/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Newbridge
19/08/2016	Email	Service Disruption	Timekeeping	Belfast	
19/08/2016	Web	Station Issues	Incorrect Information	Dart	Dun Laoghaire
19/08/2016	Web	Station Issues	TVMs	Westport & Ballina	
19/08/2016	Web	Service Disruption	Timekeeping	Belfast	Dublin Connolly
19/08/2016	Web	Onboard Issues	Crowding	Galway	
19/08/2016	Web	Onboard Issues	Crowding	Dart	
19/08/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
19/08/2016	Web	Station Issues	Station Facilities	Tralee	Dublin Heuston
19/08/2016	Web	Service Disruption	Timekeeping	Belfast	
19/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
19/08/2016	Web	Onboard Issues	Lost Property	Dart	Sandycove & Glasthule
20/08/2016	Web	Fares & Ticketing	Fare Structures	Rosslare	
20/08/2016	Email	Website	Unable to Book Tickets	Tralee	
20/08/2016	Web	Onboard Issues	Lost Property	Galway	
20/08/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Dart	
20/08/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
20/08/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
20/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
20/08/2016	Web	Website	Unable to Book Tickets	Cork	
20/08/2016	Web	Onboard Issues	Doors	Belfast	
20/08/2016	Web	Station Issues	TVMs	Cork	Mallow
20/08/2016	Web	Onboard Issues	Doors	Dart	
21/08/2016	Web	Station Issues	Toilets	Portlaoise Kildare Commuter	Kildare
21/08/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
21/08/2016	Web	Fares & Ticketing	Student Tickets	Limerick	

21/08/2016	Web	Onboard Issues	Seat Reservation	Waterford	
21/08/2016	Web	Onboard Issues	Seat Reservation	Sligo	
21/08/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Drumcondra
21/08/2016	Email	Onboard Issues	Crowding	Galway	Oranmore
21/08/2016	Web	Station Issues	Announcements	Westport & Ballina	Tullamore
21/08/2016	Web	Onboard Issues	Toilets	Tralee	
21/08/2016	Web	Station Issues	Toilets	Limerick	
21/08/2016	Email	Fares & Ticketing	Student Tickets	Galway	
21/08/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Westport & Ballina	Dublin Heuston
21/08/2016	Web	Website	Unable to Book Tickets	Galway	
22/08/2016	Web	Fares & Ticketing	Leap Cards	Dart	
22/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
22/08/2016	Web	Onboard Issues	Seat Reservation	Cork	
22/08/2016	Email	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
22/08/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Adamstown
22/08/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
22/08/2016	Web	Station Issues	Booking Office Issues	Limerick	
22/08/2016	Web	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	
22/08/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
22/08/2016	Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
22/08/2016	Email	Onboard Issues	Disability Issues	Tralee	
22/08/2016	Email	Antisocial Behavior	Disorderly Passengers	Waterford	
22/08/2016	Email	Service Disruption	Timekeeping	Belfast	
22/08/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
22/08/2016	Email	Station Issues	TVMs	Westport & Ballina	Ballina
22/08/2016	Email	Station Issues	TVMs	Dart	Grand Canal Dock
22/08/2016	Web	Onboard Issues	Dogs	Belfast	
22/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
22/08/2016	Web	Website	Complete Savings	Cork	
22/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
22/08/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
22/08/2016	Web	Station Issues	Bicycles	Dart	Malahide
22/08/2016	Post	Onboard Issues	Catering	Belfast	
22/08/2016	Email	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynootl	
22/08/2016	Email	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
22/08/2016	Web	Station Issues	Station Facilities	Limerick	
22/08/2016	Web	Station Issues	TVMs	Galway	Tullamore
22/08/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
22/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
22/08/2016	Web	Station Issues	Station Facilities	Waterford	Kilkenny
22/08/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
22/08/2016	Web	Onboard Issues	1st Class Issues	Belfast	
22/08/2016	Web	Onboard Issues	Doors	Sligo	Dromod
22/08/2016	Web	Station Issues	Station Condition	Cork	
22/08/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
22/08/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
22/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	Thurles
23/08/2016	Web	Station Issues	TVMs	Waterford	Athy
23/08/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Maynooth
23/08/2016	Web	Website	Unable to Book Tickets	Cork	
23/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Coolmine
23/08/2016	Email	Station Issues	Station Condition	Cork	
23/08/2016	Web	Timetabling	Timetable Changes	Rosslare	Rathdrum
23/08/2016	Web	Fares & Ticketing	Family Tickets	Cork	
23/08/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
23/08/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
23/08/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	
23/08/2016	Web	Website	Unable to Book Tickets	Cork	
23/08/2016	Web	Onboard Issues	Wi Fi	Belfast	
23/08/2016	Email	Website	Unable to Book Tickets	Cork	
23/08/2016	Email	Timetabling	Timetable Changes	Dart	
23/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Galway	Tullamore
23/08/2016	Web	Onboard Issues	Lost Property	Galway	Athenry
23/08/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
23/08/2016	Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	Kildare
23/08/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Coolmine
23/08/2016	Email	Website	Unable to Book Tickets	Cork	
23/08/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
23/08/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
23/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
23/08/2016	Web	Fares & Ticketing	Fare Structures	Galway	Ballinasloe
23/08/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
23/08/2016	Email	Fares & Ticketing	Fare Structures	Cork	
23/08/2016	Email	Onboard Issues	Crowding	Tralee	
23/08/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
23/08/2016	Email	Onboard Issues	1st Class Issues	Cork	
23/08/2016	Web	Station Issues	Station Facilities	Dart	Dublin

23/08/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth
23/08/2016	Email	Station Issues	Station Condition	Dart
23/08/2016	Web	Service Disruption	Timekeeping	Dart
23/08/2016	Web	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter
23/08/2016	Web	Fares & Ticketing	Student Tickets	Limerick
23/08/2016	Email	Fares & Ticketing	Promotional Offers	Westport & Ballina
23/08/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter
23/08/2016	Web	Onboard Issues	Heat / AC	Galway
23/08/2016	Web	Fares & Ticketing	Unused Tickets	Cork
23/08/2016	Web	Onboard Issues	Lost Property	Cork
23/08/2016	Web	Website	No Confirmation Email	Cork
23/08/2016	Web	Onboard Issues	Doors	Waterford Dublin Heuston
23/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork
23/08/2016	Email	Station Issues	Car Parks	Cork
23/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork
23/08/2016	Web	Onboard Issues	Bicycle Spaces	Cork
23/08/2016	Email	Station Issues	Car Parks	Cork Dublin Heuston
24/08/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast
24/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth Maynooth
24/08/2016	Web	Fares & Ticketing	Annual Tickets	Cork
24/08/2016	Web	Station Issues	Car Parks	Rosslare Rathdrum
24/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford
24/08/2016	Web	Onboard Issues	Seat Reservation	Waterford
24/08/2016	Email	Station Issues	Station Condition	Dart
24/08/2016	Email	Service Disruption	Timekeeping	Galway Athlone
24/08/2016	Web	Station Issues	Lifts/Elevators	Dart Howth Jctn. & Donaghmede
24/08/2016	Email	Station Issues	TVMs	Cork Mallow
24/08/2016	Web	Fares & Ticketing	Fare Structures	Cork
24/08/2016	Web	Onboard Issues	Seat Reservation	Cork
24/08/2016	Email	Onboard Issues	Seat Reservation	Galway
24/08/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford
24/08/2016	Web	Website	Unable to Book Tickets	Cork
24/08/2016	Email	Onboard Issues	Disability Issues	Dart Dalkey
24/08/2016	Web	Website	Unable to Book Tickets	Cork
24/08/2016	Web	Timetabling	Timetable Suggestions	Dart Dalkey
24/08/2016	Web	Onboard Issues	Heat / AC	Tralee
24/08/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina
24/08/2016	Web	Onboard Issues	1st Class Issues	Cork
24/08/2016	Web	Station Issues	Station Condition	Cork
24/08/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Galway Dublin Heuston
24/08/2016	Email	Fares & Ticketing	Unused Tickets	Cork
24/08/2016	Web	Onboard Issues	Disability Issues	Portlaoise Kildare Commuter Newbridge
24/08/2016	Web	Onboard Issues	Disability Issues	Waterford Dublin Heuston
24/08/2016	Email	Onboard Issues	Seat Reservation	Tralee
24/08/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina
24/08/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth Maynooth
24/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth Maynooth
24/08/2016	Web	Onboard Issues	Crowding	Dart
24/08/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter
24/08/2016	Web	Website	Unable to Book Tickets	Cork
24/08/2016	Web	Onboard Issues	Seat Reservation	Belfast
24/08/2016	Web	Website	No Confirmation Email	Cork
24/08/2016	Web	Onboard Issues	1st Class Issues	Cork
25/08/2016	Web	Service Disruption	Timekeeping	Cork
25/08/2016	Web	Station Issues	Car Parks	Dart Portmarnock
25/08/2016	Email	Service Disruption	Timekeeping	Tralee
25/08/2016	Web	Website	Unable to Book Tickets	Cork
25/08/2016	Web	Onboard Issues	1st Class Issues	Belfast
25/08/2016	Web	Service Disruption	Timekeeping	Belfast
25/08/2016	Web	Station Issues	Station Facilities	Dart Clongriffin
25/08/2016	Email	Onboard Issues	Doors	Sligo Collooney
25/08/2016	Web	Onboard Issues	Crowding	Galway
25/08/2016	Email	Website	Unable to Book Tickets	Cork
25/08/2016	Web	Staff Issues	Positive	Cork
25/08/2016	Email	Onboard Issues	Seat Reservation	Belfast
25/08/2016	Email	Onboard Issues	Seat Reservation	Sligo
25/08/2016	Email	Onboard Issues	Crowding	Cork
25/08/2016	Web	Onboard Issues	Seat Reservation	Galway
25/08/2016	Web	Onboard Issues	Seat Reservation	Tralee Mallow
25/08/2016	Web	Fares & Ticketing	Ticket Prices	Galway
25/08/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee
25/08/2016	Email	Onboard Issues	Crowding	Galway Ballinasloe
25/08/2016	Email	Website	Unable to Book Tickets	Galway
25/08/2016	Email	Fares & Ticketing	Unused Tickets	Galway Athenry
25/08/2016	Email	Onboard Issues	1st Class Issues	Cork
25/08/2016	Web	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth Enfield
25/08/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter Portlaoise

25/08/2016	Web	Onboard Issues	Crowding	Westport & Ballina	
26/08/2016	Email	Website	No Confirmation Email	Cork	
26/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Clongriffin
26/08/2016	Email	Service Disruption	Timekeeping	Galway	Athlone
26/08/2016	Email	Station Issues	TVMs	Dart	Killiney
26/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
26/08/2016	Email	Onboard Issues	Seat Reservation	Galway	
26/08/2016	Web	Onboard Issues	Crowding	Galway	Athenry
26/08/2016	Post	Onboard Issues	Seat Reservation	Galway	
26/08/2016	Web	Onboard Issues	Seat Reservation	Tralee	
26/08/2016	Web	Onboard Issues	Disability Issues	Galway	Dublin Heuston
26/08/2016	Email	Fares & Ticketing	Student Tickets	Cork	
26/08/2016	Email	Website	No Confirmation Email	Tralee	
26/08/2016	Email	Website	Unable to Book Tickets	Cork	
26/08/2016	Web	Onboard Issues	Seat Reservation	Sligo	Dublin
26/08/2016	Email	Onboard Issues	Seat Reservation	Limerick	
26/08/2016	Email	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Sallins & Naas
26/08/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
26/08/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
26/08/2016	Email	Fares & Ticketing	RPU Fines	Dart	
26/08/2016	Web	Service Disruption	Bus Transfers	Tralee	
26/08/2016	Email	Website	Unable to Book Tickets	Limerick	
26/08/2016	Web	Station Issues	Station Condition	Dart	
26/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
26/08/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
26/08/2016	Email	Fares & Ticketing	Surcharges	Cork	
27/08/2016	Web	Website	Unable to Book Tickets	Waterford	
27/08/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
27/08/2016	Web	Onboard Issues	Catering	Cork	
27/08/2016	Web	Onboard Issues	Toilets	Cork	
27/08/2016	Web	Website	Unable to Book Tickets	Cork	
27/08/2016	Web	Onboard Issues	Seat Reservation	Belfast	
27/08/2016	Web	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede
27/08/2016	Email	Fares & Ticketing	Student Tickets	Tralee	
27/08/2016	Web	Website	No Confirmation Email	Cork	
27/08/2016	Web	Staff Issues	Positive	Galway	Dublin Heuston
27/08/2016	Web	Fares & Ticketing	Fare Structures	Dart	
27/08/2016	Web	Station Issues	Toilets	Galway	Tullamore
27/08/2016	Web	Station Issues	TVMs	Dart	Donabate
27/08/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
27/08/2016	Web	Service Disruption	Train Failure	Dundalk/Drogheda Commuter	Howth Jctn. & Donaghmede
27/08/2016	Web	Onboard Issues	Catering	Cork	
27/08/2016	Web	Website	Unable to Book Tickets	Cork	
27/08/2016	Email	Service Disruption	Train Failure	Dundalk/Drogheda Commuter	Clongriffin
27/08/2016	Web	Onboard Issues	Crowding	Rosslare	
27/08/2016	Web	Station Issues	Positive	Dart	
27/08/2016	Web	Antisocial Behavior	Vandalism	Longford/M3Parkway/Maynooth	Hansfield
27/08/2016	Web	Staff Issues	Positive	Limerick	Thurles
28/08/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Donabate
28/08/2016	Web	Service Disruption	Train Failure	Belfast	
28/08/2016	Web	Website	Unable to Book Tickets	Belfast	Dublin
28/08/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
28/08/2016	Web	Service Disruption	Train Failure	Belfast	
28/08/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth	Maynooth
28/08/2016	Web	Onboard Issues	Wi Fi	Limerick	
28/08/2016	Web	Onboard Issues	Toilets	Tralee	
28/08/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
28/08/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
28/08/2016	Web	Staff Issues	RPU Staff Issues	Westport & Ballina	
28/08/2016	Web	Service Disruption	Train Failure	Tralee Mallow Cork	
28/08/2016	Web	Service Disruption	Train Failure	Tralee Mallow Cork	Mallow
28/08/2016	Web	Service Disruption	Train Failure	Tralee Mallow Cork	Mallow
28/08/2016	Web	Service Disruption	Train Failure	Dart	Clongriffin
28/08/2016	Web	Station Issues	Station Facilities	Rosslare	Rosslare Harbour
28/08/2016	Web	Website	No Confirmation Email	Galway	
29/08/2016	Web	Onboard Issues	Seat Reservation	Belfast	
29/08/2016	Web	Station Issues	Early Departures	Galway	Athenry
29/08/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	Mallow
29/08/2016	Email	Staff Issues	Unhelpful/Rude Staff	Sligo	Dublin Connolly
29/08/2016	Email	Onboard Issues	Crowding	Waterford	
29/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	
29/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
29/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	
29/08/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
29/08/2016	Web	Onboard Issues	Crowding	Galway	
29/08/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Dundalk
29/08/2016	Web	Website	Unable to Book Tickets	Galway	



29/08/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth	
29/08/2016	Email	Website	Unable to Book Tickets	Longford/M3Parkway/Maynooth	
29/08/2016	Email	Station Issues	Station Facilities	Cork	
29/08/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
29/08/2016	Web	Station Issues	Station Facilities	Cork	
29/08/2016	Web	Onboard Issues	Seat Reservation	Limerick	
29/08/2016	Web	Website	Unable to Book Tickets	Tralee	Farranfore
29/08/2016	Email	Onboard Issues	Crowding	Limerick	Thurles
29/08/2016	Web	Station Issues	TVMs	Dart	Dun Laoghaire
29/08/2016	Email	Station Issues	Incorrect Information	Belfast	
29/08/2016	Web	Station Issues	Station Facilities	Limerick	Templemore
29/08/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
29/08/2016	Email	Onboard Issues	Crowding	Galway	Athlone
29/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
29/08/2016	Email	Station Issues	Tag On/Off Issues	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
29/08/2016	Email	Antisocial Behavior	Intimidation	Sligo	
29/08/2016	Email	Staff Issues	Unhelpful/Rude Staff	Belfast	
29/08/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Dublin Heuston
29/08/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
29/08/2016	Email	Onboard Issues	Crowding	Waterford	Carlow
29/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
29/08/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
29/08/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
29/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
29/08/2016	Web	Onboard Issues	Lost Property	Galway	
29/08/2016	Web	Website	Unable to Book Tickets	Cork	
29/08/2016	Web	Fares & Ticketing	Student Tickets	Tralee	Killarney
30/08/2016	Web	Station Issues	Station Facilities	Waterford	Kilkenny
30/08/2016	Web	Onboard Issues	Cleanliness	Tralee	
30/08/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
30/08/2016	Web	Website	Unable to Book Tickets	Galway	
30/08/2016	Web	Website	Unable to Book Tickets	Limerick	
30/08/2016	Web	Service Disruption	Timekeeping	Limerick	Limerick Junction
30/08/2016	Email	Website	Unable to Book Tickets	Cork	
30/08/2016	Web	Onboard Issues	Lost Property	Waterford	
30/08/2016	Web	Timetabling	Timetable Changes	Limerick	Dublin Heuston
30/08/2016	Email	Website	Unable to Book Tickets	Limerick	
30/08/2016	Email	Onboard Issues	Toilets	Cork	
30/08/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
30/08/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
30/08/2016	Email	Website	Unable to Book Tickets	Belfast	
30/08/2016	Web	Service Disruption	Timekeeping	Dart	Portmarnock
30/08/2016	Email	Onboard Issues	Seat Reservation	Belfast	
30/08/2016	Email	Antisocial Behavior	Disorderly Passengers	Portlaoise Kildare Commuter	
30/08/2016	Email	Station Issues	Station Facilities	Dart	Portmarnock
30/08/2016	Web	Fares & Ticketing	Annual Tickets	Cork	
30/08/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
31/08/2016	Email	Station Issues	Bicycles	Dart	
31/08/2016	Email	Onboard Issues	Seat Reservation	Cork	
31/08/2016	Email	Onboard Issues	Toilets	Cork	
31/08/2016	Email	Service Disruption	Timekeeping	Galway	
31/08/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Sligo	
31/08/2016	Email	Onboard Issues	1st Class Issues	Cork	
31/08/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Sallins & Naas
31/08/2016	Web	Station Issues	Station Facilities	Limerick	
31/08/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
31/08/2016	Web	Fares & Ticketing	Fare Structures	Cork	
31/08/2016	Web	Website	Unable to Book Tickets	Cork	
31/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
31/08/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
31/08/2016	Web	Service Disruption	Timekeeping	Galway	
31/08/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
31/08/2016	Web	Service Disruption	Timekeeping	Galway	
31/08/2016	Web	Onboard Issues	Lost Property	Belfast	
31/08/2016	Web	Service Disruption	Timekeeping	Galway	
31/08/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Dundalk/Drogheda Commuter	Balbriggan
31/08/2016	Web	Onboard Issues	Heat / AC	Dart	
31/08/2016	Email	Onboard Issues	Crowding	Galway	Athlone
31/08/2016	Email	Onboard Issues	1st Class Issues	Cork	
31/08/2016	Email	Station Issues	Lost Property	Portlaoise Kildare Commuter	Dublin Heuston
31/08/2016	Email	Service Disruption	Timekeeping	Galway	
31/08/2016	Email	Onboard Issues	1st Class Issues	Tralee	
31/08/2016	Email	Onboard Issues	Heat / AC	Cork	
31/08/2016	Email	Onboard Issues	Disability Issues	Westport & Ballina	Dublin Heuston
31/08/2016	Web	Staff Issues	No Response to Complaint	Galway	
31/08/2016	Email	Service Disruption	Train Failure	Belfast	
31/08/2016	Email	Fares & Ticketing	RPU Fines	Galway	Tullamore

31/08/2016	Email	Website	Unable to Book Tickets	Cork	
31/08/2016	Web	Station Issues	Booking Office Issues	Portlaoise Kildare Commuter	
31/08/2016	Email	Onboard Issues	Dogs	Waterford	
31/08/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	Dalkey
31/08/2016	Web	Website	Unable to Book Tickets	Galway	
31/08/2016	Web	Station Issues	Incorrect Information	Portlaoise Kildare Commuter	Dublin Heuston
31/08/2016	Web	Website	No Confirmation Email	Cork	
31/08/2016	Email	Website	Unable to Book Tickets	Cork	
31/08/2016	Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	Portlaoise
31/08/2016	Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	Portlaoise
31/08/2016	Email	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	Balbriggan
31/08/2016	Web	Website	Unable to Book Tickets	Waterford	Clonmel
31/08/2016	Web	Fares & Ticketing	Fare Structures	Galway	
31/08/2016	Web	Station Issues	Toilets	Cork	Dublin Heuston
31/08/2016	Web	Staff Issues	Positive	Cork	
31/08/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
31/08/2016	Web	Service Disruption	Incident on Line	Belfast	
31/08/2016	Email	Website	Unable to Book Tickets	Cork	
31/08/2016	Web	Station Issues	Station Facilities	Dart	
31/08/2016	Email	Service Disruption	Timekeeping	Galway	
31/08/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
01/09/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
01/09/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Limerick	
01/09/2016	Email	Service Disruption	Signal Fault	Galway	Oranmore
01/09/2016	Email	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	
01/09/2016	Email	Website	Unable to Book Tickets	Cork	
01/09/2016	Email	Station Issues	Station Condition	Dart	
01/09/2016	Email	Fares & Ticketing	Student Tickets	Westport & Ballina	Dublin Heuston
01/09/2016	Email	Station Issues	TVMs	Galway	
01/09/2016	Web	Service Disruption	Timekeeping	Dart	
01/09/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	
01/09/2016	Email	Fares & Ticketing	RPU Fines	Dart	
01/09/2016	Email	Service Disruption	Train Failure	Belfast	
01/09/2016	Web	Station Issues	Station Facilities	Rosslare	
01/09/2016	Email	Onboard Issues	Crowding	Galway	
01/09/2016	Email	Website	No Confirmation Email	Sligo	
01/09/2016	Web	Service Disruption	Signal Fault	Galway	Oranmore
01/09/2016	Web	Website	Unable to Book Tickets	Belfast	
01/09/2016	Email	Fares & Ticketing	Student Tickets	Galway	
01/09/2016	Web	Fares & Ticketing	Student Tickets	Galway	
01/09/2016	Web	Onboard Issues	Heat / AC	Waterford	
01/09/2016	Web	Website	Unable to Book Tickets	Tralee	
01/09/2016	Web	Station Issues	Station Facilities	Belfast	Dublin
01/09/2016	Email	Website	Unable to Book Tickets	Galway	
01/09/2016	Web	Website	Complete Savings	Cork	
01/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Dublin Heuston
01/09/2016	Web	Onboard Issues	Catering	Rosslare	
01/09/2016	Web	Onboard Issues	Wi Fi	Cork	
01/09/2016	Web	Website	No Confirmation Email	Galway	
01/09/2016	Web	Fares & Ticketing	Fare Structures	Cork	
01/09/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Carlow
01/09/2016	Web	Website	Unable to Book Tickets	Cork	
01/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
01/09/2016	Web	Service Disruption	Timekeeping	Cork	
01/09/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
01/09/2016	Web	Service Disruption	Timekeeping	Cork	
01/09/2016	Web	Onboard Issues	Disability Issues	Galway	
01/09/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
02/09/2016	Web	Station Issues	Car Parks	Limerick	
02/09/2016	Web	Website	Tickets Unavailable On-	Cork	
02/09/2016	Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	
02/09/2016	Post	Fares & Ticketing	Fare Structures	Galway	
02/09/2016	Post	Onboard Issues	Crowding	Cork	Limerick Junction
02/09/2016	Post	Service Disruption	Timekeeping	Limerick	
02/09/2016	Post	Service Disruption	Timekeeping	Tralee	
02/09/2016	Post	Website	Unable to Book Tickets	Galway	
02/09/2016	Email	Fares & Ticketing	Promotional Offers	Waterford	
02/09/2016	Post	Onboard Issues	1st Class Issues	Cork	
02/09/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
02/09/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
02/09/2016	Web	Station Issues	Station Facilities	Dart	
02/09/2016	Email	Onboard Issues	Crowding	Tralee	
02/09/2016	Post	Onboard Issues	Crowding	Tralee	
02/09/2016	Post	Onboard Issues	Crowding	Tralee	
02/09/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	
02/09/2016	Post	Service Disruption	Bus Transfers	Tralee	
02/09/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	

02/09/2016	Post	Service Disruption	Timekeeping	Cork	
02/09/2016	Post	Service Disruption	Timekeeping	Cork	
02/09/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	
02/09/2016	Post	Onboard Issues	Seat Reservation	Galway	
02/09/2016	Post	Onboard Issues	Doors	Westport & Ballina	Kildare
02/09/2016	Post	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
02/09/2016	Email	Onboard Issues	Seat Reservation	Cork	
02/09/2016	Web	Fares & Ticketing	Fare Structures	Dart	
02/09/2016	Web	Onboard Issues	Seat Reservation	Limerick	
02/09/2016	Email	Fares & Ticketing	Unused Tickets	Galway	Oranmore
02/09/2016	Web	Station Issues	Lost Property	Galway	Tullamore
02/09/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Longford
02/09/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
02/09/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
02/09/2016	Post	Onboard Issues	Crowding	Cork	
02/09/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	
02/09/2016	Post	Fares & Ticketing	On-Line Tickets	Belfast	
02/09/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
02/09/2016	Post	Onboard Issues	Crowding	Tralee	
02/09/2016	Post	Onboard Issues	1st Class Issues	Cork	
02/09/2016	Post	Onboard Issues	1st Class Issues	Cork	
02/09/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	
02/09/2016	Web	Timetabling	Timetable Changes	Waterford	
02/09/2016	Post	Onboard Issues	Seat Reservation	Sligo	
02/09/2016	Post	Service Disruption	Timekeeping	Tralee	
02/09/2016	Post	Onboard Issues	Seat Reservation	Rosslare	
02/09/2016	Post	Onboard Issues	1st Class Issues	Belfast	
02/09/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	
02/09/2016	Post	Service Disruption	Timekeeping	Tralee	
02/09/2016	Post	Service Disruption	Timekeeping	Belfast	
02/09/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Galway	Dublin Heuston
02/09/2016	Post	Fares & Ticketing	Surcharges	Tralee	
02/09/2016	Post	Service Disruption	Timekeeping	Tralee	
02/09/2016	Post	Service Disruption	Timekeeping	Belfast	
02/09/2016	Post	Service Disruption	Timekeeping	Tralee	
02/09/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Westport & Ballina	Dublin Heuston
02/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise	Kildare Commuter Portlaoise
02/09/2016	Web	Service Disruption	Alcohol/Smoking Policy	Limerick	
02/09/2016	Post	Service Disruption	Timekeeping	Tralee	
02/09/2016	Email	Station Issues	TVMs	Cork	Mallow
02/09/2016	Email	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Dublin
02/09/2016	Web	Onboard Issues	Crowding	Waterford	Carlow
02/09/2016	Web	Onboard Issues	1st Class Issues	Tralee	
02/09/2016	Email	Station Issues	Lost Property	Portlaoise	Kildare Commuter Newbridge
02/09/2016	Email	Timetabling	Connections	Tralee	
02/09/2016	Web	Website	Unable to Book Tickets	Belfast	
02/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Greystones
02/09/2016	Web	Onboard Issues	Lost Property	Dart	
02/09/2016	Web	Station Issues	Announcements	Portlaoise	Kildare Commuter
02/09/2016	Web	Website	Unable to Book Tickets	Cork	
03/09/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
03/09/2016	Web	Website	No Confirmation Email	Cork	
03/09/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
03/09/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
03/09/2016	Web	Website	Unable to Book Tickets	Cork	
03/09/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
03/09/2016	Web	Antisocial Behavior	Disorderly Passengers	Portlaoise	Kildare Commuter
03/09/2016	Web	Fares & Ticketing	Fare Structures	Galway	
03/09/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
03/09/2016	Email	Onboard Issues	Cleanliness	Cork	
03/09/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	
03/09/2016	Web	Timetabling	Timetable Suggestions	Portlaoise	Kildare Commuter
03/09/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise	Kildare Commuter
04/09/2016	Web	Website	Promotional Offers	Cork	Cobh Midleton
04/09/2016	Web	Service Disruption	Timekeeping	Dart	
04/09/2016	Web	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Skerries
04/09/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	
04/09/2016	Email	Onboard Issues	Crowding	Galway	
04/09/2016	Web	Onboard Issues	1st Class Issues	Cork	
04/09/2016	Web	Staff Issues	Positive	Cork	
04/09/2016	Web	Timetabling	Timetable Changes	Portlaoise	Kildare Commuter
04/09/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
04/09/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynootl	Maynooth
04/09/2016	Web	Timetabling	Connections	Cork	
04/09/2016	Web	Service Disruption	Train Failure	Galway	
04/09/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Coolmine
04/09/2016	Web	Timetabling	Timetable Changes	Rosslare	Gorey

04/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dublin
04/09/2016	Web	Onboard Issues	Seat Reservation	Limerick	
04/09/2016	Web	Website	Unable to Book Tickets	Galway	
04/09/2016	Email	Onboard Issues	Heat / AC	Tralee	
04/09/2016	Web	Service Disruption	Timekeeping	Sligo	
04/09/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
04/09/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynootl	Enfield
04/09/2016	Web	Service Disruption	Train Failure	Tralee	
04/09/2016	Web	Service Disruption	Train Failure	Portlaoise	Kildare Commuter
04/09/2016	Web	Service Disruption	Train Failure	Waterford	Kilkenny
04/09/2016	Web	Service Disruption	Train Failure	Galway	Athlone
04/09/2016	Web	Service Disruption	Train Failure	Portlaoise	Kildare Commuter
04/09/2016	Web	Service Disruption	Train Failure	Portlaoise	Kildare Commuter
04/09/2016	Web	Service Disruption	Train Failure	Limerick	
04/09/2016	Web	Service Disruption	Train Failure	Portlaoise	Kildare Commuter
04/09/2016	Email	Service Disruption	Train Failure	Portlaoise	Kildare Commuter
05/09/2016	Web	Station Issues	TVMs	Dundalk/Drogheda	Commuter Laytown
05/09/2016	Web	Service Disruption	Train Failure	Galway	
05/09/2016	Email	Service Disruption	Train Failure	Waterford	
05/09/2016	Email	Service Disruption	Train Failure	Tralee	
05/09/2016	Web	Station Issues	TVMs	Dundalk/Drogheda	Commuter Drogheda
05/09/2016	Email	Service Disruption	Train Failure	Galway	
05/09/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Ashtown
05/09/2016	Web	Staff Issues	Positive	Sligo	
05/09/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
05/09/2016	Post	Fares & Ticketing	Unused Tickets	Galway	Athenry
05/09/2016	Email	Onboard Issues	Lost Property	Westport & Ballina	
05/09/2016	Post	Fares & Ticketing	Unused Tickets	Tralee Mallow	Cork Killarney
05/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Clongriffin
05/09/2016	Email	Service Disruption	Timekeeping	Limerick	
05/09/2016	Email	Service Disruption	Planned Maintenance	Belfast	Dublin Heuston
05/09/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Dart	Harmonstown
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Email	Antisocial Behavior	Disorderly Passengers	Limerick	
05/09/2016	Email	Service Disruption	Timekeeping	Cork	Thurles
05/09/2016	Web	Station Issues	Toilets	Longford/M3Parkway/Maynootl	Maynooth
05/09/2016	Email	Fares & Ticketing	Student Tickets	Galway	
05/09/2016	Post	Service Disruption	Planned Maintenance	Tralee Mallow	Cork Thurles
05/09/2016	Email	Service Disruption	Train Failure	Portlaoise	Kildare Commuter
05/09/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Maynooth
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Post	Service Disruption	Train Failure	Tralee Mallow	Cork Rathmore
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Post	Service Disruption	Bus Transfers	Portlaoise	Kildare Commuter Templemore
05/09/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Dunboyne
05/09/2016	Post	Service Disruption	Train Failure	Galway	Limerick Kildare
05/09/2016	Email	Service Disruption	Train Failure	Portlaoise	Kildare Commuter
05/09/2016	Email	Onboard Issues	1st Class Issues	Belfast	Belfast Central
05/09/2016	Email	Onboard Issues	1st Class Issues	Belfast	Belfast Central
05/09/2016	Post	Onboard Issues	1st Class Issues	Tralee Mallow	Cork Tralee
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Post	Onboard Issues	1st Class Issues	Tralee Mallow	Cork Tralee
05/09/2016	Post	Service Disruption	Planned Maintenance	Tralee Mallow	Cork Dublin Heuston
05/09/2016	Web	Service Disruption	Timekeeping	Cork	
05/09/2016	Post	Service Disruption	Train Failure	Dart	Howth Jctn. & Donaghmede
05/09/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynootl	Dublin
05/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
05/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
05/09/2016	Email	Service Disruption	Timekeeping	Galway	
05/09/2016	Post	Fares & Ticketing	Unused Tickets	Belfast	Dublin
05/09/2016	Web	Service Disruption	Timekeeping	Cork	Thurles
05/09/2016	Web	Onboard Issues	Seat Reservation	Galway	
05/09/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Cork	
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
05/09/2016	Web	Service Disruption	Timekeeping	Galway	
05/09/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
05/09/2016	Web	Station Issues	Lifts/Elevators	Dart	Clontarf Road
05/09/2016	Web	Fares & Ticketing	Student Tickets	Belfast	
05/09/2016	Post	Service Disruption	Timekeeping	Cork	
05/09/2016	Post	Service Disruption	Train Failure	Belfast	Dublin
05/09/2016	Post	Fares & Ticketing	Unused Tickets	Galway	Dublin Heuston
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Post	Timetabling	Cancellations	Longford/M3Parkway/Maynootl	M3 Parkway
05/09/2016	Post	Service Disruption	Timekeeping	Cork	Dublin Heuston
05/09/2016	Post	Onboard Issues	1st Class Issues	Cork	Millstreet
05/09/2016	Email	Service Disruption	Timekeeping	Limerick	

05/09/2016	Email	Service Disruption	Timekeeping	Waterford	Muine Bheag (Bagenalstown)
05/09/2016	Post	Onboard Issues	1st Class Issues	Tralee Mallow Cork	Thurles
05/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Kildare
05/09/2016	Post	Service Disruption	Timekeeping	Galway	Dublin Heuston
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Kildare
05/09/2016	Post	Service Disruption	Train Failure	Tralee Mallow Cork	Dublin Heuston
05/09/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
05/09/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	Limerick
05/09/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
05/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Thurles
05/09/2016	Post	Service Disruption	Timekeeping	Cork	Dublin Heuston
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Email	Website	No Confirmation Email	Cork	
05/09/2016	Phone	Service Disruption	Train Failure	Limerick	
05/09/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
05/09/2016	Web	Fares & Ticketing	Unused Tickets	Dart	
05/09/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
05/09/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
05/09/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Tralee	
05/09/2016	Web	Station Issues	Car Parks	Sligo	Carrick-on-Shannon
05/09/2016	Email	Fares & Ticketing	Fare Structures	Cork	
05/09/2016	Web	Website	Unable to Book Tickets	Cork	
05/09/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Portarlington
05/09/2016	Web	Fares & Ticketing	Fare Structures	Cork	
05/09/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
05/09/2016	Web	Onboard Issues	Cleanliness	Galway	
05/09/2016	Web	Service Disruption	Timekeeping	Limerick	
05/09/2016	Web	Service Disruption	Timekeeping	Tralee	
05/09/2016	Web	Onboard Issues	Seat Reservation	Belfast	
05/09/2016	Web	Service Disruption	Timekeeping	Tralee	
05/09/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
05/09/2016	Web	Service Disruption	Timekeeping	Galway	
05/09/2016	Email	Website	No Confirmation Email	Cork	
05/09/2016	Web	Service Disruption	Timekeeping	Belfast	
06/09/2016	Web	Service Disruption	Timekeeping	Limerick	
06/09/2016	Post	Service Disruption	Timekeeping	Galway	Dublin Heuston
06/09/2016	Email	Station Issues	Barriers	Longford/M3Parkway/Maynooth	
06/09/2016	Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston
06/09/2016	Post	Service Disruption	Timekeeping	Tralee	Dublin Heuston
06/09/2016	Web	Website	Unable to Book Tickets	Limerick	Sixmilebridge
06/09/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
06/09/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
06/09/2016	Post	Fares & Ticketing	Annual Tickets	Dart	Bayside
06/09/2016	Web	Station Issues	Station Facilities	Dart	
06/09/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
06/09/2016	Web	Fares & Ticketing	Family Tickets	Westport & Ballina	
06/09/2016	Web	Onboard Issues	Lost Property	Waterford	
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dundalk
06/09/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	Athlone
06/09/2016	Web	Station Issues	Station Condition	Dart	
06/09/2016	Post	Service Disruption	Timekeeping	Cork	Dublin Heuston
06/09/2016	Post	Service Disruption	Bus Transfers	Belfast	Dundalk
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
06/09/2016	Email	Service Disruption	Timekeeping	Limerick	
06/09/2016	Post	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Dublin
06/09/2016	Web	Station Issues	Station Condition	Dart	
06/09/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
06/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Tralee
06/09/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
06/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Templemore
06/09/2016	Post	Fares & Ticketing	Lost/Mislaidd Tickets	Limerick	
06/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Mallow
06/09/2016	Post	Service Disruption	Timekeeping	Cork	Newbridge
06/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Mallow
06/09/2016	Web	Onboard Issues	Seat Reservation	Galway	
06/09/2016	Email	Service Disruption	Timekeeping	Dart	
06/09/2016	Web	Service Disruption	Timekeeping	Limerick	
06/09/2016	Email	Timetabling	Connections	Cork	
06/09/2016	Web	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	Kildare
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
06/09/2016	Web	Service Disruption	Timekeeping	Limerick	
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
06/09/2016	Post	Service Disruption	Timekeeping	Belfast	Malahide
06/09/2016	Post	Onboard Issues	Seat Reservation	Belfast	Dublin

06/09/2016	Web	Fares & Ticketing	Family Tickets	Sligo	
06/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Tralee
06/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	Mallow
06/09/2016	Post	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Malahide
06/09/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Dublin
06/09/2016	Email	Onboard Issues	Seat Reservation	Cork	
06/09/2016	Web	Onboard Issues	Toilets	Dundalk/Drogheda Commuter	
06/09/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
06/09/2016	Email	Station Issues	Station Facilities	Dart	
06/09/2016	Email	Onboard Issues	Seat Reservation	Waterford	
06/09/2016	Email	Antisocial Behavior	Disorderly Passengers	Limerick	
06/09/2016	Web	Fares & Ticketing	Student Tickets	Cork	
06/09/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Sallins & Naas
06/09/2016	Web	Onboard Issues	Heat / AC	Dart	
06/09/2016	Web	Station Issues	Station Condition	Dart	Grand Canal Dock
06/09/2016	Web	Onboard Issues	Seat Reservation	Cork	
06/09/2016	Web	Website	Unable to Book Tickets	Cork	
06/09/2016	Web	Service Disruption	Timekeeping	Limerick	
06/09/2016	Web	Website	Unable to Book Tickets	Galway	
06/09/2016	Web	Station Issues	Car Parks	Galway	
06/09/2016	Email	Website	No Confirmation Email	Cork	
06/09/2016	Web	Service Disruption	Timekeeping	Limerick	
06/09/2016	Web	Station Issues	TVMs	Dart	
06/09/2016	Web	Website	No Confirmation Email	Limerick	
06/09/2016	Web	Service Disruption	Timekeeping	Limerick	
06/09/2016	Web	Fares & Ticketing	Fare Structures	Cork	
06/09/2016	Email	Service Disruption	Timekeeping	Limerick	
06/09/2016	Web	Service Disruption	Timekeeping	Galway	
07/09/2016	Web	Website	No Confirmation Email	Cork	
07/09/2016	Web	Staff Issues	Positive	Limerick	
07/09/2016	Web	Service Disruption	Timekeeping	Dart	
07/09/2016	Web	Station Issues	TVMs	Dart	
07/09/2016	Twitter	Onboard Issues	Toilets	Cork	
07/09/2016	Email	Onboard Issues	Seat Reservation	Waterford	
07/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
07/09/2016	Email	Service Disruption	Timekeeping	Tralee	
07/09/2016	Email	Service Disruption	Timekeeping	Limerick	
07/09/2016	Email	Onboard Issues	Seat Reservation	Belfast	
07/09/2016	Email	Service Disruption	Timekeeping	Tralee	
07/09/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
07/09/2016	Email	Service Disruption	Timekeeping	Waterford	
07/09/2016	Web	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
07/09/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Dart	
07/09/2016	Email	Service Disruption	Timekeeping	Limerick	
07/09/2016	Email	Service Disruption	Timekeeping	Waterford	
07/09/2016	Email	Service Disruption	Timekeeping	Limerick	
07/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
07/09/2016	Email	Station Issues	Station Facilities	Rosslare	
07/09/2016	Web	Service Disruption	Train Failure	Tralee	Sallins & Naas
07/09/2016	Email	Service Disruption	Timekeeping	Limerick	
07/09/2016	Email	Service Disruption	Planned Maintenance	Cork	
07/09/2016	Web	Station Issues	Station Facilities	Dart	Greystones
07/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
07/09/2016	Web	Onboard Issues	Catering	Sligo	Mullingar
07/09/2016	Web	Service Disruption	Train Failure	Galway	Sallins & Naas
07/09/2016	Email	Fares & Ticketing	Student Tickets	Galway	
07/09/2016	Web	Fares & Ticketing	Promotional Offers	Belfast	
07/09/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
07/09/2016	Web	Onboard Issues	Bicycle Spaces	Longford/M3Parkway/Maynooth  M3 Parkway	
07/09/2016	Web	Staff Issues	Positive	Westport & Ballina	Wellington Br.
07/09/2016	Email	Station Issues	Disability Assistance/Ra	Waterford	Muine Bheag (Bagenalstown)
07/09/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
07/09/2016	Web	Service Disruption	Timekeeping	Limerick	
07/09/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth  Coolmine	
07/09/2016	Web	Fares & Ticketing	Student Tickets	Galway	
07/09/2016	Web	Service Disruption	Train Failure	Limerick	
08/09/2016	Web	Station Issues	Station Condition	Dart	
08/09/2016	Web	Station Issues	Lost Property	Cork	Cork Kent
08/09/2016	Web	Fares & Ticketing	Promotional Offers	Limerick	
08/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth  Maynooth	
08/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth  M3 Parkway	
08/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth  Clonsilla	
08/09/2016	Email	Onboard Issues	1st Class Issues	Cork	
08/09/2016	Email	Service Disruption	Timekeeping	Cork Cobh Midleton	MIDDLETON
08/09/2016	Email	Onboard Issues	Lost Property	Waterford	
08/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth  Clonsilla	
08/09/2016	Email	Onboard Issues	Seat Reservation	Cork	Dublin Heuston

08/09/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Ashtown
08/09/2016	Web	Onboard Issues	Wi Fi	Cork	
08/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Mallow
08/09/2016	Email	Fares & Ticketing	Student Tickets	Galway	
08/09/2016	Email	Fares & Ticketing	Family Tickets	Tralee	
08/09/2016	Web	Station Issues	Station Facilities	Cork	
08/09/2016	Post	Onboard Issues	1st Class Issues	Cork	
08/09/2016	Post	Service Disruption	Train Failure	Dundalk/Drogheda	Commuter
08/09/2016	Post	Onboard Issues	1st Class Issues	Tralee	
08/09/2016	Post	Service Disruption	Train Failure	Dart	
08/09/2016	Post	Onboard Issues	Seat Reservation	Belfast	
08/09/2016	Post	Onboard Issues	Seat Reservation	Cork	
08/09/2016	Post	Service Disruption	Train Failure	Belfast	
08/09/2016	Post	Service Disruption	Timekeeping	Belfast	
08/09/2016	Post	Service Disruption	Timekeeping	Belfast	
08/09/2016	Post	Service Disruption	Timekeeping	Belfast	
08/09/2016	Post	Staff Issues	Unhelpful/Rude Staff	Tralee	Portlaoise
08/09/2016	Post	Service Disruption	Timekeeping	Cork	Cork Kent
08/09/2016	Post	Service Disruption	Timekeeping	Cork	
08/09/2016	Post	Service Disruption	Timekeeping	Tralee	
08/09/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
08/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
08/09/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Waterford	Kilkenny
08/09/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
08/09/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Tralee	
08/09/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
08/09/2016	Email	Service Disruption	Train Failure	Limerick	Portlaoise
08/09/2016	Web	Service Disruption	Train Failure	Belfast	
08/09/2016	Email	Service Disruption	Train Failure	Cork	
08/09/2016	Web	Onboard Issues	Disability Issues	Galway	
08/09/2016	Web	Fares & Ticketing	Student Tickets	Dart	
08/09/2016	Web	Onboard Issues	Cleanliness	Cork	
08/09/2016	Web	Service Disruption	Planned Maintenance	Dart	
08/09/2016	Web	Onboard Issues	Bicycle Spaces	Westport & Ballina	
08/09/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda	Commuter
08/09/2016	Web	Staff Issues	Positive	Portlaoise Kildare	Commuter Newbridge
08/09/2016	Web	Website	Unable to Book Tickets	Belfast	
08/09/2016	Web	Station Issues	Station Condition	Galway	Clara
09/09/2016	Email	Service Disruption	Train Failure	Cork	
09/09/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Portlaoise Kildare	Commuter Newbridge
09/09/2016	Email	Timetabling	Timetable Changes	Westport & Ballina	
09/09/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
09/09/2016	Email	Service Disruption	Planned Maintenance	Dart	Dun Laoghaire
09/09/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
09/09/2016	Email	Service Disruption	Bus Transfers	Portlaoise Kildare	Commuter Hazelhatch & Celbridge
09/09/2016	Email	Service Disruption	Incident on Line	Dart	Killiney
09/09/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda	Commuter Dublin
09/09/2016	Web	Service Disruption	Incident on Line	Dart	Killiney
09/09/2016	Email	Station Issues	Incorrect Information	Dart	Grand Canal Dock
09/09/2016	Web	Service Disruption	Incident on Line	Dart	Killiney
09/09/2016	Web	Onboard Issues	1st Class Issues	Cork	
09/09/2016	Web	Fares & Ticketing	Student Tickets	Cork	
09/09/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
09/09/2016	Web	Fares & Ticketing	Surcharges	Cork	
09/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Kilkenny
09/09/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
09/09/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
09/09/2016	Web	Onboard Issues	Catering	Cork	
09/09/2016	Web	Fares & Ticketing	Student Tickets	Galway Limerick	Galway
09/09/2016	Web	Onboard Issues	Seat Reservation	Tralee	
09/09/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynooth	Kilcock
09/09/2016	Web	Station Issues	Station Facilities	Cork	
09/09/2016	Web	Service Disruption	Signal Fault	Cork Cobh Midleton	Littleisland
09/09/2016	Web	Website	Unable to Book Tickets	Cork	Portlaoise
09/09/2016	Web	Website	Unable to Book Tickets	Cork	
09/09/2016	Web	Timetabling	Timetable Changes	Cork	Portarlington
09/09/2016	Email	Fares & Ticketing	Student Tickets	Cork	
09/09/2016	Web	Timetabling	Timetable Suggestions	Dart	
09/09/2016	Web	Onboard Issues	Lost Property	Dart	Greystones
10/09/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
10/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	Dublin Heuston
10/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare	Commuter Portlaoise
10/09/2016	Web	Station Issues	Station Condition	Dart	Greystones
10/09/2016	Email	Fares & Ticketing	Fare Structures	Galway	
10/09/2016	Web	Website	Unable to Book Tickets	Galway	
10/09/2016	Web	Onboard Issues	Crowding	Limerick	
10/09/2016	Web	Onboard Issues	Seat Reservation	Cork	

10/09/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
10/09/2016	Web	Station Issues	TVMs	Westport & Ballina	Kildare
10/09/2016	Web	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynootl	
10/09/2016	Web	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
10/09/2016	Web	Fares & Ticketing	Leap Cards	Dart	Greystones
10/09/2016	Web	Onboard Issues	Toilets	Cork	
10/09/2016	Web	Website	Unable to Book Tickets	Cork	
10/09/2016	Email	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	
10/09/2016	Email	Fares & Ticketing	Unused Tickets	Rosslare	
10/09/2016	Web	Staff Issues	RPU Staff Issues	Limerick	
10/09/2016	Web	Website	No Confirmation Email	Limerick	Ennis
11/09/2016	Web	Timetabling	Timetable Suggestions	Limerick	Roscrea
11/09/2016	Web	Station Issues	Station Condition	Dart	Raheny
11/09/2016	Web	Service Disruption	Bus Transfers	Rosslare	
11/09/2016	Web	Fares & Ticketing	Leap Cards	Dart	
11/09/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
11/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Ashtown
11/09/2016	Web	Staff Issues	RPU Staff Issues	Westport & Ballina	Dublin Heuston
11/09/2016	Web	Fares & Ticketing	Student Tickets	Galway	Cork Kent
11/09/2016	Web	Onboard Issues	Catering	Cork	
11/09/2016	Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Sallins & Naas
11/09/2016	Web	Website	No Confirmation Email	Limerick	
11/09/2016	Web	Onboard Issues	Catering	Galway	
11/09/2016	Web	Station Issues	TVMs	Sligo	Dromod
11/09/2016	Web	Timetabling	Connections	Tralee	
11/09/2016	Web	Onboard Issues	Cleanliness	Tralee Mallow	Cork
11/09/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
11/09/2016	Web	Service Disruption	Train Failure	Portlaoise Kildare Commuter	Sallins & Naas
11/09/2016	Web	Service Disruption	Incident on Line	Dart	Killiney
12/09/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
12/09/2016	Web	Onboard Issues	Announcements	Portlaoise Kildare Commuter	
12/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
12/09/2016	Email	Onboard Issues	Doors	Westport & Ballina	Manulla Junction
12/09/2016	Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	
12/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Tralee	
12/09/2016	Email	Station Issues	Car Parks	Dart	Clongriffin
12/09/2016	Web	Onboard Issues	Announcements	Cork	
12/09/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
12/09/2016	Web	Station Issues	Station Facilities	Dart	Killester
12/09/2016	Phone	Service Disruption	Bus Transfers	Belfast	
12/09/2016	Post	Timetabling	Connections	Galway	
12/09/2016	Post	Staff Issues	Unhelpful/Rude Staff	Cork	
12/09/2016	Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
12/09/2016	Post	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
12/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow	Cork
12/09/2016	Post	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/09/2016	Post	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/09/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	
12/09/2016	Post	Website	Unable to Book Tickets	Tralee	
12/09/2016	Post	Service Disruption	Timekeeping	Limerick	
12/09/2016	Post	Service Disruption	Timekeeping	Belfast	
12/09/2016	Post	Onboard Issues	1st Class Issues	Tralee Mallow	Cork
12/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow	Cork
12/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow	Cork
12/09/2016	Post	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
12/09/2016	Post	Service Disruption	Timekeeping	Cork	
12/09/2016	Email	Website	Complete Savings	Belfast	
12/09/2016	Phone	Staff Issues	Unhelpful/Rude Staff	Limerick	Newbridge
12/09/2016	Email	Service Disruption	Train Failure	Galway	
12/09/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
12/09/2016	Email	Station Issues	Barriers	Longford/M3Parkway/Maynootl	
12/09/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Adamstown
12/09/2016	Web	Fares & Ticketing	On-Line Tickets	Rosslare	Gorey
12/09/2016	Email	Station Issues	TVMs	Sligo	
12/09/2016	Web	Onboard Issues	Cleanliness	Tralee	Cork Kent
12/09/2016	Web	Station Issues	Car Parks	Tralee	
12/09/2016	Email	Fares & Ticketing	Student Tickets	Waterford	Athy
12/09/2016	Web	Onboard Issues	Toilets	Rosslare	
12/09/2016	Email	Service Disruption	Train Failure	Galway	
12/09/2016	Email	Antisocial Behavior	Intimidation	Galway	
12/09/2016	Email	Onboard Issues	Alcohol/Smoking Policy	Galway	
12/09/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynootl	
12/09/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynootl	
12/09/2016	Post	Service Disruption	Train Failure	Cork	
12/09/2016	Post	Service Disruption	Timekeeping	Dart	
12/09/2016	Post	Service Disruption	Timekeeping	Dart	
12/09/2016	Post	Station Issues	Car Parks	Limerick	Waterford



12/09/2016	Post	Service Disruption	Timekeeping	Belfast	
12/09/2016	Post	Service Disruption	Train Failure	Galway	
12/09/2016	Web	Fares & Ticketing	RPU Fines	Dart	
12/09/2016	Web	Station Issues	TVMs	Dart	Howth
12/09/2016	Email	Onboard Issues	1st Class Issues	Limerick	
12/09/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
12/09/2016	Web	Fares & Ticketing	Student Tickets	Dart	Balbriggan
12/09/2016	Email	Fares & Ticketing	Promotional Offers	Dart	
12/09/2016	Email	Fares & Ticketing	Leap Cards	Dart	
13/09/2016	Web	Station Issues	Car Parks	Cork	
13/09/2016	Email	Service Disruption	Timekeeping	Waterford	
13/09/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
13/09/2016	Web	Station Issues	Tag On/Off Issues	Dart	Killester
13/09/2016	Email	Onboard Issues	Seat Reservation	Tralee	
13/09/2016	Web	Service Disruption	Timekeeping	Dart	Clongriffin
13/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Broombridge
13/09/2016	Email	Website	Unable to Book Tickets	Cork	
13/09/2016	Web	Fares & Ticketing	Promotional Offers	Westport & Ballina	
13/09/2016	Email	Website	Unable to Book Tickets	Cork	
13/09/2016	Email	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
13/09/2016	Web	Service Disruption	Train Failure	Tralee	
13/09/2016	Web	Service Disruption	Train Failure	Limerick	
13/09/2016	Web	Service Disruption	Train Failure	Limerick	
13/09/2016	Web	Service Disruption	Train Failure	Galway	
13/09/2016	Web	Service Disruption	Train Failure	Limerick	
13/09/2016	Email	Station Issues	Car Parks	Dart	Blackrock
13/09/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
13/09/2016	Web	Service Disruption	Train Failure	Cork	
13/09/2016	Post	Service Disruption	Train Failure	Dart	
13/09/2016	Post	Service Disruption	Train Failure	Dart	
13/09/2016	Post	Service Disruption	Incident on Line	Portlaoise Kildare Commuter	
13/09/2016	Web	Service Disruption	Train Failure	Waterford	
13/09/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
13/09/2016	Web	Fares & Ticketing	Student Tickets	Cork	MIDLETON
13/09/2016	Web	Service Disruption	Timekeeping	Waterford	Athy
13/09/2016	Email	Station Issues	TVMs	Dart	Dun Laoghaire
13/09/2016	Web	Station Issues	TVMs	Dart	Glenageary
13/09/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
13/09/2016	Email	Service Disruption	Timekeeping	Cork	Kildare
13/09/2016	Email	Station Issues	TVMs	Cork	
13/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Greystones
13/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl	Castleknock
13/09/2016	Post	Onboard Issues	1st Class Issues	Limerick	
13/09/2016	Post	Station Issues	Incorrect Information	Limerick	
13/09/2016	Email	Service Disruption	Train Failure	Cork	
13/09/2016	Web	Station Issues	TVMs	Dart	
13/09/2016	Email	Onboard Issues	Doors	Rosslare	Rathdrum
13/09/2016	Email	Fares & Ticketing	Student Tickets	Cork	Farranfore
13/09/2016	Email	Website	Unable to Book Tickets	Cork	
13/09/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
13/09/2016	Email	Website	Unable to Book Tickets	Limerick	
13/09/2016	Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
13/09/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
13/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
14/09/2016	Email	Onboard Issues	Lost Property	Galway	
14/09/2016	Post	Service Disruption	Bus Transfers	Westport & Ballina	
14/09/2016	Email	Station Issues	Station Condition	Dart	
14/09/2016	Email	Service Disruption	Incident on Line	Dart	
14/09/2016	Email	Fares & Ticketing	Ticket Prices	Limerick	
14/09/2016	Post	Service Disruption	Timekeeping	Limerick Waterford	
14/09/2016	Post	Service Disruption	Timekeeping	Belfast	
14/09/2016	Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
14/09/2016	Post	Fares & Ticketing	Unused Tickets	Dart	
14/09/2016	Post	Service Disruption	Timekeeping	Dart	
14/09/2016	Email	Service Disruption	Timekeeping	Cork	Adamstown
14/09/2016	Email	Website	Unable to Book Tickets	Cork	
14/09/2016	Email	Website	Unable to Book Tickets	Limerick	
14/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
14/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
14/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
14/09/2016	Post	Service Disruption	Timekeeping	Dart	
14/09/2016	Email	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Skerries
14/09/2016	Post	Service Disruption	Timekeeping	Galway	
14/09/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
14/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl	Maynooth
14/09/2016	Web	Station Issues	TVMs	Dart	Sandymount
14/09/2016	Post	Service Disruption	Timekeeping	Cork	

14/09/2016	Web	Staff Issues	Positive	Dart	Shankill
14/09/2016	Email	Antisocial Behavior	Disorderly Passengers	Dart	Boosterstown
14/09/2016	Email	Onboard Issues	Disability Issues	Longford/M3Parkway/Maynooth	Maynooth
14/09/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Portarlington
14/09/2016	Email	Station Issues	Station Condition	Dart	
14/09/2016	Email	Station Issues	Station Facilities	Cork	Sallins & Naas
14/09/2016	Web	Onboard Issues	Seat Reservation	Limerick	
14/09/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
14/09/2016	Web	Station Issues	Station Condition	Cork	Portarlington
15/09/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
15/09/2016	Email	Website	Unable to Book Tickets	Limerick	
15/09/2016	Web	Service Disruption	Train Failure	Cork	Sallins & Naas
15/09/2016	Email	Antisocial Behavior	Disorderly Passengers	Tralee	Portlaoise
15/09/2016	Email	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Balbriggan
15/09/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
15/09/2016	Post	Service Disruption	Timekeeping	Cork	
15/09/2016	Post	Service Disruption	Timekeeping	Galway	Castlebar
15/09/2016	Post	Station Issues	TVMs	Cork	
15/09/2016	Web	Onboard Issues	Seat Reservation	Waterford	
15/09/2016	Email	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	
15/09/2016	Email	Service Disruption	Bus Transfers	Belfast	
15/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
15/09/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynooth	Coolmine
15/09/2016	Web	Service Disruption	Train Failure	Galway	
15/09/2016	Web	Onboard Issues	Lost Property	Rosslare	
15/09/2016	Web	Onboard Issues	Crowding	Galway	
15/09/2016	Email	Timetabling	Timetable Suggestions	Galway	Attymon
15/09/2016	Web	Website	Unable to Book Tickets	Galway	
16/09/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Dublin Heuston
16/09/2016	Web	Service Disruption	Incident on Line	Dart	
16/09/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
16/09/2016	Web	Onboard Issues	Cleanliness	Cork	Dublin Heuston
16/09/2016	Email	Station Issues	Station Condition	Sligo	Dublin
16/09/2016	Web	Fares & Ticketing	Student Tickets	Sligo	Longford
16/09/2016	Web	Website	Unable to Book Tickets	Cork	
16/09/2016	Web	Onboard Issues	Cleanliness	Cork	
16/09/2016	Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	
16/09/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
16/09/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
16/09/2016	Web	Service Disruption	Incident on Line	Dart	
16/09/2016	Email	Antisocial Behavior	Intimidation	Dart	Grand Canal Dock
16/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Portarlington
16/09/2016	Web	Station Issues	Announcements	Longford/M3Parkway/Maynooth	Clonsilla
16/09/2016	Email	Onboard Issues	Bicycle Spaces	Cork	
16/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
16/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
16/09/2016	Post	Timetabling	Timetable Suggestions	Belfast	
16/09/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
16/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Sligo	Carrick-on-Shannon
16/09/2016	Email	Fares & Ticketing	Promotional Offers	Dart	Sandymount
16/09/2016	Web	Staff Issues	Positive	Dart	Bray
16/09/2016	Web	Station Issues	Announcements	Dundalk/Drogheda Commuter	Drogheda
16/09/2016	Web	Website	No Confirmation Email	Galway	
16/09/2016	Email	Onboard Issues	Wi Fi	Sligo	
16/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
16/09/2016	Email	Onboard Issues	Lost Property	Dart	Blackrock
16/09/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	
16/09/2016	Web	Website	Complete Savings	Cork	
17/09/2016	Web	Fares & Ticketing	Ticket Prices	Longford/M3Parkway/Maynooth	Coolmine
17/09/2016	Web	Station Issues	Lifts/Elevators	Dart	Killiney
17/09/2016	Web	Website	Unable to Book Tickets	Cork	
17/09/2016	Web	Website	No Confirmation Email	Westport & Ballina	
17/09/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
17/09/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Newbridge
17/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Sligo	Dublin
17/09/2016	Web	Website	Unable to Book Tickets	Cork	
17/09/2016	Web	Website	No Confirmation Email	Cork	
17/09/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
17/09/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
17/09/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	Killarney
17/09/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
17/09/2016	Email	Fares & Ticketing	Student Tickets	Galway	Tullamore
17/09/2016	Web	Station Issues	TVMs	Galway	Athlone
17/09/2016	Web	Onboard Issues	Cleanliness	Sligo	
17/09/2016	Email	Station Issues	TVMs	Dart	
17/09/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	
18/09/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston

18/09/2016	Web	Onboard Issues	Seat Reservation	Sligo	Ballymote
18/09/2016	Web	Website	Tickets Unavailable On-	Longford/M3Parkway/Maynootl	Coolmine
18/09/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
18/09/2016	Web	Fares & Ticketing	Family Tickets	Belfast	
18/09/2016	Email	Onboard Issues	Announcements	Dundalk/Drogheda Commuter	Balbriggan
18/09/2016	Web	Staff Issues	Positive	Waterford	Dublin Heuston
18/09/2016	Email	Onboard Issues	Cleanliness	Sligo	Sligo
18/09/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Clonsilla
18/09/2016	Email	Onboard Issues	Announcements	Cork	
18/09/2016	Web	Service Disruption	Timekeeping	Sligo	
18/09/2016	Email	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Dublin Heuston
18/09/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
19/09/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Portlaoise
19/09/2016	Web	Timetabling	Cancellations	Portlaoise Kildare Commuter	Portlaoise
19/09/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Sallins & Naas
19/09/2016	Web	Onboard Issues	Bicycle Spaces	Dart	Dublin
19/09/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Portlaoise
19/09/2016	Email	Timetabling	Cancellations	Portlaoise Kildare Commuter	Adamstown
19/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
19/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Castleknock
19/09/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
19/09/2016	Web	Antisocial Behavior	Theft	Galway	Kildare
19/09/2016	Email	Station Issues	Car Parks	Dart	Boosterstown
19/09/2016	Web	Onboard Issues	Cleanliness	Sligo	
19/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Maynooth
19/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow	Cork
19/09/2016	Post	Fares & Ticketing	Unused Tickets	Tralee Mallow	Cork
19/09/2016	Post	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	
19/09/2016	Post	Fares & Ticketing	Lost/Mislaidd Tickets	Limerick	
19/09/2016	Email	Fares & Ticketing	Surcharges	Sligo	Dublin
19/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
19/09/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
19/09/2016	Email	Station Issues	Disability Assistance/Ra	Dart	
19/09/2016	Email	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynootl	Clonsilla
19/09/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
19/09/2016	Email	Station Issues	Lifts/Elevators	Dart	Killiney
19/09/2016	Web	Station Issues	Early Departures	Dart	Howth
19/09/2016	Email	Fares & Ticketing	Fare Structures	Dart	
19/09/2016	Email	Station Issues	Cleanliness	Dart	Howth Jctn. & Donaghmede
19/09/2016	Web	Onboard Issues	Seat Reservation	Sligo	
19/09/2016	Email	Station Issues	Lifts/Elevators	Dart	Sandycove & Glasthule
19/09/2016	Email	Station Issues	Car Parks	Sligo	Dublin
19/09/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
19/09/2016	Email	Station Issues	Cleanliness	Dart	Clontarf Road
19/09/2016	Web	Onboard Issues	Doors	Cork	
19/09/2016	Web	Website	Unable to Book Tickets	Galway	
19/09/2016	Web	Onboard Issues	Seat Reservation	Waterford	
19/09/2016	Web	Service Disruption	Incident on Line	Dart	
19/09/2016	Web	Station Issues	Bicycles	Longford/M3Parkway/Maynootl	Clonsilla
19/09/2016	Web	Onboard Issues	Cleanliness	Cork	Dublin Heuston
20/09/2016	Web	Station Issues	Car Parks	Waterford	
20/09/2016	Web	Station Issues	Car Parks	Rosslare	Rathdrum
20/09/2016	Web	Onboard Issues	Catering	Belfast	
20/09/2016	Web	Onboard Issues	Crowding	Galway	
20/09/2016	Web	Onboard Issues	Crowding	Cork	MIDDLETON
20/09/2016	Web	Station Issues	Tag On/Off Issues	Dart	Glenageary
20/09/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
20/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Docklands
20/09/2016	Email	Station Issues	Car Parks	Rosslare	Rathdrum
20/09/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
20/09/2016	Web	Fares & Ticketing	RPU Fines	Sligo	Carrick-on-Shannon
20/09/2016	Web	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	
20/09/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
20/09/2016	Email	Onboard Issues	Crowding	Tralee	Mallow
20/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
20/09/2016	Email	Onboard Issues	Lost Property	Galway	Athlone
20/09/2016	Email	Timetabling	Timetable Changes	Galway	
20/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
20/09/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Adamstown
20/09/2016	Web	Onboard Issues	Toilets	Sligo	
20/09/2016	Email	Onboard Issues	Lost Property	Galway	
20/09/2016	Post	Fares & Ticketing	On-Line Tickets	Limerick	
20/09/2016	Web	Station Issues	Barriers	Dart	
20/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
20/09/2016	Web	Service Disruption	Timekeeping	Belfast	
20/09/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
20/09/2016	Web	Service Disruption	Timekeeping	Cork	

20/09/2016	Web	Service Disruption	Timekeeping	Galway	Portarlington
20/09/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
20/09/2016	Email	Service Disruption	Timekeeping	Cork	
20/09/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	
20/09/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Limerick	
20/09/2016	Web	Service Disruption	Timekeeping	Dart	Dublin Connolly
21/09/2016	Web	Fares & Ticketing	Fare Structures	Galway	
21/09/2016	Web	Fares & Ticketing	Promotional Offers	Limerick	
21/09/2016	Web	Onboard Issues	Announcements	Dart	Greystones
21/09/2016	Web	Staff Issues	Positive	Tralee	
21/09/2016	Web	Onboard Issues	Seat Reservation	Galway	
21/09/2016	Web	Onboard Issues	Wi Fi	Belfast	
21/09/2016	Email	Fares & Ticketing	Student Tickets	Tralee	
21/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Carlow
21/09/2016	Web	Onboard Issues	Announcements	Dart	
21/09/2016	Web	Onboard Issues	Seat Reservation	Waterford	
21/09/2016	Email	Staff Issues	Positive	Cork	
21/09/2016	Email	Fares & Ticketing	Fare Structures	Tralee	
21/09/2016	Email	Website	Unable to Book Tickets	Cork	
21/09/2016	Email	Onboard Issues	Toilets	Cork	
21/09/2016	Web	Fares & Ticketing	Leap Cards	Dart	
21/09/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
21/09/2016	Web	Onboard Issues	Toilets	Cork	
21/09/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
21/09/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
21/09/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
21/09/2016	Web	Fares & Ticketing	Fare Structures	Rosslare	Edgeworthstown
21/09/2016	Web	Station Issues	Early Departures	Galway	
21/09/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
21/09/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
21/09/2016	Web	Station Issues	Lifts/Elevators	Dart	Howth Jctn. & Donaghmede
21/09/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	
21/09/2016	Email	Station Issues	Station Facilities	Dart	Grand Canal Dock
21/09/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
21/09/2016	Email	Station Issues	Car Parks	Rosslare	Rathdrum
21/09/2016	Email	Station Issues	Station Condition	Dart	
21/09/2016	Web	Timetabling	Timetable Changes	Cork	
21/09/2016	Email	Timetabling	Cancellations	Galway	
21/09/2016	Web	Onboard Issues	Seat Reservation	Cork	
21/09/2016	Email	Onboard Issues	Seat Reservation	Tralee	
21/09/2016	Web	Fares & Ticketing	Surcharges	Galway	Kildare
21/09/2016	Web	Onboard Issues	Crowding	Galway	Clara
21/09/2016	Web	Fares & Ticketing	Ticket Prices	Galway	Tullamore
21/09/2016	Web	Timetabling	Connections	Limerick	Ennis
21/09/2016	Web	Onboard Issues	Crowding	Westport & Ballina	
21/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Rosslare	Wexford
21/09/2016	Web	Website	No Confirmation Email	Galway	
22/09/2016	Web	Service Disruption	Timekeeping	Galway	Woodlawn
22/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Lansdowne Road
22/09/2016	Web	Station Issues	Announcements	Rosslare	
22/09/2016	Email	Website	Unable to Book Tickets	Cork	
22/09/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
22/09/2016	Web	Website	No Confirmation Email	Cork	
22/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
22/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
22/09/2016	Email	Fares & Ticketing	RPU Fines	Galway	
22/09/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Clondalkin Fonthill
22/09/2016	Web	Staff Issues	Positive	Cork	
22/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
22/09/2016	Web	Onboard Issues	Crowding	Sligo	Dublin
22/09/2016	Web	Fares & Ticketing	Student Tickets	Cork	
22/09/2016	Email	Timetabling	Connections	Longford/M3Parkway/Maynootl	Dublin
22/09/2016	Web	Onboard Issues	1st Class Issues	Belfast	
22/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
22/09/2016	Email	Onboard Issues	Wi Fi	Galway	
22/09/2016	Email	Onboard Issues	Toilets	Cork	
22/09/2016	Web	Fares & Ticketing	Ticket Prices	Dart	
22/09/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Kildare
22/09/2016	Web	Service Disruption	Timekeeping	Limerick	
22/09/2016	Email	Staff Issues	Positive	Galway	
22/09/2016	Web	Fares & Ticketing	Fare Structures	Dart	
22/09/2016	Web	Station Issues	TVMs	Dart	Howth Jctn. & Donaghmede
22/09/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Clonsilla
22/09/2016	Web	Station Issues	Bicycles	Longford/M3Parkway/Maynootl	Navan Road Parkway
22/09/2016	Web	Fares & Ticketing	RPU Fines	Dart	
22/09/2016	Web	Service Disruption	Timekeeping	Limerick	
22/09/2016	Web	Service Disruption	Timekeeping	Limerick	

22/09/2016	Web	Service Disruption	Timekeeping	Cork	
22/09/2016	Web	Station Issues	TVMs	Galway	Athenry
22/09/2016	Web	Website	Unable to Book Tickets	Tralee	
22/09/2016	Email	Station Issues	TVMs	Galway	Athlone
23/09/2016	Web	Station Issues	TVMs	Sligo	Mullingar
23/09/2016	Web	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Adamstown
23/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	
23/09/2016	Web	Station Issues	Announcements	Sligo	Carrick-on-Shannon
23/09/2016	Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Skerries
23/09/2016	Web	Onboard Issues	Seat Reservation	Tralee	
23/09/2016	Web	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Balbriggan
23/09/2016	Web	Service Disruption	Train Failure	Sligo	Mullingar
23/09/2016	Web	Station Issues	Station Facilities	Cork	Cork Kent
23/09/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
23/09/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
23/09/2016	Web	Onboard Issues	Crowding	Dart	Dublin
23/09/2016	Web	Station Issues	TVMs	Waterford	Waterford
23/09/2016	Web	Station Issues	TVMs	Waterford	Muine Bheag (Bagenalstown)
23/09/2016	Email	Station Issues	Station Facilities	Cork	Cork Kent
23/09/2016	Web	Staff Issues	Catering Staff Issues	Belfast	
23/09/2016	Email	Service Disruption	Bus Transfers	Galway	Sixmilebridge
23/09/2016	Web	Service Disruption	Timekeeping	Galway Limerick	Athenry
23/09/2016	Web	Timetabling	Connections	Portlaoise Kildare Commuter	Newbridge
23/09/2016	Web	Timetabling	Connections	Galway	Newbridge
23/09/2016	Web	Website	Unable to Book Tickets	Tralee	
23/09/2016	Web	Station Issues	Station Condition	Dart	Grand Canal Dock
23/09/2016	Web	Onboard Issues	Lost Property	Tralee	
23/09/2016	Email	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynootl	Tara Street
23/09/2016	Email	Fares & Ticketing	RPU Fines	Dart	
23/09/2016	Email	Fares & Ticketing	RPU Fines	Cork	
23/09/2016	Web	Onboard Issues	Seat Reservation	Cork	
23/09/2016	Web	Website	Unable to Book Tickets	Tralee	
23/09/2016	Web	Service Disruption	Timekeeping	Tralee	
23/09/2016	Web	Onboard Issues	Crowding	Galway	
23/09/2016	Web	Onboard Issues	Catering	Westport & Ballina	
23/09/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
23/09/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	
23/09/2016	Web	Station Issues	Disability Assistance/Ra	Belfast	Dublin
23/09/2016	Web	Service Disruption	Bus Transfers	Limerick	
23/09/2016	Web	Station Issues	Toilets	Longford/M3Parkway/Maynootl	Maynooth
23/09/2016	Email	Staff Issues	Positive	Cork	
23/09/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
23/09/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Newbridge
23/09/2016	Web	Website	Unable to Book Tickets	Cork	
23/09/2016	Web	Onboard Issues	Seat Reservation	Cork	
23/09/2016	Web	Station Issues	TVMs	Galway	Tullamore
23/09/2016	Web	Station Issues	Lost Property	Limerick	Limerick
23/09/2016	Web	Onboard Issues	Crowding	Sligo	
23/09/2016	Email	Station Issues	TVMs	Cork	Dublin Heuston
23/09/2016	Web	Onboard Issues	Seat Reservation	Waterford	
23/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
23/09/2016	Web	Station Issues	Barriers	Dart	
24/09/2016	Web	Station Issues	Station Condition	Dart	
24/09/2016	Web	Onboard Issues	Seat Reservation	Belfast	
24/09/2016	Web	Timetabling	Cancellations	Limerick	Sixmilebridge
24/09/2016	Web	Onboard Issues	Seat Reservation	Cork	
24/09/2016	Web	Website	Unable to Book Tickets	Galway	
24/09/2016	Web	Onboard Issues	Doors	Limerick	
24/09/2016	Web	Service Disruption	Bus Transfers	Limerick	
24/09/2016	Web	Service Disruption	Timekeeping	Galway	Kildare
24/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
24/09/2016	Email	Fares & Ticketing	Ticket Prices	Waterford	
24/09/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Ashtown
24/09/2016	Email	Fares & Ticketing	Annual Tickets	Longford/M3Parkway/Maynootl	Dublin
24/09/2016	Web	Onboard Issues	Lost Property	Dart	Tara Street
25/09/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
25/09/2016	Web	Staff Issues	Positive	Tralee	
25/09/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
25/09/2016	Web	Station Issues	Station Condition	Rosslare	Dublin
25/09/2016	Web	Website	Unable to Book Tickets	Galway	
25/09/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
25/09/2016	Web	Station Issues	TVMs	Rosslare	Arklow
25/09/2016	Web	Onboard Issues	Crowding	Westport & Ballina	Ballyhaunis
26/09/2016	Web	Website	Unable to Book Tickets	Tralee	
26/09/2016	Web	Onboard Issues	Lost Property	Cork	
26/09/2016	Web	Fares & Ticketing	Leap Cards	Cork	Littleisland
26/09/2016	Email	Service Disruption	Timekeeping	Sligo	Dromod

26/09/2016	Email	Timetabling	Cancellations	Portlaoise Kildare Commuter	Clondalkin Fonthill
26/09/2016	Email	Website	Unable to Book Tickets	Westport & Ballina	Dublin Heuston
26/09/2016	Email	Staff Issues	Positive	Sligo	Dublin
26/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	Dublin Heuston
26/09/2016	Email	Onboard Issues	Crowding	Sligo	Longford
26/09/2016	Email	Onboard Issues	Crowding	Sligo	Longford
26/09/2016	Email	Station Issues	TVMS	Longford/M3Parkway/Maynootl	Dublin
26/09/2016	Web	Website	Unable to Book Tickets	Cork	
26/09/2016	Post	Service Disruption	Planned Maintenance	Rosslare	
26/09/2016	Post	Service Disruption	Timekeeping	Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Cork	
26/09/2016	Web	Station Issues	Lifts/Elevators	Dart	Killiney
26/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Dart	
26/09/2016	Post	Service Disruption	Timekeeping	Limerick	
26/09/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
26/09/2016	Post	Onboard Issues	Seat Reservation	Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Dart	
26/09/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Dart	
26/09/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
26/09/2016	Web	Staff Issues	Positive	Belfast	Dublin
26/09/2016	Web	Website	Tickets Unavailable On-	Cork	
26/09/2016	Web	Website	No Confirmation Email	Cork	
26/09/2016	Email	Fares & Ticketing	Promotional Offers	Sligo	
26/09/2016	Email	Staff Issues	Unhelpful/Rude Staff	Waterford	
26/09/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
26/09/2016	Post	Service Disruption	Timekeeping	Limerick	
26/09/2016	Post	Service Disruption	Train Failure	Limerick	
26/09/2016	Post	Service Disruption	Timekeeping	Waterford	
26/09/2016	Post	Service Disruption	Timekeeping	Limerick Waterford	
26/09/2016	Email	Onboard Issues	Disability Issues	Belfast	
26/09/2016	Post	Service Disruption	Timekeeping	Belfast	
26/09/2016	Post	Service Disruption	Timekeeping	Galway Limerick	
26/09/2016	Post	Service Disruption	Timekeeping	Limerick	
26/09/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
26/09/2016	Post	Service Disruption	Timekeeping	Belfast	
26/09/2016	Post	Service Disruption	Timekeeping	Tralee Mallow Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
26/09/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
26/09/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
26/09/2016	Post	Onboard Issues	1st Class Issues	Tralee Mallow Cork	
26/09/2016	Post	Service Disruption	Timekeeping	Galway	
26/09/2016	Post	Service Disruption	Timekeeping	Dart	Dun Laoghaire
26/09/2016	Post	Onboard Issues	Crowding	Galway	Tullamore
26/09/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
26/09/2016	Post	Service Disruption	Timekeeping	Cork	
26/09/2016	Email	Station Issues	Station Facilities	Rosslare	Rathdrum
26/09/2016	Email	Station Issues	Announcements	Dart	Lansdowne Road
26/09/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
26/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
26/09/2016	Web	Service Disruption	Bridge Strike	Dart	
26/09/2016	Web	Station Issues	Toilets	Portlaoise Kildare Commuter	Newbridge
26/09/2016	Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	Athlone
26/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Lansdowne Road
26/09/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
26/09/2016	Email	Fares & Ticketing	Surcharges	Belfast	
26/09/2016	Web	Website	Unable to Book Tickets	Cork	
26/09/2016	Email	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Dublin
26/09/2016	Web	Station Issues	TVMS	Rosslare	Wicklow
26/09/2016	Email	Website	Unable to Book Tickets	Cork	
27/09/2016	Web	Station Issues	Incorrect Information	Dart	
27/09/2016	Web	Onboard Issues	Heat / AC	Sligo	
27/09/2016	Web	Station Issues	Station Condition	Rosslare	Rathdrum
27/09/2016	Web	Onboard Issues	Lost Property	Tralee	
27/09/2016	Email	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynootl	
27/09/2016	Email	Staff Issues	Unhelpful/Rude Staff		
27/09/2016	Web	Onboard Issues	Bicycle Spaces	Longford/M3Parkway/Maynootl	Leixlip (Confey)
27/09/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Malahide
27/09/2016	Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Donabate
27/09/2016	Web	Fares & Ticketing	On-Line Tickets	Sligo	
27/09/2016	Web	Website	Unable to Book Tickets	Cork	

27/09/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Coolmine
27/09/2016	Web	Onboard Issues	Lost Property	Cork	
27/09/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
27/09/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
27/09/2016	Web	Station Issues	Station Condition	Westport & Ballina	
27/09/2016	Web	Station Issues	Disability Assistance/Ra	Cork	
27/09/2016	Email	Onboard Issues	Lost Property	Cork	
27/09/2016	Web	Service Disruption	Timekeeping	Sligo	
27/09/2016	Web	Website	No Confirmation Email	Westport & Ballina	
27/09/2016	Web	Onboard Issues	Doors	Westport & Ballina	
27/09/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
28/09/2016	Web	Station Issues	Car Parks	Cork	
28/09/2016	Web	Station Issues	Early Departures	Longford/M3Parkway/Maynooth	Coolmine
28/09/2016	Web	Station Issues	TVMs	Limerick	Sallins & Naas
28/09/2016	Web	Fares & Ticketing	Ticket Prices	Galway	Galway
28/09/2016	Email	Onboard Issues	1st Class Issues	Cork	
28/09/2016	Email	Timetabling	Cancellations	Dart	
28/09/2016	Web	Station Issues	Cleanliness	Dart	Clontarf Road
28/09/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Navan Road Parkway
28/09/2016	Web	Station Issues	Station Condition	Dart	Grand Canal Dock
28/09/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	
28/09/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
28/09/2016	Web	Website	Unable to Book Tickets	Cork	
28/09/2016	Web	Website	No Confirmation Email	Rosslare	
28/09/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
28/09/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
28/09/2016	Email	Onboard Issues	Crowding	Dart	Tara Street
28/09/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Portlaoise Kildare Commuter	
28/09/2016	Web	Fares & Ticketing	RPU Fines	Portlaoise Kildare Commuter	Newbridge
28/09/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
28/09/2016	Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
28/09/2016	Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
28/09/2016	Email	Station Issues	Station Facilities	Dart	Tara Street
28/09/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
28/09/2016	Web	Staff Issues	Positive	Cork	
28/09/2016	Web	Station Issues	Car Parks	Dart	Portmarnock
28/09/2016	Email	Timetabling	Cancellations	Cork	
28/09/2016	Web	Station Issues	Early Departures	Dart	Tara Street
28/09/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	
29/09/2016	Web	Onboard Issues	Cleanliness	Galway	
29/09/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
29/09/2016	Web	Onboard Issues	Crowding	Dart	Greystones
29/09/2016	Web	Onboard Issues	Crowding	Sligo	Mullingar
29/09/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
29/09/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
29/09/2016	Email	Station Issues	Barriers	Dart	Lansdowne Road
29/09/2016	Email	Timetabling	Connections	Limerick	
29/09/2016	Email	Onboard Issues	1st Class Issues	Belfast	
29/09/2016	Email	Website	Unable to Book Tickets	Sligo	
29/09/2016	Email	Website	Unable to Book Tickets	Limerick	
29/09/2016	Email	Onboard Issues	1st Class Issues	Belfast	
29/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin
29/09/2016	Email	Station Issues	TVMs	Dart	
29/09/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
29/09/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
29/09/2016	Web	Station Issues	Toilets	Cork	
29/09/2016	Web	Onboard Issues	Lost Property	Limerick	
29/09/2016	Web	Website	No Confirmation Email	Galway	
29/09/2016	Email	Onboard Issues	Announcements	Dart	
29/09/2016	Email	Station Issues	Station Condition	Dart	Bayside
29/09/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Killarney
29/09/2016	Email	Onboard Issues	Catering	Westport & Ballina	
29/09/2016	Email	Onboard Issues	Seat Reservation	Tralee	
29/09/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Kildare
29/09/2016	Web	Onboard Issues	Catering	Cork	
29/09/2016	Web	Fares & Ticketing	RPU Fines	Dart	Dun Laoghaire
29/09/2016	Web	Fares & Ticketing	Student Tickets	Galway	
29/09/2016	Email	Onboard Issues	Toilets	Dart	
29/09/2016	Web	Station Issues	Bicycles	Longford/M3Parkway/Maynooth	Maynooth
30/09/2016	Web	Onboard Issues	Crowding	Waterford	
30/09/2016	Web	Station Issues	TVMs	Dart	Dublin Connolly
30/09/2016	Web	Station Issues	Barriers	Dart	
30/09/2016	Web	Timetabling	Timetable Suggestions	Limerick	
30/09/2016	Email	Station Issues	Station Condition	Cork	
30/09/2016	Web	Onboard Issues	Announcements	Dart	
30/09/2016	Web	Onboard Issues	Seat Reservation	Cork	
30/09/2016	Web	Station Issues	Announcements	Galway	Ardrahan

30/09/2016	Web	Service Disruption	Track Fault	Tralee	
30/09/2016	Web	Timetabling	Timetable Suggestions	Sligo	
30/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	Dublin Heuston
30/09/2016	Email	Onboard Issues	Seat Reservation	Cork	
30/09/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
30/09/2016	Email	Fares & Ticketing	Student Tickets	Limerick	Dublin Heuston
30/09/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
30/09/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
30/09/2016	Web	Onboard Issues	Crowding	Cork	
30/09/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
30/09/2016	Web	Onboard Issues	Lost Property	Cork	
30/09/2016	Email	Onboard Issues	Catering	Cork	
30/09/2016	Web	Station Issues	Incorrect Information	Limerick	
30/09/2016	Web	Timetabling	Cancellations	Sligo	
30/09/2016	Web	Onboard Issues	Seat Reservation	Cork	
30/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
30/09/2016	Web	Fares & Ticketing	Ticket Prices	Waterford	Muine Bheag (Bagenalstown)
30/09/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Galway
30/09/2016	Web	Onboard Issues	Seat Reservation	Sligo	
30/09/2016	Web	Onboard Issues	Crowding	Sligo	
30/09/2016	Web	Service Disruption	Train Failure	Cork	
30/09/2016	Web	Website	Unable to Book Tickets	Cork	
30/09/2016	Email	Station Issues	Incorrect Information	Cork	Dublin Heuston
30/09/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
30/09/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Docklands
30/09/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
30/09/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
01/10/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
01/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
01/10/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
01/10/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
01/10/2016	Email	Service Disruption	Planned Maintenance	Galway	
01/10/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	
01/10/2016	Web	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	Dublin
01/10/2016	Email	Onboard Issues	Seat Reservation	Belfast	Drogheda
01/10/2016	Web	Onboard Issues	Seat Reservation	Galway	
01/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Rosslare	Dublin
01/10/2016	Web	Onboard Issues	Catering	Westport & Ballina	Ballina
01/10/2016	Web	Onboard Issues	Lost Property	Rosslare	
01/10/2016	Email	Fares & Ticketing	Student Tickets	Dundalk/Drogheda Commuter	Skerries
01/10/2016	Web	Timetabling	Timetable Changes	Longford/M3Parkway/Maynooth	
01/10/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
02/10/2016	Web	Onboard Issues	Catering	Belfast	
02/10/2016	Web	Service Disruption	Timekeeping	Sligo	Kilcock
02/10/2016	Web	Onboard Issues	Doors	Dart	Bray
02/10/2016	Web	Station Issues	Lost Property	Dart	Dublin
02/10/2016	Web	Onboard Issues	Seat Reservation	Waterford	
02/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	Ennis
02/10/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Dublin
02/10/2016	Web	Website	No Confirmation Email	Cork	
02/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
02/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
02/10/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
02/10/2016	Web	Station Issues	Announcements	Dart	
02/10/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
02/10/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
02/10/2016	Web	Website	No Confirmation Email	Tralee	
02/10/2016	Web	Onboard Issues	Crowding	Sligo	
02/10/2016	Web	Website	No Confirmation Email	Rosslare	
02/10/2016	Web	Website	Unable to Book Tickets	Galway	
02/10/2016	Web	Fares & Ticketing	Fare Structures	Cork	
02/10/2016	Web	Website	No Confirmation Email	Galway	
03/10/2016	Web	Website	No Confirmation Email	Cork	
03/10/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
03/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
03/10/2016	Web	Onboard Issues	Heat / AC	Sligo	
03/10/2016	Email	Station Issues	Car Parks	Galway	Tullamore
03/10/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
03/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Sligo	Ballymote
03/10/2016	Email	Timetabling	Cancellations	Galway	Athenry
03/10/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
03/10/2016	Web	Service Disruption	Train Failure	Belfast	
03/10/2016	Email	Onboard Issues	Crowding	Sligo	
03/10/2016	Email	Service Disruption	Timekeeping	Dart	Sandymount
03/10/2016	Email	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	Laytown
03/10/2016	Web	Service Disruption	Incident on Line	Dart	Clongriffin
03/10/2016	Email	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynooth	Drumcondra



03/10/2016	Email	Station Issues	TVMs	Dart	Bayside
03/10/2016	Web	Website	No Confirmation Email	Galway	
03/10/2016	Email	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynooth	Clonsilla
03/10/2016	Web	Station Issues	TVMs	Sligo	Dublin
03/10/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Maynooth
03/10/2016	Email	Onboard Issues	1st Class Issues	Belfast	
03/10/2016	Web	Station Issues	Incorrect Information	Dart	Kilbarrack
03/10/2016	Email	Antisocial Behavior	Disorderly Passengers	Dart	
03/10/2016	Email	Antisocial Behavior	Disorderly Passengers	Limerick	Limerick Junction
03/10/2016	Email	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	Skerries
03/10/2016	Email	Onboard Issues	Seat Reservation	Belfast	
03/10/2016	Web	Service Disruption	Bus Transfers	Tralee	Killarney
03/10/2016	Email	Staff Issues	RPU Staff Issues	Portlaoise Kildare Commuter	
03/10/2016	Web	Website	Unable to Book Tickets	Limerick	
03/10/2016	Email	Service Disruption	Timekeeping	Cork	Thurles
03/10/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Westport & Ballina	
03/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dublin
03/10/2016	Email	Onboard Issues	Seat Reservation	Sligo	
03/10/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
03/10/2016	Web	Station Issues	Station Facilities	Dart	Dublin
03/10/2016	Web	Station Issues	Car Parks	Cork	
03/10/2016	Web	Onboard Issues	Seat Reservation	Galway	
03/10/2016	Email	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	
03/10/2016	Email	Fares & Ticketing	RPU Fines	Dart	Bray
03/10/2016	Web	Website	Unable to Book Tickets	Galway	
03/10/2016	Web	Onboard Issues	Seat Reservation	Waterford	
03/10/2016	Web	Website	No Confirmation Email	Limerick	
03/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Waterford	
03/10/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
03/10/2016	Web	Station Issues	TVMs	Dart	Kilbarrack
03/10/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	
03/10/2016	Email	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynooth	Maynooth
03/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
03/10/2016	Web	Service Disruption	Timekeeping	Cork	Millstreet
03/10/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
03/10/2016	Email	Onboard Issues	Seat Reservation	Tralee	
04/10/2016	Web	Onboard Issues	Announcements	Galway	Athlone
04/10/2016	Web	Website	Unable to Book Tickets	Limerick	
04/10/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Dart	Dublin Connolly
04/10/2016	Email	Station Issues	Bicycles	Longford/M3Parkway/Maynooth	Maynooth
04/10/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	Killarney
04/10/2016	Web	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	Grand Canal Dock
04/10/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
04/10/2016	Web	Staff Issues	Positive	Sligo	Boyle
04/10/2016	Web	Onboard Issues	1st Class Issues	Belfast	
04/10/2016	Web	Station Issues	Station Facilities	Galway	
04/10/2016	Web	Website	Unable to Book Tickets	Limerick	
04/10/2016	Email	Onboard Issues	Doors	Longford/M3Parkway/Maynooth	Ashtown
04/10/2016	Email	Fares & Ticketing	Leap Cards	Dart	
04/10/2016	Web	Onboard Issues	Seat Reservation	Belfast	
04/10/2016	Email	Onboard Issues	Crowding	Dart	
04/10/2016	Email	Service Disruption	Bus Transfers	Waterford	Dublin Heuston
04/10/2016	Web	Staff Issues	Positive	Dundalk/Drogheda Commuter	Rush & Lusk
04/10/2016	Web	Staff Issues	Positive	Cork	
04/10/2016	Web	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	
04/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
04/10/2016	Web	Timetabling	Timetable Changes	Belfast	Dundalk
04/10/2016	Web	Station Issues	TVMs	Dart	Salthill & Monkstown
04/10/2016	Web	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth	Maynooth
04/10/2016	Web	Station Issues	Early Departures	Cork	Dublin Heuston
04/10/2016	Web	Website	No Confirmation Email	Cork	
04/10/2016	Web	Timetabling	Cancellations	Sligo	Maynooth
04/10/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
04/10/2016	Web	Website	Unable to Book Tickets	Limerick	
04/10/2016	Web	Onboard Issues	Doors	Dart	Grand Canal Dock
04/10/2016	Web	Onboard Issues	Lost Property	Dart	Greystones
05/10/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
05/10/2016	Email	Onboard Issues	Lost Property	Galway	
05/10/2016	Web	Station Issues	Barriers	Longford/M3Parkway/Maynooth	Coolmine
05/10/2016	Web	Station Issues	Announcements	Dundalk/Drogheda Commuter	Balbriggan
05/10/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Balbriggan
05/10/2016	Email	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	
05/10/2016	Email	Onboard Issues	Seat Reservation	Sligo	
05/10/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
05/10/2016	Email	Onboard Issues	Seat Reservation	Galway	
05/10/2016	Email	Fares & Ticketing	Annual Tickets	Longford/M3Parkway/Maynooth	Maynooth
05/10/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Cork Kent

05/10/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
05/10/2016	Email	Onboard Issues	Seat Reservation	Galway	
05/10/2016	Web	Service Disruption	Timekeeping	Dart	
05/10/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
05/10/2016	Email	Service Disruption	Planned Maintenance	Dart	Bray
05/10/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Kildare
05/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
05/10/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
05/10/2016	Email	Onboard Issues	Lost Property	Cork	
05/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
05/10/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
05/10/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
05/10/2016	Email	Fares & Ticketing	Ticket Prices	Limerick	
05/10/2016	Web	Onboard Issues	Lost Property	Cork	
05/10/2016	Web	Service Disruption	Timekeeping	Galway	
05/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
05/10/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
05/10/2016	Web	Staff Issues	Positive	Dart	
06/10/2016	Web	Station Issues	Station Facilities	Cork	Cobh
06/10/2016	Web	Onboard Issues	Heat / AC	Dart	
06/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Broombridge
06/10/2016	Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
06/10/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
06/10/2016	Web	Onboard Issues	Cleanliness	Sligo	
06/10/2016	Email	Onboard Issues	1st Class Issues	Belfast	
06/10/2016	Web	Fares & Ticketing	Fare Structures	Dart	
06/10/2016	Web	Onboard Issues	Cleanliness	Cork	
06/10/2016	Web	Station Issues	Station Facilities	Belfast	
06/10/2016	Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Drogheda
06/10/2016	Email	Website	No Confirmation Email	Cork	
06/10/2016	Web	Station Issues	Car Parks	Cork	
06/10/2016	Email	Station Issues	Station Condition	Dart	Killester
06/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	
06/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
06/10/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
06/10/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
06/10/2016	Web	Fares & Ticketing	RPU Fines	Sligo	
06/10/2016	Web	Website	No Confirmation Email	Cork	
06/10/2016	Web	Timetabling	Timetable Suggestions	Waterford	
06/10/2016	Email	Fares & Ticketing	RPU Fines	Galway	
06/10/2016	Email	Station Issues	Incorrect Information	Dart	
06/10/2016	Email	Timetabling	Timetable Changes	Cork	
06/10/2016	Email	Station Issues	Cleanliness	Dart	Kilbarrack
06/10/2016	Web	Onboard Issues	Seat Reservation	Galway	
06/10/2016	Web	Website	No Confirmation Email	Galway	
06/10/2016	Web	Onboard Issues	Heat / AC	Cork	
06/10/2016	Web	Website	Unable to Book Tickets	Galway	
06/10/2016	Web	Service Disruption	Timekeeping	Dart	Lansdowne Road
06/10/2016	Web	Website	Unable to Book Tickets	Limerick	
06/10/2016	Web	Website	No Confirmation Email	Cork	
07/10/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Kilcock
07/10/2016	Web	Onboard Issues	Doors	Longford/M3Parkway/Maynootl	Castleknock
07/10/2016	Web	Service Disruption	Timekeeping	Dart	
07/10/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
07/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
07/10/2016	Email	Onboard Issues	Bicycle Spaces	Cork	
07/10/2016	Email	Onboard Issues	Seat Reservation	Tralee	
07/10/2016	Email	Onboard Issues	1st Class Issues	Cork	
07/10/2016	Web	Staff Issues	Positive	Cork	
07/10/2016	Web	Station Issues	TVMs	Dart	Killiney
07/10/2016	Post	Service Disruption	Train Failure	Tralee	
07/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl	Maynooth
07/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin
07/10/2016	Email	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Skerries
07/10/2016	Post	Service Disruption	Train Failure	Limerick	Limerick Junction
07/10/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
07/10/2016	Post	Service Disruption	Train Failure	Limerick	
07/10/2016	Email	Station Issues	TVMs	Dart	
07/10/2016	Post	Service Disruption	Train Failure	Galway	
07/10/2016	Post	Service Disruption	Train Failure	Cork	
07/10/2016	Post	Service Disruption	Train Failure	Limerick	
07/10/2016	Email	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Malahide
07/10/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
07/10/2016	Post	Service Disruption	Timekeeping	Sligo	
07/10/2016	Post	Service Disruption	Timekeeping	Cork	
07/10/2016	Post	Service Disruption	Timekeeping	Sligo	
07/10/2016	Web	Fares & Ticketing	RPU Fines	Dart	

07/10/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	
07/10/2016	Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Mullingar
07/10/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
07/10/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Mullingar
07/10/2016	Post	Onboard Issues	Doors	Galway	
07/10/2016	Post	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Kilcock
07/10/2016	Post	Onboard Issues	Heat / AC	Cork	
07/10/2016	Post	Onboard Issues	1st Class Issues	Cork	
07/10/2016	Post	Onboard Issues	1st Class Issues	Cork	
07/10/2016	Post	Onboard Issues	Seat Reservation	Sligo	Longford
07/10/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Clonsilla
07/10/2016	Email	Service Disruption	Train Failure	Belfast	Newry
07/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
07/10/2016	Web	Onboard Issues	Seat Reservation	Tralee	
07/10/2016	Web	Onboard Issues	1st Class Issues	Cork	
07/10/2016	Web	Fares & Ticketing	Promotional Offers	Galway	
07/10/2016	Web	Onboard Issues	Crowding	Tralee	
07/10/2016	Web	Onboard Issues	1st Class Issues	Tralee	
07/10/2016	Web	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	Sallins & Naas
07/10/2016	Web	Onboard Issues	Crowding	Limerick	
07/10/2016	Web	Onboard Issues	Seat Reservation	Galway	Tullamore
07/10/2016	Web	Onboard Issues	Wi Fi	Tralee	
07/10/2016	Email	Station Issues	TVMs	Galway	
07/10/2016	Web	Station Issues	TVMs	Galway	Sallins & Naas
07/10/2016	Email	Onboard Issues	Lost Property	Cork	
07/10/2016	Web	Station Issues	Early Departures	Longford/M3Parkway/Maynootl	Broombridge
07/10/2016	Web	Onboard Issues	Wi Fi	Westport & Ballina	Claremorris
08/10/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
08/10/2016	Web	Onboard Issues	Seat Reservation	Limerick	
08/10/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	
08/10/2016	Web	Onboard Issues	Seat Reservation	Limerick	
08/10/2016	Web	Onboard Issues	Cleanliness	Portlaoise Kildare Commuter	
08/10/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
08/10/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Skerries
08/10/2016	Web	Fares & Ticketing	Unused Tickets	Rosslare	Wexford
08/10/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
08/10/2016	Web	Fares & Ticketing	Fare Structures	Dart	
08/10/2016	Email	Timetabling	Timetable Suggestions	Rosslare	
09/10/2016	Web	Onboard Issues	Lost Property	Galway	
09/10/2016	Web	Staff Issues	Positive	Cork	
09/10/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
09/10/2016	Web	Website	Tickets Unavailable On-	Galway	Athenry
09/10/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
09/10/2016	Web	Fares & Ticketing	RPU Fines	Cork	
09/10/2016	Web	Fares & Ticketing	Student Tickets	Cork	
09/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
09/10/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Navan Road Parkway
09/10/2016	Email	Timetabling	Timetable Suggestions	Dart	
09/10/2016	Web	Fares & Ticketing	Student Tickets	Cork	
09/10/2016	Web	Onboard Issues	Crowding	Westport & Ballina	Roscommon
09/10/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
09/10/2016	Web	Timetabling	Timetable Suggestions	Rosslare	
09/10/2016	Web	Station Issues	Car Parks	Dart	Clongriffin
09/10/2016	Web	Station Issues	TVMs	Waterford	Carlow
09/10/2016	Web	Onboard Issues	Catering	Cork	
09/10/2016	Email	Onboard Issues	Dogs	Dart	
10/10/2016	Web	Timetabling	Timetable Suggestions	Cork	
10/10/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Clondalkin Fonthill
10/10/2016	Email	Fares & Ticketing	Unused Tickets	Rosslare	
10/10/2016	Email	Service Disruption	Bus Transfers	Waterford	
10/10/2016	Email	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	
10/10/2016	Email	Onboard Issues	1st Class Issues	Cork	
10/10/2016	Email	Station Issues	Station Condition	Rosslare	Kilcoole
10/10/2016	Post	Service Disruption	Train Failure	Cork	Sallins & Naas
10/10/2016	Post	Service Disruption	Train Failure	Cork	Sallins & Naas
10/10/2016	Post	Service Disruption	Train Failure	Cork	Sallins & Naas
10/10/2016	Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	Sallins & Naas
10/10/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
10/10/2016	Post	Service Disruption	Train Failure	Limerick	Sallins & Naas
10/10/2016	Post	Service Disruption	Train Failure	Limerick	Sallins & Naas
10/10/2016	Email	Fares & Ticketing	Fare Structures	Dart	Raheny
10/10/2016	Post	Service Disruption	Train Failure	Limerick	Dublin Heuston
10/10/2016	Post	Service Disruption	Train Failure	Galway	Sallins & Naas
10/10/2016	Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	Sallins & Naas
10/10/2016	Post	Service Disruption	Train Failure	Limerick	Sallins & Naas
10/10/2016	Post	Service Disruption	Incident on Line	Cork	Limerick
10/10/2016	Post	Service Disruption	Incident on Line	Cork	Limerick



10/10/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
10/10/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
10/10/2016	Web	Website	Unable to Book Tickets	Sligo	
10/10/2016	Web	Timetabling	Timetable Changes	Cork	Charleville
10/10/2016	Web	Onboard Issues	Lost Property	Galway	
10/10/2016	Web	Onboard Issues	Seat Reservation	Tralee	Mallow
10/10/2016	Web	Onboard Issues	Cleanliness	Cork	
10/10/2016	Web	Fares & Ticketing	Student Tickets	Cork	
10/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Carlow
11/10/2016	Web	Station Issues	TVMs	Cork	
11/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Maynooth
11/10/2016	Web	Website	Unable to Book Tickets	Galway	
11/10/2016	Email	Onboard Issues	Seat Reservation	Sligo	Mullingar
11/10/2016	Web	Station Issues	Barriers	Longford/M3Parkway/Maynooth	Docklands
11/10/2016	Email	Fares & Ticketing	Unused Tickets	Waterford	
11/10/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
11/10/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Broombridge
11/10/2016	Web	Staff Issues	RPU Staff Issues	Dundalk/Drogheda Commuter	
11/10/2016	Email	Website	Complete Savings	Cork	
11/10/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
11/10/2016	Web	Fares & Ticketing	Promotional Offers	Galway	
11/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Lansdowne Road
11/10/2016	Email	Service Disruption	Planned Maintenance	Waterford	
11/10/2016	Web	Fares & Ticketing	Student Tickets	Cork	
11/10/2016	Email	Onboard Issues	Dogs	Sligo	
11/10/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
11/10/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
11/10/2016	Web	Onboard Issues	Seat Reservation	Limerick	
11/10/2016	Web	Antisocial Behavior	Intimidation	Dart	Lansdowne Road
11/10/2016	Web	Website	Unable to Book Tickets	Sligo	
11/10/2016	Web	Onboard Issues	Crowding	Waterford	
11/10/2016	Web	Onboard Issues	Crowding	Galway	
11/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
11/10/2016	Web	Staff Issues	Positive	Limerick	Dublin Heuston
11/10/2016	Email	Onboard Issues	Seat Reservation	Cork	
11/10/2016	Web	Fares & Ticketing	Fare Structures	Cork	Cobh
12/10/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/10/2016	Web	Onboard Issues	Heat / AC	Dart	
12/10/2016	Web	Service Disruption	Timekeeping	Cork	
12/10/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
12/10/2016	Post	Staff Issues	RPU Staff Issues	Dart	Skerries
12/10/2016	Post	Timetabling	Timetable Suggestions	Belfast	Dublin
12/10/2016	Email	Onboard Issues	Crowding	Limerick	
12/10/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Rush & Lusk
12/10/2016	Post	Service Disruption	Incident on Line	Belfast	Dublin Connolly
12/10/2016	Post	Onboard Issues	Seat Reservation	Rosslare	Dublin Connolly
12/10/2016	Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	
12/10/2016	Post	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin Connolly
12/10/2016	Post	Timetabling	Timetable Changes	Belfast	Dublin Connolly
12/10/2016	Post	Staff Issues	Unhelpful/Rude Staff	Belfast	Dublin Connolly
12/10/2016	Post	Service Disruption	Incident on Line	Cork	Limerick Junction
12/10/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
12/10/2016	Post	Fares & Ticketing	Unused Tickets	Cork	
12/10/2016	Post	Onboard Issues	Dogs	Rosslare	
12/10/2016	Post	Service Disruption	Incident on Line	Cork	Sallins & Naas
12/10/2016	Post	Service Disruption	Incident on Line	Cork	Limerick Junction
12/10/2016	Post	Service Disruption	Incident on Line	Cork	Limerick Junction
12/10/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
12/10/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
12/10/2016	Post	Service Disruption	Train Failure	Limerick	Limerick Junction
12/10/2016	Post	Service Disruption	Signal Fault	Sligo	Kilcock
12/10/2016	Post	Onboard Issues	Seat Reservation	Galway	Ballinasloe
12/10/2016	Email	Station Issues	TVMs	Sligo	Sligo
12/10/2016	Post	Service Disruption	Timekeeping	Tralee	
12/10/2016	Post	Station Issues	Station Condition	Cork	Portlaoise
12/10/2016	Email	Fares & Ticketing	Student Tickets	Cork	
12/10/2016	Email	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/10/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
12/10/2016	Post	Service Disruption	Incident on Line	Limerick	Limerick
12/10/2016	Post	Service Disruption	Train Failure	Belfast	
12/10/2016	Post	Fares & Ticketing	Student Tickets	Cork	
12/10/2016	Post	Service Disruption	Train Failure	Belfast	
12/10/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	
12/10/2016	Post	Service Disruption	Train Failure	Belfast	
12/10/2016	Web	Onboard Issues	Seat Reservation	Limerick	
12/10/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
12/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Belfast	

12/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	Dundalk
12/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
12/10/2016	Web	Website	Unable to Book Tickets	Belfast	
12/10/2016	Web	Onboard Issues	Seat Reservation	Belfast	
12/10/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
12/10/2016	Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	Clonsilla
12/10/2016	Web	Onboard Issues	Cleanliness	Cork	
12/10/2016	Web	Fares & Ticketing	On-Line Tickets	Rosslare	
12/10/2016	Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Sallins & Naas
12/10/2016	Web	Station Issues	Station Condition	Dart	Greystones
12/10/2016	Email	Station Issues	Station Condition	Dart	
12/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
12/10/2016	Email	Staff Issues	Positive	Cork	
12/10/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
12/10/2016	Web	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
12/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	Kilkenny
12/10/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/10/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
12/10/2016	Web	Fares & Ticketing	Leap Cards	Longford/M3Parkway/Maynootl	Kilcock
12/10/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
12/10/2016	Web	Fares & Ticketing	Unused Tickets	Dart	
12/10/2016	Web	Station Issues	Lifts/Elevators	Portlaoise Kildare Commuter	Adamstown
12/10/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
12/10/2016	Web	Website	Unable to Book Tickets	Cork	
12/10/2016	Web	Fares & Ticketing	On-Line Tickets	Rosslare	Gorey
13/10/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	Newbridge
13/10/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Portlaoise
13/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Salthill & Monkstown
13/10/2016	Email	Station Issues	Station Facilities	Cork	Cork Kent
13/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Castleknock
13/10/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
13/10/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
13/10/2016	Web	Service Disruption	Timekeeping	Limerick	
13/10/2016	Web	Service Disruption	Timekeeping	Galway	
13/10/2016	Email	Fares & Ticketing	Surcharges	Cork	
13/10/2016	Email	Station Issues	Incorrect Information	Dart	Howth Jctn. & Donaghmede
13/10/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
13/10/2016	Email	Onboard Issues	Crowding	Dart	Glenageary
13/10/2016	Web	Website	No Confirmation Email	Galway	
13/10/2016	Web	Onboard Issues	Lost Property	Sligo	Ballymote
13/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	Mallow
13/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Belfast	
13/10/2016	Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	Navan Road Parkway
13/10/2016	Web	Website	Unable to Book Tickets	Galway	
13/10/2016	Email	Service Disruption	Bus Transfers	Waterford	Athy
13/10/2016	Email	Fares & Ticketing	On-Line Tickets	Waterford	
13/10/2016	Web	Website	Unable to Book Tickets	Limerick	
13/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Grand Canal Dock
13/10/2016	Email	Fares & Ticketing	Surcharges	Galway	Dublin Heuston
13/10/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Skerries
13/10/2016	Email	Onboard Issues	Seat Reservation	Galway	Athenry
13/10/2016	Email	Timetabling	Timetable Changes	Waterford	Athy
13/10/2016	Web	Onboard Issues	Seat Reservation	Sligo	
13/10/2016	Web	Fares & Ticketing	Surcharges	Cork	
13/10/2016	Web	Station Issues	Tag On/Off Issues	Dart	Howth Jctn. & Donaghmede
13/10/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Maynooth
13/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Sligo	Dublin
13/10/2016	Web	Timetabling	Timetable Suggestions	Galway	Portarlington
13/10/2016	Web	Staff Issues	Positive	Tralee	
13/10/2016	Web	Website	Unable to Book Tickets	Limerick	
13/10/2016	Web	Website	Unable to Book Tickets	Galway	
13/10/2016	Web	Website	Unable to Book Tickets	Galway	
13/10/2016	Web	Website	No Confirmation Email	Belfast	
14/10/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
14/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Galway	Tullamore
14/10/2016	Web	Onboard Issues	Heat / AC	Dart	
14/10/2016	Web	Service Disruption	Timekeeping	Waterford	Carlow
14/10/2016	Web	Staff Issues	Positive	Sligo	Dromod
14/10/2016	Web	Onboard Issues	Crowding	Dart	Portmarnock
14/10/2016	Email	Service Disruption	Timekeeping	Limerick	Kildare
14/10/2016	Web	Onboard Issues	Announcements	Limerick	
14/10/2016	Web	Service Disruption	Timekeeping	Limerick	Limerick
14/10/2016	Web	Onboard Issues	Cleanliness	Dart	Killester
14/10/2016	Web	Station Issues	Cleanliness	Cork	Adamstown
14/10/2016	Email	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	Sallins & Naas
14/10/2016	Email	Fares & Ticketing	RPU Fines	Limerick	Dublin Heuston
14/10/2016	Web	Website	Unable to Book Tickets	Galway	

14/10/2016	Email	Timetabling	Cancellations	Dart	Portmarnock
14/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Sligo	Dublin
14/10/2016	Web	Onboard Issues	1st Class Issues	Belfast	
14/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda	Commuter
14/10/2016	Web	Onboard Issues	Wi Fi	Westport & Ballina	
14/10/2016	Email	Onboard Issues	Seat Reservation	Cork	Thurles
14/10/2016	Email	Service Disruption	Timekeeping	Limerick	Sixmilebridge
14/10/2016	Web	Onboard Issues	Crowding	Sligo	Drumcondra
14/10/2016	Email	Onboard Issues	Doors	Cork	Charleville
14/10/2016	Web	Onboard Issues	1st Class Issues	Cork	
14/10/2016	Web	Onboard Issues	Seat Reservation	Sligo	
14/10/2016	Web	Onboard Issues	Crowding	Limerick	
14/10/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
14/10/2016	Email	Fares & Ticketing	On-Line Tickets	Dundalk/Drogheda	Commuter
14/10/2016	Email	Onboard Issues	Crowding	Limerick	Dublin Heuston
14/10/2016	Web	Station Issues	TVMs	Dart	Dublin
14/10/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
14/10/2016	Web	Onboard Issues	Crowding	Sligo	
15/10/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
15/10/2016	Web	Station Issues	TVMs	Portlaoise Kildare	Commuter Adamstown
15/10/2016	Web	Service Disruption	Planned Maintenance	Limerick	Carrick-on-Suir
15/10/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
15/10/2016	Web	Onboard Issues	Catering	Galway	
15/10/2016	Web	Service Disruption	Bus Transfers	Rosslare	
15/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Rosslare	
15/10/2016	Web	Service Disruption	Timekeeping	Limerick	
15/10/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
15/10/2016	Web	Website	Unable to Book Tickets	Cork	
15/10/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
15/10/2016	Web	Staff Issues	Positive	Rosslare	
15/10/2016	Web	Fares & Ticketing	Unused Tickets	Sligo	
15/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
15/10/2016	Web	Service Disruption	Bus Transfers	Tralee	
16/10/2016	Web	Fares & Ticketing	RPU Fines	Cork	
16/10/2016	Web	Website	Unable to Book Tickets	Belfast	
16/10/2016	Web	Onboard Issues	Seat Reservation	Galway	
16/10/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
16/10/2016	Email	Staff Issues	Positive	Cork	
16/10/2016	Web	Onboard Issues	Seat Reservation	Galway	
16/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
16/10/2016	Email	Onboard Issues	Seat Reservation	Sligo	Mullingar
16/10/2016	Web	Service Disruption	Timekeeping	Limerick	
16/10/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
16/10/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
16/10/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare	Commuter
16/10/2016	Web	Service Disruption	Timekeeping	Limerick	
16/10/2016	Web	Onboard Issues	Lost Property	Sligo	
16/10/2016	Web	Service Disruption	Timekeeping	Dart	
16/10/2016	Web	Website	Unable to Book Tickets	Cork	
17/10/2016	Email	Station Issues	TVMs	Dundalk/Drogheda	Commuter Drogheda
17/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Bayside
17/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
17/10/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin Connolly
17/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
17/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
17/10/2016	Post	Station Issues	Station Facilities	Dart	Dublin Connolly
17/10/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
17/10/2016	Post	Service Disruption	Timekeeping	Westport & Ballina	Claremorris
17/10/2016	Post	Onboard Issues	Heat / AC	Sligo	Dromod
17/10/2016	Post	Timetabling	Cancellations	Dart	Dublin Connolly
17/10/2016	Post	Service Disruption	Incident on Line	Limerick	Sallins & Naas
17/10/2016	Post	Service Disruption	Incident on Line	Cork	Limerick Junction
17/10/2016	Post	Station Issues	Car Parks	Cork	Hazelhatch & Celbridge
17/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
17/10/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda	Commuter Skerries
17/10/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
17/10/2016	Email	Staff Issues	Positive	Rosslare	
17/10/2016	Web	Station Issues	Car Parks	Sligo	
17/10/2016	Post	Service Disruption	Train Failure	Sligo	Mullingar
17/10/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
17/10/2016	Email	Onboard Issues	Seat Reservation	Cork	
17/10/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Maynooth
17/10/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
17/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Rosslare	
17/10/2016	Email	Station Issues	Car Parks	Cork	Dublin Heuston
17/10/2016	Web	Station Issues	Station Facilities	Cork	Thurles
17/10/2016	Email	Station Issues	Cleanliness	Dart	Malahide

17/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
17/10/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
17/10/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
17/10/2016	Email	Station Issues	Bicycles	Longford/M3Parkway/Maynootl	Ashtown
17/10/2016	Email	Onboard Issues	Seat Reservation	Longford/M3Parkway/Maynootl	
17/10/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Dart	Howth Jctn. & Donaghmede
17/10/2016	Web	Onboard Issues	Seat Reservation	Belfast	
17/10/2016	Email	Fares & Ticketing	Student Tickets	Galway	
17/10/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
17/10/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	Drumcondra
17/10/2016	Web	Onboard Issues	Toilets	Longford/M3Parkway/Maynootl	
17/10/2016	Web	Website	No Confirmation Email	Cork	
17/10/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Donabate
17/10/2016	Web	Antisocial Behavior	Intimidation	Dundalk/Drogheda Commuter	
17/10/2016	Web	Onboard Issues	Announcements	Dart	Bray
18/10/2016	Web	Website	No Confirmation Email	Galway	
18/10/2016	Web	Service Disruption	Timekeeping	Sligo	Dromod
18/10/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Skerries
18/10/2016	Web	Onboard Issues	Seat Reservation	Belfast	
18/10/2016	Web	Timetabling	Timetable Changes	Dart	Kilbarrack
18/10/2016	Web	Onboard Issues	Crowding	Dart	
18/10/2016	Email	Onboard Issues	Cleanliness	Cork	
18/10/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
18/10/2016	Email	Onboard Issues	Seat Reservation	Limerick	
18/10/2016	Web	Service Disruption	Timekeeping	Belfast	
18/10/2016	Post	Service Disruption	Bus Transfers	Limerick	Limerick
18/10/2016	Web	Onboard Issues	1st Class Issues	Belfast	
18/10/2016	Email	Onboard Issues	Seat Reservation	Rosslare	Dublin
18/10/2016	Web	Station Issues	Lifts/Elevators	Cork	Adamstown
18/10/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
18/10/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
18/10/2016	Web	Station Issues	Lifts/Elevators	Longford/M3Parkway/Maynootl	Clonsilla
18/10/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
18/10/2016	Email	Fares & Ticketing	Leap Cards	Dart	Tara Street
18/10/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Tralee
18/10/2016	Post	Service Disruption	Train Failure	Cork	
18/10/2016	Post	Service Disruption	Train Failure	Cork	
18/10/2016	Post	Service Disruption	Train Failure	Cork	
18/10/2016	Post	Service Disruption	Signal Fault	Sligo	
18/10/2016	Post	Service Disruption	Timekeeping	Cork	
18/10/2016	Post	Service Disruption	Timekeeping	Rosslare	
18/10/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
18/10/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
18/10/2016	Web	Onboard Issues	Cleanliness	Cork	Cork Kent
18/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
18/10/2016	Post	Service Disruption	Track Fault	Cork	
18/10/2016	Email	Station Issues	TVMS	Dart	Shankill
18/10/2016	Post	Service Disruption	Timekeeping	Cork	
18/10/2016	Post	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	Newbridge
18/10/2016	Post	Service Disruption	Timekeeping	Limerick	
18/10/2016	Web	Timetabling	Timetable Suggestions	Dart	Dun Laoghaire
18/10/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/10/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/10/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/10/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/10/2016	Post	Onboard Issues	1st Class Issues	Cork	
18/10/2016	Email	Website	Unable to Book Tickets	Cork	
18/10/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
18/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
18/10/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
18/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/10/2016	Web	Onboard Issues	1st Class Issues	Belfast	
19/10/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
19/10/2016	Web	Timetabling	Timetable Suggestions	Waterford	
19/10/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
19/10/2016	Web	Onboard Issues	Crowding	Dart	Killester
19/10/2016	Post	Service Disruption	Train Failure	Cork	Limerick
19/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
19/10/2016	Post	Onboard Issues	Crowding	Sligo	Edgeworthstown
19/10/2016	Post	Fares & Ticketing	Annual Tickets	Sligo	Mullingar
19/10/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
19/10/2016	Post	Fares & Ticketing	Surcharges	Galway	Ballinasloe
19/10/2016	Web	Station Issues	TVMS	Limerick	Ennis
19/10/2016	Email	Onboard Issues	Seat Reservation	Galway	Newbridge
19/10/2016	Web	Onboard Issues	1st Class Issues	Belfast	Drogheda
19/10/2016	Web	Onboard Issues	Doors	Longford/M3Parkway/Maynootl	Hansfield
19/10/2016	Web	Station Issues	Car Parks	Dart	Portmarnock



19/10/2016	Email	Fares & Ticketing	Ticket Prices	Belfast	
19/10/2016	Email	Fares & Ticketing	Student Tickets	Tralee	
19/10/2016	Post	Service Disruption	Train Failure	Sligo	Edgeworthstown
19/10/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
19/10/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
19/10/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
19/10/2016	Email	Antisocial Behavior	Disorderly Passengers	Dart	
19/10/2016	Web	Service Disruption	Timekeeping	Belfast	
19/10/2016	Web	Station Issues	TVMs	Limerick	
19/10/2016	Web	Onboard Issues	Lost Property	Belfast	
19/10/2016	Web	Fares & Ticketing	Unused Tickets	Rosslare	
19/10/2016	Email	Onboard Issues	Crowding	Dart	Tara Street
19/10/2016	Web	Onboard Issues	Heat / AC	Sligo	
19/10/2016	Email	Onboard Issues	Lost Property	Limerick	
19/10/2016	Web	Website	Unable to Book Tickets	Cork	
19/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Sallins & Naas
19/10/2016	Email	Station Issues	TVMs	Dart	Killiney
19/10/2016	Web	Onboard Issues	1st Class Issues	Cork	
19/10/2016	Web	Fares & Ticketing	Unused Tickets	Belfast	
19/10/2016	Web	Station Issues	TVMs	Dart	
20/10/2016	Email	Onboard Issues	Lost Property	Waterford	
20/10/2016	Web	Onboard Issues	Announcements	Cork	
20/10/2016	Web	Onboard Issues	Heat / AC	Cork	
20/10/2016	Web	Onboard Issues	Cleanliness	Dart	
20/10/2016	Web	Onboard Issues	Wi Fi	Waterford	
20/10/2016	Web	Onboard Issues	Wi Fi	Waterford	
20/10/2016	Web	Service Disruption	Timekeeping	Galway	
20/10/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
20/10/2016	Email	Timetabling	Timetable Changes	Dart	Shankill
20/10/2016	Email	Station Issues	TVMs	Dart	Malahide
20/10/2016	Web	Service Disruption	Timekeeping	Waterford	
20/10/2016	Email	Onboard Issues	Heat / AC	Sligo	Edgeworthstown
20/10/2016	Email	Onboard Issues	Seat Reservation	Belfast	
20/10/2016	Email	Onboard Issues	Catering	Sligo	
20/10/2016	Email	Onboard Issues	1st Class Issues	Belfast	
20/10/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
20/10/2016	Web	Station Issues	Barriers	Westport & Ballina	
20/10/2016	Web	Staff Issues	RPU Staff Issues	Dart	
20/10/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
20/10/2016	Web	Website	Unable to Book Tickets	Rosslare	
20/10/2016	Web	Fares & Ticketing	RPU Fines	Galway	
20/10/2016	Web	Onboard Issues	Crowding	Galway	Portarlington
20/10/2016	Email	Timetabling	Connections	Dundalk/Drogheda Commuter	
20/10/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	Dublin Connolly
20/10/2016	Web	Timetabling	Cancellations	Dart	Howth Jctn. & Donaghmede
20/10/2016	Post	Antisocial Behavior	Disorderly Passengers	Sligo	
20/10/2016	Web	Onboard Issues	Wi Fi	Sligo	Carrick-on-Shannon
20/10/2016	Web	Onboard Issues	Lost Property	Galway	
20/10/2016	Web	Onboard Issues	Crowding	Galway	
20/10/2016	Web	Onboard Issues	Crowding	Galway	
20/10/2016	Web	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	Clontarf Road
20/10/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Drogheda
20/10/2016	Web	Service Disruption	Timekeeping	Cork	
20/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
20/10/2016	Web	Fares & Ticketing	Surcharges	Sligo	
21/10/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Maynooth
21/10/2016	Web	Station Issues	Bicycles	Longford/M3Parkway/Maynooth	Maynooth
21/10/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Kildare
21/10/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Drogheda
21/10/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
21/10/2016	Email	Service Disruption	Timekeeping	Belfast	Newry
21/10/2016	Web	Fares & Ticketing	Student Tickets	Galway	
21/10/2016	Email	Fares & Ticketing	Annual Tickets	Cork	
21/10/2016	Web	Website	Unable to Book Tickets	Limerick	
21/10/2016	Web	Website	Promotional Offers	Belfast	
21/10/2016	Web	Service Disruption	Timekeeping	Belfast	
21/10/2016	Web	Website	Unable to Book Tickets	Limerick	
21/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	
21/10/2016	Web	Onboard Issues	Cleanliness	Westport & Ballina	
21/10/2016	Email	Website	Unable to Book Tickets	Rosslare	
21/10/2016	Email	Service Disruption	Train Failure	Sligo	Dublin
21/10/2016	Web	Service Disruption	Timekeeping	Dart	Raheny
21/10/2016	Web	Onboard Issues	Crowding	Waterford	
21/10/2016	Email	Onboard Issues	Seat Reservation	Tralee	
21/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands
21/10/2016	Web	Onboard Issues	Crowding	Waterford	
21/10/2016	Web	Onboard Issues	Crowding	Waterford	

21/10/2016	Email	Station Issues	Car Parks	Galway	Tullamore
21/10/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
21/10/2016	Email	Onboard Issues	Crowding	Waterford	
21/10/2016	Web	Staff Issues	RPU Staff Issues	Westport & Ballina	
21/10/2016	Email	Website	Unable to Book Tickets	Galway	
21/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Mullingar
21/10/2016	Email	Onboard Issues	Crowding	Galway	
21/10/2016	Web	Onboard Issues	Bicycle Spaces	Tralee	Mallow
21/10/2016	Email	Staff Issues	RPU Staff Issues	Dart	Dublin
21/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Westport & Ballina	
21/10/2016	Web	Website	No Confirmation Email	Limerick	
21/10/2016	Web	Website	Unable to Book Tickets	Cork	
21/10/2016	Web	Antisocial Behavior	Vandalism	Sligo	
21/10/2016	Web	Website	No Confirmation Email	Galway	
21/10/2016	Web	Station Issues	Early Departures	Dart	Tara Street
21/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
21/10/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
21/10/2016	Web	Onboard Issues	Announcements	Belfast	
21/10/2016	Web	Timetabling	Timetable Changes	Dart	
21/10/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	Ballina
21/10/2016	Web	Antisocial Behavior	Intimidation	Dart	
21/10/2016	Web	Onboard Issues	Lost Property	Tralee	
22/10/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
22/10/2016	Web	Onboard Issues	Crowding	Limerick	
22/10/2016	Email	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda Commuter	Dublin
22/10/2016	Web	Fares & Ticketing	Ticket Prices	Cork	Dublin Heuston
22/10/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
22/10/2016	Email	Onboard Issues	Crowding	Sligo	Maynooth
22/10/2016	Email	Onboard Issues	Crowding	Dart	Tara Street
22/10/2016	Web	Service Disruption	Track Fault	Longford/M3Parkway/Maynooth	Drumcondra
22/10/2016	Web	Onboard Issues	1st Class Issues	Belfast	Dublin
22/10/2016	Web	Service Disruption	Bus Transfers	Waterford	
23/10/2016	Web	Antisocial Behavior	Intimidation	Cork	Dublin Heuston
23/10/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	
23/10/2016	Email	Onboard Issues	Seat Reservation	Tralee	Killarney
23/10/2016	Web	Fares & Ticketing	RPU Fines	Tralee	
23/10/2016	Web	Station Issues	Tag On/Off Issues	Dart	Clongriffin
23/10/2016	Web	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede
23/10/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
23/10/2016	Web	Onboard Issues	1st Class Issues	Belfast	
23/10/2016	Web	Onboard Issues	Crowding	Sligo	
23/10/2016	Web	Station Issues	Incorrect Information	Cork	Cork Kent
23/10/2016	Web	Onboard Issues	Catering	Sligo	Mullingar
24/10/2016	Web	Onboard Issues	Catering	Galway	
24/10/2016	Email	Service Disruption	Timekeeping	Waterford	
24/10/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
24/10/2016	Web	Service Disruption	Bus Transfers	Dart	Malahide
24/10/2016	Web	Service Disruption	Timekeeping	Dart	Clongriffin
24/10/2016	Email	Onboard Issues	Crowding	Dart	Bayside
24/10/2016	Web	Service Disruption	Timekeeping	Cork	
24/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
24/10/2016	Post	Service Disruption	Train Failure	Belfast	Newry
24/10/2016	Post	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Leixlip (Confey)
24/10/2016	Post	Fares & Ticketing	Student Tickets	Dart	Arklow
24/10/2016	Post	Service Disruption	Train Failure	Limerick	Limerick Junction
24/10/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
24/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	
24/10/2016	Post	Service Disruption	Bus Transfers	Waterford	Athy
24/10/2016	Post	Service Disruption	Timekeeping	Tralee	Farranfore
24/10/2016	Post	Station Issues	Incorrect Information	Belfast	Drogheda
24/10/2016	Post	Onboard Issues	Seat Reservation	Cork	Mallow
24/10/2016	Web	Service Disruption	Timekeeping	Waterford	
24/10/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
24/10/2016	Post	Fares & Ticketing	Student Tickets	Sligo	Longford
24/10/2016	Web	Fares & Ticketing	RPU Fines	Waterford	
24/10/2016	Post	Onboard Issues	Doors	Cork	Ballybrophy
24/10/2016	Post	Service Disruption	Timekeeping	Belfast	Portadown
24/10/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Navan Road Parkway
24/10/2016	Email	Onboard Issues	Seat Reservation	Cork	
24/10/2016	Email	Station Issues	TVMS	Sligo	Collooney
24/10/2016	Email	Timetabling	Cancellations	Cork	MIDDLETON
24/10/2016	Web	Service Disruption	Timekeeping	Dart	Killester
24/10/2016	Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Dublin
24/10/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Portlaoise Kildare Commuter	
24/10/2016	Web	Station Issues	Barriers	Tralee	Banteer
24/10/2016	Email	Onboard Issues	Doors	Portlaoise Kildare Commuter	Sallins & Naas
24/10/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin

24/10/2016	Post	Service Disruption	Planned Maintenance	Galway	Gort
24/10/2016	Post	Timetabling	Cancellations	Dart	Greystones
24/10/2016	Email	Timetabling	Timetable Suggestions	Westport & Ballina	
24/10/2016	Email	Service Disruption	Incident on Line	Dart	
24/10/2016	Email	Onboard Issues	Crowding	Sligo	Maynooth
24/10/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
24/10/2016	Email	Onboard Issues	Cleanliness	Dart	Howth Jctn. & Donaghmede
24/10/2016	Web	Onboard Issues	Seat Reservation	Tralee	
24/10/2016	Web	Station Issues	Barriers	Dart	Shankill
24/10/2016	Web	Station Issues	Station Condition	Dart	Clontarf Road
24/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
24/10/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
24/10/2016	Web	Service Disruption	Timekeeping	Dart	
24/10/2016	Email	Fares & Ticketing	Surcharges	Cork	
24/10/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
24/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Dundalk/Drogheda Commuter	Skerries
24/10/2016	Web	Staff Issues	Positive	Cork	
24/10/2016	Web	Onboard Issues	Seat Reservation	Tralee	
24/10/2016	Email	Onboard Issues	Crowding	Sligo	
24/10/2016	Web	Fares & Ticketing	Leap Cards	Dart	
24/10/2016	Web	Service Disruption	Signal Fault	Dart	
24/10/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
24/10/2016	Web	Fares & Ticketing	RPU Fines	Dart	
24/10/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
24/10/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Sydney Parade
24/10/2016	Email	Website	Unable to Book Tickets	Cork	
24/10/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
24/10/2016	Web	Station Issues	Station Facilities	Cork	
24/10/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
24/10/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Dublin
24/10/2016	Email	Fares & Ticketing	Fare Structures	Limerick	
24/10/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	Claremorris
24/10/2016	Email	Timetabling	Connections	Galway	
24/10/2016	Web	Station Issues	Incorrect Information	Portlaoise Kildare Commuter	Kildare
24/10/2016	Web	Onboard Issues	Heat / AC	Dart	
24/10/2016	Web	Website	Unable to Book Tickets	Cork	
24/10/2016	Email	Onboard Issues	Crowding	Sligo	
24/10/2016	Web	Timetabling	Timetable Changes	Dart	Raheny
24/10/2016	Web	Timetabling	Timetable Suggestions	Dart	
24/10/2016	Web	Onboard Issues	Seat Reservation	Galway	
24/10/2016	Web	Website	Unable to Book Tickets	Galway	
24/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Ashtown
24/10/2016	Web	Station Issues	TVMs	Westport & Ballina	Ballina
24/10/2016	Web	Website	No Confirmation Email	Galway	
24/10/2016	Web	Onboard Issues	Toilets	Belfast	
24/10/2016	Web	Onboard Issues	1st Class Issues	Cork	
24/10/2016	Web	Onboard Issues	Toilets	Dundalk/Drogheda Commuter	
24/10/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
24/10/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Docklands
24/10/2016	Web	Service Disruption	Incident on Line	Galway	
24/10/2016	Web	Staff Issues	Positive	Tralee	
24/10/2016	Web	Onboard Issues	Lost Property	Tralee	
25/10/2016	Web	Onboard Issues	Bicycle Spaces	Portlaoise Kildare Commuter	
25/10/2016	Web	Station Issues	Car Parks	Rosslare	Arklow
25/10/2016	Web	Onboard Issues	1st Class Issues	Limerick	Limerick Junction
25/10/2016	Web	Station Issues	Announcements	Longford/M3Parkway/Maynooth	Enfield
25/10/2016	Web	Onboard Issues	Crowding	Galway	
25/10/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
25/10/2016	Web	Timetabling	Timetable Suggestions	Galway	
25/10/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Portarlington
25/10/2016	Web	Timetabling	Timetable Changes	Dart	Tara Street
25/10/2016	Email	Service Disruption	Planned Maintenance	Cork	
25/10/2016	Email	Onboard Issues	Lost Property	Galway	
25/10/2016	Email	Station Issues	Bicycles	Dart	Clontarf Road
25/10/2016	Email	Fares & Ticketing	Ticket Prices	Dart	
25/10/2016	Email	Fares & Ticketing	Student Tickets	Galway	
25/10/2016	Web	Website	Complete Savings	Cork	
25/10/2016	Web	Website	Unable to Book Tickets	Cork	
25/10/2016	Web	Antisocial Behavior	Assault	Longford/M3Parkway/Maynooth	Maynooth
25/10/2016	Web	Service Disruption	Timekeeping	Dart	Clontarf Road
25/10/2016	Web	Station Issues	TVMs	Dart	
25/10/2016	Email	Fares & Ticketing	Student Tickets	Cork	
25/10/2016	Web	Staff Issues	RPU Staff Issues	Dart	Tara Street
25/10/2016	Web	Fares & Ticketing	RPU Fines	Galway	
25/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
25/10/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
25/10/2016	Email	Fares & Ticketing	Promotional Offers	Rosslare	Enniscorthy

25/10/2016	Email	Service Disruption	Bus Transfers	Tralee	Farranfore
25/10/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Docklands
25/10/2016	Web	Onboard Issues	Wi Fi	Cork	
25/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
25/10/2016	Web	Station Issues	Station Facilities	Rosslare	
25/10/2016	Web	Station Issues	Station Facilities	Dart	
25/10/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
25/10/2016	Web	Fares & Ticketing	Ticket Prices	Sligo	
25/10/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
26/10/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
26/10/2016	Web	Onboard Issues	Crowding	Dart	Malahide
26/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	M3 Parkway
26/10/2016	Web	Website	No Confirmation Email	Limerick	
26/10/2016	Web	Onboard Issues	Crowding	Dart	Harmonstown
26/10/2016	Web	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
26/10/2016	Web	Onboard Issues	Crowding	Dart	Sutton
26/10/2016	Web	Onboard Issues	Seat Reservation	Waterford	
26/10/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
26/10/2016	Web	Onboard Issues	Crowding	Dart	Kilbarrack
26/10/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
26/10/2016	Web	Station Issues	Barriers	Longford/M3Parkway/Maynootl	Docklands
26/10/2016	Web	Station Issues	Station Condition	Dart	Dublin
26/10/2016	Web	Onboard Issues	Announcements	Dart	
26/10/2016	Post	Service Disruption	Timekeeping	Tralee	Killarney
26/10/2016	Web	Antisocial Behavior	Intimidation	Waterford	Carlow
26/10/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter
26/10/2016	Web	Onboard Issues	Crowding	Dart	Dublin
26/10/2016	Web	Service Disruption	Timekeeping	Belfast	
26/10/2016	Web	Fares & Ticketing	Ticket Prices	Tralee	
26/10/2016	Web	Website	Unable to Book Tickets	Belfast	
26/10/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Portarlington
27/10/2016	Web	Fares & Ticketing	On-Line Tickets	Waterford	
27/10/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	Docklands
27/10/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
27/10/2016	Web	Onboard Issues	Cleanliness	Galway	
27/10/2016	Web	Station Issues	TVMs	Dart	
27/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	Carlow
27/10/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
27/10/2016	Web	Station Issues	Toilets	Dart	Bray
27/10/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare	Commuter
27/10/2016	Email	Onboard Issues	Seat Reservation	Cork	
27/10/2016	Web	Onboard Issues	Heat / AC	Dart	
27/10/2016	Web	Onboard Issues	Lost Property	Waterford	
27/10/2016	Email	Onboard Issues	Catering	Galway	
27/10/2016	Web	Station Issues	Station Facilities	Dart	
27/10/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
27/10/2016	Web	Fares & Ticketing	Student Tickets	Cork	
27/10/2016	Web	Staff Issues	RPU Staff Issues	Longford/M3Parkway/Maynootl	Docklands
27/10/2016	Email	Timetabling	Timetable Suggestions	Dundalk/Drogheda	Commuter
27/10/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Coolmine
27/10/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
27/10/2016	Email	Website	Unable to Book Tickets	Cork	
27/10/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	
27/10/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
27/10/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
27/10/2016	Web	Station Issues	Car Parks	Cork	
27/10/2016	Web	Service Disruption	Timekeeping	Sligo	
27/10/2016	Web	Website	Unable to Book Tickets	Cork	
27/10/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
27/10/2016	Web	Onboard Issues	Cleanliness	Cork	
27/10/2016	Web	Website	Unable to Book Tickets	Cork	
27/10/2016	Web	Onboard Issues	Catering	Galway	
27/10/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
27/10/2016	Web	Website	No Confirmation Email	Cork	
28/10/2016	Email	Onboard Issues	1st Class Issues	Tralee	Killarney
28/10/2016	Web	Service Disruption	Timekeeping	Dart	Dublin Pearse
28/10/2016	Web	Website	Unable to Book Tickets	Cork	
28/10/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
28/10/2016	Email	Antisocial Behavior	Vandalism	Cork	Clondalkin Fonthill
28/10/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
28/10/2016	Web	Service Disruption	Timekeeping	Waterford	
28/10/2016	Web	Timetabling	Timetable Changes	Limerick	
28/10/2016	Web	Station Issues	TVMs	Belfast	Dublin
28/10/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare	Commuter
28/10/2016	Web	Website	No Confirmation Email	Tralee	
28/10/2016	Email	Fares & Ticketing	RPU Fines	Dundalk/Drogheda	Commuter
28/10/2016	Web	Antisocial Behavior	Intimidation	Sligo	Skerries

28/10/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
28/10/2016	Web	Station Issues	Cleanliness	Dart	Clontarf Road
28/10/2016	Web	Timetabling	Timetable Suggestions	Waterford	
28/10/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Drogheda
28/10/2016	Web	Onboard Issues	Crowding	Dart	Tara Street
28/10/2016	Email	Station Issues	TVMs	Waterford	Waterford
28/10/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Rush & Lusk
28/10/2016	Web	Onboard Issues	Crowding	Galway	
28/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
28/10/2016	Web	Onboard Issues	Crowding	Dart	
28/10/2016	Email	Website	No Confirmation Email	Rosslare	
28/10/2016	Web	Fares & Ticketing	Student Tickets	Cork	
28/10/2016	Web	Onboard Issues	Heat / AC	Cork	
28/10/2016	Web	Onboard Issues	Lost Property	Sligo	
29/10/2016	Web	Station Issues	Incorrect Information	Dart	
29/10/2016	Web	Onboard Issues	Wi Fi	Cork	
29/10/2016	Email	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Dublin
29/10/2016	Web	Station Issues	TVMs	Galway	
29/10/2016	Web	Onboard Issues	Wi Fi	Galway	
29/10/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
29/10/2016	Web	Website	No Confirmation Email	Cork	
29/10/2016	Web	Onboard Issues	Crowding	Limerick	Limerick Junction
29/10/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
29/10/2016	Email	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	Malahide
29/10/2016	Web	Station Issues	Station Facilities	Dart	
29/10/2016	Web	Onboard Issues	Seat Reservation	Cork	
29/10/2016	Web	Fares & Ticketing	Unused Tickets	Sligo	
29/10/2016	Web	Service Disruption	Bus Transfers	Dundalk/Drogheda Commuter	Drogheda
29/10/2016	Email	Service Disruption	Timekeeping	Dart	
29/10/2016	Web	Staff Issues	Positive	Galway	
29/10/2016	Web	Website	No Confirmation Email	Galway	
29/10/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	Manulla Junction
29/10/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
30/10/2016	Web	Website	Complete Savings	Galway	
30/10/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
30/10/2016	Web	Station Issues	Station Condition	Galway	Tullamore
30/10/2016	Web	Fares & Ticketing	Unused Tickets	Tralee	
30/10/2016	Web	Onboard Issues	Seat Reservation	Tralee	
30/10/2016	Web	Website	Unable to Book Tickets	Limerick	
30/10/2016	Web	Station Issues	Barriers	Cork	Cork Kent
30/10/2016	Web	Onboard Issues	Toilets	Westport & Ballina	Dublin Heuston
30/10/2016	Web	Station Issues	Announcements	Dart	Clontarf Road
30/10/2016	Web	Timetabling	Cancellations	Dart	
31/10/2016	Web	Station Issues	TVMs	Waterford	
31/10/2016	Web	Station Issues	TVMs	Dart	Shankill
31/10/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
31/10/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	
31/10/2016	Web	Onboard Issues	Bicycle Spaces	Galway	
31/10/2016	Web	Onboard Issues	Seat Reservation	Tralee	
31/10/2016	Web	Service Disruption	Bus Transfers	Belfast	Dundalk
31/10/2016	Web	Onboard Issues	Seat Reservation	Sligo	
31/10/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
01/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
01/11/2016	Web	Station Issues	Announcements	Westport & Ballina	Castlebar
01/11/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
01/11/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
01/11/2016	Web	Timetabling	Cancellations	Galway	Tullamore
01/11/2016	Web	Service Disruption	Timekeeping	Limerick	Sixmilebridge
01/11/2016	Web	Onboard Issues	Catering	Sligo	
01/11/2016	Web	Fares & Ticketing	Ticket Prices	Galway	
01/11/2016	Web	Service Disruption	Timekeeping	Galway	
01/11/2016	Web	Service Disruption	Timekeeping	Galway	
01/11/2016	Web	Fares & Ticketing	Annual Tickets	Cork	
01/11/2016	Web	Staff Issues	Positive	Belfast	Skerries
01/11/2016	Email	Fares & Ticketing	Unused Tickets	Dart	
01/11/2016	Web	Service Disruption	Timekeeping	Westport & Ballina	
01/11/2016	Web	Onboard Issues	Cleanliness	Sligo	
01/11/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
01/11/2016	Web	Onboard Issues	Catering	Galway	
01/11/2016	Web	Fares & Ticketing	Student Tickets	Limerick	Ennis
01/11/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
01/11/2016	Email	Fares & Ticketing	Unused Tickets	Cork	Thurles
01/11/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
01/11/2016	Web	Service Disruption	Timekeeping	Galway	
01/11/2016	Web	Station Issues	Station Condition	Cork	Glounthaune
01/11/2016	Email	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda Commuter	Drogheda
01/11/2016	Email	Station Issues	TVMs	Westport & Ballina	Castlebar

01/11/2016	Web	Station Issues	TVMs	Cork	
01/11/2016	Email	Station Issues	TVMs	Limerick	Sixmilebridge
01/11/2016	Email	Fares & Ticketing	On-Line Tickets	Belfast	
01/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
01/11/2016	Web	Station Issues	TVMs	Dart	
01/11/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
01/11/2016	Web	Station Issues	TVMs	Dart	
01/11/2016	Email	Service Disruption	Bridge Strike	Dart	
01/11/2016	Web	Station Issues	Station Facilities	Galway	
01/11/2016	Email	Fares & Ticketing	Student Tickets	Cork	
01/11/2016	Web	Onboard Issues	Lost Property	Waterford	
01/11/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
01/11/2016	Web	Timetabling	Timetable Suggestions	Waterford	
01/11/2016	Web	Service Disruption	Bus Transfers	Belfast	
01/11/2016	Web	Station Issues	TVMs	Limerick	Dublin Heuston
01/11/2016	Email	Station Issues	Barriers	Galway	
01/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
01/11/2016	Web	Staff Issues	Positive	Cork	
01/11/2016	Web	Onboard Issues	Lost Property	Dart	
01/11/2016	Web	Onboard Issues	Cleanliness	Westport & Ballina	
01/11/2016	Web	Onboard Issues	Heat / AC	Cork	
01/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	
01/11/2016	Email	Onboard Issues	Lost Property	Limerick	
01/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
01/11/2016	Web	Station Issues	Lost Property	Dart	Tara Street
01/11/2016	Web	Onboard Issues	Catering	Sligo	
01/11/2016	Web	Service Disruption	Signal Fault	Dart	
01/11/2016	Web	Website	Unable to Book Tickets	Tralee	
01/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
02/11/2016	Web	Website	Unable to Book Tickets	Cork	
02/11/2016	Web	Website	No Confirmation Email	Limerick	Limerick
02/11/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
02/11/2016	Email	Fares & Ticketing	On-Line Tickets	Rosslare	
02/11/2016	Email	Station Issues	Car Parks	Cork	
02/11/2016	Post	Service Disruption	Train Failure	Belfast	Newry
02/11/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
02/11/2016	Post	Service Disruption	Timekeeping	Belfast	Belfast Central
02/11/2016	Post	Onboard Issues	1st Class Issues	Belfast	Belfast Central
02/11/2016	Web	Website	No Confirmation Email	Belfast	Dublin
02/11/2016	Post	Service Disruption	Train Failure	Belfast	Newry
02/11/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
02/11/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Portlaoise Kildare Commuter	Dublin Heuston
02/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Adamstown
02/11/2016	Post	Fares & Ticketing	Student Tickets	Sligo	Dublin
02/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
02/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
02/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
02/11/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
02/11/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
02/11/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Mullingar
02/11/2016	Post	Onboard Issues	1st Class Issues	Belfast	Belfast Central
02/11/2016	Post	Onboard Issues	1st Class Issues	Belfast	Belfast Central
02/11/2016	Post	Fares & Ticketing	On-Line Tickets	Galway	Dublin Heuston
02/11/2016	Email	Onboard Issues	Seat Reservation	Galway	
02/11/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
02/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
02/11/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
02/11/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
02/11/2016	Post	Fares & Ticketing	On-Line Tickets	Belfast	Belfast Central
02/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
02/11/2016	Email	Fares & Ticketing	Annual Tickets	Longford/M3Parkway/Maynootl	Kilcock
02/11/2016	Email	Station Issues	Station Condition	Dart	Sydney Parade
02/11/2016	Email	Station Issues	Lifts/Elevators	Dart	Balbriggan
02/11/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	Dublin Connolly
02/11/2016	Web	Service Disruption	Timekeeping	Sligo	Longford
02/11/2016	Web	Service Disruption	Train Failure	Belfast	
02/11/2016	Email	Service Disruption	Timekeeping	Cork	
02/11/2016	Email	Timetabling	Timetable Changes	Cork	
02/11/2016	Web	Website	Unable to Book Tickets	Belfast	
02/11/2016	Web	Station Issues	Station Condition	Dart	
02/11/2016	Web	Fares & Ticketing	Unused Tickets	Waterford	
02/11/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Coolmine
02/11/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
02/11/2016	Web	Fares & Ticketing	Fare Structures	Cork	
02/11/2016	Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston
02/11/2016	Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston
02/11/2016	Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston

02/11/2016	Post	Service Disruption	Train Failure	Cork	Portarlington
02/11/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Cork Kent
02/11/2016	Post	Service Disruption	Timekeeping	Belfast	Dundalk
02/11/2016	Post	Onboard Issues	Announcements	Cork	Dublin Heuston
02/11/2016	Email	Fares & Ticketing	Student Tickets	Cork	
02/11/2016	Web	Onboard Issues	Seat Reservation	Belfast	
02/11/2016	Post	Service Disruption	Timekeeping	Dart	Howth Jctn. & Donaghmede
02/11/2016	Web	Station Issues	Car Parks	Galway	
02/11/2016	Web	Station Issues	Station Facilities	Dart	
02/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
02/11/2016	Email	Timetabling	Timetable Suggestions	Cork	
02/11/2016	Web	Service Disruption	Timekeeping	Galway	
02/11/2016	Web	Onboard Issues	1st Class Issues	Cork	
02/11/2016	Web	Service Disruption	Timekeeping	Sligo	
02/11/2016	Email	Timetabling	Connections	Tralee	
02/11/2016	Web	Website	Unable to Book Tickets	Tralee	
02/11/2016	Web	Onboard Issues	Crowding	Cork	Thurles
02/11/2016	Web	Fares & Ticketing	Student Tickets	Rosslare	
02/11/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
03/11/2016	Email	Station Issues	Station Condition	Dart	Raheny
03/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	
03/11/2016	Web	Station Issues	TVMs	Dart	Boosterstown
03/11/2016	Web	Onboard Issues	Heat / AC	Dart	
03/11/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
03/11/2016	Web	Onboard Issues	Crowding	Cork	
03/11/2016	Web	Station Issues	Barriers	Longford/M3Parkway/Maynooth	Dublin Connolly
03/11/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
03/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
03/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
03/11/2016	Web	Service Disruption	Timekeeping	Dart	
03/11/2016	Email	Onboard Issues	Crowding	Cork	
03/11/2016	Email	Onboard Issues	1st Class Issues	Cork	
03/11/2016	Web	Onboard Issues	Seat Reservation	Belfast	
03/11/2016	Web	Station Issues	Car Parks	Waterford	Kilkenny
03/11/2016	Web	Onboard Issues	Crowding	Waterford	Athy
03/11/2016	Post	Service Disruption	Timekeeping	Belfast	Dundalk
03/11/2016	Post	Service Disruption	Timekeeping	Belfast	Dundalk
03/11/2016	Post	Service Disruption	Timekeeping	Belfast	Belfast Central
03/11/2016	Web	Station Issues	Lost Property	Westport & Ballina	
03/11/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Tralee	Killarney
03/11/2016	Post	Onboard Issues	Lost Property	Galway	Portarlington
03/11/2016	Email	Station Issues	TVMs	Sligo	Edgeworthstown
03/11/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	Castlebar
03/11/2016	Web	Station Issues	TVMs	Galway	Tullamore
03/11/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	
03/11/2016	Web	Service Disruption	Timekeeping	Galway	
03/11/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
03/11/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
03/11/2016	Web	Fares & Ticketing	Fare Structures	Dart	
03/11/2016	Email	Service Disruption	Bus Transfers	Belfast	
03/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
03/11/2016	Email	Fares & Ticketing	RPU Fines	Dart	
03/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
03/11/2016	Post	Fares & Ticketing	Student Tickets	Dundalk/Drogheda	Commuter Skerries
03/11/2016	Email	Onboard Issues	Crowding	Cork	
03/11/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter Rush & Lusk
03/11/2016	Web	Website	Unable to Book Tickets	Cork	
03/11/2016	Web	Fares & Ticketing	Surcharges	Cork	
03/11/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda	Commuter Balbriggan
03/11/2016	Web	Onboard Issues	Doors	Dundalk/Drogheda	Commuter Skerries
03/11/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
03/11/2016	Web	Service Disruption	Timekeeping	Galway	Ardrahan
03/11/2016	Web	Website	Unable to Book Tickets	Tralee	
03/11/2016	Email	Onboard Issues	Cleanliness	Westport & Ballina	
03/11/2016	Email	Onboard Issues	Seat Reservation	Tralee	
03/11/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
03/11/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
03/11/2016	Web	Service Disruption	Timekeeping	Dart	Killester
03/11/2016	Web	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Docklands
03/11/2016	Email	Onboard Issues	Lost Property	Cork	Dublin Heuston
03/11/2016	Web	Timetabling	Timetable Changes	Sligo	
03/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
03/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
03/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
03/11/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare	Commuter Portlaoise
03/11/2016	Email	Fares & Ticketing	Annual Tickets	Galway	
03/11/2016	Web	Station Issues	Lifts/Elevators	Dart	Bayside

03/11/2016	Web	Fares & Ticketing	RPU Fines	Dart	Blackrock
03/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
03/11/2016	Web	Website	Unable to Book Tickets	Belfast	
03/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
04/11/2016	Email	Service Disruption	Timekeeping	Dart	Clongriffin
04/11/2016	Web	Service Disruption	Timekeeping	Dart	
04/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
04/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
04/11/2016	Web	Station Issues	Car Parks	Limerick	
04/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Drogheda
04/11/2016	Web	Service Disruption	Bus Transfers	Dundalk/Drogheda Commuter	
04/11/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
04/11/2016	Web	Service Disruption	Timekeeping	Galway	
04/11/2016	Web	Station Issues	Lost Property	Dundalk/Drogheda Commuter	
04/11/2016	Web	Onboard Issues	Lost Property	Cork	
04/11/2016	Web	Onboard Issues	Wi Fi	Cork	
04/11/2016	Web	Website	No Confirmation Email	Cork	
04/11/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
04/11/2016	Web	Onboard Issues	Crowding	Waterford	
04/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	
04/11/2016	Email	Fares & Ticketing	RPU Fines	Galway	
04/11/2016	Email	Station Issues	Cleanliness	Cork	Adamstown
04/11/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	
04/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
04/11/2016	Email	Antisocial Behavior	Intimidation	Dart	Howth
04/11/2016	Email	Onboard Issues	Catering	Westport & Ballina	
04/11/2016	Web	Onboard Issues	Crowding	Dart	
04/11/2016	Web	Onboard Issues	Dogs	Belfast	
04/11/2016	Web	Service Disruption	Timekeeping	Dart	
05/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
05/11/2016	Web	Onboard Issues	Crowding	Limerick	
05/11/2016	Web	Onboard Issues	Lost Property	Dart	
05/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	
05/11/2016	Web	Timetabling	Connections	Cork	
05/11/2016	Email	Onboard Issues	Lost Property	Cork	
05/11/2016	Web	Service Disruption	Bus Transfers	Waterford	
05/11/2016	Email	Onboard Issues	Seat Reservation	Tralee	
05/11/2016	Web	Station Issues	TVMs	Rosslare	
05/11/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
06/11/2016	Web	Fares & Ticketing	Surcharges	Cork	
06/11/2016	Web	Onboard Issues	Lost Property	Dart	
06/11/2016	Web	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
06/11/2016	Web	Station Issues	Car Parks	Cork	
06/11/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
06/11/2016	Web	Website	Unable to Book Tickets	Cork	
06/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
06/11/2016	Email	Website	Unable to Book Tickets	Galway	
06/11/2016	Web	Antisocial Behavior	Intimidation	Sligo	
06/11/2016	Web	Website	No Confirmation Email	Cork	
06/11/2016	Email	Onboard Issues	Seat Reservation	Sligo	
06/11/2016	Web	Onboard Issues	Lost Property	Cork	
06/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
06/11/2016	Web	Onboard Issues	Lost Property	Dart	
06/11/2016	Web	Onboard Issues	Lost Property	Tralee	
06/11/2016	Web	Onboard Issues	Lost Property	Tralee	
06/11/2016	Web	Onboard Issues	Seat Reservation	Belfast	
06/11/2016	Email	Fares & Ticketing	Ticket Prices	Dart	
06/11/2016	Web	Onboard Issues	Crowding	Westport & Ballina	
07/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Balbriggan
07/11/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
07/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Broombridge
07/11/2016	Web	Onboard Issues	Seat Reservation	Belfast	
07/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Newbridge
07/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	Dublin Heuston
07/11/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
07/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Laytown
07/11/2016	Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	
07/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
07/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
07/11/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Limerick	Limerick Junction
07/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
07/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
07/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
07/11/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	Limerick
07/11/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
07/11/2016	Web	Fares & Ticketing	Student Tickets	Limerick	Adamstown
07/11/2016	Post	Service Disruption	Train Failure	Cork	Portarlington



07/11/2016	Post	Fares & Ticketing	Unused Tickets	Tralee	Dublin Heuston
07/11/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Cork	Cork Kent
07/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/11/2016	Post	Service Disruption	Train Failure	Tralee	Portarlington
07/11/2016	Post	Service Disruption	Train Failure	Tralee	Portarlington
07/11/2016	Post	Service Disruption	Train Failure	Galway	Sallins & Naas
07/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
07/11/2016	Post	Service Disruption	Timekeeping	Waterford	
07/11/2016	Post	Fares & Ticketing	Student Tickets	Westport & Ballina	Wellington Br.
07/11/2016	Email	Station Issues	Station Facilities	Cork	Cork Kent
07/11/2016	Post	Onboard Issues	Seat Reservation	Westport & Ballina	Dublin Heuston
07/11/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
07/11/2016	Post	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	Portlaoise
07/11/2016	Post	Fares & Ticketing	On-Line Tickets	Cork	Mallow
07/11/2016	Post	Onboard Issues	Seat Reservation	Tralee	Tralee
07/11/2016	Email	Antisocial Behavior	Intimidation	Sligo	Maynooth
07/11/2016	Web	Onboard Issues	Seat Reservation	Limerick	
07/11/2016	Web	Onboard Issues	Toilets	Rosslare	
07/11/2016	Web	Antisocial Behavior	Disorderly Passengers	Westport & Ballina	Roscommon
07/11/2016	Web	Onboard Issues	Announcements	Galway	
07/11/2016	Web	Onboard Issues	Crowding	Cork	
07/11/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
07/11/2016	Web	Service Disruption	Timekeeping	Galway	Athlone
07/11/2016	Web	Service Disruption	Train Failure	Belfast	Newry
07/11/2016	Email	Onboard Issues	Lost Property	Tralee	
07/11/2016	Email	Station Issues	Station Facilities	Dart	Sandymount
07/11/2016	Email	Fares & Ticketing	Ticket Prices	Limerick	Limerick Junction
07/11/2016	Email	Onboard Issues	Seat Reservation	Tralee	Mallow
07/11/2016	Email	Onboard Issues	Seat Reservation	Cork	Thurles
07/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Monasterevin
07/11/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
07/11/2016	Email	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
07/11/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	
07/11/2016	Web	Fares & Ticketing	Fare Structures	Cork	
07/11/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Clonsilla
07/11/2016	Web	Website	Unable to Book Tickets	Cork	
07/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
07/11/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Sallins & Naas
07/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
07/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
07/11/2016	Web	Staff Issues	Positive	Cork	
08/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
08/11/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
08/11/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
08/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
08/11/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
08/11/2016	Web	Service Disruption	Train Failure	Dundalk/Drogheda Commuter	
08/11/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
08/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
08/11/2016	Web	Fares & Ticketing	Annual Tickets	Dundalk/Drogheda Commuter	Laytown
08/11/2016	Post	Fares & Ticketing	Unused Tickets	Limerick	
08/11/2016	Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynooth	Ashtown
08/11/2016	Web	Service Disruption	Timekeeping	Dart	Malahide
08/11/2016	Email	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
08/11/2016	Email	Fares & Ticketing	On-Line Tickets	Tralee	Dublin Heuston
08/11/2016	Email	Timetabling	Timetable Changes	Westport & Ballina	Ballyhaunis
08/11/2016	Web	Service Disruption	Timekeeping	Cork	
08/11/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
08/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
08/11/2016	Web	Fares & Ticketing	Fare Structures	Waterford	
08/11/2016	Web	Service Disruption	Timekeeping	Belfast	
08/11/2016	Web	Service Disruption	Timekeeping	Galway	Ballinasloe
08/11/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
08/11/2016	Web	Onboard Issues	Disability Issues	Galway	Athlone
08/11/2016	Web	Website	Unable to Book Tickets	Portlaoise Kildare Commuter	
08/11/2016	Email	Staff Issues	Positive	Cork	
08/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
08/11/2016	Web	Onboard Issues	Wi Fi	Cork	
08/11/2016	Email	Station Issues	TVMs	Dart	
08/11/2016	Web	Onboard Issues	Catering	Tralee	
08/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
08/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	
08/11/2016	Web	Service Disruption	Timekeeping	Limerick	
08/11/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
08/11/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	
08/11/2016	Web	Website	Unable to Book Tickets	Cork	
08/11/2016	Email	Onboard Issues	Crowding	Westport & Ballina	



11/11/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
11/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Belfast	
11/11/2016	Email	Onboard Issues	Seat Reservation	Westport & Ballina	
11/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Dun Laoghaire
11/11/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
11/11/2016	Email	Onboard Issues	Cleanliness	Dart	Kilbarrack
11/11/2016	Email	Station Issues	Station Condition	Limerick	Birdhill
11/11/2016	Web	Onboard Issues	Seat Reservation	Limerick	
11/11/2016	Web	Timetabling	Cancellations	Dart	Clontarf Road
11/11/2016	Web	Staff Issues	Catering Staff Issues	Cork	
11/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	
11/11/2016	Web	Service Disruption	Timekeeping	Rosslare	Greystones
11/11/2016	Web	Onboard Issues	Wi Fi	Cork	
11/11/2016	Web	Website	Unable to Book Tickets	Rosslare	
11/11/2016	Web	Onboard Issues	Crowding	Limerick	
11/11/2016	Web	Onboard Issues	Bicycle Spaces	Dundalk/Drogheda Commuter	
11/11/2016	Web	Website	Unable to Book Tickets	Cork	
11/11/2016	Web	Onboard Issues	Seat Reservation	Limerick	
11/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
11/11/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynootl	
11/11/2016	Email	Service Disruption	Timekeeping	Dart	
11/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
11/11/2016	Web	Onboard Issues	Seat Reservation	Rosslare	
11/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
11/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
11/11/2016	Web	Onboard Issues	1st Class Issues	Cork	
11/11/2016	Web	Fares & Ticketing	Fare Structures	Cork	
12/11/2016	Web	Fares & Ticketing	Student Tickets	Cork	
12/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
12/11/2016	Web	Onboard Issues	Toilets	Cork	
12/11/2016	Web	Station Issues	Station Facilities	Dart	
12/11/2016	Email	Service Disruption	Train Failure	Limerick	
12/11/2016	Web	Website	No Confirmation Email	Sligo	
12/11/2016	Web	Station Issues	Station Condition	Dart	Tara Street
13/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
13/11/2016	Web	Website	Unable to Book Tickets	Cork	
13/11/2016	Web	Fares & Ticketing	On-Line Tickets	Galway	
13/11/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Leixlip (Confey)
13/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
13/11/2016	Web	Fares & Ticketing	RPU Fines	Cork	
13/11/2016	Web	Fares & Ticketing	Fare Structures	Galway	Thurles
13/11/2016	Web	Onboard Issues	Crowding	Galway	Portarlington
13/11/2016	Web	Onboard Issues	Wi Fi	Westport & Ballina	
13/11/2016	Web	Onboard Issues	Crowding	Galway	
13/11/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
13/11/2016	Web	Station Issues	Car Parks	Limerick	
13/11/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
13/11/2016	Web	Fares & Ticketing	Unused Tickets	Galway	Limerick
13/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	
13/11/2016	Web	Station Issues	Lifts/Elevators	Cork	Mallow
13/11/2016	Web	Service Disruption	Timekeeping	Sligo	
13/11/2016	Email	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
13/11/2016	Web	Onboard Issues	Lost Property	Sligo	
13/11/2016	Web	Onboard Issues	Lost Property	Cork	
14/11/2016	Web	Fares & Ticketing	Student Tickets	Cork	
14/11/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Edgeworthstown
14/11/2016	Web	Service Disruption	Timekeeping	Waterford	
14/11/2016	Web	Onboard Issues	Doors	Cork	
14/11/2016	Email	Onboard Issues	1st Class Issues	Cork	
14/11/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Sallins & Naas
14/11/2016	Web	Onboard Issues	Cleanliness	Cork	
14/11/2016	Web	Station Issues	Lifts/Elevators	Dundalk/Drogheda Commuter	Rush & Lusk
14/11/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
14/11/2016	Post	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
14/11/2016	Post	Antisocial Behavior	Intimidation	Dart	Sandymount
14/11/2016	Post	Station Issues	Early Departures	Dart	Dublin Connolly
14/11/2016	Post	Service Disruption	Timekeeping	Limerick	Dublin Heuston
14/11/2016	Post	Service Disruption	Bus Transfers	Belfast	Dublin
14/11/2016	Post	Service Disruption	Timekeeping	Belfast	Belfast Central
14/11/2016	Post	Station Issues	Early Departures	Westport & Ballina	Roscommon
14/11/2016	Post	Service Disruption	Timekeeping	Tralee	Portlaoise
14/11/2016	Post	Service Disruption	Signal Fault	Belfast	Dundalk
14/11/2016	Web	Fares & Ticketing	Fare Structures	Cork	
14/11/2016	Email	Station Issues	Car Parks	Cork	
14/11/2016	Email	Station Issues	Car Parks	Cork	Dublin Heuston
14/11/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
14/11/2016	Web	Fares & Ticketing	Unused Tickets	Cork	

14/11/2016	Post	Service Disruption	Train Failure	Belfast	Newry
14/11/2016	Post	Service Disruption	Train Failure	Belfast	Newry
14/11/2016	Post	Service Disruption	Train Failure	Belfast	Newry
14/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Clonsilla
14/11/2016	Post	Service Disruption	Train Failure	Limerick	Dublin Heuston
14/11/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Portlaoise
14/11/2016	Post	Fares & Ticketing	Annual Tickets	Dart	Sutton
14/11/2016	Post	Fares & Ticketing	Unused Tickets	Rosslare	Wicklow
14/11/2016	Post	Onboard Issues	Seat Reservation	Cork	Limerick Junction
14/11/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick Junction
14/11/2016	Web	Fares & Ticketing	Fare Structures	Cork	
14/11/2016	Post	Timetabling	Cancellations	Sligo	Dublin
14/11/2016	Post	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
14/11/2016	Web	Onboard Issues	Lost Property	Waterford	
14/11/2016	Web	Station Issues	Tag On/Off Issues	Dundalk/Drogheda Commuter	
14/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
14/11/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
14/11/2016	Email	Onboard Issues	Seat Reservation	Tralee	
14/11/2016	Email	Timetabling	Timetable Changes	Galway	
14/11/2016	Email	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
14/11/2016	Web	Fares & Ticketing	Ticket Prices	Cork	
14/11/2016	Web	Timetabling	Connections	Longford/M3Parkway/Maynooth	M3 Parkway
14/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
14/11/2016	Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	Drogheda
14/11/2016	Email	Fares & Ticketing	Student Tickets	Galway	
14/11/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
14/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
14/11/2016	Web	Service Disruption	Incident on Line	Sligo	Coolmine
14/11/2016	Web	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	
14/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Waterford	
14/11/2016	Email	Onboard Issues	Announcements	Limerick	
14/11/2016	Web	Service Disruption	Timekeeping	Waterford	
14/11/2016	Web	Service Disruption	Timekeeping	Waterford	
14/11/2016	Web	Onboard Issues	Seat Reservation	Belfast	
14/11/2016	Web	Onboard Issues	Lost Property	Galway	
14/11/2016	Web	Service Disruption	Incident on Line	Sligo	
14/11/2016	Web	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Mullingar
14/11/2016	Web	Service Disruption	Timekeeping	Belfast	
14/11/2016	Web	Service Disruption	Timekeeping	Waterford	
14/11/2016	Web	Service Disruption	Timekeeping	Cork	
14/11/2016	Web	Fares & Ticketing	Student Tickets	Dart	
14/11/2016	Web	Service Disruption	Train Failure	Cork	
14/11/2016	Web	Service Disruption	Train Failure	Cork	
14/11/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Belfast	
14/11/2016	Web	Service Disruption	Bus Transfers	Cork	
14/11/2016	Web	Website	Unable to Book Tickets	Cork	
14/11/2016	Web	Service Disruption	Incident on Line	Sligo	Coolmine
15/11/2016	Web	Fares & Ticketing	Leap Cards	Dart	Sydney Parade
15/11/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
15/11/2016	Email	Station Issues	TVMs	Dart	
15/11/2016	Web	Onboard Issues	1st Class Issues	Cork	
15/11/2016	Web	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth	Castleknock
15/11/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Donabate
15/11/2016	Web	Staff Issues	Positive	Portlaoise Kildare Commuter	Newbridge
15/11/2016	Web	Fares & Ticketing	Annual Tickets	Dart	
15/11/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynooth	Kilcock
15/11/2016	Web	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
15/11/2016	Web	Station Issues	Bicycles	Dundalk/Drogheda Commuter	Rush & Lusk
15/11/2016	Email	Fares & Ticketing	RPU Fines	Galway	Athlone
15/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	
15/11/2016	Web	Station Issues	Lost Property	Dart	Killiney
15/11/2016	Web	Service Disruption	Incident on Line	Sligo	
15/11/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
15/11/2016	Web	Station Issues	Station Facilities	Dart	Howth Jctn. & Donaghmede
15/11/2016	Email	Service Disruption	Incident on Line	Sligo	
15/11/2016	Web	Service Disruption	Incident on Line	Sligo	
15/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
15/11/2016	Email	Onboard Issues	1st Class Issues	Cork	
15/11/2016	Web	Station Issues	TVMs	Limerick	
15/11/2016	Web	Service Disruption	Train Failure	Cork	Mallow
15/11/2016	Web	Fares & Ticketing	Student Tickets	Cork	
15/11/2016	Email	Service Disruption	Train Failure	Limerick	
15/11/2016	Web	Service Disruption	Train Failure	Limerick	Limerick Junction
15/11/2016	Web	Onboard Issues	Crowding	Waterford	
15/11/2016	Web	Fares & Ticketing	Student Tickets	Rosslare	
15/11/2016	Web	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynooth	Maynooth
15/11/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Skerries

15/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Sallins & Naas
15/11/2016	Web	Onboard Issues	Heat / AC	Galway	
15/11/2016	Email	Website	Unable to Book Tickets	Belfast	
15/11/2016	Email	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	Leixlip (Louisa Bridge)
15/11/2016	Web	Fares & Ticketing	Fare Structures	Galway	
15/11/2016	Email	Timetabling	Timetable Suggestions	Cork	
15/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
15/11/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Kildare
16/11/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Mullingar
16/11/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	Maynooth
16/11/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	
16/11/2016	Web	Station Issues	Car Parks	Galway	Tullamore
16/11/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
16/11/2016	Web	Fares & Ticketing	Unused Tickets	Galway	Tullamore
16/11/2016	Web	Fares & Ticketing	Fare Structures	Galway	Tullamore
16/11/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Dundalk
16/11/2016	Email	Station Issues	TVMs	Portlaoise Kildare Commuter	Sallins & Naas
16/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
16/11/2016	Email	Onboard Issues	Seat Reservation	Limerick	
16/11/2016	Web	Onboard Issues	Lost Property	Galway	
16/11/2016	Web	Onboard Issues	Crowding	Dart	Bray
16/11/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Portlaoise Kildare Commuter	Sallins & Naas
16/11/2016	Email	Fares & Ticketing	Fare Structures	Galway	
16/11/2016	Web	Fares & Ticketing	Leap Cards	Dart	
16/11/2016	Email	Service Disruption	Incident on Line	Sligo	
16/11/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Drumcondra
16/11/2016	Web	Station Issues	Barriers	Dart	Lansdowne Road
16/11/2016	Web	Fares & Ticketing	Unused Tickets	Dundalk/Drogheda Commuter	Donabate
16/11/2016	Web	Service Disruption	Incident on Line	Sligo	
16/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
16/11/2016	Email	Fares & Ticketing	On-Line Tickets	Waterford	
16/11/2016	Email	Service Disruption	Train Failure	Tralee	
16/11/2016	Email	Fares & Ticketing	Unused Tickets	Sligo	
16/11/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Drumcondra
16/11/2016	Web	Service Disruption	Timekeeping	Dart	Raheny
16/11/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
16/11/2016	Email	Fares & Ticketing	On-Line Tickets	Waterford	
16/11/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	
16/11/2016	Web	Station Issues	Lifts/Elevators	Dart	
16/11/2016	Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	
16/11/2016	Email	Station Issues	Station Condition	Dundalk/Drogheda Commuter	
16/11/2016	Web	Fares & Ticketing	Fare Structures	Rosslare	
16/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
16/11/2016	Web	Service Disruption	Timekeeping	Dart	
16/11/2016	Web	Website	Unable to Book Tickets	Limerick	
16/11/2016	Web	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	
16/11/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	
16/11/2016	Web	Station Issues	Lost Property	Sligo	
16/11/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
16/11/2016	Email	Station Issues	TVMs	Dart	Portmarnock
16/11/2016	Web	Station Issues	Lost Property	Tralee	Dublin Heuston
16/11/2016	Web	Station Issues	Station Facilities	Limerick	
16/11/2016	Web	Service Disruption	Timekeeping	Cork	
16/11/2016	Web	Timetabling	Timetable Suggestions	Sligo	
16/11/2016	Web	Onboard Issues	1st Class Issues	Limerick	
17/11/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	
17/11/2016	Web	Fares & Ticketing	Student Tickets	Dart	
17/11/2016	Web	Timetabling	Timetable Suggestions	Cork	
17/11/2016	Web	Service Disruption	Timekeeping	Dart	Malahide
17/11/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Longford/M3Parkway/Maynootl	Tara Street
17/11/2016	Web	Timetabling	Timetable Changes	Tralee	Banteer
17/11/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Balbriggan
17/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
17/11/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Drumcondra
17/11/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynootl	
17/11/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Drumcondra
17/11/2016	Email	Onboard Issues	Seat Reservation	Waterford	
17/11/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Sallins & Naas
17/11/2016	Web	Fares & Ticketing	Unused Tickets	Rosslare	
17/11/2016	Web	Station Issues	Station Facilities	Dart	
17/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Tralee	
17/11/2016	Email	Fares & Ticketing	Lost/Mislaidd Tickets	Cork	
17/11/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	
17/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
17/11/2016	Web	Staff Issues	Positive	Dart	
17/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
17/11/2016	Web	Timetabling	Connections	Galway	

17/11/2016	Web	Fares & Ticketing	Student Tickets	Cork	
17/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
17/11/2016	Email	Station Issues	Station Facilities	Longford/M3Parkway/Maynootl	Clonsilla
17/11/2016	Web	Website	Unable to Book Tickets	Cork	
17/11/2016	Web	Fares & Ticketing	Promotional Offers	Belfast	
17/11/2016	Email	Website	Unable to Book Tickets	Belfast	
17/11/2016	Web	Onboard Issues	Catering	Limerick	
17/11/2016	Web	Service Disruption	Timekeeping	Limerick	
17/11/2016	Web	Onboard Issues	Bicycle Spaces	Longford/M3Parkway/Maynootl	Docklands
17/11/2016	Email	Service Disruption	Train Failure	Cork	
17/11/2016	Web	Onboard Issues	Lost Property	Cork	
17/11/2016	Web	Fares & Ticketing	Student Tickets	Cork	
17/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
17/11/2016	Web	Station Issues	Car Parks	Longford/M3Parkway/Maynootl	
17/11/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynootl	Drumcondra
17/11/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Tara Street
17/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Blackrock
17/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda	Commuter
17/11/2016	Web	Website	Unable to Book Tickets	Westport & Ballina	
17/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
17/11/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
17/11/2016	Email	Service Disruption	Bus Transfers	Limerick	Nenagh
17/11/2016	Web	Onboard Issues	Lost Property	Dart	
17/11/2016	Web	Antisocial Behavior	Disorderly Passengers	Longford/M3Parkway/Maynootl	Kilcock
17/11/2016	Web	Station Issues	Station Facilities	Waterford	
17/11/2016	Web	Station Issues	TVMs	Sligo	
17/11/2016	Web	Station Issues	Station Facilities	Dart	Sandycove & Glashule
18/11/2016	Web	Station Issues	TVMs	Dundalk/Drogheda	Commuter Gormanston
18/11/2016	Web	Service Disruption	Timekeeping	Dart	
18/11/2016	Web	Fares & Ticketing	Unused Tickets	Dart	
18/11/2016	Web	Station Issues	Barriers	Dart	
18/11/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
18/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
18/11/2016	Web	Service Disruption	Timekeeping	Waterford	
18/11/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
18/11/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
18/11/2016	Email	Onboard Issues	Wi Fi	Waterford	
18/11/2016	Email	Service Disruption	Bus Transfers	Portlaoise	Kildare Commuter
18/11/2016	Email	Onboard Issues	1st Class Issues	Cork	
18/11/2016	Email	Fares & Ticketing	Promotional Offers	Portlaoise	Kildare Commuter
18/11/2016	Web	Service Disruption	Timekeeping	Dart	
18/11/2016	Email	Timetabling	Timetable Suggestions	Dart	Portmarnock
18/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda	Commuter Skerries
18/11/2016	Web	Onboard Issues	Catering	Cork	
18/11/2016	Web	Onboard Issues	Doors	Dundalk/Drogheda	Commuter Donabate
18/11/2016	Web	Onboard Issues	Crowding	Rosslare	
18/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Limerick	Thurles
18/11/2016	Email	Fares & Ticketing	Fare Structures	Waterford	Carlow
18/11/2016	Email	Onboard Issues	Seat Reservation	Sligo	Dublin
18/11/2016	Web	Onboard Issues	Lost Property	Dart	Portmarnock
18/11/2016	Post	Fares & Ticketing	Student Tickets	Cork	
18/11/2016	Web	Onboard Issues	Lost Property	Dart	
18/11/2016	Web	Fares & Ticketing	Surcharges	Cork	
18/11/2016	Web	Station Issues	TVMs	Cork	Dublin Heuston
18/11/2016	Web	Website	No Confirmation Email	Cork	
18/11/2016	Web	Station Issues	Announcements	Tralee	
18/11/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	Dublin Connolly
18/11/2016	Email	Staff Issues	No Response to Compl	Galway	
18/11/2016	Web	Station Issues	Incorrect Information	Galway	Newbridge
18/11/2016	Web	Fares & Ticketing	Annual Tickets	Newbridge PPT	Commuter Newbridge
18/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Maynooth
18/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
18/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Limerick Galway
18/11/2016	Web	Onboard Issues	Heat / AC	Cork	
18/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
18/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
18/11/2016	Email	Onboard Issues	Lost Property	Sligo	
18/11/2016	Web	Onboard Issues	Lost Property	Portlaoise	Kildare Commuter
18/11/2016	Web	Station Issues	TVMs	Galway	Dublin Heuston
18/11/2016	Web	Station Issues	TVMs	Limerick	Dublin Heuston
18/11/2016	Web	Website	Unable to Book Tickets	Cork	
18/11/2016	Web	Service Disruption	Timekeeping	Sligo	
18/11/2016	Web	Station Issues	Incorrect Information	Portlaoise	Kildare Commuter Newbridge
18/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
19/11/2016	Web	Station Issues	Station Condition	Portlaoise	Kildare Commuter Dublin Heuston
19/11/2016	Web	Station Issues	TVMs	Sligo	Castleknock
19/11/2016	Web	Service Disruption	Timekeeping	Galway	Dublin Heuston

19/11/2016	Web	Fares & Ticketing	RPU Fines	Cork	
19/11/2016	Web	Timetabling	Cancellations	Dundalk/Drogheda Commuter	Drogheda
19/11/2016	Web	Website	No Confirmation Email	Westport & Ballina	
19/11/2016	Web	Station Issues	Incorrect Information	Tralee	Mallow
19/11/2016	Web	Website	Unable to Book Tickets	Belfast	
19/11/2016	Web	Service Disruption	Timekeeping	Sligo	
19/11/2016	Web	Onboard Issues	Lost Property	Tralee	Millstreet
19/11/2016	Web	Station Issues	Station Facilities	Cork Cobh Midleton	Littleisland
19/11/2016	Web	Staff Issues	Positive	Dart	Sandymount
19/11/2016	Web	Onboard Issues	Toilets	Limerick	
19/11/2016	Web	Onboard Issues	Lost Property	Dart	
19/11/2016	Web	Fares & Ticketing	Unused Tickets	Dart	
19/11/2016	Web	Timetabling	Timetable Changes	Dart	Grand Canal Dock
19/11/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
19/11/2016	Web	Station Issues	Incorrect Information	Cork	Dublin Heuston
19/11/2016	Web	Station Issues	Lost Property	Longford/M3Parkway/Maynooth	
19/11/2016	Web	Station Issues	Incorrect Information	Dart	Dalkey
20/11/2016	Web	Staff Issues	Positive	Cork	
20/11/2016	Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	
20/11/2016	Web	Station Issues	TVMs	Sligo	Carrick-on-Shannon
20/11/2016	Web	Station Issues	TVMs	Waterford	Dublin Heuston
20/11/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	Limerick
20/11/2016	Web	Antisocial Behavior	Disorderly Passengers	Cork	
20/11/2016	Web	Fares & Ticketing	Ticket Prices	Belfast	
20/11/2016	Web	Fares & Ticketing	Fare Structures	Cork	
20/11/2016	Email	Onboard Issues	Bicycle Spaces	Waterford	
20/11/2016	Web	Fares & Ticketing	Ticket Prices	Dundalk/Drogheda Commuter	
20/11/2016	Web	Onboard Issues	Crowding	Belfast	
20/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
20/11/2016	Email	Fares & Ticketing	Student Tickets	Cork	
20/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
20/11/2016	Web	Station Issues	TVMs	Rosslare	Wexford
20/11/2016	Web	Antisocial Behavior	Disorderly Passengers	Tralee	
20/11/2016	Web	Station Issues	Toilets	Galway	Tullamore
20/11/2016	Web	Station Issues	TVMs	Rosslare	Rosslare Harbour
20/11/2016	Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Rush & Lusk
20/11/2016	Web	Onboard Issues	Crowding	Cork	
20/11/2016	Web	Station Issues	TVMs	Tralee	Millstreet
20/11/2016	Web	Station Issues	TVMs	Galway	Tullamore
20/11/2016	Web	Station Issues	Early Departures	Cork	Portarlington
20/11/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Galway	
20/11/2016	Email	Website	Complete Savings	Cork	
21/11/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Newbridge
21/11/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Clondalkin Fonthill
21/11/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Donabate
21/11/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Leixlip (Confey)
21/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
21/11/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Navan Road Parkway
21/11/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016	Email	Onboard Issues	Crowding	Cork	Thurles
21/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
21/11/2016	Web	Onboard Issues	Lost Property	Galway	Athlone
21/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
21/11/2016	Web	Service Disruption	Timekeeping	Waterford	
21/11/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
21/11/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Leixlip (Confey)
21/11/2016	Post	Onboard Issues	Heat / AC	Sligo	Dublin
21/11/2016	Post	Station Issues	Early Departures	Dart	Dublin Connolly
21/11/2016	Post	Service Disruption	Planned Maintenance	Dundalk/Drogheda Commuter	Skerries
21/11/2016	Post	Onboard Issues	1st Class Issues	Tralee	Dublin Heuston
21/11/2016	Post	Service Disruption	Timekeeping	Belfast	Dundalk
21/11/2016	Web	Onboard Issues	Heat / AC	Cork	
21/11/2016	Post	Service Disruption	Timekeeping	Belfast	Belfast Central
21/11/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
21/11/2016	Email	Fares & Ticketing	RPU Fines	Dart	
21/11/2016	Post	Service Disruption	Planned Maintenance	Dundalk/Drogheda Commuter	Dublin
21/11/2016	Post	Fares & Ticketing	Unused Tickets	Sligo	Dublin
21/11/2016	Post	Fares & Ticketing	Unused Tickets	Cork	Dublin Heuston
21/11/2016	Post	Onboard Issues	Seat Reservation	Tralee	Killarney
21/11/2016	Post	Service Disruption	Planned Maintenance	Dart	Clongriffin
21/11/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
21/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Dublin

21/11/2016	Post	Service Disruption	Incident on Line	Sligo	Mullingar
21/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Dublin
21/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
21/11/2016	Post	Service Disruption	Timekeeping	Tralee	Dublin Heuston
21/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
21/11/2016	Post	Service Disruption	Timekeeping	Limerick	Monasterevin
21/11/2016	Post	Service Disruption	Timekeeping	Cork	Dublin Heuston
21/11/2016	Email	Fares & Ticketing	Annual Tickets	Dart	
21/11/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Dublin Pearse
21/11/2016	Post	Timetabling	Cancellations	Sligo	Dublin
21/11/2016	Email	Service Disruption	Timekeeping	Dart	Tara Street
21/11/2016	Post	Service Disruption	Bus Transfers	Tralee	Mallow
21/11/2016	Post	Service Disruption	Train Failure	Portlaoise Kildare Commuter	
21/11/2016	Post	Timetabling	Timetable Suggestions	Dart	
21/11/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Waterford	
21/11/2016	Web	Station Issues	Car Parks	Limerick	
21/11/2016	Email	Service Disruption	Signal Fault	Cork	
21/11/2016	Email	Onboard Issues	Crowding	Cork	
21/11/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
21/11/2016	Email	Timetabling	Timetable Changes	Limerick	
21/11/2016	Web	Station Issues	TVMs	Cork	
21/11/2016	Web	Station Issues	TVMs	Cork	
21/11/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016	Email	Fares & Ticketing	Fare Structures	Belfast	
21/11/2016	Web	Service Disruption	Timekeeping	Dart	
21/11/2016	Web	Service Disruption	Timekeeping	Dart	
21/11/2016	Email	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Coolmine
21/11/2016	Web	Service Disruption	Timekeeping	Cork	
21/11/2016	Email	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
21/11/2016	Web	Fares & Ticketing	Fare Structures	Tralee	
21/11/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
21/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Sallins & Naas
21/11/2016	Email	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
21/11/2016	Web	Service Disruption	Timekeeping	Dart	
21/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
21/11/2016	Email	Onboard Issues	Seat Reservation	Waterford	
21/11/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
21/11/2016	Email	Station Issues	Station Condition	Dart	
21/11/2016	Web	Service Disruption	Timekeeping	Rosslare	
21/11/2016	Email	Website	No Confirmation Email	Tralee	
21/11/2016	Email	Website	No Confirmation Email	Cork	
21/11/2016	Email	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Coolmine
21/11/2016	Email	Antisocial Behavior	Disorderly Passengers	Galway	
21/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Galway	Dublin Heuston
21/11/2016	Web	Service Disruption	Timekeeping	Dart	
21/11/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Clonsilla
21/11/2016	Email	Station Issues	Station Condition	Dart	Portmarnock
21/11/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Coolmine
21/11/2016	Web	Onboard Issues	Catering	Limerick	
21/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Docklands
21/11/2016	Web	Fares & Ticketing	RPU Fines	Dart	
21/11/2016	Email	Station Issues	TVMs	Galway	Tullamore
21/11/2016	Web	Service Disruption	Timekeeping	Dart	
21/11/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
21/11/2016	Web	Service Disruption	Timekeeping	Dart	
21/11/2016	Web	Onboard Issues	Doors	Westport & Ballina	
21/11/2016	Web	Website	Unable to Book Tickets	Cork	
22/11/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
22/11/2016	Web	Website	Unable to Book Tickets	Galway	
22/11/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Sallins & Naas
22/11/2016	Email	Fares & Ticketing	Annual Tickets	Portlaoise Kildare Commuter	
22/11/2016	Web	Service Disruption	Signal Fault	Waterford	
22/11/2016	Web	Station Issues	Station Condition	Dart	
22/11/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
22/11/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
22/11/2016	Web	Website	No Confirmation Email	Westport & Ballina	
22/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
22/11/2016	Email	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Sallins & Naas
22/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
22/11/2016	Web	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
22/11/2016	Web	Fares & Ticketing	Leap Cards	Dart	Sydney Parade
22/11/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
22/11/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
22/11/2016	Web	Fares & Ticketing	Unused Tickets	Sligo	Dublin



22/11/2016	Email	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	
22/11/2016	Web	Fares & Ticketing	Fare Structures	Limerick	Limerick Junction
22/11/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	Laytown
22/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
22/11/2016	Email	Station Issues	Tag On/Off Issues	Dart	Sandycove & Glashule
22/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	
22/11/2016	Web	Website	Unable to Book Tickets	Cork	
22/11/2016	Email	Service Disruption	Train Failure	Belfast	
22/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
22/11/2016	Web	Service Disruption	Signal Fault	Waterford	
22/11/2016	Email	Onboard Issues	Seat Reservation	Limerick	
22/11/2016	Email	Station Issues	Station Facilities	Limerick	
22/11/2016	Web	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Sallins & Naas
22/11/2016	Email	Onboard Issues	Seat Reservation	Cork	Mallow
22/11/2016	Web	Service Disruption	Signal Fault	Waterford	
22/11/2016	Email	Fares & Ticketing	Leap Cards	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
22/11/2016	Web	Website	Unable to Book Tickets	Cork	
22/11/2016	Web	Fares & Ticketing	Student Tickets	Waterford	
22/11/2016	Email	Service Disruption	Timekeeping	Dart	
22/11/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
22/11/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Rush & Lusk
22/11/2016	Email	Fares & Ticketing	On-Line Tickets	Rosslare	
22/11/2016	Email	Station Issues	Tag On/Off Issues	Dundalk/Drogheda Commuter	
22/11/2016	Email	Onboard Issues	Doors	Longford/M3Parkway/Maynootl	
22/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
22/11/2016	Web	Website	No Confirmation Email	Cork	
22/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	Mallow
22/11/2016	Web	Website	Unable to Book Tickets	Cork	
22/11/2016	Web	Antisocial Behavior	Intimidation	Dart	
22/11/2016	Web	Station Issues	TVMs	Limerick	
22/11/2016	Web	Fares & Ticketing	Lost/Mislaidd Tickets	Galway	
22/11/2016	Web	Fares & Ticketing	Surcharges	Dart	
22/11/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Kilcock
22/11/2016	Email	Staff Issues	Positive	Cork	
22/11/2016	Web	Website	No Confirmation Email	Limerick	
22/11/2016	Web	Service Disruption	Timekeeping	Dart	
22/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	Kilcock
22/11/2016	Web	Fares & Ticketing	Leap Cards	Dart	
22/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
22/11/2016	Web	Onboard Issues	Catering	Galway	
22/11/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynootl	Ashtown
22/11/2016	Web	Onboard Issues	Bicycle Spaces	Dart	
22/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Docklands
23/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
23/11/2016	Web	Onboard Issues	Crowding	Sligo	
23/11/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Mullingar
23/11/2016	Web	Onboard Issues	Heat / AC	Cork	Cork Kent
23/11/2016	Web	Fares & Ticketing	Fare Structures	Newbridge PPT Commuter	Monasterevin
23/11/2016	Web	Onboard Issues	Announcements	Dart	
23/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
23/11/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
23/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Coolmine
23/11/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
23/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Leixlip (Confey)
23/11/2016	Web	Service Disruption	Timekeeping	Dart	
23/11/2016	Email	Service Disruption	Timekeeping	Dart	
23/11/2016	Web	Onboard Issues	Crowding	Dart	
23/11/2016	Web	Antisocial Behavior	Vandalism	Dart	Sydney Parade
23/11/2016	Web	Service Disruption	Timekeeping	Dart	Harmonstown
23/11/2016	Web	Onboard Issues	Heat / AC	Cork	
23/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
23/11/2016	Post	Fares & Ticketing	Unused Tickets	Westport & Ballina	Wellington Br.
23/11/2016	Email	Fares & Ticketing	Fare Structures	Limerick	Thurles
23/11/2016	Post	Onboard Issues	Crowding	Galway	Dublin Heuston
23/11/2016	Post	Fares & Ticketing	Family Tickets	Cork	Dublin Heuston
23/11/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Mullingar
23/11/2016	Email	Service Disruption	Timekeeping	Dart	Killiney
23/11/2016	Web	Onboard Issues	Toilets	Cork	
23/11/2016	Web	Timetabling	Connections	Newbridge PPT Commuter	
23/11/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
23/11/2016	Web	Service Disruption	Timekeeping	Limerick	
23/11/2016	Web	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynootl	Dublin Connolly
23/11/2016	Web	Onboard Issues	Crowding	Dart	Clontarf Road
23/11/2016	Web	Onboard Issues	Catering	Cork	
23/11/2016	Email	Service Disruption	Incident on Line	Longford/M3Parkway/Maynootl	
23/11/2016	Web	Website	No Confirmation Email	Cork	
23/11/2016	Web	Antisocial Behavior	Disorderly Passengers	Dart	

23/11/2016	Web	Station Issues	Station Condition	Portlaoise Kildare Commuter	
23/11/2016	Web	Fares & Ticketing	Leap Cards	Newbridge PPT Commuter	Tara Street
23/11/2016	Web	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Sallins & Naas
23/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Newbridge PPT Commuter	Grand Canal Dock
23/11/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
23/11/2016	Web	Onboard Issues	Catering	Westport & Ballina	
23/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
23/11/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Newbridge
23/11/2016	Web	Onboard Issues	Heat / AC	Sligo	
23/11/2016	Web	Service Disruption	Timekeeping	Newbridge PPT Commuter	
23/11/2016	Web	Station Issues	Station Condition	Dart	Greystones
23/11/2016	Web	Station Issues	TVMs	Galway	
23/11/2016	Web	Service Disruption	Timekeeping	Sligo	
23/11/2016	Web	Station Issues	Announcements	Rosslare	Dublin Connolly
23/11/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Tralee	
23/11/2016	Post	Fares & Ticketing	On-Line Tickets	Galway	Oranmore
23/11/2016	Post	Service Disruption	Timekeeping	Limerick	Limerick Junction
23/11/2016	Web	Staff Issues	Positive	Cork	
23/11/2016	Web	Service Disruption	Timekeeping	Dart	
23/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Docklands
23/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
23/11/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
23/11/2016	Web	Service Disruption	Timekeeping	Dart	
23/11/2016	Email	Fares & Ticketing	Unused Tickets	Dart	
23/11/2016	Web	Onboard Issues	Announcements	Dart	
23/11/2016	Web	Onboard Issues	Seat Reservation	Belfast	
24/11/2016	Web	Fares & Ticketing	On-Line Tickets		
24/11/2016	Email	Timetabling	Timetable Suggestions	Newbridge PPT Commuter	
24/11/2016	Web	Station Issues	Station Condition	Limerick	
24/11/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
24/11/2016	Web	Onboard Issues	Disability Issues	Limerick	
24/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
24/11/2016	Web	Timetabling	Timetable Suggestions	Portlaoise Kildare Commuter	Portarlington
24/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Rush & Lusk
24/11/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	
24/11/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
24/11/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
24/11/2016	Web	Station Issues	Station Condition	Dart	Lansdowne Road
24/11/2016	Web	Fares & Ticketing	RPU Fines	Longford/M3Parkway/Maynootl	
24/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	
24/11/2016	Web	Onboard Issues	Announcements	Galway	
24/11/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	Killarney
24/11/2016	Web	Website	Unable to Book Tickets	Dundalk/Drogheda Commuter	Drogheda
24/11/2016	Web	Onboard Issues	Disability Issues	Dart	
24/11/2016	Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
24/11/2016	Email	Website	Complete Savings	Cork	
24/11/2016	Web	Fares & Ticketing	Student Tickets	Portlaoise Kildare Commuter	Sallins & Naas
24/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	Thurles
24/11/2016	Web	Service Disruption	Train Failure	Cork	
24/11/2016	Email	Service Disruption	Timekeeping	Dart	Dublin Connolly
24/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
24/11/2016	Email	Antisocial Behavior	Vandalism	Galway	Clara
24/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Howth
24/11/2016	Email	Onboard Issues	Announcements	Cork	
24/11/2016	Web	Station Issues	Station Facilities	Dart	Tara Street
24/11/2016	Email	Station Issues	TVMs	Portlaoise Kildare Commuter	
24/11/2016	Web	Service Disruption	Timekeeping	Dart	
24/11/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Newbridge
24/11/2016	Web	Service Disruption	Track Fault	Galway	
24/11/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynootl	Dublin Connolly
24/11/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
24/11/2016	Web	Onboard Issues	Catering	Sligo	
24/11/2016	Web	Website	Unable to Book Tickets	Cork	
24/11/2016	Web	Station Issues	Disability Assistance/Ra	Longford/M3Parkway/Maynootl	M3 Parkway
24/11/2016	Web	Website	No Confirmation Email	Cork	
24/11/2016	Web	Staff Issues	Positive	Belfast	Dublin Connolly
24/11/2016	Web	Timetabling	Timetable Changes	Newbridge PPT Commuter	Newbridge
24/11/2016	Web	Onboard Issues	Bicycle Spaces	Tralee Mallow Cork	Mallow
25/11/2016	Web	Station Issues	Tag On/Off Issues	Dart	Howth
25/11/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	
25/11/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Balbriggan
25/11/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Clonsilla
25/11/2016	Web	Onboard Issues	Heat / AC	Cork	
25/11/2016	Web	Station Issues	Cleanliness	Waterford	Thomastown
25/11/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
25/11/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynootl	
25/11/2016	Email	Service Disruption	Planned Maintenance	Tralee	

25/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
25/11/2016	Email	Station Issues	Car Parks	Portlaoise Kildare Commuter	Newbridge
25/11/2016	Email	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
25/11/2016	Web	Service Disruption	Timekeeping	Sligo	
25/11/2016	Email	Onboard Issues	Heat / AC	Cork	
25/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
25/11/2016	Email	Staff Issues	Unhelpful/Rude Staff	Cork	Cork Kent
25/11/2016	Web	Onboard Issues	Lost Property	Galway	
25/11/2016	Web	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynootl	
25/11/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Sligo	
25/11/2016	Web	Antisocial Behavior	Intimidation	Waterford	Kilkenny
25/11/2016	Web	Onboard Issues	Catering	Sligo	
25/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Waterford	
25/11/2016	Email	Service Disruption	Planned Maintenance	Cork	Charleville
25/11/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
25/11/2016	Web	Onboard Issues	Seat Reservation	Waterford	
25/11/2016	Web	Staff Issues	Positive	Dart	Sandymount
25/11/2016	Web	Onboard Issues	Seat Reservation	Sligo	
25/11/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Dublin Heuston
25/11/2016	Email	Website	Unable to Book Tickets	Belfast	
25/11/2016	Email	Station Issues	Disability Assistance/Ra	Longford/M3Parkway/Maynootl	Broombridge
25/11/2016	Web	Antisocial Behavior	Disorderly Passengers	Galway	
25/11/2016	Web	Station Issues	Toilets	Dart	Boosterstown
25/11/2016	Web	Onboard Issues	Crowding	Limerick	
25/11/2016	Email	Timetabling	Timetable Suggestions	Dundalk/Drogheda Commuter	
25/11/2016	Web	Onboard Issues	Doors	Galway	
25/11/2016	Email	Station Issues	Station Condition	Portlaoise Kildare Commuter	Adamstown
25/11/2016	Web	Timetabling	Timetable Suggestions	Newbridge PPT Commuter	
25/11/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Portlaoise Kildare Commuter	Dublin Heuston
25/11/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
25/11/2016	Web	Onboard Issues	Lost Property	Galway	
25/11/2016	Web	Service Disruption	Timekeeping		
25/11/2016	Web	Onboard Issues	Crowding	Galway	
25/11/2016	Web	Service Disruption	Timekeeping	Sligo	
25/11/2016	Web	Website	Unable to Book Tickets	Cork	
25/11/2016	Web	Onboard Issues	Catering	Sligo	
25/11/2016	Web	Onboard Issues	Crowding	Galway	
25/11/2016	Web	Onboard Issues	Lost Property	Dart	
26/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Portlaoise
26/11/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	
26/11/2016	Email	Station Issues	Disability Assistance/Ra	Dart	Sutton
26/11/2016	Web	Onboard Issues	Catering	Westport & Ballina	
26/11/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Laytown
26/11/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
26/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
26/11/2016	Email	Onboard Issues	Wi Fi	Westport & Ballina	
26/11/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	Balbriggan
26/11/2016	Web	Website	Unable to Book Tickets	Sligo	
26/11/2016	Web	Timetabling	Timetable Suggestions	Galway	
26/11/2016	Email	Website	Unable to Book Tickets	Cork	
26/11/2016	Web	Station Issues	TVMs	Belfast	Dundalk
26/11/2016	Web	Onboard Issues	Heat / AC	Galway	
26/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	
27/11/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
27/11/2016	Web	Fares & Ticketing	Annual Tickets	Dundalk/Drogheda Commuter	
27/11/2016	Web	Staff Issues	Positive	Limerick	
27/11/2016	Web	Fares & Ticketing	Ticket Prices	Rosslare	
27/11/2016	Web	Service Disruption	Timekeeping	Cork	
27/11/2016	Web	Service Disruption	Train Failure	Cork	
27/11/2016	Email	Service Disruption	Timekeeping	Cork	
27/11/2016	Web	Timetabling	Connections	Longford/M3Parkway/Maynootl	Tara Street
27/11/2016	Web	Onboard Issues	Crowding	Westport & Ballina	
27/11/2016	Web	Station Issues	TVMs	Portlaoise Kildare Commuter	Sallins & Naas
27/11/2016	Email	Onboard Issues	Crowding	Sligo	Mullingar
27/11/2016	Email	Timetabling	Timetable Changes	Rosslare	
27/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Coolmine
27/11/2016	Web	Antisocial Behavior	Intimidation	Dart	
27/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
27/11/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
27/11/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
27/11/2016	Web	Onboard Issues	Wi Fi	Cork	
27/11/2016	Web	Onboard Issues	Catering	Cork	
27/11/2016	Web	Onboard Issues	Crowding	Galway	
27/11/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
27/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
28/11/2016	Web	Onboard Issues	Doors	Sligo	Kilcock
28/11/2016	Web	Fares & Ticketing	Fare Structures	Newbridge PPT Commuter	Hazelhatch & Celbridge



28/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Dublin Connolly
28/11/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
28/11/2016	Post	Onboard Issues	Seat Reservation	Westport & Ballina	Castlebar
28/11/2016	Web	Onboard Issues	Seat Reservation	Tralee	Killarney
28/11/2016	Email	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Drumcondra
28/11/2016	Email	Onboard Issues	Heat / AC	Cork	
28/11/2016	Email	Station Issues	Incorrect Information	Westport & Ballina	Tullamore
28/11/2016	Web	Onboard Issues	Crowding	Rosslare	
28/11/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Dublin Heuston
28/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
28/11/2016	Web	Onboard Issues	Heat / AC	Sligo	
28/11/2016	Email	Onboard Issues	Lost Property	Dart	
28/11/2016	Web	Fares & Ticketing	Unused Tickets	Dart	Dublin
28/11/2016	Web	Onboard Issues	Seat Reservation	Limerick	
28/11/2016	Web	Timetabling	Timetable Changes	Cork	
28/11/2016	Web	Onboard Issues	Seat Reservation	Sligo	
28/11/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
29/11/2016	Web	Timetabling	Connections	Galway	
29/11/2016	Web	Onboard Issues	Heat / AC	Cork	
29/11/2016	Web	Station Issues	TVMs	Waterford	Kilkenny
29/11/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
29/11/2016	Email	Station Issues	Car Parks	Cork	Cork Kent
29/11/2016	Web	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	
29/11/2016	Email	Service Disruption	Timekeeping	Newbridge PPT Commuter	
29/11/2016	Web	Staff Issues	Positive	Dart	Portmarnock
29/11/2016	Web	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynooth	Ashtown
29/11/2016	Web	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
29/11/2016	Web	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016	Email	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016	Web	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Navan Road Parkway
29/11/2016	Web	Station Issues	Lost Property	Dart	Dublin Connolly
29/11/2016	Web	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016	Email	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016	Web	Fares & Ticketing	Annual Tickets	Dart	
29/11/2016	Email	Service Disruption	Timekeeping	Dart	
29/11/2016	Email	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Drumcondra
29/11/2016	Web	Website	No Confirmation Email	Limerick	
29/11/2016	Web	Service Disruption	Signal Fault	Dart	
29/11/2016	Web	Fares & Ticketing	Promotional Offers	Limerick	
29/11/2016	Web	Onboard Issues	Seat Reservation	Galway	
29/11/2016	Web	Station Issues	Station Facilities	Dart	
29/11/2016	Email	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016	Email	Fares & Ticketing	Ticket Prices	Galway	
29/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
29/11/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
29/11/2016	Web	Antisocial Behavior	Intimidation	Dart	
29/11/2016	Web	Station Issues	Tag On/Off Issues	Dart	Lansdowne Road
29/11/2016	Web	Fares & Ticketing	Fare Structures	Longford/M3Parkway/Maynooth	Leixlip (Confey)
29/11/2016	Web	Station Issues	Car Parks	Waterford	Carlow
29/11/2016	Web	Station Issues	TVMs	Dart	Clongriffin
29/11/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
29/11/2016	Web	Station Issues	Car Parks	Waterford	Kilkenny
29/11/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
29/11/2016	Email	Onboard Issues	Crowding	Dart	
29/11/2016	Web	Station Issues	Lost Property	Cork	
29/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
29/11/2016	Web	Service Disruption	Timekeeping	Dart	
29/11/2016	Web	Timetabling	Timetable Changes	Waterford	
29/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
29/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
29/11/2016	Web	Antisocial Behavior	Intimidation	Dart	
29/11/2016	Web	Fares & Ticketing	RPU Fines	Cork	
29/11/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
29/11/2016	Web	Onboard Issues	Crowding	Dart	Malahide
30/11/2016	Web	Onboard Issues	Catering	Sligo	
30/11/2016	Web	Fares & Ticketing	RPU Fines	Waterford	
30/11/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
30/11/2016	Web	Station Issues	Incorrect Information	Limerick	
30/11/2016	Web	Service Disruption	Timekeeping	Dart	Raheny
30/11/2016	Email	Staff Issues	Positive	Cork	
30/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
30/11/2016	Email	Onboard Issues	Announcements	Waterford	
30/11/2016	Web	Station Issues	Announcements	Waterford	Kilkenny
30/11/2016	Web	Onboard Issues	Crowding	Limerick	
30/11/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
30/11/2016	Email	Fares & Ticketing	Leap Cards	Dart	Sydney Parade

30/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
30/11/2016	Web	Station Issues	TVMS	Dundalk/Drogheda Commuter	Donabate
30/11/2016	Post	Service Disruption	Train Failure	Tralee	Dublin Heuston
30/11/2016	Post	Service Disruption	Train Failure	Cork	Dublin Heuston
30/11/2016	Post	Service Disruption	Timekeeping	Cork	Limerick Junction
30/11/2016	Post	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
30/11/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
30/11/2016	Post	Service Disruption	Bus Transfers	Belfast	Dublin
30/11/2016	Post	Service Disruption	Timekeeping	Rosslare	Dublin
30/11/2016	Post	Service Disruption	Timekeeping	Limerick	Dublin Heuston
30/11/2016	Post	Service Disruption	Timekeeping	Limerick	Limerick
30/11/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Castleknock
30/11/2016	Email	Website	No Confirmation Email	Cork	
30/11/2016	Post	Service Disruption	Train Failure	Waterford	
30/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
30/11/2016	Post	Service Disruption	Train Failure	Limerick	Dublin Heuston
30/11/2016	Post	Service Disruption	Timekeeping	Cork	Cork Kent
30/11/2016	Post	Fares & Ticketing	Unused Tickets	Dart	Tara Street
30/11/2016	Post	Service Disruption	Train Failure	Cork	Mallow
30/11/2016	Post	Service Disruption	Train Failure	Cork	Mallow
30/11/2016	Email	Onboard Issues	1st Class Issues	Belfast	
30/11/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
30/11/2016	Post	Station Issues	Car Parks	Cork	Dublin Heuston
30/11/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
30/11/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Coolmine
30/11/2016	Post	Service Disruption	Incident on Line	Sligo	
30/11/2016	Post	Station Issues	TVMS	Cork	
30/11/2016	Post	Fares & Ticketing	On-Line Tickets	Tralee	Dublin Heuston
30/11/2016	Email	Onboard Issues	Seat Reservation	Cork	
30/11/2016	Web	Antisocial Behavior	Intimidation	Dart	
30/11/2016	Email	Station Issues	Car Parks	Waterford	Carlow
30/11/2016	Email	Station Issues	TVMS	Longford/M3Parkway/Maynooth	Ashtown
30/11/2016	Email	Station Issues	Station Facilities	Galway	
30/11/2016	Web	Fares & Ticketing	Ticket Prices	Portlaoise Kildare Commuter	Sallins & Naas
30/11/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	
30/11/2016	Email	Station Issues	Car Parks	Rosslare	Rathdrum
30/11/2016	Email	Onboard Issues	Seat Reservation	Rosslare	
30/11/2016	Web	Website	Unable to Book Tickets	Dart	
30/11/2016	Web	Onboard Issues	Seat Reservation	Cork	
30/11/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth	Dublin
30/11/2016	Web	Service Disruption	Timekeeping	Dart	
30/11/2016	Web	Fares & Ticketing	Student Tickets	Sligo	
30/11/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Docklands
30/11/2016	Email	Station Issues	Announcements	Newbridge PPT Commuter	Dublin
30/11/2016	Email	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
01/12/2016	Web	Fares & Ticketing	On-Line Tickets	Belfast	
01/12/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Mullingar
01/12/2016	Email	Fares & Ticketing	Promotional Offers	Newbridge PPT Commuter	
01/12/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Coolmine
01/12/2016	Email	Service Disruption	Timekeeping	Dart	
01/12/2016	Web	Onboard Issues	Crowding	Waterford	Carlow
01/12/2016	Web	Onboard Issues	Crowding	Waterford	
01/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Grand Canal Dock
01/12/2016	Web	Onboard Issues	Heat / AC	Sligo	Mullingar
01/12/2016	Email	Antisocial Behavior	Disorderly Passengers	Cork	
01/12/2016	Web	Onboard Issues	1st Class Issues	Belfast	
01/12/2016	Email	Service Disruption	Timekeeping	Dart	
01/12/2016	Web	Fares & Ticketing	Fare Structures	Sligo	
01/12/2016	Web	Station Issues	TVMS	Dart	Kilbarrack
01/12/2016	Email	Onboard Issues	Seat Reservation	Tralee	
01/12/2016	Email	Station Issues	TVMS	Cork	
01/12/2016	Web	Onboard Issues	Dogs	Rosslare	
01/12/2016	Web	Onboard Issues	Heat / AC	Sligo	
01/12/2016	Web	Station Issues	Announcements	Longford/M3Parkway/Maynooth	Clonsilla
01/12/2016	Web	Onboard Issues	1st Class Issues	Limerick	
01/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Dublin Heuston
01/12/2016	Web	Service Disruption	Timekeeping	Newbridge PPT Commuter	
01/12/2016	Web	Station Issues	TVMS	Dart	
01/12/2016	Web	Onboard Issues	Catering	Cork	
01/12/2016	Web	Station Issues	Car Parks	Rosslare	Rathdrum
01/12/2016	Email	Station Issues	TVMS	Galway	Oranmore
01/12/2016	Web	Fares & Ticketing	Student Tickets	Galway	
01/12/2016	Email	Onboard Issues	Heat / AC	Sligo	
01/12/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
01/12/2016	Web	Staff Issues	Positive	Cork	
01/12/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
01/12/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Docklands

01/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
01/12/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
01/12/2016	Web	Onboard Issues	Lost Property	Sligo	
01/12/2016	Web	Fares & Ticketing	Fare Structures	Newbridge PPT Commuter	
01/12/2016	Email	Timetabling	Timetable Changes	Dundalk/Drogheda Commuter	
01/12/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	Drogheda
01/12/2016	Web	Service Disruption	Timekeeping	Sligo	
01/12/2016	Web	Onboard Issues	Crowding	Cork	
01/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
01/12/2016	Web	Service Disruption	Train Failure	Cork	
01/12/2016	Web	Service Disruption	Timekeeping	Rosslare	
01/12/2016	Web	Service Disruption	Train Failure	Cork	
02/12/2016	Web	Service Disruption	Train Failure	Cork	
02/12/2016	Web	Onboard Issues	Crowding	Cork	
02/12/2016	Web	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth	Mullingar
02/12/2016	Email	Fares & Ticketing	Fare Structures	Portlaoise Kildare Commuter	Portlaoise
02/12/2016	Web	Service Disruption	Signal Fault	Dart	Howth Jctn. & Donaghmede
02/12/2016	Web	Service Disruption	Signal Fault	Dart	Sutton
02/12/2016	Email	Service Disruption	Signal Fault	Dart	Blackrock
02/12/2016	Email	Onboard Issues	Seat Reservation	Cork	Cork Kent
02/12/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	
02/12/2016	Email	Service Disruption	Signal Fault	Dart	
02/12/2016	Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	
02/12/2016	Web	Service Disruption	Timekeeping	Dart	
02/12/2016	Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	
02/12/2016	Web	Staff Issues	Positive	Belfast	
02/12/2016	Web	Service Disruption	Timekeeping	Belfast	Newry
02/12/2016	Web	Service Disruption	Track Fault	Dart	Howth Jctn. & Donaghmede
02/12/2016	Email	Fares & Ticketing	Student Tickets	Sligo	
02/12/2016	Email	Service Disruption	Timekeeping	Dart	
02/12/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
02/12/2016	Web	Fares & Ticketing	RPU Fines	Dundalk/Drogheda Commuter	
02/12/2016	Web	Onboard Issues	Heat / AC	Dart	
02/12/2016	Email	Service Disruption	Track Fault	Dart	Portmarnock
02/12/2016	Web	Service Disruption	Track Fault	Dart	Bayside
02/12/2016	Web	Onboard Issues	Seat Reservation	Tralee	
02/12/2016	Email	Onboard Issues	Catering	Galway	
02/12/2016	Email	Fares & Ticketing	Student Tickets	Cork	
02/12/2016	Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	
02/12/2016	Email	Service Disruption	Timekeeping	Dart	Clongriffin
02/12/2016	Email	Onboard Issues	1st Class Issues	Cork	
02/12/2016	Web	Fares & Ticketing	Unused Tickets	Galway	
02/12/2016	Web	Onboard Issues	Lost Property	Dart	
02/12/2016	Web	Fares & Ticketing	Student Tickets	Tralee	
02/12/2016	Web	Antisocial Behavior	Intimidation	Dundalk/Drogheda Commuter	Balbriggan
02/12/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	
02/12/2016	Web	Onboard Issues	Seat Reservation	Galway	Galway
02/12/2016	Email	Fares & Ticketing	Unused Tickets	Dart	
02/12/2016	Email	Onboard Issues	Toilets	Cork	
02/12/2016	Email	Website	Tickets Unavailable On-	Cork	
02/12/2016	Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	Drogheda
02/12/2016	Web	Onboard Issues	Crowding	Cork	
02/12/2016	Web	Station Issues	Incorrect Information	Dart	
02/12/2016	Web	Website	Tickets Unavailable On-	Portlaoise Kildare Commuter	Sallins & Naas
02/12/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	
02/12/2016	Web	Onboard Issues	Crowding	Galway	
02/12/2016	Web	Fares & Ticketing	Fare Structures	Tralee Mallow Cork	
02/12/2016	Web	Fares & Ticketing	Fare Structures	Cork	
02/12/2016	Web	Service Disruption	Track Fault	Dundalk/Drogheda Commuter	Balbriggan
02/12/2016	Web	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	
02/12/2016	Web	Onboard Issues	Crowding	Belfast	
02/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
02/12/2016	Web	Timetabling	Timetable Changes	Rosslare	
02/12/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
02/12/2016	Email	Onboard Issues	Crowding	Sligo	
02/12/2016	Web	Staff Issues	Positive	Galway	Tullamore
03/12/2016	Web	Onboard Issues	Lost Property	Waterford	Kilkenny
03/12/2016	Web	Onboard Issues	Lost Property	Galway Limerick	
03/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
03/12/2016	Web	Staff Issues	No Staff Available	Cork	
03/12/2016	Web	Station Issues	TVMs	Dundalk/Drogheda Commuter	
03/12/2016	Email	Onboard Issues	Crowding	Limerick	
03/12/2016	Web	Onboard Issues	Crowding	Limerick	Templemore
03/12/2016	Web	Service Disruption	Planned Maintenance	Galway	
03/12/2016	Web	Service Disruption	Track Fault	Dart	Clongriffin
03/12/2016	Web	Station Issues	Car Parks	Tralee	Killarney
03/12/2016	Web	Onboard Issues	Crowding	Limerick	Thurles

03/12/2016	Web	Onboard Issues	Crowding	Cork	
03/12/2016	Email	Station Issues	Station Condition	Dart	Greystones
03/12/2016	Web	Service Disruption	Bus Transfers	Waterford	
03/12/2016	Web	Onboard Issues	Heat / AC	Tralee	
03/12/2016	Web	Onboard Issues	Crowding	Sligo	
04/12/2016	Web	Onboard Issues	Crowding	Cork	
04/12/2016	Web	Service Disruption	Planned Maintenance	Galway	
04/12/2016	Web	Onboard Issues	Heat / AC	Galway	
04/12/2016	Web	Onboard Issues	Seat Reservation	Waterford	Dublin Heuston
04/12/2016	Web	Timetabling	Timetable Changes	Waterford	
04/12/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
04/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
04/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
04/12/2016	Web	Station Issues	Incorrect Information	Waterford	Athy
04/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
04/12/2016	Web	Fares & Ticketing	Student Tickets	Galway	
04/12/2016	Web	Staff Issues	No Staff Available	Galway	Tullamore
04/12/2016	Web	Onboard Issues	Heat / AC	Westport & Ballina	
04/12/2016	Web	Fares & Ticketing	Leap Cards	Dart	Sydney Parade
04/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
04/12/2016	Web	Service Disruption	Timekeeping	Dart	
04/12/2016	Email	Onboard Issues	Crowding	Sligo	
04/12/2016	Web	Onboard Issues	Seat Reservation	Cork	Mallow
04/12/2016	Web	Staff Issues	Unhelpful/Rude Staff		
04/12/2016	Web	Website	Tickets Unavailable On-	Rosslare	
04/12/2016	Web	Staff Issues	RPU Staff Issues	Limerick	
04/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dundalk/Drogheda Commuter	Drogheda
04/12/2016	Web	Timetabling	Connections	Dart	
04/12/2016	Web	Staff Issues	Unhelpful/Rude Staff		
04/12/2016	Web	Fares & Ticketing	Family Tickets	Cork	
04/12/2016	Web	Onboard Issues	Crowding	Tralee	Rathmore
04/12/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	
04/12/2016	Web	Service Disruption	Timekeeping	Tralee	
04/12/2016	Web	Station Issues	Positive	Tralee Mallow Cork	Mallow
05/12/2016	Web	Fares & Ticketing	Fare Structures	Cork	
05/12/2016	Email	Onboard Issues	Heat / AC	Longford/M3Parkway/Maynooth	Maynooth
05/12/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Clonsilla
05/12/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Kildare
05/12/2016	Web	Antisocial Behavior	Intimidation	Dart	
05/12/2016	Web	Station Issues	Car Parks	Dart	
05/12/2016	Email	Antisocial Behavior	Intimidation	Westport & Ballina	
05/12/2016	Web	Onboard Issues	Crowding	Sligo	
05/12/2016	Post	Service Disruption	Train Failure	Cork	Mallow
05/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
05/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
05/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
05/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
05/12/2016	Post	Service Disruption	Timekeeping	Belfast	Drogheda
05/12/2016	Email	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
05/12/2016	Post	Service Disruption	Train Failure	Cork	Mallow
05/12/2016	Post	Service Disruption	Train Failure	Cork	Mallow
05/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
05/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
05/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
05/12/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
05/12/2016	Post	Service Disruption	Timekeeping	Tralee	Limerick Junction
05/12/2016	Post	Service Disruption	Timekeeping	Sligo	Maynooth
05/12/2016	Post	Fares & Ticketing	Annual Tickets	Cork	
05/12/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	
05/12/2016	Post	Fares & Ticketing	Unused Tickets	Waterford	Thomastown
05/12/2016	Post	Station Issues	Station Facilities	Dart	Glenageary
05/12/2016	Post	Station Issues	Station Facilities	Belfast	Dublin
05/12/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynooth	Coolmine
05/12/2016	Email	Fares & Ticketing	Unused Tickets	Portlaoise Kildare Commuter	Sallins & Naas
05/12/2016	Email	Fares & Ticketing	Annual Tickets	Cork	
05/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
05/12/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynooth	Dublin
05/12/2016	Email	Onboard Issues	Crowding	Cork	
05/12/2016	Post	Station Issues	Early Departures	Westport & Ballina	Roscommon
05/12/2016	Email	Station Issues	Station Condition	Longford/M3Parkway/Maynooth	Clonsilla
05/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
05/12/2016	Email	Onboard Issues	Seat Reservation	Galway	
05/12/2016	Web	Onboard Issues	Lost Property	Cork	
05/12/2016	Web	Website	Unable to Book Tickets	Cork	
05/12/2016	Web	Fares & Ticketing	Student Tickets	Waterford	Dublin Heuston
05/12/2016	Email	Fares & Ticketing	Student Tickets	Longford/M3Parkway/Maynooth	Maynooth
05/12/2016	Email	Fares & Ticketing	Promotional Offers	Cork	



05/12/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
05/12/2016	Web	Service Disruption	Track Fault	Portlaoise Kildare Commuter	Newbridge
05/12/2016	Web	Service Disruption	Train Failure	Dart	
05/12/2016	Web	Website	Complete Savings	Cork	
05/12/2016	Web	Antisocial Behavior	Theft	Dart	
05/12/2016	Email	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	Kildare
05/12/2016	Email	Station Issues	TVMs	Galway	
05/12/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
05/12/2016	Web	Service Disruption	Train Failure	Dart	
05/12/2016	Web	Website	Promotional Offers	Dart	
05/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
05/12/2016	Email	Station Issues	Car Parks	Waterford	Dublin Heuston
05/12/2016	Web	Website	Unable to Book Tickets	Tralee	
05/12/2016	Web	Staff Issues	Positive	Newbridge PPT Commuter	
05/12/2016	Web	Fares & Ticketing	Fare Structures	Dart	
05/12/2016	Email	Service Disruption	Timekeeping	Dart	
05/12/2016	Email	Fares & Ticketing	Annual Tickets	Newbridge PPT Commuter	
05/12/2016	Web	Onboard Issues	Crowding	Dart	
05/12/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Donabate
05/12/2016	Email	Service Disruption	Timekeeping	Dart	
05/12/2016	Email	Service Disruption	Timekeeping	Dart	
05/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Portlaoise Kildare Commuter	Sallins & Naas
05/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
05/12/2016	Web	Onboard Issues	Lost Property	Cork	
05/12/2016	Web	Onboard Issues	Lost Property	Cork	
05/12/2016	Email	Onboard Issues	Lost Property	Cork	
05/12/2016	Web	Service Disruption	Timekeeping	Dart	
05/12/2016	Web	Service Disruption	Timekeeping	Dart	
05/12/2016	Web	Station Issues	Station Condition	Newbridge PPT Commuter	
05/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
05/12/2016	Email	Onboard Issues	1st Class Issues	Belfast	
06/12/2016	Web	Onboard Issues	Lost Property	Dart	
06/12/2016	Web	Service Disruption	Timekeeping	Dart	Clontarf Road
06/12/2016	Web	Station Issues	Station Condition	Dart	Howth Jctn. & Donaghmede
06/12/2016	Web	Service Disruption	Timekeeping	Newbridge PPT Commuter	
06/12/2016	Web	Station Issues	Station Condition	Galway	
06/12/2016	Web	Station Issues	TVMs	Cork	
06/12/2016	Web	Onboard Issues	Seat Reservation	Galway	
06/12/2016	Web	Fares & Ticketing	Fare Structures	Cork	
06/12/2016	Web	Fares & Ticketing	Fare Structures	Cork	
06/12/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
06/12/2016	Web	Onboard Issues	Seat Reservation	Cork	Thurles
06/12/2016	Email	Onboard Issues	Seat Reservation	Galway	
06/12/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Drogheda
06/12/2016	Email	Onboard Issues	Heat / AC	Dundalk/Drogheda Commuter	
06/12/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Portmarnock
06/12/2016	Email	Onboard Issues	Seat Reservation		
06/12/2016	Web	Onboard Issues	Crowding	Westport & Ballina	
06/12/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	
06/12/2016	Email	Staff Issues	Positive	Dart	
06/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
06/12/2016	Email	Service Disruption	Timekeeping	Galway	
06/12/2016	Web	Website	Unable to Book Tickets	Tralee	
06/12/2016	Web	Station Issues	Station Facilities	Newbridge PPT Commuter	
06/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
06/12/2016	Web	Timetabling	Connections	Rosslare	
06/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
06/12/2016	Web	Fares & Ticketing	Student Tickets	Westport & Ballina	
06/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
07/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
07/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
07/12/2016	Web	Onboard Issues	Lost Property	Dart	
07/12/2016	Web	Service Disruption	Timekeeping	Newbridge PPT Commuter	
07/12/2016	Web	Station Issues	Station Condition	Dart	Howth Jctn. & Donaghmede
07/12/2016	Email	Onboard Issues	Crowding	Dart	
07/12/2016	Web	Onboard Issues	Bicycle Spaces	Cork	
07/12/2016	Web	Onboard Issues	Dogs	Limerick	
07/12/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
07/12/2016	Web	Station Issues	Station Facilities	Dart	Lansdowne Road
07/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
07/12/2016	Email	Onboard Issues	Disability Issues	Galway	Athlone
07/12/2016	Web	Timetabling	Connections	Dart	
07/12/2016	Email	Fares & Ticketing	Student Tickets	Galway	
07/12/2016	Post	Onboard Issues	Seat Reservation	Longford/M3Parkway/Maynooth	Enfield
07/12/2016	Post	Staff Issues	Unhelpful/Rude Staff	Dart	Dublin Connolly
07/12/2016	Post	Onboard Issues	Doors	Longford/M3Parkway/Maynooth	Drumcondra
07/12/2016	Post	Service Disruption	Timekeeping	Dart	Greystones

07/12/2016	Post	Service Disruption	Incident on Line	Longford/M3Parkway/Maynootl	Coolmine
07/12/2016	Post	Service Disruption	Planned Maintenance	Galway	Ballinasloe
07/12/2016	Post	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Portlaoise
07/12/2016	Email	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
07/12/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	
07/12/2016	Email	Station Issues	Car Parks	Dundalk/Drogheda Commuter	Rush & Lusk
07/12/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	Newry
07/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
07/12/2016	Email	Service Disruption	Timekeeping	Dart	
07/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	Tullamore
07/12/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Belfast	
07/12/2016	Web	Station Issues	TVMs	Dart	Boosterstown
07/12/2016	Email	Fares & Ticketing	RPU Fines	Dart	
07/12/2016	Web	Website	Unable to Book Tickets	Waterford	
07/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
07/12/2016	Post	Service Disruption	Train Failure	Cork	Mallow
07/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
07/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
07/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
07/12/2016	Post	Fares & Ticketing	Unused Tickets	Longford/M3Parkway/Maynootl	Clonsilla
07/12/2016	Post	Service Disruption	Timekeeping	Belfast	Dublin
07/12/2016	Web	Website	Unable to Book Tickets	Cork	
07/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
07/12/2016	Web	Onboard Issues	Seat Reservation	Galway	
07/12/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
07/12/2016	Web	Service Disruption	Timekeeping	Sligo	
07/12/2016	Web	Onboard Issues	Crowding	Galway	
07/12/2016	Web	Fares & Ticketing	Leap Cards	Dart	
07/12/2016	Web	Timetabling	Timetable Suggestions	Dart	
07/12/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	
07/12/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
07/12/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
07/12/2016	Web	Website	Unable to Book Tickets	Tralee	
07/12/2016	Web	Timetabling	Timetable Suggestions	Cork	
07/12/2016	Web	Website	Unable to Book Tickets	Cork	
07/12/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Newbridge
07/12/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Mullingar
07/12/2016	Web	Service Disruption	Bus Transfers	Portlaoise Kildare Commuter	
07/12/2016	Web	Onboard Issues	Seat Reservation	Limerick	
07/12/2016	Email	Station Issues	TVMs	Waterford	Carlow
07/12/2016	Web	Fares & Ticketing	Fare Structures	Dundalk/Drogheda Commuter	
07/12/2016	Web	Station Issues	TVMs	Dart	
07/12/2016	Web	Onboard Issues	Lost Property	Cork	
07/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
08/12/2016	Web	Website	Unable to Book Tickets	Rosslare	
08/12/2016	Web	Onboard Issues	Catering	Cork	
08/12/2016	Web	Website	Unable to Book Tickets	Cork	
08/12/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	Newbridge
08/12/2016	Email	Service Disruption	Train Failure	Limerick	
08/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
08/12/2016	Web	Station Issues	Station Facilities	Waterford	
08/12/2016	Web	Onboard Issues	Seat Reservation	Longford/M3Parkway/Maynootl	Enfield
08/12/2016	Web	Onboard Issues	Seat Reservation	Galway	
08/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
08/12/2016	Web	Website	Unable to Book Tickets	Cork	
08/12/2016	Web	Station Issues	Car Parks	Belfast	Dublin Connolly
08/12/2016	Web	Station Issues	Car Parks	Rosslare	Gorey
08/12/2016	Email	Service Disruption	Signal Fault	Dart	
08/12/2016	Email	Staff Issues	Positive	Waterford	
08/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
08/12/2016	Email	Onboard Issues	Seat Reservation	Tralee	Killarney
08/12/2016	Email	Timetabling	Timetable Suggestions	Galway	
08/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
08/12/2016	Email	Onboard Issues	Seat Reservation	Limerick	
08/12/2016	Web	Fares & Ticketing	Fare Structures	Tralee	Mallow
08/12/2016	Web	Website	Unable to Book Tickets	Cork	
08/12/2016	Email	Onboard Issues	Lost Property	Cork	
08/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
08/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
08/12/2016	Web	Service Disruption	Timekeeping	Dart	
08/12/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	
08/12/2016	Web	Service Disruption	Timekeeping	Dart	
08/12/2016	Email	Timetabling	Timetable Suggestions	Rosslare	
08/12/2016	Web	Service Disruption	Timekeeping	Dart	
08/12/2016	Web	Service Disruption	Timekeeping	Dart	
08/12/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Cork	
08/12/2016	Web	Antisocial Behavior	Theft	Dart	Dublin Connolly

08/12/2016	Email	Service Disruption	Timekeeping	Dart	
08/12/2016	Web	Service Disruption	Timekeeping	Dart	
08/12/2016	Web	Antisocial Behavior	Intimidation	Portlaoise Kildare Commuter	Clondalkin Fonthill
08/12/2016	Web	Service Disruption	Timekeeping	Newbridge PPT Commuter	
08/12/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Maynooth
08/12/2016	Web	Onboard Issues	Doors	Westport & Ballina	Clara
08/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
08/12/2016	Web	Fares & Ticketing	Annual Tickets	Cork	
08/12/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Balbriggan
08/12/2016	Web	Website	Unable to Book Tickets	Tralee	
08/12/2016	Web	Service Disruption	Timekeeping	Dart	
09/12/2016	Email	Fares & Ticketing	On-Line Tickets	Galway	
09/12/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Enfield
09/12/2016	Web	Timetabling	Timetable Suggestions	Dart	
09/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
09/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
09/12/2016	Web	Service Disruption	Timekeeping	Dart	
09/12/2016	Email	Fares & Ticketing	Student Tickets	Cork	
09/12/2016	Email	Website	No Confirmation Email	Tralee	
09/12/2016	Email	Station Issues	Station Facilities	Dart	Kilbarrack
09/12/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
09/12/2016	Web	Fares & Ticketing	Student Tickets	Limerick	
09/12/2016	Web	Fares & Ticketing	Leap Cards	Rosslare	Kilcoole
09/12/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Belfast	
09/12/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
09/12/2016	Email	Onboard Issues	Heat / AC	Waterford	
09/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
09/12/2016	Web	Fares & Ticketing	Fare Structures	Dart	
09/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
09/12/2016	Email	Website	Unable to Book Tickets	Cork	
09/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Rosslare	Arklow
09/12/2016	Web	Fares & Ticketing	Student Tickets	Galway	
09/12/2016	Web	Staff Issues	Positive	Dart	
09/12/2016	Web	Website	Unable to Book Tickets	Cork	
09/12/2016	Email	Service Disruption	Signal Fault	Dart	
09/12/2016	Web	Staff Issues	RPU Staff Issues	Cork	
09/12/2016	Email	Service Disruption	Timekeeping	Dart	
09/12/2016	Web	Staff Issues	Positive	Cork	Dublin Heuston
09/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
09/12/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
09/12/2016	Web	Website	Unable to Book Tickets	Cork	
09/12/2016	Web	Onboard Issues	Crowding	Longford/M3Parkway/Maynootl	
09/12/2016	Web	Timetabling	Timetable Changes	Sligo	
09/12/2016	Email	Station Issues	TVMs	Dart	Harmonstown
09/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
09/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
09/12/2016	Web	Station Issues	Station Condition	Dart	
09/12/2016	Email	Fares & Ticketing	Unused Tickets	Galway	
09/12/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynootl	Drumcondra
09/12/2016	Web	Onboard Issues	Seat Reservation	Limerick	
09/12/2016	Web	Website	Promotional Offers	Cork	
10/12/2016	Web	Website	Unable to Book Tickets	Waterford	
10/12/2016	Web	Onboard Issues	Crowding	Cork	
10/12/2016	Email	Fares & Ticketing	Student Tickets	Cork	
10/12/2016	Web	Onboard Issues	Lost Property	Cork	
10/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Mallow
10/12/2016	Web	Website	Unable to Book Tickets	Galway	
10/12/2016	Web	Onboard Issues	Lost Property	Cork	
10/12/2016	Web	Fares & Ticketing	Ticket Prices	Westport & Ballina	Roscommon
10/12/2016	Web	Antisocial Behavior	Intimidation	Dundalk/Drogheda Commuter	
10/12/2016	Web	Website	Unable to Book Tickets	Waterford	
10/12/2016	Web	Station Issues	Disability Assistance/Ra	Longford/M3Parkway/Maynootl	Drumcondra
11/12/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
11/12/2016	Web	Fares & Ticketing	On-Line Tickets	Limerick	
11/12/2016	Web	Onboard Issues	Crowding	Galway	Tullamore
11/12/2016	Web	Station Issues	TVMs	Dart	Clontarf Road
11/12/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
11/12/2016	Web	Onboard Issues	Disability Issues	Sligo	Dublin
11/12/2016	Web	Station Issues	Incorrect Information	Longford/M3Parkway/Maynootl	
11/12/2016	Email	Staff Issues	Positive	Limerick	Limerick Junction
11/12/2016	Web	Onboard Issues	Heat / AC	Sligo	
11/12/2016	Web	Onboard Issues	Seat Reservation	Belfast	
11/12/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	
11/12/2016	Web	Onboard Issues	Seat Reservation	Belfast	
11/12/2016	Web	Website	Unable to Book Tickets	Galway	
11/12/2016	Web	Onboard Issues	Seat Reservation	Belfast	
11/12/2016	Email	Fares & Ticketing	Surcharges	Belfast	

12/12/2016	Web	Onboard Issues	Catering	Cork	
12/12/2016	Web	Onboard Issues	Announcements	Dart	
12/12/2016	Email	Service Disruption	Timekeeping	Cork	
12/12/2016	Email	Onboard Issues	Crowding	Tralee	
12/12/2016	Email	Onboard Issues	Seat Reservation	Limerick	
12/12/2016	Email	Onboard Issues	Seat Reservation	Belfast	
12/12/2016	Email	Onboard Issues	Toilets	Belfast	
12/12/2016	Web	Fares & Ticketing	Leap Cards	Dundalk/Drogheda Commuter	
12/12/2016	Email	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
12/12/2016	Email	Station Issues	Early Departures	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
12/12/2016	Web	Service Disruption	Bus Transfers	Longford/M3Parkway/Maynooth	Maynooth
12/12/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
12/12/2016	Web	Onboard Issues	1st Class Issues	Cork	
12/12/2016	Email	Station Issues	Incorrect Information	Longford/M3Parkway/Maynooth	Maynooth
12/12/2016	Email	Timetabling	Connections	Dart	
12/12/2016	Email	Fares & Ticketing	Student Tickets	Galway	Tullamore
12/12/2016	Web	Onboard Issues	Seat Reservation	Belfast	
12/12/2016	Web	Timetabling	Timetable Suggestions	Newbridge PPT Commuter	
12/12/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
12/12/2016	Web	Station Issues	Station Facilities	Dart	Malahide
12/12/2016	Web	Website	Unable to Book Tickets	Cork	
12/12/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
12/12/2016	Web	Station Issues	TVMs	Cork	Hazelhatch & Celbridge
12/12/2016	Web	Onboard Issues	Catering	Westport & Ballina	
12/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
12/12/2016	Web	Onboard Issues	Lost Property	Tralee	
12/12/2016	Web	Onboard Issues	Alcohol/Smoking Policy	Sligo	
12/12/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
12/12/2016	Web	Website	Unable to Book Tickets	Tralee	
12/12/2016	Web	Station Issues	Station Facilities	Cork	Dublin Heuston
12/12/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
12/12/2016	Web	Antisocial Behavior	Disorderly Passengers	Waterford	
12/12/2016	Web	Onboard Issues	Crowding	Sligo	
12/12/2016	Web	Fares & Ticketing	Leap Cards	Dart	
12/12/2016	Web	Service Disruption	Timekeeping	Dart	
12/12/2016	Web	Station Issues	Tag On/Off Issues	Portlaoise Kildare Commuter	Dublin Connolly
12/12/2016	Web	Service Disruption	Timekeeping	Dart	
12/12/2016	Web	Service Disruption	Timekeeping	Dart	
12/12/2016	Web	Onboard Issues	Lost Property	Newbridge PPT Commuter	
12/12/2016	Web	Service Disruption	Timekeeping	Dart	
12/12/2016	Web	Station Issues	TVMs	Galway	Ennis
12/12/2016	Web	Antisocial Behavior	Intimidation	Galway	
12/12/2016	Web	Service Disruption	Timekeeping	Portlaoise Kildare Commuter	Sallins & Naas
12/12/2016	Web	Service Disruption	Timekeeping	Dart	
12/12/2016	Email	Station Issues	Station Condition	Dart	
13/12/2016	Email	Onboard Issues	Crowding	Sligo	
13/12/2016	Email	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	
13/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
13/12/2016	Email	Onboard Issues	Lost Property	Longford/M3Parkway/Maynooth	Maynooth
13/12/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
13/12/2016	Web	Service Disruption	Timekeeping	Newbridge PPT Commuter	
13/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Sligo	
13/12/2016	Web	Onboard Issues	Wi Fi	Cork	
13/12/2016	Email	Staff Issues	Positive	Rosslare	Arklow
13/12/2016	Email	Staff Issues	Positive	Dart	Dublin
13/12/2016	Post	Antisocial Behavior	Intimidation	Dart	Dublin Connolly
13/12/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
13/12/2016	Email	Onboard Issues	Lost Property	Dundalk/Drogheda Commuter	
13/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
13/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
13/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
13/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
13/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
13/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
13/12/2016	Post	Station Issues	Early Departures	Portlaoise Kildare Commuter	Sallins & Naas
13/12/2016	Post	Service Disruption	Timekeeping	Tralee	Dublin Heuston
13/12/2016	Web	Antisocial Behavior	Intimidation	Dart	
13/12/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Sallins & Naas
13/12/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Tralee	Killarney
13/12/2016	Post	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
13/12/2016	Email	Station Issues	Station Condition	Dart	Harmonstown
13/12/2016	Post	Onboard Issues	Seat Reservation	Westport & Ballina	Ballyhaunis
13/12/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
13/12/2016	Post	Fares & Ticketing	On-Line Tickets	Cork	Cork Kent
13/12/2016	Web	Fares & Ticketing	Fare Structures	Galway	
13/12/2016	Web	Station Issues	Announcements	Dart	
13/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	

13/12/2016	Email	Website	No Confirmation Email	Cork	
13/12/2016	Web	Onboard Issues	Seat Reservation	Belfast	
13/12/2016	Web	Onboard Issues	Announcements	Dart	
13/12/2016	Email	Station Issues	Announcements	Rosslare	
13/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
13/12/2016	Web	Onboard Issues	Lost Property	Cork	
13/12/2016	Email	Station Issues	TVMs	Longford/M3Parkway/Maynooth	
13/12/2016	Email	Antisocial Behavior	Intimidation	Dundalk/Drogheda	Commuter
13/12/2016	Web	Service Disruption	Timekeeping	Dart	
13/12/2016	Web	Onboard Issues	Lost Property	Limerick	
13/12/2016	Email	Station Issues	Station Condition	Rosslare	Kilcoole
13/12/2016	Email	Station Issues	Station Condition	Dart	Harmonstown
13/12/2016	Email	Station Issues	Station Facilities	Dart	Harmonstown
13/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
13/12/2016	Email	Fares & Ticketing	Student Tickets	Waterford	Carlow
13/12/2016	Web	Onboard Issues	1st Class Issues	Cork	
13/12/2016	Web	Service Disruption	Timekeeping	Dart	
13/12/2016	Web	Onboard Issues	Lost Property	Galway	
13/12/2016	Email	Service Disruption	Signal Fault	Dart	
13/12/2016	Web	Station Issues	TVMs	Limerick	
13/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
13/12/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynooth	Leixlip (Louisa Bridge)
13/12/2016	Web	Onboard Issues	1st Class Issues	Cork	
13/12/2016	Web	Station Issues	Station Facilities	Limerick	
13/12/2016	Email	Station Issues	TVMs	Dart	Boosterstown
13/12/2016	Web	Onboard Issues	Catering	Cork	
14/12/2016	Email	Onboard Issues	Seat Reservation	Tralee	
14/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	
14/12/2016	Email	Onboard Issues	1st Class Issues	Cork	
14/12/2016	Web	Onboard Issues	Lost Property	Cork	
14/12/2016	Web	Onboard Issues	Doors	Dart	
14/12/2016	Email	Fares & Ticketing	Fare Structures	Cork	
14/12/2016	Post	Service Disruption	Timekeeping	Belfast	Newry
14/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
14/12/2016	Email	Service Disruption	Timekeeping	Dart	
14/12/2016	Post	Service Disruption	Train Failure	Cork	Cork Kent
14/12/2016	Web	Website	Tickets Unavailable On-	Cork	
14/12/2016	Email	Fares & Ticketing	Annual Tickets	Portlaoise	Kildare Commuter
14/12/2016	Email	Staff Issues	Positive	Rosslare	
14/12/2016	Email	Onboard Issues	Crowding	Galway	
14/12/2016	Email	Station Issues	Cleanliness	Dart	Harmonstown
14/12/2016	Email	Service Disruption	Signal Fault	Belfast	
14/12/2016	Email	Onboard Issues	Seat Reservation	Galway	
14/12/2016	Web	Service Disruption	Timekeeping	Dart	
14/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
14/12/2016	Web	Staff Issues	Positive	Cork	
14/12/2016	Email	Station Issues	Car Parks	Portlaoise	Kildare Commuter Kildare
14/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
14/12/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
14/12/2016	Post	Service Disruption	Signal Fault	Longford/M3Parkway/Maynooth	Tara Street
14/12/2016	Web	Station Issues	Station Condition	Cork	
14/12/2016	Email	Onboard Issues	1st Class Issues	Cork	
14/12/2016	Web	Station Issues	Barriers	Cork	Dublin Heuston
14/12/2016	Web	Onboard Issues	Lost Property	Waterford	
14/12/2016	Email	Onboard Issues	Crowding	Dundalk/Drogheda	Commuter Skerries
14/12/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	
14/12/2016	Web	Fares & Ticketing	RPU Fines	Portlaoise	Kildare Commuter Newbridge
14/12/2016	Email	Station Issues	TVMs	Galway	
14/12/2016	Email	Timetabling	Timetable Suggestions	Rosslare	
14/12/2016	Web	Station Issues	Station Facilities	Dart	Sydney Parade
14/12/2016	Web	Staff Issues	Positive	Cork	
14/12/2016	Web	Website	Unable to Book Tickets	Tralee	
14/12/2016	Web	Service Disruption	Timekeeping	Sligo	
14/12/2016	Web	Onboard Issues	Lost Property	Dart	
14/12/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Cork	
14/12/2016	Web	Station Issues	TVMs	Dart	Shankill
15/12/2016	Web	Onboard Issues	Cleanliness	Sligo	
15/12/2016	Web	Station Issues	TVMs	Portlaoise	Kildare Commuter Enfield
15/12/2016	Web	Onboard Issues	Crowding	Portlaoise	Kildare Commuter Newbridge
15/12/2016	Email	Onboard Issues	Seat Reservation	Tralee	Tralee
15/12/2016	Web	Onboard Issues	Announcements	Dart	Glenageary
15/12/2016	Email	Timetabling	Connections		
15/12/2016	Email	Onboard Issues	Lost Property	Tralee	Mallow
15/12/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	
15/12/2016	Web	Station Issues	Car Parks	Dart	Bray
15/12/2016	Web	Staff Issues	Positive	Limerick	Limerick
15/12/2016	Web	Onboard Issues	Seat Reservation	Galway	Portarlington

15/12/2016	Email	Fares & Ticketing	Ticket Prices	Cork	
15/12/2016	Email	Staff Issues	Positive	Dart	Killester
15/12/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	
15/12/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	
15/12/2016	Email	Staff Issues	Positive	Cork	
15/12/2016	Web	Station Issues	Station Facilities	Cork	Cork Kent
15/12/2016	Email	Onboard Issues	Wi Fi	Galway	
15/12/2016	Web	Onboard Issues	Crowding	Portlaoise Kildare Commuter	
15/12/2016	Web	Station Issues	Car Parks	Westport & Ballina	
15/12/2016	Web	Onboard Issues	Seat Reservation	Sligo	
15/12/2016	Web	Service Disruption	Timekeeping	Dundalk/Drogheda Commuter	Balbriggan
15/12/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
16/12/2016	Web	Service Disruption	Timekeeping	Waterford	Carlow
16/12/2016	Web	Fares & Ticketing	Unused Tickets	Cork	
16/12/2016	Web	Website	No Confirmation Email	Limerick	
16/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
16/12/2016	Web	Fares & Ticketing	Student Tickets	Galway	
16/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynootl	
16/12/2016	Web	Onboard Issues	1st Class Issues	Cork	
16/12/2016	Email	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	
16/12/2016	Web	Onboard Issues	Seat Reservation	Waterford	
16/12/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
16/12/2016	Email	Fares & Ticketing	Promotional Offers	Cork	
16/12/2016	Web	Website	Unable to Book Tickets	Cork	
16/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
16/12/2016	Email	Fares & Ticketing	Promotional Offers	Westport & Ballina	
16/12/2016	Email	Staff Issues	Unhelpful/Rude Staff	Limerick	Dublin Heuston
16/12/2016	Web	Fares & Ticketing	Fare Structures	Limerick	
16/12/2016	Web	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Leixlip (Confey)
16/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
16/12/2016	Email	Station Issues	Station Facilities	Portlaoise Kildare Commuter	
16/12/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
16/12/2016	Email	Fares & Ticketing	Promotional Offers	Westport & Ballina	
16/12/2016	Web	Onboard Issues	Lost Property	Longford/M3Parkway/Maynootl	
16/12/2016	Web	Service Disruption	Timekeeping	Dart	
16/12/2016	Web	Onboard Issues	Catering	Cork	
16/12/2016	Web	Fares & Ticketing	Student Tickets	Cork	
17/12/2016	Web	Station Issues	Car Parks	Portlaoise Kildare Commuter	Hazelhatch & Celbridge
17/12/2016	Web	Timetabling	Timetable Suggestions	Longford/M3Parkway/Maynootl	Maynooth
17/12/2016	Web	Timetabling	Timetable Suggestions	Waterford	
17/12/2016	Email	Fares & Ticketing	Fare Structures	Sligo	
17/12/2016	Web	Station Issues	Station Facilities	Dart	Shankill
17/12/2016	Web	Timetabling	Cancellations	Portlaoise Kildare Commuter	
17/12/2016	Web	Onboard Issues	Seat Reservation	Tralee	
17/12/2016	Web	Service Disruption	Signal Fault	Dart	
17/12/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
17/12/2016	Web	Website	Unable to Book Tickets	Cork	
17/12/2016	Web	Website	Unable to Book Tickets	Cork	
17/12/2016	Web	Service Disruption	Signal Fault	Dart	
18/12/2016	Web	Fares & Ticketing	On-Line Tickets	Tralee	
18/12/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynootl	Maynooth
18/12/2016	Web	Website	Unable to Book Tickets	Cork	
18/12/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/12/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Tralee	
18/12/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
18/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Cork	
18/12/2016	Email	Onboard Issues	Heat / AC	Sligo	
18/12/2016	Web	Onboard Issues	Lost Property	Portlaoise Kildare Commuter	Sallins & Naas
18/12/2016	Web	Timetabling	Timetable Suggestions	Cork	
18/12/2016	Web	Website	Unable to Book Tickets	Cork	
18/12/2016	Web	Station Issues	Car Parks	Cork	Dublin Heuston
19/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Tralee	
19/12/2016	Web	Fares & Ticketing	Unused Tickets	Limerick	
19/12/2016	Web	Staff Issues	Positive	Sligo	
19/12/2016	Email	Station Issues	TVMs	Dundalk/Drogheda Commuter	Skerries
19/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
19/12/2016	Post	Onboard Issues	1st Class Issues	Limerick	Dublin Heuston
19/12/2016	Post	Onboard Issues	1st Class Issues	Belfast	Belfast Central
19/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Cork Kent
19/12/2016	Email	Station Issues	TVMs	Dart	Grand Canal Dock
19/12/2016	Web	Fares & Ticketing	Fare Structures	Westport & Ballina	
19/12/2016	Web	Fares & Ticketing	Annual Tickets	Dart	
19/12/2016	Web	Fares & Ticketing	Leap Cards	Dart	
19/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
19/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
19/12/2016	Post	Service Disruption	Timekeeping	Limerick	Dublin Heuston
19/12/2016	Post	Station Issues	TVMs	Longford/M3Parkway/Maynootl	Leixlip (Confey)

19/12/2016	Post	Antisocial Behavior	Intimidation	Dart	Bray
19/12/2016	Web	Fares & Ticketing	Leap Cards	Dart	Bayside
19/12/2016	Post	Service Disruption	Incident on Line	Sligo	Dublin
19/12/2016	Post	Service Disruption	Signal Fault	Dart	Malahide
19/12/2016	Post	Onboard Issues	1st Class Issues	Belfast	Dublin
19/12/2016	Email	Timetabling	Timetable Changes	Sligo	
19/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/12/2016	Email	Onboard Issues	1st Class Issues	Limerick	
19/12/2016	Email	Onboard Issues	Doors	Galway	
19/12/2016	Web	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	
19/12/2016	Email	Onboard Issues	Heat / AC	Cork	
19/12/2016	Web	Onboard Issues	Lost Property	Sligo	
19/12/2016	Web	Onboard Issues	1st Class Issues	Belfast	
19/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
19/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
19/12/2016	Email	Onboard Issues	Seat Reservation	Waterford	
19/12/2016	Post	Fares & Ticketing	Lost/Mislaid Tickets	Westport & Ballina	Wellington Br.
19/12/2016	Post	Onboard Issues	Seat Reservation	Galway	Galway
19/12/2016	Post	Fares & Ticketing	DSP Free Travel Passes	Sligo	Sligo
19/12/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Belfast	
19/12/2016	Web	Station Issues	Lost Property	Galway	
19/12/2016	Web	Timetabling	Timetable Suggestions	Dart	
19/12/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
19/12/2016	Email	Fares & Ticketing	On-Line Tickets	Sligo	
19/12/2016	Web	Service Disruption	Bus Transfers	Galway	
19/12/2016	Email	Service Disruption	Signal Fault	Dart	
19/12/2016	Email	Onboard Issues	Seat Reservation	Waterford	
19/12/2016	Email	Service Disruption	Timekeeping	Newbridge PPT Commuter	
19/12/2016	Email	Onboard Issues	Seat Reservation	Belfast	Dundalk
19/12/2016	Email	Fares & Ticketing	On-Line Tickets	Westport & Ballina	
19/12/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
19/12/2016	Web	Fares & Ticketing	Unused Tickets	Westport & Ballina	
19/12/2016	Email	Fares & Ticketing	Unused Tickets	Westport & Ballina	
19/12/2016	Web	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Docklands
19/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	Dublin Heuston
19/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
19/12/2016	Web	Website	Unable to Book Tickets	Cork	
20/12/2016	Web	Website	Unable to Book Tickets	Cork	
20/12/2016	Web	Onboard Issues	Heat / AC	Galway	
20/12/2016	Web	Onboard Issues	Announcements	Newbridge PPT Commuter	
20/12/2016	Web	Station Issues	Station Condition	Dart	Portmarnock
20/12/2016	Web	Service Disruption	Timekeeping	Dart	
20/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
20/12/2016	Email	Onboard Issues	Seat Reservation	Limerick	
20/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
20/12/2016	Email	Station Issues	Station Facilities	Dart	Portmarnock
20/12/2016	Web	Staff Issues	No Response to Compl	Cork	
20/12/2016	Web	Website	No Confirmation Email	Galway	
20/12/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
20/12/2016	Email	Staff Issues	Unhelpful/Rude Staff	Dart	Tara Street
20/12/2016	Web	Onboard Issues	Lost Property	Limerick	
20/12/2016	Email	Station Issues	TVMs	Dart	
20/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
20/12/2016	Email	Staff Issues	Positive	Longford/M3Parkway/Maynooth	Maynooth
20/12/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	
20/12/2016	Email	Fares & Ticketing	Unused Tickets	Belfast	
20/12/2016	Web	Website	Unable to Book Tickets	Tralee	
20/12/2016	Web	Service Disruption	Timekeeping	Dart	Greystones
20/12/2016	Email	Fares & Ticketing	Unused Tickets	Rosslare	
20/12/2016	Web	Service Disruption	Timekeeping	Dart	
20/12/2016	Web	Station Issues	Station Facilities	Belfast	
20/12/2016	Web	Onboard Issues	Lost Property	Galway	
20/12/2016	Web	Staff Issues	Positive	Limerick	
20/12/2016	Web	Onboard Issues	Lost Property	Cork	
20/12/2016	Web	Antisocial Behavior	Intimidation	Dart	Harmonstown
20/12/2016	Web	Website	No Confirmation Email	Cork	
21/12/2016	Web	Onboard Issues	Announcements	Longford/M3Parkway/Maynooth	Maynooth
21/12/2016	Web	Staff Issues	Positive	Limerick	
21/12/2016	Web	Station Issues	TVMs	Dart	Blackrock
21/12/2016	Email	Station Issues	Lost Property	Portlaoise Kildare Commuter	Portarlington
21/12/2016	Email	Station Issues	Incorrect Information	Cork	
21/12/2016	Post	Service Disruption	Train Failure	Cork	Limerick Junction
21/12/2016	Post	Onboard Issues	Seat Reservation	Portlaoise Kildare Commuter	Portlaoise
21/12/2016	Post	Station Issues	Station Condition	Dart	Harmonstown
21/12/2016	Post	Station Issues	Disability Assistance/Ra	Dart	Kilbarrack
21/12/2016	Post	Onboard Issues	Seat Reservation	Limerick	Limerick
21/12/2016	Post	Fares & Ticketing	Leap Cards	Dart	Dublin Connolly

21/12/2016	Web	Onboard Issues	Toilets	Cork	
21/12/2016	Web	Fares & Ticketing	Fare Structures	Cork	
21/12/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
21/12/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
21/12/2016	Web	Onboard Issues	Lost Property	Westport & Ballina	
21/12/2016	Web	Fares & Ticketing	Fare Structures	Rosslare	
21/12/2016	Web	Station Issues	Station Condition	Dart	Portmarnock
21/12/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
21/12/2016	Web	Station Issues	TVMs	Tralee	
21/12/2016	Email	Fares & Ticketing	On-Line Tickets	Cork	
21/12/2016	Web	Staff Issues	Positive	Dart	
21/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
21/12/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Dart	
21/12/2016	Web	Station Issues	Station Facilities	Tralee	Dublin Heuston
21/12/2016	Email	Fares & Ticketing	Fare Structures	Galway	
21/12/2016	Web	Onboard Issues	Wi Fi	Cork	
21/12/2016	Web	Station Issues	TVMs	Dart	
21/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
21/12/2016	Web	Antisocial Behavior	Intimidation	Dart	
21/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
21/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Portlaoise Kildare Commuter	
22/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Galway	
22/12/2016	Web	Fares & Ticketing	Fare Structures	Belfast	
22/12/2016	Web	Fares & Ticketing	On-Line Tickets	Cork	
22/12/2016	Web	Service Disruption	Timekeeping	Dart	Bray
22/12/2016	Web	Station Issues	Station Condition	Dart	Portmarnock
22/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
22/12/2016	Web	Station Issues	Car Parks	Dart	Clontarf Road
22/12/2016	Email	Staff Issues	Unhelpful/Rude Staff	Sligo	
22/12/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
22/12/2016	Email	Staff Issues	RPU Staff Issues	Cork	
22/12/2016	Web	Onboard Issues	Seat Reservation	Tralee	
22/12/2016	Email	Service Disruption	Timekeeping	Cork	Glounthaune
22/12/2016	Web	Fares & Ticketing	DSP Free Travel Passes	Waterford	
22/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
22/12/2016	Web	Onboard Issues	Seat Reservation	Limerick	
22/12/2016	Web	Onboard Issues	Wi Fi	Cork	
22/12/2016	Web	Onboard Issues	Announcements	Dart	Seapoint
22/12/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Skerries
22/12/2016	Web	Onboard Issues	Announcements	Dart	Seapoint
22/12/2016	Web	Antisocial Behavior	Intimidation	Dart	Dublin Connolly
22/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
22/12/2016	Web	Onboard Issues	Crowding	Westport & Ballina	
23/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
23/12/2016	Web	Station Issues	Announcements	Dart	Dun Laoghaire
23/12/2016	Web	Onboard Issues	Announcements	Cork	
23/12/2016	Email	Fares & Ticketing	Unused Tickets	Dart	
23/12/2016	Web	Onboard Issues	Seat Reservation	Galway	
23/12/2016	Web	Onboard Issues	Seat Reservation	Tralee	
23/12/2016	Web	Onboard Issues	Seat Reservation	Galway	
23/12/2016	Web	Station Issues	Station Condition	Dart	Portmarnock
23/12/2016	Web	Service Disruption	Timekeeping	Dart	
23/12/2016	Web	Antisocial Behavior	Intimidation	Dart	
23/12/2016	Web	Website	Promotional Offers	Dart	
23/12/2016	Email	Station Issues	TVMs	Portlaoise Kildare Commuter	Kildare
23/12/2016	Web	Antisocial Behavior	Intimidation	Dart	
23/12/2016	Email	Onboard Issues	Crowding	Westport & Ballina	
23/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
23/12/2016	Web	Onboard Issues	Lost Property	Cork	
23/12/2016	Web	Station Issues	Station Condition	Dundalk/Drogheda Commuter	Rush & Lusk
23/12/2016	Web	Fares & Ticketing	Surcharges	Limerick	
24/12/2016	Web	Timetabling	Cancellations	Longford/M3Parkway/Maynooth	Clonsilla
24/12/2016	Web	Onboard Issues	Cleanliness	Tralee	
24/12/2016	Web	Website	No Confirmation Email	Waterford	Dublin Heuston
24/12/2016	Web	Onboard Issues	1st Class Issues	Cork	
24/12/2016	Web	Antisocial Behavior	Disorderly Passengers	Sligo	Kilcock
24/12/2016	Web	Timetabling	Timetable Changes	Rosslare	Wicklow
24/12/2016	Web	Onboard Issues	Lost Property	Cork	
24/12/2016	Web	Station Issues	Station Facilities	Dundalk/Drogheda Commuter	Drogheda
24/12/2016	Web	Website	No Confirmation Email	Cork	
24/12/2016	Web	Service Disruption	Signal Fault	Cork	
25/12/2016	Web	Fares & Ticketing	Surcharges	Limerick	
25/12/2016	Web	Onboard Issues	Bicycle Spaces	Belfast	
27/12/2016	Web	Website	No Confirmation Email	Galway	Limerick
27/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
27/12/2016	Web	Fares & Ticketing	Student Tickets	Galway	
27/12/2016	Web	Website	Unable to Book Tickets	Cork	



27/12/2016	Web	Station Issues	TVMs	Cork	
27/12/2016	Web	Fares & Ticketing	RPU Fines	Cork	
28/12/2016	Web	Timetabling	Timetable Changes	Dart	
28/12/2016	Web	Station Issues	Station Condition	Dart	Clongriffin
28/12/2016	Web	Fares & Ticketing	Family Tickets	Galway	
28/12/2016	Web	Station Issues	Incorrect Information	Dundalk/Drogheda Commuter	Malahide
28/12/2016	Web	Onboard Issues	Heat / AC	Cork	
28/12/2016	Web	Onboard Issues	Seat Reservation	Westport & Ballina	
28/12/2016	Web	Website	No Confirmation Email	Tralee	
28/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
28/12/2016	Web	Station Issues	TVMs	Galway	Ballinasloe
28/12/2016	Web	Onboard Issues	Heat / AC	Tralee	
28/12/2016	Email	Antisocial Behavior	Intimidation	Longford/M3Parkway/Maynooth	Coolmine
28/12/2016	Web	Fares & Ticketing	Promotional Offers	Cork	
28/12/2016	Web	Station Issues	Car Parks	Cork	
28/12/2016	Web	Onboard Issues	Cleanliness	Dundalk/Drogheda Commuter	
28/12/2016	Email	Fares & Ticketing	Lost/Mislaid Tickets	Limerick	
28/12/2016	Web	Timetabling	Timetable Changes	Portlaoise Kildare Commuter	
29/12/2016	Email	Onboard Issues	1st Class Issues	Cork	
29/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Tralee	Farranfore
29/12/2016	Web	Station Issues	Tag On/Off Issues	Longford/M3Parkway/Maynooth	Castleknock
29/12/2016	Email	Timetabling	Connections	Galway	Newbridge
29/12/2016	Email	Onboard Issues	1st Class Issues	Cork	
29/12/2016	Web	Onboard Issues	Heat / AC	Tralee	Killarney
29/12/2016	Email	Station Issues	Lifts/Elevators	Dart	Boosterstown
29/12/2016	Email	Service Disruption	Train Failure	Tralee	
29/12/2016	Email	Onboard Issues	Seat Reservation	Tralee	
29/12/2016	Email	Fares & Ticketing	Unused Tickets	Limerick	Sixmilebridge
29/12/2016	Email	Onboard Issues	Seat Reservation	Cork	Limerick Junction
29/12/2016	Email	Fares & Ticketing	DSP Free Travel Passes	Waterford	Kilkenny
29/12/2016	Web	Staff Issues	Positive	Dart	Dublin Connolly
29/12/2016	Email	Service Disruption	Timekeeping	Galway	Craughwell
29/12/2016	Web	Service Disruption	Train Failure	Cork	
29/12/2016	Web	Service Disruption	Train Failure	Cork	
29/12/2016	Web	Website	Unable to Book Tickets	Cork	
30/12/2016	Web	Station Issues	TVMs	Dart	Clongriffin
30/12/2016	Email	Fares & Ticketing	Unused Tickets	Cork	
30/12/2016	Web	Timetabling	Cancellations	Cork	
30/12/2016	Post	Onboard Issues	1st Class Issues	Cork	Dublin Heuston
30/12/2016	Post	Onboard Issues	Doors	Sligo	Edgeworthstown
30/12/2016	Post	Onboard Issues	Seat Reservation	Cork	Dublin Heuston
30/12/2016	Post	Service Disruption	Signal Fault	Dundalk/Drogheda Commuter	Skerries
30/12/2016	Post	Station Issues	Cleanliness	Sligo	
30/12/2016	Email	Fares & Ticketing	On-Line Tickets	Limerick	Sallins & Naas
30/12/2016	Email	Onboard Issues	Seat Reservation	Waterford	
30/12/2016	Web	Onboard Issues	Crowding	Galway	
30/12/2016	Web	Timetabling	Timetable Suggestions	Cork	
30/12/2016	Web	Onboard Issues	Seat Reservation	Cork	
30/12/2016	Web	Onboard Issues	1st Class Issues	Cork	Mallow
30/12/2016	Web	Onboard Issues	1st Class Issues	Cork	Mallow
30/12/2016	Email	Service Disruption	Track Fault	Cork	Mallow
30/12/2016	Web	Onboard Issues	Cleanliness	Longford/M3Parkway/Maynooth	Maynooth
30/12/2016	Email	Onboard Issues	Seat Reservation	Cork	
30/12/2016	Web	Station Issues	TVMs	Dart	Clongriffin
30/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Longford/M3Parkway/Maynooth	
30/12/2016	Web	Antisocial Behavior	Intimidation	Cork	Dublin Heuston
30/12/2016	Web	Fares & Ticketing	RPU Fines	Limerick	
30/12/2016	Web	Onboard Issues	Seat Reservation	Sligo	
30/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Cork	
30/12/2016	Web	Onboard Issues	Doors	Sligo	Carrick-on-Shannon
30/12/2016	Web	Onboard Issues	Cleanliness	Waterford	
30/12/2016	Web	Station Issues	Station Facilities	Portlaoise Kildare Commuter	Clondalkin Fonthill
31/12/2016	Web	Onboard Issues	Crowding	Dundalk/Drogheda Commuter	Dundalk
31/12/2016	Web	Fares & Ticketing	Family Tickets	Cork	
31/12/2016	Web	Station Issues	Early Departures	Dart	Killiney
31/12/2016	Web	Fares & Ticketing	Ticket Prices	Limerick	
31/12/2016	Web	Onboard Issues	Seat Reservation	Galway	Ballinasloe
31/12/2016	Web	Timetabling	Connections	Cork	Portarlington
31/12/2016	Email	Fares & Ticketing	Unused Tickets	Tralee	
31/12/2016	Web	Service Disruption	Timekeeping	Longford/M3Parkway/Maynooth	Maynooth
31/12/2016	Web	Staff Issues	Unhelpful/Rude Staff	Limerick	
31/12/2016	Web	Service Disruption	Timekeeping	Tralee	
31/12/2016	Web	Website	Unable to Book Tickets	Cork	

## Customer Feedback 2016

Case Type	Case Subtype	Number
Onboard Issues	Seat Reservation	886
	Crowding	545
	1st Class Issues	383
	Lost Property	350
	Heat / AC	209
	Cleanliness	129
	Bicycle Spaces	116
	Catering	115
	Announcements	114
	Doors	89
	Wi Fi	74
	Toilets	73
	Disability Issues	41
	Dogs	26
Alcohol/Smoking Policy	26	
<b>Onboard Issues Total</b>		<b>3,176</b>
Fares & Ticketing	<b>Unused Tickets</b>	<b>523</b>
	On-Line Tickets	425
	Fare Structures	305
	Student Tickets	293
	Ticket Prices	227
	Lost/Mislaid Tickets	167
	RPU Fines	149
	DSP Free Travel Passes	148
	Promotional Offers	104
	Leap Cards	84
	Annual Tickets	56
	Surcharges	54
Family Tickets	45	
<b>Fares &amp; Ticketing Total</b>		<b>2,580</b>
Service Disruption	Timekeeping	1,103
	Train Failure	387
	Incident on Line	267
	Bus Transfers	197
	Signal Fault	95
	Planned Maintenance	64
	Track Fault	29
	Union Dispute	6
	Bridge Strike	6
Alcohol/Smoking Policy	1	
<b>Service Disruption Total</b>		<b>2,155</b>
Station Issues	TVMs	373
	Station Facilities	324
	Station Condition	254
	Car Parks	186
	Incorrect Information	85
	Lifts/Elevators	71

	Barriers	58
	Announcements	55
	Tag On/Off Issues	43
	Cleanliness	39
	Early Departures	38
	Lost Property	38
	Toilets	36
	Disability Assistance/Ramps	36
	Bicycles	16
	Booking Office Issues	6
	Positive	5
	Waiting Rooms	1
<b>Station Issues Total</b>		<b>1,664</b>
Website	Unable to Book Tickets	573
	No Confirmation Email	208
	Complete Savings	31
	Tickets Unavailable On-line	30
	Promotional Offers	17
	Special Events	2
<b>Website Total</b>		<b>861</b>
Staff Issues	Unhelpful/Rude Staff	345
	Positive	220
	RPU Staff Issues	31
	Catering Staff Issues	10
	No Staff Available	7
	No Response to Complaint	5
<b>Staff Issues Total</b>		<b>618</b>
Timetabling	Timetable Suggestions	124
	Cancellations	103
	Timetable Changes	100
	Connections	70
<b>Timetabling Total</b>		<b>397</b>
Antisocial Behaviour	Disorderly Passengers	149
	Intimidation	66
	Vandalism	18
	Assault	9
	Theft	6
<b>Antisocial Behaviour Total</b>		<b>248</b>
<b>Grand Total</b>		<b>11,699</b>